

2025

# READY REFERENCE GUIDE



WI Department of Agriculture, Trade and Consumer Protection  
Bureau of Consumer Protection  
2811 Agriculture Drive  
PO Box 8911  
Madison, WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)

The Ready Reference Guide and other valuable information is available online at [datcp.wi.gov](http://datcp.wi.gov) or by contacting:

Wisconsin Department of Agriculture, Trade and Consumer Protection  
Bureau of Consumer Protection  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
(608) 224-5058 TTY

Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)  
Website: [datcp.wi.gov](http://datcp.wi.gov)

## TABLE OF CONTENTS

AARP.....	1	AUTO REPAIR.....	8
ACCOUNTING EXAMINING BOARD .....	1	AUTO SAFETY .....	8
ACUPUNCTURISTS.....	1	AUTOMOBILES.....	9
ADDITIVES.....	1	AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING .....	10
ADHESIVE – DANGEROUS .....	1	BABY EQUIPMENT .....	12
ADJUSTMENT SERVICE COMPANIES .....	1	BAD CHECKS.....	12
ADMINISTRATION, WI DEPT OF .....	1	BADGER CARE PLUS .....	12
ADOPTION.....	2	BAIT AND SWITCH ADVERTISING.....	12
ADVANCE FEE LOANS.....	2	BANKRUPTCY .....	12
ADVERTISING .....	2	BANKS.....	13
AEROSOLS.....	2	BAR ASSOCIATIONS .....	13
AGING .....	2	BARBERS.....	14
AGRICULTURE, TRADE AND CONSUMER PROTECTION, WISCONSIN DEPT. OF.....	2	BASEMENT WATERPROOFING .....	14
AIDS .....	2	BATHROOM FACILITIES (PUBLIC) .....	14
AIR.....	3	BEAUTY SALONS.....	14
AIRLINES, AIRFARES, AIRPLANES, ETC. ....	3	BED AND BREAKFAST .....	14
ALCOHOL .....	4	BETTER BUSINESS BUREAU.....	14
AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP) .....	4	BEVERAGE LICENSING .....	15
AMUSEMENT RIDES.....	4	BICYCLES .....	15
ANIMALS .....	4	BID-RIGGING.....	15
ANNUITIES .....	5	BINGO.....	15
ANTI-TRUST .....	5	BIRTH CERTIFICATES .....	15
APPLIANCES.....	5	BLIND AND VISUALLY IMPAIRED.....	15
APPRAISERS (REAL ESTATE) .....	6	BOATS, LICENSING AND SAFETY.....	15
ARBITRATION - AUTOMOBILES .....	6	BODY PIERCING.....	16
ARCHITECTS.....	6	BONDS .....	16
ARSON.....	6	BOOKS .....	16
ASBESTOS .....	6	BOTTLED WATER .....	16
ASSESSMENTS.....	6	BOXING .....	16
ASSISTED LIVING FACILITIES .....	7	BREAST IMPLANTS .....	16
ATCP .....	7	BROKERS.....	16
ATTORNEYS/LAWYER REFERRAL SERVICES.....	7	BUDGET COUNSELING .....	16
ATTORNEY GENERAL.....	8	BUILDING CODES / INSPECTORS .....	17
ALL-TERRAIN VEHICLES (ATV) .....	8	BUNGEE JUMPING .....	17
AUCTION .....	8	BUSINESS AND BUSINESS OPPORTUNITIES .....	17
AUDIOLOGISTS .....	8	BUSING – SCHOOL .....	18

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

[RETURN TO TOC](#)

## TABLE OF CONTENTS

BUYING CLUBS (FUTURE SERVICE PLANS).....	18	COBRA ACT.....	26
BUY ONE, GET ONE FREE.....	18	COLLECTION AGENCIES PRACTICES.....	26
CABLE TV.....	19	COMMODITIES .....	27
CAMP GROUNDS.....	19	COMMUNICATION.....	27
CANADA.....	19	COMMUNITY COLLEGES .....	27
CAP.....	19	COMMUNITY ADVOCATES.....	27
CAPITOL POLICE, WI.....	19	CURRENCY .....	27
CAR.....	19	CONDEMNATION.....	27
CAR SEATS.....	20	CONDOMINIUMS .....	27
CARNIVAL RIDES (AMUSEMENT RIDES).....	20	CONSUMER ACT, WISCONSIN .....	27
CARPETING .....	20	CONSUMER EDUCATION .....	27
CEMETERIES .....	20	CONSUMER ORGANIZATIONS - WISCONSIN.....	28
CENSUS .....	20	CONSUMER PRICE INDEX .....	28
CERTIFICATE OF FREE SALE.....	20	CONSUMER PRODUCT SAFETY COMMISSION (CPSC), U.S.....	28
CHAIN DISTRIBUTORSHIPS .....	21	CONSUMER PROTECTION.....	28
CHAIN LETTERS.....	21	CONSUMER REPORTS .....	28
CHAMBER OF COMMERCE.....	21	CONSUMER RESOURCE DIRECTORY .....	29
CHARGEBACK.....	21	CONTACT LENSES .....	29
CHARITABLE GAMES, ORGANIZATIONS, AND SOLICITATIONS.....	22	CONTESTS.....	29
CHECK CASHING BUSINESS .....	22	CONTRACTORS .....	29
CHEMICALS, HAZARDOUS SUBSTANCES.....	22	CONVICTIONS (LANDLORD-TENANT) .....	30
CHILD ABUSE .....	23	COOPERATIVES.....	30
CHILD CARE .....	23	COPYRIGHTS .....	30
CHILD FIND PROGRAM (FINGERPRINTING).....	23	CORPORATION INFORMATION .....	30
CHILD LABOR.....	24	CORRECTIONAL INSTITUTIONS AND PROGRAMS....	31
CHILD RESTRAINING SEATS .....	24	COSMETICS.....	31
CHILD SUPPORT .....	25	COSMETOLOGY .....	31
CHILDREN AND FAMILIES, WI DEPT. OF.....	25	COUNSELORS .....	31
CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD .....	25	COUNTERFEIT ITEMS.....	31
CHRISTMAS DECORATIONS.....	25	COUPON BOOKS .....	31
CIGARETTE SALES.....	25	COURTS .....	32
CIVIL LIBERTIES.....	26	CRAMMING .....	32
CLASS ACTIONS (PRIVATE LAWSUITS).....	26	CREDIT .....	32
CLEANING PRODUCTS (HOUSEHOLD) .....	26	CREDIT BUREAUS .....	32
CLOTHING.....	26	CREDIT CARDS .....	32
		CREDIT COUNSELING .....	33

## TABLE OF CONTENTS

CREDIT REPAIR .....	33	DRUG DISPOSAL .....	42
CREDIT REPORTS .....	33	DRY CLEANING .....	42
CREDIT REPORTING AGENCIES .....	34	EDUCATION .....	44
CREDIT UNIONS .....	34	EGGS .....	44
CRIBS .....	35	ELDERLY .....	44
CRIME STATISTICS .....	35	ELECTIONS .....	45
CRIME VICTIMS SERVICES .....	35	ELECTRICAL PRODUCTS – SAFETY .....	45
CRIMINAL BACKGROUND CHECK .....	35	ELECTRICITY .....	46
CRYPTOCURRENCY .....	35	ELECTRICIANS .....	46
CURRENCY EXCHANGE .....	36	ELECTROLOGISTS .....	46
CYBER EXTORTION .....	36	ELEVATORS .....	46
DAIRY PRODUCTS .....	37	EMBALMING .....	46
DANCE STUDIOS .....	37	EMERGENCY .....	46
DATCP .....	37	EMISSIONS CONTROLS .....	46
DATING SERVICES .....	37	EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA .....	47
DAY CARE CENTERS .....	37	EMPLOYMENT .....	47
DEAF AND HARD OF HEARING .....	37	EMPLOYMENT AGENCIES .....	47
DEBT COLLECTION .....	37	ENERGY .....	48
DEBT CONSOLIDATION .....	38	ENERGY ASSISTANCE .....	49
DEBT SETTLEMENT .....	38	ENGINEERS (PROFESSIONAL) .....	49
DEFENSE SPRAYS / MACE / PEPPER SPRAY .....	38	ENTERTAINMENT RATINGS .....	49
DENTISTRY .....	38	ENVIRONMENT .....	49
DETECTIVES, PRIVATE .....	38	ENVIRONMENTAL LABELING OF PRODUCTS .....	51
DIET CENTERS .....	38	ENVIRONMENTAL SANITATION .....	51
DIRECT SELLING .....	39	EQUAL CREDIT OPPORTUNITY ACT .....	51
DISABILITIES .....	39	EQUAL RIGHTS .....	51
DISASTER .....	39	ETHICS, GOVERNMENT .....	52
DISCONNECTION – TELEPHONE .....	39	EXPORTS .....	52
DISCRIMINATION .....	40	EXTENDED WARRANTIES .....	52
DISTRIBUTORSHIPS .....	40	EYE GLASSES .....	52
DISTRICT ATTORNEYS .....	40	EVICTION .....	53
DO NOT CALL .....	40	FABRICS .....	54
DOCTORS .....	41	FAIR CREDIT BILLING ACT .....	54
DOCUMENTS (COPIES OF STATE) .....	41	FAIR CREDIT REPORTING ACT .....	54
DOMESTIC ABUSE SERVICES .....	41	FAIR DEALERSHIP .....	54
DOOR-TO-DOOR SALES .....	41	FARMERS MARKETS .....	54

## TABLE OF CONTENTS

FARMING.....	55	FREE SALE, CERTIFICATE OF.....	64
FAXES .....	55	FUEL ASSISTANCE.....	64
FEDERAL BUREAU OF INVESTIGATION (FBI) .....	55	FUEL AND GASOLINE .....	64
FEDERAL CITIZEN INFORMATION CENTER.....	55	FUNDRAISERS .....	65
FEDERAL COMMUNICATIONS COMMISSION.....	56	FUNERAL DIRECTORS AND EMBALMERS .....	66
FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) .....	56	FUTURE SERVICE PLAN .....	66
FEDERAL HOUSING ADMINISTRATION (FHA) .....	56	FUTURES .....	66
FEDERAL JOB INFORMATION .....	56	GAMBLING.....	67
FEDERAL TRADE COMMISSION.....	57	GAMING .....	67
FEMA .....	57	GARNISHMENT.....	67
FHA .....	57	GASES (COMPRESSED).....	68
FINANCE CHARGES AND INTEREST RATE.....	57	GASOLINE .....	68
FINANCE COMPANIES.....	57	GEMS.....	68
FINANCIAL AIDE – SCHOOL .....	57	GENERIC DRUG LAW .....	68
FINANCIAL ASSISTANCE .....	58	GIFT CARDS / GIFT CERTIFICATES .....	68
FINANCIAL COUNSELING .....	58	GLASS.....	68
FINANCIAL INSTITUTIONS, WISCONSIN DEPT. OF .....	58	GOING OUT OF BUSINESS SALE .....	68
FINGERPRINTING.....	58	GOVERNMENT JOBS.....	69
FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS .....	58	GOVERNMENT SURPLUS .....	69
FIREARMS.....	58	GOVERNOR'S OFFICE.....	70
FIREWOOD.....	59	GUARANTEES .....	70
FIREWORKS.....	59	GUNS.....	70
FISH .....	59	HAIR DYE .....	71
FITNESS CENTERS .....	60	HAM RADIOS .....	71
FLAG (STATE OF WISCONSIN).....	60	HANDICAPPED .....	71
FLAMMABLE PRODUCTS.....	60	HARASSMENT (DEBT COLLECTION).....	71
FLOODING.....	60	HAZARDOUS PRODUCTS .....	71
FOOD .....	60	HEALTH CARE FACILITIES .....	72
FOOD PROGRAMS – EMERGENCY .....	61	HEALTH PRACTICES – FRAUDULENT.....	73
FOOD STAMPS .....	62	HEALTH SERVICES, WI DEPT. OF.....	73
FOOT AND MOUTH DISEASE .....	63	HEARING AID DEALERS AND FITTERS EXAMINING BOARD .....	73
FOREIGN PURCHASES.....	63	HEARING IMPAIRED .....	73
FORESTRY .....	63	HEATING .....	73
FRANCHISES .....	63	HEMP .....	73
FRAUD.....	64	HILL-BURTON HOSPITALS .....	74
		HIPPA .....	74

## TABLE OF CONTENTS

HOME CONSTRUCTION – NEW .....	74	JEWELRY .....	84
HOME HEALTH CARE .....	74	JOB SAFETY .....	84
HOME IMPROVEMENT .....	74	JOBS AND JOB TRAINING .....	84
HOME INSPECTORS.....	75	JUDGES.....	84
HOME PURCHASE .....	75	JUNK MAIL .....	85
HOME SOLICITATION.....	75	JUNK PHONE SOLICITATION.....	85
HOMESTEAD PROPERTY TAX CREDIT PROGRAM ....	75	JUSTICE, WISCONSIN DEPT. OF .....	85
HOSPITAL AND MEDICAL PROBLEMS .....	75	KEROSENE HEATER.....	86
HOUSEHOLD CHEMICALS.....	75	KNOCKOFFS.....	86
HOT TUBS .....	76	LABELING .....	87
HOTELS – SAFETY .....	76	LABOR.....	87
HOUSING .....	76	LABORATORY OF HYGIENE .....	87
HOUSING CODE.....	77	LAND SURVEYORS .....	88
HOUSING AND URBAN DEVELOPMENT, U.S. DEPT. OF (HUD).....	77	LANDLORD / TENANT .....	88
HOUSING CODE VIOLATIONS .....	77	LANDSCAPING RESIDENTIAL .....	90
HUMAN TRAFFICKING .....	77	LAUNDRIES.....	90
IDENTITY THEFT .....	78	LAW LIBRARY .....	90
IDENTIFICATION CARDS .....	78	LAWS .....	90
IMMIGRATION .....	78	LAWYERS / LAWYER REFERRAL SERVICES.....	90
IMMUNIZATION RECORDS .....	79	LAYAWAY POLICIES.....	90
INCORPORATION .....	79	LEAD.....	90
INDIAN AFFAIRS .....	79	LEASES – AUTOMOBILE .....	91
INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S) .....	80	LEASES – CONSUMER GOODS .....	91
INFORMANT HOTLINE.....	80	LEGAL AID AND RELATED SERVICES.....	91
INSULATION (CELLULOSE, FIBERGLASS).....	80	LEGISLATION .....	92
INSURANCE .....	81	LEMON LAW .....	93
INTELLECTUAL PROPERTY CRIMES .....	82	LICENSE PLATES.....	93
INTEREST RATES AND FINANCE CHARGES .....	82	LICENSING – PROFESSIONAL.....	93
INTERIOR DESIGNERS.....	82	LIENS .....	93
INTERNAL REVENUE SERVICE.....	82	LIQUOR LICENSES.....	93
INTERNET CRIME .....	83	LIVESTOCK ID CONSORTIUM .....	93
INTREPRETER / TRANSLATOR SERVICES.....	83	LIVING TRUSTS .....	94
INVASIVE SPECIES.....	83	LIVING WILLS .....	94
INVENTIONS / INVENTORS .....	83	LOANS .....	94
INVESTMENT AND SECURITIES .....	83	LOBBYING REGULATION.....	94
JAILS.....	84	LOGGING.....	94

## TABLE OF CONTENTS

LONG DISTANCE SERVICES.....	94	MODULAR HOMES.....	104
LONG TERM CARE.....	94	MOLD.....	104
LOTTERY – STATE OPERATED .....	95	MONEY MARKETS .....	104
LP GAS.....	95	MONEY ORDERS.....	104
LUMBER TREATED .....	95	MORTGAGES.....	105
MAGAZINE SUBSCRIPTIONS.....	96	MORTGAGE COMPANIES .....	105
MAIL.....	96	MOTEL – SAFETY.....	105
MAIL ORDER SALES.....	96	MOTOR CARRIERS .....	105
MAINTENANCE – RENTAL PROPERTY .....	96	MOTOR HOMES.....	105
MANICURISTS.....	96	MOTOR VEHICLES.....	105
MANUFACTURED HOME COMMUNITIES.....	96	MOTORCYCLES .....	105
MANUFACTURED HOMES / DWELLINGS.....	97	MOTORIZED WHEELCHAIR LEMON LAW .....	106
MANUFACTURERS.....	97	MOUND SYSTEMS.....	106
MARIJUANA.....	97	MOVING.....	106
MARRIAGE COUNSELORS.....	98	MULTI-LEVEL MARKETING .....	106
MASSAGE THERAPISTS.....	98	MUSIC LICENSING .....	106
MATTRESS LABELING .....	98	MUTUAL FUNDS.....	107
MEAT AND MEAT PROCESSING.....	98	NATIONAL ASSOCIATION OF REMODELING (NARI) 108	
MEDIATION .....	99	NATIONAL CONSUMERS LEAGUE.....	108
MEDICAID.....	99	NATIONAL HIGHWAY TRAFFIC SAFETY	
MEDICAL ASSISTANCE .....	99	ADMINISTRATION (NHTSA) .....	108
MEDICAL BILLING.....	99	NATURAL RESOURCES, WI DEPT. OF .....	108
MEDICAL EXAMINING BOARD.....	100	NEGATIVE OPTION PLANS .....	108
MEDICAL AND HOSPITAL PROBLEMS .....	100	NO CALL .....	108
MEDICARE .....	100	NOISE .....	109
MEDIGAP HELPLINE .....	101	NONDELIVERY OF GOODS .....	109
MENTAL HEALTH .....	101	NON-PROFIT CORPORATIONS .....	109
MIDWIVES .....	102	NOTARY CLERK.....	109
MIGRANT LABOR SERVICES .....	102	NURSERY SCHOOL .....	109
MILITARY.....	102	NURSERY STOCK (LANDSCAPE).....	109
MILK HAULING PERMIT .....	103	NURSES .....	110
MINIMUM MARKUP.....	103	NURSING HOMES.....	110
MINING AND MINERALS .....	103	NUTRITION.....	110
MOBILE AIR CONDITIONING .....	104	OBEDIENCE SCHOOLS – ANIMALS .....	111
MOBILE HOME PARKS .....	104	OCCUPATIONAL SAFETY .....	111
MOBILE HOMES .....	104	OCCUPATIONAL THERAPISTS.....	111
		ODOMETER TAMPERING .....	111

## TABLE OF CONTENTS

OFFICE EQUIPMENT AND SUPPLIES .....	111	POLICE / SHERIFF DEPARTMENT .....	120
OIL.....	111	POLLUTION.....	120
OPEN MEETINGS.....	112	PORNOGRAPHY .....	121
OPEN RECORDS.....	112	POSTAL INSPECTORS.....	121
OPHTHALMOLOGISTS.....	112	POULTRY .....	121
OPINIONS (ATTORNEY GENERAL).....	112	POWER OF ATTORNEY .....	122
OPTICIANS .....	112	POWER TOOLS.....	122
OPTOMETRY .....	113	PRENEED SELLERS.....	122
ORGAN TRANSPLANTS.....	113	PREPAID MAINTENANCE LIEN .....	122
ORGANIZED CRIME.....	113	PRE-RECORDED MESSAGES .....	122
OSHA REGULATIONS .....	113	PRESCRIPTIONS .....	122
OSTEOPATHS .....	113	PRICE COMPARISON ADVERTISING .....	122
OVERSEAS CRIME VICTIMS.....	114	PRICE DISCREPANCIES .....	123
PARDONS.....	115	PRICE FIXING.....	123
PARKING METERS .....	115	PRICE MARKUP .....	123
PARKS AND RECREATION AREAS .....	115	PRICE SCANNING .....	123
PASSPORT INFORMATION .....	115	PRISONER APPEALS .....	123
PATENTS .....	115	PRISONS .....	123
PAWN SHOPS .....	116	PRIVACY.....	123
PEDDLERS .....	116	PRIVATE DETECTIVES AND AGENCIES .....	124
PENSION PLANS – ERISA.....	116	PRIVATE FOUNDATIONS.....	124
PERMITS.....	116	PRIZE OFFERS .....	124
PEST CONTROL OPERATORS .....	116	PROBATE, WILLS, ESTATES .....	124
PESTICIDES .....	117	PRODUCT SAFETY.....	124
PET OWNERSHIP.....	117	PROFIT-SHARING PLANS.....	126
PET STORES .....	118	PROPANE GAS .....	126
PETROLEUM PRODUCTS .....	118	PROPERTY ASSESSMENTS.....	126
PHARMACY .....	118	PROPERTY TAX RELIEF .....	126
PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT	118	PSYCHOLOGISTS / PSYCHOLOGY EXAMINING BOARD .....	126
PHYSICAL THERAPISTS .....	118	PUBLIC ACCOUNTANTS.....	126
PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT.	118	PUBLIC DEFENDER – ADMINISTRATION DIVISION..	126
PLANTS, COMPLAINT INFORMATION .....	119	PUBLIC INSTRUCTION.....	127
PLAT REVIEW .....	119	PUBLIC RECORDS (ACCESS TO) .....	127
PLUMBING.....	119	PUBLIC SERVICE COMMISSION .....	127
PODIATRIST .....	119	PUBLIC WAREHOUSE KEEPERS .....	127
POISON.....	119	PUBLISHING .....	127

## TABLE OF CONTENTS

PURCHASE MADE OVERSEAS .....	127	SCALPING.....	134
PYRAMID SCHEMES .....	127	SCANNING .....	134
QUACKERY – MEDICAL.....	128	SCHOOLS .....	135
RADIATION ISSUES .....	129	SECOND-HAND SHOPS.....	136
RADON .....	129	SECRET SERVICE .....	136
RAFFLES .....	129	SECRET WARRANTIES .....	136
RAILROADS .....	129	SECRETARY OF STATE, WI OFFICE OF .....	136
REAL ESTATE.....	129	SECURITIES.....	136
REBATES .....	130	SECURITY DEPOSIT .....	137
RECALLS.....	130	SELF DEFENSE .....	137
RECREATION.....	130	SEMI-TRACTOR TRAILERS.....	137
RECREATIONAL VEHICLES .....	130	SENIORS .....	137
RECYCLERS .....	130	SEPTIC SYSTEM COMPLAINTS.....	137
REFINANCING COMPANIES .....	131	SEXUAL OFFENDER REGISTRY.....	137
REFERRAL SELLING .....	131	SHERIFF DEPARTMENTS.....	138
REFRIGERANT.....	131	SILVER .....	138
REFUND POLICIES.....	131	SLAMMING.....	138
REMODELING .....	131	SMALL BUSINESS.....	138
RENT ABATEMENT – RENT WITHHOLDING .....	131	SMALL CLAIMS .....	139
RENT-TO-OWN.....	131	SMOKE ALARMS.....	139
RENTING .....	132	SMOKING .....	139
REPOSSESSION OF FINANCED GOODS .....	132	SNOWMOBILES.....	139
RESPIRATORY CARE PRACTITIONERS .....	132	SOCIAL SECURITY.....	140
RESTAURANT.....	132	SOCIAL WORKERS .....	140
RETIREMENT PLANS .....	132	SODA WATER BEVERAGE.....	140
RETIREMENT HOMES .....	132	SOLAR ENERGY.....	140
RETURN POLICIES.....	133	SOLICITATIONS.....	141
REVENUE, WISCONSIN DEPT. OF .....	133	SPACE HEATERS / STOVES .....	141
REVERSE MORTGAGES .....	133	SPAM AND SCAMS .....	141
ROAD CONDITIONS .....	133	SPONGY MOTH HOTLINE.....	142
RUNAWAY HOTLINE .....	133	SPEECH PATHOLOGISTS .....	142
RUSTPROOFING.....	133	STATE AGENCIES – WISCONSIN .....	142
SAFETY AND PROFESSIONAL SERVICES, WI DEPT. OF .....	134	STATE BAR OF WISCONSIN .....	142
SALES TAX .....	134	STATE BILLS .....	142
SALVAGE DEALERS .....	134	STATE EMPLOYEES DIRECTORY .....	142
SAVINGS AND LOAN COMMISSION .....	134	STATE LAB .....	143

## TABLE OF CONTENTS

STATE PATROL .....	143	TOYS.....	150
STATUTE OF LIMITATIONS .....	143	TRADE NAMES / TRADEMARKS.....	151
STATUTE (COPIES OF) .....	143	TRADE PRACTICES, ORDERS ON UNFAIR .....	151
STOCKS AND BONDS .....	143	TRADEMARKS.....	151
STORAGE .....	143	TRADING STAMPS .....	151
STORAGE TANKS.....	143	TRAILERS.....	151
STRAY VOLTAGE .....	144	TRANSIENT MERCHANTS .....	151
STUDENT LOANS .....	144	TRANSPORTERS.....	152
SUICIDE PREVENTION .....	144	TRANSPORTATION, WI DEPT. OF .....	152
SURPLUS.....	144	TRAVEL .....	152
SURVEYING.....	145	TRAVELING SALES JOBS .....	152
SWEEPSTAKES .....	145	TREASURER'S OFFICE.....	152
SWIMMING POOLS .....	145	TRESPASSING.....	152
TANNING BOOTHS AND DEVICES / SUNLAMPS.....	146	TRIAD OF WISCONSIN.....	152
TATTOO REGULATION .....	146	TRUTH-IN-LENDING .....	152
TAX.....	146	UNCLAIMED PROPERTY .....	153
TAXICABS .....	147	UNDERGROUND STORAGE TANKS.....	153
TAXIDERMISTS .....	147	UNEMPLOYMENT COMPENSATION.....	153
TEAR GAS .....	148	UNFAIR SALES ACT.....	153
TECHNICAL COLLEGES .....	148	UNFAIR TRADE PRACTICE ORDERS .....	153
TELECOMMUNICATIONS.....	148	UNIFORM COMMERCIAL CODE (UCC).....	153
TELEMARKETING.....	148	UNIONS .....	153
TELEPHONE.....	148	UNIVERSAL PRODUCT CODE (UPC).....	153
TENANT .....	149	UNSOLICITED MERCHANDISE.....	154
TERM PAPER MILLS / DIPLOMA PAPER MILLS .....	149	UPC.....	154
THERAPISTS .....	149	U.S. ATTORNEY GENERAL .....	154
THREE DAY RIGHT TO CANCEL .....	149	USURY LAW.....	154
TICKET REFUNDS.....	149	UTILITIES.....	154
TICKET SCALPING .....	149	UTILITY SHUT-OFF RULES (PSC RULES) .....	155
TIMESHARES .....	149	VACATION OFFERS .....	156
TIRES .....	150	VANITY PUBLICATIONS.....	156
TOBACCO.....	150	VENDING MACHINES .....	156
TOLL-FREE NUMBERS.....	150	VETERANS AFFAIRS .....	156
TOURISM .....	150	VETERINARIANS .....	157
TOWING .....	150	VICTIMS RIGHTS .....	157
TOXIC SUBSTANCES .....	150	VIDEO GAMES .....	157

## TABLE OF CONTENTS

VIDEO POKER.....	157	WELFARE PROBLEMS .....	162
VITAMINS AND FOOD SUPPLEMENTS.....	158	WELL DRILLERS .....	162
VOCATIONAL REHABILITATION.....	158	WHEELER REPORT .....	162
VOLATILE ORGANIC COMPOUNDS (VOC) .....	158	WHISTLE BLOWER .....	162
VOTING RIGHTS .....	158	WILLS, ESTATES.....	162
WAGES.....	159	WINDOW CORDS / BLINDS .....	162
WAREHOUSE.....	159	WINDOWS AND PATIO DOORS .....	163
WARRANTIES .....	159	WIRELESS CABLE .....	163
WARRANTIES – EXTENDED.....	160	WISCONSIN CONSUMER ACT .....	163
WASTE CONTROL.....	160	WISCONSIN STATE AGENCIES .....	163
WATER .....	160	WISCONSIN WEB PORTAL .....	163
WATER PARKS.....	161	WORK-AT-HOME SCHEMES .....	163
WATER TREATMENT DEVICES.....	161	WORKER'S COMPENSATION .....	163
WATERPROOFING (BASEMENT).....	161	WORKFORCE DEVELOPMENT, WI DEPT. OF .....	164
WEATHERIZATION .....	161	WORLD DAIRY EXPO.....	164
WEEDS – NOXIOUS.....	161	X-RAY FACILITIES AND RADIOGRAPHER LICENSING	165
WEIGHT LOSS CENTERS .....	161	YOUTH COUNCILS .....	166
WEIGHTS AND MEASURES.....	161	ZOOS .....	167

**AARP**(SEE [AMERICAN ASSOCIATION OF RETIRED PERSONS](#))**ACCOUNTING EXAMINING BOARD****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Licensing of certified public accountants. Number of complaints inquiry or file a new complaint.

**ACUPUNCTURISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Licensing. Number of complaints inquiry or file a new complaint.

**ADDITIVES**(SEE ALSO [FOOD](#), [DRUGS](#), [NUTRITION](#), OR [DIETS](#))**Food and Drug Administration, U.S. (FDA)**

Office of Regulatory Affairs Madison  
 700 Regent St Ste 202 (608) 264-5332  
 Madison WI 53715 [fda.gov](http://fda.gov)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and (608) 224-4714  
 Recreational Safety [datcp.wi.gov](http://datcp.wi.gov)  
 2811 Agriculture Dr datcpfoodcomplaintsemergencyre-  
 PO Box 8911 sponse@wi.gov  
 Madison WI 53708-8911

Food complaints.  
 Food compliance.

**ADHESIVE – DANGEROUS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

General inquiries & complaints.

**ADJUSTMENT SERVICE COMPANIES****Financial Institutions, WI Dept. of**

Division of Banking (608) 261-7578  
 4822 Madison Yards Way [dfi.wi.gov](http://dfi.wi.gov)  
 Madison WI 53705 [dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

Licensing and complaints.

**ADMINISTRATION, WI DEPT OF****Administration, WI Dept. of**

101 E Wilson St 10th Fl (608) 266-1741  
 PO Box 7864 [doa.wi.gov](http://doa.wi.gov)  
 Madison WI 53707-7864

Government Services.  
 Go to website for Division phone numbers and contact information.  
 Media Room.

**A****ADOPTION****Children and Families, WI Dept. of**

201 E Washington Ave 2nd Fl  
PO Box 8916  
Madison WI 53708-8916

(608) 422-7000  
[dcf.wi.gov](http://dcf.wi.gov)  
[dcfweb@wi.gov](mailto:dcfweb@wi.gov)

General Information.

**ADVANCE FEE LOANS****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)

Wisconsin Law requires loan companies to register with WDFI.

**ADVERTISING**

(SEE ALSO [BAIT AND SWITCH ADVERTISING](#) OR [PRICE COMPARISON ADVERTISING](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

General inquiries & complaints.  
Wis. Stat. § 100.18.

**Federal Trade Commission (FTC)**

600 Pennsylvania Ave NW  
Washington DC 20580

(877) 382-4357  
  
(877) 438-4338  
[ftc.gov](http://ftc.gov)

Consumer Complaint line.  
(M-F 9am - 5pm ET)  
Identity theft complaint hotline.

**AEROSOLS**

(SEE ALSO [PESTICIDES](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product safety.  
Pesticides.

**AGING**

(SEE [ELDERLY](#))

**AGRICULTURE, TRADE AND CONSUMER PROTECTION, WISCONSIN DEPT. OF****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-5012  
(608) 224-5058 TDD  
[datcp.wi.gov](http://datcp.wi.gov)  
  
(800) 422-7128  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Divisions of: Agricultural Resource Management, Animal Health, Food and Recreational Safety, Agricultural Development, and Trade & Consumer Protection. Consumer Protection Hotline.

**AIDS****CDC – National Prevention Information Network**

(800) CDC-INFO  
(800) 232-4636  
[npin-info@cdc.gov](mailto:npin-info@cdc.gov)

Publications available. Answer questions regarding AIDS, sexually transmitted diseases, and general questions.

**AIDS - continued****AIDS Resource Center of Wisconsin (ARCW)**

AIDS Line-Milwaukee  
820 N Plankinton  
PO Box 510498  
Milwaukee WI 53203

(800) 359-9272 / (414) 273-1991  
[viventhealth.org](http://viventhealth.org)

AIDS Line-Madison  
600 Williamson St Ste H  
Madison WI 53703

(800) 486-6276

**Health Services, WI Dept. of**

1 W Wilson St  
Madison WI 53703

(800) 334-2437  
[dhs.wi.gov](http://dhs.wi.gov)

24-hour statewide AIDS hotline.

**AIR**

(SEE ALSO [POLLUTION](#) OR [WASTE CONTROL](#))

**Safety and Professional Services, WI Dept. of**

Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsp.wi.gov](http://dsp.wi.gov)  
[dspssbhealthandsafetytech@wi.gov](mailto:dspssbhealthandsafetytech@wi.gov)

Clean Indoor Air Act administered by DSPS.

**AIRLINES, AIRFARES, AIRPLANES, ETC.****Federal Aviation Administration, U.S. (FAA)**

800 Independence Ave SW  
Washington DC 20591

(866) 835-5322  
[faa.gov](http://faa.gov)

Consumer hotline for aviation safety & security. (M-F 8am - 4pm ET)

**Transportation Security Administration, U.S. (TSA)**

601 S 12th St  
Arlington VA 20598

(866) 289-9673  
[tsa.gov](http://tsa.gov)  
[tsa-contactcenter@tsa.dhs.gov](mailto:tsa-contactcenter@tsa.dhs.gov)

Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the U.S. DOT.)

**Transportation, U.S. Dept. of**

Aviation Consumer Protection Division  
1200 New Jersey Ave SE  
Washington DC 20590

(202) 366-2220  
[dot.gov/airconsumer](http://dot.gov/airconsumer)

Service-related issues regarding airplanes and publications. Airline service concerns (first contact the airline). Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the U.S. DOT).

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising complaints.

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

(800) 422-7128

Web: [datcp.wi.gov](http://datcp.wi.gov)

Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)

[RETURN TO TOC](#)

**A****ALCOHOL****Alcohol, Tobacco, Firearms and Explosives, U.S. Bureau of (ATF)**

Milwaukee Field Office  
1000 N Water St Ste 1400  
Milwaukee WI 53202

(414) 727-6170  
[atf.gov](http://atf.gov)

Alcohol or tobacco diversion, all firearms and explosive licensing.  
Criminal Enforcement.

**Alcohol, Tobacco, Firearms and Explosives, U.S. Bureau of (ATF)**

Madison Field Office  
780 Regent St Ste 308  
Madison WI 53715-2635

(608) 441-5050  
[atf.gov](http://atf.gov)

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

**Revenue, WI Dept. of**

2135 Rimrock Rd  
Madison WI 53713  
PO Box 8900  
Madison WI 53708-8900

(608) 266-6701  
[revenue.wi.gov](http://revenue.wi.gov)  
[doralcohol@wisconsin.gov](mailto:doralcohol@wisconsin.gov)

Alcohol & tobacco law enforcement.  
Beverage & cigarette tax enforcement. Registration and permits for spirits, wine, and beer.

**Treasury, U.S. Dept. of the**

Alcohol and Tobacco  
Tax and Trade Bureau  
1310 G St NW 4<sup>th</sup> FL Box 12  
Washington DC 20005

(877) 882-3277  
[ttb.gov](http://ttb.gov)

Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler, or importer.

**Health Services, WI Dept. of**

Alcohol & Other Drug Abuse  
1 W Wilson St  
Madison WI 53703

(608) 266-2717  
[dhs.wi.gov](http://dhs.wi.gov)

**AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)****Consumer Protection**

601 E St NW  
Washington DC 20049

(888) 687-2277  
(877) 434-7589 TTY  
[aarp.org](http://aarp.org)

Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.

**AMUSEMENT RIDES****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
(608) 445-6558  
[dspssbhealthandsafetytech@wi.gov](http://dspssbhealthandsafetytech@wi.gov)

Registration.

To report an accident.

**ANIMALS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Veterinary Examining Board  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4353  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpveb@wi.gov](mailto:datcpveb@wi.gov)

Animal technicians and licensed veterinarians.  
Complaints.

**ANIMALS - continued****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Animal Health  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4872  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcfeed@wi.gov](mailto:datcfeed@wi.gov)

Health, breeders, puppy mills,  
humane treatment complaints.  
Import and transfer, CWD, Johne's  
disease, household and exotic pets,  
premises registration, fairs and  
shows, carcass disposal.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agricultural Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4539  
[datcp.wi.gov](http://datcp.wi.gov)

Pet food labels, pet snacks.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food  
and Recreational Safety  
Meat Safety & Inspection Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4694  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpmeatpoultrylicensing@wi.gov](mailto:datcpmeatpoultrylicensing@wi.gov)

Meat Safety & Inspection,  
Licensing, labeling & standards.

**ANNUITIES****Commissioner of Insurance, WI Office of the**

125 S Webster St  
PO Box 7873  
Madison WI 53707-7873

(800) 236-8517  
(608) 266-0103  
(608) 266-3585  
[oci.wi.gov](http://oci.wi.gov)  
[ocicomplaints@wi.gov](mailto:ocicomplaints@wi.gov)

Complaints.

**ANTI-TRUST****Justice, WI Dept. of**

Public Protection Unit  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53703-7857

(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)

Consumer protection and anti-trust.

**APPLIANCES****Administration, WI Dept. of**

Division of Energy, Housing, and  
Community Resources.  
101 E Wilson St 6th Fl  
PO Box 7970  
Madison WI 53707-7864

(608) 266-8234  
(866) 432-8947  
[doa.state.wi.us](http://doa.state.wi.us)  
[homeenergyplus.wi.gov](http://homeenergyplus.wi.gov)

Pamphlets on efficiency of home  
appliances. Energy assistance,  
weatherization, recalls, rebates.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Sales and repair complaints.

**A****APPLIANCES - continued****Focus on Energy**

1 S Pinckney St Ste 340  
Madison WI 53703

(800) 762-7077  
[focusonenergy.com](http://focusonenergy.com)

(M-F 9am – 5pm CT)  
Energy efficiency and renewable resource program. Recycling info. Efficiency standards, lighting and rewards.

**APPRAISERS (REAL ESTATE)****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing. Complaints.  
General inquiries (residential).

**ARBITRATION - AUTOMOBILES****Better Business Bureau**

10019 W Greenfield Ave  
Milwaukee WI 53214

(800) 955-5100  
[bbb.org/autoline](http://bbb.org/autoline)

(M-F 9am - 5:30pm ET)  
Automobiles only.

**ARCHITECTS****Safety and Professional Services, WI Dept. of**

Architects, Professional Engineers,  
Designers & Professional Land  
Surveyors Examining Board

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing. Includes architectural and engineering corporations.  
Complaints.

**ARSON****Justice, WI Dept. of**

Division of Criminal Investigation  
Arson Bureau  
17 W Main St 5th Fl  
Madison WI 53703

(800) 362-3005  
(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)

Anonymous tips and fire marshal.

**ASBESTOS****Health Services, WI Dept. of**

Division of Public Health  
Asbestos & Lead Section  
1 W Wilson Rm 137  
PO Box 2659  
Madison WI 53703-2659

(608) 261-6876  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsasbestoslead@dhs.wi.gov](mailto:dhsasbestoslead@dhs.wi.gov)

Certification and training for Wisconsin Asbestos Program.  
List of certified asbestos abatement companies.

**ASSESSMENTS**

(SEE [PROPERTY ASSESSMENTS](#))

**ASSISTED LIVING FACILITIES****Health Services, WI Dept. of**

Division of Quality Assurance  
1 W Wilson St  
PO Box 2969  
Madison WI 53701-2969

(800) 642-6552  
(608) 266-8481  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildqa@dhs.wi.gov](mailto:dhswebmaildqa@dhs.wi.gov)

Complaints.  
License and regulation.

**ATCP**

(SEE [AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF](#))

**ATTORNEYS/LAWYER REFERRAL SERVICES**

(SEE ALSO [LEGAL AID & RELATED SERVICES](#))

**Lawyer Regulation, Office of**

110 E Main St  
PO Box 1648  
Madison WI 53701-1648

(877) 315-6941  
(608) 267-7274  
[wicourts.gov](http://wicourts.gov)  
[olr.intake@wicourts.gov](mailto:olr.intake@wicourts.gov)

Division of Wis. Supreme Court.  
Can file grievance for  
lawyer/attorney misconduct.

**Lawyer Referral and Information Service**

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158

(800) 362-9082  
(608) 257-3838  
[wisbar.org](http://wisbar.org)  
[service@wisbar.org](mailto:service@wisbar.org)

24hr/day. Will refer to private  
attorneys in geographic areas.  
Consumers must tell attorney they  
were referred by LRIS to ensure  
initial half-hour consultation fee  
will be waived.

**State Bar of Wisconsin**

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158

(608) 257-3838  
(800) 728-7788  
[wisbar.org](http://wisbar.org)

Provides public services, attorney  
referrals, public education, and  
reduced fee legal assistance for  
low income state residents.  
Complaints about fees.

**Fee Arbitration**

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158

(608) 257-3838  
[wisbar.org](http://wisbar.org)

Fee disputes.

**Legislative Reference Bureau**

1 E Main St Ste 200  
Madison WI 53703

(608) 504-5802  
[legis.wisconsin.gov](http://legis.wisconsin.gov)  
[lrb.reference@legis.state.wi.us](mailto:lrb.reference@legis.state.wi.us)

Information on statutes, bills, laws,  
and can obtain copies of the law.

**Law Library, Wisconsin State**

120 Martin Luther King Jr Blvd  
PO Box 7881  
Madison WI 53707-7881

(608) 267-9696  
(800) 322-9755  
(608) 266-1600  
[wilawlibrary.gov](http://wilawlibrary.gov)  
[wsll@wicourts.gov](mailto:wsll@wicourts.gov)

**A****ATTORNEY GENERAL**(SEE [JUSTICE](#) OR [U.S. ATTORNEY GENERAL](#))**ALL-TERRAIN VEHICLES (ATV)****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707

(608) 266-2621  
(888) 936-7463.  
[dnr.wi.gov](http://dnr.wi.gov)  
[gowild.wi.gov](http://gowild.wi.gov)

Licensing and regulations.

**AUCTION****Transportation, WI Dept. of**

Dealers & Agent Section  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Motor vehicle auctioneer dealer licensing information.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Complaints.  
License and regulation.**AUDIOLOGISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

License information and complaints.

**AUTO REPAIR****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 132 – Does not apply to semi- tractor trailers or commercial vehicles.  
[Fact sheet available.](#)**Better Business Bureau**

10019 W Greenfield Ave  
Milwaukee WI 53214

(800) 955-5100  
(800) 273-1002  
(414) 847-6000  
[wisconsin.bbb.org](http://wisconsin.bbb.org)

Autoline program, out of court settlement, arbitration.  
WI toll free general line.  
Milwaukee area general line.**AUTO SAFETY****National Highway Traffic Safety Administration**

U.S. Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590

(888) 327-4236  
(888) 275-9171 TTY  
[nhtsa.gov/recalls](http://nhtsa.gov/recalls)  
[nhtsa.gov](http://nhtsa.gov)

Vehicle Safety Hotline.  
Report vehicle safety defects and recall information.  
General information.

**AUTO SAFETY - continued****Center for Auto Safety**

4400 Jenifer St NW Ste 331  
Washington DC 20015-2113

(202) 328-7700  
[autosafety.org](http://autosafety.org)  
[contact@autosafety.org](mailto:contact@autosafety.org)

Concerned citizens can call and/or file a vehicle safety complaint.

**AUTOMOBILES**

(SEE ALSO [AUTO SAFETY](#))

**Transportation, WI Dept. of**

Dealers & Agent Section 4822 Madison Yards Way  
Madison WI 53705

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Consumer complaints. Dealer Licensing. Ch. 138: Dealer facilities and records. Ch. 139: Motor Vehicle Trade Practices. Advertising, dealers, salesmen, salvage dealers, auction dealers, new & used warranties, secret warranties, extended warranties through manufacturer; leases with option to purchase.

Lemon Law, sale of vehicles on internet.

(608) 267-3635

**Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705

(608) 264-7447  
[information.dmv@dot.wi.gov](mailto:information.dmv@dot.wi.gov)  
  
(608) 266-3041  
[special-plates.dmv@dot.wi.gov](mailto:special-plates.dmv@dot.wi.gov)

Titles & vehicle registrations, driver & commercial licensing, ID cards, vehicle emissions, and opus inspection. Personalized, disabled, or special license plates.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Ch. 132: [Motor Vehicle Repair](#). Autos with expired warranties, expired extended manufacturer warranties and extended service contracts.

**Commissioner of Insurance, WI Office of the**

125 S Webster St  
PO Box 7873  
Madison WI 53707-7873

(800) 236-8517  
(608) 266-0103  
[oci.wi.gov](http://oci.wi.gov)  
[ocivpps@wisconsin.gov](mailto:ocivpps@wisconsin.gov)

Rustproofing companies must be registered Wis. Stat. § 101.203—Vehicle Protection Product Warranty. Extended warranties through private companies.

**National Highway Traffic Safety Administration**

U.S. Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590

(888) 327-4236  
[nhtsa.gov](http://nhtsa.gov)

Auto Safety Hotline. Auto safety standards, recalls, importing standards, and how to detect if odometer was rolled back.

**AUTOMOBILES - continued****Center for Auto Safety**

4400 Jenifer St NW Ste 331  
Washington DC 20015-2113

(202) 328-7700  
[autosafety.org](http://autosafety.org)  
[contact@autosafety.org](mailto:contact@autosafety.org)

Concerned citizens can call and/or file a vehicle safety complaint. Information on policy adjustments (hidden warranties). Consumer should call area manufacturer's office, NOT the dealership or CAS.

**AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING****Chrysler Group Customer Care**

PO Box 21-8004  
Auburn Hills MI 48321-8004

(800) 247-9753

General customer relations.

**Dodge Customer Care**

PO Box 21-8004  
Auburn Hills MI 48321-8004

(800) 423-6364

General customer relations.

**Ford Motor Customer Service**

16800 Executive Plaza Dr  
PO Box 6248  
Dearborn MI 48126

(800) 392-3673  
[ford.com](http://ford.com)

Customer assistance and Consumer Appeals Board (Contact dealership first).

Lincoln Motor Company  
16800 Executive Plaza Dr  
PO Box 6248  
Dearborn MI 48126

(800) 521-4140  
[lincoln.com](http://lincoln.com)

**General Motors Corp**

PO Box 33170  
Detroit MI 48232-5170

[gm.com](http://gm.com)

Customer assistance. Visit website for contact info by car maker.

**GM of Canada**

1908 Colonel Sam Dr  
Oshawa Ontario  
L1H 8F7 Canada  
Mail code 163-055

(800) 263-3777  
[gm.ca](http://gm.ca)

Canadian customer assistance.

**Chevrolet (GEO) Motor Division**

PO Box 33136  
Detroit MI 48232-5136

(800) 222-1020  
[chevrolet.com](http://chevrolet.com)

Customer assistance (Contact dealership first).

**Buick Motor Division**

Customer Assistance  
PO Box 33136  
Detroit MI 48232-5136

(800) 521-7300  
[buick.com](http://buick.com)

**Cadillac Motor Division**

Customer Assistance  
PO Box 33169  
Detroit MI 48232-5169

(800) 458-8006  
[cadillac.com](http://cadillac.com)

**AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING - continued**

A

**GMC Customer Assistance Center**

PO Box 33172 (800) 462-8782  
Detroit MI 48232-5172 [gmc.com](http://gmc.com)

**National Institute for Automotive Service Excellence (ASE)**

1503 Edwards Ferry Rd NW Ste 401 (703) 669-6600  
Leesburg VA 20176 (800) 390-6789  
[ase.com](http://ase.com)

To find ASE blue seal facility and car care tips.

**B****BABY EQUIPMENT****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product safety.

**BAD CHECKS****Wisconsin Sheriffs and Deputy Sheriffs Association**

6737 W Washington St Ste 4210  
Milwaukee WI 53214

(414) 488-3906  
[wsds.org](http://wsds.org)  
[info@wsda.org](mailto:info@wsda.org)

Directory of all sheriffs,  
Deputy Sheriffs and local county  
District Attorneys.

**BADGER CARE PLUS****Health Services, WI Dept. of**

1 W Wilson St  
Madison WI 53703

(800) 362-3002  
(608) 266-1865  
[dhs.wi.gov](http://dhs.wi.gov)  
[memberservices@wisconsin.gov](mailto:memberservices@wisconsin.gov)  
[access.wi.gov](http://access.wi.gov)

Member Services Hotline  
(M-F 8am – 6pm)  
To apply in person, contact county  
or tribal agency.  
To apply online.

**Health and Human Services, U.S. Dept. of (HHS)**

200 Independence Ave SW  
Washington DC 20201

(877) 696-6775  
[hhs.gov](http://hhs.gov)

Health insurance for children.

**BAIT AND SWITCH ADVERTISING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Fraudulent Advertising,  
Wis. Stat. § 100.18.

**BANKRUPTCY****Bankruptcy Courts, U.S.**

Eastern District (Milwaukee)  
U.S. District Court  
517 E Wisconsin Ave Rm 126  
Milwaukee WI 53202

(866) 582-3156  
(866) 222-8029  
(414) 297-3291  
[wied.uscourts.gov](http://wied.uscourts.gov)

Toll Free.  
Main Number.  
Case information number.  
File a claim electronically.

Eastern District (Green Bay)  
Jefferson Court Building  
125 S Jefferson St Rm 102  
Green Bay WI 54301-4541

(920) 884-3720

**Bankruptcy Courts, U.S.**

Western District (Madison)  
U.S. District Court  
120 N Henry St Rm 340  
Madison WI 53703-2559

(833) 758-0380  
[wiwb.uscourts.gov](http://wiwb.uscourts.gov)

Clerk's office, Madison.  
Case information number.

**BANKS****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfibankingrequests@dfi.wi.gov](mailto:dfibankingrequests@dfi.wi.gov)

General referrals. Jurisdiction:  
Licensing & supervisory power over various lending agencies. Regulatory authority under the collateral loan law, the discount loan law and small loan law. Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies. Regulatory authority over state banks. Administrator of the Wisconsin Consumer Act.

**Consumer Financial Protection Bureau, U.S. (CFPB)**

PO Box 27170  
Washington DC 20038

(855) 411-2372  
[consumerfinance.gov](http://consumerfinance.gov)

[consumerfinance.gov/complaint](http://consumerfinance.gov/complaint)

Educate, enforce and study of federal consumer financial protection laws.  
Complaints can be mailed to Washington DC address.  
To submit a complaint online.

**Federal Deposit Insurance Corporation (FDIC)**

550 17th St NW  
Washington DC 20429-9990

(877) 275-3342  
[fdic.gov](http://fdic.gov)

Deposit insurance. Obtaining financial reports of FDIC insured institutions.  
Failure of financial institutions.  
Compliance. General Information.

**Federal Reserve Consumer Help**

PO Box 1200  
Minneapolis MN 55480

(888) 851-1920  
[federalreserveconsumerhelp.gov](http://federalreserveconsumerhelp.gov)

Issues with accessing funds in your account or find that an account is suddenly closed.

**Comptroller of the Currency, U.S. Office of the (OCC)**

Customer Assistance Group  
PO Box 53570  
Houston TX 77052

(800) 613-6743  
(713) 336-4301 FAX  
[helpwithmybank.gov](http://helpwithmybank.gov)  
[occ.gov](http://occ.gov)

Charter/supervise national banks.  
Handle complaints against National banks for every state.

**BAR ASSOCIATIONS****State Bar of Wisconsin**

PO Box 7158  
Madison WI 53707

(800) 362-9082  
(608) 257-3838

Mandatory professional association for all attorneys who hold a Wisconsin law license.  
General Information.

5302 Eastpark Blvd  
Madison WI 53718-2101

(800) 728-7788  
[wisbar.org](http://wisbar.org)  
[service@wisbar.org](mailto:service@wisbar.org)

**BAR ASSOCIATIONS - continued****Milwaukee Bar Association**

747 N Broadway  
Milwaukee WI 53202

(414) 274-6760  
(414) 274-6768  
[milbar.org](http://milbar.org)  
[findmilwaukeelawyers.org](http://findmilwaukeelawyers.org)

General Information.  
Referral service.

**BARBERS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing and number of complaints.  
Can file a complaint.

**BASEMENT WATERPROOFING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 110.09  
“Basement Waterproofing Practices”.

**BATHROOM FACILITIES (PUBLIC)****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Contact local building inspector.  
See SPS Chapters 361-366.  
Commercial Building Codes.

**BEAUTY SALONS**

(SEE [COSMETOLOGY](#))

**BED AND BREAKFAST****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4923  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpdfslicensing@wi.gov](mailto:datcpdfslicensing@wi.gov)

Licensing and reporting.

**BETTER BUSINESS BUREAU****Better Business Bureau**

Wisconsin Main Office  
10019 W Greenfield Ave  
Milwaukee WI 53214

(800) 273-1002  
(414) 847-6000  
(800) 955-5100  
[bbb.org](http://bbb.org)

Toll free for Wisconsin  
residents' complaints.  
Autoline arbitration complaints.

**International Association of Better Business Bureaus**

4250 North Fairfax Drive Ste 600  
Arlington VA 22203

(703) 276-0100  
[bbb.org](http://bbb.org)

For phone numbers and addresses  
of BBB's in U.S., Mexico, and  
Canada go to [bbb.org](http://bbb.org).  
Information on non-profit  
organizations, Business Hotline,  
(Membership direct line).

**BEVERAGE LICENSING****Revenue, WI Dept. of**

2135 Rimrock Rd  
Mail Stop 6-107  
PO Box 8900  
Madison WI 53708-8900

(608) 266-6701  
(608) 264-4573  
(715) 842-2343  
[revenue.wi.gov](http://revenue.wi.gov)

[doralcoholtobaccoenforcement@wisconsin.gov](mailto:doralcoholtobaccoenforcement@wisconsin.gov)

Wholesale beverage and retail  
licensing. Alcohol and Tobacco  
Enforcement Unit.  
General information.

**BICYCLES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product safety.

**BID-RIGGING**

(SEE [ANTI-TRUST](#))

**BINGO**

(SEE ALSO [CONTESTS](#))

**Administration, WI Dept. of**

Division of Gaming  
3319 W Beltline Hwy Fl 4  
Madison WI 53713  
PO Box 8979  
Madison WI 53708-8979

(608) 270-2555  
(608) 270-2552  
(608) 270-2530  
[doa.wi.gov](http://doa.wi.gov)  
[doagaming@wi.gov](mailto:doagaming@wi.gov)

Charitable & Indian gaming  
general line.  
Raffle Information  
Bingo information.

**BIRTH CERTIFICATES****Vital Records, WI Office of**

PO Box 309  
Madison WI 53701-0309

(608) 266-1373  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsvitalrecords@dhs.wisconsin.gov](mailto:dhsvitalrecords@dhs.wisconsin.gov)

Information on marriage, death,  
divorce, domestic partnerships,  
and birth certificates.

**BLIND AND VISUALLY IMPAIRED****Health Services, WI Dept. of**

Bureau of Blind Services  
1 W Wilson St  
Madison WI 53703

(888) 879-0017  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsobvi@dhs.wisconsin.gov](mailto:dhsobvi@dhs.wisconsin.gov)

Services for the blind.

**BOATS, LICENSING AND SAFETY****Natural Resources, WI Dept. of**

Boat Safety Unit  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(608) 266-2621  
(888) 936-7463  
[gowild.wi.gov](http://gowild.wi.gov)  
[dnr.wi.gov](http://dnr.wi.gov)

Boat licensing & titling section.  
Does not license dealers or  
marinas. ATV and snowmobile  
registration.  
Law enforcement and marine  
investigations.

**B****BODY PIERCING****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Tattoo and Body Piercing license information. Can file a complaint. Wis. Stat. § 463.12.

**BONDS**

(SEE [SECURITIES](#))

**BOOKS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Vanity publishing.  
[Fact sheet available.](#)

**BOTTLED WATER**

(SEE [SODA WATER BEVERAGE](#))

**BOXING****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dspscombativesports@wi.gov](mailto:dspscombativesports@wi.gov)

Licensing.  
Number of complaints and can file a complaint.  
Includes unarmed combat sports.

**BREAST IMPLANTS****Food and Drug Administration, U.S. (FDA)**

Division of Industry and Consumer Education Center for Devices and Radiological Health  
10903 New Hampshire Ave  
Silver Spring MD 20993

(800) 638-2041  
(301) 796-7100  
[fda.gov](http://fda.gov)  
[dice@fda.hhs.gov](mailto:dice@fda.hhs.gov)

General inquiries. Medical device information. Breast implant consumer inquiries.

**BROKERS****Financial Institutions, WI Dept. of**

Securities Division  
4822 Madison Yards Way  
Madison WI 53705

(800) 472-4325  
(608) 266-2139  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

Investments & Securities.  
Licenses stock-brokers, dealers in securities.

**BUDGET COUNSELING****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

WI Consumer Act, Ch. 421-427 regulates consumer credit transactions. Check local telephone book yellow pages under:  
- budget counseling  
- credit counseling - credit repair

**BUILDING CODES / INSPECTORS****Rental Unit Inspections**

Contact local government.

Contact City Clerk's Office for building inspection.

**Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
Madison WI 53705(877) 617-1565  
(608) 266-2112[dsps.wi.gov](http://dsps.wi.gov)[dpssbbuildingtech@wisconsin.gov](mailto:dpssbbuildingtech@wisconsin.gov)New construction only or complaints  
against building inspectors.**Neighborhood Services, Dept. of**City of Milwaukee  
841 N Broadway Rm 104  
Milwaukee WI 53202(414) 286-2268  
[city.milwaukee.gov/dns](http://city.milwaukee.gov/dns)Building inspection, sanitation  
issues, and pests.**BUNGEE JUMPING****Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
Madison WI 53705(877) 617-1565  
(608) 266-2112[dsps.wi.gov](http://dsps.wi.gov)[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)Site and equipment requirements.  
Training. Inspection.**BUSINESS AND BUSINESS OPPORTUNITIES**(SEE ALSO [DISTRIBUTORSHIPS](#), [FRANCHISES](#), OR [SMALL BUSINESS](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)[Fact sheet available.](#)  
Complaints.**Inspector General, Office of**U.S. Dept. of Commerce – Hotline  
1401 Constitution Ave NW  
Washington DC 20230(800) 424-5197  
(202) 482-2000  
[oig.doc.gov](http://oig.doc.gov)

Report fraud, waste, or abuse number. Prevents unfair foreign trade competition. Social &amp; economic statistics, analysis for businesses and governments. Grants patents &amp; registers trademarks. Assists in growth of minority businesses. Assists in domestic economic development.

**Small Business Administration, U.S.**409 3rd St SW  
Washington DC 20416(800) 659-2955  
(800) 827-5722  
[sba.gov](http://sba.gov)Disaster Loans.  
Small business answer desk,  
assist entrepreneurs going into  
business and loan program  
guarantee.

**BUSINESS AND BUSINESS OPPORTUNITIES - continued****Wisconsin Economic Development Corporation (WEDC)**

201 W Washington Ave  
Madison WI 53703  
(855) 469-4249  
(608) 210-6700  
[wecd.org](http://wecd.org)

**Small Business Administration, U.S.**

310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203  
(800) 827-5722  
[sba.gov](http://sba.gov)  
[wisconsin@sbc.gov](mailto:wisconsin@sbc.gov)

(M-F 8am – 4:30pm)  
Has prepared information to mail.

**Wisconsin Small Business Development Center (SBDC)**

780 Regent St  
Madison WI 53715  
(800) 940-7232  
[wisconsinsbdc.org](http://wisconsinsbdc.org)  
[sbdc@lists.wisconsin.edu](mailto:sbdc@lists.wisconsin.edu)

WI Business Answer Line.  
For any questions having to do with  
starting a business in Wisconsin  
including licenses, permits, tax  
and employer requirements and  
registration questions.

**Small Business Administration, U.S. – Wisconsin**

740 Regent St  
Ste 100  
Madison WI 53715  
(800) 827-5722  
[sba.gov](http://sba.gov)  
[wisconsin@sbc.gov](mailto:wisconsin@sbc.gov)

(M-F 8am – 4:30pm)  
Has prepared information to mail.

**BUSING – SCHOOL**

(SEE ALSO [MOTOR CARRIERS](#))

**Wisconsin School Bus Association**

3980 River Rd  
Wisconsin Dells WI 53965  
(608) 514-5470  
[wi-sba.org](http://wi-sba.org)

General information.

**Public Instruction, WI Dept. of**

125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(608) 267-9114  
[dpi.wi.gov](http://dpi.wi.gov)  
[dpifin@dpi.wi.gov](mailto:dpifin@dpi.wi.gov)

Not a consumer hotline. Consumers  
should contact local school board.

**BUYING CLUBS (FUTURE SERVICE PLANS)**

(SEE ALSO [LEASES](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)  
Wis. Stat. § 136.

**BUY ONE, GET ONE FREE**

(SEE [PRICE COMPARISON ADVERTISING](#))

**CABLE TV**(SEE ALSO [WIRELESS CABLE](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

No cable in area:  
Wis. Stat. § 66.0420 refer to  
Dept. of Financial Institutions at  
(608) 261-7577.

**CAMP GROUNDS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and  
Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4714  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpdfslicensing@wi.gov](mailto:datcpdfslicensing@wi.gov)

Health and safety. Campground  
evaluation & permits, special event  
campgrounds. For billing issues  
contact Consumer Protection at  
(608) 224-5012.

**CANADA****Better Business Bureaus in Canada**

(877) 859-8566  
[bbb.org](http://bbb.org)  
[info@bec.bbb.org](mailto:info@bec.bbb.org)

Website directs who to contact in  
each providence.

**Consumer Affairs Offices in Canada****Innovation, Science and Economic Development Canada**

235 Queen Street  
2nd Floor, West Tower,  
Ottawa, Ontario K1A 0H5

(343) 291-3280  
(800) 328-6189  
[ised-isde.canada.ca](http://ised-isde.canada.ca)

Contact for consumer affairs  
across Canada.

**CAP**(SEE [DISABILITIES](#))**CAPITOL POLICE, WI****Administration, WI Dept. of**

Capitol Police, WI  
Madison Headquarters  
17 W Main St. Rm 301  
Madison WI 53703

(608) 266-7700  
(608) 266-8797  
[doa.wi.gov](http://doa.wi.gov)  
[statecapitolpolice@wisconsin.gov](mailto:statecapitolpolice@wisconsin.gov)

24 hour emergency dispatch.  
24 hour non-emergency dispatch.  
Madison headquarters.

Capitol Police, WI  
Milwaukee Headquarters  
819 N 6<sup>th</sup> St  
Milwaukee WI 53203

(414) 227-4691

Milwaukee Headquarters.

**CAR**SEE [AUTOMOBILES](#))

**C****CAR SEATS**(SEE [CHILD RESTRAINING SEATS](#))**CARNIVAL RIDES (AMUSEMENT RIDES)****Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
Madison WI 53705(877) 617-1565  
(608) 266-2112[dsps.wi.gov](http://dsps.wi.gov)[dpssbhealthandsafetytech@wi.gov](mailto:dpssbhealthandsafetytech@wi.gov)

Inspections. Registration.

**CARPETING****Agriculture, Trade and Consumer Protection, WI Dept. of**2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Carpet and rug complaints including installation (home improvement) and product safety.

**Carpet and Rug Institute**Consumer Information  
100 S Hamilton St  
Dalton GA 30720(706) 278-3176  
[carpet-rug.org](http://carpet-rug.org)  
[info@carpet-rug.org](mailto:info@carpet-rug.org)

Carpet &amp; indoor air quality questions; can track down manufacturer of your carpet; have technical &amp; consumer information on request. Is a trade association. No complaints but can refer you to a certified carpet inspector in area.

**CEMETERIES**(SEE ALSO [FUNERAL DIRECTORS AND EMBALMERS](#))**Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
Madison WI 53705(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

Salespersons and authorities.

**CENSUS****Census Bureau, U.S.**1111 W 22nd St Ste 400  
Oak Brook IL 60523-1918(800) 865-6384  
(630) 288-9200  
[census.gov](http://census.gov)  
[chicago.regional.office@census.gov](mailto:chicago.regional.office@census.gov)

Chicago Regional Office supporting AR, IL, IN, IA, MI, MN, MO and WI.

**CERTIFICATE OF FREE SALE****Agriculture, Trade and Consumer Protection, WI Dept. of**Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(608) 224-4616  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfeedexport@wi.gov](mailto:datcpfeedexport@wi.gov)  
[datcpfrbsupport@wisconsin.gov](mailto:datcpfrbsupport@wisconsin.gov)

Food and feed. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.

**CHAIN DISTRIBUTORSHIPS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 122  
“Chain Distributorship Schemes.”  
Business opportunities [fact sheet available](#).

**CHAIN LETTERS**(SEE ALSO [POSTAL INSPECTOR](#))**Chief Postal Inspector**

Criminal Investigations  
Service Center  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-3255

(877) 876-2455  
[postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)

Law enforcement of postal service.  
Investigates theft and fraud of mail.

**CHAMBER OF COMMERCE****Greater Madison Chamber of Commerce (GMCC)**

1 S Pinckney St Ste 330  
PO Box 71  
Madison WI 53701-0071

(608) 256-8348  
[madisonbiz.com](http://madisonbiz.com)  
[info@madisonbiz.com](mailto:info@madisonbiz.com)

Listing of members. Links to businesses. Links to visiting Madison.

**Metropolitan Milwaukee Association of Commerce**

301 W Wisconsin Ave, Ste. 220  
Milwaukee WI 53203

(414) 287-4100  
[mmac.org](http://mmac.org)  
[info@mmac.org](mailto:info@mmac.org)

**U.S. Chamber of Commerce**

1615 H Street, NW  
Washington DC 20062

(202) 659-6000  
[uschamber.com](http://uschamber.com)  
[uschamber.com/co/chambers/wisconsin](http://uschamber.com/co/chambers/wisconsin)  
[co@uschamber.com](mailto:co@uschamber.com)

Directory of all Wisconsin Chamber of Commerce locations.

**Wisconsin Latino Chamber of Commerce**

5262 Verona Rd  
Fitchburg WI 53711

(608) 712-3522  
[lccwi.org](http://lccwi.org)  
[info@lccwi.org](mailto:info@lccwi.org)

**Wisconsin Manufacturers & Commerce**

501 E Washington Ave  
Madison WI 53703-2914

(608) 258-3400  
[wmc.org](http://wmc.org)  
[mem@wmc.org](mailto:mem@wmc.org)

State of WI Chamber of commerce and business trade association.  
Listing of members. Links to other chambers of commerce.

**Wisconsin American Indian Chamber of Commerce**

10710 W Scharles Ave  
Hales Corners WI 53130

(414) 604-2044  
[aiccw.org](http://aiccw.org)  
[info@aiccw.org](mailto:info@aiccw.org)

**CHARGEBACK**(SEE [CREDIT CARDS](#))

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

## CHARITABLE GAMES, ORGANIZATIONS, AND SOLICITATIONS

### Financial Institutions, WI Dept. of

4822 Madison Yards Way  
Madison WI 53705

(608) 267-1711  
(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)  
[dficharitableorgs@dfi.wisconsin.gov](mailto:dficharitableorgs@dfi.wisconsin.gov)

Complaints. Each charity must file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

### Administration, WI Dept. of

Division of Gaming  
Office of Charitable Gaming  
3319 W Beltline Hwy, Fl 4  
Madison WI 53713

(608) 270-2555  
[doa.wi.gov](http://doa.wi.gov)  
[doagaming@wi.gov](mailto:doagaming@wi.gov)

Licensing and regulation of raffles and bingos.

### Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Fundraisers for Law Enforcement  
[fact sheet available](#). Prize offers  
[fact sheet available](#).

### Justice, WI Dept. of

Civil Litigation  
PO Box 7857  
Madison WI 53707-7857

(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)

Charitable trusts and private foundation forms are kept on file.

### Better Business Bureau Wise Giving Alliance

3033 Wilson Blvd Ste 710  
Arlington VA 22201

(703) 247-9321  
[give.org](http://give.org)  
[info@give.org](mailto:info@give.org)

Better Business Bureau Wise Giving Alliance Reports.

### Internal Revenue Service, U.S. (IRS)

Internal Revenue Service  
Exempt Org. Determinations  
PO Box 2508 Rm 6403  
Cincinnati OH 45201

(877) 829-5500  
[irs.gov](http://irs.gov)

List of legitimate charities and nonprofit groups.

## CHECK CASHING BUSINESS

### Financial Institutions, WI Dept. of

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

Seller of Checks license has been renamed the Money Transmitter license.

## CHEMICALS, HAZARDOUS SUBSTANCES

### Natural Resources, WI Dept. of

101 S Webster St  
PO Box 7921  
Madison WI 53707

(800) 943-0003  
[dnr.wi.gov](http://dnr.wi.gov)

Hazardous or chemical spill hotline.

**CHEMICALS, HAZARDOUS SUBSTANCES – continued****Agriculture, Trade and Consumer Protection, WI Dept. of**

Weights and Measures Bureau

Product Safety Division

2811 Agriculture Dr  
Madison WI 53708(800) 422-7128  
(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR.

**CHILD ABUSE****Children and Families, WI Dept. of**201 E Washington Ave  
PO Box 8916  
Madison WI 53708-8916(608) 422-7000  
[dcf.wi.gov](http://dcf.wi.gov)  
[dcfweb@wisconsin.gov](mailto:dcfweb@wisconsin.gov)General Information.  
Child abuse reporting varies by county where child or family resides.**County Social Services**WI Dept. of Human Services  
1 W Wilson St  
Madison WI 53701(608) 266-1865  
[dhs.wi.gov](http://dhs.wi.gov)

List of Wisconsin Community Program, Social Service Agencies.

**Children and Families, WI Dept. of**Milwaukee County Child Protective Services (MCPS)  
635 N 26th St  
Milwaukee WI 53233(414) 343-5500  
[dcf.wi.gov](http://dcf.wi.gov)  
[dcfmilwaukeechildwelfare@wi.gov](mailto:dcfmilwaukeechildwelfare@wi.gov)**CHILD CARE****Children and Families, WI Dept. of**Early Care & Education  
201 E Washington Ave Rm B205  
PO Box 8916  
Madison WI 53708-8916(608) 422-7000  
[dcf.wi.gov](http://dcf.wi.gov)

Day Care Centers – Licensing Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county. Fraud hotline.

(877) 302-3728

**CHILD FIND PROGRAM (FINGERPRINTING)****National Child Identification Program**624 Texas Central Pkwy  
Waco TX 76712(972) 934-2211  
[childidprogram.com](http://childidprogram.com)

To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.

**National Center for Missing and Exploited Children**333 John Carlyle St Ste 125  
Alexandria VA 22314-5450(800) 843-5678  
(703) 224-2150  
[missingkids.org](http://missingkids.org)

Information and resources to find missing children.

**CHILD LABOR****Workforce Development, WI Dept. of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928

(608) 266-6860  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Child labor laws, minors aged 11-17.

**Workforce Development, WI Dept. of**

Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203

(414) 227-4384  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Child labor laws, minors aged 11-17, in the Milwaukee area.

**CHILD RESTRAINING SEATS****Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705

(855) 224-3692  
[wisconsindot.gov](http://wisconsindot.gov)  
[carseatwi@childrenswi.org](mailto:carseatwi@childrenswi.org)

Child passenger safety line.

**National Highway Traffic Safety Administration**

1200 New Jersey Ave SE  
Washington DC 20590

(888) 327-4236  
[nhtsa.gov](http://nhtsa.gov)  
[nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)

Car seat safety.

**Safe Kids Wisconsin****Agriculture, Trade and Consumer Protection, WI Dept. of**

Product Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(855) 224-3692 (press 4)  
[safekidswi.org](http://safekidswi.org)  
[safekidswi@childrenswi.org](mailto:safekidswi@childrenswi.org)

DOT funded. Provides information on car safety seats and other child transport questions/laws.  
Child passenger safety (CPS) technician training.

**Consumer Product Safety Commission, U.S. (CPSC)**

4330 E West Hwy  
Bethesda MD 20814

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product safety Wis. Admin. Code ch. ATCP 139. Can file a complaint.

**Children's Wisconsin Safety Center**

8915 W. Cornnell Ct.  
PO Box 1997  
Milwaukee WI 53226

(855) 224-3692  
(414) 266-2000  
[childrenswi.org](http://childrenswi.org)  
[safetycenter@childrenswi.org](mailto:safetycenter@childrenswi.org)

Car seat safety program.  
DOT funded.

**CHILD SUPPORT****Children and Families, WI Dept. of**

Child Support Bureau  
201 E Washington Ave  
Madison WI 53703

(608) 266-9909  
(608) 422-7000  
[dcp.wi.gov](http://dcp.wi.gov)

General information. Assists parents to get court orders for financial and medical support for their children.

**County Family Court Commissioner Economic Assistance**

Economic Assistance

[dcp.wi.gov](http://dcp.wi.gov)

Local child support agency list. IV-D Program – Each county has this federal program to track down people in arrears of child support. Check with County Commissioner.

**CHILDREN AND FAMILIES, WI DEPT. OF****Children and Families, WI Dept. of**

201 E Washington Ave 2nd Fl  
Madison WI 53703

(608) 422-7000  
[dcp.wi.gov](http://dcp.wi.gov)

Child welfare, child support, foster care, adoption early care, and education.

**CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)

Licensing requirements.  
Complaints.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Billing problems.

**CHRISTMAS DECORATIONS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product Safety, Wis. Admin. Code ch. ATCP 139.

**CIGARETTE SALES****Revenue, WI Dept. of**

Cigarette & Tobacco Division  
2135 Rimrock Rd  
PO Box 8900  
Madison WI 53708-8900

(608) 266-6701  
[revenue.wi.gov](http://revenue.wi.gov)  
[dortobacco@wisconsin.gov](mailto:dortobacco@wisconsin.gov)

Inquiries regarding cigarette & tobacco taxation.

**Food and Drug Administration, U.S. (FDA)**

Center for Tobacco Products  
Office of Compliance & Enforcement  
Document Control Center  
Building 71, Room G335  
10903 New Hampshire Avenue  
Silver Spring MD 20993

(877) 278-1373  
[fda.gov/tobacco-products](http://fda.gov/tobacco-products)  
[ctpcompliance@fda.hhs.gov](mailto:ctpcompliance@fda.hhs.gov)

Report underage tobacco sales and other violations of the Tobacco Control Act.

**C****CIVIL LIBERTIES****American Civil Liberties Union of Wisconsin**

207 E Buffalo St Ste 325  
Milwaukee WI 53202-5774

(414) 272-4032  
[aclu-wi.org](http://aclu-wi.org)

(M-F 9am – 5pm)  
Defends civil liberties and rights  
of Wisconsin residents.

**Civil Rights, City of Madison Dept. of**

210 MLK Jr Blvd Rm 523  
Madison WI 53703

(608) 266-4910  
[cityofmadison.com/dcr](http://cityofmadison.com/dcr)  
[dcr@cityofmadison.com](mailto:dcr@cityofmadison.com)

(M-F 8am - 4:30pm)  
Discrimination complaints for  
City of Madison.

**CLASS ACTIONS (PRIVATE LAWSUITS)****Classaction.org**

[classaction.org](http://classaction.org)

Periodical may also be available  
at libraries.

**CLEANING PRODUCTS (HOUSEHOLD)****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaints.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture Resource  
Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4545  
[datcp.wi.gov](http://datcp.wi.gov)  
[datpcswp@wi.gov](mailto:datpcswp@wi.gov)

Disposal of agriculture chemicals,  
hazardous wastes, and household  
chemicals.  
Information referral and client  
advocacy on vocational or  
independent living.

**CLOTHING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Child care safety, flammable items,  
and labeling [fact sheets available](#).

**COBRA ACT****Labor, U.S. Dept. of**

Employee Benefit Security Administration  
200 Constitution Ave NW  
Washington DC 20210

(312) 353-0900  
  
(866) 444-3272  
[dol.gov/agencies/ebsa](http://dol.gov/agencies/ebsa)

Wisconsin claims through the Illinois  
regional office.  
EBSA National Toll Free Number.

**COLLECTION AGENCIES PRACTICES****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Collection agencies inquiries.  
Collection calls, consumer tips,  
prohibited practices.

**COMMODITIES****Commodity Futures Trading Commission, U.S.**

77 W Jackson Blvd Ste 800  
Chicago IL 60604

(312) 596-0700  
(866) 366-2382  
[cftc.gov](http://cftc.gov)

Central Region agency.

**COMMUNICATION**

(SEE [FEDERAL COMMUNICATION COMMISSION](#))

**COMMUNITY COLLEGES****Wisconsin Technical College System**

4622 University Ave  
PO Box 7874  
Madison WI 53707-7874

(608) 266-1207  
[wtcsystem.edu](http://wtcsystem.edu)

Approval board accreditations.

**COMMUNITY ADVOCATES****Community Advocates**

728 N James Lovell St  
Milwaukee WI 53233

(414) 449-4777  
[communityadvocates.net](http://communityadvocates.net)

Advocacy services for families & individuals to meet basic needs.

**CURRENCY****Comptroller of the Currency, Office of the**

Customer Assistance Group  
PO Box 53570  
Houston TX 77052

(800) 613-6743  
[helpwithmybank.gov](http://helpwithmybank.gov)

(M-F 7am - 7pm)  
Complaints against national banks or federal savings.

**CONDEMNATION****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)

Condemnation in real estate. Wis. Stat. § 32, Eminent Domain easements for electric facility construction.

**CONDOMINIUMS**

(SEE [TIMESHARES, REAL ESTATE, OR INVESTMENTS & SECURITIES](#))

Contact an attorney for legal advice.

**CONSUMER ACT, WISCONSIN****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(800) 452-3328  
(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

General inquiries. The Consumer Act is a state law that regulates consumer credit transactions and debt collection.

**CONSUMER EDUCATION**

(SEE ALSO [SCHOOLS](#))

**Public Instruction, WI Dept. of**

125 S Webster St  
PO Box 7841  
Madison WI 53707-7841

(608) 266-3390  
(800) 441-4563  
[dpi.wi.gov](http://dpi.wi.gov)

Consumer Education Curriculum Guide for Wisconsin public high schools and other information & materials.  
General information.

**C CONSUMER EDUCATION - continued**

**Agriculture, Trade and Consumer Protection WI Dept. of**  
 2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

**CONSUMER ORGANIZATIONS - WISCONSIN****Center for Consumer Affairs**

U.W.M School of (414) 227-3200  
 Continuing Education [uwm.edu](http://uwm.edu)  
 161 W Wisconsin Ave [sce@uwm.edu](mailto:sce@uwm.edu)  
 Ste 6000  
 Milwaukee WI 53203

Continuing education for consumers.

**CONSUMER PRICE INDEX****Bureau of Labor Statistics, U.S.**

J C Kluczynski Federal Bldg (312) 353-1880 (M-F 8am - 4pm CT)  
 230 S Dearborn St Rm 960 (312) 353-1886 FAX Midwest office includes Wisconsin.  
 Chicago IL 60604 [bls.gov](http://bls.gov)

**CONSUMER PRODUCT SAFETY COMMISSION (CPSC), U.S.**

(SEE ALSO [PRODUCT SAFETY](#))

**Consumer Product Safety Commission, U.S. (CPSC)**

4330 E West Highway (800) 638-2772  
 Bethesda MD 20814 [cpsc.gov](http://cpsc.gov)

Product safety, regulations, laws, standards, and recalls.  
 Recorded message.

**CONSUMER PROTECTION****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)  
 Madison WI 53708-8911  
 (800) 422-7128

For a listing of U.S. state, county and city government consumer protection offices online at:  
[usa.gov/topics/handbook](http://usa.gov/topics/handbook)

**Federal Trade Commission (FTC)**

600 Pennsylvania Ave, NW (877) 382-4357  
 Washington DC 20580 (202) 326-2222  
[ftc.gov](http://ftc.gov)

Federal Consumer Protection agency.  
 Consumer Response Center.  
 General Line.

**CONSUMER REPORTS****Consumer Reports**

101 Truman Ave (800) 333-0663  
 Yonkers NY 10703 [consumerreports.org](http://consumerreports.org)

Independent, nonprofit member organization that works with consumers for transparency and fairness in the marketplace.



**C****CONTRACTORS - continued****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(800) 452-3328  
(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Loans, financial, and 3 day right to cancel

**Safety and Professional Services, WI Dept. of**

Division of Professional Credential Processing  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

Licensing, credential, and registration requirements.  
Verify if a contractor holds a current license, credential, or registration.  
General information.

**CONVICTIONS (LANDLORD-TENANT)**

(SEE [DISCRIMINATION OR HOUSING](#))

**COOPERATIVES****Wisconsin Electric Cooperative Association**

222 W Washington Ave Ste 680  
Madison WI 53703-2719

(608) 467-4650  
[weca.coop](http://weca.coop)

**Cooperative Network**

44 E Mifflin St Ste 801  
Madison WI 53703-2721

(608) 258-4400  
[cooperativenetwork.coop](http://cooperativenetwork.coop)

Trade association for cooperatives.

**COPYRIGHTS**

(SEE ALSO [PATENTS OR TRADE NAMES/TRADEMARKS](#))

**Library of Congress, U.S.**

U.S. Copyright Office  
101 Independence Ave SE  
Washington DC 20559

(877) 476-0778  
(202) 707-3000  
[copyright.gov](http://copyright.gov)

Administered by this office. Protects work of authors, composers and artists, obtain copyright, patent forms.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4925  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Music royalties.

**CORPORATION INFORMATION****Financial Institutions, WI Dept. of**

Division of Corporate & Consumer Services

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7577  
[dfi.wi.gov](http://dfi.wi.gov)  
[dficorporations@wisconsin.gov](mailto:dficorporations@wisconsin.gov)

Filing office for the organization instruments to create corporations, limited partnerships, limited liability partnerships, and limited liability companies.

**CORPORATION INFORMATION - continued****Revenue, WI Dept. of**

2135 Rimrock Rd  
Madison WI 53713  
PO Box 8908  
Madison WI 53708-8908

(608) 266-2772  
(608) 266-2776  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorfranchise@wisconsin.gov](mailto:dorfranchise@wisconsin.gov)

Corporation, franchise, and tax information.

**CORRECTIONAL INSTITUTIONS AND PROGRAMS****Corrections, WI Dept. of**

3099 E Washington Ave  
PO Box 7925  
Madison WI 53707-7925

(608) 240-5000  
[doc.wi.gov](http://doc.wi.gov)

Regulate and oversight of Wisconsin detention facilities.  
Maintains Sex Offender Registry.

**COSMETICS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising, product safety.  
Wis. Admin. Code ch. ATCP 139.

**Food and Drug Administration, U.S. (FDA)**

Center for Food Safety  
& Applied Nutrition  
5001 Campus Dr, HFS 009  
College Park MD 20740

(888) 723-3366  
[fda.gov](http://fda.gov)

Safety. Cosmetics handled in food and nutrition center. Soaps and lotions regulated by either FDA or CPSC depending on how they are made and used. Product safety, complaints, and general information.

Local FDA offices:

Madison	(608) 264-5332
Milwaukee	(414) 326-3960
Green Bay	(920) 433-3924

**COSMETOLOGY****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)

Licensing requirements.  
Enforcement, complaints, and licenses beauty salons.

**COUNSELORS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)

Complaints, licenses, counselors (e.g. marriage and family) and social workers.

**COUNTERFEIT ITEMS**

(SEE [INTELLECTUAL PROPERTY CRIMES](#))

**COUPON BOOKS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Coupon Sales Promotions.  
Wis. Admin. Code ch. ATCP 131.

**C****COURTS****Wisconsin Court System**

16 E Capitol  
PO Box 1688  
Madison WI 53701-1688

(608) 266-6828  
[wicourts.gov](http://wicourts.gov)

Juror information, self-help resources (small claims, divorce, restraining orders, legal resources); Bar applicant and attorney resources.

**Judicial Commission, WI**

110 E Main St Ste 700  
Madison WI 53703

(608) 266-7637  
[wicourts.gov](http://wicourts.gov)  
[judcmm@wicourts.gov](mailto:judcmm@wicourts.gov)

Complaints regarding misconduct of court commissioners, judges, etc.

**CRAMMING**

(SEE ALSO [TELECOMMUNICATIONS](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Charge on telephone bill for unauthorized services.

**CREDIT**

(SEE ALSO [FAIR CREDIT BILLING ACT](#))

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Complaints – Office of Consumer Affairs. FTC - Fair Credit Reporting Act. All brochures are on the web or can be ordered by website. Title III – Fair Credit Billing Act & Equal Credit Opp Act (Title IV) INCLUDES: Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

**Federal Trade Commission (FTC)**

230 S Dearborn St Ste 3030  
Chicago IL 60604

(877) 382-4357  
[ftc.gov](http://ftc.gov)

(M-F 9am - 8pm ET)  
Midwest Region.

**CREDIT BUREAUS**

(SEE [CREDIT REPORTS](#) OR [CREDIT REPORTING AGENCIES](#))

**CREDIT CARDS****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Fraud - Loss & Credit practices, unauthorized or unsolicited charges. Credit tips and general credit information available.

**CREDIT CARDS - continued****Opt-Out Program**

Opt-Out Department  
PO Box 530201  
Atlanta GA 30353

(888) 567-8688  
[optoutprescreen.com](http://optoutprescreen.com)

Call or go online to opt out of receiving prescreened offers of credit and insurance.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Credit report freeze  
[Fact sheet available.](#)

**Consumer Financial Protection Bureau, U.S. (CFPB)**

PO Box 2170  
Washington DC 20038

(855) 411-2372  
[consumerfinance.gov](http://consumerfinance.gov)

Educate, enforce and study of federal consumer financial protection laws. Complaints.

**CREDIT COUNSELING****Check with County Social Services.****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

Licensing and lists of debt consolidation and adjustment service companies.

**National Foundation for Credit Counseling**

2033 K St NW Ste 425  
Washington DC 20006

(800) 388-2227  
[nfcc.org](http://nfcc.org)

Directory of offices in your area.

**National Consumer Credit Counseling Service**

(800) 388-2227  
[nfcc.org](http://nfcc.org)

For nearest office near you.

**CREDIT REPAIR****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(800) 452-3328  
(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.

**CREDIT REPORTS****Federal law allows credit reporting agencies to report all truthful information, even if it is negative, for 7 years.****Automated OPT-OUT Line**

Opt-Out Department  
PO Box 530201  
Atlanta GA 30353

(888) 567-8688  
[optoutprescreen.com](http://optoutprescreen.com)

Call or go online to opt out of receiving prescreened offers of credit and insurance.

**CREDIT REPORTS - continued****Annual Credit Report Request Service**

Central Source LLC  
PO Box 105283  
Atlanta GA 30348-5283

(877) 322-8228  
[annualcreditreport.com](http://annualcreditreport.com)

Free credit report.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaints.

**CREDIT REPORTING AGENCIES****Equifax Credit Information Service**

PO Box 740241  
Atlanta GA 30374

(866) 349-5191  
(800) 685-1111  
[equifax.com](http://equifax.com)

Fraud alert/assistance.  
Credit report requests.  
Automated service line.

**Experian**

PO Box 9554  
Allen TX 75013

(888) 397-3742  
(800) 831-5614  
[experian.com](http://experian.com)

Credit management services.  
Free credit report requests.

**Trans Union LLC**

PO Box 2000  
Chester PA 19016

(833) 395-6938  
(800) 680-7289  
(877) 322-8228  
[transunion.com](http://transunion.com)  
[fjad@transunion.com](mailto:fjad@transunion.com)

General support for help with anything related to your credit report: charge dispute, credit freeze, fraud alert, credit score, etc.  
To request free report.

**Annual Credit Report Request**

PO Box 105281  
Atlanta GA 30348-5281

(877) 322-8228  
[annualcreditreport.com](http://annualcreditreport.com)  
[ftc.gov/credit](http://ftc.gov/credit)

The law allows you to order one free copy from each of the nationwide consumer reporting companies every week. You can order from one or all at the same time.  
Additional credit reports available by contacting credit reporting agency in writing by certified mail with \$10 fee.

**CREDIT UNIONS****Financial Institutions, WI Dept. of**

Credit Unions  
4822 Madison Yards Way  
Madison WI 53705

(608) 261-9543  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi-ocu@dfi.wisconsin.gov](mailto:dfi-ocu@dfi.wisconsin.gov)

Regulates credit unions chartered to do business in Wisconsin.

**CREDIT UNIONS - continued****National Credit Union Administration**

1775 Duke St (800) 755-1030  
 Alexandria VA 22314-3428 (703) 518-6300  
[ncua.gov](http://ncua.gov)  
[dcamail@ncua.gov](mailto:dcamail@ncua.gov)

Independent federal agency that insures deposits at credit unions.

**CRIBS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Safety, Wis. Admin. Code ch.  
 ATCP 139.

**Consumer Product Safety Commission, U.S. (CPSC)**

4330 E West Highway (800) 638-2772  
 Bethesda MD 20814 [cpsc.gov](http://cpsc.gov)

Product safety issues and recalls.

**CRIME STATISTICS****Justice, WI Dept. of**

17 W Main St (608) 266-1221  
 PO Box 7857 (608) 267-2779 FAX  
 Madison WI 53703-7857 [doj.state.wi.us](http://doj.state.wi.us)

Arrest statistics from law enforcement.

**CRIME VICTIMS SERVICES****Justice, WI Dept. of**

Office of Crime Victims Services (608) 264-9497  
 17 W Main St  
 PO Box 7951 (800) 446-6564  
 Madison WI 53703-7951 [doj.state.wi.us](http://doj.state.wi.us)  
[ocvs@doj.state.wi.us](mailto:ocvs@doj.state.wi.us)

Crime victim rights and assistance.  
 Victims only.

**CRIMINAL BACKGROUND CHECK****Justice, WI Dept. of**

Division of Law (608) 266-7314  
 Enforcement Services [doj.state.wi.us](http://doj.state.wi.us)  
 Crime Information Bureau [cibreccordcheck@doj.state.wi.us](mailto:cibreccordcheck@doj.state.wi.us)  
 17 W Main St 4th Fl [cibcrimihistory@doj.state.wi.us](mailto:cibcrimihistory@doj.state.wi.us)  
 Madison WI 53703

For background check related information.  
 For criminal history record related information.

**CRYPTOCURRENCY****Financial Institutions, WI Dept. of**

4822 Madison Yards Way (608) 266-2139  
 Madison WI 53705 [dfi.wi.gov](http://dfi.wi.gov)  
[dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

Resources for investing in cryptocurrency, Bitcoin, and other digital assets.

**Justice, WI Dept. of**

17 W Main St (608) 266-1671  
 PO Box 7857 [doj.state.wi.us](http://doj.state.wi.us)  
 Madison WI 53703-7857

Charged with criminal investigative mission and function. Consumers should contact local law enforcement office.

C

## CURRENCY EXCHANGE

### Financial Institutions, WI Dept. of

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

Licenses and regulates  
currency exchanges  
(also called check cashers).

## CYBER EXTORTION

### Cyber Civil Rights Initiative

1311 Miller Dr G 378  
Coral Gables FL 33146

(844) 878-2274  
[cybercivilrights.org](http://cybercivilrights.org)

CCRI Image Abuse Hotline.

**DAIRY PRODUCTS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture Development (800) 462-5237  
 International Agri-Business Center (608) 224-5100  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [international@wi.gov](mailto:international@wi.gov)  
 Madison WI 53708-8911

Technical & financial resources.  
 Consulting to help agriculture, food,  
 equipment, forestry product, and  
 service companies enter and expand  
 in global markets.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and (608) 224-4700  
 Recreational Safety [datcp.wi.gov](http://datcp.wi.gov)  
 2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

Licensure and inspections of dairy,  
 farms, producers, and transporters.  
 Resources spanning the dairy  
 industry including technical  
 assistance, standards development,  
 and evaluation.

**DANCE STUDIOS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaints.

**DATCP**

(SEE [AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI. DEPT. OF](#))

**DATING SERVICES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaints.  
 Proof of financial responsibility  
 requirements.

**DAY CARE CENTERS**

(SEE [CHILD CARE OR NURSING HOMES](#))

**DEAF AND HARD OF HEARING****Health Services, WI Dept. of**

Office for the Deaf and (855) 359-5252  
 Hard of Hearing TTY 711 or (800) 947-3529  
 1 W Wilson St [dhs.wi.gov](http://dhs.wi.gov)  
 PO Box 2659 [dhsodhh@wisconsin.gov](mailto:dhsodhh@wisconsin.gov)  
 Madison WI 53701-2659

Hearing aids, interpreters, sign  
 language, complaints, counseling  
 services, deaf/blind resources, job  
 training, technology accommodations  
 and telecommunications assistance  
 program. Search "ODHH."

**DEBT COLLECTION**

(SEE [CREDIT](#))

**DEBT CONSOLIDATION**(SEE ALSO [ADJUSTMENT SERVICE COMPANIES AND CREDIT COUNSELING](#))**Financial Institutions, WI Dept. of**

Division of Banking (608) 264-7969  
 4822 Madison Yards Way 711 TTY  
 Madison WI 53705 [dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

List of adjustment service companies and reference materials. Information dealing with debt problems, external debt collection resources, and Wisconsin Consumer Act Resources.

**DEBT SETTLEMENT****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911

Bankruptcy [fact sheet available](#).

**DEFENSE SPRAYS / MACE / PEPPER SPRAY**

For questions and/or local ordinances, refer to local law enforcement or DOJ.

**DENTISTRY**(SEE ALSO [DOCTORS](#))**Safety and Professional Services, WI Dept. of**

Dentistry Examining Board (877) 617-1565  
 4822 Madison Yards Way (608) 266-2112  
 Madison WI 53705 [dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing requirements and information. Complaints against dentists, dental hygienists, or dental assistants.

**Wisconsin Dental Association**

6737 W Washington St Ste 2360 (800) 364-7646  
 West Allis WI 53214 (414) 276-4520  
[wda.org](http://wda.org)

Complaints from patients, insurance company, and other dentists.

**DETECTIVES, PRIVATE****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing information. Number of complaints.

**DIET CENTERS**(SEE ALSO [FOOD](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaints.  
[Fact sheet available](#).

**Food and Drug Administration, U.S. (FDA) – Madison**

700 Regent St Ste 202 (608) 264-5332  
 Madison WI 53715 (888) 463-6332  
[fda.gov](http://fda.gov)

Public Affairs Officer.  
 General info.

**DIRECT SELLING**(SEE [DOOR TO DOOR SALES](#))**DISABILITIES**(SEE ALSO [DISCRIMINATION OR HOUSING](#))**ADA Wisconsin Partnership**(800) 949-4232  
[adawipartnership.org](http://adawipartnership.org)

Americans with Disabilities Act and state protection advocacy for people with disabilities.

**Great Lakes ADA Center**

University of Illinois at Chicago Institute on Disability & Human Development  
1640 W Roosevelt Rd Rm 405  
Chicago IL 60608

(800) 949-4232  
(312) 413-1407  
(872) 298-1019 - Text  
(312) 767-0377 - Video ASL  
[adagreatlakes.org](http://adagreatlakes.org)

Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

**Disability Rights Wisconsin**

1502 West Broadway Ste 201  
Madison WI 53713

(608) 267-0214  
(800) 928-8778  
(800) 926-4862  
(844) 347-8683  
(800) 362-1290  
[disabilityrightswi.org](http://disabilityrightswi.org)  
[info@drwi.org](mailto:info@drwi.org)

Madison office.  
Protection and advocacy.  
Medicare Part D helpline.  
DRW Voter hotline.  
Client Assistance Program (CAP)  
– questions about Division of Vocational Rehabilitation (DVR)  
processes and procedures.

6737 W Washington St Ste 3230  
Milwaukee WI 53214

(414) 773-4646

Milwaukee office.

**DISASTER****Military Affairs, WI Dept. of**

Wisconsin Emergency Management  
2400 Wright St  
Madison WI 53708

(800) 335-5147  
(608) 242-3000  
[dma.wi.gov](http://dma.wi.gov)  
[ng.wi.wiarng.mbx.wi-pao@army.mil](mailto:ng.wi.wiarng.mbx.wi-pao@army.mil)

State Office 24-hour duty officer.

**DISCONNECTION – TELEPHONE****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Consumer complaints.

**D****DISCRIMINATION****Civil Rights, City of Madison**

Equal Opportunities Division  
210 ML King Jr Blvd Rm 523  
Madison WI 53703

(608) 266-4910  
[cityofmadison.com/dcr](http://cityofmadison.com/dcr)  
[dcr@cityofmadison.com](mailto:dcr@cityofmadison.com)

File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

**Equal Employment Opportunity Commission**

U.S. EEOC Milwaukee Office  
Reuss Federal Plaza  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203-2292

(800) 669-4000  
(414) 662-3680  
(800) 669-6820 TTY  
(844) 234-5122 - Video ASL  
[eeoc.gov](http://eeoc.gov)  
[info@eeoc.gov](mailto:info@eeoc.gov)

Federal law enforcement of laws that make it illegal to discriminate against a job applicant or employee.

**Workforce Development, WI Dept. of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53707

819 N 6th St Rm 723  
Milwaukee WI 53708-8928

(608) 266-6860  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

(414) 227-4384  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Housing, job discrimination and general information.  
File employment or housing civil rights complaints.

**DISTRIBUTORSHIPS**

(SEE ALSO [BUSINESS AND BUSINESS OPPORTUNITIES](#) OR [FRANCHISES](#))

**Financial Institutions, WI Dept. of**

Division of Securities  
4822 Madison Yards Way  
PO Box 1768  
Madison WI 53701-1768

(608) 266-0448  
(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfidlsecuritiesenforcement@dfi.wi.gov](mailto:dfidlsecuritiesenforcement@dfi.wi.gov)

**DISTRICT ATTORNEYS****Wisconsin District Attorneys Association**

[thewdaa.org](http://thewdaa.org)

District Attorney lists by county.

**DO NOT CALL**

(SEE [NO CALL](#))

**DOCTORS**(SEE ALSO [DENTISTRY](#))

**Safety and Professional Services, WI Dept. of**  
 4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dspss@wisconsin.gov](mailto:dspss@wisconsin.gov)

Licensing requirements. Also for physical therapists and podiatrists. Number of complaints.

**DOCUMENTS (COPIES OF STATE)****Administration, WI Dept. of**

Document Sales (608) 243-2441  
 2310 Darwin Rd (800) 362-7253  
 Madison WI 53704-3108 [docsales.wi.gov](http://docsales.wi.gov)  
[doadocumentsalesinformation@wi.gov](mailto:doadocumentsalesinformation@wi.gov)

Copies of State Statutes and other state published materials. Online ordering is available.

**DOMESTIC ABUSE SERVICES****End Domestic Abuse Wisconsin**

1400 E Washington Ave Ste 227 (608) 255-0539  
 Madison WI 53703 [endabusewi.org](http://endabusewi.org)

Domestic abuse resources/support. Help line.

**Domestic Abuse Intervention Services**

2102 Fordem Ave (608) 251-4445 – help line  
 Madison WI 53704 (608) 420-4638 – text help line  
 (608) 251-1237 - office  
[abuseintervention.org](http://abuseintervention.org)

Madison area domestic abuse resources/support. Help line.

**National Domestic Violence Hotline**

PO Box 90249 1-800-799-7233  
 Austin TX 78709 88788 – hotline text  
[thehotline.org](http://thehotline.org)

Domestic abuse resources/support. Help line.

**DOOR-TO-DOOR SALES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available](#). Wis. Admin. Code ch. ATCP 127. Contracts and Practices covering purchase for personal use, not businesses.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way (800) 452-3328  
 Madison WI 53705 (608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

**Local Police**

Check local directory.

Need to register with local police to sell door-to-door. Business-to-business purchases contact an attorney.

**D****DRIVERS SCHOOLS****Transportation, WI Dept. of**

Drivers Records & Licensing Information (608) 264-7447  
 Section (608) 264-7495  
 Hill Farms State Office Building [wisconsindot.gov](http://wisconsindot.gov)  
 4822 Madison Yards Way [dotdrvtrnschool@dot.wi.gov](mailto:dotdrvtrnschool@dot.wi.gov)  
 Madison WI 53705

Commercial driving and list of private driving schools by county.

**DRIVEWAY REPAIRS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Home Improvement Practices.  
 Wis. Admin. Code ch. ATCP 110.

**DRUGS****Food and Drug Administration, U.S. (FDA)**

Division of Drug Information (301) 796-3400  
 10001 New Hampshire Ave (888) 463-6332  
 Hillandale Bldg 4th Fl (855) 543-3784  
 Silver Spring MD 20993 [fda.gov](http://fda.gov)  
[druginfo@fda.hhs.gov](mailto:druginfo@fda.hhs.gov)

**Food and Drug Administration Regional Offices**

Madison Office (608) 264-5332  
 Green Bay Office (920) 433-3924  
 Wauwatosa Office (414) 326-3960

**Drug Help**

Substance Abuse & Mental Health Services Administration  
 5600 Fishers Ln (877) 726-4727  
 Rockville MD 20857 (800) 622-HELP (4357)  
 988 Text or Call In crisis [samhsa.gov](http://samhsa.gov)

Substance abuse/mental health, disaster distress helpline, national helpline, suicide & crisis lifeline, treatment options.

**DRUG DISPOSAL****Agriculture, Trade and Consumer Protection, WI Dept. of**

Prescription Drug Clean Sweep (608) 224-4545  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datpcswp@wi.gov](mailto:datpcswp@wi.gov)  
 Madison WI 53708-8911

Grant program.

**Health Services, WI Dept. of**

Permanent Drug Drop Boxes (608) 266-1865 – general line  
 1 West Wilson St 211 – Addiction Recovery Helpline  
 Madison WI 53703 [dhs.wi.gov](http://dhs.wi.gov)

Information on permanent drug drop boxes. Find locations of drop boxes near you.

**DRY CLEANING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising and refunds.

**DRY CLEANING - continued****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(888) 936-7463  
[dnr.wi.gov](http://dnr.wi.gov)

Industrial Laundry Facilities  
[fact sheet](#). Compliance calendar.  
Training on waste and air pollution  
Best Management Practices.

**Dry Cleaning and Laundry Institute**

14700 Sweitzer Lane  
Laurel MD 20707

(800) 638-2627  
(301) 622-1900  
[dlionline.org](http://dlionline.org)  
[techline@dlionline.org](mailto:techline@dlionline.org)

Association for professional  
dry cleaners.

**EDUCATION**(SEE [CONSUMER EDUCATION OR SCHOOLS](#))**EGGS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
Madison WI 53708

(608) 224-4700  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfoodcomplaintsemergency-response@wi.gov](mailto:datcpfoodcomplaintsemergency-response@wi.gov)  
[datcpdairygraders@wi.gov](mailto:datcpdairygraders@wi.gov)

Sanitation, grading, labeling, licensing, and registration.

**ELDERLY****Check County Social Services Office and Elder Adults At Risk Helplines**

[dhs.wi.gov](http://dhs.wi.gov)

For a listing of elder adults-at-risk help lines. Search "Elder Adults."

**Board on Aging and Long Term Care, WI**

1402 Pankratz St Ste 111  
Madison WI 53704-4001

(800) 815-0015  
 (608) 246-7001 FAX  
[longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltc@wisconsin.gov](mailto:boaltc@wisconsin.gov)

Local number.  
Statewide toll free number.  
(Medigap Helpline).

**Ombudsman for Aging, WI**

1402 Pankratz St Ste 111  
Madison WI 53704-4001

(800) 815-0015  
 (608) 246-7001 FAX  
[longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltc@wi.gov](mailto:boaltc@wi.gov)

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

**Health Services, WI Dept. of**

Elder Abuse  
Adult Protective Services  
1 W Wilson St  
Madison WI 53703

(833) 586-0107  
[dhs.wi.gov/aps](http://dhs.wi.gov/aps)  
[dhscaregiverintake@wi.gov](mailto:dhscaregiverintake@wi.gov)

Elder Abuse Hotline  
PO Box 7857  
Madison WI 53707-7857

(833) 586-0107  
[reportelderabusewi.org](http://reportelderabusewi.org)

Report Elder abuse. Assistance available for victims, family members and concerned citizens in reporting abuse of older adults.

**Ombudsman Program for Elderly and Disabled, WI**

Board on Aging and Long Term Care  
1402 Pankratz St #111  
Madison, WI 53704

(800) 815-0015  
[longtermcare.wi.gov/pages/ombudsman.aspx](http://longtermcare.wi.gov/pages/ombudsman.aspx)  
[boaltc@wisconsin.gov](mailto:boaltc@wisconsin.gov)

Resources for Ombudsman Program and county coverage map.

**ELDERLY - continued****Bureau of Aging and Disability Resources, WI**

1 W Wilson St  
RM 551  
Madison WI 53703

(608) 266-2536  
[dhs.wi.gov](http://dhs.wi.gov)

Resource for all issues.  
Listing of Aging & Disability  
Resource Centers through the state.  
Search "Find an ADRC."  
([dhs.wisconsin.gov/adrc/index](http://dhs.wisconsin.gov/adrc/index))

**Coalition of Wisconsin Aging Groups (CWAG)**

30 W Mifflin St Ste 406  
Madison WI 53703

(608) 224-0606  
(800) 488-2596  
[cwag.org](http://cwag.org)  
[webmaster@cwag.org](mailto:webmaster@cwag.org)

Benefit specialist program.  
Medicare appeals, etc.

**Senior Care Hotline**

Senior Care  
PO Box 6710  
Madison WI 53716-0710

(800) 657-2038

Prescription drug assistance  
Program for Wisconsin Seniors.

**SeniorLAW (Legal Action of Wisconsin)**

Legal Action of Wisconsin  
Administrative Offices  
633 W Wisconsin Ave Ste 2000  
Milwaukee WI 53203

(855) 947-2529  
[legalaction.org](http://legalaction.org)  
[law@legalaction.org](mailto:law@legalaction.org)

Free legal services for age 60+  
residents with issues such as:  
Medicaid, Medicare, Long Term  
Care, Social Security, SSI, food  
stamps, subsidized housing,  
Homestead Credits, elder abuse  
and consumer law.

**ELECTIONS**

(SEE ALSO [VOTING RIGHTS](#))

**Federal Election Commission**

1050 First St NE  
Washington DC 20463

(800) 424-9530  
(202) 694-1000  
[fec.gov](http://fec.gov)  
[info@fec.gov](mailto:info@fec.gov)

Offers information about federal  
election fundraising and provides  
financial records on candidates for  
federal office.

**Wisconsin Elections Commission**

210 W Washington Ave 2nd Fl  
PO Box 7984  
Madison WI 53707-7984

(866) 868-3947  
(608) 266-8005  
(800) 947-3929 TTY  
(608) 267-0500 FAX  
[elections.wi.gov](http://elections.wi.gov)  
[elections@wi.gov](mailto:elections@wi.gov)

Voter Helpline. Website has link to  
find your correct polling place and  
information on how to register to  
vote and other voter history.

**ELECTRICAL PRODUCTS – SAFETY****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product Safety.

**E****ELECTRICITY**(SEE [UTILITIES](#))**ELECTRICIANS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dspscreditrades@wisconsin.gov](mailto:dspscreditrades@wisconsin.gov)

Code violations &amp; licensing.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Contract and billing complaints.

**ELECTROLOGISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Licensing requirements.  
Complaints.**ELEVATORS****Safety and Professional Services, WI Dept. of**

Elevator Inspection (877) 617-1565  
 4822 Madison Yards Way (608) 266-2112  
 Madison WI 53705 [dps.wi.gov](http://dps.wi.gov)  
[dpssbelevatortech@wi.gov](mailto:dpssbelevatortech@wi.gov)

WI Elevator Code SPS 18.12.

For Elevator Accidents call DSPS at (608) 622-6587 during regular business hours. After hours, weekends or holidays, call Wisconsin Emergency Management at (800) 943-0003, ext 2, for assistance.

**EMBALMING**(SEE [FUNERAL DIRECTORS AND EMBALMERS](#))**EMERGENCY**(SEE [DISASTER](#))**EMISSIONS CONTROLS****Wisconsin Vehicle Inspection Program**

Managed by: (866) 623-8378  
 Opus Inspection [wisconsinvip2.org](http://wisconsinvip2.org)  
 3225 Gateway Rd. #450 [helpdesk@websti.com](mailto:helpdesk@websti.com)  
 Brookfield WI 53045

Vehicle Emission Inspection Program. Managed by Opus Inspection. Website helps find inspection facility.

**EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA**(SEE [PENSION PLANS](#))**EMPLOYMENT**(SEE ALSO [WAGES](#) OR [OCCUPATIONAL SAFETY](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 116.  
Work recruitment schemes  
Business opportunities [fact sheet available](#).  
Pyramid schemes [fact sheet available](#).  
Work at home [fact sheet available](#).

**Workforce Development, WI Dept. of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53703-8928

(608) 266-6860  
(608) 267-4592 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Madison office. Discrimination  
complaints wage claims. Wages  
& hours, UEC questions on  
employment applications.

Equal Rights Division  
819 N 6th St Rm 723  
Milwaukee WI 53203

(414) 227-4384  
(608) 267-4592 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Milwaukee office. Discrimination  
complaints wage claims. Wages  
& hours, UEC questions on  
employment applications

**Equal Employment Opportunity Commission, U.S.**

Milwaukee Area Office  
Reuss Federal Plaza  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203-2292

(800) 669-6820  
(414) 662-3680  
(414) 297-4133 FAX  
[eeoc.gov](http://eeoc.gov)  
[info@eeoc.gov](mailto:info@eeoc.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Have information for public and  
take complaints.

**EMPLOYMENT AGENCIES****Workforce Development, WI Dept. of**

Equal Rights Division  
201 E Washington Ave A100  
PO Box 8928  
Madison WI 53708-8928

(608) 266-6860  
(608) 267-4592 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Agencies must be licensed.  
Equal rights.

## E ENERGY

(SEE ALSO [FUEL AND GASOLINE](#) OR [WEATHERIZATION](#))

**Administration, WI Dept. of**

Division of Energy, Housing, and  
Community Resources  
101 E Wilson St 9<sup>th</sup> Fl  
PO Box 7970  
Madison WI 53707-7970

(608) 267-0227  
(866) 432-8947  
[doa.state.wi.us](http://doa.state.wi.us)  
[energyandhousing.wi.gov](http://energyandhousing.wi.gov)

Alternative Energy Systems.  

- Monitor fuel prices.
- Alternative energy systems.
- Appliance efficiency.
- Funding for energy saving programs.
- Prices - current & future projections.
- Energy statistics.
- Weatherization information.
- Projections.
- Raising fuel costs.
- Solar systems.
- Efficiency.

Home energy assistance program (WHEAP).

**Energy Innovation, WI Office of**

Public Service Commission  
4822 Madison Yards Way  
Madison WI 53705-9100

(608) 266-5481  
(888) 816-3831  
(608) 266-3957 FAX  
[psc.wi.gov](http://psc.wi.gov)  
[oei@wisconsin.gov](mailto:oei@wisconsin.gov)

Wisconsin Energy Statistics, Statewide  
Convening and Support, Energy Security  
& Resiliency and Grants & Pilots for  
Renewables, Efficiency, Planning and  
Clean Transportation.

**Local Building Inspectors**

Check local directory

Local building codes. For building  
inspectors contact local city clerk.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

State building codes.

**Focus on Energy Program**

1 S Pickney St, #340  
Madison WI 5370

(800) 762-7077  
[focusonenergy.com](http://focusonenergy.com)

Business programs.  
(M-F 9am – 5pm CST)

**Administration, WI Dept. of**

Home Energy Plus Program  
PO Box 7970  
Madison WI 53707-7970

(866) 432-8947  
[energyandhousing.wi.gov](http://energyandhousing.wi.gov)

State and federal heat assistance.  
List of Wisconsin home energy  
assistance programs.  
Online energy assistance application.

**ENERGY ASSISTANCE****Administration, WI Dept. of**

Wisconsin Home Energy Assistance Program (WHEAP)  
Home Energy Plus Program  
PO Box 7970  
Madison WI 53707-7970

(866) 432-8947  
[energyandhousing.wi.gov](http://energyandhousing.wi.gov)

Low income home energy assistance by county, e.g. furnace repair, weatherization, and conservation services.  
List of Wisconsin Home Energy Assistance Programs.

**ENGINEERS (PROFESSIONAL)****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board. Complaints.

**ENTERTAINMENT RATINGS**

(SEE [VIDEO GAMES](#))

**ENVIRONMENT****County/City Health Dept.**

Contact local health department for indoor health including air quality and home hazards.

**Environmental Protection Agency, U.S.**

US EPA Region 5  
77 W Jackson Blvd  
Mail Code RE-19J  
Chicago IL 60604-350

(312) 353-2000  
(800) 621-8431  
(312) 353-4135 FAX  
[epa.gov](http://epa.gov)  
[r5hotline@epa.gov](mailto:r5hotline@epa.gov)

EPA's work in Wisconsin is managed from regional office in Chicago.

**Fisheries Management, WI Bureau of**

101 S Webster St  
PO Box 7921  
Madison WI 53703-7921

(608) 267-7498  
(608) 266-2244  
[dnr.wi.gov](http://dnr.wi.gov)  
[fishhabitat.protection@wi.gov](mailto:fishhabitat.protection@wi.gov)

Fishing habitat protection.

**ENVIRONMENT - continued****Natural Resources, WI Dept. of**

101 S Webster St PO Box 7921 Madison WI 53707-7921	(888) 936-7463  (800) 847-9367  (800) 943-0003  (888) 947-2876	Outdoor activities: general info, license applications, fishing, hunting, boating. Report violations (Call or Text).  Report Emergency spill or other DNR Emergency.  Burning Restrictions and Fire Activity.
	(608) 267-7691 (800) 847-9367 <a href="http://dnr.wi.gov">dnr.wi.gov</a> <a href="http://gowild.wi.gov">gowild.wi.gov</a>	DNR Law Enforcement non-emergency. General info, online license applications, maps, etc.
Service Center 3911 Fish Hatchery Rd Fitchburg WI 53711	(608) 275-3266 (608) 275-3338 FAX <a href="http://dnr.wi.gov">dnr.wi.gov</a>	Environmental standards for air management. Water (private and municipal wells.)
Bureau of Watershed Management 101 S Webster PO Box 7921 Madison WI 53707-7921	(608) 267-7694 <a href="http://dnr.wi.gov">dnr.wi.gov</a>	Water resources management. Information on water quality, pollution, invasive plants, etc.

**Health Services, WI Dept. of**

Bureau of Environmental and Occupational Health 1 W Wilson St #150 Madison WI 53703	(608) 266-1120 (608) 267-4853 FAX <a href="http://dhs.wi.gov">dhs.wi.gov</a>	Air Quality, Asbestos program, bed bugs, children's health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.
---	--	--

**Agriculture, Trade and Consumer Protection, WI Dept of**

Bureau of Agrichemical Management 2811 Agriculture Dr PO Box 8911 Madison WI 53703-8911	(608) 224-4548 (608) 294-0801 (608) 224-4502 <a href="http://datcp.wi.gov">datcp.wi.gov</a> <a href="mailto:datcppesticideinfo@wi.gov">datcppesticideinfo@wi.gov</a> <a href="mailto:datcpfert@wi.gov">datcpfert@wi.gov</a> <a href="mailto:datcpwg@wi.gov">datcpwg@wi.gov</a>	Pesticide line. Fertilizer line. Groundwater line. Oversees regulation of pesticides; fertilizers, soil additives, and lime; and animal feeds, including pet food. Performs routine monitoring of agrichemicals in surface water and groundwater.
--	--	--

**ENVIRONMENTAL LABELING OF PRODUCTS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 224-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 137  
Representations.

**ENVIRONMENTAL SANITATION****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and  
Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4714  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfoodcomplaintsemergencyresponse@wi.gov](mailto:datcpfoodcomplaintsemergencyresponse@wi.gov)

Complaints and licensing requirements regarding hotels, motels, restaurants, bed and breakfasts, swimming pools, tourist rooming houses, campgrounds & water parks, recreational education camps. Complaints regarding bed bugs for hotels/motels.

**EQUAL CREDIT OPPORTUNITY ACT****Department of Justice, U.S.**

Civil Rights Division  
950 Pennsylvania Ave NW  
Washington DC 20530

(202) 514-3847  
[justice.gov](http://justice.gov)

ECOA protects creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age, because an applicant receives income from a public assistance program, or because an applicant has in good faith exercised any right under the Consumer Credit Protection Act.

**Consumer Financial Protection Bureau, U.S. (CFPB)**

PO Box 27170  
Washington DC 20038

(855) 411-2372  
[consumerfinance.gov](http://consumerfinance.gov)  
[info@consumerfinance.gov](mailto:info@consumerfinance.gov)

CFPB has issued regulations under ECOA. These regulations, known as Regulation B, protects applicants from discrimination in any aspect of a credit transaction.

**EQUAL RIGHTS****Workforce Development, WI Dept. of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928

(608) 266-6860  
(608) 267-4592 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Inquiries, employees and discrimination complaints, labor standards.

**Workforce Development, WI Dept. of**

Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203

(414) 227-4384  
(608) 267-4592 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Inquiries.

**EQUAL RIGHTS - continued****Equal Employment Opportunities Commission**

Reuss Federal Plaza (414) 662-3680  
 310 W Wisconsin Ave Ste 500 (414) 297-4133 FAX  
 Milwaukee WI 53203 [eeoc.gov](http://eeoc.gov)

Federal complaints.  
 Employment discrimination.

**Equal Opportunities Commission**

210 M L King Jr Blvd Rm 523 (608) 266-4910  
 Madison WI 53703 (608) 266-6514 FAX  
[cityofmadison.com/civil-rights](http://cityofmadison.com/civil-rights)  
[dcr@cityofmadison.com](mailto:dcr@cityofmadison.com)

Discrimination within the City of  
 Madison only: employment, housing,  
 etc. Can report discrimination online.

**ETHICS, GOVERNMENT****Ethics Commission, State of WI**

101 E Wilson St Rm 127 (608) 266-8123  
 PO Box 7125 (608) 264-9319 FAX  
 Madison WI 53703-7125 [ethics.wi.gov](http://ethics.wi.gov)  
[ethics@wi.gov](mailto:ethics@wi.gov)

Government ethics: campaign  
 finance, lobbying, enforcement,  
 resources, and filing complaints.

**EXPORTS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture Development (608) 224-5100  
 International Agri-Business Center (800) 462-5237  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911  
 Madison WI 53708-8911

Exporting of livestock,  
 non-agricultural products, food and  
 food products. Organic cost share.

**EXTENDED WARRANTIES**

(SEE [WARRANTIES – EXTENDED](#))

**EYE GLASSES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising, billing and  
 warranty problems.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dsp.wi.gov](http://dsp.wi.gov)  
[dpsscereoptometry@wisconsin.gov](mailto:dpsscereoptometry@wisconsin.gov)

Optometrists.  
 Licensing requirements.  
 Complaints.

**EVICTION**(SEE ALSO [LANDLORD-TENANT](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 134.  
Refer to Wis. Stat. § 704.

**Community Advocates (serving Milwaukee area)**

728 N James Lovell St  
Milwaukee WI 53233

(414) 449-4777  
(414) 270-2971 FAX  
[communityadvocates.net](http://communityadvocates.net)  
[renthelp@communityadvocates.net](mailto:renthelp@communityadvocates.net)

Ensuring low-income families and individuals in Milwaukee can meet their basic needs.

**EvictionFreeMKE (serving Milwaukee area)**

728 N James Lovell St  
Milwaukee WI 53223

(414) 892-7368  
[evictionfreemke.org](http://evictionfreemke.org)

Support and legal representation for families facing eviction.

**Mediate Milwaukee**

1915 N Doctor M.L.K. Jr Dr.  
Milwaukee WI 53212

(414) 939-8800  
[mediatewisconsin.org](http://mediatewisconsin.org)

Eviction mediation for renters and landlords. Serving properties in Milwaukee, Ozaukee, Washington and Waukesha Counties.

**Legal Action of Wisconsin**

Administrative Offices  
633 W Wisconsin Ave Ste 2000  
Milwaukee WI 53203

(855) 947-2529  
[legalaction.org](http://legalaction.org)  
[law@legalaction.org](mailto:law@legalaction.org)  
(414) 892-7368  
[evictionfreemke.org](http://evictionfreemke.org)

Eviction prevention and diversion services in Milwaukee and La Crosse counties.  
Ensure families facing eviction have support and legal representation.

**F****FABRICS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphtoline@wisconsin.gov](mailto:datcphtoline@wisconsin.gov)

Inquiries.  
Flammable labels.

**Consumer Product Safety Commission, U.S. (CPSC)**

4330 E West Hwy  
Bethesda MD 20814

(800) 638-2772  
(800) 628-8270 TTY  
[cpsc.gov](http://cpsc.gov)

Recalls or product poses danger  
to person.

**FAIR CREDIT BILLING ACT**

(SEE ALSO [CREDIT](#))

**Federal Trade Commission (FTC)**

600 Pennsylvania Ave NW  
Washington DC 20580

(202) 326-2222  
[ftc.gov](http://ftc.gov)

Information on the  
Fair Credit Billing Act.

**FAIR CREDIT REPORTING ACT****Consumer Financial Protection Bureau, U.S. (CFPB)**

PO Box 27170  
Washington DC 20038

(855) 411-2372  
[consumerfinance.gov](http://consumerfinance.gov)  
[info@consumerfinance.gov](mailto:info@consumerfinance.gov)

Complaints against credit bureaus.

**Federal Trade Commission (FTC) – Midwest**

230 Dearborn St Ste 3030  
Chicago IL 60604-5036

(312) 960-5633  
[ftc.gov](http://ftc.gov)

Inquiries.

**Federal Trade Commission (FTC) – National**

Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580

(877) 382-4357  
[reportfraud.ftc.gov](http://reportfraud.ftc.gov)

Consumer complaints.

**FAIR DEALERSHIP****Justice, WI Dept. of**

17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857

(800) 998-0700  
(608) 266-1852  
[doj.state.wi.us](http://doj.state.wi.us)

Chapter 135, dealership practices.  
Chapter 133, trusts and monopolies.

**FARMERS MARKETS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4923  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpdfslicensing@wisconsin.gov](mailto:datcpdfslicensing@wisconsin.gov)

Guidance for farmers markets, vendors,  
and customers to provide best practices  
on how to safely operate and interact.  
Locate markets throughout Wisconsin.

**Wisconsin Farmers Market Association**

[wifarmersmarkets.org](http://wifarmersmarkets.org)

Find a market, check seasonal  
availability of produce, and become  
a member.

**FARMERS MARKETS - continued****Wisconsin Farm Fresh Atlas**[farmfreshatlas.org](http://farmfreshatlas.org)

Search for farmers' markets, farms, restaurants, and events.

**FARMING****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agricultural Development (800) 942-2474  
 2811 Agriculture Dr (608) 224-5095  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [farmcenter@wisconsin.gov](mailto:farmcenter@wisconsin.gov)

Wisconsin Farm Center Hotline: farm financial and business consultation, successional and transition planning, mediation (conflict, legal, financial), herd based diagnostics, veteran farmer assistance, and farmer wellness. Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

**Farm Service Agency**

U.S. Dept. of Agriculture (888) 361-2000  
 8030 Excelsior Dr Ste 100 (608) 662-4422  
 Madison WI 53717 [fsa.usda.gov](http://fsa.usda.gov)

(M-F 8am – 4:30pm)  
 Wisconsin USDA general information line.

**FAXES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Unsolicited messages by facsimile machine. Wis. Stat. § 134.72.

**FEDERAL BUREAU OF INVESTIGATION (FBI)****Federal Bureau of Investigation (FBI)**

3600 S Lake Dr (414) 276-4684  
 St Francis WI 53235 [fbi.gov](http://fbi.gov)  
[milwaukee.fbi.gov](http://milwaukee.fbi.gov)

Milwaukee office serves all of Wisconsin.

**FEDERAL CITIZEN INFORMATION CENTER****Federal Citizen Information Center (FCIC)**

GSA Headquarters Bldg (844) 872-4681  
 1800 F St NW [usa.gov](http://usa.gov)  
 Washington DC 20405

(M-F 8am – 8pm ET)  
 Phone and web chat answers questions about programs of any federal agency.

**Government Bookstore and Publications**

(719) 295-2675  
[pueblo.gpo.gov](http://pueblo.gpo.gov)  
[pueblo@gpo.gov](mailto:pueblo@gpo.gov)

(M-F 9am – 5pm ET)  
 Federal citizen and consumer information publications.

**F****FEDERAL COMMUNICATIONS COMMISSION****Federal Communications Commission, U.S. (FCC)**

Enforcement Division (888) 225-5322  
 Licensing Division (717) 337-1212  
 445 12<sup>th</sup> St SW  
 Washington DC 20554  
[fcc.gov](http://fcc.gov)

Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.  
 Business and private radio license renewal by online application only, completing FCC Form 405-A.  
 Fees imposed on telephone & cable services.

**FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)****Federal Emergency Management Agency (FEMA)**

500 C St SW (800) 621-3362  
 Washington DC 20472 (202) 646-2500  
[fema.gov](http://fema.gov)

Disaster Assistance.  
 General operator.

**FEDERAL HOUSING ADMINISTRATION (FHA)****Housing and Urban Development, U.S. Dept. of (HUD)**

451 7<sup>th</sup> St, SW (800) 225-5342  
 Washington DC 20410 (202) 708-1112  
[fha.gov](http://fha.gov)  
[hud.gov/fhafaq](http://hud.gov/fhafaq)  
[answers@hud.gov](mailto:answers@hud.gov)

(M-F 8am- 8pm ET)  
 General mail and case binders.  
 Housing counseling on all subjects.

**Denver Homeownership Center**

UMB Plaza Building (800) 225-5342  
 1670 Broadway  
 Denver CO 80202-4801

Insure single family FHA mortgages and oversee the selling of HUD homes in Wisconsin.

**Housing and Urban Development, U.S. Dept. of (HUD)**

Milwaukee Field Office (414) 297-3214  
 310 W Wisconsin Ave Ste 950 (414) 297-1423 TTY  
 Milwaukee WI 53203-2289 [hud.gov/states/wisconsin](http://hud.gov/states/wisconsin)

Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser.  
 Handle complaints on Fair Housing Act-disabilities and discrimination.

**FEDERAL JOB INFORMATION****Federal Government, U.S.**

[usajobs.gov](http://usajobs.gov)

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

**FEDERAL JOB INFORMATION - continued****Job Center of Wisconsin**

(888) 258-9966  
[jobcenterofwisconsin.com](http://jobcenterofwisconsin.com)  
[jobcenterofwisconsin@dwd.wi.gov](mailto:jobcenterofwisconsin@dwd.wi.gov)  
  
[wisconsinjobcenter.org/directory](http://wisconsinjobcenter.org/directory)

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services. Locate local Job Center offices.

**FEDERAL TRADE COMMISSION****Federal Trade Commission (FTC)**

Midwest Regional Office (202) 326-2222  
 230 S Dearborn St Ste 3030 (202) 326-2502 TDD  
 Chicago IL 60604 (877) 382-4357  
[ftc.gov/about-ftc/bureaus-offices/regional-offices](http://ftc.gov/about-ftc/bureaus-offices/regional-offices)

National general information line. List of other regional contacts offices.

**Federal Trade Commission (FTC)**

Consumer Response Center (877) 382-4357  
 600 Pennsylvania Ave NW (866) 653-4261 TDD  
 Washington DC 20580 [ftc.gov](http://ftc.gov)

National general information line regarding federal consumer protection and complaint forms.

**FEMA**

(SEE [FEDERAL EMERGENCY MANAGEMENT AGENCY](#))

**FHA**

(SEE [FEDERAL HOUSING ADMINISTRATION](#))

**FINANCE CHARGES AND INTEREST RATE****Financial Institutions, WI Dept. of**

4822 Madison Yards Way (608) 264-7969  
 Madison WI 53705 [dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

**FINANCE COMPANIES****Financial Institutions, WI Dept. of**

4822 Madison Yards Way (608) 261-7578  
 Madison WI 53705 [dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

**FINANCIAL AIDE – SCHOOL****Public Instruction, WI Dept. of**

125 S Webster St (608) 266-3390  
 PO Box 7841 (800) 441-4563  
 Madison WI 53707-7841 [dpi.wi.gov](http://dpi.wi.gov)  
 (608) 267-9114  
[dpifin@dpi.wi.gov](mailto:dpifin@dpi.wi.gov)

K-12 Schools state education agency.  
 School Finance Team.

**F****FINANCIAL ASSISTANCE****Health Services, WI Dept. of**

Wisconsin Community Program,  
Social Service, and Human Service  
Agencies

[dhs.wi.gov](http://dhs.wi.gov)

General Information or contact  
county agency.

**FINANCIAL COUNSELING**

(SEE [CREDIT COUNSELING](#))

**FINANCIAL INSTITUTIONS, WISCONSIN DEPT. OF****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)

Banking, credit unions, mortgage  
banking, savings, institutions,  
securities. Apostilles and  
Authentications Publication of  
State laws.

**FINGERPRINTING****Justice, WI Dept. of**

Crime Information Bureau  
17 W Main St  
Madison WI 53703

(608) 266-7314  
(608) 267-1338 FAX  
[doj.state.wi.us](http://doj.state.wi.us)

Criminal records, handgun hotline,  
background checks.

**FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Safety issues, sales practice.

**Justice, WI Dept. of**

Division of Criminal Investigation  
State Fire Marshal  
17 W Main St  
Madison WI 53703

(608) 266-1671  
(800) 362-3005  
[doj.state.wi.us](http://doj.state.wi.us)

Fire Marshal and Arson Bureau.  
Arson Tip line. (M-F 8am - 4pm)

**Local Fire Department**

Look in the front of local telephone  
directory for non-emergency number.

911

Emergency services.

**FIREARMS**

(SEE ALSO [GUNS](#))

**Alcohol, Tobacco, Firearms and Explosives, U.S. Bureau of (ATF) – Milwaukee**

1000 N Water St Ste 1400  
Milwaukee WI 53202

(414) 727-6200  
(414) 727-6170  
[atf.gov](http://atf.gov)  
[atftips@atf.gov](mailto:atftips@atf.gov)

Milwaukee area supervisor and  
industry operations.  
Milwaukee resident Agent in Charge.  
Federal laws (compliance), law  
enforcement, and criminal matters.  
Report crime.

**FIREARMS - continued****Alcohol, Tobacco, Firearms and Explosives, U.S. Bureau of (ATF) – Madison**

780 Regent St Ste 308  
Madison WI 53715-2635

(608) 441-5050  
[atf.gov](http://atf.gov)  
[atftips@atf.gov](mailto:atftips@atf.gov)

Madison field office.  
Federal laws (compliance), law enforcement, and criminal matters. Report crime.

**Justice, WI Dept. of**

Crime Information Bureau  
17 W Main St  
PO Box 7857  
Madison WI 53707-7857

(608) 266-7314  
[cibrecordcheck@doj.state.wi.us](mailto:cibrecordcheck@doj.state.wi.us)  
(608) 261-7998  
[concealedcarry.doj.wi.gov](mailto:concealedcarry.doj.wi.gov)  
  
[firearms.doj.wi.gov/welcome.doj](http://firearms.doj.wi.gov/welcome.doj)  
[wihotline@doj.state.wi.us](mailto:wihotline@doj.state.wi.us)  
[doj.state.wi.us](http://doj.state.wi.us)  
[wi\\_helpdesk@egov.com](mailto:wi_helpdesk@egov.com)

Criminal records and background checks. Handgun Hotline. WI Concealed Carry online application, renewal, and general information. Online background check system for firearm dealers ONLY. General information. After hours support email.

**FIREWOOD****Natural Resources, WI Dept. of**

Invasive Plants Project – NH/6  
PO Box 7921  
Madison WI 53707-7921

(877) 303-9663  
[dnr.wi.gov/topic/invasives/firewood](http://dnr.wi.gov/topic/invasives/firewood)  
[invasive.species@wisconsin.gov](mailto:invasive.species@wisconsin.gov)

Firewood information line.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agricultural Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(715) 891-8158  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfirewood@wi.gov](mailto:datcpfirewood@wi.gov)

Firewood dealer certification program and firewood movement.

**FIREWORKS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Product Safety Section  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotoline@wisconsin.gov](mailto:datcphotoline@wisconsin.gov)

Wis. Stat. § 167.10.

**Wisconsin Sheriffs and Deputy Sheriffs Association**

6737 W Washington St Ste 4210  
Milwaukee WI 53214

(414) 488-3906  
(414) 276-7704 FAX  
[wsds.org](http://wsds.org)  
[wilenet@doj.state.wi.us](mailto:wilenet@doj.state.wi.us)

Directory of all Sheriffs and Deputy Sheriffs. Refer to local municipality for user permit information.

**FISH****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(800) 847-9367  
(608) 266-2621  
[dnr.wi.gov](http://dnr.wi.gov)

Violations hotline only.  
All other calls.

**F****FITNESS CENTERS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Proof of financial responsibility requirements, Wis. Stat. § 100.177.  
[Fact sheet available.](#)

**FLAG (STATE OF WISCONSIN)****Legislature, Wisconsin State**

Assembly Chief Clerk  
PO Box 8952  
Madison WI 53708

(608) 237-9601  
[legis.wisconsin.gov](http://legis.wisconsin.gov)

Purchase a Wisconsin or U.S. flag.

**Military Affairs, WI Dept. of**

2400 Wright St  
Madison WI 53704

(608) 242-3050  
[dma.wi.gov](http://dma.wi.gov)  
[ng.wi.wiarng.mbx.wi-pao@army.mil](mailto:ng.wi.wiarng.mbx.wi-pao@army.mil)

Public Affairs office. Flag lowering orders. Info on proper display of the flag. U.S. Flag Code.

**FLAMMABLE PRODUCTS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Carpets, clothing, liquids, mattresses, sleepwear.

**FLOODING****Wisconsin Emergency Management**

2400 Wright St  
Madison WI 53708

(608) 242-3000  
[wem.wi.gov](http://wem.wi.gov)  
[dmawempio@widma.gov](mailto:dmawempio@widma.gov)

State emergency hotline.  
Flood safety.

**Federal Emergency Management Agency (FEMA)**

National Flood Insurance Program  
500 C St SW  
Washington DC 20472

(877) 336-2627  
[floodsmart.gov](http://floodsmart.gov)  
[fema-fmix@fema.dhs.gov](mailto:fema-fmix@fema.dhs.gov)

Information on flood insurance policy and claims, flood maps, and disaster assistance.

**FOOD****(SEE ALSO DIET CENTERS OR NUTRITION)****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4700  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfoodcomplaintsemergencyresponse@wi.gov](mailto:datcpfoodcomplaintsemergencyresponse@wi.gov)

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts, and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds. Food emergency response. Regulates sanitation and food handling, foreign matter.

**FOOD - continued****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agricultural Development (608) 224-5100  
 2811 Agriculture Dr (608) 224-5050  
 PO Box 8911  
 Madison WI 53708-8911 (608) 224-5071  
 (800) 362-1290  
[datcp.wi.gov](http://datcp.wi.gov)

Administration.  
 General information.  
 Promotes Wisconsin products worldwide and provides assistance to farmers.  
 Client Assistance Program

**Food and Drug Administration, U.S. (FDA)**

700 Regent St Ste 202 (608) 264-5332  
 Madison WI 53715 [fda.gov](http://fda.gov)

Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers.

**Food and Drug Administration, U.S. (FDA)**

Office of Consumer Affairs (888) 463-6332  
 10903 New Hampshire Ave (608) 264-5332  
 Silver Spring MD 20993-0002 (414) 326-3960  
 (920) 433-3924  
[fda.gov](http://fda.gov)

National headquarters.  
 Madison office.  
 Milwaukee office.  
 Green Bay office.

**Public Instruction, WI Dept. of**

School and Nutrition Program (800) 441-4563  
 125 S Webster St (608) 266-3509  
 PO Box 7841 [dpi.wi.gov](http://dpi.wi.gov)  
 Madison WI 53707-7841 [dpifns@dpi.wi.gov](mailto:dpifns@dpi.wi.gov)

DPI helpline.  
 Multi-program directory including the school and nutrition program information.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Weights & Measures (608) 224-4942  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datcpweightsandmeasures@wisconsin.gov](mailto:datcpweightsandmeasures@wisconsin.gov)  
 Madison WI 53708-8911

Weight, measure, tare (packet/container adjustment), and price scanning.

**University of Wisconsin**

Food Research Institute (608) 263-7062  
 1550 Linden Dr [fri.wisc.edu](http://fri.wisc.edu)  
 Madison WI 53706

Food safety research and development.

**FOOD PROGRAMS – EMERGENCY****WIC (Women, Infant & Children) Program**

See WI Dept. of Health Services (below)

**FOOD PROGRAMS – EMERGENCY - continued****Health Services, WI Dept. of**

WIC (Women, Infant & Children)  
 Program  
 1 W Wilson St  
 PO Box 2659  
 Madison WI 53701-2659

(800) 642-7837  
 (608) 266-9824  
 (866) 260-1727  
[dhs.wisconsin.gov/wic/local-projects.htm](http://dhs.wisconsin.gov/wic/local-projects.htm)  
[dhs.wisconsin.gov/wic](http://dhs.wisconsin.gov/wic)  
[help@wellbadger.org](mailto:help@wellbadger.org)

WIC Program: Supplemental food available for pregnant or post-partum women, and children to age 5 years.  
 WIC Vendor Fraud Hotline.  
 Local WIC office directory.

**United Way of Dane County**

2059 Atwood Ave  
 PO Box 7548  
 Madison WI 53707-7548

211  
 (608) 246-4350  
[unitedwaydanecounty.org](http://unitedwaydanecounty.org)  
[writeus@uwdc.org](mailto:writeus@uwdc.org)

First Call for Help resource helpline provides information on area food pantries.  
 Main general phone line.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Food service plans/home delivery plans, Wis. Admin. Code ch. ATCP 109 misrepresentations.

**FOOD STAMPS****ACCESS Wisconsin**

Department of Health Services  
 1 West Wilson Street  
 Madison, WI 53703

(800) 362-3002  
 (888) 794-5556  
[access.wisconsin.gov](http://access.wisconsin.gov)

WI Department of Health Services Foodshare program. Apply through ACCESS website. Contact agency based on county you live in.  
 Member services.  
 (M-F 8am – 6pm)  
 Capital Consortium Call Center - FoodShare.

**Agriculture, U.S. Dept. of**

Midwest Regional Office  
 Food and Nutrition Service  
 77 West Jackson Blvd 20<sup>th</sup> Fl  
 Chicago IL 60604-3507

(877) 823-4369  
 (312) 353-6664  
[fns.usda.gov/snap](http://fns.usda.gov/snap)

Retailer hotline; complaints regarding store food stamp policies.  
 Retailer participation and renewal.  
 "Ask the expert".

**Dane County Job Center – Foodshare Wisconsin**

1819 Aberg Ave Ste D  
 Madison WI 53704

(888) 794-5556  
 (608) 242-7410 FAX  
[dhs.wi.gov](http://dhs.wi.gov)

(800) 362-3002  
[dhs.wi.gov/foodshare](http://dhs.wi.gov/foodshare)  
 (877) 865-3432

Capital Consortium supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk, and Sheboygan counties only.  
 Member benefits line.

Wisconsin only, fraud hotline.

**FOOD STAMPS - continued****Supplemental Nutrition Assistance Program (SNAP)****United States Department of Agriculture**

Midwest Regional Office (800) 221-5689  
 Food and Nutrition Service (312) 353-6664  
 77 West Jackson Blvd 20th Fl [fns.usda.gov](http://fns.usda.gov)  
 Chicago IL 60604-3507

Information/Hotline number.  
 Supports WI, MN, IL, MI, IN, OH.

**FOOT AND MOUTH DISEASE****Agriculture, U.S. Dept. of**

Animal & Plant (844) 820-2234  
 Health Inspection Services [aphis.usda.gov](http://aphis.usda.gov)  
 4700 River Rd Unit 41 [customerservicecallcenter@aphis.usda.gov](mailto:customerservicecallcenter@aphis.usda.gov)  
 Riverdale MD 207137-1231

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Animal Health Division (608) 224-4872  
 2811 Agriculture Dr (608) 943-0003  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcpanimalimports@wisconsin.gov](mailto:datcpanimalimports@wisconsin.gov)

Report animal diseases.

**FOREIGN PURCHASES**

(SEE [OVERSEAS COMPLAINTS/PURCHASES](#))

**FORESTRY****Natural Resources, WI Dept. of**

101 S (888) 936-7463  
 Webster St (608) 266-2621  
 PO Box 7921 (800) 847-9367  
 Madison WI 53707-7921 [dnr.wi.gov](http://dnr.wi.gov)  
[forestry.webmail@wisconsin.gov](mailto:forestry.webmail@wisconsin.gov)

Forestry education, forest health,  
 state forests, tree planting.  
 Violation hotline.

**FRANCHISES**

(SEE ALSO [BUSINESS AND BUSINESS OPPORTUNITIES](#), [DISTRIBUTORSHIPS](#), OR [SMALL BUSINESS](#))

**International Franchise Association**

1900 K St NW Ste 700 (202) 628-8000  
 Washington DC 20006 [franchise.org](http://franchise.org)

(M-F 8:30am – 5:30pm)  
 General information.  
 To order catalog of brochures available  
 regarding starting a franchise business.

**Financial Institutions, WI Dept. of**

Division of Securities  
 4822 Madison Yards Way (800) 472-4325  
 Madison WI 54705 (608) 266-0448  
 PO Box 1768 [dfi.wi.gov](http://dfi.wi.gov)  
 Madison WI 53701-1768 [dfidsecuritiesenforcement@dfi.wi.gov](mailto:dfidsecuritiesenforcement@dfi.wi.gov)

Franchise registrations and  
 amendments.

**FRANCHISES - continued****Transportation, WI Dept. of**

Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7909

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.

**FRAUD****Ethics Commission, State of WI**

101 E Wilson St Rm 127  
PO Box 7125  
Madison WI 53703-7125

(608) 266-8123  
(608) 264-9319 FAX  
[ethics.wi.gov](http://ethics.wi.gov)  
[ethics@wi.gov](mailto:ethics@wi.gov)

Government ethics:  
campaign finance, lobbying,  
enforcement, resources, and  
filing complaints.

**National Consumers League**

1701 K St NW Ste 1200  
Washington DC 20006  
(202) 835-3323

[nclnet.org](http://nclnet.org)  
[fraud.org](http://fraud.org)

NCL general information.  
File telemarketing or internet  
complaints online. Complaint  
shared with FTC.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Consumer Protection  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Information and tips on scams  
and fraud. [Fact sheets available.](#)

**FREE SALE, CERTIFICATE OF**

(SEE [CERTIFICATE OF FREE SALE](#))

**FUEL ASSISTANCE**

(SEE [ENERGY ASSISTANCE](#))

**FUEL AND GASOLINE**

(SEE ALSO [ENERGY OR GASOLINE](#))

**Administration, WI Dept. of**

Division of Energy, Housing, and  
Community Resources  
101 E Wilson 6th Fl  
PO Box 7970  
Madison WI 53707-7970

(608) 266-8234  
(866) 432-8947  
[energyandhousing.wi.gov](http://energyandhousing.wi.gov)  
[heat@wisconsin.gov](mailto:heat@wisconsin.gov)

Wisconsin Home Energy Assistance  
Program (WHEAP) assistance for  
heating & electric costs. Also, the  
Weatherization Program.

**Energy Information Administration, U.S.**

National Energy  
Information Center (EIA)  
1000 Independence Ave SW  
Washington DC 20585

[eia.gov](http://eia.gov)  
[infoctr@eia.gov](mailto:infoctr@eia.gov)

Information on gas and fuel oil, coal,  
nuclear, alternative fuels, electricity.

**FUEL AND GASOLINE - continued****Military Affairs, WI Dept. of**

Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53704-7865

(608) 242-3232  
(800) 943-0003  
[dma.wi.gov](http://dma.wi.gov)

24-hour number to report major spills. Combined call center for Wisconsin Emergency Management and Dept. of Natural Resources.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4998  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcptradebureau@wisconsin.gov](mailto:datcptradebureau@wisconsin.gov)

Gasoline price can only change one time in a 24-hour period. False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Weights and Measures  
Metrology Lab  
3601 Galleon Run  
Madison WI 53718

(608) 224-4910  
(608) 224-4911  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpmetrologylab@wisconsin.gov](mailto:datcpmetrologylab@wisconsin.gov)

Fuel Lab and standard calibrations. Test and verify testers of all weights and measures standards.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Weights and Measures  
Storage Tank Regulations/  
Petroleum Tank Inspections  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4942, Option 2  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wisconsin.gov](mailto:datcpweightsandmeasures@wisconsin.gov)  
[datcpwmcompliance@wisconsin.gov](mailto:datcpwmcompliance@wisconsin.gov)

Resource for fuel pump price accuracy when a municipality does not have its own weights and measures inspector. Retail and non-retail fuel pump inspections (pricing and product delivery accuracy), storage tank facility inspections, fuel quality testing, and site plan and material approvals.

**FUNDRAISERS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available](#).  
Complaints on failure to honor requested removal from calling list and unauthorized billing.

**Administration, WI Dept. of**

Division of Gaming  
Office of Charitable Gaming  
3319 W Beltline Hwy, Fl 4  
Madison WI 53713

(608) 270-2555  
[doa.wi.gov](http://doa.wi.gov)

Licensing and regulation of raffles and bingos conducted by charitable organizations.

**F****FUNDRAISERS - continued****Financial Institution, WI Dept. of**

Division of Corporate and  
Consumer Services  
4822 Madison Yards Way  
PO Box 7876  
Madison WI 53707-7876

(608) 267-1711  
[dfi.wi.gov](http://dfi.wi.gov)  
[dficharitableorgs@dfi.wisconsin.gov](mailto:dficharitableorgs@dfi.wisconsin.gov)

Charitable organizations and  
fundraisers must be licensed.  
Complaint inquiries.

**FUNERAL DIRECTORS AND EMBALMERS**

(SEE ALSO [CEMETERIES](#))

**Safety and Professional Services, WI Dept. of**

Funeral Directors Examining Board  
4822 Madison Yards Way  
PO Box 8366  
Madison WI 53708-8366

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

Formulate and enforce rules,  
issue and renew licenses, conduct  
Investigations, and receives  
complaints.

**National Funeral Directors Association (NFDA)**

13625 Bishops Dr  
Brookfield WI 53005

(800) 228-6332  
(262) 789-1880  
[nfda.org](http://nfda.org)  
[nfda@nfda.org](mailto:nfda@nfda.org)

Washington DC office.  
Wisconsin Chapter.

**FUTURE SERVICE PLAN**

(SEE [BUYING CLUBS](#))

**FUTURES**

(SEE [COMMODITIES](#))

**GAMBLING****Justice, WI Dept. of**

Special Litigation Unit  
17 W Main St  
Madison WI 53703-3960  
PO Box 7857  
Madison WI 53707-7857

(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)

Gambling machines or video poker.  
Video poker has limited legality and strict guidelines. Video games not regulated.

**Revenue, WI Dept. of**

PO Box 8934  
Madison WI 53708-8934

(608) 264-4573  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorvideogambling@wi.gov](mailto:dorvideogambling@wi.gov)

Enforcement of video gambling machines, video poker games.

**GAMING****Administration, WI Dept. of**

Division of Gaming  
3319 W Beltline Hwy, Fl 4  
Madison WI 53713  
PO Box 8979  
Madison WI 53708-8979

(608) 270-2555  
[doa.wi.gov](http://doa.wi.gov)  
[doadogcharitablegaming@wi.gov](mailto:doadogcharitablegaming@wi.gov)

General number for Native American casinos, Native American sports betting, charitable raffles, bingo, and duck races. Sweepstakes are regulated by DATCP.

**Revenue, WI Dept. of**

Office of Enforcement and Compliance  
2135 Rimrock Rd  
PO Box 8941  
Madison WI 53708-8941

(608) 266-1528  
[revenue.wi.gov](http://revenue.wi.gov)

Gaming that occurs at restaurants, taverns, and other establishments with liquor licenses.

**GARNISHMENT****WI Court System, Circuit Courts, Clerks of Court**

[wicourts.gov](http://wicourts.gov)

If related to SCC judgment.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705  
PO Box 7876  
Madison WI 53707-7876

(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Wisconsin Consumer Act, regulates consumer credit transactions and debt collection. Questions regarding garnishment of pay checks.

**Dept. of Labor, U.S.**

Frances Perkins Bldg  
200 Constitution Ave NW  
Washington DC 20210

(866) 487-2365  
(414) 297-1590  
(866) 487-9243  
[dol.gov](http://dol.gov)

General information.  
Milwaukee Wage and Hour Division.  
To file a complaint.

**G****GASES (COMPRESSED)****Compressed Gas Association**

8484 Westpark Drive, Ste 220  
McLean VA 22102

(703) 788-2700  
[cganet.com](http://cganet.com)  
[cga@cganet.com](mailto:cga@cganet.com)

Promote ever-improving safe, secure, and environmentally responsible manufacturer, transportation, storage, trans filling and disposal of industrial and medical gases/containers.

**GASOLINE**

(SEE [FUEL AND GASOLINE](#))

**GEMS**

(SEE [JEWELRY](#))

**GENERIC DRUG LAW****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

Drug substitution requirements.

**GIFT CARDS / GIFT CERTIFICATES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

File a complaint.

**GLASS**

(SEE [PRODUCT SAFETY](#))

**GOING OUT OF BUSINESS SALE****Wisconsin Small Business Development Center (SBDC)**

780 Regent St, Ste 305  
Madison WI 53715

(800) 940-7232  
(608) 263-7794

WI Business Answer Line. For any questions having to do with starting a business in Wisconsin including permits and registration questions.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Stat. § 100.18(3m).

**GOING OUT OF BUSINESS SALE - continued****Revenue, WI Dept. of**

Division of Income,  
Sales, and Excise Tax  
Customer Service Bureau  
2135 Rimrock Rd  
Madison WI 53713  
PO Box 8949 Mail Stop 5-77  
Madison WI 53708-8949

(608) 266-2776  
(608) 267-1030 FAX  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorsalesanduse@wisconsin.gov](mailto:dorsalesanduse@wisconsin.gov)  
[dorbusinesstax@wisconsin.gov](mailto:dorbusinesstax@wisconsin.gov)

Closing a business. Provides info for taxpayer inquiries, department programs, and department forms & publications.

**GOVERNMENT JOBS****Federal Government, U.S.**

[usajobs.gov](http://usajobs.gov)  
[careeronestop.org](http://careeronestop.org)

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

**Job Center of Wisconsin**

(888) 258-9966  
[jobcenterofwisconsin.com](http://jobcenterofwisconsin.com)  
[jobcenterofwisconsin@dwd.wi.gov](mailto:jobcenterofwisconsin@dwd.wi.gov)  
  
[wisconsinjobcenter.org/directory](http://wisconsinjobcenter.org/directory)

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services. Locate local Job Center offices.

**Administration, WI Dept. of**

Division of Personnel Management  
PO Box 7855  
Madison WI 53707

(608) 267-1012  
(608) 266-1731  
[wisc.jobs](http://wisc.jobs)  
[wiscjobs@wisconsin.gov](mailto:wiscjobs@wisconsin.gov)  
[doadpm@wisconsin.gov](mailto:doadpm@wisconsin.gov)

(M-F 7:45am – 4:30pm)  
WI government job search, build or upload resumes, and online job application.

**GOVERNMENT SURPLUS****grants.gov**

(800) 518-4726  
[grants.gov](http://grants.gov)  
[support@grants.gov](mailto:support@grants.gov)

A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to. No surplus sales or auctions. Grant info only.

**usa.gov/auctions-and-sales**

(844) 872-4681  
[usa.gov](http://usa.gov)

Government online directory. Search in word “surplus” and get results from multiple agencies.

G

## GOVERNOR'S OFFICE

### Governor, WI Office of the

115 E Capitol Dr #1  
PO Box 7863  
Madison WI 53707-7863

(608) 266-1212  
(608) 267-8983 FAX  
(414) 227-4344  
[evers.wi.gov](http://evers.wi.gov)  
[govgeneral@wi.gov](mailto:govgeneral@wi.gov)

Madison office.  
Milwaukee office.  
Governor Evers official  
government website.

## GUARANTEES

(SEE [WARRANTIES](#))

## GUNS

(SEE [FIREARMS](#))

**HAIR DYE****Food and Drug Administration, U.S. (FDA)**

10903 New Hampshire Ave  
Silver Spring MD 20993

(888) 463-6332  
[fda.gov](http://fda.gov)

700 Regent St Ste 202  
Madison WI 53715-2634

(608) 264-5332

National info line for consumers, professionals, and manufacturers about hair products including dyes and straighteners.  
Cosmetic related complaint available online.

**HAM RADIOS****Federal Communications Commission (FCC)**

Consumer &  
Governmental Affairs Bureau  
45 L Street NE  
Washington DC 20554

(888) 225-5322  
[fcc.gov](http://fcc.gov)

Questions and complaints.

**University of Wisconsin Space Place**

Amateur Radio Center  
2300 S Park St  
Lower Level  
Madison WI 53713

(608) 262-4779  
[spaceplace.wisc.edu](http://spaceplace.wisc.edu)

License workshops and exams.

**HANDICAPPED**

(SEE [DISABILITIES](#))

**HARASSMENT (DEBT COLLECTION)****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
PO Box 8861  
Madison WI 53708-8861

(608) 264-7800  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Consumer tips, collection calls, and collection prohibited practices.

**HAZARDOUS PRODUCTS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Cleaning materials, electrical, flammable, household chemicals, mechanical.

**Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(800) 847-9367  
(888) 936-7463  
(800) 943-0003  
[dnr.wi.gov](http://dnr.wi.gov)

Tip line.  
General customer service.  
Hazardous or chemical spill hotline.  
WEM and DNR combined call center.

**Military Affairs, WI Dept. of**

Division of Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865

(608) 242-3000  
[wem.wi.gov](http://wem.wi.gov)  
[dmawempio@widma.gov](mailto:dmawempio@widma.gov)

Hazardous or chemical spill hotline.  
WEM and DNR combined call center.

**H****HEALTH CARE FACILITIES****Health Services, WI Dept. of**

Division of Quality Assurance  
 1 W Wilson St Rm 450  
 PO Box 2969  
 Madison WI 53701-2969

(608) 266-1865  
 (608) 266-8481  
 (608) 267-0352 FAX  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildqa@wi.gov](mailto:dhswebmaildqa@wi.gov)

General line.  
 Quality assurance line.  
 Safety, welfare, and health of persons using provider services of health and community care.  
 Licensing, certification, and CLIA section.

**Health Services, WI Dept. of**

Home Healthcare Hotline  
 1 W Wilson St  
 PO Box 2969  
 Madison WI 53701-2969

(608) 266-1865  
[dhs.wi.gov](http://dhs.wi.gov)  
 (800) 642-6552  
[dhswebmaildqa@dhs.wisconsin.gov](mailto:dhswebmaildqa@dhs.wisconsin.gov)

(608) 266-8481  
[dhs.wisconsin.gov/localhealth/index.htm](http://dhs.wisconsin.gov/localhealth/index.htm)

General DHS information.  
 24 hour hotline: state inspection results and complaints against agencies.  
 Can email complaint.  
 Licensing, certification, and CLIA section.  
 DHS map of Wisconsin local public health departments.

**Aging and Long Term Care, WI Board on**

Ombudsman Program  
 1402 Pankratz St Ste 111  
 Madison WI 53704-4001

(800) 815-0015  
 (608) 246-7001 FAX

(855) 677-2783  
 (800) 242-1060  
[longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltc@wisconsing.gov](mailto:boaltc@wisconsing.gov)

Ombudsman hotline: advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.  
 Prescription part D helpline.  
 Medigap helpline.  
 State Health Assistance Program.  
 Can file complaints online.

**Health and Human Services, U.S. Dept. of (HHS)**

Office of Civil Rights  
 200 Independence Ave SW  
 Rm 509F HHH Bldg  
 Washington DC 20201

(877) 696-6775  
[hhs.gov/ocr/index.html](http://hhs.gov/ocr/index.html)  
[ocrmail@hhs.gov](mailto:ocrmail@hhs.gov)

Office of Civil Rights  
 233 N Michigan Ave Ste 240  
 Chicago IL 60601

(800) 368-1019  
 (202) 619-3818 FAX  
[ocrmail@hhs.gov](mailto:ocrmail@hhs.gov)

HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Midwest regional office.

**Health and Human Services, U.S. Dept. of (HHS)**

Office of Disease Prevention and Health Promotion  
 1101 Wootton Pkwy Ste 420  
 Rockville MD 20852

(240) 453-8280  
 (240) 453-8281 FAX  
[odphp.health.gov](http://odphp.health.gov)  
[odphinfo@hhs.org](mailto:odphinfo@hhs.org)

National Health Information Center: helps connect consumers to national organizations. Health information guide.

**HEALTH PRACTICES – FRAUDULENT****Federal Trade Commission (FTC)**

Bureau of Consumer Protection (877) 382-4357  
 Consumer Response Center (202) 326-2222  
 600 Pennsylvania Ave NW (202) 326-2395 (library)  
 Washington DC 20580 [ftc.gov](http://ftc.gov)

File complaints online or  
call for help.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**HEALTH SERVICES, WI DEPT. OF****Health Services, WI Dept. of**

1 W Wilson St (608) 266-1865  
 PO Box 2659 (800) 642-6552  
 Madison WI 53701-2659 [dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaster@wi.gov](mailto:dhswebmaster@wi.gov)

File complaints against caregivers,  
nursing homes, assisted living  
facilities, home health, and hospice  
agencies. Can email complaints.

**HEARING AID DEALERS AND FITTERS EXAMINING BOARD****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 PO Box 8935 (608) 266-2112  
 Madison WI 53708-8935 [dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

(M-F 7:45am – 4:30pm)  
 Inquiries, licensing rules,  
 license look-up, and number  
 of complaints (if any).

**HEARING IMPAIRED****Health Services, WI Dept. of**

Office for the Deaf & (608) 266-1865  
 Hard of Hearing 711 or (800) 947-3529 TTY  
 1 W Wilson St (855) 359-5252 ODHH  
 PO Box 2659 [dhs.wi.gov/odhh/index.htm](http://dhs.wi.gov/odhh/index.htm)  
 Madison WI 53701-2659 [dhsodhh@dhs.wisconsin.gov](mailto:dhsodhh@dhs.wisconsin.gov)

Provides information and referral  
services for the needs of deaf,  
deafblind, or hard of hearing.  
Board of Evaluation of  
Interpreters (BEI).

**HEATING**

(SEE ALSO [ENERGY, FUEL AND GASOLINE](#), OR [WEATHERIZATION](#))

**Home Energy Plus**

101 E Wilson St 6<sup>th</sup> Fl (866) 432-8947  
 PO Box 7970 (608) 267-6930  
 Madison WI 53707-7970 [energyandhousing.wi.gov](http://energyandhousing.wi.gov)  
[heat@wisconsin.gov](mailto:heat@wisconsin.gov)

WI Weatherization Assistance  
Program (WI WAP).  
WI Home Energy Assistance  
Program (WHEAP).

**HEMP****USDA/AMS/Specialty Crops Program**

Hemp Branch (202) 720-5870  
 1400 Independence Ave SW (888) 721-4367  
 Room 1575-South, Stop 0235 [ams.usda.gov](http://ams.usda.gov)  
 Washington DC 20250-0235 [farmbill.hemp@usda.gov](mailto:farmbill.hemp@usda.gov)

Hemp program information.

**H****HILL-BURTON HOSPITALS****Health and Human Services, U.S. Dept. of (HHS)**

Health Resources &  
Services Administration (HRSA)  
5600 Fishers Ln  
Rockville MD 20857

(800) 638-0742  
(877) 464-4772  
[hrsa.gov/get-health-care/affordable/hill-burton/index.html/](http://hrsa.gov/get-health-care/affordable/hill-burton/index.html/)  
[dfrcrcomm@hrsa.gov](mailto:dfrcrcomm@hrsa.gov)

Hill-Burton Hotline.  
Free or low-cost hospital care.  
Health center program support.  
Complaints if unfairly denied  
Hill-Barton free or reduced cost care.

**HIPPA**

(SEE [HEALTH FACILITIES](#))

**HOME CONSTRUCTION – NEW**

(SEE [BUILDING CODES/INSPECTORS](#))

Contact a private attorney.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935

(608) 266-2112  
(877) 617-1565  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Minimum construction standards.  
Licensed contractors.  
Uniform Dwelling Code (UDC).

**HOME HEALTH CARE****Health Services, WI Dept. of**

Division of Quality Assurance  
Provider Section &  
Quality Improvement  
1 W Wilson  
PO Box 2969  
Madison WI 53701-2969

(800) 642-6552  
(608) 266-8481  
(608) 267-0352 FAX  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsdqalccs@dhs.wisconsin.gov](mailto:dhsdqalccs@dhs.wisconsin.gov)  
[dhscaregiverintake@dhs.wi.gov](mailto:dhscaregiverintake@dhs.wi.gov)

Home Health Hotline.  
General information and complaints.  
Regulation and licensing of facilities  
that provide health, long-term care,  
mental health services and  
substance abuse services.  
Conducts caregiver background  
checks and investigations.

**HOME IMPROVEMENT****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 110,  
Wis. Stats. § 100.65; workmanship  
complaints.

**National Association of Remodeling (NARI)**

700 Astor Ln  
Wheeling IL 60090

(847) 298-9200  
(847) 298-9225 FAX  
[nari.org](http://nari.org)  
[info@nari.org](mailto:info@nari.org)

Trade association of contractors.

**NARI Madison Chapter**

5944 Seminole Centre Ct  
Ste 110  
Fitchburg WI 53711

(608) 222-0670  
[narimadison.org](http://narimadison.org)  
[nari@narimadison.org](mailto:nari@narimadison.org)

Remodeling professionals.

**HOME INSPECTORS****Wisconsin Association of Home Inspectors, Inc. (WAHI)**

4590 S Raven Lane  
New Berlin, WI 53151

(414) 299-9766  
[wahigroup.com](http://wahigroup.com)

Home inspector directory.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Registration and license requirements.  
Complaints.

**HOME PURCHASE****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Real estate licensing complaints.

**HOME SOLICITATION****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 127.  
Complaints

**HOMESTEAD PROPERTY TAX CREDIT PROGRAM**

(SEE ALSO [TAX](#))

**Revenue, WI Dept. of**

State Office Building  
819 N 6th St Rm 408  
Milwaukee WI 53203-1606

(414) 227-4000  
(414) 227-4456  
(414) 227-4907  
(414) 227-4095 FAX  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorhomesteadcredit@wi.gov](mailto:dorhomesteadcredit@wi.gov)

General information.  
Milwaukee manufacturing and  
utility homestead credit.  
Tax refund info

**Revenue, WI Dept. of**

2135 Rimrock Rd  
PO Box 8949  
Madison WI 53713-0001

(608) 266-8641  
(608) 267-1030  
(608) 267-0834 FAX  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorhomesteadcredit@wi.gov](mailto:dorhomesteadcredit@wi.gov)

General information.  
Homestead Credit unit. Address  
listed is DOR Tax Return Mailing  
Address.

**HOSPITAL AND MEDICAL PROBLEMS**

(SEE [MEDICAL AND HOSPITAL PROBLEMS](#))

**HOUSEHOLD CHEMICALS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Cleaning products, detergents,  
insecticides.

**H****HOUSEHOLD CHEMICALS - continued****Natural Resources, WI Dept. of**

101 S Webster St (608) 266-2621  
 PO Box 7921 (888) 936-7463  
 Madison WI 53707-7921 (608) 261-4380 FAX  
[dnr.wi.gov](http://dnr.wi.gov)  
[dnrwastematerials@wi.gov](mailto:dnrwastematerials@wi.gov)

Household hazardous waste collection program.  
 (M-F 8:30am – 4pm) Call to confirm counter is open.

**HOT TUBS**

(SEE [ENVIRONMENTAL SANITATION](#))

**HOTELS – SAFETY**

(SEE [ENVIRONMENTAL SANITATION](#))

**HOUSING**

(SEE ALSO [DISCRIMINATION](#) OR [LANDLORD/TENANT](#))

**Wisconsin Housing and Economic Development Authority (WHEDA)**

908 E Main St, Ste 501 (800) 334-6873  
 PO Box 1728 (800) 947-3529 TTY  
 Madison WI 53701-1728 (608) 266-7884  
[wheda.com](http://wheda.com)  
[info@wheda.com](mailto:info@wheda.com)

General information on home loans,  
 CROP Economic Development  
 Inventory of federally assisted  
 rental housing.

**Housing and Urban Development, U.S. Dept. of (HUD)**

Milwaukee Field Office (800) 669-9777  
 310 W Wisconsin Ave Ste 950 (414) 297-3214  
 Milwaukee WI 53203-2289 (414) 935-6775 FAX  
[hud.gov](http://hud.gov)

Housing discrimination hotline.  
 Milwaukee field office.  
 General information and complaints.  
 Administer federal and state grants  
 to local government and nonprofit  
 housing organizations. Affordable  
 low-income housing, housing  
 discrimination. (Section 8)

**Fair Housing Council**

759 N Milwaukee St, Ste 500 (877) 647-3247  
 Milwaukee WI 53202 (414) 278-1240  
 (608) 257-0853  
 (877) 647-3247  
[fairhousingwisconsin.com](http://fairhousingwisconsin.com)

Fair housing information,  
 discrimination.  
 Main Office – Southeast Wisconsin.  
 Satellite office – Fair Housing  
 Center of Greater Madison.  
 Satellite office – Fair Housing  
 Center of Northeast Wisconsin

**HOUSING - continued****Workforce Development, WI Dept. of**

Equal Rights Division (608) 266-6860  
 201 E Washington Ave Rm A100 (608) 267-4592 FAX  
 PO Box 8928 [dwd.wi.gov](http://dwd.wi.gov)  
 Madison WI 53708-8928 [erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Discrimination Civil Rights.

Equal Rights Commission - City of (414) 286-5553  
 Milwaukee [erc@milwaukee.gov](mailto:erc@milwaukee.gov)  
 200 E Wells St, Room 606  
 Milwaukee WI 53202

**Wisconsin State Law Library**

Attn: Document Delivery Service (608) 267-9696  
 120 Martin Luther King Jr Blvd (800) 322-9755  
 PO Box 7881 (608) 267-2319 FAX  
 Madison WI 53707-7881 [wilawlibrary.gov](http://wilawlibrary.gov)  
[wsll.ref@wicourts.org](mailto:wsll.ref@wicourts.org)

Reference information.  
 Common Landlord/Tenant forms  
 available online for a fee or  
 request an order form by  
 mailing to the address provided.  
 Ask librarian for help.

**HOUSING CODE**(SEE [LANDLORD/TENANT](#))**HOUSING AND URBAN DEVELOPMENT, U.S. Dept. of (HUD)****Housing and Urban Development, U.S. Dept. of (HUD)**

Milwaukee Field Office (414) 297-3214  
 310 W Wisconsin Ave Ste 950 (414) 935-6775 FAX  
 Milwaukee WI 53203-2289 [hud.gov](http://hud.gov)  
[wi\\_webmanager@hud.gov](mailto:wi_webmanager@hud.gov)

General information for HUD  
 Counseling Services. Advisor  
 Home Loan Information Rental  
 Information, foreclosures, FHA  
 loans, homeless services,  
 housing discrimination.

**HOUSING CODE VIOLATIONS**(SEE ALSO [LANDLORD/TENANT](#) OR [BUILDING CODES/INSPECTORS](#))

**Contact local government. Contact local building inspector through local municipality clerk.**

**HUMAN TRAFFICKING****Justice, WI Dept. of**

Division of Criminal Investigations (888) 373-7888  
 Office of Crime Victim Services (800) 446-6564  
 PO Box 7951 (608) 264-9497  
 Madison WI 53707-7951 [doj.state.wi.us](http://doj.state.wi.us)  
[ocvs@doj.state.wi.us](mailto:ocvs@doj.state.wi.us)

National Human Trafficking  
 Hotline.  
 Crime Victim Compensation,  
 the Safe at Home Program,  
 general questions.  
 For questions about the criminal  
 justice system, victim resources,  
 or about rights as a victim of  
 crime; press Option #2 to reach  
 the Victim Resource Center.

**IDENTITY THEFT****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Consumer Protection  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Consumer Protection Hotline.  
ID Theft office.  
Resource center for individuals,  
businesses, law enforcement, and  
government on issues of privacy  
protection and identity theft.

**Federal Trade Commission (FTC)**

ID Theft Hotline  
600 Pennsylvania Ave NW  
Washington DC 20580

(877) 438-4338  
[ftc.gov](http://ftc.gov)  
[identitytheft.gov](http://identitytheft.gov)

Consumer response center.  
General information.  
Online ID theft reporting and  
customized recovery planning tools.

**IDENTIFICATION CARDS****Transportation, WI Dept. of**

Division of Motor Vehicles  
Driver License/ID Service  
4822 Madison Yards Way  
PO Box 7983  
Madison WI 53707-7983

[wisconsindmv.gov/online](http://wisconsindmv.gov/online)

Photo ID, driver's license, CDLs.

**IMMIGRATION****Homeland Security, U.S. Dept. of**

U.S. Citizenship and Immigration  
Services  
5900 Capital Gateway Dr.  
Camp Springs, MD 20588-0009

(800) 375-5283  
(800) 767-1833 TTY  
[uscis.gov](http://uscis.gov)

Information and Customer Service  
Division. Information on immigration  
laws, policies, forms and procedures.

**National Immigration Law Center (NILC)**

3450 Wilshire Blvd #108-62  
Los Angeles, CA 90010

(213) 639-3900  
[nilc.org](http://nilc.org)  
[info@nilc.org](mailto:info@nilc.org)

Advocates for the rights of low-income  
immigrants through policy analysis,  
litigation, and education.

**Immigrant Advocates Network**

[immigrationadvocates.org/nonprofit/  
legaldirectory/](http://immigrationadvocates.org/nonprofit/legaldirectory/)  
[info@immigrationadvocates.org](mailto:info@immigrationadvocates.org)

Find immigration legal services  
providers by state, county, or  
detention facility. Only non-profit  
organizations that provide free or  
low-cost immigration legal services  
are included.

**Community Immigration Law Center**

944 East Gorham St  
Madison WI 53703

(608) 640-4444  
[cilcmadison.org](http://cilcmadison.org)  
[info@cilcmadison.org](mailto:info@cilcmadison.org)

Provides legal representation and  
consultations, especially those  
facing deportation. Provides  
support and education regarding  
immigration issues.

**IMMIGRATION - continued****Centro Hispano of Dane County**

2403 Cypress Way  
Madison WI 53713

(608) 255-3018  
[micentro.org](http://micentro.org)

Assists with adjustment of status,  
DACA applications, and  
naturalization processes.

**International Institute of Wisconsin**

1110 N Dr Martin Luther King Jr  
Suite 420  
Milwaukee WI 53203

(414) 225-6220  
[iiwisconsin.org](http://iiwisconsin.org)  
[info@iiwisconsin.org](mailto:info@iiwisconsin.org)

Provides services including  
adjustment of status, consular  
processing, DACA applications,  
family-based petitions, and  
naturalization/citizenship assistance.

**IMMUNIZATION RECORDS****Health Services, WI Dept. of**

Wisconsin Immunization Registry  
(WIR)

(608) 266-9691  
[dhfswir.org](http://dhfswir.org)  
[dhswirhelp@wisconsin.gov](mailto:dhswirhelp@wisconsin.gov)

Immunization Information and  
complaints about the immunization  
registry having inaccurate records.

**INCORPORATION****Financial Institutions, WI Dept. of**

Corporations Unit  
4822 Madison Yards Way  
PO Box 7846  
Madison WI 53707-7846

(608) 261-7577  
[dfi.wi.gov](http://dfi.wi.gov)  
[dficorporations@wisconsin.gov](mailto:dficorporations@wisconsin.gov)

Information and business  
incorporation registration

**INDIAN AFFAIRS****Tribal Relations Initiative, WI State**

101 E Wilson St 9<sup>th</sup> Fl  
Madison WI 53703-0001

(608) 266-7043  
(608) 267-6917 FAX  
[watribes.wi.gov](http://watribes.wi.gov)

**Interior, U.S. Dept. of the**

Bureau of Indian Affairs  
1849 C St NW  
Washington DC 20240

(202) 208-5116  
(202) 208-6334 FAX  
[bia.gov](http://bia.gov)  
[newsmedia@bia.gov](mailto:newsmedia@bia.gov)

National office, general information.  
Official website.  
National office, media inquiries.

Bureau of Indian Affairs  
Great Lakes Agency  
916 W Lakeshore Dr  
Ashland WI 54806

(715) 682-4527  
(715) 682-8897 FAX

Great Lakes Agency serving  
WI and MI.

**Administration, WI Dept. of**

Office of Indian Gaming  
and Regulatory Compliance  
3319 W Beltline Hwy 1<sup>st</sup> Fl  
PO Box 8979  
Madison WI 53708-8979

(608) 270-2555  
(608) 270-2564 FAX  
[doagaming@wi.gov](mailto:doagaming@wi.gov)

Indian gaming.

**INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)****Financial Institutions, WI Dept. of**

Securities, Registration,  
and Compliance Bureau  
4822 Madison Yards Way  
PO Box 1768  
Madison WI 53701-1768

(608) 266-2139  
(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

Division information line.

**INFORMANT HOTLINE**(SEE ALSO [FRAUD OR TAX](#))**Internal Revenue Service, U.S. (IRS)**

Informant Hotline  
Milwaukee District Office  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221

(800) 829-0433  
(414) 231-2100  
[irs.gov](http://irs.gov)

Tax fraud hotline for reporting  
violations, fraud, and abuse.  
Criminal investigation.  
Milwaukee field office.

**Federal Bureau of Investigation (FBI)**

935 Pennsylvania Ave NW  
Washington DC 20535-0001

(202) 324-3000  
(800) 225-5324  
[tips.fbi.gov](http://tips.fbi.gov)

General information.  
Major Case Contact Center.  
Report fraud, waste, and abuse  
involving disaster relief. Report  
threats and crime using online tips  
and public leads form.

**Social Security Administration, U.S. / Office of the Inspector General**

Fraud Hotline  
PO Box 17785  
Baltimore MD 21235

(800) 269-0271  
[oig.ssa.gov](http://oig.ssa.gov)

To report fraud, waste, or abuse  
with Social Security or any of its  
programs and operations.

**INSULATION (CELLULOSE, FIBERGLASS)****Consumer Product Safety Commission, U.S.**

4330 E West Hwy  
Bethesda MD 20814

(800) 638-2772  
[cpsc.gov](http://cpsc.gov)

Hotline.

**Health Services, WI Dept. of**

Lead and Asbestos Section  
1 W Wilson St  
Madison WI 53703

(608) 261-6876  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsasbestoslead@dhs.wi.gov](mailto:dhsasbestoslead@dhs.wi.gov)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)

Foam selling practices,  
standards, safety.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705-8935

(877) 617-1565  
(608) 266-2112  
[dsp.wi.gov](http://dsp.wi.gov)  
[dsp@wisconsin.gov](mailto:dsp@wisconsin.gov)

Residential new home  
construction (since 1980).

**INSULATION (CELLULOSE, FIBERGLASS) - continued****Health Services, WI Dept. of**

Division of Public Health  
1 W Wilson St  
PO Box 2659  
Madison WI 53703

(608) 266-1120  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsenvhealth@dhs.wisconsin.gov](mailto:dhsenvhealth@dhs.wisconsin.gov)

Formaldehyde in residential homes and commercial.  
Chemical exposure issues.

**INSURANCE****Commissioner of Insurance, WI Office of the**

101 E Wilson St  
Madison WI 53703-3474

(608) 266-3585  
(800) 236-8517  
[oci.wi.gov](http://oci.wi.gov)  
[ocicomplaints@wisconsin.gov](mailto:ocicomplaints@wisconsin.gov)

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, pet insurance, sales representation, annuities, policy problems, HMO's.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way N  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

Credit insurance, GAP insurance

**Health Services, WI Dept. of**

Badger Care Plus  
1 W Wilson St  
Madison WI 53703

(800) 362-3002  
(608) 266-1865  
[dhs.wi.gov](http://dhs.wi.gov)  
[memberservices@wisconsin.gov](mailto:memberservices@wisconsin.gov)

Program that provides health coverage for qualified low-income Wisconsin residents.

**Insurance Information Institute**

110 William St  
New York NY 10038

(212) 346-5500  
[iii.org](http://iii.org)  
[info@iii.org](mailto:info@iii.org)

Provides general information and referrals for: auto, business, life, homeowners, etc.  
Brochures are available.

**Board on Aging and Long Term Care, WI**

Medigap Helpline  
1402 Pankratz St Ste 111  
Madison WI 53704-4001

(800) 242-1060 (medigap)  
(855) 677-2783 (Part D)  
[longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltcmedigap@wisconsin.gov](mailto:boaltcmedigap@wisconsin.gov)

Medicare problems, supplementary insurance, long-term insurance.

**Justice, WI Dept. of**

Medicaid Fraud Control & Elder Abuse Unit  
PO Box 7857  
Madison WI 53707-7857

(608) 266-9222  
(800) 488-3780  
[doj.state.wi.us](http://doj.state.wi.us)

Medicaid Fraud and elder abuse.  
Report Medicaid fraud or elder abuse hotline.

**Health Insurance Marketplace**

465 Industrial Blvd  
London KY 40750

(800) 318-2596  
(855) 889-4325 TTY  
[healthcare.gov](http://healthcare.gov)

Information and tips on the Health Insurance Marketplace plans and cost. Application to apply.  
Find local help.

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

**INTELLECTUAL PROPERTY CRIMES****Internal Revenue Service, U.S. (IRS)**

Milwaukee District Office (800) 829-1040  
 211 W Wisconsin Ave (844) 545-5640  
 Milwaukee WI 53203-2221 (414) 231-2100  
[irs.gov](http://irs.gov)

Schedule an appointment.

**Federal Bureau of Investigation (FBI)**

3600 S Lake Dr (414) 276-4684  
 St Francis WI 53235 [fbi.gov/contact-us/field-offices/milwaukee](http://fbi.gov/contact-us/field-offices/milwaukee)

**INTERPOL**

INTERPOL General Secretariat +33 4 72 44 70 00  
 200 quai Charles de Gaulle +33 4 72 44 71 63 FAX  
 690006 Lyon France [interpol.int](http://interpol.int)

International. Trademark,  
 counterfeiting, and copyright piracy.

**INTEREST RATES AND FINANCE CHARGES****Financial Institutions, WI Dept. of**

Division of Banking (608) 261-7578  
 4822 Madison Yards Way [dfi.wi.gov](http://dfi.wi.gov)  
 PO Box 7876 [dfibankingrequests@dfi.wisconsin.gov](mailto:dfibankingrequests@dfi.wisconsin.gov)  
 Madison WI 53707-7876

Consumer affairs complaints.  
 DOB office line.  
 DFI general information.

**Federal Reserve**

PO Box 1200 (888) 851-1920  
 Minneapolis MN 55480 [federalreserveconsumerhelp.gov](http://federalreserveconsumerhelp.gov)

File a complaint if you have a  
 problem with a bank or other  
 financial institution.

**INTERIOR DESIGNERS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Regulate designers. License  
 requirements, regulation, and  
 complaints.

**INTERNAL REVENUE SERVICE**(SEE ALSO [TAX](#))**Internal Revenue Service, U.S. (IRS)**

Milwaukee District Office 211 W (414) 231-2100  
 Wisconsin Ave [irs.gov](http://irs.gov)  
 Milwaukee WI 53203-2221

Federal tax information.  
 Tax & account information.  
 General information.  
 Forms only.  
 Tax fraud reporting.

**Treasury Inspector General, U.S.**

Treasury Inspector General for (800) 366-4484  
 Tax Administration [tigta.gov](http://tigta.gov)  
 901 D Street, SW, Ste 600  
 Washington DC 20024-2169

Hotline; Internal Security report  
 IRS employee misconduct,  
 impersonations.

Wisconsin Department of Agriculture,  
 Trade and Consumer Protection (DATCP)

(800) 422-7128

Web: [datcp.wi.gov](http://datcp.wi.gov)

Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)

[RETURN TO TOC](#)

**INTERNET CRIME****Internet Crime Complaint Center, U.S. (IC3)**

3600 S. Lake Drive  
St. Francis WI 53235

(414) 276-4684  
[ic3.gov](http://ic3.gov)

The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).

**INTREPRETER / TRANSLATOR SERVICES****City of Madison**

Language Access Program  
210 Martin Luther King Jr Blvd,  
Room 523  
Madison, WI 53703

(608) 266-4910  
[cityofmadison.com](http://cityofmadison.com)  
[lap@cityofmadison.com](mailto:lap@cityofmadison.com)

Provides access to city services for people whose primary language is other than English. Interpretation and translation services.

**INVASIVE SPECIES**

(SEE [WEEDS](#))

**INVENTIONS / INVENTORS**

(SEE ALSO [PATENTS](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**Commerce, U.S. Dept. of**

Patent & Trademark Office,  
US300 River Place Dr, Ste 2900  
Detroit MI 48207

(800) 786-9199  
[uspto.gov](http://uspto.gov)  
[midwestregion@uspto.gov](mailto:midwestregion@uspto.gov)

Patents & trademark assistance/questions.

**INVESTMENT AND SECURITIES****Financial Institutions, WI Dept. of**

Division of Securities, Registration,  
and Compliance Bureau  
4822 Madison Yards Way  
PO Box 1768  
Madison WI 3705

(608) 266-2139  
(800) 472-4325  
(608) 266-0448  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

Securities and securities enforcement.  
Franchise information.  
Main website, general information.

**Securities and Exchange Commission, U.S. (SEC)**

100 F St NE  
Washington DC 20549-0213

(800) 732-0330  
(202) 551-6551  
[sec.gov](http://sec.gov)

Transfer services.

**Small Business Administration, U.S.**

740 Regent St Ste 100  
Madison WI 53715  
310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203

(608) 441-5263  
(414) 297-3941  
[sba.gov](http://sba.gov)  
[wisconsin@sba.gov](mailto:wisconsin@sba.gov)

Madison office.  
Milwaukee office.  
Represents interests of small businesses.

**JAILS**(SEE ALSO [CORRECTIONS, WI DEPT OF](#))**JEWELRY****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising &amp; selling practices.

**Jewelers Vigilance Committee**

119 W 24th St #401  
New York NY 10011

(212) 997-2002  
[jvclegal.org](http://jvclegal.org)  
[info@jvclegal.org](mailto:info@jvclegal.org)

Mediates consumer complaints  
of jewelry industry.  
Appraisal resources.

**American Gem Society**

8881 W Sahara Ave  
Las Vegas NV 89117

(866) 805-6500  
[american gem society.org](http://american gem society.org)  
[ags.orginfo@ags.org](mailto:ags.orginfo@ags.org)

Independent jewelry trade  
organization dedicated to  
consumer protection.

**JOB SAFETY**(SEE [OCCUPATIONAL SAFETY](#))**JOBS AND JOB TRAINING****Workforce Development, WI Dept. of**

201 E Washington Ave  
PO Box 7946  
Madison WI 53707-7946

(888) 258-9966  
(608) 266-3131  
(608) 266-1784 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[wisconsinjobcenter.org](http://wisconsinjobcenter.org)  
[jobcenterofwisconsin@dwd.wi.gov](mailto:jobcenterofwisconsin@dwd.wi.gov)

To get help, ask a question,  
or find nearest Job Center.  
Find local WI job centers,  
general information, state  
employment and training,  
and customer service.

**Dane County Job Center**

1819 Aberg Ave  
Madison WI 53704

(608) 405-4400  
[scwijobs.com](http://scwijobs.com)  
[jobcenterofwisconsin.com](http://jobcenterofwisconsin.com)

Dane county employment  
information and assistance.

**JUDGES****Judicial Commission, WI**

110 E Main Ste 700  
Madison WI 53703

(608) 266-7637  
[wicourts.gov](http://wicourts.gov)  
[judcmm@wicourts.gov](mailto:judcmm@wicourts.gov)

Complaints against judges and court  
commissioners regarding misconduct.

**JUNK MAIL****Association of National Advertisers**

DMAchoice Consumer Preferences  
P.O. Box 900  
Cos Cob CT 06807

(212) 768-7277  
[dmachoice.org](http://dmachoice.org)  
[ethics@ana.net](mailto:ethics@ana.net)  
[about.usps.com/forms/ps1500.pdf](http://about.usps.com/forms/ps1500.pdf)

To reduce the amount of junk/unwanted mail and emails. Registration fee to remove name from solicitation lists \$5 online, \$6 mail-in registration. Good for 10 years.

To avoid receiving unsolicited obscene mail, fill out form PS1500 at your local post office or online.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**JUNK PHONE SOLICITATION**

(SEE ALSO [TELEPHONE](#) OR [PORNOGRAPHY](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Pre-recorded telephone solicitation (Wis. Stat. § 134.72) and junk phone calls.

**Association of National Advertisers**

DMAchoice Consumer Preferences  
P.O. Box 900  
Cos Cob CT 06807

(212) 768-7277  
[dmachoice.org](http://dmachoice.org)  
[ethics@ana.net](mailto:ethics@ana.net)

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. \$6 for mail-in registration, \$5 for online.

**JUSTICE, WISCONSIN DEPT. OF****Justice, WI Dept. of**

17 W Main St  
PO Box 7857  
Madison WI 53707-7857

(608) 266-1221  
(608) 267-2779 FAX  
[doj.state.wi.us](http://doj.state.wi.us)

K

**KEROSENE HEATER**

(SEE [FUEL AND GASOLINE](#))

**KNOCKOFFS**

(SEE [INTELLECTUAL PROPERTY CRIMES](#))

**LABELING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Hazardous substances,  
environmental representations.

**Federal Trade Commission (FTC)**

Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580

(202) 326-2222  
(877) FTC-HELP  
(877) 382-4357  
[ftc.gov](http://ftc.gov)

Labeling requirements for textiles  
and wool.

**LABOR**(SEE ALSO [WAGES](#))**Wisconsin Employment Relations Commission (WERC)**

2418 Crossroads Dr Ste 1000  
Madison WI 53718-7896

(608) 243-2424  
(608) 243-2433 FAX  
[werc.wi.gov](http://werc.wi.gov)  
[werc@werc.state.wi.us](mailto:werc@werc.state.wi.us)

Responsible for promoting collective  
bargaining and peaceful labor  
relations in both public and private  
sectors.

**Workforce Development, WI Dept. of**

Equal Rights Division  
201 E Washington Ave, Rm A100  
Madison WI 53703

(608) 266-6860  
(608) 327-6001 FAX  
[dwd.wi.gov](http://dwd.wi.gov)  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Milwaukee Office  
819 N 6<sup>th</sup> St Rm 723  
Milwaukee WI 53203

(414) 227-4384  
(414) 277-4084 FAX  
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

General labor standards information.

**Labor, U.S. Dept. of**

Wage & Hour Division  
Frances Perkins Bldg  
200 Constitution Ave NW  
Washington DC 20210

(866) 487-9243  
[dol.gov](http://dol.gov)

National Call Center.  
Labor Law.

**LABORATORY OF HYGIENE****Laboratory of Hygiene, WI**

465 Henry Mall  
Madison WI 53706

(800) 862-1013  
(608) 263-3280  
[slh.wisc.edu](http://slh.wisc.edu)

Clinical Laboratories.  
Emergencies 24/7.

**Laboratory of Hygiene, WI**

2601 Agriculture Dr  
Madison WI 53718

(800) 442-4618  
(800) 446-0403  
(800) 462-5261  
[slh.wisc.edu](http://slh.wisc.edu)

Environmental and forensic  
toxicology.  
WI Occupational Health lab  
(Industrial hygiene)  
WSLH proficiency testing.

**L LABORATORY OF HYGIENE – continued****Laboratory of Hygiene, WI**

2811 Agriculture Dr  
Madison WI 53718

(608) 226-5249 FAX  
(800) 947-0553  
(608) 226-5240  
[slh.wisc.edu](http://slh.wisc.edu)  
[oshaeducationcenter.com](http://oshaeducationcenter.com)

Information Systems;  
Bureau of Labor Statistics.  
Occupational Safety & Health Statistics.  
WisCon Onsite Safety  
WisCon Health Consultation.

**LAND SURVEYORS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8366  
Madison WI 53703

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

Licensing and information.  
Number of complaints.

**LANDLORD / TENANT**

(SEE ALSO [DISCRIMINATION](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Call for information,  
[fact sheets available](#) and  
Wis. Admin. Code ch. ATCP 134.  
Safety and health concerns.  
Refer to local building inspector.  
Building Code Violations (i.e.: heating)  
Refer to local building inspector.  
Evictions: Refer to private attorney.  
If low-income eligible, contact Legal  
Action in your county. (Listed under  
Legal Aid and below). Eviction can  
only occur by court order and be  
carried out by Sheriff. Landlord  
cannot lock out tenant or self-evict.  
Rent Increases: No state regulation  
on amount it can be increased.

**Green Bay Legal Action**

318 S Washington St, Ste 310  
Green Bay WI 54301

(920) 432-4645  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves: Brown, Calumet, Door,  
Kewaunee, Manitowoc, and  
Outagamie counties.

**La Crosse Legal Action**

700 N 3<sup>rd</sup> St, Ste 203  
La Crosse WI 54601

(608) 785-2809  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves: Buffalo, Crawford, Grant,  
Jackson, Juneau, La Crosse,  
Monroe, Richland, Trempealeau,  
and Vernon counties.

**Madison Legal Action**

744 Williamson St Ste 200  
Madison WI 53703

(800) 362-3904  
(608) 256-3304  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves: Columbia, Dane, Dodge,  
Green, Iowa, Jefferson, Lafayette,  
Rock, and Sauk counties.

## **LANDLORD/TENANT - continued**

## Milwaukee and Waukesha Legal Action

633 W Wisconsin Ave, Ste 2000 (888) 278-0633  
Milwaukee WI 53203 (414) 278-7722  
[legalaction.org](http://(855) 947-2529 (new caller/intake)legalaction.org)

Serves Milwaukee & Waukesha counties.

**Metropolitan Milwaukee Fair Housing Council**

759 North Milwaukee Street  
Suite 500  
Milwaukee WI 53202-3714      (414) 278-1240  
    (414) 278-8033 FAX  
    [fairhousingwisconsin.com](http://fairhousingwisconsin.com)

Milwaukee Department of Neighborhood Services, City of Milwaukee

Zeidler Municipal Building  
841 N. Broadway  
Room 104  
Milwaukee WI 53202

## Search : Rent or Landlord Training Program

## **Oshkosh Legal Action**

300 Ohio St (920) 233-6521  
Oshkosh WI 54902 (855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves: Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.

### Racine Legal Action

245 Main St Ste 202 (262) 635-8836  
Racine WI 53403 (855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves: Racine, Kenosha and Walworth counties

## Tenant Resource Center

2510 Winnebago St (608) 257-0006  
Madison WI 53704 (608) 257-2799  
[tenantresourcecenter.org](http://tenantresourcecenter.org)  
[asktrc@tenantresourcecenter.org](mailto:asktrc@tenantresourcecenter.org)

(M-F 9am - 6pm)  
Serving only Dane county.  
Rental rights administration.  
Housing mediation service intake.

**Wisconsin Community Services Milwaukee**

3732 W Wisconsin Ave Ste 320  
Milwaukee WI 53208

Mediation & Restorative Justice Center  
conducts mediation (landlord/tenant)  
by appointment at this location.

Wisconsin Community Services Waukesha

414 W Moreland Blvd Ste 200 (262) 544-4600  
Waukesha WI 53188 [wiscs.org](http://wiscs.org)

Mediation & Restorative Justice Center  
conducts mediation (landlord/tenant)  
by appointment at this location

Wisconsin State Law Library

Attn: Document Delivery Service (800) 322-9755  
PO Box 7881 [wilawlibrary.gov](http://wilawlibrary.gov)  
Madison WI 53707-7881 [wsl.ref@wicourts.gov](mailto:wsl.ref@wicourts.gov)

Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided

**L****LANDSCAPING RESIDENTIAL****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Considered home improvement,  
Wis. Admin. Code ch. ATCP 110.

**LAUNDRIES****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Weights & Measures  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)

Requirements for laundry operations.  
Wis. Admin. Code ATCP 92.

**LAW LIBRARY****Law Library, Wisconsin State**

PO Box 7881  
Madison WI 53707-7881  
120 ML King Jr Blvd 2nd Fl  
Madison WI 53703

(608) 267-9696  
(608) 266-1600  
(800) 322-9755  
[wsll.state.wi.us](http://wsll.state.wi.us)  
[wsll.ref@wicourts.gov](mailto:wsll.ref@wicourts.gov)

Provides reference information.  
Circulation.

**LAWS****Administration, WI Dept. of**

Document Sales & Distribution  
2310 Darwin Rd  
Madison WI 53704-3108

(608) 243-2441  
(800) 362-7253  
[docsales.wi.gov](http://docsales.wi.gov)  
[doadocumentsalesinformation@wi.gov](mailto:doadocumentsalesinformation@wi.gov)

Online ordering for state publications.

**LAWYERS / LAWYER REFERRAL SERVICES**

(SEE [ATTORNEYS/LAWYER REFERRAL SERVICES](#) OR [LEGAL AID & RELATED SERVICES](#))

**LAYAWAY POLICIES****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705

(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)

Over 4 months (more than four payments).

**LEAD****Health Services, WI Dept. of**

Lead and Asbestos Section  
1 W Wilson St Rm 137  
Madison WI 53703-3445

(608) 261-6876  
[dhs.wisconsin.gov/lead](http://dhs.wisconsin.gov/lead)  
[dhsasbestoslead@](mailto:dhsasbestoslead@)  
[dhs.wisconsin.gov](http://dhs.wisconsin.gov)

Lead Paint Program & Childhood Poisoning (Lead).  
Certification/Accreditation of lead & asbestos workers.

**Environmental Protection Agency, U.S. (EPA)**

Office of Chemical Safety and  
Pollution Prevention  
1200 Pennsylvania Ave NW  
Mail Code 7101M  
Washington DC 20460

(202) 566-0799  
(800) 424-5323  
[epa.gov](http://epa.gov)

Information about lead, lead hazards, and prevention.  
Lead hotline.  
Regional offices listed on website.

**LEAD - continued****National Lead Information Center**

422 S Clinton Ave  
Rochester NY 14620

(800) 424-5323

Lead Hotline. General public & professional contact under contract with EPA & HUD.

**LEASES – AUTOMOBILE****Transportation, WI Dept. of**

Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunitdot@wi.gov](mailto:dealerlicensingunitdot@wi.gov)

Complaint hotline.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
PO Box 8041  
Madison WI 53705

(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Questions regarding the finance terms or language of leases.

**LEASES – CONSUMER GOODS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

advertising &amp; selling practices.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Collection practices. Three-day cooling off period.

**LEGAL AID AND RELATED SERVICES****(SEE ALSO [ATTORNEYS/LAWYER REFERRAL SERVICES](#))****Lawyer Referral and Information Service**

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158

(800) 362-9082  
(608) 257-4666  
[wisbar.org/forpublic/ineedalawyer/pages/i-need-a-lawyer.aspx](http://wisbar.org/forpublic/ineedalawyer/pages/i-need-a-lawyer.aspx)

M-F 8am-5pm by phone. Online service 24/7. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be no more than \$20.

**La Crosse Legal Action**

700 N 3<sup>rd</sup> St, Ste 203  
La Crosse WI 54601

(608) 785-2809  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

**Legal Aid Society of Milwaukee**

728 N. James Lovell St  
Third Floor North Ste  
Milwaukee WI 53233

(414) 727-5300  
[legalaidmke.com](http://legalaidmke.com)

Free civil legal services to eligible Milwaukee county residents.

**LEGAL AID AND RELATED SERVICES - continued****Madison Legal Action**

744 Williamson St. Ste 200  
Madison WI 53703

(608) 256-3304  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves Columbia, Dane, Dodge,  
Green, Iowa, Jefferson, Lafayette,  
Rock, and Sauk counties.

**Milwaukee & Waukesha Legal Action**

633 W Wisconsin Ave, Ste 2000  
Milwaukee WI 53203

(414) 278-7722  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves Milwaukee & Waukesha  
counties.

**Oshkosh Legal Action**

300 Ohio St  
Oshkosh WI 54902

(920) 233-6521  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves Adams, Fond du Lac, Green  
Lake, Marquette, Ozaukee,  
Sheboygan, Washington, Waupaca,  
Waushara, and Winnebago counties.

**Racine Legal Action**

245 Main St Ste 202  
Racine WI 53403

(262) 635-8836  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves Racine, Kenosha and  
Walworth counties.

**Green Bay Legal Action**

318 S Washington St, Ste 310  
Green Bay WI 54301

(920) 432-4645  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)

Serves Brown, Calumet, Door,  
Kewaunee, Manitowoc, and  
Outagamie counties.

**Wisconsin Judicare**

401 N Fifth St Ste 200  
PO Box 6100  
Wausau WI 54402-6100

(800) 472-1638  
(715) 842-1681  
[judicare.org](http://judicare.org)

For 33 northern counties. Family  
law matters and others.

**LEGISLATION****Legislature, Wisconsin State**

Legislative Hotline  
Wisconsin State Capitol  
2 E Main St  
Madison WI 53703

(608) 266-0341  
(608) 266-9960  
[legis.wisconsin.gov](http://legis.wisconsin.gov)

General Information. Legislature,  
statutes of bills in current session,  
bill histories, state legislation, and  
info/phone numbers for legislators.

**Legislative Reference Bureau, WI State**

1 E Main St Ste 200  
PO Box 2037  
Madison WI 53701-2037

(608) 504-5801  
[legis.wisconsin.gov](http://legis.wisconsin.gov)

Information on statutes, bills, laws,  
and can obtain copies of the law.

**LEMON LAW****Transportation, WI Dept. of**

Dealer & Agent Section  
c/o Lemon Law  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909

(608) 266-1425  
(608) 267-3635  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Lemon law on new vehicles,  
not used vehicles.

**LICENSE PLATES****Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910

(608) 266-7447  
(608) 266-3041  
[wisconsindot.gov](http://wisconsindot.gov)

Title & vehicle registration.  
Personalized, disabled,  
special plates.

**LICENSING – PROFESSIONAL**

(SEE [SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF](#))

**LIENS**

(SEE ALSO [HOME IMPROVEMENT](#) OR [AUTO REPAIR](#))

**Contact local government. File with county clerk of circuit court. For advice consult private attorney.**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 110.  
Home Improvement Trade Practices  
for mechanic liens.

**LIME (AGRICULTURAL)****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture Resource  
Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 294-0801  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfert@wi.gov](mailto:datcpfert@wi.gov)

**LIQUOR LICENSES**

**Contact local government. Contact local city clerk.**

**LIVESTOCK ID CONSORTIUM****Wisconsin Livestock Identification Consortium**

4726 E Towne Blvd #210  
Madison WI 53704

(888) 808-1910  
[wiid.org](http://wiid.org)

Protects animal health through  
livestock identification and traceability.

**L****LIVING TRUSTS****State Bar of Wisconsin**

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53718

(800) 728-7788  
(608) 257-3838  
[wisbar.org](http://wisbar.org)  
[service@wisbar.org](mailto:service@wisbar.org)

Information and publication  
regarding living trust.

**LIVING WILLS**

(SEE [PROBATE, WILLS, ESTATES](#))

**LOANS**

(SEE ALSO [ADVANCE FEE LOANS](#))

**Financial Institutions, WI Dept. of**

Division of Banking  
4822 Madison Yards  
PO Box 7876  
Madison WI 53707-7876

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)  
[dfimortgagebanking@dfi.wi.gov](mailto:dfimortgagebanking@dfi.wi.gov)

Licensing of loan originator solicitors  
and mortgage brokers.

**LOBBYING REGULATION****Ethics Commission, WI**

101 E Wilson St Rm 127  
Madison WI 53703

(608) 266-8123  
[ethics.wi.gov](http://ethics.wi.gov)  
[ethics@wi.gov](mailto:ethics@wi.gov)

Administer lobbying laws for state  
officials, lobbyist organizations, etc.

**LOGGING****Natural Resources, WI Dept. of**

Forestry Division  
101 S Webster St  
PO Box 7921  
Madison WI 53702

(888) 936-7463  
(608) 266-2621  
[dnr.wi.gov](http://dnr.wi.gov)  
[forestry.webmail@wisconsin.gov](mailto:forestry.webmail@wisconsin.gov)

**LONG DISTANCE SERVICES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Telecommunication complaints  
and [fact sheets](#).

**LONG TERM CARE****Health Services, WI Dept. of**

Division of Medicaid Services  
1 W Wilson St  
PO Box 309  
Madison WI 53707-7851

(608) 266-8922  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildms@dhs.wi.gov](mailto:dhswebmaildms@dhs.wi.gov)

Supports Wisconsin's Medicaid &  
Foodshare programs & provides  
access to healthcare, long term care,  
& nutritional assistance to elderly,  
disabled, and low-income persons.

**LOTTERY – STATE OPERATED**(SEE ALSO [CONTESTS](#) OR [GAMING](#))**Justice, WI Dept. of**

Gaming Enforcement  
PO Box 7857  
Madison WI 53707-7857

(608) 266-1671  
[doj.state.wi.us/](http://doj.state.wi.us/)

Enforcement and investigation of illegal gaming or gambling statewide.

**Revenue, WI Dept. of**

Division of Lottery  
2135 Rimrock Rd  
PO Box 8941  
Madison WI 53708-8941

(608) 266-7777  
[wilottery.com](http://wilottery.com)

Winning numbers, money TV game show. Lottery game validation.

Milwaukee Office  
819 N 6<sup>th</sup> St, 4<sup>th</sup> Fl  
Milwaukee WI 53203

**LP GAS**(SEE ALSO [FUEL AND GASOLINE](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4925  
[datcp.wi.gov](http://datcp.wi.gov)

No regulations, suggest price comparison.

Weights & Measures Bureau

(608) 224-4945  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

Meter accuracy/testing and meter operator licensing.

**LUMBER TREATED**(SEE ALSO [ENVIRONMENT](#))**Health Services, WI Dept. of**

Bureau of Environmental and Occupational Health  
1 W Wilson St Rm 150  
PO Box 2659  
Madison WI 53701

(608) 266-1120  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsenvhealth@dhs.wisconsin.gov](mailto:dhsenvhealth@dhs.wisconsin.gov)

Treated wood products.

**M****MAGAZINE SUBSCRIPTIONS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Magazine sales.  
[Fact sheet available.](#)

**Postal Inspector, U.S.**

Criminal Investigations Service Ctr. (877) 876-2455  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-2201

Pornography (PS Form 1500).

**MAIL****Postal Inspector, U.S.**

Criminal Investigations Service Ctr. (877) 876-2455  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669

Fraud, harassment, chain letters,  
unauthorized opening, prohibited  
mailing, and mail theft.

**MAIL ORDER SALES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)  
Wis. Stat. § 100.174.  
Undelivered  
and unordered merchandise,  
cash transactions.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way (608) 261-9555  
Madison WI 53705 [dfi.wi.gov](http://dfi.wi.gov)

Credit transactions.  
Collection practices.

**MAINTENANCE – RENTAL PROPERTY**

(SEE [LANDLORD/TENANT](#))

**MANICURISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

License requirements.

**MANUFACTURED HOME COMMUNITIES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 125.

**MANUFACTURED HOME COMMUNITIES - continued****Safety and Professional Services, WI Dept. of**

Manufactured Home/ (877) 617-1565  
 Mobile Home Unit (608) 266-2112  
 4822 Madison Yards Way [dps.wi.gov](http://dps.wi.gov)  
 Madison WI 53705 [dspss@wisconsin.gov](mailto:dspss@wisconsin.gov)

Plumbing licenses, wastewater,  
 private sewage.

**Natural Resources, WI Dept. of**

Bureau of Drinking (888) 936-7463  
 Water & Groundwater (608) 266-1054  
 101 S Webster St [dnr.wi.gov](http://dnr.wi.gov)  
 Madison WI 53703

Information on drinking (public &  
 private), water quality, also licenses  
 well drillers.

**MANUFACTURED HOMES / DWELLINGS****Safety and Professional Services, WI Dept. of**

Manufactured Home/ (877) 617-1565  
 Mobile Home Unit (608) 266-2112  
 4822 Madison Yards Way [dps.wi.gov](http://dps.wi.gov)  
 Madison WI 53705 [dpssbmanhomes@wi.gov](mailto:dpssbmanhomes@wi.gov)

Information and complaints  
 including: dealer and salesperson  
 licensing, water and sewer service,  
 MHP licenses, titles of dwellings  
 over 45' long, and mobile home  
 structure. Titling program.

**Transportation, WI Dept. of**

4822 Madison Yards Way (608) 266-1466  
 PO Box 7949 [wisconsindot.gov](http://wisconsindot.gov)  
 Madison WI 53707-7949

Titles of dwellings 1975 or older &  
 under 45' long, or 1976 & newer  
 under 40'.

**Wisconsin Housing Alliance**

258 Corporate Dr Ste 200C (608) 255-3131  
 Madison WI 53714 [housingalliance.us](http://housingalliance.us)

Help finding manufactured home  
 communities.

**MANUFACTURERS****Wisconsin Manufacturers and Commerce**

501 E Washington Ave (608) 258-3400  
 Madison WI 53701-0352 [wmc.org](http://wmc.org)

Represents industry and promotes  
 its interests. Publishes a directory of  
 manufacturers in Wisconsin (may be  
 available at local library).

**MARIJUANA****Justice, WI Dept. of**

Division of Criminal Investigations (800) 622-3784  
 Wisconsin Drug Tip line [doj.state.wi.us/](http://doj.state.wi.us/)  
 17 W Main St 5th Fl  
 Madison WI 53702

Drug tip line to report growing of  
 marijuana or drug sales.

**M****MARRIAGE COUNSELORS**(SEE ALSO [THERAPISTS](#))**Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
Madison WI 53705(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing.

**MASSAGE THERAPISTS****Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
Madison WI 53708-8935(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing.

**MATTRESS LABELING****Agriculture, Trade and Consumer Protection, WI Dept. of**2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(800) 422-7178  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Stat. § 100.2095.

**International Sleep Products Association (ISPA)**501 Wythe St  
Alexandria VA 22314-1917(703) 683-8371  
[sleepproducts.org](http://sleepproducts.org)  
[info@sleepproducts.org](mailto:info@sleepproducts.org)Promotes bedding labeling law  
uniformity and disseminates  
bedding labeling information.**MEAT AND MEAT PROCESSING****Agriculture, Trade and Consumer Protection, WI Dept. of**Division of Food and  
Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708(608) 224-4700  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpmeatpoultrylicensing@wi.gov](mailto:datcpmeatpoultrylicensing@wi.gov)Meat safety inspection, licensing  
and labeling.**Agriculture, Trade and Consumer Protection, WI Dept. of**Division of Agricultural Development  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(608) 224-5012  
(800) 422-7178  
[datcp.wi.gov](http://datcp.wi.gov)Administration.  
Agriculture Market Development.  
Client Assistance Program.  
Farm and Rural Services.  
Promotes Wisconsin products at  
home and abroad and provides  
assistance to farmers.**Agriculture, U.S. Dept. of (USDA)**Meat and Poultry Hotline  
1400 Independence Ave SW  
Washington DC 20250(888) 674-6854  
[usda.gov](http://usda.gov)Safe food handling and questions  
about meat, poultry, or egg products.

**MEDIATION****Wisconsin Community Services, Milwaukee**

3732 W Wisconsin Ave Ste 320  
Milwaukee WI 53208

(414) 290-0400  
[wiscs.org](http://wiscs.org)

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, workplace, community, and juvenile) by appointment at this location.

**Wisconsin Community Services, Waukesha**

414 W Moreland Blvd Rm 204  
Waukesha WI 53188

(262) 544-4600  
[wiscs.org](http://wiscs.org)

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, workplace, community, and juvenile) by appointment at this location.

**MEDICAID****Health and Human Services, U.S. Dept. of (HHS)**

200 Independence Ave SW  
Washington DC 20201

(877) 696-6775  
[hhs.gov](http://hhs.gov)

Eligibility, enrollment, and benefits information.

**Health Services, WI Dept. of**

WI Medicaid Recipient Services

1 W Wilson St  
Madison WI 53703

(800) 362-3002  
(608) 266-1865  
[dhs.wi.gov/medicaid](http://dhs.wi.gov/medicaid)  
[dhswebmaildms@dhs.wisconsin.gov](mailto:dhswebmaildms@dhs.wisconsin.gov)

Benefit payments and information for Medicaid (medical assistance or Title XIX). For eligibility, contact local county office.

**Justice, WI Dept. of**

Division of Legal Services  
Medicaid Fraud Control &  
Elder Abuse Unit  
17 W Main St 5th Fl  
Madison WI 53702

(800) 488-3780  
[doj.state.wi.us/](http://doj.state.wi.us/)

To report Medicaid fraud or elder abuse.

**MEDICAL ASSISTANCE****Health Services, WI Dept. of**

WI Medical Assistance Program  
1 W Wilson St  
Madison WI 53703

(800) 362-3002  
(608) 266-1865  
[dhs.wi.gov/forwardhealth](http://dhs.wi.gov/forwardhealth)  
[dhswebmaildms@dhs.wisconsin.gov](mailto:dhswebmaildms@dhs.wisconsin.gov)

Programs & Services information.

**MEDICAL BILLING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaint mediation.  
[Fact sheet available.](#)

**MEDICAL BILLING - continued****Commissioner of Insurance, WI Office of the**

101 E Wilson St  
Madison WI 53703-3474

(608) 266-3585  
(800) 236-8517  
[oci.wi.gov](http://oci.wi.gov)  
[ocicomplaints@wisconsin.gov](mailto:ocicomplaints@wisconsin.gov)

Complaint mediation. January 2022,  
The No Surprises Act (NSA), or  
balance billing.

**MEDICAL EXAMINING BOARD****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Ensures competent practice of  
licensed medical professionals.

**MEDICAL AND HOSPITAL PROBLEMS**

(SEE ALSO [CREDIT COUNSELING](#))

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53708-8935

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Access to medical records.  
Contact doctor or State Medical  
Society. Complaints against doctors  
(not billing). No billing complaints.

**Health Services, WI Dept. of**

Division of Quality Assurance  
1 W Wilson St  
PO Box 2969  
Madison WI 53707-2969

(800) 642-6552  
(608) 266-8481  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildms@dhs.wisconsin.gov](mailto:dhswebmaildms@dhs.wisconsin.gov)

Hospital complaints (not billing).

WI Medical Assistance Program  
1 W Wilson St  
Madison WI 53703

(800) 362-3002

Medical assistance program.

**Health and Human Services, U.S. Dept. of (HHS)**

200 Independence Ave SW  
Washington DC 20201

(877) 696-6775  
[hrsa.gov](http://hrsa.gov)

Free or low-cost hospital care at  
Hill-Burton facilities.

**MEDICARE****Health and Human Services, U.S. Dept. of (HHS)**

200 Independence Ave SW  
Washington DC 20201

(877) 696-6775  
[hhs.gov](http://hhs.gov)

Eligibility, enrollment, and  
benefits information.

**Medicare Contact Center Operations**

7500 Security Boulevard  
Baltimore MD 21244

(800) 633-4227  
[medicare.gov](http://medicare.gov)

Billing and Claims questions. People  
with questions on Part A and Part B.

**Health and Human Services, U.S. Dept. of (HHS)**

HHS Tips Fraud Hotline  
PO Box 23489  
Washington DC 20026

(800) 447-8477  
[hhs.gov](http://hhs.gov)

To report fraud & abuse in  
programs administered by  
the Dept. of Health and  
Human Services.  
Inspector General.

**MEDICARE - continued****Aging and Long Term Care, WI Board on**

Medigap Helpline (800) 242-1060  
 1402 Pankratz St Ste 111 (608) 246-7013  
 Madison WI 53704 [longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltc@wi.gov](mailto:boaltc@wi.gov)

Medicare problems.  
 Free counseling & service/questions  
 for various health insurance topics.

**MEDIGAP HELPLINE****Aging and Long Term Care, WI Board on**

Medigap Helpline (800) 242-1060  
 1402 Pankratz St Ste 111 (608) 246-7013  
 Madison WI 53704 [longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltc@wi.gov](mailto:boaltc@wi.gov)

Medicare problems.  
 Free counseling & service/questions  
 for various health insurance topics.

**Aging and Long Term Care, WI Board on**

Ombudsman Program (800) 815-0015  
 1402 Pankratz St Ste 111 (608) 246-7001 FAX  
 Madison WI 53704-4001 [longtermcare.wi.gov](http://longtermcare.wi.gov)  
[boaltc@wi.gov](mailto:boaltc@wi.gov)

Advocate for people aged 60 and  
 older who reside in a Nursing  
 Home, Community Based  
 Residential Facility, Residential Care  
 Apartment Complex, Adult Family  
 Home, and those who receive  
 funding through the Community  
 Options Program and Family Care.

**MENTAL HEALTH****Health Services, WI Dept. of**

Client Rights Office (608) 266-1865  
 1 W Wilson St [dhs.wi.gov](http://dhs.wi.gov)  
 PO Box 7851 [dhsdctsro@dhs.wisconsin.gov](mailto:dhsdctsro@dhs.wisconsin.gov)  
 Madison WI 53703

Client advocacy program. Inpatient  
 emergency grievance procedure for  
 patients in institutions only.

**National Alliance for the Mentally Ill of Dane County (NAMI)**

6400 Gisholt Dr, Ste 104 (608) 249-7188  
 Monona WI 53713 [namidanecounty.org](http://namidanecounty.org)  
[outreach@namidanecounty.org](mailto:outreach@namidanecounty.org)

Dane County.

**Mental Health America of Wisconsin**

Uplift WI (534) 202-5438  
 3910 W Lisbon Ave [mhawisconsin.org/upliftwi](http://mhawisconsin.org/upliftwi)  
 Milwaukee WI 53208

Warline (nonemergency) of peer  
 specialists to help with mental health,  
 substance use and other related life  
 experiences. Available 10am-10pm  
 daily.

**MENTAL HEALTH - continued****Health Services, WI Dept. of**

Behavioral Health (800) 642-6552  
 Certification Section (608) 261-0656  
 Division of Quality Assurance (608) 261-0655 FAX  
 1 W Wilson St [dhs.wi.gov](http://dhs.wi.gov)  
 PO Box 2969 [dhs.wi.gov/regulations/mentalhealth/contactus.html](http://dhs.wi.gov/regulations/mentalhealth/contactus.html)  
 Madison WI 53701-2969 [dhsdqamentalhealthaoda@dhs.wisconsin.gov](mailto:dhsdqamentalhealthaoda@dhs.wisconsin.gov)

Home Healthcare Hotline.  
 BHCS DQA main number.  
 DHS general Information.  
 DHS mental health regulations  
 "contact us" web page.  
 DHS mental health & AODA  
 email contact.

**MIDWIVES**(SEE [NURSES](#))**MIGRANT LABOR SERVICES****Workforce Development, WI Dept. of**

Bureau of Migrant Refugee & (608) 719-8600  
 Labor Services [dwd.wi.gov](http://dwd.wi.gov)  
 201 E Washington Ave  
 Madison WI 53702

State monitor advocate for migrant labor laws, refugee issues.

**MILITARY**(SEE ALSO [VETERANS AFFAIRS](#))**Military Affairs, WI Dept. of**

2400 Wright St (800) 335-5147  
 Madison WI 53708 (608) 242-3000  
[dma.wi.gov](http://dma.wi.gov)

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base's Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch's Family Support or Community Service Center headquarters listed. Military and family support. Assistance with all service member support branches.

(800) 833-6622  
[wisconsinmilitary.org](http://wisconsinmilitary.org)

**HQ, Fleet Family Support Program (FFSP)**

Commander, [cnic.navy.mil](http://cnic.navy.mil)  
 Navy Installations Command  
 716 Sicard St SE Ste 100  
 Washington DC 20374-5140

Navy Family Services serves 11 regions and 71 installations. Regional information available online.

**MILITARY - continued****Military One Source**

(800) 342-9647  
[militaryonesource.mil](http://militaryonesource.mil)

Connects to programs & professional services. Referrals to all branches under Dept. of Defense.

**Military websites:**

Army  
 Air Force  
 Marines  
 Navy  
 General military website

[goarmy.com](http://goarmy.com)  
[airforce.com](http://airforce.com)  
[marines.com](http://marines.com)  
[navy.com](http://navy.com)  
[military.com](http://military.com)

(888) 550-ARMY (2769)  
 (800) 423-USA (8723)  
 (800) MAR-INES (627-4637)  
 (800) USA-NAVY (872-6289)

**MILK HAULING PERMIT****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and  
 Recreational Safety  
 2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(608) 224-4700  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpfrbsupport@wi.gov](mailto:datcpfrbsupport@wi.gov)  
[datcpecdairy@wi.gov](mailto:datcpecdairy@wi.gov)

**MINIMUM MARKUP**

(SEE ALSO [TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Trade Practices Section  
 2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(608) 224-4925  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcptradebureau@wisconsin.gov](mailto:datcptradebureau@wisconsin.gov)

Administers minimum markup law,  
 DA has enforcement power.

**MINING AND MINERALS****UW Extension Wisconsin Geological Survey**

3817 Mineral Point Rd  
 Madison WI 53705

(608) 262-1705  
[home.wgnhs.wisc.edu](http://home.wgnhs.wisc.edu)

Information, publications, and  
 geologist on staff. Wisconsin  
 geological and topical maps available.

**Natural Resources, WI Dept. of**

Bureau of Waste Management  
 101 S Webster St  
 PO Box 7921  
 Madison WI 53707-7921

(888) 936-7463  
[dnr.wi.gov](http://dnr.wi.gov)

General mining questions. Metallic,  
 nonmetallic, and farrow mining.

**Justice, WI Dept. of**

Environmental Protection  
 PO Box 7857  
 Madison WI 53707-7857

(608) 264-9442  
[doj.state.wi.us](http://doj.state.wi.us)

Air, water, land protection for state  
 of Wisconsin.

**M****MOBILE AIR CONDITIONING****Agriculture, Trade and Consumer Protection, WI Dept. of**

Weights & Measures Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

Information on EPA Section 609.  
Wis. Admin. Code ch. ATCP 136  
regulates repair practices,  
acceptable refrigerant recovery  
and recycling.

**MOBILE HOME PARKS**

(SEE [MANUFACTURED HOMES/DWELLING](#))

**MOBILE HOMES**

(SEE [MANUFACTURED HOMES/DWELLINGS](#))

**MODULAR HOMES****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53703-8935

(877) 617-1565  
(608) 266-2122  
[dps.wi.gov](http://dps.wi.gov)  
[dspswisconsin.gov](mailto:dspswisconsin.gov)

Chapter SPS 320 administration &  
enforcement.

**MOLD****Health Services, WI Dept. of**

Division of Public Health  
Bureau of Environmental and  
Occupational Health  
1 W Wilson St Rm 150  
PO Box 2659  
Madison WI 53703-2659

(608) 266-1120  
(608) 266-5817  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildph@wisconsin.gov](mailto:dhswebmaildph@wisconsin.gov)

Information on control, cleaning of  
mold, and how it affects health.  
Lead program (childhood).  
List of contractors.

**MONEY MARKETS****Financial Institutions, WI Dept. of**

Division of Securities, Registration,  
& Compliance Bureau  
4822 Madison Yards Way  
PO Box 1768  
Madison WI 53701-1768

(608) 266-2139  
(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfidlsecuritiescustomercomplaints@dfi.wisconsin.gov](mailto:dfidlsecuritiescustomercomplaints@dfi.wisconsin.gov)

Investigates consumer complaints.

**MONEY ORDERS****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfi\\_lfs@dfi.wisconsin.gov](mailto:dfi_lfs@dfi.wisconsin.gov)

Educate, enforce and study of  
Federal consumer financial  
protection laws. Complaints.

**MORTGAGES****Consumer Financial Protection Bureau, U.S.**

PO Box 27170  
Washington DC 20038

(855) 411-2372  
[consumerfinance.gov](http://consumerfinance.gov)  
[info@consumerfinance.gov](mailto:info@consumerfinance.gov)

**MORTGAGE COMPANIES****Financial Institutions, WI Dept. of**

Mortgage Banking  
4822 Madison Yards Way  
PO Box 7876  
Madison WI 53705

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfimortgagebanking@dfi.wisconsin.gov](mailto:dfimortgagebanking@dfi.wisconsin.gov)

Information and complaints.

**Home Equity Info Center (AARP)**

601 E St NW  
Washington DC 20049

(888) 687-2277

Reverse mortgage. Also HUD.

**MOTEL – SAFETY**

(SEE [ENVIRONMENTAL SANITATION](#))

**MOTOR CARRIERS****Transportation, WI Dept. of**

4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909

(608) 266-9900  
[dot.wi.gov](http://dot.wi.gov)  
[irp-ifta@dot.wi.gov](mailto:irp-ifta@dot.wi.gov)

Motor carrier online services,  
resources, and vehicle credentials.

Division of State Patrol

[dot.wi.gov](http://dot.wi.gov)

Contact local state patrol district  
office to report companies that  
transport people (buses, vans)  
and may be operating unsafely.

**MOTOR HOMES**

(SEE [RECREATIONAL VEHICLES](#))

**MOTOR VEHICLES**

(SEE [AUTOMOBILES](#))

**MOTORCYCLES****Transportation, WI Dept. of**

Division of Motor Vehicles  
Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910

(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Licenses dealers and takes  
dealership related complaints.

**MOTORIZED WHEELCHAIR LEMON LAW****Health Services, WI Dept. of**

Division of Public Health  
1 W Wilson St  
PO Box 2659  
Madison WI 53703

(608) 266-1251  
(608) 266-1865  
(888) 947-3529 TTY  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildph@dhs.wisconsin.gov](mailto:dhswebmaildph@dhs.wisconsin.gov)

Law applies to new three or four wheel scooters or chairs for use by people with mobility restrictions. Complaints related to new motorized mobility devices.

**MOUND SYSTEMS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

**MOVING****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
(608) 224-4989  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Within WI only: unfair or deceptive practices, and self-service storage. Public warehouse keepers

**American Moving & Storage Association**

Arbitration Program  
2800 Eisenhower Ave Ste 200  
Alexandria VA 22314-4578

(888) 849-2672  
(703) 683-7410  
[moving.org](http://moving.org)

Certifier of U.S. Professional Movers. Can only help with movers in their conference.

**Federal Motor Carrier Safety Administration, U.S.**

1200 New Jersey Ave SE  
Washington DC 20590

(800) 832-5660  
[fmcsa.dot.gov](http://fmcsa.dot.gov)

Out-of-state movers.

**Transportation, WI Dept. of**

4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910

(608) 264-7447  
(608) 662-2010  
[dot.wi.gov](http://dot.wi.gov)

Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.

**MULTI-LEVEL MARKETING**

(SEE [BUSINESS AND BUSINESS OPPORTUNITIES](#))

**MUSIC LICENSING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)  
[datcptradebureau@wisconsin.gov](mailto:datcptradebureau@wisconsin.gov)

Copyright Laws. Trade Division has a list of music licenses.

**MUTUAL FUNDS****Financial Institutions, WI Dept. of**

Division of Securities (800) 472-4325  
4822 Madison Yards Way (608) 266-2139  
PO Box 1768 [dfi.wi.gov](http://dfi.wi.gov)  
Madison WI 53701-1768 [dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

Information about mutual funds and  
exchange traded funds (ETFs).

**N****NATIONAL ASSOCIATION OF REMODELING (NARI)**(SEE ALSO [HOME IMPROVEMENT](#))**NARI of Madison**

5944 Seminole Centre Ct Ste 110  
Fitchburg WI 53711

(608) 222-0670  
[narimadison.org](http://narimadison.org)  
[nari@narimadison.org](mailto:nari@narimadison.org)

Madison office. Trade association of remodeling contractors.

11815 W Dearbourn Ave  
Wauwatosa WI 53226

(414) 771-4071  
[narimilwaukee.org](http://narimilwaukee.org)

Milwaukee office.

**NATIONAL CONSUMERS LEAGUE****National Consumers League**

1701 K St NW Ste 1200  
Washington DC 20006

(202) 835-3323  
(202) 835-0747 FAX  
[nclnet.org](http://nclnet.org)  
[info@nclnet.org](mailto:info@nclnet.org)

Consumer advocacy organization representing consumers and workers on marketplace and workplace issues. Programs include: The Child Labor Coalition, Life Smarts, Script Your Future, Fraud.org, and Cannabis Consumer Watch.

**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)****Transportation, U.S. Dept. of**

National Highway Traffic Safety Administration  
1200 New Jersey Ave SE  
Washington DC 20590

(888) 327-4236  
(888) 275-9171 TTY  
(202) 366-9550  
(202) 366-4000  
[nhtsa.gov](http://nhtsa.gov)

Vehicle safety hotline.

Media inquiries.  
US DOT general information switchboard.

**NATURAL RESOURCES, WI DEPT. OF****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(888) 936-7463  
[dnr.wi.gov](http://dnr.wi.gov)

Manage fish, wildlife, forests, parks, air and water resources, sporting (hunt, fish, trap), and conservation.

**NEGATIVE OPTION PLANS**(SEE ALSO [UNSOLICITED MERCHANDISE](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**NO CALL****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(888) 382-1222  
(608) 224-4999  
[nocall.wisconsin.gov](http://nocall.wisconsin.gov)  
[datcpwinocall@wi.gov](mailto:datcpwinocall@wi.gov)

Do Not Call Registry.  
Wisconsin Telephone Solicitor registration. Wis. Stat. § 100.52.  
Wis. Admin. Code ch. ATCP 127.

**NO CALL - continued****Federal Trade Commission (FTC)**

Consumer Response Center 600  
 Pennsylvania Ave NW  
 Washington DC 20580

(888) 382-1222  
 (866) 290-4236 TTY  
[donotcall.gov](http://donotcall.gov)

Federal Do Not Call Registry.

**NOISE**

**Contact local government. City Clerk or Police Department.**

**NONDELIVERY OF GOODS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)  
 Wis. Stat. § 100.174.

**NON-PROFIT CORPORATIONS****Financial Institutions, WI Dept. of**

Division of Corporate and Consumer Services  
 4822 Madison Yards Way  
 PO Box 7879  
 Madison WI 53705

(608) 267-1711  
[dfi.wi.gov](http://dfi.wi.gov)  
[dficharitableorgs@dfi.wisconsin.gov](mailto:dficharitableorgs@dfi.wisconsin.gov)

Charitable organizations,  
 fundraising, professional  
 employer organizations.

**Revenue, WI Dept. of**

Tax Operations Bureau  
 2135 Rimrock Rd  
 Madison WI 53713  
 PO Box 8949  
 Madison WI 53708-8949

(608) 266-2776  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorbusinessstax@wisconsin.gov](mailto:dorbusinessstax@wisconsin.gov)

Tax exempt status business line.

**NOTARY CLERK****Financial Institutions, WI Dept. of**

Division of Corporate and Consumer Services  
 4822 Madison Yards Way  
 PO Box 7847  
 Madison WI 53707-7847

(608) 266-8915  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfinotary@wisconsin.gov](mailto:dfinotary@wisconsin.gov)

Issues notary public commissions  
 and UCCs.

**NURSERY SCHOOL**

(SEE [CHILD CARE](#))

**NURSERY STOCK (LANDSCAPE)****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agricultural Resource Management  
 2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(608) 224-4574  
 (608) 224-4500  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpnursery@wi.gov](mailto:datcpnursery@wi.gov)

Licensing & inspection.  
 Pesticides program.

**N****NURSES****Safety and Professional Services, WI Dept. of**

Board of Nursing (877) 617-1565  
 4822 Madison Yards Way (608) 266-2112  
 Madison WI 53705 [dps.wi.gov](http://dps.wi.gov)  
[dspswisconsin.gov](mailto:dspswisconsin.gov)

Inquiries, licensing; includes midwives, complaints.

**Health Services, WI Dept. of**

Office of Caregiver Quality (888) 401-0465  
 1 W Wilson St (608) 261-8319  
 PO Box 2659 [dhs.wi.gov](http://dhs.wi.gov)  
 Madison WI 53701-2659 [dhscaregiverintake@dhs.wisconsin.gov](mailto:dhscaregiverintake@dhs.wisconsin.gov)

Nurse Aide Registry. Nursing Assistants, complaints, certification.

**NURSING HOMES**

(SEE ALSO [ASSISTED LIVING FACILITIES](#))

**Health Services, WI Dept. of**

Division of Quality Assurance (800) 642-6552  
 1 W Wilson St (608) 266-8481  
 PO Box 2969 (608) 266-2966  
 Madison WI 53701-2969 [dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildqa@dhs.wisconsin.gov](mailto:dhswebmaildqa@dhs.wisconsin.gov)

Complaints. Regulates public facilities and quality of care.  
 Nursing home licensing.

**Aging and Long-Term Care, WI Board on**

Ombudsman Program (800) 815-0015  
 1402 Pankratz St Ste 111 (608) 246-7001 FAX  
 Madison WI 53704-4001 [longtermcare.wi.gov](http://longtermcare.wi.gov)

Nursing home complaints. Provides advocacy services to persons aged 60 & older who are consumers of long-term care programs.

**NUTRITION**

(SEE ALSO [FOOD](#))

**Health Services, WI Dept. of**

1 W Wilson St (608) 266-1865  
 Madison WI 53703 [dhs.wi.gov](http://dhs.wi.gov)  
[dhswebmaildqa@dhs.wisconsin.gov](mailto:dhswebmaildqa@dhs.wisconsin.gov)

Information on nutrition and food assistance.

**Public Instruction, WI Dept. of**

201 W Washington Ave (608) 266-3390  
 Madison WI 53703 (800) 441-4563  
[dpi.wi.gov/nutrition](http://dpi.wi.gov/nutrition)

Wisconsin child nutrition programs and nutrition education initiatives.

**OBEDIENCE SCHOOLS – ANIMALS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising & selling practices.

**OCCUPATIONAL SAFETY****Occupational Safety and Health Administration (OSHA)**

1402 Pankratz St Ste 114  
Madison WI 53704

(608) 733-2822  
[osha.gov](http://osha.gov)

Henry Reuss Federal Bldg  
310 W Wisconsin Ave Ste 1180  
Milwaukee WI 53203

(414) 297-3315  
[osha.gov](http://osha.gov)

1648 Tri Park Way  
Appleton WI 54914

(920) 734-4521  
[osha.gov](http://osha.gov)

1310 W Clairemont Ave  
Eau Claire WI 54701

(715) 832-9019  
[osha.gov](http://osha.gov)

**Labor, U.S. Dept. of**

Occupational Safety and Health Administration  
200 Constitution Ave NW  
Washington DC 20210

(800) 321-6742  
[osha.gov](http://osha.gov)

**OCCUPATIONAL THERAPISTS****Safety and Professional Services, WI Dept. of**

Bureau of Health Professions  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing information and  
complaint inquiry.

**ODOMETER TAMPERING**

(SEE ALSO [AUTOMOBILES](#))

**Transportation, WI Dept. of**

Odometer Fraud Unit  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53705-7910

(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Investigate both dealer &  
private tampering.

**OFFICE EQUIPMENT AND SUPPLIES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising & selling practices.  
Current scams, consumer laws  
and publications, and how to file  
a complaint.

**OIL**

(SEE [PETROLEUM PRODUCTS](#))

**O****OPEN MEETINGS****Justice, WI Dept. of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857

(608) 267-2220  
[doj.state.wi.us](http://doj.state.wi.us)  
[opengov@widoj.gov](mailto:opengov@widoj.gov)

Public records and open meetings.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Management Services  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4737  
[datcp.wi.gov](http://datcp.wi.gov)

DATCP Notices.

**Wisconsin Public Meeting Notices and Minutes**

(608) 250-4606  
[publicmeetings.wi.gov](http://publicmeetings.wi.gov)  
[wi\\_helpdesk@egov.com](mailto:wi_helpdesk@egov.com)

Posting of state agency  
open meeting notices and  
meeting minutes.

**OPEN RECORDS****Justice, WI Dept. of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857

(608) 267-2220  
[doj.state.wi.us](http://doj.state.wi.us)  
[opengov@widoj.gov](mailto:opengov@widoj.gov)

(M-F 7:45am – 4:30pm)  
Public records and open meetings.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr 4<sup>th</sup> Fl  
PO Box 8911  
Madison WI 53708-8911

(608) 224-5023  
[datcppublicrecords@wi.gov](mailto:datcppublicrecords@wi.gov)

(M-F 7:45am – 4:30pm)  
Request for DATCP public records.

**OPHTHALMOLOGISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dspswisconsin.gov](mailto:dspswisconsin.gov)

Complaints, licensing rules &  
practice issues.

**OPINIONS (ATTORNEY GENERAL)****Justice, WI Dept. of**

Division of Legal Services  
17 W Main St 6th Fl  
PO Box 7857  
Madison WI 53707-7857

(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)

By statute, the AG must, when  
asked, provide the legislature and  
designated Wisconsin State  
government officials with an  
opinion on legal questions.

**OPTICIANS****Opticianedu.org**

[opticianedu.org](http://opticianedu.org)  
[info@opticianedu.org](mailto:info@opticianedu.org)

Opticians in WI are regulated by the  
Wisconsin Optometry Board.  
Reference [dps.wi.gov](http://dps.wi.gov).

**OPTICIANS – continued****American Board of Opticianry**

217 N Upper St Ste 201  
Lexington KY 40507

(800) 296-1379  
(703) 719-5800  
[abo-nclc.org](http://abo-nclc.org)  
[mail@abo-nclc.org](mailto:mail@abo-nclc.org)

Offers Optician certifications  
based on predetermined standard  
of excellence.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising.

**OPTOMETRY****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Complaints & Licensing.

**ORGAN TRANSPLANTS****UW Organ and Tissue Donation**

448 Science Dr Ste 250  
Madison WI 53711

(608) 265-0356  
(866) 894-2676  
[www.uwhealth.org](http://www.uwhealth.org)  
[uwotd@uwhealth.org](mailto:uwotd@uwhealth.org)

Organ procurement program.  
Organ tissue/eye referrals

**ORGANIZED CRIME****Justice, WI Dept. of**

Division of Criminal Investigation  
17 W Main St 5th Fl  
Madison WI 53703

(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)

**OSHA REGULATIONS**

(SEE [OCCUPATIONAL SAFETY](#))

**OSTEOPATHS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Complaints and licensing.

**OVERSEAS CRIME VICTIMS****State, U.S. Dept. of**

Bureau of Consular Affairs  
 Office of Overseas  
 Citizen Services  
 600 19<sup>th</sup> St NW  
 Washington DC 20036

(888) 407-4747(U.S. or Canada)  
 (202) 501-4444(from Overseas)  
 (202) 647-4000  
[travel.state.gov](http://travel.state.gov)

Refer to embassy of that country.  
 Passport, healthcare, crime,  
 justice process, U.S. resource  
 contacts, local lawyers.  
 (For outside of U.S.).  
 Contact local police to report  
 incident. Contact nearest U.S.  
 Embassy or Consulate. Can help  
 replace stolen passport, contact  
 family & friends; obtain medical  
 care; explain local criminal  
 justice system & address  
 emergency needs; obtain  
 information about your case;  
 provide list of local lawyers who  
 speak English.

**PARDONS****Governor, WI Office of the**

115 E State Capital #1  
PO Box 7863  
Madison WI 53707

(608) 266-1212  
(414) 227-4344  
[evers.wi.gov](http://evers.wi.gov)

Madison office.  
Milwaukee office.  
Governor Tony Evers, [evers.wi.gov](http://evers.wi.gov).  
State of Wisconsin, [wi.gov](http://wi.gov).

**PARKING METERS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Weights & Measures  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

Complaints regarding parking meters.

**PARKS AND RECREATION AREAS****Tourism, WI Dept. of**

3319 West Beltline Highway  
PO Box 8690  
Madison WI 53708-8690

(608) 266-2161  
(800) 432-8747  
[travelwisconsin.com](http://travelwisconsin.com)  
[tourismtourinfo@travelwisconsin.com](mailto:tourismtourinfo@travelwisconsin.com)

Wisconsin state parks & recreation.  
Travel information center, ordering  
brochures and trip ideas.

**Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(608) 266-2181  
(888) 947-2757  
(800) 847-9367  
[dnr.wi.gov](http://dnr.wi.gov)

State park information.  
Camping reservations.  
Report violations.

**PASSPORT INFORMATION****Postal Service, U.S.**

Check local telephone directory.

(800) 275-8777  
[usps.com](http://usps.com)

Nearest location, locator for  
passport services offered.  
National passport information center.

**State, U.S. Dept. of**

Bureau of Consular Affairs  
2201 C St. NW  
Washington DC 20520

(877) 487-2778  
[travel.state.gov](http://travel.state.gov)

Passport applications.  
Travel and visa information.

**PATENTS**

(SEE ALSO [INVENTIONS/INVENTORS](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**Commerce, U.S. Dept. of**

Patent & Trademark Office  
Madison Bldg  
600 Dulany St  
Alexandria VA 22314

(800) 786-9199  
(571) 272-1000  
[uspto.gov](http://uspto.gov)  
[commerce.gov](http://commerce.gov)  
[usptoinfo@uspto.gov](mailto:usptoinfo@uspto.gov)

Information about patents,  
trademarks, & America Invents Act.

**P****PAWN SHOPS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Posts Pawn Broker forms on website.  
Call city clerk's office for forms & information on city ordinances.

**PEDDLERS**

(SEE [DOOR-TO-DOOR SALES](#))

**Contact Local Municipal Authorities.****PENSION PLANS – ERISA****Labor, U.S. Dept. of**

Employee Benefit  
Security Administration  
Frances Perkins Bldg  
200 Constitution Ave NW  
Washington DC 20210

(866) 487-2365  
(866) 444-3272  
[dol.gov/ebsa](http://dol.gov/ebsa)

For information regarding the Employee Retirement Income Security Act (ERISA).

**Pension Benefit Guaranty Corp**

1200 K St NW Ste 9429  
Washington DC 20005-4026  
  
PO Box 151750  
Alexandria VA 22315-1750

(202) 326-4000  
(800) 400-7242  
[pbgc.gov](http://pbgc.gov)

Administers the ERISA if company goes out-of-business, or if pension plan is terminated. PBGC protects the retirement income of nearly 40 million American workers.

**PERMITS****Wisconsin Small Business Development Center (SBDC)**

Business Answer Line  
780 Regent St., Suite 305  
Madison WI 53715

(800) 940-7232  
(608) 263-7794  
[wisconsinsbdc.org](http://wisconsinsbdc.org)  
[sbdc@lists.wisconsin.edu](mailto:sbdc@lists.wisconsin.edu)

No cost confidential consulting and information on state required permits, state tax laws, and starting a business in Wisconsin. Should also contact local government as local permits may be required.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 266-2112  
(877) 617-1565  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Information on permits for building and [professionals](#).

**PEST CONTROL OPERATORS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture  
Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4548  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcppesticideinfo@wi.gov](mailto:datcppesticideinfo@wi.gov)

Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrochemical storage and spill laws.

**PEST CONTROL OPERATORS - continued****Wisconsin Emergency Management**

2400 Wright St  
PO Box 7865  
Madison WI 53707-7865

(800) 943-0003 (emergency hotline)  
(608) 242-3000  
[wem.wi.gov](http://wem.wi.gov)  
[dma.wi.gov](http://dma.wi.gov)

Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.

**PESTICIDES****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agrichemical Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4514  
(800) 943-0003  
(608) 224-5296  
(608) 224-4548  
(608) 224-4500  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpesticideinfo@wi.gov](mailto:datcpesticideinfo@wi.gov)  
[datpacp@wisconsin.gov](mailto:datpacp@wisconsin.gov)

Pesticide spill reporting.  
(M-F 7:45am - 4:30pm)  
Pesticide Spill reporting. (After hours)  
  
Landscape pesticide advance notice registry.  
Lawn care services.  
Pesticide misuse complaints.

**Military Affairs, WI Dept. of**

Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865

(800) 943-0003  
(608) 242-3000  
[wem.wi.gov](http://wem.wi.gov)  
[dma.wi.gov](http://dma.wi.gov)

24 hour emergency hotline  
Emergency-hazardous materials.

**PET OWNERSHIP****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Animal Health  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4872  
[datcp.wi.gov](http://datcp.wi.gov)

Shopping & caring for pets, rabies prevention, diseases, & kennel problems. Dog breeders & seller program, backyard chickens information.

**Local Sheriff, Humane Officer or Police****Wisconsin Sheriffs and Deputy Sheriffs Association**

6737 W Washington St Ste 4210  
Milwaukee WI 53214

(414) 488-3906  
(414) 276-7704 FAX  
[wsdsa.org](http://wsdsa.org)  
[info@wsdsa.org](mailto:info@wsdsa.org)

Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney's. Humane issues, animals starving, mistreated.

**Wisconsin Humane Society**

[wihumane.org](http://wihumane.org)

See website for campus locations and hours of operations. Adoption programs, stray/lost animal and law enforcement holding services, community outreach programs, training classes, and other support and services for pets and animals.

**P****PET STORES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising & selling practices.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Animal Health  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 590-8519  
(608) 215-2153  
[datcp.wi.gov](http://datcp.wi.gov)

Dog Seller Program.  
Licensing and complaint information.

**PETROLEUM PRODUCTS**

(SEE [FUEL AND GASOLINE](#))

**PHARMACY****Safety and Professional Services, WI Dept. of**

Pharmacy Examining Board  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing; including pharmacies,  
distributors and manufacturers.  
Pharmacists licensed.  
Complaint information

**Food and Drug Administration, U.S. (FDA)**

10903 New Hampshire Ave  
Silver Spring MD 20993

(888) 463-6332  
(866) 300-4374  
[fda.gov](http://fda.gov)

BeSafeRX – online pharmacy  
information. Report problems  
with online pharmacies.

**PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Advertising and selling practices.

**PHYSICAL THERAPISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing.  
Complaint information.

**PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing.

**PLANTS, COMPLAINT INFORMATION****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agricultural  
Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(866) 440-7523  
(608) 957-5100  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcppesthotline@wi.gov](mailto:datcppesthotline@wi.gov)

Pest hotline.  
Regulatory issues, licensing,  
shipping/export, nurseries, seed  
labelers, ginseng, Christmas Trees  
and other crops.

**PLAT REVIEW****Administration, WI Dept. of**

101 E Wilson St Fl 2  
PO Box 1645  
Madison WI 53701

(608) 266-3200  
[doa.wi.gov](http://doa.wi.gov)  
[plat.review@wi.gov](mailto:plat.review@wi.gov)

Regulates the creation of parcels on  
subdivision plats and the correction  
of faulty parcels of record on  
assessor plats.

**PLUMBING****Safety and Professional Services, WI Dept. of**

Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsppbplbgtech@wisconsin.gov](mailto:dsppbplbgtech@wisconsin.gov)

Code compliance & licensing only.  
If workmanship complaint, should  
contact local building inspector.  
Credentialing Unfair trade practices.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Home Improvement,  
Wis. Admin. Code ch. ATCP 110.

**PODIATRIST****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensed. Number of complaints,  
rules & practice questions  
for applicants.

**POISON****Call 911****American Association of Poison Control Centers**

4601 N Fairfax Dr Ste 630  
Alexandria VA 22203

(800) 222-1222  
(703) 894-1858  
[aapcc.org](http://aapcc.org)  
[poisonhelp.org](http://poisonhelp.org)  
[info@aapcc.org](mailto:info@aapcc.org)

Supports the nation's 55 poison  
centers in their efforts to prevent  
and treat poison exposure. Provides  
a primary resource for poisoning  
information and helps reduce costly  
emergency department visits through  
in-home treatment.

**POISON - continued****Wisconsin Poison Center**

PO Box 1997 Ste C660  
Milwaukee WI 53201-1997

(800) 222-1222  
[wisconsinpoison.org](http://wisconsinpoison.org)

Goes to caller's state general poison information and emergencies.  
24 hour poison information for all individuals in Wisconsin.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Packaging & labeling.

**POLICE / SHERIFF DEPARTMENT****Wisconsin Sheriffs and Deputy Sheriffs Association**

6737 W Washington St  
Ste 4210  
Milwaukee WI 53214

(414) 488-3906  
[wsds.org](http://wsds.org)  
[wsds.org/resources/directories/](http://wsds.org/resources/directories/)  
[info@wsds.org](mailto:info@wsds.org)

Information and resources.  
Directory of all Sheriffs and Deputy Sheriffs.

**Justice, WI Dept. of**

Division of Criminal Investigation  
PO Box 7857  
Madison WI 53707-7857

(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)

Complaints regarding misconduct in office. Also should contact mayor or town manager.

**Wisconsin Professional Police Association**

660 John Nolen Dr Ste 300  
Madison WI 53713

(608) 273-3840  
[wppa.com](http://wppa.com)

24/7 call line. Employment relations, collective bargaining, legislative lobbying, and legal assistance for law enforcement personnel.

**POLLUTION**(SEE ALSO [WASTE CONTROL](#))**Natural Resources, WI Dept. of**

Air Program  
101 S Webster St  
PO Box 7921  
Madison WI 53703

(800) 847-9367  
[dnr.wi.gov](http://dnr.wi.gov)

Air pollution complaints.

**Natural Resources, WI Dept. of**

Bureau of Waste Management  
PO Box 7921  
Madison WI 53707-7921

(800) 943-0003  
[dnr.wi.gov](http://dnr.wi.gov)

Hazardous material/waste spills, information.

**Natural Resources, WI Dept. of**

Water Resource Management  
101 South Webster St  
PO BOX 7921  
Madison WI 53707-7921

(888) 936-7463  
[dnr.wi.gov](http://dnr.wi.gov)  
[dnrwywwaterbodyassessments@wi.gov](mailto:dnrwywwaterbodyassessments@wi.gov)

General information about water, streams, rivers, but not drinking water. Violation hotline.

**PORNOGRAPHY****Local Postal Service**

[about.usps.com/forms/ps1500.pdf](http://about.usps.com/forms/ps1500.pdf)  
[usps.com](http://usps.com)

To avoid receiving unsolicited obscene mail, fill out Form 1500, which is available at local post offices or online.

**Local City Clerk**

**Check local directory for address and telephone number. City ordinance.**

**Justice, WI Dept. of**

Division of Criminal Investigation (608) 266-1221  
PO Box 7857 (608) 266-1671  
Madison WI 53707-7857 [doj.state.wi.us](http://doj.state.wi.us)

**POSTAL INSPECTORS****Postal Inspection Service, U.S.**

Criminal Investigations (877) 876-2455  
Service Center (800) 275-8777  
Attn: Mail Fraud [postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)  
433 W Harrison St Rm 3255 [uspis.gov/report/](http://uspis.gov/report/)  
Chicago IL 60699-3255

Mail service issues, mail theft or ID theft, mail fraud & customer support.  
To report crime.

**Postal Crime Hotline**

Attn: Hotline USPS OIG (877) 876-2455  
1735 North Lynn St [uspsoig.gov/hotline](http://uspsoig.gov/hotline)  
Arlington, VA 22209-2020

Fraud, waste, misconduct within the Postal Service.

**Postal Inspection Service, U.S.**

(800) 275-8777  
(800) 344-7779  
(800) 222-1811  
[usps.com](http://usps.com)

Customer service line.  
Technical support line  
Domestic and International tracking.  
See website for local post office information.

**POULTRY**

(SEE ALSO [FOOD](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (608) 224-4694  
PO Box 8911 (608) 224-4681  
Madison, WI 53708-8911 [datcp.wi.gov](http://datcp.wi.gov)  
[datcpmeatpoultrylicensing@wi.gov](mailto:datcpmeatpoultrylicensing@wi.gov)  
[datcpbmpbcomplaints@wi.gov](mailto:datcpbmpbcomplaints@wi.gov)

**POWER OF ATTORNEY**(SEE ALSO [ATTORNEY/LAWYER REFERRAL SERVICES](#))**Health Services, WI Dept. of**

Division of Public Health  
 Attn: POA  
 1 W Wilson St  
 PO Box 2659  
 Madison WI 53701-2659

(608) 266-2536  
[dhs.wi.gov](http://dhs.wi.gov)

Advanced directive forms available online or upon written request.  
 Send SASE with request.

**POWER TOOLS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Tool safety.

**PRENEED SELLERS**(SEE [CEMETERIES](#))**PREPAID MAINTENANCE LIEN****Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
 North Tower  
 Madison WI 53705

(608) 261-9555  
[dfi.wi.gov](http://dfi.wi.gov)

(M-F 7:45am – 4:30pm)  
 Escrow/bond requirements,  
 Wis. Stat. § 779.87(3).

**PRE-RECORDED MESSAGES**(SEE ALSO [TELEPHONE](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available](#). Robocalls.

**PRESCRIPTIONS****Safety and Professional Services, WI Dept. of**

Prescription Drug Monitoring Program  
 PO Box 8366  
 Madison WI 53708-8366

(877) 617-1565  
 (608) 266-0011  
[pdmp.wi.gov](http://pdmp.wi.gov)  
[pdmp@wisconsin.gov](mailto:pdmp@wisconsin.gov)

Prescription Drug Monitoring Program (PDMP).

**PRICE COMPARISON ADVERTISING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available](#).  
 Wis. Adm. Code ch. ATCP 124.

**PRICE DISCREPANCIES****Agriculture, Trade and Consumer Protection, WI Dept. of**

Weights and Measures Bureau (608) 224-4942  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)  
 Madison WI 53708-8911

Wis. Stats. §§ 98, 98.08, 98.26  
 Weights & Measures.

**PRICE FIXING****Justice, WI Dept. of**

17 W Main St 5th Fl (608) 266-1221  
 PO Box 7857 [doj.state.wi.us](http://doj.state.wi.us)  
 Madison WI 53707-7857

Consumer protection and  
 antitrust unit.  
 Chapter 133 antitrust laws.

**PRICE MARKUP**

(SEE [MINIMUM MARKUP, TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT](#))

**PRICE SCANNING****Agriculture, Trade and Consumer Protection, WI Dept. of**

Weights and Measures Bureau (608) 224-4942  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)  
 Madison WI 53708-8911

Scanned pricing errors.

**PRISONER APPEALS****Corrections, WI Dept. of**

Division of Community Corrections (608) 240-5000  
 3099 E Washington Ave [doc.wi.gov](http://doc.wi.gov)  
 PO Box 7925  
 Madison WI 53707-7925

**PRISONS**

(SEE [CORRECTIONS, WI DEPT OF](#))

**PRIVACY****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (608) 224-4976  
 PO Box 8911 (800) 422-7128  
 Madison WI 53708-8911 [datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Information available online.

**Privacy Rights Clearinghouse**

3245 University Ave #1101 (619) 298-3396  
 San Diego CA 92104 [privacyrights.org](http://privacyrights.org)

Non-profit that empowers individuals  
 to protect their privacy by providing one-  
 to-one assistance, creating educational  
 publications, and advocating for  
 consumer friendly policy.

**P****PRIVATE DETECTIVES AND AGENCIES**

**Safety and Professional Services, WI Dept. of**  
 4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing. Number of complaints.

**PRIVATE FOUNDATIONS****Justice, WI Dept. of**

17 W Main St 5th Fl (608) 266-1221  
 PO Box 7857 [doj.state.wi.us](http://doj.state.wi.us)  
 Madison WI 53707-7857

Original tax form 990 filed with Revenue. Copies are filed in WI Dept. of Justice. IRS requirement.

**PRIZE OFFERS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
 2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 (608) 224-4976  
 Madison WI 53708-8911 [datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**PROBATE, WILLS, ESTATES**

(SEE ALSO [LIVING WILLS](#))

**State Bar of Wisconsin**

5302 Eastpark Blvd (800) 362-9082  
 PO Box 7158 (800) 728-7788  
 Madison WI 53707-7158 (608) 257-3838  
[wisbar.org/forpublic/  
inneedinformation](http://wisbar.org/forpublic/inneedinformation)  
[service@wisbar.org](mailto:service@wisbar.org)

**Health Services, WI Dept. of**

Division of Public Health (608) 266-2536  
 Attn: POA [dhs.wi.gov](http://dhs.wi.gov)  
 1 W Wilson St  
 PO Box 2659  
 Madison WI 53701

Can send written request for living will and power of attorney forms. General information line. Living Will: Wisconsin adults may authorize life sustaining medical procedures be withheld or withdrawn in terminal cases, signing "Declaration to Physicians." Copies can be obtained from doctors, nursing homes, hospitals, county clerks, lawyers, or send a self-addressed stamped envelope to DHS address listed. Also advise to contact private attorney and accountant.

**PRODUCT SAFETY**

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
 2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Complaints.  
 Advertising and packaging.

**PRODUCT SAFETY - continued****Consumer Product Safety Commission, U.S.**

4330 East West Hwy Rm 820  
Bethesda MD 20814  
(800) 638-2772  
(301) 504-0124 FAX  
[cpsc.gov](http://cpsc.gov)

(M-F 8am – 5:30pm)  
Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standard activities, regulation, and enforcement.

**Public Interest Research Group, U.S. (PIRG)**

The Federation of State PIRGS  
1543 Wazee St Ste 460  
Denver CO 80202  
(303) 801-0582  
(800) 838-6554  
[uspirg.org](http://uspirg.org)

U.S. PIRG is an advocate for the public interest.  
Members.

**Safe Kids Worldwide**

1 Inventa Place  
6th Fl. West  
Spring MD 20910  
(202) 662-0600  
[safekids.org](http://safekids.org)  
[info@safekids.org](mailto:info@safekids.org)

Help prevent accidental childhood injury.

**recalls.gov**

(800) 638-2772  
[recalls.gov](http://recalls.gov)

A one stop shop for U.S. Government recalls.

**Transportation, WI Dept. of**

4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910  
(855) 224-3693  
[safekidswi.org](http://safekidswi.org)  
[carseatwi@childrenswi.org](mailto:carseatwi@childrenswi.org)

Child safety seats. Program led by Children's Wisconsin.

**Transportation, U.S. Dept. of**

National Highway Traffic Safety Administration  
1200 New Jersey Ave SE  
West Bldg  
Washington DC 20590  
(202) 366-4000  
(888) 327-4236  
[nhtsa.gov](http://nhtsa.gov)

Auto Safety Hotline: recalls, safety, crash ratings, car seat laws and guidelines, defects, and complaints.

**Underwriters Laboratories**

333 Pfingsten Rd  
Northbrook IL 60062  
(877) 854-3577  
(847) 272-8800  
[ul.com](http://ul.com)  
[customerexperiencecenter@ul.com](mailto:customerexperiencecenter@ul.com)

Toll-free problem reporting. Write for Directory of Research Bulletins, Attn: Publications Dept. Test products for safety.

**Food and Drug Administration, U.S. (FDA) – Madison**

700 Regent St Ste 202  
Madison WI 53715  
(608) 264-5332  
[fda.gov](http://fda.gov)

**Food and Drug Administration, U.S. (FDA) – National**

10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
[fda.gov](http://fda.gov)  
[safetyreporting.hhs.gov](http://safetyreporting.hhs.gov)

Report a problem with an FDA regulated human or animal product

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

**PROFIT-SHARING PLANS**(SEE [PENSION PLANS](#))**PROPANE GAS**(SEE ALSO [FUEL AND GASOLINE](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

For weights and measures  
price accuracy.

**PROPERTY ASSESSMENTS****Local city clerk**

Disputes handled through local  
government appeal process.  
Contact clerk of municipality for  
procedure for filing an appeal.  
The Dept. of Revenue publishes  
the name of each municipality's  
assessor and contact information at:  
[DOR Publications \(wi.gov\)](#)

**PROPERTY TAX RELIEF****Revenue, WI Dept. of**

2135 Rimrock Rd  
PO Box 8971  
Madison WI 53708-8971

(608) 266-9457  
[revenue.wi.gov](http://revenue.wi.gov)  
[income@wisconsin.gov](mailto:income@wisconsin.gov)

Tax relief credits.

**PSYCHOLOGISTS / PSYCHOLOGY EXAMINING BOARD****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing of psychiatrists.  
Complaint information.

**PUBLIC ACCOUNTANTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 7190  
Madison WI 53707-7190

(877) 617-1565  
(608) 266-2112  
(608) 266-2264 FAX  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Certified Public Accountants.  
Complaint information.

**PUBLIC DEFENDER – ADMINISTRATION DIVISION****Wisconsin State Public Defender**

Administration Division  
17 S Fairchild St Ste 500  
Madison WI 53703

(608) 266-9150  
(608) 266-0087  
[wispd.org](http://wispd.org)

Trial & appellate work, only criminal  
offices. This office will refer people  
to the correct office by county.

**PUBLIC INSTRUCTION****Public Instruction, WI Dept. of**

Public Education  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841

(800) 441-4563  
(608) 266-3390  
[dpi.wi.gov](http://dpi.wi.gov)

State education agency  
for Wisconsin.

**PUBLIC RECORDS (ACCESS TO)****Justice, WI Dept. of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857

(608) 267-2220  
[doj.state.wi.us](http://doj.state.wi.us)  
[opengov@widoj.gov](mailto:opengov@widoj.gov)

Wis. Stats. §§ 19.31 to 19.39,  
Wisconsin Public Records Law.

**PUBLIC SERVICE COMMISSION**

(SEE ALSO [UTILITIES](#))

**Public Service Commission, WI**

4822 Madison Yards Way  
PO Box 7854  
Madison WI 53705-7854

(800) 225-7729  
(608) 266-2001  
[psc.wi.gov](http://psc.wi.gov)  
[pscconsumeraffairsmail@wi.gov](mailto:pscconsumeraffairsmail@wi.gov)

Utility complaint mediation  
and information.

**PUBLIC WAREHOUSE KEEPERS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Trade Practices Section  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4989  
(608) 224-4933  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcptcppublicwarehouse-keeper@wisconsin.gov](mailto:datcptcppublicwarehouse-keeper@wisconsin.gov)

Public Warehouse Keeper  
licensing program.

**PUBLISHING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**PURCHASE MADE OVERSEAS**

(SEE [OVERSEAS CRIME VICTIMS](#))

**PYRAMID SCHEMES**

(SEE [BUSINESS AND BUSINESS OPPORTUNITIES](#) OR [CHAIN DISTRIBUTORSHIPS](#))

Q

## QUACKERY – MEDICAL

### Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128

[datcp.wi.gov](http://datcp.wi.gov)

[datcphotline@wi.gov](mailto:datcphotline@wi.gov)

[Fact sheet available.](#)

**RADIATION ISSUES****Health Services, WI Dept. of**

Radiation Protection Section  
1 W Wilson St  
PO Box 2659  
Madison WI 53703

(608) 266-1865  
(608) 267-4797  
[dhs.wi.gov](http://dhs.wi.gov)

**RADON****Health Services, WI Dept. of**

1 W Wilson St  
PO Box 2659  
Madison WI 53703

(888) 569-7236  
(608) 266-1120  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsradon@dhs.wisconsin.gov](mailto:dhsradon@dhs.wisconsin.gov)

State-wide radon information.  
Radon test kits.

**RAFFLES**(SEE ALSO [CONTESTS](#))**Administration, WI Dept. of**

Division of Gaming  
3319 W Beltline Hwy Fl 4  
PO Box 8979  
Madison WI 53708-8979

(608) 270-2552  
[doa.wi.gov](http://doa.wi.gov)  
[doadogcharitablegaming@wi.gov](mailto:doadogcharitablegaming@wi.gov)

Charitable raffles.

**RAILROADS****Commissioner of Railroads, WI Office of the**

Railroad Safety  
4822 Madison Yards Way  
PO Box 7854  
Madison WI 53705

(608) 261-8221  
[ocr.wi.gov](http://ocr.wi.gov)  
[ocr@wisconsin.gov](mailto:ocr@wisconsin.gov)

General railroad regulations,  
crossing conditions, repair,  
and safety.

**Transportation, WI Dept. of**

Bureau of Railroads and Harbors  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910

(608) 266-0189  
[wisconsindot.gov](http://wisconsindot.gov)

Wis. Stat. § 85.

**REAL ESTATE****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing of salespersons and  
brokers. Real estate disclosure law,  
whether sold by realtors or owners.  
Complaint information.

**Wisconsin Realtor's Association**

4801 Forest Run Rd Ste 201  
Madison WI 53704-7337

(608) 241-2047  
(800) 279-1972  
[wra.org](http://wra.org)  
[wra@wra.org](mailto:wra@wra.org)

(M-F 8:30am – 5pm)  
Sells standard landlord/tenant lease  
and other property management forms.

**R****REBATES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**RECALLS**

(SEE ALSO [PRODUCT SAFETY](#) OR [AUTO SAFETY](#))

**National Highway Traffic Safety Administration (NHTSA)**

1200 New Jersey Ave SE  
Washington DC 20590

(888) 327-4236  
(800) 275-9171 TTY  
[nhtsa.gov](http://nhtsa.gov)

Auto recalls.

**Consumer Product Safety Commission, U.S. (CPSC)**

4330 E West Hwy  
Bethesda MD 20814

(800) 638-2772  
(800) 638-8270 TTY  
[cpsc.gov](http://cpsc.gov)  
[recalls.gov](http://recalls.gov)

Regulations, laws and standards  
and list of household products  
on recall.

**RECREATION****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(888) 936-7463  
(608) 266-2621  
(888) 936-7463 TTY  
[dnr.wi.gov](http://dnr.wi.gov)

Information: general, fishing, hunting,  
camping, parks, boating, ski trails,  
snowmobiling, and ATV/UTV.

**Tourism, WI Dept. of**

3319 W Beltline Hwy  
Madison WI 53708

(800) 432-8747  
(608) 266-2161  
[travelwisconsin.com](http://travelwisconsin.com)  
[tourismtourinfo@travelwisconsin.com](mailto:tourismtourinfo@travelwisconsin.com)

Wisconsin State Parks, vacation  
destinations, event listing, and trip  
planning.

**RECREATIONAL VEHICLES****Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Dealers license, complaints.

**RECYCLERS****Concerned Auto Recyclers of Wisconsin (CARS)**

11374 Flynn Ln  
Suring WI 54174

(715) 853-6831  
[carsofwi.com](http://carsofwi.com)

State association for professionals  
in the automotive recycling industry.

**Associated Recyclers of Wisconsin (AROW)**

1100 Main St Ste 120  
PO Box 54  
Stevens Point WI 54481-0054

(715) 343-0722  
[recyclemorewisconsin.org/arow](http://recyclemorewisconsin.org/arow)

AROW is a non-profit association  
that provides statewide proactive  
leadership on waste reduction and  
recycling through education,  
advocacy, collaboration, programs,  
and services.

**RECYCLERS – continued****Natural Resources, WI Dept. of**

Waste and Materials Management (608) 267-7550  
 Program (888) 936-7463 TTY  
 101 S Webster St [dnr.wi.gov/topic/recycling](http://dnr.wi.gov/topic/recycling)  
 PO Box 7921 dnrrecycling@wisconsin.gov  
 Madison WI 53707-7921

**REFINANCING COMPANIES**(SEE [MORTGAGE COMPANIES](#))**REFERRAL SELLING****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 datcphotline@wisconsin.gov

Wis. Admin. Code ch. ATCP 121.

**REFRIGERANT**(SEE [MOBILE AIR CONDITIONING](#))**REFUND POLICIES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 datcphotline@wisconsin.gov

[Fact sheet available.](#)**REMODELING**(SEE [HOME IMPROVEMENT](#))**RENT ABATEMENT – RENT WITHHOLDING**(SEE ALSO [BUILDING CODES/INSPECTORS](#) OR [LANDLORD/TENANT](#))

**Madison Rent Abatement Clerk** (608) 266-4551  
[cityofmadison.com](http://cityofmadison.com)

Rental abatement information (city building inspection, home & property)  
 – select Landlord Tenant information  
 Abatement Ordinance & Procedures.  
 Contact community's clerk office or Building Inspector.

**RENT-TO-OWN****Financial Institutions, WI Dept. of**

4822 Madison Yards Way (608) 264-7969  
 Madison WI 53705 711 TTY  
[dfi.wi.gov](http://dfi.wi.gov)  
 consumeract@dfi.wisconsin.gov

(M-F 7:45am – 4:30pm)

**R****RENTING**(SEE [LANDLORD/TENANT](#))

Commercial

Portions of Chapter 704.

Contact an attorney.

See [Landlord/Tenant](#).

Residential

**REPOSSESSION OF FINANCED GOODS**(SEE ALSO [FINANCIAL INSTITUTIONS](#))**Financial Institutions, WI Dept. of**4822 Madison Yards Way  
Madison WI 53705(608) 264-7969  
711 TTY  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Wisconsin Consumer Act

**RESPIRATORY CARE PRACTITIONERS****Safety and Professional Services, WI Dept. of**4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Licensing. Can also file complaint.

**RESTAURANT**(SEE ALSO [BEVERAGE LICENSING](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**Division of Food and  
Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(608) 224-4923  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpdfslicensing@wi.gov](mailto:datcpdfslicensing@wi.gov)Licensing of restaurants, mobile  
restaurants, temporary restaurants.  
Restaurant permit, vending  
machines, sanitation and  
certification of food managers.**RETIREMENT PLANS**(SEE [PENSION PLANS](#))**RETIREMENT HOMES**(SEE ALSO [ELDERLY](#))**Board on Aging and Long Term Care**1402 Pankratz St. Ste 111  
Madison WI 53704(800) 815-0015  
(800) 242-1060  
[longtermcare.wi.gov](http://longtermcare.wi.gov)Ombudsman Help Line. Persons  
60 or older and/or in a long-term  
care facility.  
MEDIGAP Help Line.**Health Services, WI Dept. of**Division of Quality Assurance  
1 W Wilson St  
Madison WI 53703(800) 642-6552  
(608) 266-1865  
(800) 947-3529 TTY  
[dhs.wisconsin.gov](http://dhs.wisconsin.gov)

**RETURN POLICIES**(SEE ALSO [PRODUCT SAFETY](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)**REVENUE, WISCONSIN DEPT. OF**(SEE ALSO [TAX](#))**Revenue, WI Dept. of**

2135 Rimrock Rd (608) 266-2772  
 Madison WI 53713 (608) 267-1030 FAX  
 PO Box 8949 [revenue.wi.gov](http://revenue.wi.gov)  
 Madison WI 53708-8949 [dorincome@wi.gov](mailto:dorincome@wi.gov)

(M-F 7:45am – 4:30pm)  
 Individuals and businesses.**REVERSE MORTGAGES**(SEE [MORTGAGES](#))**ROAD CONDITIONS**(SEE [TOURISM](#))**RUNAWAY HOTLINE****National Runaway Safeline**

3141B N Lincoln Ave (773) 880-9860  
 Chicago IL 60657 (800) 786-2929 [800-RUN-AWAY]  
[1800runaway.org](http://1800runaway.org)

Assistance and support for youth in crisis or who have run away.  
 Non-emergency services and guidance for parents.**RUSTPROOFING**(SEE [AUTOMOBILES](#))

**SAFETY AND PROFESSIONAL SERVICES, WI DEPT. OF****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935

(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensing and complaints for business, health and trade professions. Also Boxing/MMA, Manufactured Homes, and Division of Industry Services Programs.

**SALES TAX**(SEE ALSO [TAX](#))**Revenue, WI Dept. of**

Customer Service Bureau  
2135 Rimrock Rd  
PO Box 8906  
Madison WI 53708-8906

(608) 266-2776  
[revenue.wi.gov](http://revenue.wi.gov)  
[dorsalesanduse@wisconsin.gov](mailto:dorsalesanduse@wisconsin.gov)

Sales & withholding tax.

**SALVAGE DEALERS****Transportation, WI Dept. of**

Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53705

(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

License required.  
(M-F 7:45am – 4:30pm)

**SAVINGS AND LOAN COMMISSION**(SEE ALSO [BANKS](#))**Financial Institutions, WI Dept. of**

Division of Banking  
4822 Madison Yards Way  
PO Box 7876  
Madison WI 53707-7876

(608) 261-7578  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfibankingrequests@dfi.wisconsin.gov](mailto:dfibankingrequests@dfi.wisconsin.gov)

(M-F 7:45am – 4:30pm)  
Inquiries regarding state chartered saving & loan institutions only.  
Regulates practices of savings and loans.

**Comptroller of the Currency, U.S. Office of the**

Customer Assistance Group  
PO Box 53570  
Houston TX 77052

(800) 613-6743  
711 TTY  
(713) 336-4301 FAX  
[helpwithmybank.gov](http://helpwithmybank.gov)

Federal Institution. Questions regarding national banks and federal savings associations.  
File a complaint against your financial institution.

**SCALPING**(SEE [TICKET SCALPING](#))**SCANNING**(SEE [PRICE SCANNING](#))

**SCHOOLS**(SEE ALSO [BUSING - SCHOOL](#))**DSPS Educational Approval Program (formerly the Educational Approval Board)**

4822 Madison Yards Way  
PO Box 7920  
Madison WI 53707-7920

(608) 266-2112 (option 8)  
(877) 617-1565 (option 8)  
[dps.wi.gov](http://dps.wi.gov)  
[dpseap@wi.gov](mailto:dpseap@wi.gov)

Inspects & approves schools and courses of instruction of continuing education. (Doesn't answer questions for K-12). Evaluates and approves private trade, technical, career, distance learning and degree-granting schools.

**Local School Board**

Check blue pages of local telephone directory.

Public K through 12. Contact local school administrative offices or search on internet for local phone number and names of school board members.

**Workforce Development, WI Dept. of**

Bureau of Apprenticeship Standards (608) 733-3930  
201 E Washington Ave Rm E100 [dwd.wisconsin.gov](http://dwd.wisconsin.gov)  
PO Box 7972  
Madison WI 53707

Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.

**Public Instruction, WI Dept. of**

Bureau of School Management Services  
Team Federal Aid & Audit Section  
125 S Webster St (608) 266-3390  
Madison WI 53703 (800) 441-4563  
[dpi.wi.gov/sms](http://dpi.wi.gov/sms)

School busing initial contact.  
Local school district federal aid.

**Wisconsin Association of School Boards (WASB)**

122 W Washington Ave (608) 257-2622  
Madison WI 53703 [wasb.org](http://wasb.org)

Guidance, networking, advocacy for school boards in Wisconsin.

**Wisconsin Technical College System**

4822 Madison Yards Way (608) 266-1207  
North Tower, Floor 5 (608) 267-2483 TTY  
PO Box 7874 [wtcsystem.edu](http://wtcsystem.edu)  
Madison WI 53707-7874

General number. Information about Wisconsin's 16 public, two-year technical colleges, apprenticeship, financial aid, and college contacts.

**Higher Educational Aids Board**

4822 Madison Yards Way (608) 267-2206  
PO Box 7885 (608) 267-2808 FAX  
Madison WI 53707-7885 [heab.wi.gov](http://heab.wi.gov)  
[heabmail@wisconsin.gov](mailto:heabmail@wisconsin.gov)

State agency responsible for financial aid system, grant management and oversight of Wisconsin's scholarship and loan programs.

**S****SCHOOLS - continued****Transportation, WI Dept. of**

Motor Vehicle Division  
 4822 Madison Yards Way  
 PO Box 7920  
 Madison WI 53707-7920

(608) 264-7495  
 (608) 264-7049  
[dot.wisconsin.gov](http://dot.wisconsin.gov)  
[dotdrvrtnschool@dot.wi.gov](mailto:dotdrvrtnschool@dot.wi.gov)

Commercial driving schools  
 Complaints. Licensing – CDL.

**SECOND-HAND SHOPS**

(SEE [PAWN SHOPS](#))

**SECRET SERVICE****Secret Service, Madison**

660 W Washington Ave Ste 305  
 Madison WI 53703

(608) 264-5191  
[secretservice.gov](http://secretservice.gov)

U.S. Secret Service is a federal law enforcement agency with headquarters in Washington DC. Key responsibility for national security, public safety, economic and cyber investigations.

**Secret Service, Milwaukee**

517 E Wisconsin Ave Rm 572  
 Milwaukee WI 53202

(414) 297-3587  
[secretservice.gov](http://secretservice.gov)

**SECRET WARRANTIES**

(SEE [WARRANTIES](#))

**SECRETARY OF STATE, WI OFFICE OF****Secretary of State, WI Office of**

B41 West State Capitol  
 Madison WI 53703

PO Box 7848  
 Madison WI 53707-7848

(608) 266-8888 (press 4)  
 (608) 266-5503  
 (608) 266-3159 FAX  
[sos.wi.gov](http://sos.wi.gov)  
[statesc@wi.gov](mailto:statesc@wi.gov)

Main number & public records.  
 Budget & personnel.  
 Apostilles & Authentications.  
 Publication of state laws.

**SECURITIES****Financial Institutions, WI Dept. of**

Division of Securities  
 4822 Madison Yards Way  
 Madison WI 53705

(608) 266-2139  
 (608) 261-9555  
 (800) 472-4325  
[dfi.wi.gov](http://dfi.wi.gov)  
[dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Oversees fraud or misrepresentation in securities and franchise transactions. Licenses all dealers, agents, and advisors. Makes appropriate rules and regulations in public interest. DFI must approve all advertising of securities before they can be circulated.

**SECURITIES - continued****Securities Exchange Commission, U.S. (SEC)**

175 W Jackson Blvd Ste 1450 (800) 732-0330  
 Chicago IL 60604 (312) 353-7390  
[sec.gov](http://sec.gov)  
 SEC Headquarters [chicago@sec.gov](mailto:chicago@sec.gov)  
 100 F Street NE  
 Washington DC 20549

Federal toll free.  
 Chicago field office.  
 Enforces and regulates federal securities laws to protect investors, maintain fair markets and facilitate capital formation.

**SECURITY DEPOSIT**(SEE [LANDLORD/TENANT](#))**SELF DEFENSE**(SEE [DEFENSE SPRAYS](#))**SEMI-TRACTOR TRAILERS****Contact an attorney – Auto repair law does not apply.****SENIORS**(SEE [ELDERLY](#))**SEPTIC SYSTEM COMPLAINTS****Safety and Professional Services, WI Dept. of**

Division of Industry Services - (877) 617-1565  
 Plumbing Products (608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
 4822 Madison Yards Way [dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)  
 Madison WI 53705 [dpssbpowtstech@wisconsin.gov](mailto:dpssbpowtstech@wisconsin.gov).

Complaints involving septic system installation. Approval of septic additives.

**Natural Resources, WI Dept. of**

101 S Webster St (888) 936-7463  
 Madison WI 53703 (800) 943-0003  
[dnr.wi.gov](http://dnr.wi.gov)

Spills and violations reporting.

**SEXUAL OFFENDER REGISTRY****Justice, U.S. Dept. of**

950 Pennsylvania Ave NW (202) 514-2000  
 Washington DC 20530-0001 [nsopw.gov](http://nsopw.gov)  
  
 (800) 656-HOPE

National general information line.  
 National sex offender public website, search sex offender registries for all 50 states, DC and U.S. Territories.  
 If you have been sexually assaulted, call local police or National Sexual Assault Hotline.

**S****SHERIFF DEPARTMENTS****Wisconsin Sheriffs and Deputy Sheriffs Association**

6737 W Washington St  
Suite 4210  
Milwaukee WI 53214

(414) 488-3906  
(414) 276-7704 FAX  
[wsds.org](http://wsds.org)

Directory of Sheriffs and Deputy Sheriffs.  
Provides information and education materials to law enforcement officers and organizations and provides scholarships.

**Justice, WI Dept. of**

Division of Criminal Investigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577

(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)

Complaints regarding misconduct in office only.

**SILVER****Financial Institutions, WI Dept. of Securities**

4822 Madison Yards Way  
Madison WI 53705

(800) 472-4325  
(608) 266-1064  
(608) 266-2139  
[dfi.wi.gov](http://dfi.wi.gov)

Licensing.  
Examiner of the day.

[dfisecurities@dfi.wisconsin.gov](mailto:dfisecurities@dfi.wisconsin.gov)

**Commodities Futures Trading Commission, U.S.**

Three Lafayette Centre  
1155 21<sup>st</sup> St NW  
Washington DC 20581

(866) 366-2382  
(202) 418-5000  
(202) 418-5521 FAX  
[cftc.gov](http://cftc.gov)

Mission is to promote the integrity, resilience, and vibrancy of the U.S. derivatives markets through sound regulation.

**SLAMMING**

(SEE ALSO [TELECOMMUNICATIONS](#))

**Unauthorized switching of long distance telephone service.**

**SMALL BUSINESS**

(SEE ALSO [BUSINESS AND BUSINESS OPPORTUNITIES](#), [DISTRIBUTORSHIPS](#), OR [FRANCHISE](#))

**Small Business Administration, WI**

740 Regent St Ste 100  
Madison WI 53715

(608) 441-5263  
[sba.gov](http://sba.gov)  
[wisconsin@sba.gov](mailto:wisconsin@sba.gov)

310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203

(414) 297-3941  
[sba.gov](http://sba.gov)  
[wisconsin@sba.gov](mailto:wisconsin@sba.gov)

**Small Business Administration, U.S.**

409 3<sup>rd</sup> St SW  
Washington DC 20416

(800) 827-5722  
(800) 659-2955 (Disaster Loans)  
[sba.gov](http://sba.gov)  
[answerdesk@sba.gov](mailto:answerdesk@sba.gov)

Created in 1953, this federal agency is dedicated to small business - providing counseling, capital, and contracting expertise.

**SMALL BUSINESS - continued****Administration, WI Dept. of**

Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program  
 101 E Wilson St 9th Floor  
 PO Box 7970  
 Madison WI 53707

(608) 267-9550  
 (608) 267-0600 FAX  
[supplierdiversity.wi.gov](http://supplierdiversity.wi.gov)  
[supplierdiversity@wi.gov](mailto:supplierdiversity@wi.gov)

Certifies minority-owned (MBE), service-disabled veteran-owned (DVB), and woman-owned (WBE) businesses to provide better opportunity for them to do business with the State of Wisconsin.

**Natural Resources, WI Dept. of**

Small Business Environmental Assistance Program  
 (855) 889-3021  
 (608) 266-2621  
 (608) 267-6817  
[dnr.wi.gov](http://dnr.wi.gov)  
[dnrsmallbusiness@wisconsin.gov](mailto:dnrsmallbusiness@wisconsin.gov)

**SMALL CLAIMS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**Wisconsin Small Claims Court**

[wicourts.gov](http://wicourts.gov)

Information and self-help small claims and circuit court forms.

**SMOKE ALARMS**

(SEE ALSO [FIRE AND BURGLARY ALARMS & SMOKE DETECTORS](#))

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
 Madison WI 53705

(877) 617-1565  
 (608) 266-2112  
[dsp.wi.gov](http://dsp.wi.gov)  
[dpssbfireprotech@wisconsin.gov](mailto:dpssbfireprotech@wisconsin.gov)

Smoke and carbon monoxide alarm requirements.

**SMOKING****Health Services, WI Dept. of**

1 W Wilson St  
 Madison WI 53703

(608) 266-1865  
 (800) Quit Now  
[dhs.wi.gov](http://dhs.wi.gov)

Smoking data.  
 Tobacco quit line 24/7.

**SNOWMOBILES**

(SEE ALSO [RECREATIONAL VEHICLES](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Manufacturer defect.

**SNOWMOBILES - continued****Natural Resources, WI Dept. of**

101 S Webster St  
Madison WI 53703

(888) 936-7463  
(608) 266-2621  
[dnr.wi.gov](http://dnr.wi.gov)  
[gowild.wi.gov](http://gowild.wi.gov)

Snowmobile safety programs, ATV and snowmobile registration.

**SOCIAL SECURITY**(SEE ALSO [ELDERLY](#))**Social Security Administration, U.S.**

Office of the Inspector General  
PO Box 17785  
Baltimore MD 21235

(800) 269-0271  
(800) 772-1213  
(866) 501-2101 TTY  
(410) 597-0118 FAX  
[ssa.gov](http://ssa.gov)

Fraud line and scam info.  
Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Many free publications available.

**SOCIAL WORKERS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dspswisconsin.gov](mailto:dspswisconsin.gov)

Licensing.  
Complaint information.

**SODA WATER BEVERAGE****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4925  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcptradebureau@wisconsin.gov](mailto:datcptradebureau@wisconsin.gov)

Price discrimination.

**SOLAR ENERGY****Public Service Commission, WI**

4822 Madison Yards Way  
Madison WI 53705

(888) 816-3831  
(608) 266-5481  
[psc.wi.gov](http://psc.wi.gov)

Administer Wisconsin solar grant program. List of recognized installers. Resources on how to sell excess electricity to local utility.

**Focus on Energy, LLC**

Focus on Energy  
1 S Pinckney St Ste 340  
Madison WI 53703

(800) 762-7077  
[focusonenergy.com](http://focusonenergy.com)  
[focusinfo@focusonenergy.com](mailto:focusinfo@focusonenergy.com)

Energy efficiency and renewable resource program that empowers people and businesses in Wisconsin to make smart energy decisions with enduring economic benefits.

**SOLAR ENERGY – continued****Wisconsin Housing and Economic Development Authority (WHEDA)**

908 E Main St Ste 501 (608) 266-7884  
 Madison WI 53703 (800) 334-6873  
 PO Box 1728 (608) 467-5025 FAX  
 Madison WI 53701-1728 [wheda.com](http://wheda.com)  
[info@wheda.com](mailto:info@wheda.com)

611 W National Ave Ste 110 (800) 628-4833  
 Milwaukee WI 53204 (414) 227-4039  
 (414) 227-4704 FAX

Low interest home improvement loans. Workers and lenders, developers, local government, non-profits, and community groups to implement its low-cost financing programs.

**UW Madison Extension – Farm Management Program**

[farms.extension.wisc.edu](http://farms.extension.wisc.edu)  
[farms@extension.wisc.edu](mailto:farms@extension.wisc.edu)

Information on solar contracts on agricultural land. [Fact sheet](#) on leasing farmland for solar development.

**SOLICITATIONS**

(SEE ALSO [CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS](#))

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Brochures available: Door to door home solicitation, sales in hotel rooms, fairs, telephone sales, and mailings.

**SPACE HEATERS / STOVES****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Product safety.

**SPAM AND SCAMS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Unauthorized emails, text messages, and phone calls. Spam [factsheet available](#). Scam [factsheets available](#).

**Federal Trade Commission (FTC)**

Consumer Response Center (877) 382-4357  
 600 Pennsylvania Ave NW (202) 326-3300  
 Washington DC 20580 [ftc.gov](http://ftc.gov)

**Financial Institutions, WI Dept. of**

Division of Securities (608) 266-2139  
 4822 Madison Yards Way [dfi.wi.gov](http://dfi.wi.gov)  
 Madison WI 53705 [dfidsecuritiesenforcement@dfi.wisconsin.gov](mailto:dfidsecuritiesenforcement@dfi.wisconsin.gov)

Investment scam tracker.

**Better Business Bureau**

Wisconsin Office (414) 847-6000  
 10019 W Greenfield Ave [bbb.org](http://bbb.org)  
 Milwaukee WI 53214

Scam tracker.

Wisconsin Department of Agriculture,  
 Trade and Consumer Protection (DATCP)

**S****SPAMS AND SCAMS – continued**

**Securities and Exchange Commission, U.S. (SEC)**  
 100 F St NE (800) 732-0330  
 Washington DC 20549-0213 (202) 551-6551  
[sec.gov](http://sec.gov)  
[enforcement@sec.gov](mailto:enforcement@sec.gov)

Stock scams.  
 Mission is to protect investors,  
 maintain fair, orderly, and efficient  
 markets and facilitate capital formation.

**Postal Inspection Service, U.S.**

Criminal Investigations Service Center  
 ATTN: Mail Fraud (877) 876-2455  
 433 W Harrison St Rm 3255 [postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)  
 Chicago IL 60699-3255

Online complaint form on website  
 mail fraud.

**SPONGY MOTH HOTLINE**

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
 Division of Agriculture (800) 642-6684  
 Resource Management [datcp.wi.gov](http://datcp.wi.gov)  
 2811 Agriculture Dr spongymoth@wisconsin.gov  
 PO Box 8911  
 Madison WI 53708-8911

Spongy Moth Treatment Program.  
 Statewide info portal. Program  
 maintained by U.W. Madison  
 Extension, DATCP, and DNR.

**SPEECH PATHOLOGISTS**

**Safety and Professional Services, WI Dept. of**  
 4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Licensed.  
 Complaint information.

**STATE AGENCIES – WISCONSIN****Wisconsin Statewide Agency Directory**

[wisconsin.gov/pages/allagencies.aspx](http://wisconsin.gov/pages/allagencies.aspx)

For list of Wisconsin state agencies.

**STATE BAR OF WISCONSIN****State Bar of Wisconsin**

5302 Eastpark Blvd (800) 728-7788  
 Madison WI 53718 (608) 257-3838  
 PO Box 7158 (800) 444-9404  
 Madison WI 53707-7158 [wisbar.org](http://wisbar.org)  
[service@wisbar.org](mailto:service@wisbar.org)

Nationwide.  
 Madison office.  
 Auto Attendant.  
 Verification of attorney license.

**STATE BILLS**

(SEE [LEGISLATION](#))

**STATE EMPLOYEES DIRECTORY****State of Wisconsin Employee Directory**

(608) 266-2211  
[stateempdir.wi.gov](http://stateempdir.wi.gov)

Automated – voice activated.  
 Online search by name,  
 phone number, or email address.

**STATE LAB****Laboratory of Hygiene, WI**

2601 Agriculture Dr  
Madison WI 53718

(800) 442-4618  
(800) 862-1013  
(800) 462-5261  
[slh.wisc.edu](http://slh.wisc.edu)

Environmental testing, forensic toxicology, and water testing/kits.  
WI Occupational Health lab  
(Industrial hygiene).  
WSLH Proficiency Testing.

**STATE PATROL****Transportation, WI Dept. of**

State Patrol  
4822 Madison Yards Way  
Madison WI 53705

(844) 847-1234  
[wisconsindot.gov/statepatrol](http://wisconsindot.gov/statepatrol)

Promotes highway safety,  
law enforcement.

**STATUTE OF LIMITATIONS****Wisconsin Legislative Reference Bureau**

1 E Main St Ste 200  
Madison WI 53703

(608) 504-5801  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[lrblegal@legislwisconsin.gov](mailto:lrblegal@legislwisconsin.gov)

**STATUTE (COPIES OF)****Administration, WI Dept. of**

Document Sales and Distribution  
PO Box 7840  
Madison WI 53707-7840

(608) 266-0341  
(608) 504-5802  
[legis.wisconsin.gov](http://legis.wisconsin.gov)

**STOCKS AND BONDS**

(SEE [SECURITIES](#))

**STORAGE**

(SEE [MOVING](#))

**STORAGE TANKS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Weights and Measures Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpstoragetanks@wisconsin.gov](mailto:datcpstoragetanks@wisconsin.gov)  
[datcpinstallclosure@wisconsin.gov](mailto:datcpinstallclosure@wisconsin.gov)

Storage tank regulations, storage tanks both under and above ground:  
non-leaks and non-spills.

**Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(888) 936-7463  
(608) 266-2621  
[dnr.wi.gov](http://dnr.wi.gov)

**S****STRAY VOLTAGE****Safety and Professional Services, WI Dept. of**

Division of Industry Services (877) 617-1565  
 4822 Madison Yards Way (608) 266-2112  
 Madison WI 53705 [dps.wi.gov](http://dps.wi.gov)  
[dspswisconsin.gov](mailto:dspswisconsin.gov)

**Public Service Commission, WI**

4822 Madison Yards Way (888) 816-3831  
 Madison WI 53705 (608) 266-5481  
[psc.wi.gov](http://psc.wi.gov)  
[psclderageneral@wisconsin.gov](mailto:psclderageneral@wisconsin.gov)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture Development  
 Rural Electrical Power Services  
 2811 Agriculture Dr (800) 942-2474  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708 [ruralelectricpowerservices.aspx](http://ruralelectricpowerservices.aspx)  
[farmcenter@wisconsin.gov](mailto:farmcenter@wisconsin.gov)

Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

**STUDENT LOANS****Federal Student Aid Information Center (FSAIC)**

(800) 433-3243  
[studentaid.gov](http://studentaid.gov)

Information about the federal student aid application process.  
 Information about loan scams.

**Wisconsin Technical College Systems**

4622 University Ave (608) 266-1207  
 PO Box 7874 (800) 947-6644 TTY  
 Madison WI 53705-7874 [wistechcolleges.org](http://wistechcolleges.org)

Complaints regarding technical colleges. Grant information to expand/assist education, not student grants/loans.

**SUICIDE PREVENTION****National Suicide Prevention Lifeline**

988  
[988lifeline.org](http://988lifeline.org)

Suicide & Crisis Lifeline 24/7 free  
 Serving everyone including veterans and military.

**SURPLUS****General Service Administration, U.S.**

1800 F St NW (800) 488-3111  
 Washington DC 20006 (844) 472-4111  
 (866) 333-7472  
[gsa.gov](http://gsa.gov)  
[govsales@gsa.gov](mailto:govsales@gsa.gov)

Used government equipment and property seized by U.S. Dept. of Justice.  
 Listing of items for sale.

**U.S. Marshals Service**

Asset Forfeiture Program (202) 307-9100  
[usmarshals.gov/assets](http://usmarshals.gov/assets)  
[us.marshals@usdoj.gov](mailto:us.marshals@usdoj.gov)

General information on the sale of surplus and confiscated goods.

Wisconsin Department of Agriculture,  
 Trade and Consumer Protection (DATCP)

**SURPLUS - continued****U.S. Marshal Eastern District of Wisconsin (E/WI)**

U.S. Courthouse

517 E Wisconsin Ave Ste 711  
Milwaukee WI 53202

(414) 297-3707

[usmarshals.gov/local-districts/eastern-district-of-wisconsin](http://usmarshals.gov/local-districts/eastern-district-of-wisconsin)**U.S. Marshal Western District of Wisconsin (W/WI)**120 N Henry St Rm 440  
Madison WI 53719

(608) 661-8300

[usmarshals.gov](http://usmarshals.gov)**Public Instruction, WI Dept. of**Surplus Food  
School Nutrition Team  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841

(800) 441-4563 x4

[dpi.wi.gov](http://dpi.wi.gov)[dpisnusdafoods@dpi.wi.gov](mailto:dpisnusdafoods@dpi.wi.gov)Surplus food application for  
qualified organizations/distributors.  
Not for individuals.**SURVEYING**(SEE [LAND SURVEYORS](#))**SWEEPSTAKES**(SEE [CONTESTS](#))**SWIMMING POOLS**(SEE [ENVIRONMENTAL SANITATION](#))

**TANNING BOOTHS AND DEVICES / SUNLAMPS****Food and Drug Administration, U.S. (FDA)**

Center for Devices &  
Radiological Health  
10903 New Hampshire Ave  
Silver Spring MD 20993

(800) 638-2041

[fda.gov](http://fda.gov)[dice@fda.hhs.gov](mailto:dice@fda.hhs.gov)FDA – labels on  
devices/sun- lamps.**Federal Trade Commission (FTC)**

Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580

(877) 382-4357

[ftc.gov](http://ftc.gov)FTC Information Line –  
false, misleading, deceptive  
advertising claims.**Consumer Product Safety Commission, U.S. (CPSC)**

4330 East West Hwy  
Bethesda MD 20814

(800) 638-2772

(800) 638-8270 TTY

[cpsc.gov](http://cpsc.gov)Obtain product safety information  
or report unsafe products.**Health Services, WI Dept. of**

1 W Wilson St  
Madison WI 53703

(608) 266-1865

[dhs.wi.gov](http://dhs.wi.gov)

Hygiene/sanitation issues.

**TATTOO REGULATION****Contact local government. Check local municipality for ordinances.****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705

(608) 266-2112

(877) 617-1565

[dps.wi.gov](http://dps.wi.gov)[dspswisconsin.gov](mailto:dspswisconsin.gov)Tattoos, Wis. Stat. §463.10.  
Body Piercing, Wis. Stat. §463.14.**TAX****(SEE ALSO [HOMESTEAD PROPERTY TAX CREDIT PROGRAM](#))****Internal Revenue Service, U.S. (IRS)**

Department of the Treasury  
Internal Revenue Service  
333 W Pershing Rd  
Kansas City MO 64108

(800) 829-1040

(800) 829-4933

(877) 829-5500

(844) 545-5640

(800) 829-4059 TTY

[irs.gov](http://irs.gov)

Individual help line.

Business help line.

Non-profit taxes help line.

Taxpayer advocate service help line.

Federal tax forms  
(free downloads online).**Internal Revenue Service, U.S. (IRS)**

Milwaukee District Office  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221

(844) 545-5640

(414) 231-2100

[irs.gov](http://irs.gov)

Tax fraud hotline.

To report tax fraud.

**TAX - continued****Revenue, WI Dept. of**

2135 Rimrock Rd Madison WI 53713 PO Box 8906 Madison WI 53708-8906	(608) 266-2486 (608) 266-2772 (608) 266-2772 (608) 266-8641 (608) 266-8100 (608) 266-2776 (608) 266-1961 (608) 266-2776 (608) 266-2776 (608) 266-2772 (608) 266-2890 <a href="http://revenue.wi.gov">revenue.wi.gov</a>	Customer Service. Wisconsin income tax. Inheritance, gift & fiduciary tax. Homestead Credit. Wisconsin refunds. Sales & withholding tax. Wisconsin tax forms. Corporation tax. Sellers permit (business). Tax forms/copies of returns. Manufacturing Property Tax. Tax related identity theft.
---	--	---

**Revenue, WI Dept. of**

819 N 6th St Rm 408 Milwaukee WI 53203-1606	(414) 227-4907 (414) 227-4000 (414) 227-4147 TTY <a href="http://revenue.wi.gov">revenue.wi.gov</a>	Refunds. General information.
--	--	----------------------------------

**AARP**

222 W Washington Ave Ste 600 Madison WI 53703	(866) 448-3611 <a href="http://aarp.org">aarp.org</a> <a href="mailto:wistate@aarp.org">wistate@aarp.org</a>	Tax service for AARP; older people, middle to low income. (Membership not required) Visit website.
--	--	--

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 <a href="http://dsps.wi.gov">dsps.wi.gov</a> <a href="mailto:dsps@wisconsin.gov">dsps@wisconsin.gov</a>	Complaints against tax preparation services that hold a CPA certification.
--	--	--

**TAXICABS****Local Governments**

Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.

**TAXIDERMISTS****Natural Resources, WI Dept. of**

101 S Webster St Madison WI 53703	(800) 936-7463 <a href="http://dnr.wi.gov">dnr.wi.gov</a>	Licensing.
--------------------------------------	--	------------

**Agriculture, U.S. Dept. of (USDA)**

Animal & Plant Health Inspection Service 1400 Independence Ave Washington DC 20250	(301) 851-3300 <a href="http://aphis.usda.gov">aphis.usda.gov</a> <a href="mailto:apie@usda.gov">apie@usda.gov</a>	Inspection of services that have imported skins from other countries only.
---	--	--

**TEAR GAS**(SEE [DEFENSE SPRAYS](#))**TECHNICAL COLLEGES****Wisconsin Technical College System**4822 Madison Yards Way  
Madison WI 53705(608) 266-1207  
[wtcsystem.edu](http://wtcsystem.edu)

Complaints against technical colleges.

**TELECOMMUNICATIONS****Agriculture, Trade and Consumer Protection, WI Dept. of**2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)Unauthorized switching of long distance telephone service (called slamming & cramming).  
[Fact sheets available.](#)**Federal Communication Commission, U.S. (FCC)**Consumer & Government Affairs Bureau  
45 L Street NE  
Washington DC 20554(888) 225-5322  
[fcc.gov](http://fcc.gov)

Slamming, cramming, truth in billing, truth-in-advertising.

**Small Business Development Centers, UW**780 Regent St Ste 305  
Madison WI 53715(608) 263-7794  
(800) 940-7232  
[wisconsinsbdc.org](http://wisconsinsbdc.org)  
[sbdc@lists.wisconsin.edu](mailto:sbdc@lists.wisconsin.edu)

For small business counseling and management education. Some UW Extensions evaluate new product ideas and inventions.

**TELEMARKETING****Agriculture, Trade and Consumer Protection, WI Dept. of**2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)[Fact sheets available.](#)**TELEPHONE**(SEE ALSO [JUNK PHONE SOLICITATION](#) OR [TELECOMMUNICATIONS](#))**Public Service Commission, WI**4822 Madison Yards Way  
Madison WI 53705(888) 816-3831  
(608) 266-5481  
[psc.wi.gov](http://psc.wi.gov)

Links to websites that compare calling plans, cards and cell phones.

**Agriculture, Trade and Consumer Protection, WI Dept. of**2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)Prerecorded solicitations,  
Wis. Stat. § 100.52.**Justice, WI Dept. of**PO Box 7857  
Madison, WI 53707(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)

Taping phone conversations.

**TENANT**(SEE [LANDLORD/TENANT](#))**TERM PAPER MILLS / DIPLOMA PAPER MILLS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 (608) 224-5012  
 Madison WI 53708-8911 [datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can file complaint online or email complaint.

**THERAPISTS****Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (608) 266-2112  
 Madison WI 53705 (877) 617-1565  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

License requirements.  
 Complaint information.

**THREE DAY RIGHT TO CANCEL**(SEE ALSO [DOOR-TO-DOOR SALES](#))

**Purchase for personal use, not business-to-business. Wis. Stat. § 423.**

**TICKET REFUNDS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 (608) 224-5012  
 Madison WI 53708-8911 [datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can file complaint online or email complaint. Wis. Stat. § 100.73 requires promoters to refund purchase price under certain circumstances.

**TICKET SCALPING****State Fair Park Board, WI**

640 S 84th St (414) 266-7000  
 West Allis WI 53214 [wistatefair.com](http://wistatefair.com)  
[wsfp@wistatefair.gov](mailto:wsfp@wistatefair.gov)

Wis. Stat. § 42.07 – State Fair.  
 Otherwise municipality regulates.

**National Association of Ticket Brokers (NATB)**

3030 Warrenville Rd (630) 510-4594  
 Lisle IL 60532 [natb.org](http://natb.org)  
[info@natb.org](mailto:info@natb.org)

Bonded ticket brokers.

**TIMESHARES**(SEE ALSO [CONDOMINIUMS](#))**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way (877) 617-1565  
 Madison WI 53705 (608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

Main reception number, find number of complaints (if any) regarding timeshare company or salesperson.

**TIMESHARES - continued****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
(608) 224-5012  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Toll free and local number for  
Consumer Protection Hotline.  
[Fact sheet available.](#)

**TIRES****National Highway Traffic Safety Administration (NHTSA)**

1200 New Jersey Ave SE  
West Building  
Washington DC 20590

(888) 327-4236  
[nhtsa.gov](http://nhtsa.gov)  
[nhtsa.webmaster@dot.gov](mailto:nhtsa.webmaster@dot.gov)

Safety-NHTSA Auto Safety Hotline  
NHTSA, Office of Vehicle Safety  
Compliance.

**TOBACCO**

(SEE [CIGARETTE SALES](#))

**TOLL-FREE NUMBERS****Toll-Free Directory Assistance**

411  
[411.com](http://411.com)

Toll free assistance, fee to connect  
to phone number searched.  
Online phone directory assistance.

**TOURISM****Tourism, WI Dept. of**

3319 W Beltline Hwy  
Madison WI 53713

(608) 266-2161  
(800) 432-8747  
[travelwisconsin.com](http://travelwisconsin.com)  
[tourismtourinfo@travelwisconsin.com](mailto:tourismtourinfo@travelwisconsin.com)

**Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705

511  
(866) 511-9472  
[511wi.gov](http://511wi.gov)

Road conditions in Wisconsin.

**TOWING****Transportation, WI Dept. of**

State Patrol  
4822 Madison Yards Way  
Madison WI 53705

(844) 847-1234  
[wisconsindot.gov/statepatrol](http://wisconsindot.gov/statepatrol)

Tow truck equipment  
violations only.  
Wis. Admin. Code Ch Trans 319.

**TOXIC SUBSTANCES**

(SEE [HAZARDOUS PRODUCTS](#))

**TOYS**

(SEE [PRODUCT SAFETY](#))

**TRADE NAMES / TRADEMARKS**(SEE ALSO [COPYRIGHTS OR PATENTS](#))**Financial Institutions, WI Dept. of**

Division of Corporate and Consumer Services  
 Trademarks & Tradenames  
 4822 Madison Yards Way  
 PO Box 7847  
 Madison WI 53705

(608) 266-8915  
[dfi.wi.gov](http://dfi.wi.gov)

[dfi-trademark@dfi.wisconsin.gov](mailto:dfi-trademark@dfi.wisconsin.gov)

Trademarks/tradenames  
 notary public.

**Commerce, U.S. Dept. of**

Patent & Trademark Office  
 Trademark Assistance Center  
 Madison East Concourse Level  
 600 Dulany St  
 Alexandria VA 22314-5796

(800) 786-9199  
 (571) 272-1000  
[uspto.gov](http://uspto.gov)  
[usptoinfo@uspto.gov](mailto:usptoinfo@uspto.gov)

Recording that gives telephone number regarding how to file for patent protection, general info regarding patents, copyright info, or federal registration of trademark.

**TRADE PRACTICES, ORDERS ON UNFAIR****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices  
 2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(608) 224-4970  
 (608) 224-4928  
 (608) 224-4992  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcptradebureau@wisconsin.gov](mailto:datcptradebureau@wisconsin.gov)

DATCP general orders prohibiting unfair or deceptive trade practices. Unfair Sales Act, dairy, drug, soda water, malt beverages, motor fuel, tobacco, music royalties.

**TRADEMARKS**(SEE [TRADE NAMES/TRADEMARKS](#))**TRADING STAMPS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
 PO Box 8911  
 Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Stat. § 100.15.

**TRAILERS****Transportation, WI Dept. of**

Division of Motor Vehicles  
 4822 Madison Yards Way  
 PO Box 7949  
 Madison WI 53707-7949

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)

Licenses dealer –  
 dealership license plates.

**TRANSIENT MERCHANTS**(SEE [DOOR-TO-DOOR SALES](#))

**T****TRANSPORTERS****Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)

Licenses transporters.

**TRANSPORTATION, WI DEPT. OF****Transportation, WI Dept. of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705

(608) 266-1425  
(608) 266-3666  
[wisconsindot.gov](http://wisconsindot.gov)

Dealer Licensing Vehicle.  
Registration drivers' licenses, state patrol,  
highway conditions, truck & motor carriers  
information.

**TRAVEL**

(SEE [VACATION OFFERS](#))

**TRAVELING SALES JOBS**

(SEE [JOBS & JOB TRAINING](#))

**TREASURER'S OFFICE****State Treasurer, WI Office of the**

B38 West State Capitol  
Madison WI 53701

(608) 266-1714  
[statetreasurer.wi.gov](http://statetreasurer.wi.gov)

**TRESPASSING**

Contact local police department and sheriff's department.

**TRIAD OF WISCONSIN****Triad of Wisconsin**

6501 Watts Rd #250  
Madison WI 53719

608.238.7787  
[triadofwisconsin.org](http://triadofwisconsin.org)  
[info@rsvpdane.org](mailto:info@rsvpdane.org)

Seniors, Sheriffs and DATCP  
combat elderly fraud.

**TRUTH-IN-LENDING**

(SEE ALSO [CONSUMER ACT, WISCONSIN](#))

**Financial Institutions, WI Dept. of**

Office of Consumer Affairs  
4822 Madison Yards Way  
Madison WI 53705

(608) 261-9555  
(608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

Toll free inquiries.  
Madison office.  
Consumer Affairs.

**Federal Trade Commission (FTC)**

Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave  
Washington DC 20580

(877) FTC-HELP  
(877) 382-4357  
(202) 326-2395  
[ftc.gov](http://ftc.gov)

FTC Information Line.

**UNCLAIMED PROPERTY****Revenue, WI Dept. of**

2135 Rimrock Rd  
Madison WI 53713

(608) 264-4594  
[revenue.wi.gov/pages/unclaimedproperty](http://revenue.wi.gov/pages/unclaimedproperty)

Unclaimed property questions, forms.

**UNDERGROUND STORAGE TANKS**

(SEE [STORAGE TANKS](#))

**UNEMPLOYMENT COMPENSATION****Workforce Development, WI Dept. of**

Unemployment	(888) 258-9966
Compensation Division	(844) 910-3661
201 E Washington Ave	(414) 435-7069
Madison WI 53703	<a href="http://dwd.wisconsin.gov/ui">dwd.wisconsin.gov/ui</a> <a href="http://my.unemployment.wisconsin.gov">my.unemployment.wisconsin.gov</a>

Job Center.  
Filing must be done online.

**UNFAIR SALES ACT****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices	(608) 224-4925
2811 Agriculture Dr	(608) 224-4989
PO Box 8911	<a href="http://datcp.wi.gov">datcp.wi.gov</a>
Madison WI 53708-8911	<a href="mailto:datcptradebureau@wisconsin.gov">datcptradebureau@wisconsin.gov</a>

Unfair Sales Act (Minimum Markup Law) information.  
DATCP general orders prohibiting unfair or deceptive trade practices.  
Soda water, malt beverages, motor fuel, tobacco, music royalties.

**UNFAIR TRADE PRACTICE ORDERS**

(SEE [TRADE PRACTICES, ORDERS ON UNFAIR](#) OR [UNFAIR SALES ACT](#))

**UNIFORM COMMERCIAL CODE (UCC)****Financial Institutions, WI Dept. of**

Division of Corporate and Consumer Services	(608) 261-9555
4822 Madison Yards Way	(608) 266-8915
Madison WI 53705	<a href="http://dfi.wi.gov">dfi.wi.gov</a> <a href="mailto:dfi-ucc@dfi.wisconsin.gov">dfi-ucc@dfi.wisconsin.gov</a>

General DFI line.  
UCC Line.

**UNIONS****National Labor Relations Board**

310 W Wisconsin Ave Ste 450W	(844) 762-6572
Milwaukee WI 53203-2211	(414) 297-3861
	(414) 297-3880 FAX
	<a href="http://nrlb.gov">nrlb.gov</a>

General inquiries and complaints.  
Sub regional office 30, Milwaukee.

**UNIVERSAL PRODUCT CODE (UPC)****GS1 U.S., Inc.**

Princeton South Corporate Center	(609) 620-0200
00 Charles Ewing Blvd	(937) 435-3870
Ewing NJ 08628	<a href="http://gs1us.org">gs1us.org</a> <a href="mailto:info@gS1us.org">info@gS1us.org</a>

General main line.  
Bar code identification tool. Set up of brand and products for online and retail settings.

**U****UNSOLICITED MERCHANDISE**(SEE ALSO [NEGATIVE OPTION PLANS](#))

Wis. Stat. § 241.28. Wisconsin law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

**UPC**(SEE [UNIVERSAL PRODUCT CODE](#))**U.S. ATTORNEY GENERAL****Justice, U.S. Dept. of**

Attorney General (202) 514-2000  
950 Pennsylvania Ave NW (202) 353-1555  
Washington DC 20530-0001 [justice.gov](http://justice.gov)

Department of Justice switchboard.  
Comment Line.

**USURY LAW****Financial Institutions, WI Dept. of**

Bureau of Consumer Affairs (608) 261-9555  
4822 Madison Yards Way (800) 452-3328  
Madison WI 53705 (608) 264-7969  
[dfi.wi.gov](http://dfi.wi.gov)  
[consumeract@dfi.wisconsin.gov](mailto:consumeract@dfi.wisconsin.gov)

General number.  
Toll-free number  
Bureau of Consumer Affairs  
and Usury Law.

**UTILITIES****Public Service Commission, WI**

4822 Madison Yards Way (800) 225-7729  
Madison WI 53705 (608) 266-2001  
[psc.wi.gov](http://psc.wi.gov)

Consumer info line & utility  
complaints. Utility rates, billings and  
disconnects. Assistance programs  
and complaint filing.

**Citizen's Utility Board**

625 N Segoe Rd Ste 101 (608) 251-3322  
Madison WI 53705 [cubwi.org](http://cubwi.org)

Consumer oriented lobbying group  
supported by donations from public.

**Wisconsin Electric Cooperative Association**

6405 Century Ave, Ste 102 (608) 467-4650  
Middleton WI 53562 (608) 467-4651 FAX  
[weca.coop](http://weca.coop)

Represents electric cooperatives,  
advocates for safety and regulatory  
services, and cooperative governance.

**Municipal Electric Utilities of Wisconsin**

725 Lois Dr (608) 837-2263  
Sun Prairie WI 53590 [meuw.org](http://meuw.org)  
[office@meuw.org](mailto:office@meuw.org)

State association providing safety  
services, leadership and management  
training, advocacy, and member  
support. to the 81 municipal  
electrical utilities across the state.

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

(800) 422-7128

Web: [datcp.wi.gov](http://datcp.wi.gov)Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)[RETURN TO TOC](#)

**UTILITY SHUT-OFF RULES (PSC RULES)**(SEE ALSO [ENERGY](#) OR [ENERGY ASSISTANCE](#))**Public Service Commission, WI**

4822 Madison Yards Way  
Madison WI 53707-7854

(800) 225-7729  
(608) 266-2001  
[psc.wi.gov](http://psc.wi.gov)

Consumer info line & utility complaints.  
Requires utilities to give a disconnect notice, either by first-class mail or in person. Customers must be informed of their right to dispute the shut-off through appeal procedures.

**V****VACATION OFFERS****American Society of Travel Advisors**

Consumer Affairs Department (800) 275-2782  
 123 N Pitt St Ste 400 [asta.org](http://asta.org)  
 Alexandria VA 22314

**VANITY PUBLICATIONS****Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Consumer Protection (800) 422-7128 [Fact sheet available](http://Fact sheet available).  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)  
 Madison WI 53708-8911

**VENDING MACHINES****Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and (608) 224-4923 Licensing.  
 Recreational Safety (608) 224-4923  
 2811 Agriculture Dr [datcp.wi.gov](http://datcp.wi.gov)  
 PO Box 8911 [datcpdfslicensing@wi.gov](mailto:datcpdfslicensing@wi.gov)  
 Madison WI 53708-8911

**VETERANS AFFAIRS****Veterans Affairs, U.S. Dept. of**

810 Vermont Ave NW Washington DC 20420	Call 988	Veterans in crisis should call 988.
	(800) 698-2411 711 TTY	MyVA411 main information line.
	(800) 827-1000	VA Benefits Hotline.
	(888) 442-4551	Disability & Pension Benefits line.
	(877) 424-3838	GI Bill hotline.
	(877) 222-8387	National Call Center for Homeless
	(833) 933-1107	Veterans.
	(877) 327-0022 <a href="http://va.gov">va.gov</a>	VA Health Benefits line. VA Health Connect.  My HealtheVet help desk. Tech support for health portal.

**Veterans Affairs, U.S. Dept. of**

5400 W National Ave Milwaukee WI 53214	(414) 384-2000 (888) 469-6614 (800) 827-1000	Milwaukee Regional Office and appointments.
	(833) 494-7256 <a href="http://va.gov">va.gov</a> <a href="http://benefits.va.gov/milwaukee/">benefits.va.gov/milwaukee/</a>	WDVA Federal Claims Assistance.

**VETERANS AFFAIRS - continued****Veterans Affairs, WI Dept. of**

2135 Rimrock Rd  
PO Box 7843  
Madison WI 53707-7843

(800) 947-8387  
(608) 266-1311  
[dva.wi.gov](http://dva.wi.gov)

Benefits, programs, and services inquiries. (M-F 7:45am – 4:30pm)

**Veterans Affairs, U.S. Dept. of**

Madison Vets Center  
1291 N Sherman Ave  
Madison WI 53704

(608) 264-5342  
(800) 698-2411  
711 TTY  
(877) 927-8387  
[va.gov](http://va.gov)

Counseling, job assistance, resources, and referrals.  
Veterans Crisis Line.  
VA Madison Health Care  
After hours call center.

**VSAFE**

(833) 388-7233  
[vsafe.gov](http://vsafe.gov)

Website and call center designed to protect veterans, service members, and their families from fraud.

**Distress Calls/Suicide Prevention for Vets-24/7 Hotline**

(800) 698-2411  
[usmc-mccs.org](http://usmc-mccs.org)  
[dstressline@usmc.mil](mailto:dstressline@usmc.mil)

**VETERINARIANS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4353  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpveb@wi.gov](mailto:datcpveb@wi.gov)

Licensing; including animal technicians.  
Rules and practice questions.  
Complaints and enforcement.

**VICTIMS RIGHTS****Justice, WI Dept. of**

Office of Crime Victim Services  
PO Box 7951  
Madison WI 53707-7951

(800) 446-6564  
(608) 264-9497  
(800) 947-3529 TTY  
[doj.state.wi.us](http://doj.state.wi.us)  
[ocvs@doj.state.wi.us](mailto:ocvs@doj.state.wi.us)

Victims and witness rights resource center, complaints, lawyer referral information.

**VIDEO GAMES****Entertainment Software Ratings Board**

317 Madison Ave 22nd Fl  
New York NY 10017

[esrb.org](http://esrb.org)

Non-profit, Information about game and/or app content. ESRB ratings.

**VIDEO POKER**

(SEE [GAMBLING](#))

**VITAMINS AND FOOD SUPPLEMENTS****Food and Drug Administration, U.S. (FDA)**

Center for Food Safety  
& Applied Nutrition  
5001 Campus Dr HFS-009  
College Park MD 20740-3835

(888) 723-3366  
(888) 463-6332  
[fda.gov](http://fda.gov)

(M-F 10am – 4pm ET)  
Protects public health, assuring  
product labeling, safety, and regulation.

**VOCATIONAL REHABILITATION****Workforce Development, WI Dept. of**

Division of Vocational Rehabilitation  
201 E Washington Ave  
Madison WI 53703-7852

(608) 261-0050  
(800) 442-3477  
[dwd.wi.gov](http://dwd.wi.gov)  
[dvr@dwd.wi.gov](mailto:dvr@dwd.wi.gov)

PO Box 7946  
Madison WI 53707

Provide vocational rehabilitation  
services for all adults with disabilities.

**VOLATILE ORGANIC COMPOUNDS (VOC)****Environmental Protection Agency, U.S. (EPA)**

William Jefferson Clinton Bldg  
1200 Pennsylvania Ave NW  
Washington DC 20460

(800) 621-8431

(800) 471-7127  
[epa.gov](http://epa.gov)

Federal rules control emissions  
of VOC's which help make up  
ground-level ozone.

Toxic substances Control Act Hotline

**VOTING RIGHTS****Wisconsin Elections Commission**

201 W Washington Ave 2<sup>nd</sup> Fl  
PO Box 7984  
Madison WI 53702

(608) 266-8005  
(800) 947-3529 TTY  
(608) 267-0500 FAX  
[elections.wi.gov](http://elections.wi.gov)  
[elections@wi.gov](mailto:elections@wi.gov)

Voter Helpline, legal requirements  
and information, and  
voter registration questions.

**WAGES**(SEE ALSO [EMPLOYMENT](#))**Workforce Development, WI Dept. of**

201 E Washington Ave PO Box 8928 Madison WI 53703-8928	(608) 266-3131 (608) 266-6860 (608) 266-1340 (608) 261-0050  (414) 227-4384 <a href="http://dwd.wi.gov">dwd.wi.gov</a> <a href="mailto:erinfo@dwd.wisconsin.gov">erinfo@dwd.wisconsin.gov</a>	General information. Equal Rights Division, Madison. Worker's Compensation. Disability employment, Department of Vocational Rehabilitation (DVR). Equal Rights Division, Milwaukee.
--	--	---

**Labor, U.S. Dept. of**

Wage & Hour Division 310 W Wisconsin Ave Ste 1170 Milwaukee WI 53203	(414) 297-1590 <a href="http://dol.gov">dol.gov</a>	State level. Fair Labor Standards Act, Family Medical Leave Act, Migrant & Seasonal Garnishment, etc.
--	--	---

**Labor, U.S. Dept. of**

Wage & Hour Division Frances Perkins Bldg 200 Constitution Ave NW Washington DC 20210	(866) 487-2365	General line. Federal level. Fair Labor Standards Act, Family Medical Leave Act, Migrant & Seasonal Garnishment, etc.
	(866) 487-9243 <a href="http://dol.gov">dol.gov</a>	Wage and hour division complaint line.

**WAREHOUSE**(SEE ALSO [MOVING](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Business Trade Practices 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(608) 224-4933	Warehouse storage.
Bureau of Consumer Protection 2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 <a href="http://datcp.wi.gov">datcp.wi.gov</a> <a href="mailto:datcphotline@wisconsin.gov">datcphotline@wisconsin.gov</a>	Self-Storage facilities. <a href="#">Fact sheet available</a> . Wis. Stat. § 704.90.

**WARRANTIES****Wis. Stats. §§ 402.314 402.316 Federal: Magnuson-Moss Warranty Act.****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 <a href="http://datcp.wi.gov">datcp.wi.gov</a> <a href="mailto:datcphotline@wisconsin.gov">datcphotline@wisconsin.gov</a>	<a href="#">Fact sheet available</a> .
---	--	--

**WARRANTIES - continued****Transportation, WI Dept. of**

Dealers & Agents Division  
4822 Madison Yards Way  
Madison WI 53705

(608) 266-1425  
[wisconsindot.gov](http://wisconsindot.gov)  
[dealerlicensingunit@dot.wi.gov](mailto:dealerlicensingunit@dot.wi.gov)

Secret warranties on automobiles.  
Extended warranties through manufacturers only.

**Safety and Professional Services, WI Dept. of**

Division of Professional Credential Processing  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dspss@wisconsin.gov](mailto:dspss@wisconsin.gov)

Manufactured homes and Solar Energy System Pre-Sale information, Wisconsin "Right to Cure Law".

**Federal Trade Commission (FTC)**

Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580

(877) 382-4357  
(202) 326-2222  
[ftc.gov](http://ftc.gov)  
[reportfraud.ftc.gov](http://reportfraud.ftc.gov)

General information, enforces Magnuson-Moss Warranty Act, deceptive advertising, etc.  
General info and fraud reporting.

**WARRANTIES – EXTENDED****Commissioner of Insurance, WI Office of the**

101 E Wilson St  
PO Box 7873  
Madison WI 53703-3474

(608) 266-3585  
(800) 236-8517  
[oci.wi.gov](http://oci.wi.gov)

General information line.  
Toll-free line.

**WASTE CONTROL**

(SEE ALSO [POLLUTION](#))

**Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(888) 936-7463  
(608) 266-2621  
(800) 943-0003  
(608) 266-1054  
  
(608) 266-1956  
(608) 267-7691  
  
(888) 947-2876  
(855) 889-3021  
[dnr.wi.gov](http://dnr.wi.gov)

Toll free general information line.  
Central office, general information.  
24-hour spill reporting hotline.  
Bureau of Drinking Water & Groundwater, copy of water report.  
Bureau of Watershed Management.  
Non-emergency law enforcement, wildlife vehicle collisions.  
Burning restrictions and permits.  
Small Business Environmental Assistance Program.

**WATER**

(SEE ALSO [ENVIRONMENT](#), [POLLUTION](#), OR [WASTE CONTROL](#))

**Public Service Commission, WI**

4822 Madison Yards Way  
Madison WI 53705

(608) 266-5481  
(888) 816-3831  
(608) 266-2001  
(800) 225-7729  
[psc.wi.gov](http://psc.wi.gov)

General information.  
Consumer inquiries and complaints.

**WATER – continued****State Lab of Hygiene**

2601 Agriculture Dr  
Madison WI 53718

(800) 442-4618  
(608) 224-6202  
[slh.wisc.edu](http://slh.wisc.edu)

Water testing/kits.  
Environmental laboratories and  
forensic toxicology.

**WATER PARKS**

(SEE [ENVIRONMENTAL SANITATION](#))

**WATER TREATMENT DEVICES****Safety and Professional Services, WI Dept. of**

Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705

(877) 617-1565  
(608) 266-2112  
[dps.wi.gov](http://dps.wi.gov)  
[dps@wisconsin.gov](mailto:dps@wisconsin.gov)

Wisconsin's water treatment device  
review program. Devices (including  
softeners and purifiers) approved.

Review includes:

1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to  
support claim.

**WATERPROOFING (BASEMENT)****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Wis. Admin. Code ch. ATCP 133.

**WEATHERIZATION**

(SEE ALSO [ENERGY ASSISTANCE](#) OR [ENERGY](#))

**Energy, Housing and Community Resources, WI Dept. of**

PO Box 7970  
Madison WI 53707-7970

(866) 432-8947  
[energyandhousing.wi.gov](http://energyandhousing.wi.gov)

For list of Wisconsin weatherization  
providers. Oversees the Wisconsin  
Weatherization Assistance Program  
(WAP).

**WEEDS – NOXIOUS****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(608) 843-5475  
(888) 937-7463  
[dnr.wi.gov](http://dnr.wi.gov)  
[invasive.species@wisconsin.gov](mailto:invasive.species@wisconsin.gov)

Forestry Health Program.  
Field office location information.

**WEIGHT LOSS CENTERS****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
(608) 224-5012  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Consumer Protection Hotline.  
General information line.  
Requirements for proof of  
financial responsibility.

**WEIGHTS AND MEASURES**

(SEE [AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF](#))

**W****WELFARE PROBLEMS****Health Services, WI Dept. of**

1 West Wilson St  
Madison WI 53703

(608) 266-1865  
(800) 362-3002  
(888) 794-5556  
[hhs.gov](http://hhs.gov)  
[access.wisconsin.gov](http://access.wisconsin.gov)

Apply through ACCESS website.  
Contact agency based on county  
you live in.

**WELL DRILLERS****Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(888) 936-7463  
(608) 266-0153  
[dnr.wi.gov](http://dnr.wi.gov)  
[dnrdglicensing@wisconsin.gov](mailto:dnrdglicensing@wisconsin.gov)  
[dnrwellreport@wisconsin.gov](mailto:dnrwellreport@wisconsin.gov)

Serving all aspects from well to dwelling. Quality of work and code violation complaints only. Water well and heat exchange drilling license. Pump installer license, drilling rig operator registration, and business registration.

**WHEELER REPORT****Wheeler Reports Inc.**

111 W Wilson St #501  
Madison WI 53703

(608) 287-0130  
[thewheelerreport.com](http://thewheelerreport.com)  
[wheeler@thewheelerreport.com](mailto:wheeler@thewheelerreport.com)

Daily summary of statewide news concerning state government.

**WHISTLE BLOWER****Government Accountability Office, U.S.**

GAO Fraud Net  
441 G St NW  
Mail Stop 4T21  
Washington DC 20548

(800) 424-5454  
(202) 512-2841 FAX  
[gao.gov/fraudnet](http://gao.gov/fraudnet)  
[fraud@gao.gov](mailto:fraud@gao.gov)

To report fraud, waste, abuse, and mismanagement of federal funds.

**WILLS, ESTATES**

(SEE [PROBATE, WILLS, ESTATES](#))

**WINDOW CORDS / BLINDS****Window Covering Safety Council**

529 14<sup>th</sup> St NW, Ste 1280  
Washington DC 20045

(212) 297-2100  
[windowcoverings.org](http://windowcoverings.org)  
[info@windowcoverings.org](mailto:info@windowcoverings.org)

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

**Consumer Product Safety Commission, U.S. (CPSC)**

4330 E West Hwy  
Bethesda MD 20814

(800) 638-2772  
[cpsc.gov](http://cpsc.gov)

**WINDOWS AND PATIO DOORS**(SEE ALSO [HOME IMPROVEMENT](#))**Safety and Professional Services, WI Dept. of**

Division of Industry Services (877) 617-1565  
 4822 Madison Yards Way (608) 266-2112  
 Madison WI 53708-8935 [dps.wi.gov](http://dps.wi.gov)  
[dsp@wisconsin.gov](mailto:dsp@wisconsin.gov)

Code information for home improvement available from both toll free and main office general phone lines. Contact county or municipality building inspection units for additional rules, regulations, and inspection service information.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

Home improvement questions.  
[Fact sheet available.](#)

**WIRELESS CABLE****Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

**WISCONSIN CONSUMER ACT**(SEE [CONSUMER ACT, WISCONSIN](#))**WISCONSIN STATE AGENCIES**[wisconsin.gov](http://wisconsin.gov)

For addresses and phone numbers of Wisconsin state agencies.

**WISCONSIN WEB PORTAL**

(608) 250-4606  
[wisconsin.gov](http://wisconsin.gov)  
[wi\\_helpdesk@egov.com](mailto:wi_helpdesk@egov.com)

Wisconsin Portal.

**WORK-AT-HOME SCHEMES**(SEE ALSO [BUSINESS AND BUSINESS OPPORTUNITIES](#))**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr (800) 422-7128  
 PO Box 8911 [datcp.wi.gov](http://datcp.wi.gov)  
 Madison WI 53708-8911 [datcphotline@wisconsin.gov](mailto:datcphotline@wisconsin.gov)

[Fact sheet available.](#)

**WORKER'S COMPENSATION****Workforce Development, WI Dept. of**

Worker's Compensation Division (608) 266-1340  
 201 E Washington Ave Rm C100 (608) 267-0394 FAX  
 PO Box 7901 [dwd.wi.gov](http://dwd.wi.gov)  
 Madison WI 53707-7901 [dwddwc@dwd.wisconsin.gov](mailto:dwddwc@dwd.wisconsin.gov)

Claims information, forms, publications, equal rights, worker's compensation, and unemployment insurance. Serving workers, employers, insurers, and medical providers.

**W**

## WORKFORCE DEVELOPMENT, WI DEPT. OF

### Workforce Development, WI Dept. of

201 E Washington Ave  
PO Box 7946  
Madison WI 53707

(608) 266-3131  
[dwd.wi.gov](http://dwd.wi.gov)

Unemployment insurance, equal rights, veterans employment services, disability employment services, worker's compensation, and apprenticeship.

## WORLD DAIRY EXPO

### World Dairy Expo

3310 Latham Dr  
Madison WI 53713

(608) 224-6455  
[worlddairyexpo.com](http://worlddairyexpo.com)  
[wde@wdxpo.com](mailto:wde@wdxpo.com)

Show grounds address:  
Alliant Energy Center  
1919 Alliant Energy Center Way  
Madison WI 53713

**X-RAY FACILITIES AND RADIOGRAPHER LICENSING****Health Services, WI Dept. of**

DHS – X-ray Protection  
PO Box 93521  
Milwaukee WI 53293-3521

(608) 267-4782  
[dhs.wi.gov](http://dhs.wi.gov)

Registers and inspects x-ray facilities.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935

(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

See website for radiographer license applications and renewal requirements.

Y

## YOUTH COUNCILS

### Youth Leadership Directory

2135 N Dr. MLK Jr. Drive Ste 4000  
Milwaukee WI 53212

[youthforwardmke.org/youth-leadership-directory](http://youthforwardmke.org/youth-leadership-directory)- A directory of organizations in the State of Wisconsin that have leadership councils or offer leadership development opportunities for young people.

**ZOOS**(SEE ALSO [ANIMALS](#))**Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(608) 317-8417  
[dnr.wi.gov](http://dnr.wi.gov)

Regulates possession of activities involving captive wildlife. Activities include, but are limited to, transporting, selling, purchasing, introducing, stocking, releasing, hunting, exhibiting, propagating, and rehabilitating captive wild animals.