

A Day in the Life of a Laboratory Evaluation Officer (LEO) and a Survey Rating Officer (SRO)

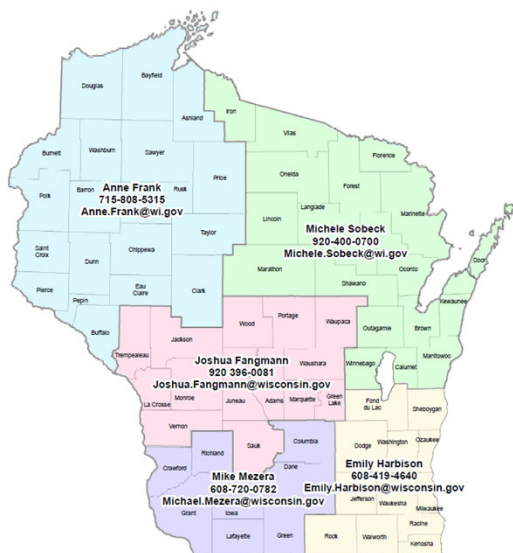


Kate Angeles – Division of Food and Recreational Safety

Dairy Section

WISCONSIN DEPARTMENT OF AGRICULTURE, TRADE AND CONSUMER PROTECTION

September 17, 2026



Supervisor-Program Evaluation & Certification: Kate Angeles, (608) 416-0244, Kate.Angeles@wisconsin.gov

General Milk Sanitation Rating Program E-Mail: DATCPDFMSRO@wi.gov



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Laboratory Evaluation Officer (LEO) Team

Laura Traas: 31 years of State Service

Mary Wegner: 11 years of State Service

Natasha Lepak: 6 years of State Service



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Purpose of the Survey Rating Officer (SRO) Team

- Audit the DATCP dairy regulatory program and dairy industry
 - How well does the State of Wisconsin's meet the requirements of the national standard?
- SRO does surveys to determine the level of compliance to the standards
 - Passing score survey allows raw milk and milk products to be shipped across state lines
- SRO evaluates the movement of milk from farm to truck to milk plant to packaging through their surveys.



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A Day in the Life of an SRO



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Bulk Tank Units (BTU) Farm Surveys: Farm Surroundings



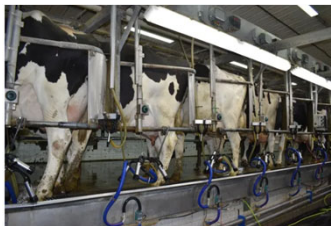
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Bulk Tank Units (BTU) Farm Surveys: Milk house



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Bulk Tank Units (BTU) Farm Surveys: Milking Barn, Parlor, or Automatic Milking Installation (AMI)



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Bulk Tank Units (BTU) Farm Surveys: Rotary



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Bulk Tank Units (BTU) Farm Surveys: Water Supply and Drug/Chemical Control



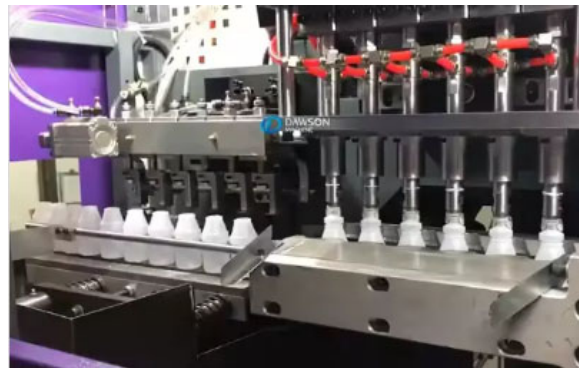
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Plant Surveys: Receiving Milk, Pasteurization, Cooling, and Packaging



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Single Service Surveys



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Purpose of the Laboratory Evaluation Officer (LEO) Team

Certifies laboratories to conduct official food safety testing for State of Wisconsin

Drinking Water	Milk and Milk Products
Coliforms/E.coli Total Plate Counts Pseudomonas Enterococci Cryptosporidium and Giardia	Coliforms/E.coli Total Plate Counts Somatic Cells Phosphatase Pasteurized Milk Container Testing Drug Residues

LEO conducts a biennial evaluation of each laboratory



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LEO Evaluations: Observe testing procedures



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LEO Evaluation: Inspect Equipment



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LEO Evaluation: Review Documentation

- Lab Analyst Training Records
- Temperature Records
- Equipment Calibration Records
- Quality Control Records
- Test Results and Bench Sheets



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