











Top Ten Consumer Complaints of 2021

DATCP's Bureau of Consumer Protection,
Business Trade Practices, and Weights and Measures
received more than 11,000 consumer complaints in 2021.

Below is a ranking of the top ten complaint categories.

Rank	Category	# of complaints
1	 Telemarketing	2,765
2	 Landlord Tenant	1,678
3	 Identity Theft	1,550
4	 Home Improvement	580
5	 Telecommunications	573
6	 Medical Billing	273
7	 Motor Vehicle Repair	218
8	 Motor Vehicle Sales, new and used	194
9	 Motor Vehicle Accessory/ Parts Sales and Service	180
10	 Entertainment and Recreation	140

DATCP can offer resources and assistance if you...

... have experienced identity theft.

... have a billing dispute with a business that you cannot resolve.

... have problems with your rental agreement or landlord

For resources or to file a consumer complaint visit datcp.wi.gov,
Call the **Consumer Protection Hotline (800) 422-7128**,
or email DATCPHotline@Wisconsin.gov.



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