

*Has your identity been stolen? Have a billing dispute with a business?
Problems with your rental agreement or landlord? Think you may have been scammed?*

Top Ten Consumer Complaints of 2016

Rank	Category	# of Complaints
1	 Telemarketing	3,685
2	 Landlord/Tenant	1,121
3	 Telecommunications	698
4	 Identity Theft	431
5	 Home Improvement	383
6	 Gas Pump Accuracy	266
7	 Motor Vehicle Repair	200
8	 Motor Vehicle Sales	173
9	 Computer & Equipment	152
10	 Warranties	138

DATCP's Bureaus of Consumer Protection and Weights and Measures received nearly 11,000 consumer complaints in 2016.

Facing a consumer protection issue?

Visit datcp.wi.gov for fact sheets and resources that may be useful in understanding your consumer rights. If your issue is with a business, communicate with the business about your concerns and the resolution you are seeking. Keep documentation of your efforts.

Can't reach a resolution? Call our Consumer Protection Hotline (800-422-7128) for additional guidance or file a complaint with DATCP. You can file your complaint at datcp.wi.gov or call the hotline to have a complaint form sent to you.



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