The Ready Reference Guide and other valuable information is available online at datcp.wi.gov or by contacting:

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<table>
<thead>
<tr>
<th>Table of Contents</th>
</tr>
</thead>
<tbody>
<tr>
<td>AARP</td>
</tr>
<tr>
<td>ACCOUNTING EXAMINING BOARD</td>
</tr>
<tr>
<td>ACUPUNCTURISTS</td>
</tr>
<tr>
<td>ADDITIVES</td>
</tr>
<tr>
<td>ADHESIVE – DANGEROUS</td>
</tr>
<tr>
<td>ADMINISTRATION, WI DEPT OF</td>
</tr>
<tr>
<td>ADOPTION</td>
</tr>
<tr>
<td>ADVANCE FEE LOANS</td>
</tr>
<tr>
<td>ADVERTISING</td>
</tr>
<tr>
<td>AEROSOLS</td>
</tr>
<tr>
<td>AGING</td>
</tr>
<tr>
<td>AGRICULTURE, TRADE &amp; CONSUMER PROTECTION, WISCONSIN DEPT OF</td>
</tr>
<tr>
<td>AIDS</td>
</tr>
<tr>
<td>AIR</td>
</tr>
<tr>
<td>AIRLINES, AIRFARES, AIRPLANES, ETC</td>
</tr>
<tr>
<td>ALCOHOL</td>
</tr>
<tr>
<td>AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)</td>
</tr>
<tr>
<td>AMUSEMENT RIDES</td>
</tr>
<tr>
<td>ANIMALS</td>
</tr>
<tr>
<td>ANNUITIES</td>
</tr>
<tr>
<td>ANTI-TRUST</td>
</tr>
<tr>
<td>ANTIQUE SHOPS</td>
</tr>
<tr>
<td>APPLIANCES</td>
</tr>
<tr>
<td>APPRAISERS (REAL ESTATE)</td>
</tr>
<tr>
<td>ARBITRATION - AUTOMOBILES</td>
</tr>
<tr>
<td>ARCHITECTS</td>
</tr>
<tr>
<td>ARSON</td>
</tr>
<tr>
<td>ASBESTOS</td>
</tr>
<tr>
<td>ASSESSMENTS</td>
</tr>
<tr>
<td>ASSISTED LIVING FACILITIES</td>
</tr>
<tr>
<td>ATCP</td>
</tr>
<tr>
<td>ATHLETICS</td>
</tr>
<tr>
<td>ATTORNEYS</td>
</tr>
<tr>
<td>LAWYER REFERRAL SERVICES OR LEGAL AID &amp; RELATED SERVICES CONTINUED</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
<table>
<thead>
<tr>
<th>TABLE OF CONTENTS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>BUDGET COUNSELING</td>
<td>19</td>
</tr>
<tr>
<td>BUILDING CODES/INSPECTORS</td>
<td>20</td>
</tr>
<tr>
<td>BUNGEE JUMPING</td>
<td>20</td>
</tr>
<tr>
<td>BURGLAR ALARMS</td>
<td>20</td>
</tr>
<tr>
<td>BUSINESS AND BUSINESS OPPORTUNITIES</td>
<td>21</td>
</tr>
<tr>
<td>BUSINESS PERMITS</td>
<td>22</td>
</tr>
<tr>
<td>BUSING-SCHOOL</td>
<td>22</td>
</tr>
<tr>
<td>BUYING CLUBS (FUTURE SERVICE PLANS)</td>
<td>22</td>
</tr>
<tr>
<td>BUY ONE, GET ONE FREE</td>
<td>22</td>
</tr>
<tr>
<td>CABLE TV</td>
<td>23</td>
</tr>
<tr>
<td>CAMP GROUNDS</td>
<td>23</td>
</tr>
<tr>
<td>CANADA</td>
<td>23</td>
</tr>
<tr>
<td>CAP</td>
<td>23</td>
</tr>
<tr>
<td>CAP’S (CONSUMER ACTION PANELS)</td>
<td>23</td>
</tr>
<tr>
<td>CAPITOL POLICE, WI</td>
<td>24</td>
</tr>
<tr>
<td>CAR</td>
<td>24</td>
</tr>
<tr>
<td>CAR SEATS</td>
<td>24</td>
</tr>
<tr>
<td>CARNIVAL RIDES (AMUSEMENT RIDES)</td>
<td>24</td>
</tr>
<tr>
<td>CARPETING</td>
<td>24</td>
</tr>
<tr>
<td>CELLULOSE INSULATION</td>
<td>24</td>
</tr>
<tr>
<td>CEMETERIES</td>
<td>25</td>
</tr>
<tr>
<td>CENSUS</td>
<td>25</td>
</tr>
<tr>
<td>CERTIFICATE OF FREE SALE</td>
<td>25</td>
</tr>
<tr>
<td>CHAIN DISTRIBUTORSHIPS</td>
<td>25</td>
</tr>
<tr>
<td>CHAIN LETTERS</td>
<td>25</td>
</tr>
<tr>
<td>CHAMBER OF COMMERCE</td>
<td>26</td>
</tr>
<tr>
<td>CHARGEBACK</td>
<td>26</td>
</tr>
<tr>
<td>CHARITABLE GAMES, ORGANIZATIONS, &amp; SOLICITATIONS</td>
<td>26</td>
</tr>
<tr>
<td>CHECK CASHING BUSINESS</td>
<td>27</td>
</tr>
<tr>
<td>CHEMICALS, HAZARDOUS SUBSTANCES</td>
<td>27</td>
</tr>
<tr>
<td>CHILD ABUSE</td>
<td>27</td>
</tr>
<tr>
<td>CHILD CARE</td>
<td>27</td>
</tr>
<tr>
<td>CHILD FIND PROGRAM (FINGERPRINTING)</td>
<td>28</td>
</tr>
<tr>
<td>CHILD LABOR</td>
<td>28</td>
</tr>
<tr>
<td>CHILD RESTRAINING SEATS</td>
<td>28</td>
</tr>
<tr>
<td>CHILD RESTRAINING SEATS CONTINUED</td>
<td>29</td>
</tr>
<tr>
<td>CHILD SUPPORT</td>
<td>29</td>
</tr>
<tr>
<td>CHILDREN AND FAMILIES, WI DEPT OF</td>
<td>29</td>
</tr>
<tr>
<td>CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD</td>
<td>30</td>
</tr>
<tr>
<td>CHRISTMAS DECORATIONS</td>
<td>30</td>
</tr>
<tr>
<td>CIGARETTE SALES</td>
<td>30</td>
</tr>
<tr>
<td>CIVIL LIBERTIES</td>
<td>30</td>
</tr>
<tr>
<td>CLASS ACTIONS (PRIVATE LAWSUITS)</td>
<td>30</td>
</tr>
<tr>
<td>CLEANING PRODUCTS (HOUSEHOLD)</td>
<td>31</td>
</tr>
<tr>
<td>CLIENT ASSISTANCE PROGRAM (CAP)</td>
<td>31</td>
</tr>
<tr>
<td>CLOTHING</td>
<td>31</td>
</tr>
<tr>
<td>COBRA ACT</td>
<td>31</td>
</tr>
<tr>
<td>COLLECTION AGENCIES PRACTICES</td>
<td>31</td>
</tr>
<tr>
<td>COLLEGE – TECHNICAL</td>
<td>32</td>
</tr>
<tr>
<td>COMMODITIES</td>
<td>32</td>
</tr>
<tr>
<td>COMMUNICATION</td>
<td>32</td>
</tr>
<tr>
<td>COMMUNITY COLLEGES</td>
<td>32</td>
</tr>
<tr>
<td>COMMUNITY ADVOCATES</td>
<td>32</td>
</tr>
<tr>
<td>COMPARATIVE PRICE ADVERTISING</td>
<td>32</td>
</tr>
<tr>
<td>COMPUTER DATING SERVICES</td>
<td>33</td>
</tr>
<tr>
<td>CONDEMNATION</td>
<td>33</td>
</tr>
<tr>
<td>CONDOMINIUMS</td>
<td>33</td>
</tr>
<tr>
<td>CONSUMER ACT, WISCONSIN</td>
<td>33</td>
</tr>
<tr>
<td>CONSUMER ACTION HANDBOOK</td>
<td>33</td>
</tr>
<tr>
<td>CONSUMER EDUCATION</td>
<td>33</td>
</tr>
<tr>
<td>CONSUMER EDUCATION CONTINUED</td>
<td>34</td>
</tr>
<tr>
<td>CONSUMER ORGANIZATIONS - WISCONSIN</td>
<td>34</td>
</tr>
<tr>
<td>CONSUMER PRICE INDEX</td>
<td>34</td>
</tr>
<tr>
<td>CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US</td>
<td>34</td>
</tr>
<tr>
<td>CONSUMER PROTECTION</td>
<td>34</td>
</tr>
<tr>
<td>CONSUMER REPORTS MAGAZINE</td>
<td>34</td>
</tr>
<tr>
<td>CONTACT LENSES</td>
<td>35</td>
</tr>
<tr>
<td>CONTESTS</td>
<td>35</td>
</tr>
<tr>
<td>TABLE OF CONTENTS</td>
<td></td>
</tr>
<tr>
<td>-------------------</td>
<td></td>
</tr>
</tbody>
</table>

| CONTRACTORS .................................................. | 36 |
| CONTRIBUTIONS .................................................. | 36 |
| CONVICTIONS (LANDLORD-TENANT) ................................. | 36 |
| COOPERATIVES .................................................... | 36 |
| COPYRIGHTS ........................................................ | 37 |
| CORPORATION INFORMATION .......................................... | 37 |
| CORRECTIONS, WISCONSIN DEPT OF ................................ | 37 |
| CORRESPONDENCE SCHOOLS .......................................... | 37 |
| COSMETICS .......................................................... | 38 |
| COSMETOLOGY ........................................................ | 38 |
| COUNSELORS ........................................................ | 38 |
| COUNTERFEIT ITEMS ................................................. | 38 |
| COUNTY BAR ASSOCIATIONS ........................................... | 39 |
| COUPON BOOKS ........................................................ | 39 |
| COURTS .................................................................. | 39 |
| CRAMMING ............................................................. | 39 |
| CREDIT ................................................................. | 40 |
| CREDIT BUREAUS ..................................................... | 40 |
| CREDIT CARDS ....................................................... | 40 |
| CREDIT CARDS CONTINUED .......................................... | 41 |
| CREDIT COUNSELING ................................................. | 41 |
| CREDIT REPAIR ....................................................... | 41 |
| CREDIT REPORTS ..................................................... | 42 |
| CREDIT REPORTING AGENCIES ....................................... | 42 |
| CREDIT REPORTING AGENCIES CONTINUED ......................... | 43 |
| CREDIT UNIONS ..................................................... | 43 |
| CRIBS ................................................................... | 43 |
| CRIME STATISTICS ................................................... | 44 |
| CRIME VICTIMS SERVICES .......................................... | 44 |
| CRIMINAL BACKGROUND CHECK ...................................... | 44 |
| CURRENCY EXCHANGE ................................................. | 44 |
| DAIRY PRODUCTS ..................................................... | 45 |
| DANCE STUDIOS ..................................................... | 45 |
| DATCP ................................................................. | 45 |
| DATING SERVICES .................................................... | 45 |
| DAY CARE CENTERS .................................................. | 45 |
| CURRENCY EXCHANGE ................................................ | 44 |
| CRIMINAL BACKGROUND CHECK ...................................... | 44 |
| CURRENCY EXCHANGE ................................................. | 44 |
| DAIRY PRODUCTS ..................................................... | 45 |
| DANCE STUDIOS ..................................................... | 45 |
| DATCP ................................................................. | 45 |
| DATING SERVICES .................................................... | 45 |
| DAY CARE CENTERS .................................................. | 45 |
TABLE OF CONTENTS

ELECTROLOGISTS .............................................................................. 56
ELEVATORS .......................................................................................... 56
EMBALMING .......................................................................................... 56
EMERGENCY .......................................................................................... 56
EMISSIONS CONTROLS ....................................................................... 56
EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA ............. 57
EMPLOYMENT ..................................................................................... 57
EMPLOYMENT AGENCY ....................................................................... 57
ENERGY .................................................................................................. 58
ENERGY ASSISTANCE ......................................................................... 59
ENGINEERS (PROFESSIONAL) .......................................................... 59
ENTERTAINMENT RATINGS ............................................................... 59
ENVIRONMENT ................................................................................... 59
ENVIRONMENT CONTINUED ............................................................ 60
ENVIRONMENTAL LABELING OF PRODUCTS .................................. 60
ENVIRONMENTAL SANITATION ......................................................... 60
EQUAL CREDIT OPPORTUNITY ACT ............................................ 60
EQUAL RIGHTS .................................................................................... 61
ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT) ...... 61
ETHICS, GOVERNMENT ..................................................................... 61
EVICION ............................................................................................... 62
EXPORTS .............................................................................................. 62
EXTENDED WARRANTIES ..................................................................... 62
EYE GLASSES ........................................................................................ 62
FABRICS .............................................................................................. 63
FAIR CREDIT BILLING ACT ................................................................. 63
FAIR CREDIT REPORTING ACT .......................................................... 63
FAIR DEALERSHIP .............................................................................. 63
FAIR DEALERSHIP CONTINUED ....................................................... 64
FAIR TRADE ACT (REPEALED 3/11/76) ........................................... 64
FARMERS MARKETS .......................................................................... 64
FARMING .............................................................................................. 65
FEDERAL BUREAU OF INVESTIGATION (FBI) .............................. 65
FEDERAL CITIZEN INFORMATION CENTER .................................... 65
FEDERAL COMMUNICATIONS COMMISSION .................................. 66
FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) ......... 66
FEDERAL HOUSING ADMINISTRATION (FHA) ............................. 66
FEDERAL JOB INFORMATION .......................................................... 67
FEDERAL TRADE COMMISSION ...................................................... 67
FEMA .................................................................................................... 67
FHA ....................................................................................................... 67
FINANCE CHARGES AND INTEREST RATES .................................. 67
FINANCE COMPANIES ....................................................................... 68
FINANCIAL AID - SCHOOL ................................................................. 68
FINANCIAL ASSISTANCE .................................................................... 68
FINANCIAL COUNSELING ................................................................. 68
FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF ......... 68
FINGERPRINTING .............................................................................. 68
FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS ........ 69
FIREARMS ........................................................................................... 69
FIREWOOD .......................................................................................... 70
FIREWORKS ....................................................................................... 70
FISHERS ............................................................................................... 70
FITNESS CENTERS ............................................................................ 70
FLAG (STATE OF WISCONSIN) .......................................................... 71
FLAMMABLE PRODUCTS ..................................................................... 71
FLOODING ............................................................................................ 71
FOOD .................................................................................................... 71
FOOD CONTINUED ............................................................................. 72
FOOD CONTINUED ............................................................................. 73
FOOD PROGRAMS – EMERGENCY .................................................. 73
FOOD STAMPS ................................................................................... 73
FOOD STAMPS CONTINUED ............................................................ 74
FOOT AND MOUTH DISEASE ............................................................. 74
FOREIGN PURCHASES ....................................................................... 74
FORESTRY ............................................................................................ 74
FORMALDEHYDE IN MOBILE HOMES .......................................... 75
FRANCHISES ........................................................................................ 75
FRAUD ................................................................................................... 75
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>FREE SALE, CERTIFICATE OF</td>
<td>76</td>
</tr>
<tr>
<td>FUEL ASSISTANCE</td>
<td>76</td>
</tr>
<tr>
<td>FUEL AND GASOLINE</td>
<td>76</td>
</tr>
<tr>
<td>FUEL AND GASOLINE CONTINUED</td>
<td>77</td>
</tr>
<tr>
<td>FUNDRAISERS</td>
<td>77</td>
</tr>
<tr>
<td>FUNERAL DIRECTORS AND EMBALMERS</td>
<td>77</td>
</tr>
<tr>
<td>FUTURE SERVICE PLANS</td>
<td>78</td>
</tr>
<tr>
<td>FUTURES</td>
<td>78</td>
</tr>
<tr>
<td>GAMBLING</td>
<td>79</td>
</tr>
<tr>
<td>GAMING</td>
<td>79</td>
</tr>
<tr>
<td>GARNISHMENT</td>
<td>79</td>
</tr>
<tr>
<td>GASES (COMPRESSED)</td>
<td>80</td>
</tr>
<tr>
<td>GASOLINE</td>
<td>80</td>
</tr>
<tr>
<td>GEMS</td>
<td>80</td>
</tr>
<tr>
<td>GENERAL ACCOUNTING OFFICE</td>
<td>80</td>
</tr>
<tr>
<td>GENERIC DRUG LAW</td>
<td>80</td>
</tr>
<tr>
<td>GIFT CARDS/GIFT CERTIFICATES</td>
<td>80</td>
</tr>
<tr>
<td>GLASS</td>
<td>80</td>
</tr>
<tr>
<td>GOING OUT OF BUSINESS SALE</td>
<td>81</td>
</tr>
<tr>
<td>GOVERNMENT JOBS</td>
<td>81</td>
</tr>
<tr>
<td>GOVERNMENT SURPLUS</td>
<td>82</td>
</tr>
<tr>
<td>GOVERNOR’S OFFICE</td>
<td>82</td>
</tr>
<tr>
<td>GUARANTEES</td>
<td>82</td>
</tr>
<tr>
<td>GUNS</td>
<td>82</td>
</tr>
<tr>
<td>GUNS - CONTINUED</td>
<td>83</td>
</tr>
<tr>
<td>GYPSY MOTH HOTLINE</td>
<td>83</td>
</tr>
<tr>
<td>HAIR DYE</td>
<td>84</td>
</tr>
<tr>
<td>HAM RADIOS</td>
<td>84</td>
</tr>
<tr>
<td>HANDICAPPED</td>
<td>84</td>
</tr>
<tr>
<td>HARASSMENT (DEBT COLLECTION)</td>
<td>84</td>
</tr>
<tr>
<td>HAZARDOUS PRODUCTS</td>
<td>84</td>
</tr>
<tr>
<td>HAZARDOUS PRODUCTS CONTINUED</td>
<td>85</td>
</tr>
<tr>
<td>HEALTH – FACILITIES</td>
<td>85</td>
</tr>
<tr>
<td>HEALTH – FACILITIES CONTINUED</td>
<td>85</td>
</tr>
<tr>
<td>HEALTH PRACTICES - FRAUDULENT</td>
<td>86</td>
</tr>
<tr>
<td>HEALTH SERVICES, WI DEPT OF</td>
<td>86</td>
</tr>
<tr>
<td>HEALTH SERVICES, WI DEPT OF - CONTINUED</td>
<td>87</td>
</tr>
<tr>
<td>HEARING AID DEALERS AND FITTERS EXAMINING BOARD</td>
<td>87</td>
</tr>
<tr>
<td>HEARING IMPAIRED</td>
<td>87</td>
</tr>
<tr>
<td>HEATING</td>
<td>87</td>
</tr>
<tr>
<td>HEMP</td>
<td>87</td>
</tr>
<tr>
<td>HILL-BURTON HOSPITALS</td>
<td>88</td>
</tr>
<tr>
<td>HIPPA</td>
<td>88</td>
</tr>
<tr>
<td>HOME CONSTRUCTION - NEW</td>
<td>88</td>
</tr>
<tr>
<td>HOME HEALTH CARE</td>
<td>88</td>
</tr>
<tr>
<td>HOME IMPROVEMENT</td>
<td>89</td>
</tr>
<tr>
<td>HOME INSPECTORS</td>
<td>89</td>
</tr>
<tr>
<td>HOME PURCHASE</td>
<td>89</td>
</tr>
<tr>
<td>HOME SOLICITATION</td>
<td>89</td>
</tr>
<tr>
<td>HOMESTEAD PROPERTY TAX CREDIT PROGRAM</td>
<td>90</td>
</tr>
<tr>
<td>HOSPITAL AND MEDICAL PROBLEMS</td>
<td>90</td>
</tr>
<tr>
<td>HOUSEHOLD CHEMICALS</td>
<td>90</td>
</tr>
<tr>
<td>HOT TUBS</td>
<td>90</td>
</tr>
<tr>
<td>HOTELS – SAFETY</td>
<td>90</td>
</tr>
<tr>
<td>HOUSING</td>
<td>91</td>
</tr>
<tr>
<td>HOUSING CODE</td>
<td>92</td>
</tr>
<tr>
<td>HOUSING AND URBAN DEVELOPMENT (HUD)</td>
<td>92</td>
</tr>
<tr>
<td>HOUSING CODE VIOLATIONS</td>
<td>92</td>
</tr>
<tr>
<td>IDENTIFICATION CARDS</td>
<td>93</td>
</tr>
<tr>
<td>IMMIGRATION</td>
<td>94</td>
</tr>
<tr>
<td>IMMUNIZATION RECORDS</td>
<td>94</td>
</tr>
<tr>
<td>INCORPORATION</td>
<td>94</td>
</tr>
<tr>
<td>INDIAN AFFAIRS</td>
<td>94</td>
</tr>
<tr>
<td>INDIVIDUAL RETIREMENT ACCOUNTS (IRA’S)</td>
<td>95</td>
</tr>
<tr>
<td>INFORMANT HOTLINE</td>
<td>95</td>
</tr>
<tr>
<td>INSULATION (CELLULOSE, FIBERGLASS)</td>
<td>96</td>
</tr>
<tr>
<td>INSULATION</td>
<td>96</td>
</tr>
<tr>
<td>INSURANCE</td>
<td>96</td>
</tr>
<tr>
<td>INSURANCE CONTINUED</td>
<td>97</td>
</tr>
<tr>
<td>INTELLECTUAL PROPERTY CRIMES</td>
<td>98</td>
</tr>
<tr>
<td>Table of Contents</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Interest Rates and Finance Charges</td>
<td>98</td>
</tr>
<tr>
<td>Interior Designers</td>
<td>98</td>
</tr>
<tr>
<td>Internal Revenue Service</td>
<td>99</td>
</tr>
<tr>
<td>Internet Crime</td>
<td>99</td>
</tr>
<tr>
<td>Invasives Species</td>
<td>99</td>
</tr>
<tr>
<td>Inventions/Inventors</td>
<td>100</td>
</tr>
<tr>
<td>Investment and Securities</td>
<td>101</td>
</tr>
<tr>
<td>Jails</td>
<td>102</td>
</tr>
<tr>
<td>Jewelry</td>
<td>102</td>
</tr>
<tr>
<td>Job Safety</td>
<td>102</td>
</tr>
<tr>
<td>Jobs and Job Training</td>
<td>102</td>
</tr>
<tr>
<td>Judges</td>
<td>102</td>
</tr>
<tr>
<td>Junk Mail</td>
<td>103</td>
</tr>
<tr>
<td>Junk Phone Solicitation</td>
<td>103</td>
</tr>
<tr>
<td>Justice, Wisconsin Dept. of</td>
<td>103</td>
</tr>
<tr>
<td>Kerosene Heater</td>
<td>104</td>
</tr>
<tr>
<td>Knockoffs</td>
<td>104</td>
</tr>
<tr>
<td>Labeling</td>
<td>105</td>
</tr>
<tr>
<td>Labor</td>
<td>105</td>
</tr>
<tr>
<td>Laboratory of Hygiene</td>
<td>106</td>
</tr>
<tr>
<td>Land Sales Development</td>
<td>106</td>
</tr>
<tr>
<td>Land Surveyors</td>
<td>106</td>
</tr>
<tr>
<td>Landlord/Tenant</td>
<td>107</td>
</tr>
<tr>
<td>Landlord/Tenant Continued</td>
<td>108</td>
</tr>
<tr>
<td>Landlord/Tenant Continued Continued</td>
<td>109</td>
</tr>
<tr>
<td>Landscaping Residential</td>
<td>109</td>
</tr>
<tr>
<td>Laundries</td>
<td>109</td>
</tr>
<tr>
<td>Law Library</td>
<td>109</td>
</tr>
<tr>
<td>Lawn Mowers</td>
<td>109</td>
</tr>
<tr>
<td>Laws</td>
<td>109</td>
</tr>
<tr>
<td>Lawyer Referral Services</td>
<td>110</td>
</tr>
<tr>
<td>Lawyers</td>
<td>110</td>
</tr>
<tr>
<td>Layaway Policies</td>
<td>110</td>
</tr>
<tr>
<td>Lead</td>
<td>111</td>
</tr>
<tr>
<td>Leases - Automobile</td>
<td>111</td>
</tr>
<tr>
<td>Leases - Consumer Goods</td>
<td>111</td>
</tr>
<tr>
<td>Legal Aid and Related Services</td>
<td>112</td>
</tr>
<tr>
<td>Legal Aid and Related Services Continued</td>
<td>113</td>
</tr>
<tr>
<td>Legislation</td>
<td>113</td>
</tr>
<tr>
<td>Lemon Law</td>
<td>113</td>
</tr>
<tr>
<td>Licensing - Professional</td>
<td>113</td>
</tr>
<tr>
<td>Liens</td>
<td>114</td>
</tr>
<tr>
<td>Lime (Agricultural)</td>
<td>114</td>
</tr>
<tr>
<td>Liquor Licenses</td>
<td>114</td>
</tr>
<tr>
<td>Livestock ID Consortium</td>
<td>114</td>
</tr>
<tr>
<td>Living Trusts</td>
<td>114</td>
</tr>
<tr>
<td>Living Wills</td>
<td>115</td>
</tr>
<tr>
<td>Loans</td>
<td>115</td>
</tr>
<tr>
<td>Lobbying Regulation</td>
<td>115</td>
</tr>
<tr>
<td>Logging</td>
<td>115</td>
</tr>
<tr>
<td>Long Distance Services</td>
<td>115</td>
</tr>
<tr>
<td>Long Term Care</td>
<td>116</td>
</tr>
<tr>
<td>Lottery - State Operated</td>
<td>116</td>
</tr>
<tr>
<td>LP Gas</td>
<td>116</td>
</tr>
<tr>
<td>Lumber Treated</td>
<td>116</td>
</tr>
<tr>
<td>Mace</td>
<td>117</td>
</tr>
<tr>
<td>Magazine Subscriptions</td>
<td>117</td>
</tr>
<tr>
<td>Mail</td>
<td>117</td>
</tr>
<tr>
<td>Mail Order Sales</td>
<td>117</td>
</tr>
<tr>
<td>Maintenance - Rental Property</td>
<td>117</td>
</tr>
<tr>
<td>Manicurists</td>
<td>118</td>
</tr>
<tr>
<td>Manufactured Home Communities</td>
<td>118</td>
</tr>
<tr>
<td>Manufactured Homes/Dwellings</td>
<td>118</td>
</tr>
<tr>
<td>Manufacturers</td>
<td>119</td>
</tr>
<tr>
<td>Marijuana</td>
<td>119</td>
</tr>
<tr>
<td>Marriage Counselors</td>
<td>119</td>
</tr>
<tr>
<td>Massage Therapists</td>
<td>119</td>
</tr>
<tr>
<td>Mattress Labeling</td>
<td>119</td>
</tr>
<tr>
<td>Meat and Meat Processing</td>
<td>120</td>
</tr>
<tr>
<td>Mediation</td>
<td>120</td>
</tr>
<tr>
<td>Medicaid</td>
<td>121</td>
</tr>
</tbody>
</table>
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Assistance</td>
<td>121</td>
</tr>
<tr>
<td>Medical Billing</td>
<td>121</td>
</tr>
<tr>
<td>Medical Examining Board</td>
<td>121</td>
</tr>
<tr>
<td>Medical and Hospital Problems</td>
<td>122</td>
</tr>
<tr>
<td>Medicare</td>
<td>122</td>
</tr>
<tr>
<td>Medigap Helpline</td>
<td>123</td>
</tr>
<tr>
<td>Mental Health</td>
<td>123</td>
</tr>
<tr>
<td>Messages</td>
<td>123</td>
</tr>
<tr>
<td>Midwives</td>
<td>123</td>
</tr>
<tr>
<td>Migrant Labor Services</td>
<td>123</td>
</tr>
<tr>
<td>Military</td>
<td>124</td>
</tr>
<tr>
<td>Military Continued</td>
<td>125</td>
</tr>
<tr>
<td>Milk Hauling Permit</td>
<td>125</td>
</tr>
<tr>
<td>Minimum Markup</td>
<td>125</td>
</tr>
<tr>
<td>Mining and Minerals</td>
<td>125</td>
</tr>
<tr>
<td>Mobile Air Conditioning</td>
<td>126</td>
</tr>
<tr>
<td>Mobile Home Parks</td>
<td>126</td>
</tr>
<tr>
<td>Mobile Homes</td>
<td>126</td>
</tr>
<tr>
<td>Modular Homes</td>
<td>126</td>
</tr>
<tr>
<td>Mold</td>
<td>126</td>
</tr>
<tr>
<td>Money Markets</td>
<td>126</td>
</tr>
<tr>
<td>Money Orders</td>
<td>126</td>
</tr>
<tr>
<td>Mortgage Companies</td>
<td>127</td>
</tr>
<tr>
<td>Mortgage Companies</td>
<td>127</td>
</tr>
<tr>
<td>Motel – Safety</td>
<td>127</td>
</tr>
<tr>
<td>Motor Carriers</td>
<td>127</td>
</tr>
<tr>
<td>Motor Homes</td>
<td>127</td>
</tr>
<tr>
<td>Motor Vehicles</td>
<td>127</td>
</tr>
<tr>
<td>Motorcycles</td>
<td>128</td>
</tr>
<tr>
<td>Motorized Wheelchair Lemon Law</td>
<td>128</td>
</tr>
<tr>
<td>Mound Systems</td>
<td>128</td>
</tr>
<tr>
<td>Moving</td>
<td>128</td>
</tr>
<tr>
<td>Moving - Continued</td>
<td>129</td>
</tr>
<tr>
<td>Multi-Level Marketing</td>
<td>129</td>
</tr>
<tr>
<td>Music Licensing</td>
<td>129</td>
</tr>
<tr>
<td>Mutual Funds</td>
<td>129</td>
</tr>
<tr>
<td>Mutual Funds</td>
<td>129</td>
</tr>
<tr>
<td>Negative Option Plans</td>
<td>130</td>
</tr>
<tr>
<td>No Call</td>
<td>130</td>
</tr>
<tr>
<td>No Call Continued</td>
<td>131</td>
</tr>
<tr>
<td>Noise</td>
<td>131</td>
</tr>
<tr>
<td>Nondelivery of Goods</td>
<td>131</td>
</tr>
<tr>
<td>Non-profit Corporations</td>
<td>131</td>
</tr>
<tr>
<td>Notary Clerk</td>
<td>131</td>
</tr>
<tr>
<td>Nursery Schools</td>
<td>131</td>
</tr>
<tr>
<td>Nursery Stock (landscape)</td>
<td>132</td>
</tr>
<tr>
<td>Nurses</td>
<td>132</td>
</tr>
<tr>
<td>Nursing Homes</td>
<td>132</td>
</tr>
<tr>
<td>Nutrition</td>
<td>132</td>
</tr>
<tr>
<td>Obedience Schools - Animals</td>
<td>133</td>
</tr>
<tr>
<td>Occupational Safety</td>
<td>133</td>
</tr>
<tr>
<td>Occupational Therapists</td>
<td>133</td>
</tr>
<tr>
<td>Odometer Tampering</td>
<td>134</td>
</tr>
<tr>
<td>Office Equipment and Supplies</td>
<td>134</td>
</tr>
<tr>
<td>Oil</td>
<td>134</td>
</tr>
<tr>
<td>Open Meetings</td>
<td>134</td>
</tr>
<tr>
<td>Open Records</td>
<td>134</td>
</tr>
<tr>
<td>Ophtalmoologists</td>
<td>135</td>
</tr>
<tr>
<td>Opinions (Attorney General)</td>
<td>135</td>
</tr>
<tr>
<td>Opticians</td>
<td>135</td>
</tr>
<tr>
<td>Optometry</td>
<td>135</td>
</tr>
<tr>
<td>Organ Transplants</td>
<td>135</td>
</tr>
<tr>
<td>Organized Crime</td>
<td>136</td>
</tr>
<tr>
<td>OSHA Regulations</td>
<td>136</td>
</tr>
<tr>
<td>Osteopaths</td>
<td>136</td>
</tr>
<tr>
<td>Overseas Crime Victims</td>
<td>136</td>
</tr>
<tr>
<td>Pardons</td>
<td>137</td>
</tr>
<tr>
<td>Parking Meters</td>
<td>137</td>
</tr>
<tr>
<td>Table of Contents</td>
<td></td>
</tr>
<tr>
<td>-------------------</td>
<td></td>
</tr>
<tr>
<td>TABLE OF CONTENTS</td>
<td></td>
</tr>
<tr>
<td>PARKS AND RECREATION AREAS ........................... 137</td>
<td></td>
</tr>
<tr>
<td>PASSPORT INFORMATION ..................................... 137</td>
<td></td>
</tr>
<tr>
<td>PATENTS .......................................................... 138</td>
<td></td>
</tr>
<tr>
<td>PAWN SHOPS ...................................................... 138</td>
<td></td>
</tr>
<tr>
<td>PEDDLERS .......................................................... 138</td>
<td></td>
</tr>
<tr>
<td>PENSION PLANS - ERISA .................................... 138</td>
<td></td>
</tr>
<tr>
<td>PEPPER SPRAY .................................................... 138</td>
<td></td>
</tr>
<tr>
<td>PERMITS ............................................................ 139</td>
<td></td>
</tr>
<tr>
<td>PEST CONTROL OPERATORS ................................. 139</td>
<td></td>
</tr>
<tr>
<td>PESTICIDES ....................................................... 139</td>
<td></td>
</tr>
<tr>
<td>PESTICIDES CONTINUED ....................................... 140</td>
<td></td>
</tr>
<tr>
<td>PET OWNERSHIP ................................................. 140</td>
<td></td>
</tr>
<tr>
<td>PET STORES ........................................................ 140</td>
<td></td>
</tr>
<tr>
<td>PETROLEUM PRODUCTS ....................................... 140</td>
<td></td>
</tr>
<tr>
<td>PETROLEUM PRODUCTS CONTINUED ....................... 141</td>
<td></td>
</tr>
<tr>
<td>PHARMACY ......................................................... 141</td>
<td></td>
</tr>
<tr>
<td>PHONEBUSTERS .................................................. 141</td>
<td></td>
</tr>
<tr>
<td>PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT .... 141</td>
<td></td>
</tr>
<tr>
<td>PHYSICAL THERAPISTS ....................................... 141</td>
<td></td>
</tr>
<tr>
<td>PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT .... 142</td>
<td></td>
</tr>
<tr>
<td>PLANTS ............................................................... 142</td>
<td></td>
</tr>
<tr>
<td>PLAT REVIEW ...................................................... 142</td>
<td></td>
</tr>
<tr>
<td>PLUMBING .......................................................... 142</td>
<td></td>
</tr>
<tr>
<td>PODIATRIST ........................................................ 142</td>
<td></td>
</tr>
<tr>
<td>POISON – CALL 911 ............................................. 143</td>
<td></td>
</tr>
<tr>
<td>POLICE/SHERIFF DEPARTMENT ............................. 143</td>
<td></td>
</tr>
<tr>
<td>POLLUTION .......................................................... 143</td>
<td></td>
</tr>
<tr>
<td>POLLUTION CONTINUED ....................................... 144</td>
<td></td>
</tr>
<tr>
<td>PORNOGRAPHY ..................................................... 144</td>
<td></td>
</tr>
<tr>
<td>POSTAL INSPECTORS .......................................... 144</td>
<td></td>
</tr>
<tr>
<td>POSTAL INSPECTORS CONTINUED ....................... 145</td>
<td></td>
</tr>
<tr>
<td>POULTRY ............................................................. 145</td>
<td></td>
</tr>
<tr>
<td>POWER OF ATTORNEY ......................................... 145</td>
<td></td>
</tr>
<tr>
<td>POWER TOOLS ..................................................... 145</td>
<td></td>
</tr>
<tr>
<td>PRENEED SELLERS .............................................. 145</td>
<td></td>
</tr>
<tr>
<td>PREPAID MAINTENANCE LIEN .............................. 145</td>
<td></td>
</tr>
<tr>
<td>PRE-RECORDED MESSAGES ................................. 146</td>
<td></td>
</tr>
<tr>
<td>PRESCRIPTIONS ................................................... 146</td>
<td></td>
</tr>
<tr>
<td>PRICE COMPARISON ADVERTISING ...................... 146</td>
<td></td>
</tr>
<tr>
<td>PRICE DISCREPANCIES ........................................ 146</td>
<td></td>
</tr>
<tr>
<td>PRICE FIXING ..................................................... 146</td>
<td></td>
</tr>
<tr>
<td>PRICE MARKUP .................................................... 146</td>
<td></td>
</tr>
<tr>
<td>PRICE SCANNING ................................................ 146</td>
<td></td>
</tr>
<tr>
<td>PRISONER APPEALS .......................................... 147</td>
<td></td>
</tr>
<tr>
<td>PRISONS ............................................................. 147</td>
<td></td>
</tr>
<tr>
<td>PRIVACY .............................................................. 147</td>
<td></td>
</tr>
<tr>
<td>PRIVATE DETECTIVES AND AGENCIES ................... 147</td>
<td></td>
</tr>
<tr>
<td>PRIVATE FOUNDATIONS ....................................... 147</td>
<td></td>
</tr>
<tr>
<td>PRIZE OFFERS .................................................... 147</td>
<td></td>
</tr>
<tr>
<td>PROBATE, WILLS, ESTATES .................................. 148</td>
<td></td>
</tr>
<tr>
<td>PRODUCT SAFETY ................................................ 148</td>
<td></td>
</tr>
<tr>
<td>PRODUCT SAFETY CONTINUED ............................. 149</td>
<td></td>
</tr>
<tr>
<td>PROFIT-SHARING PLANS ..................................... 149</td>
<td></td>
</tr>
<tr>
<td>PROPANE GAS ..................................................... 150</td>
<td></td>
</tr>
<tr>
<td>PROPERTY ASSESSMENTS ..................................... 150</td>
<td></td>
</tr>
<tr>
<td>PROPERTY TAX RELIEF ........................................ 150</td>
<td></td>
</tr>
<tr>
<td>PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD .... 150</td>
<td></td>
</tr>
<tr>
<td>PUBLIC ACCOUNTANTS ......................................... 150</td>
<td></td>
</tr>
<tr>
<td>PUBLIC DEFENDER – ADMINISTRATION DIVISION ... 150</td>
<td></td>
</tr>
<tr>
<td>PUBLIC INSTRUCTION ......................................... 151</td>
<td></td>
</tr>
<tr>
<td>PUBLIC RECORDS (ACCESS TO) .......................... 151</td>
<td></td>
</tr>
<tr>
<td>PUBLIC SERVICE COMMISSION ............................ 151</td>
<td></td>
</tr>
<tr>
<td>PUBLIC WAREHOUSE KEEPERS ............................ 151</td>
<td></td>
</tr>
<tr>
<td>PUBLISHING ....................................................... 151</td>
<td></td>
</tr>
<tr>
<td>PURCHASE MADE OVERSEAS ............................... 151</td>
<td></td>
</tr>
<tr>
<td>PYRAMID SCHEMES ............................................. 151</td>
<td></td>
</tr>
<tr>
<td>QUACKERY - MEDICAL ......................................... 152</td>
<td></td>
</tr>
<tr>
<td>RADIATION ISSUES ............................................. 153</td>
<td></td>
</tr>
<tr>
<td>RADON ............................................................... 153</td>
<td></td>
</tr>
<tr>
<td>RAFFLES ............................................................. 153</td>
<td></td>
</tr>
<tr>
<td>RAILROADS ........................................................ 153</td>
<td></td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>REAL ESTATE</td>
<td>154</td>
</tr>
<tr>
<td>REBATES</td>
<td>154</td>
</tr>
<tr>
<td>RECALLS</td>
<td>154</td>
</tr>
<tr>
<td>RECREATION</td>
<td>155</td>
</tr>
<tr>
<td>RECREATIONAL VEHICLES</td>
<td>155</td>
</tr>
<tr>
<td>RECYCLERS</td>
<td>155</td>
</tr>
<tr>
<td>REFINANCING COMPANIES</td>
<td>155</td>
</tr>
<tr>
<td>REFERRAL SELLING</td>
<td>155</td>
</tr>
<tr>
<td>REFRIGERANT</td>
<td>156</td>
</tr>
<tr>
<td>REFUND POLICIES</td>
<td>156</td>
</tr>
<tr>
<td>REMODELING</td>
<td>156</td>
</tr>
<tr>
<td>RENT ABATEMENT – RENT WITHHOLDING</td>
<td>156</td>
</tr>
<tr>
<td>RENT-TO-OWN</td>
<td>156</td>
</tr>
<tr>
<td>RENTING</td>
<td>156</td>
</tr>
<tr>
<td>REPOSESSION OF FINANCED GOODS</td>
<td>156</td>
</tr>
<tr>
<td>RESPIRATORY CARE PRACTITIONERS</td>
<td>157</td>
</tr>
<tr>
<td>RESTROOMS</td>
<td>157</td>
</tr>
<tr>
<td>RETIREMENT PLANS</td>
<td>157</td>
</tr>
<tr>
<td>RETIREMENT HOMES</td>
<td>157</td>
</tr>
<tr>
<td>RETURN POLICIES</td>
<td>157</td>
</tr>
<tr>
<td>REVENUE, WISCONSIN DEPT. OF</td>
<td>158</td>
</tr>
<tr>
<td>REVERSE MORTGAGES</td>
<td>158</td>
</tr>
<tr>
<td>ROAD CONDITIONS</td>
<td>158</td>
</tr>
<tr>
<td>RUNAWAY HOTLINE</td>
<td>158</td>
</tr>
<tr>
<td>RUSTPROOFING</td>
<td>158</td>
</tr>
<tr>
<td>SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF</td>
<td>159</td>
</tr>
<tr>
<td>SALES TAX</td>
<td>159</td>
</tr>
<tr>
<td>SALVAGE DEALERS</td>
<td>159</td>
</tr>
<tr>
<td>SAVINGS AND LOAN COMMISSION</td>
<td>159</td>
</tr>
<tr>
<td>SCALPING</td>
<td>159</td>
</tr>
<tr>
<td>SCANNING</td>
<td>159</td>
</tr>
<tr>
<td>SCHOOLS</td>
<td>160</td>
</tr>
<tr>
<td>SCHOOLS CONTINUED</td>
<td>161</td>
</tr>
<tr>
<td>SECOND-HAND SHOPS</td>
<td>161</td>
</tr>
<tr>
<td>SECRET SERVICE</td>
<td>161</td>
</tr>
<tr>
<td>SECRET WARRANTIES</td>
<td>161</td>
</tr>
<tr>
<td>SECRETARY OF STATE, WI OFFICE OF</td>
<td>161</td>
</tr>
<tr>
<td>SECURITIES</td>
<td>162</td>
</tr>
<tr>
<td>SECURITY DEPOSIT</td>
<td>162</td>
</tr>
<tr>
<td>SELF DEFENSE</td>
<td>162</td>
</tr>
<tr>
<td>SHERIFF DEPARTMENTS</td>
<td>163</td>
</tr>
<tr>
<td>SILVER</td>
<td>164</td>
</tr>
<tr>
<td>SMILING</td>
<td>164</td>
</tr>
<tr>
<td>SMALL BUSINESS</td>
<td>164</td>
</tr>
<tr>
<td>SMALL BUSINESS CONTINUED</td>
<td>165</td>
</tr>
<tr>
<td>SMALL CLAIMS</td>
<td>165</td>
</tr>
<tr>
<td>SMOKE ALARMS</td>
<td>165</td>
</tr>
<tr>
<td>SNOWMOBILES</td>
<td>166</td>
</tr>
<tr>
<td>SOCIAL SECURITY</td>
<td>166</td>
</tr>
<tr>
<td>SODA WATER BEVERAGE</td>
<td>166</td>
</tr>
<tr>
<td>SOLAR ENERGY</td>
<td>166</td>
</tr>
<tr>
<td>SOLAR ENERGY CONTINUED</td>
<td>167</td>
</tr>
<tr>
<td>SOLICITATIONS</td>
<td>167</td>
</tr>
<tr>
<td>SPACE HEATERS/STOVES</td>
<td>167</td>
</tr>
<tr>
<td>SPAM &amp; SCAMS</td>
<td>167</td>
</tr>
<tr>
<td>SPAM &amp; SCAMS CONTINUED</td>
<td>168</td>
</tr>
<tr>
<td>SPEECH PATHOLOGISTS</td>
<td>168</td>
</tr>
<tr>
<td>STATE AGENCIES – WISCONSIN</td>
<td>168</td>
</tr>
<tr>
<td>STATE BAR OF WISCONSIN</td>
<td>169</td>
</tr>
<tr>
<td>STATE BILLS</td>
<td>169</td>
</tr>
<tr>
<td>STATE EMPLOYEES DIRECTORY</td>
<td>169</td>
</tr>
<tr>
<td>STATE LAB</td>
<td>169</td>
</tr>
<tr>
<td>STATE PATROL</td>
<td>169</td>
</tr>
<tr>
<td>STATUE OF LIMITATIONS</td>
<td>169</td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>--------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>VICTIMS RIGHTS</td>
<td>186</td>
</tr>
<tr>
<td>VIDEO GAMES</td>
<td>186</td>
</tr>
<tr>
<td>VIDEO POKER</td>
<td>187</td>
</tr>
<tr>
<td>VITAMINS AND FOOD SUPPLEMENTS</td>
<td>187</td>
</tr>
<tr>
<td>VOCATIONAL REHABILITATION</td>
<td>187</td>
</tr>
<tr>
<td>VOLATILE ORGANIC COMPOUNDS (VOC)</td>
<td>187</td>
</tr>
<tr>
<td>VOTING RIGHTS</td>
<td>187</td>
</tr>
<tr>
<td>WAGES</td>
<td>187</td>
</tr>
<tr>
<td>WAREHOUSE</td>
<td>188</td>
</tr>
<tr>
<td>WARRANTIES</td>
<td>189</td>
</tr>
<tr>
<td>WARRANTIES – EXTENDED</td>
<td>189</td>
</tr>
<tr>
<td>WASTE CONTROL</td>
<td>190</td>
</tr>
<tr>
<td>WATER</td>
<td>190</td>
</tr>
<tr>
<td>WATER PARKS</td>
<td>190</td>
</tr>
<tr>
<td>WATER TREATMENT DEVICES</td>
<td>190</td>
</tr>
<tr>
<td>WATERPROOFING (BASEMENT)</td>
<td>190</td>
</tr>
<tr>
<td>WEATHERIZATION</td>
<td>191</td>
</tr>
<tr>
<td>WEEDS – NOXIOUS</td>
<td>191</td>
</tr>
<tr>
<td>WEIGHT LOSS CENTERS</td>
<td>191</td>
</tr>
<tr>
<td>WEIGHTS AND MEASURES</td>
<td>191</td>
</tr>
<tr>
<td>WELFARE PROBLEMS</td>
<td>191</td>
</tr>
<tr>
<td>WELL DRILLERS</td>
<td>191</td>
</tr>
<tr>
<td>WHEELER REPORT</td>
<td>191</td>
</tr>
<tr>
<td>WHISTLE BLOWER</td>
<td>192</td>
</tr>
<tr>
<td>WILLS, ESTATES</td>
<td>192</td>
</tr>
<tr>
<td>WINDOW CORDS/BLINDS</td>
<td>192</td>
</tr>
<tr>
<td>WINDOWS AND PATIO DOORS</td>
<td>193</td>
</tr>
<tr>
<td>WIRELESS CABLE</td>
<td>193</td>
</tr>
<tr>
<td>WISCONSIN CONSUMER ACT</td>
<td>193</td>
</tr>
<tr>
<td>WISCONSIN STATE AGENCIES</td>
<td>193</td>
</tr>
<tr>
<td>WISCONSIN WEB PORTAL</td>
<td>193</td>
</tr>
<tr>
<td>WORK-AT-HOME SCHEMES</td>
<td>193</td>
</tr>
<tr>
<td>WORKER’S COMPENSATION</td>
<td>194</td>
</tr>
<tr>
<td>WORKFORCE DEVELOPMENT, WI DEPT OF</td>
<td>194</td>
</tr>
<tr>
<td>WORLD DAIRY EXPO</td>
<td>194</td>
</tr>
<tr>
<td>WORTHLESS CHECKS</td>
<td>194</td>
</tr>
</tbody>
</table>
**ACCOUNTING EXAMINING BOARD**

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>(608) 266-2112</td>
<td>Licensing of certified public accountants. Number of complaints inquiry or file a new complaint.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
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**ACCOUNTING EXAMINING BOARD**

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
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<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>(608) 266-2112</td>
<td>Licensing. Number of complaints inquiry or file a new complaint.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
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**ACUPUNCTURISTS**

**Safety and Professional Services, WI Dept. of**

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<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Description</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>(608) 266-2112</td>
<td>Licensing. Number of complaints inquiry or file a new complaint.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
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**ADDITIVES**

*(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)*

**Food & Drug Administration (FDA)**

<table>
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<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Description</th>
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<tbody>
<tr>
<td>Office of Regulatory Affairs</td>
<td>(608) 264-5332</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison 700 Regent St Set 202</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53715</td>
<td></td>
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**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Food and Recreational Safety</td>
<td>(608) 224-4717</td>
<td></td>
<td>Food complaints.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td>Food compliance.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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**ADHESIVE – DANGEROUS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td></td>
<td>General inquiries &amp; complaints.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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**ADJUSTMENT SERVICE COMPANIES**

**Financial Institutions, WI Dept. of**

<table>
<thead>
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<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Banking</td>
<td>(608) 261-7578</td>
<td></td>
<td>Licensing and complaints.</td>
</tr>
<tr>
<td>4822 Madison Yards Way N Twr</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
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</tbody>
</table>
## Administration, WI Dept. of

**Administration, WI Dept. of**

101 E Wilson St 10th Fl  
PO Box 7864  
Madison WI 53707-7864  
(608) 266-3711  
doa.wi.gov  
Government Services.  
Go to website for Division phone numbers and contact information

## Adoption

**Children & Families, WI Dept. of**

201 E Washington Ave 2nd Fl  
PO Box 8916  
Madison WI 53708-8916  
(608) 422-7000  
dcf.wi.gov  
dcfadoption@wi.gov  
General Information.

## Advance Fee Loans

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way N Twr  
Madison WI 53705  
(608) 261-7578  
wdfi.org  
Wisconsin Law requires loan companies to register with WDFI.

## Advertising

(SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
General inquiries & complaints.  
Wis. Stat. § 100.18.

**Federal Trade Commission, US (FTC)**

600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(877) 438-4338  
ftc.gov  
Consumer Complaint line.  
(M-F 9am - 5pm ET)  
Identity theft complaint hotline.

## Aerosols

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Product safety.  
Pesticides – See pesticides.

## Aging

(SEE ALSO ELDERLY)
RESOURCE AND REFERRAL INFORMATION

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-5012
(608) 224-5058 TDD
datcp.wi.gov
(800) 422-7128
DATCPHotline@wisconsin.gov


Agriculture, US Dept. of (USDA)
1400 Independence Ave SW
Washington DC 20250
(202) 720-2791
usda.gov
askusda@usda.gov

M-F 9am - 5:30pm ET

AIDS

CDC-National Prevention Information Network
(800) CDC-INFO
(800) 232-4636
npin.cdc.gov
cdcnpin.org/
NPIN-info@cdc.gov

Publications available. Answer questions regarding AIDS, sexually transmitted diseases, and general questions.

Aids Resource Center of Wisconsin (ARCW)
Aids Line-Milwaukee
820 N Plankinton
PO Box 510498
Milwaukee WI 53203
(800) 359-9272 / (414) 273-1991
viventhealth.org

Aids Line-Madison
600 Williamson St Ste H
Madison WI 53703
(800) 486-6276

Health, WI Dept. of
1 W Wilson St
Madison WI 53703
(800) 334-2437
dhs.wi.gov

24 hour statewide AIDS hotline.

AIR
(SEE ALSO POLLUTION OR WASTE CONTROL)

Safety and Professional Services, WI Dept. of
Division of Industry Services
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspswi.gov

Clean Indoor Air Act administered by DSPS.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## AIRLINES, AIRFARES, AIRPLANES, ETC.

<table>
<thead>
<tr>
<th><strong>Federal Aviation Administration, US (FAA)</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>800 Independence Ave SW</td>
<td>(866) 835-5322</td>
<td>Consumer hotline for aviation safety &amp; security. M-F 8am - 4pm ET</td>
</tr>
<tr>
<td>Washington DC 20591</td>
<td>faa.gov</td>
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</table>

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<thead>
<tr>
<th><strong>Transportation Security Administration, US (TSA)</strong></th>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>601 S 12th St</td>
<td>(866) 289-9673</td>
<td>Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the US DOT.)</td>
</tr>
<tr>
<td>Arlington VA 20598</td>
<td>tsa.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:TSA-contactcenter@tsa.dhs.gov">TSA-contactcenter@tsa.dhs.gov</a></td>
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</tr>
</tbody>
</table>

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<tr>
<th><strong>Transportation, US Dept. of</strong></th>
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</thead>
<tbody>
<tr>
<td>Aviation Consumer Protection Division</td>
<td>(202) 366-2220</td>
<td>Service related issues regarding airplanes and publications Airline service concerns (first contact the airline). Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the US DOT).</td>
</tr>
<tr>
<td>1200 New Jersey Ave SE</td>
<td>dot.gov/airconsumer</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20590</td>
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</table>

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<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Advertising complaints.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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</tr>
</tbody>
</table>
### ALCOHOL

#### Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Field Office</td>
<td>(414) 727-6170</td>
<td><a href="http://atf.gov">atf.gov</a></td>
<td>Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.</td>
</tr>
<tr>
<td>1000 N Water St Ste 1400</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
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<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
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<tbody>
<tr>
<td>Madison Field Office</td>
<td>(608) 441-5050</td>
<td><a href="http://atf.gov">atf.gov</a></td>
<td>Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.</td>
</tr>
<tr>
<td>780 Regent St Ste 308</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53715-2635</td>
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#### Revenue, WI Dept. of

<table>
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<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
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<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608) 266-6701</td>
<td><a href="http://revenue.wi.gov">revenue.wi.gov</a></td>
<td>Alcohol &amp; tobacco law enforcement. Beverage &amp; cigarette tax enforcement. Registration and permits for spirits, wine and beer.</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>PO Box 8900</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8900</td>
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#### Treasury, US

<table>
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<th>Location</th>
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<th>Website</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>1310 G St NW 4th FL Box 12</td>
<td>(866) 927-2533</td>
<td><a href="http://ttb.gov">ttb.gov</a></td>
<td>Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.</td>
</tr>
<tr>
<td>Washington DC 20005</td>
<td></td>
<td></td>
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#### Health, WI Dept. of

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(608) 266-2717</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
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### AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)

#### Consumer Protection

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>601 E St NW</td>
<td>(888) 687-2277</td>
<td><a href="http://aarp.org">aarp.org</a></td>
<td>Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.</td>
</tr>
<tr>
<td>Washington DC 20049</td>
<td>(877) 434-7589 TTY</td>
<td></td>
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#### AMUSEMENT RIDES

#### Safety and Professional Services, WI Dept. of

<table>
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<th>Location</th>
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<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: [datcp.wi.gov](http://datcp.wi.gov)
Email: DATCPHotline@wi.gov
### ANIMALS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Veterinary Examining Board  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4353  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpVEB@wi.gov](mailto:datcpVEB@wi.gov)  
Animal technicians and licensed veterinarians.  
Complaints.

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Animal Health  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4872  
[datcp.wi.gov](http://datcp.wi.gov)  
Health, breeders, puppy mills, humane treatment complaints.  
Import and transfer, CWD, Johne’s disease, household and exotic pets, premises registration, fairs and shows, carcass disposal.

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Agricultural Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4539  
[datcp.wi.gov](http://datcp.wi.gov)  
Pet food labels, pet snacks

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Food and Recreational Safety  
Meat Safety & Inspection Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4694  
[datcp.wi.gov](http://datcp.wi.gov)  
Meat Safety & Inspection, Licensing, labeling & standards.

### ANNUITIES

**Commissioner of Insurance, Office of the**  
125 S Webster St  
Madison WI 53703-3474  
(800) 236-8517  
(608) 266-0103  
(608) 266-3585  
[oci.wi.gov](http://oci.wi.gov)  
[oci.complaints@wi.gov](mailto:oci.complaints@wi.gov)  
Complaints.

### ANTI-TRUST

**Justice, WI Dept. of**  
Public Protection Unit  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53703-7857  
(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)  
Consumer protection and anti-trust.

### ANTIQUE SHOPS

*(SEE ALSO PAWN SHOPS)*

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: DATCPHotline@wi.gov
### APPLIANCES

**Administration, WI Dept. of**  
Division of Energy, Housing, and Community Resources.  
101 E Wilson St 6th Fl  
PO Box 7970  
Madison WI 53707-7864  
(608) 266-8234  
(866) 432-8947  
[doa.state.wi.us](http://doa.state.wi.us)  
[homeenergyplus.wi.gov](http://homeenergyplus.wi.gov)  
**Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.**

---

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov  
**Sales and repairs.**

---

**Focus on Energy**  
1 S Pinckney St Ste 340  
Madison WI 53703  
(800) 762-7077  
[focusonenergy.com](http://focusonenergy.com)  
M-F 9am – 5pm CT  
**Energy efficiency and renewable resource program. Recycling info. Efficiency standards, lighting and rewards.**

---

### APPRAISERS (REAL ESTATE)

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)  
**Licensing. Complaints. General inquiries (residential).**

---

### ARBITRATION - AUTOMOBILES

**Better Business Bureau**  
10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
[bbb.org/autoline](http://bbb.org/autoline)  
M-F 9am - 5:30pm ET  
**Automobiles only.**

---

### ARCHITECTS

**Safety and Professional Services, WI Dept. of**  
Architects, Professional Engineers, Designers & Professional Land Surveyors Examining Board  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)  
**Licensing. Includes architectural and engineering corporations. Complaints.**
ARSON
Justice, WI Dept. of
Division of Criminal Investigation
Arson Bureau
17 W Main St 5th Fl
Madison WI 53703
(800) 362-3005
doj.state.wi.us
Anonymous tips.

ASBESTOS
Health Services, WI Dept. of
Division of Public Health Asbestos & Lead Section
1 W Wilson Rm 137
PO Box 2659
Madison WI 53703-2659
(608) 261-6876
dhs.wi.gov
Certification and training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.

ASSESSMENTS
(SEE ALSO PROPERTY ASSESSMENTS)

ASSISTED LIVING FACILITIES
Health Services, WI Dept. of
Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969
(800) 642-6552
(608) 266-8481
dhs.wi.gov
Complaints.
License and regulation.

ATCP
(SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)

ATHLETICS
Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov
Business practices.
Equipment safety.

ATTORNEYS
(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)
Lawyer Regulation, Office of
110 E Main St Ste 315
PO Box 1648
Madison WI 53701-1648
(877) 315-6941
(608) 267-7274
wicourts.gov
olr.intake@wicourts.gov
Competency, misconduct. Can file a grievance.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES CONTINUED

### Lawyer Referral & Information Service

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 728-7788</td>
<td><a href="http://wisbar.org">wisbar.org</a></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(608) 257-3838</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

### State Bar of Wisconsin

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
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<td>(608) 257-3838</td>
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</tr>
<tr>
<td>PO Box 7158</td>
<td>(800) 728-7788</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
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Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.

### Fee Arbitration

<table>
<thead>
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<tr>
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<td>(608) 257-3838</td>
<td><a href="http://wisbar.org">wisbar.org</a></td>
</tr>
<tr>
<td>Madison WI 53718</td>
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</table>

Fee disputes.

### ATTORNEY GENERAL

(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)

### ALL-TERRAIN VEHICLES (ATV)

(SEE ALSO RECREATIONAL VEHICLES)

### Natural Resources, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-2621</td>
<td><a href="http://dnr.wi.gov">dnr.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 7921</td>
<td>(888) 936-7463</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
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Licensing and regulations

### AUCTION

### Transportation, WI Dept. of

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Dealers &amp; Agent Section</td>
<td>(608) 266-1425</td>
<td><a href="http://wisconsindot.gov">wisconsindot.gov</a></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td><a href="mailto:DealerlicensingUnit@dot.wi.gov">DealerlicensingUnit@dot.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>PO Box 7909</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7909</td>
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</table>

Motor Vehicle auctioneer dealer licensing information.

### Safety and Professional Services, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:dsps@wisconsin.gov">dsps@wisconsin.gov</a></td>
<td></td>
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</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
### AUDIOLOGISTS

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way

Madison WI 53705  
(877) 617-1565 (608) 266-2112  
dspswi.gov  
dspswi.wisconsin.gov  
License information and complaints.

### AUTO REPAIR

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
ATCP 132 – Does not apply to semi-tractor trailers or commercial vehicles

**Better Business Bureau**  
10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
(800) 273-1002  
(414) 847-6000  
wisconsin.bbb.org  
Autoline program, out of court settlement, arbitration.  
WI toll free general line.  
Milwaukee area general line.

### AUTO SAFETY

**National Highway Traffic Safety Administration**  
US Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590  
(800) 424-9393  
(888) 327-4236  
nhtsa.gov/recalls  
nhtsa.gov  
Vehicle Safety Hotline.  
Report vehicle safety defects and recall information.  
General information.

**Center for Auto Safety**  
4400 Jenifer St NW Ste 331  
Washington DC 20015-2113  
(202) 328-7700  
autosafety.org  
contact@autosafety.org  
Concerned citizens can call and/or file a vehicle safety complaint.
**AUTOMOBILES**

(SEE ALSO AUTO SAFETY)

**Transportation, WI Dept. of**
Dealers & Agent Section
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
wisconsin-dot.gov
Dealerslicensingunit@dot.wi.gov


**Transportation, WI Dept. of Motor Vehicle Division**
4822 Madison Yards Way
Madison WI 53705

(608) 264-7447
information.dmv@dot.wi.gov

(608) 266-3041
Special-plates.dmv@dot.wi.gov

Titles & vehicle registrations, driver & commercial licensing, ID cards, vehicle emissions, and opus inspection. Personalized, disabled, or special license plates.

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts

**Commissioner of Insurance, Office of the**
125 S Webster St
PO Box 7873
Madison WI 53707-7873

(800) 236-8517
(608) 266-0103
oci.wi.gov

Rustproofing companies must be registered Wis. Stat. 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

**National Highway Traffic Safety Administration**
US Dept. of Transportation
1200 New Jersey Ave SE
Washington DC 20590

(888) 327-4236
nhtsa.gov

Auto Safety Hotline. Auto safety standards, recalls, importing standards, and how to detect if odometer was rolled back.

**Center for Auto Safety**
4400 Jenifer St NW Ste 331
Washington DC 20015-2113

(202) 328-7700
autosafety.org
contact@autosafety.org

Concerned citizens can call and/or file a vehicle safety complaint.
# AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

## Chrysler Group Customer Care
PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800) 334-9200  
General customer relations.

## Dodge Customer Care
PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800) 423-6343  
General customer relations

## Ford Motor Customer Service
16800 Executive Plaza Dr  
PO Box 6248  
Dearborn MI 48126  
(800) 392-3673  
[ford.com](http://ford.com)  
Customer assistance and Consumer Appeals Board (Contact dealership first).

Lincoln Motor Company  
(800) 521-4140  
[lincoln.com](http://lincoln.com)

## General Motors Corp
PO Box 33170  
Detroit MI 48232-5170  
[gm.com](http://gm.com)  
Customer assistance. Visit website for contact info by car maker

## GM of Canada
1908 Colonel Sam Dr  
Oshawa Ontario  
L1H 8F7 Canada  
Mail code 163-055  
(800) 263-3777  
Canadian customer assistance.

## Chevrolet (GEO) Motor Division
PO Box 33136  
Detroit MI 48323-5136  
(800) 222-1020  
[chevrolet.com](http://chevrolet.com)  
Customer assistance (Contact dealership first).

## Buick Motor Division
Customer Assistance  
PO Box 33136  
Detroit MI 48232-5136  
(800) 521-7300  
[buick.com](http://buick.com)

## Cadillac Motor Division
Customer Assistance  
PO Box 33169  
Detroit MI 48232-5169  
(800) 458-8006  
[cadillac.com](http://cadillac.com)
### AUTOMOBILES – INDIVIDUAL MANUFACTURERS CONTINUED

**GMC Customer Assistance Center**  
PO Box 33172  
Detroit MI 48232-5172  
(800) 462-8782  
gmc.com

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**Center for Auto Safety**  
4400 Jenifer St NW Ste 331  
Washington DC 20015-2113  
(202) 328-7700  
autosafety.org  
contact@autosafety.org  
Information on policy adjustments (hidden warranties). Consumer should call area manufacturer’s office NOT the dealership or CAS.

---

**National Institute for Automotive Service Excellence (ASE)**  
1503 Edwards Ferry Rd NW Ste 401  
Leesburg VA 20176  
(703) 669-6600  
(800) 390-6789  
ase.com  
To find ASE blue seal facility and car care tips.

---

**CARFAX Inc**  
5860 Trinity Pkwy Ste 600  
Centerville VA 20120  
(703) 934-2664  
carfax.com  
Check a car’s title history. Requires a one-time charge.
BABY EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product safety.

BAD CHECKS

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210
Milwaukee WI 53214
(414) 488-3906
wsdsa.org
info@wsda.org

Directory of all sheriffs, Deputy Sheriffs and local county District Attorneys

BADGER CARE PLUS

Health Services, WI Dept. of
1 W Wilson St
Madison WI 53703
(800) 362-3002
(608) 266-1865
dhs.wi.gov
ACCESS.wi.gov

Member Services Hotline
M-F 8am – 6pm
To apply in person, contact county or tribal agency.
To apply online

Health & Human Services, US Dept. of
200 Independence Ave SW
Washington DC 20201
(877) 696-6775
hhs.gov

Health insurance for children.

BAIT AND SWITCH ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fraudulent Advertising, Wis. Stats. § 100.18.
BANKRUPTCY

Bankruptcy Courts, US
Eastern District (Milwaukee)
US District Court
517 E Wisconsin Ave Rm 362
Milwaukee WI 53202
(866) 582-3156
(866) 222-8029
(414) 297-3291
wied.uscourts.gov
Toll Free.
Main Number.
Case information number.
File a claim electronically.

Eastern District (Green Bay)
Jefferson Court Building
125 S Jefferson St Rm 102
Green Bay WI 54301-4541
(920) 884-3720
(414) 297-3291
wied.uscourts.gov

Bankruptcy Courts, US
Western District (Madison)
US District Court
120 N Henry St Rm 320
Madison WI 53703-2559
(608) 264-5156
wiwd.uscourts.gov
Clerk’s office, Madison.
Case information number.

BANKS

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-7578
wdfi.org
General referrals. Jurisdiction:
Licensing & supervisory power over various lending agencies. Regulatory authority under the collateral loan law, the discount loan law and small loan law. Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies. Regulatory authority over state banks. Administrator of the Wisconsin Consumer Act.

Consumer Financial Protection Bureau
PO Box 27170
Washington DC 20038
(855) 411-2372
consumerfinance.gov
consumerfinance.gov/complaint
Educate, enforce and study of federal consumer financial protection laws. Complaints can be mailed to Washington DC address. To submit a complaint online.

Federal Deposit Insurance Corporation (FDIC)
550 17th St NW
Washington DC 20429-9990
(877) 275-3342
fdic.gov
**BANKS CONTINUED**

**Federal Reserve Consumer Help**

PO Box 1200
Minneapolis MN 55480

(888) 851-1920

federalreserveconsumerhelp.gov

Call for assistance. Cannot take complaints against banks, via postal mail, at this time.

---

**Comptroller of the Currency, US Office of the (OCC)**

Customer Assistance Group

PO Box 53570
Houston TX 77052

(800) 613-6743

(713) 336-4301 FAX

helpwithmybank.gov

occ.gov

Charter/supervise national banks. Handle complaints against National banks for every state.

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**BARBERS**

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565

(608) 266-2112

dsps.wi.gov

dsps@wisconsin.gov

Licensing and number of complaints. Can file a complaint.

---

**BASEMENT WATERPROOFING**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov

DATCPHotline@wisconsin.gov

Chapter ATCP 110.09 “Basement Waterproofing Practices”.

---

**BATHROOM FACILITIES (PUBLIC)**

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565

(608) 266-2112

dsps.wi.gov

dsps@wisconsin.gov

Contact local building inspector. See SPS Chapters 361-366. Commercial Building Codes.

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**BEAUTY SALONS**

(SEE ALSO COSMETOLOGY)

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**BED AND BREAKFAST**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and Recreational Safety

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4923

datcp.wi.gov

Licensing.
<table>
<thead>
<tr>
<th><strong>BETTER BUSINESS BUREAU</strong></th>
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<tbody>
<tr>
<td>Wisconsin Main Office</td>
<td>10019 W Greenfield Ave</td>
</tr>
<tr>
<td>Milwaukee WI 53214</td>
<td>(414) 847-6000</td>
</tr>
<tr>
<td> </td>
<td>(800) 955-5100</td>
</tr>
<tr>
<td> </td>
<td>bbb.org</td>
</tr>
<tr>
<td>Toll free for Wisconsin residents' complaints.</td>
<td>Autoline arbitration complaints.</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>International Association of Better Business Bureaus</strong></th>
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<tbody>
<tr>
<td>4250 North Fairfax Drive Ste 600</td>
<td>(703) 276-0100</td>
</tr>
<tr>
<td>Arlington VA 22203</td>
<td>bbb.org</td>
</tr>
<tr>
<td>For phone numbers and addresses of BBB’s in US, Mexico, and Canada go to bbb.org.</td>
<td>Information on non-profit organizations, Business Hotline, (Membership direct line).</td>
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<table>
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<tr>
<th><strong>BEVERAGE LICENSING</strong></th>
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<tbody>
<tr>
<td>Revenue, WI Dept. of</td>
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</tr>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608) 266-6701</td>
</tr>
<tr>
<td>Mail Stop 6-107</td>
<td>Wholesale beverage and retail licensing.</td>
</tr>
<tr>
<td>PO Box 8900</td>
<td>Alcohol and Tobacco Enforcement Unit.</td>
</tr>
<tr>
<td>Madison WI 53708-8900</td>
<td>General information.</td>
</tr>
<tr>
<td> </td>
<td>revenue.wi.gov</td>
</tr>
<tr>
<td> </td>
<td><a href="mailto:DORAlcoholTobaccoEnforcement@wisconsin.gov">DORAlcoholTobaccoEnforcement@wisconsin.gov</a></td>
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<td>Agriculture, Trade and Consumer Protection, WI Dept. of</td>
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</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>Product safety.</td>
</tr>
<tr>
<td> </td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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<th><strong>BID-RIGGING</strong></th>
<th>(SEE ALSO ANTI-TRUST)</th>
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<tr>
<th><strong>BINGO</strong></th>
<th>(SEE ALSO CONTESTS)</th>
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<tr>
<td>Administration, WI Dept. of</td>
<td></td>
</tr>
<tr>
<td>Division of Gaming</td>
<td></td>
</tr>
<tr>
<td>3319 W Beltline Hwy 1st Fl</td>
<td>(608) 270-2530</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>Charitable bingo.</td>
</tr>
<tr>
<td> </td>
<td>(608) 270-2552</td>
</tr>
<tr>
<td> </td>
<td>Raffles and crane games.</td>
</tr>
<tr>
<td> </td>
<td>(608) 270-2555</td>
</tr>
<tr>
<td> </td>
<td>Indian Gaming.</td>
</tr>
<tr>
<td> </td>
<td>doa.wi.gov</td>
</tr>
<tr>
<td>PO Box 8979</td>
<td><a href="mailto:DOADOGcharitablegaming@wi.gov">DOADOGcharitablegaming@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8979</td>
<td>Charitable gaming.</td>
</tr>
</tbody>
</table>
## BIRTH CERTIFICATES

**Vital Records, WI Office of**  
PO Box 309  
Madison WI 53701-0309  
(608) 266-1373  
dhs.wi.gov  
dhsrecords@dhs.wisconsin.gov  
Information on marriage, death, divorce, domestic partnerships, and birth certificates.

## BLIND & VISUALLY IMPAIRED

**Health Services, WI Dept. of**  
Bureau of Blind Services  
1 W Wilson St  
Madison WI 53703  
PO Box 2659  
Madison WI 53707-7851  
(888) 879-0017  
dhs.wi.gov  
Services for the blind.

## BOATS, LICENSING AND SAFETY

**Natural Resources, WI Dept. of**  
Boat Safety Unit  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(608) 266-2621  
(888) 936-7463  
(608) 266-0859  
dnr.wi.gov  
Boat licensing & titling section. Does not license dealers or marinas. ATV and snowmobile registration.  
Law enforcement and marine investigations.

**Boat Owners, US Association of the**  
880 S Pickett St  
Alexandria VA 22304-4606  
(703) 461-2878  
(800) 395-2628  
(800) 391-4869  
boatus.com  
Main number.  
Membership number.  
Towing information number.  
Boat repair disputes: contact private attorney or go to Small Claims Court.

## BODY PIERCING

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspss.wi.gov  
dspss@wisconsin.gov  
Tattoo and Body Piercing license information. Can file a complaint.  
Wis. Stats. § 463.12.
BONDS
(SEE ALSO SECURITIES)

BOOKS
Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
Email: DATCPHotline@wi.gov
Web: datcp.wi.gov

BOTTLED WATER
(SEE ALSO SODA WATER BEVERAGE)

BOXING
Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dbps.wi.gov
dbps@wisconsin.gov

BREAST IMPLANTS
Food & Drug Administration, US
Division of Industry and Consumer Education
Center for Devices and Radiological Health
10903 New Hampshire Ave
Silver Spring MD 20993
(800) 638-2041
(301) 796-7100
fda.gov
dice@fda.hhs.gov

BROKERS
Financial Institutions, WI Dept. of
Securities Division
4822 Madison Yards Way N Twr
Madison WI 53705
(800) 472-4325
(608) 266-2139
wdfi.org

BUDGET COUNSELING
Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org

WI Consumer Act, Ch. 421-427 regulates consumer credit transactions. Check local telephone book yellow pages under:
- budget counseling
- credit counseling - credit repair
| RESOURCE AND REFERRAL INFORMATION |

### BUILDING CODES/INSPECTORS

**Rental Unit Inspections**

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
</tbody>
</table>

Contact City Clerk’s Office for building inspection.

<table>
<thead>
<tr>
<th>Neighborhood Services, Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Milwaukee</td>
</tr>
<tr>
<td>841 N Broadway Rm 104</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
</tr>
</tbody>
</table>

Building inspection, sanitation issues, and pests.

### BUNGEE JUMPING

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>Madison WI 53705</td>
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</tbody>
</table>

Inspection.

<table>
<thead>
<tr>
<th>BURGLAR ALARMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept. of</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
</tbody>
</table>
**BUSINESS AND BUSINESS OPPORTUNITIES**
*(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)*

<table>
<thead>
<tr>
<th>Business Service</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept. of</td>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>Fact sheet available. Complaints.</td>
</tr>
<tr>
<td></td>
<td>(800) 422-7128, datcp.wi.gov, <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td>Small Business Administration, US</td>
<td>409 3rd St SW, Washington DC 20416</td>
<td>Disaster Loans. Small business answer desk, assist entrepreneurs going into business and loan program guarantee.</td>
</tr>
<tr>
<td></td>
<td>(800) 659-2955, (800) 827-5722, sba.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>sba.gov, <a href="mailto:wisconsin@sbc.gov">wisconsin@sbc.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>M-F 8am – 4:30pm</td>
<td></td>
</tr>
<tr>
<td>Small Business Administration, US</td>
<td>310 W Wisconsin Ave Ste 580W, Milwaukee WI 53203</td>
<td>Has prepared information to mail.</td>
</tr>
<tr>
<td></td>
<td>(800) 827-5722, sba.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:wisconsin@sbc.gov">wisconsin@sbc.gov</a></td>
<td></td>
</tr>
<tr>
<td>Small Business Development Center</td>
<td>780 Regent St Ste 305, Madison WI 53715</td>
<td>“Starting a Business” brochure.</td>
</tr>
<tr>
<td></td>
<td>(608) 263-7680, (800) 940-7232, wisconsinsbdc.org, <a href="mailto:SBDC@lists.wisconsin.edu">SBDC@lists.wisconsin.edu</a></td>
<td></td>
</tr>
<tr>
<td>Small Business Administration, US (WI)</td>
<td>740 Regent St Ste 100, Madison WI 53715</td>
<td>M-F 8am – 4:30pm Has prepared information to mail.</td>
</tr>
<tr>
<td></td>
<td>(800) 827-5722, sba.gov</td>
<td></td>
</tr>
</tbody>
</table>
### BUSINESS PERMITS

**Wisconsin Business Answer Line**

<table>
<thead>
<tr>
<th>Small Business Development Center (UW-Madison SBDC)</th>
<th>(800) 940-7232</th>
<th>Help line, referrals to proper agency. Info for licenses, permits, tax requirements, and employer requirements.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grainger Hall</td>
<td>(608) 263-2221</td>
<td></td>
</tr>
<tr>
<td>975 University Ave #1290</td>
<td>wisconsinsbdc.org</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53706</td>
<td><a href="mailto:sbdc@wsb.wisc.edu">sbdc@wsb.wisc.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

### BUSING-SCHOOL

**Wisconsin School Bus Association**

<table>
<thead>
<tr>
<th>3980 River Rd</th>
<th>(608) 514-5470</th>
<th>General information.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin Dells, WI 53965</td>
<td>wi-sba.org</td>
<td></td>
</tr>
</tbody>
</table>

### Public Instruction, WI Dept. of

<table>
<thead>
<tr>
<th>125 S Webster St</th>
<th>(608) 266-3390</th>
<th>Not a consumer hotline. Consumers should contact local school board.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7841</td>
<td>dpi.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7841</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### BUYING CLUBS (FUTURE SERVICE PLANS)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Fact sheet available. Wis. Stats. Ch. 136.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### BUY ONE, GET ONE FREE

**SEE ALSO COMPARATIVE PRICE ADVERTISING**
RESOURCE AND REFERRAL INFORMATION

CABLE TV
(SEE ALSO WIRELESS CABLE)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  (800) 422-7128
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wisconsin.gov

No cable in area:
Wis. Stats. § 66.0420 refer to Dept.
of Financial Institutions at (608) 261-7577.

CAMP GROUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety
2811 Agriculture Dr  (608) 224-4700
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911

Health and safety. Campground evaluation & permits, special event campgrounds. For billing issues contact Consumer Protection at (608) 224-5012.

CANADA

Better Business Bureaus in Canada

bbb.org  Website directs who to contact in each providence.

Consumer Affairs Offices in Canada

Innovation, Science and Economic Development Canada
C.D. Howe Bldg  (343) 291-3280
235 Queen St 4th Flr  ic.gc.ca
Ottawa, Ontario KIA 0H5

Contact for consumer affairs across Canada.

CAP
(SEE ALSO CLIENT ASSISTANCE PROGRAM)

CAP’S (CONSUMER ACTION PANELS)

AUTOCAP (Effective 1995)
Auto Consumer Action Program
6515 Longshore Loop Ste 320  (614) 791-2910
Dublin OH 43017  oada.com

Third party dispute program sponsored by Ohio Automobile Dealers Association (OADA).
### CAPITOL POLICE, WI
**Administration, WI Dept. of**
Capitol Police, WI  
Madison Headquarters  
17 W Main St, Rm 301  
Madison WI 53703  
(608) 266-7700  
(608) 266-8797

**Administration, WI Dept. of**  
Capitol Police, WI  
Milwaukee Headquarters  
819 N 6th St  
Milwaukee WI 53203  
(414) 227-4691

### CAR
(SEE ALSO AUTOMOBILES)

### CAR SEATS
(SEE ALSO CHILD RESTRAINING SEATS)

### CARNIVAL RIDES (AMUSEMENT RIDES)
**Safety and Professional Services, WI Dept. of**
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112

dspswi.gov

**Inspections. Registration.**

### CARPETING
**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128

datp.wi.gov  
DATCPHotline@wisconsin.gov

**Carpet and rug complaints including installation (home improvement) and product safety.**

**Carpet & Rug Institute**
Consumer Information  
100 S Hamilton St  
Dalton GA 30720  
(706) 278-3176

carpet-rug.org

**Carpet & indoor air quality questions; can track down manufacturer of your carpet; have technical & consumer information on request. Is a trade association. No complaints but can refer you to a certified carpet inspector in area**

### CELLULOSE INSULATION
(SEE ALSO INSULATION)
### CEMETERIES
(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565, (608) 226-2112</td>
<td>Salespersons and authorities.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td><a href="mailto:DatcpHotline@wi.gov">DatcpHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

### CENSUS

**Census Bureau, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1111 W 22nd St Ste 400</td>
<td>(800) 865-6384, (630) 288-9200</td>
<td>Chicago Regional Office supporting AR, IL, IN, IA, MI, MN, MO and WI.</td>
</tr>
<tr>
<td>Oak Brook IL 60523-1918</td>
<td></td>
<td><a href="mailto:DatcpHotline@wi.gov">DatcpHotline@wi.gov</a></td>
</tr>
<tr>
<td></td>
<td>census.gov</td>
<td><a href="mailto:Datcpfeedexport@wi.gov">Datcpfeedexport@wi.gov</a></td>
</tr>
</tbody>
</table>

### CERTIFICATE OF FREE SALE

**Agriculture, Trade and Consumer Protection, WI Dept. of**

**Division of Food and Recreational Safety**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4720</td>
<td>Food and feed. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4539</td>
<td><a href="mailto:DatcpHotline@wi.gov">DatcpHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>Datcp.wi.gov</td>
<td><a href="mailto:Datcpfeedexport@wi.gov">Datcpfeedexport@wi.gov</a></td>
</tr>
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</table>

### CHAIN DISTRIBUTORSHIPS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

**Division of Food and Recreational Safety**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>ATCP Chapter 122 “Chain Distributorship Schemes.” Business opportunities fact sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DatcpHotline@wisconsin.gov">DatcpHotline@wisconsin.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

### CHAIN LETTERS
(SEE ALSO POSTAL INSPECTOR)

**Chief Postal Inspector**

**Criminal Investigations Service Center**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attn: Mail Fraud</td>
<td>(877) 876-2455</td>
<td>Law enforcement of postal service.</td>
</tr>
<tr>
<td>433 W Harrison St Rm 3255</td>
<td>postalinspectors.uspis.gov</td>
<td>Investigates theft and fraud of mail.</td>
</tr>
<tr>
<td>Chicago IL 60669-3255</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Local Post Office**

Check local telephone directory also.

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>usps.com</td>
<td></td>
</tr>
</tbody>
</table>
### Chamber of Commerce

**Greater Madison Chamber of Commerce (GMCC)**

1 S Pinckney St Ste 330  
PO Box 71  
Madison WI 53701-0071  
(608) 256-8348  
[Madisonbiz.com](http://madisonbiz.com)  
**Email**: DATCPHotline@wi.gov  
(M-Thu 8am – 4:30pm, F 8am – 3pm). Listing of members. Links to businesses. Links to visiting Madison.

**Wisconsin Manufacturers & Commerce**

501 E Washington Ave  
Madison WI 53703-2914  
(608) 258-3400  
[wmc.org](http://wmc.org)  
State of WI Chamber of commerce and business trade association. Listing of members. Links to other chambers of commerce.

### Chargeback

(SEE ALSO CREDIT CARDS)

### Charitable Games, Organizations, & Solicitations

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way N Twr  
Madison WI 53705  
(608) 267-1711  
(608) 261-9555  
[wdfi.org](http://wdfi.org)  
Complaints. Each charity must file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)  
Fact sheets available.

**Justice, WI Dept. of**

Civil Litigation  
17 W Main St 6th Fl  
Madison WI 53703  
(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)  
Charitable trusts and private foundation forms are kept on file.

**Better Business Bureau Wise Giving Alliance**

3033 Wilson Blvd Ste 710  
Arlington VA 22201  
(703) 276-0100  
(703) 247-9321  
[give.org](http://give.org)  
[info@give.org](mailto:info@give.org)  
Better Business Bureau Wise Giving Alliance Reports.

**Internal Revenue Service (IRS)**

Internal Revenue Service  
Exempt Org. Determinations  
PO Box 2508 Rm 6403  
Cincinnati OH 45201  
(877) 829-4933  
[irs.gov](http://irs.gov)  
List of legitimate charities and nonprofit groups.

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Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: [DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)  
26
### CHECK CASHING BUSINESS

**Financial Institutions, WI Dept. of**  
4822 Madison Yards Way N Twr  
Madison WI 53705  
(608) 261-9555  
General line for Wisconsin Consumer Act.

### CHEMICALS, HAZARDOUS SUBSTANCES

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Weights and Measures Bureau  
Product Safety Division  
2811 Agriculture Dr  
Madison WI 53708  
(800) 422-7128  
(608) 224-4942  
datcp.wi.gov  
datcpweightsandmeasures@wi.gov  
Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR.

### CHILD ABUSE

**Children & Families, WI Dept. of**  
201 E Washington Ave 2nd Fl  
PO Box 8916  
Madison WI 53708-8916  
(608) 422-7000  
dcf.wi.gov  
dcfweb@wisconsin.gov  
General Information. Child abuse reporting varies by county where child or family resides.

**County Social Services**  
Human Services, WI Dept. of  
1 W Wilson St  
Madison WI 53701  
dhs.wi.gov  
List of Wisconsin Community Program, Social Service Agencies

**Children and Families, WI Dept. of**  
Milwaukee Child Welfare  
1220 W Vliet St  
Madison WI 53205  
(414) 343-5500  
dcfmilwaukeechildwelfare@wi.gov

### CHILD CARE

**Children & Families, WI Dept. of**  
Early Care & Education  
201 E Washington Ave Rm B205  
PO Box 8916  
Madison WI 53708-8916  
(608) 422-7000  
dcf.wi.gov  
(877) 302-3728  
Day Care Centers – Licensing  
Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county. Fraud.
### CHILD FIND PROGRAM (FINGERPRINTING)

**National Child Identification Program**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>624 Texas Central Pkwy</td>
<td>(972) 934-2211</td>
<td>childidprogram.com</td>
<td>To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.</td>
</tr>
<tr>
<td>Waco TX 76712</td>
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</table>

**National Center for Missing and Exploited Children**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>333 John Carlyle St Ste 125</td>
<td>(800) 843-5678</td>
<td>missingkids.com</td>
<td>Information and resources to find missing children.</td>
</tr>
<tr>
<td>Alexandria VA  22314-5450</td>
<td>(703) 224-2150</td>
<td></td>
<td></td>
</tr>
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</tbody>
</table>

### CHILD LABOR

**Workforce Development, WI Dept. of Equal Rights Division**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave Rm A100</td>
<td>(608) 266-6860</td>
<td>dwd.wi.gov</td>
<td>Child labor laws, minors aged 11-17.</td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td><a href="mailto:erinfo@dwd.wisconsin.gov">erinfo@dwd.wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8928</td>
<td></td>
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</tbody>
</table>

**Workforce Development, WI Dept. of Milwaukee Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>819 N 6th St Rm 723</td>
<td>(414) 227-4384</td>
<td><a href="mailto:erinfo@dwd.wisconsin.gov">erinfo@dwd.wisconsin.gov</a></td>
<td>Child labor laws, minors aged 11-17, in the Milwaukee area.</td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CHILD RESTRAINING SEATS

**Transportation, WI Dept. of Motor Vehicle Division**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way 9th Fl</td>
<td>(608) 266-1425</td>
<td>wisconsindot.gov</td>
<td>Wisconsin information.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td>(855) 224-3692</td>
<td>Child passenger safety line.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:carseatwi@chw.org">carseatwi@chw.org</a></td>
<td></td>
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</table>

**Transportation, US Dept. of Consumer Service**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 New Jersey Ave SE</td>
<td>(888) 327-4236</td>
<td>nhtsa.dot.gov</td>
<td>Car seat safety.</td>
</tr>
<tr>
<td>Washington DC 20590</td>
<td></td>
<td><a href="mailto:nhtsa.webmaster@dot.gov">nhtsa.webmaster@dot.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### CHILD RESTRAINING SEATS CONTINUED

**Wisconsin Info Network for Safety (WINS)**

Safe Kids Wisconsin  
705 S 24th Ave Ste 400  
Wausau WI 54401  
(855) 224-3692  
safekidswi.org  
safekidswi@chw.org  
DOT funded Provides information on car safety seats and other child transport questions/laws.  
Child Passenger Safety (CPS) Training general information Requests.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Product Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Product safety ATCP 139. Can file a complaint.

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD 20814  
(800) 638-2772  
cpsc.gov

### CHILD SUPPORT

**Workforce Development, WI Dept. of**

Bureau of Child Support  
201 E Washington Ave  
PO Box 7946  
Madison WI 53707-7946  
(608) 266-9909  
dwd.wi.gov  
Interstate locator.

**Children and Families, WI Dept. of**

Child Support Bureau  
201 E Washington Ave 2nd Fl  
Madison WI 53703  
(608) 422-7000  
dcf.wi.gov  
General information. Assists parents to get court orders for financial and medical support for their children.

**County Family Court Commissioner Economic Assistance**

Economic Assistance  
dcf.wi.gov  
Local child support agency list.  
IV-D Program – Each county has this federal program to track down people in arrears of child support. Check with County Commissioner

### CHILDREN AND FAMILIES, WI DEPT OF

**Children and Families, WI Dept. of**

201 E Washington Ave 2nd Fl  
Madison WI 53703  
(608) 422-7000  
dcf.wi.gov  
Child welfare, child support, foster care, adoption early care, and education.
CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
Email: dsps.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 266-2112
datcp.wi.gov
DATCPHotline@wisconsin.gov

CHRISTMAS DECORATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

CIGARETTE SALES

Revenue, WI Dept. of
Cigarette & Tobacco Division
2135 Rimrock Rd
PO Box 8900
Madison WI 53708-8900
(608) 266-6701
revenue.wi.gov

CIVIL LIBERTIES

American Civil Liberties Union of Wisconsin
207 E Buffalo St Ste 325
Milwaukee WI 53202-5774
(414) 272-4032
aclu-wi.org
(M-F 9am – 5pm)
Defends civil liberties and rights of
Wisconsin residents.

Civil Rights, City of Madison Dept. of
210 MLK Jr Blvd Rm 523
Madison WI 53703
(608) 266-4910
cityofmadison.com/dcr
dcr@cityofmadison.com
(M-F 8am - 4:30pm)
Discrimination complaints for City of
Madison.

CLASS ACTIONS (PRIVATE LAWSUITS)

Classaction.org
classaction.org
Periodical may also be available at
libraries.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### CLEANING PRODUCTS (HOUSEHOLD)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Contact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td></td>
<td>Complaints.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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<td></td>
</tr>
</tbody>
</table>

**Division of Agriculture Resource Management**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Contact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4536</td>
<td>datcp.wi.gov</td>
<td></td>
<td>Disposal of agriculture chemicals, hazardous wastes, and household chemicals.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4522</td>
<td><a href="mailto:datcp.cs.wp@wi.gov">datcp.cs.wp@wi.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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### CLIENT ASSISTANCE PROGRAM (CAP)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
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<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Contact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Ag Development</td>
<td>(800) 362-1290</td>
<td>datcp.wi.gov</td>
<td></td>
<td>Information referral and client advocacy on vocational or independent living.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-5071</td>
<td><a href="mailto:datcp.cs.wp@wi.gov">datcp.cs.wp@wi.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
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### CLOTHING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
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<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Contact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td></td>
<td>Child care safety, flammable items, and labeling Fact sheets available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

### COBRA ACT

**Labor, US Dept. of**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Contact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employee Benefit Security Administration</td>
<td>(312) 353-0900</td>
<td>dol.gov</td>
<td></td>
<td>WI claims through the IL regional office.</td>
</tr>
<tr>
<td>200 Constitution Ave NW</td>
<td></td>
<td></td>
<td></td>
<td>EBSA National Toll Free Number.</td>
</tr>
<tr>
<td>Washington DC 20210</td>
<td>(866) 444-3272</td>
<td>datcp.wi.gov</td>
<td></td>
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### COLLECTION AGENCIES PRACTICES

**Financial Institutions, WI Dept. of**

<table>
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<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Contact</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way N Twr</td>
<td>(608) 261-9555</td>
<td>wdfi.org</td>
<td></td>
<td>Collection agencies inquiries.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
<td></td>
<td>Collection calls, consumer tips, prohibited practices.</td>
</tr>
</tbody>
</table>

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wisconsin.gov  
31
### COLLEGE – TECHNICAL
(SEE ALSO TECHNICAL COLLEGES, SCHOOLS, AND EDUCATION)

#### COMMODITIES

**Commodity Futures Trading Commission, US**  
525 W Monroe St Ste 1100  
Chicago IL 60661  
(312) 596-0700  
cftc.gov  
Central Region agency.

#### COMMUNICATION
(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

**Federal Communications Commission (FCC)**  
45 L St NE  
Washington DC 20554  
(888) 225-5322  
fcc.gov  
Consumer Center, complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo.

#### COMMUNITY COLLEGES

**Wisconsin Technical College System**  
4622 University Ave  
PO Box 7874  
Madison WI 53707-7874  
(608) 266-1207  
wtcsystem.edu  
Approval board accreditations.

#### COMMUNITY ADVOCATES

**Community Advocates**  
728 N James Lovell St  
Milwaukee WI 53233  
(414) 449-4777  
communityadvocates.net  
Advocacy services for families & individuals to meet basic needs.

#### COMPARATIVE PRICE ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Trade Bureau  
2811 Agriculture Dr  
Madison WI 53708-8911  
(608) 224-4925  
(608) 224-4989  
datcp.wi.gov  
Price Comparison Advertising ATCP 124.

#### COMPTROLLER OF THE CURRENCY, US OFFICE OF THE

**Comptroller of the Currency, Office of the**  
Customer Assistance Group  
1301 McKinney St Ste 3450  
Houston TX 77010  
(800) 613-6743  
helpwithmybank.gov  
(M-F 7am - 7pm)  
Complaints against national banks or federal savings.

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Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
32
## COMPUTER DATING SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

## CONdemnation

**Safety and Professional Services, WI Dept. of**  
Public Service Commission  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspw.wi.gov  
Condemnation in real estate. Wis. Stats. § 32, Eminent Domain easements for electric facility construction.

## CONDOMINIUMS

(SEE ALSO TIMEShaRES, REAL ESTATE, OR INVESTMENTS & SECURITIES)

Contact an attorney for legal advice.

## CONSUMER ACT, WISCONSIN

**Financial Institutions, WI Dept. of**  
4822 Madison Yards Way N Twr  
Madison WI 53705  
(608) 261-9555  
wdfi.org  
General inquiries. The Consumer Act is a state law that regulates consumer credit transactions and debt collection.

## CONSUMER ACTION HANDBOOK

**National Contact Center**  
US General Services Administration  
Office of Citizen Services & Innovative Technologies  
1800 F St NW  
Washington DC 20405  
(800) 333-4636  
(844) 872-4681  
digital.gov  
Handbook provides a consumer assistance directory and public resources and contact information.

## CONSUMER EDUCATION

(SEE ALSO SCHOOLS)

**Public Instruction, WI Dept. of**  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(608) 266-3390  
(800) 441-4563  
dpi.wi.gov  
Consumer Education Curriculum Guide for Wis. public high schools and other information & materials. General information.

**Agriculture, Trade and Consumer Protection WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov
## CONSUMER EDUCATION CONTINUED

### Federal Information Center, US

US General Services Administration  
Office of Citizen Services & Innovative Technologies  
1800 F St NW  
Washington DC  20405  
(844) 872-4681  
[usa.gov/consumer](http://usa.gov/consumer)  
Answer questions about programs of any federal agency. How to get Visa or passport information.

### CONSUMER ORGANIZATIONS - WISCONSIN

#### Center for Consumer Affairs

UWM School of Continuing Education  
161 W Wisconsin Ave 6th and 7th FL  
Milwaukee WI 53203  
(800) 222-3623  
(414) 227-3200  
[uwm.edu](http://uwm.edu)  
[sce@uwm.edu](mailto:sce@uwm.edu)  
Continuing education for consumers.

### CONSUMER PRICE INDEX


J C Kluczynski Federal Bldg  
230 S Dearborn St Rm 960  
Chicago IL 60604  
(312) 353-1880  
(312) 353-1886 FAX  
[bls.gov](http://bls.gov)  
(M-F 8am - 4pm CT)  
Midwest office includes Wisconsin.

### CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US

(SEE ALSO PRODUCT SAFETY)

#### Consumer Product Safety Commission, US

4330 E West Highway  
Bethesda MD  20814  
(800) 638-2772  
[cpsc.gov](http://cpsc.gov)  
Product safety, regulations, laws, standards, and recalls. Recorded message.

### CONSUMER PROTECTION

#### Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov  
For a listing of US state, county and city government consumer protection offices online at: [usa.gov/topics/handbook](http://usa.gov/topics/handbook).

### CONSUMER REPORTS MAGAZINE

#### Consumer Reports

101 Truman Ave  
Yonkers NY  10703  
(800) 333-0663  
[ConsumerReports.org](http://ConsumerReports.org)  
Past copies of magazine and annual Buyer’s Guides available in local Public Library.
**CONTACT LENSES**

**US Food & Drug Administration**
Office of Communication & Education
10903 New Hampshire Ave  (888) 463-6332  Product Safety.
Silver Spring MD  20993  (920) 433-3924  Green Bay district office.
(608) 264-5332  Madison district office.
(414) 326-3960  Milwaukee district office.
(612) 334-4100  Minneapolis district office.
fdagov

**CONTESTS**

(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  (800) 422-7128  Information on contest scams.
PO Box 8911  datcp.wi.gov  Refer to private attorney for further
Madison WI 53708-8911  DATCPHotline@wisconsin.gov  information.

**Administration, WI Dept. of**
Division of Gaming
3319 W Beltline Hwy #1  (608) 270-2555  General phone.
Madison WI 53713  (608) 270-2530  Bingo and crane games information.
(608) 270-2552  Raffle information.
PO Box 8979  doa.state.wi.us/division/gaming
Madison WI 53708-8979  doagaming@wi.gov
DOADOGcharitablegaming@wi.gov  Charitable gaming.

**Justice, WI Dept. of**
17 W Main St 5th Fl  (608) 266-1221  Questions from Media and DA’s
Madison WI 53703  doj.state.wi.us  only, gambling.

**Wisconsin Lottery**
PO Box 8941  (608) 261-4916  General.
Madison WI 53708-8941  wilottery.com

**Gambling Addiction**
(800)-GAMBLE-5  Toll free help line.
(850) 888-HOPE  Text help line.
### CONTRACTORS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Home improvements, ATCP 110 Unfair Trade Practices, (misrepresentations)</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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**Financial Institutions, WI Dept. of**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way N Twr</td>
<td>(608) 261-9555</td>
<td>wdfi.org</td>
<td>Loans, financial, and 3 day right to cancel.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
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**Safety and Professional Services, WI Dept. of**

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<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Licensing, credential, and registration requirements. Verify if a contractor holds a current license, credential, or registration. General information.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

### CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)

### COOPERATIVES

**Wisconsin Electric Cooperative Association**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>222 W Washington Ave Ste 680</td>
<td>(608) 467-4650</td>
<td>weca.coop</td>
<td>Trade association for cooperatives.</td>
</tr>
<tr>
<td>Madison WI 53703-2719</td>
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**Cooperative Network**

<table>
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<th>Address</th>
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<th>Description</th>
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<tbody>
<tr>
<td>16 E Mifflin St Ste 801</td>
<td>(608) 258-4400</td>
<td>cooperativenetwork.coop</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-2721</td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>
COPYRIGHTS
(SEE ALSO PATENTS OR TRADE NAMES/TRADEMARKS)

Library of Congress, US
US Copyright Office
101 Independence Ave SE (877) 476-0778
Washington DC 20559 (202) 707-3000
copyright.gov
Administered by this office. Protects Work of authors, composers and artists, obtain copyright, patent forms.

Agriculture, Trade and Consumer Protection, WI Dept. of
Trade Practices (608) 224-4925
2811 Agriculture Dr datcp.wi.gov
PO Box 8911 DATCPHotline@wisconsin.gov
Madison WI 53708-8911
Music royalties.

CORPORATION INFORMATION

Financial Institutions, WI Dept. of
Division of Corporate & Consumer Services (608) 261-7577
4822 Madison Yards Way N Twr wdfi.org
Madison WI 53705 DFICorporations@wisconsin.gov
Filing office for the organization instruments to create corporations, limited partnerships, limited liability partnerships, and limited liability companies.

Revenue, WI Dept. of
2135 Rimrock Rd (608) 266-2772
Madison WI 53713 (608) 266-2776
PO Box 8908 revenue.wi.gov
Madison WI 53708-8908 DORFranchise@wisconsin.gov
Corporation, franchise, and tax information.

CORRECTIONS, WISCONSIN DEPT OF

Corrections, WI Dept. of
3099 E Washington Ave (608) 240-5000
PO Box 7925 doc.wi.gov
Madison WI 53707-7925
Regulate and oversight of Wisconsin detention facilities. Maintains Sex Offender Registry.

CORRESPONDENCE SCHOOLS
(SEE ALSO SCHOOLS)

DSPS Educational Approval Program (808) 266-1996 [press 5 for EAP]
4822 Madison Yards Way dsps.wi.gov
PO Box 8366 dspseap@wi.gov
Madison WI 53705
Evaluates and approves private trade, technical, career, distance learning and degree-granting schools.
### COSMETICS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911
- (800) 422-7128
- datcp.wi.gov
- DATCPHotline@wi.gov

Advising, product safety. ATCP 139.

---

**Food and Drug Administration, US**

Center for Food Safety & Applied Nutrition

- 5001 Campus Dr, HFS 009
- College Park MD 20740
- (888) 723-3366
- fda.gov

Safety. Cosmetics handled in food and nutrition center.

Local FDA offices:

- Madison
- Milwaukee
- Green Bay

- (608) 264-5332
- (414) 326-3960
- (920) 433-3924

Product safety, complaints, and general information.

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### COSMETOLOGY

**Safety and Professional Services, WI Dept. of**

- 4822 Madison Yards Way
- Madison WI 53705
- (877) 617-1565
- dsps.wi.gov

Licensing requirements. Enforcement, complaints, and licenses beauty salons.

---

### COUNSELORS

**Safety and Professional Services, WI Dept. of**

- 4822 Madison Yards Way
- Madison WI 53705
- (877) 617-1565
- dsps.wi.gov

Complaints, licenses, counselors (e.g. marriage and family) and social workers.

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### COUNTERFEIT ITEMS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)
### COUNTY BAR ASSOCIATIONS

**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>General Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7158, Madison WI 53707</td>
<td>(800) 362-9082</td>
<td>Mandatory professional association for all attorneys who hold a Wisconsin law license.</td>
</tr>
<tr>
<td>5302 Eastpark Blvd, Madison WI</td>
<td>(608) 257-3838</td>
<td>General Information.</td>
</tr>
<tr>
<td>5302 Eastpark Blvd, Madison WI</td>
<td>(800) 728-7788</td>
<td>General Information.</td>
</tr>
<tr>
<td></td>
<td>wisbar.org</td>
<td>General Information.</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:service@wisbar.org">service@wisbar.org</a></td>
<td>General Information.</td>
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</table>

**Milwaukee Bar Association Inc**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>General Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>747 N Broadway, Milwaukee WI 53202</td>
<td>(414) 274-6760</td>
<td>General Information.</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td>(414) 274-6768</td>
<td>General Information.</td>
</tr>
<tr>
<td></td>
<td>milwbar.org</td>
<td>General Information.</td>
</tr>
<tr>
<td></td>
<td>findmilwaukee lawyers.org</td>
<td>General Information.</td>
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</table>

### COUPON BOOKS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>General Information</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr, Madison WI</td>
<td>(800) 422-7128</td>
<td>Coupon Sales Promotions.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>ATCP 131.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td>ATCP 131.</td>
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</table>

### COURTS

**Wisconsin Court System**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>General Information</th>
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</thead>
<tbody>
<tr>
<td>16 E Capitol, Madison WI 53701</td>
<td>(608) 266-6828</td>
<td>Juror information, self-help resources (small claims, divorce, restraining orders); Bar applicant and attorney resources.</td>
</tr>
<tr>
<td>PO Box 1688</td>
<td>wicourts.gov</td>
<td>Juror information, self-help resources (small claims, divorce, restraining orders); Bar applicant and attorney resources.</td>
</tr>
<tr>
<td>Madison WI 53701-1688</td>
<td></td>
<td>Juror information, self-help resources (small claims, divorce, restraining orders); Bar applicant and attorney resources.</td>
</tr>
</tbody>
</table>

**Judicial Commission, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>General Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>110 E Main St Ste 700, Madison WI</td>
<td>(608) 266-7637</td>
<td>Complaints regarding misconduct of court commissioners, judges, etc.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>wicourts.gov</td>
<td>Complaints regarding misconduct of court commissioners, judges, etc.</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:judcmm@wicourts.gov">judcmm@wicourts.gov</a></td>
<td>Complaints regarding misconduct of court commissioners, judges, etc.</td>
</tr>
</tbody>
</table>

### CRAMMING

**(SEE ALSO TELECOMMUNICATIONS)**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>General Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, Madison WI</td>
<td>(800) 422-7128</td>
<td>Charge on telephone bill for unauthorized services.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>Charge on telephone bill for unauthorized services.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td>Charge on telephone bill for unauthorized services.</td>
</tr>
</tbody>
</table>
CREDIT

(SEE ALSO FAIR CREDIT BILLING ACT)

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way N Twr  (608) 264-7969  
Madison WI 53705  
wdfi.org

Complaints – Office of Consumer Affairs.  
FTC - Fair Credit Reporting Act.  
All brochures are on the web or can be ordered by website.  
Title III - Fair Credit Billing Act &  
Equal Credit Opp Act (Title IV)  
INCLUDES:  
Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

**Federal Trade Commission, US**
230 S Dearborn St Ste 3030  (877) 382-4357  
Chicago IL 60604  
ftc.gov

M-F 9am - 8pm ET  
Midwest Region.

CREDIT BUREAUS

(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)

CREDIT CARDS

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way N Twr  (608) 264-7969  
Madison WI 53705  
wdfi.org

Fraud - Loss & Credit practices, unauthorized or unsolicited charges. Credit tips and general credit information available.

**Opt-Out Program**
Opt-Out Department  (888) 567-8688  
PO Box 530201  
Atlanta GA 30353  
optoutprescreen.com

Call or go online to opt out of receiving prescreened offers of credit and insurance.

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  (800) 422-7128  
PO Box 8911  
Madison WI 53708-8911  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Credit and debit card blocking fact sheet available
CREDIT CARDS CONTINUED

**Consumer Financial Protection Bureau, US**

1700 G St NW  
Washington DC 20552  
(855) 411-2372  
consumerfinance.gov

Educate, enforce and study of federal consumer financial protection laws. Complaints.

CREDIT COUNSELING

Check with County Social Services.  
Check local yellow pages under Credit Counseling, Debt Counseling.

---

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way N Twr  
Madison WI 53705  
(608) 261-9555  
wdfi.org

Licensing and lists of debt consolidation and adjustment service companies.

---

**National Foundation for Credit Counseling**

2033 K St NW Ste 425  
Washington DC 20006  
(800) 388-2227  
fccc.org

For a directory of offices in your area if none listed in local phone book.

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**National Consumer Credit Counseling Service**

(800) 388-2227  
fccc.org

For nearest office near you.

---

CREDIT REPAIR

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way N Twr  
Madison WI 53705  
(608) 264-7969  
wdfi.org

Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.
CREDIT REPORTS

Check local listings (ie: yellow pages).

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

**Automated OPT-OUT Line**

Opt-Out Department  (888) 567-8688  optoutprescreen.com
PO Box 530201
Atlanta GA 30353

Call or go online to opt out of receiving prescreened offers of credit and insurance.

**Annual Credit Report Request Service**

Central Source LLC  (877) 322-8228  annualcreditreport.com
PO Box 105281
Atlanta GA 30348-5281

Free credit report.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  (800) 422-7128  datcp.wi.gov
PO Box 8911  DAtCPHotline@wi.gov
Madison WI 53708-8911

Complaints.

**CREDIT REPORTING AGENCIES**

**Equifax Credit Information Service**

PO Box 740241  (866) 349-5191  fraudalert.equifax.com
Atlanta GA 30374

Credit report requests. Automated service line

**Experian**

PO Box 9554  (877) 322-8228  experian.com
Allen TX 75013

Credit management services. Free credit report requests.

**Trans Union LLC**

PO Box 2000  (833) 395-6938  transunion.com
Chester PA 19016

To request FREE report.
### CREDIT REPORTING AGENCIES CONTINUED

#### Annual Credit Report Request

- **PO Box 105281**
- **Atlanta GA 30348-5281**
- **(877) 322-8228**
- annualcreditreport.com
- ftc.gov/credit

The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Additional credit reports available by contacting credit reporting agency in writing by certified mail with $10 fee.

### CREDIT UNIONS

#### Financial Institutions, WI Dept. of Credit Unions

- **4822 Madison Yards Way N Twr**
- **Madison WI 53705**
- **(608) 261-9543**
- wdfi.org
- DFI-OCU@dfi.wisconsin.gov

Regulates credit unions chartered to do business in Wisconsin.

#### National Credit Union Administration

- **1775 Duke St**
- **Alexandria VA 22314-3428**
- **(800) 755-1030**
- **(703) 518-6300**
- ncu.gov
- dcamail@ncua.gov

Independent federal agency that insures deposits at credit unions.

### CREDIT UNIONS CONTINUED

#### Credit Union National Association

- **5710 Mineral Point Rd**
- **Madison WI 53705**
- **(800) 356-9655**
- cuna.org
- helio@cuna.corp

Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

### CRIBS

#### Agriculture, Trade and Consumer Protection, WI Dept. of

- **2811 Agriculture Dr**
- **PO Box 8911**
- **Madison WI 53708-8911**
- **(800) 422-7128**
- datcp.wi.gov
- DATCPHotline@wisconsin.gov

Safety, ATCP 139.

#### Consumer Product Safety Commission, US

- **4330 E West Highway**
- **Bethesda MD 20814**
- **(800) 638-2772**
- cpsc.gov

Product safety issues and recalls. Recorded message.
CRIME STATISTICS

Justice, WI Dept. of
17 W Main St (608) 266-1221
PO Box 7857 (608) 267-2779 (FAX)
Madison WI 53703-7857 doj.state.wi.us

Arrest statistics from law enforcement.

CRIME VICTIMS SERVICES

Justice, WI Dept. of
Office of Crime Victims Services
17 W Main St (608) 264-9497
PO Box 7951 (800) 446-6564
madison.wi.gov
Madison WI 53703-7951 doj.state.wi.us

Crime victim rights and assistance.

CRIMINAL BACKGROUND CHECK

Justice, WI Dept. of
Division of Law Enforcement Services
17 W Main St 4th Fl (608) 266-7314
Crime Information Bureau
criminalbackgroundcheck.wi.gov
Madison WI 53703 doj.state.wi.us

Charged with criminal investigative mission and function. Consumers should contact local law office.

Justice, WI Dept. of
Division of Criminal Investigation
17 W Main St 5th Fl (608) 266-1671
criminalinvestigation.wi.gov
Madison WI 53703 doj.state.wi.us

CURRENCY EXCHANGE

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr (608) 261-7578
Madison WI 53705 wdfi.org

Licenses and regulates currency exchanges (also called check cashers).
## DAIRY PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

- Division of Agriculture Development
- International Agri-Business Center
- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911

  - (800) 462-5237
  - (608) 224-5100
  - datcp.wi.gov
  - International@wi.gov

  Technical & financial resources. Consulting to help agriculture, food, equipment, forestry product, and service companies enter and expand in global markets.

### Agriculture, Trade and Consumer Protection, WI Dept. of

- Division of Food and Recreational Safety
- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911

  - (608) 224-4700
  - datcp.wi.gov

  Licensure and inspections of dairy, farms, producers, and transporters. Resources spanning the dairy industry including technical assistance, standards development, and evaluation.

## DANCE STUDIOS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911

  - (800) 422-7128
  - datcp.wi.gov
  - DATCPHotline@wisconsin.gov

  Complaints.

## DATCP

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)

## DATING SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911

  - (800) 422-7128
  - datcp.wi.gov
  - DATCPHotline@wisconsin.gov

  Complaints.

  Proof of financial responsibility requirements.

## DAY CARE CENTERS

(SEE ALSO CHILD CARE OR NURSING HOMES)
DEAF AND HARD OF HEARING

Health Services, WI Dept. of
Office for the Deaf & Hard of Hearing
1 W Wilson St
PO Box 2659
Madison WI  53701-2659
(855) 359-5252
dhs.wi.gov
dhsodhh@wisconsin.gov
Hearing aids, interpreters, sign language, complaints, counseling services, deaf/blind resources, job training, technology accommodations and telecommunications assistance program. Search “ODHH.”

DEBT COLLECTION
(SEE ALSO CREDIT)

DEBT CONSOLIDATION
(SEE ALSO ADJUSTMENT SERVICE COMPANIES AND CREDIT COUNSELING)

Financial Institutions, WI Dept. of
Division of Banking
4822 Madison Yards Way N Twr
Madison WI  53705
(608) 262-7578
wdfi.org
List of adjustment service companies and reference materials.

DEBT SETTLEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI  53708-8911
(800) 422-7128
datcp.wi.gov
Bankruptcy fact sheet available.

DEFENSE SPRAYS

For questions and/or local ordinances, refer to local law enforcement or DOJ.

DENTAL SERVICES

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI  53705
(877) 617-1565
(608) 266-2112
dspw.wi.gov
General and licensing information. Complaints against dentists, dental hygienists, or dental assistants.

DENTISTRY
(SEE ALSO DOCTORS)

Safety and Professional Services, WI Dept. of
Dentistry Examining Board
4822 Madison Yards Way
Madison WI  53705
(877) 617-1565
(608) 266-2112
dspw.wi.gov
Licensing requirements and licensing complaints. Includes dental hygienists. Rules and enforcement.
### DENTISTRY CONTINUED

**Wisconsin Dental Association**

<table>
<thead>
<tr>
<th>Details</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>6737 W Washington St Ste 2360, West Allis WI 53214</td>
<td>(800) 364-7646, (414) 276-4520</td>
<td>Complaints from patients, insurance company, and other dentists.</td>
</tr>
</tbody>
</table>

### DETECTIVES, PRIVATE

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Details</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way, Madison WI 53705</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td>Licensing information. Number of complaints.</td>
</tr>
</tbody>
</table>

### DIET CENTERS

**(SEE ALSO FOOD)**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Details</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128</td>
<td>Complaints.</td>
</tr>
</tbody>
</table>

**Food & Drug Administration - Madison**

<table>
<thead>
<tr>
<th>Details</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>700 Regent St Ste 202, Madison WI 53715</td>
<td>(608) 264-5332, (888) 463-6332</td>
<td>Public Affairs Officer. General info.</td>
</tr>
</tbody>
</table>

### DIRECT SELLING

**(SEE ALSO DOOR TO DOOR SALES)**
### DISABILITIES

(SEE ALSO DISCRIMINATION OR HOUSING)

#### ADA Wisconsin Partnership
- (800) 949-4232
- [adawipartnership.org](http://adawipartnership.org)
- American Disabilities Act and state protection advocacy for people with disabilities.

#### Great Lakes ADA Center
University of Illinois at Chicago Institute on Disability & Human Development
1640 W Roosevelt Rd Rm 405
Chicago IL 60608
- (800) 949-4232
- (312) 413-1407
- [adagreatlakes.org](http://adagreatlakes.org)
- Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

#### Disability Rights Wisconsin
131 W Wilson St Ste 700
Madison WI 53703
- (800) 928-8778
- (800) 926-4862
- (844) 347-8683
- [disabilityrightswi.org](http://disabilityrightswi.org)
- Protection and advocacy.
- Medicare Part D helpline.
- Voter hotline.

6737 W Washington St Ste 3230
Milwaukee WI 53214
- (608) 267-0214
- (414) 773-4646
- Madison area.
- Milwaukee area.

217 W Knapp St
Rice Lake WI 54868
- (715) 736-1232

### DISASTER

#### Military Affairs, WI Dept. of
Wisconsin Emergency Management
2400 Wright St
Madison WI 53708
- (800) 335-5147
- (608) 242-3000
- [dma.wi.gov](http://dma.wi.gov)
- State Office 24 hour duty officer.

### DISCONNECTION – TELEPHONE

#### Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
- (800) 224-7128
- [datcp.wi.gov](http://datcp.wi.gov)
- [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)
- Consumer complaints.
DISCRIMINATION

Civil Rights, WI Dept. of
Equal Opportunities Division
210 ML King Jr Blvd Rm 523
Madison WI 53703
(608) 266-4910
cityofmadison.com/dcr
dcr@cityofmadison.com
File complaints related to
discrimination in the city of Madison;
housing, employment, credit, public
accommodations (clinics,
restaurants, malls, theaters, motels,
taverns, barber shops) and Madison
city facilities.

Equal Employment Opportunity Commission
US EEOC Milwaukee Office
Reuss Federal Plaza
310 W Wisconsin Ave Ste 500
Milwaukee WI 53203-2292
(800) 669-4000
(414) 662-3680
eeoc.gov
info@eeoc.gov
Federal law enforcement of laws
that make it illegal to discriminate
against a job applicant or employee.

Workforce Development, WI Dept. of
Equal Rights & Labor Standards Division
201 E Washington Ave
PO Box 8928
Madison WI 53708-8928
(608) 266-6860
dwd.wi.gov
Housing, job discrimination and
general information. File
employment or housing civil rights
complaints.

819 N 6th St Rm 723
PO Box 7997
Milwaukee WI 53203
(414) 227-4384
derinfo@dwd.wisconsin.gov

DISTRIBUTORSHIPS
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)

Financial Institutions, WI Dept. of
Division of Securities
4822 Madison Yards Way N Twr
PO Box 1768
Madison WI 53701-1768
(608) 266-0448
wdfi.org
DISTRICT ATTORNEYS

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210
Milwaukee, WI 53214
(414) 488-3906
wsdsa.org

Directory of all sheriffs, deputy sheriffs, and District Attorneys by county.

Wisconsin District Attorneys Association
thewd aa.org

District Attorney lists by county.

DO NOT CALL

(SEE ALSO NO CALL)

DOCTORS

(SEE ALSO DENTISTRY)

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dfps.wi.gov

Licensing requirements. Also for physical therapists, podiatrists. Number of complaints.

DOCUMENTS (COPIES OF STATE)

Administration, WI Dept. of
Document Sales
2310 Darwin Rd
Madison WI 53704-3108
(608) 243-2441
(800) 362-7253
docsales.wi.gov
DOADocumentSalesInformation@wi.gov

Copies of State Statutes and other state published materials. Online ordering is available.

DOOR-TO-DOOR SALES

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available. ATCP 127 Contracts and Practices covering purchase for personal use, not businesses.

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.
DOOR-TO-DOOR SALES CONTINUED

Local Police
Check blue pages of local telephone directory. Need to register with local police to sell door-to-door. Business-to-business purchases contact an attorney.

DRIVERS SCHOOLS

Transportation, WI Dept. of
Drivers Records & Licensing Information Section
Hill Farms State Office Building (608) 264-7447 Commercial driving and list of private driving schools.
4822 Madison Yards Way wisconsindot.gov
Madison WI 53705 information.dmv@dot.wi.gov

DRIVEWAY REPAIRS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 Home Improvement Practices ATCP 110.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

DRUGS

Food & Drug Administration, US
Division of Drug Information (301) 796-3400
10001 New Hampshire Ave (888) 463-6332
Hillandale Bldg 4th Fl (855) 543-3784
Silver Spring MD 20993 fda.gov
druginfo@fda.hhs.gov

Food & Drug Administration Regional Offices
Madison Office (608) 264-5332
Green Bay Office (920) 433-3924

Justice, WI Dept. of

Wisconsin Drug Tip Line
Division of Criminal Investigations (608) 266-1671 Tip line.
17 W Main St 5th Fl doj.state.wi.us Human Trafficking.
Madison WI 53703

J Cocaine Hotline/Drug Help
Substance Abuse & Mental Health Services Administration (877) 726-4727 Substance abuse/mental health.
5600 Fishers Ln (800) 622-HELP (4357)
Rockville MD 20857 samhsa.gov

Wisconsin Department of Agriculture, (800) 422-7128
Trade and Consumer Protection (DATCP) Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
DRUGS - CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept. of**

**Prescription Drug Clean Sweep**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

(608) 224-4545  
adtpc.wi.gov  
DATCPcswp@wi.gov  

Grant program.

**DRY CLEANING**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

(800) 422-7128  
adtpc.wi.gov  
DATCPHotline@wisconsin.gov  

Advertising and refunds.

**Natural Resources, WI Dept. of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  

(888) 936-7463  
dnr.wi.gov  


**Dry Cleaning and Laundry Institute**

14700 Sweitzer Lane  
Laurel MD 20707  

(800) 638-2627  
dlionline.org  

Association for professional dry cleaners.
### EDUCATION

*(SEE ALSO CONSUMER EDUCATION OR SCHOOLS)*

**Educational Approval Board**

- Address: 4822 Madison Yards Way
- City: Madison
- State: WI
- Zip: 53705
- Phone: (608) 266-1996
- Email: dsps.wi.gov

EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.

**Wisconsin Technical College System**

- Address: 4622 University Ave
- City: Madison
- State: WI
- Zip: 53707-7874
- Phone: (608) 266-1207
- Email: wtcsystem.edu

Technical school questions.

**EGGS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

- Division of Food and Recreational Safety
- Address: 2811 Agriculture Dr
- City: Madison
- State: WI
- Zip: 53708
- Phone: (608) 224-4700
- Email: datcp.wi.gov

Sanitation, grading, labeling, licensing, and registration.

### ELDERLY

Check local telephone directory yellow pages under Senior Citizens.

Check County Social Services Office Elder Adults At Risk Helplines.

- Phone: (800) 815-0015
- Email: longtermcare.wi.gov

For a listing of elder adults- at-risk help lines. Search “Elder Adults.”

**Workforce Development, WI Dept. of**

- Address: Bureau of Information & Public Affairs
- Address: PO Box 7946
- City: Madison
- State: WI
- Zip: 53707-7972
- Phone: (608) 266-3131
- Email: dwd.wi.gov

Pamphlet with job and interview tips for the older worker.

**Board on Aging & Long Term Care, WI**

- Address: 1402 Pankratz St Ste 111
- City: Madison
- State: WI
- Zip: 53704-4001
- Phone: (800) 815-0015
- Phone: (800) 242-1060
- Email: longtermcare.wi.gov

Local number. Statewide toll free number. (Medigap Helpline).
ELDERLY CONTINUED

Ombudsman For Aging, WI
1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 815-0015
longtermcare.wi.gov
boaltc@wi.gov
Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

Health Services, WI Dept. of
Elder Abuse
1 W Wilson St
Madison WI 53703
(608) 266-1865
dhs.wi.gov
dhswebmaster@wi.gov
Call 9-1-1 in case of life-threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect.

Justice, WI Dept. of
Elder Abuse Hotline
PO Box 7857
Madison WI 53707-7857
(833) 586-0107 (toll-free)
ReportElderAbuseWI.org
dhswebmaster@wisconsin.gov
Report Elder Abuse. Assistance available for victims, family members and concerned citizens in reporting abuse of older adults.

Ombudsman for Elderly & Disabled, WI
5424 US Hwy 10 East Ste F
Stevens Point WI 54482
(715) 345-5229
Central Region Office for Board of Aging & Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.

Bureau of Aging & Disability Resources, WI
1 W Wilson St
Madison WI 53703
(608) 266-1865
dhs.wi.gov
Resource for all issues. Listing of Aging & Disability Resource Centers through the state. Search “Find an ADRC.”

Coalition of Wisconsin Aging Groups (CWAG)
30 W Mifflin St Ste 406
Madison WI 53703
(608) 224-0606
(800) 488-2596
cwagwisconsin.org
Benefit specialist program. Medicare appeals, etc.
**ELDERLY CONTINUED**

**Senior Care Hotline**

<table>
<thead>
<tr>
<th>Senior Care</th>
<th>(800) 657-2038</th>
<th>Prescription drug assistance Program for Wisconsin Seniors.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Care</td>
<td></td>
<td>dhs.wi.gov</td>
</tr>
<tr>
<td>PO Box 6710</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI  53716-0710</td>
<td></td>
<td></td>
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</table>

**Senior LAW-Legal Action WI**

| Legal Action of Wisconsin | (855) 947-2529 | Free legal services for age 60+ residents with issues such as: Medicaid, Medicare, Long Term Care, Social Security, SSI, food stamps, subsidized housing, Homestead Credits, elder abuse and consumer law. |
| Administrative Offices    | (414) 278-7722 |                                                           |
| 633 W Wisconsin Ave Ste 2000 | legalaction.org   |                                                           |
| Milwaukee WI 53203        |                |                                                           |

**ELECTIONS**

(SEE ALSO VOTING RIGHTS)

**Federal Election Commission, US**

| 1050 First St NE | (800) 424-9530 | Offers information about federal election fundraising and provides financial records on candidates for federal office. |
| Washington DC 20463 | (202) 694-1000 |                                                           |
|                  | fec.gov        |                                                           |
|                  | info@fec.gov   |                                                           |

**Wisconsin Elections Commission**

| 212 E Washington Ave 3rd Fl | (866) 868-3947 | Voter Helpline. |
| PO Box 7984                 | (608) 266-8005 |                                                           |
| Madison WI 53707-7984       | (800) 947-3929 TTY |                                                           |
|                            | (608) 267-0500 FAX |                                                           |
|                            | elections.wi.gov |                                                           |
|                            | elections@wi.gov  |                                                           |

**ELECTRICAL PRODUCTS - SAFETY**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

| 2811 Agriculture Dr | (800) 422-7128 | Product Safety. |
| PO Box 8911         | datcp.wi.gov   |                                                           |
| Madison WI 53708-8911 | DATCPHotline@wisconsin.gov |                                                           |

**ELECTRICITY**

(SEE ALSO UTILITIES)
## ELECTRICIANS

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
SAPSSBElectrictech@wi.gov  

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  

- Code violations & licensing.  
- Handles billing disputes and home improvement problems.

## ELECTROLOGISTS

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
dsps@wisconsin.gov  

- Licensing requirements.  
- Complaints.

## ELEVATORS

**Safety and Professional Services, WI Dept. of**  
Elevator Inspection  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
DSPSSBElevatorTech@wi.gov  

- WI Elevator Code SPS 18.12.

## EMBALMING

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

## EMERGENCY

(SEE ALSO DISASTER)

## EMISSIONS CONTROLS

**Wisconsin Vehicle Inspection Program**  
Managed by: Systech International LLC  
5470 S Westridge Dr  
New Berlin WI 53151  
(866) 623-8378  
wisconsinvip.org  
helpdesk@websti.com  

- Vehicle Emission Inspection Program. Managed by Systech  
- Website helps find inspection facility.
**EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA**
(SEE ALSO PENSION PLANS)

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>ATCP 116.</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Fact sheets available.</td>
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**EMPLOYMENT**
(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)

**Workforce Development, WI Dept. of**

<table>
<thead>
<tr>
<th>Equal Rights Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave Rm A100</td>
</tr>
<tr>
<td>PO Box 8928</td>
</tr>
<tr>
<td>Madison WI 53703-8928</td>
</tr>
<tr>
<td>(608) 266-6860</td>
</tr>
<tr>
<td>dwd.wi.gov</td>
</tr>
<tr>
<td>Madison office. Discrimination complaints wage claims. Wages &amp; hours, UEC questions on employment applications.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Equal Rights Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>819 N 6th St Rm 723</td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
</tr>
<tr>
<td>(414) 227-4384</td>
</tr>
<tr>
<td>dwd.wi.gov</td>
</tr>
<tr>
<td>Milwaukee office. Discrimination complaints wage claims. Wages &amp; hours, UEC questions on employment applications.</td>
</tr>
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</table>

**Equal Employment Opportunity Commission, US**

<table>
<thead>
<tr>
<th>Milwaukee Area Office</th>
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<tbody>
<tr>
<td>310 W Wisconsin Ave Ste 500</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2292</td>
</tr>
<tr>
<td>(800) 669-4000</td>
</tr>
<tr>
<td>eeoc.gov</td>
</tr>
<tr>
<td>Have information for public and take complaints.</td>
</tr>
</tbody>
</table>

**EMPLOYMENT AGENCY**

**Workforce Development, WI Dept. of**

<table>
<thead>
<tr>
<th>Equal Rights Division</th>
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<td>201 E Washington Ave A100</td>
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<tr>
<td>PO Box 8928</td>
</tr>
<tr>
<td>Madison WI 53708-8928</td>
</tr>
<tr>
<td>(608) 266-3345</td>
</tr>
<tr>
<td>(608) 266-6860</td>
</tr>
<tr>
<td>dwd.wi.gov</td>
</tr>
<tr>
<td>Agencies must be licensed.</td>
</tr>
<tr>
<td>Equal rights.</td>
</tr>
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</table>
**ENERGY**

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

**Administration, WI Dept. of**

Division of Energy Services
101 E Wilson St 5th & 6th Fl
PO Box 7970
Madison WI 53707-7970
(608) 267-0227

doa.state.wi.us
doawwebmaster@wi.gov

- Monitor fuel prices.
- Alternative energy systems.
- Appliance efficiency.
- Funding for energy saving programs.
- Prices - current & future projections.
- Energy statistics.
- Weatherization information.
- Projections.
- Raising fuel costs.
- Solar systems.
- Efficiency.

Home energy assistance program (WHEAP).

**Wisconsin Office of Energy Innovation**

Public Service Commission
4822 Madison Yards Way 6th Fl
Madison WI 53705
(608) 266-5481

psc.wi.gov

**Local Building Inspectors**

Check blue pages in local telephone directory

Local building codes. For building inspectors contact local city clerk.

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspw.wi.gov

State building codes.

**Focus on Energy Program**

(800) 762-7077
focusonenergy.com

Business programs.
9am – 5pm M-F CST.

**Administration, WI Dept. of**

Home Energy Plus Program
PO Box 7970
Madison WI 53707-7970
(866) 432-8947

homeenergyplus.wi.gov

government.wi.gov

State and federal heat assistance.
List of Wisconsin home energy assistance programs.
Online energy assistance application.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### ENERGY ASSISTANCE

**Administration, WI Dept. of**  
Wisconsin Home Energy Assistance Program (WHEAP)  
Home Energy Plus Program  
PO Box 7970  
Madison WI 53707-7970  
(866) 432-8947  
[homeenergyplus.wi.gov](http://homeenergyplus.wi.gov)  
Low income home energy assistance by county, e.g. furnace repair, weatherization, and conservation services.  
List of Wisconsin Home Energy Assistance Programs.

### ENGINEERS (PROFESSIONAL)

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board.  
Complaints.

### ENTERTAINMENT RATINGS

(SEE ALSO VIDEO GAMES)

### ENVIRONMENT

**Environmental Protection Agency**  
1200 Pennsylvania Ave NW  
Washington DC 20460  
(202) 564-4700  
[epa.gov](http://epa.gov)  
General number. Depending on complaint or info needed, will direct you to appropriate unit.

**Natural Resources, WI Dept. of**  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(800) 943-0003  
(608) 267-7691  
(800) 847-9367  
[dnr.wi.gov](http://dnr.wi.gov)  
Outdoor activities: general info, license applications, fishing, hunting, boating.  
Report violations.  
Emergency spill.  
DNR Law Enforcement non-emergency.  
General info, online license applications, maps, etc.

Service Center  
3911 Fish Hatchery Rd  
Fitchburg WI 53711  
(608) 275-3266  
[dnr.wi.gov](http://dnr.wi.gov)  
Environmental standards for air management. Water (private and municipal wells.)

Bureau of Watershed Management  
101 S Webster  
PO Box 7921  
Madison WI 53707-7921  
(608) 267-7694  
[dnr.wi.gov](http://dnr.wi.gov)  
Water resources management. Information on water quality, pollution, invasive plants, etc.
## ENVIRONMENT CONTINUED

### Bureau of Fisheries Management

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 267-7498</td>
<td><a href="http://dnr.wi.gov">dnr.wi.gov</a></td>
<td>Fishing habitat protection.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53703-7921</td>
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### Health Services, WI Dept. of

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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
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<tbody>
<tr>
<td>Bureau of Environmental Health</td>
<td>(608) 266-1120</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
<td>Air Quality, Asbestos program, bed bugs, children’s health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.</td>
</tr>
<tr>
<td>1 W Wilson St #150</td>
<td></td>
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<tr>
<td>Madison WI 53703</td>
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### County/City Health Dept.

Check blue pages in local telephone directory. Indoor health.

## ENVIRONMENTAL LABELING OF PRODUCTS

### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 224-7128</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>ATCP 137 Representations.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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## ENVIRONMENTAL SANITATION

### Agriculture, Trade and Consumer Protection, WI Dept. of

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<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
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<tbody>
<tr>
<td>Division of Food and Recreational Safety</td>
<td>(608) 224-4700</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>Complaints and licensing requirements regarding hotels, motels, restaurants, bed and breakfasts, swimming pools, tourist rooming houses, campgrounds &amp; water parks, recreational education camps. Complaints regarding bed bugs for hotels/motels.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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## EQUAL CREDIT OPPORTUNITY ACT

### Agriculture, Trade and Consumer Protection, WI Dept. of

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<th>Address</th>
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<th>Services</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>Fact sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: DATCPHotline@wi.gov
### EQUAL RIGHTS

**Workforce Development, WI Dept. of**  
Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
Email: datcp.wi.gov  
**Workforce Development, WI Dept. of**  
Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203  
(414) 227-4384  
**Equal Employment Opportunities Commission**  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203  
(800) 669-4000  
Email: eeoc.gov  
**Equal Opportunities Commission**  
210 M L King Jr Blvd Rm 523  
Madison WI 53703  
(608) 266-4910  
Email: cityofmadison.com/civil-rights  
dcr@cityofmadison.com  
**ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)**  
**SEE ALSO PENSION PLANS**

### ETHICS, GOVERNMENT

**Ethics Commission, State of WI**  
101 E Wilson St Rm 127  
PO Box 7125  
Madison WI 53703-7125  
(608) 266-8123  
(608) 264-9319 FAX  
Email: ethics.wi.gov  
dcr@cityofmadison.com  
**Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.**
**EVICTION**

(SEE ALSO LANDLORD-TENANT)

Agriculture, Trade and Consumer Protection, WI Dept. of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

ATCP 134.  
Refer to Wis. Stat. 704.

Community Advocates (serving Milwaukee area)  
728 N James Lovell St  
Milwaukee WI  53233  
(414) 449-4777  
[communityadvocates.net](http://communityadvocates.net)  
renthelp@communityadvocates.net

Ensuring low-income families and individuals in Milwaukee can meet their basic needs.

**EXPORTS**

Agriculture, Trade and Consumer Protection, WI Dept. of  
Division of Agriculture Development  
International Agri-Business Center  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-5100  
(800) 462-5237  
[datcp.wi.gov](http://datcp.wi.gov)  
International@wi.gov

Exporting of livestock, non-agricultural products, food and food products. Organic cost share.

**EXTENDED WARRANTIES**

(SEE ALSO WARRANTIES – EXTENDED)

**EYE GLASSES**

Agriculture, Trade and Consumer Protection, WI Dept. of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

Advertising, billing and warranty problems.

Safety and Professional Services, WI Dept. of  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dspswi.gov](http://dspswi.gov)

Optometrists. Licensing requirements. Complaints.
# FABRICS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="datcp.wi.gov">datcp.wi.gov</a></td>
<td>Inquiries Flammable labels.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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**Consumer Product Safety Commission, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>4330 E West Hwy</td>
<td>(301) 504-7923</td>
<td><a href="cpsc.gov">cpsc.gov</a></td>
<td>Recalls or product poses danger to person.</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td>(800) 638-2772</td>
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## FAIR CREDIT BILLING ACT

*(SEE ALSO CREDIT)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**

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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="datcp.wi.gov">datcp.wi.gov</a></td>
<td>Fact sheets available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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<tr>
<td>Madison WI 53708-8911</td>
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## FAIR CREDIT REPORTING ACT

*(SEE ALSO CREDIT)*

**Federal Trade Commission - Midwest**

<table>
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<th>Address</th>
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<th>Description</th>
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<tbody>
<tr>
<td>230 Dearborn St Ste 3030</td>
<td>(312) 960-5633</td>
<td><a href="ftc.gov">ftc.gov</a></td>
<td>Inquiries.</td>
</tr>
<tr>
<td>Chicago IL 60604-5036</td>
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**Federal Trade Commission - National**

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<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
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<tbody>
<tr>
<td>Consumer Response Center</td>
<td>(877) 382-4357</td>
<td><a href="reportfraud.ftc.gov">reportfraud.ftc.gov</a></td>
<td>Consumer complaints.</td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(202) 326-2222</td>
<td></td>
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<tr>
<td>Washington DC 20580</td>
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## FAIR DEALERSHIP

**Justice, WI Dept. of**

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<th>Address</th>
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<th>Description</th>
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<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(800) 998-0700</td>
<td><a href="doj.state.wi.us">doj.state.wi.us</a></td>
<td>Chapter 133, antitrust.</td>
</tr>
<tr>
<td>PO Box 7857</td>
<td>(608) 266-1852</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53707-7857</td>
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**Agriculture, Trade and Consumer Protection, WI Dept. of**

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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="datcp.wi.gov">datcp.wi.gov</a></td>
<td>Fact sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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</table>
## FAIR DEALERSHIP CONTINUED

**Fair Housing Center**  
612 W Main St Ste 200  
Madison WI 53703  
(608) 257-0853  
(877) 647-3247  
[fairhousingwisconsin.com](http://fairhousingwisconsin.com)  
Fair housing information, discrimination. Satellite of the Metropolitan Milwaukee Fair Housing Council.

## FAIR TRADE ACT (REPEALED 3/11/76)

**Justice, WI Dept. of**  
Antitrust Section  
17 W Main St  
Madison WI 53703  
(800) 998-0700  
(608) 266-1852  
[doj.state.wi.us](http://doj.state.wi.us)  
Hotline.

## FARMERS MARKETS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4923  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpdfslicensing@wisconsin.gov](mailto:datcpdfslicensing@wisconsin.gov)  
Guidance for farmers markets, vendors, and customers to provide best practices on how to safely operate and interact. Locate markets throughout Wisconsin.

**Wisconsin Farmers Market Association**  
[wifarmersmarkets.org](http://wifarmersmarkets.org)  
Find a market, check seasonal availability of produce, and become a member.

**Wisconsin Farm Fresh Atlas**  
[farmfreshatlas.org](http://farmfreshatlas.org)  
Search for farmers’ markets, farms, restaurants, and events.
FARMING

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agricultural Development
Rural Electric Power Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 942-2474 farmcenter@wisconsin.gov
Wisconsin Farm Center Hotline: farm financial and business consultation, successional and transition planning, mediation (conflict, legal, financial), herd based diagnostics, veteran farmer assistance, and farmer wellness.

(608) 224-5095 datcp.wi.gov farmcenter@wisconsin.gov
Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

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Farm Service Agency
US Dept. of Agriculture
8030 Excelsior Dr Ste 100
Madison WI 53717
(608) 662-4422 fsa.usda.gov
Wisconsin USDA general information line.

---

FEDERAL BUREAU OF INVESTIGATION (FBI)

Federal Bureau of Investigation (FBI)
3600 S Lake Dr
St Francis WI 53235
(414) 276-4684 fbi.gov milwaukee.fbi.gov
Milwaukee office serves all of Wisconsin.

---

FEDERAL CITIZEN INFORMATION CENTER

Federal Citizen Information Center (FCIC)
GSA Headquarters Bldg
1800 F St NW
Washington DC 20405
(844) 872-4681 usa.gov
(M-F 8am – 8pm ET) Phone and web chat answers questions about programs of any federal agency.

Government Bookstore and Publications
(719) 295-2675 Pueblo.GPO.gov Pueblo@gpo.gov
Mon. – Fri. 9:00am – 5:00pm (ET) Federal citizen and consumer information publications.
<table>
<thead>
<tr>
<th><strong>FEDERAL COMMUNICATIONS COMMISSION</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Federal Communications Commission, US</strong></td>
<td></td>
</tr>
<tr>
<td>Licensing Division</td>
<td></td>
</tr>
<tr>
<td>445 12th St SW</td>
<td>(888) 225-5322</td>
</tr>
<tr>
<td>Washington DC 20554</td>
<td>(717) 337-1212</td>
</tr>
<tr>
<td><a href="http://fcc.gov">fcc.gov</a></td>
<td>Business and private radio license renewal by online application only, completing FCC Form 405-A. Fees imposed on telephone &amp; cable services.</td>
</tr>
</tbody>
</table>

| **Federal Communications Commission, US** |  |
| Enforcement Division                   |  |
| 445 12th St SW                         | (888) 225-5322                                   |
| Washington DC 20554                    | [fcc.gov](http://fcc.gov)                        |
| Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc. |

<table>
<thead>
<tr>
<th><strong>FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Federal Emergency Management Agency (FEMA)</strong></td>
<td></td>
</tr>
<tr>
<td>500 C St SW</td>
<td>(800) 621-3362</td>
</tr>
<tr>
<td>Washington DC 20472</td>
<td>(202) 646-2500</td>
</tr>
<tr>
<td><a href="http://fema.gov">fema.gov</a></td>
<td>Disaster Assistance. General operator</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>FEDERAL HOUSING ADMINISTRATION (FHA)</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Housing and Urban Development (HUD), US Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Denver Homeownership Center</td>
<td></td>
</tr>
<tr>
<td>UMB Plaza Bldg</td>
<td>(800) 225-5342</td>
</tr>
<tr>
<td>1670 Broadway</td>
<td><a href="http://fha.gov">fha.gov</a></td>
</tr>
<tr>
<td>Denver CO 80202-4801</td>
<td><a href="http://fha.gov/FHAFQA">fha.gov/FHAFQA</a></td>
</tr>
<tr>
<td><a href="mailto:answers@hud.gov">answers@hud.gov</a></td>
<td>(M-F 8am- 8pm ET). General mail and case binders. Housing counseling on all subjects.</td>
</tr>
</tbody>
</table>

| **Denver Homeownership Center**                |  |
| Technical Support Branch 21st Fl              |  |
| 1670 Broadway                                 |  |
| Denver CO 80202-4801                          |  |
| Condominium approval requests.                |  |

| **Housing & Urban Development, US Dept. of**  |  |
| Milwaukee Field Office                        |  |
| 310 W Wisconsin Ave Ste 950                  | (414) 297-3214                                   |
| Milwaukee WI 53203-2289                       | (414) 297-1423 TTY                               |
| [hud.gov/states.wisconsin](http://hud.gov/states.wisconsin) | Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination. |

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) | (800) 422-7128 |
Web: datcp.wi.gov  |
Email: DATCPHotline@wi.gov | 66 |
FEDERAL JOB INFORMATION

Federal Government, US
usajobs.gov
Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin
(888) 258-9966
jobcenterofwiscosin.com
JobCenterofWisconsin@dwd.wi.gov
General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.

FEDERAL TRADE COMMISSION

Federal Trade Commission, US
Midwest Regional Office
230 S Dearborn St Ste 3030
Chicago IL 60604
(202) 326-2222
(202) 326-2502 TDD
(877) 382-4357
ftc.gov/about-ftc/bureaus-offices/regional-offices
Milwaukee regional office.

Federal Trade Commission, US
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(877) 382-4357
(866) 653-4261 TDD
ftc.gov
National general information line regarding federal consumer protection and complaint forms.

FEMA
(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA
(SEE FEDERAL HOUSING ADMINISTRATION)

FINANCE CHARGES AND INTEREST RATES

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org
### FINANCE COMPANIES

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org

### FINANCIAL AID - SCHOOL

**Public Instruction, WI Dept. of**
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(608) 266-3390
(800) 441-4563
dpi.wi.gov
(608) 267-9114
dpifin@dpi.wi.gov

**K-12 Schools state education agency.**
**School Finance Team.**

### FINANCIAL ASSISTANCE

**Health Services, WI Dept. of**
Wisconsin Community Program,
Social Service, and Human Service Agencies
dhs.wi.gov

**General Information**
**Or contact county agency.**

### FINANCIAL COUNSELING

(SEE ALSO CREDIT COUNSELING)

### FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org

**Banking, credit unions, mortgage banking, savings, institutions, securities. Apostilles and Authentications Publication of State laws.**

### FINGERPRINTING

**Justice, WI Dept. of**
Crime Information Bureau
17 W Main St
Madison WI 53703
(608) 266-7314
(608) 267-1338 FAX
doj.state.wi.us

**Criminal records, handgun hotline, background checks.**
## FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Safety issues, sales practice.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
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</table>

### Justice, WI Dept. of

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Criminal Investigation</td>
<td>(608) 266-1671</td>
<td>doj.state.wi.us</td>
<td>Fire Marshal and Arson Bureau.</td>
</tr>
<tr>
<td>State Fire Marshal</td>
<td>(800) 362-3005</td>
<td></td>
<td>Arson Tip line. (M-F 8am - 4pm)</td>
</tr>
<tr>
<td>17 W Main St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
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</tbody>
</table>

### Local Fire Department

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Look in the front of local telephone directory for non-emergency number.</td>
<td>911</td>
<td>Emergency services.</td>
</tr>
<tr>
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## FIREARMS

(SEE ALSO GUNS)

### Alcohol, Tobacco & Firearms

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Field Office</td>
<td>(414) 727-6170</td>
<td>aff.gov</td>
<td>Federal laws, regulations and license compliance, and criminal enforcement.</td>
</tr>
<tr>
<td>1000 N Water Ste 1400</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison Field Office</td>
<td>(608) 441-5050</td>
<td>aff.gov</td>
<td>Federal laws, regulations, license compliance, and criminal enforcement.</td>
</tr>
<tr>
<td>780 Regent St Ste 308</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53715-2635</td>
<td></td>
<td></td>
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</table>

### Justice, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St</td>
<td>(608) 261-7998</td>
<td>doj.state.wi.us</td>
<td>(M-F 9am – 9pm Sa-Su 9am – 5pm)</td>
</tr>
<tr>
<td>PO Box 7857</td>
<td></td>
<td></td>
<td>Firearms unit is operational seven days per week.</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
<td>(608) 266-1221</td>
<td>doj.state.wi.us</td>
<td>(M-F 7:45am – 4:30pm)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Main general phone line.</td>
</tr>
</tbody>
</table>
RESOURCE AND REFERRAL INFORMATION

**FIREWOOD**

Natural Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(877) 303-9663
dnr.wi.gov/topic/invasives/firewood

Information about restrictions on moving firewood in Wisconsin and certifies firewood.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(715) 891-8158
datcp.wi.gov/Pages/Programs_Services/Firewood.aspx

Firewood dealer certification program and firewood movement.

**FIREWORKS**

Agriculture, Trade and Consumer Protection, WI Dept. of
Product Safety Section
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Stats. § 167.10.

**Local Police Department and/or Sheriff**

Check in front of local telephone directory

*Wisconsin Sheriffs and Deputy Sheriffs Association*
6737 W Washington St Ste 4210
Milwaukee, 53214
(414) 488-3906
(414) 276-7704 FAX
wlsdsa.org

wilenet@doj.state.wi.us

**FISH**

Natural Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(800) 847-9367
(608) 266-2621
dnr.wi.gov

Violations hotline only. All other calls.

**FITNESS CENTERS**

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Proof of financial responsibility requirements, Wis. Stats.§ 100.177 Fact sheet available.
## FLAG (STATE OF WISCONSIN)

**Military Affairs, WI Dept. of**  
2400 Wright St  
Madison WI 53704  
(608) 242-3050  
[DMA.WI.GOV](https://www.dma.wi.gov)

Public Affairs office. Flags can be borrowed by legitimate organizations or purchased from Madison School Supplies. Also receives complaints regarding the status of others’ flags.

## FLAMMABLE PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[DATCP.WI.GOV](https://www.datcp.wi.gov)  
DATCPHotline@wisconsin.gov

Carpets, clothing, liquids, mattresses, sleepwear.

## FLOODING

**Military Affairs, WI Dept. of**  
Wisconsin Emergency Management  
2400 Wright St  
Madison WI 53704  
(800) 943-0003  
(608) 267-7454 (Not WI Dept. of Military Affairs number – reporting hazardous spills only)  
[wem.wi.gov](https://www.wem.wi.gov)

State emergency hotline for reporting a spill, requesting a hazardous materials team, requesting air support, or request for officer on duty (24 hours).

## FOOD

*(SEE ALSO DIET CENTERS OR NUTRITION)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
[DATCP.WI.GOV](https://www.datcp.wi.gov)

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Food and Recreational Safety, Food Inspection  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
[DATCP.WI.GOV](https://www.datcp.wi.gov)

Food Emergency Response. Regulates sanitation and food handling, foreign matter.
### FOOD CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept. of**

**Division of Agricultural Development**

2811 Agriculture Dr  
PO Box 8911  
Madison WI  53708-8911

<table>
<thead>
<tr>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608) 224-5100</td>
<td>datcp.wi.gov</td>
<td>General information. Promotes Wisconsin products worldwide and provides assistance to farmers.</td>
</tr>
<tr>
<td>(608) 224-5050</td>
<td>datcp.wi.gov</td>
<td>Client Assistance Program.</td>
</tr>
<tr>
<td>(608) 224-5071</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>(800) 362-1290</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Food & Drug Administration, US**

700 Regent St Ste 202  
Madison WI 53715

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608) 264-5332</td>
<td>fda.gov</td>
<td>Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers</td>
</tr>
</tbody>
</table>

**Food & Drug Administration, US**

Office of Consumer Affairs

10903 New Hampshire Ave  
Silver Spring MD 20993-0002

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(888) 463-6332</td>
<td>fda.gov</td>
<td>National headquarters.</td>
</tr>
<tr>
<td>(608) 264-5332</td>
<td>fda.gov</td>
<td>Madison office.</td>
</tr>
<tr>
<td>(414) 326-3960</td>
<td>fda.gov</td>
<td>Milwaukee office.</td>
</tr>
<tr>
<td>(920) 433-3924</td>
<td>fda.gov</td>
<td>Green Bay office.</td>
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**Public Instruction, WI Dept. of**

School and Nutrition Program

125 S Webster St  
PO Box 7841  
Madison WI 53707-7841

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800) 441-4563</td>
<td>dpi.wi.gov</td>
<td>DPI helpline.</td>
</tr>
<tr>
<td>(608) 266-3509</td>
<td>dpi.wi.gov</td>
<td>Multi-program directory including the school and nutrition program information.</td>
</tr>
<tr>
<td><a href="mailto:dpi@dpi.wi.gov">dpi@dpi.wi.gov</a></td>
<td></td>
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**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Laboratory Services

4702 University Ave  
Madison WI 53705

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608) 266-2761</td>
<td>datcp.wi.gov</td>
<td>Refer to Southern Regional (first).</td>
</tr>
</tbody>
</table>

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Bureau of Weights & Measures

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608) 224-4942</td>
<td>datcp.wi.gov</td>
<td>Weight, measure, tare (packet/container adjustment), and price scanning.</td>
</tr>
</tbody>
</table>
RESOURCE AND REFERRAL INFORMATION

FOOD CONTINUED

University of Wisconsin
Food Research Institute
1550 Linden Dr
Madison WI 53706
(608) 263-7062
fri.wisc.edu
Food safety research and development. Outreach director, Adam Borger. Institute director, Dr. Charles Czupynski.

FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program
See WI Dept. of Health Services, below.

Health Services, WI Dept. of
WIC (Women, Infant & Children) Program
1 W Wilson St
PO Box 2659
Madison WI 53701-2659
(800) 722-2295
(608) 266-9824
(866) 260-1727
dhs.wisconsin.gov/wic/local-projects.htm
dhs.wisconsin.gov/wic
https://www.dhs.wisconsin.gov/wic/index.htm
WIC Program: Supplemental food available for pregnant or post-partum women, and children to age 5 years. WIC Vendor Fraud Hotline. Local WIC office directory.

United Way of Dane County
2059 Atwood Ave
PO Box 7548
Madison WI 53707-7548
211
(608) 246-4350
UnitedwaydaneCounty.org
writeus@uwdc.org
First Call for Help resource helpline provides information on area food pantries. Main general phone line.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov
Food service plans/home delivery plans, ATCP 109 misrepresentations.

FOOD STAMPS

Agriculture, US Dept. of
Midwest Regional Office
Food and Nutrition Service
77 W Jackson Blvd 20th Floor
Chicago IL 60604-3507
(877) 823-4369
(312) 353-6664
fns.usda.gov/snap
Retailer hotline; complaints regarding store food stamp policies. Retailer participation and renewal. “ask the expert”

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
FOOD STAMPS CONTINUED

Dane County Job Center – Foodshare Wisconsin
1819 Aberg Ave Ste D
Madison WI  53704
(888) 794-5556
(608) 242-7410 FAX
(800) 362-3002
FoodShare Wisconsin Data | Wisconsin Department of Health Services
(877) 865-3432
dhs.wi.gov

Capital Consortium supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk, and Sheboygan counties only.
Member benefits line.

Supplemental Nutrition Assistance Program (SNAP)
United States Department of Agriculture
Midwest Regional Office
Food and Nutrition Service
77 W Jackson Blvd 20th Fl
Chicago IL  60604-3507
(800) 221-5689
(312) 353-6664
fns.usda.gov

United States Department of Agriculture
Midwest Regional Office
Food and Nutrition Service
77 W Jackson Blvd 20th Fl
Chicago IL  60604-3507
(800) 221-5689
(312) 353-6664
fns.usda.gov

Information/Hotline number.
Supports WI, MN, IL, MI, IN, OH.

FOOT AND MOUTH DISEASE
Agriculture, US Dept. of
Animal & Plant Health Inspection Services
4700 River Rd Unit 41
Riverdale MD 207137-1231
(844) 820-2234
aphis.usda.gov
customerservicecallcenter@aphis.usda.gov

FOOT AND MOUTH DISEASE
Agriculture, US Dept. of
Animal & Plant Health Inspection Services
4700 River Rd Unit 41
Riverdale MD 207137-1231
(844) 820-2234
aphis.usda.gov
customerservicecallcenter@aphis.usda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
Animal Health Division
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4872
(608) 516-9121
(800) 847-9367
datcp.wi.gov
datcpdahlabs@wisconsin.gov

Reporting Foot and Mouth Disease
WI Assistant State Veterinarian
(224#)
(516#)

FOREIGN PURCHASES
(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)

FORESTRY
Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI  53707-7921
(888) 936-7463
(608) 266-2621
(800) 847-9367
dnr.wi.gov

Forestry education, forest health, state forests, tree planting.
Violation hotline.
**FORMALDEHYDE IN MOBILE HOMES**
(SEE ALSO INSULATION)

**Health Services, WI Dept. of**
Division of Public Health
1 W Wilson St
Madison WI 53703
(608) 266-2817
dhs.wi.gov
Environmental health, testing for lead poisoning, radon, and formaldehyde.

**FRANCHISES**
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

**International Franchise Association**
1900 K St NW Ste 700
Washington DC 20006
(202) 628-8000
(800) 543-1038
franchise.org
(M-F 8am – 5pm)
General information.
To order catalog of brochures available regarding starting a franchise business.

**Financial Institutions, WI Dept. of**
Division of Securities
4822 Madison Yards Way North Tower
Madison WI 54705
PO Box 1768
Madison WI 53701-1768
(800) 472-4325
(608) 266-0448
wdfi.org
Securities Enforcement.
Securities General Information.

**Transportation, WI Dept. of**
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7909
(608) 266-1425
wisconsindot.gov
Dealerlicensingunit@dot.wi.gov
Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.

**FRAUD**

**Ethics Commission, State of WI**
101 E Wilson St Rm 127
PO Box 7125
Madison WI 53703-7125
(608) 266-8123
(608) 264-9319 FAX
ethics.wi.gov
ethics@wi.gov
Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.

**National Consumers League**
1701 K St NW Ste 1200
Washington DC 20006
(202) 835-3323
nclnet.org
fraud.org
NCL general information.
File telemarketing or internet complaints online. Complaint shared with FTC.
FREE SALE, CERTIFICATE OF
(SEE ALSO CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE
(SEE ALSO ENERGY ASSISTANCE)

FUEL AND GASOLINE
(SEE ALSO ENERGY OR GASOLINE)

**Administration, WI Dept. of**
Division of Energy, Housing, and Community Resources
101 E Wilson 6th Fl
PO Box 7970
Madison WI 53707-7970
(608) 266-8234
(866) 432-8947
doa.wi.gov
heat@wisconsin.gov
Wisconsin Home Energy Assistance Program (WHEAP) assistance for heating & electric costs. Also, the Weatherization Program.

**Energy Information Administration, US**
National Energy Information Center (EIA)
1000 Independence Ave SW
Washington DC 20585
(202) 586-8800
eia.gov
24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.

**Agriculture, Trade and Consumer Protection, WI Dept. of**
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4989
datcp.wi.gov
False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

**Military Affairs, WI Dept. of**
Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53704-7865
(800) 943-0003
(608) 242-3232
dma.wi.gov
24-hour number to report major spills. Combined call center for Wisconsin Emergency Management and Dept. of Natural Resources.

**Agriculture, Trade and Consumer Protection, WI Dept. of**
Weights and Measures Metrology Lab
3601 Galleon Run
Madison WI 53718
(608) 224-4914
datcp.wi.gov
datcpmetrologylab@wisconsin.gov
Fuel Lab and standard calibrations. Test and verify testers of all weights and measures standards.
## FUEL AND GASOLINE CONTINUED

### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Bureau of Weights and Measures</th>
<th>(608) 224-4942</th>
<th>datcp.wi.gov</th>
<th><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
<td>For accuracy of pumps when a municipality does not have its own weights and measures inspector.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td>Retail and non-retail inspections, storage tank facilities, plan approvals, material approvals, product quality, pump delivery and pricing accuracy.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>(800) 422-7128</th>
<th>datcp.wi.gov</th>
<th><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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### Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.

### FUNDRAISERS

### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>(800) 422-7128</th>
<th>datcp.wi.gov</th>
<th><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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</table>

### Fact sheet available. Complaints on failure to honor requested removal from calling list and unauthorized billing.

### Financial Institution, WI Dept. of

<table>
<thead>
<tr>
<th>(608) 267-1711</th>
<th><a href="mailto:dficharitableorgs@dfi.wisconsin.gov">dficharitableorgs@dfi.wisconsin.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way N Twr</td>
<td></td>
</tr>
<tr>
<td>PO Box 7876</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7876</td>
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</tr>
</tbody>
</table>

### Charitable organizations and fundraisers must be licensed. To inquire if complaints filed and if so how many.

### FUNERAL DIRECTORS AND EMBALMERS

### Safety and Professional Services, WI Dept. of

<table>
<thead>
<tr>
<th>(877) 617-1565</th>
<th>dspswi.gov</th>
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</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
</tr>
<tr>
<td>PO Box 8366</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8366</td>
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</tbody>
</table>

### Formulate and enforce rules, issue and renew licenses, conduct Investigations, and receives complaints.

### National Funeral Directors Association (NFDA)

<table>
<thead>
<tr>
<th>(800) 228-6332</th>
<th>nfda.org</th>
</tr>
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<tbody>
<tr>
<td>13625 Bishops Dr</td>
<td></td>
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<tr>
<td>Brookfield WI 53005</td>
<td></td>
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</table>

### Washington D.C office Wisconsin Chapter.
<table>
<thead>
<tr>
<th>FUTURE SERVICE PLANS</th>
<th>(SEE ALSO BUYING CLUBS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FUTURES</td>
<td>(SEE ALSO COMMODITIES)</td>
</tr>
</tbody>
</table>
## GAMBLING

**Justice, WI Dept. of**
Special Litigation Unit
17 W Main St
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
doj.state.wi.us
Gambling machines or video poker.
Video poker has limited legality and strict guidelines. Video games not regulated.

**Revenue, WI Dept. of**
2135 Rimrock Rd
PO Box 8906
Madison WI 53708-8906
(608) 266-2772
revenue.wi.gov
Enforcement of video poker games.

## GAMING

**Administration, WI Dept. of**
Division of Gaming
3319 W Beltline Hwy #1
PO Box 8979
Madison WI 53708-8979
(608) 270-2555
doa.wi.gov
doadogcharitablegaming@wi.gov
General number for Indian and charitable.
Information on for profit and charitable gaming raffles, racing, bingo, raffles, and carnival style games.
Also complaints related to bingo, crane games, duck races, or casino style establishments.

(608) 270-2555
doj.state.wi.us
Indian gaming.

## GARNISHMENT

**WI Court System, Circuit Courts, Clerks of Court**
Check blue pages in local telephone directory.
wicourts.gov
If related to SCC judgment.

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way N Twr
Madison WI 53705
PO Box 7876
Madison WI 53707-7876
(608) 264-7969
wdfi.org
Wisconsin Consumer Act, regulates consumer credit transactions and debt collection.
Questions regarding garnishment of pay checks.

**Dept. of Labor, US**
Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210
(866) 487-2365
(414) 297-1590
(866) 487-9243
dol.gov
General information.
Milwaukee Wage and Hour Division.
To file a complaint.
### GASES (COMPRESSED)

**Compressed Gas Association Inc**

14501 George Carter Way Ste 103  
Chantilly VA 20151  
(703) 788-2700  
cganet.com  
cga@cganet.com

Promote ever-improving safe, secure, and environmentally responsible manufacturer, transportation, storage, transfilling/disposal of industrial and medical gases/containers.

### GASOLINE

*(SEE ALSO FUEL AND GASOLINE)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4998  
datcp.wi.gov

Can change price only one time in a 24 hr. period.

### GEMS

*(SEE ALSO JEWELRY)*

### GENERAL ACCOUNTING OFFICE

**Government Accountability Office, US**

GAO - Fraud Hotline  
441 G St NW Mailstop 4T21  
Washington DC 20548  
(800) 424-5454  
(202) 512-3000  
(202) 512-2841 FAX  
gao.gov/fraudnet  
fraudnet@gao.gov  
contact@gao.gov

M-F 9am – 3pm CT  
Whistle blowers hotline to report misspent federal dollars and fraud reporting.

### GENERIC DRUG LAW

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspswi.gov

Drug substitution requirements.

### GIFT CARDS/GIFT CERTIFICATES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Fact sheet available.  
File a complaint

### GLASS

*(SEE ALSO PRODUCT SAFETY)*

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## GOING OUT OF BUSINESS SALE

**Wisconsin Small Business Development Center (SBDC)**

423 N Lake St Rm 423  
Madison WI  53706  
(800) 940-7232

**WI Business Answer Line.** For any questions having to do with starting a business in Wisconsin including permits and registration questions.

**WI SBDC.**

---

**Revenue, WI Dept. of**

Division of Income, Sales, and Excise Tax

Customer Service Bureau  
2135 Rimrock Rd  
PO Box 8949 Mail Stop 5-77  
Madison WI  53708-8949  
(608) 266-2776  
(608) 267-1030 FAX  
revenue.wi.gov  
dorsalesanduse@wisconsin.gov

Closing a business. Provides info for taxpayer inquiries, dept. programs, and dept. forms & publications.

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## GOVERNMENT JOBS

**Federal Government, US**

usajobs.gov  
careeronestop.org

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

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**Job Center of Wisconsin**

(888) 258-9966  
jobcenterofwisconsin.com  
JobCenterofWisconsin@dwd.wi.gov

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services. Locate local Job Center offices.

---

**Administration, WI Dept. of**

Division of Personnel Management

(608) 267-1012  
wisc.jobs  
wiscjobs@wisconsin.gov

(M-F 7:45am – 4:30pm)  
WI government job search, build or upload resumes, and online job application.
### GOVERNMENT SURPLUS

**grants.gov**

<table>
<thead>
<tr>
<th>Website</th>
<th>Phone</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://grants.gov">grants.gov</a></td>
<td>(800) 518-4726 <a href="mailto:support@grants.gov">support@grants.gov</a></td>
<td>A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to. No surplus sales or auctions. Grant info only.</td>
</tr>
</tbody>
</table>

**usa.gov/auctions-and-sales**

<table>
<thead>
<tr>
<th>Website</th>
<th>Phone</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://usa.gov">usa.gov</a></td>
<td>(844) 872-4681 <a href="mailto:support@grants.gov">support@grants.gov</a></td>
<td>Government online directory. Search in word “surplus” and get results from multiple agencies.</td>
</tr>
</tbody>
</table>

### GOVERNOR'S OFFICE

**Governor, WI Office of the**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>115 E Capitol Dr #1, PO Box 7863, Madison WI 53707-7863</td>
<td>(608) 266-1212, (608) 267-8983 FAX, (414) 227-4344 <a href="http://evers.wi.gov">evers.wi.gov</a> <a href="mailto:govgeneral@wi.gov">govgeneral@wi.gov</a></td>
<td>Madison office. Milwaukee office. Governor Evers official government website.</td>
</tr>
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</table>

### GUARANTEES

*(SEE ALSO WARRANTIES)*

### GUNS

*(SEE ALSO FIREARMS)*

**Alcohol, Tobacco & Firearms - Milwaukee**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Description</th>
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</thead>
</table>

**Alcohol, Tobacco & Firearms - Madison**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>780 Regent St Ste 308, Madison WI 53715-2635</td>
<td>(608) 441-5050 <a href="http://atf.gov">atf.gov</a> <a href="mailto:ATFTips@atf.gov">ATFTips@atf.gov</a></td>
<td>Madison field office. Federal laws (compliance), law enforcement, and criminal matters. Report crime.</td>
</tr>
</tbody>
</table>
**GUNS - CONTINUED**

**Justice, WI Dept. of**

Crime Info Bureau
17 W Main St
PO Box 7857
Madison WI 53707-7857

(608) 266-7314
CIBRecordCheck@doj.state.wi.us
(608) 261-7998
concealedcarry.doj.wi.gov

firearms.doj.wi.gov/welcome.doj
wihotline@doj.state.wi.us
doj.state.wi.us
wi_helpdesk@egov.com

Criminal records and background checks (Crime Info Bureau).
Handgun Hotline (Firearms Unit).
WI Concealed Carry online application, renewal, and general information. 
Online background check system for firearm dealers ONLY.
General information.
After hours support email.

**GYPSY MOTH HOTLINE**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Agriculture Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 642-6684

datcp.wi.gov
gypsymoth@wi.gov

Gypsy Moth Treatment Program.
Statewide info portal. Program maintained by UW Madison Extension, DATCP, and DNR.
HAIR DYE

Federal Food & Drug Administration (FDA)
10903 New Hampshire Ave
Silver Spring MD 20993
700 Regent St Ste 202
Madison WI 53715-2634
(888) 463-6322
fda.gov
(608) 264-5332

National info line for consumers, professionals, and manufacturers about hair products including dyes and straighteners. Cosmetic related complaint available online. Madison office.

HAM RADIOS

Federal Communications Commission (FCC)
Consumer & Governmental Affairs Bureau
45 L Street NE
Washington DC 20554
(888) 225-5322
fcc.gov

Questions and complaints.

UW Space Place
Amateur Radio Center
2300 S Park St
Madison WI 53713
(608) 262-4779
spaceplace.wisc.edu

License workshops and exams.

HANDICAPPED

(SEE ALSO DISABILITIES)

HARASSMENT (DEBT COLLECTION)

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
PO Box 7876
Madison WI 53707-7876
(608) 264-7969
wdfi.org

Consumer tips, collection calls, and collection prohibited practices.

HAZARDOUS PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Cleaning materials, electrical, flammable, household chemicals, mechanical.

Natural Resources, WI Dept. of
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(800) 847-9367
(800) 936-7463
(800) 943-0003
(608) 267-7454
dnr.wi.gov

Violations hotline. General customer service. Hazardous or chemical spill hotline. WEM and DNR combined call center.
### HAZARDOUS PRODUCTS - CONTINUED

**Military Affairs, WI Dept. of**

<table>
<thead>
<tr>
<th>Division of Emergency Management</th>
<th>(800) 943-0003</th>
<th>(608) 267-7454</th>
<th>Hazardous or chemical spill hotline. WEM and DNR combined call center.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
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<tr>
<td>PO Box 7865</td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53707-7865</td>
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### HEALTH – FACILITIES

**Health Services, WI Dept. of**

**Division of Quality Assurance**

<table>
<thead>
<tr>
<th>1 W Wilson St Rm 450</th>
<th>(608) 266-7297</th>
<th>(608) 266-8481</th>
<th>Safety, welfare, and health of persons using provider services of health and community care. Also licensing, certification, and CLIA section.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 2969</td>
<td>(608) 267-0352 FAX</td>
<td></td>
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<tr>
<td>Madison WI 53701-2969</td>
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**Health Services, WI Dept. of**

**Home Healthcare Hotline**

<table>
<thead>
<tr>
<th>1 W Wilson St</th>
<th>(608) 266-1865</th>
<th>(800) 642-6552</th>
<th>General DHS information. 24hr hotline: state inspection results and complaints against agencies. Can email complaint also. Licensing, certification, and CLIA section. DHS map of Wisconsin local public health departments.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 2659</td>
<td>(608) 266-7297</td>
<td><a href="mailto:dhswebmaster@wi.gov">dhswebmaster@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2659</td>
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**Aging & Long Term Care, WI Board on**

**Ombudsman Program**

<table>
<thead>
<tr>
<th>1402 Pankratz St Ste 111</th>
<th>(800) 815-0015</th>
<th>(608) 246-7001 FAX</th>
<th>Ombudsman hotline: advocates for elderly regarding long term care facilities &amp; supplement Medigap insurance with Medicare. Medigap part D &amp; prescription helpline. State Health Assistance Program Medigap hotline. Can file complaints online.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53704-4001</td>
<td></td>
<td>(855) 677-2783</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>(800) 242-1060</td>
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<tr>
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<td>longtermcare.wi.gov</td>
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</tbody>
</table>
### HEALTH – FACILITIES CONTINUED

#### Health & Human Services, US Dept. of

- **Office of Civil Rights**
  - 200 Independence Ave SW, Rm 509F HHH Bldg, Washington DC 20201
  - (877) 696-6775
  - [hhs.gov/civil-rights/index.html](http://hhs.gov/civil-rights/index.html)
  - [ocr@hhs.gov](mailto:ocr@hhs.gov)

  - HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

- **Office of Civil Rights**
  - 233 N Michigan Ave Ste 240, Chicago IL 60601
  - (800) 368-1019
  - (202) 619-3818 FAX
  - [ocrmail@hhs.gov](mailto:ocrmail@hhs.gov)

  - Midwest regional office.

#### Health & Human Services, US Dept. of

- **Office of Disease Prevention and Health Promotion**
  - 1101 Wootton Pkwy Ste 420, Rockville MD 20852
  - (240) 453-8280
  - (240) 453-8281 FAX
  - [health.gov](http://health.gov)
  - [healthfinder.gov](http://healthfinder.gov)
  - [odphpinfo@hhs.org](mailto:odphpinfo@hhs.org)

  - National Health Information Center: helps connect consumers to national organizations. Health information guide.

#### HEALTH PRACTICES - FRAUDULENT

#### Federal Trade Commission

- **Bureau of Consumer Protection**
  - Consumer Response Center
  - 600 Pennsylvania Ave NW, Washington DC 20580
  - (877) 382-4357
  - (202) 326-2222
  - (202) 326-2395 (library)
  - [ftc.gov](http://ftc.gov)

  - File complaints online or call for help.

#### Agriculture, Trade and Consumer Protection, WI Dept. of

- 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
  - (800) 422-7128
  - [datcp.wi.gov](http://datcp.wi.gov)
  - [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)


#### HEALTH SERVICES, WI DEPT OF

#### Health Services, WI Dept. of

- 1 W Wilson St, PO Box 2659, Madison WI 53701-2659
  - (608) 266-1865
  - (800) 642-6552
  - [dhs.wi.gov](http://dhs.wi.gov)
  - DHSwebmaster@wi.gov

  - File complaints against caregivers, nursing homes, assisted living facilities, home health, and hospice agencies.
  - Can also email complaints
## HEALTH SERVICES, WI DEPT OF - CONTINUED

### Health Services, WI Dept. of
Behavioral Health Certification Section
Division of Quality Assurance
1 W Wilson St  
PO Box 2969
Madison WI  53701-2969
(800) 642-6552  
(608) 261-0656  
(608) 261-0655 FAX

Home Healthcare Hotline.  
BHCS DQA main number.  
DHS general Information.  
DHS mental health regulations  
“contact us” web page.  
DHS mental health & AODA email contact.

### HEARING AID DEALERS AND FITTERS EXAMINING BOARD

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935
(877) 617-1565  
(608) 266-2112

(M-F 7:45am – 4:30pm) Inquiries, licensing rules, license look-up, and number of complaints (if any).

### HEARING IMPAIRED

Health Services, WI Dept. of
Office for the Deaf & Hard of Hearing
1 W Wilson St  
PO Box 2659
Madison WI 53701-2659
(608) 266-1865  
711 or (800) 947-3529 TTY  
(855) 359-5252 ODHH

Provides information and referral services for the needs of deaf, deafblind, or hard of hearing. Also Board of Evaluation of Interpreters (BEI).

### HEATING

(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

**Home Energy Plus**
101 E Wilson St 6th Fl
PO Box 7970
Madison WI 53707-7970
(866) 432-8947  
(608) 267-3680

WI Weatherization Assistance Program (WI WAP).  
WI Home Energy Assistance Program (WHEAP).

### HEMP

USDA/AMS/Speciality Crops Program

**Hemp Branch**
470 L’Enfant Plaza SW  
PO Box 23192
Washington DC 20026
(202) 720-2491  
ams.usda.gov

Hemp program information.
HILL-BURTON HOSPITALS

Health and Human Services, US Dept. of
Health Resources & Services Administration (HRSA)
5600 Fishers Ln
Rockville, MD 20857
(800) 638-0742
(877) 464-4772
hrsa.gov/get-health-care/affordable/hill-burton/index.html/
DFCRCOMM@hrsa.gov

Hill-Burton Hotline.
Free or low-cost hospital care.
Health center program support.
Complaints if unfairly denied Hill-Barton free or reduced cost care.

HIPPA

(SEE ALSO HEALTH FACILITIES)

HOME CONSTRUCTION - NEW

(SEE ALSO BUILDING CODES/INSPECTORS)

Contact a private attorney.

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935
(608) 266-2112
(877) 617-1565
dspsi.wi.gov

Minimum construction standards.
Licensed contractors.
Uniform Dwelling Code (UDC).

HOME HEALTH CARE

Health Services, WI Dept. of
Division of Quality Assurance
Provider Section & Quality Improvement
1 W Wilson
PO Box 2969
Madison WI 53701-2969
(800) 642-6552
(608) 266-1865
(608) 267-0352 FAX
dhs.wi.gov

Home Health Hotline.
General information and complaints.
Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services. Conducts caregiver background checks and investigations.
HOME IMPROVEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 ATCP 110; workmanship complaints.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

National Association of Remodeling (NARI)
700 Astor Ln (847) 298-9200 Trade association of contractors.
Wheeling IL 60090 (847) 298-9225 FAX
nari.org
info@nari.org

NARI Madison Chapter
5944 Seminole Centre Ct (608) 222-0670 Mon.-Thur. 8:00am – 4:30pm
Ste 110 narimadison.org Friday 8:00am – 2:00pm
Fitchburg WI 53711 nari@narimadison.org

HOME INSPECTORS

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way (877) 617-1565 Registration and license requirements.
PO Box 8935 (608) 266-2112 Complaints.
Madison WI 53708-8935 dsps.wi.gov

HOME PURCHASE

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way (877) 617-1565 Real estate licensing complaints.
PO Box 8935 (608) 266-2112
Madison WI 53708 dsps.wi.gov

HOME SOLICITATION

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 ATCP 127.
PO Box 8911 datcp.wi.gov Complaints.
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

### Homestead Property Tax Credit Program

<table>
<thead>
<tr>
<th>Revenue, WI Dept. of</th>
<th></th>
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<tbody>
<tr>
<td>Revenue, WI Dept. of</td>
<td>State Office Building</td>
<td>(414) 227-4000</td>
</tr>
<tr>
<td></td>
<td>819 N 6th St Rm 408</td>
<td>(414) 227-4456</td>
</tr>
<tr>
<td></td>
<td>Milwaukee WI 53203-1606</td>
<td>(414) 227-4907</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(414) 227-4405 FAX</td>
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<tr>
<td></td>
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<td>revenue.wi.gov</td>
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General information. Milwaukee manufacturing and utility homestead credit. Tax refund info.

### Hospital and Medical Problems

<table>
<thead>
<tr>
<th>Revenue, WI Dept. of</th>
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<tbody>
<tr>
<td>Revenue, WI Dept. of</td>
<td>PO Box 34</td>
<td>(608) 266-2772</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53786-0001</td>
<td>(608) 266-8641</td>
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<tr>
<td></td>
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<td>(608) 267-0834 FAX</td>
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<tr>
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<td>revenue.wi.gov</td>
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<tr>
<td></td>
<td></td>
<td><a href="mailto:DORHomesteadCredit@revenue.wi.gov">DORHomesteadCredit@revenue.wi.gov</a></td>
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General information. Homestead Credit unit. Address listed is DOR Tax Return Mailing Address.

### Household Chemicals

<table>
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<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept. of</td>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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</table>

Cleaning products, detergents, insecticides.

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept. of</th>
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<tbody>
<tr>
<td>Natural Resources, WI Dept. of</td>
<td>101 S Webster St</td>
<td>(608) 266-2621</td>
</tr>
<tr>
<td></td>
<td>PO Box 7921</td>
<td>(888) 936-7463</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53707-7921</td>
<td>(608) 261-4380 FAX</td>
</tr>
<tr>
<td></td>
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<td>dnr.wi.gov</td>
</tr>
<tr>
<td></td>
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<td><a href="mailto:DNRwastematerials@wi.gov">DNRwastematerials@wi.gov</a></td>
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Household hazardous waste collection program. Counter hours M-F 8:30am – 4pm. Call to confirm counter is open.

### Hot Tubs

<table>
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### Hotels – Safety

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<td>Hotels – Safety</td>
<td>(SEE ALSO ENVIRONMENTAL SANITATION)</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
**RESOURCES AND REFERRAL INFORMATION**

**HOUSING**
(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

**Wisconsin Housing & Economics Development Authority (WHEDA)**
201 W Washington Ave Ste 700
PO Box 1728
Madison WI 53701-1728
(800) 334-6873
(800) 947-3529 TTY
(608) 266-7884
[wheda.com](http://wheda.com)
[info@wheda.com](mailto:info@wheda.com)

General information on home loans, CROP Economic Development
Inventory of federally assisted rental housing.

**Department of Housing & Urban Development (HUD)**
Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289
(800) 669-9777
(414) 297-3214
(414) 935-6775 FAX
[hud.gov](http://hud.gov)

Housing discrimination hotline.
Milwaukee field office.
General information and complaints.
Administer federal and state grants to local government and nonprofit housing organizations. Affordable low income housing, housing discrimination. (Section 8)

**Fair Housing Center of Greater Madison**
600 Williamson St Ste L-4
Madison WI 53703
(608) 257-0853
(414) 278-1240
(920) 560-4620
(877) 647-3247

Madison office, Dane county only.
Milwaukee office *file complaint here*.
Northeast WI office.
All other areas.

**Workforce Development, WI Dept. of**
Equal Rights Division
201 E Washington Ave Rm A100
PO Box 8928
Madison WI 53708-8928
(608) 266-6860
(608) 266-6860 FAX
[dwd.wi.gov](http://dwd.wi.gov)
[erinfo@dwd.wisconsin.gov](mailto:erinfo@dwd.wisconsin.gov)

Discrimination Civil Rights.

**Wisconsin State Law Library**
Attn: Document Delivery Service
120 Martin Luther King Jr Blvd
PO Box 7881
Madison WI 53707-7881
(608) 267-9696
(808) 322-9755
(608) 267-2319 FAX
[wilawlibrary.gov](http://wilawlibrary.gov)

wsll.ref@wicourts.org

Reference information.
Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided.
Ask librarian for help.
### HOUSING CODE

(SEE ALSO LANDLORD/TENANT)

### HOUSING AND URBAN DEVELOPMENT (HUD)

**Housing & Urban Development (HUD)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Services offered</th>
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<tbody>
<tr>
<td>310 W Wisconsin Ave Ste 950</td>
<td></td>
<td></td>
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<tr>
<td>Milwaukee WI 53203-2289</td>
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### HOUSING CODE VIOLATIONS

(SEE ALSO LANDLORD/TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector through local municipality clerk. Check local telephone directory.
IDENTITY THEFT

Agriculture, Trade and Consumer Protection, WI Dept. of
Bureau of Consumer Protection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPWisconsinPrivacy@wi.gov
Consumer Protection Hotline.
ID Theft office.
Resource center for individuals, businesses, law enforcement, and government on issues of privacy protection and identity theft

U.S. Secret Service
245 Murray Ln SW Bldg T-5
Washington DC 20223
(202) 406-5708
secretservice.gov
Wis. Stats. § 895.80(1) Financial transactions.

Federal Trade Commission (FTC)
ID Theft Hotline
600 Pennsylvania Ave NW
Washington DC 20580
(877) 438-4338
(202) 326-2395
ftc.gov
identitytheft.gov
Consumer response center.
General information.
Online ID theft reporting and customized recovery planning tools.

IDENTIFICATION CARDS

Transportation, WI Dept. of
Division of Motor Vehicles
Driver Information Section
4822 Madison Yards Way
PO Box 7983
Madison WI 53707-7983
wisconsindot.gov
info@wisconsindriverslicense.org
Photo I.D., driver’s license, CDL’s.
Online email inquiry.

Illinois Tollway
IL State Police District 15
Violation Enforcement
2700 Ogden Ave
Downers Grove IL 60515
(630) 241-6800
illinoistollway.com
To contest violations.
## IMMIGRATION

### Homeland Security, US Dept. of
Bureau of Citizenship & Immigration Services
20 Massachusetts Ave NW  (800) 375-5283  (M-F 8am – 6pm).

### IMMUNIZATION RECORDS

### Health Services, WI Dept. of
Wisconsin Immunization Registry (WIR)
(608) 266-9691 dhfswir.org
(608) 267-6917 FAX dhswirhelp@wisconsin.gov

### INCORPORATION

### Financial Institutions, WI Dept. of
Corporations Unit
4822 Madison Yards Way N Twr  (608) 261-7577 Information and business
PO Box 7846  Incorporation registration.
Madison WI 53707-7846 wdfi.org

### INDIAN AFFAIRS

### Tribal Relations Initiative, WI State
101 E Wilson St 9th Fl  (608) 266-7043
Madison WI 53703-0001  (608) 267-6917 FAX
witribes.wi.gov

### Interior, US Dept. of the
Bureau of Indian Affairs
1849 C St NW  (202) 208-5116 National office, general information.
Washington DC 20240  bia.gov Official website.

Bureau of Indian Affairs
Great Lakes Agency
916 W Lakeshore Dr  (715) 682-4527 National office, media inquiries.
Ashland WI 54806  (715) 682-8897 FAX

### Administration, WI Dept. of
Office of Indian Gaming and Regulatory Compliance
3319 W Beltline Hwy 1st Fl  (800) 270-2555
PO Box 8979  (800) 270-2564 FAX
Madison WI 53708-8979 doi.wi.gov

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)  (800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
INDIVIDUAL RETIREMENT ACCOUNTS (IRA’S)

Financial Institutions, WI Dept. of
Division of Securities, Registration, and Compliance Bureau
4822 Madison Yards Way N Twr (800) 472-4325 Division information line.
PO Box 1768 (608) 266-2139
Madison WI 53701-1768 (608) 261-9555
wdfi.org
DATCPHotline@wi.gov

INFORMANT HOTLINE
(SEE ALSO FRAUD OR TAX)

Internal Revenue Service, US
Informant Hotline
Milwaukee District Office
211 W Wisconsin Ave (800) 829-0433 Tax fraud hotline for reporting violations, fraud, and abuse.
Milwaukee WI 53203-2221 (414) 231-2100 Criminal investigation.
irs.gov Milwaukee field office.

Federal Bureau of Investigation, US
935 Pennsylvania Ave NW (202) 324-3000 General information.
Washington DC 20535-0001 (800) 225-5324 Major Case Contact Center.
(866) 720-5721 Report fraud, waste, and abuse involving disaster relief.
fbi.gov/tips Report threats and crime using online tips and public leads form.

Justice, WI Dept. of
Inspector General
17 W Main St (608) 266-1221 To report fraud, waste, or abuse regarding a DOJ program or employee.
PO Box 7857 doj.state.wi.us
Madison WI 53707-7857

Social Security Administration, US / Office of the Inspector General
Fraud Hotline
PO Box 17785 (800) 269-0271 To report fraud, waste, or abuse with Social Security or any of its programs and operations.
Baltimore MD 21235 oig.ssa.gov
# INSULATION (CELLULOSE, FIBERGLASS)
(SEE ALSO FORMALDEHYDE IN MOBILE HOMES)

## Consumer Product Safety Commission, US
4330 E West Hwy  
Bethesda MD 20814  
(800) 638-2772  
[cpsc.gov](http://cpsc.gov)  
Hotline.

## Health Services, WI Dept. of
**Lead and Asbestos Section**
1 W Wilson St Rm 137  
PO Box 2659  
Madison WI 53701-2659  
(608) 261-6876  
[dhs.wi.gov](http://dhs.wi.gov)  
[DHSAsbestosLead@dhs.wisconsin.gov](mailto:DHSAsbestosLead@dhs.wisconsin.gov)

## Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

## Safety and Professional Services, WI Dept. of
4822 Madison Yards Way  
Madison WI 53705-8935  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

## Health Services, WI Dept. of
**Division of Public Health**
1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(608) 266-1120  
[dhs.wi.gov](http://dhs.wi.gov)  
[dhsenvhealth@dhs.wisconsin.gov](mailto:dhsenvhealth@dhs.wisconsin.gov)

## INSURANCE

## Commissioner of Insurance, WI Office of the
**Consumer Division**
125 S Webster St  
Madison WI 53703-3474  
(608) 266-3585  
(800) 236-8517  
[oci.wi.gov](http://oci.wi.gov)  
[ocicomplaints@wisconsin.gov](mailto:ocicomplaints@wisconsin.gov)

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, pet insurance, sales representation, annuities, policy problems, HMO's.
## INSURANCE CONTINUED

### Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org
Credit insurance, GAP insurance.

### Health Services, WI Dept. of
BadgerCare Plus
1 W Wilson St
Madison WI 53703
(800) 362-3002
(608) 266-1865
dhs.wi.gov
memberservices@wisconsin.gov
Program that provides health coverage for qualified low-income Wisconsin residents.

### Insurance Information Institute
National Insurance Consumer Helpline
110 William St
New York NY 10038
(212) 346-5500
iii.org
info@iii.org
Provides general information and referrals for: auto, business, life, homeowners, etc. Brochures are available.

### Board on Aging and Long Term Care, WI
Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 242-1060 (medigap)
(855) 677-2783 (Part D)
longtermcare.wi.gov
boaltc@wisconsin.gov
Medicare problems, supplementary insurance, long-term insurance.

### Justice, WI Dept. of
PO Box 7857
Madison WI 53707-7857
(608) 266-9222
(800) 488-3780
doj.state.wi.us
Medicaid Fraud and elder abuse.
**INTELLECTUAL PROPERTY CRIMES**

**INTERPOL**

INTERPROL General Secretariat  
200 quai Charles de Gaulle  
69006 Lyon France  
+33 4 72 44 71 63 FAX  
INTERPOL.int  
International. Trademark, counterfeiting, and copyright piracy.

**Internal Revenue Service (IRS), US**

Milwaukee District Office  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221  
(800) 829-1040  
(844) 545-5640  
(414) 231-2100  
irs.gov  
Schedule an appointment.

**Federal Bureau of Investigation (FBI), US**

3600 S Lake Dr  
St Francis WI 53235  
(414) 276-4684  
fbi.gov/contact-us/field-offices/milwaukee

**INTEREST RATES AND FINANCE CHARGES**

**Financial Institutions, WI Dept. of**

Division of Banking  
4822 Madison Yards Way N Twr  
PO Box 7876  
Madison WI 53707-7876  
(608) 261-7578  
(608) 261-9555  
DFIlbankingrequests@dfi.wisconsin.gov  
Consumer affairs complaints.  
DOB office line.  
DFI general information.

**INTERIOR DESIGNERS**

**Safety and Professional Services, WI Dept. of**

4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspsl@wisconsin.gov  
Regulate designers. License requirements, regulation, and complaints.
**INTERNAL REVENUE SERVICE**

**Internal Revenue Service (IRS), US**

Internal Revenue Service (IRS), US
Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221
(800) 829-4477
(414) 231-2100
Federal tax information.
Tax & Account Information.
General information.
Forms only.

[irs.gov](http://irs.gov)

**Informant Hotline (IRS), US**

Informant Hotline (IRS), US
Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221
(800) 829-0433
irs.gov
Tax fraud hotline. Criminal investigation (for reporting violations), tax fraud/abuse.

**INTERNET CRIME**

**Internet Crime Complaint Center, US**

Internet Crime Complaint Center, US
FBI Milwaukee
330 E Kilbourn Ave Ste 600
Milwaukee WI 53202
(414) 276-4684
tips.fbi.gov
The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).

[ic3.gov](http://ic3.gov)

**INVASIVE SPECIES**

**Invasive Species**

(SEE ALSO WEEDS)
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<tr>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Fact sheet available.</td>
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<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
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<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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<td><strong>Commerce, US Dept. of</strong></td>
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<tr>
<td>Patent &amp; Trademark Office, US</td>
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<tr>
<td>600 Dulany St</td>
<td>(800) 786-9199</td>
<td>Patents &amp; trademark</td>
</tr>
<tr>
<td>Alexandria VA 22314</td>
<td>(571) 272-1000</td>
<td>assistance/questions.</td>
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<tr>
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<td>uspto.gov</td>
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## INVESTMENT AND SECURITIES

**Financial Institutions, WI Dept. of**

Division of Securities, Registration, and Compliance Bureau  
4822 Madison Yards Way N Twr  
PO Box 1768  
Madison WI 53701-1768  
(608) 266-2139  
(800) 472-4325  
DFISecurities@dfi.wisconsin.gov  
DFIDLSecuritiesenforcement@dfi.wisconsin.gov  
(608) 266-0448  
wdfi.org  
Securities and securities enforcement.  
Franchise information.  
Main website, general information.

**Small Business Administration, US**

740 Regent St Ste 100  
Madison WI 53715  
(608) 441-5263  
[www.sba.gov](http://www.sba.gov)  
[wiconsin@sba.gov](mailto:wisconsin@sba.gov)  
Madison office. Represents interests of small businesses.

310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203  
(414) 297-3941  
[www.sba.gov](http://www.sba.gov)  
[wisconsin@sba.gov](mailto:wisconsin@sba.gov)  
Milwaukee office. Represents interests of small businesses.
### JAILS
(SEE ALSO CORRECTIONS, WI DEPT OF)

### JEWELRY

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Advertising & selling practices.

**Jewelers Vigilance Committee**  
801 2nd Ave #303  
New York NY 10017  
(212) 997-2002  
jvclegal.org  
info@jvc  
Mediates consumer complaints of jewelry industry (with state Ag offices). Filing fee of $100.

**American Gem Society**  
8881 W Sahara Ave  
Las Vegas NV 89117  
(866) 805-6500  
ags.org  
info@ags.org  
Complaints against its members only.

### JOB SAFETY
(SEE ALSO OCCUPATIONAL SAFETY)

### JOBS AND JOB TRAINING

**Workforce Development, WI Dept. of**  
201 E Washington Ave GEF-1  
PO Box 7946  
Madison WI 53707-7946  
(608) 266-3131  
(608) 266-1784 FAX  
dwd.wi.gov  
wisconsinjobcenter.org  
General info, state employment and training, and customer service.

**Dane County Job Center**  
1819 Aberg Ave  
Madison WI 53704  
(608) 288-2459  
s cwjobs.com  
jobcenterofwisconsin.com  
jobcenterofwisconsin@dwd.wisconsin.gov  
Dane county employment information and assistance.

### JUDGES

**Judicial Commission, WI**  
110 E Main Ste 700  
Madison WI 53703  
(608) 266-7637  
wicourts.gov  
judcmm@wicourts.gov  
Complaints against judges and court commissioners regarding misconduct.
**JUNK Mail**

**Direct Marketing Association**
225 Reinekers Ln Ste 325
Alexandria, VA 22314
(212) 768-7277
theDMA.org
info@ana.net
about.usps.com/forms/ps1500.pdf

To remove your name from junk mail, telemarketing, and e-mail lists. Send name and address.

To avoid receiving unsolicited obscene mail, fill out form PS1500 at your local post office or online.

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

**JUNK Phone Solicitation**

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.

**Direct Marketing Association (DMA)**

Telephone Preference Service
225 Reinekers Ln Ste 325
Alexandria, VA 22314
(212) 768-7277
theDMA.org
info@ana.net

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. $5 charge if registered online for 5 years.

**Justice, Wisconsin Dept. of**

**Justice, WI Dept. of**
17 W Main St
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
(608) 267-2779 FAX
doj.state.wi.us

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
KEROSENE HEATER
(SEE ALSO FUEL AND GASOLINE)

KNOCKOFFS
(SEE ALSO INTELLECTUAL PROPERTY CRIMES)
**LABELING**

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  (800) 422-7128
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov
Hazardous substances, environmental representations.

Federal Trade Commission, US
Bureau of Consumer Protection
Consumer Response Center  (202) 326-2222  Labeling requirements for textiles and wool.
600 Pennsylvania Ave NW  (877) FTC-HELP
Washington DC  20580  (877) 382-4357  ftc.gov

**LABOR**

(SEE ALSO WAGES)

Wisconsin Employment Relations Commission (WERC)
2418 Crossroads Dr Ste 1000  (608) 243-2424  Responsible for promoting collective bargaining and peaceful labor relations in both public and private sectors.
Madison WI 53718-7896  (608) 243-2433 FAX  werc.wi.gov
werc@werc.state.wi.us

Workforce Development, WI Dept. of
Equal Rights Division  (608) 266-6860  General labor standards information
201 E Washington Ave Rm A100  (608) 327-6001 FAX  dwd.wi.gov
PO Box 8928  erinfo@dwd.wisconsin.gov
Madison WI  53703-8928

Milwaukee Office  (414) 227-4384
819 N 6th St Rm 723  (414) 277-4084 FAX  erinfo@dwd.wisconsin.gov
Milwaukee WI  53203
PO Box 7997
Madison WI 53707-7997

Labor, US Dept. of
Wage & Hour Division  (866) 487-9243  National Call Center. Labor Laws.
Frances Perkins Bldg  dol.gov
200 Constitution Ave NW
Washington DC  20210

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  (800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### LABORATORY OF HYGIENE

**Laboratory of Hygiene, WI**  
465 Henry Mall  
Madison WI 53706  
(800) 862-1013  
(608) 262-6386  
(608) 263-3280  
slh.wisc.edu

Clinical Laboratories.  
Emergencies 24/7

**Laboratory of Hygiene, WI**  
2601 Agriculture Dr  
Madison WI 53718  
(800) 442-4618  
(800) 446-0403  
(800) 462-5261  
slh.wisc.edu

Environmental and forensic toxicology.  
WI Occupational Health lab (Industrial hygiene)  
WSLH proficiency testing.

**Laboratory of Hygiene, WI**  
2810 Walton Commons Ln  
Madison WI 53718  
(608) 226-5249 FAX  
(800) 947-0553  
(608) 226-5240  
slh.wisc.edu  
OSHAeducationcenter.com

Information Systems; Bureau of Labor Statistics.  
Occupational Safety & Health Statistics.  
WisCon Onsite Safety  
WisCon Health Consultation..

### LAND SALES DEVELOPMENT

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Advertising and selling practices.

### LAND SURVEYORS

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
PO Box 8366  
Madison WI 53703  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Licensing and information.  
Number of complaints.
LANDLORD/TENANT
(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Call for information, fact sheets available and ATCP 134.

Safety and health concerns. Refer to local building inspector.

Building Code Violations (i.e.: heating) Refer to local building inspector.

Evictions: Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant or self-evict.

Rent Increases: No state regulation on amount it can be increased.

Tenant Resource Center
1202 Williamson St Ste 102 (608) 257-0006
Madison WI 53703 (608) 257-0143

(608) 257-2799 tenantresourcecenter.org
asktrc@tenantresourcecenter.org

M-F 9am - 6pm Serving only Dane county. Rental rights administration. Housing mediation service intake.

Madison Legal Action
744 Williamson St Ste 200 (800) 362-3904
Madison WI 53703 (608) 256-3304
(855) 947-2529 (new caller/intake) legalaction.org

Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action
230 W Wells St (888) 278-0633
Milwaukee WI 53203 (414) 278-7722
(855) 947-2529 (new caller/intake) legalaction.org

Serves Milwaukee & Waukesha counties.
### Landlord/Tenant Continued

#### La Crosse Legal Action
205 5th Ave S Ste 300  
La Crosse WI 54601  
(608) 785-2809  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)  
Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

#### Oshkosh Legal Action
300 Ohio St  
Oshkosh WI 54902  
(920) 233-6521  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)  

#### Racine Legal Action
245 Main St Ste 202  
Racine WI 53403  
(262) 635-8836  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)  
Serves: Racine, Kenosha and Walworth counties.

#### Green Bay Legal Action
201 W Walnut St Ste 203  
Green Bay WI 54303  
(920) 432-4645  
(855) 947-2529 (new caller/intake)  
[legalaction.org](http://legalaction.org)  
Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

#### Wisconsin Community Services Greenfield
5300 W Layton Ave  
Greenfield WI 53220  
(414) 271-5464  
[wiscs.org](http://wiscs.org)  
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

#### Wisconsin Community Services Milwaukee
3732 W Wisconsin Ave Ste 320  
Milwaukee WI 53208  
(414) 290-0400  
[wiscs.org](http://wiscs.org)  
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

#### Wisconsin Community Services Waukesha
414 W Moreland Blvd Ste 200  
Waukesha WI 53188  
(262) 544-1647  
[wiscs.org](http://wiscs.org)  
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.
### LANDLORD/TENANT CONTINUED

**Wisconsin State Law Library**  
Attn: Document Delivery Service  
PO Box 7881  
Madison WI 53707-7881  
(800) 322-9755  
[wilawlibrary.gov](http://wilawlibrary.gov)  
[wsll.ref@wicourts.gov](mailto:wsll.ref@wicourts.gov)  

- Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.

### LANDSCAPING RESIDENTIAL

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov  

- Considered home improvement, ATCP 110.

### LAUNDRIES

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov  

- Advertising & selling practices.

### LAW LIBRARY

**Law Library, Wisconsin State**  
PO Box 7881  
Madison WI 53707-7881  
120 ML King Jr Blvd 2nd Fl  
Madison WI 53703  
(608) 267-9696  
(608) 266-1600  
(800) 322-9755  
[wsll.state.wi.us](http://wsll.state.wi.us)  
[wsll.ref@wicourts.gov](mailto:wsll.ref@wicourts.gov)  

- Provides reference information.
- Circulation.

### LAWN MOWERS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov  

- Complaints, warranties.

### LAWS

**Administration, WI Dept. of**  
Document Sales & Distribution  
2310 Darwin Rd  
Madison, WI 53704-3108  
(608) 243-2441  
(800) 362-7253  
[docsales.wi.gov](http://docsales.wi.gov)  

- Online ordering for state publications.
### Lawyer Referral Services

**Lawyer Referral & Information Service**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd, PO Box 7158, Madison WI 53707-7158</td>
<td>(800) 362-9082, (608) 257-4666</td>
<td>24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.</td>
</tr>
<tr>
<td>wisbar.org</td>
<td></td>
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</table>

**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd, PO Box 7158, Madison WI 53707-7158</td>
<td>(800) 728-7788, (608) 257-3838</td>
<td>Complaints about fees. Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.</td>
</tr>
<tr>
<td>wisbar.org</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:service@wisbar.org">service@wisbar.org</a></td>
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</tbody>
</table>

**Legislative Reference Bureau**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 E Main St Ste 200, Madison WI 53703</td>
<td>(608) 504-5802</td>
<td>Information on statutes, bills, laws, and can obtain copies of the law.</td>
</tr>
<tr>
<td>legis.wisconsin.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:lrb.reference@legis.state.wi.us">lrb.reference@legis.state.wi.us</a></td>
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</table>

**Lawyer Regulation, WI Office of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>110 E Main St Rm 315, Madison WI 53703-3383</td>
<td>(877) 315-6941, (608) 267-7274</td>
<td>Division of Wis. Supreme Court. Complaints about attorney’s professional conduct.</td>
</tr>
<tr>
<td>wicourts.gov/olr</td>
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</tbody>
</table>

**Law Library, Wisconsin State**

<table>
<thead>
<tr>
<th>Address</th>
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<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>120 Martin Luther King Jr Blvd, PO Box 7881, Madison WI 53707-7881</td>
<td>(608) 267-9696, (800) 322-9755, (608) 266-1600</td>
<td>Reference. Provide reference information. Circulation.</td>
</tr>
<tr>
<td>wilawlibrary.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:wsll@wicourts.gov">wsll@wicourts.gov</a></td>
<td></td>
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</tbody>
</table>

### Lawyers

**Lawyers**

(SEE ALSO ATTORNEYS)

### Layaway Policies

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way, North Tower, Madison, WI 53705</td>
<td>(608) 261-9555</td>
<td>Over 4 months (more than four payments).</td>
</tr>
<tr>
<td>wdfi.org</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
LEAD

**Health Services, WI Dept. of**

Lead and Asbestos Section  
1 W Wilson St Rm 137  
Madison WI 53703-3445  
(608) 261-6876  
dhs.wisconsin.gov/lead  
DHSAsbestosLead@dhs.wisconsin.gov  
Lead Paint Program & Childhood Poisoning (Lead)  
Certification/Accreditation of lead & asbestos workers.

**Environmental Protection Agency, US**

Office of Pollution Prevention & Toxics  
1200 Pennsylvania Ave NW  
Mail Code 7404T  
Washington DC 20460  
(202) 566-0799  
(800) 424-5323  
epa.gov  
Information about lead, lead hazards, and prevention. Lead hotline.  
Regional offices listed on website.

**National Lead Information Center**

422 S Clinton Ave  
Rochester NY 14620  
(800) 424-5323  
Lead Hotline. General public & professional contact under contract with EPA & HUD.

LEASES – AUTOMOBILE

**Transportation, WI Dept. of**

Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
wisconsindot.gov  
dealerlicensingunitdot@wi.gov  
Leases with option to purchase.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 261-9555  
wdfi.org  
Questions regarding the finance terms or language of leases.

LEASES - CONSUMER GOODS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Advertising & selling practices.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 261-9555  
wdfi.org  
Collection practices. Three-day cooling off period.
### LEGAL AID AND RELATED SERVICES

(SEE ALSO LAWYER REFERRAL SERVICES)

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lawyer Referral &amp; Information Service</td>
<td>5302 Eastpark Blvd, PO Box 7158, Madison WI 53707-7158</td>
<td>(800) 362-9082, (608) 257-4666</td>
<td>wisbar.org 24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.</td>
</tr>
<tr>
<td>La Crosse Legal Action</td>
<td>205 5th Ave S Ste 300, La Crosse WI 54601</td>
<td>(608) 785-2809, (855) 947-2529 (new caller/intake), legalaction.org</td>
<td>Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.</td>
</tr>
<tr>
<td>Madison Legal Action</td>
<td>744 Williamson St, Ste 200, Madison WI 53703</td>
<td>(608) 256-3304, (855) 947-2529 (new caller/intake), legalaction.org</td>
<td>Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.</td>
</tr>
<tr>
<td>Milwaukee &amp; Waukesha Legal Action</td>
<td>230 W Wells St, Milwaukee WI 53203</td>
<td>(414) 278-7722, (855) 947-2529 (new caller/intake), legalaction.org</td>
<td>Serves Milwaukee &amp; Waukesha counties.</td>
</tr>
<tr>
<td>Oshkosh Legal Action</td>
<td>300 Ohio St, Oshkosh WI 54902</td>
<td>(920) 233-6521, (855) 947-2529 (new caller/intake), legalaction.org</td>
<td>Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.</td>
</tr>
<tr>
<td>Racine Legal Action</td>
<td>245 Main St Ste 202, Racine WI 53403</td>
<td>(262) 635-8836, (855) 947-2529 (new caller/intake), legalaction.org</td>
<td>Serves Racine, Kenosha and Walworth counties.</td>
</tr>
<tr>
<td>Green Bay Legal Action</td>
<td>201 W Walnut St Ste 203, Green Bay WI 54303</td>
<td>(920) 432-4645, (855) 947-2529 (new caller/intake), legalaction.org</td>
<td>Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.</td>
</tr>
</tbody>
</table>
### LEGAL AID AND RELATED SERVICES CONTINUED

**Wisconsin Judicare**
- 401 N Fifth St Ste 200
- PO Box 6100
- Wausau WI 54402-6100
- (800) 472-1638
- (715) 842-1681
- Email: judicare.org
- For 33 northern counties. Family law matters and others.

### LEGISLATION

#### Legislature, Wisconsin State
- Legislative Hotline
- Wisconsin State Capitol
- 2 E Main St
- Madison WI 53703
- (608) 266-0341
- (608) 266-9960
- legis.wisconsin.gov
- General Information. Legislature, statutes of bills in current session, bill histories, state legislation, and info/phone numbers for legislators.

#### Legislative Reference Bureau, WI State
- 1 E Main St Ste 200
- PO Box 2037
- Madison WI 53701-2037
- (608) 504-5802
- legis.wisconsin.gov
- Information on statutes, bills, laws, and can obtain copies of the law.

### LEMON LAW

**Transportation, WI Dept. of**
- Dealer & Agent Section
- 4822 Madison Yards Way
- PO Box 7909
- Madison WI 53707-7909
- (608) 266-1425
- (608) 267-3635
- wisconsindot.gov
- WisLemonLaw@dot.wi.gov
- Lemon law on new vehicles, not used vehicles.

### LICENSE PLATES

**Transportation, WI Dept. of**
- Division of Motor Vehicles
- 4822 Madison Yards Way
- PO Box 7910
- Madison WI 53707-7910
- (608) 266-7447
- wisconsindot.gov
- vehiclequestions@dot.wi.gov
- (608) 266-3041
- specialplates.dmv@dot.wi.gov
- Title & vehicle registration.
- Personalized, disabled, special plates.

### LICENSING – PROFESSIONAL

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)
### LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court. For advice consult private attorney.

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></th>
<th><strong>(800) 422-7128</strong></th>
<th><strong>ATCP 110. Home Improvement</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
<td><strong>datcp.wi.gov</strong></td>
<td><strong>Trade Practices for mechanic liens.</strong></td>
</tr>
<tr>
<td>Division of Agriculture Resource Management</td>
<td><strong>(608) 224-4537</strong></td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td><strong>datcp.wi.gov</strong></td>
<td></td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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### LIME (AGRICULTURAL)

<table>
<thead>
<tr>
<th><strong>Wisconsin Livestock Identification Consortium</strong></th>
<th><strong>(888) 808-1910</strong></th>
<th><strong>Protects animal health through livestock identification and traceability.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>135 Enterprise Dr Ste ID</td>
<td><strong>wiid.org</strong></td>
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<tr>
<td>Verona WI 53593-0202</td>
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</table>

### LIQUOR LICENSES

Local government

Contact local city clerk.

### LIVESTOCK ID CONSORTIUM

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></th>
<th><strong>(800) 422-7128</strong></th>
<th><strong>Fact sheet available.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td><strong>datcp.wi.gov</strong></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><strong><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></strong></td>
<td></td>
</tr>
</tbody>
</table>

### LIVING TRUSTS

<table>
<thead>
<tr>
<th><strong>State Bar of Wisconsin</strong></th>
<th><strong>(800) 728-7788</strong></th>
<th><strong>Information and publication regarding living trust.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td><strong>(608) 257-3838</strong></td>
<td></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td><strong>wisbar.org</strong></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53718</td>
<td><strong><a href="mailto:service@wisbar.org">service@wisbar.org</a></strong></td>
<td></td>
</tr>
</tbody>
</table>
### LIVING WILLS
(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

**Health Services, WI Dept. of**
Division of Public Health
1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(608) 266-1251  
dhs.wi.gov  
Can send written request for living will and power of attorney forms. Include self-addressed stamped envelope.

### LOANS
(SEE ALSO ADVANCE FEE LOANS)

**Financial Institutions, WI Dept. of**
Division of Banking
4822 Madison Yards, North Tower
PO Box 7876
Madison WI 53707-7876

(608) 261-7578  
wdfi.org  
Licensing of loan originator solicitors and mortgage brokers.

### LOBBYING REGULATION

**Government Accountability Board, WI**
212 E Washington Ave 3rd Fl
PO Box 7984
Madison WI 53707-7984

(608) 266-8005  
elections.wi.gov  
gab@wi.gov  
(e.g. state officials and lobbyist organizations), administer lobbying laws.

### LOGGING

**Natural Resources, WI Dept. of**
101 S Webster St
Madison WI 53702

(888) 936-7463  
(608) 266-2621  
dnr.wi.gov

### LONG DISTANCE SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Fact sheet available.

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Telecommunication complaints and fact sheets.
## LONG TERM CARE

**Health Services, WI Dept. of**

Division of Medicaid Services  
1 W Wilson St  
PO Box 7851  
Madison WI  53707-7851  
(800) 362-3002  
[webpage](dhs.wi.gov)

Supports Wisconsin's Medicaid & Foodshare programs & provides access to healthcare, long term care, & nutritional assistance to elderly, disabled, and low income.

## LOTTERY – STATE OPERATED

*(SEE ALSO CONTESTS OR GAMING)*

**Justice, WI Dept. of**

Gaming Enforcement  
PO Box 7857  
Madison WI 53707-7857  
(608) 270-2555  
[webpage](doj.state.wi.us/)

Enforcement and investigation of illegal gaming or gambling statewide.

**Revenue, WI Dept. of**

Lottery Division  
2135 Rimrock Rd  
PO Box 8941  
Madison WI 53708-8941  
(608) 261-8800  
[webpage](revenue.wi.gov)

Winning numbers, money TV game show. Lottery game validation.

## LP GAS

*(SEE ALSO FUEL AND GASOLINE)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Trade Practices Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4928  
[webpage](datcp.wi.gov)

No regulations, suggest price comparison.

Weights & Measures Bureau  
(608) 224-4942  

Meter accuracy/testing and meter operator licensing.

## LUMBER TREATED

*(SEE ALSO ENVIRONMENT)*

**Wisconsin Health Services, WI Dept. of**

Bureau of Environmental and Occupational Health  
1 W Wilson St Rm 150  
Madison WI 53701  
(608) 266-1120  
[webpage](dhs.wi.gov)

Treated wood products.
**MACE**
(SEE ALSO DEFENSE SPRAYS)

**MAGAZINE SUBSCRIPTIONS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Sales and fact sheet.

**Postal Inspector, US**

Criminal Investigations Service Ctr.  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-2201

(877) 876-2455

Pornography (PS Form 1500).

**MAIL**

**Postal Inspector, US**

Criminal Investigations Service Ctr.  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669

(877) 876-2455

Fraud, harassment, chain letters, unauthorized opening, prohibited mailing, and mail theft.

**MAIL ORDER SALES**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Fact sheet available. WI st. stats. § 100.174. Undelivered and unordered merchandise, cash transactions.

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705

(608) 261-9555  
wdfi.org

Credit transactions.  
Collection practices.

**MAINTENANCE – RENTAL PROPERTY**
(SEE ALSO LANDLORD/TENANT)
### MANICURISTS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept.</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>License requirements.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
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</table>

### MANUFACTURED HOME COMMUNITIES

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept. of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Wis. Adm. Code ch. ATCP 125.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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</table>

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Plumbing licenses, wastewater, private sewage.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufactured Home/Mobile Home Unit</td>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>dsps.wi.gov</td>
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</table>

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept. of</th>
<th>Bureau of Drinking Water &amp; Groundwater</th>
<th>101 S Webster St</th>
<th>(888) 936-7463</th>
<th>Information on drinking (public &amp; private), water quality, also licenses well drillers.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53703</td>
<td>(608) 266-1054</td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### MANUFACTURED HOMES/DWELLINGS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Information and complaints including: dealer and salesperson licensing, water and sewer service, MHP licenses, titles of dwellings over 45’ long, and mobile home structure.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufactured Home/Mobile Home Unit</td>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>dsps.wi.gov</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Transportation, WI Dept. of</th>
<th>4802 Madison Yards Way</th>
<th>(608) 266-1466</th>
<th>Titles of dwellings 1975 or older &amp; under 45’ long, or 1976 &amp; newer under 40’.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 7949</td>
<td>wisconsindot.gov</td>
<td></td>
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<tr>
<td></td>
<td>Madison WI 53707-7949</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Wisconsin Housing Alliance</th>
<th>258 Corporate Dr Ste 200C</th>
<th>(608) 255-3131</th>
<th>Help finding manufactured home communities.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53714</td>
<td>housingalliance.us</td>
<td></td>
</tr>
</tbody>
</table>
### MANUFACTURERS

**Wisconsin Manufacturers and Commerce**  
501 E Washington Ave  
Madison WI 53701-0352  
(608) 258-3400  
wmc.org

Represents industry and promotes its interests. Publishes a directory of manufacturers in Wisconsin (may be available at local library).

### MARIJUANA

**Justice, WI Dept. of**  
Division of Criminal Investigations  
Wisconsin Drug Tip line  
17 W Main St 5th Fl  
Madison WI 53702  
(800) 622-3784  
doj.state.wi.us/

Drug tip line to report growing of marijuana or drug sales. Also to report possible weapons in school.

### MARRIAGE COUNSELORS

*(SEE ALSO THERAPISTS)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Business practices or billing disputes.

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dbps.wi.gov

Licensing.

### MASSAGE THERAPISTS

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dbps.wi.gov

Licensing.

### MATTRESS LABELING

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911i  
Madison WI 53708-8911  
(800) 422-7178  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Wis. Stats. § 100.2095.

**International Sleep Products Association (ISPA)**  
501 Wythe St  
Alexandria VA 22314-1917  
(703) 683-8371  
sleepproducts.org  
info@sleepproducts.org

Promotes bedding labeling law uniformity and disseminates bedding labeling information.
### MEAT AND MEAT PROCESSING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Division of Food and Recreational Safety</th>
<th>(608) 224-4700</th>
<th>Meat safety inspection and labeling.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
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</tbody>
</table>

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Division of Agricultural Development</th>
<th>(608) 224-5110</th>
<th>Administration</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-5111</td>
<td>Agriculture Market Development.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-5069</td>
<td>Client Assistance Program.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>(608) 224-5107</td>
<td>Farm and Rural Services.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Promotes Wisconsin products at</td>
</tr>
<tr>
<td></td>
<td></td>
<td>home and abroad, and provides</td>
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<td></td>
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<td>assistance to farmers.</td>
</tr>
</tbody>
</table>

**Agriculture, US Dept. of (USDA)**

<table>
<thead>
<tr>
<th>Meat and Poultry Hotline</th>
<th>(800) 535-4555</th>
<th>Safe food handling and questions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 Independence Ave SW</td>
<td>(888) 674-6854</td>
<td>about meat, poultry, or egg</td>
</tr>
<tr>
<td>Washington DC 20250</td>
<td></td>
<td>products.</td>
</tr>
<tr>
<td></td>
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<td>USDA.gov</td>
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</table>

### MEDIATION

**Wisconsin Community Services, Greenfield**

<table>
<thead>
<tr>
<th>5300 W Layton</th>
<th>(414) 271-5464</th>
<th>Mediation &amp; Restorative Justice</th>
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<tbody>
<tr>
<td>Greenfield WI 53220</td>
<td></td>
<td>Center conducts mediation (L/T,</td>
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<tr>
<td></td>
<td></td>
<td>family, small/large claims, work</td>
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<tr>
<td></td>
<td></td>
<td>place, community, and juvenile)</td>
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<tr>
<td></td>
<td></td>
<td>by appointment at this location.</td>
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</table>

**Wisconsin Community Services, Milwaukee**

<table>
<thead>
<tr>
<th>3732 W Wisconsin Ave Ste 320</th>
<th>(414) 271-5464</th>
<th>Mediation &amp; Restorative Justice</th>
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<tbody>
<tr>
<td>Milwaukee WI 53208</td>
<td></td>
<td>Center conducts mediation (L/T,</td>
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<tr>
<td></td>
<td></td>
<td>family, small/large claims, work</td>
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<tr>
<td></td>
<td></td>
<td>place, community, and juvenile)</td>
</tr>
<tr>
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<td>by appointment at this location.</td>
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**Wisconsin Community Services, Waukesha**

<table>
<thead>
<tr>
<th>414 W Moreland Blvd Rm 204</th>
<th>(262) 544-1647</th>
<th>Mediation &amp; Restorative Justice</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waukesha WI 53188</td>
<td></td>
<td>Center conducts mediation (L/T,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>family, small/large claims, work</td>
</tr>
<tr>
<td></td>
<td></td>
<td>place, community, and juvenile)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>by appointment at this location.</td>
</tr>
</tbody>
</table>
RESOURCES AND REFERRAL INFORMATION

**MEDICAID**

**Social Security Administration, US**
Office of Public Inquiries
1100 West High Rise
6401 Security Blvd
Baltimore MD 2123
(800) 772-1213
[ssagov](http://ssagov)

Complaints and information.

**Health Services, WI Dept. of**
WI Medicaid Recipient Services
1 W Wilson St
Madison WI 53703
(800) 362-3002
(608) 266-8922
dhs.wi.gov/medicaid

Benefit payments and information for Medicaid (medical assistance or Title XIX). For eligibility, contact local county office.

**Justice, WI Dept. of**
Division of Legal Services
Medicaid Fraud Control & Elder Abuse Unit
17 W Main St 5th Fl
Madison WI 53702
(800) 488-3780
doj.state.wi.us/

To report fraud.

**MEDICAL ASSISTANCE**

**Health Services, WI Dept. of**
WI Medical Assistance Program
1 W Wilson St
Madison WI 53703
(800) 362-3002
(608) 266-1865
dhs.wi.gov/forwardhealth

Programs & Services information.

**MEDICAL BILLING**

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(877) 617-1565
(800) 422-7128
datcp.wi.gov

Complaint mediation.

**MEDICAL EXAMINING BOARD**

**Safety and Professional Services, WI Dept. of**
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspswi.gov

### MEDICAL AND HOSPITAL PROBLEMS

#### Safety and Professional Services, WI Dept. of
4822 Madison Yards Way  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
Email: DATCPHotline@wi.gov

Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). No billing complaints.

#### Health Services, WI Dept. of
Division of Quality Assurance
1 W Wilson St  
PO Box 2969  
Madison WI 53707-2969  
(800) 642-6552  
(608) 266-8481  
Email: dsps.wi.gov

Hospital complaints (not billing).

#### Health Services, WI Dept. of
WI Medical Assistance Program
1 W Wilson St  
Madison WI 53703  
(800) 362-3002

Medical assistance program.

#### Health and Human Services, US Dept. of
200 Independence Ave SW  
Washington DC 20201  
(800) 638-0742  
(877) 696-6775  
Email: hrsa.gov

Free or low-cost hospital care at Hill-Burton facilities.

### MEDICARE

#### Medicare Contact Center Operations
PO Box 1270  
Lawrence KS 66044  
(800) 633-4227  
Email: medicare.gov

Billing and Claims questions. People with questions on Part A and Part B.

#### Health & Human Service, US Dept. of
HHS Tips Fraud Hotline
PO Box 23489  
Washington DC 20026  
(800) 447-8477  
Email: hhs.gov


### Aging and Long Term Care, WI Board on
Medigap Helpline
1402 Pankratz St Ste 111  
Madison WI 53704  
(800) 242-1060  
Email: longtermcare.wi.gov  
boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.
**MEDIGAP HELPLINE**

Aging and Long Term Care, WI Board on

Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704
(800) 242-1060
longtermcare.wi.gov
boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

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Aging & Long Term Care, WI Board on

Ombudsman Program
1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 815-0015
(608) 246-7001 FAX
longtermcare.wi.gov
boaltc@wi.gov

Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home, and those who receive funding through the Community Options Program and Family Care.

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**MENTAL HEALTH**

Health Services, WI Dept. of

Client Rights Office
1 W Wilson St
PO Box 7851
Madison WI 53707-7851
(608) 266-2717
dhs.wi.gov

Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

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National Alliance for the Mentally Ill of Dane County (NAMI)

United Way Bldg
2059 Atwood Ave 4th Fl
Madison WI 53704
(608) 249-7188
namidanecounty.org
contact@namidanecounty.org

Dane County.

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**MESSAGES**

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.

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**MIDWIVES**

(SEE ALSO NURSES)

**MIGRANT LABOR SERVICES**

Workforce Development, WI Dept. of

Bureau of Migrant Refugee & Labor Services
201 E Washington Ave
Madison WI 53702
(608) 266-0487
dwd.wi.gov

State monitor advocate for migrant labor laws, refugee issues.
## MILITARY

**Military Affairs, WI Dept. of**  
2400 Wright St  
Madison WI 53708  
(800) 335-5147  
(608) 242-3000  
dma.wi.gov  
Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base’s Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch’s Family Support or Community Service Center headquarters listed.

**HQ, Fleet Family Support Program (FFSP)**  
Commander, Navy Installations Command  
716 Sicard St SE Ste 1000  
Washington DC 20374-5140  
cnic.navy.mil  
Navy Family Services serves 11 regions and 71 installations. Regional information available online.

**Marine Corps Community Services (MCCS)**  
Headquarters & Service Battalion  
HQMC Henderson Hall  
National Capital Region  
1550 Southgate Rd  
Building 29, Rm 305  
Arlington VA 22214  
(703) 614-7171  
mccshh.com  
Intervention and Treatment Program. Family Advocacy Program.

**Military One Source**  
(800) 342-9647  
Militaryonesource.mil  
Connects to programs & professional services. Referrals to all branches under Dept. of Defense.

**Military Affairs, WI Dept. of**  
Military and Family Support  
2400 Wright St  
Madison WI 53708  
(800) 833-6622  
(800) 292-9464  
wisconsinmilitary.org  
dma.wi.gov  
Military and family support. Assistance with all service member support branches.

**Distress Calls/Suicide Prevention for Vets-24/7 Hotline**  
(877) 476-7734  
usmc-mccs.org  
dstressline@usmc.mil
### MILITARY CONTINUED

**Military websites:**

<table>
<thead>
<tr>
<th>Service</th>
<th>Website</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Army</td>
<td>goarmy.com</td>
<td>(888) 550-ARMY (2769)</td>
</tr>
<tr>
<td>Air Force</td>
<td>airforce.com</td>
<td>(800) 423-USAF (8723)</td>
</tr>
<tr>
<td>Marines</td>
<td>marines.com</td>
<td>(800) MARINES (627-4637)</td>
</tr>
<tr>
<td>Navy</td>
<td>navy.com</td>
<td>(800) USA-NAVY (872-6289)</td>
</tr>
<tr>
<td>General military website</td>
<td>military.com</td>
<td></td>
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</table>

### MILK HAULING PERMIT

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

### MINIMUM MARKUP

*(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4989  
datcp.wi.gov

Administers minimum markup law, DA has enforcement power.

### MINING AND MINERALS

**UW Ext Wisconsin Geological Survey**  
3817 Mineral Point Rd  
Madison WI 53705  
(608) 262-1705  
wqnhs.uwex.edu

Information, publications, and geologist on staff. WI geological and topical maps available.

**Natural Resources, WI Dept. of**

Bureau of Waste Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(888) 936-7463  
dnr.wi.gov

General mining questions. Metallic, nonmetallic, and farrow mining.

### Justice, WI Dept. of

**Environmental Protection**  
17 W Main St  
Madison WI 53707  
(608) 266-1221  
doj.state.wi.us

Air, water, land protection for state of Wisconsin.
MOBILE AIR CONDITIONING

Agriculture, Trade and Consumer Protection, WI Dept. of
Weights & Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4942
datcp.weightsandmeasures@wi.gov
Information on EPA Section 609. ATCP 136 regulates repair practices, acceptable refrigerant recovery and recycling.

MOBILE HOME PARKS
(SEE ALSO MANUFACTURED HOMES/DWELLING)

MOBILE HOMES
(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

MODULAR HOMES

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53703-8935
(877) 617-1565
(608) 266-2122
dspss.wi.gov
Chapter SPS 320 administration & enforcement.

MOLD

Health Services, WI Dept. of
Division of Public Health
1 W Wilson St Rm 150
PO Box 2659
Madison WI 53703-2659
(608) 266-1120
(608) 266-5817
dhs.wi.gov
Information on control, cleaning of mold, and how it affects health. Lead program (childhood). List of contractors.

MONEY MARKETS

Financial Institutions, WI Dept. of
Division of Securities, Registration, & Compliance Bureau
4822 Madison Yards Way N Twr
PO Box 1768
Madison WI 53701-1768
(608) 266-2139
(608) 261-9555
wdfi.org
Investigates consumer complaints.

MONEY ORDERS

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-9555
wdfi.org
MORTGAGES

Consumer Financial Protection Bureau, US
PO Box 2900
Clinton IA 52733-2900
(855) 411-2372
consumerfinance.gov
info@consumerfinance.gov
Educate, enforce and study of Federal consumer financial protection laws. Complaints.

MORTGAGE COMPANIES

Financial Institutions, WI Dept. of
Division of Banking
4822 Madison Yards Way
North Tower
PO Box 7876
Madison WI 53705
(608) 261-7578
wdfi.org
Information and complaints.

Home Equity Info Center (AARP)
601 E St NW
Washington DC 20049
(888) 687-2277
Reverse mortgage. Also HUD.

MOTEL – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

MOTOR CARRIERS

Call local State Patrol District Office
To report companies that transport people (buses, vans) and may be operating unsafely.

MOTOR HOMES

Transportation, WI Dept. of
Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909
(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov
Licenses dealers and takes dealership related complaints.

MOTOR VEHICLES

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept. of
Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909
(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov
Licenses dealers and takes dealership related complaints.
<table>
<thead>
<tr>
<th><strong>MOTORCYCLES</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Transportation, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Division of Motor Vehicles</td>
<td></td>
</tr>
<tr>
<td>Dealer &amp; Agent Section</td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
</tr>
<tr>
<td>PO Box 7910</td>
<td><a href="http://dot.wi.gov">dot.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53707-7910</td>
<td><a href="mailto:Dealearlicensingunit@dot.wi.gov">Dealearlicensingunit@dot.wi.gov</a></td>
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<table>
<thead>
<tr>
<th><strong>MOTORIZED WHEELCHAIR LEMON LAW</strong></th>
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<tbody>
<tr>
<td><strong>Health Services, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Division of Public Health</td>
<td>(608) 266-1251</td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td>(608) 266-1865</td>
</tr>
<tr>
<td>PO Box 2659</td>
<td>(888) 947-3529 TTY</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
</tr>
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<table>
<thead>
<tr>
<th><strong>MOUND SYSTEMS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>MOVING</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Bureau of Trade</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4989</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>American Moving &amp; Storage Association</strong></th>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>Arbitration Program</strong></td>
<td></td>
</tr>
<tr>
<td>2800 Eisenhower Ave Ste 200</td>
<td>(888) 849-2672</td>
</tr>
<tr>
<td>Alexandria VA 22314-4578</td>
<td>(703) 683-7410</td>
</tr>
<tr>
<td><a href="http://moving.org">moving.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Federal Motor Carrier Safety Administration, US</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1200 New Jersey Ave SE</strong></td>
<td>(800) 832-5660</td>
</tr>
<tr>
<td>Washington DC 20590</td>
<td><a href="http://fmcsa.dot.gov">fmcsa.dot.gov</a></td>
</tr>
</tbody>
</table>
### MOVING - CONTINUED

**Transportation, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way PO Box 7910</td>
<td>(608) 264-7447</td>
<td><a href="http://dot.wi.gov">dot.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53707-7910</td>
<td>(608) 662-2010</td>
<td><a href="mailto:DATCPhotline@wi.gov">DATCPhotline@wi.gov</a></td>
</tr>
</tbody>
</table>

Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.

### MULTI-LEVEL MARKETING

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

### MUSIC LICENSING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr PO Box 8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPhotline@wisconsin.gov">DATCPhotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

Fact sheet available. Copyright Laws. Trade Division has a list of music licenses.

### MUTUAL FUNDS

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Securities 4822 Madison Yards Way North Tower PO Box 1768</td>
<td>(800) 472-4325</td>
<td><a href="http://wdfi.org">wdfi.org</a></td>
</tr>
<tr>
<td>Madison WI 53701-1768</td>
<td>(608) 266-2139</td>
<td></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
### NATIONAL ASSOCIATION OF REMODELING (NARI)

**NARI of Madison**
5944 Seminole Centre Ct Ste 110  
Fitchburg WI 53711  
(608) 222-0670  
narimadison.org  
nari@narimadison.org  
Trade association of remodeling contractors.

### NATIONAL CONSUMERS LEAGUE

**National Consumers League**
1701 K St NW Ste 1200  
Washington DC 20006  
(202) 835-3323  
nclnet.org  
info@nclnet.org  
Consumer education programs.

### NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

**Transportation, US Dept. of**
National Highway Traffic Safety Administration  
1200 New Jersey Ave SE W Bldg  
Washington DC 20590  
(888) 327-4236  
(800) 424-9153 TTY  
safecar.gov  
Auto safety and recall hotline.

### NATURAL RESOURCES, WI DEPT OF

**Natural Resources, WI Dept. of**
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
dnr.wi.gov  
Fact sheet available.

### NEGATIVE OPTION PLANS

(SEE ALSO UNSOLICITED MERCHANDISE)

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Fact sheet available.

### NO CALL

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(888) 382-1222  
(608) 224-4999  
nocall.wisconsin.gov  
DATCPWINoCall@wi.gov  
Consumer Sign-Up for “No Call List”.  
Wisconsin Telephone Solicitor registration. Wis. Stats. § 100.52 ATCP 127, subch. V.
**NO CALL CONTINUED**

**Federal Trade Commission, US**
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(888) 382-1222
Federal Do Not Call Registry.
(866) 290-4236 TTY
Consumer Sign-Up for No Call List..
Email: donotcall.gov

**NOISE**

City Clerk or Police Department.

**NONDELIVERY OF GOODS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

**NON-PROFIT CORPORATIONS**

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way N Twr
Madison WI 53705
(608) 261-7577
wdfi.org

**Revenue, WI Dept. of**
2135 Rimrock Rd
Madison WI 53713
(608) 266-2776
revenue.wi.gov
Tax exempt status.

**NOTARY CLERK**

**Financial Institutions, WI Dept. of**
4822 Madison Yards Way
North Tower
Madison WI 53705
(608) 266-8915
wdfi.org
DFINotary@wisconsin.gov
Wis. Stats. § 137. Issues notary
public commissions and UCC’s.

**NURSERY SCHOOLS**

(SEE ALSO CHILD CARE)
### NURSERY STOCK (LANDSCAPE)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4572</td>
<td></td>
<td>Licensing &amp; inspection.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4500</td>
<td>datcp.wi.gov</td>
<td>Pesticides/Fertilizers.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPnursery@wi.gov">DATCPnursery@wi.gov</a></td>
<td></td>
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### NURSES

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Board of Nursing</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td></td>
<td>Inquiries, licensing; includes midwives, complaints.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td>dsp.wi.gov</td>
<td></td>
</tr>
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</table>

### Health Services, WI Dept. of

<table>
<thead>
<tr>
<th>Office of Caregiver Quality</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(608) 261-8319</td>
<td></td>
<td>Nurse Aide Registry. Nursing Assistants, complaints, certification.</td>
</tr>
<tr>
<td>PO Box 2659</td>
<td>(608) 266-1865</td>
<td>dhs.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2659</td>
<td></td>
<td></td>
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### NURSING HOMES

(SEE ALSO ASSISTED LIVING FACILITIES)

**Health Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Bureau of Quality Assurance</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
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<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(800) 642-6552</td>
<td></td>
<td>Complaints. Regulates public facilities and quality of care.</td>
</tr>
<tr>
<td>PO Box 2969</td>
<td>(608) 266-2966</td>
<td>dhs.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2969</td>
<td>(608) 266-8481</td>
<td></td>
<td></td>
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**Aging & Long Term Care, WI Board on**

<table>
<thead>
<tr>
<th>Ombudsman Program</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111</td>
<td>(800) 815-0015</td>
<td></td>
<td>Nursing home complaints. Provides advocacy services to persons age 60 &amp; older who are consumers of long term care programs.</td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
<td>(608) 246-7001 FAX</td>
<td>longtermcare.wi.gov</td>
<td></td>
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### NUTRITION

(SEE ALSO FOOD)

**University of Wisconsin**

<table>
<thead>
<tr>
<th>Nutritional Sciences</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1415 Linden Dr Ste 274</td>
<td>(608) 262-1692</td>
<td>nutrisci.wisc.edu</td>
<td>Information on nutrition.</td>
</tr>
<tr>
<td>Madison WI 53706</td>
<td></td>
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## OBEDIENCE SCHOOLS - ANIMALS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53708-8911</td>
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## OCCUPATIONAL SAFETY

### Occupational Safety & Health Administration (OSHA)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>4802 E Broadway</td>
<td>(608) 733-2822</td>
<td>osha.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53716</td>
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#### Occupational Safety and Health Administration (OSHA)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>Henry Reuss Federal Bldg</td>
<td>(414) 297-3315</td>
<td>osha.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>310 W Wisconsin Ave Ste 1180</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
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#### Occupational Safety and Health Administration (OSHA)

<table>
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<th>Address</th>
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<th>Description</th>
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<tbody>
<tr>
<td>1648 Tri Park Way</td>
<td>(920) 734-4521</td>
<td>osha.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Appleton WI 54914</td>
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#### Occupational Safety and Health Administration (OSHA)

<table>
<thead>
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<th>Address</th>
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<th>Description</th>
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<tbody>
<tr>
<td>1310 W Clairemont Ave</td>
<td>(715) 832-9019</td>
<td>osha.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eau Claire WI 54701</td>
<td></td>
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### Labor, US Dept. of

#### Occupational Safety and Health Administration

<table>
<thead>
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<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Constitution Ave NW</td>
<td>(800) 321-6742 (OSHA)</td>
<td>osha.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20210</td>
<td></td>
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## OCCUPATIONAL THERAPISTS

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Health Professions</td>
<td>(877) 617-1565</td>
<td>dps.ws.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
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</tbody>
</table>

Licensing info and complaint inquiry.
### Odometer Tampering

**Transportation, WI Dept. of**

Odometer Fraud Unit  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53705-7910  
(608) 267-0482  
[dot.wi.gov](http://dot.wi.gov)

Investigate both dealer & private tampering.

### Office Equipment and Supplies

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

Advertising & selling practices.  
Current scams, consumer laws and publications, and how to file a complaint.

### Oil

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Odometer Fraud Unit  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53705-7910  
(608) 267-0482  
[dot.wi.gov](http://dot.wi.gov)

Investigate both dealer & private tampering.

### Open Meetings

**Justice, WI Dept. of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-2220  
[doj.state.wi.us](http://doj.state.wi.us)

Public records and open meetings.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

Division of Management Services  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4737  
[datcp.wi.gov](http://datcp.wi.gov)

DATCP Notices.

### Open Records

**Justice, WI Dept. of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-2220  
[doj.state.wi.us](http://doj.state.wi.us)

(M-F 7:45am – 4:30pm)  
Public records and open meetings.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr 4th Fl  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-5023  
[DATCPPublicRecords@wi.gov](mailto:DATCPPublicRecords@wi.gov)

(M-F 7:45am – 4:30pm)  
Request for DATCP public records.
## OPHTHALMOLOGISTS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
</tbody>
</table>

Complaints, licensing rules & practice issues.

## OPINIONS (ATTORNEY GENERAL)

<table>
<thead>
<tr>
<th>Justice, WI Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Legal Services</td>
</tr>
<tr>
<td>17 W Main St 6th Fl</td>
</tr>
<tr>
<td>PO Box 7857</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
</tr>
<tr>
<td>(608) 266-1221</td>
</tr>
<tr>
<td><a href="http://doj.state.wi.us">doj.state.wi.us</a></td>
</tr>
</tbody>
</table>

By statute, the AG must, when asked, provide the legislature and designated Wisconsin State government officials with an opinion on legal questions.

## OPTICIANS

<table>
<thead>
<tr>
<th>Opticianedu.org</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:info@opticianedu.org">info@opticianedu.org</a></td>
</tr>
</tbody>
</table>

Opticians in WI are regulated by the Wisconsin Optometry Board. Reference dsps.wi.gov.

## American Board of Opticianry

<table>
<thead>
<tr>
<th>American Board of Opticianry</th>
</tr>
</thead>
<tbody>
<tr>
<td>217 N Upper St Ste 201</td>
</tr>
<tr>
<td>Lexington KY 40507</td>
</tr>
<tr>
<td>(800) 296-1379</td>
</tr>
<tr>
<td>(703) 719-5800</td>
</tr>
<tr>
<td><a href="http://abo-ncle.org">abo-ncle.org</a></td>
</tr>
<tr>
<td><a href="mailto:mail@abo-ncle.org">mail@abo-ncle.org</a></td>
</tr>
</tbody>
</table>

## OPTOMETRY

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
</tbody>
</table>

Complaints & Licensing.

## ORGAN TRANSPLANTS

<table>
<thead>
<tr>
<th>UW Organ and Tissue Donation</th>
</tr>
</thead>
<tbody>
<tr>
<td>H4/780 Clinical Science Center</td>
</tr>
<tr>
<td>450 Science Dr Ste 250</td>
</tr>
<tr>
<td>Madison WI 53711</td>
</tr>
<tr>
<td>(608) 265-0356</td>
</tr>
<tr>
<td>(866) 894-2676</td>
</tr>
<tr>
<td><a href="http://www.uwhealth.org">www.uwhealth.org</a></td>
</tr>
<tr>
<td><a href="mailto:uwotd@uwhealth.org">uwotd@uwhealth.org</a></td>
</tr>
</tbody>
</table>

Organ procurement program.

Organ tissue/eye referrals
### ORGANIZED CRIME

**Justice, WI Dept. of**  
Division of Criminal Investigation  
17 W Main St 5th Fl  
Madison WI 53703  
(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)

### OSHA REGULATIONS

*(SEE ALSO OCCUPATIONAL SAFETY)*

### OSTEOPATHS

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

### OVERSEAS CRIME VICTIMS

**State, US Dept. of**  
Bureau of Consular Affairs  
Office of Overseas Citizen Services  
2201C St NW  
Washington DC 20520-4800  
(888) 407-4747(US or Canada)  
(202) 501-4444(from Overseas)  
(202) 647-4000  
[travel.state.gov](http://travel.state.gov)

Refer to embassy of that country.  
Passport, healthcare, crime, justice process, US resource contacts, local lawyers.  
(For outside of U.S.).  
Contact local police to report incident.  
Contact nearest US Embassy or Consulate. Can help replace stolen passport, contact family & friends; obtain medical care; explain local criminal justice system & address emergency needs; obtain information about your case; provide list of local lawyers who speak English.
PARDONS

Governor, WI Office of the
115 E State Capital #1 (608) 266-1212 Madison office.
PO Box 7863 (414) 227-4344 Milwaukee office.
Madison WI 53707 evers.wi.gov Governor Tony Evers, web site.

PARKING METERS

Agriculture, Trade and Consumer Protection, WI Dept. of
Bureau of Weights & Measures (608) 224-4942 Complaints.
2811 Agriculture Dr datcp.wi.gov
PO Box 8911 datcpweightsandmeasures@wi.gov
Madison WI 53708-8911

PARKS AND RECREATION AREAS

Tourism, WI Dept. of
201 W Washington Ave 2nd Fl (608) 266-2161 Wisconsin state parks & recreation.
PO Box 8690 (800) 432-8747 Travel information center, ordering
Madison WI 53708-8690 travelwisconsin.com brochures and trip ideas.
tourinfo@travelwisconsin.com

Natural Resources, WI Dept. of
101 S Webster St (888) 936-7463 State park information and camping
PO Box 7921 reservations.
Madison WI 53707-7921 (608) 266-2181 Complaint hotline.
dnr.wi.gov

PASSPORT INFORMATION

Postal Service, US (800) 275-8777 Nearest location, locator for
Check local telephone directory. (877) 487-2778 passport services offered.
(877) 487-2778 usps.com National passport information
usps.com center.

Service, US (877) 487-2778
travel.state.gov
### PATENTS
(SEE ALSO INVENTIONS/INVENTORS)

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

**Commerce, US Dept. of**  
Patent & Trademark Office  
Madison Bldg  
600 Dulany St  
Alexandria VA 22314  
(800) 786-9199  
(571) 272-1000  
uspto.gov  
usptoinfo@uspto.gov

Information about patents, trademarks, & America Invents Acts.

### PAWN SHOPS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Posts Pawn Broker forms on website. Call city clerk’s office for forms & information on city ordinances.

### PEDDLERS
(SEE DOOR-TO-DOOR SALES)

Contact Local Municipal Authorities

### PENSION PLANS - ERISA

**Labor, US Dept. of**  
Employee Benefit Security Administration  
Frances Perkins Bldg  
200 Constitution Ave NW  
Washington DC 20210  
(866) 487-2365  
(866) 444-3272  
(877) 889-5627 TTY  
dol.gov/ebsa

For information regarding the Employee Retirement Income Security Act (ERISA).

**Pension Benefit Guaranty Corp**  
(physical address)  
1200 K St NW Ste 9429  
Washington DC 20005-4026  
(202) 326-4000  
(800) 400-7242  
pbgc.gov  
mypension@pbgc.gov

Administers the ERISA if company goes out-of- business, or if pension plan is terminated. PBGC protects the retirement income of nearly 40 million American workers.

### PEPPER SPRAY
(SEE ALSO DEFENSE SPRAYS)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### PERMITS

**Wisconsin Small Business Development Center**<br>
Business Answer Line<br>432 N Lake St Rm 423<br>Madison WI 53706<br>(800) 940-7232<br>(608) 263-7794<br>Wisconsinsbdc.org<br>sbdc@lists.wisconsin.edu<br>No cost confidential consulting and information on state required permits, state tax laws, and starting a business in Wisconsin. Should also contact local government as local permits may be required.

**Safety and Professional Services, WI Dept. of**<br>4822 Madison Yards Way<br>Madison WI 53705<br>(608) 266-2112<br>(877) 617-1565<br>dsps.wi.gov<br>Information on permits for building and professionals

### PEST CONTROL OPERATORS

**Agriculture, Trade and Consumer Protection, WI Dept. of**<br>Division of Agriculture Resource Management<br>2811 Agriculture Dr<br>PO Box 8911<br>Madison WI 53708-8911<br>(608) 224-4548<br>datcp.wi.gov<br>DATCPpesticideinfo@wi.gov<br>Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrichemical storage and spill laws.

**Wisconsin Emergency Management**<br>2400 Wright St<br>PO Box 7865<br>Madison WI 53707-7865<br>(800) 943-0003 (emergency hotline)<br>(608) 242-3000<br>Wem.wi.gov<br>Dma.wi.gov<br>Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.

### PESTICIDES

**Agriculture, Trade and Consumer Protection, WI Dept. of**<br>Division of Agrichemical Management<br>2811 Agriculture Dr<br>PO Box 8911<br>Madison WI 53708-8911<br>(608) 224-5012<br>(608) 224-5296<br>(608) 224-4548<br>(608) 224-4529<br>datcp.wi.gov<br>DATCPpesticideinfo@wi.gov<br>(M-F 7:45am - 4:30pm) Pesticide spill reporting.<br>(After hours) Pesticide Spill reporting.<br>Landscape pesticide advance notice registry.<br>Lawn care services.<br>Pesticide misuse complaints.
PESTICIDES CONTINUED

Military Affairs, WI Dept. of
Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53707-7865
(800) 943-0003
(608) 242-3000
24-Hr Hotline
Emergency-hazardous materials.

PET OWNERSHIP

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4872
(608) 224-4889
Shopping & caring for pets, rabies, prevention, diseases, & kennel problems. Dog breeders & seller program, backyard chickens information.

Local Sheriff, Humane Officer or Police
Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210
Milwaukee WI 53214
(414) 488-3906
FAX: (414) 276-7704
wsdsa.org
info@wsdsa.org
Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney's. Humane issues, animals starving, mistreated.

PET STORES

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
DATCPHotline@wisconsin.gov
Advertising & selling practices.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4872
(608) 224-4889
Dog Seller Program. Licensing and complaint information.

PETROLEUM PRODUCTS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of
Weights and Measures Bureau
Storage Tank Regulations/Petroleum Tank Inspections
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4942
(608) 224-4872
(608) 224-4889
donay@datcp.wi.gov
datcpweightsandmeasures@wi.gov
Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office. Must be reported within 24 hrs. Measurement problems.
# PETROLEUM PRODUCTS CONTINUED

## Military Affairs, WI Dept. of

Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3232  
Email: DATCPHotline@wi.gov  
Emergency hazardous materials.

## Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942  
Email: datcpweightsandmeasures@wi.gov  
LP gas company selling practices and meter training.

# PHARMACY

## Safety and Professional Services, WI Dept. of

Pharmacy Examining Board  
48822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
Email: dsps.wi.gov  
Licensing; including pharmacies, distributors and manufacturers. Pharmacists licensed. Complaint information.

# PHONEBUSTERS

The Canadian Anti-Fraud Call Center  
PO Box 686  
North Bay Ontario P1B 8J8  
(888) 495-8501  
Email: phonebusters.com  
info@antifraudcentre.ca  
(10am – 4:45pm, ET)  
Educates public about fraudulent telemarketing, advance fee fraud, internet fraud, and ID theft companies.

# PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

## Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
Email: DATCPHotline@wisconsin.gov  
Advertising and selling practices.

# PHYSICAL THERAPISTS

## Safety and Professional Services, WI Dept. of

4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
Email: dsps.wi.gov  
Licensing.  
Complaint information.
### PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
Licensing.  
Complaint information.  
dspswi.gov

### PLANTS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Agricultural Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4500  
datcp.wi.gov  
DATCPagriculture@wi.gov  
Regulatory issues, licensing, shipping/export, nurseries, seed labelers, ginseng, Christmas Trees and other crops.

### PLAT REVIEW

**Administration, WI Dept. of**  
101 E Wilson St 9th Fl  
PO Box 1645  
Madison WI 53701  
(608) 266-3200  
doawi.gov  
plat.review@wi.gov

### PLUMBING

**Safety and Professional Services, WI Dept. of**  
Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
Code compliance & licensing only. If workmanship complaint, should contact local building inspector. Credentialing Unfair trade practices.

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Home Improvement, ATCP 110.

### PODIATRIST

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
Licensed. Number of complaints, rules & practice questions for applicants.
## POISON – CALL 911

**Call 9-1-1**

### American Association of Poison Control Centers
4601 N Fairfax Dr Ste 630
Alexandria VA 22203
- (800) 222-1222
- (703) 894-1858
- [aapcc.org](http://aapcc.org)
- [PoisonHelp.org](http://PoisonHelp.org)
- info@aapcc.org

Supports the nation’s 55 poison centers in their efforts to prevent and treat poison exposure. Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

### Wisconsin Poison Center
PO Box 1997 Ste C660
Milwaukee WI 53201-1997
- (800) 222-1222
- [wisconsinpoison.org](http://wisconsinpoison.org)

Goes to caller’s state general poison information and emergencies. 24hr. poison information for all individuals in Wisconsin.

### Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
- (800) 422-7128
- [datcp.wi.gov](http://datcp.wi.gov)
- DATCPHotline@wisconsin.gov

Packaging & labeling.

### POLICE/SHERIFF DEPARTMENT

### Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St
Ste 4210
Milwaukee, WI 53214
- (414) 488-3906
- [wdsda.org](http://wdsda.org)
- [wdsda.org/resources/directories/](http://wdsda.org/resources/directories/)
- info@wdsda.org

Information and resources. Directory of all Sheriffs and Deputy Sheriffs.

### Justice, WI Dept. of
Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857
- (608) 266-1671
- [doj.state.wi.us](http://doj.state.wi.us)

Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.

### POLLUTION
*(SEE ALSO WASTE CONTROL)*

### Natural Resources, WI Dept. of
Air Program
101 S Webster St
PO Box 7921
Madison WI 53703
- (888) 936-7463
- (608) 266-2856
- [dnr.wi.gov](http://dnr.wi.gov)

(7am – 10pm) Air pollution complaints. Regional offices handle complaints.
## POLLUTION CONTINUED

### Natural Resources, WI Dept. of

**Bureau of Waste Management**

- PO Box 7921
- Madison WI 53707-7921
- (262) 884-2342
- (800) 943-0003
- [dnr.wi.gov](http://dnr.wi.gov)

- Hazardous material/waste spills, information.

### Natural Resources, WI Dept. of

**Water Resource Management**

- 101 South Webster St
- PO BOX 7921
- Madison WI 53707-7921
- (608) 266-7768
- (888) 936-7463
- (800) 847-9367
- [dnr.wi.gov](http://dnr.wi.gov)

- General information about water, streams, rivers, but not drinking water.
- Violation hotline.

## PORNOGRAPHY

### Local Postal Service

- [about.usps.com/forms/ps1500.pdf](http://about.usps.com/forms/ps1500.pdf)
- [What Options Do I Have Regarding Unwanted / Unsolicited Mail?](http://usps.com)

- To avoid receiving unsolicited obscene mail, fill out Form 1500, which is available at individual's local post office or online.

### Local City Clerk

- Check local telephone directory for address and telephone number. City ordinance.

### Justice, WI Dept. of

**Division of Criminal Investigation**

- PO Box 7857
- Madison WI 53707-7857
- (608) 266-1221
- (608) 266-1671
- [doj.state.wi.us](http://doj.state.wi.us)

### POSTAL INSPECTORS

**Postal Inspection Service, US**

**Criminal Investigations Service Center**

- Attn: Mail Fraud
- 433 W Harrison St Rm 3255
- Chicago IL 60699-3255
- (877) 876-2455
- (800) 275-8777
- [postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)
- [uspis.gov/report/](http://uspis.gov/report/)

- Mail service issues, mail theft or ID theft, mail fraud & customer support.
- To report crime.
### POSTAL INSPECTORS CONTINUED

**Postal Crime Hotline**

Attn: Hotline USPS OIG  
1735 North Lynn St  
Arlington, VA 22209-2020

(877) 876-2455  
usps.oig.gov/hotline  
Fraud, waste, misconduct within the Postal Service.

### Postal Zip Code Information

(800) 275-8777  
usps.com  
General information.

### POULTRY

(SEE ALSO FOOD)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison, WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
PO Box 8911  
Madison, WI 53708-8911

### POWER OF ATTORNEY

(SEE ALSO LAWYER REFERRAL SERVICES)

**Health Services, WI Dept. of**

Division of Public Health  
Attn: POA  
1 W Wilson St  
PO Box 2659  
Madison WI 53701-2659

(608) 266-2536  
dhs.wi.gov  
Advanced directive forms available online or upon written request. Send SASE with request.

### POWER TOOLS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov  
Tool safety.

### PRENEED SELLERS

(SEE CEMETERIES)

### PREPAID MAINTENANCE LIEN

**Financial Institutions, WI Dept. of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705

(608) 261-9555  
wdfi.org  
(M-F 7:45am – 4:30pm)  
(dfs.fis.wi.gov)  
Escrow/bond requirements, Wis. Stats. § 779.87(3).
## PRE-RECORDED MESSAGES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
<th>Email</th>
<th>Notes</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Fact sheet available. Robocalls.</td>
</tr>
<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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## PRESCRIPTIONS

**Safety and Professional Services, WI Dept. of**

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<th>Phone Number</th>
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<th>Email</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td></td>
<td>dsps.wi.gov</td>
<td>Prescription Drug Monitoring Program (PDMP).</td>
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<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
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## PRICE COMPARISON ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>For specific information regarding DATCP Wis. Adm. Code ch. ATCP 124. Fact sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
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<td>Madison WI 53708-8911</td>
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## PRICE DISCREPANCIES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

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<th>Website</th>
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<tr>
<td>Weights and Measures Bureau</td>
<td>(608) 224-4942</td>
<td><a href="mailto:datcp.weightsandmeasures@wi.gov">datcp.weightsandmeasures@wi.gov</a></td>
<td></td>
<td>Wis. Stats. ch. 98, §§ 98.08 &amp; 98.26 Weights &amp; Measures.</td>
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<td>2811 Agriculture Dr</td>
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<td>PO Box 8911</td>
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<td>Madison WI 53708-8911</td>
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## PRICE FIXING

**Justice, WI Dept. of**

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<tr>
<td>17 W Main St 5th Fl</td>
<td>(608) 266-1221</td>
<td>doj.state.wi.us</td>
<td></td>
<td>Consumer protection and antitrust unit. Chapter 133 antitrust laws.</td>
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<tr>
<td>PO Box 7857</td>
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<td>Madison WI 53707-7857</td>
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## PRICE MARKUP

**(SEE ALSO MINIMUM MARKUP, TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)**

## PRICE SCANNING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
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<td>Weights and Measures Bureau</td>
<td>(608) 224-4942</td>
<td><a href="mailto:datcp.weightsandmeasures@wi.gov">datcp.weightsandmeasures@wi.gov</a></td>
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<td>Madison WI 53708-8911</td>
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<td><strong>PRISONER APPEALS</strong></td>
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<td><strong>Corrections, WI Dept. of</strong></td>
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<td>3099 E Washington Ave</td>
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<td>PO Box 7925</td>
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<td>Madison WI 53707-7925</td>
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</tr>
<tr>
<td>(608) 240-5000</td>
<td></td>
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<tr>
<td>doc.wi.gov</td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>PRISONS</strong></th>
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<tbody>
<tr>
<td>(SEE ALSO CORRECTIONS, WI DEPT OF)</td>
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<table>
<thead>
<tr>
<th><strong>PRIVACY</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(608) 224-4976</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th><strong>Privacy Rights Clearinghouse</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>3033 5th Ave Ste 223</td>
</tr>
<tr>
<td>San Diego CA 92103</td>
</tr>
<tr>
<td>(619) 298-3396</td>
</tr>
<tr>
<td>privacyrights.org</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>PRIVATE DETECTIVES AND AGENCIES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept. of</strong></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>PRIVATE FOUNDATIONS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Justice, WI Dept. of</strong></td>
</tr>
<tr>
<td>17 W Main St 5th Fl</td>
</tr>
<tr>
<td>PO Box 7857</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
</tr>
<tr>
<td>(608) 266-1221</td>
</tr>
<tr>
<td>doj.state.wi.us</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>PRIZE OFFERS</strong></th>
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<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>(608) 224-4976</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

Information available online.

Non-profit that empowers individuals to protect their privacy by providing one-to-one assistance, creating educational publications, and advocating for consumer friendly policy.

Licensing. Number of complaints.

Original tax form 990 filed with Revenue. Copies are filed in WI Dept. of Justice. IRS requirement.

Fact sheet available.
## PROBATE, WILLS, ESTATES
(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

<table>
<thead>
<tr>
<th>State Bar of Wisconsin</th>
<th>(800) 362-9082</th>
<th>(800) 728-7788</th>
<th>(608) 257-3838</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>wisbar.org/forpublic/</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>ineedinformation</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:service@wisbar.org">service@wisbar.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Health Services, WI Dept. of</th>
<th>(608) 266-2536</th>
<th></th>
<th>Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Public Health</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attn: POA</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 2659</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>dhs.wi.gov</td>
<td></td>
<td></td>
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</table>

## PRODUCT SAFETY

<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Consumer Product Safety Commission, US</th>
<th>(800) 638-2772</th>
<th>(301) 504-0124 FAX</th>
<th>(M-F 8am – 5:30pm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4330 East West Hwy</td>
<td></td>
<td>cpsc.gov</td>
<td>Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standard activities, regulation, and enforcement.</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Public Interest Research Group, US (PIRG)</th>
<th>(303) 801-0582</th>
<th>(800) 838-6554</th>
<th>US PIRG is an advocate for the public interest. Members.</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Federation of State PIRGS</td>
<td></td>
<td>uspirg.org</td>
<td></td>
</tr>
<tr>
<td>1543 Wazee St Ste 460</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Denver, CO 80202</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1255 23rd St NW Ste 400</td>
<td></td>
<td>safekids.org</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20037-1151</td>
<td></td>
<td></td>
<td></td>
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</table>
### PRODUCT SAFETY CONTINUED

<table>
<thead>
<tr>
<th></th>
<th>Phone Number</th>
<th>Email Address</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>recalls.gov</strong></td>
<td>(800) 638-2772</td>
<td><a href="mailto:info@cpsc.gov">info@cpsc.gov</a></td>
<td>A one stop shop for US Government recalls.</td>
</tr>
<tr>
<td><strong>Transportation, WI Dept. of</strong></td>
<td>(608) 266-1425</td>
<td>dot.state.wi.us</td>
<td>Child safety seats.</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7910</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Transportation, US Dept. of</strong></td>
<td>(888) 327-4236</td>
<td>NHTSA.gov</td>
<td>Auto Safety Hotline: recalls, safety, crash ratings, car seat laws and guidelines, defects, and complaints.</td>
</tr>
<tr>
<td>National Highway Traffic Safety Administration</td>
<td>(888) 424-9153 TTY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1200 New Jersey Ave SE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>West Bldg</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20590</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>US Food &amp; Drug Administration - Madison</strong></td>
<td>(608) 264-5332</td>
<td>fda.gov</td>
<td></td>
</tr>
<tr>
<td>700 Regent St Ste 202</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53715</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Food &amp; Drug Administration - National</strong></td>
<td>(888) 463-6332</td>
<td>fda.gov</td>
<td></td>
</tr>
<tr>
<td>10903 New Hampshire Ave</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Silver Spring MD 20993-0002</td>
<td></td>
<td></td>
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### PROFIT-SHARING PLANS

(SEE ALSO PENSION PLANS)
PROPANE GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4942
datcp.wi.gov
DATCPHotline@wi.gov
For weights and measures price accuracy.

PROPERTY ASSESSMENTS

Local city clerk

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal. The Dept. of Revenue publishes the name of each municipality’s assessor and contact information at:
revenue.wi.gov/DORPublications/assrlist.pdf

PROPERTY TAX RELIEF

Revenue, WI Dept. of
2135 Rimrock Rd
PO Box 8971
Madison WI 53708-8971
(608) 266-2772
revenue.wi.gov
Tax relief credits.

PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspswi.gov
Licensing of psychiatrists. Complaint information.

PUBLIC ACCOUNTANTS

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
PO Box 7190
Madison WI 53707-7190
(877) 617-1565
(608) 266-2264 FAX
dspswi.gov
dspswiscon.gov
Certified Public Accountants. Complaint information.

PUBLIC DEFENDER – ADMINISTRATION DIVISION

Wisconsin State Public Defender
Administration Division
17 S Fairchild St Ste 500
Madison WI 53703
(608) 266-9150
(608) 266-0087
wispd.org
Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.
<table>
<thead>
<tr>
<th><strong>PUBLIC INSTRUCTION</strong></th>
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<tbody>
<tr>
<td><strong>Public Instruction, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Public Education</td>
<td>(800) 441-4563</td>
</tr>
<tr>
<td>125 S Webster St</td>
<td>(608) 266-3390</td>
</tr>
<tr>
<td>PO Box 7841</td>
<td><a href="http://dpi.wi.gov">dpi.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53707-7841</td>
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<table>
<thead>
<tr>
<th><strong>PUBLIC RECORDS (ACCESS TO)</strong></th>
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<tbody>
<tr>
<td><strong>Justice, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Office of Open Government</td>
<td></td>
</tr>
<tr>
<td>PO Box 7857</td>
<td>(608) 267-2220</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
<td><a href="http://doj.state.wi.us">doj.state.wi.us</a></td>
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<table>
<thead>
<tr>
<th><strong>PUBLIC SERVICE COMMISSION</strong></th>
<th>(SEE ALSO UTILITIES)</th>
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<tbody>
<tr>
<td><strong>Public Service Commission, WI</strong></td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(888) 816-3831</td>
</tr>
<tr>
<td>N Twr 6th Fl</td>
<td>(608) 266-5481</td>
</tr>
<tr>
<td>PO Box 7854</td>
<td><a href="http://psc.wi.gov">psc.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53705-7854</td>
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<tr>
<th><strong>PUBLIC WAREHOUSE KEEPERS</strong></th>
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<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>Trade Bureau</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4989</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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<tr>
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<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th><strong>PURCHASE MADE OVERSEAS</strong></th>
<th>(SEE ALSO OVERSEAS CRIME VICTIMS)</th>
</tr>
</thead>
</table>

| **PYRAMID SCHEMES** | (SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS) |
QUACKERY - MEDICAL

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison, WI 53708-8911
(800) 422-7128
datcp.wi.gov

Fact sheet available.
### RADIATION ISSUES

**Health Services, WI Dept. of**

1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

### RADON

**Health Services, WI Dept. of**

1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(888) 569-7236  
[dhs.wi.gov](http://dhs.wi.gov)  
dhswebmaster@dhs.wisconsin.gov

State wide radon information. Radon test kits.

### RAFFLES

(SEE ALSO CONTESTS)

**Administration, WI Dept. of**

Division of Gaming  
3319 W Beltline Hwy 1st Fl  
PO Box 8979  
Madison WI 53708-8979  
(608) 270-2552  
[doa.wi.gov](http://doa.wi.gov)  
DOADOGcharitablegaming@wi.gov

Charitable raffles.

### RAILROADS

**Commissioner of Railroads, Office of**

Railroad Safety  
4822 Madison Yards Way Ste 5633  
Madison WI 53705  
(608) 261-8221  
(608) 261-8220 FAX  
[ocr.wi.gov](http://ocr.wi.gov)

General railroad regulations, crossing conditions, repair, and safety.

**Transportation, WI Dept. of**

Bureau of Railroads and Harbors  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910  
(608) 266-0189  
[dot.wi.gov](http://dot.wi.gov)

Wis. Stats. § 85
### REAL ESTATE

**Safety and Professional Services, WI Dept. of**
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
Licensing of salespersons and brokers. Real estate disclosure law, whether sold by realtors or owners. Complaint information.

**Wisconsin Realtor's Association**
4801 Forest Run Rd Ste 201  
Madison WI 53704-7337  
(608) 241-2047  
(800) 279-1972  
wra.org  
wra@wra.org  
M-F 8:30am – 5pm  
Sells standard landlord/tenant lease and other property management forms.

### REBATES

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
dsatcp.wi.gov  
DATCPHotline@wisconsin.gov  
Fact sheet available.

### RECALLS

*(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)*

**National Highway Traffic Safety Administration (NHTSA)**
1200 New Jersey Ave SE W Bldg  
Washington DC 20590  
(888) 327-4236  
(800) 424-9153 TTY  
safercar.gov  
Auto recalls.

**Consumer Product Safety Commission, US**
4330 E West Hwy  
Bethesda MD  20814  
(800) 638-2772  
(301) 504-0025 FAX  
(301) 504-0124 FAX  
cspc.gov  
recalls.gov  
Regulations, laws and standards and list of household products on recall.
**RECREATION**

**Natural Resources, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(888) 936-7463, (608) 266-2621</td>
<td>dnr.wi.gov</td>
<td>Information: general, fishing, hunting, camping, parks, boating, ski trails, snowmobiling, and ATV/UTV.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
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</table>

**Tourism, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave</td>
<td>(800) 432-8747, (608) 266-2161</td>
<td>travelwisconsin.com</td>
<td>Wisconsin State Parks, vacation destinations, event listing, and trip planning.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
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**RECREATIONAL VEHICLES**

**Transportation, WI Dept. of**

<table>
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<tr>
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<th>Information</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
<td>dot.wi.gov</td>
<td>Dealers license.</td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7910</td>
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<td></td>
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**RECYCLERS**

**Associated Recyclers of Wisconsin (AROW)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1100 Main St Ste 120</td>
<td>(715) 343-0722</td>
<td>recyclemorewisconsin.org/arow</td>
<td>AROW is a non-profit association that provides statewide proactive leadership on waste reduction and recycling through education, advocacy, collaboration, programs, and services.</td>
</tr>
<tr>
<td>PO Box 54</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stevens Point WI 54481-0054</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Natural Resources, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(888) 936-7463, (608) 267-7550</td>
<td>dnr.wi.gov/topic/recycling</td>
<td></td>
</tr>
<tr>
<td>PO Box 7921</td>
<td>(608) 381-0960 (office mobile)</td>
<td><a href="mailto:jennifer.semrau@wi.gov">jennifer.semrau@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
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**REFINANCING COMPANIES**

(SEE ALSO MORTGAGE COMPANIES)

**REFERRAL SELLING**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>ATCP 121.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
REFRIGERANT

(SEE ALSO MOBILE AIR CONDITIONING)

REFUND POLICIES

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  (800) 422-7128  Fact sheet available.
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

REMODELING

(SEE ALSO HOME IMPROVEMENT)

RENT ABATEMENT – RENT WITHHOLDING

(SEE ALSO BUILDING CODES/INSpectORS OR LANDLORD/TENANT)

Madison Rent Abatement Clerk  (608) 266-4551  cityofmadison.com
Rental abatement information (city building inspection, home & property – select Landlord Tenant information to find links that include Rent Abatement Ordinance & Procedures.

Contact community’s clerk office or Building Inspector.

RENT-TO-OWN

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr  (608) 261-9555  M-F 7:45am – 4:30pm
Madison WI 53705  wdfi.org

RENTING

(SEE ALSO LANDLORD/TENANT)

Commercial

Residential

Portions of Chapter 704.
Contact an attorney.
See LANDLORD/TENANT.

REPOSSESSION OF FINANCED GOODS

(SEE ALSO FINANCIAL INSTITUTIONS)

Financial Institutions, WI Dept. of
4822 Madison Yards Way N Twr  (608) 261-9555  Wisconsin Consumer Act
Madison WI 53705  wdfi.org
RESOURCE AND REFERRAL INFORMATION

RESPIRATORY CARE PRACTITIONERS

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way (877) 617-1565 Licensing. Can also file complaint.
PO Box 8935 (608) 266-2112
Madison WI 53708-8935 dsps.wi.gov

RESTAURANT
(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety Licensing of restaurants, mobile
2811 Agriculture Dr (608) 224-4700 restaurants, temporary restaurants.
PO Box 8911 datcp.wi.gov Restaurant permit, vending
Madison WI 53708-8911 machines, sanitation and
certification of food managers.

RESTROOMS
(SEE ALSO SANITARY FACILITIES)

RETIREMENT PLANS
(SEE ALSO PENSION PLANS)

RETIREMENT HOMES
(SEE ALSO ELDERLY)

Board on Aging & Long Term Care Ombudsman Help Line. Persons 60
1402 Pankratz St. Ste 111 (800) 815-0015 or older and/or in a long-term care
(800) 242-1060 facility.
Madison WI 53704 longtermcare.wi.gov MEDIGAP Help Line

Health Services, WI Dept. of
Division of Quality Assurance (800) 642-6552
1 W Wilson St (608) 266-8481
Madison, WI 53703

RETURN POLICIES
(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of Fact sheet available.
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov
## REVENUE, WISCONSIN DEPT. OF
(SEE ALSO TAX)

<table>
<thead>
<tr>
<th>Revenue, WI Dept. of</th>
<th>(608) 266-2772</th>
<th>M-F 7:45am – 4:30pm</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608) 267-0834 FAX</td>
<td>Individuals and businesses.</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>revenue.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8949</td>
<td><a href="mailto:DORincome@wi.gov">DORincome@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8949</td>
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## REVERSE MORTGAGES
(SEE ALSO MORTGAGES)

## ROAD CONDITIONS
(SEE ALSO TOURISM)

## RUNAWAY HOTLINE

<table>
<thead>
<tr>
<th>National Runaway Safeline</th>
<th>(773) 880-9860</th>
<th>Assistance and support for youth in crisis or who have run away. Non emergency services and guidance for parents, including message rely services.</th>
</tr>
</thead>
<tbody>
<tr>
<td>3141 B N Lincoln Ave</td>
<td>(800) 786-2929 [800-RUN-AWAY]</td>
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<tr>
<td>Chicago IL  60657</td>
<td>1800runaway.org</td>
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## RUSTPROOFING
(SEE ALSO AUTOMOBILES)
### SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

**Safety and Professional Services, WI Dept. of**

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Additional Information</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>Licensing and complaints for business, health and trade professions. Also Boxing/MMA, Manufactured Homes, and Division of Industry Services Programs.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
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<tr>
<td>dsps.wi.gov</td>
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### SALES TAX

(SEE ALSO TAX)

### SALVAGE DEALERS

**Transportation, WI Dept. of**

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<thead>
<tr>
<th>Address</th>
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<tr>
<td>Dealer Section</td>
<td></td>
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</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
<td>License required.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
</tr>
<tr>
<td>dot.wi.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:dealerlicensingunit@dot.wi.gov">dealerlicensingunit@dot.wi.gov</a></td>
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### SAVINGS AND LOAN COMMISSION

(SEE ALSO BANKS)

**Financial Institutions, WI Dept. of**

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<tr>
<th>Address</th>
<th>Phone Numbers</th>
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<tr>
<td>Division of Banking</td>
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<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way N Twr</td>
<td>(608) 261-7578</td>
<td>M-F 7:45am – 4:30pm Inquiries regarding state chartered saving &amp; loan institutions only. Regulates practices of savings and loans.</td>
</tr>
<tr>
<td>Madison, WI 53707-7876</td>
<td>wdfi.org</td>
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### Comptroller of the Currency, Office of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Additional Information</th>
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<tbody>
<tr>
<td>Customer Assistance Group</td>
<td>(800) 613-6743</td>
<td>Federal Institution. Questions regarding national banks and federal savings associations. File a complaint against your financial institution.</td>
</tr>
<tr>
<td>PO Box 53570</td>
<td>(800) 877-8339 TTY</td>
<td></td>
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<tr>
<td>Houston, TX 77052</td>
<td>(713) 336-4301 FAX</td>
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<tr>
<td>helpwithmybank.gov</td>
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### SCALPING

(SEE ALSO TICKET SCALPING)

### SCANNING

(SEE ALSO PRICE SCANNING)
### SCHOOLS  
**Educational Approval Program DSPS (formerly the Educational Approval Board)**  
4822 Madison Yards Way  
PO Box 7920  
Madison WI 53707-7920  
(608) 266-2122 (option 8)  
(608) 264-8477 FAX  
(dsps.wi.gov)  
DSPSEAP@wi.gov  
Inspects & approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12).

### Transportation, WI Dept. of  
Motor Vehicle Division  
4822 Madison Yards Way  
PO Box 7920  
Madison WI 53707-7920  
(608) 264-7495  
(608) 264-7049  
dot.wisconsin.gov  
dotdrvrtrnschool@dot.wi.gov  
Commercial driving schools Complaints. Licensing – CDL.

### Local School Board  
Check blue pages of local telephone directory.  
Public K through 12. Contact local school administrative offices or search on internet for local phone number and names of school board members.

### Workforce Development, WI Dept. of  
Bureau of Apprenticeship Standards  
201 E Washington Ave Rm E100  
PO Box 7972  
Madison WI 53707  
(608) 266-3332  
dwd.wisconsin.gov  
Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.

### Public Instruction, WI Dept. of  
Bureau of School Mgmt Services Team Federal Aid & Audit Section  
125 S Webster St  
Madison WI 53703  
(608) 266-3390  
(800) 441-4563  
dpi.wi.gov/sms  
School busing Initial contact. Local school district federal aid

Wisconsin Association of School Boards (WASB)  
122 W Washington Ave  
Madison WI 53703  
(608) 257-2622  
https://wasb.org/  
Guidance, networking, advocacy for school boards in Wisconsin.
### SCHOOLS CONTINUED

**Wisconsin Technical College System**

- **4622 University Ave**
- **PO Box 7874**
- **Madison WI 53707-7874**
- **(608) 266-1207**
- **(608) 267-2483 TTY**
- Email: [wtcsystem.edu](mailto:wtcsystem.edu)

General number. Information about Wisconsin’s 16 technical colleges, apprenticeship, financial aid, and college contacts.

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**Higher Educational Aids Board**

- **4822 Madison Yards Way**
- **PO Box 7885**
- **Madison WI 53707-7885**
- **(608) 267-2206**
- **(608) 267-2808 FAX**
- [heab.wi.gov](http://heab.wi.gov)
- [heabmail@wisconsin.gov](mailto:heabmail@wisconsin.gov)

State agency responsible for financial aid system, grant management and oversight of Wisconsin’s scholarship and loan programs.

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### SECOND-HAND SHOPS

(SEE ALSO PAWN SHOPS)

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### SECRET SERVICE

**Secret Service, Madison**

- **660 W Washington Ave Ste 305**
- **Madison WI 53703**
- **(608) 264-5191**
- [secretservice.gov](http://secretservice.gov)

US Secret Service is a federal law enforcement agency with headquarters in Washington DC. Key responsibility for national security, public safety, economic and cyber investigations.

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**Secret Service, Milwaukee**

- **517 E Wisconsin Ave Rm 572**
- **Milwaukee WI 53202**
- **(414) 297-3587**

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### SECRET WARRANTIES

(SEE ALSO WARRANTIES)

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### SECRETARY OF STATE, WI OFFICE OF

**Secretary of State, WI Office of**

- **B41 West State Capitol**
- **Madison WI 53703**
- **(608) 266-8888 (press 4)**
- **(608) 266-5503**
- **(608) 266-3159 FAX**
- [sos.wi.gov](http://sos.wi.gov)
- [statesc@wi.gov](mailto:statesc@wi.gov)

SECURITIES

Financial Institutions, WI Dept. of

Division of Securities
4822 Madison Yards Way N Twr Madison WI 53705
(608) 266-2139
(608) 261-9555
(800) 472-4325
wdfi.org

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Oversees fraud or misrepresentation in securities and franchise transactions. Licenses all dealers, agents, and advisors. Makes appropriate rules and regulations in public interest. DFI must approve all advertising of securities before they can be circulated.

Securities Exchange Commission, US

175 W Jackson Blvd Ste 1450 Chicago IL 60604
(800) 732-0330
(312) 353-7390
sec.gov
chicago@sec.gov

Federal toll free. Chicago field office. Mission to protect investors, maintain fair markets and facilitate capital formation.

SECURITY DEPOSIT

(SEE ALSO LANDLORD/TENANT)

SELF DEFENSE

(SEE ALSO DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS

Contact an attorney
Auto repair law does not apply.

SENIORS

(SEE ALSO ELDERLY)
## SEPTIC SYSTEM COMPLAINTS

**Safety and Professional Services, WI Dept. of**  
Division of Industry Services - Plumbing Products  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
Complaints involving septic system installation. Approval of septic additives.

**Natural Resources, WI Dept. of**  
101 S Webster St  
Madison WI 53703  
(888) 936-7463  
(800) 943-0003  
[dnr.wi.gov](http://dnr.wi.gov)  
Spills and violations reporting.

## SEXUAL OFFENDER REGISTRY

**Justice, US Dept. of**  
950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202) 514-2000  
[nsopw.gov](http://nsopw.gov)  
National general information line.  
National sex offender public website, search sex offender registries for all 50 states, DC and US Territories.

If you have been sexually assaulted, call local police or National Sexual Assault Hotline.

(800) 656-HOPE

## SHERIFF DEPARTMENTS

**Wisconsin Sheriffs and Deputy Sheriffs Association**  
6737 W Washington St  
Suite 4210  
Milwaukee, WI 53214  
(414) 488-3906  
(414) 276-7704 FAX  
[wsdsa.org](http://wsdsa.org)  
[wsdsa.org/resourcesdirectories/](http://wsdsa.org/resourcesdirectories/)  
Directory of Sheriffs and Deputy Sheriffs. Provides information and education materials to law enforcement officers and organizations and provides scholarships.

**Justice, WI Dept. of**  
Division of Criminal Investigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577  
(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)  
Complaints regarding misconduct in office only.

**Secret Service, US**  
Milwaukee Field Office  
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414) 297-3587
### SILVER

**Financial Institutions, WI Dept. of Securities**
- Address: 4822 Madison Yards Way, Madison WI 53705
- Phone: (800) 472-4325, (608) 266-1064, (608) 266-2139
- Email: DATCPHotline@wi.gov
- Website: [wdfi.org](http://wdfi.org)
- Licensing. Examiner of the day.

**Commodities Futures Trading Commission, US**
- Address: Three Lafayette Centre, 1155 21st St NW, Washington DC 20581
- Phone: (866) 366-2382, (202) 418-5000, (202) 418-5521 FAX
- Email: cftc.gov
- Website: [cftc.gov](http://cftc.gov)
- Mission is to promote the integrity, resilience, and vibrancy of the US derivatives markets through sound regulation.

**SLAMMING**
(SEE ALSO TELECOMMUNICATIONS)
- Unauthorized switching of long distance telephone service.

### SMALL BUSINESS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

**Small Business Administration, WI**
- Address: 740 Regent St Ste 100, Madison WI 53715
- Phone: (608) 441-5263
- Email: sba.gov
- wisconsin@sba.gov

**Small Business Administration, WI**
- Address: 310 W Wisconsin Ave Ste 580W, Milwaukee WI 53203
- Phone: (414) 297-3941
- Email: sba.gov
- wisconsin@sba.gov

**Small Business Administration, US**
- Address: 409 3rd St SW, Washington DC 20416
- Phone: (800) 827-5722, (800) 659-2955 (Disaster Loans)
- Email: sba.gov
- answerdesk@sba.gov
- Created in 1953 the US SBA. Federal agency that is dedicated to small business and provides counseling, capital, and contracting expertise for small businesses.

**Administration, WI Dept. of**
- Small business continued

**Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program**
- Address: 101 E Wilson St 9th Floor, PO Box 7970, Madison WI 53707
- Phone: (608) 267-9550, (608) 267-0600 (Fax)
- Email: wisdp.wi.gov
- SupplierDiversity@wi.gov

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**Wisconsin Department of Agriculture,**
**Trade and Consumer Protection (DATCP)**
- Phone: (800) 422-7128
- Website: [datcp.wi.gov](http://datcp.wi.gov)
- Email: DATCPHotline@wi.gov

**164**
SMALL BUSINESS CONTINUED

Natural Resources, WI Dept. of
Small Business Environmental Assistance Program
(855) 889-3021
(608) 266-2621
(608) 267-6817
dnr.wi.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
Fact sheet available.

Wisconsin Small Claims Court
wicourts.gov
Information and self-help small claims and circuit court forms.

SMOKE ALARMS

(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

Safety and Professional Services, WI Dept. of
4822 Madison Yards Way
Madison, WI 53705
(877) 617-1565
(608) 266-2112
dspswi.gov
Smoke and carbon monoxide alarm requirements.

SMOKING

Wisconsin Department of Health Services
1 W Wilson St
Madison, WI 53703
(608) 266-1865
(800) Quit Now
Smoking data. Tobacco quit line 24/7.
### SNOWMOBILES

(SEE ALSO RECREATIONAL VEHICLES)

- **Agriculture, Trade and Consumer Protection, WI Dept. of**
  - 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
  - (800) 422-7128
  - [datcp.wi.gov](datcp.wi.gov)
  - DATCPHotline@wisconsin.gov
  - Manufacturer defect.

- **Natural Resources, WI Dept. of**
  - 101 S Webster St, Madison WI 53703
  - (888) 936-7463
  - (608) 266-2621
  - [dnr.wi.gov](dnr.wi.gov)
  - Snowmobile safety programs, ATV and snowmobile registration.

### SOCIAL SECURITY

(SEE ALSO ELDERLY)

- **Social Security Administration, US**
  - Office of the Inspector General
  - PO Box 17785, Baltimore MD 21235
  - (800) 269-0271
  - (800) 772-1213
  - (866) 501-2101 TTY
  - (410) 597-0118 FAX
  - [ssa.gov](ssa.gov)
  - Fraud line and scam info.
  - Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Many free publications available.

### SOCIAL WORKERS

- **Safety and Professional Services, WI Dept. of**
  - 4822 Madison Yards Way, Madison WI 53705
  - (877) 617-1565
  - (608) 266-2112
  - [dsps.wi.gov](dsps.wi.gov)
  - Licensing.
  - Complaint information.

### SODA WATER BEVERAGE

- **Agriculture, Trade and Consumer Protection, WI Dept. of**
  - Trade Practices Bureau
  - 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
  - (608) 224-4925
  - [datcp.wi.gov](datcp.wi.gov)
  - Price discrimination.

### SOLAR ENERGY

- **Focus on Energy, LLC**
  - Focus on Energy
  - 1 S Pinckney St Ste 340, Madison WI 53703
  - (800) 762-7077
  - [focusonenergy.com](focusonenergy.com)
  - [focusinfo@focusonenergy.com](focusinfo@focusonenergy.com)
  - Energy efficiency and renewable resource program that empowers people and businesses in WI to make smart energy decisions with enduring economic benefits.
**SOLAR ENERGY CONTINUED**

**Housing and Economic Development Authority (WHEDA), WI**

201 W Washington Ave Ste 700  
Madison WI 53703  
PO Box 1728  
Madison WI 53701-1728  
(608) 266-7884  
(808) 334-6873  
(608) 467-5025 FAX  
wheda.com

Low interest home improvement loans. Workers and lenders, developers, local government, non-profits and community groups to implement its low-cost financing programs.

611 W National Ave Ste 110  
Milwaukee WI 53204  
(800) 628-4833  
(414) 227-4039  
(414) 227-4704 FAX

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**SOLICITATIONS**

*(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)*

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Brochures available: Door to door home solicitation, sales in hotel rooms, fairs, telephone sales, and mailings.

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**SPACE HEATERS/STOVES**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

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**SPAM & SCAMS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wisconsin.gov

Unauthorized e-mail messages.

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**Federal Trade Commission (FTC), US**

Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(202) 326-3300  
ftc.gov  
spam@uce.gov

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Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
# SPAM & SCAMS CONTINUED

<table>
<thead>
<tr>
<th><strong>North American Securities Administrators Association Inc (NASAA)</strong></th>
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<tbody>
<tr>
<td>750 First St NE Ste 1140</td>
<td>(202) 737-0900</td>
<td>Investments. NASAA members protect investors and help maintain integrity of securities industry. Stockbroker licensing, enforcing state securities laws, examining brokerage and investment firms, educating and advocating for investors.</td>
</tr>
<tr>
<td>Washington DC 20002</td>
<td>(202) 783-3571 FAX</td>
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<td>nasaa.org</td>
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<th><strong>Securities &amp; Exchange Commission, US</strong></th>
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<tbody>
<tr>
<td>100 F St NE</td>
<td>(800) 732-0330</td>
<td>Stock scams. Mission is to protect investors, maintain fair, orderly and efficient markets and facilitate capital formation.</td>
</tr>
<tr>
<td>Washington DC 20549-0213</td>
<td>(202) 551-6551</td>
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<td></td>
<td>sec.gov</td>
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<td></td>
<td><a href="mailto:enforcement@sec.gov">enforcement@sec.gov</a></td>
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<tr>
<th><strong>Postal Inspection Service, US</strong></th>
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<tr>
<td>Criminal Investigations Service Center</td>
<td>(877) 876-2455</td>
<td>Online complaint form on website Mail fraud.</td>
</tr>
<tr>
<td>ATTN: Mail Fraud</td>
<td></td>
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</tr>
<tr>
<td>433 W Harrison St Rm 3255</td>
<td>postalinspectors.uspis.gov</td>
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<tr>
<td>Chicago IL 60699-3255</td>
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<tr>
<th><strong>Food and Drug Administration (FDA), US</strong></th>
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<tr>
<td>Silver Spring MD 20993</td>
<td>(866) 300-4374</td>
<td></td>
</tr>
<tr>
<td></td>
<td>fda.gov/drugs/quick-tips-buying-medicines-over-internet/besafex-your-source-online-pharmacy-information</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:webcomplaints@ora.fda.gov">webcomplaints@ora.fda.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>SPEECH PATHOLOGISTS</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept. of</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>STATE AGENCIES – WISCONSIN</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wisconsin Statewide Agency Directory</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>wisconsin.gov/Pages/AllAgencies.aspx</td>
<td>For list of Wisconsin state agencies.</td>
<td></td>
</tr>
</tbody>
</table>
RESOURCE AND REFERRAL INFORMATION

STATE BAR OF WISCONSIN

State Bar of Wisconsin
5302 Eastpark Blvd
Madison WI 53718
PO Box 7158
Madison WI 53707-7158
(800) 728-7788
(608) 257-3838
(800) 444-9404
Email: DATCPHotline@wi.gov

STATE BILLS
(SEE ALSO LEGISLATION)

STATE EMPLOYEES DIRECTORY

State of Wisconsin Employee Directory
(608) 266-2211
stateempdir.wi.gov

STATE LAB

Laboratory of Hygiene, WI
2601 Agriculture Dr
Madison WI 53718
(800) 442-4618
(800) 862-1013
(800) 462-5261
slh.wisc.edu

STATE PATROL

Transportation, WI Dept. of
State Patrol
4822 Madison Yards Way
9th Floor South
Madison WI 53705
(844) 847-1234
wiscindot.gov/statepatrol

STATUE OF LIMITATIONS

6 yrs. – property damage, medical bills.
3 yrs. – personal injury.

STATUTES (COPIES OF)

Administration, WI Dept. of
Document Sales and Distribution
PO Box 7840
Madison WI 53707-7840
(608) 266-0341
legis.state.wi.usrsb/statutes
docsales@doa.state.wi.us

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

169
### STOCKS AND BONDS
(SEE ALSO SECURITIES)

### STORAGE
(SEE ALSO MOVING)

#### STORAGE TANKS
**Agriculture, Trade and Consumer Protection, WI Dept. of**
Weights and Measures Bureau
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942  
datcp.wi.gov  
datcpweightsandmeasures@wi.gov  
Storage tank regulations, storage tanks both under and above ground: non-leaks and non-spills.

#### Natural Resources, WI Dept. of
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 266-2621  
dnr.wi.gov

#### STRAY VOLTAGE
**Safety and Professional Services, WI Dept. of**
Division of Industry Services
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov

#### Public Service Commission, WI
4822 Madison Yards Way  
North Tower 6th Floor  
Madison WI 53705  
(888) 816-3831  
(608) 266-5481  
psc.wi.gov

#### Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agriculture Development  
Rural Electrical Power Services
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708  
(608) 224-5095  
datcp.wi.gov  
RuralElectricPowerServices.aspx  
farmcenter@wisconsin.gov  
Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.
## STUDENT LOANS

**Wisconsin Technical College Systems**

4622 University Ave  
PO Box 7874  
Madison WI 53705-7874  
(608) 266-1207  
(800) 947-6644 TTY  
wistechcolleges.org

Complaints regarding technical colleges.  
Grant information to expand/assist education, not student grants/loans.

## SUICIDE PREVENTION

**National Suicide Prevention Lifeline**

(800) 273-TALK (8255)  
suicidepreventionlifeline.org

24-hr toll free. Serving everyone including veterans and military.

## SURPLUS

**General Service Administration, US**

2200 Crystal Dr Ste 706  
Arlington VA 22202  
(800) 488-3111  
(844) 472-4111  
(866) 333-7472  
gsa.gov  
govsales@gsa.gov

Used government equipment and property seized by US Dept. of Justice.  
Listing of items for sale.

**US Marshall's Service**

Asset Forfeiture Program  
(202) 307-9100  
usmarshals.gov/assets  
us.marshals@usdoj.gov

Surplus/confiscated goods sales info.  
General information.

**US Marshal Eastern District of Wisconsin (E/WI)**

US Courthouse  
517 E Wisconsin Ave Ste 38  
Milwaukee WI 53202  
(414) 297-3707  
usmarshals.gov/district/wi-e

**US Marshal Western District of Wisconsin (W/WI)**

120 N Henry St Rm 440  
Madison WI 53719  
(608) 661-8300

## Public Instruction, WI Dept. of

Surplus Food  
School Nutrition Team  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800) 441-4563 x4  
dpi.wi.gov

Surplus food application for qualified organizations/distributors. Not for individuals.
<table>
<thead>
<tr>
<th>Resource</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SURVEYING</strong></td>
<td>(SEE ALSO LAND SURVEYORS)</td>
</tr>
<tr>
<td><strong>SWEEPSTAKES</strong></td>
<td>(SEE ALSO CONTESTS)</td>
</tr>
<tr>
<td><strong>SWIMMING POOLS</strong></td>
<td>(SEE ALSO ENVIRONMENTAL SANITATION)</td>
</tr>
</tbody>
</table>
**TANNING BOOTH AND DEVICES/SUNLAMPS**

**Food & Drug Administration**, US  
Center for Devices & Radiological Health  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
fda.gov  
FDA – labels on devices/sun-lamps.

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**Federal Trade Commission (FTC)**  
Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
ftc.gov  
FTC Information Line – false, misleading, deceptive advertising claims.

---

**Consumer Product Safety Commission, US**  
4330 East West Hwy  
Bethesda MD 20814  
(800) 638-2772  
(301) 504-7923  
cpsc.gov  
Obtain product safety information or report unsafe products.

---

**Health Services, WI Dept. of**  
1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
dhs.wi.gov  
Hygiene/sanitation issues.

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**TATTOO REGULATION**  
Tattoos –local governments  
Check local municipality for ordinances.

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**Safety and Professional Services, WI Dept. of**  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-2112  
(877) 617-1565  
dspswi.gov  
Tattoos, Wis. Stats. §463.10  
### TAX

**Internal Revenue Service (IRS), US**
Department of the Treasury

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal Revenue Service</td>
<td>(877) 829-5500</td>
<td>Federal tax information</td>
</tr>
<tr>
<td>333 W Pershing Rd</td>
<td>(800) 829-1040</td>
<td>(personalized help for individuals).</td>
</tr>
<tr>
<td>Kansas City MO  64108</td>
<td>(844) 545-5640</td>
<td>Taxpayer advocate service help line.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Federal tax forms (free downloads online).</td>
</tr>
<tr>
<td></td>
<td><a href="http://irs.gov">irs.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Internal Revenue Service (IRS), US**
Milwaukee District Office

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>211 W Wisconsin Ave</td>
<td>(800) 829-0433</td>
<td>Tax fraud hotline. To report tax fraud.</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2221</td>
<td>(414) 231-2100</td>
<td></td>
</tr>
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<td></td>
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<td></td>
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</tr>
<tr>
<td></td>
<td><a href="http://irs.gov">irs.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Revenue, WI Dept. of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608) 266-2486</td>
<td>Customer Service.</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>(608) 266-2772</td>
<td>WI income tax.</td>
</tr>
<tr>
<td>PO Box 8906</td>
<td>(608) 266-2772</td>
<td>Inheritance, gift &amp; fiduciary tax.</td>
</tr>
<tr>
<td>Madison WI 53708-8906</td>
<td>(608) 266-8461</td>
<td>Homestead Credit.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-8100</td>
<td>WI refunds.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2776</td>
<td>Sales &amp; withholding tax.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-1961</td>
<td>WI tax forms.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2776</td>
<td>Corporation tax.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2776</td>
<td>Sellers permit (business).</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2772</td>
<td>Tax forms/copies of returns.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2890</td>
<td>Manufacturing Property Tax.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://revenue.wi.gov">revenue.wi.gov</a></td>
</tr>
</tbody>
</table>
**TAX CONTINUED**

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way, Madison WI 53705</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td></td>
<td>dps.wi.gov</td>
</tr>
<tr>
<td></td>
<td>Complaints against tax preparation services that hold a CPA certification.</td>
</tr>
</tbody>
</table>

**TAXICABS**

<table>
<thead>
<tr>
<th>Local Governments</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Check blue pages in local telephone directory.</td>
<td>Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights &amp; Measures.</td>
</tr>
</tbody>
</table>

**TAXIDERMISTS**

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept. of</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St, Madison WI 53703</td>
<td>(888) 933-7463</td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
</tr>
<tr>
<td></td>
<td>Licensing.</td>
</tr>
</tbody>
</table>

**Agriculture, US Dept. of (USDA)**

<table>
<thead>
<tr>
<th>Animal &amp; Plant Health Inspection Service</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 Independence Ave, Washington DC, 20250</td>
<td>(301) 851-3300</td>
</tr>
<tr>
<td></td>
<td>aphis.usda.gov</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:askNIES.Products@aphis.usda.gov">askNIES.Products@aphis.usda.gov</a></td>
</tr>
<tr>
<td></td>
<td>Inspection of services that have imported skins from other countries only.</td>
</tr>
</tbody>
</table>

**TEAR GAS** *(SEE ALSO DEFENSE SPRAYS)*

**TECHNICAL COLLEGES**

<table>
<thead>
<tr>
<th>Wisconsin Technical College System</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>4622 University Ave, PO Box 7874, Madison WI 53707-7874</td>
<td>(608) 266-1207</td>
</tr>
<tr>
<td></td>
<td>wtcsystem.edu</td>
</tr>
<tr>
<td></td>
<td>Complaints against technical colleges.</td>
</tr>
</tbody>
</table>


### TELECOMMUNICATIONS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

Unauthorized switching of long distance telephone service (called slamming & cramming).  
Fact sheet available.

**Federal Communication Commission, US**

Consumer & Government Affairs Bureau  
445 12th St SW  
Washington DC 20554  
(888) 225-5322  
[fcc.gov](http://fcc.gov)

Slamming, cramming, truth in billing, truth-in-advertising.

**Small Business Development Centers, UW**

UW Extension Offices  
975 University Ave #3260  
Madison WI 53706  
(608) 263-7680  
[wisconsinsbdc.org](http://wisconsinsbdc.org)

For small business counseling and management education. Some U.W. Extensions evaluate new product ideas and inventions.

### TELEMARKETING

(SEE ALSO PHONEBUSTERS)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

Fact sheet available.

### TELEPHONE

(SEE ALSO JUNK PHONE SOLICITATION OR TELECOMMUNICATIONS)

**Public Service Commission, WI**

4822 Madison Yards Way  
North Tower 6th Floor  
Madison WI 53705  
(888) 816-3831  
(608) 266-5481  
[psc.wi.gov](http://psc.wi.gov)

Links to websites that compare calling plans, cards and cell phones.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wisconsin.gov

Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00am or after 9:00pm.

**Justice, WI Dept. of**

17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577  
(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)

Taping phone conversations.
## TENANT

*(SEE ALSO LANDLORD/TENANT)*

### TERM PAPER MILLS/DIPLOMA PAPER MILLS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-5012</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can also file complaint online or email complaint.

### THERAPISTS

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>4822 Madison Yards Way</th>
<th>(608) 266-2112</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td></td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
</tbody>
</table>

License requirements. Complaint information.

### THREE DAY RIGHT TO CANCEL

*(SEE ALSO DOOR-TO-DOOR SALES)*

Purchase for personal use, not business-to-business. Fact sheet available.

### TICKET REFUNDS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-5012</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can also file complaint online or email complaint. Statute 100.73 requires promoters to refund purchase price under certain circumstances.

### TICKET SCALPING

**State Fair Park Board, WI**

<table>
<thead>
<tr>
<th>640 S 84th St</th>
<th>(414) 266-7000</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Allis WI 53214</td>
<td><a href="http://wistatefair.com">wistatefair.com</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:wsfp@wistatefair.gov">wsfp@wistatefair.gov</a></td>
</tr>
</tbody>
</table>

Wis. Stats. § 42.07 – State Fair. Otherwise municipality regulates.

**National Association of Ticket Brokers (NATB)**

<table>
<thead>
<tr>
<th>214 N Hale St</th>
<th>(630) 510-4594</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wheaton IL 60187</td>
<td><a href="http://natb.org">nath.org</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:info@natb.org">info@natb.org</a></td>
</tr>
</tbody>
</table>

Bonded ticket brokers.
**TIMESHARES**

(SEE ALSO CONDOMINIUMS)

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept. of</strong></th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
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<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>dsp.wi.gov</td>
</tr>
<tr>
<td>Main reception number, find number of complaints</td>
</tr>
<tr>
<td>(if any) regarding timeshare company or salesperson.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>(608) 224-5012</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>Madison Yards Way</td>
</tr>
<tr>
<td>Main reception number, find number of complaints (if any)</td>
</tr>
<tr>
<td>regarding timeshare company or salesperson.</td>
</tr>
</tbody>
</table>

**TIRES**

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
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<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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<tr>
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</tr>
<tr>
<td>(608) 224-5012</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
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<tr>
<td>Madison Yards Way</td>
</tr>
<tr>
<td>Main reception number, find number of complaints (if any)</td>
</tr>
<tr>
<td>regarding timeshare company or salesperson.</td>
</tr>
</tbody>
</table>

**National Highway Traffic Safety Administration (NHTSA)**

<table>
<thead>
<tr>
<th>__________________________________________________________</th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 New Jersey Ave SE</td>
</tr>
<tr>
<td>West Building</td>
</tr>
<tr>
<td>Washington DC 20590</td>
</tr>
<tr>
<td>(888)327-4236</td>
</tr>
<tr>
<td>nhtsa.gov</td>
</tr>
<tr>
<td><a href="mailto:nhtsa.webmaster@dot.gov">nhtsa.webmaster@dot.gov</a></td>
</tr>
<tr>
<td>Safety-NHTSA Auto Safety Hotline</td>
</tr>
<tr>
<td>NHTSA, Office of Vehicle Safety Compliance.</td>
</tr>
</tbody>
</table>

**TOBACCO**

(SEE ALSO CIGARETTE SALES)

**TOURISM**

<table>
<thead>
<tr>
<th><strong>Tourism, WI Dept. of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave 2nd Fl</td>
</tr>
<tr>
<td>PO Box 8690</td>
</tr>
<tr>
<td>Madison WI 53708-8690</td>
</tr>
<tr>
<td>(608) 266-2161</td>
</tr>
<tr>
<td>(800) 432-8747</td>
</tr>
<tr>
<td>travelwisconsin.com</td>
</tr>
</tbody>
</table>

**TOLL-FREE NUMBERS**

<table>
<thead>
<tr>
<th><strong>Toll-Free Directory Assistance</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>411</td>
</tr>
<tr>
<td>411.com</td>
</tr>
<tr>
<td>Toll free assistance, fee to connect to phone number searched. Online phone directory assistance.</td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

Web: datcp.wi.gov

Email: DATCPHotline@wisconsin.gov
### TOURISM CONTINUED

**Transportation, WI Dept. of**

<table>
<thead>
<tr>
<th>Division of Motor Vehicles</th>
<th>511</th>
<th>(866) 511-9472</th>
<th>511wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Road conditions in Wisconsin.

### TOWING

**Transportation, WI Dept. of**

<table>
<thead>
<tr>
<th>State Patrol</th>
<th>(844) 847-1234</th>
<th>wisconsindot.gov/statepatrol</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>9th Floor South</td>
<td>Madison WI 53705</td>
</tr>
</tbody>
</table>

Tow truck equipment violations only.

### TOXIC SUBSTANCES

**Natural Resources, WI Dept. of**

<table>
<thead>
<tr>
<th>101 S Webster St</th>
<th>(888) 936-7463</th>
<th>(608) 266-2621</th>
<th>dnr.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Environmental protection.

### Military Affairs, WI Dept. of

**Wisconsin Emergency Management**

<table>
<thead>
<tr>
<th>2400 Wright St</th>
<th>(800) 943-0003</th>
<th>(608) 242-3000</th>
<th>emergencymanagement.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7865</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7865</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

24 hour spill reporting hotline.

### TOYS

(SEE ALSO PRODUCT SAFETY)

### TRADE NAMES/TRADemarks

(SEE ALSO COPYRIGHTS OR PATENTS)

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>Trademarks &amp; Tradenames</th>
<th>(608) 266-8915</th>
<th>wdfi.org</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td></td>
</tr>
<tr>
<td>North Tower</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Trademarks/tradenames notary public.

**Commerce, US Dept. of**

<table>
<thead>
<tr>
<th>Patent &amp; Trademark Office</th>
<th>(800) 786-9199</th>
<th>(571) 272-1000</th>
<th>uspto.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trademark Assistance Center</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison East Concourse Level</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>600 Dulany St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alexandria VA 22314-5796</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Recording that gives telephone number regarding how to file for patent protection, general info regarding patents, copyright info, or federal registration of trademark.
## TRADE PRACTICES, ORDERS ON UNFAIR

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4970</td>
<td>(608) 224-4928</td>
<td>(608) 224-4992</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov/Pages/Programs _Services/UnfairSalesAct.aspx</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Unfair Sales Act. DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties.

## TRADEMARKS

*(SEE ALSO TRADE NAMES/TRADEMARKS)*

## TRADING STAMPS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

## TRAILERS

**Transportation, WI Dept. of**

<table>
<thead>
<tr>
<th>Transportation, WI Dept. of</th>
<th>Licenses dealer – dealership license plates.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Motor Vehicles</td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
</tr>
<tr>
<td>PO Box 7949</td>
<td>wisconsindot.gov</td>
</tr>
<tr>
<td>Madison WI 53707-7949</td>
<td></td>
</tr>
</tbody>
</table>

## TRANSIENT MERCHANTS

*(SEE ALSO DOOR-TO-DOOR SALES)*

## TRANSPORTERS

**Transportation, WI Dept. of**

<table>
<thead>
<tr>
<th>Transportation, WI Dept. of</th>
<th>Licenses transporters.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Motor Vehicle</td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>wisconsindot.gov</td>
</tr>
</tbody>
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## TRANSPORTATION

**Transportation, WI Dept. of**

<table>
<thead>
<tr>
<th>Transportation, WI Dept. of</th>
<th>Dealer Licensing Vehicle</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Motor Vehicles</td>
<td>Registration drivers’ licenses, state patrol, highway conditions, truck &amp; motor carriers info.</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-3666</td>
</tr>
<tr>
<td></td>
<td>wisconsindot.gov</td>
</tr>
</tbody>
</table>
TRAVEL
(SEE ALSO VACATION OFFERS)

TRAVELING SALES JOBS
(SEE ALSO JOBS & JOB TRAINING)

TREASURER’S OFFICE
State Treasurer, WI Office of the
B41 West State Capitol          (608) 266-1714
Madison WI 53701                statetreasury.wi.gov

TRESPASSING
Wisconsin Sheriffs and Deputy Sheriffs Association

TRIAD OF WISCONSIN
Triad of Wisconsin
517 N Segoe Rd Ste 300          (608) 441-7897
Madison WI 53705                triadofwisconsin.org

TRUTH-IN-LENDING
(SEE ALSO CONSUMER ACT, WISCONSIN)

Financial Institutions, WI Dept. of
Office of Consumer Affairs
4822 Madison Yards Way N Twr    (608) 261-9555
Madison WI 53705                (608) 264-7969
wdfi.org

Federal Trade Commission (FTC), US
Bureau of Consumer Protection
Consumer Response Center         (877) FTC-HELP
600 Pennsylvania Ave            (877) 382-4357
Washington DC 20580            (202) 326-2395
ftc.gov

Seniors, sheriffs and DATCP
combat elderly fraud.

Toll free inquiries.
Madison office.
Consumer Affairs.
UNCLAIMED PROPERTY
Revenue, WI Dept. of
2135 Rimrock Rd
Madison WI 53713
(608) 264-4594 Individuals
(608) 266-2776 Businesses
revenue.wi.gov/Pages/UnclaimedProperty/Home.aspx

UNCLAIMED PROPERTY
Revenue, WI Dept. of
2135 Rimrock Rd
Madison WI 53713
(608) 264-4594 Individuals
(608) 266-2776 Businesses
revenue.wi.gov/Pages/UnclaimedProperty/Home.aspx

UNDERGROUND STORAGE TANKS
(SEE ALSO STORAGE TANKS)

UNDERWriters LAbORATORIES
Underwriters Laboratories
333 Pfingsten Rd
Northbrook IL 60062
(877) 854-3577
(847) 272-8800
ul.com
customerexperiencecenter@ul.com


UNEMPLOYMENT COMPENSATION
Workforce Development, WI Dept. of
Unemployment Compensation Division
201 E Washington Ave
Madison WI 53703
(888) 258-9966
(414) 435-7069
dwd.wisconsin.gov
My.unemployment.wisconsin.gov

Job Center.
Filing must be done online.
If the person truly cannot file online.

UNFAIR SALES ACT
Agriculture, Trade and Consumer Protection, WI Dept. of
Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4925
(608) 224-4989
datcp.wi.gov/Pages/ProgramsServices/UnfairSalesAct.aspx

datcp.wi.gov

Unfair Sales Act (Minimum Markup Law) information.
DATCP general orders prohibiting unfair or deceptive trade practices.
Soda water, malt beverages, motor fuel, tobacco, music royalties.
DATCP website.

UNFAIR TRADE PRACTICE ORDERS
(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR OR UNFAIR SALES ACT)

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
**UNIFORM COMMERCIAL CODE (UCC)**

Financial Institutions, WI Dept. of

Office of Consumer Affairs

4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 261-9555  
(608) 261-7578  
Email: DATCPHotline@wi.gov  
UCC  
Lien Release on Motor Vehicle title

**UNIONS**

National Labor Relations Board Regional Office

310 W Wisconsin Ave Ste 450W  
Milwaukee WI 53203-2211  
(414) 297-3861  
(414) 297-3880 FAX  
(844) 762-6572  
nlrb.gov  
Sub regional office 30, Milwaukee.  
M-F 8am – 4:30pm ET  
Consumer complaints regarding unions.

**UNIVERSAL PRODUCT CODE (UPC)**

GS1 US, Inc

Princeton Pike Corporate Center  
1009 Lenox Dr Ste 202  
Lawrenceville NJ 08648  
(609) 620-0200  
(937) 435-3870  
gs1us.org  
General main line.  
Bar code identification set up of brand and products for online and retail settings.

**UNSOLICITED MERCHANDISE**

(SEE ALSO NEGATIVE OPTION PLANS)

Wis. Stats. § 241.28 Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

**UPC**

(SEE ALSO UNIVERSAL PRODUCT CODE)

**US ATTORNEY GENERAL**

Justice, US Dept. of

Attorney General

950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202) 514-2000  
(202) 353-1555  
justice.gov  
Department of Justice switchboard.  
Comment Line.
# USURY LAW

## Financial Institutions, WI Dept. of

| Office of Consumer Affairs | (608) 261-9555 | (608) 264-7969 | General number. |
| North Tower | 4822 Madison Yards Way | | Toll-free number. |
| Madison WI 53705 | wdfi.org | | |

# UTILITIES

## Public Service Commission, WI

| (608) 266-5481 | (888) 816-3831 | Complaint mediation. Utility rates, billings and disconnects. |
| 4822 Madison Yards Way | | |
| North Tower 6th Floor | psc.wi.gov | |
| Madison WI 53705 | | |

## Citizen's Utility Board

| (608) 251-3322 | \( \text{M-F 7:45am - 4:30pm CT} \) | Consumer oriented lobbying group supported by donations from public. |
| 625 N Segoe Rd Ste 101 | cubwi.org | |
| Madison WI 53705 | | |

## Wisconsin Electric Cooperative Association

| (608) 467-4650 | (608) 467-4651 FAX | Represents electric cooperatives, advocates for safety and regulatory services, and cooperative governance. |
| 222 W Washington Ave Ste 680 | weca.coop | |
| Madison WI 53703-2719 | | |

# UTILITY SHUT-OFF RULES (PSC RULES)

(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

## Public Service Commission, WI

| (608) 266-5481 | Requires utilities to give a disconnect notice, either by first-class mail or in person of a proposed disconnect. |
| (888) 816-3831 | Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and tourism decision to disconnect if health is endangered. |
| 4822 Madison Yards Way | psc.wi.gov | |
| North Tower 6th Floor | | |
| Madison WI 53707-7854 | | |
### VACATION OFFERS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td>Fact sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

**American Society of Travel Agents**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>675 N Washington St Ste 490</td>
<td>(800) 275-2782</td>
<td>asta.org</td>
<td><a href="mailto:consumeraffairs@asta.org">consumeraffairs@asta.org</a></td>
</tr>
<tr>
<td>Alexandria VA 22314</td>
<td></td>
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</tr>
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### VANITY PUBLICATIONS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Note</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td>Fact sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
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### VENDING MACHINES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Food and Recreational Safety</td>
<td>(608) 224-4700</td>
<td>datcp.wi.gov</td>
<td>Licensing.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tr>
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### VETERANS AFFAIRS

**Veteran Affairs, US Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>810 Vermont Ave NW</td>
<td>(800) 273-8255</td>
<td></td>
<td>Veterans Crisis Line.</td>
</tr>
<tr>
<td>Washington DC 20420</td>
<td>(800) 698-2411</td>
<td></td>
<td>Menu of Options.</td>
</tr>
<tr>
<td></td>
<td>(877) 294-6380</td>
<td></td>
<td>Beneficiaries in receipt of pensions.</td>
</tr>
<tr>
<td></td>
<td>(800) 827-1000</td>
<td></td>
<td>General info and assistance.</td>
</tr>
<tr>
<td></td>
<td>711 TTY</td>
<td></td>
<td>Visit website for specified contact need.</td>
</tr>
<tr>
<td></td>
<td>(888) 442-4551</td>
<td></td>
<td>GI bill hotline: M-F 8am – 7pm ET</td>
</tr>
<tr>
<td></td>
<td>(877) 327-0022</td>
<td></td>
<td>VA Health Benefits hotline: M-F 8am – 8pm ET</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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<tr>
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**Veteran Affairs, US Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
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</thead>
<tbody>
<tr>
<td>5400 W National Ave</td>
<td>(414) 434-1311</td>
<td></td>
<td>Milwaukee Regional Office.</td>
</tr>
<tr>
<td>Milwaukee WI 53214</td>
<td>(414) 434-0128</td>
<td></td>
<td>Appointments.</td>
</tr>
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Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

185
### VETERANS AFFAIRS CONTINUED

**Veteran Affairs, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
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</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd, PO Box 7843</td>
<td>(800) 947-8387</td>
<td>Benefits, programs, and services inquiries. M-F 10:30am – 4:30pm CT</td>
</tr>
<tr>
<td>Madison WI 53707-7843</td>
<td>(800) 273-8255&lt;br&gt;(608) 266-1311&lt;br&gt;(608) 215-6897</td>
<td>Veterans Crisis Line</td>
</tr>
<tr>
<td></td>
<td><a href="http://dva.wi.gov">dva.wi.gov</a></td>
<td></td>
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**Veteran Affairs, US Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison Vets Center, 1291 N Sherman Ave</td>
<td>(608) 264-5342&lt;br&gt;(608) 240-9573 FAX&lt;br&gt;(877) 927-8387</td>
<td>Counseling, job assistance, resources, and referrals. After hours, weekends, and holidays. Veterans Crisis Line. VA Madison Health Care</td>
</tr>
</tbody>
</table>

### VETERINARIANS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911</td>
<td>(608) 224-4353&lt;br&gt;<a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>Licensing; including animal technicians. Rules and practice questions. Complaints and enforcement.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:datcpVEB@wi.gov">datcpVEB@wi.gov</a></td>
<td></td>
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</table>

### VICTIMS RIGHTS

**Justice, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Crime Victim Services (OCVS), PO Box 7951</td>
<td>(800) 446-6564&lt;br&gt;(608) 264-9497&lt;br&gt;(800) 947-3529 TTY&lt;br&gt;<a href="http://doj.state.wi.us">doj.state.wi.us</a>&lt;br&gt;<a href="mailto:ocvs@doj.state.wi.us">ocvs@doj.state.wi.us</a></td>
<td>Victims and witness rights resource center, complaints, lawyer referral information.</td>
</tr>
<tr>
<td>Madison WI 53707-7951</td>
<td></td>
<td></td>
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</table>

### VIDEO GAMES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911</td>
<td>(800) 422-7128&lt;br&gt;<a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>Fact sheet available.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
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</tbody>
</table>

**Entertainment Software Ratings Board**

<table>
<thead>
<tr>
<th>Address</th>
<th>Web Site</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>317 Madison Ave 22nd Fl, New York NY 10017</td>
<td><a href="http://esrb.org">esrb.org</a></td>
<td>Non-profit, Information about game and/or app content.</td>
</tr>
</tbody>
</table>
VIDEO POKER
(SEE ALSO GAMBLING)

VITAMINS AND FOOD SUPPLEMENTS
Food & Drug Administration, US
Center for Food Safety & Nutrition
5001 Campus Dr HFS-009  (888) 723-3366
Collage Park MD 20740-3835 (888) 463-6332
M-F 10am – 4pm ET Protects public health, assuring
Protects public health, assuring
product labeling, safety, and
product labeling, safety, and
regulation.
regulation.

VOCATIONAL REHABILITATION
Workforce Development, WI Dept. of
Division of Vocational Rehabilitation
201 E Washington Ave (608) 261-0050 Provide vocational rehabilitation
Madison WI 53703-7852 (608) 266-3131 services for all adults with
disabilities.
(800) 442-3477
dwd.wi.gov

VOLATILE ORGANIC COMPOUNDS (VOC)
Environmental Protection Agency, US
William Jefferson Clinton Bldg (800) 621-8431 Federal rules control emissions of
1200 Pennsylvania Ave NW epa.gov VOC’s which help make up ground-
Mail code 6609T
Washington DC 20460

VOTING RIGHTS
Wisconsin Elections Commission
212 E Washington Ave 3rd Fl (866) 868-3947 Voter Helpline, legal requirements
PO Box 7984 (608) 266-8005 and information, and voter
Madison WI 53707 (608) 261-2028 registration questions.
(800) 947-3529 TTY elections.wi.gov elections@wi.gov
(608) 267-0500 FAX
## WAGES

(SEE ALSO EMPLOYMENT)

### Workforce Development, WI Dept. of

<table>
<thead>
<tr>
<th>Equal Rights Division</th>
<th>(608) 266-6860</th>
<th>Madison.</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>(414) 227-4384</td>
<td>Milwaukee.</td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-8928</td>
<td>watcp.wi.gov</td>
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</table>

### Labor, US Dept. of

<table>
<thead>
<tr>
<th>Wage &amp; Hour Division</th>
<th>(414) 297-1590</th>
<th>Fair Labor Standards Act Family Medical Leave Migrant &amp; Seasonal Garnishment.</th>
</tr>
</thead>
<tbody>
<tr>
<td>310 W Wisconsin Ave Ste 1170</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td>dol.gov</td>
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### Labor, US Dept. of

<table>
<thead>
<tr>
<th>Wage &amp; Hour Division</th>
<th>(866) 487-2365</th>
<th>Federal.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frances Perkins Bldg</td>
<td>dol.gov</td>
<td></td>
</tr>
<tr>
<td>200 Constitution Ave NW</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20210</td>
<td>dol.gov</td>
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## WAREHOUSE

(SEE ALSO MOVING)

### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Trade Practices Bureau</th>
<th>(608) 224-4933</th>
<th>Warehouse storage.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>datcp.wi.gov</td>
<td>Wis. Stat. s. 704.90. – Self Storage facilities.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
WARRANTIES

Wis. Stats. §§ 402.314-402.316

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Transportation, WI Dept. of
Dealers Division
4822 Madison Yards Way (608) 266-1425
Madison WI 53705 wisconsindot.gov

Safety and Professional Services, WI Dept. of
Division of Professional Credential Processing
4822 Madison Yards Way (877) 617-1565
Madison WI 53705 (608) 266-2112
dspw.wi.gov

Federal Trade Commission, US
Consumer Response Center (877) 382-4357
600 Pennsylvania Ave NW (202) 326-2222
Washington DC 20580 ftc.gov
https://reportfraud.ftc.gov/#/

WARRANTIES – EXTENDED

Commissioner of Insurance, Office of the
125 S Webster St (800) 236-8517
Madison WI 53703 (608) 266-3585
https://oci.wi.gov/Pages/Homepage.aspx
WASTE CONTROL
(SEE ALSO POLLUTION)

Natural Resources, WI Dept. of
101 S Webster St  (800) 943-0003  24hr spill reporting hotline.
PO Box 7921  (608) 266-2621  Madison office general line.
Madison WI 53707-7921  (888) 936-7463  Toll free general information line.
  (608) 266-1054  Bureau of Drinking Water &
  (608) 267-7602  Groundwater
  (608) 267-7694  Bureau of Watershed Management.
dnr.wi.gov  Non-emergency law enforcement.

WATER
(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

Public Service Commission, WI
4822 Madison Yards Way  (608) 266-5481  Complaints.
Madison WI 53705  (888) 816-3831
psc.wi.gov

State Lab of Hygiene
2601 Agriculture Dr  (800) 442-4618  Water testing/kits.
Madison WI 53718  (608) 224-6202  Environmental laboratories and
  slh.wisc.edu  forensic toxicology.

WATER PARKS
(SEE ALSO ENVIRONMENTAL SANITATION)

WATER TREATMENT DEVICES

Safety and Professional Services, WI Dept. of
Division of Industry Services
4822 Madison Yards Way  (877) 617-1565  Devices (including softeners and
Madison WI 53705  (608) 266-2112  purifiers) approved.
dspi.wi.gov  Review includes:

  1. Materials that contact water.
  2. Product labeling performance
     claims.
  3. Reproducible scientific evidence
to support claim.

WATERPROOFING (BASEMENT)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  (800) 422-7128  Chapter ATCP 133.
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wisconsin.gov

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
<table>
<thead>
<tr>
<th><strong>WEATHERIZATION</strong></th>
<th></th>
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<tbody>
<tr>
<td><strong>(SEE ALSO ENERGY ASSISTANCE OR ENERGY)</strong></td>
<td></td>
</tr>
<tr>
<td>(866) 432-8947</td>
<td>For list of Wisconsin weatherization providers.</td>
</tr>
<tr>
<td><a href="http://homeenergyplus.wi.gov">Homeenergyplus.wi.gov</a></td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>WEEDS – NOXIOUS</strong></th>
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<tbody>
<tr>
<td><strong>Natural Resources, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>101 S Webster St</td>
<td>(608) 843-5475</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(888) 937-7463</td>
</tr>
<tr>
<td>dnr.wi.gov</td>
<td>Forestry.</td>
</tr>
<tr>
<td></td>
<td>Field office location information.</td>
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<table>
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<tr>
<th><strong>WEIGHT LOSS CENTERS</strong></th>
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<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></td>
<td></td>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-5012</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DTCPHotline@wisconsin.gov">DTCPHotline@wisconsin.gov</a></td>
</tr>
<tr>
<td></td>
<td>Consumer Protection Hotline.</td>
</tr>
<tr>
<td></td>
<td>General information line.</td>
</tr>
<tr>
<td></td>
<td>Requirements for proof of financial responsibility.</td>
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<table>
<thead>
<tr>
<th><strong>WEIGHTS AND MEASURES</strong></th>
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<tbody>
<tr>
<td><strong>(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF)</strong></td>
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<table>
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<tr>
<th><strong>WELFARE PROBLEMS</strong></th>
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<tr>
<td>Refer to county Health &amp; Human Services office</td>
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<tr>
<th><strong>WELL DRILLERS</strong></th>
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<tbody>
<tr>
<td><strong>Natural Resources, WI Dept. of</strong></td>
<td></td>
</tr>
<tr>
<td>101 S Webster St</td>
<td>(888) 936-7463</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608) 266-0153</td>
</tr>
<tr>
<td>dnr.wi.gov</td>
<td>Serving all aspects from well to dwelling. Quality of work and code violation complaints only.</td>
</tr>
<tr>
<td><a href="mailto:dnrdglicensing@wisconsin.gov">dnrdglicensing@wisconsin.gov</a></td>
<td>Water well and heat exchange drilling license.</td>
</tr>
<tr>
<td><a href="mailto:dnropcert@wisconsin.gov">dnropcert@wisconsin.gov</a></td>
<td>Pump installer license, drilling rig operator registration, and business registration</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th><strong>WHEELER REPORT</strong></th>
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<tbody>
<tr>
<td><strong>Wheeler Reports Inc</strong></td>
<td></td>
</tr>
<tr>
<td>111 W Wilson St #501</td>
<td>(608) 287-0130</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>thewheelerreport.com</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:wheeler@thewheelerreport.com">wheeler@thewheelerreport.com</a></td>
</tr>
<tr>
<td></td>
<td>Daily summary of statewide news concerning state government.</td>
</tr>
</tbody>
</table>
## WHISTLE BLOWER

**Government Accountability Office, US**

**GAO Fraud Net**  
441 G St NW Rm 4T21  
Washington DC 20548  
(800) 424-5454 (202) 512-3086 FAX  
gao.gov  
To report misspent federal dollars. Automated system.

## WILL S, ESTATES

*(SEE ALSO LIVING WILLS OR PROBATE)*

**Health Services, WI Dept. of**  
Living Wills  
1 W Wilson St  
Madison WI 53703  
(608) 266-2536  
dhs.wi.gov  
General information line.  
Living Will: WI adults may authorize life sustaining medical procedures be withheld or withdrawn in terminal cases, signing “Declaration to Physicians.” Copies can be obtained from doctors, nursing homes, hospitals, county clerks, lawyers, or send a self-addressed stamped envelope to DHS address listed. Also advise to contact private attorney and accountant.

## WINDOW CORDS/BLINDS

**Window Covering Safety Council**  
355 Lexington Ave 15th Fl  
New York NY 10017  
(212) 297-2100  
windowcoverings.org  
info@windowcoverings.org  
Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

## Consumer Product Safety Commission, US

4330 E West Hwy  
Bethesda MD 20814  
(800) 638-2772  
cpsc.gov
WINDOWS AND PATIO DOORS
(SEE ALSO HOME IMPROVEMENT)

Safety and Professional Services, WI Dept. of
Division of Industry Services
4822 Madison Yards Way
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
Code information for home improvement available from both toll free and main office general phone lines.
Contact county or municipality building inspection units for additional rules, regulations, and inspection service information.

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov
Home improvement questions.
Fact sheet available.

WIRELESS CABLE

Financial Institutions, WI Dept. of
Division of Securities
4822 Madison Yards Way
North Tower
Madison WI 53701-1768
(608) 266-2139
(608) 261-9555
wdfi.org
Investment questions.
General main information line.

WISCONSIN CONSUMER ACT
(SEE ALSO CONSUMER ACT, WISCONSIN)

WISCONSIN STATE AGENCIES

wisconsin.gov
For addresses and phone numbers of Wisconsin state agencies.

WISCONSIN WEB PORTAL

(608) 250-4606
wisconsin.gov
WI_helpdesk@egov.com
Wisconsin Portal.

WORK-AT-HOME SCHEMES
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov
Fact sheet available.
## Worker's Compensation

**Workforce Development, WI Dept. of**

Worker's Compensation Division  
201 E Washington Ave Rm C100  
PO Box 7901  
Madison WI 53707-7901  
(608) 266-1340  
(608) 267-0394  
dwd.wi.gov

Claims information, forms, publications, equal rights, worker's comp, and unemployment insurance. Serving workers, employers, insurers, and medical providers.

## Workforce Development, WI Dept of

**Workforce Development, WI Dept. of**

201 E Washington Ave  
Madison WI 53707-7901  
(888) 258-9966  
dwd.wi.gov

Unemployment insurance, equal rights, veterans employment services, disability employment services, worker's compensation, and apprenticeship.

## World Dairy Expo

**World Dairy Expo**

3310 Latham Dr  
Madison WI 53713  
(608) 224-6455  
worlddairyexpo.com  
wde@wdexpo.com

Show grounds address:  
Alliant Energy Center  
1919 Alliant Energy Center Way  
Madison WI 53713

## Worthless Checks

(SEE BAD CHECKS)