The Ready Reference Guide and other valuable information is available online at datcp.wi.gov or by contacting:

Wisconsin Department of Agriculture, Trade and Consumer Protection
Bureau of Consumer Protection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-5058 V/TTY

Email: DATCPHotline@wi.gov
Website: datcp.wi.gov
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>AARP</td>
<td>1</td>
</tr>
<tr>
<td>ACCOUNTING EXAMINING BOARD</td>
<td>1</td>
</tr>
<tr>
<td>ACUPUNCTURISTS</td>
<td>1</td>
</tr>
<tr>
<td>ADJUSTMENT SERVICE COMPANIES</td>
<td>2</td>
</tr>
<tr>
<td>ADMINISTRATION, WI DEPT OF</td>
<td>2</td>
</tr>
<tr>
<td>ADOPTION</td>
<td>2</td>
</tr>
<tr>
<td>ADVANCE FEE LOANS</td>
<td>2</td>
</tr>
<tr>
<td>ADVERTISING</td>
<td>2</td>
</tr>
<tr>
<td>AEROSOLS</td>
<td>3</td>
</tr>
<tr>
<td>AGING</td>
<td>3</td>
</tr>
<tr>
<td>AGRICULTURE, TRADE &amp; CONSUMER PROTECTION, WISCONSIN DEPT. OF</td>
<td>3</td>
</tr>
<tr>
<td>AIDS</td>
<td>3</td>
</tr>
<tr>
<td>AIR</td>
<td>4</td>
</tr>
<tr>
<td>AIRLINES, AIRFARES, AIRPLANES, ETC</td>
<td>4</td>
</tr>
<tr>
<td>ALCOHOL</td>
<td>5</td>
</tr>
<tr>
<td>AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)</td>
<td>5</td>
</tr>
<tr>
<td>AMUSEMENT RIDES</td>
<td>6</td>
</tr>
<tr>
<td>ANIMALS</td>
<td>6</td>
</tr>
<tr>
<td>ANNUITIES</td>
<td>6</td>
</tr>
<tr>
<td>ANTI-TRUST</td>
<td>7</td>
</tr>
<tr>
<td>ANTIQUE SHOPS</td>
<td>7</td>
</tr>
<tr>
<td>APPLIANCES</td>
<td>7</td>
</tr>
<tr>
<td>APPRAISERS (REAL ESTATE)</td>
<td>7</td>
</tr>
<tr>
<td>ARBITRATION - AUTOMOBILES</td>
<td>8</td>
</tr>
<tr>
<td>ARCHITECTS</td>
<td>8</td>
</tr>
<tr>
<td>ARSON</td>
<td>8</td>
</tr>
<tr>
<td>ASBESTOS</td>
<td>8</td>
</tr>
<tr>
<td>ASSESSMENTS</td>
<td>8</td>
</tr>
<tr>
<td>ASSISTED LIVING FACILITIES</td>
<td>8</td>
</tr>
<tr>
<td>ATCP</td>
<td>8</td>
</tr>
<tr>
<td>ATHLETICS</td>
<td>8</td>
</tr>
<tr>
<td>ATTORNEYS</td>
<td>9</td>
</tr>
<tr>
<td>ATTORNEY GENERAL</td>
<td>9</td>
</tr>
<tr>
<td>ALL-TERRAIN VEHICLES (ATV)</td>
<td>9</td>
</tr>
<tr>
<td>AUCTION</td>
<td>10</td>
</tr>
<tr>
<td>AUDIOLOGISTS</td>
<td>10</td>
</tr>
<tr>
<td>AUTO REPAIR</td>
<td>10</td>
</tr>
<tr>
<td>AUTO SAFETY</td>
<td>11</td>
</tr>
<tr>
<td>AUTOMOBILES</td>
<td>11</td>
</tr>
<tr>
<td>AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING</td>
<td>12</td>
</tr>
<tr>
<td>BABY EQUIPMENT</td>
<td>15</td>
</tr>
<tr>
<td>BAD CHECKS</td>
<td>15</td>
</tr>
<tr>
<td>BADGER CARE PLUS</td>
<td>15</td>
</tr>
<tr>
<td>BAIT AND SWITCH ADVERTISING</td>
<td>15</td>
</tr>
<tr>
<td>BANKRUPTCY</td>
<td>16</td>
</tr>
<tr>
<td>BANKS</td>
<td>16</td>
</tr>
<tr>
<td>BARBERS</td>
<td>17</td>
</tr>
<tr>
<td>BASEMENT WATERPROOFING</td>
<td>17</td>
</tr>
<tr>
<td>BEAUTY SALONS</td>
<td>18</td>
</tr>
<tr>
<td>BED AND BREAKFAST</td>
<td>18</td>
</tr>
<tr>
<td>BETTER BUSINESS BUREAU</td>
<td>18</td>
</tr>
<tr>
<td>BEVERAGE LICENSING</td>
<td>19</td>
</tr>
<tr>
<td>BICYCLES</td>
<td>19</td>
</tr>
<tr>
<td>BID-RIGGING</td>
<td>19</td>
</tr>
<tr>
<td>BINGO</td>
<td>19</td>
</tr>
<tr>
<td>BIRTH CERTIFICATES</td>
<td>19</td>
</tr>
<tr>
<td>BLIND &amp; VISUALLY IMPAIRED</td>
<td>19</td>
</tr>
<tr>
<td>BOATS, LICENSING AND SAFETY</td>
<td>20</td>
</tr>
<tr>
<td>BODY PIERCING</td>
<td>20</td>
</tr>
<tr>
<td>BONDS</td>
<td>20</td>
</tr>
<tr>
<td>BOOKS</td>
<td>20</td>
</tr>
<tr>
<td>BOTTLED WATER</td>
<td>20</td>
</tr>
<tr>
<td>BOXING</td>
<td>20</td>
</tr>
<tr>
<td>BREAST IMPLANTS</td>
<td>21</td>
</tr>
<tr>
<td>BROKERS</td>
<td>21</td>
</tr>
<tr>
<td>BUDGET COUNSELING</td>
<td>21</td>
</tr>
<tr>
<td>BUILDING CODES/INSPECTORS</td>
<td>21</td>
</tr>
<tr>
<td>BUNGEE JUMPING</td>
<td>22</td>
</tr>
<tr>
<td>BURGLAR ALARMS</td>
<td>22</td>
</tr>
</tbody>
</table>
TABLE OF CONTENTS

BUSINESS AND BUSINESS OPPORTUNITIES ........... 22
BUSINESS PERMITS .................................................. 23
BUSING-SCHOOL ..................................................... 23
BUYING CLUBS (FUTURE SERVICE PLANS) ......... 24
BUY ONE, GET ONE FREE .................................... 24
CABLE TV .............................................................. 25
CAMP GROUNDS .................................................... 25
CANADA ................................................................. 25
CAP ................................................................. 25
CAP’S (CONSUMER ACTION PANELS) ............. 25
CAPITOL POLICE, WI ............................................ 26
CAR ................................................................. 26
CAR SEATS .......................................................... 26
CARNIVAL RIDES (AMUSEMENT RIDES) ........... 26
CARPETING ......................................................... 26
CASINO NIGHTS - (LAS VEGAS CASINO NIGHTS)  27
CELLULOSE INSULATION ...................................... 27
CEMETERIES ........................................................ 27
CENSUS .............................................................. 27
CERTIFICATE OF FREE SALE .................................. 27
CHAIN DISTRIBUTORSHIPS .................................. 27
CHAIN LETTERS .................................................... 28
CHAMBER OF COMMERCE .................................... 28
CHARGEBACK ........................................................ 28
CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS ........................................ 28
CHECK CASHING BUSINESS ................................. 29
CHEMICALS, HAZARDOUS SUBSTANCES ............ 29
CHILD ABUSE ....................................................... 30
CHILD CARE .......................................................... 30
CHILD FIND PROGRAM (FINGERPRINTING) ....... 30
CHILD LABOR ....................................................... 31
CHILD RESTRAINING SEATS ............................... 31
CHILD SUPPORT ................................................... 32
CHILDREN AND FAMILIES, WI DEPT OF ........ 32
CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD ........................................... 32
CHRISTMAS DECORATIONS ................................. 33
CIGARETTE SALES .................................................. 33
CIVIL LIBERTIES ..................................................... 33
CLASS ACTIONS (PRIVATE LAWSUITS) ............... 33
CLEANING PRODUCTS (HOUSEHOLD) ............... 33
CLIENT ASSISTANCE PROGRAM (CAP) ............. 34
CLOTHING ............................................................ 34
COBRA ACT .......................................................... 34
COLLECTION AGENCIES PRACTICES .................... 34
COLLEGE – TECHNICAL ........................................ 34
COMMODOITIES ...................................................... 34
COMMUNICATION .................................................... 35
COMMUNITY COLLEGES ........................................ 35
COMMUNITY ADVOCATES ..................................... 35
COMPARATIVE PRICE ADVERTISING .................... 35
COMPUTER DATING SERVICES .............................. 35
CONDEMNATION ...................................................... 36
CONDOMINIUMS ..................................................... 36
CONSUMER ACT, WISCONSIN ............................. 36
CONSUMER ACTION HANDBOOK ......................... 36
CONSUMER EDUCATION ....................................... 37
CONSUMER ORGANIZATIONS - WISCONSIN ....... 37
CONSUMER PRICE INDEX ...................................... 37
CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US .............................................. 38
CONSUMER PROTECTION ....................................... 38
CONSUMER REPORTS MAGAZINE ....................... 38
CONTACT LENSES .................................................. 38
CONTESTS ............................................................. 39
CONTRACTORS ....................................................... 40
CONTRIBUTIONS ..................................................... 40
CONVICTIONS (LANDLORD-TENANT) ................. 40
COOPERATIVES ...................................................... 40
COPYRIGHTS .......................................................... 41
CORPORATION INFORMATION ............................ 41

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
<table>
<thead>
<tr>
<th>Service</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corrections, Wisconsin Dept of</td>
<td>41</td>
</tr>
<tr>
<td>Correspondence Schools</td>
<td>41</td>
</tr>
<tr>
<td>Cosmetics</td>
<td>42</td>
</tr>
<tr>
<td>Cosmetology</td>
<td>42</td>
</tr>
<tr>
<td>Counselors</td>
<td>42</td>
</tr>
<tr>
<td>Counterfeit Items</td>
<td>42</td>
</tr>
<tr>
<td>County Bar Associations</td>
<td>43</td>
</tr>
<tr>
<td>Coupon Books</td>
<td>43</td>
</tr>
<tr>
<td>Courts</td>
<td>43</td>
</tr>
<tr>
<td>Cramming</td>
<td>43</td>
</tr>
<tr>
<td>Crack Calls</td>
<td>43</td>
</tr>
<tr>
<td>Credit</td>
<td>44</td>
</tr>
<tr>
<td>Credit Bureaus</td>
<td>44</td>
</tr>
<tr>
<td>Credit Cards</td>
<td>44</td>
</tr>
<tr>
<td>Credit Counseling</td>
<td>45</td>
</tr>
<tr>
<td>Credit Repair</td>
<td>45</td>
</tr>
<tr>
<td>Credit Reports</td>
<td>46</td>
</tr>
<tr>
<td>Credit Reporting Agencies</td>
<td>47</td>
</tr>
<tr>
<td>Credit Unions</td>
<td>48</td>
</tr>
<tr>
<td>Cribs</td>
<td>48</td>
</tr>
<tr>
<td>Crime Statistics</td>
<td>49</td>
</tr>
<tr>
<td>Crime Victims Services</td>
<td>49</td>
</tr>
<tr>
<td>Criminal Background Check</td>
<td>49</td>
</tr>
<tr>
<td>Currency Exchange</td>
<td>49</td>
</tr>
<tr>
<td>Dairy Products</td>
<td>50</td>
</tr>
<tr>
<td>Dance Studios</td>
<td>50</td>
</tr>
<tr>
<td>DATCP</td>
<td>50</td>
</tr>
<tr>
<td>Dating Services</td>
<td>50</td>
</tr>
<tr>
<td>Day Care Centers</td>
<td>50</td>
</tr>
<tr>
<td>Deaf and Hard of Hearing</td>
<td>50</td>
</tr>
<tr>
<td>Debt Collection</td>
<td>50</td>
</tr>
<tr>
<td>Debt Consolidation</td>
<td>51</td>
</tr>
<tr>
<td>Defense Sprays</td>
<td>51</td>
</tr>
<tr>
<td>Dental Services</td>
<td>51</td>
</tr>
<tr>
<td>Dentistry</td>
<td>51</td>
</tr>
<tr>
<td>Detectives, Private</td>
<td>52</td>
</tr>
<tr>
<td>Diet Centers</td>
<td>52</td>
</tr>
<tr>
<td>Digital TV Conversion</td>
<td>52</td>
</tr>
<tr>
<td>Direct Selling</td>
<td>52</td>
</tr>
<tr>
<td>Disabilities</td>
<td>53</td>
</tr>
<tr>
<td>Disaster</td>
<td>53</td>
</tr>
<tr>
<td>Disconnection – Telephone</td>
<td>53</td>
</tr>
<tr>
<td>Discrimination</td>
<td>54</td>
</tr>
<tr>
<td>Distributional Services</td>
<td>54</td>
</tr>
<tr>
<td>District Attorneys</td>
<td>55</td>
</tr>
<tr>
<td>Do Not Call</td>
<td>55</td>
</tr>
<tr>
<td>Doctors</td>
<td>55</td>
</tr>
<tr>
<td>Documents (Copies of State)</td>
<td>55</td>
</tr>
<tr>
<td>Door-to-Door Sales</td>
<td>55</td>
</tr>
<tr>
<td>Drivers Schools</td>
<td>56</td>
</tr>
<tr>
<td>Driveway Repairs</td>
<td>56</td>
</tr>
<tr>
<td>Drugs</td>
<td>56</td>
</tr>
<tr>
<td>Dry Cleaning</td>
<td>57</td>
</tr>
<tr>
<td>Education</td>
<td>58</td>
</tr>
<tr>
<td>Eggs</td>
<td>58</td>
</tr>
<tr>
<td>Elderly</td>
<td>59</td>
</tr>
<tr>
<td>Elections</td>
<td>60</td>
</tr>
<tr>
<td>Electrical Products - Safety</td>
<td>61</td>
</tr>
<tr>
<td>Electricity</td>
<td>61</td>
</tr>
<tr>
<td>Electricians</td>
<td>61</td>
</tr>
<tr>
<td>Electrologists</td>
<td>61</td>
</tr>
<tr>
<td>Elevators</td>
<td>61</td>
</tr>
<tr>
<td>Embalming</td>
<td>62</td>
</tr>
<tr>
<td>Emergency</td>
<td>62</td>
</tr>
<tr>
<td>Emissions Controls</td>
<td>62</td>
</tr>
<tr>
<td>Employee Retirement Income Security Act – ERISA</td>
<td>62</td>
</tr>
<tr>
<td>Employment</td>
<td>62</td>
</tr>
<tr>
<td>Employment Agency</td>
<td>63</td>
</tr>
<tr>
<td>Energy</td>
<td>63</td>
</tr>
<tr>
<td>Energy Assistance</td>
<td>64</td>
</tr>
<tr>
<td>Engineers (Professional)</td>
<td>64</td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>ENTERTAINMENT RATINGS</td>
<td>64</td>
</tr>
<tr>
<td>ENVIRONMENT</td>
<td>65</td>
</tr>
<tr>
<td>ENVIRONMENTAL LABELING OF PRODUCTS</td>
<td>66</td>
</tr>
<tr>
<td>ENVIRONMENTAL SANITATION</td>
<td>66</td>
</tr>
<tr>
<td>EQUAL CREDIT OPPORTUNITY ACT</td>
<td>66</td>
</tr>
<tr>
<td>EQUAL RIGHTSativ and Consumer Protection (DATCP)</td>
<td>66</td>
</tr>
<tr>
<td>ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)</td>
<td>67</td>
</tr>
<tr>
<td>ETHICS BOARD</td>
<td>67</td>
</tr>
<tr>
<td>EVICTION</td>
<td>67</td>
</tr>
<tr>
<td>EXPORTS</td>
<td>67</td>
</tr>
<tr>
<td>EXTENDED WARRANTIES</td>
<td>67</td>
</tr>
<tr>
<td>EYE GLASSES</td>
<td>68</td>
</tr>
<tr>
<td>FABRICS</td>
<td>69</td>
</tr>
<tr>
<td>FAIR CREDIT BILLING ACT</td>
<td>69</td>
</tr>
<tr>
<td>FAIR CREDIT REPORTING ACT</td>
<td>69</td>
</tr>
<tr>
<td>FAIR DEALERSHIP</td>
<td>70</td>
</tr>
<tr>
<td>FAIR TRADE ACT (REPEALED 3/11/76)</td>
<td>70</td>
</tr>
<tr>
<td>FARMERS MARKETS</td>
<td>70</td>
</tr>
<tr>
<td>FARMING</td>
<td>71</td>
</tr>
<tr>
<td>FEDERAL BUREAU OF INVESTIGATION (FBI)</td>
<td>71</td>
</tr>
<tr>
<td>FEDERAL CITIZEN INFORMATION CENTER</td>
<td>71</td>
</tr>
<tr>
<td>FEDERAL COMMUNICATIONS COMMISSION</td>
<td>72</td>
</tr>
<tr>
<td>FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)</td>
<td>72</td>
</tr>
<tr>
<td>FEDERAL HOUSING ADMINISTRATION (FHA)</td>
<td>72</td>
</tr>
<tr>
<td>FEDERAL JOB INFORMATION</td>
<td>73</td>
</tr>
<tr>
<td>FEDERAL TRADE COMMISSION</td>
<td>73</td>
</tr>
<tr>
<td>FEMA</td>
<td>73</td>
</tr>
<tr>
<td>FHA</td>
<td>73</td>
</tr>
<tr>
<td>FINANCE CHARGES AND INTEREST RATES</td>
<td>73</td>
</tr>
<tr>
<td>FINANCE COMPANIES</td>
<td>73</td>
</tr>
<tr>
<td>FINANCIAL AIDE - SCHOOL</td>
<td>74</td>
</tr>
<tr>
<td>FINANCIAL ASSISTANCE</td>
<td>74</td>
</tr>
<tr>
<td>FINANCIAL COUNSELING</td>
<td>74</td>
</tr>
<tr>
<td>FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF</td>
<td>74</td>
</tr>
<tr>
<td>FINGERPRINTING</td>
<td>74</td>
</tr>
<tr>
<td>FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS</td>
<td>75</td>
</tr>
<tr>
<td>FIREARMS</td>
<td>75</td>
</tr>
<tr>
<td>FIREWOOD</td>
<td>76</td>
</tr>
<tr>
<td>FIREWORKS</td>
<td>76</td>
</tr>
<tr>
<td>FISH</td>
<td>76</td>
</tr>
<tr>
<td>FITNESS CENTERS</td>
<td>76</td>
</tr>
<tr>
<td>FLAG (STATE OF WISCONSIN)</td>
<td>77</td>
</tr>
<tr>
<td>FLAMMABLE PRODUCTS</td>
<td>77</td>
</tr>
<tr>
<td>FLOODING</td>
<td>77</td>
</tr>
<tr>
<td>FOOD</td>
<td>78</td>
</tr>
<tr>
<td>FOOD PROGRAMS – EMERGENCY</td>
<td>79</td>
</tr>
<tr>
<td>FOIL STAMPS</td>
<td>80</td>
</tr>
<tr>
<td>FOOT AND MOUTH DISEASE</td>
<td>80</td>
</tr>
<tr>
<td>FOREIGN PURCHASES</td>
<td>80</td>
</tr>
<tr>
<td>FORESTRY</td>
<td>80</td>
</tr>
<tr>
<td>FORMALDEHYDE IN MOBILE HOMES</td>
<td>81</td>
</tr>
<tr>
<td>FRANCHISES</td>
<td>81</td>
</tr>
<tr>
<td>FRAUD</td>
<td>81</td>
</tr>
<tr>
<td>FREE SALE, CERTIFICATE OF</td>
<td>82</td>
</tr>
<tr>
<td>FUEL ASSISTANCE</td>
<td>82</td>
</tr>
<tr>
<td>FUEL AND GASOLINE</td>
<td>82</td>
</tr>
<tr>
<td>FUNDRAISERS</td>
<td>83</td>
</tr>
<tr>
<td>FUNERAL DIRECTORS AND EMBALMERS</td>
<td>84</td>
</tr>
<tr>
<td>FUTURE SERVICE PLANS</td>
<td>84</td>
</tr>
<tr>
<td>FUTURES</td>
<td>84</td>
</tr>
<tr>
<td>GAMBLING</td>
<td>85</td>
</tr>
<tr>
<td>GAMING</td>
<td>85</td>
</tr>
<tr>
<td>GARNISHMENT</td>
<td>85</td>
</tr>
<tr>
<td>GASES (COMPRESSED)</td>
<td>86</td>
</tr>
<tr>
<td>GASOLINE</td>
<td>86</td>
</tr>
<tr>
<td>GEMS</td>
<td>86</td>
</tr>
<tr>
<td>GENERAL ACCOUNTING OFFICE</td>
<td>86</td>
</tr>
<tr>
<td>GENERIC DRUG LAW</td>
<td>86</td>
</tr>
<tr>
<td>GIFT CARDS/GIFT CERTIFICATES</td>
<td>86</td>
</tr>
</tbody>
</table>
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>GLASS</td>
<td>87</td>
</tr>
<tr>
<td>GOING OUT OF BUSINESS SALE</td>
<td>87</td>
</tr>
<tr>
<td>GOVERNMENT JOBS</td>
<td>87</td>
</tr>
<tr>
<td>GOVERNMENT SURPLUS</td>
<td>87</td>
</tr>
<tr>
<td>GOVERNER’S OFFICE</td>
<td>87</td>
</tr>
<tr>
<td>GUARANTEES</td>
<td>87</td>
</tr>
<tr>
<td>GUNS</td>
<td>88</td>
</tr>
<tr>
<td>GYPSY MOB HOTLINE</td>
<td>88</td>
</tr>
<tr>
<td>HAIR DYE</td>
<td>89</td>
</tr>
<tr>
<td>HAM RADIOS</td>
<td>89</td>
</tr>
<tr>
<td>HANDICAPPED</td>
<td>89</td>
</tr>
<tr>
<td>HARASSMENT (DEBT COLLECTION)</td>
<td>89</td>
</tr>
<tr>
<td>HAZARDOUS PRODUCTS</td>
<td>89</td>
</tr>
<tr>
<td>HEALTH – FACILITIES</td>
<td>90</td>
</tr>
<tr>
<td>HEALTH PRACTICES - FRAUDULENT</td>
<td>91</td>
</tr>
<tr>
<td>HEALTH SERVICES, WI DEPT OF</td>
<td>91</td>
</tr>
<tr>
<td>HEARING AID DEALERS AND FITTERS EXAMINING BOARD</td>
<td>91</td>
</tr>
<tr>
<td>HEARING IMPAIRED</td>
<td>91</td>
</tr>
<tr>
<td>HEATING</td>
<td>92</td>
</tr>
<tr>
<td>HILL-BURTON HOSPITALS</td>
<td>92</td>
</tr>
<tr>
<td>HIPPA</td>
<td>92</td>
</tr>
<tr>
<td>HOME CONSTRUCTION - NEW</td>
<td>92</td>
</tr>
<tr>
<td>HOME HEALTH CARE</td>
<td>92</td>
</tr>
<tr>
<td>HOME IMPROVEMENT</td>
<td>93</td>
</tr>
<tr>
<td>HOME INSPECTORS</td>
<td>93</td>
</tr>
<tr>
<td>HOME PURCHASE</td>
<td>93</td>
</tr>
<tr>
<td>HOME SOLICITATION</td>
<td>93</td>
</tr>
<tr>
<td>HOMESTEAD PROPERTY TAX CREDIT PROGRAM</td>
<td>94</td>
</tr>
<tr>
<td>HOSPITAL AND MEDICAL PROBLEMS</td>
<td>94</td>
</tr>
<tr>
<td>HOUSEHOLD CHEMICALS</td>
<td>94</td>
</tr>
<tr>
<td>HOT TUBS</td>
<td>94</td>
</tr>
<tr>
<td>HOTELS – SAFETY</td>
<td>94</td>
</tr>
<tr>
<td>HOUSING</td>
<td>95</td>
</tr>
<tr>
<td>HOUSING CODE</td>
<td>96</td>
</tr>
<tr>
<td>HOUSING AND URBAN DEVELOPMENT (HUD)</td>
<td>96</td>
</tr>
<tr>
<td>HOUSING CODE VIOLATIONS</td>
<td>96</td>
</tr>
<tr>
<td>IDENTIFIED THEFT</td>
<td>97</td>
</tr>
<tr>
<td>IDENTIFICATION CARDS</td>
<td>97</td>
</tr>
<tr>
<td>IMMIGRATION</td>
<td>97</td>
</tr>
<tr>
<td>INCORPORATION</td>
<td>98</td>
</tr>
<tr>
<td>INDIAN AFFAIRS</td>
<td>98</td>
</tr>
<tr>
<td>INDIVIDUAL RETIREMENT ACCOUNTS (IRA’S)</td>
<td>98</td>
</tr>
<tr>
<td>INFORMANT HOTLINE</td>
<td>98</td>
</tr>
<tr>
<td>INSULATION</td>
<td>99</td>
</tr>
<tr>
<td>INSULATION (CELLULOSE, FIBERGLASS)</td>
<td>99</td>
</tr>
<tr>
<td>INSURANCE</td>
<td>100</td>
</tr>
<tr>
<td>INTELLECTUAL PROPERTY CRIMES</td>
<td>101</td>
</tr>
<tr>
<td>INTEREST RATES AND FINANCE CHARGES</td>
<td>101</td>
</tr>
<tr>
<td>INTERIOR DESIGNERS</td>
<td>101</td>
</tr>
<tr>
<td>INTERNAL REVENUE SERVICE</td>
<td>102</td>
</tr>
<tr>
<td>INTERNET CRIME</td>
<td>102</td>
</tr>
<tr>
<td>INVASIVE SPECIES</td>
<td>102</td>
</tr>
<tr>
<td>INVENTIONS/INVENTORS</td>
<td>103</td>
</tr>
<tr>
<td>INVESTMENT AND SECURITIES</td>
<td>103</td>
</tr>
<tr>
<td>JAILS</td>
<td>104</td>
</tr>
<tr>
<td>JEWELRY</td>
<td>104</td>
</tr>
<tr>
<td>JOB SAFETY</td>
<td>104</td>
</tr>
<tr>
<td>JOBS AND JOB TRAINING</td>
<td>104</td>
</tr>
<tr>
<td>JUDGES</td>
<td>105</td>
</tr>
<tr>
<td>JUNK MAIL</td>
<td>105</td>
</tr>
<tr>
<td>JUNK PHONE SOLICITATION</td>
<td>105</td>
</tr>
<tr>
<td>JUSTICE, WISCONSIN DEPT. OF</td>
<td>105</td>
</tr>
<tr>
<td>KEROSENE HEATER</td>
<td>106</td>
</tr>
<tr>
<td>KNOCKOFFS</td>
<td>106</td>
</tr>
<tr>
<td>LABELING</td>
<td>106</td>
</tr>
<tr>
<td>LABOR</td>
<td>106</td>
</tr>
<tr>
<td>LABORATORY OF HYGIENE</td>
<td>107</td>
</tr>
<tr>
<td>LAND SALES DEVELOPMENT</td>
<td>107</td>
</tr>
<tr>
<td>LAND SURVEYORS</td>
<td>107</td>
</tr>
<tr>
<td>LANDLORD-tenant</td>
<td>108</td>
</tr>
<tr>
<td>LANDSCAPING RESIDENTIAL</td>
<td>110</td>
</tr>
<tr>
<td>Page</td>
<td>Topic</td>
</tr>
<tr>
<td>------</td>
<td>-------</td>
</tr>
<tr>
<td>110</td>
<td>MANUFACTURED HOME COMMUNITIES</td>
</tr>
<tr>
<td>110</td>
<td>MANUFACTURED HOMES/DWELLINGS</td>
</tr>
<tr>
<td>111</td>
<td>MANUFACTURERS</td>
</tr>
<tr>
<td>111</td>
<td>MARIJUANA</td>
</tr>
<tr>
<td>111</td>
<td>MARRIAGE COUNSELORS</td>
</tr>
<tr>
<td>112</td>
<td>MASSAGE THERAPISTS</td>
</tr>
<tr>
<td>112</td>
<td>MATTRESS LABELING</td>
</tr>
<tr>
<td>112</td>
<td>MEAT AND MEAT PROCESSING</td>
</tr>
<tr>
<td>113</td>
<td>MEDIATION</td>
</tr>
<tr>
<td>113</td>
<td>MEDICAL ASSISTANCE</td>
</tr>
<tr>
<td>113</td>
<td>MEDICAL BILLING</td>
</tr>
<tr>
<td>113</td>
<td>MEDICAL EXAMINING BOARD</td>
</tr>
<tr>
<td>113</td>
<td>MEDICAL AND HOSPITAL PROBLEMS</td>
</tr>
<tr>
<td>113</td>
<td>MEDICARE</td>
</tr>
<tr>
<td>113</td>
<td>MEDIGAP HELPLINE</td>
</tr>
<tr>
<td>113</td>
<td>MENTAL HEALTH</td>
</tr>
<tr>
<td>113</td>
<td>MESSAGES</td>
</tr>
<tr>
<td>113</td>
<td>MIDWIVES</td>
</tr>
<tr>
<td>113</td>
<td>MIGRANT LABOR SERVICES</td>
</tr>
<tr>
<td>113</td>
<td>MILITARY</td>
</tr>
<tr>
<td>113</td>
<td>MILK HAULING PERMIT</td>
</tr>
<tr>
<td>113</td>
<td>MINIMUM MARKUP</td>
</tr>
<tr>
<td>113</td>
<td>MINING AND MINERALS</td>
</tr>
<tr>
<td>114</td>
<td>MOBILE AIR CONDITIONING</td>
</tr>
<tr>
<td>114</td>
<td>MOBILE HOME PARKS</td>
</tr>
<tr>
<td>114</td>
<td>MOBILE HOMES</td>
</tr>
<tr>
<td>114</td>
<td>MODULAR HOMES</td>
</tr>
<tr>
<td>114</td>
<td>MONEY MARKETS</td>
</tr>
<tr>
<td>114</td>
<td>MONEY ORDERS</td>
</tr>
<tr>
<td>114</td>
<td>MORTGAGES</td>
</tr>
<tr>
<td>114</td>
<td>MORTGAGE COMPANIES</td>
</tr>
<tr>
<td>114</td>
<td>MOTEL – SAFETY</td>
</tr>
<tr>
<td>114</td>
<td>MOTOR CARRIERS</td>
</tr>
<tr>
<td>114</td>
<td>MOTOR HOMES</td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>MOTOR VEHICLES</td>
<td>131</td>
</tr>
<tr>
<td>MOTOCYCLES</td>
<td>131</td>
</tr>
<tr>
<td>MOTORIZED WHEELCHAIR LEMON LAW</td>
<td>131</td>
</tr>
<tr>
<td>MOUND SYSTEMS</td>
<td>131</td>
</tr>
<tr>
<td>MOVING</td>
<td>131</td>
</tr>
<tr>
<td>MULTI-LEVEL MARKETING</td>
<td>132</td>
</tr>
<tr>
<td>MUSIC LICENSING</td>
<td>132</td>
</tr>
<tr>
<td>MUTUAL FUNDS</td>
<td>132</td>
</tr>
<tr>
<td>NATIONAL ASSOCIATION OF REMODELING (NARI)</td>
<td>133</td>
</tr>
<tr>
<td>NATIONAL CONSUMERS LEAGUE</td>
<td>133</td>
</tr>
<tr>
<td>NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)</td>
<td>133</td>
</tr>
<tr>
<td>NATURAL RESOURCES, WI DEPT OF</td>
<td>133</td>
</tr>
<tr>
<td>NEGATIVE OPTION PLANS</td>
<td>133</td>
</tr>
<tr>
<td>NIGERIAN SCAMS</td>
<td>133</td>
</tr>
<tr>
<td>900 NUMBERS</td>
<td>134</td>
</tr>
<tr>
<td>NO CALL</td>
<td>134</td>
</tr>
<tr>
<td>NOISE</td>
<td>134</td>
</tr>
<tr>
<td>NONDELIVERY OF GOODS</td>
<td>134</td>
</tr>
<tr>
<td>NON-PROFIT CORPORATIONS</td>
<td>135</td>
</tr>
<tr>
<td>NOTARY CLERK</td>
<td>135</td>
</tr>
<tr>
<td>NURSERY SCHOOLS</td>
<td>135</td>
</tr>
<tr>
<td>NURSERY STOCK (LANDSCAPE)</td>
<td>135</td>
</tr>
<tr>
<td>NURSES</td>
<td>135</td>
</tr>
<tr>
<td>NURSING HOMES</td>
<td>136</td>
</tr>
<tr>
<td>NUTRITION</td>
<td>136</td>
</tr>
<tr>
<td>OBEDIENCE SCHOOLS - ANIMALS</td>
<td>137</td>
</tr>
<tr>
<td>OCCUPATIONAL SAFETY</td>
<td>137</td>
</tr>
<tr>
<td>OCCUPATIONAL THERAPISTS</td>
<td>137</td>
</tr>
<tr>
<td>ODOMETER TAMPERING</td>
<td>138</td>
</tr>
<tr>
<td>OFFICE EQUIPMENT AND SUPPLIES</td>
<td>138</td>
</tr>
<tr>
<td>OIL</td>
<td>138</td>
</tr>
<tr>
<td>OPEN MEETINGS</td>
<td>138</td>
</tr>
<tr>
<td>OPEN RECORDS</td>
<td>138</td>
</tr>
<tr>
<td>OPHTHALMOLOGISTS</td>
<td>139</td>
</tr>
<tr>
<td>OPINIONS (ATTORNEY GENERAL)</td>
<td>139</td>
</tr>
<tr>
<td>OPTICIANS</td>
<td>139</td>
</tr>
<tr>
<td>OPTOMETRY</td>
<td>139</td>
</tr>
<tr>
<td>ORGAN TRANSPLANTS</td>
<td>139</td>
</tr>
<tr>
<td>ORGANIZED CRIME</td>
<td>139</td>
</tr>
<tr>
<td>OSHA REGULATIONS</td>
<td>139</td>
</tr>
<tr>
<td>OSTEOPATHS</td>
<td>140</td>
</tr>
<tr>
<td>OVERSEAS CRIME VICTIMS</td>
<td>140</td>
</tr>
<tr>
<td>PARDONS</td>
<td>141</td>
</tr>
<tr>
<td>PARKS AND RECREATION AREAS</td>
<td>141</td>
</tr>
<tr>
<td>PASSPORT INFORMATION</td>
<td>141</td>
</tr>
<tr>
<td>PATENTS</td>
<td>142</td>
</tr>
<tr>
<td>PAWN SHOPS</td>
<td>142</td>
</tr>
<tr>
<td>PEDDLERS</td>
<td>142</td>
</tr>
<tr>
<td>PENSION PLANS - ERISA</td>
<td>143</td>
</tr>
<tr>
<td>PEPPER SPRAY</td>
<td>143</td>
</tr>
<tr>
<td>PERMITS</td>
<td>143</td>
</tr>
<tr>
<td>PEST CONTROL OPERATORS</td>
<td>143</td>
</tr>
<tr>
<td>PESTICIDES</td>
<td>144</td>
</tr>
<tr>
<td>PET OWNERSHIP</td>
<td>144</td>
</tr>
<tr>
<td>PET STORES</td>
<td>144</td>
</tr>
<tr>
<td>PETROLEUM PRODUCTS</td>
<td>145</td>
</tr>
<tr>
<td>PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT</td>
<td>146</td>
</tr>
<tr>
<td>PHYSICAL THERAPISTS</td>
<td>146</td>
</tr>
<tr>
<td>PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT</td>
<td>146</td>
</tr>
<tr>
<td>PLANTS</td>
<td>146</td>
</tr>
<tr>
<td>PLAT REVIEW</td>
<td>146</td>
</tr>
<tr>
<td>PLUMBING</td>
<td>147</td>
</tr>
<tr>
<td>PODIATRIST</td>
<td>147</td>
</tr>
<tr>
<td>POISON – CALL 911</td>
<td>147</td>
</tr>
<tr>
<td>POLICE/SHERIFF DEPARTMENT</td>
<td>148</td>
</tr>
<tr>
<td>POLLUTION</td>
<td>148</td>
</tr>
<tr>
<td>PORNOGRAPHY</td>
<td>149</td>
</tr>
<tr>
<td>POSTAL INSPECTORS</td>
<td>149</td>
</tr>
<tr>
<td>POULTRY</td>
<td>149</td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>---------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>POWER OF ATTORNEY</td>
<td>150</td>
</tr>
<tr>
<td>POWER SAWS</td>
<td>150</td>
</tr>
<tr>
<td>PRENEED SELLERS</td>
<td>150</td>
</tr>
<tr>
<td>PREPAID MAINTENANCE LIEN</td>
<td>150</td>
</tr>
<tr>
<td>PRE-RECORDED MESSAGES</td>
<td>150</td>
</tr>
<tr>
<td>PRESCRIPTIONS</td>
<td>150</td>
</tr>
<tr>
<td>PRICE COMPARISON ADVERTISING</td>
<td>151</td>
</tr>
<tr>
<td>PRICE DISCREPANCIES</td>
<td>151</td>
</tr>
<tr>
<td>PRICE FIXING</td>
<td>151</td>
</tr>
<tr>
<td>PRICE MARKUP</td>
<td>151</td>
</tr>
<tr>
<td>PRICE SCANNING</td>
<td>151</td>
</tr>
<tr>
<td>PRISONER APPEALS</td>
<td>151</td>
</tr>
<tr>
<td>PRIVACY</td>
<td>152</td>
</tr>
<tr>
<td>PRIVATE DETECTIVES AND AGENCIES</td>
<td>152</td>
</tr>
<tr>
<td>PRIVATE FOUNDATIONS</td>
<td>152</td>
</tr>
<tr>
<td>PRIZE OFFERS</td>
<td>152</td>
</tr>
<tr>
<td>PROBATE, WILLS, ESTATES</td>
<td>152</td>
</tr>
<tr>
<td>PRODUCT SAFETY</td>
<td>153</td>
</tr>
<tr>
<td>PROFIT-SHARING PLANS</td>
<td>154</td>
</tr>
<tr>
<td>PROPANE GAS</td>
<td>154</td>
</tr>
<tr>
<td>PROPERTY ASSESSMENTS</td>
<td>155</td>
</tr>
<tr>
<td>PROPERTY TAX RELIEF</td>
<td>155</td>
</tr>
<tr>
<td>PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD</td>
<td>155</td>
</tr>
<tr>
<td>PUBLIC ACCOUNTANTS</td>
<td>155</td>
</tr>
<tr>
<td>PUBLIC DEFENDER – ADMINISTRATION DIVISION</td>
<td>155</td>
</tr>
<tr>
<td>PUBLIC INSTRUCTION</td>
<td>156</td>
</tr>
<tr>
<td>PUBLIC RECORDS (ACCESS TO)</td>
<td>156</td>
</tr>
<tr>
<td>PUBLIC SERVICE COMMISSION</td>
<td>156</td>
</tr>
<tr>
<td>PUBLIC WAREHOUSE KEEPERS</td>
<td>156</td>
</tr>
<tr>
<td>PUBLISHING</td>
<td>156</td>
</tr>
<tr>
<td>PURCHASE MADE OVERSEAS</td>
<td>156</td>
</tr>
<tr>
<td>PYRAMID SCHEMES</td>
<td>156</td>
</tr>
<tr>
<td>QUACKERY</td>
<td>157</td>
</tr>
<tr>
<td>RACING BOARD</td>
<td>158</td>
</tr>
<tr>
<td>RADIATION ISSUES</td>
<td>158</td>
</tr>
<tr>
<td>RADON</td>
<td>158</td>
</tr>
<tr>
<td>RAFFLES</td>
<td>158</td>
</tr>
<tr>
<td>RAILROADS</td>
<td>158</td>
</tr>
<tr>
<td>REAL ESTATE</td>
<td>159</td>
</tr>
<tr>
<td>REBATES</td>
<td>159</td>
</tr>
<tr>
<td>RECALLS</td>
<td>159</td>
</tr>
<tr>
<td>RECREATION</td>
<td>160</td>
</tr>
<tr>
<td>RECREATIONAL VEHICLES</td>
<td>160</td>
</tr>
<tr>
<td>RECYCLING</td>
<td>160</td>
</tr>
<tr>
<td>REFINANCING COMPANIES</td>
<td>160</td>
</tr>
<tr>
<td>REFERRAL SELLING</td>
<td>160</td>
</tr>
<tr>
<td>REFRIGERANT</td>
<td>160</td>
</tr>
<tr>
<td>REFUND POLICIES</td>
<td>161</td>
</tr>
<tr>
<td>REMODELING</td>
<td>161</td>
</tr>
<tr>
<td>RENT ABATEMENT</td>
<td>161</td>
</tr>
<tr>
<td>RENT-TO-OWN</td>
<td>161</td>
</tr>
<tr>
<td>RENTING</td>
<td>161</td>
</tr>
<tr>
<td>REPOSSESSION OF FINANCED GOODS</td>
<td>161</td>
</tr>
<tr>
<td>RESPIRATORY CARE PRACTITIONISTS</td>
<td>161</td>
</tr>
<tr>
<td>RESTAURANT</td>
<td>162</td>
</tr>
<tr>
<td>RESTROOMS</td>
<td>162</td>
</tr>
<tr>
<td>RETIREMENT PLANS</td>
<td>162</td>
</tr>
<tr>
<td>RETIREMENT HOMES</td>
<td>162</td>
</tr>
<tr>
<td>RETURN POLICIES</td>
<td>162</td>
</tr>
<tr>
<td>REVENUE, WISCONSIN DEPT. OF</td>
<td>162</td>
</tr>
<tr>
<td>REVERSE MORTGAGES</td>
<td>162</td>
</tr>
<tr>
<td>ROAD CONDITIONS</td>
<td>163</td>
</tr>
<tr>
<td>RUNAWAY HOTLINE</td>
<td>163</td>
</tr>
<tr>
<td>RUSTPROOFING</td>
<td>163</td>
</tr>
<tr>
<td>SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF</td>
<td>164</td>
</tr>
<tr>
<td>SALES TAX</td>
<td>164</td>
</tr>
<tr>
<td>SALVAGE DEALERS</td>
<td>164</td>
</tr>
<tr>
<td>SAVINGS AND LOAN COMMISSION</td>
<td>164</td>
</tr>
<tr>
<td>SCALPING</td>
<td>164</td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Scanning</td>
<td>164</td>
</tr>
<tr>
<td>Schools</td>
<td>165</td>
</tr>
<tr>
<td>Second-Hand Shops</td>
<td>166</td>
</tr>
<tr>
<td>Secret Service</td>
<td>166</td>
</tr>
<tr>
<td>Secret Warranties</td>
<td>166</td>
</tr>
<tr>
<td>Secretary of State, WI Office of</td>
<td>166</td>
</tr>
<tr>
<td>Securities</td>
<td>167</td>
</tr>
<tr>
<td>Security Deposit</td>
<td>167</td>
</tr>
<tr>
<td>Self Defense</td>
<td>167</td>
</tr>
<tr>
<td>Semi-Tractor Trailers</td>
<td>167</td>
</tr>
<tr>
<td>Seniors</td>
<td>167</td>
</tr>
<tr>
<td>Septic System Complaints</td>
<td>168</td>
</tr>
<tr>
<td>Sexual Offender Registry</td>
<td>168</td>
</tr>
<tr>
<td>Sheriff Departments</td>
<td>168</td>
</tr>
<tr>
<td>Silver</td>
<td>169</td>
</tr>
<tr>
<td>Slamming</td>
<td>169</td>
</tr>
<tr>
<td>Small Business</td>
<td>169</td>
</tr>
<tr>
<td>Small Claims</td>
<td>170</td>
</tr>
<tr>
<td>Smoke Alarms</td>
<td>170</td>
</tr>
<tr>
<td>Smoking</td>
<td>170</td>
</tr>
<tr>
<td>Snowmobiles</td>
<td>171</td>
</tr>
<tr>
<td>Social Security</td>
<td>171</td>
</tr>
<tr>
<td>Social Workers</td>
<td>171</td>
</tr>
<tr>
<td>Soda Water Beverage</td>
<td>171</td>
</tr>
<tr>
<td>Solar Energy</td>
<td>172</td>
</tr>
<tr>
<td>Solicitations</td>
<td>172</td>
</tr>
<tr>
<td>Speech Pathologists</td>
<td>172</td>
</tr>
<tr>
<td>Space Heaters/Stoves</td>
<td>172</td>
</tr>
<tr>
<td>Spam</td>
<td>173</td>
</tr>
<tr>
<td>State Agencies – Wisconsin</td>
<td>173</td>
</tr>
<tr>
<td>State Bar of Wisconsin</td>
<td>174</td>
</tr>
<tr>
<td>State Bills</td>
<td>174</td>
</tr>
<tr>
<td>State Employees Directory</td>
<td>174</td>
</tr>
<tr>
<td>State Labs</td>
<td>174</td>
</tr>
<tr>
<td>State Patrol</td>
<td>174</td>
</tr>
<tr>
<td>Statue of Limitations</td>
<td>175</td>
</tr>
<tr>
<td>Statutes (Copies of)</td>
<td>175</td>
</tr>
<tr>
<td>Stocks and Bonds</td>
<td>175</td>
</tr>
<tr>
<td>Storage</td>
<td>175</td>
</tr>
<tr>
<td>Storage Tanks</td>
<td>175</td>
</tr>
<tr>
<td>Stray Voltage</td>
<td>176</td>
</tr>
<tr>
<td>Student Loans</td>
<td>176</td>
</tr>
<tr>
<td>Suicide Prevention</td>
<td>176</td>
</tr>
<tr>
<td>Surveying</td>
<td>177</td>
</tr>
<tr>
<td>Sweepstakes</td>
<td>177</td>
</tr>
<tr>
<td>Swimming Pools</td>
<td>177</td>
</tr>
<tr>
<td>Tanning Booths and Devices/Sunlamps</td>
<td>178</td>
</tr>
<tr>
<td>Tattoo Regulation</td>
<td>178</td>
</tr>
<tr>
<td>Tax</td>
<td>179</td>
</tr>
<tr>
<td>Taxicabs</td>
<td>180</td>
</tr>
<tr>
<td>Taxidermists</td>
<td>180</td>
</tr>
<tr>
<td>Tear Gas</td>
<td>180</td>
</tr>
<tr>
<td>Technical Colleges</td>
<td>180</td>
</tr>
<tr>
<td>Telecommunications</td>
<td>181</td>
</tr>
<tr>
<td>Telemarketing</td>
<td>181</td>
</tr>
<tr>
<td>Telephone</td>
<td>182</td>
</tr>
<tr>
<td>Tenant</td>
<td>182</td>
</tr>
<tr>
<td>Term Paper Mills/Diploma Paper Mills</td>
<td>182</td>
</tr>
<tr>
<td>Therapists</td>
<td>182</td>
</tr>
<tr>
<td>Three Day Right To Cancel</td>
<td>182</td>
</tr>
<tr>
<td>Ticket Refunds</td>
<td>183</td>
</tr>
<tr>
<td>Ticket Scalping</td>
<td>183</td>
</tr>
<tr>
<td>Timeshares</td>
<td>183</td>
</tr>
<tr>
<td>Tires</td>
<td>184</td>
</tr>
<tr>
<td>Tobacco</td>
<td>184</td>
</tr>
<tr>
<td>Toll-Free Numbers</td>
<td>184</td>
</tr>
<tr>
<td>Tourism</td>
<td>184</td>
</tr>
<tr>
<td>Towing</td>
<td>184</td>
</tr>
<tr>
<td>Toxic Substances</td>
<td>185</td>
</tr>
<tr>
<td>Toys</td>
<td>185</td>
</tr>
<tr>
<td>Trade Names/Trademarks</td>
<td>185</td>
</tr>
<tr>
<td>Topic</td>
<td>Page</td>
</tr>
<tr>
<td>----------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>TRADE PRACTICES, ORDERS ON UNFAIR</td>
<td>185</td>
</tr>
<tr>
<td>TRADEMARKS</td>
<td>186</td>
</tr>
<tr>
<td>TRADING STAMPS</td>
<td>186</td>
</tr>
<tr>
<td>TRAILERS</td>
<td>186</td>
</tr>
<tr>
<td>TRANSIENT MERCHANTS</td>
<td>186</td>
</tr>
<tr>
<td>TRANSPORTERS</td>
<td>186</td>
</tr>
<tr>
<td>TRANSPORTATION</td>
<td>186</td>
</tr>
<tr>
<td>TRAVEL</td>
<td>186</td>
</tr>
<tr>
<td>TRAVELING SALES JOBS</td>
<td>186</td>
</tr>
<tr>
<td>TREASURER’S OFFICE</td>
<td>187</td>
</tr>
<tr>
<td>TRESPASSING</td>
<td>187</td>
</tr>
<tr>
<td>TRIAD OF WISCONSIN</td>
<td>187</td>
</tr>
<tr>
<td>TRUTH-IN-LENDING</td>
<td>187</td>
</tr>
<tr>
<td>UNCLAIMED PROPERTY</td>
<td>187</td>
</tr>
<tr>
<td>UNDERGROUND STORAGE TANKS</td>
<td>188</td>
</tr>
<tr>
<td>UNDERWRITERS LABORATORIES</td>
<td>188</td>
</tr>
<tr>
<td>UNEMPLOYMENT COMPENSATION</td>
<td>188</td>
</tr>
<tr>
<td>UNFAIR SALES ACT</td>
<td>188</td>
</tr>
<tr>
<td>UNFAIR TRADE PRACTICE ORDERS</td>
<td>188</td>
</tr>
<tr>
<td>UNIFORM COMMERCIAL CODE (UCC)</td>
<td>189</td>
</tr>
<tr>
<td>UNIONS</td>
<td>189</td>
</tr>
<tr>
<td>UNIVERSAL PRODUCT CODE (UPC)</td>
<td>189</td>
</tr>
<tr>
<td>UNSOLICITED MERCHANDISE</td>
<td>189</td>
</tr>
<tr>
<td>UPC</td>
<td>189</td>
</tr>
<tr>
<td>US ATTORNEY GENERAL</td>
<td>189</td>
</tr>
<tr>
<td>USURY LAW</td>
<td>190</td>
</tr>
<tr>
<td>UTILITIES</td>
<td>190</td>
</tr>
<tr>
<td>UTILITY SHUT-OFF RULES (PSC RULES)</td>
<td>190</td>
</tr>
<tr>
<td>VACATION OFFERS</td>
<td>191</td>
</tr>
<tr>
<td>VANITY PUBLICATIONS</td>
<td>191</td>
</tr>
<tr>
<td>VENDING MACHINES</td>
<td>191</td>
</tr>
<tr>
<td>VETERANS AFFAIRS</td>
<td>192</td>
</tr>
<tr>
<td>VETERINARIANS</td>
<td>192</td>
</tr>
<tr>
<td>VICTIMS RIGHTS</td>
<td>192</td>
</tr>
<tr>
<td>VIDEO GAMES</td>
<td>193</td>
</tr>
<tr>
<td>VIDEO POKER</td>
<td>193</td>
</tr>
<tr>
<td>VITAMINS AND FOOD SUPPLEMENTS</td>
<td>193</td>
</tr>
<tr>
<td>VOCATIONAL REHABILITATION</td>
<td>193</td>
</tr>
<tr>
<td>VOLATILE ORGANIC COMPOUNDS (VOC)</td>
<td>193</td>
</tr>
<tr>
<td>VOTING RIGHTS</td>
<td>193</td>
</tr>
<tr>
<td>WAGES</td>
<td>194</td>
</tr>
<tr>
<td>WAREHOUSE</td>
<td>194</td>
</tr>
<tr>
<td>WARRANTIES</td>
<td>195</td>
</tr>
<tr>
<td>WARRANTIES – EXTENDED</td>
<td>195</td>
</tr>
<tr>
<td>WASTE CONTROL</td>
<td>196</td>
</tr>
<tr>
<td>WATER</td>
<td>196</td>
</tr>
<tr>
<td>WATER PARKS</td>
<td>196</td>
</tr>
<tr>
<td>WATER TREATMENT DEVICES</td>
<td>196</td>
</tr>
<tr>
<td>WATERPROOFING (BASEMENT)</td>
<td>197</td>
</tr>
<tr>
<td>WEATHERIZATION</td>
<td>197</td>
</tr>
<tr>
<td>WEEDS – NOXIOUS</td>
<td>197</td>
</tr>
<tr>
<td>WEIGHT POSS CENTER</td>
<td>197</td>
</tr>
<tr>
<td>WEIGHT LOSS CENTERS</td>
<td>197</td>
</tr>
<tr>
<td>WEIGHT LOSS CENTERS</td>
<td>197</td>
</tr>
<tr>
<td>WELFARE PROBLEMS</td>
<td>197</td>
</tr>
<tr>
<td>WELL DRILLERS</td>
<td>198</td>
</tr>
<tr>
<td>WHEELEER REPORT</td>
<td>198</td>
</tr>
<tr>
<td>WHISTLE BLOWER</td>
<td>198</td>
</tr>
<tr>
<td>WILLS, ESTATES</td>
<td>198</td>
</tr>
<tr>
<td>WINDOW CORDS/BLINDS</td>
<td>199</td>
</tr>
<tr>
<td>WINDOWS AND PATIO DOORS</td>
<td>199</td>
</tr>
<tr>
<td>WIRELESS CABLE</td>
<td>199</td>
</tr>
<tr>
<td>WISCONSIN CONSUMER ACT</td>
<td>199</td>
</tr>
<tr>
<td>WISCONSIN STATE AGENCIES</td>
<td>199</td>
</tr>
<tr>
<td>WISCONSIN WEB PORTAL</td>
<td>200</td>
</tr>
<tr>
<td>WORK-AT-HOME SCHEMES</td>
<td>200</td>
</tr>
<tr>
<td>WORKERS COMPENSATION</td>
<td>200</td>
</tr>
<tr>
<td>WORKFORCE DEVELOPMENT, WI DEPT OF</td>
<td>200</td>
</tr>
<tr>
<td>WORLD DAIRY EXPO</td>
<td>200</td>
</tr>
<tr>
<td>WORTHLESS CHECKS</td>
<td>200</td>
</tr>
</tbody>
</table>
AARP
(SEE ALSO AMERICAN ASSOCIATION OF RETIRED PERSONS)

ACCOUNTING EXAMINING BOARD
Safety and Professional Services, WI Dept. of
1400 E Washington Ave (608) 266-2112 Licensing of certified public
PO Box 8935 (877) 617-1565 accountants.
Madison WI 53708-8935 dspb.wi.gov Number of complaints.

ACUPUNCTURISTS
Safety and Professional Services, WI Dept. of
1400 E Washington Ave (877) 617-1565 Licensing.
PO Box 8935 (608) 266-2112 Number of complaints.
Madison WI 53708-8935 dspb.wi.gov

ADDITIVES
(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)
Food & Drug Administration (FDA)
700 Regent St Set 202 (608) 264-5332
Madison WI 53715 fda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety
2811 Agriculture Dr (800) 422-7128 Food Safety & Inspection.
PO Box 8911 (608) 224-4700 Food Complaints.
Madison WI 53708-8911 datcp.wi.gov

ADHESIVE – DANGEROUS
Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 General inquiries & complaints.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
### ADJUSTMENT SERVICE COMPANIES

**Financial Institutions, WI Dept. of**

Division of Banking  
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(608) 261-7578  
(800) 452-3328  
Licensing.

**Email:** DATCPHotline@wi.gov

**WEB:** datcp.wi.gov

### ADMINISTRATION, WI DEPT OF

**Administration, WI Dept. of**

101 E Wilson St 10th Fl  
Madison WI 53702  
(608) 261-8427  
doa.wi.gov  
DOACommunications@wi.gov  
Government Services.

**Media Room.**

**WEB:** doa.wi.gov

### ADOPTION

**Children & Families, WI Dept. of**

201 E Washington Ave 2nd Fl  
PO Box 8916  
Madison WI 53708-8916  
(608) 266-0690  
dcf.wi.gov  
dcfadoption@wi.gov  
General Information.

**WEB:** dcf.wi.gov

### ADVANCE FEE LOANS

**Financial Institutions, WI Dept. of**

201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800) 452-3328  
(608) 266-7578  
Wisconsin Law requires loan companies to register with WDFI.

**WEB:** www.wdfi.org

### ADVISING

**SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
General inquiries & complaints.  
Wis. Stat.§ 100.18.

**WEB:** datcp.wi.gov

**Federal Trade Commission, US (FTC)**

600 Pennsylvania Ave NW  
Washington DC 20580  
(877) FTC HELP  
(877) 438-4338  
www.ftc.gov  
Consumer Complaint line.  
(9 a.m. – 5 p.m. M-F ET).

**WEB:** www.ftc.gov

**Email:** DATCPHotline@wi.gov

---

**Wisconsin Department of Agriculture,**

Trade and Consumer Protection (DATCP)  
(800) 422-7128

**Web:** datcp.wi.gov

**Email:** DATCPHotline@wi.gov
### AEROSOLS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Product safety.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Pesticides – See Pesticides</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### AGING

**(SEE ALSO ELDERLY)**

### AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer Protection Hotline</td>
<td></td>
<td></td>
<td>General consumer issues.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Agriculture, US Dept. of (USDA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 Independence Ave SW</td>
<td>(202) 720-2791</td>
<td>(M – F 8:30 am – 5:00 pm ET).</td>
</tr>
<tr>
<td>Washington DC 20250</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.usda.gov">www.usda.gov</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### AIDS

**CDC-National Prevention Information Network**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 6003</td>
<td>(800) CDC-INFO</td>
<td></td>
<td>Publications available. Answer</td>
</tr>
<tr>
<td>Rockville MD 20849-6003</td>
<td>(800) 232-4636</td>
<td><a href="http://www.npip.cdc.gov">www.npip.cdc.gov</a></td>
<td>questions regarding aids and</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>sexually transmitted diseases.</td>
</tr>
</tbody>
</table>

**Aids Resource Center of Wisconsin (ARCW)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aids Line-Milwaukee</td>
<td>(800) 334-2437</td>
<td><a href="http://www.arcw.org/aidsline/">www.arcw.org/aidsline/</a></td>
</tr>
<tr>
<td>820 N Plankinton</td>
<td></td>
<td><a href="mailto:irc-wisconsin@arcw.org">irc-wisconsin@arcw.org</a></td>
</tr>
<tr>
<td>PO Box 510498</td>
<td>(414) 273-2437</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Aids Line-Madison        | (800) 486-6276 |                              |
| 600 Williamson St Ste H  |                |                              |
| Madison WI 53703         |                |                              |

**Health, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(800) 334-2437</td>
<td>dhs.wi.gov</td>
<td>Aids Hotline – Statewide.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
AIR
(SEE ALSO POLLUTION OR WASTE CONTROL)

Safety and Professional Services, WI Dept. of
Division of Industry Services
1400 E Washington Ave (877) 617-1565 Clean Indoor Air Act administered
PO Box 8935 (608) 266-2112 by DSPS.
Madison WI 53708-8935 dsps.wi.gov

AIRLINES, AIRFARES, AIRPLANES, ETC.

Federal Aviation Administration, US (FAA)
800 Independence Ave SW (866) 835-5322 Consumer hotline for aviation safety
Washington DC 20591 www.faa.gov & security (M-Fri. 8-4 p.m. ET).
FAAHotline@faa.gov

Transportation Security Administration, US (TSA)
601 S 12th St (866) 289-9673 Complaints relating to lost or
Arlington VA 20598 www.tsa.gov damaged property occurring during
TSA-contactcenter@tsa.dhs.gov the screening process. (Missing
baggage – refer to airline and if it is
not resolved to satisfaction through
the airline, consumers may file a
complaint with the US DOT.)

Transportation, US Dept. of
Aviation Consumer Protection Division
1200 New Jersey Ave SE (202) 366-2220 Service related issues regarding
Washington DC 20590 www.dot.gov/airconsumer airplanes and publications Airline
service concerns (first contact the
airline). Missing baggage complaints (first
attempt to resolve with airline; if the
airline fails to satisfy, then
consumers may file a complaint
with the US DOT).

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 Advertising.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Fare Comparison
18111 Preston Rd Ste 800 farecompare.com Check lowest round trip on fares
Dallas TX 75252 between airports.

Wisconsin Department of Agriculture, (800) 422-7128
Trade and Consumer Protection (DATCP) Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**ALCOHOL**

**Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)**

- **Milwaukee Field Office**
  - 1000 N Water St Ste 1400
  - Milwaukee WI 53202
  - (414) 727-6200
  - (414) 727-6170
  - www.atf.gov
  - Alcohol or tobacco diversion, all firearms and explosive licensing.
  - Criminal Enforcement.

- **Madison Field Office**
  - 660 W Washington Ave Set 306
  - Madison WI 53703
  - (608) 441-5050
  - www.atf.gov
  - Alcohol or tobacco diversion, all firearms and explosive licensing.
  - Criminal Enforcement.

**Revenue, WI Dept. of**

- 2135 Rimrock Rd
  - Madison WI 53713
  - (608) 266-6757
  - (608) 266-6702
  - (608) 266-6701
  - www.revenue.wi.gov
  - Alcohol & tobacco law enforcement.

**Treasury, US**

- Alcohol & Tobacco Tax & Trade Bureau
  - 1310 G St NW Box 12
  - Washington DC 20005
  - (866) 927-2533
  - (202) 453-2000
  - www.ttb.gov
  - TTBInternetQuestions@ttb.gov
  - Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.

**Health, WI Dept. of**

- Alcohol & Other Drug Abuse
  - 1 W Wilson St
  - Madison WI 53703
  - (608) 266-2717
  - dhs.wi.gov

**AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)**

- **Consumer Protection**
  - 601 E St NW
  - Washington DC 20049
  - (888) 687-2277
  - (202) 434-2222
  - (877) 434-7589 TTY
  - www.aarp.org
  - Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.
AMUSEMENT RIDES

Safety and Professional Services, WI Dept. of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
Email: datsps.wi.gov
Registration.

ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of
Veterinary Examining Board
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4353
datcp.VEB@wi.gov
Animal technicians and licensed veterinarians.
Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4872
datcp.wi.gov
Health, breeders, paper mills humane complaints. Import and Transfer CWD, Johne's Disease, household & exotic Pets, Premises Registration, Fairs & shows, carcass disposal.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4539
datcp.wi.gov
Pet food labels.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety
Meat Safety & Inspection Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov
Meat Safety & Inspection, Licensing, labeling & standards.

ANNUITIES

Commissioner of Insurance, Office of the
125 S Webster St
PO Box 7873
Madison WI 53707-7873
(800) 236-8517
(608) 266-0103
ocicomplaints@wi.gov
Complaints.
## ANTI-TRUST

**Justice, WI Dept. of**  
Criminal Litigation & Antitrust Unit & Consumer Protection  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1447  
doj.wi.gov  
**Justice, WI Dept. of**  
Criminal Litigation & Antitrust Unit & Consumer Protection  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1447  
doj.wi.gov

**ANTI-TRUST**  
**Antitrust questions.**

## ANTIQUE SHOPS

(SEE ALSO PAWN SHOPS)

## APPLIANCES

(SEE ALSO CONSUMER ACTION PANELS (CAPS))

**Administration, WI Dept. of**  
Division of Energy Services  
101 E Wilson St 6th Fl  
PO Box 7864  
Madison WI 53707-7864  
(608) 266-8234  
(666) 432-8947  
doa.state.wi.us  
homeenergeyplus.wi.gov  
Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Sales and repairs.

**Focus on Energy**  
1 S Pickney St Ste 340  
Madison WI 53703  
(800) 762-7077  
www.focusonenergy.com  
(9 am - 5 pm M-F).  
Energy efficiency and renewable resource program. Recycling info.  
Efficiency standards, lighting and rewards

## APPRAISERS (REAL ESTATE)

**Safety and Professional Services, WI Dept. of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(608) 266-2112  
(877) 617-1565  
dspswi.gov  
dspswi.gov  
Licensing.  
General inquiries (residential).  
Complaints.
### ARBITRATION - AUTOMOBILES

**Better Business Bureau**  
10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
bb.org/autoline  
Automobiles only, 9-5 pm CT.

### ARCHITECTS

**Safety and Professional Services, WI Dept. of**  
Architects, Professional Engineers, Designers & Professional Land Surveyors Examining Board  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dgps.wi.gov  
dgps@wi.gov  
Licensing. Includes architectural and engineering corporations.  
Complaints.

### ARSON

**Justice, WI Dept. of**  
Division of Criminal Investigation  
Arson Bureau  
17 W Main St 5th Fl  
Madison WI 53703  
(608) 266-1671  
(800) 362-3005  
doj.wi.gov  
Wisconsin Arson Tipline.  
Anonymous tips.

### ASBESTOS

**Health Services, WI Dept. of**  
Division of Public Health Asbestos & Lead Section  
1 W Wilson Rm 137  
PO Box 2659  
Madison WI 53703-2659  
(608) 261-6876  
dhs.wi.gov/lead  
dhs.wi.gov/asbestos  
Certification & training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.

### ASSESSMENTS

*(SEE ALSO PROPERTY ASSESSMENTS)*

### ASSISTED LIVING FACILITIES

**Health Services, WI Dept. of**  
Division of Quality Assurance  
1 W Wilson St  
PO Box 2969  
Madison WI 53701-2969  
(608) 266-8481  
dhs.wi.gov  
License and regulation.

### ATCP

*(SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)*

---

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### ATHLETICS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Business practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>Equipment safety.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### ATTORNEYS

**(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)**

**Lawyer Regulation, Office of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>110 E Main St Ste 315</td>
<td>(877) 315-6941</td>
<td>Competency, misconduct.</td>
</tr>
<tr>
<td>Madison WI 53703-3383</td>
<td>(608) 267-7274</td>
<td></td>
</tr>
<tr>
<td></td>
<td>wicourts.gov/olr</td>
<td></td>
</tr>
</tbody>
</table>

**Lawyer Referral & Information**

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 362-9082</td>
<td>Answers simple legal questions.</td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(608) 257-4666</td>
<td>Referrals to private attorneys in geographic areas.</td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608) 257-3838</td>
<td>Verification of attorney’s license.</td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(800) 728-7788</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td>Website forum for legal advice.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.legalexplorer.com">www.legalexplorer.com</a></td>
<td>May qualify for free advice.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.legaladvices.org">www.legaladvices.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**Fee Arbitration**

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608) 257-3838</td>
<td>Fee disputes.</td>
</tr>
<tr>
<td>Madison WI 53718</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### ATTORNEY GENERAL

**(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)**

### ALL-TERRAIN VEHICLES (ATV)

**(SEE ALSO RECREATIONAL VEHICLES)**

**Natural Resources, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-2621</td>
<td>Licensing.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td>(888) 936-7463</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>
### AUCTION

**Transportation, WI Dept. of**

Dealers & Agent Section  
4802 Sheboygan Ave Rm 201  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
DealerlicensingUnit@dot.wi.gov  
Motor Vehicle auctioneer dealer licensing information.

---

**Safety and Professional Services, WI Dept. of**

1400 E Washington Ave  
Madison WI 53703  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  
dsp@wi.gov  
Auctioneers licensing.

---

### AUDIOLOGISTS

**Safety and Professional Services, WI Dept. of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  
dsp@wi.gov  
License information.  
Number of complaints.

---

### AUTO REPAIR

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCP@wi.gov  
ATCP 132 – Does not apply to semi-tractor trailers.

---

**Better Business Bureau**

10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
(800) 273-1002  
(414) 847-6000  
www.wisconsin.bbb.org  
Autoline program, out of court settlement, arbitration.
# AUTO SAFETY

**National Highway Traffic Safety Administration**

US Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590  
(800) 424-9393  
(888) 327-4236  
www.nhtsa.gov  
www.safercar.gov/  
checkforrecalls  
Vehicle Safety Hotline.  
Report vehicle safety defects and recall information.

**Center for Auto Safety**  
1825 Connecticut Ave NW  
Ste 330  
Washington DC 20009-5708  
(202) 328-7700  
www.autosafety.org  
No phone calls - consumer must write (handle manufacturer defect complaints).

---

# AUTOMOBILES

(SEE ALSO AUTO SAFETY)

**Transportation, WI Dept. of**  
Dealers & Agent Section  
4802 Sheboygan Ave Rm 201  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
dot.wi.gov  
Dealerslicensingunit@dot.wi.gov  

**Motor Vehicle Division**  
Vehicle Emission  
Opus Inspection  
5470 S Westgate Dr  
New Berlin WI 53151  
(608) 266-7447  
vehiclequestions@dot.wi.gov  
Titles & vehicle registrations.  
(608) 266-3041  
Special-plates.dmv@dot.wi.gov  
Personalized, disabled, special plates.  
(608) 264-7447  
Information.dmv@dot.wi.gov  
Dre.dmv@dot.wi.gov  
Driver & Commercial licenses, ID Cards.
## AUTOMOBILES – CONTINUED

### Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
Agriculture, Trade and Consumer Protection, WI Dept. of  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts.

### Financial Institutions, WI Dept of

201 W Washington Ste 500  
Madison WI 53703  
(800) 452-3328  
(608) 264-7969  
www.wdfi.org  

Credit sales (financing); questions re: terms of leases.

### Commissioner of Insurance, Office of the

125 S Webster  
PO Box 7873  
Madison WI 53707-7873  
(800) 236-8517  
(608) 266-0103  
oci.wi.gov  

Rustproofing companies must be registered Wis. Stat. 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

### Transportation, US Dept of

1200 New Jersey Ave SE  
Washington DC 20590  
(888) 327-4236  
www.nhtsa.gov  

Auto Safety Hotline. Auto safety standards; recalls; importing standards; info. to detect if odometer rolled back.

### Center for Auto Safety

1825 Connecticut Ave NW  
Ste 330  
Washington DC 20009-5708  
(202) 328-7700  
www.autosafety.org/Submitcomplaint  
www.safercar.gov  

No phone calls; consumer must write (handle manufacturer defect complaints).

## AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

### Chrysler Group Customer Care

PO Box 21-8004  
Auburn Hills Mi 48321-8004  
(800)247-9753  
(800) CHRYSLER  

General customer relations.

### Dodge Customer Care

PO Box 21-8004  
Auburn Hills Mi 48321-8004  
(800) 423-6343  
(800) 4A-DODGE  

General customer relations.

---

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## AUTOMOBILES – CONTINUED

**Ford Motor Customer Service**

16800 Executive Plaza Dr  
PO Box 6248  
Dearborn MI 48126

(800) 392-3673  
[www.ford.com](http://www.ford.com)  
Customer assistance and Consumer Appeals Board (Contact dealership first).

Ford & Mercury Customer Service

(800) 521-4140

---

**General Motors Corp**

Consumer Enthusiasm  
GM Building Ste L1  
300 Renaissance Center  
Detroit MI 48265

(313) 556-5000  
[www.gm.com](http://www.gm.com)  
Customer assistance.

---

**Chevrolet (GEO) Motor Division**

PO Box 33136  
Detroit MI 48323-5136

(800) 222-1020  
[www.chevrolet.com](http://www.chevrolet.com)  
Customer assistance (Contact dealership first).

---

**Buick Motor Division**

Customer Assistance  
PO Box 33136  
Detroit MI 48232-5136

(800) 521-7300  
[www.buick.com](http://www.buick.com)

---

**Cadillac Motor Division**

Customer Assistance  
PO Box 33169  
Detroit MI 48232-5169

(800) 458-8006  
[www.cadillac.com](http://www.cadillac.com)

---

**GMC Customer Assistance Center**

PO Box 33172  
Detroit MI 48232-5172

(800) 462-8782  
[www.gmc.com](http://www.gmc.com)

---

**GM of Canada**

1908 Colonel Sam Dr  
Oshawa Ontario  
Canada L1H

(800) 263-3777  
Canadian customer assistance.

---

**Center for Auto Safety**

1825 Connecticut Ave NW Set 330  
Washington DC 20009-5708

(202) 328-7700  
[www.autosafety.org](http://www.autosafety.org)  
Policy adjustments (hidden warranties). Consumer should call area manufacturer’s office NOT the dealership or CAS.
<table>
<thead>
<tr>
<th>AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING CONTINUED</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>National Institute for Automotive Service Excellence (ASE)</strong></td>
</tr>
<tr>
<td>101 Blue Seal Dr SE Ste 101</td>
</tr>
<tr>
<td>Leesburg VA 20175</td>
</tr>
<tr>
<td>(703) 669-6600</td>
</tr>
<tr>
<td>(800) 390-6789</td>
</tr>
<tr>
<td><a href="http://www.ase.com">www.ase.com</a></td>
</tr>
<tr>
<td>To find ASE blue seal facility and car care tips</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>CARFAX Inc</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>5860 Trinity Pkwy Set 600</td>
</tr>
<tr>
<td>Centerville VA 20120</td>
</tr>
<tr>
<td>carfax.com</td>
</tr>
<tr>
<td>Check a car’s title history. Requires a one-time charge.</td>
</tr>
</tbody>
</table>
# BABY EQUIPMENT

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Product safety.

---

# BAD CHECKS

**Wisconsin Sheriffs and Deputy Sherriff’s Association**  
6737 W Washington St Ste 4210  
Milwaukee WI 53214  
(414) 488-3906  
www.wsdsa.org  
(715) 723-7173  

Directory of all sheriffs, Deputy Sheriffs and local county District Attorney’s  
For list of District Attorney’s.  
Enforcement of the Wis. “Worthless Check Statute 943.24”.

---

# BADGER CARE PLUS

**Health Services, WI Dept. of**  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-1865  
dhs.wi.gov  
ACCESS.wi.gov  

Member Services Hotline  
(M-F 8 am - 6 pm).  
To apply in person, contact county or tribal agency.  
To apply online.

---

**Health & Human Services, US Dept. of**  
200 Independence Ave SW  
Washington DC 20201  
(877) 696-6775  
hhs.gov  

Health insurance for children.

---

# BAIT AND SWITCH ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Fraudulent Advertising, Wis. Stats. § 100.18.
### BANKRUPTCY

**Bankruptcy Courts, US**
- **Eastern District (Milwaukee)**
  - US Courthouse & Federal Bldg
  - 517 E Wisconsin Ave Rm 126
  - Milwaukee WI 53202
  - (414) 297-3291
  - (666) 222-8029
  - (866) 582-3156
  - wieb.uscourts.gov
  - **Main Number.**
  - **Case information number.**
  - **File a claim electronically.**

- **Western District (Madison)**
  - US Courthouse
  - 120 N Henry Rm 340
  - PO Box 548
  - Madison WI 53701
  - (608) 264-5178
  - (800) 743-8247
  - wiwb.uscourts.gov
  - **Clerk's office- Madison**
  - **Case information number.**

- **Western District (Eau Claire)**
  - US Courthouse
  - 500 Barstow St Rm 100
  - PO Box 5009
  - Eau Claire WI 54702-5009
  - (715) 839-2980
  - (800) 743-8247
  - www.wiwb.uscourts.gov
  - **Clerk's office – Eau Claire.**
  - **Case information number.**

### BANKS

**Financial Institutions, WI Dept. of**
- 201 W Washington Ste 500
- PO Box 8041
- Madison WI 53708-8041
- (800) 452-3328
- (608) 264-7969
- (608) 261-7578
- www.wdfi.org
  - **General referrals. Jurisdiction:**
  - Licensing & supervisory power over various lending agencies.
  - Regulatory authority under the collateral loan law, the discount loan law and small loan law.
  - Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies.
  - Regulatory authority over state banks.
  - Administrator of the Wisconsin Consumer Act.

**Consumer Financial Protection Bureau**
- 1700 G St
- Washington D.C. 20552
- (855) 411-2372
- www.consumerfinance.gov
- http://www.consumerfinance.gov/complaint/
  - **Educate, enforce and study of Federal consumer financial protection laws. Complaints. Submit on-line complaint.**

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## BANKS CONTINUED

**Federal Deposit Insurance Corporation (FDIC)**

550 17th St NW  
Washington DC 20429  
(877) 275-3342  
[www.fdic.gov](http://www.fdic.gov)

Refer for general consumer information on:
- state chartered banks that are not members of Federal Reserve.
- Deposit insurance.
- How to obtain financial reports of FDIC insured institutions.
- Failure of financial institutions.
- Compliance or civil rights matter.

**Federal Reserve Consumer Help**

PO Box 1200  
Minneapolis MN 55480  
(888) 851-1920  
[federalreserveconsumerhelp.gov](http://federalreserveconsumerhelp.gov)

Complaints against banks.

**Comptroller of the Currency, US Office of the (OCC)**

Customer Assistance Group  
1301 McKinney St Ste 3450  
Houston TX 77010  
(713) 336-4301 FAX  
(800) 613-6743  
[www.helpwithmybank.gov](http://www.helpwithmybank.gov)  
[www.occ.gov](http://www.occ.gov)

Charter/supervise national banks.  
Handle complaints against National banks for every state.

## BARBERS

**Safety and Professional Services, WI Dept. of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877) 617-1565  
(608) 266-2112  
[dspswi.gov](http://dsps.wi.gov)  
[dspswi.gov](http://dsps.wi.gov)

Licensing and number of complaints.

## BASEMENT WATERPROOFING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcpwi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)

Chapter ATCP 133 “Basement Waterproofing - Unfair Trade Practices.”

## BATHROOM FACILITIES (PUBLIC)

**Safety and Professional Services, WI Dept. of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dspswi.gov](http://dsps.wi.gov)  
[dspswi.gov](http://dsps.wi.gov)

Contact local building inspector.  
See SPS Chapters 61-65 (formerly COMM chapters).
Better Business Bureau
Wisconsin Main Office
10019 W Greenfield Ave
Milwaukee WI 53214
(800) 273-1002
(414) 847-6000
www.bbb.org
Toll free for Wisconsin residents & In-state Autoline arbitration Complaints.
Complaints Inquiries (outside Milwaukee).

Better Business Bureau
NE Wisconsin Regional Office
1047 N Lynndale Dr Ste 1A
Appleton WI 54914
(920) 734-4352
www.bbb.org

Better Business Bureau
SW Wisconsin Regional Office
2702 International Ln Ste 112
Madison WI 53704
(608) 268-2221
www.wisconsin.bbb.org

Council of Better Business Bureau Inc
3033 Wilson Blvd Ste 600
Arlington VA 22201
(703) 276-0100
www.bbb.org
For phone numbers and addresses of BBB’s in US and Canada go to www.bbb.org/bbb-locator.
Information on non-profit organizations, Business Hotline, (Membership direct line).
BEVERAGE LICENSING

Revenue, WI Dept. of
2135 Rimrock Rd
Mail Stop 6-107
PO Box 8900
Madison WI 53708-8900
(608) 266-6701
Wholesale beverage licensing.
(608) 261-6435
revenue.wi.gov

BICYCLES

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
Product safety.
datcp.wi.gov
DATCPHotline@wi.gov

BID-RIGGING

(SEE ALSO ANTI-TRUST) BINGO

BINGO

(SEE ALSO CONTESTS)

Administration, WI Dept. of
Division of Gaming
3319 W Beltline Hwy 1st Fl
PO Box 8979
Madison WI 53708-8979
(608) 270-2530
Charitable bingo, raffles, and crane games.
(608) 270-2555
doa.wi.gov/divisions/gaming

BIRTH CERTIFICATES

Vital Records, WI Office of
PO Box 309
Madison WI 53701-0309
(608) 266-1371
To speak with representative.
(608) 266-1373
dhs.wi.gov/vital records
Information on marriage, death, divorce, domestic partnerships, & birth certificates.

BLIND & VISUALLY IMPAIRED

Health Services, WI Dept. of
Bureau of Blind Services
1 W Wilson St Rm 558
PO Box 7851
Madison WI 53707-7851
(888) 879-0017
Services for the blind.
dhs.wi.gov/blind

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### BOATS, LICENSING AND SAFETY

**Natural Resources, WI Dept. of**

<table>
<thead>
<tr>
<th>Boat Safety Unit</th>
<th>(608) 266-2621</th>
<th>Boat licensing &amp; titling section. Does not license dealers or Marinas. ATV and snowmobile registration.</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(888) 936-7463</td>
<td>Law enforcement and marine investigations.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
<td>(608) 266-0859</td>
<td></td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Boat Owners, US Association of the**

<table>
<thead>
<tr>
<th>880 S Pickett St</th>
<th>(703) 461-2878</th>
<th>Main Number.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexandria VA 22304-4606</td>
<td>(800) 395-2628</td>
<td>Membership Number.</td>
</tr>
<tr>
<td></td>
<td>(800) 888-4869</td>
<td>Towing Information Number.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.boatus.com">www.boatus.com</a></td>
<td>Boat repair disputes: contact private attorney or go to Small Claims Court.</td>
</tr>
</tbody>
</table>

### BODY PIERCING

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(877) 617-1565</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### BONDS

*(SEE ALSO SECURITIES)*

### BOOKS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Sales.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### BOTTLED WATER

*(SEE ALSO SODA WATER BEVERAGE)*

### BOXING

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>1400 E Washington Ave</th>
<th>(877) 617-1565</th>
<th>Licensing. Number of complaints.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
# Resource and Referral Information

## Breast Implants

**Food & Drug Administration, US**  
Breast Implant Info Line  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
(301) 827-4573  
www.fda.gov  
General inquiries. Medical device info.  
Breast implant consumer inquiries.

## Brokers

**Financial Institutions, WI Dept. of**  
Securities Division  
201 W Washington Ave 3rd Fl  
PO Box 1768  
Madison WI 53703-1768  
(800) 472-4325  
(608) 266-1064  
www.wdfi.org  
Investments & Securities.  
Licenses stock brokers, dealers in securities.

## Budget Counseling

**Financial Institutions, WI Dept. of**  
PO Box 8041  
Madison WI 53708-8041  
(800) 452-3328  
(608) 264-7969  
www.wdfi.org  
WI Consumer Act, Ch. 421-427 regulate consumer credit transactions. Check local telephone book yellow pages under:  
- budget counseling.  
- credit counseling.  
- credit repair  
Call County Social Services.

## Building Codes/Inspectors

**Rental Unit Inspections**  
Contact City Clerk’s Office.

**Safety and Professional Services, WI Dept. of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(608) 266-2112  
(877) 617-1565  
dspw.wi.gov  
New construction only or complaints against building inspectors.

**Neighborhood Services, Dept. of**  
City of Milwaukee  
841 N Broadway 1st Fl  
Milwaukee WI 53202  
(414) 286-2268  
city.milwaukee.gov  
Building inspection, sanitation issues, pests.
### BUNGEE JUMPING

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave</td>
<td>(608) 266-2112</td>
<td><a href="mailto:dsp@wi.gov">dsp@wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(877) 617-1565</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Inspection.

### BURGLAR ALARMS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### BUSINESS AND BUSINESS OPPORTUNITIES

(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Fact Sheet available.

Complaints.

**Inspector General, Office of**

US Dept. of Commerce – Hotline

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>1401 Constitution Ave NW</td>
<td>(800) 424-5197</td>
<td><a href="http://www.oig.doc.gov">www.oig.doc.gov</a></td>
</tr>
<tr>
<td>Washington DC 20230</td>
<td>(202) 482-4661</td>
<td></td>
</tr>
</tbody>
</table>


**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7158</td>
<td>(800) 940-7232</td>
<td><a href="http://www.wisconsinsbdc.org">www.wisconsinsbdc.org</a></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Business helpline.
### BUSINESS AND BUSINESS OPPORTUNITIES

**Small Business Administration, US**  
409 3rd St SW  
Washington DC  20416  
(800) 659-2955  
(800) 827-5722  
www.sba.gov  
Disaster Loans.  
Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

**Small Business Administration, US (WI)**  
310 W Wisconsin Ave Ste 580W  
Milwaukee WI  53203  
(414) 297-3941  
www.sba.gov

**Small Business Development Center**  
432 N Lake St Rm 423  
Madison WI  53706  
(608) 263-7794  
(800) 940-7232  
wisconsinsbdc.org  
“Starting a Business” brochure.

**Wisconsin Small Business Administration**  
740 Regent St Ste 204  
Madison WI  53715  
(608) 441-5261  
www.sba.gov  
(8 am – 4:30 pm M-F)  
Has prepared info to mail.

### BUSINESS PERMITS

**Wisconsin Business Answer Line**  
Small Business Development  
(800) 940-7232  
Help line.  Referrals to proper agency.  
Info for licenses and permits.  
Tax requirements and employer requirements.

**Wisconsin Business Answer Line**  
Center (UW-Madison SBDC)  
(608) 263-7680  
www.wisconsinsbdc.org

### BUSING-SCHOOL

**Wisconsin School Bus Association**  
1015 Erie Ave  
Sheboygan WI  53081  
(920) 457-7008  
General information.

**Public Instruction, WI Dept of**  
125 S Webster St  
PO Box 7841  
Madison WI  53707-7841  
(608) 266-2146  
Not a consumer hotline; consumers should contact local school board.

---

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
BUYING CLUBS (FUTURE SERVICE PLANS)
(SEE ALSO LEASES – CONSUMER GOODS)

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Wis. Stats. Ch. 136.

BUY ONE, GET ONE FREE
(SEE ALSO COMPARATIVE PRICE ADVERTISING)
### CABLE TV

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

### CAMP GROUNDS

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Food and Recreational Safety</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(608) 224-4700</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Campground evaluation &amp; permits, special event campgrounds.</td>
</tr>
</tbody>
</table>

### CANADA

**Better Business Bureaus in Canada**

<table>
<thead>
<tr>
<th>Better Business Bureaus in Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>(416) 644-4936</td>
</tr>
<tr>
<td><a href="http://www.bbb.org/bbb-locator">www.bbb.org/bbb-locator</a></td>
</tr>
<tr>
<td><a href="mailto:info@ottawa.bb.org">info@ottawa.bb.org</a></td>
</tr>
</tbody>
</table>

**Consumer Affairs Offices in Canada**

<table>
<thead>
<tr>
<th>Industry Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>235 Queen St</td>
</tr>
<tr>
<td>Ottawa, Ontario KIA 0H5</td>
</tr>
<tr>
<td>(343) 291-3280</td>
</tr>
<tr>
<td>canlaw.com/credit/corpconsumer-bureau.htm</td>
</tr>
<tr>
<td>Contact for consumer affairs across Canada.</td>
</tr>
</tbody>
</table>

### CAP

<table>
<thead>
<tr>
<th>CAP</th>
</tr>
</thead>
<tbody>
<tr>
<td>(SEE ALSO CLIENT ASSISTANCE PROGRAM)</td>
</tr>
</tbody>
</table>

### CAP’S (CONSUMER ACTION PANELS)

<table>
<thead>
<tr>
<th>CAP’S (CONSUMER ACTION PANELS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(SEE ALSO APPLIANCES)</td>
</tr>
</tbody>
</table>

**AUTOCAP (Effective 1995)**

<table>
<thead>
<tr>
<th>Auto Consumer Action Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>8400 Wespark Dr</td>
</tr>
<tr>
<td>McLean VA 22102</td>
</tr>
<tr>
<td>(703) 821-7144</td>
</tr>
<tr>
<td><a href="http://www.nada.org">www.nada.org</a></td>
</tr>
<tr>
<td>Third party dispute program</td>
</tr>
<tr>
<td>administered by State Automobile</td>
</tr>
<tr>
<td>Dealers Assn. National Automobile</td>
</tr>
<tr>
<td>Dealers Association website.</td>
</tr>
</tbody>
</table>
CAPITOL POLICE, WI
Administration, WI Dept of
Capitol Police, WI
Madison Headquarters
State Capitol Bldg
2E Main St N Rm B2
Madison WI 53702
(608) 266-7700
(608) 266-8797
Emergency.
Non-emergency.

Administration, WI Dept of
Capitol Police, WI
Milwaukee Headquarters
819 N 6th St
Milwaukee WI 53203
(414) 227-4691

CAR
(SEE ALSO AUTOMOBILES)

CAR SEATS
(SEE ALSO CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)
Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(608) 266-2112
(877) 617-1565
dsp.wi.gov
Inspections. Registration.

CARPETING
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Carpet and Rug complaints –
including installation and product
safety.

Carpet & Rug Institute
Consumer Information
100 S Hamilton St
Dalton GA 30720
(706) 278-3176
www.carpet-rug.org
Carpet & indoor air quality
questions; can track down
manufacturer of your carpet; have
technical & consumer information
on request. Is a trade association.
No complaints but can refer you to a
certified carpet inspector in area.
**CASINO NIGHTS - (LAS VEGAS CASINO NIGHTS)**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Casino nights are illegal lotteries.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>Fact sheet available.</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Enforced by DA.</td>
</tr>
</tbody>
</table>

**CELLULOSE INSULATION**

(SEE ALSO INSULATION)

**CEMETERIES**

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>1400 E Washington Ave</th>
<th>(877) 617-1565</th>
<th>Salespersons and authorities.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**CENSUS**

<table>
<thead>
<tr>
<th>Census Bureau, US</th>
<th>1111 W 22nd St Ste 400</th>
<th>(800) 865-6384</th>
<th>Chicago Regional Office supporting AK, IL, IN, IA, MI, MN and WI.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Oak Brook IL 60523-1918</td>
<td>(630) 288-9200</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.census.gov">www.census.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:chicago.regional.office@census.gov">chicago.regional.office@census.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**CERTIFICATE OF FREE SALE**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(608) 224-4700</th>
<th>Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Food and Recreational Safety</td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:datcpfeedexport@wi.gov">datcpfeedexport@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**CHAIN DISTRIBUTORSHIPS**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>ATCP Chapter 122 “Chain Distributorship Schemes.”</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
# RESOURCE AND REFERRAL INFORMATION

## CHAIN LETTERS
*(SEE ALSO POSTAL INSPECTOR)*

**Chief Postal Inspector**  
US Postal Inspection Service  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-3255  
(877) 876-2455  
www.postalinspectors.uspis.gov  
Law enforcement of postal service.  
Investigates theft and fraud of mail.  
Refer callers to Legislative  
Reference Bureau for copies of law.

**Local Post Office**  
Check local telephone directory  
also.  
www.usps.com

## CHAMBER OF COMMERCE

**Greater Madison Chamber of Commerce (GMCC)**  
615 E Washington Ave  
Madison WI 53701  
(608) 256-8348  
www.madisonchamber.com  
info@madisonchamber.com  
Listing of members. Links to  
businesses. Links to visiting  

**Wisconsin Manufacturers & Commerce**  
501 E Washington Ave  
Madison WI 53703-2914  
(608) 258-3400  
www.wmc.org  
State of WI Chamber of commerce  
and business trade association.  
Listing of members. Links to other  
chambers of commerce.

## CHARGEBACK
*(SEE ALSO CREDIT CARDS)*

## CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
PO Box 8041  
Madison WI 53708-8041  
(608) 267-1711  
(800) 452-3328  
wdfi.org  
wdfi.org/CharitableOrganizations/  
default.htm  
Complaints. Each charity has to file  
an annual report with the Dept. of  
Financial Institutions detailing how  
its money is spent.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheets available.

**Justice, WI Dept of**  
Civil Litigation  
17 W Main St 6th Fl  
Madison WI 53703  
(608) 266-3952  
doj.state.wi.us  
Charitable trusts and private  
foundation forms are kept on file.
## Charitable Games, Organizations, & Solicitations Continued

### Better Business Bureau Wise Giving Alliance

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>3033 Wilson Blvd Ste 600, Arlington VA 20221</td>
<td>(703) 276-0100</td>
<td>give.org, <a href="mailto:give@council.bbb.org">give@council.bbb.org</a></td>
<td>Better Business Bureau wise giving Alliance Reports.</td>
</tr>
</tbody>
</table>

### Internal Revenue Service (IRS)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal Revenue Service, Kansas City MO 64999</td>
<td>(877) 829-5500</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td>List of legitimate charities and nonprofit groups.</td>
</tr>
</tbody>
</table>

### Check Cashing Business

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
</table>

### Chemicals, Hazardous Substances

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, Madison WI 53708</td>
<td>(800) 422-7128, (608) 224-4945</td>
<td><a href="mailto:datcp.weightsandmeasures@wi.gov">datcp.weightsandmeasures@wi.gov</a>, datcp.wi.gov</td>
<td>Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR.</td>
</tr>
</tbody>
</table>
CHILD ABUSE

Children & Families, WI Dept of
201 E Washington Ave 2nd Fl
PO Box 8916
Madison WI 53708-8916
(608) 267-3905
(608) 266-6836 FAX
dcfweb.wi.gov

General Information.
Child abuse reporting varies by county where child or family resides.

County Social Services
Human Services, WI Dept of
1 W Wilson St
Madison WI 53701
dhs.wi.gov/areaadmin/hsd-programs.htm
Check your local telephone directory.

Children and Families, WI Dept of
Milwaukee Child Welfare
201 E Washington Ave, 2nd Fl
PO Box 8916
dcfmilwaukeechildwelfare@wi.gov

CHILD CARE

Children & Families, WI Dept of
Early Care & Education
201 E Washington Ave Rm B205
PO Box 8916
dcf.wi.gov
(608) 266-9314

Day Care Centers – Licensing
Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county. Fraud.

(877) 302-FRAUD

CHILD FIND PROGRAM (FINGERPRINTING)

National Child Identification Program
4700 Bryant Irvin Ct Ste 301
Fort Worth TX 76107
(972) 934-2211
www.childidprogram.com
To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.

National Center for Missing and Exploited Children
699 Prince St
Alexandria VA 22314-3175
(800) 843-5678
(703) 224-2150
www.missingkids.com
Information and resources to find missing children.
CHILD LABOR

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave  (608) 266-6860
PO Box 8928           dat.wi.gov
Madison WI 53708-8928  Minors age 11-17
                      Child labor laws.

Workforce Development, WI Dept of
Milwaukee Office
819 N 6th St Rm 723     (414) 227-4384
Milwaukee WI 53203     (414) 227-4981Fax
                        erinfo@dwd.wi.gov
                          Minors age 11-17. Milwaukee area.

CHILD RESTRAINING SEATS

Transportation, WI Dept of
Motor Vehicle Division
4802 Sheboygan Ave  (866) 511-9467
Madison WI 53707     (608) 266-0550
                      dot.wi.gov
                           Wisconsin information.

Transportation, US Dept of
Consumer Service
1200 New Jersey Ave SE  (800) 424-9393
Washington DC 20590       (888) 327-4236
                          www.nhtsa.dot.gov
                          nhtsa.webmaster@dot.gov
                                Car seat safety.

Wisconsin Info Network for Safety (WINS)
52 Sunset Blvd  (866) 511-9467
Stevens Point WI 54481  www.wcpsa.com
                          wins@wcpsa.net
                          DOT funded Provides information on car safety seats and other child transport questions/laws.
                          Child Passenger Safety (CPS) Training general information Requests.

Agriculture, Trade and Consumer Protection, WI Dept of
Product Safety
2811 Agriculture Dr  (800) 422-7128
PO Box 8911          datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
                          Product safety. ATCP 139.
**CHILD RESTRAINING SEATS CONTINUED**

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD  20814  
(301) 504-7923  
(800) 638-2772  
www.cpsc.gov

**CHILD SUPPORT**

**Workforce Development, WI Dept of**

Bureau of Child Support  
201 E Washington Ave  
PO Box 7946  
Madison WI 53707-7946  
(608) 266-9909  
dwd.wi.gov  
Interstate locator.

**Children and Families, WI Dept of**

Child Support Bureau  
201 E Washington Ave 2nd Fl  
Madison WI  53703  
(608)267-3905  
dcf.wi.gov  
General information. Assists parents get court orders for financial and medical support for their children.

**County Family Court Commissioner Economic Assistance**

Economic Assistance  
dcf.wisconsin.gov/bcs/agencylist.htm  
Local child support agency link.

**CHILDREN AND FAMILIES, WI DEPT OF**

**Children and Families, WI Dept of**

201 E Washington Ave 2nd Flr  
Madison WI  53703  
(608) 267-3905  
dcf.wi.gov  
Child welfare, child support, foster care and adoption early care & education.

**CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD**

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
Licensing requirements. Complaints.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Billing problems.
CHRISTMAS DECORATIONS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Dangerous, ATCP 139.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

CIGARETTE SALES
Revenue, WI Dept of
Cigarette & Tobacco Division
2135 Rimrock Rd (608) 266-8970 Inquiries regarding cigarette &
PO Box 8933 (608) 266-6701 tobacco taxation.
Madison WI 53708-8933 revenue.wi.gov

CIVIL LIBERTIES
American Civil Liberties Union of Wisconsin
207 E Buffalo St Ste 325 (414) 272-4032 Defends civil liberties and rights of
Milwaukee WI 53202-5774 www.aclu-wi.org Wisconsin residents.
Hours: 9:00 am – 5:00 pm.

Civil Rights, City of Madison Dept of
210 ML King Jr Blvd Rm 523 (608)266-4910 Hours: M – F 8 am – 4:30 pm.
Madison WI 53703 cityofmadison.com/dcr
dcr@cityofmadison.com

CLASS ACTIONS (PRIVATE LAWSUITS)
Classaction.org Classaction.org Periodical may also be available at
libraries.

CLEANING PRODUCTS (HOUSEHOLD)
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Complaints.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
Wisconsin Clean Sweep
2811 Agriculture Dr (608) 224-4545 Disposal of agriculture chemicals,
PO Box 8911 datpcswp@wi.gov hazardous wastes, household
Madison WI 53708-8911 chemicals.

Wisconsin Department of Agriculture, (800) 422-7128
Trade and Consumer Protection (DATCP) Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## CLIENT ASSISTANCE PROGRAM (CAP)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Ag Development  
Client Assistance Program  
2811 Agriculture Dr  
Madison WI 53708  
(800) 362-1290  
(608) 224-5071  
Email: DATCPHotline@wi.gov  
Information referral and client advocacy on vocational or independent living.

## CLOTHING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 362-1290  
(608) 224-5071  
datcp.wi.gov  
DATCPHotline@wi.gov  
Flammable, labels.

## COBRA ACT

**Labor, US Dept of**  
Employee Benefit Security Administration  
200 Constitution Ave NW  
Washington DC 20210  
(202) 219-8776  
(312) 353-0900  
(866) 444-3272  
www.dol.gov  
National number.  
WI claims through the IL regional office.  
EBSA National Toll Free Number.

## COLLECTION AGENCIES PRACTICES

**Financial Institutions, WI Dept of**  
PO Box 8041  
Madison WI 53708-8041  
(608) 261-9555  
(800) 452-3328  
(608) 284-7969  
www.wdfi.org  
Collection agencies inquiries.  
Collection calls, consumer tips, prohibited practices.

## COLLEGE – TECHNICAL

(SEE ALSO TECHNICAL COLLEGES)

## COMMODITIES

**Commodities Futures Trading Commission, US**  
525 W Monroe St Ste 1100  
Chicago IL 60661  
(312) 596-0700  
www.cftc.gov  
Central Region agency.
### COMMUNICATION

(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

**Federal Communication Commission (FCC)**

| 445 12th St SW | (888) 225-5322 | Consumer Center, complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo. |
| Washington DC 20554 | www.fcc.gov |

**COMMUNITY COLLEGES**

**Wisconsin Technical College System Board**

| 4622 University Ave | (608) 266-1207 | Approval board accreditations. |
| Madison WI 53705 | www.wtcsystem.edu |

**COMMUNITY ADVOCATES**

**Community Advocates**

| 728 N James Lovell St | (414) 449-4777 | Advocacy services for families & individuals to meet basic needs. |
| Milwaukee WI 53223 | http://community advocates.net |

### COMPARATIVE PRICE ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept of**

| 2811 Agriculture Dr | (608) 224-4925 | ATCP 124. |
| Madison WI 53708-8911 | (608) 224-4989 | datcp.wi.gov |

### COMPTROLLER OF THE CURRENCY, US OFFICE OF THE

**Comptroller of the Currency, Office of the**

| 1301 McKinney St Ste 3450 | (800) 613-6743 | M/F 7:00 am - 7:00 pm. Complaints against national banks or federal savings. |
| Houston TX 77010 | helpwithmybank.gov |

### COMPUTER DATING SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept of**

| 2811 Agriculture Dr | (800) 422-7128 |
| PO Box 8911 | datcp.wi.gov |
| Madison WI 53708-8911 | DATCPHotline@wi.gov |
### CONDEMNATION

**Safety and Professional Services, WI Dept of**
- 1400 E Washington Ave
- PO Box 8935
- Madison WI 53708-8935
- (877) 617-1565
- (608) 266-2112
- dmps.wi.gov

Eminent domain/ condemnation in government projects/ relocation assistance.

### CONDOMINIUMS

(SEE ALSO TIMESHARES, REAL ESTATE, OR INVESTMENTS & SECURITIES)

**Agriculture, Trade and Consumer Protection, WI Dept of**
- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911
- (800) 422-7128
- (608) 224-4976
- datcp.wi.gov
- DATCPHotline@wi.gov

Wis. Stats. § 703 -Condominium,
Wis. Stats. § 707 Timeshare.
Contact an attorney for legal advice.

### CONSUMER ACT, WISCONSIN

**Financial Institutions, WI Dept of**
- 201 W Washington Ste 500
- PO Box 8041
- Madison WI 53708-8041
- (800) 452-3328
- www.wdfi.org

General inquiries.

### CONSUMER ACTION HANDBOOK

**National Contact Center**
- US General Services Administration
- Office of Citizen Services & Innovative Technologies
- 1800 F St NW
- Washington DC  20405
- (800) 333-4636
- (844) USA-GOV1
- (844) 872-4681
- usa.gov/consumer

Handbook provides a consumer assistance directory and public resources and contact information.
## RESOURCE AND REFERRAL INFORMATION

### CONSUMER EDUCATION

(SEE ALSO SCHOOLS)

**Public Instruction, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster St</td>
<td>(800) 243-8782</td>
<td>(608) 266-2188</td>
<td>Publication and sales. Consumer Ed. Curriculum Guide for Wis. public high schools and other information &amp; materials.</td>
</tr>
<tr>
<td>PO Box 7841</td>
<td></td>
<td></td>
<td>General information.</td>
</tr>
<tr>
<td>Madison WI 53707-7841</td>
<td>(800) 441-4563</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>dpi.wi.gov</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Agriculture, Trade and Consumer Protection WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>(608) 224-4976</td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Federal Information Center, US**

US General Services Administration

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Citizen Services &amp;</td>
<td>(844) USA-GOV1</td>
<td>(844) 872-4681</td>
<td>Answer questions about programs of any federal agency. How to get Visa or passport information.</td>
</tr>
<tr>
<td>Innovative Technologies</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1800 F St NW</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20405</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.usa.gov/consumer">www.usa.gov/consumer</a></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CONSUMER ORGANIZATIONS - WISCONSIN

**Center for Consumer Affairs**

University of Wisconsin Milwaukee

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>161 W Wisconsin Ave Ste 6000</td>
<td>(800) 222-3623</td>
<td>(414) 227-3200</td>
<td>Continuing education for consumers.</td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="http://uwm.edu/sce/community-">http://uwm.edu/sce/community-</a></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>engagement/</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CONSUMER PRICE INDEX


<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>J C Kluczynski Federal Bldg</td>
<td>(312) 353-1880</td>
<td>(312) 353-1886 FAX</td>
<td>8 am - 4 pm CST. Midwest office – handles Wisconsin.</td>
</tr>
<tr>
<td>230 S Dearborn St Rm 960</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chicago IL 60604</td>
<td><a href="http://www.bls.gov">www.bls.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:blsinfoChicago@bls.gov">blsinfoChicago@bls.gov</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| **CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US**  
| **SEE ALSO PRODUCT SAFETY** |
| Consumer Product Safety Commission, US |
| 4330 E West Highway | (301) 504-7923 | M-F 8-4:30 EST. |
| Bethesda MD 20814 | (800) 638-2772 | Product safety issues. |
| | www.cpsc.gov | Product recalls. |
| | | Recorded message. |

| **CONSUMER PROTECTION**  
| Agriculture, Trade and Consumer Protection, WI Dept of |
| 2811 Agriculture Dr | (800) 422-7128 | For a listing of US state, county and city government consumer protection offices online at: |
| PO Box 8911 | datcp.wi.gov | www.usa.gov/topics/handbook. |
| Madison WI 53708-8911 | DATCPHotline@wi.gov | |

| **CONSUMER REPORTS MAGAZINE** |
| Consumer Reports |
| 101 Truman Ave | (800) 666-5261 | Past copies of magazine and annual Buyer’s Guides available in local Public Library. |
| Yonkers NY 10703 | ConsumerReports.org | |

| **CONTACT LENSES** |
| US Food & Drug Administration |
| Office of Communication & Education |
| Center for Devices & Radiological Health |
| 10903 New Hampshire Ave | (888) 463-6332 | Product Safety. |
| W066-4621 | (920) 433-3924 | Green Bay. |
| Silver Spring MD 20993 | (608) 264-5332 | Madison. |
| | (414) 771-7167 | Milwaukee. |
| | www.fda.gov | |
### CONTESTS
*(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)*

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Fact sheets available. Chapters 945, Gambling statute. Refer to private attorney for further information.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Administration, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Gaming</td>
</tr>
<tr>
<td>3319 W Beltline Hwy #1</td>
</tr>
<tr>
<td>Madison WI 53713</td>
</tr>
<tr>
<td>PO Box 8979</td>
</tr>
<tr>
<td>Madison WI 53708-8979</td>
</tr>
<tr>
<td>(608) 270-2530</td>
</tr>
<tr>
<td>(608) 270-2552</td>
</tr>
<tr>
<td>doa.wi.gov/division/gaming</td>
</tr>
<tr>
<td>Bingo and crane games. Raffles.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Justice, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assistant Attorney General</td>
</tr>
<tr>
<td>17 W Main St 5th Fl</td>
</tr>
<tr>
<td>Madison WI 53702</td>
</tr>
<tr>
<td>(608) 267-2070</td>
</tr>
<tr>
<td>doj.wi.gov</td>
</tr>
<tr>
<td>Questions from Media and DA’s only, gambling.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Wisconsin Lottery</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8941</td>
</tr>
<tr>
<td>Madison WI 53708-8941</td>
</tr>
<tr>
<td>(608) 261-4916</td>
</tr>
<tr>
<td>(608) 266-7777</td>
</tr>
<tr>
<td><a href="http://www.wilottery.com">www.wilottery.com</a></td>
</tr>
<tr>
<td>General.</td>
</tr>
<tr>
<td>To check lottery numbers.</td>
</tr>
</tbody>
</table>
## CONTRACTORS

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Home improvements, ATCP 110 Unfair Trade Practices,</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>(misrepresentations).</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ste 500</td>
<td>(800) 452-3328</td>
<td></td>
<td>Loans, financial.</td>
</tr>
<tr>
<td>Madison WI 53703-7876</td>
<td>(608) 266-7583</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Safety and Professional Services, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td></td>
<td>Licensing, Credential, Registration requirements. Verify if a contractor holds a current license, credential or registration. General information.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

## CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)

## COOPERATIVES

### Wisconsin Electric Cooperative Association

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>222 W Washington Ave Ste 680</td>
<td>(608) 467-4649</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>(608) 467-4650</td>
<td><a href="http://www.weca.coop">www.weca.coop</a></td>
<td></td>
</tr>
</tbody>
</table>

### Cooperative Network

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 S Pinckney Ste 810</td>
<td>(608) 258-4400</td>
<td><a href="http://www.cooperativenetwork.coop">www.cooperativenetwork.coop</a></td>
<td>Trade association for cooperative.</td>
</tr>
<tr>
<td>Madison WI 53703-2869</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## COPYRIGHTS
(SEE ALSO PATENTS OR TRADE NAMES/TRADemarks)

**Library of Congress, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 Independence Ave SE</td>
<td>(877) 476-0778</td>
<td><a href="http://www.copyright.gov">www.copyright.gov</a></td>
<td>Administered by this office. Protects work of authors, composers and artists, obtain copyright, patent forms.</td>
</tr>
<tr>
<td>Washington DC 20559</td>
<td>(202) 707-3000</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## CORPORATION INFORMATION

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703</td>
<td>(800) 452-3328</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Revenue, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608) 266-2772</td>
<td>revenue.wi.gov</td>
<td>Corporation, franchise, income tax Franchise tax hotline.</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>(608) 266-1143</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8949</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8949</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## CORRECTIONS, WISCONSIN DEPT OF

**Corrections, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3099 E Washington Ave</td>
<td>(608) 240-5000</td>
<td>doc.wi.gov</td>
<td>Regulate and oversight over Wisconsin detention facilities.</td>
</tr>
<tr>
<td>PO Box 7925</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7925</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## CORRESPONDENCE SCHOOLS
(SEE ALSO SCHOOLS)

**Education Approval Board**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>431 Charmany Dr Ste102</td>
<td>(608) 266-1996</td>
<td>eab.state.wi.us</td>
<td>Evaluates and approves private trade, technical, career, distance learning and degree-granting schools</td>
</tr>
<tr>
<td>Madison WI 53719</td>
<td></td>
<td><a href="mailto:eabmail@eab.wisconsin.gov">eabmail@eab.wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

41
### COSMETICS

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Advertising, product safety, ATCP 139</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Food and Drug Administration, US

<table>
<thead>
<tr>
<th>Center for Food Safety &amp; Applied Nutrition</th>
<th>5100 Paint Branch Pkwy</th>
<th>(888) 723-3366</th>
<th>Safety. Cosmetics handled in food &amp; nutrition center.</th>
</tr>
</thead>
<tbody>
<tr>
<td>College Park MD 20740</td>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Local FDA offices:
- Madison: (608) 264-5332
- Milwaukee: (414) 771-7167
- Green Bay: (920) 433-3924

### COSMETOLOGY

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>1400 E Washington Ave</th>
<th>(877) 617-1565</th>
<th>Licensing requirements.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td>Enforcement, complaints licenses beauty salons.</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### COUNSELORS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>1400 E Washington Ave</th>
<th>(877) 617-1565</th>
<th>Complaints, licenses, counselors (e.g. marriage and family) and social workers.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### COUNTERFEIT ITEMS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)
## COUNTY BAR ASSOCIATIONS

### Lawyer Referral Service of the State Bar of Wisconsin

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
</table>
| PO Box 7158, Madison WI 53707 | (800) 362-9082 | www.legalexplorer.com
| | | www.wisbar.org |

All of Wisconsin, Mon.-Thurs. 8:00-5:30, Fri. 8:00-5:00.

---

### Milwaukee Bar Association

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| 424 E Wells St, Milwaukee WI 53202 | (414) 274-6760
| | www.milbar.org
| | findmilwaukeelawyers.org |

---

## COUPON BOOKS

### Agriculture, Trade and Consumer Protection, WI Dept of Trade Practices Bureau

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911 | (800) 422-7128
| | (608) 224-4925
| | (608) 224-4998
| | datcp.wi.gov
| | DATCPHotline@wi.gov |

Coupon Sales Promotions, ATCP 131.

---

### COURTS

### Director of State Courts, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| 16 E Capitol, PO Box 1688, Madison WI 53701-1688 | (608) 266-6828
| | wicourts.gov |

### Judicial Commission, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| 110 E Main St Ste 700, Madison WI 53703 | (608) 266-7637
| | wicourts.gov/judcom |

Complaints regarding misconduct of court commissioners, judges, etc.

---

## CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911 | (800) 422-7128
| | datcp.wi.gov
| | DATCPHotline@wi.gov |

Charge on telephone bill for unauthorized services.

---

## CRANK CALLS

(SEE ALSO TELEMARKETING)

Contact the telephone company and local police.
CREDIT
(SEE ALSO FAIR CREDIT BILLING ACT)

Financial Institutions, WI Dept of
PO Box 7876                (800) 452-3328  FTC - Fair Credit Reporting Act
Madison WI 53707-7876

www.wdfi.org

All brochures are on the web or can be ordered by website.

Title III - Fair Credit Billing Act &
Equal Credit Opp Act (Title IV)
INCLUDES:
Collection methods, credit life
insurance, credit reporting (rating),
deceptive practices, failure to
disclose terms, defective
merchandise, discrimination,
everseous charges, real estate,
three-day cooling off period.

Federal Trade Commission, US
55 W Monroe St Ste 1825  (877) 382-4357  M-F 9 am - 5 pm EST.
Chicago IL 60603          www.ftc.gov  Midwest Region.

CREDIT BUREAUS
(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)

CREDIT CARDS

Financial Institutions, WI Dept of
201 W Washington Ste 500  (800) 452-3328  Fraud - Loss & Credit practices,
PO Box 7876                (608) 264-7969  unauthorized or unsolicited charges.

Opt-Out Program
Opt-Out Department         (888) 567-8688  To get name removed from
PO Box 2033-A              optoutprescreen.com  credit card solicitation lists.
Rock Island IL  61204-2033

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128  Fact Sheet available.
PO Box 8911                datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

Wisconsin Department of Agriculture, (800) 422-7128
Trade and Consumer Protection (DATCP)  Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### CREDIT CARDS CONTINUED

#### Consumer Financial Protection Bureau, US
- **PO Box 4503**
- **Iowa City IA 52244**
- **(855) 411-2372**
- **www.consumerfinance.gov**
- **info@consumerfinance.gov**
- Educate, enforce and study of Federal consumer financial protection laws.
- Complaints.

### CREDIT COUNSELING

Check with County Social Services.
Check local yellow pages under Credit Counseling, Debt

#### Financial Institutions, WI Dept of
- **201 W Washington Ste 500**
- **PO Box 7876**
- **Madison WI 53707-7876**
- **(800) 452-3328**
- **(608) 261-9555**
- **(608) 264-7969**
- **www.wdfi.org**
- Licensing of debt consolidation/adjustment service companies.

#### National Foundation for Credit Counseling
- **2000 M St NW Ste 505**
- **Washington DC 20036**
- **(800) 388-2227**
- **(202) 677-4300**
- **www.nfcc.org**
- For a directory of offices in your area if none listed in local phone book.

#### National Consumer Credit Counseling Service
- **(800) 388-2227**
- **www.nfcc.org**
- For nearest office near you.

#### Consumer Credit Counseling Service, Madison
- **128 E Olin Ave**
- **Madison WI 53713**
- **(608) 252-1320**
- **www.fsmad.org**
- info@fsmad.org

### CREDIT REPAIR

#### Financial Institutions, WI Dept of
- **201 W Washington Ste 500**
- **PO Box 7876**
- **Madison WI 53707-7876**
- **(800) 452-3328**
- **(608) 264-7969**
- **(608) 261-9555**
- **www.wdfi.org**
- Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.
CREDIT REPORTS

Check local telephone book yellow pages

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

Automated OPT-OUT Line
Opt-Out Department
PO Box 2033-A
Rock Island IL 61204-2033
(888) 567-8688
optoutprescreen.com
Call to prevent credit reporting agencies from selling any of your financial information to check marketers.

Annual Credit Report Request Service
PO Box 105283
Atlanta GA 30348-5283
(877) 322-8228
www.annualcreditreport.com
Free credit report.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
Complaints.

Email: DATCPHotline@wi.gov
### CREDIT REPORTING AGENCIES

#### Equifax Credit Information Service

| PO Box 740241 | (888) 766-0008 | Fraud alert/assistance. |
| Atlanta GA 30374 | (800) 685-1111 | Credit report requests. |
| | (800) 255-0056 TDD | |
| | www.equifax.com | |
| | www.alerts.equifax.com | |

#### Experian

| PO Box 9532 | (888) 397-3742 | Credit management services. |
| Allen TX 75013 | www.experian.com | Credit report requests. |

#### Trans Union LLC

| PO Box 2000 | (800) 680-7289 | To report fraud or ID theft (child or adult). |
| Chester PA 19022-2000 | www.fraud.transunion.com | |
| | fvad@transunion.com | |
| | (800) 916-8800 | Credit disputes. |
| | www.dispute.transunion.com | |
| | (888) 909-8872 | To place security freeze on account. |
| | www.freeze.transunion.com | |
| | (800) 888-4213 | To PURCHASE credit report. |
| | (877) 322-8228 | To request FREE report. |

#### Annual Credit Report Request

| PO Box 105281 | (877) 322-8228 | The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Credit reports available by contacting credit reporting agency in writing by certified mail - $10 fee. |
| Atlanta GA 30348-5281 | www.annualcreditreport.com | |
| | www.ftc.gov/credit | |
### CREDIT UNIONS

**Financial Institutions, WI Dept of**

Credit Unions  
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53703-0137  
(608) 261-9543  
www.wdfi.org  
State credit unions.

**National Credit Union Administration**

1775 Duke St  
Alexandria VA 22314-3428  
(800) 755-1030  
(703) 518-6300  
www.ncua.gov  
consumerassistance@ncua.gov  
Federal credit unions.

**Credit Union National Association**

PO Box 431  
Madison WI 53701  
(800) 356-9655  
(608) 231-4000  
www.cuna.org  
Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

### CRIBS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Safety, ATCP 139.

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD 20814  
(301) 504-7923  
(800) 638-2772  
www.cpsc.gov  
## Crime Statistics

**Justice, WI Dept of**  
Division of Law Enforcement Services  
17 W Main St  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-3323  
[doj.wi.gov](http://doj.wi.gov)  
Arrest statistics from law enforcement.

## Crime Victims Services

**Justice, WI Dept of**  
Office of Crime Victims Services  
17 W Main St  
PO Box 7951  
Madison WI 53707-7951  
(608) 264-9497  
(800) 446-6564  
[doj.wi.gov/ocvs/office-crime-victim-services](http://doj.wi.gov/ocvs/office-crime-victim-services)  
[ocvs@doj.state.wi.us](mailto:ocvs@doj.state.wi.us)  
Crime victim rights and assistance. Victims only.

## Criminal Background Check

**Justice, WI Dept of**  
Division of Law Enforcement Services  
Crime Information Bureau  
17 W Main St 4th Fl  
Madison WI 53701  
(608) 266-7314  
(608) 266-5764  
[doj.wi.gov](http://doj.wi.gov)

**Justice, WI Dept of**  
Division of Criminal Investigation  
17 W Main St 5th Fl  
Madison WI 53703  
(608) 266-1671  
[doj.wi.gov](http://doj.wi.gov)  
Law enforcement division, deal with homicides, narcotics, public integrity, computer crimes.Tell consumer to contact local law office.

## Currency Exchange

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(808) 452-3328  
(608) 261-7969  
(608) 261-9555  
[www.wdfi.org](http://www.wdfi.org)
DAIRY PRODUCTS
Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr  (608) 224-4700
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911

DANCE STUDIOS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

DATCP
(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)

DATING SERVICES
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

DAY CARE CENTERS
(SEE ALSO CHILD CARE OR NURSING HOMES)

DEAF AND HARD OF HEARING
Health Services, WI Dept of
Office for the Deaf & Hard of Hearing
1 W Wilson St Rm 558  (855) 359-5252
dhs.wi.gov/odhh
PO Box 7851
Madison WI 53703

DEBT COLLECTION
(SEE ALSO CREDIT)
### DEBT CONSOLIDATION
*(SEE ALSO ADJUSTMENT SERVICE COMPANIES)*

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Division of Banking</th>
<th>(608) 261-7578</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ste 500</td>
<td>(800) 452-3328</td>
</tr>
<tr>
<td>PO Box 7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td>Madison WI 53707-7876</td>
<td></td>
</tr>
</tbody>
</table>

### DEFENSE SPRAYS

For questions &/or Local ordinances. Refer to local law enforcement or DOJ.

### DENTAL SERVICES

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety and Professional Services, WI Dept of</td>
</tr>
<tr>
<td>Dentistry Examining Board</td>
</tr>
<tr>
<td>1400 E Washington Ave</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
</tr>
</tbody>
</table>

### DENTISTRY
*(SEE ALSO DOCTORS)*

**Wisconsin Dental Association**

<table>
<thead>
<tr>
<th>Complaints from patients, insurance company and other dentists.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin Dental Association</td>
</tr>
<tr>
<td>6737 W Washington St Ste 2360</td>
</tr>
<tr>
<td>West Allis WI 53214</td>
</tr>
</tbody>
</table>

---

**Wisconsin Department of Agriculture,**
Trade and Consumer Protection (DATCP)  
*(800) 422-7128*

**Web:** datcp.wi.gov  
**Email:** DATCPHotline@wi.gov
**DETECTIVES, PRIVATE**

**Safety and Professional Services, WI Dept of**
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
Email: DATCPHotline@wi.gov

Licensing. Number of complaints.

**DIET CENTERS**

(SEE ALSO FOOD)

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov

Complaints.  
Fact Sheet available.

**Food & Drug Administration - Milwaukee**
2675 N Mayfair Rd Ste 200  
Milwaukee WI 53226-1305  
(414) 771-7167  
(888) 463-6332  
www.fda.gov

Public Affairs Officer.

**DIGITAL TV CONVERSION**

**Federal Communications Commission**
Consumer & Governmental Affairs Bureau  
Consumers Inquiries & Complaints Division  
445 12th St SW  
Washington DC 20554  
(888)225-5322  
www.dtv.gov  
www.fcc.gov/digital-television  
dtvinfo@fcc.gov

**DIRECT SELLING**

(SEE ALSO DOOR TO DOOR SALES)
### DISABILITIES
(SEE ALSO DISCRIMINATION OR HOUSING)

#### ADA Partnership
131 W Wilson St Ste 700  
Madison WI 53703  
(608) 246-3444  
www.adawipartnership.org  
American Disabilities Act and state protection advocacy for people with disabilities.

#### Great Lakes ADA Center
University of Illinois at Chicago Institute on Disability & Human Development  
1640 W Roosevelt Rd Rm 405  
Chicago IL 60608  
(800) 949-4232  
(312) 413-1407  
adagreatlakes.org  
Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

### DISASTER

#### Military Affairs, WI Dept of
Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53704  
(800) 943-0003  
(608) 242-3232  
emergencymanagement.wi.gov  
State Office.

### DISCONNECTION – TELEPHONE

#### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 442-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Consumer complaints.
### DISCRIMINATION

**Civil Rights, WI Dept of**
Equal Opportunities Division  
210 ML King Jr Blvd Rm 523  
Madison WI 53703  
(608) 266-4910  
[www.cityofmadison.com/dcr](http://www.cityofmadison.com/dcr)  
dcr@cityofmadison.com  
File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

**Equal Employment Opportunity Commission**
US EEOC Milwaukee Office  
Reuss Federal Plaza  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203-2292  
(608) 266-4910  
www.eeoc.gov  
Federal law enforcement.

**Workforce Development, WI Dept of**
Equal Rights & Labor Standards Division  
201 E Washington Ave  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
dwd.wi.gov/er  
Housing, job discrimination and general information.

819 N 6th St Rm 723  
Milwaukee WI 53203  
(414) 227-4384  
dwd.wi.gov/er

1802 Appleton Rd  
Menasha WI 54952  
(920) 832-5302

### DISTRIBUTORSHIPS
**(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)**

**Financial Institutions, WI Dept of**
Division of Securities  
201 W Washington Ste 300  
PO Box 1768  
Madison WI 53707-7876  
(800) 452-3328  
(608) 266-1064  
www.wdfi.org
### DISTRICT ATTORNEYS

**Wisconsin Sheriffs and Deputy Sheriffs Association**

<table>
<thead>
<tr>
<th>PO Box 145</th>
<th>(715) 723-7173</th>
<th>Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) Web: datcp.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chippewa Falls WI 54729-0145</td>
<td></td>
<td>Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney’s DA’s have discretion in deciding what cases to prosecute. Dept of Justice has no authority to compel a DA to take any actions.</td>
</tr>
</tbody>
</table>

### DO NOT CALL

**DO NOT CALL**

(SEE ALSO NO CALL)

### DOCTORS

(SEE ALSO DENTISTRY)

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>1400 E Washington Ave</th>
<th>(877) 617-1565</th>
<th>Licensing requirements. Also for physical therapists, podiatrists.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td>Number of complaints.</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### DOCUMENTS (COPIES OF STATE)

**Administration, WI Dept of**

<table>
<thead>
<tr>
<th>Document Sales</th>
<th>(608) 266-3358</th>
<th>Copies of State Statutes and other state published materials.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2310 Darwin Rd</td>
<td>(800) 362-7253</td>
<td>Online ordering is available.</td>
</tr>
<tr>
<td>Madison WI 53704</td>
<td><a href="https://docsales.wi.gov">https://docsales.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### DOOR-TO-DOOR SALES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Winter Contracts and Practices covering purchase for personal use, not businesses.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>201 W Washington Ste 500</th>
<th>(800) 452-3328</th>
<th>Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7876</td>
<td>(608) 266-7969</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Local Police

Check blue pages of local telephone directory. Need to register with local police to sell door-to-door. Business-to-business purchases needed to contact an attorney.
DRIVERS SCHOOLS

Transportation, WI Dept of
Drivers Records & Licensing Information Section
Hill Farms State Office Building
4802 Sheboygan Ave Rm 301
PO Box 7995
Madison WI 53707-7995
(608) 264-7049
www.dot.wi.gov
dmv@dot.state.wi.us
Commercial driving.

DRIVEWAY REPAIRS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Home Improvement Practices ATCP 110.

DRUGS

Food & Drug Administration, US
Division of Drug Information
10001 New Hampshire Ave
Hillandale Bldg 4th Fl
Silver Spring MD  20993
(301) 796-3400
(855) 543-3784
www.fda.gov

Food & Drug Administration Regional Offices
Madison Office
(608) 264-5332
Milwaukee Office
(414) 771-7167
Green Bay Office
(920) 433-3924

Justice, WI Dept of

Wisconsin Drug Tip Line
Division of Criminal Investigations
17 W Main St 5th Fl
Madison WI 53702
(800) 622-3784
(608) 266-1671
doj.wi.gov
Report illegal drug crop.

Cocaine Hotline/Drug Help
Substance Abuse & Mental Health Services Administration
1 Choke Cherry Rd
Rockville MD  20857
(800) 662-HELP
(800) 662-4357
www.samhsa.gov
Substance abuse/mental health.
## DRUGS CONTINUED

### Agriculture, Trade and Consumer Protection, WI Dept of

Prescription Drug Clean Sweep  
2811 Agriculture Dr  
PO Box 8911  
Madison WI  53708-8911  
(608) 224-4545  
DATCPcswp@wi.gov  
Grant program.

---

### DRY CLEANING

#### Better Business Bureau - Wisconsin

10019 W Greenfield Ave  
Milwaukee WI 53204  
(800) 273-1002  
(414) 847-6000  
www.wisconsin.bbb.org  
Arbitration information.

---

#### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
Advertising and refunds.

---

#### Agriculture, Trade and Consumer Protection, WI Dept of

Trade Practices Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4933  
datcp.wi.gov  
Public Warehouse Storage & Licensing only.

---

#### Dry Cleaning and Laundry Institute

14700 Sweitzer Lane  
Laurel MD 20707  
(800) 638-2627  
www.dlionline.org  
Association for professional dry cleaners.
### EDUCATION

(SEE CONSUMER EDUCATION OR SCHOOLS)

**Educational Approval Board**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>431 Charmpany Dr Ste 102</td>
<td>(608) 266-1996</td>
<td>eab.state.wi.us</td>
<td>EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.</td>
</tr>
<tr>
<td>Madison WI 53719</td>
<td></td>
<td><a href="mailto:eabmail@eab.wi.gov">eabmail@eab.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>(608) 266-1996</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Wisconsin Technical College System**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4622 University Ave</td>
<td>(608) 266-1207</td>
<td><a href="http://www.wtcsystem.edu">www.wtcsystem.edu</a></td>
<td>Technical school questions.</td>
</tr>
<tr>
<td>PO Box 7874</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705-7874</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### EGGS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4700</td>
<td>datcp.wi.gov</td>
<td>Sanitation, grading, labeling, licensing/registration.</td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# Elderly

Check local telephone directory yellow pages under Senior Citizens

Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)

Check County Social Services Office Elder Adults At Risk Help Lines
dhs.wi.gov/aps/contacts/eaaragencies.htm

For a listing of elder adults- at-risk help lines.

---

### Workforce Development, WI Dept of

Bureau of Information & Public Affairs
PO Box 7972
Madison WI 53707-7972
(608) 266-3131
dwd.wi.gov

Pamphlet with job and interview tips for the older worker.

---

### Board on Aging & Long Term Care, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 815-0015
(800) 242-1060
longtermcare.state.wi.us

Local number.
Statewide toll free number.
(Medigap Helpline).

---

### Ombudsman For Aging, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 815-0015
longtermcare.state.wi.us
boaltc@wi.gov

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

---

### Health Services, WI Dept of

Elder Abuse
1 W Wilson St
Madison WI 53703
(608) 266-1865
dhs.wi.gov
dhswebmaster@wi.gov

Call 9-1-1 in case of life-threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect.
### ELDERLY CONTINUED

**Ombudsman For Elderly & Disabled, WI**  
5424 US Hwy 10 East Ste F  
Stevens Point WI 54482  
(715) 345-5229  
Central Region Office for Board of Aging & Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond Du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.

**Bureau of Aging & Disability Resources, WI**  
1 W Wilson St  
Madison WI 53703  
(608) 266-2536  
dhs.wi.gov  
Resource for all issues.  
Listing of Aging & Disability Resource Centers through the state.

**Coalition of Wisconsin Aging Groups (CWAG)**  
2850 Dairy Dr Ste 100  
Madison WI 53718  
(608) 224-0606  
(800) 366-2990  
www.cwag.org  
Benefit specialist program.  
Medicare appeals, etc.

**Senior Care Hotline**  
Health Services, WI Dept of  
1 W Wilson St  
Madison WI 53703  
(800) 657-2038  
dhs.wi.gov/seniorcare  
Prescription drug assistance program for Wisconsin seniors.

### ELECTIONS

(SEE ALSO VOTING RIGHTS)

**Federal Election Commission, US**  
999 E St NW  
Washington DC 20463  
(800) 424-9530  
(202) 694-1000  
www.fec.gov  
Offers information about federal election fundraising and provides financial records on candidates for federal office.

**Governmental Accountability Board, WI**  
212 E Washington Ave 3rd Flr  
Madison WI 53703  
(608) 266-8005  
PO Box 7984  
Madison WI 53707-7984  
(866) 868-3947  
gab.wi.gov  
gab@wi.gov  
Voter Helpline.
### ELECTRICAL PRODUCTS - SAFETY

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### ELECTRICITY

(SEE ALSO UTILITIES)

### ELECTRICIANS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td><a href="mailto:dsps@wisconsin.gov">dsps@wisconsin.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### ELECTROLOGISTS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td><a href="mailto:dsps@wisconsin.gov">dsps@wisconsin.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### ELEVATORS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elevator Inspection</td>
<td>(877) 617-1565</td>
<td></td>
</tr>
<tr>
<td>201 W Washington Ave</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)**

(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### Embalming

(See Also Funeral Directors and Embalmers)

### Emergency

(See Also Disaster)

### Emissions Controls

**Wisconsin Vehicle Inspection Program**

Managed by: Systech International LLC  
5470 S Westridge Dr  
New Berlin WI 53151

(866) 623-8378  
www.wisconsinvip.org  
helpdesk@websti.com

Vehicle Emission Inspection Program. Managed by Systech. Website helps find inspection facility.

### Employee Retirement Income Security Act – ERISA

(See Also Pension Plans)

### Employment

(See Also Wages or Occupational Safety)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

ATCP Code 116  
Fact Sheets available.

---

**Workforce Development, WI Dept of**

Equal Rights Division  
201 E Washington Ave  
PO Box 7946  
Madison WI 53707-7946

(608) 266-6860  
dwd.wi.gov

Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

---

**Workforce Development, WI Dept of**

Equal Rights Division  
819 N 6th St Rm 723  
Milwaukee WI 53203

(414) 227-4384  
dwd.wi.gov

Milwaukee Office.
### Employment Continued

**Equal Employment Opportunity Commission, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>
| Milwaukee Area Office  
310 W Wisconsin Ave Ste 800  
Milwaukee WI 53203-2292 | (800) 669-4000  
www.eeoc.gov | Have information for public and take complaints. |

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>
| Equal Rights Division  
201 E Washington Ave GEF I  
PO Box 8928  
Madison WI 53708-8928 | (608) 266-6860  
dwd.wi.gov | Madison Office. |

### Employment Agency

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>
| Equal Rights Division  
201 E Washington Ave  
PO Box 8928  
Madison WI 53708-8928 | (608) 266-3345  
(608) 266-6860 | Agencies must be licensed.  
Equal rights. |

### Energy

(See Also Fuel and Gasoline or Weatherization)

**Administration, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>
| Division of Energy Services  
101 E Wilson St 6th Fl  
PO Box 7868  
Madison WI 53707-7868 | (608) 266-8234  
(608) 267-6931 FAX  
doa.wi.gov  
doawwebmaster@wi.gov | Alternative Energy Systems.  
- Monitor fuel prices.  
- Alternative energy systems.  
- Appliance efficiency.  
- Funding for energy saving programs.  
- Prices - current & future projections.  
- Energy statistics.  
- Weatherization information.  
- Projections.  
- Raising fuel costs.  
- Solar systems.  
- Efficiency.  
Home energy assistance program (WHEAP). |

**Wisconsin State Energy Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>
| 101 E Wilson St 6th Fl  
PO Box 7868  
Madison WI 53707-7868 | (608) 261-6609  
(608) 261-8427 FAX  
seo.wi.gov | |
ENERGY CONTINUED

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53707-8935
(877) 617-1565
(608) 266-2112
dspw.wi.gov
State building codes.

Local Building Inspectors
Check blue pages in local
telephone directory
Local building codes. For building inspectors contact local city clerk.

Focus on Energy Program
(800) 762-7077
www.focusonenergy.com
Business programs.
9 am – 5 pm M-F CST.

Home Energy Plus
PO Box 7868
Madison WI 53707-7868
(866) 432-8947
www.homeenergyplus.wi.gov
Heat assistance. State and federal assistance.

ENERGY ASSISTANCE

Administration, WI Dept of
Wisconsin Home Energy Assistance Program (WHEAP)
Home Energy Plus Program
PO Box 7868
Madison WI 53707-7868
(866) 432-8947
(608) 267-6931 FAX
(608) 267-3680
www.homeenergyplus.wi.gov
Low income home energy assistance by county, e.g. furnace repair, weatherization, conservationservices.
List of Wisconsin Home Energy Assistance Programs.

ENGINEERS (PROFESSIONAL)

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspw.wi.gov
Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board. Complaints.

ENTERTAINMENT RATINGS
(SEE ALSO VIDEO GAMES)
## ENVIRONMENT

### Environmental Protection Agency

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 Pennsylvania Ave NW</td>
<td>(202) 272-0167</td>
<td><a href="http://www.epa.gov">www.epa.gov</a></td>
<td>General number. Depending on complaint or info needed, will direct you to appropriate unit.</td>
</tr>
<tr>
<td>Washington DC 20460</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Natural Resources, WI Dept of

#### Service Center

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3911 Fish Hatchery Rd</td>
<td>(608) 275-3266</td>
<td>dnr.wi.gov</td>
<td>Environmental standards for air management. Water (private and municipal wells.)</td>
</tr>
<tr>
<td>Madison WI 53711</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Natural Resources, WI Dept of

#### Bureau of Watershed Management

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 267-7694</td>
<td>dnr.wi.gov</td>
<td>Water resources mgt. Water quality (pollution, etc.).</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Natural Resources, WI Dept of

#### Bureau of Fisheries Management

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 267-7498</td>
<td>dnr.wi.gov</td>
<td>Fishing/habitat protection.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-7921</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Health Services, WI Dept of

#### Bureau of Environmental Health

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(608) 266-1120</td>
<td>dhs.wi.gov</td>
<td>Air Quality, Asbestos program, bed bugs, children’s health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### County/City Health Dept

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check blue pages in local</td>
<td></td>
<td></td>
<td>Indoor health.</td>
</tr>
<tr>
<td>telephone directory.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---
<table>
<thead>
<tr>
<th><strong>ENVIRONMENTAL LABELING OF PRODUCTS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 442-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ENVIRONMENTAL SANITATION</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>Division of Food and Recreational Safety</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4700</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>EQUAL CREDIT OPPORTUNITY ACT</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>EQUAL RIGHTS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Workforce Development, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>Equal Rights Division</td>
<td></td>
</tr>
<tr>
<td>201 E Washington Ave Rm A100</td>
<td>(608) 266-6860</td>
</tr>
<tr>
<td>PO Box 8928</td>
<td>dwd.wi.gov/er</td>
</tr>
<tr>
<td>Madison WI 53708-8928</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Workforce Development, WI Dept of</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Office</td>
<td>(414) 227-4384</td>
</tr>
<tr>
<td>819 N 6th St Rm 723</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Equal Employment Opportunities Commission</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>310 W Wisconsin Ave Ste 500</td>
<td>(800) 669-4000</td>
</tr>
</tbody>
</table>
**EQUAL RIGHTS CONTINUED**

**Equal Opportunities Commission**
210 M L King Jr Blvd Rm 523  
Madison WI 53703  
(608) 266-4910  
www.cityofmadison.com  
Employment, housing, etc.  
Discrimination in the City of Madison only.

**ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)**
*(SEE ALSO PENSION PLANS)*

**ETHICS BOARD**

**Governmental Accountability Board, WI**
212 E Washington Ave 3rd Flr  
Madison WI 53703  
(608) 266-8005  
(866) 868-3947  
PO Box 7984  
Madison WI 53707-7984  
gab.wi.gov  
gab@wi.us  
Government ethics.

**EVICATION**
*(SEE ALSO LANDLORD-TENANT)*

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
ATCP 134.  
Refer to Wis. Stat. 704.

**EXPORTS**

**Agriculture, Trade and Consumer Protection, WI Dept of**
Division of Agriculture Development  
International Agri-Business Center  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-5100  
(800) 462-5237  
datcp.wi.gov  
International@wi.gov  
Exporting of livestock, non-agricultural products, food and food products.

**EXTENDED WARRANTIES**
*(SEE ALSO WARRANTIES – EXTENDED)*
<table>
<thead>
<tr>
<th><strong>EYE GLASSES</strong></th>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td></td>
<td>PO Box 8911</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td></td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td></td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td></td>
<td>Advertising, billing and warranty problems.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>Optometrists. Licensing requirements.</td>
</tr>
<tr>
<td>Complaints.</td>
</tr>
</tbody>
</table>
### FABRICS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

**Consumer Product Safety Commission, US**  
4330 E West Hwy  
Bethesda MD 20814  
(301) 504-7923  
(800) 638-2772  
www.cpsc.gov

### FAIR CREDIT BILLING ACT  
(SEE ALSO CREDIT)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

### FAIR CREDIT REPORTING ACT

**Federal Trade Commission - Midwest**  
55 W Monroe Ste 1825  
Chicago IL 60603-5036  
(312) 960-5633  
www.ftc.gov

**Federal Trade Commission - National**  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(202) 326-2222  
www.ftc.gov  
www.ftccomplaintassistant.gov
RESOURCE AND REFERRAL INFORMATION

FAIR DEALERSHIP
Justice, WI Dept of
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857
(608)266-8986
doj.wi.gov
Chapter 133, antitrust.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available.

Fair Housing Center
600 Williamson St Ste L4
Madison WI 53703
(608) 257-0853
(877) 647-3247
www.fairhousingwisconsin.com
Fair housing information,
discrimination. Satellite of the
Metropolitan Milwaukee
Fair Housing Council.

FAIR TRADE ACT (REPEALED 3/11/76)
Justice, WI Dept of
Antitrust Section
17 W Main St
Madison WI 53703
(800) 998-0700
(608) 266-1852
(608) 266-8986
doj.wi.gov
Hotline.

FARMERS MARKETS
Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Development
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-5048
savorwisconsin.com
DATCPSavorWisconsin@wi.gov
Locate markets throughout
Wisconsin.
**FARMING**

**Agriculture, Trade and Consumer Protection, WI Dept of**
Division of Agriculture Development
2811 Agriculture Dr  (800) 942-2474  Farm Center Hotline Analyze farm finances and business plans, mediate family/neighbor disputes and creditor/debtor issues, assist with electrical power issues (stray voltage). Farm loans, grants.
PO Box 8911   (608) 224-5048  datcp.wi.gov
Madison WI 53708-8911

**Farm Service Agency**
US Dept of Agriculture
8030 Excelsior Dr  (608) 662-4422
Madison WI 53717  www.fsa.usda.gov

**FEDERAL BUREAU OF INVESTIGATION (FBI)**

**Federal Bureau of Investigation (FBI)**
330 E Kilbourn Ste 600  (414) 276-4684  See your local telephone directory for closest office.
Milwaukee WI 53202  www.fbi.gov
milwaukee.fbi.gov

**FEDERAL CITIZEN INFORMATION CENTER**

**Federal Citizen Information Center (FCIC)**
1800 F St NW Rm G-142  (800) 333-4636  Answers questions about programs of any federal agency.
### FEDERAL COMMUNICATIONS COMMISSION

**Federal Communications Commission, US**

<table>
<thead>
<tr>
<th>Licensing Division</th>
<th>1270 Fairfield Rd</th>
<th>(888) 225-5322</th>
<th>Radio license renewal:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Gettysburg PA 17325</td>
<td>(888) CAL-LFCC</td>
<td>Administrators may renew their own license by obtaining and completing FCC Form 405-A and mailing it to: Federal Communications Commission, Attention: Licensing Division, Gettysburg, PA 17325. There is no charge for the form. Fees imposed on telephone &amp; cable services.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(717) 337-1212</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
</tr>
</tbody>
</table>

**Federal Communications Commission, US**

<table>
<thead>
<tr>
<th>Enforcement Division</th>
<th>445 12th St SW Rm 3-C326</th>
<th>(888) 225-5322</th>
<th>Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Washington DC 20554</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

**Federal Emergency Management Agency (FEMA)**

<table>
<thead>
<tr>
<th></th>
<th>500 C St SW</th>
<th>(800) 621-3362</th>
<th>Disaster Assistance.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Washington DC 20472</td>
<td>(202) 646-2500</td>
<td><a href="http://www.fema.gov">www.fema.gov</a></td>
</tr>
</tbody>
</table>

### FEDERAL HOUSING ADMINISTRATION (FHA)

**Denver Home Ownership Center (HUD), US**

<table>
<thead>
<tr>
<th>Processing &amp; Underwriting Division</th>
<th>1670 Broadway</th>
<th>(800) 543-9378</th>
<th>First time home buyers lenders using FHA loans Fair housing. Public housing. Foreclosure information.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Denver CO 80202-4801</td>
<td><a href="http://www.fha.gov">www.fha.gov</a></td>
<td>faq.fha.gov</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:answers@hud.gov">answers@hud.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Housing & Urban Development, US Dept of**

<table>
<thead>
<tr>
<th>Milwaukee Field Office</th>
<th>Henry S Reuss Federal Plaza</th>
<th>(414) 297-3214</th>
<th>Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>310 W Wisconsin Ave Ste 1380</td>
<td><a href="http://www.hud.gov">www.hud.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Milwaukee WI 53203-2289</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Federal Trade Commission

**Federal Trade Commission, US**  
Midwest Regional Office  
55 E Monroe St Ste 1825  
Chicago IL 60603  
(202) 326-2502 TDD  
(877) 382-4357  
(312) 960-5633  
List of other regional contacts at consumer aide's desk.

**Federal Trade Commission, US**  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(202) 326-3300  
(877) 382-4357  
(866) 653-4261 TDD  
[www.ftc.gov](http://www.ftc.gov)  
Complaint forms.

## FEMA

(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

## FHA

(SEE FEDERAL HOUSING ADMINISTRATION)

## Finance Charges and Interest Rates

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
PO Box 8041  
Madison WI 53708-8041  
(608) 264-7969  
(800) 452-3328  
[www.wdfi.org](http://www.wdfi.org)

**Finance Companies**

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
PO Box 8041  
Madison WI 53708-8041  
(608) 264-7969  
(800) 452-3328  
[www.wdfi.org](http://www.wdfi.org)
FINANCIAL AIDE - SCHOOL

Public Instruction, WI Dept of
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(608) 263-3390
K-12 Schools state education agency.

FINANCIAL ASSISTANCE

County Social Services Offices
dhs.wi.gov/areaadmin/hsd
City Social Services Offices
dhs.wi.gov

Look in local yellow pages under Social Service Organizations or Human Service Organizations.

FINANCIAL COUNSELING

(SEE ALSO CREDIT COUNSELING)

FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

Financial Institutions, WI Dept of
201 W Washington Ste 500
PO Box 8041
Madison WI 53708-8041
(608) 264-7969
Banking, credit unions, mortgage banking, savings, institutions, securities.
www.wdfi.org
Apostilles & Authentications
Publication of State laws.

FINGERPRINTING

Justice, WI Dept of
Crime Information Bureau
17 W Main St
PO Box 2718
Madison WI 53702
(608) 266-7314
Criminal records, handgun hotline, background checks.
(608) 267-1338 FAX
doj.wi.gov
### FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **2811 Agriculture Dr**
- **PO Box 8911**
- **Madison WI 53708-8911**
- **(800) 422-7128**
- **datcp.wi.gov**
- **DATCPHotline@wi.gov**
- **Safety issues, sales practice.**

**Justice, WI Dept of**

- **Division of Criminal Investigation**
- **State Fire Marshal, Arson Bureau**
- **17 W Main St 5th Fl**
- **Madison WI 53702**
- **(608) 266-1671**
- **(800) 362-3005**
- **doj.wi.gov**
- **Arson Tipline.**

**Local Fire Department**

- **Look in the front of local telephone directory for non-emergency number.**
- **911**
- **Emergency services.**

### FIREARMS

*(SEE ALSO GUNS)*

**Alcohol, Tobacco & Firearms**

- **Milwaukee Field Office**
- **1000 N Water Ste 1700**
- **Milwaukee WI 53202**
- **(414) 727-6200**
- **(414) 727-6170**
- **www.atf.gov**
- **(651) 726-0200**
- **Federal laws, regulations & license compliance. Criminal enforcement.**
- **St Paul Field Division Office.**

**Alcohol, Tobacco & Firearms**

- **660 W Washington Ave Ste 306**
- **Madison WI 53703**
- **(608) 441-5050**
- **Madison Field Office.**

**Justice, WI Dept of**

- **17 W Main St 5th Fl**
- **PO Box 7857**
- **Madison WI 53707-7857**
- **(608) 266-1221**
- **doj.wi.gov**
- **Firearms unit is operational seven days per week.**
### FIREWOOD

**Natural Resources, WI Dept of**  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(877) 303-9663  
(608) 224-4573  
dnr.wi.gov  
Restrictions on moving firewood in Wisconsin. Certifies firewood.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 516-7196  
Dealer certification program.

### FIREWORKS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Product Safety Section  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Wis. Stats. § 167.10.

**Local Police Department and/or Sheriff**  
Check in front of local telephone directory.

**Wisconsin Sheriffs and Deputy Sheriffs Association**  
PO Box 145  
Chippewa Falls WI 54729-0145  
(715) 723-7173  
www.wsdsa.org  
wsdsa.org/directory.php  
Directory of all Sheriffs and Deputy Sheriffs. User permit may be required from mayor/chairperson/president of city.

### FISH

**Natural Resources, WI Dept of**  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(800) 847-9367  
(608) 266-2621  
dnr.wi.gov  
Violations hotline. All other calls.

### FITNESS CENTERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Proof of financial responsibility requirements, Wis. Stats.§ 100.177  
Fact sheet available.
# FLAG (STATE OF WISCONSIN)

**Military Affairs, WI Dept of**  
2400 Wright St  
PO Box 8111  
Madison WI 53708-8111  
(608) 242-3050  
dma.wi.gov  

It can be borrowed from Dept. of Military Affairs by a legitimate organization or purchased from Madison School Supplies.

---

# FLAMMABLE PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Carpets, clothing, liquids, mattresses, sleepwear.

---

# FLOODING

**Military Affairs, WI Dept of**  
Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3232  
emergencymanagement.wi.gov  

24 Hour Duty Officer.
FOOD

(SEE ALSO DIET CENTERS OR NUTRITION)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety, Food Inspection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov

Regulates sanitation and food handling, foreign matter.

Food & Drug Administration, US
700 Regent St
Madison WI 53715
(608) 264-5332
www.fda.gov

Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers

Food & Drug Administration, US
Office of Consumer Affairs
10903 New Hampshire Ave
Silver Spring MD 20993
(888) 463-6332
(608) 264-5332
(414) 771-7167
(920) 433-3924
www.fda.gov

Madison Office.
Milwaukee Office.
Green Bay Office.

Public Instruction, WI Dept of
School & Nutrition Program
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(608) 266-3509
dpi.wi.gov

School nutrition programs.
FOOD CONTINUED

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Laboratory Services
4702 University Ave  (608) 266-26761  datcp.wi.gov
Madison WI 53705
Refer to Southern Regional (first).

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Weights & Measures
2811 Agriculture Dr  (608) 224-4938 datcp.wi.gov
PO Box 8911
Madison WI 53708-8911
Weight, measure, tare (packet adjustment) and price scanning.

University of Wisconsin
Food Research Institute
1550 Linden Dr  (608) 263-7777
Madison WI 53706  (608) 263-1114 FAX
Dr. Charles Czupynski fri.wisc.edu
Food safety.

FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program
Contact individual county public health office

Health Services, WI Dept of
1 W Wilson St  (800) 722-2295
PO Box 2659  (608) 266-9824
dhs.wisconsin.gov/wic
Madison WI  53701-2659
(608) 260-1727 Supplemental food available for pregnant or post-partum women, and children to age 5 years. WIC Vendor Fraud Hotline.

United Way of Dane County
2059 Atwood Ave  (211)
Madison WI 53704  (608) 246-4350
PO Box 7548 Unitedwaydane county.org
Madison WI 53707-7548 writeus@uwdc.org
First Call for Help. Resource for Wisconsin; food pantries.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128 datcp.wi.gov
PO Box 8911
Madison WI 53708-8911
DATCPHotline@wi.gov
Food service plans/home delivery plans, ATCP 109 misrepresentations.
## FOOD STAMPS

**Agriculture, US Dept of Agriculture, Food & Nutrition Service**  
8030 Excelsior Dr Ste 300  
Madison WI 53717-1950  
(877) 823-4369  
For retailers only: Handle complaints regarding store policies regarding food stamps.

### Dane County Job Center – Foodshare Wisconsin

1819 Aberg Ave  
Madison WI 53704  
(888) 794-5556  
Supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk and Sheboygan counties only.

### Supplemental Nutrition Assistance Program (SNAP)

**United States Department of Agriculture**  
Midwest Regional Office  
Food & Nutrition Service  
77 W Jackson Blvd 20th Flr  
Chicago IL 60604-3507  
(312) 353-6664  
(800) 221-5689  
Supports WI, MN, IL, MI, IN.  
Information/Hotline number.

**Wisconsin Sheriffs and Deputy Sheriffs Association**  
PO Box 145  
Chippewa Falls WI 54729-0145  
(715) 723-7173  
[www.wsdsa.org](http://www.wsdsa.org)  
[wsdsa.org/directory.php](http://wsdsa.org/directory.php)  
Directory of Sheriff’s retailers requesting SNAP benefits. Forgery.

## FOOT AND MOUTH DISEASE

**Agriculture, US Dept of Agriculture**  
Animal & Plant Health Inspection Services  
4700 River Rd Unit 41  
Riverdale MD 20713-1231  
(800) 601-9327  
(301) 851-3595  
Forestry education, forest health, state forests, tree planting.

## FOREIGN PURCHASES

*(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)*

## FORESTRY

**Resources, WI Dept of**  
101 S Webster St  
Madison WI 53702  
(608) 267-7494  
[dnr.wi.gov/topic/forestry/html](http://dnr.wi.gov/topic/forestry/html)
### FORMALDEHYDE IN MOBILE HOMES

(SEE ALSO INSULATION)

<table>
<thead>
<tr>
<th><strong>Health Services, WI Dept of</strong></th>
<th><strong>Division of Public Health</strong></th>
<th><strong>1 W Wilson St</strong></th>
<th><strong>Madison WI 53703</strong></th>
<th><strong>(608) 266-2817</strong></th>
<th><strong>dhs.wi.gov</strong></th>
<th><strong>Environmental health, lead poisoning, radon.</strong></th>
</tr>
</thead>
</table>

### FRANCHISES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

<table>
<thead>
<tr>
<th><strong>International Franchise Association</strong></th>
<th><strong>1900 K St NW Ste 700</strong></th>
<th><strong>Washington DC 20006</strong></th>
<th><strong>(800) 543-1038</strong></th>
<th><strong>(202) 628-8000</strong></th>
<th><strong><a href="http://www.franchise.org/">www.franchise.org/</a></strong></th>
<th><strong><a href="http://www.buildingopportunity.com">www.buildingopportunity.com</a></strong></th>
<th><strong>Call to receive catalog of brochures available regarding starting a franchise business. 8:00 am to 5:00 pm CST. 9:00 am to 4:00 pm EST.</strong></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>Financial Institutions, WI Dept of</strong></th>
<th><strong>Division of Securities</strong></th>
<th><strong>201 W Washington Ste 500</strong></th>
<th><strong>PO Box 1768</strong></th>
<th><strong>Madison WI 53701-1768</strong></th>
<th><strong>(800) 472-4325</strong></th>
<th><strong>(608) 266-8557</strong></th>
<th><strong><a href="http://www.wdfi.org">www.wdfi.org</a></strong></th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th><strong>Transportation, WI Dept of</strong></th>
<th><strong>Dealer &amp; Agent Section</strong></th>
<th><strong>4802 Sheboygan Ave</strong></th>
<th><strong>PO Box 7909</strong></th>
<th><strong>Madison WI 53707-7909</strong></th>
<th><strong>(608) 266-1425</strong></th>
<th><strong>dot.wi.gov</strong></th>
<th><strong><a href="mailto:Dealerlicensingunit@dot.wi.gov">Dealerlicensingunit@dot.wi.gov</a></strong></th>
<th><strong>Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.</strong></th>
</tr>
</thead>
</table>

### FRAUD

<table>
<thead>
<tr>
<th><strong>Government Accountability Office, US</strong></th>
<th><strong>GAO FraudNet</strong></th>
<th><strong>441G St NW Mailstop 4T21</strong></th>
<th><strong>Washington DC 20548</strong></th>
<th><strong>(800) 424-5454</strong></th>
<th><strong><a href="http://www.gao.gov/fraudnet">www.gao.gov/fraudnet</a></strong></th>
<th><strong><a href="mailto:fraudnet@gao.gov">fraudnet@gao.gov</a></strong></th>
<th><strong>To report fraud, waste, abuse or mismanagement of federal funds.</strong></th>
</tr>
</thead>
</table>

| **National Consumers League** | **1701 K St NW Ste 1200** | **Washington DC 20006** | **(202) 835-3323** | **www.fraud.org** | **www.ncnnet.org** | **Phone is for NCL. File telemarketing/internet complaints online.** |
|------------------------------|-------------------------|-------------------------|-----------------|-----------------|-----------------|-----------------------------|----------------------------------|
FREE SALE, CERTIFICATE OF
(SEE ALSO CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE
(SEE ALSO ENERGY ASSISTANCE)

FUEL AND GASOLINE
(SEE ALSO ENERGY OR GASOLINE)

**Adminstration, WI Dept of**
Division of Energy
101 E Wilson 6th Fl
PO Box 7868
Madison WI 53707-7868
(608) 266-8234
(866) 432-8947
datcp.wi.gov
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4989
datcp.wi.gov
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Lab
Metrology Lab 3601 Galleon Run
Madison WI 53718
(608) 224-4914
datcp.wi.gov
datcpweightsandmeasures@wi.gov
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Agriculture, Trade and Consumer Protection, WI Dept of
Division of Emergency Management
2400 Wright St
Madison WI 53704-2572
PO Box 7865
Madison WI 53704-7865
(800) 943-0003
(608) 242-3232
eergencymanagement.wi.gov
http://dma.wi.gov/dma/
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Agriculture, Trade and Consumer Protection, WI Dept of
Energy Information Administration, US
National Energy Information Center (NEIC)
1000 Independence Ave SW
Washington DC 20585
(202) 586-8800
www.eia.gov
24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Military Affairs, WI Dept of
Division of Energy Information Administration, US
National Energy Information Center (NEIC)
1000 Independence Ave SW
Washington DC 20585
(202) 586-8800
www.eia.gov
24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Trade and Consumer Protection (DATCP)
### FUEL AND GASOLINE CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept of**

| Bureau of Weights and Measures | (608) 224-4942 | datcp.weightsandmeasures@wi.gov |
| 2811 Agriculture Dr            |                | datcp.weightsandmeasures@wi.gov |
| PO Box 8911                    |                | datcp.weightsandmeasures@wi.gov |
| Madison WI 53708-8911          |                | datcp.weightsandmeasures@wi.gov |

For accuracy of pumps outside a city that does not have its own weights and measures inspector.

Retail & non-retail inspections, storage tank facilities, plan approvals, material approvals. Pump delivery & pricing accuracy. Product quality.

**Agriculture, Trade and Consumer Protection, WI Dept of**

| (800) 422-7128 | datcp.weightsandmeasures@wi.gov |
| 2811 Agriculture Dr |                |
| PO Box 8911 | datcp.weightsandmeasures@wi.gov |
| Madison WI 53708-8911 | datcp.weightsandmeasures@wi.gov |

Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.

### FUNDRAISERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

| (800) 422-7128 | DATCPHotline@wi.gov |
| 2811 Agriculture Dr |                |
| PO Box 8911 | DATCPHotline@wi.gov |
| Madison WI 53708-8911 | DATCPHotline@wi.gov |

Fact Sheet available. Failure to honor requested removal from calling list. Unauthorized billing.

**Financial Institution, WI Dept of**

| (877) 617-1565 | (608) 267-1711 |
| 201 W Washington Ave Ste 500 | www.wdfi.gov |
| PO Box 8041 | www.wdfi.gov |
| Madison WI 53708 | www.wdfi.gov |

Must be licensed. Number of complaints.
### FUNERAL DIRECTORS AND EMBALMERS

(See Also CEMETERIES)

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Funeral Directors Examining Board</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1400 E Washington Ave Rm 112</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-7482</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Formulate and enforce rules, issue and renew licenses, conduct Investigations.
Complaints.

---

**National Funeral Directors Association (NFDA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>13625 Bishops Dr</td>
<td>(800) 228-6332</td>
<td><a href="http://www.nfda.org">www.nfda.org</a></td>
</tr>
<tr>
<td>Brookfield WI 53005</td>
<td>(262) 789-1880</td>
<td><a href="mailto:nfda@nfda.org">nfda@nfda.org</a></td>
</tr>
</tbody>
</table>

---

### FUTURE SERVICE PLANS

(See Also BUYING CLUBS)

---

### FUTURES

(See Also COMMODITIES)
### GAMBLING

**Justice, WI Dept of**  
Criminal Litigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
(608) 266-1447  
[doj.wi.gov](http://doj.wi.gov)

**Revenue, WI Dept of**  
2135 Rimrock Rd  
Madison WI 53713  
PO Box 8949  
Madison WI 53708-8949  
(608) 266-2772  
Enforcement of video poker games.  
[revenue.wi.gov](http://revenue.wi.gov)

### GAMING

**Administration, WI Dept of**  
Division of Gaming  
3319 W Beltline Hwy 1st Fl  
Madison WI 53713  
(608) 270-2555  
(800) 791-6970  
(800) 791-6973  
(608) 270-2530  
[doa.wi.gov](http://doa.wi.gov)  
[doa.state.wi.us/gaming](http://doa.state.wi.us/gaming)  
General number, raffles, racing.  

**Justice, WI Dept of**  
Indian Gaming  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
Indian gaming.  
[doj.wi.gov](http://doj.wi.gov)

### GARNISHMENT

**County Small Claims Court Clerk**  
Check blue pages in local telephone directory.  
If related to SCC judgment.

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800) 452-3328  
(608) 264-7969  
Wisconsin Consumer Act.  
Questions regarding garnishment of pay checks.  
[www.wdfi.org](http://www.wdfi.org)
### GASES (COMPRESSED)

**Compressed Gas Association Inc**  
14501 Carter Way Ste 103  
Chantilly VA 20151-2923  
(703) 788-2700  
www.cganet.com  
cga@cganet.com  
Promote ever-improving safe, secure, & environmentally responsible manufacturer, transportation, storage, transfilling & disposal of industrial & medical gases & their containers.

### GASOLINE

(SEE ALSO FUEL AND GASOLINE)

**Agriculture, Trade and Consumer Protection, WI Dept of**

Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4998  
datcp.wi.gov  
Can change price only one time in a 24 hr. period.

### GEMS

(SEE ALSO JEWELRY)

### GENERAL ACCOUNTING OFFICE

**Government of Accountability Office, US**

GAO - Fraud Hotline  
441 G St NW  
Washington DC 20548  
(800) 424-5454  
(202) 512-3000  
www.gao.gov/fraudnet  
fraudnet@gao.gov  
contact@gao.gov  
Whistle blowers hotline to report misspent federal dollars.  
9:00 am - 3:00 pm (CST).  
Report fraud.

### GENERIC DRUG LAW

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
Drug substitution requirements.

### GIFT CARDS/GIFT CERTIFICATES

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available. File a complaint.
GLASS
(SEE ALSO PRODUCT SAFETY)

GOING OUT OF BUSINESS SALE
Wisconsin Business AnswerLine
423 N Lake St Rm 423
Madison WI  53706
(800) 940-7232
(608) 263-7680
www.inwisconsin.com
www.wisconsinsbdc.org
For any questions having to do with starting a business in Wisconsin. Permits and registration questions.

GOVERNMENT JOBS
Local Job Service
Look in local telephone directory and internet.

GOVERNMENT SURPLUS
www.grants.gov
(800) 518-4726
www.grants.gov
support@grants.gov
A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to.

www.usa.gov
https://www.usa.gov/
Government online directory. Search in word “surplus” and get results from multiple agencies.

GOVERNOR’S OFFICE
Governor, WI Office of the
115 E Capitol
Madison WI 53702
(608) 266-1212
(608) 267-8983 FAX
wisgov.state.wi.us
govgeneral@wi.gov

GUARANTEES
(SEE ALSO WARRANTIES)
### GUNS

**G** (ALSO SEE FIREARMS)

#### Alcohol, Tobacco & Firearms - Milwaukee

- **Address:** 1000 N Water St Ste 1400
- **City:** Milwaukee
- **State:** WI
- **Zip Code:** 53202
- **Phone:** (414) 727-6200
- **Fax:** (414) 727-6170
- **Website:** [www.atf.gov](http://www.atf.gov)
- **Specialities:** Federal laws (compliance) Law enforcement, criminal.

#### Alcohol, Tobacco & Firearms - Madison

- **Address:** 660 W Washington Ave Ste 306
- **City:** Madison
- **State:** WI
- **Zip Code:** 53703
- **Phone:** (608) 441-5050
- **Fax:** (608) 441-5050
- **Website:** [www.atf.gov](http://www.atf.gov)
- **Specialities:** Madison field office.

#### Justice, WI Dept of

- **Address:** PO Box 7857
- **City:** Madison
- **State:** WI
- **Zip Code:** 53707-7857
- **Phone:** (608) 266-7314
- **Fax:** (608) 261-7998
- **Website:** [doj.wi.gov](http://doj.wi.gov)
- **Specialities:** Criminal records, handgun hotline, background checks Concealed carry.

### GYPSY MOTH HOTLINE

#### Agriculture, Trade and Consumer Protection, WI Dept of

- **Address:** 2811 Agriculture Dr
- **City:** Madison
- **State:** WI
- **Zip Code:** 53708-8911
- **Phone:** (800) 642-6684
- **Fax:** (608) 224-4576
- **Website:** [gypsymoth.wi.gov](http://gypsymoth.wi.gov)
- **Email:** gypsymoth@wi.gov
- **Specialities:** Gypsy Moth Treatment Program.
<table>
<thead>
<tr>
<th>RESOURCE AND REFERRAL INFORMATION</th>
</tr>
</thead>
</table>

### HAIR DYE

**Food and Drug Administration, US (FDA)**  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
(608) 264-5332  
www.fda.gov

### HAM RADIOS

**Federal Communications Commission (FCC)**  
Consumer & Governmental Affairs Bureau  
445 12th St SW  
Washington DC 20554  
(888) 225-5322  
www.fcc.gov

### HANDICAPPED

(SEE ALSO DISABILITIES)

### HARASSMENT (DEBT COLLECTION)

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800) 452-3328  
(608) 264-7969  
www.wdfi.org

“Collection Calls - Consumer tips Prohibited practice.

### HAZARDOUS PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Cleaning materials, electrical, flammable, household chemicals, mechanical.

**Natural Resources, WI Dept of**  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(608) 267-7454  
(800) 847-9367  
(800) 943-0003  
dnr.wi.gov


**Military Affairs, WI Dept of**  
Division of Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3232  
emergencymanagement.wi.gov

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)

(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
HEALTH – FACILITIES

Health Services, WI Dept of Health Services, WI Dept of Health Services, WI Dept of
Division of Quality Assurance 1 W Wilson St Rm 450
PO Box 2969 Madison WI 53701-2969
(608) 266-7297 (608) 266-8481 (608) 267-0352 FAX
dhs.wi.gov DHSwebmaster@wi.gov
Safety, welfare and health of persons using provider services of health and community care.

Health Services, WI Dept of Home Health Hotline
Home Health Hotline
1 W Wilson St PO Box 2659 Madison WI 53703
(800) 642-6552 (608) 266-1865 dhs.wi.gov
(608) 267-0352 FAX dhs.wi.gov/localhealth/index.htm
DHS list of Wisconsin local public health departments.

Aging & Long Term Care, WI Board on Ombudsman Program
Aging & Long Term Care, WI Board on Ombudsman Program
1402 Pankratz St Ste 111 Madison WI 53704-4001
(800) 815-0015 (608) 246-7001 FAX
www.longtermcare.wi.gov
Advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.

Office of Civil Rights Office of Civil Rights Office of Civil Rights
Rm 509F HHH Bldg 200 Independence Ave SW Washington DC 20201
(800) 815-0015 (608) 246-7001 FAX dhhs.gov/ocr dhhs.gov/hippa
dhhs.gov/hippa www.health.gov/nhic www.healthfinder.gov info@nhic.org
HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Office of Disease Prevention and Health Promotion Office of Disease Prevention and Health Promotion Office of Disease Prevention and Health Promotion
1101 Wootton Pkwy Ste LL100 Rockville MD 20852
(240) 453-8280 www.health.gov/nhic www.healthfinder.gov info@nhic.org
Help connect consumers to national organizations. Guide to health information.
## HEALTH PRACTICES - FRAUDULENT

### Federal Trade Commission

Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(202) 326-2395  
www.ftc.gov

### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

### HEALTH SERVICES, WI DEPT OF

#### Health Services, WI Dept of

1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(608) 266-1865  
(800) 642-6552  
dhs.wi.gov

#### Behavioral Health Certification Section

Division of Quality Assurance  
1 W Wilson St  
Madison WI 53703  
(800) 642-6552  
(608) 261-0656  
dhs.wi.gov/bqaconsumer/AODA_MH/index.htm

### HEARING AID DEALERS AND FITTERS EXAMINING BOARD

#### Safety and Professional Services, WI Dept of

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspw.wi.gov

### HEARING IMPAIRED

#### Health Services, WI Dept of

Office of Deaf & Hard of Hearing  
1 W Wilson St Rm 558  
PO Box 7851  
Madison WI 53707-7851  
(608) 266-1865 V/TDD  
(855) 359-5252  
dhs.wi.gov/sensory

---

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
HEATING
(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

Home Energy Plus
101 E Wilson St 6th Fl
Madison WI  53703
(866) 432-8947
www.homeenergyplus.wi.gov
Heat assistance. State and federal assistance.

HILL-BURTON HOSPITALS

Health and Human Services, US Dept of
Health Resources & Services Administration (HRSA)
200 Independence Ave SW
Washington DC  20201
(800) 638-0742
www.hrsa.gov/gethealthcare
Hill-Burton Hotline. Free or low-cost hospital care.

HIPPA
(SEE ALSO HEALTH FACILITIES)

HOME CONSTRUCTION - NEW
(SEE ALSO BUILDING CODES/INSPECTORS)

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(608) 266-2112
(877) 617-1565
dfps.wi.gov

HOME HEALTH CARE

Health Services, WI Dept of
Division of Quality Assurance
Provider Section & Quality Improvement
1 W Wilson
PO Box 2969
Madison WI 53701-2969
(800) 642-6552
(608) 266-7782
(608) 267-0352 FAX
dhs.wi.gov
Home Health Hotline,
General information and complaints.
Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services.
Conducts caregiver background checks and investigations.
### HOME IMPROVEMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
ATCP 110; workmanship complaints.

---

**National Association of Remodeling (NARI)**  
780 Lee St Ste 200  
PO Box 4250  
Des Plaines Illinois 60016  
(847) 298-9200  
(847) 298-9225 FAX  
[www.nari.org](http://www.nari.org)  
info@nari.org  
Trade association of contractors.

---

**NARI of Madison Inc Chapter**  
5944 Seminole Centre Ct  
St 110  
Fitchburg WI 53711  
(608) 222-0670  
(608) 222-0061 FAX  
[www.narimadison.org](http://www.narimadison.org)  
kathy@narimadison.org

### HOME INSPECTORS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dsp.wi.gov](http://dsp.wi.gov)  
Registration and license requirements.  
Complaints.

### HOME PURCHASE

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877) 617-1565  
(608) 266-2112  
[dsp.wi.gov](http://dsp.wi.gov)  
Real estate licensing complaints.

### HOME SOLICITATION

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
ATCP 127.  
Complaints.
### Homestead Property Tax Credit Program

(SEE ALSO TAX)

<table>
<thead>
<tr>
<th>Entity</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue, WI Dept of</td>
<td>State Office Building, 819 N 6th St Rm 408, Milwaukee WI</td>
<td>(414) 227-4456, (414) 227-4907</td>
<td>datcp.wi.gov</td>
<td>Homestead Credit.</td>
</tr>
<tr>
<td>Revenue, WI Dept of</td>
<td>PO Box 34, Madison WI 53786-0001</td>
<td>(608) 266-2772, (608) 266-8641</td>
<td><a href="mailto:DORHomesteadCredit@revenue.wi.gov">DORHomesteadCredit@revenue.wi.gov</a></td>
<td>Homestead Credit.</td>
</tr>
</tbody>
</table>

### Hospital and Medical Problems

(SEE ALSO MEDICAL AND HOSPITAL PROBLEMS)

### Household Chemicals

Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Cleaning products, detergents, insecticides.</td>
</tr>
<tr>
<td>101 S Webster St, Madison WI 53703</td>
<td>(608) 266-2621</td>
<td>dnr.wi.gov</td>
<td><a href="mailto:DNRwastematerials@wi.gov">DNRwastematerials@wi.gov</a></td>
</tr>
</tbody>
</table>

### Hot Tubs

(SEE ALSO ENVIRONMENTAL SANITATION)

### Hotels – Safety

(SEE ALSO ENVIRONMENTAL SANITATION)
**HOUSING**

(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

**Wisconsin Housing & Economics Development Authority (WHEDA)**

201 W Washington Ave Ste 700
Madison WI 53703  
(800) 334-6873  
(608) 266-7884  
www.wheda.com  
info@wheda.com  
General information on home loans, CROP Economic Development  
Inventory of federally assisted rental housing.

**Department of Housing & Urban Development (HUD)**

Milwaukee Field Office  
310 W Wisconsin Ave Ste 950  
Milwaukee WI 53203-2289  
(800) 669-9777  
(414) 297-3214  
(414) 935-6775 FAX  
www.hud.gov  
Housing discrimination hotline.  
Milwaukee field office.  
General information and complaints.  
Administer federal and state grants to local government and nonprofit housing organizations. Affordable low income housing, housing discrimination. (Section 8)

**Fair Housing Center of Greater Madison**

612 W Main St Ste 200  
Madison WI 53703  
(608) 257-0853  
(877) 647-3247

**Workforce Development, WI Dept of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708  
(608) 266-6860  
dwd.wi.gov/er  
Discrimination Civil Rights.

819 N 6th St Rm 723  
Milwaukee WI 53203  
(414)277-4384

**Wisconsin State Law Library**

Attn: Document Delivery Service  
PO Box 7881  
Madison WI 53707-7881  
(800) 322-9755  
wilawlibrary.gov/services/forms  
Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.
HOUSING CODE

(SEE ALSO LANDLORD TENANT)

HOUSING AND URBAN DEVELOPMENT (HUD)

Housing & Urban Development (HUD)

Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289

Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289

(414) 297-3214
(414) 935-6775 FAX
www.hud.gov
wi_webmanager@hud.gov

General information for HUD Counseling
Services. Advisor Home Loan
Information Rental Information,
foreclosures, FHA loans, homeless
services, housing discrimination.

HOUSING CODE VIOLATIONS

(SEE ALSO LANDLORD-TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector
through local city clerk. Check
local telephone directory.
IDENTITY THEFT

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Consumer Protection
2811 Agriculture Dr  (800) 422-7128  Resource center for individuals, businesses, law enforcement, and government on issues of privacy protection and identity theft
PO Box 8911  (608) 224-5163
Madison WI 53708-8911 www.datcp.wi.gov
Email: DATCPHotline@wi.gov

U.S. Secret Service
245 Murray Dr Bldg 410  (202) 406-5708  Wis. Stats. § 895.80(1) Financial transactions. (Check local telephone directory for number to call.)
Washington DC 20223  www.secretservice.gov

Madison Field Office  (608) 264-5191
680 W Washington Ave #305
Madison WI 53703

Federal Trade Commission (FTC)
ID Theft Hotline
600 Pennsylvania Ave NW  (877) 438-4338  Consumer response center.
Washington DC 20580  (877) ID THEFT
(202) 326-2395
www.ftc.gov
www.idtheft.gov

IDENTIFICATION CARDS

Transportation, WI Dept of
Motor Vehicle Division
4802 Sheboygan Ave  (608) 266-2325  Photo I.D., driver’s license, CDL’s.
Madison WI 53707  dot.mvd.gov

Illinois Tollway
Violation Enforcement
2700 Ogden Ave  (630) 241-6800  To contest violations.
Downers Grove IL 60515  www.illinoistollway.com

IMMIGRATION

Homeland Security, US Dept of
Bureau of Citizenship & Immigration Services
20 Massachusetts Ave NW MS  (800) 375-5283  National Customer Service Center
2090  www.uscis.gov
Washington DC 20529  8 am - 6 pm M-F.
INFORMATION

**INFORMATION**

**FINANCIAL INSTITUTIONS, WI DEPT OF**

Division of Corporate & Consumer Services
201 W Washington Ste 500  (800) 452-3328  Office of Consumer Affairs.
PO Box 8041  (608) 261-7577
Madison WI 53708-8041  www.wdfi.org

**INDIAN AFFAIRS**

**Governer's Office**
115 E State Capitol  (608) 266-1212
Madison WI 53702  www.wisgov.state.wi.us

**Administration, WI Dept of**
Division of Gaming
3319 W Beltline Hwy First Fl  (608) 270-2555  Indian gaming.
Madison WI 53713  doa.wi.gov/gaming

**INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)**

**Financial Institutions, WI Dept Of**

Division of Securities
PO Box 1768  (608) 266-1064
Madison WI 53701-1768  www.wdfi.org

**INFORMANT HOTLINE**

(SEE ALSO TAX)

**Internal Revenue Service, US**
Milwaukee District Office
211 W Wisconsin Ave  (800) 829-0433  Tax fraud hotline. To report tax fraud.
Milwaukee WI 53203-2221  (414) 231-2100
www.irs.gov

**Federal Bureau of Investigation, US**
FBI Milwaukee  (414) 276-4684  Report threats & crime.
3600 S Lake Dr  www.fbi.gov  Online internet crime complaint center.
St Francis WI 53235  www.ic3.gov

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)  (800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### INFORMANT HOTLINE CONTINUED

**Justice, WI Dept of**

Inspector General  
17 W Main St  
PO Box 7857  
Madison WI 53707-7857  
(800) 869-4499  
(608) 266-1221  
doj.state.wi.gov  
To report fraud, waste or abuse regarding a DOJ program or employee.

---

**Social Security Administration, US**

Fraud Hotline  
PO Box 17785  
Baltimore MD 21235  
(800) 269-0271  
https://www.ssa.gov/  
To report fraud, waste or abuse with Social Security or any of its programs and operations.

---

### INSULATION (CELLULOSE, FIBERGLASS)

(SEE ALSO FORMALDEHYDE IN MOBILE HOMES)

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD 20814  
(301) 504-7923  
(800) 638-2772  
www.cpsc.gov  
Hotline.

---

**Health Services, WI Dept of**

Lead and Asbestos Section  
1 W Wilson St Rm 137  
PO Box 2659  
Madison WI 53701-2659  
(608) 261-6876  
dhs.wi.gov  
Formaldehyde in residential homes & commercial. Chemical exposure issues.

---

### INSULATION

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Foam selling practices, standards, safety.

---

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov  
Residential new home construction (since 1980).

---

**Health Services, WI Dept of**

Division of Public Health  
1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(608) 266-1120  
dhs.wi.gov  
Formaldehyde in residential homes & commercial. Chemical exposure issues.
## INSURANCE

### Commissioner of Insurance, WI Office of the

<table>
<thead>
<tr>
<th>Consumer Division</th>
<th>(608) 266-3585</th>
<th>(608) 266-1865</th>
<th>oci.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7873</td>
<td>(800) 236-8517</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7873</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, sales representation, annuities, policy problems, HMO’s.

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>201 W Washington Ste 500</th>
<th>(800) 452-3328</th>
<th>Credit insurance.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53707</td>
<td>(608) 264-7969</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
</tbody>
</table>

### Health Services, WI Dept of

<table>
<thead>
<tr>
<th>BadgerCare Plus</th>
<th>(800) 362-3002</th>
<th>Program that provides health coverage for qualified low-income Wisconsin residents.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(608) 266-1865</td>
<td>dhs.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Insurance Information Institute

<table>
<thead>
<tr>
<th>National Insurance Consumer Helpline</th>
<th>(212) 346-5500</th>
<th>Provides general info. referral info. (auto, business, life, homeowners, etc.) Brochures are available.</th>
</tr>
</thead>
<tbody>
<tr>
<td>110 William St</td>
<td>(800) 942-4242</td>
<td><a href="http://www.iii.org">www.iii.org</a></td>
</tr>
<tr>
<td>New York NY 10038</td>
<td><a href="mailto:info@iii.org">info@iii.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Board on Aging and Long Term Care, WI

<table>
<thead>
<tr>
<th>Medigap Helpline</th>
<th>(608) 246-7017</th>
<th>Medicare problems, supplementary insurance, long-term insurance.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111</td>
<td>(800) 242-1060</td>
<td>longtermcare.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
<td></td>
<td><a href="mailto:boaltc@wi.gov">boaltc@wi.gov</a></td>
</tr>
</tbody>
</table>

### Justice, WI Dept of

<table>
<thead>
<tr>
<th>17 W Main St 5th Fl</th>
<th>(608) 266-9222</th>
<th>Medicaid Fraud.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53702</td>
<td>doj.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>
### INTELLECTUAL PROPERTY CRIMES

**INTERPROL IP Crime Unit**
INTERPROL General Secretariat  
200 qual Charles de Gaulle  
690006 Lyon France  
+33 4 74 44 71 63  
[www.INTERPOL.int](http://www.INTERPOL.int)  
International. Trademark, counterfeiting and copyright piracy.

**Internal Revenue Service (IRS), US**
Milwaukee District Office  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221  
(800) 829-1040  
(414) 231-2100  

**Federal Bureau of Investigation (FBI), US**
3600 S Lake Dr  
St Francis WI 53235  
(414) 276-4684  
[www.fbi.gov/milwaukee](http://www.fbi.gov/milwaukee)

### INTEREST RATES AND FINANCE CHARGES

**Financial Institutions, WI Dept of**
201 W Washington Ste 500  
Madison WI 53707  
(800) 452-3328  
(608) 264-7969  
[www.wdfi.org](http://www.wdfi.org)

**INTERIOR DESIGNERS**

**Safety and Professional Services, WI Dept of**
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wi.gov](mailto:dsps@wi.gov)  
Regulate designers. License requirements, regulation and complaints.
### Internal Revenue Service (IRS), US

**Internal Revenue Service (IRS), US**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee District Office</td>
<td>(800) 829-4477</td>
<td>Federal tax information</td>
</tr>
<tr>
<td>211 W Wisconsin Ave, Milwaukee WI 53203-2221</td>
<td>(800) 829-1040, (414) 231-2100</td>
<td>Tax &amp; Account Information. General information.</td>
</tr>
<tr>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td>(800) 829-3676</td>
<td>Forms only.</td>
</tr>
</tbody>
</table>

---

**Informant Hotline (IRS), US**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee District Office</td>
<td>(800) 829-0433</td>
<td>Tax fraud hotline. Criminal investigation (for reporting violations), tax fraud/abuse.</td>
</tr>
<tr>
<td>211 W Wisconsin Ave, Milwaukee WI 53203-2221</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

---

**Internal Revenue Service (IRS), US**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 589, Ben Franklin Station, Washington DC 20044-0589</td>
<td><a href="http://www.treasury.gov/tigta">www.treasury.gov/tigta</a></td>
<td></td>
</tr>
</tbody>
</table>

---

### Internet Crime

**Internet Crime Complaint Center, US**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>FBI Milwaukee</td>
<td>(414) 276-4684</td>
<td>The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).</td>
</tr>
<tr>
<td>330 E Kilbourn Ave Ste 600, Milwaukee WI 53202</td>
<td><a href="http://www.ic3.gov">www.ic3.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

---

### Invasive Species

(SEE ALSO **WEEDS**)
### INVENTIONS/INVENTORS
(SEE ALSO PATENTS)

#### UW-Stout
Center for Innovation & Development  
278 Jarvis Hall Tech Wing  
410 10th Ave E  
Menomonie WI 54751  
(715) 232-1649  
Help inventor build prototype Center available to anyone in US Cost varies with project.

#### UW-Whitewater
Small Business Development Center  
1200 Hyland Hall  
Whitewater WI 53190  
(262) 472-3217  
www.edu/sbdc  
Will evaluate new ideas Center available to anyone in US/worldwide. Cost varies with project.

#### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact sheet available.

#### Commerce, US Dept of
Patent & Trademark Office, US  
600 Dulany St  
Alexandria VA 22314  
(800) 786-9199  
(571) 272-1000  
www.uspto.gov  
usptoinfo@uspto.gov  
Patents & trademark assistance/questions.

### INVESTMENT AND SECURITIES

#### Financial Institutions, WI Dept of
Division of Securities  
201 W Washington Ste 500  
PO Box 1768  
Madison WI 53701-1768  
(608) 266-1064  
(800) 472-4325  
www.wdfi.org  
Broker dealers franchise investment. Sales agents stocks & bonds.

#### Small Business Administration, US
740 Regent St Ste 100  
Madison WI 53715  
(608) 441-5261  
(608) 441-5541 FAX  
www.sba.gov  
answerdesk@sba.gov  
Represents interests of small businesses.

310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203  
(414) 297-3941  
(414) 297-1377 FAX  
www.sba.gov  
answerdesk@sba.gov
### JAILS

(SEE ALSO CORRECTIONS, WI DEPT OF)

**JEWELRY**

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Jewelers Vigilance Committee**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>801 2nd Ave #303</td>
<td>(212) 997-2002</td>
<td><a href="http://www.jvlegal.org">www.jvlegal.org</a></td>
<td>Mediates consumer complaints of jewelry industry (with state Ag offices). Filing fee of $100.</td>
</tr>
<tr>
<td>New York NY 10017</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**American Gem Society**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>8881 W Sahara Ave</td>
<td>(866) 805-6500</td>
<td><a href="http://www.ags.org">www.ags.org</a></td>
<td>Complaints against its members only.</td>
</tr>
<tr>
<td>Las Vegas NV 89117</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### JOB SAFETY

(SEE ALSO OCCUPATIONAL SAFETY)

### JOBS AND JOB TRAINING

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave GEF-1</td>
<td>(608) 266-0327</td>
<td>dwd.wi.gov</td>
<td>State employment, employment &amp; training, General Information, customer service.</td>
</tr>
<tr>
<td>PO Box 7972</td>
<td>(888) 258-9966</td>
<td>wisconsinjobcenter.org</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7972</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Dane County Job Center**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Worksmart Program</td>
<td>(608) 242-4900</td>
<td><a href="http://www.worksmartnetwork.org">www.worksmartnetwork.org</a></td>
<td>Dane Co. job information. Worksmart Program.</td>
</tr>
<tr>
<td>1819 Aberg Ave</td>
<td>(608) 288-2459</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53704</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact Sheets available. Complaints.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**RESOURCE AND REFERRAL INFORMATION**

**JUDGES**

**Judicial Commission, WI**
110 E Main Ste 700
Madison WI 53703
(608) 266-7637
wicourts.gov/
judcmm@wicourts.gov

Complaints against judges and court commissioners regarding misconduct.

**JUNK MAIL**

**Direct Marketing Association**

Mail Preference Service
PO Box 643
Carmel NY 10512
(212) 768-7277
www.dmachoice.org

For removal of your name from junk mail lists, telemarketing and e-mail list. Send name and address. To avoid receiving sexually oriented mail, fill out form PS1500 at your local post office.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Fact Sheet available.

**JUNK PHONE SOLICITATION**

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.

**Direct Marketing Association (DMA)**

Telephone Preference Service
PO Box 1559
Carmel NY 10512-1559
(212) 768-7277
www.dmachoice.org
www.dmaconsumers.org/offtelephone

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. $5 charge if registered online for 5 years.

**JUSTICE, WISCONSIN DEPT. OF**

**Justice, WI Dept of**

17 W Main St
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
doj.state.wi.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### KEROSENE HEATER

(SEE ALSO FUEL AND GASOLINE)

### KNOCKOFFS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

### LABELING

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Hazardous substances, environmental representations.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Federal Trade Commission, US**

<table>
<thead>
<tr>
<th>Bureau of Consumer Protection</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer Response Center</td>
<td>(877) FTC-HELP</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td>Labeling requirements for textiles and wool.</td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(877) 382-4357</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### LABOR

(SEE ALSO WAGES)

**Wisconsin Employment Relations Commission (WERC)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>1457 E Washington Ave</td>
<td>(608) 266-1381</td>
<td><a href="http://www.werc.wi.gov">www.werc.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 7870</td>
<td></td>
<td>Responsible for promoting collective bargaining and peaceful labor relations in both public and private sectors.</td>
</tr>
<tr>
<td>Madison WI 53707-7870</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Rights Division</td>
<td>(608) 266-6860</td>
<td>dwd.wi.gov</td>
<td>General labor standards information.</td>
</tr>
<tr>
<td>201 E Washington Ave</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7946</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7946</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee Office</td>
<td>(414) 227-4384</td>
<td></td>
<td></td>
</tr>
<tr>
<td>819 N 6th St Rm 723</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Labor, US Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frances Perkins Bldg</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>200 Constitution Ave NW</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20210</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### LABORATORY OF HYGIENE

**Laboratory of Hygiene, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>465 Henry Mall, Madison WI 53706</td>
<td>(800) 862-1013, (608) 262-6386, (608) 263-3280</td>
<td>Clinical Laboratories.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td>Emergencies 24/7</td>
</tr>
</tbody>
</table>

**Laboratory of Hygiene, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2601 Agriculture Dr, Madison WI 53718</td>
<td>(800) 442-4618, (800) 446-0403, (800) 462-5261</td>
<td>Environmental, Forensic Toxicology; WI Occupational Health lab (Industrial hygiene) WSLH Proficiency Testing.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

**Laboratory of Hygiene, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2810 Walton Commons Ln, Madison WI 53718</td>
<td>(608) 221-6297 FAX</td>
<td>Information Systems; Bureau of Labor Statistics; Purchasing.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

### LAND SALES DEVELOPMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128, datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Advertising and selling practices.</td>
</tr>
</tbody>
</table>

### LAND SURVEYORS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave, Madison WI 53703</td>
<td>(877) 617-1565, (608) 266-2112, dpsp.wi.gov</td>
<td>Licensing and information. Number of complaints.</td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800) 422-7128 Web: datcp.wi.gov Email: DATCPHotline@wi.gov
LANDLORD-TENANT
(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Call for information, fact sheets available and ATCP 134.

Safety and health concerns. Refer to local building inspector.

Building Code Violations (ie: heating) Refer to local building inspector.

Evictions: Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant or self evict.

Rent Increases: No state regulation on amount it can be increased.

---

Tenant Resource Center
1202 Williamson St Ste 102 (608) 257-0006
Madison WI 53703 (608) 257-0143
(877) 238-7368
(608) 257-2799 tenantresourcecenter.org
asktrc@tenantresourcecenter.org

Rental rights administration. M-F 9:00 am to 6:00 pm.

Toll free outside Dane County Answering service.

Housing mediation service intake.

---

Madison Legal Action
31 S Mills St (800) 362-3904
Madison WI 53715 (608) 256-3258
Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

(608) 256-3304

---

Milwaukee & Waukesha Legal Action
230 W Wells St (888) 278-0633
Milwaukee WI 53203 Serves Milwaukee & Waukesha counties.
(414) 278-7722
(800) 947-3529 TTY
## Landlord-Tenant Continued

### La Crosse Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>205 5th Ave S Ste 300, La Crosse WI 54601</td>
<td>(800) 873-0927, (608) 785-2809</td>
<td>Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.</td>
</tr>
</tbody>
</table>

### Oshkosh Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
</table>

### Racine Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4900 Spring St Ste 100, Racine WI 53406</td>
<td>(800) 242-5840, (262) 635-8836</td>
<td>Serves: Racine, Kenosha and Walworth counties.</td>
</tr>
</tbody>
</table>

### Green Bay Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Walnut St Ste 203, Green Bay WI 54303</td>
<td>(800) 236-1127, (920) 432-4645</td>
<td>Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties</td>
</tr>
</tbody>
</table>

### Wisconsin Community Services Greenfield

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>5300 W Layton, Greenfield WI 53220</td>
<td>(414) 271-5464, (414) 544-9456 FAX</td>
<td>Mediation.</td>
</tr>
</tbody>
</table>

### Wisconsin Community Services Milwaukee

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>3732 W Wisconsin Ave Ste 200, Milwaukee WI 53208</td>
<td>(414) 271-5464, (414) 544-9456 FAX</td>
<td>Mediation.</td>
</tr>
</tbody>
</table>

### Wisconsin Community Services Waukesha

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mediation &amp; Restorative Justice Center, 414 W Moreland Blvd Rm 204, Waukesha WI 53188</td>
<td>(262) 544-1647, (262) 544-9456 FAX</td>
<td>Mediation. Waukesha (serves State of Wisconsin) e.g., small and large claims, domestic juvenile, L/T, workplace, victim offender and community problems. Consumer merchant.</td>
</tr>
</tbody>
</table>

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
109
LANDLORD-TENANT CONTINUED

Wisconsin Community Services West Allis
11301 W Lincoln Ave
West Allis WI 53188
(414) 302-8064 (262) 544-9456 FAX
Mediation.

Wisconsin State Law Library
Attn: Document Delivery Service
PO Box 7881
Madison WI 53707-7881
(800) 322-9755
wilawlibrary.gov/services/forms.html
Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided.

LANDSCAPING RESIDENTIAL

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128 datcp.wi.gov
DATCPHotline@wi.gov
Considered home improvement, ATCP 110.

LAS VEGAS CASINO NIGHTS
(SEE ALSO CASINO NIGHTS)
## LAUNDRIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## LAW LIBRARY

**Law Library, Wisconsin State**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7881</td>
<td>(608) 267-9696</td>
<td></td>
<td>Reference.</td>
</tr>
<tr>
<td>Madison WI 53707-7881</td>
<td>(608) 266-1600</td>
<td></td>
<td>Circuitation.</td>
</tr>
<tr>
<td>120 ML King Jr Blvd 2nd Fl</td>
<td>(800) 322-9755</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td>wsil.state.wi.us</td>
<td></td>
</tr>
</tbody>
</table>

## LAWN MOWERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Complaints, warranties.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## LAWS

**Administration, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Document Sales</td>
<td>(608) 266-3358</td>
<td></td>
<td>On-line ordering.</td>
</tr>
<tr>
<td>PO Box 7840</td>
<td>(800) 362-7253</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
<td><a href="https://docsales.wi.gov">https://docsales.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
LAWYER REFERRAL SERVICES
(SEE ALSO LEGAL AID & RELATED SERVICES)

Lawyer Referral & Information Services
5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158
(800) 362-9082
(608) 257-4666
www.wisbar.org

Hours: 8:00 am-5:00 pm M-F.
Funded by State Bar Assn. Answers to simple legal questions. Referrals to private attorneys in geographic area.

State Bar of Wisconsin
5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158
(800) 728-7788
(608) 257-3838
www.wisbar.org
www.wilegaladvice.org

Complaints about fees.
Website forum for legal advice. Can qualify for free legal advice.

Legislative Reference Bureau
1 E Main St
PO Box 2037
Madison WI 53701-2037
(608) 266-0341
legis.wi.gov

Information on statutes, bills, laws, can inform whether there is a law on a particular subject.

Lawyer Regulation, WI Office of
110 E Main St Rm 315
Madison WI 53703-3383
(877) 315-6941
(608) 267-7274
wicourts.gov/olr

Division of Wis. Supreme Court
Complaints about attorney’s professional conduct.

Law Library, Wisconsin State
PO Box 7881
Madison WI 53707-7881
(608) 267-9696
(800) 322-9755
(608) 266-1600
wilawlibrary.gov

Reference.
Provide reference information.
Circulation.

LAWYERS
(SEE ALSO ATTORNEYS)

LAYAWAY POLICIES

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800) 452-3328
(608) 264-7969
www.wdfi.org

Over 4 months (more than four payments).
### LEAD

**Health Services, WI Dept of**  
Lead and Asbestos Section  
1 W Wilson St  
PO Box 2659  
Madison WI 53702  
(608) 266-5817  
Lead Paint Program  
Certification/Accreditation of lead & asbestos workers.  

**Environmental Protection Agency, US**  
Office of Pollution Prevention & Toxics  
1200 Pennsylvania Ave NW  
Mail Code 7404T  
Washington DC 20460  
(202) 272-0167  
www2.epa.gov/lead  

**National Lead Information Center**  
422 S Clinton Ave  
Rochester NY 14620  
(800) 424-LEAD (5323)  
General public & professional contact under contract with EPA & HUD.  

### LEASES – AUTOMOBILE

**Transportation, WI Dept of**  
Dealer & Agent Section  
4802 Sheboygan Ave  
Madison WI 53707  
(608) 266-1425  
Leases with option to purchase.  

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
Madison WI 53703  
(800) 452-3328  
Questions regarding the finance terms or language of leases.  

### LEASES - CONSUMER GOODS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
Advertising & selling practices.  

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
Madison WI 53703  
(800) 452-3328  
Collection practices. Three-day cooling off period.
## LEGAL AID AND RELATED SERVICES

### Lawyer Referral & Information

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 362-9082</td>
<td>State Bar of Wisconsin. Not free, First half hour $20 Do not answer questions on phone Submit questions thru website L/T or small claims answered. Wed 5-7 pm</td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(608) 257-4666</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Madison Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>31 S Mills St</td>
<td>(800) 362-3904</td>
<td>Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.</td>
</tr>
<tr>
<td>Madison WI 53715</td>
<td>(608) 256-3258</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(608) 256-3304</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.legalaction.org">www.legalaction.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Milwaukee & Waukesha Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>230 W Wells St</td>
<td>(888) 278-0633</td>
<td>Serves Milwaukee &amp; Waukesha counties.</td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td>(414) 278-7722</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(800) 947-3529 TTY</td>
<td></td>
</tr>
</tbody>
</table>

### Oshkosh Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>404 N Main St Ste 702</td>
<td>(800) 236-1128</td>
<td>Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.</td>
</tr>
<tr>
<td>Oshkosh WI 54901</td>
<td>(920) 233-6521</td>
<td></td>
</tr>
</tbody>
</table>

### Racine Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4900 Spring St Ste 100</td>
<td>(800) 242-5840</td>
<td>Serves, Racine, Kenosha and Walworth counties.</td>
</tr>
<tr>
<td>Racine WI 53406</td>
<td>(262) 635-8836</td>
<td></td>
</tr>
</tbody>
</table>

### Green Bay Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Walnut St Ste 203</td>
<td>(800) 236-1127</td>
<td>Serves Brown, Calumet, Door, Kewanna, Manitowoc, and Outagamie counties.</td>
</tr>
<tr>
<td>Green Bay WI 54303</td>
<td>(920) 432-4645</td>
<td></td>
</tr>
</tbody>
</table>

### Wisconsin Judicare

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Third St Ste 210</td>
<td>(800) 472-1638</td>
<td>For 33 northern most counties. Family law matter calls and others.</td>
</tr>
<tr>
<td>PO Box 6100</td>
<td>(715) 842-1681</td>
<td></td>
</tr>
<tr>
<td>Wausau WI 54402-6100</td>
<td><a href="http://www.judicare.org">www.judicare.org</a></td>
<td></td>
</tr>
</tbody>
</table>
## LEGISLATION

**Legislature, Wisconsin State**

<table>
<thead>
<tr>
<th>Legislative Hotline</th>
<th>(608) 266-9960</th>
<th>(800) 362-9472</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8952</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Legislature, statutes of bills in current session, state legislation and info/phone numbers for legislators.

**Legislative Reference Bureau, WI State**

<table>
<thead>
<tr>
<th>1 E Main St Ste 200</th>
<th>(608) 266-0341</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 2037</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2037</td>
<td></td>
</tr>
</tbody>
</table>

Questions on pending legislation. State bills and acts (present and past) available online. Information on statutes, bills, laws can inform one whether there is a law on a particular subject. Contact forms on website.

## LEMON LAW

**Transportation, WI Dept of**

<table>
<thead>
<tr>
<th>Dealer &amp; Agent Section</th>
<th>(608) 266-1425</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
</tr>
</tbody>
</table>

Lemon law on new vehicles, not used vehicles.

## LICENSE PLATES

**Transportation, WI Dept of**

<table>
<thead>
<tr>
<th>Motor Vehicle Division</th>
<th>(608) 266-7447</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
</tr>
</tbody>
</table>

Title & vehicle registration.

<table>
<thead>
<tr>
<th><a href="mailto:Vehiclequestions@dot.wi.gov">Vehiclequestions@dot.wi.gov</a></th>
<th>(608) 255-3041</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:Specialplates.dmv@dot.wi.gov">Specialplates.dmv@dot.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Personalized, disabled, special plates.

## LICENSING – PROFESSIONAL

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

## LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court. For advice consult private attorney.

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
</tr>
</tbody>
</table>

ATCP 110. Home Improvement Trade Practices.
LIME (AGRICULTURAL)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4537
datcp.wi.gov

LIQUOR LICENSES

Local government

Contact local city clerk. See local telephone book for listing.

LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium
135 Enterprise Dr Ste ID
Verona WI 53593-0202
(888) 808-1910
www.wiid.org

LIVESTOCK ID CONSORTIUM

Wisconsin livestock identification

LIVING TRUSTS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Fact Sheet available.

State Bar of Wisconsin
5302 Eastpark Blvd
Madison WI 53718
(608) 257-3838
www.wisbar.org

Publication regarding living trust.

LIVING WILLS

(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

Health Services, WI Dept of
Division of Public Health
1 W Wilson St
PO Box 2659
Madison WI 53701-0309
(608) 266-1865
(608) 266-1251
dhs.wi.gov

Can send written request for living will form. Include SASE. (self-addressed stamped envelope).

Living will/power of attorney.
**LOANS**

*(SEE ALSO ADVANCE FEE LOANS)*

**Financial Institutions, WI Dept of**
Division of Banking
201 W Washington Ste 500
Madison WI 53703
(608) 261-7578
www.wdfi.org

Licensing of loan originator solicitors and mortgage brokers.

**GOVERNMENT ACCOUNTABILITY BOARD, WI**

Licensing of loan originator solicitors and mortgage brokers.

**GOVERNMENT ACCOUNTABILITY BOARD, WI**

Licensing of loan originator solicitors and mortgage brokers.

**Government Accountability Board, WI**

212 E Washington Ave 3rd Fl
PO Box 7984
Madison WI 53707-7984
(608) 266-8005
gab.wi.gov
gab@wi.gov

(e.g. state officials and lobbyist organizations), administer lobbying laws.

**LOGGING**

**Resources, WI Dept of**

101 S Webster St
Madison WI 53702
(608) 266-2621
dnr.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov

DATCPHotline@wi.gov

Fact Sheet available.

**LONG DISTANCE SERVICES**

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov

DATCPHotline@wi.gov

**LONG TERM CARE**

**Health Services, WI Dept of**

Long Term Care Division
1 W Wilson St
PO Box 7851
Madison WI 53707-7851
(608) 266-0036
dhs.wi.gov
LOTTERY – STATE OPERATED
(SEE ALSO CONTESTS OR GAMING)

Justice, WI Dept of
Indian Gaming
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
doj.wi.gov
Indian gaming.

Revenue, WI Dept of
Lottery Division
2135 Rimrock Rd
PO Box 8933
Madison WI 53708-8933
(608) 266-7777 (recording)
(608) 261-8800
www.wilottery.com
Winning numbers, money TV game show. Lottery game validation.

LP GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4928
datcp.wi.gov
No regulations, suggest price comparison.
Weights & Measures Bureau
(608) 224-4942
Meter accuracy/testing and meter operator licensing.

LUMBER (TREATED)
(SEE ALSO ENVIRONMENT)

Wisconsin Health Services, WI Dept of
Bureau of Environmental Health
PO Box 2659
Madison WI 53701-2659
(608) 266-1120
(608) 267-4853 FAX
dhs.wi.gov
**MACE**
*(SEE ALSO DEFENSE SPRAYS)*

**MAGAZINE SUBSCRIPTIONS**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Sales.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Postal Inspector, US**

<table>
<thead>
<tr>
<th>Postal Inspector, US</th>
<th>433 W Harrison St Rm 50190</th>
<th>(877) 876-2455</th>
<th>Pornography (PS Form 1500).</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Chicago IL  60669-2201</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**MAIL**

**MAIL ORDER SALES**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Fact Sheet available. Statutes 100.174 &amp; 134.83.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>Undelivered and unordered merchandise, cash transactions.</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Financial Institutions, WI Dept of</th>
<th>201 W Washington Ste 500</th>
<th>(800) 452-3328</th>
<th>Credit transactions.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53703</td>
<td>(608) 264-7969</td>
<td>Collection practices.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**MAINTENANCE – RENTAL PROPERTY**
*(SEE ALSO LANDLORD/TENANT)*
### MANICURISTS

**Safety and Professional Services, WI Dept of**
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877) 617-1565  
(608) 266-2112  
dbps.wi.gov

Must be licensed.

### MANUFACTURED HOME COMMUNITIES

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Wis. Adm. Code ATCP 125

**Safety and Professional Services, WI Dept of**
1400 E Washington Ave  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dbps.wi.gov

Plumbing licenses, Wastewater, private sewage.

### Natural Resources, WI Dept of

**Bureau of Drinking Water & Groundwater**
101 S Webster St  
Madison WI 53703  
(608) 266-0821  
dnr.wi.gov

Information on drinking (public & private), water quality, also licenses well drillers.

### MANUFACTURED HOMES/DWELLINGS

**Safety and Professional Services, WI Dept of**
Manufactured Home/Mobile Home Unit  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(608) 266-2112  
(877) 617-1565  
dbps.wi.gov

All questions and complaints including dealer and salesperson licensing and water and sewer service. MHP licenses. Titles of dwellings over 45’ long.

Complaints. Mobile home structure complaints and information.

### Transportation, WI Dept of

**Transportation, WI Dept of**
4802 Sheboygan Ave  
Madison WI 53705  
(608) 266-1466

Titles of dwellings 1975 or older & under 45’ long or 1976 & newer under 40’.
## MANUFACTURERS

**Wisconsin Manufacturers and Commerce**  
PO Box 352  
501 E Washington Ave  
Madison WI 53701-0352  
(608) 258-3400  
www.wmc.org  
Publishes a directory of manufacturers in Wisconsin; may be available to see at local library.

## MARIJUANA

**Justice, WI Dept of**  
Wisconsin Drug Tipline  
17 W Main St 5th Fl  
Madison WI 53702  
(800) 622-3784  
doj.wi.gov  
Drug tip line to report growing of marijuana, to report possible weapons in school.

## MARRIAGE COUNSELORS

*(SEE ALSO THERAPISTS)*

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Business practices.

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
dsps.wi.gov  
Licensing.

## MASSAGE THERAPISTS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
Licensing.
### MATTRESS LABELING

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept of</td>
<td>2811 Agriculture Dr, PO Box 8911i, Madison WI 53708-8911</td>
<td>(800) 422-7178</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Wis. Stats. § 100.2095.</td>
</tr>
<tr>
<td>International Sleep Products Association (ISPA)</td>
<td>501 Wythe St, Alexandria VA 22314-1917</td>
<td>(703) 683-8371</td>
<td>sleepproducts.org</td>
<td><a href="mailto:info@sleepproducts.org">info@sleepproducts.org</a></td>
<td>Promotes bedding labeling law uniformity and disseminate bedding labeling information.</td>
</tr>
</tbody>
</table>

### MEAT AND MEAT PROCESSING

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept of</td>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708</td>
<td>(608) 224-4700</td>
<td>datcp.wi.gov</td>
<td>Meat safety inspection.</td>
<td>Meat labeling.</td>
</tr>
</tbody>
</table>
### MEDIATION

**Wisconsin Community Services, Greenfield**
5300 W Layton  
Greenfield WI 53220  
(414) 271-5464  
(414) 544-9456 FAX  
www.wiscs.org  
mcwc@wiscs.org  
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.

**Wisconsin Community Services, Milwaukee**
3732 W Wisconsin Ave Ste 200  
Milwaukee WI 53208  
(414) 271-5464  
(414) 544-9456 FAX  
www.wiscs.org  
mcwc@wiscs.org  
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.

**Wisconsin Community Services, Waukesha**
Mediation & Restorative Justice Center  
414 W Moreland Blvd Rm 204  
Waukesha WI 53188  
(262) 544-1647  
(262) 544-9456 FAX  
www.wiscs.org/mediation.HTM  
mcwc@wiscs.org  
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.

**Wisconsin Community Services, West Allis**
11301 W Lincoln Ave  
West Allis WI 53188  
(414) 302-8064  
(262) 544-9456 FAX  
www.wiscs.org  
mcwc@wiscs.org  
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.
# RESOURCE AND REFERRAL INFORMATION

## MEDICAID

### Social Security Administration, US

Office of Public Inquiries  
1100 West High Rise  
6401 Security Blvd  
Baltimore MD 2123  
(800) 772-1213  
[www.ssa.gov](http://www.ssa.gov)  
Complaints and information.

### Health Services, WI Dept of

WI Medicaid Recipient Services  
1 W Wilson St  
Madison WI 53703  
(800) 363-3002  
(608) 266-8922  
[www.dhs.wi.gov/medicaid](http://www.dhs.wi.gov/medicaid)  
Benefit payments and information for Medicaid (medical assistance or Title XIX).  
Eligibility—contact local county office.

### Justice, WI Dept of

Division of Legal Services  
Medicaid Fraud Control & Elder Abuse Unit  
17 W Main St 5th Fl  
Madison WI 53702  
(800) 488-3780  
(608) 266-9222  
[doj.wi.gov](http://doj.wi.gov)  
To report fraud.

## MEDICAL ASSISTANCE

### Health Services, WI Dept of

WI Medical Assistance Program  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-1865  
[www.dhs.wi.gov/forwardhealth](http://www.dhs.wi.gov/forwardhealth)  
Programs & Services information.

## MEDICAL BILLING

### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
Complaint mediation.

## MEDICAL EXAMINING BOARD

### Safety and Professional Services, WI Dept of

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dspw.wi.gov](http://dspw.wi.gov)  
# Medical and Hospital Problems

## Safety and Professional Services, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave, PO Box 8935, Madison WI 53708-8935</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td>dsps.wi.gov</td>
<td>Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). Don’t take billing complaints.</td>
</tr>
</tbody>
</table>

## Health Services, WI Dept of

**Division of Quality Assurance**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St, Madison WI 53702</td>
<td>(800) 642-6552, (608) 266-0224</td>
<td>dhs.wi.gov</td>
<td>Hospital complaints (not billing).</td>
</tr>
</tbody>
</table>

## Health Services, WI Dept of

**WI Medical Assistance Program**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St, Madison WI 53702</td>
<td>(800) 362-3002</td>
<td></td>
<td>Medical assistance program.</td>
</tr>
</tbody>
</table>

## Health and Human Services, US Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St, Madison WI 53703</td>
<td>(800) 638-0742</td>
<td><a href="http://www.hrsa.gov">www.hrsa.gov</a></td>
<td>Free or low-cost hospital care at Hill-Burton facilities.</td>
</tr>
</tbody>
</table>

## Medicare

### Centers for Medicare & Medicaid Services

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
</table>

### Health & Human Service, US Dept of

**HHS Tips Fraud Hotline**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
</table>

### Aging and Long Term Care, WI Board on

**Medigap Helpline**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111, Madison WI 53704</td>
<td>(800) 242-1060</td>
<td>longtermcare.wi.gov</td>
<td>Medicare problems.</td>
</tr>
</tbody>
</table>
MEDIGAP HELPLINE

Aging and Long Term Care, WI Board on
Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704
(800) 242-1060
www.longtermcare.wi.gov
Boaltc@wi.gov
Medicare supplement. Health Insurance for over 65. Special kinds of health insurance, (i.e., cancer policies, long-term care insurance policies). Medical assistance (Medicaid MA, Title XIX) Group insurance (continuation & conversion rights) Health Insurance Risk Sharing Plan.

Aging & Long Term Care, WI Board on
Ombudsman Program
1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 815-0015
(608) 246-7001 FAX
www.longtermcare.wi.gov
Boaltc@wi.gov
Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home and those who receive funding through the Community Options Program and Family Care.

MENTAL HEALTH

Health Services, WI Dept of
Client Rights Office
PO Box 7851
Madison WI 53707-7851
1 W Wilson St
Madison WI 53703
(608) 266-2717
(608) 267-7792
dhs.wi.gov
Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

National Alliance for the Mentally Ill of Dane County (NAMI)
United Way Bldg
2059 Atwood Ave 4th Fl
Madison WI 53704
(608) 249-7188
www.namidanecounty.org.
contact@namidanecounty.org
Dane County.

MESSAGES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.

MIDWIVES

(SEE ALSO NURSES)
## MIGRANT LABOR SERVICES

**Workforce Development, WI Dept of**  
Bureau of Migrant Refugee & Labor Services  
201 E Washington Ave  
Madison WI 53702  
(608) 266-0002  
dwd.wi.gov  
Migrant labor laws, refugee issues.

## MILITARY

### Military Affairs, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
<td>(800) 335-5147</td>
<td>dma.wi.gov</td>
<td>Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel &amp; their families who are seeking help with consumer problems or financial questions should go directly to their local base's Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch's Family Support or Community Service Center headquarters listed.</td>
</tr>
<tr>
<td>Madison WI 53704-2572</td>
<td>(608) 242-3000</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### HQ, Fleet Family Support Program (FFSP)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Naval Support Activity Mid-South</td>
<td>(901) 874-7421</td>
<td><a href="http://www.cnic.navy.mil">www.cnic.navy.mil</a></td>
<td>Navy Family Service Center.</td>
</tr>
<tr>
<td>5722 Integrity Dr</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millington TN 38085-6000</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Marine Corps Community Services (MCCS)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Headquarters &amp; Service Battalion,</td>
<td>(703) 614-7171</td>
<td><a href="http://www.usmc-mccs.org">www.usmc-mccs.org</a></td>
<td>Intervention and Treatment Program.</td>
</tr>
<tr>
<td>1550 Southgate Rd</td>
<td></td>
<td></td>
<td>Family Advocacy Program.</td>
</tr>
<tr>
<td>Arlington VA 22214</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Military One Source

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Military and Family Support</td>
<td>(800) 342-9647</td>
<td></td>
<td>Referrals - All branches under dept of defense.</td>
</tr>
<tr>
<td>2400 Wright St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53704-2572</td>
<td></td>
<td><a href="http://www.wisconsinmilitary.org">www.wisconsinmilitary.org</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.dma.wi.gov">www.dma.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
**MILITARY CONTINUED**

**Distress Calls/Suicide Prevention for Vets**
(877) 476-7734  
[www.dstressline.com](http://www.dstressline.com)  
dstressline@usmc.mil

**Military websites:**
- Army: [www.goarmy.com](http://www.goarmy.com)  
  (888)550-ARMY
- Air Force: [www.airforce.com](http://www.airforce.com)  
  (800)423-USAF
- Marines: [www.marines.com](http://www.marines.com)  
  (800)MAR-INES
- Navy: [www.navy.com](http://www.navy.com)  
  (800)USA-NAVY
- General military website: [www.military.com](http://www.military.com)

**MILK HAULING PERMIT**

Agriculture, Trade and Consumer Protection, WI Dept of  
Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

**MINIMUM MARKUP**

Agriculture, Trade and Consumer Protection, WI Dept of  
Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Administers minimum markup law, DA has enforcement power.

**MINING AND MINERALS**

UW Ext Wisconsin Geological Survey  
3817 Mineral Point Rd  
Madison WI 53705  
(608) 262-1705  
wgnhs.uwex.edu  
Has publications and geologist on staff, for information. They have Wisconsin geological and topical maps.

Natural Resources, WI Dept of  
Bureau of Waste Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(608) 267-3538  
(888) 936-7463  
dnr.wi.gov  
MINING AND MINERALS CONTINUED

Justice, WI Dept of
Environmental Protection
17 W Main St
Madison WI 53707
(608) 266-1221
Air, water, land protection for state of Wisconsin.

MOBILE AIR CONDITIONING

Agriculture, Trade and Consumer Protection, WI Dept of
Weights & Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4942
For information on EPA Section 609

(608) 266-1221
datcp.wi.gov
datcpweightsandmeasures@wi.gov

MOBILE HOME PARKS
(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

MOBILE HOMES
(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

MODULAR HOMES

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53703-8935
(877) 617-1565
(608) 266-2122
dspw.wi.gov

MOLD

Health Services, WI Dept of
Division of Public Health
1 W Wilson St Rm 150
PO Box 2659
Madison WI 53701
(608) 266-1120
(608) 266-5817
dhs.wi.gov

Indoor personal residence or schools.

LEAD PROGRAM (CHILDHOOD).

MONEY MARKETS

Financial Institutions, WI Dept of
Division of Securities
PO Box 1768
Madison WI 53701-1768
(608) 266-1064
(800) 472-4325
www.wdfi.org

(800) 261-9555
(800) 472-4325
### Money Orders

**Financial Institutions, WI Dept of**  
PO Box 8041  
Madison WI 53708-8041  
(800) 452-3328  
(608) 261-9555  
www.wdfi.org

### Mortgages

**Consumer Financial Protection Bureau, US**  
PO Box 4503  
Iowa City IA 52244  
(855) 411-2372  
www.consumerfinance.gov  
info@consumerfinance.gov  
Educate, enforce and study of Federal consumer financial protection laws. Complaints.

**Financial Institutions, WI Dept of**  
Division of Banking  
201 W Washington Ste 500  
PO Box 8041  
Madison WI 53703  
(800) 452-3328  
(608) 261-7578  
www.wdfi.org  
Information and complaints.

**Home Equity Info Center (AARP)**  
605 E St North  
Washington DC 20049  
(888) 687-2277  
Reverse mortgage. Also HUD.

### Motel – Safety

**(SEE ALSO ENVIRONMENTAL SANITATION)**

### Motor Carriers

**Call local State Patrol District Office**

Check blue pages in local telephone directory.  
To report companies that transport people (buses, vans) and may be operating unsafely.

### Motor Homes

**Transportation, WI Dept of**  
Division of Motor Vehicles  
Dealer & Agent Section  
4802 Sheboygan Ave  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
www.dot.wi.gov  
Dealerlicensingunit@dot.wi.gov  
Licenses dealers.
### MOTOR VEHICLES

(SEE ALSO AUTOMOBILES)

**Transportation, WI Dept of**
Division of Motor Vehicles
Dealer & Agent Section
4802 Sheboygan Ave  
PO Box 7909  
Madison WI 53707-7909
(608) 266-1425  
dot.wi.gov  
Licensees dealers.

**MOTORCYCLES**

**Transportation, WI Dept of**
Division of Motor Vehicles
4802 Sheboygan Ave  
PO Box 7910  
Madison WI 53707-7910
(608) 266-1425  
dot.wi.gov  
Licensees dealers.

**MOTORIZED WHEELCHAIR LEMON LAW**

**Health Services, WI Dept of**
1 W Wilson St  
PO Box 2659  
Madison WI 53703
(608) 266-1865  
(888) 701-1251 TTY  
dhs.wi.gov  
Law applies to new three or four wheel scooters for use by people with disabilities.

**MOUND SYSTEMS**

**Safety and Professional Services, WI Dept of**
1400 E Washington Ave  
PO Box 8935  
Madison WI 53703-8935
(877) 617-1565  
(608) 266-2112  
dspw.wi.gov

**MOVING**

**Agriculture, Trade and Consumer Protection, WI Dept of**
Bureau of Trade  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911
(608) 224-4933  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Within Wisconsin, unfair or deceptive practices, storage-self-service.  
Public warehouse keepers.

**American Moving & Storage Association**
Arbitration Program
1611 Duke St  
Alexandria VA 22314
(888) 849-2672  
(703) 683-7410  
www.promover.org  
Can only help with movers in their conference.
## Moving Continued

### Federal Motor Carrier Safety Administration, US

- **Address**: 1200 New Jersey Ave SE, Washington DC 20590
- **Phone Numbers**:
  - (855) 368-4200
  - (202) 366-6407
- **Website**: [www.fmcsa.dot.gov](http://www.fmcsa.dot.gov)

**Out-of-state movers. Local contact number.**

### Transportation, WI Dept of

- **Address**: 4802 Sheboygan Ave, PO Box 7910, Madison WI 53709-7910
- **Phone Numbers**:
  - (608) 264-7447
  - (608) 662-2010
- **Website**: [dot.wi.gov](http://dot.wi.gov)

**Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.**

## Multi-Level Marketing

**Note:** See also Business and Business Opportunities

### Music Licensing

### Agriculture, Trade and Consumer Protection, WI Dept of

- **Address**: 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Phone Numbers**:
  - (800) 422-7128
- **Email**: DATCPHotline@wi.gov

**Fact Sheet available. Copyright Laws. Trade Division has a list of music licenses.**

### Mutual Funds

### Financial Institutions, WI Dept of

- **Division of Securities**
  - **Address**: 201 W Washington 3rd Fl, PO Box 1768, Madison WI 53703
  - **Phone Numbers**:
    - (800) 472-4325
    - (608) 266-1064
    - (608) 264-7979 FAX
  - **Website**: [www.wdfi.org](http://www.wdfi.org)

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128

Web: [datcp.wi.gov](http://datcp.wi.gov)

Email: DATCPHotline@wi.gov

132
NATIONAL ASSOCIATION OF REMODELING (NARI)  
(SEE HOME IMPROVEMENT)  
NARI of Madison  
5944 Seminole Centre Ct  
Ste 110  
Fitchburg WI 53711  
(608) 222-0670  
www.narimadison.org  
kathy@narimadison.org  
Trade association of remodeling contractors.

NATIONAL CONSUMERS LEAGUE  
National Consumers League  
1701 K St NW Ste 1200  
Washington DC 20006  
(202) 835-3323  
nclnet.org  
info@nclnet.org  
Consumer education programs.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)  
Transportation, US Dept of  
National Highway Traffic Safety Administration  
1200 New Jersey Ave SE  
West Bldg  
Washington DC 20590  
(800) 424-9153 TTY  
(888) 327-4236  
safecar.gov  
Auto safety hotline.  
Auto recalls & safety.

NATURAL RESOURCES, WI DEPT OF  
Natural Resources, WI Dept of  
1 S Webster St  
PO Box 7921  
Madison WI 53702  
(800) 936-7463  
dnr.wi.gov  

NEGATIVE OPTION PLANS  
(SEE ALSO UNSOLICITED MERCHANDISE)  
Agriculture, Trade and Consumer Protection, WI Dept of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

NIGERIAN SCAMS  
Secret Service, US  
Criminal Investigative Division  
245 Murray Lane  
Washington DC 20223  
(202) 406-9330  
www.secretservice.gov  
419.fcd@ussis.treas.gov  
Nigerian letters. E-mails.
### 900 NUMBERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

### NO CALL

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Consumer Sign-Up number.  
Wisconsin Telephone Solicitor registration. Wis. Stats. § 100.52  
Wis. Adm. Code ATCP 127, subch. V.

**Federal Trade Commission, US**  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(888) 382-1222  
(202) 326-2395  
www.donotcall.gov  
Federal Do Not Call Registry.

### NOISE

City Clerk or Police Department.  
Check blue pages in local telephone directory.

### NONDELIVERY OF GOODS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov
NON-PROFIT CORPORATIONS

Financial Institutions, WI Dept of
201 W Washington Ste 500  (800) 452-3328
Madison WI 53703  (608) 261-7577
www.wdfi.org

Revenue, WI Dept of
2135 Rimrock Rd  (608) 266-2776
Madison WI 53713
PO Box 8949
Madison WI 53708-8949

Revenue, WI Dept of
(608) 266-2776
revenue.wi.gov
Tax exempt status.

NURSERY SCHOOLS
(SEE ALSO CHILD CARE)

NURSERY STOCK (LANDSCAPE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (608) 224-4574
PO Box 8911  (608) 224-4500
Madison WI 53708-8911
datcp.wi.gov
DATCPnursery@wi.gov
Licensing & inspection.

NURSES

Safety and Professional Services, WI Dept of
Board of Nursing
1400 E Washington Ave  (877) 617-1565
PO Box 8935  (608) 266-2112
Madison WI 53708-8935
dspss.wi.gov
Inquiries, licensing; includes midwives, complaints.

Health Services, WI Dept of
Office of Caregiver Quality  (608) 261-8319
1 W Wilson St  (608) 266-1865
PO Box 2659
dhs.wi.gov
Nurse Aide Registry. Nursing Assistants, complaints, certification.
### NURSING HOMES

(SEE ALSO ASSISTED LIVING FACILITIES)

<table>
<thead>
<tr>
<th>Health Services, WI Dept of</th>
<th>Bureau of Quality Assurance</th>
<th>(800) 642-6552</th>
<th>(608) 266-2966</th>
<th>(608) 266-8481</th>
<th>datcp.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 W Wilson St</td>
<td></td>
<td></td>
<td>dhs.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>PO Box 2969</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53701</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Complaints. Regulates public facilities and quality of care.

---

<table>
<thead>
<tr>
<th>Aging &amp; Long Term Care, WI Board on</th>
<th>Ombudsman Program</th>
<th>(800) 815-0015</th>
<th>(608) 246-7001 FAX</th>
<th>longtermcare.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1402 Pankratz St Ste 111</td>
<td></td>
<td></td>
<td><a href="http://www.longtermcare.wi.gov">www.longtermcare.wi.gov</a></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53704-4001</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Nursing home complaints.

---

### NUTRITION

(SEE ALSO FOOD)

<table>
<thead>
<tr>
<th>University of Wisconsin</th>
<th>Nutritional Sciences</th>
<th>(608) 262-2887</th>
<th>nutrisci.wisc.edu</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1415 Linden Dr</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53706</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Information on nutrition.
OBEDIENCE SCHOOLS - ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Advertising & selling practices.

OCCUPATIONAL SAFETY

Occupational Safety & Health Administration (OSHA)
4802 E Broadway
Madison WI 53716
(608) 441-5388
www.osha.gov

Occupational Safety and Health Administration (OSHA)
Henry Reuss Federal Bldg
310 W Wisconsin Ave Ste 1180
Milwaukee WI 53203
(414) 297-3315
www.osha.gov

Occupational Safety and Health Administration (OSHA)
1648 Tri Park Way
Appleton WI 54914
(920) 723-4521

Occupational Safety and Health Administration (OSHA)
1310 W Clairemont Ave
Eau Claire WI 54701
(715) 832-9019

Labor, US Dept of
Occupational Safety and Health Administration
200 Constitution Ave NW
Washington DC 20210
(800) 321-6742

OCCUPATIONAL THERAPISTS

Safety and Professional Services, WI Dept of
Bureau of Health Professions
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspswi.gov

Licensing.
Number of complaints.
ODOMETER TAMPERING
(SEE ALSO AUTOMOBILES)

Transportation, WI Dept of
Odometer Fraud Unit
4802 Sheboygan Ave
PO Box 7910
Madison WI 53709-7910
(608) 267-0482
dot.wi.gov
Investigate both dealer & private tampering.

OFFICE EQUIPMENT AND SUPPLIES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Advertising & selling practices.

OIL
(SEE ALSO PETROLEUM PRODUCTS)

OPEN MEETINGS

Justice, WI Dept of
State Programs, Administration & Revenue (SPAR)
17 W Main St 5th Fl
Madison WI 53703
(608) 266-5033
doj.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Management Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4786
DATCP Notices.

OPEN RECORDS

Justice, WI Dept of
State Programs, Administration & Revenue (SPAR)
17 W Main St 5th Fl
Madison WI 53702
(608) 266-2220
doj.wi.gov
Open records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr 4th Flr
PO Box 8911
Madison WI 53708-8911
(608) 224-5023
DATCPPublicRecords@wi.gov
Request for DATCP public records.
OPHTHALMOLOGISTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565 Complaints, licensing rules & practice issues.
PO Box 8935 (608)266-2112
Madison WI 53708-8935 dsps.wi.gov

OPINIONS (ATTORNEY GENERAL)

Justice, WI Dept of
Division of Legal Services
17 W Main St 6th Fl (608) 267-1221
PO Box 7857 doj.wi.gov
Madison WI 53707-7857

OPTICIANS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Advertising.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

OPTOMETRY

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877) 617-1565 Complaints & Licensing.
PO Box 8935 (608) 266-2112
datcp.wi.gov
Madison WI 53708-8935

ORGAN TRANSPLANTS

UW Hospital
Dept of Surgery
H4/780 Clinical Science Center (608) 263-9903 Organ procurement donation.
600 Highland Ave transplantation@surgery.wisc.edu
Madison WI 53792

ORGANIZED CRIME

Justice, WI Dept of
Division of Criminal Investigation
17 W Main St 5th Fl (608) 266-1221
doj.wi.gov
Madison WI 53702

OSHA REGULATIONS

(SEE ALSO OCCUPATIONAL SAFETY)
## OSTEOPATHS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td>Number of complaints, licensing.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

## OVERSEAS CRIME VICTIMS

**State, US Dept of**

- Bureau of Consular Affairs
- Office of Overseas Citizen Services

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2201C St NW Ste 2236</td>
<td>(888) 407-4747</td>
<td>Refer to embassy of that country.</td>
</tr>
<tr>
<td>Washington DC 20520-4800</td>
<td>(202) 501-4444</td>
<td>Passport, healthcare, crime, justice process,</td>
</tr>
<tr>
<td></td>
<td>(202) 647-5225</td>
<td>US resource contacts, local lawyers. (For</td>
</tr>
<tr>
<td></td>
<td>travel.state.gov</td>
<td>outside of U.S.).</td>
</tr>
</tbody>
</table>
### PARDONS

**Governor, WI Office of the**  
115 E State Capital  
PO Box 7863  
Madison WI 53702  

(608) 266-1212  
wi.gov  

As of end of 2012, suspended indefinitely.

### PARKS AND RECREATION AREAS

**Tourism, WI Dept of**  
201 W Washington Ave 2nd Fl  
PO Box 8690  
Madison WI 53708-8690  

(608) 266-2161  
(800) 372-2737  
(800) 432-8747  
www.travelwisconsin.com  

Wisconsin state parks & recreation.  
Travel information center, ordering brochures.

---

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  

(888) 936-7463  
(608) 266-2181  
dnr.wi.gov  

State park information.  
Complaint hotline.

### PASSPORT INFORMATION

**Postal Service, US**  
Check local telephone directory.  

(800) 275-8777  
tools.usps.com/go/POLocatorAction.action  

Nearest location, locator for passport services offered.
### PATENTS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

---

**Superintendent of Documents, US**  
Government Printing Office  
732 N Capitol St NW  
Washington DC 20401-0001  
(866) 512-1800  
(202) 512-1800  
(202) 512-2250 FAX  
www.gpo.gov/libraries/  
Write for pamphlet on patent and invention marketing information.  
“General Information Concerning Patents.”

---

**Commerce, US Dept of**  
Patent & Trademark Office  
PO Box 1450  
Alexandria VA 22313-1450  
(800) 786-9199  
(571) 272-1000  
www.uspto.gov  
Automated information line. Can obtain basic facts about patents.

---

### PAWN SHOPS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Call city clerk’s office for forms & information on city ordinances.  
Posts Pawn Broker forms on website.

---

### PEDDLERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Contact Local Municipal Authorities
PENSION PLANS - ERISA

Labor, US Dept of
Employee Benefit Security Administration
Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210
For information regarding the Employee Retirement Income Security Act (ERISA).

Pension Benefit Guaranty Corp
1200 K St NW Ste 9429
Washington DC 20005-4026
Administers the ERISA if company goes out-of-business, or if pension plan is terminated.

PEPPER SPRAY
(SEE ALSO DEFENSE SPRAYS)

PERMITS

Wisconsin Small Business Development Center
Business AnswerLine
975 University Ave
Madison WI 53706
Information on state required permits, state tax laws and starting a business in Wisconsin. Should also contact local government as local permits may be required.

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
Information on permits for building and professionals

PEST CONTROL OPERATORS

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
Business license pesticide applicator certification, commercial license information.

Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53707-7865
Emergency-hazardous materials.
**PESTICIDES**

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Agrichemical Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 943-0003
(608) 224-4515
(608) 224-4500
(608) 224-4548

datcp.wi.gov
DATCPpesticideinfo@wi.gov

Pesticide Spill Hotline (after hours).
Pesticide Spill (7:45am to 4:30pm Mon.-Fri).
Landscape pesticide advance notice requirement.
Lawn Care Services

**Military Affairs, WI Dept of**

Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53707-7865
(800) 943-0003
(608) 242-3000
emergencymanagement.wi.gov

Emergency-hazardous materials.

**PET OWNERSHIP**

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4872
datcp.wi.gov

Lawn Care Services

Law, diseases, kennel problems.

**Local Sheriff, Humane Officer or Police**

**Wisconsin Sherriffs and Deputy Sherriffs Association**

6737 W Washington St Ste 4210
Milwaukee WI 53214
(414) 488-3906
www.wsdsa.org

directory of all Sherriffs, Deputy Sherriffs and local county District Attorney’s. Humane issues, animals starving, mistreated.

**PET STORES**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Advertising & selling practices.

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4889
(608) 224-4872
datcp.wi.gov

Dog Seller Program.
Selling 25 or more dogs per year.
Licensing and complaint information.
### PETROLEUM PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**
Weights and Measures Bureau  
Storage Tank Regulations/Petroleum Tank Inspections  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942

Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office. Must be reported within 24 hrs. Measurement problems.

### Military Affairs, WI Dept of
Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3232

Emergency hazardous materials.

### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942

LP gas company selling practices.

### PHARMACY
**Safety and Professional Services, WI Dept of**
Pharmacy Examining Board  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112

Licensing; including pharmacies, distributors and manufacturers. Pharmacists licensed. Complaint information.

### PHONEBUSTERS
**The Canadian Anti-fraud Call Center**  
PO Box 686  
North Bay Ontario P1B 8J8  
(888) 495-8501

Educates public about fraudulent telemarketing's.
### PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](mailto:datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)

Advertising and selling practices.

### PHYSICAL THERAPISTS

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](mailto:dsps.wi.gov)

Licensing.  
Complaint information.

### PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](mailto:dsps.wi.gov)

Licensing.  
Complaint information.

### PLANTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Agricultural Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4500  
[datcp.wi.gov](mailto:datcp.wi.gov)  
DATCPagriculture@wi.gov

Regulatory issues, licensing,  
nurseries, seed labelers, ginseng,  
other crops.

### PLAT REVIEW

**Administration, WI Dept of**

101 E Wilson St 6th Fl  
Madison WI 53701  
(608) 266-3200  
[doa.wi.gov](mailto:doa.wi.gov)

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
[Web: datcp.wi.gov](http://www.datcp.wi.gov)  
[Email: DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)
PLUMBING

Safety and Professional Services, WI Dept of
Division of Industry Services
1400 E Washington Ave (877) 617-1565
PO Box 8935 (608) 266-2112
Madison WI 53708-8935 dsps.wi.gov

Code compliance & licensing only. If workmanship complaint, should contact local building inspector.
Credentialing Unfair trade practices.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Home Improvement, ATCP 110.

PODIATRIST

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565
PO Box 8935 (608)266-2112
Madison WI 53708-8935 dsps.wi.gov

Licensed. Number of complaints, rules & practice questions for applicants.

POISON – CALL 911

Call 9-1-1

American Association of Poison Control Centers
515 King St Ste 510 (800) 222-1222
Alexandria VA 22314 (703) 894-1858
www.aapcc.org info@aapcc.org

Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

Wisconsin Poison Center
PO Box 1997 Ste C660 (800) 222-1222
Milwaukee WI 53201-1997 www.wisconsinpoison.org

Goes to caller’s state general poison information and emergencies.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Packaging & labeling.
<table>
<thead>
<tr>
<th>RESOURCE AND REFERRAL INFORMATION</th>
</tr>
</thead>
</table>

### POLICE/SHERIFF DEPARTMENT

**Wisconsin Sherriffs and Deputy Sherriffs Association**

- **PO Box 145**
- **Chippewa Falls WI 54729-0145**
- **(715) 723-7173**
- **[www.wsdsa.org](http://www.wsdsa.org)**
- **[wsdsa.org/directory.php](http://wsdsa.org/directory.php)**
- **Directory of all Sherriffs and Deputy Sherriffs.**

### JUSTICE, WI DEPT OF

**Division of Criminal Investigation**

- **PO Box 7857**
- **Madison WI 53707-7857**
- **(608) 266-1671**
- **[doj.wi.gov](http://doj.wi.gov)**
- **Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.**

### POLLUTION

(SEE ALSO WASTE CONTROL)

**Natural Resources, WI Dept of**

**Bureau of Air Management**

- **101 S Webster St**
- **Madison WI 53703**
- **(608) 266-7718**
- **[dnr.wi.gov/air](http://dnr.wi.gov/air)**
- **Air pollution complaints. Regional offices handle complaints.**

**Natural Resources, WI Dept of**

**Bureau of Waste Management**

- **PO Box 7921**
- **Madison WI 53707**
- **(608) 266-2111**
- **(800) 847-9367**
- **[dnr.wi.gov](http://dnr.wi.gov)**
- **Hazardous material/waste spills, information.**

**Natural Resources, WI Dept of**

**Bureau of Watershed Management**

- **101 South Webster St**
- **PO BOX 7921**
- **Madison WI 53707**
- **(888) 936-7463**
- **(800) 847-9367**
- **[dnr.wi.gov](http://dnr.wi.gov)**
- **Water, streams, rivers, not drinking water. Violation hotline.**
## PORNOGRAPHY

**Local Postal Service**

To avoid receiving sexually oriented mail, fill out Form 1500, which is available at individual’s local post office.

**Local City Clerk**

Check local telephone directory for address and telephone number.City ordinance.

**Justice, WI Dept of**

Division of Criminal Investigation  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
(608) 266-1671  
doj.wi.gov

**POSTAL INSPECTORS**

**Postal Inspection Service, US**

Criminal Investigations Service Center  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-3255  
(877) 876-2455  
postalinspectors.uspis.gov

**Postal Crime Hotline**

Attn: Hotline USPS OIG  
1735 North Lynn St  
Arlington, VA 22209-2020  
(800) 654-8896  
(877) 876-2455  
Fraud, waste, misconduct.

**Postal Zip Information**

(800) 275-8777 (#1) (#2)  
www.usps.com  
General information.

## POULTRY

(SEE ALSO FOOD)
POWER OF ATTORNEY

(SEE ALSO LAWYER REFERRAL SERVICES)

Health Services, WI Dept of
Division of Public Health
Attn: POA
1 W Wilson St
PO Box 2659
Madison WI 53701-2659
(608) 266-1251
dhs.wi.gov
Will send POW form (POA for health care form or statutory POA form) upon written request. Send SASE with request.

POWER SAWS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Safety.

PRENEED SELLERS

(SEE ALSO CEMETERIES)

PREPAID MAINTENANCE LIEN

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800) 452-3328
www.wdfi.org
Escrow/bond requirements, Wis. Stats. § 779.87(3).

PRE-RECORDED MESSAGES

(SEE ALSO TELEPHONE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available. Robocalls.

PRESCRIPTIONS

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspsi.gov
Prescription Drug Monitoring Program (PDMP).

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## PRICE COMPARISON ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>For specific information regarding DATCP 124. Fact Sheet available. Merchandise has to be offered for sale or sold at the higher price before it can be advertised at the discounted price.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## PRICE DISCREPANCIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(608) 224-4942</th>
<th>Wis. Stats.ch. 98, §§ 98.08 &amp; 98.26 Weights &amp; Measures.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## PRICE FIXING

**Justice, WI Dept of**

<table>
<thead>
<tr>
<th>17 W Main St 5th Fl</th>
<th>(608) 266-1447</th>
<th>Antitrust issue.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7857</td>
<td>doj.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## PRICE MARKUP

**(SEE ALSO MINIMUM MARKUP)**

## PRICE SCANNING

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(608) 224-4942</th>
<th>Scanned pricing errors.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## PRISONER APPEALS

**Corrections, WI Dept of**

<table>
<thead>
<tr>
<th>3099 E Washington Ave</th>
<th>(608) 240-5000</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7925</td>
<td>doc.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7925</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## PRISONS

**(SEE ALSO CORRECTIONS, WI DEPT OF)**

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### PRIVACY

**Privacy Rights Clearinghouse**

3033 Fifth Ave Ste 223  
San Diego CA 92103  
(619) 298-3396  
www.privacyrights.org  
COPPA 16 CFR Part 312.

### PRIVATE DETECTIVES AND AGENCIES

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspw.wi.gov  
Licensing. Number of complaints.

### PRIVATE FOUNDATIONS

**Justice, WI Dept of**

17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
doj.wi.gov  
Original tax form 990 filed with Revenue. Copies are filed in WI Dept of Justice.

### PRIZE OFFERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

### PROBATE, WILLS, ESTATES

(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

**State Bar of Wisconsin**

5302 Eastpark Blvd  
Madison WI 53718  
(608) 257-3838  
www.wisbar.org/forpublic/ineedinfmation/pages/publications.aspx  
Pamphlet on “Wills” and “Probate” available.

**Health Services, WI Dept of**

Division of Public Health  
Attn: POA  
1 W Wilson St  
PO Box 2659  
Madison WI 53701  
(608) 266-1251  
dhs.wi.gov  
Can obtain living will forms and power of attorney health care forms by sending in self- addressed stamped envelope. Identify which forms are needed.
## PRODUCT SAFETY

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Complaints.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>Advertising and packaging.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Consumer Product Safety Commission, US

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4330 E West Hwy</td>
<td>(800) 638-2772</td>
<td>Household products &amp; toys that are hazardous substances because of flammability, sharp edges or electrical shocks. Labeling and capping of medications. Fact Sheets available.</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td>(301) 504-7923</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.cpsc.gov">www.cpsc.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Public Interest Research Group, US (PIRG)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Federation of State PIRGS</td>
<td>(202) 546-9707</td>
<td>Federal Advocacy Office.</td>
</tr>
<tr>
<td>218D St SE 1st Fl</td>
<td>(617) 747-4370</td>
<td>Toy safety information.</td>
</tr>
<tr>
<td>Washington DC 20003</td>
<td><a href="http://www.uspirg.org">www.uspirg.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Safe Kids Worldwide

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1255 23rd St NW Ste 400</td>
<td>(202) 662-0600</td>
<td>Help prevent accidental childhood injury.</td>
</tr>
<tr>
<td>Washington DC 20037-1151</td>
<td><a href="http://www.safekids.org">www.safekids.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### www.recalls.gov

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:info@cpsc.gov">info@cpsc.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Transportation, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone/Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealers &amp; Agent Section</td>
<td>(608) 266-1425</td>
<td>Auto. See also automobiles.</td>
</tr>
<tr>
<td>Bureau of Vehicle Services</td>
<td>dot.state.wi.us</td>
<td></td>
</tr>
<tr>
<td>4802 Sheboygan Ave</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
PRODUCT SAFETY CONTINUED

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE  (800) 424-9153  Auto Safety Hotline.
West Bldg  (888) 327-4236  Auto recalls & safety.
Washington DC 20590  www.safecar.gov

Food & Drug Administration - Madison
700 Regent St Ste 202  (608) 264-5332
Madison WI 53715  www.fda.gov

Food & Drug Administration - Milwaukee
2675 N Mayfair Rd Ste 200  (414) 771-7167
Milwaukee WI 53226-1305  www.fda.gov

Food & Drug Administration - Green Bay
211 N Broadway  (920) 433-3924
Green Bay WI 54303  www.fda.gov

Food & Drug Administration - National
10903 New Hampshire Ave  (888) 463-6332
Silver Spring MD 20903  www.fda.gov

PROFIT-SHARING PLANS
(SEE ALSO PENSION PLANS)

PROPA NE GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (608) 224-4942  For weights and measures price
PO Box 8911  datcp.wi.gov  accuracy.
Madison WI 53708-8911  DATCPHotline@wi.gov

Wisconsin Department of Agriculture,  (800) 422-7128
Trade and Consumer Protection (DATCP)
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### PROPERTY ASSESSMENTS

**Local city clerk**

Check blue pages of local telephone directory.

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal.

### PROPERTY TAX RELIEF

**Revenue, WI Dept of**

2135 Rimrock Rd  
PO Box 8949  
Madison WI 53708-8949  
(608) 266-2772  
revenue.wi.gov

Lottery credit – Wisconsin.

### PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Licensing of psychiatrists. Complaint information.

### PUBLIC ACCOUNTANTS

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Certified Public Accountants. Complaint information.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Uncertified Accountants.

### PUBLIC DEFENDER – ADMINISTRATION DIVISION

**Wisconsin State Public Defender**

Administration Division  
17 S Fairchild St 3rd Fl  
Madison WI 53703  
(608) 266-3440  
www.wissspds.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.
### PUBLIC INSTRUCTION

**Public Instruction, WI Dept of**

Public Education  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800) 441-4563  
(608) 266-3390  
dpi.wi.gov

State education agency for Wisconsin.

### PUBLIC RECORDS (ACCESS TO)

**Justice, WI Dept of**

Government Operations and Adm. Law  
State Programs, Administration & Revenue  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
doj.wi.gov

### PUBLIC SERVICE COMMISSION

(SEE ALSO UTILITIES)

**Public Service Commission, WI**

610 N Whitney Way 2nd Fl  
PO Box 7854  
Madison WI 53707  
(888) 816-3831  
(608) 266-5481  
psc.wi.gov

Utility complaint mediation and information.

### PUBLIC WAREHOUSE KEEPERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4933  
datcp.wi.gov

### PUBLISHING

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov

Fact Sheet available.

### PURCHASE MADE OVERSEAS

(SEE ALSO OVERSEAS CRIME VICTIMS)

### PYRAMID SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
QUACKERY

(SEE ALSO HEALTH QUACKERY)
### RACING BOARD

**Administration, WI Dept of**

Division of Gaming  
3319 W Beltline Hwy 1st Fl  
PO Box 8979  
Madison WI 53708-8979  
(608) 270-2535  
[doa.wi.gov](http://doa.wi.gov)

### RADIATION ISSUES

**Health Services, WI Dept of**

1 W Wilson St  
Madison WI 53702  
(608) 266-1865  
[dhs.wi.gov](http://dhs.wi.gov)

### RADON

**Health Services, WI Dept of**

1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(888) 569-7236  
[dhs.wi.gov](http://dhs.wi.gov)

**Statewide radon information.**

### RAFFLES

*(SEE ALSO CONTESTS)*

**Administration, WI Dept of**

Division of Gaming  
3319 W Beltline Hwy 1st Fl  
Madison WI 53708-8941  
(608) 270-2552  
[doa.wi.gov](http://doa.wi.gov)

**Charitable bingo, crane games, duck races, charitable raffles.**

### RAILROADS

**Commissioner of Railroads, Office of**

Railroad Safety  
610 N Whitney Way Ste 110  
PO Box 7854  
Madison WI 53707-7854  
(608) 266-0276  
[ocr.wi.gov](http://ocr.wi.gov)

**General railroad regulations, crossing conditions, etc.**

**Transportation, WI Dept of**

Bureau of Railroads and Harbors  
4802 Sheboygan Ave  
PO Box 7910  
Madison WI 53707-7910  
(608) 267-9284  
[dot.wi.gov](http://dot.wi.gov)

**Wis. Stats. §§ 85.08 & 85.09.**
### REAL ESTATE

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison WI 53703-8935</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td>Licensing of salespersons/brokers.</td>
</tr>
<tr>
<td>Real estate disclosure law, whether sold by</td>
</tr>
<tr>
<td>realtors or owners.</td>
</tr>
<tr>
<td>Complaint information.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Wisconsin Realtor's Association</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>4801 Forest Run Rd Ste 201</td>
</tr>
<tr>
<td>Madison WI 53704-7337</td>
</tr>
<tr>
<td>(608) 241-2047</td>
</tr>
<tr>
<td>(800) 279-1972</td>
</tr>
<tr>
<td><a href="wra@wra.org">wra@wra.org</a></td>
</tr>
<tr>
<td>Will provide standard landlord/</td>
</tr>
<tr>
<td>tenant lease form.</td>
</tr>
</tbody>
</table>

### REBATES

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td><a href="datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td><a href="DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Fact Sheet available.</td>
</tr>
</tbody>
</table>

### RECALLS

(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)

<table>
<thead>
<tr>
<th><strong>National Highway Traffic Safety Administration (NHTSA)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 New Jersey Ave SE</td>
</tr>
<tr>
<td>West Bldg</td>
</tr>
<tr>
<td>Washington DC 20590</td>
</tr>
<tr>
<td>(888) 327-4236</td>
</tr>
<tr>
<td>(800) 424-9153 TTY</td>
</tr>
<tr>
<td>Auto recalls.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Consumer Product Safety Commission, US</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>4330 E West Hwy</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
</tr>
<tr>
<td>(800) 638-2772</td>
</tr>
<tr>
<td>(301) 504-7923</td>
</tr>
<tr>
<td><a href="www.cspc.gov">www.cspc.gov</a></td>
</tr>
<tr>
<td><a href="www.recalls.gov">www.recalls.gov</a></td>
</tr>
<tr>
<td>Safety household products. Joint recall website, with FDA,</td>
</tr>
<tr>
<td>USDA, NHTSA, Coast Guard, EPA, &amp; CPSC.</td>
</tr>
</tbody>
</table>
**RECREATION**

**Natural Resources, WI Dept of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 266-2621  
[dnr.wi.gov](http://dnr.wi.gov)

Information - general, fishing, hunting, camping.

**Tourism, WI Dept of**

201 W Washington Ave  
PO Box 8690  
Madison WI 53708-8690  
(800) 432-8747  
(608) 266-2161  
[www.travelwisconsin.com](http://www.travelwisconsin.com)

Wisconsin State Parks, vacation and availability information.

**RECREATIONAL VEHICLES**

**Transportation, WI Dept of**

Motor Vehicle Division  
4802 Sheboygan Ave  
Madison WI 53707  
(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)

Licensed dealers.

**RECYCLING**

**Wisconsin Recycling Market Development Board**

121 S Pinckney Ste 110  
Madison WI 53703  
(608) 265-8589

Needs, opportunities, funding, analysis.

**Natural Resources, WI Dept of**

Waste and Materials Management Program  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 267-7550  
[dnr.wi.gov/topic/recycling](http://dnr.wi.gov/topic/recycling)

**REFINANCING COMPANIES**

*(SEE ALSO MORTGAGE COMPANIES)*

**REFERRAL SELLING**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)

ATCP 121.

**REFRIGERANT**

*(SEE ALSO MOBILE AIR CONDITIONING)*

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
160
REFUND POLICIES
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
Fact Sheet available.
datcp.wi.gov
DATCPHotline@wi.gov

REMODELING
(SEE ALSO HOME IMPROVEMENT)

RENT ABATEMENT
(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)
Madison Building Inspection
(608) 266-4551
Green Bay Building Inspection
(920) 448-3300
Milwaukee Building Inspection
(414) 286-2268

RENT-TO-OWN
Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800) 452-3328
(608) 264-7969
(608) 261-9555
www.wdfi.org

RENTING
(SEE ALSO LANDLORD/TENANT)
Commercial
Contact an attorney.
Residential
See LANDLORD/TENANT.

REPOSSESSION OF FINANCED GOODS
(SEE ALSO FINANCIAL INSTITUTIONS)
Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(608) 261-9555
(800) 452-3328
(608) 264-7969
www.wdfi.org

RESPIRATORY CARE PRACTITIONERS
Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspswi.gov
Licensing.
Complaints.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

161
RESTAURANT
(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr (608) 224-4700 Licensing of restaurants, mobile
PO Box 8911 datcp.wi.gov restaurants, temporary restaurants.
Madison WI 53708-8911

Restaurant permit, vending
machines, sanitation and
certification of food managers.

RESTROOMS
(SEE ALSO SANITARY FACILITIES)

RETIREMENT PLANS
(SEE ALSO PENSION PLANS)

RETIREMENT HOMES
(SEE ALSO ELDERLY)

Board on Aging & Long Term Care
1402 Pankratz St. Ste 111 (800) 815-0015 Ombudsman Help Line.
Madison WI 53704 (800) 242-1060 MEDIGAP Help Line.
dhs.wisconsin.gov/aging/
longtermcare.state.wi.us

RETURN POLICIES
(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

REVENUE, WISCONSIN DEPT. OF
(SEE ALSO TAX)

Revenue, WI Dept of
2135 Rimrock Rd (608) 266-2486 Individuals.
Madison WI 53713 (608) 266-2776 Businesses.
PO Box 8949 revenue.wi.gov
Madison WI 53708-8949 efilng@dor.state.wi

REVERSE MORTGAGES
(SEE ALSO MORTGAGES)
### ROAD CONDITIONS

(SEE ALSO TOURISM)

### RUNAWAY HOTLINE

**National Runaway Safetline**

3141 B N Lincoln Ave  
Chicago IL 60657  
(800) RUN-AWAY  
www.1800runaway.org  
Assistance if youth is in crisis.

### RUSTPROOFING

(SEE ALSO AUTOMOBILES)
**SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF**

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  

Licensing and complaints for business, health and trade professions. Boxing/MMA, Manufactured Homes, Division of Industry Services Programs.

**SALES TAX**

*(SEE ALSO TAX)*

**SAVINGS AND LOAN COMMISSION**

*(SEE ALSO BANKS)*

**Financial Institutions, WI Dept of**

Division of Banking  
201 W Washington Ave Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800) 452-3328  
(608) 261-7578 (Opt 3 & 2)  
www.wdfi.org  

Inquiries regarding state chartered saving & loan institutions only. Regulates practices of savings and loans.

**Comptroller of the Currency, Office of**

400 7th St SW  
Washington DC 20219  
(800) 613-6743  
(202) 649-6800  
www.helpwithmybank.gov  

Federal Institution.

**SCALPING**

*(SEE ALSO TICKET SCALPING)*

**SCANNING**

*(SEE ALSO PRICE SCANNING)*
SCHOOLS
(SEE ALSO BUSING - SCHOOL)

Educational Approval Board
431 Charmany Dr Ste 102
Madison WI 53719
(608) 266-1996
eab.state.wi.us
eabmail@eab.wisconsin.gov
Inspects & approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12).

Transportation, WI Dept of
Motor Vehicle Division
4802 Sheboygan Ave
PO Box 7910
Madison WI 53707-7910
(608) 264-7495
(608) 264-7049
dot.wisconsin.gov
dotdrvrtrnschool@dot.wi.gov
Commercial driving schools
Complaints. Licensing – CDL.

Local School Board
Check blue pages of local telephone directory.
Public K through 12.
Contact local school administrative offices or search on internet for local phone number and names of school board members.

Workforce Development, WI Dept of
Bureau of Apprenticeship Standards
201 E Washington Ave Rm E100
PO Box 7972
Madison WI 53707
(608) 266-3332
dwd.wi.gov/apprenticeship
Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.

Public Instruction, WI Dept of
Bureau of School Mgmt Services Team Federal Aid & Audit Section
125 S Webster St
PO Box 7841
Madison WI 53707
(608) 266-2803
(608) 267-9134
dpi.wi.gov/sms
School busing Initial contact.
Local school district federal aid.
**SCHOOLS CONTINUED**

**Wisconsin Technical College System**
4622 University Ave  
PO Box 7874  
Madison WI 53707-7874  
(608) 266-1207  
www.witechcolleges.org  
General number - complaints against technical colleges. Apprenticeship Financial aid college contacts.

**Higher Educational Aids Board**
131 W Wilson 902  
PO Box 7885  
Madison WI 53707-7885  
(608) 267-2206  
heab.wi.gov  
heabmail@wisconsin.gov  
Wisconsin financial aid, grant, scholarship and loans.

**SECOND-HAND SHOPS**  
(SEE ALSO PAWN SHOPS)

**SECRET SERVICE**

**Secret Service, Madison**
660 W Washington Ave Ste 305  
Madison WI 53703  
(608) 264-5191  
www.secretservice.gov

**Secret Service, Milwaukee**
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414) 297-3587

**SECRET WARRANTEES**  
(SEE ALSO WARRANTIES)

**SECRETARY OF STATE, WI OFFICE OF**

**Secretary of State, WI Office of**
B41 West State Capitol  
Madison WI 53702  
(608) 266-8888  
(608) 266-5503  
Main number & public records.  
Budget & personnel.  
Apostilles & Authentications.  
Publication of State laws.

PO Box 7848  
Madison WI 53707-7848  
sos.state.wi.us  
statesec@sos.state.wi.us
SECURITIES

Financial Institutions, WI Dept of
Division of Securities
201 W Washington 3rd Fl
PO Box 1768
Madison WI 53701-1768
(608) 266-1064
(608) 261-9555
(800) 472-4325 (Option 3)
Email: DATCPHotline@wi.gov

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Jurisdiction: Controls fraud and misrepresentation in securities and franchise transactions. Licenses all dealers, agents and advisors, and makes appropriate rules and regulations in public interest. Must approve all advertising of securities before they can be circulated.

Securities Exchange Commission, US
175 W Jackson Blvd Ste 900
Chicago IL 60604
(800) 732-0330
(312) 353-7390
www.sec.gov
chicago@sec.gov

SECURITY DEPOSIT
(SEE ALSO LANDLORD/TENANT)

SELF DEFENSE
(SEE ALSO DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERs
Contact an attorney. Auto repair law does not apply.

SENIORS
(SEE ALSO ELDERLY)
### Septic System Complaints

**Safety and Professional Services, WI Dept of**
Division of Industry Services - Plumbing Products  
1400 E Washington Ave  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspw.wi.gov  
Complaints involving reimbursement for septic system installation. Approval of septic additives.

**Natural Resources, WI Dept of**
101 S Webster St  
Madison WI 53703  
(888) 936-7463  
Brochure from DNR - "Septic Tank Additives."

### Sexual Offender Registry

**Justice, US Dept of**
950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202) 514-2000  
nsopw.gov  
National sex offender public website.

### Sheriff Departments

**Wisconsin Sheriffs and Deputy Sheriffs Association**
W4778 Potter Rd  
Elkhorn WI 53121  
(715) 723-7173  
www.wesda.org  
wsdsa.org/directory.php  
Directory of Sheriffs and Deputy Sheriffs.

**Justice, WI Dept of**
Division of Criminal Investigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577  
(608) 266-1671  
(608) 266-1447  
doj.wi.gov  
Complaints regarding misconduct in office only.

**Secret Service, US**
Milwaukee Field Office  
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414) 297-3587
SILVER

Financial Institutions, WI Dept of Securities
201 W Washington Ave Ste 300  (800) 472-4325  Licensing.
PO Box 1768  (608) 266-1064  Examiner of the day.
Madison WI 53701-1768  (608) 266-3434
(608) 266-2139
www.wdfi.org

Commodities Futures Trading Commission, US
Three Lafayette Center  (866) 366-2382
1155 21st St NW  (202) 418-5250
Washington DC 20581  (202) 418-5525 FAX
www.cftc.gov

SLAMMING
(SEE ALSO TELECOMMUNICATIONS)
Unauthorized switching of long distance telephone service.

SMALL BUSINESS
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

Small Business Administration, WI
740 Regent St Ste 204  (608) 441-5263
Madison WI 53715
www.sba.gov
answerdesk@sba.gov

Small Business Administration, WI
310 W Wisconsin Ave Ste 580W  (414) 297-3941
Milwaukee WI 53203
www.sba.gov
answerdesk@sba.gov

Small Business Administration, US
409 3rd St SW  (800) 822-5722
Washington DC 20416
www.sba.gov
answerdesk@sba.gov

Administration, WI Dept of
Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program
101 E Wilson St 6th Floor  (608) 267-9550
PO Box 7970  doa.wi.gov
Madison WI 53707
SMALL BUSINESS CONTINUED

Natural Resources, WI Dept of
Small Business Ombudsman

(855) 889-3021
(608) 266-2621
dnr.wi.gov
DNRcleanair@wisconsin.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Judicial Commission, WI
110 E Main St Rm 700
Madison WI 53703

(608) 266-7637
www.judicial-complaint.com

Complaints against court commissioners and judges.

Small Claims Court Numbers
wicourts.gov

Check blue pages in local telephone directory.

SMOKE ALARMS

(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

SMOKING

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935

(877) 617-1565
(608) 266-2112
dspw.wi.gov

Smoking violations and other operator actions causing safety risk to the general public.
SNOWMOBILES
(SEE ALSO RECREATIONAL VEHICLES)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128  Manufacturer defect.
PO Box 8911
datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Natural Resources, WI Dept of
101 S Webster St  (888) 936-7463  Snowmobile safety programs ATV &
Madison WI 53703  (608) 266-2621  snowmobile registration.
dnr.wi.gov

SOCIAL SECURITY
(SEE ALSO ELDERLY)

Social Security Administration, US
Office of Public Inquiries
6401 Security Blvd  (800) 269-0271  Fraud line.
Baltimore MD 21235  (800) 772-1213  Number of free publications
www.ssa.gov  available.
Nationwide service. If caller needs
to be seen in person, they will
be referred to the correct area
office, or visit website. Local office
information via automated service.

SOCIAL WORKERS

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877) 617-1565  Licensing.
PO Box 8935  (608) 266-2112  Complaint information.
Madison WI 53708-8935  dsps.wi.gov

SODA WATER BEVERAGE

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Practices Bureau
2811 Agriculture Dr  (608) 224-4925  Price discrimination.
PO Box 8911
datcp.wi.gov
Madison WI 53708-8911
### SOLAR ENERGY

**Focus on Energy, WI**

Focus on Energy  
1 S Pinckney St Ste 340  
Madison WI 53703  
(800) 762-7077  
focusonenergy.com  
Solar info packet available.

#### Housing and Economic Development Authority (WHEDA), WI

201 W Washington Ave Ste 700  
Madison WI 53703  
(608) 266-7884  
(800) 334-6873  
www.wheda.com  
Low interest home improvement loans.

140 S 1st St Ste 200  
Milwaukee WI 53204  
(800) 628-4833  
(414) 227-4039

### SOLICITATIONS

(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
adtcp.wi.gov  
DATCPHotline@wi.gov  
Brochures available: Home Solicitation, sales in hotel rooms, fairs, telephone, mailings.

### SPEECH PATHOLOGISTS

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
Licensed.  
Complaint information.

### SPACE HEATERS/STOVES

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
adtcp.wi.gov  
DATCPHotline@wi.gov
### SPAM

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

Unauthorized e-mail messages.

**Federal Trade Commission (FTC), US**
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(202) 326-3300  
[www.ftc.gov](http://www.ftc.gov)  
spam@uce.gov

**North American Securities Administrators Association Inc (NASAA)**
750 First St NE Ste 1140  
Washington DC 20002  
(202) 737-0900

Investments.

**Securities & Exchange Commission, US**
100 F St NE  
Washington DC 20549-0213  
(888) 732-6585  
(800) 732-0330  
[www.sec.gov](http://www.sec.gov)  
enforcement@sec.gov

Stock scams.

**Postal Inspection Service, US**
Criminal Investigations Service Center  
ATTN: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60699-3255  
(800) 876-2455  
[postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)

Online complaint form on website  
Mail fraud.

**Food and Drug Administration (FDA), US**
10903 New Hampshire Ave  
Silver Spring MD 20993  
[www.fda.gov/oc/buyonlineform.htm](http://www.fda.gov/oc/buyonlineform.htm)  
[webcomplaints@ora.fda.gov](mailto:webcomplaints@ora.fda.gov)

Drugs and other health products  
Report internet problems.

### STATE AGENCIES – WISCONSIN

**Wisconsin Statewide Departmental Directory**

For list of Wisconsin state agencies.
RESOURCE AND REFERRAL INFORMATION

STATE BAR OF WISCONSIN
State Bar of Wisconsin
5302 Eastpark Blvd
Madison WI 53718
PO Box 7158
Madison WI 53707-7158
(800) 728-7788
(608) 257-3838
(800) 444-9404
www.legalexplorer.com
Nationwide.
Auto Attendant.
Verification of attorney license.

STATE BILLS
(SEE ALSO LEGISLATION)

STATE EMPLOYEES DIRECTORY
State of Wisconsin Employee Directory
(608) 266-2211
wi.gov.state/core/sowdir/
directory_search.asp
Automated – voice activated.

STATE LABS
Laboratory of Hygiene, WI
465 Henry Mall
Madison WI 53706
(800) 862-1013
(608) 262-6386
(608) 263-3280
www.slh.wisc.edu
Clinical Laboratories.
Emergencies 24/7.

Laboratory of Hygiene, WI
2601 Agriculture Dr
Madison WI 53718
(800) 442-4618
(608) 224-6202
(800) 446-0403
(800) 462-5261
www.slh.wisc.edu
Environmental, Forensic Toxicology,
Water testing & kit. WI Occupational
Health lab (Industrial hygiene).WSLH
Proficiency Testing.

Laboratory of Hygiene, WI
2810 Walton Commons Ln
Madison WI 53718
(608) 221-6297 FAX
www.slh.wisc.edu
Information Systems; Bureau of
Labor Statistics; Purchasing.

STATE PATROL
Transportation, WI Dept of
State Patrol
4802 Sheboygan Ave Rm 551
PO Box 7912
Madison WI 53707-7912
(608) 266-3212
dot.wi.gov/statepatrol/
(800) 422-7128
Promotes highway safety, law
enforcement.

Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### STATUE OF LIMITATIONS

- **6 yrs.** – property damage, medical bills.
- **3 yrs.** – personal injury.

### STATUTES (COPIES OF)

<table>
<thead>
<tr>
<th>Administration, WI Dept of</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Document Sales and Distribution</td>
<td></td>
</tr>
<tr>
<td>PO Box 7840</td>
<td>(608) 266-3358</td>
</tr>
<tr>
<td>Madison WI 53707-7840</td>
<td>legis.state.wi.usrsb/statutes.html</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:docsales@doa.state.wi.us">docsales@doa.state.wi.us</a></td>
</tr>
</tbody>
</table>

### STOCKS AND BONDS

*(SEE ALSO SECURITIES)*

### STORAGE

*(SEE ALSO MOVING)*

### STORAGE TANKS

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Weights and Measures Bureau</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4942</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-2621</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td>dnr.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
<td></td>
</tr>
<tr>
<td><strong>STRAY VOLTAGE</strong></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td></td>
</tr>
<tr>
<td><strong>Safety and Professional Services, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>Division of Industry Services</td>
<td></td>
</tr>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Public Service Commission, WI</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>610 N Whitney Way</td>
</tr>
<tr>
<td>PO Box 7854</td>
</tr>
<tr>
<td>Madison WI 53707-7854</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Agriculture Development</td>
</tr>
<tr>
<td>Rural Electrical Power Services</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>STUDENT LOANS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wisconsin Education Association of Student Support Programs (WEASSP)</strong></td>
</tr>
<tr>
<td>PO Box 640</td>
</tr>
<tr>
<td>Milwaukee WI 53201</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Wisconsin Technical College Systems</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>4622 University Ave</td>
</tr>
<tr>
<td>PO Box 7874</td>
</tr>
<tr>
<td>Madison WI 53705-7874</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>SUICIDE PREVENTION</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>National Suicide Prevention Lifeline</strong></td>
</tr>
<tr>
<td>(800) 273-TALK (8255)</td>
</tr>
<tr>
<td><a href="http://www.suicidepreventionlifeline.org">www.suicidepreventionlifeline.org</a></td>
</tr>
</tbody>
</table>
**SURPLUS**

**General Service Administration, US**
1800 F St NW
Washington DC 20405
(800) 488-3111
(202) 501-1777
www.govsales.gov
gsaauctions.gov
(866) 333-7472 #3
gsauctionshelp@gsa.gov
www.gsa.gov

Used government equipment and property seized by US Dept of Justice.

Listing of items for sale. Listing of items being auctioned.

**US Marshal's Service**
Asset Forfeiture Program
(202) 307-9221
(888) 878-3256
www.usmarshals.gov/assets/
sales/htm
Us.marshals@usdoj.gov

Surplus/confiscated goods sales info.

**US Marshal Eastern District of Wisconsin (E/WI)**
US Courthouse
517 E Wisconsin Ave Ste 711
Milwaukee WI 53202
(414) 297-3707
www.usmarshals.gov

**US Marshal Western District of Wisconsin (W/WI)**
120 N Henry St Rm 440
Madison WI 53703
(608) 661-8300
www.usmarshals.gov

**Public Instruction, WI Dept of**
Surplus Food
School Nutrition Team
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(800) 441-4563
(608) 264-6700
dpi.wi.gov

Surplus food application for qualified organizations/distributors. Not for individuals.

**SURVEYING**
(SEE ALSO LAND SURVEYORS)

**SWEEPSTAKES**
(SEE ALSO CONTESTS)

**SWIMMING POOLS**
(SEE ALSO ENVIRONMENTAL SANITATION)
# TANNING BOOTHS AND DEVICES/SUNLAMPS

**Food & Drug Administration, US**  
Center for Devices & Radiological Health  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
www.fda.gov  
FDA – labels on devices/sun-lamps.

---

**Federal Trade Commission (FTC)**  
Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC  20580  
(877) 382-4357  
www.ftc.gov  
FTC Information Line – false, misleading, deceptive advertising claims.

---

**Consumer Product Safety Commission, US**  
4330 East West Hwy  
Bethesda MD 20814  
(800) 638-2772  
(301) 504-7923  
www.cpsc.gov  
Obtain product safety information or report unsafe products.

---

**Health Services, WI Dept of**  
1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
dhs.wi.gov  
Hygiene/sanitation issues.

---

# TATTOO REGULATION

Tattoos – local governments  
Check local municipality for ordinances.

---

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(608) 266-2112  
(877) 617-1565  
dhs.wi.gov  
Tattoos, Wis. Stats. §463.10  
**TAX**

*(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)*

<table>
<thead>
<tr>
<th><strong>Internal Revenue Service (IRS), US</strong></th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department of the Treasury</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internal Revenue Service</td>
<td></td>
<td>(877) 829-5500</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kansas City MO 64999</td>
<td></td>
<td>(800) 829-1040</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(877) 777-4778</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(800) 829-3676</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Internal Revenue Service (IRS), US</strong></th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee District Office</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>211 W Wisconsin Ave</td>
<td></td>
<td>(800) 829-0433</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203-2221</td>
<td></td>
<td>(414) 231-2100</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Revenue, WI Dept of</strong></th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td></td>
<td>(608) 266-2772</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td></td>
<td>(608) 266-2772</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8949</td>
<td></td>
<td>(608) 266-8641</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8949</td>
<td></td>
<td>(608) 266-8100</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 261-6261</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 266-1961</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 266-1143</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 266-2776</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 266-2772</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 266-2890</td>
<td>revenue.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Revenue, WI Dept of</strong></th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>819 N 6th St Rm 408</td>
<td></td>
<td>(414) 227-4907</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203-1606</td>
<td></td>
<td>(414) 227-4000</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(414) 227-4147 TTY</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>revenue.wi.gov</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>AARP</strong></th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>222 W Washington Ave Ste 600</td>
<td></td>
<td>(866) 448-3611</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Federal tax information (personalized help for individuals).
Taxpayer advocate service help line.
Federal tax forms by mail (free downloads online).
Tax fraud hotline. To report tax fraud.
WI income tax.
Inheritance, gift & fiduciary tax.
Homestead Credit.
WI refunds.
Sales & withholding tax.
WI tax forms.
Corporation tax.
Sellers permit (business).
Customer service.
Tax forms/copies of returns.
Manufacturing copies of returns.
Refunds.
General information.
Tax service for AARP; older people, middle to low income. (Membership not required) Visit website.
### TAX CONTINUED

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
<th>1400 E Washington Ave</th>
<th>(877) 617-1565</th>
<th>Complaints against tax preparation services that hold a CPA certification.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>TAXICABS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Local Governments</strong></td>
<td></td>
</tr>
<tr>
<td>Check blue pages in local telephone directory.</td>
<td>Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights &amp; Measures.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>TAXIDERMISTS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Natural Resources, WI Dept of</strong></td>
<td>101 S Webster St</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>dnr.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, US Dept of (USDA)</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Animal &amp; Plant Health Inspection Service</strong></td>
<td></td>
</tr>
<tr>
<td>1400 Independence Ave</td>
<td>(301) 851-3300</td>
</tr>
<tr>
<td>Washington DC  20250</td>
<td><a href="http://www.aphis.usda.gov">www.aphis.usda.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, US Dept of (USDA)</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>National Center for Import &amp; Export</strong></td>
<td></td>
</tr>
<tr>
<td>4700 River Rd Unit 40</td>
<td>(301) 734-3277</td>
</tr>
<tr>
<td>Riverdale MD  20737</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>TEAR GAS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(SEE ALSO DEFENSE SPRAYS)</strong></td>
<td></td>
</tr>
</tbody>
</table>

### TECHNICAL COLLEGES

<table>
<thead>
<tr>
<th><strong>Wisconsin Technical College System</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wisconsin Technical College System</strong></td>
<td>4622 University Ave</td>
</tr>
<tr>
<td>PO Box 7874</td>
<td><a href="http://www.wtcsystem.edu">www.wtcsystem.edu</a></td>
</tr>
<tr>
<td>Madison WI 53707-7874</td>
<td></td>
</tr>
</tbody>
</table>

---

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
---
## TELECOMMUNICATIONS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Unauthorized switching of long distance telephone service (slamming &amp; cramming). Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Federal Communication Commission, US**

Consumer & Government Affairs Bureau

- 445 12th St SW
- Washington DC 20554

<table>
<thead>
<tr>
<th>Phone Number</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
</table>

**Small Business Development Centers, UW**

- UW Extension Offices
- 425 Extension Bldg
- 432 N Lake St
- Madison WI 53706-1415

<table>
<thead>
<tr>
<th>Phone Number</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
</table>

## TELEMARKETING

(SEE ALSO PHONEBUSTERS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Fact Sheet available.
TELEPHONE
(SEE ALSO JUNK PHONE SOLICITATION OR TELECOMMUNICATIONS)

Public Service Commission, WI
610 N. Whitney Way
PO Box 7854
Madison WI 53707-7854
(608) 266-2001
(800) 225-7729
psc.wi.gov
Links to websites that compare calling plans, cards and cell phones.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00 AM or after 9:00 PM.

Justice, WI Dept of
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
doj.wi.gov
Taping phone conversations.

TENANT
(SEE ALSO LANDLORD/TENANT)

TERM PAPER MILLS/DIPLOMA PAPER MILLS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

THERAPISTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(608) 266-2112
(877) 617-1565
dspsi.wi.gov
License requirements.
Complaint information.

THREE DAY RIGHT TO CANCEL
(SEE ALSO DOOR-TO-DOOR SALES)

Purchase for personal use, not business-to-business. Fact Sheet available.
### TICKET REFUNDS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
Statute 100.73 Requires promoters to refund purchase price under certain circumstances.

### TICKET SCALPING

**State Fair Park Board, WI**  
640 S 84th St  
West Allis WI 53214  
(414) 266-7000  
[www.wistatefair.com](http://www.wistatefair.com)  
wsfp@wistatefair.gov  
Wis. Stats. § 42.07 – State Fair. Otherwise municipality regulates.

**National Association of Ticket Brokers (NATB)**  
214 N Hale St  
Wheaton IL 60187  
(630) 510-4594  
[www.natb.org](http://www.natb.org)  
info@natb.org  
Bonded ticket brokers.

### TIMESHARES

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dspswi.gov](http://dspswi.gov)  
Main reception number Number of complaints – timeshare salesman.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
Fact Sheet available.
**TIRES**

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Advertising & selling practices.

**National Highway Traffic Safety Administration (NHTSA)**
1200 New Jersey Ave SE  
West Building  
Washington DC 20590  
(800)424-9393  
(888)327-4236  
(202)366-5322  
www.nhtsa.dot.gov  
Safety-NHTSA Auto Safety Hotline  
NHTSA, Office of Vehicle Safety Compliance.

**TOBACCO**

(SEE ALSO CIGARETTE SALES)

**TOLL-FREE NUMBERS**

**Toll-Free Directory Assistance**
(800) 555-1212  
Call for specific area of interest.

**TOURISM**

**Tourism, WI Dept of**
201 W Washington Ave 2nd Fl  
PO Box 8690  
Madison WI 53708-8690  
(608) 266-2161  
(800) 432-8747  
www.travelwisconsin.com

**Transportation, WI Dept of**
Division of Motor Vehicles  
4802 Sheboygan Ave  
PO Box 7911  
Madison WI 53707-7911  
(866) 511-9472  
www.511wi.gov  
Road conditions in Wisconsin.

**TOWING**

**Transportation, WI Dept of**
State Patrol  
4802 Sheboygan Ave Rm 551  
PO Box 7912  
Madison WI 53707-7912  
(608) 266-3212  
dot.wi.gov/statepatrol/  
Tow truck equipment violations only.
### TOXIC SUBSTANCES

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St, Madison WI 53703</td>
<td>(888) 936-7463, (608) 266-2621</td>
<td>Environmental protection.</td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Military Affairs, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St, PO Box 7865, Madison WI 53707-7865</td>
<td>(800) 943-0003, (608) 242-3232</td>
<td>24 hour spill reporting hotline.</td>
</tr>
<tr>
<td></td>
<td>emergencymanagement.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### TOYS

*(SEE ALSO PRODUCT SAFETY)*

### TRADE NAMES/TRADEMARKS

*(SEE ALSO COPYRIGHTS OR PATENTS)*

**Financial Institutions, WI Dept of**

Notary Public & Trademarks

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 300, PO Box 7847, Madison WI 53707-7847</td>
<td>(608) 266-8915</td>
<td>Trademarks/tradenames notary public.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**Commerce, US Dept of**

Trademark Assistance Office

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison East Concourse Level, 600 Dulany St, Alexandria VA 22314-5796</td>
<td>(800) 786-9199, (571) 272-1000</td>
<td>Recording that gives telephone number regarding how to file for patent protection, general info regarding patents, copyright info, or federal registration of trademark.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.uspto.gov">www.uspto.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### TRADE PRACTICES, ORDERS ON UNFAIR

**Agriculture, Trade and Consumer Protection, WI Dept of**

Trade Bureau

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Unfair Trade Practice Orders. DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties.</td>
</tr>
</tbody>
</table>
**TRADEMARKS**
(SEE ALSO TRADE NAMES/TRADEMARKS)

**TRADING STAMPS**

Agriculture, Trade and Consumer Protection, WI Dept of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

**TRAILERS**

Transportation, WI Dept of  
Division of Motor Vehicles  
4802 Sheboygan Ave  
PO Box 7911  
Madison WI 53707-7911  
(608) 266-1425  
dot.wi.gov  
Licenses dealer – dealership license plates.

**TRANSIENT MERCHANTS**
(SEE ALSO DOOR-TO-DOOR SALES)

**TRANSPORTERS**

Transportation, WI Dept of  
Division of Motor Vehicle  
4802 Sheboygan Ave  
PO Box 7911  
Madison WI 53707-7911  
(608) 266-1425  
dot.wi.gov  
Licenses transporters.

**TRANSPORTATION**

Transportation, WI Dept of  
Division of Motor Vehicles  
4802 Sheboygan Ave  
PO Box 7911  
Madison WI 53707  
(608) 266-1425  
(608) 266-3666  
dot.wi.gov  
Dealer Licensing Vehicle Registration drivers' licenses, state patrol, highway conditions, truck & motor carriers info.

**TRAVEL**
(SEE ALSO VACATION OFFERS)

**TRAVELING SALES JOBS**
(SEE ALSO JOBS & JOB TRAINING)
## TREASURER'S OFFICE

**State Treasurer, WI Office of the**  
B41 West State Capitol  
Madison WI 53701  
(855) 375-2274  
(608) 266-1714  
[datcp.wi.gov](http://datcp.wi.gov)

## TRESPASSING

**Wisconsin Sherriffs and Deputy Sherriffs Association**  
PO Box 145  
Chippewa Falls WI 54729-0145  
(715)723-7173  
[wsdsa.org](http://wsdsa.org)  
[wsdsa.org/directory.php](http://wsdsa.org/directory.php)  
Directory of all Sherriffs, Deputy Sherriffs and local county District Attorney.

## TRIAD OF WISCONSIN

**Triad of Wisconsin**  
517 N Segoe Rd Ste 300  
Madison WI 53705  
(608) 441-7897  
[triadofwisconsin.org](http://triadofwisconsin.org)  
Seniors, sheriffs and DATCP combat elderly fraud.

## TRUTH-IN-LENDING

**(SEE ALSO CONSUMER ACT, WISCONSIN)**

**Financial Institutions, WI Dept of**  
Office of Consumer Affairs  
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800) 452-3328  
(608) 264-7969  
[wdfi.org](http://wdfi.org)  
Inquiries.

**Federal Trade Commission (FTC), US**  
Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave  
Washington DC  20580  
(877) FTC-HELP  
(877) 382-4357  
(202) 326-2395  
[ftc.gov](http://ftc.gov)  
FTC Information Line.
### UNCLAIMED PROPERTY

**Revenue, WI Dept of**  
2135 Rimrock Rd  
Madison WI 53713  
(608) 266-2486 Individuals  
(608) 266-2776 Businesses  
revenue.wi.gov/Pages/UnclaimedProperty/Home.aspx  
Unclaimed property questions, forms.

### UNDERGROUND STORAGE TANKS

(SEE ALSO STORAGE TANKS)

### UNDERWRITERS LABORATORIES

**Underwriters Laboratories**  
333 Pisingsten Rd  
Northbrook IL 60062  
(877) 854-3577  
(847) 272-8800  
www.ul.com  
cec-us@us.ul.com  

### UNEMPLOYMENT COMPENSATION

**Workforce Development, WI Dept of**  
Unemployment Compensation Division  
201 E Washington Ave  
Madison WI 53703  
(608) 261-9990  
(414) 438-7713  
(414) 438-7700  
(608) 232-0678  
dwd.wi.gov/uiben/  
Information & Assistance-Madison, Information & Assistance-Milwaukee, To file a weekly claim-Milwaukee, To file a weekly claim-Madison.

### UNFAIR SALES ACT

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Trade Practices Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4925  
(608) 224-4989  
datcp.wi.gov  
Trade Practices Bureau, Orders on Unfair Trade Practices.
### UNIFORM COMMERCIAL CODE (UCC)

**Financial Institutions, WI Dept of**  
Office of Consumer Affairs  
PO Box 8041, Madison WI 53708-8041  
(608) 261-9555, (800) 452-3328, (608) 261-9548  
Email: DATCPHotline@wi.gov  
Web: datcp.wi.gov

### UNIONS

**National Labor Relations Board Regional Office**  
310 W Wisconsin Ave Ste 450W, Milwaukee WI 53203-2211  
(414) 297-3861  
Email: www.nlrb.gov  
Consumer complaints regarding unions. Contact local office.

### UNIVERSAL PRODUCT CODE (UPC)

**GS1, The Global Language of Business**  
Princeton Pike Corporate Center, Lawrenceville NJ 08648  
(609) 620-0200  
Email: www.gs1us.org  
Corporate.

### UNSOLICITED MERCHANDISE

**(SEE ALSO NEGATIVE OPTION PLANS)**  
Wis. Stats. § 241.28 Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

### UPC

**(SEE ALSO UNIVERSAL PRODUCT CODE)**

### US ATTORNEY GENERAL

**Justice, US Dept of**  
Attorney General  
950 Pennsylvania Ave NW, Washington DC 20530-0001  
Email: www.justice.gov  
Attorney General.  
Department of Justice.  
Comment Line.
RESOURCE AND REFERRAL INFORMATION

USURY LAW

Financial Institutions, WI Dept of
Office of Consumer Affairs
PO Box 8041
Madison WI 53708-8041
(608) 261-9555
(800) 452-3328
(608) 264-7969
Email: DATCPHotline@wi.gov

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

UTILITIES

Public Service Commission, WI
610 N Whitney Way
PO Box 7854
Madison WI 53707-7854
(608) 266-2001
(800) 225-7729
psc.wi.gov

Citizen's Utility Board
16 N Carroll St Ste 640
Madison WI 53703
(608) 251-3322
www.wiscub.org

Wisconsin Electric Cooperative Association
1 S Pickney St St 810
Madison WI 53703-2869
(608) 258-4400
weca.coop

UTILITY SHUT-OFF RULES (PSC RULES)
(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

Public Service Commission, WI
PO Box 7854
Madison WI 53707-7854
(608) 266-2001
(800) 225-7729
psc.wi.gov

Require utilities to give a disconnect notice, either by first-class mail or inperson of a proposed disconnect. Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and the PSC. Utility must postpone decision to disconnect if health is endangered.
### VACATION OFFERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)

---

**American Society of Travel Agents**

Consumer Affairs Department  
1101 King St Ste 200  
Alexandria VA 22314  
(800) 275-2782  
(703) 739-2782  
[www.asta.org](http://www.asta.org)  
[consumeraffairs@asta.org](mailto:consumeraffairs@asta.org)

---

### VANITY PUBLICATIONS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)

---

### VENDING MACHINES

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
[datcp.wi.gov](http://datcp.wi.gov)

Fact Sheet available.

Licensing of state vending machines.
## VETERANS AFFAIRS

**Veteran Affairs, US Dept of**  
810 Vermont Ave NW  
Washington DC 20420  
(800) 827-1000  
www.va.gov  
General info and assistance. Visit website for specified contact need.

**Veteran Affairs, US Dept of**  
Milwaukee Office  
7910 N 76th St  
Milwaukee WI 53223  
(414) 434-1311

**Veteran Affairs, WI Dept of**  
Veterans Benefits Resource Center (VBRC)  
201 W Washington Ave 4th Fl  
Madison WI 53703  
(800) 947-8387  
(608) 266-1311  
dva.state.wi.us  
Resource & benefit info.

**Veteran Affairs, US Dept of**  
Madison Veteran Center  
706 Williamson St Ste 4  
Madison WI 53703  
(800) 842-6355  
(608) 264-5342  
madison.va.gov/services/vetcenter.asp  
Counseling, jobs, referral.

## VETERINARIANS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4353  
datcp.wi.gov  
datcpVEB@wi.gov  
Licensing; including animal technicians. Rules and practice questions. Complaints and enforcement.

## VICTIMS RIGHTS

**Justice, WI Dept of**  
Office of Crime Victim Services  
PO Box 7951  
Madison WI 53707-7951  
(800) 446-6564  
(608) 264-9497  
doj.wi.gov
### VIDEO GAMES

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  (800) 422-7128
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

**Entertainment Software Ratings Board**
317 Madison Ave 22nd Fl  www.esrb.org
New York NY 10017

### VIDEO POKER

*(SEE ALSO GAMBLING)*

### VITAMINS AND FOOD SUPPLEMENTS

**Food & Drug Administration, US**
Center for Food Safety & Nutrition
5100 Campus Dr  (888) 723-3366
Collage Park MD 20740  www.fda.gov

### VOCATIONAL REHABILITATION

**Workforce Development, WI Dept of**
Division of Vocational Rehabilitation
201 E Washington Ave  (608) 261-0050
PO Box 7852  (800) 442-3477
don/dw.dwi.gov/dv
Madison WI 53707-7852  dwd.wi.gov/dvr

**Provide vocational rehabilitation services for all adults with disabilities.**

### VOLATILE ORGANIC COMPOUNDS (VOC)

**Environmental Protection Agency, US**
William Jefferson Clinton Bldg  (202) 272-0167
1200 Pennsylvania Ave NW
Washington DC 20460

**Federal rules control emissions of VOC's which help make up ground-level ozone.**

### VOTING RIGHTS

**Government Accountability Board, WI**
 Elections Division
212 E Washington Ave  (866) 868-3947
PO Box 7984  (608) 266-8005
gab.wi.gov
Madison WI 53707-7984

**Voter Help Line Election Laws - voter registration questions.**

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

193
| **WAGES**  
(SEE ALSO EMPLOYMENT) |
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Workforce Development, WI Dept of</strong></td>
</tr>
<tr>
<td>Equal Rights Division</td>
</tr>
<tr>
<td>201 E Washington Ave</td>
</tr>
<tr>
<td>PO Box 7946</td>
</tr>
<tr>
<td>Madison WI 53707-7946</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Labor, US Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Wage &amp; Hour Division</td>
</tr>
<tr>
<td>310 W Wisconsin Ave Ste 1170</td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
</tr>
<tr>
<td>Fair Labor Standards Act Family Medical Leave Migrant &amp; Seasonal Garnishment limit 5.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Labor, US Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Wage &amp; Hour Division</td>
</tr>
<tr>
<td>Frances Perkins Bldg</td>
</tr>
<tr>
<td>200 Constitution Ave NW</td>
</tr>
<tr>
<td>Washington DC 20210</td>
</tr>
<tr>
<td>Federal.</td>
</tr>
</tbody>
</table>

| **WAREHOUSE**  
(SEE ALSO MOVING) |
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
</tr>
<tr>
<td>Trade Practices Bureau</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>Warehouse storage.</td>
</tr>
</tbody>
</table>
WARRANTIES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov


Transportation, WI Dept of
Dealers Division
4802 Sheboygan Ave (608) 266-1425
PO Box 7911 www.dot.wi.gov
Madison WI 53707 Dealerlicensingunit@dot.wi.gov

Secret warranties on automobiles.

Safety and Professional Services, WI Dept of
Division of Professional Credential Processing
1400 E Washington Ave (877) 617-1565
PO Box 8935 (608) 266-2112
dspswi.gov
Madison WI 53708-8935

Manufactured homes.

Federal Trade Commission, US
Consumer Response Center (877) 382-4357
600 Pennsylvania Ave NW (202) 326-2222
Washington DC 20580 www.ftc.gov

M-F 9 am to 5 pm Enforces
Magnuson-Moss Warranty Act,
deceptive advertising, etc.

WARRANTIES – EXTENDED

Commissioner of Insurance, Office of the
125 S Webster St (608) 264-6236
Madison WI 53703 (608) 267-4388
(800) 236-8517
(608) 266-3585
oci.wi.gov

Filing financial securities.

Wis. Stats. §§ 402.314-402.316
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### WASTE CONTROL
(SEE ALSO POLLUTION)

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-2621 (888) 936-7463 (800) 943-0003</td>
<td>24 hr. Spill Reporting.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td>Hotline.</td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
<td>(608) 266-0821 (608) 266-2111 (608) 267-7694</td>
<td>Bureau of Drinking Water &amp; Groundwater</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Waste &amp; Materials.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.dnr.wi.gov">www.dnr.wi.gov</a></td>
<td>Management.</td>
</tr>
</tbody>
</table>

### WATER
(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

**Public Service Commission, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>610 N Whitney Way</td>
<td>(608) 266-5614 (800) 225-7729</td>
<td>Complaints.</td>
</tr>
<tr>
<td>PO Box 7854</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7854</td>
<td>psc.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**State Lab of Hygiene**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2601 Agriculture Dr</td>
<td>(800) 442-4618 (608) 224-6202</td>
<td>Water testing.</td>
</tr>
<tr>
<td>Madison WI 53718</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wis.edu">www.slh.wis.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

### WATER PARKS
(SEE ALSO ENVIRONMENTAL SANITATION)

### WATER TREATMENT DEVICES

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Industry Services</td>
<td>(877) 617-1565 (608) 266-2112</td>
<td>Devices (including softeners and purifiers) approved.</td>
</tr>
<tr>
<td>1400 E Washington Ave</td>
<td></td>
<td>Review includes:</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
<td>1. Materials that contact water.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3. Reproducible scientific evidence to support claim.</td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### WATERPROOFING (BASEMENT)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](datcp.wi.gov)  
DATCPHotline@wi.gov

Chapter ATCP 133.

### WEATHERIZATION

(SEE ALSO ENERGY ASSISTANCE OR ENERGY)

**Homeenergyplus.wi.gov**  
For list of Wisconsin weatherization providers.

### WEEDS – NOXIOUS

**Natural Resources, WI Dept of**

101 S Webster St  
Madison WI 53703  
(608) 266-9276  
(608) 267-7438  
[dnr.wi.gov](dnr.wi.gov)

Forestry.  
Endangered resources.

### WEIGHT LOSS CENTERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](datcp.wi.gov)  
DATCPHotline@wi.gov

Proof of financial responsibility requirements.

### WEIGHTS AND MEASURES

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT. OF)

### WELFARE PROBLEMS

Refer to local welfare office.
WELL DRILLERS

Natural Resources, WI Dept of
101 S Webster St
Madison WI 53703
(608) 266-0153
dnr.wi.gov

License drillers and pump installers. Quality of work and code violation complaints only. Pump installers and drinking water, and groundwater. Deal with all aspects from well to dwelling.

WHEELER REPORT

Wheeler Reports Inc
111 W Wilson St #501
Madison WI 53703
(608) 287-0130
www.thewheelerreport.com

Daily summary of statewide news concerning state government.

WHISTLE BLOWER

Government Accountability Office, US
GAO Fraud Net
441 G St NW Mail Stop 4T21
Washington DC 20548
(800) 424-5454
(202) 512-3086 FAX
www.gao.gov
fraudnet@gao.gov

To report misspent federal dollars. Automated system.

WILLS, ESTATES

(SEE ALSO LIVING WILLS OR PROBATE)

Health Services, WI Dept of
Living Wills
PO Box 309
Madison WI 53701
(608) 266-1251
dhs.wi.gov

Living Will: Wis. adults may authorize that life sustaining medical procedures be withheld or withdrawn in terminal cases, signing “Declaration to Physicians.” Copies can be obtained from doctors, nursing homes, hospitals, county clerks or lawyers, or send self-addressed, stamped envelope to Dept. of Health Family Services. Also advise to contact private attorney and accountant.
## WINDOW CORDS/BLINDS

**Window Covering Safety Council**

- **Address:** 355 Lexington Ave Ste 1500, New York NY 10017
- **Phone Numbers:**
  - (800) 506-4636
  - (212) 297-2100
- **Website:** [www.windowcoverings.org](http://www.windowcoverings.org)

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

## Consumer Product Safety Commission, US

- **Address:** 4330 E West Hwy, Bethesda MD 20814
- **Phone Numbers:**
  - (800) 638-2772
  - (301) 504-7923
- **Website:** [www.cpsc.gov](http://www.cpsc.gov)

## WINDOWS AND PATIO DOORS

### (SEE ALSO HOME IMPROVEMENT)

**Safety and Professional Services, WI Dept of**

- **Division of Industry Services**
- **Address:** 1400 E Washington Ave, PO Box 8935, Madison WI 53708-8935
- **Phone Numbers:**
  - (800) 422-7128
  - datcp.wi.gov
  - DATCPHotline@wi.gov

Contact local building inspection unit. Code information for home improvement.

## Agriculture, Trade and Consumer Protection, WI Dept of

- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8935
- **Phone Numbers:**
  - (800) 422-7128
  - datcp.wi.gov
  - DATCPHotline@wi.gov

Home improvement questions. Fact Sheet available.

## WIRELESS CABLE

**Financial Institutions, WI Dept of**

- **Division of Securities**
- **Address:** PO Box 1768, Madison WI 53701-1768
- **Phone Numbers:**
  - (800) 452-3328
  - (608) 266-1157
- **Website:** [www.wdfi.org](http://www.wdfi.org)

Investment questions.

## WISCONSIN CONSUMER ACT

### (SEE ALSO CONSUMER ACT, WISCONSIN)

## WISCONSIN STATE AGENCIES

- **Website:** [www.wisconsin.gov](http://www.wisconsin.gov)

For addresses and phone numbers of Wisconsin state agencies.
### WISCONSIN WEB PORTAL

<table>
<thead>
<tr>
<th>(608) 250-4606</th>
<th>Wisconsin Portal.</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.wisconsin.gov">www.wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:WI_helpdesk@egov.com">WI_helpdesk@egov.com</a></td>
<td></td>
</tr>
</tbody>
</table>

### WORK-AT-HOME SCHEMES
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Fact Sheet available.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### WORKERS COMPENSATION

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Worker’s Comp. Division</th>
<th>(608) 266-1340</th>
<th>Claims information, forms, publications, equal rights, worker’s comp, unemployment insurance.</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>dwd.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 7901</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7901</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### WORKFORCE DEVELOPMENT, WI DEPT OF

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>201 E Washington Ave</th>
<th>(608) 266-3131</th>
<th>Equal rights, worker’s comp, unemployment insurance, vocational rehab.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53707-7901</td>
<td>dwd.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### WORLD DAIRY EXPO

**World Dairy Expo**

<table>
<thead>
<tr>
<th>3310 Latham Dr</th>
<th>(608) 224-6455</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53713</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### WORTHLESS CHECKS
(SEE BAD CHECKS)