The Ready Reference Guide and other valuable information is available online at datcp.wi.gov or by contacting:

Wisconsin Department of Agriculture, Trade and Consumer Protection
Bureau of Consumer Protection
2811 Agriculture Dr
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Madison WI  53708-8911

(800) 422-7128
(608) 224-5058 V/TTY

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## Resource and Referral Information

### AARP
(SEE ALSO AMERICAN ASSOCIATION OF RETIRED PERSONS)

### ACCOUNTING EXAMINING BOARD

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<th>Safety and Professional Services, WI Dept. of</th>
<th>Licensing of certified public accountants.</th>
<th>Number of complaints.</th>
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<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
<td></td>
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<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
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<tr>
<td>dsps.wi.gov</td>
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### ACUPUNCTURISTS

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<td>(608) 266-2112</td>
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<tr>
<td>dsps.wi.gov</td>
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### ADDITIVES
(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)

### Food & Drug Administration (FDA)

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<th>Food &amp; Drug Administration (FDA)</th>
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<tr>
<td>700 Regent St Set 202</td>
<td>(608) 264-5332</td>
<td></td>
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<tr>
<td>Madison WI 53715</td>
<td></td>
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<tr>
<td>fda.gov</td>
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### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Division of Food and Recreational Safety</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4700</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
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### ADHESIVE – DANGEROUS

<table>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
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</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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</table>
ADJUSTMENT SERVICE COMPANIES

Financial Institutions, WI Dept. of
Division of Banking
4822 Madison Yard Way N Twr
Madison WI 53705
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org

ADMINISTRATION, WI DEPT OF

Administration, WI Dept. of
101 E Wilson St 10th Fl
Madison WI 53702
(608) 261-8427
doa.wi.gov
DOACommunications@wi.gov

ADOPTION

Children & Families, WI Dept. of
201 E Washington Ave 2nd Fl
PO Box 8916
Madison WI 53708-8916
(608) 266-0690
dcf.wi.gov
dcfadoption@wi.gov

ADVANCE FEE LOANS

Financial Institutions, WI Dept. of
4822 Madison Yard Way N Twr
Madison WI 53705
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org
Wisconsin Law requires loan companies to register with WDFI.

ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Federal Trade Commission, US (FTC)
600 Pennsylvania Ave NW
Washington DC 20580
(877) 382-4357
(877) 438-4338
www.ftc.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
AEROSOLS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Product safety.
Pesticides – See Pesticides

AGING
(SEE ALSO ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of
Consumer Protection Hotline
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
General consumer issues.

Agriculture, US Dept. of (USDA)
1400 Independence Ave SW
Washington DC 20250
(202) 720-2791
http://www.usda.gov
(M – F 8:30 am – 5:00 pm ET).

AIDS

CDC-National Prevention Information Network
(800) CDC-INFO
(800) 232-4636
www.npin.cdc.gov
NPIN-info@cdc.gov
Publications available. Answer questions regarding aids and sexually transmitted diseases.

Aids Resource Center of Wisconsin (ARCW)
Aids Line-Milwaukee
820 N Plankinton
PO Box 510498
Milwaukee WI 53203
(800) 359-9272 / (414) 273-1991
www.arcw.org/aidsline/

Aids Line-Madison
600 Williamson St Ste H
Madison WI  53703
(800) 486-6276

Health, WI Dept. of
1 W Wilson St
Madison WI  53703
(800) 334-2437
dhs.wi.gov
Aids Hotline – Statewide:24 hours
# Resource and Referral Information

## AIR

(SEE ALSO POLLUTION OR WASTE CONTROL)

### Safety and Professional Services, WI Dept. of

**Division of Industry Services**

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<th>Phone Numbers</th>
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<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
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</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td>Clean Indoor Air Act administered by DSPS.</td>
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<td>dsps.wi.gov</td>
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### AIRLINES, AIRFARES, AIRPLANES, ETC.

#### Federal Aviation Administration, US (FAA)

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<th>Phone Numbers</th>
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<tr>
<td>800 Independence Ave SW</td>
<td>(866) 835-5322</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20591</td>
<td><a href="http://www.faa.gov">www.faa.gov</a></td>
<td>Consumer hotline for aviation safety &amp; security (M-Fri. 8-4 p.m. ET).</td>
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#### Transportation Security Administration, US (TSA)

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<tr>
<td>601 S 12th St</td>
<td>(866) 289-9673</td>
<td>Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the US DOT.)</td>
</tr>
<tr>
<td>Arlington VA 20598</td>
<td><a href="http://www.tsa.gov">www.tsa.gov</a></td>
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<td></td>
<td><a href="mailto:TSA-contactcenter@tsa.dhs.gov">TSA-contactcenter@tsa.dhs.gov</a></td>
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#### Transportation, US Dept. of

**Aviation Consumer Protection Division**

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<th>Address</th>
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<tr>
<td>1200 New Jersey Ave SE</td>
<td>(202) 366-4000</td>
<td>Service related issues regarding airplanes and publications Airline service concerns (first contact the airline). Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the US DOT).</td>
</tr>
<tr>
<td>Washington DC 20590</td>
<td><a href="http://www.dot.gov/airconsumer">www.dot.gov/airconsumer</a></td>
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#### Agriculture, Trade and Consumer Protection, WI Dept. of

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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Advertising.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

#### Fare Comparison

<table>
<thead>
<tr>
<th>Address</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>18111 Preston Rd Ste 800</td>
<td>farecompare.com</td>
<td>Check lowest round trip on fares between airports.</td>
</tr>
<tr>
<td>Dallas TX 75252</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
## ALCOHOL

### Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)

**Milwaukee Field Office**  
1000 N Water St Ste 1400  
Milwaukee WI 53202  
(414) 727-6200  
(414) 727-6170  
[www.atf.gov](http://www.atf.gov)

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

**Madison Field Office**  
660 W Washington Ave Set 306  
Madison WI 53703  
(608) 441-5050  
[www.atf.gov](http://www.atf.gov)

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

### Revenue, WI Dept. of

2135 Rimrock Rd  
Madison WI 53713  
(608) 266-6701  
[www.revenue.wi.gov](http://www.revenue.wi.gov)

Alcohol & tobacco law enforcement. Beverage & cigarette tax enforcement. Registration and permits for spirits, wine and beer.

### Treasury, US

Alcohol & Tobacco Tax & Trade Bureau  
1310 G St NW Box 12  
Washington DC 20005  
(866) 927-2533  
[www.ttb.gov](http://www.ttb.gov)

Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.

### Health, WI Dept. of

Alcohol & Other Drug Abuse  
1 W Wilson St  
Madison WI 53703  
(608) 266-2717  
[www.dhs.wi.gov](http://www.dhs.wi.gov)

### AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)

**Consumer Protection**  
601 E St NW  
Washington DC 20049  
(888) 687-2277  
(202) 434-2222  
(877) 434-7589 TTY  
[www.aarp.org](http://www.aarp.org)

Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.
# AMUSEMENT RIDES

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dbps.wi.gov  
Registration.

---

# ANIMALS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Veterinary Examining Board  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4353  
datcp.wi.gov  
datcpVEB@wi.gov  
Animal technicians and licensed veterinarians.  
Complaints.

---

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Animal Health  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4872  
datcp.wi.gov  
Health, breeders, paper mills humane complaints. Import and Transfer CWD, Johne’s Disease, household & exotic Pets, Premises Registration, Fairs & shows, carcass disposal.

---

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Agricultural Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4539  
datcp.wi.gov  
Pet food labels, pet snacks

---

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
Division of Food and Recreational Safety  
Meat Safety & Inspection Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov  
Meat Safety & Inspection, Licensing, labeling & standards.

---

# ANNUITIES

**Commissioner of Insurance, Office of the**  
125 S Webster St  
Madison WI 53703-3474  
(800) 236-8517  
(608) 266-0103  
(608) 266-3585  
oci.wi.gov  
ocicomplaints@wi.gov  
Complaints.
### ANTI-TRUST

**Justice, WI Dept. of**

Criminal Litigation & Antitrust Unit & Consumer Protection  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53703-7857  
(608) 266-1447  
doj.state.wi.us  
Anti-trust questions.

### ANTIQUE SHOPS

(SEE ALSO PAWN SHOPS)

### APPLIANCES

(SEE ALSO CONSUMER ACTION PANELS (CAPS))

**Administration, WI Dept. of**

Division of Energy Services  
101 E Wilson St 6th Fl  
PO Box 7970  
Madison WI 53707-7864  
(608) 266-8234  
(866) 432-8947  
doa.state.wi.us  
homeenergyplus.wi.gov  
Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Sales and repairs.

**Focus on Energy**

1 S Pickney St Ste 340  
Madison WI 53703  
(800) 762-7077  
www.focusonenergy.com  
(9 am - 5 pm M-F).  
Energy efficiency and renewable resource program. Recycling info. Efficiency standards, lighting and rewards

### APPRAISERS (REAL ESTATE)

**Safety and Professional Services, WI Dept. of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
dsps@wi.gov  
Licensing. Complaints.  
General inquiries (residential).

### ARBITRATION - AUTOMOBILES

**Better Business Bureau**

10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
bbb.org/autoline  
Automobiles only, 9-5:30 pm CT.
### Architects

**Safety and Professional Services, WI Dept. of**

Architects, Professional Engineers, Designers & Professional Land Surveyors Examining Board

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
<td>Complaints.</td>
</tr>
</tbody>
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### Arson

**Justice, WI Dept. of**

Division of Criminal Investigation

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(800) 362-3005</td>
<td>doj.state.wi.us</td>
<td>Anonymous tips.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
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### Asbestos

**Health Services, WI Dept. of**

Division of Public Health Asbestos & Lead Section

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<thead>
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<th>Address</th>
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<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>1 W Wilson Rm 137</td>
<td>(608) 261-6876</td>
<td>dhs.wi.gov/lead</td>
<td>Certification &amp; training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.</td>
</tr>
<tr>
<td>PO Box 2659</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-2659</td>
<td></td>
<td>dhs.wi.gov/asbestos</td>
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### Assessments

(SEE ALSO PROPERTY ASSESSMENTS)

### Assisted Living Facilities

**Health Services, WI Dept. of**

Division of Quality Assurance

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<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(800) 642-6552</td>
<td>dhs.wi.gov</td>
<td>Complaints</td>
</tr>
<tr>
<td>PO Box 2969</td>
<td>(608) 266-8481</td>
<td></td>
<td>License and regulation.</td>
</tr>
<tr>
<td>Madison WI 53701-2969</td>
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### ATCP

(SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)

### Athletics

**Agriculture, Trade and Consumer Protection, WI Dept. of**

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<thead>
<tr>
<th>Address</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Business practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Equipment safety.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
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</table>
### ATTORNEYS

(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)

<table>
<thead>
<tr>
<th><strong>Lawyer Regulation, Office of</strong></th>
<th><strong>Madison WI 53703-3383</strong></th>
<th>(877) 315-6941</th>
<th>(608) 267-7274</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
<td>Competency, misconduct.</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th><strong>Lawyer Referral &amp; Information</strong></th>
<th><strong>PO Box 7158</strong></th>
<th>(800) 362-9082</th>
<th>(608) 257-4666</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Madison WI 53707-7158</strong></td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td><strong>24 hrs a day. Will not get legal advice. Referrals to private attorneys in geographic areas: $20 for the 1st 30 min consultation.</strong></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th><strong>State Bar of Wisconsin</strong></th>
<th><strong>PO Box 7158</strong></th>
<th>(608) 257-3838</th>
<th>(800) 728-7788</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Madison WI 53707-7158</strong></td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td><strong>Verification of attorney’s license. Nationwide. Website forum for legal advice. May qualify for free advice.</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Fee Arbitration</strong></th>
<th><strong>Madison WI 53718</strong></th>
<th>(608) 257-3838</th>
<th><a href="http://www.wisbar.org">www.wisbar.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Fee disputes.</td>
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### ATTORNEY GENERAL

(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)

### ALL-TERRAIN VEHICLES (ATV)

(SEE ALSO RECREATIONAL VEHICLES)

<table>
<thead>
<tr>
<th><strong>Natural Resources, WI Dept. of</strong></th>
<th><strong>Madison WI 53707</strong></th>
<th>(808) 266-2621</th>
<th>(888) 936-7463</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Licensing.</td>
<td></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
# Resource and Referral Information

### Auction

**Transportation, WI Dept. of**  
Dealers & Agent Section  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
[DealerlicensingUnit@dot.wi.gov](mailto:DealerlicensingUnit@dot.wi.gov)  
Motor Vehicle auctioneer dealer licensing information.

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yard Way  
Madison WI 53705  
(608) 266-1122  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wi.gov](mailto:dsps@wi.gov)  
Auctioneers licensing.

### AudioLogists

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wi.gov](mailto:dsps@wi.gov)  
License information.  
Number of complaints.

### Auto Repair

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
ATCP 132 – Does not apply to semi-tractor trailers or commercial vehicles.

**Better Business Bureau**  
10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
(800) 273-1002  
(414) 847-6000  
[www.wisconsin.bbb.org](http://www.wisconsin.bbb.org)  
Autoline program, out of court settlement, arbitration.  
General line
## AUTO SAFETY

**National Highway Traffic Safety Administration**  
US Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590  
(800) 424-9393  
(888) 327-4236  
[www.nhtsa.gov](http://www.nhtsa.gov)  
[www.safercar.gov/checkforrecalls](http://www.safercar.gov/checkforrecalls)  
Vehicle Safety Hotline.  
Report vehicle safety defects and recall information.

**Center for Auto Safety**  
1825 Connecticut Ave NW  
Ste 330  
Washington DC 20009-5708  
(202) 328-7700  
[www.autosafety.org](http://www.autosafety.org)  
contact@autosafety.org  
No phone calls - consumer must write (handle manufacturer defect complaints).

## AUTOMOBILES

(SEE ALSO AUTO SAFETY)

**Transportation, WI Dept. of**  
Dealers & Agent Section  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
Dealerlicensingunit@dot.wi.gov  
Consumer complaints.  
Dealer Licensing.  
Ch. 138: Dealer facilities and records.  
Ch. 139: Motor Vehicle Trade Practices.  
Advertising, dealers, salesmen, salvage dealers, auction dealers, new & used warranties, secret warranties, extended warranties through manufacturer; leases with option to purchase; Lemon Law, sale of vehicles on internet.

**Motor Vehicle Division**  
Vehicle Emission  
Opus Inspection  
(608) 266-7447  
Dre.dmv@dot.wi.gov  
(608) 266-3041  
Special-plates.dmv@dot.wi.gov  
Titles & vehicle registrations and Driver & Commercial licenses, ID Cards.  
Personalized, disabled, special plates.
### AUTOMOBILES – CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts.

**Financial Institutions, WI Dept. of**

4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
www.wdfi.org

Credit sales (financing); questions re: terms of leases.

**Commissioner of Insurance, Office of the**

125 S Webster St  
Madison WI 53703-3474  
(800) 236-8517  
(608) 266-0103  
oci.wi.gov

Rustproofing companies must be registered Wis. Stat. 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

**Transportation, US Dept. of**

1200 New Jersey Ave SE  
Washington DC 20590  
(888) 327-4236  
www.nhtsa.gov

Auto Safety Hotline. Auto safety standards; recalls; importing standards; info. to detect if odometer rolled back.

**Center for Auto Safety**

1825 Connecticut Ave NW  
Ste 330  
Washington DC 20009-5708  
(202) 328-7700  
www.autosafety.org/Submitcomplaint  
www.safercar.gov

No phone calls; consumer must write (handle manufacturer defect complaints).

### AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

**Chrysler Group Customer Care**

PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800) 334-9200

General customer relations.

**Dodge Customer Care**

PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800) 423-6343

General customer relations.
### AUTOMOBILES – CONTINUED

<table>
<thead>
<tr>
<th>Company</th>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ford Motor Customer Service</strong></td>
<td>16800 Executive Plaza Dr</td>
<td>(800) 392-3673</td>
<td><a href="http://www.ford.com">www.ford.com</a></td>
<td>Customer assistance and Consumer Appeals Board (Contact dealership first).</td>
</tr>
<tr>
<td></td>
<td>PO Box 6248</td>
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<tr>
<td></td>
<td>Dearborn MI 48126</td>
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<tr>
<td></td>
<td>Lincoln Motor Company</td>
<td>(800) 521-4140</td>
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<tr>
<td><strong>General Motors Corp</strong></td>
<td>PO Box 33170</td>
<td><a href="http://www.gm.com">www.gm.com</a></td>
<td></td>
<td>Customer assistance. Visit website for contact info by car maker</td>
</tr>
<tr>
<td></td>
<td>Detroit MI 48232-5170</td>
<td></td>
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</tr>
<tr>
<td><strong>Chevrolet (GEO) Motor Division</strong></td>
<td>PO Box 33136</td>
<td>(800) 222-1020</td>
<td><a href="http://www.chevrolet.com">www.chevrolet.com</a></td>
<td>Customer assistance (Contact dealership first).</td>
</tr>
<tr>
<td></td>
<td>Detroit MI 48323-5136</td>
<td></td>
<td></td>
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</tr>
<tr>
<td><strong>Buick Motor Division</strong></td>
<td>Customer Assistance</td>
<td>(800) 521-7300</td>
<td><a href="http://www.buick.com">www.buick.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>PO Box 33136</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Detroit MI 48232-5136</td>
<td></td>
<td></td>
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<tr>
<td><strong>Cadillac Motor Division</strong></td>
<td>Customer Assistance</td>
<td>(800) 458-8006</td>
<td><a href="http://www.cadillac.com">www.cadillac.com</a></td>
<td></td>
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<tr>
<td></td>
<td>PO Box 33169</td>
<td></td>
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<tr>
<td></td>
<td>Detroit MI 48232-5169</td>
<td></td>
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<tr>
<td><strong>GMC Customer Assistance Center</strong></td>
<td>PO Box 33172</td>
<td>(800) 462-8782</td>
<td><a href="http://www.gmc.com">www.gmc.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Detroit MI 48232-5172</td>
<td></td>
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<tr>
<td><strong>GM of Canada</strong></td>
<td>1908 Colonel Sam Dr</td>
<td>(800) 263-3777</td>
<td></td>
<td>Canadian customer assistance.</td>
</tr>
<tr>
<td></td>
<td>Oshawa Ontario</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>L1H 8F7 Canada</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mail code 163-055</td>
<td></td>
<td></td>
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</tr>
<tr>
<td><strong>Center for Auto Safety</strong></td>
<td>1825 Connecticut Ave NW Set 330</td>
<td>(202) 328-7700</td>
<td><a href="http://www.autosafety.org">www.autosafety.org</a></td>
<td>Policy adjustments (hidden warranties). Consumer should call area manufacturer's office NOT the dealership or CAS.</td>
</tr>
<tr>
<td></td>
<td>Washington DC 20009-5708</td>
<td></td>
<td><a href="mailto:contact@autosafety.org">contact@autosafety.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING CONTINUED</strong></td>
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<td>----------------------------------------------------------</td>
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<tr>
<td><strong>National Institute for Automotive Service Excellence (ASE)</strong></td>
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</tr>
<tr>
<td>1503 Edwards Ferry Rd NW Ste 401</td>
<td>(703) 669-6600</td>
<td>(800) 390-6789</td>
<td>To find ASE blue seal facility and car care tips</td>
<td></td>
</tr>
<tr>
<td>Leesburg VA 20176</td>
<td><a href="http://www.ase.com">www.ase.com</a></td>
<td></td>
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<table>
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<tr>
<th><strong>CARFAX Inc</strong></th>
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<tbody>
<tr>
<td>5860 Trinity Pkwy Ste 600</td>
</tr>
<tr>
<td>Centerville VA 20120</td>
</tr>
<tr>
<td>RESOURCE AND REFERRAL INFORMATION</td>
</tr>
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### BABY EQUIPMENT

**Agriculture, Trade and Consumer Protection, WI Dept. of**

| 2811 Agriculture Dr | (800) 422-7128 | Product safety. |
| PO Box 8911         | datcp.wi.gov  |                  |
| Madison WI 53708-8911 | DATCPHotline@wi.gov |                  |

### BAD CHECKS

**Wisconsin Sheriffs and Deputy Sheriffs Association**

| 6737 W Washington St Ste 4210 | (414) 488-3906 | Directory of all sheriffs, Deputy Sheriffs and local county District Attorneys |
| Milwaukee WI 53214         | www.wsdsa.org |                  |

### BADGER CARE PLUS

**Health Services, WI Dept. of**

| 1 W Wilson St | (800) 362-3002 | Member Services Hotline (M-F 8 am - 6 pm). |
| Madison WI 53703 | (608) 266-1865 | To apply in person, contact county or tribal agency. |
|                 | dhs.wi.gov    | To apply online |
|                 | ACCESS.wi.gov |                  |

### Health & Human Services, US Dept. of

| 200 Independence Ave SW | (877) 696-6775 | Health insurance for children. |
| Washington DC 20201     | hhs.gov       |                              |

### BAIT AND SWITCH ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

| 2811 Agriculture Dr | (800) 422-7128 | Fraudulent Advertising, Wis. Stats. § 100.18. |
| PO Box 8911         | datcp.wi.gov  |                  |
| Madison WI 53708-8911 | DATCPHotline@wi.gov |                  |
**BANKRUPTCY**

**Bankruptcy Courts, US**

**Eastern District (Milwaukee)**

US Courthouse & Federal Bldg
517 E Wisconsin Ave Rm 126
Milwaukee WI 53202

(866) 582-3156 (Toll Free)
(866) 222-8029 (Main Number)
(414) 297-3291 (Case information number)

wieb.uscourts.gov

**Bankruptcy Courts, US**

**Western District (Madison)**

US Courthouse
120 N Henry Rm 340
Madison WI 53703-2559

(608) 264-5178 (Clerk’s office- Madison)
(800) 743-8247 (Case information number)

wiwb.uscourts.gov

**Bankruptcy Courts, US**

**Western District (Eau Claire)**

US Courthouse
500 S Barstow St
Eau Claire WI 54701

(715) 839-2980 (Clerk’s office – Eau Claire)
(800) 743-8247 (Case information number)

www.wiwb.uscourts.gov

**BANKS**

**Financial Institutions, WI Dept. of**

4822 Madison Yard Way N Twr
Madison WI 53705

(800) 452-3328 (WI Only)
(608) 261-9555

www.wdfi.org

**Consumer Financial Protection Bureau**

PO Box 2900
Clinton IA 52733-2900

(855) 411-2372

www.consumerfinance.gov
www.consumerfinance.gov/complaint/
### BANKS CONTINUED

**Federal Deposit Insurance Corporation (FDIC)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>550 17th St NW, Washington DC 20429</td>
<td>(877) 275-3342</td>
<td><a href="http://www.fdic.gov">www.fdic.gov</a></td>
</tr>
</tbody>
</table>

Refer for general consumer information on:
- State chartered banks that are not members of Federal Reserve.
- Deposit insurance.
- How to obtain financial reports of FDIC insured institutions.
- Failure of financial institutions.
- Compliance or civil rights matter.

**Federal Reserve Consumer Help**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 1200, Minneapolis MN 55480</td>
<td>(888) 851-1920</td>
<td>federalreserveconsumerhelp.gov</td>
</tr>
</tbody>
</table>

Complaints against banks.

**Comptroller of the Currency, US Office of the (OCC)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>1301 McKinney St Ste 3450, Houston TX 77010</td>
<td>(800) 613-6743</td>
<td><a href="http://www.helpwithmybank.gov">www.helpwithmybank.gov</a></td>
</tr>
</tbody>
</table>

Charter/supervise national banks.
Handle complaints against National banks for every state.

### BARBERS

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way, Madison WI 53705</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

Licensing and number of complaints.

### BASEMENT WATERPROOFING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
</tbody>
</table>

Chapter ATCP 133 “Basement Waterproofing - Unfair Trade Practices.”

### BATHROOM FACILITIES (PUBLIC)

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way, Madison WI 53705</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

Contact local building inspector.
See SPS Chapters 61-65 (formerly COMM chapters).
B

RESOURCE AND REFERRAL INFORMATION

**BEAUTY SALONS**
(SEE ALSO COSMETOLOGY)

**BED AND BREAKFAST**
(SEE ALSO ENVIRONMENTAL SANITATION)

**BETTER BUSINESS BUREAU**
Wisconsin Main Office
10019 W Greenfield Ave
Milwaukee WI 53214
(800) 273-1002
(414) 847-6000
www.bbb.org

Toll free for Wisconsin residents &
In-state Autoline arbitration
Complaints.
Complaints Inquiries (outside
Milwaukee).

Better Business Bureau
NE Wisconsin Regional Office
1047 N Lynndale Dr Ste 1A
(920) 734-4352
www.bbb.org

Council of Better Business Bureau Inc
3033 Wilson Blvd Ste 600
(703) 276-0100
www.bbb.org

For phone numbers and addresses
of BBB’s in US and Canada go to
www.bbb.org/bbb-locator.
Information on non-profit
organizations, Business Hotline,
(Membership direct line).
## BEVERAGE LICENSING

**Revenue, WI Dept. of**  
2135 Rimrock Rd  
Mail Stop 6-107  
PO Box 8900  
Madison WI 53708-8900  
(608) 266-6701  
(715) 842-2343  
revenue.wi.gov  
Wholesale beverage licensing.  
Retail License

## BICYCLES

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Product safety.

## BID-RIGGING

*(SEE ALSO ANTI-TRUST)*

## BINGO

*(SEE ALSO CONTESTS)*

**Administration, WI Dept. of**  
Division of Gaming  
3319 W Beltline Hwy 1st Fl  
Madison WI 53713  
(608) 270-2530  
(608) 270-2555  
doa.wi.gov/divisions/gaming  
Charitable bingo, raffles, and crane games.

## BIRTH CERTIFICATES

**Vital Records, WI Office of**  
PO Box 309  
PO Box 3091-0309  
Madison WI 53701-0309  
(608) 266-1371  
(608) 266-1373  
dhs.wi.gov/vitalrecords  
24 hr automated line  
To speak with representative.  
Information on marriage, death, divorce, domestic partnerships, & birth certificates.

## BLIND & VISUALLY IMPAIRED

**Health Services, WI Dept. of**  
Bureau of Blind Services  
1 W Wilson St  
Madison WI 53703  
(888) 879-0017  
dhs.wi.gov/blind  
Services for the blind.
### BOATS, LICENSING AND SAFETY

**Natural Resources, WI Dept. of**

- **Boat Safety Unit**  
  101 S Webster St  
  PO Box 7921  
  Madison WI 53707-7921  
  (608) 266-2621  
  (888) 936-7463  
  [Boat licensing & titling section. Does notlicense dealers or Marinas. ATV and snowmobile registration. Law enforcement and marine investigations.]

- **Boat Owners, US Association of the**  
  880 S Pickett St  
  Alexandria VA 22304-4606  
  (703) 461-2878  
  (800) 395-2628  
  (800) 391-4869  
  [Main number. Membership number. Towing information number. Boat repair disputes: contact private attorney or go to Small Claims Court.]

- **Safety and Professional Services, WI Dept. of**  
  4822 Madison Yard Way  
  Madison WI 53705  
  (877) 617-1565  
  (608) 266-2112  
  [Wis. Stats. § 463.14.]

### BODY PIERCING

- **Safety and Professional Services, WI Dept. of**  
  4822 Madison Yard Way  
  Madison WI 53705  
  (877) 617-1565  
  (608) 266-2112  
  [Wis. Stats. § 463.14.]

### BONDS

**SEE ALSO SECURITIES**

### BOOKS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  

- **Agriculture, Trade and Consumer Protection, WI Dept. of**  
  2811 Agriculture Dr  
  PO Box 8911  
  Madison WI 53708-8911  
  (800) 422-7128  
  [Sales.]

### BOTTLED WATER

**SEE ALSO SODA WATER BEVERAGE**

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: [DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)
### BOXING

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
<td></td>
<td>Licensing.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
<td>Number of complaints.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
<td></td>
</tr>
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### BREAST IMPLANTS

**Food & Drug Administration, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>10903 New Hampshire Ave</td>
<td>(888) 463-6332</td>
<td></td>
<td>General inquiries. Medical device info.</td>
</tr>
<tr>
<td>Silver Spring MD 20993</td>
<td>(301) 594-0485</td>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
<td>Breast implant consumer inquiries.</td>
</tr>
<tr>
<td></td>
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</table>

### BROKERS

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
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<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
<td></td>
<td>Investments &amp; Securities.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(800) 472-4325</td>
<td></td>
<td>Licenses stock brokers, dealers in securities.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2139</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### BUDGET COUNSELING

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
<td></td>
<td>WI Consumer Act, Ch. 421-427 regulate consumer credit transactions. Check local telephone book yellow pages under:</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 261-9555</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>- budget counseling.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- credit counseling.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- credit repair</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Call County Social Services.</td>
</tr>
</tbody>
</table>

### BUILDING CODES/INSPECTORS

**Rental Unit Inspections**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Contact City Clerk’s Office.</td>
</tr>
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</table>

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
<td></td>
<td>New construction only or complaints against building inspectors.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Neighborhood Services, Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Milwaukee</td>
<td>(414) 286-2268</td>
<td>city.milwaukee.gov</td>
<td>Building inspection, sanitation issues, pests.</td>
</tr>
<tr>
<td>841 N Broadway 1st Fl</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## BUNGEE JUMPING

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
Email: DATCPHotline@wi.gov  
**Inspection.**

## BURGLAR ALARMS

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
**dsps@wi.gov**

---

## BUSINESS AND BUSINESS OPPORTUNITIES

(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
**dsps@wi.gov**  
**Fact Sheet available.**  
**Complaints.**

---

**Inspector General, Office of**  
US Dept. of Commerce – Hotline  
1401 Constitution Ave NW  
Washington DC 20230  
(800) 424-5197  
(202) 482-4661  
www.oig.doc.gov  
**Report fraud, waste, or abuse**  
**number. Prevents unfair foreign**  
**trade competition. Social &**  
**economic statistics, analysis for**  
**businesses and governments.**  
**Grants patents & registers**  
**trademarks. Assists in growth of**  
**minority businesses. Assists in**  
**domestic economic development.**
RESOURCE AND REFERRAL INFORMATION

BUSINESS AND BUSINESS OPPORTUNITIES

Small Business Administration, US
409 3rd St SW
Washington DC 20416
(800) 659-2955
(800) 827-5722
www.sba.gov
Disaster Loans.
Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

Small Business Administration, US (WI)
310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203
(414) 297-3941
www.sba.gov

Small Business Development Center
432 N Lake St Rm 423
Madison WI 53706
(608) 263-7680
(800) 940-7232
wisconsinsbdc.org
“Starting a Business” brochure.

Small Business Administration, US (WI)
740 Regent St Ste 100
Madison WI 53715
(608) 441-5263
(8 am – 4:30 pm M-F)
www.sba.gov
Has prepared info to mail.

BUSINESS PERMITS

Wisconsin Business Answer Line
Small Business Development Center (UW-Madison SBDC)
975 University Ave
Madison WI 53706
(800) 940-7232
(608) 263-7680
www.wisconsinsbdc.org
Help line. Referrals to proper agency.
Info for licenses and permits.
Tax requirements and employer requirements.

BUSING-SCHOOL
(SEE ALSO MOTOR CARRIERS)

Wisconsin School Bus Association
5307 Indigo Way
Middleton WI 53562
(608) 514-5470
General information.

Public Instruction, WI Dept of
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(608) 266-3390
(800) 441-4563
dpi.wi.gov
Not a consumer hotline; consumers should contact local school board.
BUYING CLUBS (FUTURE SERVICE PLANS)
(SEE ALSO LEASES – CONSUMER GOODS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Wis. Stats. Ch. 136.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

BUY ONE, GET ONE FREE
(SEE ALSO COMPARATIVE PRICE ADVERTISING)
**CABLE TV**

(SEE ALSO WIRELESS CABLE)

*Wisconsin Department of Agriculture, Trade and Consumer Protection, WI Dept of*

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

No cable in area: ss 66.0420 refer to Dept. of Financial Institutions at (608) 261-7577

**CAMP GROUNDS**

*Wisconsin Department of Agriculture, Trade and Consumer Protection, WI Dept of*

Division of Food and Recreational Safety

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

Campground evaluation & permits, special event campgrounds.

**CANADA**

**Better Business Bureaus in Canada**

[www.bbb.org/bbb-locator](http://www.bbb.org/bbb-locator)  
Website directs who to contact in each providence.

**Consumer Affairs Offices in Canada**

*Industry Canada*

235 Queen St  
Ottawa, Ontario K1A 0H5  
(343) 291-3280  
[www.ic.gc.ca](http://www.ic.gc.ca)

Contact for consumer affairs across Canada.

**CAP**

(SEE ALSO CLIENT ASSISTANCE PROGRAM)

**CAP’S (CONSUMER ACTION PANELS)**

(SEE ALSO APPLIANCES)

**AUTOCAP (Effective 1995)**

Auto Consumer Action Program

8400 Wespark Dr  
McLean VA 22102  
(703) 821-7000  
[www.nada.org](http://www.nada.org)

Third party dispute program administered by State Automobile Dealers Assn. National Automobile Dealers Association website.
CAPITOL POLICE, WI
Administration, WI Dept of
Capitol Police, WI
Madison Headquarters
17 W Main St. Rm 301
Madison WI 53703
(608) 266-7700  (608) 266-8797
Emergency. Non-emergency.

Administration, WI Dept of
Capitol Police, WI
Milwaukee Headquarters
819 N 6th St
Milwaukee WI 53203
(414) 227-4691

CAR
(SEE ALSO AUTOMOBILES)

CAR SEATS
(SEE ALSO CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)
Safety and Professional Services, WI Dept of
4822 Madison Yard Way
Madison WI 53705
(877) 617-1565  (608) 266-2112
dspw.wi.gov
Inspections. Registration.

CARPETING
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Carpet and Rug complaints –
including installation and product
safety.

Carpet & Rug Institute
Consumer Information
100 S Hamilton St
Dalton GA 30720
(706) 278-3176
www.carpet-rug.org
Carpet & indoor air quality
questions; can track down
manufacturer of your carpet; have
technical & consumer information
on request. Is a trade association.
No complaints but can refer you to a
certified carpet inspector in area.
# Casino Nights - (Las Vegas Casino Nights)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Casino nights are illegal lotteries.  
Fact sheet available.  
Enforced by DA.

# Cellulose Insulation

(See Also Insulation)

# Cemeteries

(See Also Funeral Directors and Embalmers)

**Safety and Professional Services, WI Dept of**  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov  
Salespersons and authorities.

# Census

**Census Bureau, US**  
1111 W 22nd St Ste 400  
Oak Brook IL 60523-1918  
(800) 865-6384  
(630) 288-9200  
www.census.gov  
chicago.regional.office@census.gov  
Chicago Regional Office supporting AK, IL, IN, IA, MI, MN, MO and WI.

# Certificate of Free Sale

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4663  
(608) 224-4539  
(608) 224-4700  
datcp.wi.gov  
datcpfeedexport@wi.gov  
Food.  
Feed.  
General Line. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.

# Chain Distributorships

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
ATCP Chapter 122 “Chain Distributorship Schemes.”
### CHAIN LETTERS
(SEE ALSO POSTAL INSPECTOR)

**Chief Postal Inspector**
US Postal Inspection Service  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-3255  
(877) 876-2455  
[www.postalinspectors.uspis.gov](http://www.postalinspectors.uspis.gov)  
Law enforcement of postal service. Investigates theft and fraud of mail. Refer callers to Legislative Reference Bureau for copies of law.

**Local Post Office**
Check local telephone directory also.  
[www.usps.com](http://www.usps.com)

### CHAMBER OF COMMERCE

**Greater Madison Chamber of Commerce (GMCC)**
17 S Fairchild St  
PO Box 71  
Madison WI 53701-0071  
(608) 256-8348  
[www.madisonchamber.com](http://www.madisonchamber.com)  
info@madisonchamber.com  
Listing of members. Links to businesses. Links to visiting Madison. M-THR 8-4:30 FRI 8-3.

**Wisconsin Manufacturers & Commerce**
501 E Washington Ave  
Madison WI 53703-2914  
(608) 258-3400  
State of WI Chamber of commerce and business trade association. Listing of members. Links to other chambers of commerce.

### CHARGEBACK
(SEE ALSO CREDIT CARDS)

### CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS

**Financial Institutions, WI Dept of**
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 267-1711  
(800) 452-3328 (WI Only)  
(608) 261-9555  
[wdfi.org/CharitableOrganizations/default.htm](http://wdfi.org/CharitableOrganizations/default.htm)  
Complaints. Each charity has to file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPhotline@wi.gov  
Fact Sheets available.

**Justice, WI Dept of**
Civil Litigation  
17 W Main St 6th Fl  
Madison WI 53703  
(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)  
Charitable trusts and private foundation forms are kept on file.
CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS CONTINUED

Better Business Bureau Wise Giving Alliance
3033 Wilson Blvd Ste 600
Arlington VA 22201
(703) 276-0100
give.org
give@council.bbb.org
Better Business Bureau wise giving Alliance Reports.

Internal Revenue Service (IRS)
Internal Revenue Service Exempt Org.Determinations
PO Box 4024
Cincinnati OH 45201
(877) 829-4933
www.irs.gov
List of legitimate charities and nonprofit groups.

CHECK CASHING BUSINESS

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr
Madison WI 53705
(608) 261-9555
(800) 452-3328 (WI Only)
www.wdfi.org
General line for Wisconsin Consumer Act.

CHEMICALS, HAZARDOUS SUBSTANCES

Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau
Product Safety Division
2811 Agriculture Dr
Madison WI 53708
(800) 422-7128
(608) 224-4945
datcp.wi.gov
datcpweightsandmeasures@wi.gov
Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR.
### CHILD ABUSE

**Children & Families, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave 2nd Fl</td>
<td>(608) 422-7000</td>
<td>dcfweb.wi.gov</td>
<td>General Information. Child abuse reporting varies by county where child or family resides.</td>
</tr>
<tr>
<td>PO Box 8916</td>
<td>(608) 266-6836 FAX</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8916</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**County Social Services**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Services, WI Dept of</td>
<td></td>
<td>dhs.wi.gov/areaadmin/hsd-programs.htm</td>
<td>Check your local telephone directory.</td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701</td>
<td></td>
<td></td>
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</tbody>
</table>

**Children and Families, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Child Welfare</td>
<td>(414) 343-5500</td>
<td><a href="mailto:dcfmilwaukeechildwelfare@wi.gov">dcfmilwaukeechildwelfare@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>201 E Washington Ave, 2nd Fl</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8916</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8916</td>
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<td></td>
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</tr>
</tbody>
</table>

### CHILD CARE

**Children & Families, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Care &amp; Education</td>
<td>(608) 421-7</td>
<td>dcf.wi.gov</td>
<td>Day Care Centers – Licensing Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county. Fraud.</td>
</tr>
<tr>
<td>201 E Washington Ave Rm B205</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8916</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8916</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

| (877) 302-FRAUD                |                     |                              |                                                                      |

### CHILD FIND PROGRAM (FINGERPRINTING)

**National Child Identification Program**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5045 Franklin Ave</td>
<td>(972) 934-2211</td>
<td><a href="http://www.childidprogram.com">www.childidprogram.com</a></td>
<td>To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.</td>
</tr>
<tr>
<td>Waco TX 76710</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**National Center for Missing and Exploited Children**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>699 Prince St</td>
<td>(800) 843-5678</td>
<td><a href="http://www.missingkids.com">www.missingkids.com</a></td>
<td>Information and resources to find missing children.</td>
</tr>
<tr>
<td>Alexandria VA 22314-3175</td>
<td>(703) 224-2150</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
### CHILD LABOR

**Workforce Development, WI Dept of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
dwd.wi.gov  
Minors age 11-17  
Child labor laws.

**Workforce Development, WI Dept of**  
Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203  
(414) 227-4384  
(414) 227-4981 Fax  
erinfo@dwd.wi.gov  
Minors age 11-17. Milwaukee area.

### CHILD RESTRAINING SEATS

**Transportation, WI Dept of**

Motor Vehicle Division  
4822 Madison Yards Way 9th Fl S  
Madison WI 53705  
(866) 511-9467  
(608) 266-1425  
dot.wi.gov  
Wisconsin information.

**Transportation, US Dept of**

Consumer Service  
1200 New Jersey Ave SE  
Washington DC 20590  
(888) 327-4236  
www.nhtsa.dot.gov  
nhtsa.webmaster@dot.gov  
Car seat safety.

**Wisconsin Info Network for Safety (WINS)**

52 Sunset Blvd  
Stevens Point WI 54481  
(715) 843-1890  
www.wcpsa.com  
wins@wcpsa.net  
DOT funded Provides information on car safety seats and other child transport questions/laws.  
Child Passenger Safety (CPS) Training general information Requests.

**Agriculture, Trade and Consumer Protection, WI Dept of**

Product Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Product safety. ATCP 139.
## CHILD RESTRAINING SEATS CONTINUED

**Consumer Product Safety Commission, US**
4330 E West Hwy  
Bethesda MD 20814  
(301) 504-7923  
(800) 638-2772  
www.cpsc.gov

## CHILD SUPPORT

**Workforce Development, WI Dept of**
Bureau of Child Support  
201 E Washington Ave  
PO Box 7946  
Madison WI 53707-7946  
(608) 266-9909  
dwd.wi.gov  
Interstate locator.

**Children and Families, WI Dept of**
Child Support Bureau  
201 E Washington Ave 2nd Fl  
Madison WI 53703  
(608) 267-3905  
dcf.wi.gov  
General information. Assists parents get court orders for financial and medical support for their children.

**County Family Court Commissioner Economic Assistance**
Economic Assistance  
dcf.wisconsin.gov/cs/agencylist  
Local child support agency link.

### IV-D Program – Each county has this federal program to track down people in arrears of child support. Check with County Commissioner

## CHILDREN AND FAMILIES, WI DEPT OF

**Children and Families, WI Dept of**
201 E Washington Ave 2nd Flr  
Madison WI 53703  
(608) 267-3905  
dcf.wi.gov  
Child welfare, child support, foster care and adoption early care & education.

## CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspw.wi.gov  
Licensing requirements. Complaints.

## Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Billing problems.
### CHRISTMAS DECORATIONS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Address:** 2811 Agriculture Dr
- **Phone:** (800) 422-7128
- **Website:** datcp.wi.gov
- **Email:** DATCPHotline@wi.gov
- **Description:** Dangerous, ATCP 139.

### CIGARETTE SALES

**Revenue, WI Dept of**

- **Cigarette & Tobacco Division**
- **Address:** 2135 Rimrock Rd
- **Phone:** (608) 266-6701
- **Website:** revenue.wi.gov
- **Description:** Inquiries regarding cigarette & tobacco taxation.

### CIVIL LIBERTIES

**American Civil Liberties Union of Wisconsin**

- **Address:** 207 E Buffalo St Ste 325
- **Phone:** (414) 272-4032
- **Website:** www.aclu-wi.org
- **Description:** Defends civil liberties and rights of Wisconsin residents. Hours: 9:00 am – 5:00 pm.

**Civil Rights, City of Madison Dept of**

- **Address:** 210 ML King Jr Blvd Rm 523
- **Phone:** (608) 266-4910
- **Website:** cityofmadison.com/dcr
dcr@cityofmadison.com
- **Description:** Hours: M – F 8 am – 4:30 pm.

### CLASS ACTIONS (PRIVATE LAWSUITS)

**Classaction.org**

- **Address:**
- **Phone:**
- **Website:** Classaction.org
- **Description:** Periodical may also be available at libraries.

### CLEANING PRODUCTS (HOUSEHOLD)

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Division of Agriculture Resource Management**
- **Wisconsin Clean Sweep**
- **Address:** 2811 Agriculture Dr
- **Phone:** (608) 224-4545
datpcswp@wi.gov
- **Description:** Disposal of agriculture chemicals, hazardous wastes, household chemicals.

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Division of Agriculture Resource Management**
- **Address:** 2811 Agriculture Dr
- **Phone:** (800) 422-7128
- **Website:** datcp.wi.gov
- **Email:** DATCPHotline@wi.gov
- **Description:** Complaints.
**CLIENT ASSISTANCE PROGRAM (CAP)**

*Agriculture, Trade and Consumer Protection, WI Dept of*

<table>
<thead>
<tr>
<th>Division of Ag Development</th>
<th>(800) 362-1290</th>
<th>Information referral and client advocacy on vocational or independent living.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Assistance Program</td>
<td>(608) 224-5070</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
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</tbody>
</table>

**CLOTHING**

*Agriculture, Trade and Consumer Protection, WI Dept of*

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Flammable, labels.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**COBRA ACT**

*Labor, US Dept of*

<table>
<thead>
<tr>
<th>Employee Benefit Security Administration</th>
<th>(202) 219-8776</th>
<th>National number.</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Constitution Ave NW</td>
<td>(312) 353-0900</td>
<td>WI claims through the IL regional office.</td>
</tr>
<tr>
<td>Washington DC 20210</td>
<td>(866) 444-3272</td>
<td>EBSA National Toll Free Number.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.dol.gov">www.dol.gov</a></td>
<td></td>
</tr>
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</table>

**COLLECTION AGENCIES PRACTICES**

*Financial Institutions, WI Dept of*

<table>
<thead>
<tr>
<th>4822 Madison Yard Way N Twr</th>
<th>(608) 261-9555</th>
<th>Collection agencies inquiries.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(800) 452-3328 (WI Only)</td>
<td>Collection calls, consumer tips, prohibited practices.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**COLLEGE – TECHNICAL**

*(SEE ALSO TECHNICAL COLLEGES)*

**COMMODITIES**

*Commodities Futures Trading Commission, US*

<table>
<thead>
<tr>
<th>525 W Monroe St Ste 1100</th>
<th>(312) 596-0700</th>
<th>Central Region agency.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chicago IL 60661</td>
<td><a href="http://www.cftc.gov">www.cftc.gov</a></td>
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</table>
# Resource and Referral Information

## Communication

### (See Also Federal Communication Commission)

**Federal Communication Commission (FCC)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Washington DC 20554</td>
<td></td>
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</tbody>
</table>

### Community Colleges

**Wisconsin Technical College System Board**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4622 University Ave PO Box 7874</td>
<td>(608) 266-1207</td>
<td><a href="http://www.wtcsystem.edu">www.wtcsystem.edu</a></td>
<td>Approval board accreditations.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Community Advocates

**Community Advocates**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>728 N James Lovell St Milwaukee</td>
<td>(414) 449-4777</td>
<td><a href="http://community">http://community</a> advocates.net</td>
<td>Advocacy services for families &amp; individuals to meet basic needs.</td>
</tr>
<tr>
<td>WI 53223</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Comparative Price Advertising

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade Bureau 2811 Agriculture Dr</td>
<td>(608) 224-4925</td>
<td>datcp.wi.gov</td>
<td>ATCP 124.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>(608) 224-4989</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Comptroller of the Currency, US Office of the

**Comptroller of the Currency, Office of the**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Assistance Group 1301 McKinney St Ste 3450</td>
<td>(800) 613-6743</td>
<td>helpwithmybank.gov</td>
<td>M/F 7:00 am - 7:00 pm. Complaints against national banks or federal savings.</td>
</tr>
<tr>
<td>Houston TX 77010</td>
<td></td>
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</tbody>
</table>

### Computer Dating Services

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tbody>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### CONDEMNATION

**Safety and Professional Services, WI Dept of**  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  
Eminent domain/ condemnation in government projects/ relocation assistance.

### CONDOMINIUMS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Wis. Stats. § 703 -Condominium, Wis. Stats. § 707 Timeshare.  
Contact an attorney for legal advice.

### CONSUMER ACT, WISCONSIN

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
www.wdfi.org  
General inquiries.

### CONSUMER ACTION HANDBOOK

**National Contact Center**  
US General Services Administration  
Office of Citizen Services & Innovative Technologies  
1800 F St NW  
Washington DC 20405  
(800) 333-4636  
(844) 872-4681  
usa.gov/consumer  
Handbook provides a consumer assistance directory and public resources and contact information.
## CONSUMER EDUCATION

### Public Instruction, WI Dept of

125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800) 243-8782  
(608) 266-2188  
(800) 441-4563  
dpi.wi.gov


### Agriculture, Trade and Consumer Protection WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov

### Federal Information Center, US

US General Services Administration  
Office of Citizen Services & Innovative Technologies  
1800 F St NW  
Washington DC  20405  
(844) USA-GOV1  
(844) 872-4681  
www.usa.gov/consumer

Answer questions about programs of any federal agency. How to get Visa or passport information.

## CONSUMER ORGANIZATIONS - WISCONSIN

### Center for Consumer Affairs

University of Wisconsin Milwaukee  
161 W Wisconsin Ave Ste 6000  
Milwaukee WI 53203  
(800) 222-3623  
(414) 227-3252  
uwm.edu/sce/community-engagement/

Continuing education for consumers.

## CONSUMER PRICE INDEX

### Bureau of Labor Statistics, US

J C Kluczynski Federal Bldg  
230 S Dearborn St Rm 960  
Chicago IL 60604  
(312) 353-1880  
(312) 353-1886 FAX  
www.bls.gov  
blsinfoChicago@bls.gov

8 am - 4 pm CST.  
Midwest office – handles Wisconsin.
CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US
(SEE ALSO PRODUCT SAFETY)

Consumer Product Safety Commission, US
4330 E West Highway
Bethesda MD 20814
(301) 504-7923
(800) 638-2772
www.cpsc.gov
M-F 8-4:30 EST.
Product safety issues.
Product recalls.
Recorded message.

CONSUMER PROTECTION

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
For a listing of US state, county and city government consumer protection offices online at:
www.usa.gov/topics/handbook.

CONSUMER REPORTS MAGAZINE

Consumer Reports
101 Truman Ave
Yonkers NY 10703
(800) 333-0663
ConsumerReports.org
Past copies of magazine and annual Buyer’s Guides available in local Public Library.

CONTACT LENSES

US Food & Drug Administration
Office of Communication & Education
Center for Devices & Radiological Health
10903 New Hampshire Ave
W066-4621
Silver Spring MD 20993
(800) 638-2401
(920) 433-3924
(608) 264-5332
(414) 771-7167
www.fda.gov
Product Safety.
Green Bay.
Madison.
Milwaukee.
## CONTESTS

**CONTESTS**

(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Fact sheets available. Chapters 945, Gambling statute. Refer to private attorney for further information.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Administration, WI Dept of</th>
<th>Division of Gaming</th>
<th>(608) 270-2555</th>
<th>General phone Bingo and crane games. Raffles.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3319 W Beltline Hwy #1</td>
<td>(608) 270-2530</td>
<td>General phone Bingo and crane games. Raffles.</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53713</td>
<td>(608) 270-2552</td>
<td>General phone Bingo and crane games. Raffles.</td>
</tr>
<tr>
<td></td>
<td>PO Box 8979</td>
<td>doa.state.wi.us /division/gaming</td>
<td>General phone Bingo and crane games. Raffles.</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8979</td>
<td></td>
<td>General phone Bingo and crane games. Raffles.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Justice, WI Dept of</th>
<th>Assistant Attorney General</th>
<th>(608) 266-1221</th>
<th>Questions from Media and DA’s only, gambling.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>17 W Main St 5th Fl</td>
<td>doj.state.wi.us</td>
<td>Questions from Media and DA’s only, gambling.</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53703</td>
<td></td>
<td>Questions from Media and DA’s only, gambling.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Wisconsin Lottery</th>
<th>PO Box 8941</th>
<th>(608) 261-4916</th>
<th>General.</th>
</tr>
</thead>
</table>

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
CONTRACTORS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Home improvements, ATCP 110

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr
Madison WI 53705
(608) 266-7583
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org
Loans, financial.

Safety and Professional Services, WI Dept of
Division of Professional Credential Processing
4822 Madison Yard Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspsi.wi.gov
Licensing, Credential, Registration requirements. Verify if a contractor holds a current license, credential or registration. General information.

CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)

COOPERATIVES

Wisconsin Electric Cooperative Association
222 W Washington Ave Ste 680
Madison WI 53703-2719
(608) 467-4650
www.weca.coop

Cooperative Network
1 S Pinckney Ste 810
Madison WI 53703-2869
(608) 258-4400
www.cooperativenetwork.coop
Trade association for cooperative.
RESOURCE AND REFERRAL INFORMATION

COPYRIGHTS
(SEE ALSO PATENTS OR TRADE NAMES/TRADemarks)

Library of Congress, US
US Copyright Office
101 Independence Ave SE Washington DC 20559
(877) 476-0778 (202) 707-3000
www.copyright.gov
Administered by this office. Protects Work of authors, composers and artists, obtain copyright, patent forms.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911 (800) 422-7128 datcp.wi.gov DATCPHotline@wi.gov
Fact Sheet available.

CORPORATION INFORMATION

Financial Institutions, WI Dept of
Division of Corporate & Consumer Services
4822 Madison Yard Way N Twr Madison WI 53705 (608) 261-9555 (800) 452-3328 (WI Only) www.wdfi.org

Revenue, WI Dept of
2135 Rimrock Rd Madison WI 53713 PO Box 8908 Madison WI 53708-8908 (608) 266-0800 (608) 266-1143 revenue.wi.gov
Corporation, franchise, income tax Franchise tax hotline.

CORRECTIONS, WISCONSIN DEPT OF

Corrections, WI Dept of
3099 E Washington Ave PO Box 7925 Madison WI 53707-7925 (608) 240-5000 doc.wi.gov
Regulate and oversight over Wisconsin detention facilities.

CORRESPONDENCE SCHOOLS
(SEE ALSO SCHOOLS)

DSPS Educational Approval Program
1400 E Washington Ave Rm 112 Madison WI 53703 (608) 266-2122 dspseap@wi.gov
dsp.wi.gov/Pages/Programs/EducationalApproval
evaluates and approves private trade, technical, career, distance learning and degree-granting schools
### COSMETICS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **2811 Agriculture Dr**
- **PO Box 8911**
- **Madison WI 53708-8911**
- **(800) 422-7128**
- **datcp.wi.gov**
- **DATCPHotline@wi.gov**

Advertising, product safety, ATCP 139

---

**Food and Drug Administration, US**

Center for Food Safety & Applied Nutrition

- **5100 Campus Dr**
- **College Park MD 20740**
- **(888) 723-3366**
- **www.fda.gov**

Safety. Cosmetics handled in food & nutrition center.

Local FDA offices:

- **Madison**
  - **(608) 264-5332**
  - Product safety, complaints, general information.
- **Milwaukee**
  - **(414) 771-7167**
- **Green Bay**
  - **(920) 433-3924**

### COSMETOLOGY

**Safety and Professional Services, WI Dept of**

- **4822 Madison Yard Way**
- **Madison WI 53705**
- **(877) 617-1565**
- **(608) 266-2112**
- **dsps.wi.gov**

Licensing requirements.

Enforcement, complaints licenses beauty salons.

### COUNSELORS

**Safety and Professional Services, WI Dept of**

- **4822 Madison Yard Way**
- **Madison WI 53705**
- **(877) 617-1565**
- **(608) 266-2112**
- **dsps.wi.gov**

Complaints, licenses, counselors (e.g. marriage and family) and social workers.

### COUNTERFEIT ITEMS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)
# COUNTY BAR ASSOCIATIONS

**Lawyer Referral Service of the State Bar of Wisconsin**

| PO Box 7158 | (800) 362-9082 | All of Wisconsin.  
| Madison WI 53707 | (608) 257-4666 | Dane county and outside of WI  
| | | Mon.-Thurs. 8:00-5:30  
| | | Fri. 8:00-5:00.  
| | | www.wisbar.org  

---

**Milwaukee Bar Association**

| 424 E Wells St | (414) 274-6760 |  
| Milwaukee WI 53202 | |  
| | www.milwbar.org |  
| | findmilwaukee lawyers.org |  

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# COUPON BOOKS

**Agriculture, Trade and Consumer Protection, WI Dept of**

| 2811 Agriculture Dr | (800) 422-7128 | Coupon Sales Promotions, ATCP  
| PO Box 8911 | datcp.wi.gov | 131.  
| Madison WI 53708-8911 | DATCPHotline@wi.gov |  

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# COURTS

**Director of State Courts, WI**

| 16 E Capitol | (608) 266-6828 |  
| PO Box 1688 | wicourts.gov |  
| Madison WI 53701-1688 | |  

---

**Judicial Commission, WI**

| 110 E Main St Ste 700 | (608) 266-7637 | Complaints regarding misconduct of  
| Madison WI 53703 | wicourts.gov/judcom | court commissioners, judges, etc.  

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# CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

| 2811 Agriculture Dr | (800) 422-7128 | Charge on telephone bill for  
| PO Box 8911 | datcp.wi.gov | unauthorized services.  
| Madison WI 53708-8911 | DATCPHotline@wi.gov |  

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# CRANK CALLS

(SEE ALSO TELEMARKETING)

Contact the telephone company and local police.
RESOURCE AND REFERRAL INFORMATION

CREDIT

(SEE ALSO FAIR CREDIT BILLING ACT)

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr        (608) 261-9555
Madison WI 53705                  (800) 452-3328 (WI Only)
www.wdfi.org

Complaints – Office of Consumer Affairs.
FTC - Fair Credit Reporting Act

All brochures are on the web or can be ordered by website.

Title III - Fair Credit Billing Act & Equal Credit Opp Act (Title IV)
INCLUDES: Collection methods, credit life insurance, credit reporting (rating),
deceptive practices, failure to disclose terms, defective merchandise, discrimination,
excessive charges, real estate, three-day cooling off period.

Federal Trade Commission, US
230 S Dearborn St Ste 3030        (877) 382-4357
Chicago IL 60604                  www.ftc.gov

M-F 9 am - 8 pm EST.
Midwest Region.

CREDIT BUREAUS

(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)

CREDIT CARDS

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr       (608) 261-9555
Madison WI 53705                 (800) 452-3328 (WI Only)
www.wdfi.org

Fraud - Loss & Credit practices, unauthorized or unsolicited charges.
Office of Consumer Affair.

Opt-Out Program
Opt-Out Department                 (888) 567-8688
PO Box 2033-A                     optoutprescreen.com
Rock Island IL 61204-2033

To get name removed from credit card solicitation lists.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr              (800) 422-7128
PO Box 8911                     datcp.wi.gov
Madison WI 53708-8911          DATCPHotline@wi.gov

Fact Sheet available.
### CREDIT CARDS CONTINUED

**Consumer Financial Protection Bureau, US**  
PO Box 2900  
Clinton IA 52244  
(855) 411-2372  
www.consumerfinance.gov  
info@consumerfinance.gov  
Educatе, enforce and study of Federal consumer financial protection laws.  
Complaints.

### CREDIT COUNSELING

Check with County Social Services.  
Check local yellow pages under Credit Counseling, Debt

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
www.wdfi.org  
Licensing of debt consolidation/adjustment service companies.

**National Foundation for Credit Counseling**  
2000 M St NW Ste 505  
Washington DC 20036  
(800) 388-2227  
(202) 677-4300  
www.nfcc.org  
For a directory of offices in your area if none listed in local phone book.

**National Consumer Credit Counseling Service**  
(800) 388-2227  
www.nfcc.org  
For nearest office near you.

**Consumer Credit Counseling Service, Madison**  
128 E Olin Ave  
Madison WI 53713  
(608) 252-1320  
www.fsmad.org  
info@fsmad.org

### CREDIT REPAIR

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
www.wdfi.org  
Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.
## CREDIT REPORTS

Check local telephone book yellow pages

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

<table>
<thead>
<tr>
<th>Automated OPT-OUT Line</th>
<th>(888) 567-8688</th>
<th>optoutprescreen.com</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opt-Out Department</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 2033-A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rock Island IL 61204-2033</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Call to prevent credit reporting agencies from selling any of your financial information to check marketers.

<table>
<thead>
<tr>
<th>Annual Credit Report Request Service</th>
<th>(877) 322-8228</th>
<th><a href="http://www.annualcreditreport.com">www.annualcreditreport.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Source LLC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 105283</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Atlanta GA 30348-5283</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Free credit report.

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>(800) 422-7128</th>
<th>datcp.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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</tbody>
</table>

Complaints.
**CREDIT REPORTING AGENCIES**

**Equifax Credit Information Service**

PO Box 740241  
Atlanta GA 30374  
(866) 349-5191  
(800) 685-1111  
www.equifax.com  
www.alerts.equifax.com  

Fraud alert/assistance.  
Credit report requests.  
Automated service line

**Experian**

PO Box 9532  
Allen TX 75013  
(888) 397-3742  
(877) 322-8228  
www.experian.com

Credit management services.  
Credit report requests.

**Trans Union LLC**

PO Box 2000  
Chester PA 19016  
(800) 680-7289  
www.transunion.com

(800) 916-8800  
www.dispute.transunion.com

(888) 909-8872  
www.transunion.com/credit-freeze

(800) 888-4213  
(877) 322-8228

To report fraud or ID theft (child or adult).  
Credit disputes.  
To place security freeze on account.  
To PURCHASE credit report.  
To request FREE report.

**Annual Credit Report Request**

PO Box 105283  
Atlanta GA 30348-5283  
(877) 322-8228  
www.annualcreditreport.com  
www.ftc.gov/credit

The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Credit reports available by contacting credit reporting agency in writing by certified mail - $10 fee.
CREDIT UNIONS

Financial Institutions, WI Dept of
Credit Unions
4822 Madison Yard Way N Twr
Madison WI 53705
(608) 261-9543
(800) 452-3328 (WI Only)
www.wdfi.org
State credit unions.

National Credit Union Administration
1775 Duke St
Alexandria VA 22314-3428
(800) 755-1030
(703) 518-6300
www.ncua.gov
dcamail@ncua.gov
Federal credit unions.

Credit Union National Association
5710 Mineral Point Rd
PO Box 431
Madison WI 53705
(800) 356-9655
(608) 231-4138
www.cuna.org
Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

CRIBS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Safety, ATCP 139.

Consumer Product Safety Commission, US
4330 E West Hwy
Bethesda MD 20814
(301) 504-7923
(800) 638-2772
www.cpsc.gov
## CRIME STATISTICS

**Justice, WI Dept of**  
Division of Law Enforcement Services  
17 W Main St  
PO Box 7857  
Madison WI 53703-7857  
(608) 266-1221  
doj.state.wi.us  
Arrest statistics from law enforcement.

## CRIME VICTIMS SERVICES

**Justice, WI Dept of**  
Office of Crime Victims Services  
17 W Main St  
PO Box 7951  
Madison WI 53703-7951  
(608) 264-9497  
(800) 446-6564  
doj.state.wi.us/ocvs/office-crime-victim-services  
ocvs@doj.state.wi.us  
Crime victim rights and assistance.  
Victims only.

## CRIMINAL BACKGROUND CHECK

**Justice, WI Dept of**  
Division of Law Enforcement Services  
Crime Information Bureau  
17 W Main St 4th Fl  
Madison WI 53703  
(608) 266-7314  
doj.state.wi.us

**Justice, WI Dept of**  
Division of Criminal Investigation  
17 W Main St 5th Fl  
Madison WI 53703  
(608) 266-1671  
doj.state.wi.us  
Law enforcement division, deal with homicides, narcotics, public integrity, computer crimes. Tell consumer to contact local law office.

## CURRENCY EXCHANGE

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
www.wdfi.org
### DAIRY PRODUCTS
**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Food and Recreational Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

### DANCE STUDIOS
**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

### DATCP
(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)

### DATING SERVICES
**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

### DAY CARE CENTERS
(SEE ALSO CHILD CARE OR NURSING HOMES)

### DEAF AND HARD OF HEARING
**Health Services, WI Dept of**  
Office for the Deaf & Hard of Hearing  
1 W Wilson St  
PO Box 2659  
Madison WI 53701-2659  
(855) 359-5252  
dhs.wi.gov/odhh

Hearing aids, interpreters, sign language, complaints, counseling services, deaf/blind resources, job training, technology accommodations and telecommunications assistance program.

### DEBT COLLECTION
(SEE ALSO CREDIT)
### DEBT CONSOLIDATION

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Division of Banking</th>
<th>(608) 262-7578</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
</tbody>
</table>

### DEBT SETTLEMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tr>
</tbody>
</table>

### DEFENSE SPRAYS

For questions &/or Local ordinances. Refer to local law enforcement or DOJ.

### DENTAL SERVICES

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>4822 Madison Yard Way</th>
<th>(877) 617-1565</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Dentistry Examining Board**

<table>
<thead>
<tr>
<th>Licensing requirements and licensing complaints. Includes dental hygienists. Rules and enforcement.</th>
</tr>
</thead>
</table>

**Wisconsin Dental Association**

<table>
<thead>
<tr>
<th>6737 W Washington St Ste 2360</th>
<th>(800) 364-7646</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Allis WI 53214</td>
<td>(414) 276-4520</td>
</tr>
<tr>
<td><a href="http://www.wda.org">www.wda.org</a></td>
<td></td>
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</tbody>
</table>

Complaints from patients, insurance company and other dentists.

### DETECTIVES, PRIVATE

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>4822 Madison Yard Way</th>
<th>(877) 617-1565</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
<td>dsps@wigov</td>
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</table>

Licensing. Number of complaints.
<table>
<thead>
<tr>
<th><strong>DIET CENTERS</strong> (SEE ALSO FOOD)</th>
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<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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<table>
<thead>
<tr>
<th><strong>Food &amp; Drug Administration - Milwaukee</strong></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>2675 N Mayfair Rd Ste 200</td>
<td>(414) 326-3963</td>
</tr>
<tr>
<td>Milwaukee WI 53226-1305</td>
<td>(888) 463-6332</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
</tr>
</tbody>
</table>

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<tr>
<th><strong>DIGITAL TV CONVERSION</strong></th>
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<tbody>
<tr>
<td><strong>Federal Communications Commission</strong></td>
<td></td>
</tr>
<tr>
<td>Consumer &amp; Governmental Affairs Bureau</td>
<td></td>
</tr>
<tr>
<td>Consumers Inquiries &amp; Complaints Division</td>
<td></td>
</tr>
<tr>
<td>445 12th St SW</td>
<td>(888) 225-5322</td>
</tr>
<tr>
<td>Washington DC 20554</td>
<td><a href="http://www.dtv.gov">www.dtv.gov</a></td>
</tr>
</tbody>
</table>

| **DIRECT SELLING** (SEE ALSO DOOR TO DOOR SALES) |  |
**DISABILITIES**

*(SEE ALSO DISCRIMINATION OR HOUSING)*

**ADA Wisconsin Partnership**

c/o Employment Resources Inc  
2701 International Ln Ste 210  
Madison WI 53704  
(608) 246-3444  
(608) 246-3445 (fax)  
www.adawipartnership.org  
American Disabilities Act and state protection advocacy for people with disabilities. Phone recording states it’s Employment Resources.Inc

**Great Lakes ADA Center**

University of Illinois at Chicago Institute on Disability & Human Development  
1640 W Roosevelt Rd Rm 405  
Chicago IL 60608  
(800) 949-4232  
(312) 413-1407  
adagreatlakes.org  
Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

**DISASTER**

**Military Affairs, WI Dept of**

Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3000  
emergencymanagement.wi.gov  
24-hour duty officer State Office.

**DISCONNECTION – TELEPHONE**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI  53708-8911  
(800) 224-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Consumer complaints.
**DISCRIMINATION**

**Civil Rights, WI Dept of**

Equal Opportunities Division  
210 ML King Jr Blvd Rm 523  
Madison WI 53703  
(608) 266-4910  
www.cityofmadison.com/dcr  
dcr@cityofmadison.com  
File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

**Equal Employment Opportunity Commission**

US EEOC Milwaukee Office  
Reuss Federal Plaza  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203-2292  
(800) 669-4000  
(414) 297-1111  
www.eeoc.gov  
Federal law enforcement.

**Workforce Development, WI Dept of**

Equal Rights & Labor Standards Division  
201 E Washington Ave  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
dwd.wi.gov/er  
Housing, job discrimination and general information.

819 N 6th St Rm 723  
PO Box 7997  
Milwaukee WI 53203  
(414) 227-4384  
dwd.wi.gov/er

**DISTRIBUTORSHIPS**

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)

**Financial Institutions, WI Dept of**

Division of Securities  
4822 Madison Yard Way N Twr  
PO Box 1768  
Madison WI 53701-1768  
(608) 266-0448  
(800) 452-3328 (WI Only)  
www.wdfi.org
### DISTRICT ATTORNEYS

**Wisconsin Sheriffs and Deputy Sheriffs Association**

6737 W Washington St Ste 4210  
Milwaukee, WI 53214  
(414) 488-3906  
www.wsdsa.org

Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney’s DA’s have discretion in deciding what cases to prosecute. Dept of Justice has no authority to compel a DA to take any actions.

### DO NOT CALL

*(SEE ALSO NO CALL)*

### DOCTORS

*(SEE ALSO DENTISTRY)*

**Safety and Professional Services, WI Dept of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov

Licensing requirements. Also for physical therapists, podiatrists. Number of complaints.

### DOCUMENTS (COPIES OF STATE)

**Administration, WI Dept of**

Document Sales  
2310 Darwin Rd  
Madison WI 53704-3108  
(608) 243-2441  
(808) 362-7253  
docsales.wi.gov

Copies of State Statutes and other state published materials. Online ordering is available.

### DOOR-TO-DOOR SALES

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Fact Sheet available. - Ch. ATCP 127 Contracts and Practices covering purchase for personal use, not businesses.

**Financial Institutions, WI Dept of**

4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
www.wdfi.org

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

### Local Police

Check blue pages of local telephone directory.

Need to register with local police to sell door-to-door. Business-to-business purchases needed to contact an attorney.
### DRIVERS SCHOOLS

**Transportation, WI Dept of**

Drivers Records & Licensing Information Section  
Hill Farms State Office Building, (608) 264-7447  
4822 Madison Yards Way  
PO Box 7983  
Madison WI 53707-7983  
**Web:** [www.dot.wi.gov](http://www.dot.wi.gov)  
**Email:** DATCPHotline@wi.gov  
Commercial driving.

### DRIVEWAY REPAIRS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr, (800) 422-7128  
PO Box 8911  
Madison WI 53708-8911  
**Web:** [datcp.wi.gov](http://datcp.wi.gov)  
**Email:** DATCPHotline@wi.gov  
Home Improvement Practices ATCP 110.

### DRUGS

**Food & Drug Administration, US**

Division of Drug Information  
10001 New Hampshire Ave, (301) 796-3400  
Hillandale Bldg 4th Fl, (855) 543-3784  
Silver Spring MD 20993, [www.fda.gov](http://www.fda.gov)  

**Food & Drug Administration Regional Offices**

Madison Office, (608) 264-5332  
Milwaukee Office, (414) 326-3963  
Green Bay Office, (920) 433-3924

**Justice, WI Dept of**

**Wisconsin Drug Tip Line**

Division of Criminal Investigations  
17 W Main St 5th Fl, (800) 622-3784  
Madison WI 53703, (608) 266-1671  
**Web:** [doj.state.wi.us](http://doj.state.wi.us)  
**Email:** Report illegal drug crop.

**Cocaine Hotline/Drug Help**

Substance Abuse & Mental Health Services Administration  
5600 Fishers Ln, (877) 726-4727  
Rockville MD 20857, [www.samhsa.gov](http://www.samhsa.gov)  
**Email:** Substance abuse/mental health.
**DRUGS CONTINUED**

**Agriculture, Trade and Consumer Protection, WI Dept of**
Prescription Drug Clean Sweep
2811 Agriculture Dr  
PO Box 8911  
Madison WI  53708-8911  
(608) 224-4545  
DATCPcswp@wi.gov  
Grant program.

**DRY CLEANING**

**Better Business Bureau - Wisconsin**
10019 W Greenfield Ave  
Milwaukee WI 53204  
(800) 273-1002  
(414) 847-6000  
www.wisconsin.bbb.org  
Main office

WI Regional Office - Appleton  
1047 Lynndale Dr #1A  
Appleton WI 54914  
(920) 734-4352  
Arbitration information.

**Agriculture, Trade and Consumer Protection, WI Dept of**
Trade Practices Bureau
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4933  
datcp.wi.gov  
Public Warehouse Storage & Licensing only.

**Dry Cleaning and Laundry Institute**
14700 Sweitzer Lane  
Laurel MD 20707  
(800) 638-2627  
www.dlionline.org  
Association for professional dry cleaners.
**EDUCATION**

(SEE CONSUMER EDUCATION OR SCHOOLS)

**Educational Approval Board**

1400 E Washington Ave Rm 112
Madison WI 53703

(608) 266-2122
dsp.s.wi.gov/Pages/Programs/EducationalApproval

EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.

**Wisconsin Technical College System**

4622 University Ave
PO Box 7874
Madison WI 53707-7874

(608) 266-1207
www.wtcsystem.edu

Technical school questions.

**EGGS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety

2811 Agriculture Dr
Madison WI 53708

(608) 224-4700
datcp.wi.gov

Sanitation, grading, labeling, licensing/registration.
## ELDERLY

Check local telephone directory yellow pages under Senior Citizens for local Commission on Aging Groups.

Check County Social Services will help with public benefit programs (SS, SSI, Medicare, etc.).

<table>
<thead>
<tr>
<th>Check County Social Services</th>
<th>dhs.wi.gov/aps/contacts</th>
<th>For a listing of elder adults- at-risk help lines.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Elder Adults At Risk</td>
<td>/eaaragencies.htm</td>
<td></td>
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<tr>
<td>Help Lines</td>
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</table>

### Workforce Development, WI Dept of

Bureau of Information & Public Affairs

PO Box 7972

Madison WI 53707-7972

(608) 266-3131

dwd.wi.gov

Pamphlet with job and interview tips for the older worker.

### Board on Aging & Long Term Care, WI

1402 Pankratz St Ste 111

Madison WI 53704-4001

(800) 815-0015

(800) 242-1060

longtermcare.state.wi.us

Local number.

Statewide toll free number.

(Medigap Helpline).

### Ombudsman For Aging, WI

1402 Pankratz St Ste 111

Madison WI 53704-4001

(800) 815-0015

longtermcare.state.wi.us

boaltc@wi.gov

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

### Health Services, WI Dept of

Elder Abuse

1 W Wilson St

Madison WI 53703

(608) 266-1865

dhs.wi.gov

dhswebmaster@wi.gov

Call 9-1-1 in case of life-threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect.
### Elderly Continued

#### Ombudsman For Elderly & Disabled, WI
5424 US Hwy 10 East Ste F  
Stevens Point WI 54482  
(715) 342-3086  
Central Region Office for Board of Aging & Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond Du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.

#### Bureau of Aging & Disability Resources, WI
1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
dhs.wi.gov  
www.dhs.wisconsin.gov/adrc/consumer/index.htm  
Resource for all issues.  
Listing of Aging & Disability Resource Centers through the state.

#### Coalition of Wisconsin Aging Groups (CWAG)
PO Box 628248  
Madison WI 53562  
(608) 224-0606  
(800) 488-2596  
www.cwag.org  
Benefit specialist program.  
Medicare appeals, etc.

#### Senior Care Hotline
Health Services, WI Dept of  
1W Wilson St  
PO Box 6710  
Madison WI 53716  
(800) 657-2038  
dhs.wi.gov/seniorcare  
Prescription drug assistance program for Wisconsin seniors.

#### SeniorLAW-Legal Action WI
(855) 947-2529  
(414) 278-1222  
www.legalaction.org  
Free legal services for age 60+ residents with issues such as: Medicaid, Medicare, Long Term Care, Social Security, SSI, food stamps, subsidized housing, Homestead Credits, Elder abuse and consumer law.

### Elections

#### Federal Election Commission, US
1050 First St NE  
Washington DC 20463  
(800) 424-9530  
(202) 694-1000  
www.fec.gov  
Offers information about federal election fundraising and provides financial records on candidates for federal office.
**Governmental Accountability Board, WI**

212 E Washington Ave 3rd Flr  
Madison WI 53703  
PO Box 7984  
Madison WI 53707-7984  
(866) 868-3947  
(608) 266-8005  
gab.wi.gov  
gab@wi.gov  
Voter Helpline.

**ELECTIONS CONTINUED**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Product Safety.

**ELECTRICAL PRODUCTS - SAFETY**

**Safety and Professional Services, WI Dept of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspws.wi.gov  
Code violations & licensing.

**ELECTRICIANS**

**Safety and Professional Services, WI Dept of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspws.wi.gov  
Code violations & licensing.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Handles billing problems and home improvement.

**ELECTROLOGISTS**

**Safety and Professional Services, WI Dept of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspws.wi.gov  
dspws@wisconsin.gov  
Licensing requirements.  
Complaints.

**ELEVATORS**

**Safety and Professional Services, WI Dept of**

Elevator Inspection  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspws.wi.gov  
WI Elevator Code SPS 18.12.
EMBALMING
(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

EMERGENCY
(SEE ALSO DISASTER)

EMISSIONS CONTROLS
Wisconsin Vehicle Inspection Program
Managed by: Systech International LLC
5470 S Westridge Dr
New Berlin WI 53151
(866) 623-8378
www.wisconsinvip.org
helpdesk@websti.com
Vehicle Emission Inspection Program. Managed by Systech
Website helps find inspection facility.

EMISSIONS CONTROLS
Wisconsin Vehicle Inspection Program
Managed by: Systech International LLC
5470 S Westridge Dr
New Berlin WI 53151
(866) 623-8378
www.wisconsinvip.org
helpdesk@websti.com
Vehicle Emission Inspection Program. Managed by Systech
Website helps find inspection facility.

EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA
(SEE ALSO PENSION PLANS)

EMPLOYMENT
(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
ATCP Code 116
Fact Sheets available.

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave Rm A100
PO Box 8928
Madison WI 53703-8928
(608) 266-6860
dwd.wi.gov
Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

Workforce Development, WI Dept of
Equal Rights Division
819 N 6th St Rm 723
Milwaukee WI 53203
(414) 227-4384
dwd.wi.gov
Milwaukee Office.
### EMPLOYMENT CONTINUED

#### Equal Employment Opportunity Commission, US

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<thead>
<tr>
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<tr>
<td>Milwaukee WI 53203-2292</td>
<td><a href="http://www.eeoc.gov">www.eeoc.gov</a></td>
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#### Workforce Development, WI Dept of

<table>
<thead>
<tr>
<th>Workforce Development, WI Dept of Equal Rights Division</th>
<th>201 E Washington Ave A100</th>
<th>(608) 266-6860</th>
<th>Madison Office.</th>
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<tr>
<td></td>
<td>PO Box 8928</td>
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#### EMPLOYMENT AGENCY

<table>
<thead>
<tr>
<th>Workforce Development, WI Dept of Equal Rights Division</th>
<th>201 E Washington Ave A100</th>
<th>(608) 266-3345</th>
<th>Agencies must be licensed.</th>
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<tbody>
<tr>
<td></td>
<td>PO Box 8928</td>
<td>(608) 266-6860</td>
<td>Equal rights.</td>
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<td>Madison WI 53708-8928</td>
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#### ENERGY

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

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<tr>
<td></td>
<td>PO Box 7970</td>
<td></td>
<td>- Monitor fuel prices.</td>
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<tr>
<td></td>
<td>Madison WI 53707-7970</td>
<td></td>
<td>- Alternative energy systems.</td>
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</tbody>
</table>

- Appliance efficiency.
- Funding for energy saving programs.
- Prices - current & future projections.
- Energy statistics.
- Weatherization information.
- Projections.
- Raising fuel costs.
- Solar systems.
- Efficiency.

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<td>Madison WI 53705</td>
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- Monitor fuel prices.
- Alternative energy systems.
- Appliance efficiency.
- Funding for energy saving programs.
- Prices - current & future projections.
- Energy statistics.
- Weatherization information.
- Projections.
- Raising fuel costs.
- Solar systems.
- Efficiency.

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<tr>
<th>Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)</th>
<th>(800) 422-7128</th>
<th>Web: datcp.wi.gov</th>
<th>Email: <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></th>
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<tr>
<td></td>
<td>(800) 669-4000</td>
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<td><a href="http://www.eeoc.gov">www.eeoc.gov</a></td>
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**ENERGY CONTINUED**

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.ws.gov  
State building codes.

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**Local Building Inspectors**
Check blue pages in local telephone directory  
Local building codes. For building inspectors contact local city clerk.

---

**Focus on Energy Program**
(800) 762-7077  
www.focusonenergy.com  
Business programs.  
9 am – 5 pm M-F CST.

---

**Home Energy Plus**
PO Box 7970  
Madison WI 53707-7970  
(866) 432-8947  
www.homeenergyplus.wi.gov  
Heat assistance. State and federal assistance.

---

**ENERGY ASSISTANCE**

**Administration, WI Dept of**
Wisconsin Home Energy Assistance Program (WHEAP)
Home Energy Plus Program  
PO Box 7970  
Madison WI 53707-7970  
(866) 432-8947  
(608) 267-6931 FAX  
(608) 267-3680  
www.homeenergyplus.wi.gov  
Low income home energy assistance by county, e.g. furnace repair, weatherization, conservationservices.  
List of Wisconsin Home Energy Assistance Programs.

---

**ENGINEERS (PROFESSIONAL)**

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.ws.gov  
Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board. Complaints.

---

**ENTERTAINMENT RATINGS**
(SEE ALSO VIDEO GAMES)
### ENVIRONMENT

#### Environmental Protection Agency
1200 Pennsylvania Ave NW  
Washington DC 20460  
(202) 564-4700  
www.epa.gov

General number. Depending on complaint or info needed, will direct you to appropriate unit.

#### Natural Resources, WI Dept of
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
dnr.wi.gov

Outdoor activities: general info & license application, fishing, hunting, boating.

#### Natural Resources, WI Dept of
Service Center  
3911 Fish Hatchery Rd  
Fitchburg WI 53711  
(608) 275-3266  
dnr.wi.gov

Environmental standards for air management. Water (private and municipal wells.)

#### Natural Resources, WI Dept of
Bureau of Watershed Management  
101 S Webster  
PO Box 7921  
Madison WI 53707-7921  
(608) 267-7694  
dnr.wi.gov

Water resources mgt. Water quality (pollution, etc.).

#### Natural Resources, WI Dept of
Bureau of Fisheries Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(608) 267-7498  
dnr.wi.gov

Fishing/habitat protection.

#### Health Services, WI Dept of
Bureau of Environmental Health  
1 W Wilson St #150  
Madison WI 53703  
(608) 266-1120  
dhs.wi.gov

Air Quality, Asbestos program, bed bugs, children’s health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.

#### County/City Health Dept
Check blue pages in local telephone directory.  
Indoor health.
### ENVIRONMENTAL LABELING OF PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 224-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

ATCP 137 Representations.

### ENVIRONMENTAL SANITATION

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety  
2811 Agriculture Dr  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

Complaints and licensing requirements regarding hotels, motels, restaurants, bed and breakfasts, swimming pools, tourist rooming houses, campgrounds & water parks, recreational education camps.  
Complaints regarding bed bugs for hotels/motels.

### EQUAL CREDIT OPPORTUNITY ACT

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Fact Sheet available.

### EQUAL RIGHTS

**Workforce Development, WI Dept of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
dwd.wi.gov/er

Inquiries, employees and discrimination complaints, labor standards.

**Workforce Development, WI Dept of**

Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203  
(414) 227-4384

Inquiries.

**Equal Employment Opportunities Commission**

310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203  
(800) 669-4000  
www.eeoc.gov

Federal complaints.  
Employment discrimination.
EQUAL RIGHTS CONTINUED

Equal Opportunities Commission
210 M L King Jr Blvd Rm 523 (608) 266-4910
Madison WI 53703 www.cityofmadison.com/civil-rights Employment, housing, etc.

Discrimination in the City of
Madison only.

EREISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)
(SEE ALSO PENSION PLANS)

ETHICS BOARD

Governmental Accountability Board, WI
212 E Washington Ave 3rd Flr (608) 266-8005 Government ethics.
Madison WI 53703 (866) 868-3947
PO Box 7984 (608) 267-0500 FAX
Madison WI 53707-7984 gab.wi.gov
elections@wi.gov

EVICTION
(SEE ALSO LANDLORD-TENANT)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 ATCP 134.
PO Box 8911 datcp.wi.gov Refer to Wis. Stat. 704.
Madison WI 53708-8911 DATCPHotline@wi.gov

EXPORTS

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Development
International Agri-Business Center
2811 Agriculture Dr (608) 224-5100 Exporting of livestock, non-
PO Box 8911 (800) 462-5237 agricultural products, food and food
International@wi.gov

EXTENDED WARRANTIES
(SEE ALSO WARRANTIES – EXTENDED)

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

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### EYE GLASSES

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Advertising, billing and warranty problems.</td>
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<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td>Madison WI 53708-8911</td>
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**Safety and Professional Services, WI Dept of**

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<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Optometrists. Licensing requirements.</td>
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<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## FABRICS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Inquiries Flammable labels.

---

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD 20814

(301) 504-7923  
(800) 638-2772  
www.cpsc.gov

Recalls or product poses danger to person.

---

## FAIR CREDIT BILLING ACT

**(SEE ALSO CREDIT)**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Fact Sheets available.

---

## FAIR CREDIT REPORTING ACT

**Federal Trade Commission - Midwest**

230 Dearborn St Ste 3030  
Chicago IL 60604-5036

(312) 960-5633  
www.ftc.gov

Inquiries.

---

**Federal Trade Commission - National**

Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580

(877) 382-4357  
(202) 326-2222  
www.ftc.gov  
www.ftccomplaintassistant.gov

Consumer complaints.
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<tr>
<td><strong>Justice, WI Dept of</strong></td>
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</tr>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(800) 998-0700</td>
</tr>
<tr>
<td>PO Box 7857</td>
<td>(608) 266-1852</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
<td>doj.state.wi.us</td>
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<td>2811 Agriculture Dr</td>
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<td>PO Box 8911</td>
<td>datcp.wi.gov_</td>
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<tr>
<td>Madison WI 53708-8911</td>
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<tbody>
<tr>
<td>612 W Main St Ste 200</td>
<td>(608) 257-0853</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(877) 647-3247</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>FAIR TRADE ACT (REPEALED 3/11/76)</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Justice, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>Antitrust Section</td>
<td></td>
</tr>
<tr>
<td>17 W Main St</td>
<td>(800) 998-0700</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608) 266-1852</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>FARMERS MARKETS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>Division of Agriculture Development</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-5048</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
</tr>
</tbody>
</table>
## FARMING

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Agriculture Development  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 942-2474  
(608) 224-5048  
datcp.wi.gov  

Farm Center Hotline  
Analyze farm finances and business plans, mediate family/neighbor disputes and creditor/debtor issues, assist with electrical power issues (stray voltage).  
Farm loans, grants.

---

**Farm Service Agency**

US Dept of Agriculture  
8030 Excelsior Dr Ste 100  
Madison WI 53717  
(608) 662-4422  
www.fsa.usda.gov

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**FEDERAL BUREAU OF INVESTIGATION (FBI)**

Federal Bureau of Investigation (FBI)  
3600 S Lake Dr  
St Francis WI 53235  
(414) 276-4684  
www.fbi.gov  
milwaukee.fbi.gov  

See your local telephone directory for closest office.

---

**FEDERAL CITIZEN INFORMATION CENTER**

Federal Citizen Information Center (FCIC)  
1800 F St NW  
Washington DC 20405  
(844) 872-4681  
www.usa.gov  

Answers questions about programs of any federal agency.
### FEDERAL COMMUNICATIONS COMMISSION

#### Federal Communications Commission, US

<table>
<thead>
<tr>
<th>Division</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensing Division</td>
<td>445 12th St SW</td>
<td>(888) 225-5322</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
<td>Radio license renewal: Administrators may renew their own license by obtaining and completing FCC Form 405-A and mailing it to: Federal Communications Commission, Attention: Licensing Division, Gettysburg, PA 17325. There is no charge for the form. Fees imposed on telephone &amp; cable services.</td>
</tr>
<tr>
<td></td>
<td>Washington DC 20554</td>
<td>(717) 337-1212</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enforcement Division</td>
<td>445 12th St SW Rm 3-C326</td>
<td>(888) 225-5322</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
<td>Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.</td>
</tr>
<tr>
<td></td>
<td>Washington DC 20554</td>
<td>(888) 225-5322</td>
<td></td>
<td></td>
</tr>
</tbody>
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### FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

#### Federal Emergency Management Agency (FEMA)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>500 C St SW</td>
<td>(800) 621-3362</td>
<td><a href="http://www.fema.gov">www.fema.gov</a></td>
<td>Disaster Assistance.</td>
</tr>
<tr>
<td></td>
<td>Washington DC 20472</td>
<td>(202) 646-2500</td>
<td></td>
<td>General operator</td>
</tr>
</tbody>
</table>

### FEDERAL HOUSING ADMINISTRATION (FHA)

#### Denver Home Ownership Center (HUD), US

<table>
<thead>
<tr>
<th>Division</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Denver CO 80202-4801</td>
<td><a href="http://www.fha.gov">www.fha.gov</a></td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td>faq.fha.gov</td>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:answers@hud.gov">answers@hud.gov</a></td>
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</table>

### Housing & Urban Development, US Dept of

<table>
<thead>
<tr>
<th>Field Office</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>310 W Wisconsin Ave Ste 1380</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Milwaukee WI 53203-2289</td>
<td></td>
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</tr>
</tbody>
</table>
FEDERAL JOB INFORMATION

Contact local Job Service – See www.usajobs.gov
blue pages in local telephone book

FEDERAL TRADE COMMISSION

Federal Trade Commission, US
Midwest Regional Office
230 S Dearborn St Ste 3030
Chicago IL 60604
(877) 382-4357
(202) 326-2502 TDD
List of other regional contacts at consumer aide's desk.

Federal Trade Commission, US
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(202) 326-2222
(877) 382-4357
(866) 653-4261 TDD
www.ftc.gov

Complaint forms.
Federal consumer protection.

FEMA

(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA

(SEE FEDERAL HOUSING ADMINISTRATION)

FINANCE CHARGES AND INTEREST RATES

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr
Madison WI 53705
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org

FINANCE COMPANIES

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr
Madison WI 53705
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org
## FINANCIAL AIDE - SCHOOL

Public Instruction, WI Dept of  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(608) 266-3390  
(800) 441-4563  
dpi.wi.gov  
dpifin@dpi.wi.gov  
K-12 Schools state education agency.

## FINANCIAL ASSISTANCE

County Social Services Offices  
City Social Services Offices  
dhs.wi.gov/areaadmin/hsd-programs.htm  
dhs.wi.gov  
Look in local yellow pages under Social Service Organizations or Human Service Organizations.

## FINANCIAL COUNSELING

(SEE ALSO CREDIT COUNSELING)

## FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

Financial Institutions, WI Dept of  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
www.wdfi.org  
Banking, credit unions, mortgage banking, savings, institutions, securities.  
Apostilles & Authentications  
Publication of State laws.

## FINGERPRINTING

Justice, WI Dept of  
Crime Information Bureau  
17 W Main St  
Madison WI 53703  
(608) 266-7314  
(608) 267-1338 FAX  
doj.state.wi.us  
Criminal records, handgun hotline, background checks.
### FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Safety issues, sales practice.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Justice, WI Dept of</strong></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Division of Criminal Investigation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>State Fire Marshal, Arson Bureau</td>
<td>(608) 266-1671</td>
<td>Arson bureau director.</td>
</tr>
<tr>
<td>W Main St 5th Fl</td>
<td>(800) 362-3005</td>
<td>Arson Tipline. 8 a.m.-4 p.m. M-F</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>doj.state.wi.us</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Local Fire Department</strong></th>
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<tbody>
<tr>
<td>Look in the front of local telephone directory for non-emergency number.</td>
<td>911</td>
<td>Emergency services.</td>
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### FIREARMS

**(SEE ALSO GUNS)**

<table>
<thead>
<tr>
<th><strong>Alcohol, Tobacco &amp; Firearms</strong></th>
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<tbody>
<tr>
<td>1000 N Water Ste 1700</td>
<td>(414) 727-6170</td>
<td>Resident agent in charge.</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td><a href="http://www.atf.gov">www.atf.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Alcohol, Tobacco &amp; Firearms</strong></th>
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</tr>
</thead>
<tbody>
<tr>
<td>660 W Washington Ave Ste 306</td>
<td>(608) 441-5050</td>
<td>Madison Field Office.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Justice, WI Dept of</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(608) 266-1221</td>
<td>Firearms unit is operational seven days per week.</td>
</tr>
<tr>
<td>PO Box 7857</td>
<td>doj.state.wi.us</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-7857</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
FIREWOOD
Natural Resources, WI Dept of
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(877) 303-9663
dnr.wi.gov/invasives/firewood.html
Restrictions on moving firewood in Wisconsin. Certifies firewood.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 516-7196
Dealer certification program.

FIREWORKS
Agriculture, Trade and Consumer Protection, WI Dept of
Product Safety Section
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Wis. Stats. § 167.10.

Local Police Department and/or Sheriff
Check in front of local telephone directory.

Wisconsin Sherriffs and Deputy Sherriffs Association
6737 W Washington St Ste 4210
Milwaukee, 53214
(414) 488-3906
(414) 276-7704
www.wsdsa.org
wsdsa.org/directory.php
wilenet@doj.state.wi.us
Directory of all Sherriffs and Deputy Sherriffs. User permit may be required from mayor/chairperson/president of city.

FISH
Natural Resources, WI Dept of
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(800) 847-9367
(608) 266-2621
dnr.wi.gov
Violations hotline. All other calls.

FITNESS CENTERS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Proof of financial responsibility requirements, Wis. Stats.§ 100.177 Fact sheet available.
FLAG (STATE OF WISCONSIN)

Military Affairs, WI Dept of
2400 Wright St (608) 242-3050
PO Box 8111
Madison WI 53708-8111

Email: DATCPHotline@wi.gov

It can be borrowed from Dept. of Military Affairs by a legitimate organization or purchased from Madison School Supplies.

FLAMMABLE PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911

Email: DATCPHotline@wi.gov

Carpets, clothing, liquids, mattresses, sleepwear.

FLOODING

Military Affairs, WI Dept of
Wisconsin Emergency Management
2400 Wright St (800) 943-0003
PO Box 7865 (608) 242-3232
Madison WI 53707-7865 emergencymanagement.wi.gov

24 Hour Duty Officer.
**FOOD**

(SEE ALSO DIET CENTERS OR NUTRITION)

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety, Food Inspection

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

Food Emergency Response.  
Regulates sanitation and food handling, foreign matter.

**Food & Drug Administration, US**

700 Regent St Ste 202  
Madison WI 53715  
(608) 264-5332  
www.fda.gov

Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers

**Food & Drug Administration, US**

Office of Consumer Affairs  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
(608) 264-5332  
(414) 771-7167  
(920) 433-3924  
www.fda.gov

Madison Office.  
Milwaukee Office.  
Green Bay Office.

**Public Instruction, WI Dept of**

School & Nutrition Program

125 S Webster St  
Madison WI 53703  
(608) 266-3509  
dpi.wi.gov

School nutrition programs.
FOOD CONTINUED

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Laboratory Services
4702 University Ave (608) 266-2761
Madison WI 53705 datcp.wi.gov
Refer to Southern Regional (first).

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Weights & Measures
2811 Agriculture Dr (608) 224-4938
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 Datcpweightsandmeasures@wi.gov
Weight, measure, tare (packet adjustment) and price scanning.

University of Wisconsin
Food Research Institute
1550 Linden Dr (608) 263-7777
Madison WI 53706 (608) 263-1114 FAX
Dr. Charles Czupynski fri.wisc.edu
Food safety.

FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program
Contact individual county public health office

Health Services, WI Dept of
1 W Wilson St (800) 722-2295
Madison WI 54703 (608) 266-9824
PO Box 2659 (866) 260-1727
dhs.wisconsin.gov/wic
Supplemental food available for pregnant or post-partum women, and children to age 5 years. WIC Vendor Fraud Hotline.

United Way of Dane County
2059 Atwood Ave 211 (608) 246-4350
Madison WI 53704 Unitedwaydaneounty.org
PO Box 7548 writeus@uwdc.org
Madison WI 53707-7548
First Call for Help. Resource for Wisconsin; food pantries.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Food service plans/home delivery plans, ATCP 109 misrepresentations.
# FOOD STAMPS

**Agriculture, US Dept of Food & Nutrition Service**
77 W Jackson Blvd 20th Floor
Chicago IL 60604-3507
(877) 823-4369
(312) 353-6664
www.fns.usda.gov/snap
“ask the expert”
For retailers only: Handle complaints regarding store policies regarding food stamps.

**Dane County Job Center – Foodshare Wisconsin**
1819 Aberg Ave Ste D
Madison WI 53704
(888) 794-5556
(608) 242-7410 FAX
(855) 293-1822
www.dhs.wisconsin.gov.foodshare/index.htm
Supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk and Sheboygan counties only.

**Supplemental Nutrition Assistance Program (SNAP)**
**United States Department of Agriculture**
Midwest Regional Office
77 W Jackson Blvd 20th Flr
Chicago IL 60604-3507
(312) 353-6664
(800) 221-5689
(877) 865-3432
Fns.usda.gov
www.dhs.wisconsin.gov/fraud/index.htm
Supports WI, MN, IL, MI, IN, OH.
Information/Hotline number.
Fraud Hotline

**Wisconsin Sherriffs and Deputy Sherriffs Association**
6737 W Washington St Ste 4210
Milwaukee, WI 53214
(414) 488-3906
(414) 276-7704
wilenet@doj.state.wi.us
Directory of Sheriff’s retailers requesting SNAP benefits. Forgery.

# FOOT AND MOUTH DISEASE

**Agriculture, US Dept of Animal & Plant Health Inspection Services**
4700 River Rd Unit 41
Riverdale MD 20737-1231
(800) 601-9327
(301) 851-3595
www.aphis.usda.gov

# FOREIGN PURCHASES

(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)

# FORESTRY

**Resources, WI Dept of**
PO Box 7921
101 S Webster St
Madison WI 53702
(888) 936-7463
(608) 267-7494
www.dnr.wi.gov/topic/forestry/html
Forestry education, forest health, state forests, tree planting.
## FORMALDEHYDE IN MOBILE HOMES
(SEE ALSO INSULATION)

**Health Services, WI Dept of**
Division of Public Health
1 W Wilson St  (608) 266-2817  
Madison WI 53703  
**dhs.wi.gov**  
Environmental health, lead poisoning, radon.

## FRANCHISES
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

**International Franchise Association**
1900 K St NW Ste 700  (800) 543-1038  
Washington DC 20006  (202) 628-8000  
www.franchise.org/  
www.buildingopportunity.com  
Call to receive catalog of brochures available regarding starting a franchise business.  
8:00 am to 5:00 pm CST.  
9:00 am to 4:00 pm EST

**Financial Institutions, WI Dept of**
Division of Securities
4822 Madison Yards Way North  (800) 472-4325  
Tower  (608) 266-8557  
Madison WI 54705  
PO Box 1768  
**www.wdfi.org**  
Environmental health, lead poisoning, radon.

**Transportation, WI Dept of**
Dealer & Agent Section
PO Box 7909  (608) 266-1425  
Madison WI 53707-7909  
**dot.wi.gov**  
**Dealerlicensingunit@dot.wi.gov**  
Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.

## FRAUD

**Government Accountability Office, US**
GAO FraudNet
441G St NW Mailstop 4T21  (800) 424-5454  
Washington DC 20548  
www.gao.gov/fraudnet  
**fraudnet@gao.gov**  
To report fraud, waste, abuse or mismanagement of federal funds.

**National Consumers League**
1701 K St NW Ste 1200  (202) 835-3323  
Washington DC 20006  
**www.fraud.org**  
**www.nclnet.org**  
Phone is for NCL.  
File telemarketing/internet complaints online.
**RESOURCE AND REFERRAL INFORMATION**

**FREE SALE, CERTIFICATE OF**
(SEE ALSO CERTIFICATE OF FREE SALE)

**FUEL ASSISTANCE**
(SEE ALSO ENERGY ASSISTANCE)

**FUEL AND GASOLINE**
(SEE ALSO ENERGY OR GASOLINE)

**Administration, WI Dept of**
Division of Energy
101 E Wilson 6th Fl
PO Box 7868
Madison WI 53707-7868
(608) 266-8234
(866) 432-8947
doa.wi.gov
Wisconsin Home Energy Assistance Program (WHEAP) assistance for heating & electric costs. Weatherization program.

**Energy Information Administration, US**
National Energy Information Center (EIA)
1000 Independence Ave SW
Washington DC 20585
(202) 586-8800
www.eia.gov
24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.

**Agriculture, Trade and Consumer Protection, WI Dept of**
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4989
datcp.wi.gov
False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

**Military Affairs, WI Dept of**
Division of Emergency Management
2400 Wright St
Madison WI 53704-2572
PO Box 7865
Madison WI 53704-7865
(800) 943-0003
(608) 242-3232
emergencymanagement.wi.gov
http://dma.wi.gov/dma/
24-hour number to report major spills.

**Agriculture, Trade and Consumer Protection, WI Dept of**
Weights and Measures Lab
Metrology Lab3601 Galleon Run
Madison WI 53718
(608) 224-4914
datcp.wi.gov
datcpweightsandmeasures@wi.gov
Test & verify testers of all weights and measures standards. Fuel lab.
### FUEL AND GASOLINE CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Bureau of Weights and Measures</th>
<th>(608) 224-4942</th>
<th>datcp.wi.gov</th>
<th><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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</tbody>
</table>

For accuracy of pumps outside a city that does not have its own weights and measures inspector.

Retail & non-retail inspections, storage tank facilities, plan approvals, material approvals. Pump delivery & pricing accuracy. Product quality.

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>datcp.wi.gov</th>
<th><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></th>
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<tbody>
<tr>
<td>PO Box 8911</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.

#### FUNDRAISERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>datcp.wi.gov</th>
<th><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Fact Sheet available. Failure to honor requested removal from calling list. Unauthorized billing.

**Financial Institution, WI Dept of**

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Tower</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8041</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Must be licensed. Number of complaints.
FUNERAL DIRECTORS AND EMBALMERS  
(SEE ALSO CEMETERIES)

**Safety and Professional Services, WI Dept of**
Funeral Directors Examining Board  
4822 Madison Yards Way  
PO Box 8366  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
Formulate and enforce rules, issue and renew licenses, conduct Investigations.  
Complaints.

---

**National Funeral Directors Association (NFDA)**
13625 Bishops Dr  
Brookfield WI 53005  
(800) 228-6332  
(262) 789-1880  
[www.nfda.org](http://www.nfda.org)  
nfda@nfda.org

---

FUTURE SERVICE PLANS  
(SEE ALSO BUYING CLUBS)

---

FUTURES  
(SEE ALSO COMMODITIES)
### GAMBLING

**Justice, WI Dept of**  
Criminal Litigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
(608) 266-1447  
Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
Gambling machines and video poker.  
Video poker not legal. Video games not regulated.

**Revenue, WI Dept of**  
2135 Rimrock Rd  
Madison WI 53713  
PO Box 8906  
Madison WI 53708-8949  
(608) 266-1221  
(608) 266-1447  
Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
Enforcement of video poker games.

### GAMING

**Administration, WI Dept of**  
Division of Gaming  
3319 W Beltline Hwy 1st Fl  
Madison WI 53713  
PO Box 8979  
Madison WI 53708  
(608) 270-2555  
doa.wi.gov  
Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
General number, raffles, racing.  

**Justice, WI Dept of**  
Indian Gaming  
3319 W Beltline Hwy Floor 1  
Madison, WI 53713  
PO Box 7857  
Madison WI 53707-7857  
(608) 270-2555  
doj.wi.gov  
Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
Indian gaming.

### GARNISHMENT

**County Small Claims Court Clerk**  
Check blue pages in local telephone directory.  
https://www.wicourts.gov  
Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
If related to SCC judgment.

**Financial Institutions, WI Dept of**  
4822 Madison Yards Way North Tower  
Madison WI 53705  
PO Box 7876  
Madison WI 53708-7876  
(800) 452-3328  
(608) 264-7969  
www.wdfi.org  
Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov  
Wisconsin Consumer Act.  
Questions regarding garnishment of pay checks.
GASES (COMPRESSED)
Compressed Gas Association Inc
14501 George Carter Way Ste 103
Chantilly VA 20151-2923
(703) 788-2700
www.cganet.com
cga@cganet.com
Promote ever-improving safe, secure, & environmentally responsible manufacturer, transportation, storage, transfilling & disposal of industrial & medical gases & their containers.

GASOLINE
(SEE ALSO FUEL AND GASOLINE)
Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4998
datcp.wi.gov
Can change price only one time in a 24 hr. period.

GEMS
(SEE ALSO JEWELRY)
GENERAL ACCOUNTING OFFICE
Government of Accountability Office, US
GAO - Fraud Hotline
441 G St NW
Washington DC 20548
(800) 424-5454
(202) 512-3000
www.gao.gov/fraudnet
fraudnet@gao.gov
contact@gao.gov
Whistle blowers hotline to report misspent federal dollars. 9:00 am - 3:00 pm (CST). Report fraud.

GENERIC DRUG LAW
Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspswi.gov
Drug substitution requirements.

GIFT CARDS/GIFT CERTIFICATES
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available. File a complaint.
GLASS  
(SEE ALSO PRODUCT SAFETY)

GOING OUT OF BUSINESS SALE

Wisconsin Business AnswerLine
423 N Lake St Rm 423
Madison WI  53706  
(800) 940-7232  
(608) 263-7794  
www.inwisconsin.com  
www.wisconsinsbdc.org  
For any questions having to do with starting a business in Wisconsin. Permits and registration questions.

GOVERNMENT JOBS

Local Job Service
Look in local telephone directory and internet.

GOVERNMENT SURPLUS

www.grants.gov  
(800) 518-4726  
www.grants.gov  
support@grants.gov  
A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to.

www.usa.gov  
(844) USA-GOV1  
(844) 872-4681  
https://www.usa.gov/  
Government online directory. Search in word “surplus” and get results from multiple agencies.

GOVERNOR’S OFFICE

Governor, WI Office of the
115 E Capitol  
Madison WI  53702  
(608) 266-1212  
(608) 267-8983 FAX  
PO Box 7863  
wisgov.state.wi.us  
Madison WI  53707  
govgeneral@wi.gov

GUARANTEES

(SEE ALSO WARRANTIES)
<table>
<thead>
<tr>
<th>GUNS (ALSO SEE FIREARMS)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Alcohol, Tobacco &amp; Firearms - Milwaukee</strong></td>
</tr>
<tr>
<td>1000 N Water St Ste 1400</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
</tr>
<tr>
<td><a href="http://www.atf.gov">www.atf.gov</a></td>
</tr>
</tbody>
</table>

| **Alcohol, Tobacco & Firearms - Madison** |
| 780 Regent St Ste 308 | (608) 441-5050 | Madison field office. |
| Madison WI 53715 | [www.atf.gov](http://www.atf.gov) | |

<table>
<thead>
<tr>
<th><strong>Justice, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Crime Info Bureau</td>
</tr>
<tr>
<td>PO Box 7857</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
</tr>
<tr>
<td><a href="http://doj.wi.gov">doj.wi.gov</a></td>
</tr>
<tr>
<td><a href="mailto:Wi_helpdesk@egov.com">Wi_helpdesk@egov.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>GYPSY MOTH HOTLINE</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
</tr>
<tr>
<td>Division of Agriculture Resource Management</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td><a href="mailto:gypsymoth@wi.gov">gypsymoth@wi.gov</a></td>
</tr>
</tbody>
</table>
### HAIR DYE

**Food and Drug Administration, US (FDA)**

- 10903 New Hampshire Ave  
  Silver Spring MD 20993  
  700 Regent St Ste 202  
  Madison WI 53715-2634
- (888) 463-6332  
  (608) 264-5332  
  www.fda.gov

**Federal Communications Commission (FCC)**

- Consumer & Governmental Affairs Bureau  
  445 12th St SW  
  Madison WI 53705
- (888) 225-5322  
  www.fcc.gov

### HAM RADIOS

**Federal Communications Commission (FCC)**

- Consumer & Governmental Affairs Bureau  
  445 12th St SW  
  Madison WI 53705
- (888) 225-5322  
  www.fcc.gov

### HANDICAPPED

(SEE ALSO DISABILITIES)

### HARASSMENT (DEBT COLLECTION)

**Financial Institutions, WI Dept of**

- 4822 Madison Yards Way North  
  Tower  
  Madison WI 53705
- PO Box 7876  
  Madison WI 53707-7876
- (800) 452-3328  
  (608) 264-7969  
  www.wdfi.org

**Hazardous Spills.**

### HAZARDOUS PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr  
  PO Box 8911  
  Madison WI 53708-8911
- (800) 422-7128  
  datcp.wi.gov  
  DATCPHotline@wi.gov

**Natural Resources, WI Dept of**

- 101 S Webster St  
  PO Box 7921  
  Madison WI 53707-7921
- (608) 267-7454  
  (800) 847-9367  
  (800) 943-0003  
  dnr.wi.gov/topic/spills

**Military Affairs, WI Dept of**

- Division of Emergency Management  
  2400 Wright St  
  PO Box 7865  
  Madison WI 53707-7865
- (800) 943-0003  
  (608) 242-3232  
  emergencymanagement.wi.gov

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)
### HEALTH – FACILITIES

#### Health Services, WI Dept of

<table>
<thead>
<tr>
<th>Division of Quality Assurance</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St Rm 450</td>
</tr>
<tr>
<td>PO Box 2969</td>
</tr>
<tr>
<td>Madison WI 53701-2969</td>
</tr>
<tr>
<td>(608) 266-7297</td>
</tr>
<tr>
<td>(608) 266-8481</td>
</tr>
<tr>
<td>(608) 267-0352 FAX</td>
</tr>
<tr>
<td>dhs.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DHSwebmaster@wi.gov">DHSwebmaster@wi.gov</a></td>
</tr>
</tbody>
</table>

Safety, welfare and health of persons using provider services of health and community care.

#### Health Services, WI Dept of

<table>
<thead>
<tr>
<th>Home Health Hotline</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
</tr>
<tr>
<td>Madison WI 53703</td>
</tr>
<tr>
<td>PO Box 2659</td>
</tr>
<tr>
<td>Madison WI 53701</td>
</tr>
<tr>
<td>(800) 642-6552</td>
</tr>
<tr>
<td>(608) 266-1865</td>
</tr>
<tr>
<td>dhs.wi.gov</td>
</tr>
<tr>
<td>dhs.wi.gov/localhealth/index.htm</td>
</tr>
</tbody>
</table>

Complaints against agencies; information and certification; state inspection results; 24-hour number.

DHS list of Wisconsin local public health departments.

#### Aging & Long Term Care, WI Board on

<table>
<thead>
<tr>
<th>Ombudsman Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111</td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
</tr>
<tr>
<td>(800) 815-0015</td>
</tr>
<tr>
<td>(608) 246-7001 FAX</td>
</tr>
<tr>
<td><a href="http://www.longtermcare.wi.gov">www.longtermcare.wi.gov</a></td>
</tr>
</tbody>
</table>

Advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.

#### Health & Human Services, US Dept of

<table>
<thead>
<tr>
<th>Office of Civil Rights</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Independence Ave SW</td>
</tr>
<tr>
<td>Rm 509F HHH Bldg</td>
</tr>
<tr>
<td>Washington DC 20201</td>
</tr>
<tr>
<td>dhhs.gov/ocr</td>
</tr>
</tbody>
</table>

HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

#### Health & Human Services, US Dept of

<table>
<thead>
<tr>
<th>Office of Disease Prevention and Health Promotion</th>
</tr>
</thead>
<tbody>
<tr>
<td>1101 Wootton Pkwy Ste LL100</td>
</tr>
<tr>
<td>Rockville MD  20852</td>
</tr>
<tr>
<td>(240) 453-8280</td>
</tr>
<tr>
<td><a href="http://www.health.gov/nhic">www.health.gov/nhic</a></td>
</tr>
<tr>
<td><a href="http://www.healthfinder.gov">www.healthfinder.gov</a></td>
</tr>
<tr>
<td><a href="mailto:odphpinfo@hhs.org">odphpinfo@hhs.org</a></td>
</tr>
</tbody>
</table>

Help connect consumers to national organizations. Guide to health information.
HEALTH PRACTICES - FRAUDULENT

Federal Trade Commission

Bureau of Consumer Protection
Consumer Response Center (877) 382-4357
600 Pennsylvania Ave NW (202) 326-2395 (library)
Washington DC 20580 www.ftc.gov

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
PO Box 8911
Madison WI 53708-8911 datcp.wi.gov DATCPHotline@wi.gov

HEALTH SERVICES, WI DEPT OF

Health Services, WI Dept of

1 W Wilson St (608) 266-1865 File complaints against caregivers,
PO Box 2659 (800) 642-6552 nursing homes, assisted living
Madison WI 53703 facilities, home health and hospice

dhs.wi.gov agencies.

Health Services, WI Dept of

Behavioral Health Certification Section
Division of Quality Assurance
1 W Wilson St (800) 642-6552
Madison WI 53703 (608) 261-0656

dhs.wi.gov/bqaconsumer/AODA_ dhs.wi.gov/bqaconsumer/AODA_
MH/index.htm MH/index.htm

HEARING AID DEALERS AND FITTERS EXAMINING BOARD

Safety and Professional Services, WI Dept of

1400 E Washington Ave (877) 617-1565 Inquiries, licensing rules.
PO Box 8935 (608) 266-2112 Number of complaints.
Madison WI 53708-8935 dsps.wi.gov

HEARING IMPAIRED

Health Services, WI Dept of

Office of Deaf & Hard of Hearing
1 W Wilson St Rm 558 (608) 266-1865 V/TDD Provides information and referral
PO Box 7851 (855) 359-5252 ODHH services for the needs of deaf,
Madison WI 53707-7851 dhs.wi.gov/sensory deafblind, or hard of hearing.
## Heating

(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

|----------------------|------------------------|------------------|----------------|--------------------------|-----------------------------------------------|

## Hemp

Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(608) 224-4517</th>
<th>datcp.wisconsin.gov</th>
<th><a href="mailto:datcpindustrialhemp@wi.gov">datcpindustrialhemp@wi.gov</a></th>
</tr>
</thead>
</table>

## Hill-Burton Hospitals

Health Resources & Services Administration (HRSA)

<table>
<thead>
<tr>
<th>200 Independence Ave SW</th>
<th>(800) 638-0742</th>
<th><a href="http://www.hrsa.gov/gethealthcare">www.hrsa.gov/gethealthcare</a></th>
</tr>
</thead>
</table>

## HIPPA

(SEE ALSO HEALTH FACILITIES)

## Home Construction - New

(SEE ALSO BUILDING CODES/INSPECTORS)

Contact a private attorney.

## Safety and Professional Services, WI Dept of

<table>
<thead>
<tr>
<th>1400 E Washington Ave</th>
<th>(608) 266-2112</th>
<th>dsps.wi.gov</th>
</tr>
</thead>
</table>

## Home Health Care

Health Services, WI Dept of

Provider Section & Quality Improvement

<table>
<thead>
<tr>
<th>1 W Wilson</th>
<th>(800) 947-3529</th>
<th>dhs.wi.gov</th>
</tr>
</thead>
</table>

Home Health Hotline,
General information and complaints.
Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services.
Conducts caregiver background checks and investigations.
## HOME IMPROVEMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

**National Association of Remodeling (NARI)**  
780 Lee St Ste 200  
PO Box 4250  
Des Plaines Illinois 60016  
(847) 298-9200  
(847) 298-9225 FAX  
www.nari.org  
info@nari.org  

**NARI of Madison Inc Chapter**  
5944 Seminole Centre Ct Ste 110  
Fitchburg WI 53711  
(608) 222-0670  
(608) 222-0061 FAX  
www.narimadison.org  
kathy@narimadison.org  

## HOME INSPECTORS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov  
Registration and license requirements.  
Complaints.  

## HOME PURCHASE

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov  
Real estate licensing complaints.  

## HOME SOLICITATION

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

ATCP 110; workmanship complaints.  
Trade association of contractors.  
Registration and license requirements.  
Real estate licensing complaints.  
Complaints.
### Homestead Property Tax Credit Program
(See Also Tax)

<table>
<thead>
<tr>
<th>Revenue, WI Dept of</th>
<th>Milwaukee Manufacturing and Utility Homestead Credit.</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Office Building</td>
<td>(414) 227-4456</td>
</tr>
<tr>
<td>819 N 6th St Rm 408</td>
<td>(414) 227-4907</td>
</tr>
<tr>
<td>Milwaukee WI</td>
<td>revenue.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Revenue, WI Dept of</th>
<th>Homestead Credit.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 34</td>
<td>(608) 266-2772</td>
</tr>
<tr>
<td>Madison WI 53786-0001</td>
<td>(608) 266-8641</td>
</tr>
<tr>
<td></td>
<td>revenue.wi.gov</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DORHomesteadCredit@revenue.wi.gov">DORHomesteadCredit@revenue.wi.gov</a></td>
</tr>
</tbody>
</table>

### Hospital and Medical Problems
(See Also Medical and Hospital Problems)

### Household Chemicals

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>Cleaning products, detergents, insecticides.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
<th>Household hazardous waste program.</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-2621</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(888) 936-7463</td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DNRwastematerials@wi.gov">DNRwastematerials@wi.gov</a></td>
</tr>
</tbody>
</table>

### Hot Tubs
(See Also Environmental Sanitation)

### Hotels – Safety
(See Also Environmental Sanitation)
## HOUSING

(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

### Wisconsin Housing & Economics Development Authority (WHEDA)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 700</td>
<td>(800) 334-6873, (608) 266-7884</td>
<td>General information on home loans, CROP Economic Development</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://www.wheda.com">www.wheda.com</a>, <a href="mailto:info@wheda.com">info@wheda.com</a></td>
<td>Inventory of federally assisted rental housing.</td>
</tr>
</tbody>
</table>

### Department of Housing & Urban Development (HUD)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Field Office</td>
<td>(800) 669-9777, (414) 297-3214</td>
<td>Housing discrimination hotline. Milwaukee field office.</td>
</tr>
<tr>
<td>310 W Wisconsin Ave Ste 950</td>
<td>(414) 935-6775 FAX</td>
<td>General information and complaints. Administer federal and state grants to local government and nonprofit housing organizations. Affordable low income housing, housing discrimination. (Section 8)</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2289</td>
<td><a href="http://www.hud.gov">www.hud.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Fair Housing Center of Greater Madison

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>612 W Main St Ste 200</td>
<td>(608) 257-0853, (877) 647-3247</td>
<td>Madison office Milwaukee office. For complaints, call the Milwaukee office.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Workforce Development, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Rights Division</td>
<td>(608) 266-6860</td>
<td>Discrimination Civil Rights.</td>
</tr>
<tr>
<td>201 E Washington Ave Rm A100</td>
<td>dwd.wi.gov/er</td>
<td></td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
</tr>
<tr>
<td>819 N 6th St Rm 723</td>
<td>(414)277-4384</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Wisconsin State Law Library

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attn: Document Delivery Service</td>
<td>(800) 322-9755</td>
<td>Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.</td>
</tr>
<tr>
<td>PO Box 7881</td>
<td>wilawlibrary.gov/services/forms</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7881</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### HOUSING CODE
(SEE ALSO LANDLORD TENANT)

### HOUSING AND URBAN DEVELOPMENT (HUD)
**Housing & Urban Development (HUD)**

<table>
<thead>
<tr>
<th>Milwaukee Field Office</th>
<th>310 W Wisconsin Ave Ste 950</th>
<th>(414) 297-3214</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee WI 53203-2289</td>
<td>(414) 935-6775 FAX</td>
<td><a href="http://www.hud.gov">www.hud.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:wi_webmanager@hud.gov">wi_webmanager@hud.gov</a></td>
</tr>
</tbody>
</table>

General information for HUD Counseling Services. Advisor Home Loan Information Rental Information, foreclosures, FHA loans, homeless services, housing discrimination.

### HOUSING CODE VIOLATIONS
(SEE ALSO LANDLORD-TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector through local city clerk. Check local telephone directory.
### IDENTITY THEFT

**Agriculture, Trade and Consumer Protection, WI Dept of**

Bureau of Consumer Protection  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

<table>
<thead>
<tr>
<th>Information</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(800) 422-7128</td>
<td>Resource center for individuals, businesses, law enforcement, and government on issues of privacy protection and identity theft</td>
</tr>
<tr>
<td></td>
<td>(608) 224-5163</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.datcp.wi.gov">www.datcp.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPWisconsinPrivacy@wi.gov">DATCPWisconsinPrivacy@wi.gov</a></td>
<td></td>
</tr>
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</table>

**U.S. Secret Service**

245 Murray Dr Bldg 410  
Washington DC 20223  

<table>
<thead>
<tr>
<th>Information</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(202) 406-5708</td>
<td>Wis. Stats. § 895.80(1) Financial transactions. (Check local telephone directory for number to call.)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.secretservice.gov">www.secretservice.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Madison Field Office  
660 W Washington Ave #305  
Madison WI 53703  

<table>
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<tr>
<th>Information</th>
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<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(608) 264-5191</td>
<td></td>
</tr>
</tbody>
</table>

**Federal Trade Commission (FTC)**

ID Theft Hotline  
600 Pennsylvania Ave NW  
Washington DC 20580  

<table>
<thead>
<tr>
<th>Information</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(877) 438-4338</td>
<td>Consumer response center.</td>
</tr>
<tr>
<td></td>
<td>(877) ID THEFT</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(202) 326-2395</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.idtheft.gov">www.idtheft.gov</a></td>
<td></td>
</tr>
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### IDENTIFICATION CARDS

**Transportation, WI Dept of**

Division of Motor Vehicles  
4822 Madison Yards Way  
Madison, WI 53707  

<table>
<thead>
<tr>
<th>Information</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="mailto:info@wisconsindriverslicense.org">info@wisconsindriverslicense.org</a></td>
<td>Photo I.D., driver’s license, CDL’s.</td>
</tr>
<tr>
<td></td>
<td>wisconsindot.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Illinois Tollway**

Violation Enforcement  
2700 Ogden Ave  
Downers Grove IL 60515  

<table>
<thead>
<tr>
<th>Information</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(630) 241-6800</td>
<td>To contest violations.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.illinoistollway.com">www.illinoistollway.com</a></td>
<td></td>
</tr>
</tbody>
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### IMMIGRATION

**Homeland Security, US Dept of**

Bureau of Citizenship & Immigration Services  
20 Massachusetts Ave NW MS  
2090  
Washington DC 20529  

<table>
<thead>
<tr>
<th>Information</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(800) 375-5283</td>
<td>National Customer Service Center</td>
</tr>
<tr>
<td></td>
<td>(800) 375-5283</td>
<td>8 am - 6 pm M-F.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.uscis.gov">www.uscis.gov</a></td>
<td></td>
</tr>
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</table>

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## INCORPORATION

**Financial Institutions, WI Dept of**  
Division of Corporate & Consumer Services  
4822 Madison Yards Way, North  
Tower  
PO Box 8041  
Madison WI 53705  
(608) 261-9555  
Office of Consumer Affairs.

## INDIAN AFFAIRS

**Governor's Office**  
115 E State Capitol  
Madison WI 53702  
(608) 266-1212

**Administration, WI Dept of**  
Division of Gaming  
3319 W Beltline Hwy First Fl  
Madison WI 53713  
(608) 270-2555  
Indian gaming.

## INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)

**Financial Institutions, WI Dept of**  
Division of Securities  
PO Box 1768  
4822 Madison Yards Way, North  
Tower  
Madison WI 53705  
(608) 266-1064  
(608) 261-9555 Option 3  
(800) 452-3328  
www.wdfi.org

## INFORMANT HOTLINE

*(SEE ALSO TAX)*

**Internal Revenue Service, US**  
Milwaukee District Office  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221  
(800) 829-0433  
(414) 231-2100  
www.irs.gov  
Tax fraud hotline. To report tax fraud.

**Federal Bureau of Investigation, US**  
FBI Milwaukee  
3600 S Lake Dr  
St Francis WI 53235  
(414) 276-4684  
www.fbi.gov  
www.ic3.gov  
Milwaukee.fbi.gov  
INFORMANT HOTLINE CONTINUED

Justice, WI Dept of
Inspector General
17 W Main St  (800) 869-4499
PO Box 7857 (608) 266-1221
Madison WI 53707-7857
doj.state.wi.gov
To report fraud, waste or abuse regarding a DOJ program or employee.

Social Security Administration, US / Office of the Inspector General
Fraud Hotline
PO Box 17785 (800) 269-0271
Baltimore MD 21235 https://www.ssa.gov/report
To report fraud, waste or abuse with Social Security or any of its programs and operations.

INSULATION (CELLULOSE, FIBERGLASS)
(SEEN ALSO FORMALDEHYDE IN MOBILE HOMES)

Consumer Product Safety Commission, US
4330 E West Hwy (800) 638-2772
Bethesda MD  20814 www.cpsc.gov

Health Services, WI Dept of
Lead and Asbestos Section
1 W Wilson St Rm 137 (608) 261-1865
dhs.wi.gov
PO Box 2659
Madison WI 53701-2659

INSULATION

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Foam selling practices, standards, safety.

Safety and Professional Services, WI Dept of
4822 Madison Yards Way (877) 617-1565
Madison WI 53705-8935 (608) 266-2112
dspsi.wi.gov
Residential new home construction (since 1980).

Health Services, WI Dept of
Division of Public Health
1 W Wilson St (608) 266-1120
dhs.wi.gov
PO Box 2659
Madison WI 53703
Formaldehyde in residential homes & commercial.
Chemical exposure issues.
**INSURANCE**

**Commissioner of Insurance, WI Office of the**

<table>
<thead>
<tr>
<th>Consumer Division</th>
<th>(608) 266-3585</th>
<th>(800) 236-8517</th>
<th>oci.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-3474</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(800) 422-7128</td>
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</table>

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, sales representation, annuities, policy problems, HMO's.

---

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>4822 Madison Yards Way, North Tower</th>
<th>(800) 452-3328</th>
<th>(608) 261-9555</th>
<th><a href="http://www.wdfi.org">www.wdfi.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td></td>
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</tbody>
</table>

Credit insurance.

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**Health Services, WI Dept of**

<table>
<thead>
<tr>
<th>BadgerCare Plus</th>
<th>(800) 362-3002</th>
<th>(608) 266-1865</th>
<th>dhs.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(800) 266-3585</td>
<td></td>
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</table>

Program that provides health coverage for qualified low-income Wisconsin residents.

---

**Insurance Information Institute**

<table>
<thead>
<tr>
<th>National Insurance Consumer Helpline</th>
<th>(212) 346-5500</th>
<th>(800) 942-4242</th>
<th><a href="http://www.iii.org">www.iii.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>110 William St</td>
<td></td>
<td></td>
<td><a href="mailto:info@iii.org">info@iii.org</a></td>
</tr>
<tr>
<td>New York NY 10038</td>
<td></td>
<td></td>
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Provides general info. referral info. (auto, business, life, homeowners, etc.) Brochures are available.

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**Board on Aging and Long Term Care, WI**

<table>
<thead>
<tr>
<th>Medigap Helpline</th>
<th>(608) 246-7017</th>
<th>(800) 242-1060 (medigap)</th>
<th>(805) 672-2783 Part D</th>
<th>longtermcare.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111</td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:boaltc@wi.gov">boaltc@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(808) 266-9222</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(800) 488-3780</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>DOJ.state.wi.gov</td>
<td></td>
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</tbody>
</table>

Medicare problems, supplementary insurance, long-term insurance.

---

**Justice, WI Dept of**

<table>
<thead>
<tr>
<th>17 W Main St 5th Fl</th>
<th>(608) 266-9222</th>
<th>(800) 488-3780</th>
<th>DOJ.state.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53702</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Medicaid Fraud and elder abuse.
## INTELLECTUAL PROPERTY CRIMES

**INTERPRL IP Crime Unit**  
INTERPRL General Secretariat  
200 qual Charles de Gaulle  
690006 Lyon France  
+33 4 74 44 71 63  
www.INTERPOL.int  
International. Trademark, counterfeiting and copyright piracy.

**Internal Revenue Service (IRS), US**  
Milwaukee District Office  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221  
(800) 829-1040  
(844) 545-5640  
(414) 231-2100  
www.irs.gov  
Schedule an appointment.

**Federal Bureau of Investigation (FBI), US**  
3600 S Lake Dr  
St Francis WI 53235  
(414) 276-4684  
Milwaukee.fbi.gov

## INTEREST RATES AND FINANCE CHARGES

**Financial Institutions, WI Dept of**  
4822 Madison Yards Way, North  
Tower  
Madison WI 53705  
(800) 452-3328  
(608) 261-9555  
www.wdfi.org

## INTERIOR DESIGNERS

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspsl.wi.gov  
dspsl@wi.gov  
Regulate designers. License requirements, regulation and complaints.
<table>
<thead>
<tr>
<th><strong>INTERNAL REVENUE SERVICE</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(SEE ALSO TAX)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Internal Revenue Service (IRS), US</strong></td>
<td></td>
</tr>
<tr>
<td>Milwaukee District Office</td>
<td></td>
</tr>
<tr>
<td>211 W Wisconsin Ave</td>
<td>(800) 829-4477</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2221</td>
<td>(800) 829-1040</td>
</tr>
<tr>
<td></td>
<td>(414) 231-2100</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
</tr>
<tr>
<td></td>
<td>(800) 829-3676</td>
</tr>
<tr>
<td>Federal tax information</td>
<td></td>
</tr>
<tr>
<td>Tax &amp; Account Information.</td>
<td></td>
</tr>
<tr>
<td>General information.</td>
<td></td>
</tr>
<tr>
<td>Forms only.</td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>Informant Hotline (IRS), US</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee District Office</td>
<td></td>
</tr>
<tr>
<td>211 W Wisconsin Ave</td>
<td>(800) 829-0433</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2221</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
</tr>
<tr>
<td>Tax fraud hotline. Criminal investigation (for reporting violations), tax fraud/abuse.</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th><strong>Internal Revenue Service (IRS), US</strong></th>
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</thead>
<tbody>
<tr>
<td>Treasury Inspector General for Tax Administration</td>
<td></td>
</tr>
<tr>
<td>PO Box 589</td>
<td>(800) 366-4484</td>
</tr>
<tr>
<td>Ben Franklin Station</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20044-0589</td>
<td><a href="http://www.treasury.gov/tigta">www.treasury.gov/tigta</a></td>
</tr>
<tr>
<td>Hotline; Internal Security report IRS employee misconduct, impersonations.</td>
<td></td>
</tr>
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<table>
<thead>
<tr>
<th><strong>INTERNET CRIME</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Internet Crime Complaint Center, US</strong></td>
<td></td>
</tr>
<tr>
<td>FBI Milwaukee</td>
<td>(414) 276-4684</td>
</tr>
<tr>
<td>330 E Kilbourn Ave Ste 600</td>
<td><a href="http://www.ic3.gov">www.ic3.gov</a></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
</tr>
<tr>
<td>The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).</td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>INVASIVE SPECIES</strong></th>
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<tr>
<td><strong>(SEE ALSO WEEDS)</strong></td>
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</table>
## INVENTIONS/INVENTORS

### UW-Stout

Center for Innovation & Development  
278 Jarvis Hall Tech Wing  
Menomonie WI 54751  
(715) 232-2397  
cid@uwstout.edu  
Help inventor build prototype Center available to anyone in US  
Cost varies with project.

### UW-Whitewater

Small Business Development Center  
1200 Hyland Hall  
809 w Starin Rd  
Whitewater WI 53190  
(262) 472-3217  
(262) 742-1600 FAX  
www.wisconsinsbdc.org  
ask-sbdc@uw.edu  
Will evaluate new ideas  
Center available to anyone in US/worldwide. Cost varies with project.

### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact sheet available.

### Commerce, US Dept of

Patent & Trademark Office, US  
600 Dulany St  
Alexandria VA 22314  
(800) 786-9199  
(571) 272-1000  
www.uspto.gov  
usptoinfo@uspto.gov  
Patents & trademark assistance/questions.

## INVESTMENT AND SECURITIES

### Financial Institutions, WI Dept of

Division of Securities  
4822 Madison Yards Way, North Tower  
PO Box 1768  
Madison WI 53701-1768  
(608) 266-1064  
(800) 472-4325  
www.wdfi.org  
Broker dealers franchise investment. Sales agents stocks & bonds.

### Small Business Administration, US

740 Regent St Ste 100  
Madison WI 53715  
(608) 441-5263  
(608) 441-5541 FAX  
www.sba.gov  
answerdesk@sba.gov  
Represents interests of small businesses.

310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203  
(414) 297-3941  
(414) 297-1377 FAX  
www.sba.gov  
answerdesk@sba.gov
### JAILS

(SEE ALSO CORRECTIONS, WI DEPT OF)

### JEWELRY

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

**Jewelers Vigilance Committee**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>801 2nd Ave #303</td>
<td>(212) 997-2002</td>
<td><a href="http://www.jvclegal.org">www.jvclegal.org</a></td>
<td>info@jvc</td>
<td>Mediates consumer complaints of jewelry industry (with state Ag offices). Filing fee of $100.</td>
</tr>
<tr>
<td>New York NY 10017</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tbody>
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**American Gem Society**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>8881 W Sahara Ave</td>
<td>(866) 805-6500</td>
<td><a href="http://www.ags.org">www.ags.org</a></td>
<td><a href="mailto:info@ags.org">info@ags.org</a></td>
<td>Complaints against its members only.</td>
</tr>
<tr>
<td>Las Vegas NV 89117</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### JOB SAFETY

(SEE ALSO OCCUPATIONAL SAFETY)

### JOBS AND JOB TRAINING

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave GEF-1</td>
<td>(608) 266-0327</td>
<td>(608) 266-1784 FAX</td>
<td>dwd.wi.gov</td>
<td>State employment, employment &amp; training, General Information, customer service.</td>
</tr>
<tr>
<td>PO Box 7946</td>
<td></td>
<td>wiscinjobcenter.org</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7946</td>
<td></td>
<td></td>
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**Dane County Job Center**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Worksmart Program</td>
<td>(608) 242-4900</td>
<td>(608) 242-4917 FAX</td>
<td><a href="http://www.worksmartnetwork.org">www.worksmartnetwork.org</a></td>
<td>Dane Co. job information.</td>
</tr>
<tr>
<td>1819 Aberg Ave</td>
<td></td>
<td><a href="http://www.wisconsinjobcenter.org">www.wisconsinjobcenter.org</a></td>
<td><a href="mailto:jobcenterofwisconsin@dwd.org">jobcenterofwisconsin@dwd.org</a></td>
<td>Worksmat Program.</td>
</tr>
<tr>
<td>Madison WI 53704</td>
<td></td>
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**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Fact Sheets available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td>M-F 7:45 a.m.-4:30 p.m.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
<td>Complaints.</td>
</tr>
<tr>
<td><strong>JUDGES</strong></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>----------------</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Judicial Commission, WI</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>110 E Main Ste 700</td>
<td>(608) 266-7637</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>wicourts.gov/</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:judcmm@wicourts.gov">judcmm@wicourts.gov</a></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Complaints against judges and court commissioners regarding misconduct.</td>
<td></td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>JUNK MAIL</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Direct Marketing Association</strong></td>
</tr>
<tr>
<td>225 Reinekers Ln Ste 325</td>
</tr>
<tr>
<td>Alexandria, VA 22314</td>
</tr>
<tr>
<td>For removal of your name from junk mail lists, telemarketing and e-mail list. Send name and address. To avoid receiving sexually oriented mail, fill out form PS1500 at your local post office.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>Fact Sheet available.</td>
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</table>

<table>
<thead>
<tr>
<th><strong>JUNK PHONE SOLICITATION</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(SEE ALSO TELEPHONE OR PORNOGRAHY)</strong></td>
</tr>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Direct Marketing Association (DMA)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone Preference Service</td>
</tr>
<tr>
<td>225 Reinekers Ln Ste 325</td>
</tr>
<tr>
<td>Alexandria, VA 22314</td>
</tr>
<tr>
<td>For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. $5 charge if registered online for 5 years.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>JUSTICE, WISCONSIN DEPT. OF</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Justice, WI Dept of</strong></td>
</tr>
<tr>
<td>17 W Main St</td>
</tr>
<tr>
<td>PO Box 7857</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
</tr>
<tr>
<td><strong>KEROSENE HEATER</strong></td>
</tr>
<tr>
<td>---------------------</td>
</tr>
<tr>
<td>(SEE ALSO FUEL AND GASOLINE)</td>
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**KNOCKOFFS**
(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

**LABELING**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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</table>

<table>
<thead>
<tr>
<th>Federal Trade Commission, US</th>
</tr>
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<tbody>
<tr>
<td>Bureau of Consumer Protection</td>
</tr>
<tr>
<td>Consumer Response Center</td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
</tr>
<tr>
<td>Washington DC 20580</td>
</tr>
<tr>
<td></td>
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<table>
<thead>
<tr>
<th>Federal Trade Commission, US</th>
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<tbody>
<tr>
<td>Bureau of Consumer Protection</td>
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<tr>
<td>600 Pennsylvania Ave NW</td>
</tr>
<tr>
<td>Washington DC 20580</td>
</tr>
<tr>
<td></td>
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**LABOR**
(SEE ALSO WAGES)

<table>
<thead>
<tr>
<th>Wisconsin Employment Relations Commission (WERC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4868 High Crossing Blvd</td>
</tr>
<tr>
<td>Madison WI 53704-7403</td>
</tr>
<tr>
<td>PO Box 7870</td>
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<table>
<thead>
<tr>
<th>Workforce Development, WI Dept of</th>
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</thead>
<tbody>
<tr>
<td>Equal Rights Division</td>
</tr>
<tr>
<td>201 E Washington Ave Rm 100</td>
</tr>
<tr>
<td>PO Box 8928</td>
</tr>
<tr>
<td>Madison WI 53703-8928</td>
</tr>
</tbody>
</table>

| Milwaukee Office                   | (414) 227-4384 |
| 819 N 6th St Rm 723               | (414)277-4084 FAX |
| Milwaukee WI 53203                | erinfo@dwd.wisconsin.gov |
| PO Box 7997                       |                 |
| Madison WI 53707-7997             |                 |
**LABOR CONTINUED**

**Labor, US Dept of**  
Wage & Hour Division  
Frances Perkins Bldg  
200 Constitution Ave NW  
Washington DC  20210  
(866) 487-2365  
www.dol.gov  
National Call Center.  
Labor Laws.

---

**LABORATORY OF HYGIENE**

**Laboratory of Hygiene, WI**  
465 Henry Mall  
Madison WI  53706  
(800) 862-1013  
(608) 262-6386  
(608) 263-3280  
www.slh.wisc.edu  
Clinical Laboratories.  
Emergencies 24/7

---

**Laboratory of Hygiene, WI**  
2601 Agriculture Dr  
Madison WI  53718  
(800) 442-4618  
(800) 446-0403  
(800) 462-5261  
www.slh.wisc.edu  
Environmental, Forensic Toxicology;  
WI Occupational Health lab (Industrial hygiene)  
WSLH Proficiency Testing.

---

**Laboratory of Hygiene, WI**  
2810 Walton Commons Ln  
Madison WI  53718  
(608) 221-6297 FAX  
www.slh.wisc.edu  
OSHAeducationcenter.com  
Information Systems; Bureau of Labor Statistics; Purchasing.

---

**LAND SALES DEVELOPMENT**

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
www.datcp.wi.gov  
DATCPHotline@wi.gov  
Advertising and selling practices.

---

**LAND SURVEYORS**

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
PO Box 8366  
Madison WI  53703  
(877) 617-1565  
(608) 266-2112  
dspws.wi.gov  
Licensing and information.  
Number of complaints.
LANDLORD-TENANT
(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

Call for information, fact sheets available and ATCP 134.

Safety and health concerns. Refer to local building inspector.

Building Code Violations (ie: heating) Refer to local building inspector.

Evictions: Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant or self evict.

Rent Increases: No state regulation on amount it can be increased.

Tenant Resource Center
1202 Williamson St Ste 102  (608) 257-0006
Madison WI 53703  (608) 257-0143

Rental rights administration. M-F 9:00 am to 6:00 pm.

(877) 238-7368
(tenantresourcecenter.org)
(608) 257-2799
asktrc@tenantresourcecenter.org

Toll free outside Dane County Answering service.

Housing mediation service intake.

Madison Legal Action
744 Williamson St Ste 200  (800) 362-3904
Madison WI 53703  (608) 256-3304

Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

(855) 947-2529 (new caller/intake)
www.legalaction.org

Milwaukee & Waukesha Legal Action
230 W Wells St  (888) 278-0633
Milwaukee WI 53203  (414) 278-7722

Serves Milwaukee & Waukesha counties.

(855) 947-2529 (new caller/intake)
www.legalaction.org
LANDLORD-TENANT CONTINUED

La Crosse Legal Action
205 5th Ave S Ste 300
La Crosse WI 54601
(800) 873-0927
(608) 785-2809
(855) 947-2529 (new caller/intake)
Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

Oshkosh Legal Action
404 N Main St Ste 702
Oshkosh WI 54901
(800) 236-1128
(920) 233-6521
(855) 947-2529 (new caller/intake)

Racine Legal Action
4900 Spring St Ste 100
Racine WI 53406
(800) 242-5840
(262) 635-8836
(855) 947-2529 (new caller/intake)
Serves: Racine, Kenosha and Walworth counties.

Green Bay Legal Action
201 W Walnut St Ste 203
Green Bay WI 54303
(800) 236-1127
(920) 432-4645
(855) 947-2529 (new caller/intake)
Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

Wisconsin Community Services Greenfield
5300 W Layton
Greenfield WI 53220
(414) 271-5464
www.wiscs.org
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

Wisconsin Community Services Milwaukee
3732 W Wisconsin Ave Ste 320
Milwaukee WI 53208
(414) 290-0400
www.wiscs.org
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

Wisconsin Community Services Waukesha
414 W Moreland Blvd Ste 200
Waukesha WI 53188
(262) 544-1647
www.wiscs.org
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.
### LANDLORD-TENANT CONTINUED

**Wisconsin Community Services West Allis**

11301 W Lincoln Ave  
West Allis WI 53227  
(414) 302-8064  
www.wiscs.org  
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

**Wisconsin State Law Library**

Attn: Document Delivery Service  
PO Box 7881  
Madison WI 53707-7881  
(800) 322-9755  
wilawlibrary.gov/services/forms.html  
wsll.ref@wicourts.gov  
Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.

### LANDSCAPING RESIDENTIAL

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Considered home improvement, ATCP 110.

### LAS VEGAS CASINO NIGHTS

*(SEE ALSO CASINO NIGHTS)*
## LAUNDRIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<th>Phone</th>
<th>Email</th>
<th>Note</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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## LAW LIBRARY

**Law Library, Wisconsin State**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Note</th>
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<tbody>
<tr>
<td>PO Box 7881</td>
<td>(608) 267-9696</td>
<td></td>
<td>Provides reference information.</td>
</tr>
<tr>
<td>Madison WI 53707-7881</td>
<td>(608) 266-1600</td>
<td></td>
<td></td>
</tr>
<tr>
<td>120 ML King Jr Blvd 2nd Fl</td>
<td>(800) 322-9755</td>
<td></td>
<td>Circulation.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td>wsll.state.wi.us</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:wsll.ref@wicourts.gov">wsll.ref@wicourts.gov</a></td>
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</table>

## LAWN MOWERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<th>Note</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Complaints, warranties.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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## LAWS

**Administration, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Note</th>
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</thead>
<tbody>
<tr>
<td>Document Sales &amp; Distribution</td>
<td>(608) 243-2441</td>
<td></td>
<td>On-line ordering for state</td>
</tr>
<tr>
<td>2310 Darwin Rd</td>
<td>(800) 362-7253</td>
<td></td>
<td>publications.</td>
</tr>
<tr>
<td>Madison, WI 53704-3108</td>
<td></td>
<td><a href="https://docsales.wi.gov">https://docsales.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
### Lawyer Referral Services

**Lawyer Referral & Information Services**

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158

- (800) 362-9082
- (608) 257-4666
- www.wisbar.org

Hours: 8:00 am-5:00 pm M-F.  
Funded by State Bar Assn.  
Referrals to private attorneys in geographic area. Charge of $20 for first consultation up to ½ hr.

### State Bar of Wisconsin

5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158

- (800) 728-7788
- (608) 257-3838
- www.wisbar.org  
- wilegaladvice.org  
- service@wisbar.org

Complaints about fees.  
Website forum for legal advice. Can qualify for free legal advice.

### Legislative Reference Bureau

1 E Main St Ste 200  
PO Box 2037  
Madison WI 53701-2037

- (608) 266-0341
- https://legis.wisconsin.gov

Information on statutes, bills, laws, and can obtain copies of the law.

### Lawyer Regulation, WI Office of

110 E Main St Rm 315  
Madison WI 53703-3383

- (877) 315-6941
- (608) 267-7274
- wicourts.gov/olr

Division of Wis. Supreme Court  
Complaints about attorney’s professional conduct.

### Law Library, Wisconsin State

PO Box 7881  
Madison WI 53707-7881  
120 ML King Jr Blvd  
Madison WI 53703

- (608) 267-9696
- (800) 322-9755  
- (608) 266-1600
- wilawlibrary.gov

Reference.  
Provide reference information.  
Circulation.

---

### Lawyers

**Lawyers**

(SEE ALSO ATTORNEYS)

---

### Layaway Policies

**Financial Institutions, WI Dept of**

4822 Madison Yards Way  
North Tower  
Madison, WI 53705

- (800) 452-3328  
- (608) 261-9555  
- www.wdfi.org

Over 4 months (more than four payments).
LEAD

Health Services, WI Dept of
Lead and Asbestos Section
1 W Wilson St Rm 137
Madison WI 53703-3445
(608) 266-5817
(608) 261-6876
dhs.wi.gov/lead

Lead Paint Program & Childhood Poisoning (Lead)
Certification/Accreditation of lead & asbestos workers.

Environmental Protection Agency, US
Office of Pollution Prevention & Toxics
1200 Pennsylvania Ave NW
Mail Code 7404T
Washington DC 20460
(202) 566-0799
(800) 424-5323
www2.epa.gov/lead

Information about lead, lead hazards, and prevention. Regional offices listed on website. Lead hotline.

National Lead Information Center
422 S Clinton Ave
Rochester NY 14620
(800) 424-5323

Lead Hotline. General public & professional contact under contract with EPA & HUD.

LEASES – AUTOMOBILE

Transportation, WI Dept of
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909
(608) 266-1425
dot.wi.gov
Dealerlicensingunitdot@wi.gov

Leases with option to purchase.

Financial Institutions, WI Dept of
4822 Madison Yards Way
North Tower
Madison WI 53705
(800) 452-3328
(608) 261-9555
www.wdfi.org

Questions regarding the finance terms or language of leases.

LEASES – CONSUMER GOODS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

Advertising & selling practices.

Financial Institutions, WI Dept of
4822 Madison Yards Way
North Tower
Madison WI 53705
(800) 452-3328
(608) 261-9555
www.wdfi.org

Collection practices. Three-day cooling off period.
<table>
<thead>
<tr>
<th><strong>LEGAL AID AND RELATED SERVICES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(SEE ALSO LAWYER REFERRAL SERVICES)</strong></td>
</tr>
</tbody>
</table>

**Lawyer Referral & Information**
5302 Eastpark Blvd  
PO Box 7158  
Madison WI 53707-7158  
(800) 362-9082  
(608) 257-4666  
www.wisbar.org  

- **Hours:** 8:00 am-5:00 pm M-F.  
- **Funded by:** State Bar Assn.  
- **Referrals:** to private attorneys in geographic area. Charge of $20 for first consultation up to ½ hr.

**Madison Legal Action**
744 Williamson St, Ste 200  
Madison WI 53703  
(800) 362-3904  
(608) 256-3304  
(855) 947-2529 (new caller/intake)  
Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

**Milwaukee & Waukesha Legal Action**
230 W Wells St  
Milwaukee WI 53203  
(888) 278-0633  
(414) 278-7722  
(855) 947-2529 (new caller/intake)  
Serves Milwaukee & Waukesha counties.

**Oshkosh Legal Action**
404 N Main St Ste 702  
Oshkosh WI 54901  
(800) 236-1128  
(920) 233-6521  
(855) 947-2529 (new caller/intake)  

**Racine Legal Action**
4900 Spring St Ste 100  
Racine WI 53406  
(800) 242-5840  
(262) 635-8836  
(855) 947-2529 (new caller/intake)  
Serves Racine, Kenosha and Walworth counties.

**Green Bay Legal Action**
201 W Walnut St Ste 203  
Green Bay WI 54303  
(800) 236-1127  
(920) 432-4645  
(855) 947-2529 (new caller/intake)  
Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

**Wisconsin Judicare**
401 Fifth St Ste 200  
PO Box 6100  
Wausau WI 54402-6100  
(800) 472-1638  
(715) 842-1681  
www.judicare.org  

For 33 northern counties. Family law matter calls and others.
**RESOURCE AND REFERRAL INFORMATION**

**LEGISLATION**

**Legislature, Wisconsin State**

Legislative Hotline
Wisconsin State Capital
2 E Main St
Madison WI 53702
(608) 266-0341
(608) 266-9960
(800) 362-9472
legis.wi.gov

General Information. Legislature, statutes of bills in current session, bill histories, state legislation, and info/phone numbers for legislators.

**Legislative Reference Bureau, WI State**

1 E Main St Ste 200
PO Box 2037
Madison WI 53701-2037
(608) 266-0341
legis.wi.gov

Information on statutes, bills, laws, and can obtain copies of the law.

**LEMON LAW**

**Transportation, WI Dept of**

Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909
(608) 266-1425
(608) 267-3635
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Lemon law on new vehicles, not used vehicles.

**LICENSE PLATES**

**Transportation, WI Dept of**

Division of Motor Vehicles
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7910
(608) 266-7447
dot.wi.gov
Vehiclequestions@dot.wi.gov
(608) 266-3041
Specialplates.dmv@dot.wi.gov

Title & vehicle registration.

Personalized, disabled, special plates.

**LICENSING – PROFESSIONAL**

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

**LIENS**

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court. For advice consult private attorney.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov


Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
LIME (AGRICULTURAL)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4537
datcp.wi.gov

LIQUOR LICENSES

Local government
Contact local city clerk.

LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium
135 Enterprise Dr Ste ID
Verona WI 53593-0202
(888) 808-1910
www.wiid.org
Protects animal health through livestock identification and traceability.

LIVING TRUSTS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available.

State Bar of Wisconsin
5302 Eastpark Blvd
PO Box 7158
Madison WI 53718
(800) 728-7788
(608) 257-3838
www.wisbar.org
service@wisbar.org
Information and publication regarding living trust.

LIVING WILLS

(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

Health Services, WI Dept of
Division of Public Health
1 W Wilson St
PO Box 2659
Madison WI 53701-0309
(608) 266-1251
(608) 266-1251
dhs.wi.gov
Can send written request for living will form. Include SASE. (self-addressed stamped envelope).
Living will/power of attorney.
### LOANS

**Financial Institutions, WI Dept of**  
Division of Banking  
4822 Madison Yards, North Tower  
PO Box 7876  
Madison WI 53707-7876  
(608) 261-7578  
www.wdfi.org  
Licensing of loan originator solicitors and mortgage brokers.

### LOBBYING REGULATION

**Government Accountability Board, WI**  
212 E Washington Ave 3rd Fl  
PO Box 7984  
Madison WI 53707-7984  
(608) 266-8005  
gab.wi.gov  
gab@wi.gov  
(e.g. state officials and lobbyist organizations), administer lobbying laws.

### LOGGING

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53702  
(888) 936-7463  
(608) 266-2621  
dnr.wi.gov  
Fact Sheet available.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Telecommunication complaints and factsheets.

### LONG DISTANCE SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Telecommunication complaints and factsheets.

### LONG TERM CARE

**Health Services, WI Dept of**  
Division of Medicaid Services  
1 W Wilson St  
PO Box 7851  
Madison WI 53707-7851  
(608) 266-0036  
dhs.wi.gov  
Supports Wisconsin’s Medicaid & Foodshare programs & provides access to healthcare, long term care, & nutritional assistance to elderly, disabled, and low income.
# RESOURCE AND REFERRAL INFORMATION

## LOTTERY – STATE OPERATED
(SEE ALSO CONTESTS OR GAMING)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Justice, WI Dept of Gaming Enforcement</td>
<td>PO Box 7857, Madison WI 53707-7857</td>
<td>(608) 266-1221</td>
<td>doj.state.wi.us/</td>
<td>Enforcement and investigation of illegal gaming/gambling of statewide scope.</td>
</tr>
<tr>
<td>Revenue, WI Dept of Lottery Division</td>
<td>2135 Rimrock Rd, PO Box 8933, Madison WI 53708-8933</td>
<td>(608) 266-7777 (recording)</td>
<td><a href="http://www.wilottery.com">www.wilottery.com</a></td>
<td>Winning numbers, money TV game show. Lottery game validation. Press 0 to talk to operator.</td>
</tr>
</tbody>
</table>

## LP GAS
(SEE ALSO FUEL AND GASOLINE)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept of</td>
<td>Trade Practices Bureau</td>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(608) 224-4928</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td>Weights &amp; Measures Bureau</td>
<td></td>
<td>(608) 224-4942</td>
<td></td>
</tr>
</tbody>
</table>

## LUMBER (TREATED)
(SEE ALSO ENVIRONMENT)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin Health Services, WI Dept of</td>
<td>Bureau of Environmental &amp; Occupation Health</td>
<td>PO Box 2659, Madison WI 53701-2659</td>
<td>(608) 266-1120</td>
<td>dhs.wi.gov</td>
</tr>
</tbody>
</table>
MACE
(SEE ALSO DEFENSE SPRAYS)

MAGAZINE SUBSCRIPTIONS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Sales and factsheet.

Postal Inspector, US
Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-2201
(877) 876-2455
Pornography (PS Form 1500).

MAIL

Postal Inspector, US
Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669
(877) 876-2455
Fraud, harassment, chain letters, unauthorized opening, prohibited mailing, and mail theft.

MAIL ORDER SALES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available. Statute 100.174. Undelivered and unordered merchandise, cash transactions.

Financial Institutions, WI Dept of
4822 Madison Yards Way
North Tower
Madison WI 53705
(800) 452-3328
(608) 261-9555
www.wdfi.org
Credit transactions.
Collection practices.

MAINTENANCE – RENTAL PROPERTY

(SEE ALSO LANDLORD/TENANT)
### MANICURISTS

**Safety and Professional Services, WI Dept**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>License requirements.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### MANUFACTURED HOME COMMUNITIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>Wis. Adm. Code ch. ATCP 125.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufactured Home/Mobile Home Unit</td>
<td>(877) 617-1565</td>
<td>Plumbing licenses, wastewater, private sewage.</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Drinking Water &amp; Groundwater</td>
<td>(888) 936-7463</td>
<td>Information on drinking (public &amp; private), water quality, also licenses well drillers.</td>
</tr>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-1054</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### MANUFACTURED HOMES/DWELLINGS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufactured Home/Mobile Home Unit</td>
<td>(877) 617-1565</td>
<td>All questions and complaints including dealer and salesperson licensing and water and sewer service. MHP licenses. Titles of dwellings over 45' long. Complaints. Mobile home structure complaints and information.</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Transportation, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Madison Yards Way</td>
<td>(608) 266-1466</td>
<td>Titles of dwellings 1975 or older &amp; under 45' long or 1976 &amp; newer under 4</td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7910</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## MANUFACTURED HOMES/DWELLINGS CONTINUED

<table>
<thead>
<tr>
<th><strong>Wisconsin Housing Alliance</strong></th>
<th>(608) 255-3131</th>
<th>Help finding mobile home park.</th>
</tr>
</thead>
<tbody>
<tr>
<td>258 Corporate Dr Ste 200C</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53714</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## MANUFACTURERS

<table>
<thead>
<tr>
<th><strong>Wisconsin Manufacturers and Commerce</strong></th>
<th>(608) 258-3400</th>
<th>Represents industry and promotes its interests. Publishes a directory of manufacturers in Wisconsin (may be available at local library).</th>
</tr>
</thead>
<tbody>
<tr>
<td>501 E Washington Ave</td>
<td><a href="http://www.wmc.org">www.wmc.org</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-0352</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## MARIJUANA

<table>
<thead>
<tr>
<th><strong>Justice, WI Dept of</strong></th>
<th>(800) 622-3784</th>
<th>Call Center drug tip line to report growing of marijuana, to report possible weapons in school.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin Drug Tipline</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17 W Main St 5th Fl</td>
<td>doj.state.wi.us/</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53702</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## MARRIAGE COUNSELORS

(SEE ALSO THERAPISTS)

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th>(800) 422-7128</th>
<th>Business practices, billing.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
<th>(877) 617-1565</th>
<th>Licensing.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>dspb.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

## MASSAGE THERAPISTS

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
<th>(877) 617-1565</th>
<th>Licensing.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dspb.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>
MATTRESS LABELING

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911i  
Madison WI 53708-8911

(800) 422-7178  
datcp.wi.gov  
DATCPHotline@wi.gov

Wis. Stats. § 100.2095.

**International Sleep Products Association (ISPA)**

501 Wythe St  
Alexandria VA 22314-1917

(703) 683-8371  
sleepproducts.org  
info@sleepproducts.org

Promotes bedding labeling law uniformity and disseminates bedding labeling information.

MEAT AND MEAT PROCESSING

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708

(608) 224-4700  
datcp.wi.gov

Meat safety inspection.  
Meat labeling.

**Agriculture, US Dept of (USDA)**

Meat and Poultry Hotline

1400 Independence Ave SW  
Washington DC 20250

(800) 535-4555  
(888) 674-6854  
USDA.gov

Safe food handling and questions about meat, poultry, or egg products.

MEDIATION

**Wisconsin Community Services, Greenfield**

5300 W Layton  
Greenfield WI 53220

(414) 271-5464  
www.wiscs.org

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, juvenile) by appointment at this location.

**Wisconsin Community Services, Milwaukee**

3732 W Wisconsin Ave Ste 320  
Milwaukee WI 53208

(414) 290-0400  
www.wiscs.org

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, juvenile) by appointment at this location.
**MEDIATION CONTINUED**

**Wisconsin Community Services, Waukesha**
414 W Moreland Blvd Rm 200  (262) 544-4600  
414 W Moreland Blvd 53188  
Waukesha WI 53188  
www.wiscs.org  
Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, juvenile) by appointment at this location.

**Wisconsin Community Services, West Allis**
11301 W Lincoln Ave  (414) 302-8064  
11301 W Lincoln Ave 53227  
West Allis WI 53227  
(262) 544-9456 FAX  
www.wiscs.org  
Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, juvenile) by appointment at this location.

**MEDICAID**

**Social Security Administration, US**
Office of Public Inquiries  
1100 West High Rise  
6401 Security Blvd  
Baltimore MD 2123  
(800) 772-1213  
www.ssa.gov  
Complaints and information.

**Health Services, WI Dept of**
WI Medicaid Recipient Services  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-8922  
www.dhs.wi.gov/medicaid  
Benefit payments and information for Medicaid (medical assistance or Title XIX).  
Eligibility-contact local county office.

**Justice, WI Dept of**
Division of Legal Services  
Medicaid Fraud Control & Elder Abuse Unit  
17 W Main St 5th Fl  
Madison WI 53702  
(800) 488-3780  
doj.state.wi.us/  
To report fraud.

**MEDICAL ASSISTANCE**

**Health Services, WI Dept of**
WI Medical Assistance Program  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-1865  
www.dhs.wi.gov/forwardhealth  
Programs & Services information.
<table>
<thead>
<tr>
<th>MEDICAL BILLING</th>
</tr>
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<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>Complaint mediation.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MEDICAL EXAMINING BOARD</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept of</strong></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MEDICAL AND HOSPITAL PROBLEMS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept of</strong></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). No billing complaints.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health Services, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Quality Assurance</td>
</tr>
<tr>
<td>1 W Wilson St</td>
</tr>
<tr>
<td>PO Box 2969</td>
</tr>
<tr>
<td>Madison WI 53707-2969</td>
</tr>
<tr>
<td>Hospital complaints (not billing).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health Services, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>WI Medical Assistance Program</td>
</tr>
<tr>
<td>1 W Wilson St</td>
</tr>
<tr>
<td>Madison WI 53703</td>
</tr>
<tr>
<td>Medical assistance program.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health and Human Services, US Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Independence Ave SW</td>
</tr>
<tr>
<td>Washington DC 20201</td>
</tr>
<tr>
<td><a href="http://www.hrsa.gov">www.hrsa.gov</a></td>
</tr>
<tr>
<td>Free or low-cost hospital care at Hill-Burton facilities.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MEDICARE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Medicare Contact Center Operations</strong></td>
</tr>
<tr>
<td>PO Box 1270</td>
</tr>
<tr>
<td>Lawrence KS 66044</td>
</tr>
<tr>
<td>Billing and Claims questions. People with questions on Part A and Part B.</td>
</tr>
</tbody>
</table>
**MEDICARE CONTINUED**

**Health & Human Service, US Dept of**

HHS Tips Fraud Hotline  
PO Box 23489  
Washington DC 20026  
(800) 447-8477  
www.hhs.gov  
To report fraud & abuse in programs administered by the the Dept. of Health and Human Services. Inspector General.

**Aging and Long Term Care, WI Board on**

Medigap Helpline  
1402 Pankratz St Ste 111  
Madison WI 53704  
(800) 242-1060  
www.longtermcare.wi.gov  
boaltc@wi.gov  
Medicare problems. Free counseling & service/questions for various health insurance topics.

**MEDIGAP HELPLINE**

**Aging and Long Term Care, WI Board on**

Medigap Helpline  
1402 Pankratz St Ste 111  
Madison WI 53704  
(800) 242-1060  
www.longtermcare.wi.gov  
boaltc@wi.gov  
Medicare problems. Free counseling & service/questions for various health insurance topics.

**Aging & Long Term Care, WI Board on**

Ombudsman Program  
1402 Pankratz St Ste 111  
Madison WI 53704-4001  
(800) 242-1060  
(608) 246-7001 FAX  
www.longtermcare.wi.gov  
boaltc@wi.gov  
Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home, and those who receive funding through the Community Options Program and Family Care.

**MENTAL HEALTH**

**Health Services, WI Dept of**

Client Rights Office  
PO Box 7851  
Madison WI 53707-7851  
1 W Wilson St  
Madison WI 53703  
(608) 266-2717  
dhs.wi.gov  
Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

**National Alliance for the Mentally Ill of Dane County (NAMI)**

United Way Bldg  
2059 Atwood Ave 4th Fl  
Madison WI 53704  
(608) 249-7188  
www.namidanecounty.org  
contact@namidanecounty.org  
Dane County.
# Resource and Referral Information

## Messages

### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
WISCONSIN DEPARTMENT OF AG, TRADE AND CONSUMER PROTECTION  
WEB: datcp.wi.gov  
EMAIL: DATCPHotline@wi.gov

Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.

## Migrant Labor Services

### Workforce Development, WI Dept of
Bureau of Migrant Refugee & Labor Services  
201 E Washington Ave  
Madison WI 53702  
(608) 266-0487  
WISCONSIN DEPARTMENT OF WORKFORCE DEVELOPMENT

State monitor advocate for migrant labor laws, refugee issues.

## Military

### Military Affairs, WI Dept of
2400 Wright St  
Madison WI  53708  
(800) 335-5147  
(608) 242-3000  
WISCONSIN DEPARTMENT OF MILITARY AFFAIRS

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base’s Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch’s Family Support or Community Service Center headquarters listed.

### HQ, Fleet Family Support Program (FFSP)
Naval Support Activity Mid-South  
5722 Integrity Dr  
Millington TN 38085-6000  
(901) 874-5111  
WISCONSIN DEPARTMENT OF MILITARY AFFAIRS

Navy Family Service Center.

### Marine Corps Community Services (MCCS)
Headquarters & Service Battalion,  
1550 Southgate Rd  
Building 29, Rm 305  
Arlington VA  22214  
(703) 614-7171  
WISCONSIN DEPARTMENT OF MILITARY AFFAIRS

Intervention and Treatment Program. Family Advocacy Program
RESOURCE AND REFERRAL INFORMATION

MILITARY CONTINUED

Military One Source
(800) 342-9647
Militaryonesource.mil
Connects to programs & professional services. Referrals to all branches under dept of defense.

Military Affairs, WI Dept of
Military and Family Support
2400 Wright St
Madison WI 53708
(800) 833-6622
www.wisconsinmilitary.org
www.dma.wi.gov
Military and family support. Assistance with all service member support branches.

Distress Calls/Suicide Prevention for Vets-24/7 Hotline
(877) 476-7734
www.usmc-mccs.org
dstressline@usmc.mil

Military websites:
- Army: www.goarmy.com
  (888) 550-ARMY (2769)
- Air Force: www.airforce.com
  (800) 423-USAF (8723)
- Marines: www.marines.com
  (800) MAR-INES (627-4637)
- Navy: www.navy.com
  (800) USA-NAVY (872-6289)

MILK HAULING PERMIT

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov

MINIMUM MARKUP

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4989
datcp.wi.gov
DATCPHotline@wi.gov
Administers minimum markup law, DA has enforcement power.

MINING AND MINERALS

UW Ext Wisconsin Geological Survey
3817 Mineral Point Rd
Madison WI 53705
(608) 262-1705
wgnhs.uwex.edu
Has publications and geologist on staff, for information. They have Wisconsin geological and topical maps.
### MINING AND MINERALS CONTINUED

**Natural Resources, WI Dept of**  
Bureau of Waste Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(888) 936-7463  
dnr.wi.gov  
**General mining questions. Metallic & Nonmetallic mining. Ferrow mining.**

**Justice, WI Dept of**  
Environmental Protection  
17 W Main St  
Madison WI 53707  
(608) 266-1221  
doj.state.wi.us/dis/environmental-protection-unit  
**Air, water, land protection for state of Wisconsin.**

### MOBILE AIR CONDITIONING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Weights & Measures Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942  
datcp.wi.gov  
datcpweightsandmeasures@wi.gov  
**Information on EPA Section 609. ATCP 136 regulates repair practices, acceptable refrigerant recovery and recycling.**

### MOBILE HOME PARKS

(SEE ALSO MANUFACTURED HOMES/DWELLING)

### MOBILE HOMES

(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

### MODULAR HOMES

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53703-8935  
(877) 617-1565  
(608) 266-2122  
dspswi.gov  
**Chapter SPS 320 administration & enforcement.**

### MOLD

**Health Services, WI Dept of**  
Division of Public Health  
1 W Wilson St Rm 150  
PO Box 2659  
Madison WI 53701  
(608) 266-1120  
(608) 266-5817  
dhs.wi.gov  
**Information on control, cleaning of mold, and how it affects health. Lead program (childhood). List of contractors.**
### MONEY MARKETS

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Division of Securities, Registration, &amp; Compliance Bureau</th>
<th>Investigates consumer complaints.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-2139</td>
</tr>
<tr>
<td>North Tower</td>
<td>(608) 261-9555</td>
</tr>
<tr>
<td>PO Box 1768</td>
<td>(800) 452-3328</td>
</tr>
<tr>
<td>Madison WI 53701-1768</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
</tbody>
</table>

### MONEY ORDERS

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>4822 Madison Yards Way</th>
<th>(800) 452-3328</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Tower</td>
<td>(608) 261-9555</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
</tbody>
</table>

### MORTGAGES

**Consumer Financial Protection Bureau, US**

<table>
<thead>
<tr>
<th>PO Box 2900</th>
<th>(855) 411-2372</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinton IA 52733-2900</td>
<td><a href="http://www.consumerfinance.gov">www.consumerfinance.gov</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:info@consumerfinance.gov">info@consumerfinance.gov</a></td>
</tr>
</tbody>
</table>

Educate, enforce and study of Federal consumer financial protection laws. Complaints.

### MORTGAGE COMPANIES

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Division of Banking</th>
<th>Information and complaints.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(800) 452-3328</td>
</tr>
<tr>
<td>North Tower</td>
<td>(608) 261-7578</td>
</tr>
<tr>
<td>PO Box 7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
</tr>
</tbody>
</table>

### Home Equity Info Center (AARP)

<table>
<thead>
<tr>
<th>601 E St NW</th>
<th>(888) 687-2277</th>
</tr>
</thead>
<tbody>
<tr>
<td>Washington DC 20049</td>
<td>Reverse mortgage. Also HUD.</td>
</tr>
</tbody>
</table>

### MOTEL – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

### MOTOR CARRIERS

**Call local State Patrol District Office**

To report companies that transport people (buses, vans) and may be operating unsafely.
### MOTOR HOMES

Transportation, WI Dept of  
Division of Motor Vehicles  
Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
License dealers.  
[dot.wi.gov](http://dot.wi.gov)  
[Dealerlicensingunit@dot.wi.gov](mailto:Dealerlicensingunit@dot.wi.gov)

### MOTOR VEHICLES

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept of  
Division of Motor Vehicles  
Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
License dealers.  
[dot.wi.gov](http://dot.wi.gov)  
[Dealerlicensingunit@dot.wi.gov](mailto:Dealerlicensingunit@dot.wi.gov)

### MOTORCYCLES

Transportation, WI Dept of  
Division of Motor Vehicles  
Dealer & Agent Section  
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910  
(608) 266-1425  
License dealers.  
[dot.wi.gov](http://dot.wi.gov)  
[Dealerlicensingunit@dot.wi.gov](mailto:Dealerlicensingunit@dot.wi.gov)

### MOTORIZED WHEELCHAIR LEMON LAW

Health Services, WI Dept of  
Division of Public Health  
1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(608) 266-1251  
(608) 266-1865  
(888) 947-3529 TTY  
[www.dhs.wi.gov](http://www.dhs.wi.gov)  
Law applies to new three or four wheel scooters for use by people with disabilities.

### MOUND SYSTEMS

Safety and Professional Services, WI Dept of  
4822 Madison Yards Way  
PO Box 2659  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

### MOVING

Agriculture, Trade and Consumer Protection, WI Dept of  
Bureau of Trade  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4989  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
Within Wisconsin, unfair or deceptive practices, storage-self-service. Public warehouse keepers (Trade Bureau).
### MOVED CONTINUED

#### American Moving & Storage Association
Arbitration Program  
2800 Eisenhower Ave Ste 200  
Alexandria VA 22314-4578  
(888) 849-2672  
(703) 683-7410  
www.promover.org  
Certifier of US Professional Movers. Can only help with movers in their conference.

#### Federal Motor Carrier Safety Administration, US
1200 New Jersey Ave SE  
Washington DC 20590  
(800) 832-5660  
www.fmcsa.dot.gov  
Out-of-state movers.

#### Transportation, WI Dept of
4822 Madison Yards Way  
PO Box 7910  
Madison WI 53707-7910  
(608) 264-7447  
(608) 662-2010  
dot.wi.gov  
Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.

### MULTI-LEVEL MARKETING
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

### MUSIC LICENSING

#### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available. Copyright Laws. Trade Division has a list of music licenses.

### MUTUAL FUNDS

#### Financial Institutions, WI Dept of
Division of Securities  
4822 Madison Yards Way  
North Tower  
PO Box 1768  
Madison WI 53701-1768  
(800) 472-4325  
www.wdfi.org
NATIONAL ASSOCIATION OF REMODELING (NARI)

NARI of Madison
5944 Seminole Centre Ct Ste 110
Fitchburg WI 53711
(608) 222-0670
www.narimadison.org
nari@narimadison.org
Trade association of remodeling contractors.

NATIONAL CONSUMERS LEAGUE

National Consumers League
1701 K St NW Ste 1200
Washington DC 20006
(202) 835-3323
ncinet.org
info@ncinet.org
Consumer education programs.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
West Bldg
Washington DC 20590
(888) 327-4236
(800) 424-9153 TTY
safecar.gov
Auto safety hotline.
Auto recalls & safety.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
West Bldg
Washington DC 20590
(888) 327-4236
(800) 424-9153 TTY
safecar.gov
Auto safety hotline.
Auto recalls & safety.

NATURAL RESOURCES, WI DEPT OF

Natural Resources, WI Dept of
1 S Webster St
PO Box 7921
Madison WI 53707-7921
(888) 936-7463
dnr.wi.gov

NEGATIVE OPTION PLANS

(SEE ALSO UNSOLICITED MERCHANDISE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available.

NO CALL

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(888) 382-1222
(608) 224-4999
nocal.wisconsin.gov
DATCPWINoCall@wi.gov
Consumer Sign-Up number.
Wisconsin Telephone Solicitor registration. Wis. Stats. § 100.52 Wis. Adm. Code ATCP 127, subch. V.
### NO CALL CONTINUED

**Federal Trade Commission, US**

Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC  20580  
(888) 382-1222  
(202) 326-2395  
Federal Do Not Call Registry.  
[www.donotcall.gov](http://www.donotcall.gov)

**NOISE**

City Clerk or Police Department.

### NONDELIVERY OF GOODS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

### NON-PROFIT CORPORATIONS

**Financial Institutions, WI Dept of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(800) 452-3328  
(608) 261-7577  
[www.wdfi.org](http://www.wdfi.org)

**Revenue, WI Dept of**

2135 Rimrock Rd  
Madison WI 53713  
PO Box 8902  
Madison WI 53708-8949  
(608) 266-2776  
[revenue.wi.gov](http://revenue.wi.gov)

**NOTARY CLERK**

**Financial Institutions, WI Dept of**

4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 266-8915  
[www.wdfi.org](http://www.wdfi.org)  
DFINotary@wisconsin.gov  
Wis. Stats. Chapter 137. Issues notary public commissions and UCC's.

### NURSERY SCHOOLS

(SEE ALSO CHILD CARE)
### NURSERY STOCK (LANDSCAPE)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4572</td>
<td>Licensing &amp; inspection.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4500</td>
<td>Pesticides/Fertilizers.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPnursery@wi.gov">DATCPnursery@wi.gov</a></td>
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### NURSES

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Board of Nursing</td>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>Inquiries, licensing; includes midwives, complaints.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
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</table>

### Health Services, WI Dept of

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Caregiver Quality</td>
<td>1 W Wilson St</td>
<td>(608) 261-8319</td>
<td>Nurse Aide Registry. Nursing Assistants, complaints, certification.</td>
</tr>
<tr>
<td>PO Box 2659</td>
<td>(608) 266-1865</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2969</td>
<td>dhs.wi.gov</td>
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### NURSING HOMES

(SEE ALSO ASSISTED LIVING FACILITIES)

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<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Services, WI Dept of</td>
<td>Bureau of Quality Assurance</td>
<td>(800) 642-6552</td>
<td>Complaints. Regulates public facilities and quality of care.</td>
</tr>
<tr>
<td></td>
<td>1 W Wilson St</td>
<td>(608) 266-2966</td>
<td></td>
</tr>
<tr>
<td></td>
<td>PO Box 2969</td>
<td>(608) 266-8481</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53701-2969</td>
<td>dhs.wi.gov</td>
<td></td>
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### Aging & Long Term Care, WI Board on

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ombudsman Program</td>
<td>1402 Pankratz St Ste 111</td>
<td>(800) 815-0015</td>
<td>Nursing home complaints. Provides advocacy services to persons age 60 &amp; older who are consumers of long term care programs.</td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
<td>(608) 246-7001 FAX</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.longtermcare.wi.gov">www.longtermcare.wi.gov</a></td>
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</table>

### NUTRITION

(SEE ALSO FOOD)

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>University of Wisconsin</td>
<td>Nutritional Sciences</td>
<td>(608) 262-2727</td>
<td>Information on nutrition.</td>
</tr>
<tr>
<td>1415 Linden Dr Ste 266</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53706</td>
<td><a href="http://www.nutrisci.wisc.edu">www.nutrisci.wisc.edu</a></td>
<td></td>
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</tr>
</tbody>
</table>
### OBEDIENCE SCHOOLS - ANIMALS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

- Advertising & selling practices.

### OCCUPATIONAL SAFETY

**Occupational Safety & Health Administration (OSHA)**  
4802 E Broadway  
Madison WI 53716  
(608) 441-5388  
[www.osha.gov](http://www.osha.gov)

**Occupational Safety and Health Administration (OSHA)**  
Henry Reuss Federal Bldg  
310 W Wisconsin Ave Ste 1180  
Milwaukee WI 53203  
(414) 297-3315  
[www.osha.gov](http://www.osha.gov)

**Occupational Safety and Health Administration (OSHA)**  
1648 Tri Park Way  
Appleton WI 54914  
(920) 723-4521

**Occupational Safety and Health Administration (OSHA)**  
1310 W Clairemont Ave  
Eau Claire WI 54701  
(715) 832-9019

**Labor, US Dept of**  
Occupational Safety and Health Administration  
200 Constitution Ave NW  
Washington DC 20210  
(800) 321-6742 (OSHA)

### OCCUPATIONAL THERAPISTS

**Safety and Professional Services, WI Dept of**  
Bureau of Health Professions  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

- Licensing.
- Number of complaints.
ODOMETER TAMPERING
(SEE ALSO AUTOMOBILES)

Transportation, WI Dept of
Odometer Fraud Unit
4822 Madison Yards Way
PO Box 7910
Madison WI 53709-7910
(608) 267-0482
dot.wi.gov
Investigate both dealer & private tampering.

OFFICE EQUIPMENT AND SUPPLIES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Advertising & selling practices.

OIL
(SEE ALSO PETROLEUM PRODUCTS)

OPEN MEETINGS

Justice, WI Dept of
Office of Open Government
PO Box 7857
Madison WI 53707-7857
(608) 266-2220
doj.state.wi.us/
Open records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Management Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4737
DATCP Notices.

OPEN RECORDS

Justice, WI Dept of
Office of Open Government
PO Box 7857
Madison WI 53707-7857
(608) 266-2220
doj.state.wi.us/
Open records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr 4th Flr
PO Box 8911
Madison WI 53708-8911
(800)224-5023
DATCPPublicRecords@wi.gov
Request for DATCP public records.
OPHTALMOLOGISTS

Safety and Professional Services, WI Dept of
4822 Madison Yards Way (877)617-1565
PO Box 8935 (608)266-2112
Madison WI 53705 dsps.wi.gov

Complaints, licensing rules & practice issues.

OPINIONS (ATTORNEY GENERAL)

Justice, WI Dept of
Division of Legal Services
17 W Main St 6th Fl (608) 266-1221
PO Box 7857 doj.wi.gov
Madison WI 53707-7857

By statute, the AG must, when asked, provide the legislature and designated Wisconsin State government officials with an opinion on legal questions.

OPTICIANS

Opticianedu.org

Opticianry in WI is regulated by the Wisconsin Optometry Board.

American Board of Opticianry
6506 Loisdale Rd, Ste 330 (800) 296-1379
Springfield, VA 22150 (703) 719-5800
abo-ncle.org

OPTOMETRY

Safety and Professional Services, WI Dept of
4822 Madison Yards Way (877) 617-1565
PO Box 8935 (608) 266-2112
Madison WI 53705 dsps.wi.gov

Complaints & Licensing.

ORGAN TRANSPLANTS

UW Organ and Tissue Donation
H4/780 Clinical Science Center (608) 265-0356
450 Science Dr Ste 220 (866) 894-2676
Madison WI 53711 uwotd@uwhealth.org

Organ procurement program.

Organ tissue/eye referrals
ORGANIZED CRIME

Justice, WI Dept of
Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53702
(608) 266-1671
doj.wi.gov

OSHA REGULATIONS
(SEE ALSO OCCUPATIONAL SAFETY)

OSTEOPATHS

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspw.wi.gov

OVERSEAS CRIME VICTIMS

State, US Dept of
Bureau of Consular Affairs
Office of Overseas Citizen Services
2201C St NW
Washington DC 20520-4800
(888) 407-4747 (US or Canada)
(202) 501-4444 (from Overseas)
(202) 647-4000
travel.state.gov

Refer to embassy of that country.
Passport, healthcare, crime, justice process, US resource contacts, local lawyers. (For outside of U.S.). Contact local police to report incident. Contact nearest US Embassy or Consulate. Can help replace stolen passport, contact family & friends; obtain medical care; explain local criminal justice system & address emergency needs; obtain information about your case; provide list of local lawyers who speak English.
## PARDONS

**Governor, WI Office of the**

<table>
<thead>
<tr>
<th>115 E State Capital</th>
<th>(608) 266-1212</th>
<th>As of end of 2012, suspended indefinitely.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7863</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53702</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## PARKS AND RECREATION AREAS

**Tourism, WI Dept of**

<table>
<thead>
<tr>
<th>201 W Washington Ave 2nd Fl</th>
<th>(608) 266-2161</th>
<th>Wisconsin state parks &amp; recreation.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8690</td>
<td>(800) 372-2737</td>
<td>Travel information center, ordering</td>
</tr>
<tr>
<td>Madison WI 53708-8690</td>
<td>(800) 432-8747</td>
<td>brochures and trip ideas.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.travelwisconsin.com">www.travelwisconsin.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:tourinfo@travelwisconsin.com">tourinfo@travelwisconsin.com</a></td>
<td></td>
</tr>
</tbody>
</table>

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>101 S Webster St</th>
<th>(888) 936-7463</th>
<th>State park information and camping</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7921</td>
<td>(608) 266-2181</td>
<td>reservations.</td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
<td>Complaint hotline.</td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

## PASSPORT INFORMATION

**Postal Service, US**

<table>
<thead>
<tr>
<th>Check local telephone directory.</th>
<th>(800) 275-8777</th>
<th>Nearest location, locator for</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(877) 487-2778</td>
<td>passport services offered.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.usps.com">www.usps.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.travel.state.gov">www.travel.state.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
### Patents

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

**Commerce, US Dept of**
Patent & Trademark Office
1401 Constitution Ave NW
Washington DC 20230
(800) 786-9199
(571) 272-1000
www.uspto.gov
usptoinfo@uspto.gov

### Pawn Shops

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

**Peddlers**

*(See Door-to-Door Sales)*

Contact Local Municipal Authorities

### Pension Plans - ERISA

**Labor, US Dept of**
Employee Benefit Security Administration
Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210
(866) 444-3272
(877) 889-5627 TTY
www.dol.gov/ebsa/

**Pension Benefit Guaranty Corp**
1200 K St NW Ste 9429
Washington DC 20005-4026
(202) 326-4000
(800) 400-7242
www.pbgc.gov
mypension@pbgc.gov

**Pepper Spray**

*(See Also Defense Sprays)*

Fact Sheet available.

Information about patents, trademarks, & America Invents Acts.

Posts Pawn Broker forms on website. Call city clerk’s office for forms & information on city ordinances.

Contact Local Municipal Authorities

For information regarding the Employee Retirement Income Security Act (ERISA).

Administers the ERISA if company goes out-of-business, or if pension plan is terminated. PBGC protects the retirement income of nearly 40 million American workers.
### PERMITS

**Wisconsin Small Business Development Center**

Business AnswerLine  
432 N Lake St Rm 423  
Madison WI 53706  
(800) 940-7232  
(608) 263-7794  
[www.wisconsinsbdc.org](http://www.wisconsinsbdc.org)  
[sbdc@uwex.edu](mailto:sbdc@uwex.edu)

Information on state required permits, state tax laws and starting a business in Wisconsin. Should also contact local government as local permits may be required.

**Safety and Professional Services, WI Dept of**

4822 Madison Yards Way  
Madison WI 53705  
(608) 266-2112  
(877) 617-1565  
[dsps.wi.gov](http://dsps.wi.gov)

Information on permits for building and professionals.

**PEST CONTROL OPERATORS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Agriculture Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4548  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPpesticideinfo@wi.gov](mailto:DATCPpesticideinfo@wi.gov)

Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrichemical storage and spill laws.

**Wisconsin Emergency Management**

2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003 (emergency hotline)  
(608) 242-3000  
[emergencymanagement.wi.gov](http://emergencymanagement.wi.gov)

Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.
### Pesticides

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Division of Agrichemical Management</th>
<th>(800) 943-0003</th>
<th>(608) 224-5012</th>
<th>Pesticide Spill Hotline (after hours). Pesticide Spill (7:45am to 4:30pm M.-F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-5296</td>
<td></td>
<td>Landscape pesticide advance notice registry.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4548</td>
<td>(608) 224-4529</td>
<td>Lawn Care Services Pesticide Misuse Complaint</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:DATCPpesticideinfo@wi.gov">DATCPpesticideinfo@wi.gov</a></td>
<td></td>
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</tr>
</tbody>
</table>

### Military Affairs, WI Dept of

**Wisconsin Emergency Management**

<table>
<thead>
<tr>
<th>2400 Wright St</th>
<th>(800) 943-0003</th>
<th>(608) 242-3000</th>
<th>24-Hr Hotline Emergency-hazardous materials.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7865</td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53707-7865</td>
<td>emergencymanagement.wi.gov</td>
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</table>

### Pet Ownership

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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</tr>
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</table>

### Local Sheriff, Humane Officer or Police

**Wisconsin Sheriffs and Deputy Sheriffs Association**

<table>
<thead>
<tr>
<th>6737 W Washington St Ste 4210</th>
<th>(414) 488-3906</th>
<th>FAX: (414) 246-7704</th>
<th>Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney’s. Humane issues, animals starving, mistreated.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee WI 53214</td>
<td><a href="http://www.wsdsa.org">www.wsdsa.org</a></td>
<td></td>
<td></td>
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</table>

### Pet Stores

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Advertising &amp; selling practices.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
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</table>

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Dog Seller Program. Licensing and complaint information.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
</tbody>
</table>
### PETROLEUM PRODUCTS

**(SEE ALSO FUEL AND GASOLINE)**

**Agriculture, Trade and Consumer Protection, WI Dept of**
Weights and Measures Bureau  
Storage Tank Regulations/Petroleum Tank Inspections  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office. Must be reported within 24 hrs. Measurement problems.

---

**Military Affairs, WI Dept of**
Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3232  
[emergencymanagement.wi.gov](http://emergencymanagement.wi.gov)

Emergency hazardous materials.

---

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942  
[datcp.wi.gov](http://datcp.wi.gov)  
[datcpweightsandmeasures@wi.gov](mailto:datcpweightsandmeasures@wi.gov)

LP gas company selling practices and meter training.

### PHARMACY

**Safety and Professional Services, WI Dept of**
Pharmacy Examining Board  
48822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)

Licensing; including pharmacies, distributors and manufacturers. Pharmacists licensed. Complaint information.

---

### PHONEBUSTERS

**The Canadian Anti-fraud Call Center**  
PO Box 686  
North Bay Ontario P1B 8J8  
(888) 495-8501  
[www.phonebusters.com](http://www.phonebusters.com)  
[info@antifraudcentre.ca](mailto:info@antifraudcentre.ca)

Educates public about fraudulent telemarketing, advance fee fraud, internet fraud and ID theft companies.
### PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

Advertising and selling practices.

### PHYSICAL THERAPISTS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

Licensing.  
Complaint information.

### PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

Licensing.  
Complaint information.

### PLANTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4500</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPagriculture@wi.gov">DATCPagriculture@wi.gov</a></td>
</tr>
</tbody>
</table>

Regulatory issues, licensing, shipping/export, nurseries, seed labelers, ginseng, Christmas Trees and other crops.

### PLAT REVIEW

**Administration, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 E Wilson St 9th Fl</td>
<td>(608) 266-3200</td>
<td>doa.wi.gov</td>
</tr>
<tr>
<td>PO Box 1645</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## PLUMBING

**Safety and Professional Services, WI Dept of**  
Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov  
Code compliance & licensing only. If workmanship complaint, should contact local building inspector  
Credentialing Unfair trade practices.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Home Improvement, ATCP 110.

## PODIATRIST

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(877)617-1565  
(608)266-2112  
dspsi.wi.gov  
Licensed. Number of complaints, rules & practice questions for applicants.

## POISON – CALL 911

**Call 9-1-1**

**American Association of Poison Control Centers**  
515 King St Ste 510  
Alexandria VA 22314  
(800) 222-1222  
(703) 894-1858  
www.aapcc.org  
PoisonHelp.org  
info@aapcc.org  
Supports the nation’s 55 poison centers in their efforts to prevent and treat poison exposure. Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

**Wisconsin Poison Center**  
PO Box 1997 Ste C660  
Milwaukee WI 53201-1997  
(800) 222-1222  
www.wisconsinpoison.org  
Goes to caller’s state general poison information and emergencies. 24-hour poison information for all individuals in Wisconsin.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Packaging & labeling.
**POLICE/SHERIFF DEPARTMENT**

**Wisconsin Sheriffs and Deputy Sheriffs Association**
6737 W Washington St
Ste 4210
Milwaukee, WI 53214
(414) 488-3906
www.wdsda.org
wsdsa.org/directory.php
Directory of all Sheriffs and Deputy Sheriffs.

**Justice, WI Dept of**
Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857
(608) 266-1671
doj.wi.gov
Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.

**POLLUTION**
*(SEE ALSO WASTE CONTROL)*

**Natural Resources, WI Dept of**
Air Program
101 S Webster St
PO Box 7921
Madison WI 53703
(608) 266-2856
(888) 936-7463
dnr.wi.gov/air
Air pollution complaints. Regional offices handle complaints.

**Natural Resources, WI Dept of**
Bureau of Waste Management
PO Box 7921
Madison WI 53707
(262) 884-2342
(800) 943-0003
dnr.wi.gov
Hazardous material/waste spills, information.

**Natural Resources, WI Dept of**
Water Resource Management
101 South Webster St
PO BOX 7921
Madison WI 53707
(608) 266-7768 (general DNR #)
(888) 936-7463
(800) 847-9367 Violation hotline
dnr.wi.gov
Water, streams, rivers, not drinking water.
PORNOGRAPHY

Local Postal Service

usps.com/forms/ps1500pdf
To avoid receiving sexually oriented mail, fill out Form 1500, which is available at individual’s local post office or online.

Local City Clerk

Check local telephone directory for address and telephone number. City ordinance.

Justice, WI Dept of

Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
(608) 266-1671
doj.wi.gov

POSTAL INSPECTORS

Postal Inspection Service, US
Criminal Investigations Service Center
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-3255
(877) 876-2455
(800) 275-8777
postalinspectors.uspis.gov
Mail service issues, mail theft or ID theft, mail fraud & customer support.

Postal Crime Hotline
Attn: Hotline USPS OIG
1735 North Lynn St
Arlington, VA 22209-2020
(877) 876-2455
www.uspsoig.gov
Fraud, waste, misconduct within the Postal Service.

Postal Zip Information

(800) 275-8777
www.usps.com
General information.

POULTRY

SEE ALSO FOOD

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison, WI 53708-8911
(800) 422-7128
datcp.wi.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**POWER OF ATTORNEY**

(SEE ALSO LAWYER REFERRAL SERVICES)

**Health Services, WI Dept of**

Division of Public Health

Attn: POA

1 W Wilson St

PO Box 2659

Madison WI 53701-2659

(608) 266-2536

dhs.wi.gov

Advanced directive forms available

online or upon written request. Send

SASE with request.

**POWER TOOLS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr

PO Box 8911

Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov

DATCPHotline@wi.gov

Tool safety.

**PRENEED SELLERS**

(SEE CEMETERIES)

**PREPAID MAINTENANCE LIEN**

**Financial Institutions, WI Dept of**

4822 Madison Yards Way

North Tower

Madison WI 53705

(800) 452-3328

(608) 261-9555

www.wdfi.org

Escrow/bond requirements, Wis.

Stats. § 779.87(3).

**PRE-RECORDED MESSAGES**

(SEE ALSO TELEPHONE)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr

PO Box 8911

Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov

DATCPHotline@wi.gov

Fact Sheet available. Robocalls.

**PRESCRIPTIONS**

**Safety and Professional Services, WI Dept of**

4822 Madison Yards Way

Madison WI 53708-8935

(877) 617-1565

(608) 266-2112

dsps.wi.gov

Prescription Drug Monitoring Program (PDMP).
### PRICE COMPARISON ADVERTISING

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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### PRICE DISCREPANCIES

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<thead>
<tr>
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<tbody>
<tr>
<td>Weights and Measures Bureau</td>
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<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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### PRICE FIXING

<table>
<thead>
<tr>
<th>Justice, WI Dept of</th>
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<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
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<tr>
<td>PO Box 7857</td>
</tr>
<tr>
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### PRICE MARKUP

(SEE ALSO MINIMUM MARKUP)

### PRICE SCANNING

<table>
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<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708</td>
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### PRISONS

(SEE ALSO CORRECTIONS, WI DEPT OF)

<table>
<thead>
<tr>
<th>Corrections, WI Dept of</th>
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<tbody>
<tr>
<td>3099 E Washington Ave</td>
</tr>
<tr>
<td>PO Box 7925</td>
</tr>
<tr>
<td>Madison WI 53707-7925</td>
</tr>
</tbody>
</table>
**PRIVACY**

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Information available online.

**Privacy Rights Clearinghouse**  
3033 Fifth Ave Ste 223  
San Diego CA 92103  
(619) 298-3396  
www.privacyrights.org  
Non profit that empowers individuals to protect their privacy by providing one-to-one assistance, creating educational publications & advocating for consumer-friendly policy.

**PRIVATE DETECTIVES AND AGENCIES**

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov  
Licensing. Number of complaints.

**PRIVATE FOUNDATIONS**

**Justice, WI Dept of**  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
doj.wi.gov  
Original tax form 990 filed with Revenue. Copies are filed in WI Dept of Justice. IRS requirement.

**PRIZE OFFERS**

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(608) 224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

**PROBATE, WILLS, ESTATES**  
(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

**State Bar of Wisconsin**  
5302 Eastpark Blvd  
Madison WI 53718  
(800) 362-9082  
(608) 257-4666  
www.wisbar.org/forpublic/ineedinfoatin/pages/publications.aspx  
Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.

**Health Services, WI Dept of**  
Division of Public Health  
Attn: POA  
1 W Wilson St  
PO Box 2659  
Madison WI 53701  
(608) 266-2536  
dhs.wi.gov  
Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.
### Product Safety

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Contact:** (800) 422-7128, datcp.wi.gov, DATCPHotline@wi.gov
- **Services:** Complaints, Advertising and packaging.

**Consumer Product Safety Commission, US**

- **Address:** 4330 E West Hwy, Bethesda MD 20814
- **Contact:** (800) 638-2772, www.cpsc.gov
- **Mission:** Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standards activities, regulation and enforcement.

**Public Interest Research Group, US (PIRG)**

- **Address:** The Federation of State PIRGS, 1543 Wazee St Ste 460, Denver, CO 80202
- **Contact:** (303) 801-0582, (800) 838-6554, www.uspirg.org
- **Purpose:** US PIRG is an advocate for the public interest.

**Safe Kids Worldwide**

- **Address:** 1255 23rd St NW Ste 400, Washington DC 20037-1151
- **Contact:** (202) 662-0600, www.safekids.org
- **Mission:** Help prevent accidental childhood injury.

**www.recalls.gov**

- **Contact:** (800) 638-2772, www.recalls.gov, info@cpsc.gov
- **Services:** A one-stop shop for US Government recalls.

**Transportation, WI Dept of**

- **Address:** 4822 Madison Yards Way, Madison WI 53705
- **Contact:** (608) 266-1425, dot.state.wi.us
- **Services:** Child safety seats.
PRODUCT SAFETY CONTINUED

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
West Bldg
Washington DC 20590
(800) 327-4236
(888) 424-9153  TTY
www.safercar.gov
Auto Safety Hotline.
Auto recalls & safety. Crash ratings, car seat laws & guidelines, complaints and defects.

US Food & Drug Administration - Madison
700 Regent St Ste 202
Madison WI 53715
(608) 264-5332
www.fda.gov

Food & Drug Administration - Milwaukee
2675 N Mayfair Rd Ste 200
Milwaukee WI 53226-1305
(414) 326-3960
www.fda.gov

Food & Drug Administration - Green Bay
211 N Broadway #202
Green Bay WI 54303
(920) 433-3924
www.fda.gov

Food & Drug Administration - National
10903 New Hampshire Ave
Silver Spring MD 20903
(888) 463-6332
www.fda.gov

PROFIT-SHARING PLANS
(SEE ALSO PENSION PLANS)

PROPANE GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4942
datcp.wi.gov
DATCPWeightsAndMeasures@wi.gov
For weights and measures price accuracy.
PROPERTY ASSESSMENTS

Local city clerk

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal. The Dept. of Revenue publishes the name of each municipality’s assessor and contact information at: www.revenue.wi.gov/DORPublications/assrlist.pdf

PROPERTY TAX RELIEF

Revenue, WI Dept of
2135 Rimrock Rd
PO Box 8971
Madison WI 53708-8971
(608) 266-2772
revenue.wi.gov

Tax relief credits.

PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspw.wi.gov

Licensing of psychiatrists.
Complaint information.

PUBLIC ACCOUNTANTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspw.wi.gov

Certified Public Accountants.
Complaint information.

PUBLIC DEFENDER – ADMINISTRATION DIVISION

Wisconsin State Public Defender
Administration Division
17 S Fairchild St 3rd Fl
Madison WI 53703
(608) 266-9150
(608) 266-0087
www.wisspd.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.
### PUBLIC INSTRUCTION

**Public Instruction, WI Dept of**

Public Education  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800) 441-4563  
(608) 266-3390

State education agency for Wisconsin.

**Justice, WI Dept of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857  
(608) 267-2220

Wis Statute 19.31 to 19.39 Wis Public Records Law

### PUBLIC RECORDS (ACCESS TO)

**Public Service Commission, WI**

4822 Madison Yards Way  
PO Box 9100  
Madison WI 53705  
(888) 816-3831  
(608) 266-5481

Utility complaint mediation and information.

### PUBLIC SERVICE COMMISSION (SEE ALSO UTILITIES)

**Public Service Commission, WI**

4822 Madison Yards Way  
PO Box 9100  
Madison WI 53705  
(888) 816-3831  
(608) 266-5481

Utility complaint mediation and information.

### PUBLIC WAREHOUSE KEEPERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4989

### PUBLISHING

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128

Fact Sheet available.

### PURCHASE MADE OVERSEAS (SEE ALSO OVERSEAS CRIME VICTIMS)

### PYRAMID SCHEMES (SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)
QUACKERY - MEDICAL

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison, WI 53708-8911

Fact sheet available.
**RADIATION ISSUES**

**Health Services, WI Dept of**
1 W Wilson St
Madison WI 53703
(608) 266-1865
dhs.wi.gov

**RADON**

**Health Services, WI Dept of**
1 W Wilson St
PO Box 2659
Madison WI 53703
(888) 569-7236
dhs.wi.gov

**Statewide radon information. Radon test kits.**

**RAFFLES**

(SEE ALSO CONTESTS)

**Administration, WI Dept of**
Division of Gaming
3319 W Beltline Hwy 1st Fl
Madison WI 53708-8941
(608) 270-2552
doa.wi.gov

**Charitable raffles.**

**RAILROADS**

**Commissioner of Railroads, Office of**
Railroad Safety
4822 Madison Yards Way
Madison WI 53705
(608) 261-8221
ocr.wi.gov

**General railroad regulations, crossing conditions, repair and safety.**

**Transportation, WI Dept of**
Bureau of Railroads and Harbors
4822 Madison Yards Way
Madison WI 53705
(608) 266-0189
dot.wi.gov

**Wis. Stats. §§ 85**
## REAL ESTATE

### Safety and Professional Services, WI Dept of

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<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
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<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
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<td>Real estate disclosure law, whether</td>
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<tr>
<td></td>
<td></td>
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<td>sold by realtors or owners.</td>
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<td>Complaint information.</td>
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### Wisconsin Realtor's Association

<table>
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<th>Email</th>
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<tr>
<td>4801 Forest Run Rd Ste 201</td>
<td>(608) 241-2047</td>
<td>wra.org</td>
<td>Sells standard landlord/ tenant</td>
</tr>
<tr>
<td>Madison WI 53704-7337</td>
<td>(800) 279-1972</td>
<td><a href="mailto:wra@wra.org">wra@wra.org</a></td>
<td>lease and other property</td>
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<td>management forms.</td>
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## REBATES

### Agriculture, Trade and Consumer Protection, WI Dept of

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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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## RECALLS

### National Highway Traffic Safety Administration (NHTSA)

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<tr>
<td>1200 New Jersey Ave SE</td>
<td>(888) 327-4236</td>
<td></td>
<td>Auto recalls.</td>
</tr>
<tr>
<td>West Bldg</td>
<td>(800) 424-9153 TTY</td>
<td><a href="http://www.safercar.gov">www.safercar.gov</a></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20590</td>
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### Consumer Product Safety Commission, US

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>4330 E West Hwy</td>
<td>(800) 638-2772</td>
<td><a href="http://www.cspc.gov">www.cspc.gov</a></td>
<td>Regulations, laws and standards</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td>(301) 504-0025</td>
<td><a href="http://www.recalls.gov">www.recalls.gov</a></td>
<td>and list of safety household</td>
</tr>
<tr>
<td></td>
<td></td>
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<td>products on recall.</td>
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### RECREATION

**Natural Resources, WI Dept of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 266-2621  
[dnr.wi.gov](http://dnr.wi.gov)  
**Information - general, fishing, hunting, camping, parks, boating, ski trails, & ATV/UTV.**

---

**Tourism, WI Dept of**

201 W Washington Ave  
Madison WI 53703  
(800) 432-8747  
(608) 266-2161  
[www.travelwisconsin.com](http://www.travelwisconsin.com)  
**Wisconsin State Parks, vacation destinations and event listing.**

### RECREATIONAL VEHICLES

**Transportation, WI Dept of**

Motor Vehicle Division  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
**Dealers license.**

### RECYCLERS

**Associated Recyclers of Wisconsin (AROW)**

PO Box 54  
Stevens Pt, WI 54481  
(715) 343-0722  
[www.arow-online.org](http://www.arow-online.org)  
**AROW is a non-profit association that provides statewide proactive leadership on waste reduction and recycling through education, advocacy, collaboration, programs and services.**

---

**Natural Resources, WI Dept of**

Waste and Materials Management Program  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 267-7550  
[dnr.wi.gov/topic/recycling](http://dnr.wi.gov/topic/recycling)

### REFINANCING COMPANIES

*(SEE ALSO MORTGAGE COMPANIES)*

### REFERRAL SELLING

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
**ATCP 121.**

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: DATCPHotline@wi.gov
## REFRIGERANT
(SEE ALSO MOBILE AIR CONDITIONING)

### REFUND POLICIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<th>Location</th>
<th>Phone</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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## REMODELING
(SEE ALSO HOME IMPROVEMENT)

### RENT ABATEMENT
(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Fitchburg</td>
<td>(608) 270-4200</td>
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<tr>
<td>Madison Building Inspection</td>
<td>(608) 266-4551</td>
<td></td>
</tr>
<tr>
<td>Kenosha</td>
<td>(262) 653-4263</td>
<td></td>
</tr>
<tr>
<td>Milwaukee Building Inspection</td>
<td>(414) 286-2268</td>
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<tr>
<td>Wausau</td>
<td>(715) 261-6180</td>
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## RENT-TO-OWN

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Location</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(800) 452-3328</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td>North Tower</td>
<td>(608) 261-9555</td>
<td></td>
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<tr>
<td>Madison WI 53705</td>
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## RENTING
(SEE ALSO LANDLORD/TENANT)

<table>
<thead>
<tr>
<th>Type</th>
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<tr>
<td>Commercial</td>
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<tr>
<td>Residential</td>
<td>Portions of Chapter 704.</td>
<td>Contact an attorney.</td>
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<td></td>
<td>Residential</td>
<td>See LANDLORD/TENANT.</td>
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## REPOSSESSION OF FINANCED GOODS
(SEE ALSO FINANCIAL INSTITUTIONS)

**Financial Institutions, WI Dept of**

<table>
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<tr>
<td>North Tower</td>
<td>(800) 452-3328</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53705</td>
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## RESPIRATORY CARE PRACTITIONERS

**Safety and Professional Services, WI Dept of**

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<tr>
<td>Madison WI 53708-8935</td>
<td>(608) 266-2112</td>
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<td>Complaints.</td>
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</table>
RESTAURANT
(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr (608) 224-4700 License of restaurants, mobile
PO Box 8911 datcp.wi.gov restaurants, temporary restaurants.
Madison WI 53708-8911 Restaurant permit, vending
machines, sanitation and
certification of food managers.

RESTROOMS
(SEE ALSO SANITARY FACILITIES)

RETIREMENT PLANS
(SEE ALSO PENSION PLANS)

RETIREMENT HOMES
(SEE ALSO ELDERLY)

Board on Aging & Long Term Care
1402 Pankratz St. Ste 111 (800) 815-0015 Ombudsman Help Line.
Madison WI 53704 (800) 242-1060 MEDIGAP Help Line.
dhs.wisconsin.gov/aging/ longtermcare.state.wi.us

Health Services, WI
Department of
Division of Quality Assurance (800) 642-6552 Ombudsman Help Line.
1 W Wilson St (800) 266-8481 MEDIGAP Help Line.
Madison, WI 53703

RETURN POLICIES
(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

REVENUE, WISCONSIN DEPT. OF
(SEE ALSO TAX)

Revenue, WI Dept of
2135 Rimrock Rd (608) 266-2772 Individuals.
Madison WI 53713 revenue.wi.gov Businesses.
PO Box 8949
Madison WI 53708-8949

Wisconsin Department of Agriculture, Trade
and Consumer Protection (DATCP) (800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
REVERSE MORTGAGES
(SEE ALSO MORTGAGES)

ROAD CONDITIONS
(SEE ALSO TOURISM)

RUNAWAY HOTLINE
National Runaway Safeline
3141 B N Lincoln Ave
Chicago IL  60657
(773) 880-9860 Assistance if youth is in crisis.
(800) RUN-AWAY
www.1800runaway.org

RUSTPROOFING
(SEE ALSO AUTOMOBILES)
## SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Licensing and complaints for business, health and trade professions. Boxing/MMA, Manufactured Homes, Division of Industry Services Programs.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
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<tr>
<td>Madison WI 53705</td>
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## SALES TAX

*(SEE ALSO TAX)*

## SALVAGE DEALERS

**Transportation, WI Dept of**

<table>
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<th>Address</th>
<th>Phone Numbers</th>
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<tr>
<td>Dealer Section</td>
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<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
<td>dot.wi.gov</td>
<td>License required.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
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## SAVINGS AND LOAN COMMISSION

*(SEE ALSO BANKS)*

**Financial Institutions, WI Dept of**

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<th>Address</th>
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<tr>
<td>Division of Banking</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(800) 452-3328</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>Inquiries regarding state chartered saving &amp; loan institutions only. Regulates practices of savings and loans.</td>
</tr>
<tr>
<td>North Tower</td>
<td>(608) 261-7578</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7876</td>
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**Comptroller of the Currency, Office of**

<table>
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<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Customer Assistance Group</td>
<td></td>
<td></td>
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<tr>
<td>Houston, TX 77010</td>
<td>(800) 877-8339 TTY</td>
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## SCALPING

*(SEE ALSO TICKET SCALPING)*

## SCANNING

*(SEE ALSO PRICE SCANNING)*
### SCHOOLS

(SEE ALSO BUSING - SCHOOL)

<table>
<thead>
<tr>
<th><strong>DSPS Educational Approval Program (formerly the Educational Approval Board)</strong></th>
<th>1400 E Washington Ave Rm 112 Madison WI 53703</th>
<th>(608) 266-2122</th>
<th>dsp.wi.gov</th>
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<tbody>
<tr>
<td></td>
<td><a href="mailto:DSPSEAP@wi.gov">DSPSEAP@wi.gov</a></td>
<td>Inspects &amp; approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12).</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Transportation, WI Dept of</strong></th>
<th>Motor Vehicle Division 4822 Madison Yards Way PO Box 7920 Madison WI 53705</th>
<th>(608) 264-7495 (608) 264-7049</th>
<th>dot.wisconsin.gov <a href="mailto:dotdrvrtrnschool@dot.wi.gov">dotdrvrtrnschool@dot.wi.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Inspects &amp; approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12).</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **Local School Board** | Check blue pages of local telephone directory. | Public K through 12. Contact local school administrative offices or search on internet for local phone number and names of school board members. |

<table>
<thead>
<tr>
<th><strong>Workforce Development, WI Dept of</strong></th>
<th>Bureau of Apprenticeship Standards 201 E Washington Ave Rm E100 PO Box 7972 Madison WI 53707</th>
<th>(608) 266-3332</th>
<th>dwd.wi.gov/apprenticeship</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Inquires relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Public Instruction, WI Dept of</strong></th>
<th>Bureau of School Mgmt Services Team Federal Aid &amp; Audit Section 125 S Webster St Madison WI 53703</th>
<th>(608) 266-3390 (800) 441-4563</th>
<th>dpi.wi.gov/sms</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>School busing Initial contact. Local school district federal aid.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### SCHOOLS CONTINUED

**Wisconsin Technical College System**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>4622 University Ave</td>
<td>(608) 266-1207</td>
<td>General number. Information about Wisconsin’s 16 technical colleges,</td>
</tr>
<tr>
<td>PO Box 7874</td>
<td>(608) 267-2483 TTY</td>
<td>apprenticeship, financial aid &amp; college contacts.</td>
</tr>
<tr>
<td>Madison WI 53707-7874</td>
<td><a href="http://www.wtcsystem.edu">www.wtcsystem.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

**Higher Educational Aids Board**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>131 W Wilson 902</td>
<td>(608) 267-2206</td>
<td>State agency responsible for financial aid system, grant management and</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>heab.wi.gov</td>
<td>oversight of Wisconsin’s scholarship and loan programs.</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:heabmail@wisconsin.gov">heabmail@wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**SECOND-HAND SHOPS**

(SEE ALSO PAWN SHOPS)

**SECRET SERVICE**

**Secret Service, Madison**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>660 W Washington Ave Ste 305</td>
<td>(608) 264-5191</td>
<td>US Secret Service is a federal law enforcement agency with headquarters</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://www.secretservice.gov">www.secretservice.gov</a></td>
<td>in Washington DC and more than 150 offices throughout the US and abroad.</td>
</tr>
</tbody>
</table>

**Secret Service, Milwaukee**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>517 E Wisconsin Ave Rm 572</td>
<td>(414) 297-3587</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SECRET WARRANTIES**

(SEE ALSO WARRANTIES)

**SECRETARY OF STATE, WI OFFICE OF**

**Secretary of State, WI Office of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>B41 West State Capitol</td>
<td>(608) 266-8888 (press 3)</td>
<td>Main number &amp; public records.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608) 266-5503</td>
<td>Budget &amp; personnel.</td>
</tr>
<tr>
<td>PO Box 7848</td>
<td>sos.state.wi.us</td>
<td>Apostilles &amp; Authentications.</td>
</tr>
<tr>
<td>Madison WI 53707-7848</td>
<td><a href="mailto:statesec@sos.state.wi.us">statesec@sos.state.wi.us</a></td>
<td>Publication of State laws.</td>
</tr>
</tbody>
</table>
SECURITIES

Financial Institutions, WI Dept of
Division of Securities
4822 Madison Yards Way (608) 266-2139
North Tower (608) 261-9555
Madison WI 53705 (800) 472-4325 (Option 3)
For persons seeking investor
www.wdfi.org
For persons seeking protection regarding legitimacy or
legality of securities or franchise
investment. Jurisdiction:
Controls fraud and
misrepresentation in securities and
franchise transactions. Licenses all
dealers, agents and advisors, and
makes appropriate rules and
regulations in public interest. Must
approve all advertising of securities
before they can be circulated.

Securities Exchange Commission, US
175 W Jackson Blvd Ste 1450 (800) 732-0330
Chicago IL 60604 (312) 353-7390
www.sec.gov
chicago@sec.gov
Federal toll free.

SECURITY DEPOSIT
(SEE ALSO LANDLORD/TENANT)

SELF DEFENSE
(SEE ALSO DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS
Contact an attorney. Auto repair law
does not apply.

SENIORS
(SEE ALSO ELDERLY)
## SEPTIC SYSTEM COMPLAINTS

**Safety and Professional Services, WI Dept of**  
Division of Industry Services - Plumbing Products  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
Complaints involving septic system installation. Approval of septic additives.

## Natural Resources, WI Dept of  
101 S Webster St  
Madison WI 53703  
(888) 936-7463  

## SEXUAL OFFENDER REGISTRY  
**Justice, US Dept of**  
950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202) 514-2000  
[nsopw.gov](http://nsopw.gov)  
National sex offender public website.

## SHERIFF DEPARTMENTS  
**Wisconsin Sherriffs and Deputy Sherriffs Association**  
6737 W Washington St  
Suite 4210  
Milwaukee, WI 53214  
(414) 488-3906  
[www.wesda.org](http://www.wesda.org)  
[wsdsa.org/directory.php](http://wsdsa.org/directory.php)  
Directory of Sherriffs and Deputy Sherriffs.

## Justice, WI Dept of  
Division of Criminal Investigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577  
(608) 266-1671  
[doj.wi.gov](http://doj.wi.gov)  
Complaints regarding misconduct in office only.

## Secret Service, US  
Milwaukee Field Office  
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414) 297-3587

## Secret Service, US  
Madison Field Office  
660 W Washington Ave Ste 305  
Madison, WI 53703  
(608) 264-5191
**SILVER**

**Financial Institutions, WI Dept of**

Financial Institutions, WI Dept of
Securities
4822 Madison Yards Way
Madison WI 53705
(800) 472-4325 Licensing.
(608) 266-1064 Examiner of the day.
(608) 266-3434
(608) 266-2139
www.wdfi.org

**Commodities Futures Trading Commission, US**

Commodities Futures Trading Commission, US
Three Lafayette Center
1155 21st St NW
Washington DC 20581
(866) 366-2382
(202) 418-5000
(202) 418-5521 FAX
www.cftc.gov

**SLAMMING**

(SEE ALSO TELECOMMUNICATIONS)

Unauthorized switching of long distance telephone service.

**SMALL BUSINESS**

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

Small Business Administration, WI
740 Regent St Ste 100
Madison WI 53715
(608) 441-5263
www.sba.gov
answerdesk@sba.gov

Small Business Administration, WI
310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203
(414) 297-3941
www.sba.gov
answerdesk@sba.gov
SMALL BUSINESS CONTINUED

Small Business Administration, US
409 3rd St SW  (800) 827-5722
Washington DC 20416(800) 695-2955 (Disaster Loans)
www.sba.gov
answerdesk@sba.gov

Administration, WI Dept of
Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program
101 E Wilson St 9th Floor (608) 267-9550
PO Box 7970  (608) 267-0600 (Fax)
Madison WI 53707 wisdp.wi.gov

Natural Resources, WI Dept of
Small Business Environmental Assistance Program
(855) 889-3021
(608) 266-2621
(608) 267-6817
dnr.wi.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

Judicial Commission, WI
110 E Main St Rm 700 (608) 266-7637
Madison WI 53703 wiscourts.gov/courts/comites/judicialcommission/complaintform.pdf

Small Claims Court Numbers wicourts.gov
Check blue pages in local telephone directory.
### SMOKE ALARMS
(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Smoke and carbon monoxide alarm requirements.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison, WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
<td></td>
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</tbody>
</table>

### SMOKING

<table>
<thead>
<tr>
<th>Wisconsin Department of Health Services</th>
<th>1 W Wilson St</th>
<th>(608) 266-1865</th>
<th>Smoking data. Tobacco quit line 24/7.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison, WI 53703</td>
<td>(800) Quit Now</td>
<td></td>
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</tr>
</tbody>
</table>

### SNOWMOBILES
(SEE ALSO RECREATIONAL VEHICLES)

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Manufacturer defect.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
<th>101 S Webster St</th>
<th>(888) 936-7463</th>
<th>Snowmobile safety programs ATV &amp; snowmobile registration.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53703</td>
<td>(608) 266-2621</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://dnr.wi.gov">dnr.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### SOCIAL SECURITY
(SEE ALSO ELDERLY)

<table>
<thead>
<tr>
<th>Social Security Administration, US</th>
<th>Office of Public Inquiries</th>
<th>1100 West High Rise</th>
<th>(800) 269-0271</th>
<th>Fraud line.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>6401 Security Blvd</td>
<td>(800) 772-1213</td>
<td>Number of free publications available.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Baltimore MD 21235</td>
<td><a href="http://www.ssa.gov">www.ssa.gov</a></td>
<td>Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Local office information via automated service.</td>
</tr>
</tbody>
</table>

### SOCIAL WORKERS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Licensing.</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Madison, WI 53705</td>
<td>(608) 266-2112</td>
<td>Complaint information.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
## SODA WATER BEVERAGE

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade Practices Bureau</td>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4925</td>
<td>Price discrimination.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

## SOLAR ENERGY

**Focus on Energy, WI**

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Website</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Focus on Energy</td>
<td>1 S Pinckney St Ste 340</td>
<td>(800) 762-7077</td>
<td>focusonenergy.com</td>
<td>Solar info packet available.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td><a href="mailto:focusinfo@focusonenergy.com">focusinfo@focusonenergy.com</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Housing and Economic Development Authority (WHEDA), WI

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 700</td>
<td>(608) 266-7884</td>
<td><a href="http://www.wheda.com">www.wheda.com</a></td>
<td>Low interest home improvement loans.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(800) 334-6873</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 1728</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53701-1728</td>
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</table>

611 W National Ave Ste 110

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Email</th>
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<tbody>
<tr>
<td>Milwaukee WI 53204</td>
<td>(800) 628-4833</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(414) 227-4039</td>
<td></td>
</tr>
</tbody>
</table>

## SOLICITATIONS

*(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)*

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Brochures available: Home Solicitation, sales in hotel rooms, fairs, telephone, mailings.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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## SPEECH PATHOLOGISTS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Licensed.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
<td>Complaint information.</td>
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</tbody>
</table>

## SPACE HEATERS/STOVES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Contact Details</th>
<th>Phone Number</th>
<th>Website</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td><strong>SPAM</strong></td>
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<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
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<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td></td>
<td>Unauthorized e-mail messages.</td>
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<tr>
<td><strong>Federal Trade Commission (FTC), US</strong></td>
<td></td>
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<tr>
<td>Consumer Response Center</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(877) 382-4357</td>
<td></td>
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<tr>
<td>Washington DC 20580</td>
<td>(202) 326-3300</td>
<td></td>
<td></td>
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<td></td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:spam@uce.gov">spam@uce.gov</a></td>
<td></td>
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<tr>
<td><strong>North American Securities Administrators Association Inc (NASAA)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>750 First St NE Ste 1140</td>
<td>(202) 737-0900</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20002</td>
<td><a href="http://www.nasaa.org">www.nasaa.org</a></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Investments.</td>
<td></td>
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<tr>
<td><strong>Securities &amp; Exchange Commission, US</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>100 F St NE</td>
<td>(888) 732-6585</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20549-0213</td>
<td>(800) 732-0330</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td><a href="http://www.sec.gov">www.sec.gov</a></td>
<td></td>
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<tr>
<td></td>
<td><a href="mailto:enforcement@sec.gov">enforcement@sec.gov</a></td>
<td></td>
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</tr>
<tr>
<td><strong>Postal Inspection Service, US</strong></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Criminal Investigations Service Center</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATTN: Mail Fraud</td>
<td>(877) 876-2455</td>
<td></td>
<td></td>
</tr>
<tr>
<td>433 W Harrison St Rm 3255</td>
<td>postalinspectors.uspis.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chicago IL 60699-3255</td>
<td>Online complaint form on website</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Mail fraud.</td>
<td></td>
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<tr>
<td><strong>Food and Drug Administration (FDA), US</strong></td>
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</tr>
<tr>
<td>10903 New Hampshire Ave</td>
<td>(888) 463-6332</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Silver Spring MD 20993</td>
<td>(866) 300-4374</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.fda.gov/oc/buyonlineform.htm">www.fda.gov/oc/buyonlineform.htm</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:webcomplaints@ora.fda.gov">webcomplaints@ora.fda.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Drugs and other health products</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Report internet problems.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**STATE AGENCIES – WISCONSIN**

| **Wisconsin Statewide Departmental Directory** |  |
| wi.gov/state/core/sowdir/deptDirectory.pdf | For list of Wisconsin state agencies. |
### STATE BAR OF WISCONSIN

State Bar of Wisconsin  
5302 Eastpark Blvd  
Madison WI 53718  
PO Box 7158  
Madison WI 53707-7158  

<table>
<thead>
<tr>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800) 728-7788</td>
<td>wisbar.org</td>
<td>Nationwide.</td>
</tr>
<tr>
<td>(608) 257-3838</td>
<td><a href="mailto:service@wisbar.org">service@wisbar.org</a></td>
<td>Auto Attendant.</td>
</tr>
<tr>
<td>(800) 444-9404</td>
<td></td>
<td>Verification of attorney license.</td>
</tr>
</tbody>
</table>

### STATE BILLS

(SEE ALSO LEGISLATION)

### STATE EMPLOYEES DIRECTORY

State of Wisconsin Employee Directory  
(608) 266-2211  
[wi.gov.state/core/sowdir/directory_search.asp](http://wi.gov.state/core/sowdir/directory_search.asp)  
Automated – voice activated.

### STATE LABS

**Laboratory of Hygiene, WI**  
465 Henry Mall  
Madison WI 53706  

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800) 862-1013</td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td>Toll Free Clinical Laboratories.</td>
</tr>
<tr>
<td>(608) 262-6386</td>
<td></td>
<td>Clinical Laboratories.</td>
</tr>
<tr>
<td>(608) 263-3280</td>
<td></td>
<td>Emergencies 24/7.</td>
</tr>
</tbody>
</table>

**Laboratory of Hygiene, WI**  
2601 Agriculture Dr  
Madison WI 53718  

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800) 442-4618</td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td>Environmental, Forensic Toxicology, Water testing &amp; kit.</td>
</tr>
<tr>
<td>(608) 224-6202</td>
<td></td>
<td>WI Occupational Health lab</td>
</tr>
<tr>
<td>(800) 446-0403</td>
<td></td>
<td>(Industrial hygine).</td>
</tr>
<tr>
<td>(800) 462-5261</td>
<td></td>
<td>WSLH Proficiency Testing.</td>
</tr>
</tbody>
</table>

**Laboratory of Hygiene, WI**  
2810 Walton Commons Ln  
Madison WI 53718  

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800) 947-0553</td>
<td></td>
<td>Wiscon Safety.</td>
</tr>
</tbody>
</table>

### STATE PATROL

Transportation, WI Dept of State Patrol  
4822 Madison Yards Way  
9th Floor South  
Madison WI 53705  

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(844) 847-1234</td>
<td>wisconsindot.gov/statepatrol</td>
<td>Promotes highway safety, law enforcement.</td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## STATUE OF LIMITATIONS

6 yrs. – property damage, medical bills.
3 yrs. – personal injury.

## STATUTES (COPIES OF)

<table>
<thead>
<tr>
<th>Administration, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>Document Sales and Distribution</td>
</tr>
<tr>
<td>PO Box 7840</td>
</tr>
<tr>
<td>Madison WI 53707-7840</td>
</tr>
<tr>
<td>(608) 266-0341</td>
</tr>
<tr>
<td>legis.state.wi.usrsb/statutes</td>
</tr>
<tr>
<td><a href="mailto:docsales@doa.state.wi.us">docsales@doa.state.wi.us</a></td>
</tr>
</tbody>
</table>

## STOCKS AND BONDS

(SEE ALSO SECURITIES)

## STORAGE

(SEE ALSO MOVING)

## STORAGE TANKS

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weights and Measures Bureau</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(608) 224-4942</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
</tr>
</tbody>
</table>

Storage tank regulations, storage tanks both under and above ground- nonleaks and nonspills.

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
</tr>
<tr>
<td>PO Box 7921</td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
</tr>
<tr>
<td>(888) 936-7463</td>
</tr>
<tr>
<td>(608) 266-2621</td>
</tr>
<tr>
<td>dnr.wi.gov</td>
</tr>
</tbody>
</table>
## STRAY VOLTAGE

**Safety and Professional Services, WI Dept of**
Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

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**Public Service Commission, WI**
4822 Madison Yards Way  
North Tower 6th Floor  
Madison WI 53705  
(888) 816-3831  
(608) 266-5481  
psc.wi.gov

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**Agriculture, Trade and Consumer Protection, WI Dept of**
Division of Agriculture Development  
Rural Electrical Power Services  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708  
(800) 942-2474  
(608) 224-5055  
datcp.wi.gov

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### Farmers Assistance Hotline Stray voltage assessment application.

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## STUDENT LOANS

**Wisconsin Technical College Systems**
4622 University Ave  
PO Box 7874  
Madison WI 53705-7874  
(608) 266-1207  
(608) 947-6644 TTY  
www.witechcolleges.org

### Complaints regarding technical colleges.  
### Grant information to expand/assist education, not student grants/loans.

---

## SUICIDE PREVENTION

**National Suicide Prevention Lifeline**
(800) 273-TALK (8255)  
www.suicidepreventionlifeline.org

### 24-hr, toll free. For everyone, including veterans/military.
## SURPLUS

### General Service Administration, US

2200 Crystal Dr Ste 706  
Arlington VA 22202  
(800) 488-3111  
(202) 357-5844  
(844) 472-4111  
www.govsales.gov  
gsaauctions.gov  
(866) 333-7472 #3  
govsales@gsa.gov  
www.gsa.gov

Used government equipment and property seized by US Dept of Justice.

### US Marshal’s Service

Asset Forfeiture Program  
(703) 740-9880  
(888) 878-3256  
www.usmarshals.gov/assets  
Us.marshals@usdoj.gov

Surplus/confiscated goods sales info.

### US Marshal Eastern District of Wisconsin (E/WI)

US Courthouse  
517 E Wisconsin Ave Ste 38  
Milwaukee WI 53202  
(414) 297-3707  
www.usmarshals.gov/district/wi-e

### US Marshal Western District of Wisconsin (W/WI)

120 N Henry St Rm 440  
Madison WI 53703  
(608) 661-8300  
www.usmarshals.gov/district/wi-w

## PUBLIC INSTRUCTION, WI Dept of

Surplus Food  
School Nutrition Team  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800) 441-4563 x4  
dpi.wi.gov

Surplus food application for qualified organizations/distributors. Not for individuals.

## SURVEYING

(SEE ALSO LAND SURVEYORS)

## SWEEPSTAKES

(SEE ALSO CONTESTS)

## SWIMMING POOLS

(SEE ALSO ENVIRONMENTAL SANITATION)
### TANNING BOOTHs AND DEVICES/SUNLAMPS

#### Food & Drug Administration, US
Center for Devices & Radiological Health  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
www.fda.gov  
FDA – labels on devices/sun-lamps.

#### Federal Trade Commission (FTC)
Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
www.ftc.gov  
FTC Information Line – false, misleading, deceptive advertising claims.

#### Consumer Product Safety Commission, US
4330 East West Hwy  
Bethesda MD 20814  
(800) 638-2772  
(301) 504-7923  
www.cpsc.gov  
Obtain product safety information or report unsafe products.

#### Health Services, WI Dept of
1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
dhs.wi.gov  
Hygiene/sanitation issues.

### TATTOO REGULATION

Tattoos – local governments  
Check local municipality for ordinances.

#### Safety and Professional Services, WI Dept of
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-2112  
(877) 617-1565  
dspsi.wi.gov  
Tattoos, Wis. Stats. §463.10  
### TAX

(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)

<table>
<thead>
<tr>
<th><strong>Internal Revenue Service (IRS), US</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Department of the Treasury</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Internal Revenue Service</strong></td>
<td>(877) 829-5500</td>
</tr>
<tr>
<td><strong>Kansas City MO 64999</strong></td>
<td>(800) 829-1040</td>
</tr>
<tr>
<td><strong>(844) 545-5640</strong></td>
<td>Federal tax information</td>
</tr>
<tr>
<td><strong>(personalized help for individuals).</strong></td>
<td></td>
</tr>
<tr>
<td><strong><a href="http://www.irs.gov">www.irs.gov</a></strong></td>
<td>Taxpayer advocate service help line.</td>
</tr>
<tr>
<td><strong>Federal tax forms (free downloads online).</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Internal Revenue Service (IRS), US</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Milwaukee District Office</strong></td>
<td></td>
</tr>
<tr>
<td><strong>211 W Wisconsin Ave</strong></td>
<td>(800) 829-0433</td>
</tr>
<tr>
<td><strong>Milwaukee WI 53203-2221</strong></td>
<td>(414) 231-2100</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Revenue, WI Dept of</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2135 Rimrock Rd</strong></td>
<td>(608) 266-2486</td>
</tr>
<tr>
<td><strong>Madison WI 53713</strong></td>
<td>(608) 266-2772</td>
</tr>
<tr>
<td><strong>PO Box 8906</strong></td>
<td>(608) 266-2772</td>
</tr>
<tr>
<td><strong>Madison WI 53708-8906</strong></td>
<td>(608) 266-8641</td>
</tr>
<tr>
<td><strong>(608) 266-8100</strong></td>
<td>(608) 266-2776</td>
</tr>
<tr>
<td><strong>(608) 266-1961</strong></td>
<td>(608) 266-2776</td>
</tr>
<tr>
<td><strong>(608) 266-2776</strong></td>
<td>(608) 266-2776</td>
</tr>
<tr>
<td><strong>(608) 266-2890</strong></td>
<td>revenue.wi.gov</td>
</tr>
<tr>
<td><strong>Customer Service.</strong></td>
<td>WI income tax.</td>
</tr>
<tr>
<td><strong>WI tax forms.</strong></td>
<td>Inheritance, gift &amp; fiduciary tax.</td>
</tr>
<tr>
<td><strong>WI refunds.</strong></td>
<td>Homestead Credit.</td>
</tr>
<tr>
<td><strong>Sales &amp; withholding tax.</strong></td>
<td>WI tax forms.</td>
</tr>
<tr>
<td><strong>Corporation tax.</strong></td>
<td>Sellers permit (business).</td>
</tr>
<tr>
<td><strong>Tax forms/copies of returns.</strong></td>
<td>Manufacturing Property Tax.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Revenue, WI Dept of</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>819 N 6th St Rm 408</strong></td>
<td>(414) 227-4907</td>
</tr>
<tr>
<td><strong>Milwaukee WI 53203-1606</strong></td>
<td>(414) 227-4000</td>
</tr>
<tr>
<td><strong>(414) 227-4147 TTY</strong></td>
<td>revenue.wi.gov</td>
</tr>
<tr>
<td><strong>Refunds.</strong></td>
<td>General information.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>AARP</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>222 W Washington Ave Ste 600</strong></td>
<td>(866) 448-3611</td>
</tr>
<tr>
<td><strong>Madison WI 53703</strong></td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
</tr>
<tr>
<td><strong><a href="http://www.wistate@aarp.org">www.wistate@aarp.org</a></strong></td>
<td>Tax service for AARP; older people, middle to low income. (Membership not required) Visit website.</td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### TAX CONTINUED

#### Safety and Professional Services, WI Dept of

<table>
<thead>
<tr>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Complaints against tax preparation services that hold a CPA certification.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
</tbody>
</table>

#### TAXICABS

**Local Governments**

Check blue pages in local telephone directory.

Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.

#### TAXIDERMISTS

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>101 S Webster St</th>
<th>(888) 933-7463</th>
<th>Licensing.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703</td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### Agriculture, US Dept of (USDA)

Animal & Plant Health Inspection Service

<table>
<thead>
<tr>
<th>1400 Independence Ave</th>
<th>(301) 851-3300</th>
<th>Inspection of services that have imported skins from other countries only.</th>
</tr>
</thead>
</table>

#### TEAR GAS

(SEE ALSO DEFENSE SPRAYS)

### TECHNICAL COLLEGES

**Wisconsin Technical College System**

<table>
<thead>
<tr>
<th>4622 University Ave</th>
<th>(608) 266-1207</th>
<th>Complaints against technical colleges.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7874</td>
<td><a href="http://www.wtcystem.edu">www.wtcystem.edu</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7874</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### TELECOMMUNICATIONS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Unauthorized switching of long distance telephone service (slamming &amp; cramming). Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Federal Communication Commission, US**

Consumer & Government Affairs Bureau

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Washington DC 20554</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Small Business Development Centers, UW**

UW Extension Offices

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53706</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TELEMARKETING

(SEE ALSO PHONEBUSTERS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### TELEPHONE

(SEE ALSO JUNK PHONE SOLICITATION OR TELECOMMUNICATIONS)

| **Public Service Commission, WI** |  |  |
| 4822 Madison Yards Way | (888) 816-3831 | Links to websites that compare calling plans, cards and cell phones. |
| North Tower 6th Floor | (608) 266-5481 |  |
| Madison WI 53705 | psc.wi.gov |  |

| **Agriculture, Trade and Consumer Protection, WI Dept of** |  |  |
| 2811 Agriculture Dr | (800) 422-7128 | Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00 AM or after 9:00 PM. |
| PO Box 8911 | datcp.wi.gov |  |
| Madison WI 53708-8911 | DATCPHotline@wi.gov |  |

| **Justice, WI Dept of** |  |  |
| 17 W Main St 5th Fl | (608) 266-1221 | Taping phone conversations. |
| PO Box 7857 | doj.state.wi.us |  |
| Madison WI 53707-7857 |  |  |

### TENANT

(SEE ALSO LANDLORD/TENANT)

### TERM PAPER MILLS/DIPLOMA PAPER MILLS

| **Agriculture, Trade and Consumer Protection, WI Dept of** |  |  |
| 2811 Agriculture Dr | (800) 422-7128 |  |
| PO Box 8911 | datcp.wi.gov |  |
| Madison WI 53708-8911 | DATCPHotline@wi.gov |  |

### THERAPISTS

| **Safety and Professional Services, WI Dept of** |  |  |
| 4822 Madison Yards Way | (608) 266-2112 | License requirements. |
| Madison WI 53705 | (877) 617-1565 | Complaint information. |
|  | dsps.wi.gov |  |

### THREE DAY RIGHT TO CANCEL

(SEE ALSO DOOR-TO-DOOR SALES)

|  |  |  |
| Purchase for personal use, not business-to-business. Fact Sheet available. |  |  |
## TICKET REFUNDS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Statute 100.73 Requires promoters to refund purchase price under certain circumstances.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td>[<a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a>]</td>
<td></td>
</tr>
</tbody>
</table>

## TICKET SCALPING

**State Fair Park Board, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>640 S 84th St</td>
<td>(414) 266-7000</td>
<td>wwww.wistatefair.com</td>
<td>Wis. Stats. § 42.07 – State Fair. Otherwise municipality regulates.</td>
</tr>
<tr>
<td>West Allis WI 53214</td>
<td></td>
<td>[<a href="mailto:wsfp@wistatefair.gov">wsfp@wistatefair.gov</a>]</td>
<td></td>
</tr>
</tbody>
</table>

**National Association of Ticket Brokers (NATB)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>214 N Hale St</td>
<td>(630) 510-4594</td>
<td><a href="http://www.natb.org">www.natb.org</a></td>
<td>Bonded ticket brokers.</td>
</tr>
<tr>
<td>Wheaton IL 60187</td>
<td></td>
<td>[<a href="mailto:info@natb.org">info@natb.org</a>]</td>
<td></td>
</tr>
</tbody>
</table>

## TIMEShaRES

(SEE ALSO CONDOMINIUMS)

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>(608) 266-2112</td>
<td>Main reception number Number of complaints – timeshare salesperson.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td>[dsps.wi.gov]</td>
<td></td>
</tr>
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</table>

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td>[<a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a>]</td>
<td></td>
</tr>
</tbody>
</table>
### TIRES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

- Advertising & selling practices.

**National Highway Traffic Safety Administration (NHTSA)**  
1200 New Jersey Ave SE  
West Building  
Washington DC 20590  
(888) 327-4236  
[www.nhtsa.gov](http://www.nhtsa.gov)  
nhtsa.webmaster@dot.gov

- Safety-NHTSA Auto Safety Hotline
- NHTSA, Office of Vehicle Safety Compliance.

### TOBACCO

(SEE ALSO CIGARETTE SALES)

### TOLL-FREE NUMBERS

**Toll-Free Directory Assistance**  
(800) 555-1212  
Call for specific area of interest.

### TOURISM

**Tourism, WI Dept of**  
201 W Washington Ave 2nd Fl  
PO Box 8690  
Madison WI 53708-8690  
(608) 266-2161  
(800) 432-8747  
[www.travelwisconsin.com](http://www.travelwisconsin.com)

**Transportation, WI Dept of**  
Division of Motor Vehicles  
4822 Madison Yards Way  
Madison WI 53705  
511  
(866) 511-9472  
[www.511wi.gov](http://www.511wi.gov)

- Road conditions in Wisconsin.

### TOWING

**Transportation, WI Dept of**  
State Patrol  
4822 Madison Yards Way  
9th Floor South  
Madison WI 53705  
(844) 847-1234  
[wisconsindot.gov/statepatrol](http://wisconsindot.gov/statepatrol)

- Tow truck equipment violations only.
TOXIC SUBSTANCES

Natural Resources, WI Dept of
101 S Webster St  (888) 936-7463  Environmental protection.
Madison WI 53703  (608) 266-2621
dnr.wi.gov

Military Affairs, WI Dept of
Wisconsin Emergency Management
2400 Wright St  (800) 943-0003  24 hour spill reporting hotline.
PO Box 7865  (608) 242-3000
Madison WI 53707-7865  emergencymanagement.wi.gov

TOYS
(SEE ALSO PRODUCT SAFETY)

TRADEMARKS/TRADEMARKS
(SEE ALSO COPYRIGHTS OR PATENTS)

Financial Institutions, WI Dept of
Trademarks & Tradenames
4822 Madison Yards Way  (608) 266-8915  Trademarks/tradenames notary
North Tower  www.wdfi.org  public.
Madison WI 53705

Commerce, US Dept of
Patent & Trademark Office
Trademark Assistance Center  (800) 786-9199  Recording that gives telephone
Madison East Concourse Level  (571) 272-1000  number regarding how to file for
600 Dulany St  www.uspto.gov  patent protection, general info
Alexandria VA 22314-5796  regarding patents, copyright info, or
federal registration of trademark.

TRADE PRACTICES, ORDERS ON UNFAIR

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr  (608) 224-4970  Dairy.
PO Box 8911  (608) 224-4928  Drug.

Unfair Trade Practice Orders. DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties.
### TRADEMARKS

(SEE ALSO TRADENAMES/TRADEMARKS)

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800)422-7128 Web: datcp.wi.gov Email: <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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### TRADING STAMPS

<table>
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<tr>
<td>2811 Agriculture Dr</td>
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<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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<tr>
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</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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### TRAILERS

<table>
<thead>
<tr>
<th>Trailers, WI Dept of</th>
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<tbody>
<tr>
<td>Division of Motor Vehicles</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>PO Box 7949</td>
</tr>
<tr>
<td>Madison WI 53707-7949</td>
</tr>
<tr>
<td>(608) 266-1425</td>
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<tr>
<td>wisconsindot.gov</td>
</tr>
<tr>
<td>Licenses dealer – dealership license plates.</td>
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### TRANSIENT MERCHANTS

(SEE ALSO DOOR-TO-DOOR SALES)

### TRANSPORTERS

<table>
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<th>Transporters, WI Dept of</th>
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<tbody>
<tr>
<td>Division of Motor Vehicle</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td>PO Box 7949</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(608) 266-1425</td>
</tr>
<tr>
<td>wisconsindot.gov</td>
</tr>
<tr>
<td>Licenses transporters.</td>
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### TRANSPORTATION

<table>
<thead>
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<th>Transportation, WI Dept of</th>
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<tr>
<td>PO Box 7949</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(608) 266-1425</td>
</tr>
<tr>
<td>(608) 266-3666</td>
</tr>
<tr>
<td>wisconsindot.gov</td>
</tr>
<tr>
<td>Dealer Licensing Vehicle</td>
</tr>
<tr>
<td>Registration drivers’ licenses, state patrol, highway conditions, truck &amp; motor carriers info.</td>
</tr>
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### TRAVEL

(SEE ALSO VACATION OFFERS)

### TRAVELING SALES JOBS

(SEE ALSO JOBS & JOB TRAINING)
RESOURCE AND REFERRAL INFORMATION

**TREASURER’S OFFICE**

**State Treasurer, WI Office of the**
B41 West State Capitol  
Madison WI 53701  
(608) 266-1714  
www.statetreasury.wi.gov

**TRESPASSING**

**Wisconsin Sheriffs and Deputy Sheriffs Association**
6737 W Washington St Ste 4210  
Milwaukee WI 53214  
(414) 488-3906  
wsdsa.org  
wsdsa.org/directory.php  
Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney.

**TRIAD OF WISCONSIN**

**Triad of Wisconsin**
517 N Segoe Rd Ste 300  
Madison WI 53705  
(608) 441-7897  
www.triadofwisconsin.org  
Seniors, sheriffs and DATCP combat elderly fraud.

**TRUTH-IN-LENDING**

(SEE ALSO CONSUMER ACT, WISCONSIN)

**Financial Institutions, WI Dept of**
Office of Consumer Affairs  
4822 Madisons Yard Way  
North Tower  
Madison WI 53705  
(800) 452-3328  
(608) 261-9555  
(608) 264-7969  
www.wdfi.org  
Inquiries.  
Consumer Affairs.

**Federal Trade Commission (FTC), US**

Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave  
Washington DC 20580  
(877) FTC-HELP  
(877) 382-4357  
(202) 326-2395  
www.ftc.gov  
FTC Information Line.
**UNCLAIMED PROPERTY**

Revenue, WI Dept of  
2135 Rimrock Rd  
Madison WI 53713  
(608) 264-4594 Individuals  
(608) 266-2776 Businesses  
revenue.wi.gov/Pages/UnclaimedProperty/Home.aspx  
Unclaimed property questions, forms.

**UNDERGROUND STORAGE TANKS**

(SEE ALSO STORAGE TANKS)

**UNDERWRITERS LABORATORIES**

Underwriters Laboratories  
333 Pfingsten Rd  
Northbrook IL 60062  
(877) 854-3577  
(847) 272-8800  
www.ul.com  
customerexperiencecenter@ul.com  

**UNEMPLOYMENT COMPENSATION**

Workforce Development, WI Dept of  
Unemployment Compensation Division  
201 E Washington Ave  
Madison WI 53703  
(888) 258-9966  
(414) 435-7069  
dwd.wi.gov/ UIBEN  
My.unemployment.wisconsin.gov  
Job Center.  
Filing must be done online.  
If the person truly cannot file online.

**UNFAIR SALES ACT**

Agriculture, Trade and Consumer Protection, WI Dept of  
Trade Practices Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4925  
(608) 224-4989  
datcp.wi.gov

**UNFAIR TRADE PRACTICE ORDERS**

(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR)
### UNIFORM COMMERCIAL CODE (UCC)

**Financial Institutions, WI Dept of**
Office of Consumer Affairs
4822 Madison Yards Way
North Tower
Madison WI 53705
(608) 261-9555
(800) 452-3328
(608) 266-8915
(608) 261-7578
www.wdfi.org

### UNIONS

**National Labor Relations Board Regional Office**
310 W Wisconsin Ave Ste 450W
Milwaukee WI 53203-2211
(414) 297-3861
(844) 762-6572
www.nlrb.gov

### UNIVERSAL PRODUCT CODE (UPC)

**GS1, The Global Language of Business**
Princeton Pike Corporate Center
1009 Lenox Dr Ste 202
Lawrenceville NJ 08648
(609) 620-0200
(937) 435-3870
www.gs1us.org

### UNSOLICITED MERCHANDISE

(SEE ALSO NEGATIVE OPTION PLANS)

Wis. Stats. § 241.28 Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

### UPC

(SEE ALSO UNIVERSAL PRODUCT CODE)

### US ATTORNEY GENERAL

**Justice, US Dept of**
Attorney General
950 Pennsylvania Ave NW
Washington DC 20530-0001
(202) 514-2000
(202) 353-1555
www.justice.gov
### USURY LAW

**Financial Institutions, WI Dept of**

Office of Consumer Affairs  
4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328  
(608) 264-7969  
Email: DATCPHotline@wi.gov

**Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)**  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov

### UTILITIES

**Public Service Commission, WI**

4822 Madison Yards Way  
North Tower 6th Floor  
Madison WI 53705  
(608) 266-5481  
(888) 816-3831  
psc.wi.gov

**Citizen’s Utility Board**

640 Odana Rd Ste 24  
Madison WI 537196  
(608) 251-3322  
www.wiscub.org  
staff@cubwi.org

**Wisconsin Electric Cooperative Association**

222 W Washington Ave Ste 680  
Madison WI 53703-2719  
(608) 467-4650  
weca.coop

### UTILITY SHUT-OFF RULES (PSC RULES)

(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

**Public Service Commission, WI**

4822 Madison Yards Way  
North Tower 6th Floor  
Madison WI 53707-7854  
(608) 266-5481  
(888) 816-3831  
psc.wi.gov

Require utilities to give a disconnect notice, either by first-class mail or inperson of a proposed disconnect. Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and Tourism decision to disconnect if health is endangered.
**VACATION OFFERS**

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Fact Sheet available.

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**American Society of Travel Agents**

Consumer Affairs Department
675 N Washington St Ste 490  
Alexandria VA 22314

(800) 275-2782  
www.astaa.org  
consumeraffairs@asta.org

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**VANITY PUBLICATIONS**

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Fact Sheet available.

---

**VENDING MACHINES**

**Agriculture, Trade and Consumer Protection, WI Dept of**
Division of Food and Recreational Safety
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608) 224-4700  
datcp.wi.gov

Licensing of state vending machines.
## VETERANS AFFAIRS

**Veteran Affairs, US Dept of**  
810 Vermont Ave NW  
Washington DC 20420  
(800) 273-8255  
(844) 698-2311  
(877) 294-6380  
(800) 827-1000  
[Veterans Crisis Line](www.va.gov)  
Menu of Options  
Beneficiaries in receipt of Pensions  
General info and assistance. Visit website for specified contact need.

**Veteran Affairs, US Dept of**  
Milwaukee Office  
5400 W National Ave  
Milwaukee WI 53214  
(414) 434-1311  
[www.benefits.va.gov/milwaukee](www.benefits.va.gov/milwaukee)

**Veteran Affairs, WI Dept of**  
Veterans Benefits Resource Center (VBRC)  
201 W Washington Ave 4th Fl  
Madison WI 53703  
(800) 947-8387  
[dva.state.wi.us](dva.state.wi.us)  
Resource & benefit info.

**Veteran Affairs, US Dept of**  
Madison Veteran Center  
1291 Sherman Ave  
Madison WI 53704  
(800) 842-6355  
(608) 256-1901 x16950  
(608) 264-5342  
[madison.va.gov/services/vetcenter.asp](madison.va.gov/services/vetcenter.asp)  
Counseling, jobs, referral.

## VETERINARIANS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4353  
[datcp.wi.gov](datcp.wi.gov)  
[datcpVEB@wi.gov](datcpVEB@wi.gov)  
Licensing; including animal technicians. Rules and practice questions. Complaints and enforcement.

## VICTIMS RIGHTS

**Justice, WI Dept of**  
Office of Crime Victim Services (OCVS)  
PO Box 7857  
Madison WI 53707-7857  
(800) 446-6564  
(608) 264-9497  
[doj.state.wi.us](doj.state.wi.us)
### Video Games

**Agriculture, Trade and Consumer Protection, WI Dept of**

- Address: 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- Phone: (800) 422-7128
- Website: datcp.wi.gov
- Email: DATCPHotline@wi.gov
- Fact Sheet available.

#### Entertainment Software Ratings Board

- Address: 317 Madison Ave 22nd Fl, New York NY 10017
- Website: www.esrb.org

### Video Poker

*(SEE ALSO GAMBLING)*

### Vitamins and Food Supplements

**Food & Drug Administration, US**

- Address: Center for Food Safety & Nutrition, 5100 Campus Dr, College Park MD 20740
- Phone: (888) 723-3366
- Website: www.fda.gov

### Vocational Rehabilitation

**Workforce Development, WI Dept of**

- Address: Division of Vocational Rehabilitation, 201 E Washington Ave, PO Box 7852, Madison WI 53703-7852
- Phone: (608) 261-0050, (800) 442-3477
- Website: dwd.wi.gov/dvr
- Provide vocational rehabilitation services for all adults with disabilities.

### Volatile Organic Compounds (VOC)

**Environmental Protection Agency, US**

- Address: William Jefferson Clinton Bldg, 1200 Pennsylvania Ave NW, Washington DC 20460
- Phone: (800) 621-8431
- Website: www.epa.gov
- Federal rules control emissions of VOC's which help make up ground-level ozone.

### Voting Rights

**Government Accountability Board, WI**

- Address: Elections Division, 212 E Washington Ave, PO Box 7984, Madison WI 53707-7984
- Phone: (888) 868-3947, (608) 266-8005
- Website: gab.wi.gov
- Voter Help Line: Election Laws - voter registration questions.
### WAGES

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Equal Rights Division</th>
<th>(608) 266-6860</th>
<th>Madison.</th>
</tr>
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<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>(414) 227-4384</td>
<td>Milwaukee.</td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-8928</td>
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<tr>
<td>dwd.wi.gov</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Labor, US Dept of

**Wage & Hour Division**

| 310 W Wisconsin Ave Ste 1170 | (414) 297-1590 | Fair Labor Standards Act Family |
| Milwaukee WI 53203            |                | Medical Leave Migrant & Seasonal |
|                                |                | Garnishment limit 5. |

| 200 Constitution Ave NW       | (866) 487-9243 | Federal. |
| Washington DC 20210           |                |          |

### WAREHOUSE

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Trade Practices Bureau</th>
<th>(608) 224-4933</th>
<th>Warehouse storage.</th>
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<td>2811 Agriculture Dr</td>
<td></td>
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</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tr>
<tr>
<td>datcp.wi.gov</td>
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## Warranties

**Wisconsin Department of Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
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<th>Website</th>
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<td>datcp.wi.gov</td>
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<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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**Transportation, WI Dept of**

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<th>Address</th>
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<tr>
<td>Dealers Division</td>
<td>(608) 266-1425</td>
<td><a href="http://www.wisconsindot.gov">www.wisconsindot.gov</a></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td><a href="mailto:Dealerlicensingunit@dot.wi.gov">Dealerlicensingunit@dot.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53705</td>
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**Safety and Professional Services, WI Dept of**

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<tr>
<th>Address</th>
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<th>Website</th>
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<tbody>
<tr>
<td>Division of Professional Credential Processing</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
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**Federal Trade Commission, US**

<table>
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<th>Address</th>
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<tr>
<td>Consumer Response Center</td>
<td>(877) 382-4357</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(202) 326-2222</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
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**Warranties – Extended**

**Commissioner of Insurance, Office of the**

<table>
<thead>
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<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>125 S Webster St</td>
<td>(800) 236-8517</td>
<td>oci.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608) 266-3585</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
WASTE CONTROL
(SEE ALSO POLLUTION)

Natural Resources, WI Dept of
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(800) 943-0003 (608) 266-2621
(888) 936-7463 (608) 266-1054
(608) 267-7602
(608) 267-7694
www.dnr.wi.gov
24 hr. Spill Reporting Hotline.
General number
Toll free General number
Bureau of Drinking Water & Groundwater
Bureau of Watershed Management.
Law Enforcement – Non-Emergency

WATER
(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

Public Service Commission, WI
4822 Madison Yards Way
Madison WI 53705
(608) 266-5481 (888) 816-3831
psc.wi.gov
Complaints.

State Lab of Hygiene
2601 Agriculture Dr
Madison WI 53718
(800) 442-4618 (608) 224-6202
www.slh.wisc.edu
Water testing.

WATER PARKS
(SEE ALSO ENVIRONMENTAL SANITATION)

WATER TREATMENT DEVICES

Safety and Professional Services, WI Dept of
Division of Industry Services
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565 (608) 266-2112
dspswi.gov
Devices (including softeners and purifiers) approved.
Review includes:
1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to support claim.
### WATERPROOFING (BASEMENT)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Chapter ATCP 133.

### WEATHERIZATION

(SEE ALSO ENERGY ASSISTANCE OR ENERGY)

(866) 432-8947  
Homeenergyplus.wi.gov  
For list of Wisconsin weatherization providers.

### WEEDS – NOXIOUS

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  
(608) 843-5475  
(888) 937-7463  
dnr.wi.gov  

Forestry.

### WEIGHT LOSS CENTERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Proof of financial responsibility requirements.

### WEIGHTS AND MEASURES

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT. OF)

### WELFARE PROBLEMS

Refer to local welfare office.

### WELL DRILLERS

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  
(608) 266-0153  
dnr.wi.gov  

Licensed drillers and pump installers. Quality of work and code violation complaints only. Pump installers and drinking water, and groundwater. Deal with all aspects from well to dwelling.
WHEELER REPORT

Wheeler Reports Inc
111 W Wilson St #501
Madison WI 53703
(608) 287-0130
www.thewheelerreport.com
Daily summary of statewide news concerning state government.

WHISTLE BLOWER

Government Accountability Office, US
GAO Fraud Net
441 G St NW Mail Stop 4T21
Washington DC 20548
(800) 424-5454
(202) 512-3086 FAX
www.gao.gov
fraudnet@gao.gov
To report misspent federal dollars.
Automated system.

WILLS, ESTATES

(SEE ALSO LIVING WILLS OR PROBATE)

Health Services, WI Dept of
Living Wills
1 W Wilson St
Madison WI 53703
(608) 266-2536
dhs.wisconsin.gov
Living Will: Wis. adults may authorize that life sustaining medical procedures be withheld or withdrawn in terminal cases, signing “Declaration to Physicians.” Copies can be obtained from doctors, nursing homes, hospitals, county clerks or lawyers, or send self-addressed, stamped envelope to Dept. of Health Family Services. Also advise to contact private attorney and accountant.

WINDOW CORDS/BLINDS

Window Covering Safety Council
355 Lexington Ave Ste 1500
New York NY 10017
(212) 297-2100
www.windowcoverings.org
Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

4330 E West Hwy
Bethesda MD 20814
(800) 638-2772
www.cpsc.gov
### WINDOWS AND PATIO DOORS
(SEE ALSO HOME IMPROVEMENT)

**Safety and Professional Services, WI Dept of**
Division of Industry Services
4822 Madison Yards Way
Madison WI 53708-8935
Contact local building inspection unit. Code information for home improvement.

### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Home improvement questions.
Fact Sheet available.

### WIRELESS CABLE

**Financial Institutions, WI Dept of**
Division of Securities
4822 Madison Yards Way (800) 452-3328
North Tower (608) 261-9555
Madison WI 53701-1768 (608) 266-1157
www.wdfi.org
Investment questions.

### WISCONSIN CONSUMER ACT
(SEE ALSO CONSUMER ACT, WISCONSIN)

### WISCONSIN STATE AGENCIES
www.wisconsin.gov
For addresses and phone numbers of Wisconsin state agencies.

### WISCONSIN WEB PORTAL
(608) 250-4606
www.wisconsin.gov
WI_helpdesk@egov.com
Wisconsin Portal.

### WORK-AT-HOME SCHEMES
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Fact Sheet available.
## WORKERS COMPENSATION

### Workforce Development, WI Dept of

<table>
<thead>
<tr>
<th>Description</th>
<th>Phone</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>Worker’s Comp. Division</td>
<td>(608) 266-1340</td>
<td>dwd.wi.gov/wc</td>
</tr>
<tr>
<td>201 E Washington Ave Rm C100</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7901</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7901</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Claims information, forms, publications, equal rights, worker’s comp</td>
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<td></td>
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<tr>
<td>unemployment insurance.</td>
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## WORKFORCE DEVELOPMENT, WI DEPT OF

### Workforce Development, WI Dept of

<table>
<thead>
<tr>
<th>Description</th>
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<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>(888) 258-9966</td>
<td>dwd.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53707-7901</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equal rights, worker’s comp, unemployment insurance, vocational rehab, Job Center.</td>
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## WORLD DAIRY EXPO

### World Dairy Expo

<table>
<thead>
<tr>
<th>Description</th>
<th>Phone</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>3310 Latham Dr</td>
<td>(608) 224-6455</td>
<td>Worlddairyexpo.com</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td></td>
<td><a href="mailto:wde@wdexpo.com">wde@wdexpo.com</a></td>
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</tbody>
</table>

## WORTHLESS CHECKS

(SEE BAD CHECKS)