2018 READY REFERENCE GUIDE
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### AARP

(SEE ALSO AMERICAN ASSOCIATION OF RETIRED PERSONS)

### ACCOUNTING EXAMINING BOARD

**Safety and Professional Services, WI Dept. of**

- 4822 Madison Yard Way
- Madison WI 53705
- (877) 617-1565
- (608) 266-2112
- dsps.wi.gov

Licensing of certified public accountants.  
Number of complaints.

### ACUPUNCTURISTS

**Safety and Professional Services, WI Dept. of**

- 4822 Madison Yard Way
- Madison WI 53705
- (877) 617-1565
- (608) 266-2112
- dsps.wi.gov

Licensing.  
Number of complaints.

### ADDITIVES

(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)

**Food & Drug Administration (FDA)**

- 700 Regent St Set 202
- Madison WI 53715
- (608) 264-5332
- fda.gov

### Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911
- (800) 422-7128
- (608) 224-4700
- datcp.wi.gov

Food Safety & Inspection.  
Food Complaints.

### ADHESIVE – DANGEROUS

**Agriculture, Trade and Consumer Protection, WI Dept. of**

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911
- (800) 422-7128
- datcp.wi.gov

General inquiries & complaints.
**ADJUSTMENT SERVICE COMPANIES**

*Financial Institutions, WI Dept. of*

Division of Banking  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
Licensing.

**ADMINISTRATION, WI DEPT OF**

*Administration, WI Dept. of*

101 E Wilson St 10th Fl  
Madison WI 53702  
(608) 261-8427  
doa.wi.gov  
DOACommunications@wi.gov  
Government Services.

**ADOPTION**

*Children & Families, WI Dept. of*

201 E Washington Ave 2nd Fl  
PO Box 8916  
Madison WI 53708-8916  
(608) 266-0690  
dcf.wi.gov  
dcfadoption@wi.gov  
General Information.

**ADVANCE FEE LOANS**

*Financial Institutions, WI Dept. of*

4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
www.wdfi.org  
Wisconsin Law requires loan companies to register with WDFI.

**ADVERTISING**

*(SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING)*

*Agriculture, Trade and Consumer Protection, WI Dept. of*

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
General inquiries & complaints. Wis. Stat.§ 100.18.

**Federal Trade Commission, US (FTC)**

600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(877) 438-4338  
www.ftc.gov  
Consumer Complaint line. (9 a.m. – 5 p.m. M-F ET).
AEROSOLS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  (800) 422-7128  Product safety.
PO Box 8911  datcp.wi.gov  Pesticides – See Pesticides
Madison WI 53708-8911  DATCPHotline@wi.gov

AGING

(SEE ALSO ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of
Consumer Protection Hotline
2811 Agriculture Dr  (800) 422-7128  General consumer issues.
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

Agriculture, US Dept. of (USDA)
1400 Independence Ave SW  (202) 720-2791  (M – F 8:30 am – 5:00 pm ET).

AIDS

CDC-National Prevention Information Network
(800) CDC-INFO  Publications available. Answer
(800) 232-4636  questions regarding aids and
www.npin.cdc.gov  sexually transmitted diseases.
NPIN-info@cdc.gov

Aids Resource Center of Wisconsin (ARCW)
Aids Line-Milwaukee
820 N Plankinton  (800) 359-9272 / (414) 273-1991
PO Box 510498  www.arcw.org/aidsline/
Milwaukee WI 53203

Aids Line-Madison
600 Williamson St Ste H  (800) 486-6276
Madison WI  53703

Health, WI Dept. of
1 W Wilson St  (800) 334-2437  Aids Hotline – Statewide:24 hours
Madison WI  53703  dhs.wi.gov
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<td>Consumer hotline for aviation safety &amp; security (M-Fri. 8-4 p.m. ET).</td>
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<td><strong>Transportation Security Administration, US (TSA)</strong></td>
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<tr>
<td>601 S 12th St</td>
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<td>Arlington VA 20598</td>
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<td><a href="mailto:TSA-contactcenter@tsa.dhs.gov">TSA-contactcenter@tsa.dhs.gov</a></td>
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<td>Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the US DOT.)</td>
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<td>Service related issues regarding airplanes and publications Airline service concerns (first contact the airline). Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the US DOT).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept. of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>Advertising.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Fare Comparison</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>18111 Preston Rd Ste 800</td>
</tr>
<tr>
<td>Dallas TX 75252</td>
</tr>
</tbody>
</table>
### ALCOHOL

**Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Telephone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Field Office</td>
<td>(414) 727-6200</td>
<td><a href="http://www.atf.gov">www.atf.gov</a></td>
</tr>
<tr>
<td>1000 N Water St Ste 1400</td>
<td>(414) 727-6170</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

---

**Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Telephone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison Field Office</td>
<td>(608) 441-5050</td>
<td><a href="http://www.atf.gov">www.atf.gov</a></td>
</tr>
<tr>
<td>660 W Washington Ave Set 306</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

---

**Revenue, WI Dept. of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Telephone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608) 266-6701</td>
<td><a href="http://www.revenue.wi.gov">www.revenue.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8900</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8900</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Alcohol & tobacco law enforcement. Beverage & cigarette tax enforcement. Registration and permits for spirits, wine and beer.

---

**Treasury, US**

<table>
<thead>
<tr>
<th>Location</th>
<th>Telephone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol &amp; Tobacco Tax &amp; Trade Bureau</td>
<td>(866) 927-2533</td>
<td><a href="http://www.ttb.gov">www.ttb.gov</a></td>
</tr>
<tr>
<td>1310 G St NW Box 12</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20005</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.

---

**Health, WI Dept. of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Telephone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol &amp; Other Drug Abuse</td>
<td>(608) 266-2717</td>
<td>dhs.wi.gov</td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

**AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)**

**Consumer Protection**

<table>
<thead>
<tr>
<th>Location</th>
<th>Telephone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>601 E St NW</td>
<td>(888) 687-2277</td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
</tr>
<tr>
<td>Washington DC 20049</td>
<td>(202) 434-2222</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(877) 434-7589 TTY</td>
<td></td>
</tr>
</tbody>
</table>

Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.
AMUSEMENT RIDES

Safety and Professional Services, WI Dept. of
4822 Madison Yard Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dsps.wi.gov

ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of
Veterinary Examining Board
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4353
datcp.wi.gov
datcpVEB@wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4872
datcp.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4539
datcp.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food and Recreational Safety
Meat Safety & Inspection Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov

ANNUITIES

Commissioner of Insurance, Office of the
125 S Webster St
Madison WI 53703-3474
(800) 236-8517
(608) 266-0103
(608) 266-3585
oci.wi.gov
ocicomplaints@wi.gov
### ANTI-TRUST

**Justice, WI Dept. of**  
Criminal Litigation & Antitrust Unit & Consumer Protection  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53703-7857  
(608) 266-1447  
[doj.state.wi.us](http://doj.state.wi.us)  
**Anti-trust questions.**

### ANTIQUE SHOPS

(SEE ALSO PAWN SHOPS)

### APPLIANCES

(SEE ALSO CONSUMER ACTION PANELS (CAPS))

**Administration, WI Dept. of**  
Division of Energy Services  
101 E Wilson St 6th Fl  
PO Box 7970  
Madison WI 53707-7864  
(608) 266-8234  
(866) 432-8947  
[doa.state.wi.us](http://doa.state.wi.us)  
[homeenergyplus.wi.gov](http://homeenergyplus.wi.gov)  
**Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.**

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
**Sales and repairs.**

**Focus on Energy**  
1 S Pickney St Ste 340  
Madison WI 53703  
(800) 762-7077  
[www.focusonenergy.com](http://www.focusonenergy.com)  
(9 am - 5 pm M-F).  
**Energy efficiency and renewable resource program. Recycling info. Efficiency standards, lighting and rewards**

### APPRAISERS (REAL ESTATE)

**Safety and Professional Services, WI Dept. of**  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
[dsps@wi.gov](mailto:dsps@wi.gov)  
**Licensing. Complaints. General inquiries (residential).**

### ARBITRATION - AUTOMOBILES

**Better Business Bureau**  
10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
[bbb.org/autoline](http://bbb.org/autoline)  
**Automobiles only, 9-5:30 pm CT.**

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: DATCPHotline@wi.gov
ARCHITECTS

Safety and Professional Services, WI Dept. of
Architects, Professional Engineers, Designers & Professional Land Surveyors Examining Board
4822 Madison Yard Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
licensing.includesarchitectural
andengineeringcorporations.
Complaints.
dspswi.gov
dspswi.gov

ARSON

Justice, WI Dept. of
Division of Criminal Investigation
Arson Bureau
17 W Main St 5th Fl
Madison WI 53703
(800) 362-3005
Anonymous tips.
doj.state.wi.us

ASBESTOS

Health Services, WI Dept. of
Division of Public Health Asbestos & Lead Section
1 W Wilson Rm 137
PO Box 2659
Madison WI 53703-2659
(608) 261-6876
dhs.wi.gov/lead
dhs.wi.gov/asbestos
Certification & training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.

ASSESSMENTS

(SEE ALSO PROPERTY ASSESSMENTS)

ASSISTED LIVING FACILITIES

Health Services, WI Dept. of
Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969
(800) 642-6552
(608) 266-8481
Complaints
License and regulation.
dhs.wi.gov

ATCP

(SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)

ATHLETICS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
Business practices.
Equipment safety.
datcp.wi.gov
DATCPHotline@wi.gov
### ATTORNEYS

(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)

<table>
<thead>
<tr>
<th><strong>Lawyer Regulation, Office of</strong></th>
<th><strong>PO Box 7158</strong></th>
<th><strong>Madison WI 53707-7158</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>110 E Main St Ste 315</td>
<td>(877) 315-6941</td>
<td>Competency, misconduct.</td>
</tr>
<tr>
<td>Madison WI 53703-3383</td>
<td>(608) 267-7274</td>
<td></td>
</tr>
<tr>
<td></td>
<td>wicourts.gov/olr</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Lawyer Referral &amp; Information</strong></th>
<th><strong>PO Box 7158</strong></th>
<th><strong>Madison WI 53707-7158</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 362-9082</td>
<td>24 hrs a day. Will not get legal advice. Referrals to private attorneys in geographic areas: $20 for the 1st 30 min consultation.</td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(608) 257-4666</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>State Bar of Wisconsin</strong></th>
<th><strong>PO Box 7158</strong></th>
<th><strong>Madison WI 53707-7158</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608) 257-3838</td>
<td>Verification of attorney’s license. Nationwide. Website forum for legal advice. May qualify for free advice.</td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(800) 728-7788</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.legaladvices.org">www.legaladvices.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Fee Arbitration</strong></th>
<th><strong>PO Box 7158</strong></th>
<th><strong>Madison WI 53718</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608) 257-3838</td>
<td>Fee disputes.</td>
</tr>
<tr>
<td>Madison WI 53718</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
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</tbody>
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### ATTORNEY GENERAL

(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)

### ALL-TERRAIN VEHICLES (ATV)

(SEE ALSO RECREATIONAL VEHICLES)

<table>
<thead>
<tr>
<th><strong>Natural Resources, WI Dept. of</strong></th>
<th><strong>PO Box 7921</strong></th>
<th><strong>Madison WI 53707</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-2621</td>
<td>Licensing.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td>(888) 936-7463</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>
## AUCTION

### Transportation, WI Dept. of

Dealers & Agent Section  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
dot.wi.gov  
DealertlicensingUnit@dot.wi.gov

Motor Vehicle auctioneer dealer licensing information.

### Safety and Professional Services, WI Dept. of

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  
dsp@wi.gov

Auctioneers licensing.

## AUDIOLOGISTS

### Safety and Professional Services, WI Dept. of

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  
dsp@wi.gov

License information.  
Number of complaints.

## AUTO REPAIR

### Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

ATCP 132 – Does not apply to semi-tractor trailers or commercial vehicles.

### Better Business Bureau

10019 W Greenfield Ave  
Milwaukee WI 53214  
(800) 955-5100  
(800) 273-1002  
(414) 847-6000  
www.wisconsin.bbb.org

Autoline program, out of court settlement, arbitration.  
General line
## AUTO SAFETY

### National Highway Traffic Safety Administration

US Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590  
(800) 424-9393  
(888) 327-4236  
[www.nhtsa.gov](http://www.nhtsa.gov)  
[www.safercar.gov/checkforrecalls](http://www.safercar.gov/checkforrecalls)  

Vehicle Safety Hotline.  
Report vehicle safety defects and recall information.

### Center for Auto Safety

1825 Connecticut Ave NW  
Ste 330  
Washington DC 20009-5708  
(202) 328-7700  
[www.autosafety.org](http://www.autosafety.org)  
[contact@autosafety.org](mailto:contact@autosafety.org)  

No phone calls - consumer must write (handle manufacturer defect complaints).

## AUTOMOBILES

(SEE ALSO AUTO SAFETY)

### Transportation, WI Dept. of

Dealers & Agent Section  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
[Dealerlicensingunit@dot.wi.gov](mailto:Dealerlicensingunit@dot.wi.gov)  

(608) 267-3635  


### Motor Vehicle Division

Vehicle Emission  
Opus Inspection  
(608) 266-7447  
[Дre.dmv@dot.wi.gov](mailto:Дre.dmv@dot.wi.gov)  

(608) 266-3041  
[Special-plates.dmv@dot.wi.gov](mailto:Special-plates.dmv@dot.wi.gov)  

Titles & vehicle registrations and Driver & Commercial licenses, ID Cards.  
Personalized, disabled, special plates.
### AUTOMOBILES – CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)  
Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts.

**Financial Institutions, WI Dept. of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
[www.wdfi.org](http://www.wdfi.org)  
Credit sales (financing); questions re: terms of leases.

**Commissioner of Insurance, Office of the**  
125 S Webster St  
Madison WI 53703-3474  
(800) 236-8517  
(608) 266-0103  
[oci.wi.gov](http://oci.wi.gov)  
Rustproofing companies must be registered Wis. Stat. 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

**Transportation, US Dept. of**  
1200 New Jersey Ave SE  
Washington DC 20590  
(888) 327-4236  
[www.nhtsa.gov](http://www.nhtsa.gov)  
Auto Safety Hotline. Auto safety standards; recalls; importing standards; info. to detect if odometer rolled back.

**Center for Auto Safety**  
1825 Connecticut Ave NW  
Ste 330  
Washington DC 20009-5708  
(202) 328-7700  
[Submitcomplaint](http://Submitcomplaint)  
[www.safercar.gov](http://www.safercar.gov)  
No phone calls; consumer must write (handle manufacturer defect complaints).

### AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

**Chrysler Group Customer Care**  
PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800) 334-9200  
General customer relations.

**Dodge Customer Care**  
PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800) 423-6343  
General customer relations.
### AUTOMOBILES – CONTINUED

**Ford Motor Customer Service**  
16800 Executive Plaza Dr  
PO Box 6248  
Dearborn MI 48126  
(800) 392-3673  
www.ford.com  
Customer assistance and Consumer Appeals Board (Contact dealership first).

**Lincoln Motor Company**  
(800) 521-4140

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**General Motors Corp**  
PO Box 33170  
Detroit MI 48232-5170  
www.gm.com  
Customer assistance. Visit website for contact info by car maker

---

**Chevrolet (GEO) Motor Division**  
PO Box 33136  
Detroit MI 48323-5136  
(800) 222-1020  
www.chevrolet.com  
Customer assistance (Contact dealership first).

---

**Buick Motor Division**  
Customer Assistance  
PO Box 33136  
Detroit MI 48232-5136  
(800) 521-7300  
www.buick.com

---

**Cadillac Motor Division**  
Customer Assistance  
PO Box 33169  
Detroit MI 48232-5169  
(800) 458-8006  
www.cadillac.com

---

**GMC Customer Assistance Center**  
PO Box 33172  
Detroit MI 48232-5172  
(800) 462-8782  
www.gmc.com

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**GM of Canada**  
1908 Colonel Sam Dr  
Oshawa Ontario  
L1H 8F7 Canada  
Mail code 163-055  
(800) 263-3777  
Canadian customer assistance.

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**Center for Auto Safety**  
1825 Connecticut Ave NW Set 330  
Washington DC 20009-5708  
(202) 328-7700  
www.autosafety.org  
contact@autosafety.org  
Policy adjustments (hidden warranties). Consumer should call area manufacturer’s office NOT the dealership or CAS.
<table>
<thead>
<tr>
<th>AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING CONTINUED</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>National Institute for Automotive Service Excellence (ASE)</strong></td>
</tr>
<tr>
<td>1503 Edwards Ferry Rd NW Ste 401</td>
</tr>
<tr>
<td>Leesburg VA 20176</td>
</tr>
<tr>
<td>(703) 669-6600</td>
</tr>
<tr>
<td>(800) 390-6789</td>
</tr>
<tr>
<td><a href="http://www.ase.com">www.ase.com</a></td>
</tr>
<tr>
<td>To find ASE blue seal facility and car care tips</td>
</tr>
</tbody>
</table>

| **CARFAX Inc** |
| 5860 Trinity Pkwy Ste 600 |
| Centerville VA 20120 |
| carfax.com |
| Check a car’s title history. Requires a one-time charge. |
BABY EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 Product safety.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

BAD CHECKS

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210 (414) 488-3906 Directory of all sheriffs, Deputy
Milwaukee WI 53214 www.wsdsa.org Sheriffs and local county District
Attorneys

BADGER CARE PLUS

Health Services, WI Dept. of
1 W Wilson St (800) 362-3002 Member Services Hotline
Madison WI 53703 (608) 266-1865 (M-F 8 am - 6 pm).
dhs.wi.gov To apply in person, contact county
ACCESS.wi.gov or tribal agency.

Health & Human Services, US Dept. of
200 Independence Ave SW (877) 696-6775 Health insurance for children.
Washington DC 20201 hhs.gov

BAIT AND SWITCH ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800) 422-7128 Fraudulent Advertising, Wis. Stats.
PO Box 8911 datcp.wi.gov § 100.18.
Madison WI 53708-8911 DATCPHotline@wi.gov
### BANKRUPTCY

**Bankruptcy Courts, US**

<table>
<thead>
<tr>
<th>Eastern District (Milwaukee)</th>
<th>(866) 582-3156</th>
<th>Toll Free</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Courthouse &amp; Federal Bldg</td>
<td>(866) 222-8029</td>
<td>Main Number.</td>
</tr>
<tr>
<td>517 E Wisconsin Ave Rm 126</td>
<td>(414) 297-3291</td>
<td>Case information number.</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
<td>File a claim electronically.</td>
</tr>
<tr>
<td>)** wieb.uscourts.gov**</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Bankruptcy Courts, US**

<table>
<thead>
<tr>
<th>Western District (Madison)</th>
<th>(608) 264-5178</th>
<th>Clerk’s office- Madison</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Courthouse</td>
<td>(800) 743-8247</td>
<td>Case information number.</td>
</tr>
<tr>
<td>120 N Henry Rm 340</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703-2559</td>
<td></td>
<td></td>
</tr>
<tr>
<td>)** wiwb.uscourts.gov**</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Bankruptcy Courts, US**

<table>
<thead>
<tr>
<th>Western District (Eau Claire)</th>
<th>(715) 839-2980</th>
<th>Clerk’s office – Eau Claire.</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Courthouse</td>
<td>(800) 743-8247</td>
<td>Case information number.</td>
</tr>
<tr>
<td>500 S Barstow St</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eau Claire WI 54701</td>
<td></td>
<td></td>
</tr>
<tr>
<td>)** <a href="http://www.wiwb.uscourts.gov">www.wiwb.uscourts.gov</a>**</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### BANKS

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>4822 Madison Yard Way N Twr</th>
<th>(800) 452-3328 (WI Only)</th>
<th>General referrals. Jurisdiction:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53705</td>
<td>(608) 261-9555</td>
<td>Licensing &amp; supervisory power over various lending agencies.</td>
</tr>
<tr>
<td>)** <a href="http://www.wdfi.org">www.wdfi.org</a>**</td>
<td></td>
<td>Regulatory authority under the collateral loan law, the discount loan law and small loan law.</td>
</tr>
</tbody>
</table>

**Consumer Financial Protection Bureau**

<table>
<thead>
<tr>
<th>PO Box 2900</th>
<th>(855) 411-2372</th>
<th>Educate, enforce and study of Federal consumer financial protection laws.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>gov/complaint/</td>
<td></td>
</tr>
</tbody>
</table>

---

Wisconsin Department of Agriculture, Trade
and Consumer Protection (DATCP)

(800)422-7128

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
**BANKS CONTINUED**

**Federal Deposit Insurance Corporation (FDIC)**

550 17th St NW  
Washington DC 20429  
(877) 275-3342  
www.fdic.gov

Refer for general consumer information on:
- state chartered banks that are not members of Federal Reserve.
- Deposit insurance.
- How to obtain financial reports of FDIC insured institutions.
- Failure of financial institutions.
- Compliance or civil rights matter.

**Federal Reserve Consumer Help**

PO Box 1200  
Minneapolis MN 55480  
(888) 851-1920  
federalreserveconsumerhelp.gov

Complaints against banks.

**Comptroller of the Currency, US Office of the (OCC)**

Customer Assistance Group  
1301 McKinney St Ste 3450  
Houston TX 77010  
(800) 613-6743  
(713) 336-4301 FAX  
www.helpwithmybank.gov  
www.occ.gov

Charter/supervise national banks.  
Handle complaints against National banks for every state.

**BARBERS**

**Safety and Professional Services, WI Dept. of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
dspswi.gov

Licensing and number of complaints.

**BASEMENT WATERPROOFING**

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Chapter ATCP 133 “Basement Waterproofing - Unfair Trade Practices.”

**BATHROOM FACILITIES (PUBLIC)**

**Safety and Professional Services, WI Dept. of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
dspswi.gov

Contact local building inspector.  
See SPS Chapters 61-65 (formerly COMM chapters).
BEAUTY SALONS
(SEE ALSO COSMETOLOGY)

BED AND BREAKFAST
(SEE ALSO ENVIRONMENTAL SANITATION)

BETTER BUSINESS BUREAU
Wisconsin Main Office
10019 W Greenfield Ave
Milwaukee WI 53214
(800) 273-1002
(414) 847-6000
www.bbb.org
Toll free for Wisconsin residents & In-state Autoline arbitration Complaints.
Complaints Inquiries (outside Milwaukee).

Better Business Bureau
NE Wisconsin Regional Office
1047 N Lynndale Dr Ste 1A
Appleton WI  54914
(920) 734-4352
www.bbb.org

Council of Better Business Bureau Inc
3033 Wilson Blvd Ste 600
Arlington VA 22201
(703) 276-0100
www.bbb.org
For phone numbers and addresses of BBB's in US and Canada go to www.bbb.org/bbb-locator.
Information on non-profit organizations, Business Hotline, (Membership direct line).
## BEVERAGE LICENSING

**Revenue, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd, Mail Stop 6-107, PO Box 8900, Madison WI 53708-8900</td>
<td>(608) 266-6701, (715) 842-2343</td>
</tr>
</tbody>
</table>

- Wholesale beverage licensing.
- Retail License

## BICYCLES

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128, datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

- Product safety.

## BID-RIGGING

(SEE ALSO ANTI-TRUST)

**BINGO**

(SEE ALSO CONTESTS)

**Administration, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>3319 W Beltline Hwy 1st Fl, PO Box 8979, Madison WI 53708-8979</td>
<td>(608) 270-2530, (608) 270-2555</td>
</tr>
</tbody>
</table>

- Charitable bingo, raffles, and crane games.

## BIRTH CERTIFICATES

**Vital Records, WI Office of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 309, Madison WI 53701-0309</td>
<td>(608) 266-1371, (608) 266-1373</td>
</tr>
</tbody>
</table>

- 24 hr automated line
- To speak with representative.
- Information on marriage, death, divorce, domestic partnerships, & birth certificates.

## BLIND & VISUALLY IMPAIRED

**Health Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Blind Services, PO Box 2659, Madison WI 53707-7851</td>
<td>(888) 879-0017</td>
</tr>
</tbody>
</table>

- Services for the blind.
## BOATS, LICENSING AND SAFETY

### Natural Resources, WI Dept. of Natural Resources

<table>
<thead>
<tr>
<th>Boat Safety Unit</th>
<th>Madison WI 53707-7921</th>
<th>(608) 266-2621</th>
<th>(888) 936-7463</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>Boat licensing &amp; titling section.</td>
<td>Does not license dealers or Marinas.</td>
<td>AT and snowmobile registration.</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(608) 266-0859</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Boat Owners, US Association of the

<table>
<thead>
<tr>
<th>Boat Owners, US Association of the</th>
<th>880 S Pickett St</th>
<th>(703) 461-2878</th>
<th>(800) 395-2628</th>
<th>(800) 391-4869</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Alexandria VA 22304-4606</td>
<td></td>
<td></td>
<td><a href="http://www.boatus.com">www.boatus.com</a></td>
</tr>
<tr>
<td></td>
<td>Boat licensing &amp; titling section.</td>
<td>Does not license dealers or Marinas.</td>
<td>ATV and snowmobile registration.</td>
<td>Law enforcement and marine investigations.</td>
</tr>
</tbody>
</table>

### Body Piercing

### Safety and Professional Services, WI Dept. of Safety and Professional Services

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
<th>4822 Madison Yard Way</th>
<th>(877) 617-1565</th>
<th>(608) 266-2112</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety and Professional Services, WI Dept. of</td>
<td>Madison WI 53705</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wis. Stats. § 463.14.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Bonds

### (SEE ALSO SECURITIES)

### Books

### Agriculture, Trade and Consumer Protection, WI Dept. of Books

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept. of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Books</td>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

### Bottled Water

### (SEE ALSO SODA WATER BEVERAGE)
# Resource and Referral Information

## Boxing

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
</tbody>
</table>

Licensing. Number of complaints.

Website: dsps.wi.gov

Email: dsps@wi.gov

## Breast Implants

**Food & Drug Administration, US**

**Breast Implant Info Line**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>10903 New Hampshire Ave</td>
<td>(888) 463-6332</td>
</tr>
<tr>
<td>Silver Spring MD 20993</td>
<td>(301) 594-0485</td>
</tr>
</tbody>
</table>

General inquiries. Medical device info.

Website: www.fda.gov

## Brokers

**Financial Institutions, WI Dept. of**

**Securities Division**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(800) 472-4325</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2139</td>
</tr>
</tbody>
</table>

Investments & Securities. Licenses stock brokers, dealers in securities.

Website: www.wdfi.org

## Budget Counseling

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 261-9555</td>
</tr>
</tbody>
</table>

WI Consumer Act, Ch. 421-427 regulate consumer credit transactions. Check local telephone book yellow pages under:
- budget counseling.
- credit counseling.
- credit repair

Call County Social Services.

Website: www.wdfi.org

## Building Codes/Inspectors

**Rental Unit Inspections**

Contact City Clerk’s Office.

## Budget Counseling

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
</tbody>
</table>

New construction only or complaints against building inspectors.

Website: dsps.wi.gov

**Neighborhood Services, Dept. of**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Milwaukee</td>
<td>(414) 286-2268</td>
</tr>
<tr>
<td>841 N Broadway 1st Fl</td>
<td>city.milwaukee.gov</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
</tr>
</tbody>
</table>

Building inspection, sanitation issues, pests.

Website: city.milwaukee.gov

Email: DATCPHotline@wi.gov

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
### BUNGEE JUMPING

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept. of</th>
<th>4822 Madison Yard Way</th>
<th>(877) 617-1565</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td></td>
<td></td>
<td>datps.wi.gov</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
</tr>
</tbody>
</table>

### BURGLAR ALARMS

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept. of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

### BUSINESS AND BUSINESS OPPORTUNITIES

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept. of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

| Inspector General, Office of | US Dept. of Commerce – Hotline | (800) 424-5197 |
| --- | 1401 Constitution Ave NW | (202) 482-4661 |
| | Washington DC 20230 | www.oig.doc.gov |

RESOURCE AND REFERRAL INFORMATION

BUSINESS AND BUSINESS OPPORTUNITIES

Small Business Administration, US
409 3rd St SW
Washington DC  20416
(800) 659-2955
(800) 827-5722
www.sba.gov
Disaster Loans.
Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

Small Business Administration, US (WI)
310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203
(414) 297-3941
www.sba.gov

Small Business Development Center
432 N Lake St Rm 423
Madison WI 53706
(608) 263-7680
(800) 940-7232
wisconsinsbdc.org
"Starting a Business" brochure.

Small Business Administration, US (WI)
740 Regent St Ste 100
Madison WI 53715
(608) 441-5263
www.sba.gov
(8 am – 4:30 pm M-F)
Has prepared info to mail.

BUSINESS PERMITS

Wisconsin Business Answer Line
Small Business Development Center (UW-Madison SBDC)
975 University Ave
Madison WI 53706
(800) 940-7232
(608) 263-7680
www.wisconsinsbdc.org
Help line. Referrals to proper agency.
Info for licenses and permits.
Tax requirements and employer requirements.

BUSING-SCHOOL

(SEE ALSO MOTOR CARRIERS)

Wisconsin School Bus Association
5307 Indigo Way
Middleton WI 53562
(608) 514-5470
General information.

Public Instruction, WI Dept of
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(608) 266-3390
(800) 441-4563
dpi.wi.gov
Not a consumer hotline; consumers should contact local school board.
BUYING CLUBS (FUTURE SERVICE PLANS)
(SEE ALSO LEASES – CONSUMER GOODS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128  Wis. Stats. Ch. 136.
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

BUY ONE, GET ONE FREE
(SEE ALSO COMPARATIVE PRICE ADVERTISING)
## CABLE TV
*(SEE ALSO WIRELESS CABLE)*

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

No cable in area: ss 66.0420 refer to Dept. of Financial Institutions at (608) 261-7577

## CAMP GROUNDS

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Food and Recreational Safety

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4700</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Campground evaluation & permits, special event campgrounds.

## CANADA

**Better Business Bureaus in Canada**

<table>
<thead>
<tr>
<th>Website</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.bbb.org/bbb-locator">www.bbb.org/bbb-locator</a></td>
<td>Website directs who to contact in each providence.</td>
</tr>
</tbody>
</table>

**Consumer Affairs Offices in Canada**

**Industry Canada**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>235 Queen St</td>
<td>(343) 291-3280</td>
<td><a href="http://www.ic.gc.ca">www.ic.gc.ca</a></td>
</tr>
<tr>
<td>Ottawa, Ontario K1A 0H5</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Contact for consumer affairs across Canada.

## CAP
*(SEE ALSO CLIENT ASSISTANCE PROGRAM)*

## CAP’S (CONSUMER ACTION PANELS)
*(SEE ALSO APPLIANCES)*

**AUTOCAP (Effective 1995)**

Auto Consumer Action Program

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>8400 Wespark Dr</td>
<td>(703) 821-7000</td>
<td><a href="http://www.nada.org">www.nada.org</a></td>
</tr>
<tr>
<td>McLean VA 22102</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Third party dispute program administered by State Automobile Dealers Assn. National Automobile Dealers Association website.
CAPITOL POLICE, WI
Administration, WI Dept of
Capitol Police, WI
Madison Headquarters
17 W Main St. Rm 301
Madison WI 53703
(608) 266-7700
(608) 266-8797
Emergency. Non-emergency.

Administration, WI Dept of
Capitol Police, WI
Milwaukee Headquarters
819 N 6th St
Milwaukee WI 53203
(414) 227-4691

CAR
(SEE ALSO AUTOMOBILES)

CAR SEATS
(SEE ALSO CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)
Safety and Professional Services, WI Dept of
4822 Madison Yard Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dsp.wi.gov
Inspections. Registration.

CARPETING
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Carpet and Rug complaints – including installation and product safety.

Carpet & Rug Institute
Consumer Information
100 S Hamilton St
Dalton GA 30720
(706) 278-3176
www.carpet-rug.org
Carpet & indoor air quality questions; can track down manufacturer of your carpet; have technical & consumer information on request. Is a trade association. No complaints but can refer you to a certified carpet inspector in area.
### CASINO NIGHTS - (LAS VEGAS CASINO NIGHTS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Casino nights are illegal lotteries. Fact sheet available. Enforced by DA.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CELLULOSE INSULATION

(SEE ALSO INSULATION)

### CEMETERIES

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
<td></td>
<td>Salespersons and authorities.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### CENSUS

**Census Bureau, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1111 W 22nd St Ste 400</td>
<td>(800) 865-6384</td>
<td><a href="http://www.census.gov">www.census.gov</a></td>
<td>Chicago Regional Office supporting AK, IL, IN, IA, MI, MN, MO and WI.</td>
</tr>
<tr>
<td>Oak Brook IL 60523-1918</td>
<td>(630) 288-9200</td>
<td><a href="mailto:chicago.regional.office@census.gov">chicago.regional.office@census.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### CERTIFICATE OF FREE SALE

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4663</td>
<td><a href="mailto:datcpfeedexport@wi.gov">datcpfeedexport@wi.gov</a></td>
<td>Food. General Line. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608) 224-4539</td>
<td></td>
<td>Feed.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>(608) 224-4700</td>
<td></td>
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</tr>
</tbody>
</table>

### CHAIN DISTRIBUTORSHIPS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>ATCP Chapter 122 “Chain Distributorship Schemes.”</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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</tr>
</tbody>
</table>
**CHAIN LETTERS**  
*(SEE ALSO POSTAL INSPECTOR)*

**Chief Postal Inspector**  
US Postal Inspection Service  
Attn: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60669-3255  
(877) 876-2455  
www.postalinspectors.uspis.gov  
Law enforcement of postal service.  
Investigates theft and fraud of mail.  
Refer callers to Legislative Reference Bureau for copies of law.

**Local Post Office**  
Check local telephone directory also.  
www.usps.com

**CHAMBER OF COMMERCE**

**Greater Madison Chamber of Commerce (GMCC)**  
17 S Fairchild St  
PO Box 71  
Madison WI 53701-0071  
(608) 256-8348  
www.madisonchamber.com  
info@madisonchamber.com  
Listing of members. Links to businesses. Links to visiting Madison. M-THR 8-4:30 FRI 8-3.

**Wisconsin Manufacturers & Commerce**  
501 E Washington Ave  
Madison WI 53703-2914  
(608) 258-3400  
State of WI Chamber of commerce and business trade association. Listing of members. Links to other chambers of commerce.

**CHARGEBACK**  
*(SEE ALSO CREDIT CARDS)*

**CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS**

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 267-1711  
(800) 452-3328 (WI Only)  
(608) 261-9555  
wdfi.org/CharitableOrganizations/default.htm  
Complaints. Each charity has to file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheets available.

**Justice, WI Dept of**  
Civil Litigation  
17 W Main St 6th Fl  
Madison WI 53703  
(608) 266-1221  
doj.state.wi.us  
Charitable trusts and private foundation forms are kept on file.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS CONTINUED

**Better Business Bureau Wise Giving Alliance**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>3033 Wilson Blvd Ste 600 Arlington VA 22201</td>
<td>(703) 276-0100</td>
<td>give.org <a href="mailto:give@council.bbb.org">give@council.bbb.org</a></td>
<td>Better Business Bureau wise giving Alliance Reports.</td>
</tr>
</tbody>
</table>

**Internal Revenue Service (IRS)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal Revenue Service PO Box 4024 Cincinnati OH 45201</td>
<td>(877) 829-4933</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td>List of legitimate charities and nonprofit groups.</td>
</tr>
</tbody>
</table>

**CHECK CASHING BUSINESS**

**Financial Institutions, WI Dept of**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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**CHEMICALS, HAZARDOUS SUBSTANCES**

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr Madison WI 53708</td>
<td>(800) 422-7128 (608) 224-4945</td>
<td>datcpenwi.gov <a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
<td>Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR.</td>
</tr>
</tbody>
</table>
## CHILD ABUSE

### Children & Families, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave 2nd Fl, PO Box 8916, Madison WI 53708-8916</td>
<td>(608) 422-7000, (608) 266-6836 FAX</td>
<td>dcfweb.wi.gov</td>
<td>General Information. Child abuse reporting varies by county where child or family resides.</td>
</tr>
</tbody>
</table>

### County Social Services

<table>
<thead>
<tr>
<th>Address</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Human Services, WI Dept of 1 W Wilson St, Madison WI 53701</td>
<td>dhs.wi.gov/areaadmin/hsd-programs.htm</td>
<td>Check your local telephone directory.</td>
</tr>
</tbody>
</table>

### Children and Families, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Child Welfare, 201 E Washington Ave, 2nd Fl, PO Box 8916, Madison WI 53708-8916</td>
<td>(414) 343-5500</td>
<td><a href="mailto:dcfmilwaukeechildwelfare@wi.gov">dcfmilwaukeechildwelfare@wi.gov</a></td>
<td>General Information. Child abuse reporting varies by county where child or family resides.</td>
</tr>
</tbody>
</table>

## CHILD CARE

### Children & Families, WI Dept of

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
<th>Description</th>
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<tbody>
<tr>
<td>Early Care &amp; Education, 201 E Washington Ave Rm B205, PO Box 8916, Madison WI 53708-8916</td>
<td>(608) 421-7</td>
<td>dcf.wi.gov</td>
<td>General Information. Child abuse reporting varies by county where child or family resides.</td>
</tr>
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</table>

(877) 302-FRAUD

## CHILD FIND PROGRAM (FINGERPRINTING)

### National Child Identification Program

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5045 Franklin Ave, Waco TX 76710</td>
<td>(972) 934-2211</td>
<td><a href="http://www.childidprogram.com">www.childidprogram.com</a></td>
<td>To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.</td>
</tr>
</tbody>
</table>

### National Center for Missing and Exploited Children

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>699 Prince St, Alexandria VA 22314-3175</td>
<td>(800) 843-5678</td>
<td><a href="http://www.missingkids.com">www.missingkids.com</a></td>
<td>Information and resources to find missing children.</td>
</tr>
</tbody>
</table>
**CHILD LABOR**

**Workforce Development, WI Dept of**

Equal Rights Division  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
dwd.wi.gov  
Minors age 11-17  
Child labor laws.

**Workforce Development, WI Dept of**

Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203  
(414) 227-4384  
(414) 227-4981 Fax  
erinfo@dwd.wi.gov  
Minors age 11-17. Milwaukee area.

**CHILD RESTRAINING SEATS**

**Transportation, WI Dept of**

Motor Vehicle Division  
4822 Madison Yards Way 9th Fl S  
Madison WI 53705  
(608) 266-1425  
(866) 511-9467  
dot.wi.gov  
Wisconsin information.

**Transportation, US Dept of**

Consumer Service  
1200 New Jersey Ave SE  
Washington DC 20590  
(888) 327-4236  
www.nhtsa.dot.gov  
nhtsa.webmaster@dot.gov  
Car seat safety.

**Wisconsin Info Network for Safety (WINS)**

52 Sunset Blvd  
Stevens Point WI 54481  
(715) 843-1890  
www.wcpsa.com  
wins@wcpsa.net  

**Agriculture, Trade and Consumer Protection, WI Dept of**

Product Safety  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Product safety. ATCP 139.
CHILDBREASTRAININGSEATSCONTINUED

Consumer Product Safety Commission, US
4330 E West Hwy
 Bethesda MD 20814
(301) 504-7923
(800) 638-2772
www.cpsc.gov

CHILD SUPPORT

Workforce Development, WI Dept of
Bureau of Child Support
201 E Washington Ave
PO Box 7946
Madison WI 53707-7946
(608) 266-9909
dwd.wi.gov
Interstate locator.

Children and Families, WI Dept of
Child Support Bureau
201 E Washington Ave 2nd Flr
Madison WI 53703
(608) 267-3905
dcf.wi.gov
General information. Assists parents get court orders for financial and medical support for their children.

County Family Court Commissioner Economic Assistance
Economic Assistance
dcf.wisconsin.gov/cs/agencylist
Local child support agency link.
IV-D Program – Each county has this federal program to track down people in arrears of child support. Check with County Commissioner.

CHILDREN AND FAMILIES, WI DEPT OF

Children and Families, WI Dept of
201 E Washington Ave 2nd Flr
Madison WI 53703
(608) 267-3905
dcf.wi.gov
Child welfare, child support, foster care and adoption early care & education.

CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Safety and Professional Services, WI Dept of
4822 Madison Yard Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspw.wi.gov
Licensing requirements.
Complaints.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Billing problems.
## Christmas Decorations

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Dangerous, ATCP 139.

## Cigarette Sales

**Revenue, WI Dept of**  
Cigarette & Tobacco Division  
2135 Rimrock Rd  
PO Box 8900  
Madison WI 53708-8900  
(608) 266-6701  
revenue.wi.gov  
Inquiries regarding cigarette & tobacco taxation.

## Civil Liberties

**American Civil Liberties Union of Wisconsin**  
207 E Buffalo St Ste 325  
Milwaukee WI 53202-5774  
(414) 272-4032  
www.aclu-wi.org  
Defends civil liberties and rights of Wisconsin residents.  
Hours: 9:00 am – 5:00 pm.

**Civil Rights, City of Madison Dept of**  
210 ML King Jr Blvd Rm 523  
Madison WI 53703  
(608) 266-4910  
cityofmadison.com/dcr  
dcr@cityofmadison.com  
Hours: M – F 8 am – 4:30 pm.

## Class Actions (Private Lawsuits)

**Classaction.org**  
Classaction.org  
Periodical may also be available at libraries.

## Cleaning Products (Household)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Agriculture Resource Management  
Wisconsin Clean Sweep  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4545  
datpcswp@wi.gov  
Disposal of agriculture chemicals, hazardous wastes, household chemicals.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Agriculture Resource Management  
Wisconsin Clean Sweep  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4545  
datpcswp@wi.gov  
Disposal of agriculture chemicals, hazardous wastes, household chemicals.
### CLINICAL ASSISTANCE PROGRAM (CAP)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Ag Development  
Client Assistance Program  
2811 Agriculture Dr  
Madison WI 53708  
(800) 362-1290  
(608) 224-5070  
Information referral and client advocacy on vocational or independent living.

### CLOTHING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)  
Flammable, labels.

### COBRA ACT

**Labor, US Dept of**  
Employee Benefit Security Administration  
200 Constitution Ave NW  
Washington DC 20210  
(202) 219-8776  
(312) 353-0900  
(866) 444-3272  
[www.dol.gov](http://www.dol.gov)  
National number.  
WI claims through the IL regional office.  
EBSA National Toll Free Number.

### COLLECTION AGENCIES PRACTICES

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
[www.wdfi.org](http://www.wdfi.org)  
Collection agencies inquiries.  
Collection calls, consumer tips, prohibited practices.

### COLLEGE – TECHNICAL

**SEE ALSO TECHNICAL COLLEGES**

### COMMODITIES

**Commodities Futures Trading Commission, US**  
525 W Monroe St Ste 1100  
Chicago IL 60661  
(312) 596-0700  
[www.cftc.gov](http://www.cftc.gov)  
Central Region agency.
COMMUNICATION
(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

Federal Communication Commission (FCC)
445 12th St SW (888) 225-5322 Consumer Center, complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo.
Washington DC 20554 www.fcc.gov

COMMUNITY COLLEGES

Wisconsin Technical College System Board
4622 University Ave (608) 266-1207 Approval board accreditations.
PO Box 7874 www.wtcsystem.edu
Madison WI 53705

COMMUNITY ADVOCATES

Community Advocates
728 N James Lovell St (414) 449-4777 Advocacy services for families & individuals to meet basic needs.
Milwaukee WI 53223 http://community advocates.net

COMPARATIVE PRICE ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept of Trade Bureau
2811 Agriculture Dr (608) 224-4925 ATCP 124.
Madison WI 53708-8911 (608) 224-4989 datcp.wi.gov


Comptroller of the Currency, Office of the Customer Assistance Group
1301 McKinney St Ste 3450 (800) 613-6743 M/F 7:00 am - 7:00 pm. Complaints against national banks or federal savings.
Houston TX 77010 helpwithmybank.gov

COMPUTER DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
**CONDEMNATION**

**Safety and Professional Services, WI Dept of**

4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspswi.wi.gov

Eminent domain/ condemnation in government projects/ relocation assistance.

**CONDONMINIUMS**

*(SEE ALSO TIMESHARES, REAL ESTATE, OR INVESTMENTS & SECURITIES)*

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Wis. Stats. § 703 -Condominium,  
Wis. Stats. § 707 Timeshare.

Contact an attorney for legal advice.

**CONSUMER ACT, WISCONSIN**

**Financial Institutions, WI Dept of**

4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
www.wdfi.org

General inquiries.

**CONSUMER ACTION HANDBOOK**

**National Contact Center**

US General Services Administration  
Office of Citizen Services & Innovative Technologies  
1800 F St NW  
Washington DC 20405  
(800) 333-4636  
(844) 872-4681  
usa.gov/consumer

Handbook provides a consumer assistance directory and public resources and contact information.
### CONSUMER EDUCATION

(SEE ALSO SCHOOLS)

<table>
<thead>
<tr>
<th><strong>Public Instruction, WI Dept of</strong></th>
<th><strong>Trade and Consumer Protection WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster St</td>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 7841</td>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53707-7841</td>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td></td>
<td>(800) 243-8782</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2188</td>
</tr>
<tr>
<td></td>
<td>(800) 441-4563</td>
</tr>
<tr>
<td></td>
<td>dpi.wi.gov</td>
</tr>
<tr>
<td><strong>Publication and sales. Consumer</strong></td>
<td><strong>Consumers.</strong></td>
</tr>
<tr>
<td><strong>Ed. Curriculum Guide for Wis.</strong></td>
<td><strong>public high schools and other</strong></td>
</tr>
<tr>
<td><strong>General information.</strong></td>
<td><strong>information &amp; materials.</strong></td>
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</table>

### CONSUMER ORGANIZATIONS - WISCONSIN

<table>
<thead>
<tr>
<th><strong>Center for Consumer Affairs</strong></th>
<th><strong>Federal Information Center, US</strong></th>
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</thead>
<tbody>
<tr>
<td>University of Wisconsin Milwaukee</td>
<td>US General Services Administration</td>
</tr>
<tr>
<td>161 W Wisconsin Ave Ste 6000</td>
<td>Office of Citizen Services &amp;</td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td>Innovative Technologies</td>
</tr>
<tr>
<td></td>
<td>1800 F St NW</td>
</tr>
<tr>
<td></td>
<td>Washington DC 20405</td>
</tr>
<tr>
<td></td>
<td>(800) 222-3623</td>
</tr>
<tr>
<td></td>
<td>(414) 227-3252</td>
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<td></td>
<td>uwm.edu/sce/community-engagement/</td>
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<tr>
<td></td>
<td>Continuing education for</td>
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<td></td>
<td>consumers.</td>
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### CONSUMER PRICE INDEX

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<tr>
<td>J C Kluczynski Federal Bldg</td>
</tr>
<tr>
<td>230 S Dearborn St Rm 960</td>
</tr>
<tr>
<td>Chicago IL 60604</td>
</tr>
<tr>
<td>(312) 353-1880</td>
</tr>
<tr>
<td>(312) 353-1886 FAX</td>
</tr>
<tr>
<td><a href="http://www.bls.gov">www.bls.gov</a></td>
</tr>
<tr>
<td><a href="mailto:blsinfoChicago@bls.gov">blsinfoChicago@bls.gov</a></td>
</tr>
<tr>
<td>8 am - 4 pm CST.</td>
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<tr>
<td>Midwest office – handles Wisconsin.</td>
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</tbody>
</table>

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)
### CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US
(SEE ALSO PRODUCT SAFETY)

**Consumer Product Safety Commission, US**
4330 E West Highway  
Bethesda MD  20814  
(301) 504-7923  
(800) 638-2772  
www.cpsc.gov  
M-F 8-4:30 EST.  
Product safety issues.  
Product recalls.  
Recorded message.

### CONSUMER PROTECTION

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
For a listing of US state, county and city government consumer protection offices online at: www.usa.gov/topics/handbook.

### CONSUMER REPORTS MAGAZINE

**Consumer Reports**
101 Truman Ave  
Yonkers NY  10703  
(800) 333-0663  
ConsumerReports.org  
Past copies of magazine and annual Buyer’s Guides available in local Public Library.

### CONTACT LENSES

**US Food & Drug Administration**
Office of Communication & Education  
Center for Devices & Radiological Health  
10903 New Hampshire Ave  
W066-4621  
Silver Spring MD  20993  
(800) 638-2401  
(920) 433-3924  
(608) 264-5332  
(414) 771-7167  
www.fda.gov  
Product Safety.  
Green Bay.  
Madison.  
Milwaukee.
# CONTESTS

(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

## Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact sheets available. Chapters 945, Gambling statute. Refer to private attorney for further information.</td>
</tr>
<tr>
<td>Email: <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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## Administration, WI Dept of

**Division of Gaming**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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<tbody>
<tr>
<td>3319 W Beltline Hwy #1 Madison WI 53713 PO Box 8979 Madison WI 53708-8979</td>
<td>(608) 270-2555 (608) 270-2530 (608) 270-2552</td>
<td>doa.state.wi.us/division/gaming</td>
<td>General phone Bingo and crane games. Raffles.</td>
</tr>
</tbody>
</table>

## Justice, WI Dept of

**Assistant Attorney General**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl Madison WI 53703</td>
<td>(608) 266-1221</td>
<td>doj.state.wi.us</td>
<td>Questions from Media and DA’s only, gambling.</td>
</tr>
</tbody>
</table>

## Wisconsin Lottery

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8941 Madison WI 53708-8941</td>
<td>(608) 261-4916</td>
<td><a href="http://www.wilottery.com">www.wilottery.com</a></td>
<td>General.</td>
</tr>
</tbody>
</table>
## CONTRACTORS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Home improvements, ATCP 110  

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 266-7583  
(800) 452-3328 (WI Only)  
(608) 261-9555  
www.wdfi.org  
Loans, financial.

**Safety and Professional Services, WI Dept of**  
Division of Professional Credential Processing  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov  
Licensing, Credential, Registration requirements. Verify if a contractor holds a current license, credential or registration. General information.

## CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

## CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)

## COOPERATIVES

**Wisconsin Electric Cooperative Association**  
222 W Washington Ave Ste 680  
Madison WI 53703-2719  
(608) 467-4650  
www.weca.coop  
Trade association for cooperative.

**Cooperative Network**  
1 S Pinckney Ste 810  
Madison WI 53703-2869  
(608) 258-4400  
www.cooperativenetwork.coop
COPYRIGHTS
(SEE ALSO PATENTS OR TRADE NAMES/TRADEMARKS)

Library of Congress, US
US Copyright Office
101 Independence Ave SE Washington DC 20559
(877) 476-0778 (202) 707-3000
www.copyright.gov
Administered by this office. Protects Work of authors, composers and artists, obtain copyright, patent forms.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr PO Box 8911
Madison WI 53708-8911
(800) 422-7128 datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available.

CORPORATION INFORMATION

Financial Institutions, WI Dept of
Division of Corporate & Consumer Services
4822 Madison Yard Way N Twr
Madison WI 53705
(608) 261-9555 (800) 452-3328 (WI Only)
www.wdfi.org

Revenue, WI Dept of
2135 Rimrock Rd
Madison WI 53713
PO Box 8908
Madison WI 53708-8908
(608) 266-0800 (608) 266-1143
revenue.wi.gov
Corporation, franchise, income tax Franchise tax hotline.

CORRECTIONS, WISCONSIN DEPT OF

Corrections, WI Dept of
3099 E Washington Ave PO Box 7925
Madison WI 53707-7925
(608) 240-5000 doc.wi.gov
Regulate and oversight over Wisconsin detention facilities.

CORRESPONDENCE SCHOOLS
(SEE ALSO SCHOOLS)

DSPS Educational Approval Program
1400 E Washington Ave Rm 112 Madison WI 53703
(608) 266-2122 dspw.i.gov/Pages/Programs/EducationalApproval dspseap@wi.gov
Evaluates and approves private trade, technical, career, distance learning and degree-granting schools
### COSMETICS

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

Advertising, product safety, ATCP 139

---

**Food and Drug Administration, US**
Center for Food Safety & Applied Nutrition  
5100 Campus Dr  
College Park MD  20740  
(888) 723-3366  
www.fda.gov

Safety. Cosmetics handled in food & nutrition center.

Local FDA offices:
- Madison  
  (608) 264-5332  
  Product safety, complaints, general information.
- Milwaukee  
  (414) 771-7167
- Green Bay  
  (920) 433-3924

---

### COSMETOLOGY

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Licensing requirements.  
Enforcement, complaints licenses beauty salons.

---

### COUNSELORS

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Complaints, licenses, counselors (e.g. marriage and family) and social workers.

---

### COUNTERFEIT ITEMS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)
## COUNTY BAR ASSOCIATIONS

**Lawyer Referral Service of the State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Area Served</th>
</tr>
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<tbody>
<tr>
<td>PO Box 7158</td>
<td>(800) 362-9082</td>
<td>All of Wisconsin.</td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td>(608) 257-4666</td>
<td>Dane county and outside of WI.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mon.-Thurs. 8:00-5:30, Fri. 8:00-5:00.</td>
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<tr>
<td></td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
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**Milwaukee Bar Association**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
<td>424 E Wells St</td>
<td>(414) 274-6760</td>
<td><a href="http://www.milwbar.org">www.milwbar.org</a></td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
<td>findmilwaukeelawyers.org</td>
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## COUPON BOOKS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td>Madison WI 53708-8911</td>
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## COURTS

**Director of State Courts, WI**

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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
<td>16 E Capitol</td>
<td>(608) 266-6828</td>
<td>wicourts.gov</td>
</tr>
<tr>
<td>PO Box 1688</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-1688</td>
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**Judicial Commission, WI**

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
<td>110 E Main St Ste 700</td>
<td>(608) 266-7637</td>
<td>wicourts.gov/judcom</td>
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<tr>
<td>Madison WI 53703</td>
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## CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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</table>

## CRANK CALLS

(SEE ALSO TELEMARKETING)

Contact the telephone company and local police.
### CREDIT

**(SEE ALSO FAIR CREDIT BILLING ACT)**

<table>
<thead>
<tr>
<th>Financial Institutions, WI Dept of</th>
<th>(608) 261-9555</th>
<th>Complaints – Office of Consumer Affairs.</th>
<th>FTC - Fair Credit Reporting Act</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
<td>All brochures are on the web or can be ordered by website.</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>Title III - Fair Credit Billing Act &amp; Equal Credit Opp Act (Title IV) INCLUDES: Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Federal Trade Commission, US</th>
<th>(877) 382-4357</th>
<th>M-F 9 am - 8 pm EST.</th>
<th>Midwest Region.</th>
</tr>
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<tbody>
<tr>
<td>230 S Dearborn St Ste 3030</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chicago IL 60604</td>
<td></td>
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### CREDIT BUREAUS

**(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)**

### CREDIT CARDS

<table>
<thead>
<tr>
<th>Financial Institutions, WI Dept of</th>
<th>(608) 261-9555</th>
<th>Fraud - Loss &amp; Credit practices, unauthorized or unsolicited charges.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way N Twr</td>
<td>(800) 452-3328 (WI Only)</td>
<td>Office of Consumer Affair.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Opt-Out Program</th>
<th>(888) 567-8688</th>
<th>To get name removed from credit card solicitation lists.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opt-Out Department</td>
<td>optoutprescreen.com</td>
<td></td>
</tr>
<tr>
<td>PO Box 2033-A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rock Island IL  61204-2033</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>(800) 422-7128</th>
<th>Fact Sheet available.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
CREDIT CARDS CONTINUED

**Consumer Financial Protection Bureau, US**

PO Box 2900
Clinton IA 52244

(855) 411-2372
www.consumerfinance.gov
info@consumerfinance.gov

Educate, enforce and study of Federal consumer financial protection laws. Complaints.

**CREDIT COUNSELING**

Check with County Social Services.
Check local yellow pages under Credit Counseling, Debt

**Financial Institutions, WI Dept of**

4822 Madison Yard Way N Twr
Madison WI 53705

(608) 261-9555
(800) 452-3328 (WI Only)
www.wdfi.org

Licensing of debt consolidation/adjustment service companies.

**National Foundation for Credit Counseling**

2000 M St NW Ste 505
Washington DC 20036

(800) 388-2227
(202) 677-4300
www.nfcc.org

For a directory of offices in your area if none listed in local phone book.

**National Consumer Credit Counseling Service**

(800) 388-2227
www.nfcc.org

For nearest office near you.

**Consumer Credit Counseling Service, Madison**

128 E Olin Ave
Madison WI 53713

(608) 252-1320
www.fsmad.org
info@fsmad.org

**CREDIT REPAIR**

**Financial Institutions, WI Dept of**

4822 Madison Yard Way N Twr
Madison WI 53705

(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org

Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.
CREDIT REPORTS

Check local telephone book yellow pages

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

Automated OPT-OUT Line
Opt-Out Department
PO Box 2033-A
Rock Island IL 61204-2033
(888) 567-8688
optoutprescreen.com
Call to prevent credit reporting agencies from selling any of your financial information to check marketers.

Annual Credit Report Request Service
Central Source LLC
PO Box 105283
Atlanta GA 30348-5283
(877) 322-8228
www.annualcreditreport.com
Free credit report.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Complaints.
## CREDIT REPORTING AGENCIES

### Equifax Credit Information Service
- **Address**: PO Box 740241
  - Atlanta GA 30374
- **Phone Numbers**:
  - (866) 349-5191
  - (800) 685-1111
- **Website**:
  - www.equifax.com
  - www.alerts.equifax.com
- **Services**:
  - Fraud alert/assistance.
  - Credit report requests.
  - Automated service line

### Experian
- **Address**: PO Box 9532
  - Allen TX 75013
- **Phone Numbers**:
  - (888) 397-3742
  - (877) 322-8228
- **Website**: www.experian.com
- **Services**:
  - Credit management services.
  - Credit report requests.

### Trans Union LLC
- **Address**: PO Box 2000
  - Chester PA 19016
- **Phone Numbers**:
  - (800) 680-7289
  - (800) 916-8800
  - (888) 909-8872
- **Website**:
  - www.transunion.com
  - www.dispute.transunion.com
  - www.transunion.com/credit-freeze
  - (800) 888-4213
  - (877) 322-8228
- **Services**:
  - To report fraud or ID theft (child or adult).
  - Credit disputes.
  - To place security freeze on account.
  - To PURCHASE credit report.
  - To request FREE report.

### Annual Credit Report Request
- **Address**: PO Box 105283
  - Atlanta GA 30348-5283
- **Phone Number**: (877) 322-8228
- **Website**:
  - www.annualcreditreport.com
  - www.ftc.gov/credit
- **Services**:
  - The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Credit reports available by contacting credit reporting agency in writing by certified mail - $10 fee.
**CREDIT UNIONS**

**Financial Institutions, WI Dept of**

Credit Unions  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 261-9543  
(800) 452-3328 (WI Only)  
[www.wdfi.org](http://www.wdfi.org)  

State credit unions.

**National Credit Union Administration**

1775 Duke St  
Alexandria VA 22314-3428  
(800) 755-1030  
(703) 518-6300  
[www.ncua.gov](http://www.ncua.gov)  
[dcamail@ncua.gov](mailto:dcamail@ncua.gov)  

Federal credit unions.

**Credit Union National Association**

5710 Mineral Point Rd  
PO Box 431  
Madison WI 53705  
(800) 356-9655  
(608) 231-4138  
[www.cuna.org](http://www.cuna.org)  

Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

**CRIBS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
[DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)  

Safety, ATCP 139.

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD 20814  
(301) 504-7923  
(800) 638-2772  
[www.cpsc.gov](http://www.cpsc.gov)  

Product safety issues.  
Product recalls.  
Recorded message.
## CRIME STATISTICS

**Justice, WI Dept of**  
Division of Law Enforcement Services  
17 W Main St  
PO Box 7857  
Madison WI  53703-7857  
(608) 266-1221  
[doj.state.wi.us](http://doj.state.wi.us)  
Arrest statistics from law enforcement.

## CRIME VICTIMS SERVICES

**Justice, WI Dept of**  
Office of Crime Victims Services  
17 W Main St  
PO Box 7951  
Madison WI  53703-7951  
(608) 264-9497  
(800) 446-6564  
[doj.state.wi.us/ocvs/office-crime-victim-services](http://doj.state.wi.us/ocvs/office-crime-victim-services)  
ocvs@doj.state.wi.us  
Crime victim rights and assistance.  
Victims only.

## CRIMINAL BACKGROUND CHECK

**Justice, WI Dept of**  
Division of Law Enforcement Services  
Crime Information Bureau  
17 W Main St 4th Fl  
Madison WI  53703  
(608) 266-7314  
[doj.state.wi.us](http://doj.state.wi.us)  
Law enforcement division, deal with homicides, narcotics, public integrity, computer crimes. Tell consumer to contact local law office.

**Justice, WI Dept of**  
Division of Criminal Investigation  
17 W Main St 5th Fl  
Madison WI  53703  
(608) 266-1671  
[doj.state.wi.us](http://doj.state.wi.us)

## CURRENCY EXCHANGE

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI  53705  
(608) 261-9555  
(800) 452-3328 (WI Only)  
[www.wdfi.org](http://www.wdfi.org)
**DAIRY PRODUCTS**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tbody>
<tr>
<td>Division of Food and Recreational Safety</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4700</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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**DANCE STUDIOS**

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<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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**DATCP**

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<td>(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)</td>
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**DATING SERVICES**

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<td>(800) 422-7128</td>
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<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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**DAY CARE CENTERS**

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<tr>
<td>(SEE ALSO CHILD CARE OR NURSING HOMES)</td>
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**DEAF AND HARD OF HEARING**

<table>
<thead>
<tr>
<th>Health Services, WI Dept of</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Office for the Deaf &amp; Hard of Hearing</td>
<td></td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td>(855) 359-5252</td>
</tr>
<tr>
<td>PO Box 2659</td>
<td>dhs.wi.gov/odhh</td>
</tr>
<tr>
<td>Madison WI 53701-2659</td>
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</table>

**DEBT COLLECTION**

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<tbody>
<tr>
<td>(SEE ALSO CREDIT)</td>
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</table>
## DEBT CONSOLIDATION
(SEE ALSO ADJUSTMENT SERVICE COMPANIES)

**Financial Institutions, WI Dept of**
Division of Banking  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(608) 262-7578  
(800) 452-3328 (WI Only)

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128

## DEBT SETTLEMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128

## DEFENSE SPRAYS
For questions &/or Local ordinances. Refer to local law enforcement or DOJ.

## DENTAL SERVICES

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov

**Wisconsin Dental Association**
6737 W Washington St Ste 2360  
West Allis WI 53214  
(800) 364-7646  
(414) 276-4520  
www.wda.org

## DENTISTRY
(SEE ALSO DOCTORS)

**Safety and Professional Services, WI Dept of**
Dentistry Examining Board  
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov

**Wisconsin Dental Association**
6737 W Washington St Ste 2360  
West Allis WI 53214  
(800) 364-7646  
www.wda.org

## DETECTIVES, PRIVATE

**Safety and Professional Services, WI Dept of**
4822 Madison Yard Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov  
dsp@wigov

For questions &/or Local ordinances. Refer to local law enforcement or DOJ.

For questions &/or Local ordinances. Refer to local law enforcement or DOJ.

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### DIET CENTERS
(SEE ALSO FOOD)

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
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<tr>
<td>Complaints.</td>
</tr>
<tr>
<td>Fact Sheet available.</td>
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</table>

<table>
<thead>
<tr>
<th>Food &amp; Drug Administration - Milwaukee</th>
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<tbody>
<tr>
<td>2675 N Mayfair Rd Ste 200</td>
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<tr>
<td>Milwaukee WI 53226-1305</td>
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<tr>
<td>(414) 326-3963</td>
</tr>
<tr>
<td>(888) 463-6332</td>
</tr>
<tr>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
</tr>
<tr>
<td>Public Affairs Officer.</td>
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<tr>
<td>General info</td>
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### DIGITAL TV CONVERSION

<table>
<thead>
<tr>
<th>Federal Communications Commission</th>
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<tbody>
<tr>
<td>Consumer &amp; Governmental Affairs Bureau</td>
</tr>
<tr>
<td>Consumers Inquiries &amp; Complaints Division</td>
</tr>
<tr>
<td>445 12th St SW</td>
</tr>
<tr>
<td>Washington DC 20554</td>
</tr>
<tr>
<td>(888) 225-5322</td>
</tr>
<tr>
<td><a href="http://www.dtv.gov">www.dtv.gov</a></td>
</tr>
</tbody>
</table>

### DIRECT SELLING
(SEE ALSO DOOR TO DOOR SALES)
### DISABILITIES
(SEE ALSO DISCRIMINATION OR HOUSING)

**ADA Wisconsin Partnership**
c/o Employment Resources Inc  
2701 International Ln Ste 210  
Madison WI 53704  
(608) 246-3444  
(608) 246-3445 (fax)  
American Disabilities Act and state protection advocacy for people with disabilities. Phone recording states it’s Employment Resources.Inc

**Great Lakes ADA Center**  
University of Illinois at Chicago Institute on Disability & Human Development  
1640 W Roosevelt Rd Rm 405  
Chicago IL 60608  
(800) 949-4232  
(312) 413-1407  
adagreatlakes.org  
Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

### DISASTER

**Military Affairs, WI Dept of**
Wisconsin Emergency Management  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003  
(608) 242-3000  
emergencymanagement.wi.gov  
24-hour duty officer State Office.

### DISCONNECTION – TELEPHONE

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI  53708-8911  
(800) 442-7128  
(800) 442-7128  
Consumer complaints.

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### DISCRIMINATION

**Civil Rights, WI Dept of**  
Equal Opportunities Division  
210 ML King Jr Blvd Rm 523  
Madison WI 53703  
(608) 266-4910  
[www.cityofmadison.com/dcr](http://www.cityofmadison.com/dcr)  
dcr@cityofmadison.com  
File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

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**Equal Employment Opportunity Commission**  
US EEOC Milwaukee Office  
Reuss Federal Plaza  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203-2292  
(800) 669-4000  
(414) 297-1111  
[www.eeoc.gov](http://www.eeoc.gov)  
Federal law enforcement.

---

**Workforce Development, WI Dept of**  
Equal Rights & Labor Standards Division  
201 E Washington Ave  
PO Box 8928  
Madison WI 53708-8928  
(608) 266-6860  
[dwd.wi.gov/er](http://dwd.wi.gov/er)  
819 N 6th St Rm 723  
PO Box 7997  
Milwaukee WI 53203  
(414) 227-4384  
[dwd.wi.gov/er](http://dwd.wi.gov/er)  
Housing, job discrimination and general information.

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### DISTRIBUTORSHIPS

*(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)*

**Financial Institutions, WI Dept of**  
Division of Securities  
4822 Madison Yard Way N Twr  
PO Box 1768  
Madison WI 53701-1768  
(608) 266-0448  
(800) 452-3328 (WI Only)  
[www.wdfi.org](http://www.wdfi.org)
DISTRICT ATTORNEYS

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210  (414) 488-3906
Milwaukee, WI 53214  www.wsdsa.org

Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney’s DA’s have discretion in deciding what cases to prosecute. Dept of Justice has no authority to compel a DA to take any actions.

DO NOT CALL
(SEE ALSO NO CALL)

DOCTORS
(SEE ALSO DENTISTRY)

Safety and Professional Services, WI Dept of
4822 Madison Yard Way  (877) 617-1565
Madison WI 53705  (608) 266-2112
dsp.wi.gov

Licensing requirements. Also for physical therapists, podiatrists. Number of complaints.

DOCUMENTS (COPIES OF STATE)

Administration, WI Dept of
Document Sales  (608) 243-2441
2310 Darwin Rd  (608) 362-7253
docsales.wi.gov

Copies of State Statutes and other state published materials. Online ordering is available.

DOOR-TO-DOOR SALES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128
datcp.wi.gov
PO Box 8911
Madison WI 53708-8911 DATCPHotline@wi.gov

Fact Sheet available. - Ch. ATCP 127 Contracts and Practices covering purchase for personal use, not businesses.

Financial Institutions, WI Dept of
4822 Madison Yard Way N Twr  (608) 261-9555
Madison WI 53705  (800) 452-3328 (WI Only)
www.wdfi.org

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

Local Police
Check blue pages of local telephone directory.

Need to register with local police to sell door-to-door. Business-to-business purchases needed to contact an attorney.
**DRIVERS SCHOOLS**

**Transportation, WI Dept of**

Drivers Records & Licensing Information Section  
Hill Farms State Office Building  
4822 Madison Yards Way  
PO Box 7983  
Madison WI 53707-7983  
(608) 264-7447  
**Website:** [dot.wi.gov](http://dot.wi.gov)

**Commercial driving.**

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**DRIVEWAY REPAIRS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
**Website:** datcp.wi.gov  
**Email:** DATCPHotline@wi.gov

**Home Improvement Practices ATCP 110.**

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**DRUGS**

**Food & Drug Administration, US**

Division of Drug Information  
10001 New Hampshire Ave  
Hillandale Bldg 4th Fl  
Silver Spring MD 20993  
(301) 796-3400  
(855) 543-3784  
**Website:** [fda.gov](http://fda.gov)

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**Food & Drug Administration Regional Offices**

Madison Office  
(608) 264-5332

Milwaukee Office  
(414) 326-3963

Green Bay Office  
(920) 433-3924

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**Justice, WI Dept of**

**Wisconsin Drug Tip Line**

Division of Criminal Investigations  
17 W Main St 5th Fl  
Madison WI 53703  
(800) 622-3784  
(608) 266-1671  
**Website:** [doj.state.wi.us](http://doj.state.wi.us)

**Report illegal drug crop.**

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**Cocaine Hotline/Drug Help**

Substance Abuse & Mental Health Services Administration  
5600 Fishers Ln  
Rockville MD 20857  
(877) 726-4727  
**Website:** [samhsa.gov](http://samhsa.gov)

**Substance abuse/mental health.**

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
**Web:** datcp.wi.gov  
**Email:** DATCPHotline@wi.gov
### DRUGS CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept of**

Prescription Drug Clean Sweep  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4545  
DATCPcswp@wi.gov  
Grant program.

### DRY CLEANING

**Better Business Bureau - Wisconsin**  
10019 W Greenfield Ave  
Milwaukee WI 53204  
(800) 273-1002  
(414) 847-6000  
www.wisconsin.bbb.org  
Main office  
Arbitration information.

WI Regional Office - Appleton  
1047 Lynndale Dr #1A  
Appleton WI 54914  
(920) 734-4352

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Advertising and refunds.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Trade Practices Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4933  
datcp.wi.gov  
Public Warehouse Storage & Licensing only.

**Dry Cleaning and Laundry Institute**  
14700 Sweitzer Lane  
Laurel MD 20707  
(800) 638-2627  
www.dlionline.org  
Association for professional dry cleaners.
EDUCATION
(SEE CONSUMER EDUCATION OR SCHOOLS)

Educational Approval Board
1400 E Washington Ave Rm 112
Madison WI 53703
(608) 266-2122
dsp.wi.gov/Pages/Programs/EducationalApproval
EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.

Wisconsin Technical College System
4622 University Ave
PO Box 7874
Madison WI 53707-7874
(608) 266-1207
www.wtcsystem.edu
Technical school questions.

EGGS
Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr
Madison WI 53708
(608) 224-4700
datcp.wi.gov
Sanitation, grading, labeling, licensing/registration.
## ELDERLY

Check local telephone directory yellow pages under Senior Citizens

Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)

Check County Social Services Office Elder Adults At Risk Help Lines

dhs.wi.gov/aps/contacts/eaaragencies.htm

For a listing of elder adults-at-risk help lines.

### Workforce Development, WI Dept of

Bureau of Information & Public Affairs

PO Box 7972
Madison WI 53707-7972

(608) 266-3131

dwd.wi.gov

Pamphlet with job and interview tips for the older worker.

### Board on Aging & Long Term Care, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(800) 242-1060
longtermcare.state.wi.us

Local number.
Statewide toll free number.
(Medigap Helpline).

### Ombudsman For Aging, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
longtermcare.state.wi.us
boaltc@wi.gov

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

### Health Services, WI Dept of

Elder Abuse
1 W Wilson St
Madison WI 53703

(608) 266-1865
dhs.wi.gov
dhswebmaster@wi.gov

Call 9-1-1 in case of life-threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect.
**RESOURCE AND REFERRAL INFORMATION**

**ELDERLY CONTINUED**

**Ombudsman For Elderly & Disabled, WI**  
5424 US Hwy 10 East Ste F  
Stevens Point WI 54482  
(715) 342-3086  
Central Region Office for Board of Aging & Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond Du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.

**Bureau of Aging & Disability Resources, WI**  
1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
dhs.wi.gov  
www.dhs.wisconsin.gov/adrc/consumer/index.htm  
Resource for all issues.  
Listing of Aging & Disability Resource Centers through the state.

**Coalition of Wisconsin Aging Groups (CWAG)**  
PO Box 628248  
Madison WI 53562  
(608) 224-0606  
(800) 488-2596  
www.cwag.org  
Benefit specialist program.  
Medicare appeals, etc.

**Senior Care Hotline**  
Health Services, WI Dept of  
1W Wilson St  
PO Box 6710  
Madison WI 53716  
(800) 657-2038  
dhs.wi.gov/seniorcare  
Prescription drug assistance program for Wisconsin seniors.

**SeniorLAW-Legal Action WI**  
(855) 947-2529  
(414) 278-1222  
www.legalaction.org  
Free legal services for age 60+ residents with issues such as: Medicaid, Medicare, Long Term Care, Social Security, SSI, food stamps, subsidized housing, Homestead Credits, Elder abuse and consumer law.

**ELECTIONS**

*(SEE ALSO VOTING RIGHTS)*

**Federal Election Commission, US**  
1050 First St NE  
Washington DC 20463  
(800) 424-9530  
(202) 694-1000  
www.fec.gov  
Offers information about federal election fundraising and provides financial records on candidates for federal office.
**ELECTIONS CONTINUED**

<table>
<thead>
<tr>
<th>Governmental Accountability Board, WI</th>
</tr>
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<tbody>
<tr>
<td>212 E Washington Ave 3rd Flr</td>
</tr>
<tr>
<td>Madison WI 53703</td>
</tr>
<tr>
<td>PO Box 7984</td>
</tr>
<tr>
<td>Madison WI 53707-7984</td>
</tr>
<tr>
<td>(866) 868-3947</td>
</tr>
<tr>
<td>(608) 266-8005</td>
</tr>
<tr>
<td><a href="mailto:datcp.wi.gov">Voter Helpline.</a></td>
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**ELECTRICAL PRODUCTS - SAFETY**

<table>
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<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td><a href="mailto:datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">Voter Helpline.</a></td>
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**ELECTRICITY**

*(SEE ALSO UTILITIES)*

**ELECTRICIANS**

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
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<tbody>
<tr>
<td>4822 Madison Yard Way</td>
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<tr>
<td>Madison WI 53705</td>
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<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="mailto:dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td><a href="mailto:dsps.wi.gov">Code violations &amp; licensing.</a></td>
</tr>
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</table>

**Agriculture, Trade and Consumer Protection, WI Dept of**

| 2811 Agriculture Dr                            |
| PO Box 8911                                    |
| Madison WI 53708-911                           |
| (800) 422-7128                                 |
| [datcp.wi.gov](mailto:datcp.wi.gov)            |
| [Voter Helpline.](mailto:DATCPHotline@wi.gov)  |
| [Handles billing problems and home improvement.](mailto:datcp.wi.gov) |

**ELECTROLOGISTS**

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<tr>
<td>4822 Madison Yard Way</td>
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<tr>
<td>Madison WI 53705</td>
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<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="mailto:dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td><a href="mailto:dsps.wi.gov">Licensing requirements.</a></td>
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<tr>
<td><a href="mailto:dsps@wisconsin.gov">Complaints.</a></td>
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**ELEVATORS**

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<tr>
<td>Elevator Inspection</td>
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<tr>
<td>4822 Madison Yard Way</td>
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<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td><a href="mailto:dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td><a href="mailto:dsps.wi.gov">WI Elevator Code SPS 18.12.</a></td>
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E: 61
EMBALMING
(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

EMERGENCY
(SEE ALSO DISASTER)

EMISSIONS CONTROLS

Wisconsin Vehicle Inspection Program
Managed by: Systech International LLC
5470 S Westridge Dr
New Berlin WI 53151
(866) 623-8378
www.wisconsinvip.org
helpdesk@websti.com
Vehicle Emission Inspection Program. Managed by Systech Website helps find inspection facility.

EMISSIONS CONTROLS

EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA
(SEE ALSO PENSION PLANS)

EMPLOYMENT
(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
ATCP Code 116
Fact Sheets available.

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave Rm A100
PO Box 8928
Madison WI 53703-8928
(608) 266-6860
dwd.wi.gov
Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

Workforce Development, WI Dept of
Equal Rights Division
819 N 6th St Rm 723
Milwaukee WI 53203
(414) 227-4384
dwd.wi.gov
Milwaukee Office.
EMPLOYMENT CONTINUED

Equal Employment Opportunity Commission, US
Milwaukee Area Office
310 W Wisconsin Ave Ste 500  (800) 669-4000 Have information for public and take complaints.
Milwaukee WI 53203-2292  www.eeoc.gov

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave A100  (608) 266-6860 Madison Office.
PO Box 8928  dwd.wi.gov
Madison WI 53708-8928

EMPLOYMENT AGENCY

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave A100  (608) 266-3345 Agencies must be licensed.
PO Box 8928  (608) 266-6860 Equal rights.
Madison WI 53708-8928  dwd.wi.gov

ENERGY

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

Administration, WI Dept of
Division of Energy Services
101 E Wilson St 5th & 6th Fl  (608) 267-0227
PO Box 7970  doa.state.wi.us
Madison WI 53707-7970  doawwebmaster@wi.gov

homeenergyplus.wi.gov

- Monitor fuel prices.
- Alternative energy systems.
- Appliance efficiency.
- Funding for energy saving programs.
- Prices - current & future projections.
- Energy statistics.
- Weatherization information.
- Projections.
- Raising fuel costs.
- Solar systems.
- Efficiency.

Wisconsin Office of Energy Innovation
Public Service Commission
4822 MadisonYards Way 6th Fl  (608) 261-6609 Home energy assistance program (WHEAP).
Madison WI  53705  psc.wi.gov/Pages/Programs/OEI

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)  (800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### ENERGY CONTINUED

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way, Madison WI 53705</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td>State building codes.</td>
</tr>
</tbody>
</table>

**Local Building Inspectors**

Check blue pages in local telephone directory

Local building codes. For building inspectors contact local city clerk.

**Focus on Energy Program**

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Website</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800) 762-7077</td>
<td><a href="http://www.focusonenergy.com">www.focusonenergy.com</a></td>
<td>Business programs.</td>
</tr>
</tbody>
</table>

**Home Energy Plus**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7970, Madison WI 53707-7970</td>
<td>(866) 432-8947</td>
<td><a href="http://www.homeenergyplus.wi.gov">www.homeenergyplus.wi.gov</a></td>
<td>Heat assistance. State and federal assistance.</td>
</tr>
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### ENERGY ASSISTANCE

**Administration, WI Dept of**

Wisconsin Home Energy Assistance Program (WHEAP)

<table>
<thead>
<tr>
<th>Program</th>
<th>Phone Numbers</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>PO Box 7970, Madison WI 53707-7970</td>
<td>(608) 267-6931 FAX</td>
<td><a href="http://www.homeenergyplus.wi.gov">www.homeenergyplus.wi.gov</a></td>
<td>Low income home energy assistance by county, e.g. furnace repair, weatherization, conservationservices.</td>
</tr>
</tbody>
</table>

**ENGINEERS (PROFESSIONAL)**

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way, Madison WI 53705</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td>Licensing of architects, landscape architects, geologists, engineers, designers &amp; professional land surveyors, examining board. Complaints.</td>
</tr>
</tbody>
</table>

**ENTERTAINMENT RATINGS**

(SEE ALSO VIDEO GAMES)
**ENVIRONMENT**

**Environmental Protection Agency**

1200 Pennsylvania Ave NW  
Washington DC 20460  
(202) 564-4700  
www.epa.gov  
General number. Depending on complaint or info needed, will direct you to appropriate unit.

**Natural Resources, WI Dept of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
dnr.wi.gov  
Outdoor activities: general info & license application, fishing, hunting, boating.

**Natural Resources, WI Dept of**

Service Center  
3911 Fish Hatchery Rd  
Fitchburg WI 53711  
(608) 275-3266  
dnr.wi.gov  
Environmental standards for air management. Water (private and municipal wells.)

**Natural Resources, WI Dept of**

Bureau of Watershed Management  
101 S Webster  
PO Box 7921  
Madison WI 53707-7921  
(608) 267-7694  
dnr.wi.gov  
Water resources mgt. Water quality (pollution, etc.).

**Natural Resources, WI Dept of**

Bureau of Fisheries Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(608) 267-7498  
dnr.wi.gov  
Fishing/habitat protection.

**Health Services, WI Dept of**

Bureau of Environmental Health  
1 W Wilson St #150  
Madison WI 53703  
(608) 266-1120  
dhs.wi.gov  
Air Quality, Asbestos program, bed bugs, children’s health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.

**County/City Health Dept**

Check blue pages in local telephone directory.  
Indoor health.
ENVIROMENTAL LABELING OF PRODUCTS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 442-7128  ATCP 137 Representations.
PO Box 8911
Madison WI 53708-8911  datcp.wi.gov
Email: DATCPHotline@wi.gov

ENVIROMENTAL SANITATION
Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr  (608) 224-4700  Complaints and licensing
PO Box 8911  datcp.wi.gov  requirements regarding hotels,
Madison WI 53708-8911
Complaints regarding bed bugs for
datcp.wi.gov
hotels/motels.

EQUAL CREDIT OPPORTUNITY ACT
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128  Fact Sheet available.
PO Box 8911
datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

EQUAL RIGHTS
Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave Rm A100  (608) 266-6860  Inquiries, employees and
PO Box 8928  dwd.wi.gov/er  discrimination complaints, labor
Madison WI 53708-8928  standards.

Workforce Development, WI Dept of
Milwaukee Office  (414) 227-4384  Inquiries.
819 N 6th St Rm 723
Milwaukee WI 53203

Equal Employment Opportunities Commission
310 W Wisconsin Ave Ste 500  (800) 669-4000  Federal complaints.
Milwaukee WI 53203  www.eeoc.gov
Employment discrimination.
### Equal Rights Continued

**Equal Opportunities Commission**

<table>
<thead>
<tr>
<th>210 M L King Jr Blvd Rm 523</th>
<th>(608) 266-4910</th>
<th>Employment, housing, etc. Discrimination in the City of Madison only.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://www.cityofmadison.com/civil-rights">www.cityofmadison.com/civil-rights</a></td>
<td></td>
</tr>
</tbody>
</table>

**ERISA (Employee Retirement Income Security Act)**

(See also Pension Plans)

### Ethics Board

**Governmental Accountability Board, WI**

<table>
<thead>
<tr>
<th>212 E Washington Ave 3rd Flr</th>
<th>(608) 266-8005</th>
<th>Government ethics.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703</td>
<td>(866) 868-3947</td>
<td></td>
</tr>
<tr>
<td>PO Box 7984</td>
<td>(608) 267-0500 FAX</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7984</td>
<td>gab.wi.gov</td>
<td><a href="mailto:elections@wi.gov">elections@wi.gov</a></td>
</tr>
</tbody>
</table>

### Eviction

(See also Landlord-Tenant)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>ATCP 134.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td>Refer to Wis. Stat. 704.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Exports

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Division of Agriculture Development</th>
</tr>
</thead>
<tbody>
<tr>
<td>International Agri-Business Center</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

**Exporting of livestock, non-agricultural products, food and food products. Organic cost share.**

### Extended Warranties

(See also Warranties – Extended)
# EYE GLASSES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Advertising, billing and warranty problems.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yard Way</td>
<td>(877) 617-1565</td>
<td>dspsi.wi.gov</td>
<td>Optometrists. Licensing requirements.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
<td>Complaints.</td>
</tr>
</tbody>
</table>
### FABRICS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th></th>
<th>(800) 422-7128</th>
<th>Inquiries Flammable labels.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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**Consumer Product Safety Commission, US**

<table>
<thead>
<tr>
<th></th>
<th>(301)504-7923</th>
<th>Recalls or product poses danger to person.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4330 E West Hwy</td>
<td>(800)638-2772</td>
<td></td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td><a href="http://www.cpsc.gov">www.cpsc.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

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### FAIR CREDIT BILLING ACT

(SEE ALSO CREDIT)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th></th>
<th>(800) 422-7128</th>
<th>Fact Sheets available.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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### FAIR CREDIT REPORTING ACT

**Federal Trade Commission - Midwest**

<table>
<thead>
<tr>
<th></th>
<th>(312) 960-5633</th>
<th>Inquiries.</th>
</tr>
</thead>
<tbody>
<tr>
<td>230 Dearborn St Ste 3030</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td></td>
</tr>
<tr>
<td>Chicago IL 60604-5036</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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**Federal Trade Commission - National**

<table>
<thead>
<tr>
<th></th>
<th>(877) 382-4357</th>
<th>Consumer complaints.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer Response Center</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td></td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td><a href="http://www.ftccomplaintassistant.gov">www.ftccomplaintassistant.gov</a></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(202) 326-2222</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
### FAIR DEALERSHIP

**Justice, WI Dept of**  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(800) 998-0700  
(608) 266-1852  
doj.state.wi.us  
Chapter 133, antitrust.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

**Fair Housing Center**  
612 W Main St Ste 200  
Madison WI 53703  
(608) 257-0853  
(877) 647-3247  
www.fairhousingwisconsin.com  
Fair housing information, discrimination. Satellite of the Metropolitan Milwaukee Fair Housing Council.

### FAIR TRADE ACT (REPEALED 3/11/76)

**Justice, WI Dept of**  
Antitrust Section  
17 W Main St  
Madison WI 53703  
(800) 998-0700  
(608) 266-1852  
doj.state.wi.us  
Hotline.

### FARMERS MARKETS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Agriculture Development  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-5048  
Locate markets throughout Wisconsin.
# FARMING

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Agriculture Development  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 942-2474  
(608) 224-5048  
datcp.wi.gov

Farm Center Hotline  
Analyze farm finances and business plans, mediate family/neighbor disputes and creditor/debtor issues, assist with electrical power issues (stray voltage).  
Farm loans, grants.

---

**Farm Service Agency**  
US Dept of Agriculture  
8030 Excelsior Dr Ste 100  
Madison WI 53717  
(800) 942-2474  
(608) 662-4422  
www.fsa.usda.gov

---

**FEDERAL BUREAU OF INVESTIGATION (FBI)**

**Federal Bureau of Investigation (FBI)**  
3600 S Lake Dr  
St Francis WI 53235  
(414) 276-4684  
www.fbi.gov  
milwaukee.fbi.gov

See your local telephone directory for closest office.

---

**FEDERAL CITIZEN INFORMATION CENTER**

**Federal Citizen Information Center (FCIC)**  
1800 F St NW  
Washington DC 20405  
(844) 872-4681  
www.usa.gov

Answers questions about programs of any federal agency.
### FEDERAL COMMUNICATIONS COMMISSION

**Federal Communications Commission, US**

<table>
<thead>
<tr>
<th>Division</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensing Division</td>
<td>445 12th St SW, Washington DC 20554</td>
<td>(888) 225-5322, (717) 337-1212</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
</tr>
<tr>
<td>Enforcement Division</td>
<td>445 12th St SW Rm 3-C326, Washington DC 20554</td>
<td>(888) 225-5322</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
</tr>
</tbody>
</table>

Radio license renewal: Administrators may renew their own license by obtaining and completing FCC Form 405-A and mailing it to: Federal Communications Commission, Attention: Licensing Division, Gettysburg, PA 17325. There is no charge for the form. Fees imposed on telephone & cable services.

Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.

### FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

**Federal Emergency Management Agency (FEMA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>500 C St SW, Washington DC 20472</td>
<td>(800) 621-3362, (202) 646-2500</td>
<td><a href="http://www.fema.gov">www.fema.gov</a></td>
</tr>
</tbody>
</table>

Disaster Assistance.

General operator

### FEDERAL HOUSING ADMINISTRATION (FHA)

**Denver Home Ownership Center (HUD), US**

<table>
<thead>
<tr>
<th>Division</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processing &amp; Underwriting Division</td>
<td>1670 Broadway, Denver CO 80202-4801</td>
<td>(800) 225-5342</td>
<td><a href="http://www.fha.gov">www.fha.gov</a> <a href="http://faq.fha.gov">faq.fha.gov</a> <a href="mailto:answers@hud.gov">answers@hud.gov</a></td>
</tr>
</tbody>
</table>

First time home buyers lenders using FHA loans Fair housing. Public housing. Foreclosure information.

### Housing & Urban Development, US Dept of

**Milwaukee Field Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
</table>

Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.
### Federal Job Information
Contact local Job Service – See www.usajobs.gov
blue pages in local telephone book

### Federal Trade Commission
**Federal Trade Commission, US**
Midwest Regional Office
230 S Dearborn St Ste 3030
Chicago IL 60604
(877) 382-4357
(202) 326-2502 TDD
List of other regional contacts at consumer aide's desk.

**Federal Trade Commission, US**
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(202) 326-2222
(877) 382-4357
(866) 653-4261 TDD
www.ftc.gov
Complaint forms.
Federal consumer protection.

### FEMA
(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

### FHA
(SEE FEDERAL HOUSING ADMINISTRATION)

### Finance Charges and Interest Rates
**Financial Institutions, WI Dept of**
4822 Madison Yard Way N Twr
Madison WI 53705
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org

### Finance Companies
**Financial Institutions, WI Dept of**
4822 Madison Yard Way N Twr
Madison WI 53705
(800) 452-3328 (WI Only)
(608) 261-9555
www.wdfi.org
### FINANCIAL AIDE - SCHOOL

**Public Instruction, WI Dept of**  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(608) 266-3390  
(800) 441-4563  
[Web: dpi.wi.gov](https://dpi.wi.gov)  
[Email: dpifin@dpi.wi.gov](mailto:dpifin@dpi.wi.gov)

K-12 Schools state education agency.

### FINANCIAL ASSISTANCE

**County Social Services Offices**  
[dhs.wi.gov/areaadmin/hsd-programs.htm](https://dhs.wi.gov/areaadmin/hsd-programs.htm)  
[dhs.wi.gov](https://dhs.wi.gov)

Look in local yellow pages under Social Service Organizations or Human Service Organizations.

### FINANCIAL COUNSELING

*(SEE ALSO CREDIT COUNSELING)*

### FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

**Financial Institutions, WI Dept of**  
4822 Madison Yard Way N Twr  
Madison WI 53705  
(800) 452-3328 (WI Only)  
(608) 261-9555  
[www.wdfi.org](https://www.wdfi.org)

Banking, credit unions, mortgage banking, savings, institutions, securities.  
Apostilles & Authentications  
Publication of State laws.

### FINGERPRINTING

**Justice, WI Dept of**  
Crime Information Bureau  
17 W Main St  
Madison WI 53703  
(608) 266-7314  
(608) 267-1338 FAX  
[doj.state.wi.us](https://doj.state.wi.us)

Criminal records, handgun hotline, background checks.
# FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Safety issues, sales practice.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
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</tbody>
</table>

**Justice, WI Dept of**

**Division of Criminal Investigation**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Fire Marshal, Arson Bureau 17 W Main St 5th Fl Madison WI 53703</td>
<td>(608) 266-1671</td>
<td>(800) 362-3005</td>
<td>Arson bureau director</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Arson Tipline. 8 a.m.-4 p.m. M-F</td>
</tr>
<tr>
<td></td>
<td></td>
<td>doj.state.wi.us</td>
<td></td>
</tr>
</tbody>
</table>

**Local Fire Department**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>911</td>
<td>Emergency services.</td>
</tr>
</tbody>
</table>

**Look in the front of local telephone directory for non-emergency number.**

# FIREARMS

*(SEE ALSO GUNS)*

**Alcohol, Tobacco & Firearms**

**Milwaukee Field Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><a href="http://www.atf.gov">www.atf.gov</a></td>
<td>Resident agent in charge.</td>
</tr>
</tbody>
</table>

**Alcohol, Tobacco & Firearms**

**Madison Field Office.**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>660 W Washington Ave Ste 306 Madison WI 53703</td>
<td>(608) 441-5050</td>
<td></td>
</tr>
</tbody>
</table>

**Justice, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl PO Box 7857 Madison WI 53703-7857</td>
<td>(608) 266-1221</td>
<td>doj.state.wi.us</td>
<td>Firearms unit is operational seven days per week.</td>
</tr>
</tbody>
</table>
### FIREWOOD

**Natural Resources, WI Dept of**
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(877) 303-9663  
dnr.wi.gov/invasives/firewood.html  
Restrictions on moving firewood in Wisconsin. Certifies firewood.

### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 516-7196  
datcp.wi.gov  
DATCPHotline@wi.gov  
Dealer certification program.

### FIREWORKS

**Agriculture, Trade and Consumer Protection, WI Dept of**
Product Safety Section  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Wis. Stats. § 167.10.

### Local Police Department and/or Sheriff
Check in front of local telephone directory.

### Wisconsin Sheriff's and Deputy Sheriff's Association
6737 W Washington St Ste 4210  
Milwaukee, 53214  
(414) 488-3906  
(414) 276-7704  
www.wsdsa.org  
wsdsa.org/directory.php  
wilenet@doj.state.wi.us  
Directory of all Sheriffs and Deputy Sheriffs. User permit may be required from mayor/chairperson/president of city.

### FISH

**Natural Resources, WI Dept of**
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(800) 847-9367  
(608) 266-2621  
dnr.wi.gov  
Violations hotline.  
All other calls.

### FITNESS CENTERS

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Proof of financial responsibility requirements, Wis. Stats.§ 100.177  
Fact sheet available.
### FLAG (STATE OF WISCONSIN)

**Military Affairs, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
<td>(608) 242-3050</td>
<td>dma.wi.gov</td>
<td>It can be borrowed from Dept. of Military Affairs by a legitimate organization or purchased from Madison School Supplies.</td>
</tr>
<tr>
<td>PO Box 8111</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8111</td>
<td></td>
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</tr>
</tbody>
</table>

### FLAMMABLE PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Carpets, clothing, liquids, mattresses, sleepwear.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
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</table>

### FLOODING

**Military Affairs, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
<td>(800) 943-0003</td>
<td>(608) 242-3232</td>
<td>24 Hour Duty Officer.</td>
</tr>
<tr>
<td>PO Box 7865</td>
<td></td>
<td>emergencymanagement.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7865</td>
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</tbody>
</table>
RESOURCE AND REFERRAL INFORMATION

F

FOOD

(SEE ALSO DIET CENTERS OR NUTRITION)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety, Food Inspection
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4700  
datcp.wi.gov

Food Emergency Response. Regulates sanitation and food handling, foreign matter.

Food & Drug Administration, US
700 Regent St Ste 202  
Madison WI 53715  
(608) 264-5332  
www.fda.gov

Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers

Food & Drug Administration, US
Office of Consumer Affairs
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
(608) 264-5332  
(414) 771-7167  
(920) 433-3924  
www.fda.gov


Public Instruction, WI Dept of
School & Nutrition Program
125 S Webster St  
Madison WI 53703  
PO Box 7841  
Madison WI 53707-7841  
(608) 266-3509  
dpi.wi.gov

School nutrition programs.
FOOD CONTINUED

**Agriculture, Trade and Consumer Protection, WI Dept of**
Bureau of Laboratory Services
4702 University Ave (608) 266-2676 Refer to Southern Regional (first).
Madison WI 53705 datcp.wi.gov

**Agriculture, Trade and Consumer Protection, WI Dept of**
Bureau of Weights & Measures
2811 Agriculture Dr (608) 224-4938 Weight, measure, tare (packet
PO Box 8911 datcp.wi.gov adjustment) and price scanning.
Madison WI 53708-8911 Datcpweightsandmeasures@wi.gov

**University of Wisconsin**
Food Research Institute
1550 Linden Dr (608) 263-7777 Food safety.
Madison WI 53706 (608) 263-1114 FAX
Dr. Charles Czupynski fri.wisc.edu

**FOOD PROGRAMS – EMERGENCY**

**WIC (Women, Infant & Children) Program**
Contact individual county public health office

**Health Services, WI Dept of**
1 W Wilson St (800) 722-2295 Supplemental food available for
Madison WI 54703 (608) 266-9824 pregnant or post-partum women,
PO Box 2659 (866) 260-1727 and children to age 5 years. WIC
Madison WI 53701-2659 dhs.wisconsin.gov/wic
Vendor Fraud Hotline.

**United Way of Dane County**
2059 Atwood Ave 211 First Call for Help. Resource for
Madison WI 53704 (608) 246-4350 Wisconsin; food pantries.
PO Box 7548 Unitedwaydanecounty.org
Madison WI 53707-7548 writeus@uwdc.org

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr (800) 422-7128 Food service plans/home delivery
PO Box 8911 datcp.wi.gov plans, ATCP 109
Madison WI 53708-8911 DATCPHotline@wi.gov
misrepresentations.
### FOOD STAMPS

**Agriculture, US Dept of**  
Food & Nutrition Service  
77 W Jackson Blvd 20th Floor  
Chicago IL 60604-3507  
(877) 823-4369  
(312) 353-6664  
www.fns.usda.gov/snap  
“ask the expert”  
For retailers only: Handle complaints regarding store policies regarding food stamps.

**Dane County Job Center – Foodshare Wisconsin**  
1819 Aberg Ave Ste D  
Madison WI  53704  
(888) 794-5556  
(608) 242-7410 FAX  
(855) 293-1822  
www.dhs.wisconsin.gov.foodshare/index.htm  
Supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk and Sheboygan counties only.

**Supplemental Nutrition Assistance Program (SNAP)**  
**United States Department of Agriculture**  
Midwest Regional Office  
(312) 353-6664  
Supports WI, MN, IL, MI, IN, OH.  
Information/Hotline number.  
Fraud Hotline  
Food & Nutrition Service  
(800) 221-5689  
(877) 865-3432  
Fns.usda.gov  
www.dhs.wisconsin.gov/fraud/index.htm

**Wisconsin Sherriffs and Deputy Sherriffs Association**  
6737 W Washington St Ste 4210  
Milwaukee, WI 53214  
(414) 488-3906  
(414) 276-7704  
wilenet@doj.state.wi.us  
Directory of Sheriff’s retailers requesting SNAP benefits. Forgery.

### FOOT AND MOUTH DISEASE

**Agriculture, US Dept of**  
Animal & Plant Health Inspection Services  
4700 River Rd Unit 41  
Riverdale MD 20737-1231  
(800) 601-9327  
(301) 851-3595  
www.aphis.usda.gov

### FOREIGN PURCHASES

(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)

### FORESTRY

**Resources, WI Dept of**  
PO Box 7921  
101 S Webster St  
Madison WI 53702  
(888) 936-7463  
(608) 267-7494  
dnr.wi.gov/topic/forestry/html  
Forestry education, forest health, state forests, tree planting.
# Resource and Referral Information

## Formaldehyde in Mobile Homes

*(See Also Insulation)*

**Health Services, WI Dept of**

Division of Public Health  
1 W Wilson St  
Madison WI 53703  
(608) 266-2817  
dhs.wi.gov  
Environmental health, lead poisoning, radon.

## Franchises

*(See Also Business and Business Opportunities, Distributorships, or Small Business)*

**International Franchise Association**

1900 K St NW Ste 700  
Washington DC 20006  
(800) 543-1038  
(202) 628-8000  
[www.franchise.org/](http://www.franchise.org/)  
[www.buildingopportunity.com](http://www.buildingopportunity.com)  
Call to receive catalog of brochures available regarding starting a franchise business.  
8:00 am to 5:00 pm CST.  
9:00 am to 4:00 pm EST.

**Financial Institutions, WI Dept of**

Division of Securities  
4822 Madison Yards Way North Tower  
Madison WI 54705  
PO Box 1768  
Madison WI 53701-1768  
(800) 472-4325  
(608) 266-8557  
[www.wdfi.org](http://www.wdfi.org)  
Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.

## Transportation, WI Dept of

**Transportation, WI Dept of**

Dealer & Agent Section  
PO Box 7909  
Madison WI 53707-7909  
(608) 266-1425  
dot.wi.gov  
Dealerlicensingunit@dot.wi.gov  

## Fraud

**Government Accountability Office, US**

GAO FraudNet  
441G St NW Mailstop 4T21  
Washington DC 20548  
(800) 424-5454  
[www.gao.gov/fraudnet](http://www.gao.gov/fraudnet)  
[fraudnet@gao.gov](mailto:fraudnet@gao.gov)  
To report fraud, waste, abuse or mismanagement of federal funds.

**National Consumers League**

1701 K St NW Ste 1200  
Washington DC 20006  
(202) 835-3323  
[www.fraud.org](http://www.fraud.org)  
[www.nclnet.org](http://www.nclnet.org)  
Phone is for NCL. File telemarketing/internet complaints online.
<table>
<thead>
<tr>
<th><strong>F</strong></th>
<th><strong>FREE SALE, CERTIFICATE OF</strong></th>
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<tr>
<td>(SEE ALSO CERTIFICATE OF FREE SALE)</td>
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<thead>
<tr>
<th><strong>FUEL ASSISTANCE</strong></th>
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<tr>
<td>(SEE ALSO ENERGY ASSISTANCE)</td>
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<thead>
<tr>
<th><strong>FUEL AND GASOLINE</strong></th>
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<tbody>
<tr>
<td>(SEE ALSO ENERGY OR GASOLINE)</td>
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</table>

### Administration, WI Dept of Energy
- **Division of Energy**
  - 101 E Wilson 6th Fl
  - PO Box 7868
  - Madison WI 53707-7868
  - (608) 266-8234
  - (866) 432-8947
  - doa.wi.gov

Wisconsin Home Energy Assistance Program (WHEAP) assistance for heating & electric costs. Weatherization program.

### Energy Information Administration, US
- **National Energy Information Center (EIA)**
  - 1000 Independence Ave SW
  - Washington DC 20585
  - (202) 586-8800
  - www.eia.gov

24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.

### Agriculture, Trade and Consumer Protection, WI Dept of Trade Bureau
- **2811 Agriculture Dr**
  - PO Box 8911
  - Madison WI 53708-8911
  - (800) 422-7128
  - (608) 224-4989
  - datcp.wi.gov

False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

### Military Affairs, WI Dept of
- **Division of Emergency Management**
  - 2400 Wright St
  - Madison WI 53704-2572
  - PO Box 7865
  - Madison WI 53704-7865
  - (800) 943-0003
  - (608) 242-3232
  - emergencymanagement.wi.gov
  - http://dma.wi.gov/dma/

24-hour number to report major spills.

### Agriculture, Trade and Consumer Protection, WI Dept of Weights and Measures Lab
- **Metrology Lab**
  - 3601 Galleon Run
  - Madison WI 53718
  - (608) 224-4914
  - datcp.wi.gov
  - datcpweightsandmeasures@wi.gov

Test & verify testers of all weights and measures standards. Fuel lab.
<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
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<tbody>
<tr>
<td>Bureau of Weights and Measures</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(608) 224-4942</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
</tr>
<tr>
<td>For accuracy of pumps outside a city that does not have its own weights and measures inspector.</td>
</tr>
<tr>
<td>Retail &amp; non-retail inspections, storage tank facilities, plan approvals, material approvals.</td>
</tr>
<tr>
<td>Pump delivery &amp; pricing accuracy. Product quality.</td>
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</tbody>
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<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
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<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.</td>
</tr>
</tbody>
</table>

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<tr>
<th><strong>FUNDRAISERS</strong></th>
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<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
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<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>Failure to honor requested removal from calling list.</td>
</tr>
<tr>
<td>Unauthorized billing.</td>
</tr>
</tbody>
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<table>
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<tr>
<th><strong>Financial Institution, WI Dept of</strong></th>
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</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way North</td>
</tr>
<tr>
<td>Tower</td>
</tr>
<tr>
<td>Madison WI 53705</td>
</tr>
<tr>
<td>PO Box 8041</td>
</tr>
<tr>
<td>Madison WI 53708</td>
</tr>
<tr>
<td>(608) 267-1711</td>
</tr>
<tr>
<td><a href="http://www.wdfi.gov">www.wdfi.gov</a></td>
</tr>
<tr>
<td>Must be licensed. Number of complaints.</td>
</tr>
</tbody>
</table>
## FUNERAL DIRECTORS AND EMBALMERS

**Safety and Professional Services, WI Dept of**

Funeral Directors Examining Board  
4822 Madison Yards Way  
PO Box 8366  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dspsi.wi.gov

Formulate and enforce rules, issue and renew licenses, conduct Investigations. Complaints.

**National Funeral Directors Association (NFDA)**

13625 Bishops Dr  
Brookfield WI 53005  
(800) 228-6332  
(262) 789-1880  
www.nfda.org  
nfda@nfda.org

## FUTURE SERVICE PLANS

(SEE ALSO BUYING CLUBS)

## FUTURES

(SEE ALSO COMMODITIES)
### GAMBLING

**Justice, WI Dept of**

Criminal Litigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
(608) 266-1447  
doj.state.wi.gov  
Gambling machines and video poker.  
Video poker not legal.  Video games not regulated.

**Revenue, WI Dept of**

2135 Rimrock Rd  
Madison WI 53713  
PO Box 8906  
Madison WI 53708-8949  
(608) 266-2772  
revenue.wi.gov  
Enforcement of video poker games.

### GAMING

**Administration, WI Dept of**

Division of Gaming  
3319 W Beltline Hwy 1st Fl  
Madison WI 53713  
PO Box 8979  
Madison WI 53708  
(608) 270-2555  
doa.wi.gov  
General number, raffles, racing.  

**Justice, WI Dept of**

Indian Gaming  
3319 W Beltline Hwy Floor 1  
Madison, WI 53713  
PO Box 7857  
Madison WI 53707-7857  
(608) 270-2555  
doj.wi.gov  
Indian gaming.

### GARNISHMENT

**County Small Claims Court Clerk**

Check blue pages in local telephone directory.  
https://www.wicourts.gov  
If related to SCC judgment.

**Financial Institutions, WI Dept of**

4822 Madison Yards Way North  
Tower  
Madison WI 53705  
PO Box 7876  
Madison WI 53707-7876  
(800) 452-3328  
(608) 264-7969  
www.wdfi.org  
Wisconsin Consumer Act.  
Questions regarding garnishment of pay checks.
GASES (COMPRESSED)

Compressed Gas Association Inc
14501 George Carter Way Ste 103
Chantilly VA 20151-2923
(703) 788-2700
www.cganet.com
cga@cganet.com
Promote ever-improving safe, secure, & environmentally responsible manufacturer, transportation, storage, transfilling & disposal of industrial & medical gases & their containers.

GASOLINE
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4998
datcp.wi.gov
Can change price only one time in a 24 hr. period.

GEMS
(SEE ALSO JEWELRY)

GENERAL ACCOUNTING OFFICE

Government of Accountability Office, US
GAO - Fraud Hotline
441 G St NW
Washington DC 20548
(800) 424-5454
(202) 512-3000
www.gao.gov/fraudnet
fraudnet@gao.gov
contact@gao.gov
Whistle blowers hotline to report misspent federal dollars. 9:00 am - 3:00 pm (CST). Report fraud.

GENERIC DRUG LAW

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dsps.wi.gov
Drug substitution requirements.

GIFT CARDS/GIFT CERTIFICATES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available. File a complaint.
GLASS
(SEE ALSO PRODUCT SAFETY)

GOING OUT OF BUSINESS SALE
Wisconsin Business AnswerLine
423 N Lake St Rm 423
Madison WI 53706
(800) 940-7232
(608) 263-7794
www.inwisconsin.com
www.wisconsinsbdc.org
For any questions having to do with starting a business in Wisconsin. Permits and registration questions.

GOVERNMENT JOBS
Local Job Service
Look in local telephone directory and internet.

GOVERNMENT SURPLUS
www.grants.gov
(800) 518-4726
www.grants.gov
support@grants.gov
A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to.

www.usa.gov
(844) USA-GOV1
(844) 872-4681
https://www.usa.gov/
Government online directory. Search in word “surplus” and get results from multiple agencies.

GOVERNOR’S OFFICE
Governor, WI Office of the
115 E Capitol
Madison WI 53702
(608) 266-1212
PO Box 7863
wisgov.state.wi.us
(608) 267-8983 FAX
Madison WI 53707
govgeneral@wi.gov

GUARANTEES
(SEE ALSO WARRANTIES)
### GUNS
(Also See Firearms)

| **Alcohol, Tobacco & Firearms - Milwaukee** | 1000 N Water St Ste 1400 | (414) 727-6200 | Federal laws (compliance) Law enforcement, criminal. |
| | Milwaukee WI 53202 | (414) 727-6170 |  |
| |  | www.atf.gov |  |

| **Alcohol, Tobacco & Firearms - Madison** | 780 Regent St Ste 308 | (608) 441-5050 | Madison field office. |
| | Madison WI 53715 |  |  |
| |  | www.atf.gov |  |

| **Justice, WI Dept of** | Crime Info Bureau | (608) 266-7314 | Criminal records, handgun hotline, background checks Concealed carry. |
| | PO Box 7857 | (608) 261-7998 |  |
| | Madison WI 53707-7857 | doj.wi.gov |  |
| |  | Wi_helpdesk@egov.com |  |

### GYPSY MOTH HOTLINE

| **Agriculture, Trade and Consumer Protection, WI Dept of** | Division of Agriculture Resource Management | (800) 642-6684 | Gypsy Moth Treatment Program. Seed Labeling. |
| | 2811 Agriculture Dr | (608) 224-4576 |  |
| | PO Box 8911 | gypsymoth.wi.gov |  |
| | Madison WI 53708-8911 | gypsymoth@wi.gov |  |
### HAIR DYE

**Food and Drug Administration, US (FDA)**

- 10903 New Hampshire Ave, Silver Spring MD 20993, 700 Regent St Ste 202, Madison WI 53715-2634
- (888) 463-6332, (608) 264-5332
- www.fda.gov

**Federal Communications Commission (FCC)**

- Consumer & Governmental Affairs Bureau,
  445 12th St SW, Washington DC 20554
- (888) 225-5322
- www.fcc.gov

### HAZARDOUS PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- (800) 422-7128, datcp.wi.gov, DATCPHotline@wi.gov
- Cleaning materials, electrical, flammable, household chemicals, mechanical.

- Natural Resources, WI Dept of
  101 S Webster St, PO Box 7921, Madison WI 53707-7921
  (608) 267-7454, (800) 847-9367, (800) 943-0003, dnr.wi.gov/topic/spills

### HAM RADIOS

**Federal Communications Commission (FCC)**

- Consumer & Governmental Affairs Bureau,
  445 12th St SW, Washington DC 20554
- (888) 225-5322
- www.fcc.gov

**Military Affairs, WI Dept of**

- Division of Emergency Management,
  2400 Wright St, PO Box 7865, Madison WI 53707-7865
  (800) 943-0003, (608) 242-3232, emergencymanagement.wi.gov

### HANDICAPPED

(SEE ALSO DISABILITIES)

**Harassment (Debt Collection)**

**Financial Institutions, WI Dept of**

- 4822 Madison Yards Way North, Tower, Madison WI 53705
- PO Box 7876, Madison WI 53707-7876
- (800) 452-3328, (608) 264-7969
- www.wdfi.org
- “Collection Calls - Consumer tips Prohibited practice.”
HEALTH – FACILITIES

Health Services, WI Dept of
Division of Quality Assurance
1 W Wilson St Rm 450
PO Box 2969
Madison WI 53701-2969
(608) 266-7297
(608) 266-8481
(608) 267-0352 FAX
dhs.wi.gov
DHSwebmaster@wi.gov
Safety, welfare and health of persons using provider services of health and community care.

Health Services, WI Dept of
Home Health Hotline
1 W Wilson St
Madison WI 53703
PO Box 2659
Madison WI 53701
(800) 642-6552
(608) 266-1865
dhs.wi.gov
dhs.wi.gov/localhealth/index.htm
Complaints against agencies; information and certification; state inspection results; 24-hour number.
DHS list of Wisconsin local public health departments.

Aging & Long Term Care, WI Board on
Ombudsman Program
1402 Pankratz St Ste 111
Madison WI 53704-4001
(800) 815-0015
(608) 246-7001 FAX
www.longtermcare.wi.gov
Advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.

Health & Human Services, US Dept of
Office of Civil Rights
200 Independence Ave SW
Rm 509F HHH Bldg
Washington DC 20201
dhhs.gov/ocr
HIPAA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Health & Human Services, US Dept of
Office of Disease Prevention and Health Promotion
1101 Wootton Pkwy Ste LL100
Rockville MD 20852
(240) 453-8280
www.health.gov/nhic
www.healthfinder.gov
odphpinfo@hhs.org
Help connect consumers to national organizations. Guide to health information.
### HEALTH PRACTICES - FRAUDULENT

**Federal Trade Commission**  
Bureau of Consumer Protection  
Consumer Response Center  (877) 382-4357  
600 Pennsylvania Ave NW  (202) 326-2395 (library)  
Washington DC 20580  
[www.ftc.gov](http://www.ftc.gov)

### Agriculture, Trade and Consumer Protection, WI Dept of  
2811 Agriculture Dr  (800) 422-7128  
PO Box 8911  datcp.wi.gov  
Madison WI 53708-8911  DATCPHotline@wi.gov  
Fact Sheet available.

### HEALTH SERVICES, WI DEPT OF

#### Health Services, WI Dept of  
1 W Wilson St  (608) 266-1865  
PO Box 2659  (800) 642-6552  
Madison WI  53703  dhs.wi.gov  
File complaints against caregivers, nursing homes, assisted living facilities, home health and hospice agencies.

#### Health Services, WI Dept of  
Behavioral Health Certification Section  
Division of Quality Assurance  
1 W Wilson St  (800) 642-6552  
Madison WI  53703  (608) 261-0656  
dhs.wi.gov/bqaconsumer/AODA/MH/index.htm

### HEARING AID DEALERS AND FITTERS EXAMINING BOARD

#### Safety and Professional Services, WI Dept of  
1400 E Washington Ave  (877) 617-1565  
PO Box 8935  (608) 266-2112  
Madison WI 53708-8935  dsps.wi.gov  
Inquiries, licensing rules. Number of complaints.

### HEARING IMPAIRED

#### Health Services, WI Dept of  
Office of Deaf & Hard of Hearing  
1 W Wilson St Rm 558  (608) 266-1865 V/TDD  
PO Box 7851  (855) 359-5252 ODHH  
Madison WI 53707-7851  dhs.wi.gov/sensory  
Provides information and referral services for the needs of deaf, deafblind, or hard of hearing.
### Heating

**HEATING**  
(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

<table>
<thead>
<tr>
<th><strong>Home Energy Plus</strong></th>
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<tbody>
<tr>
<td>101 E Wilson St 6th Fl</td>
</tr>
<tr>
<td>Madison WI 53703</td>
</tr>
<tr>
<td>(866) 432-8947</td>
</tr>
<tr>
<td><a href="http://www.homeenergyplus.wi.gov">www.homeenergyplus.wi.gov</a></td>
</tr>
<tr>
<td>Heat assistance. State and federal assistance.</td>
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</tbody>
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<thead>
<tr>
<th><strong>HEMP</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
<tr>
<td>(608) 224-4517</td>
</tr>
<tr>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td><a href="mailto:datcpindustrialhemp@wi.gov">datcpindustrialhemp@wi.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>HILL-BURTON HOSPITALS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Health and Human Services, US Dept of</strong></td>
</tr>
<tr>
<td>Health Resources &amp; Services Administration (HRSA)</td>
</tr>
<tr>
<td>200 Independence Ave SW</td>
</tr>
<tr>
<td>Washington DC 20201</td>
</tr>
<tr>
<td>(800) 638-0742</td>
</tr>
<tr>
<td><a href="http://www.hrsa.gov/gethealthcare">www.hrsa.gov/gethealthcare</a></td>
</tr>
<tr>
<td>Hill-Burton Hotline. Free or low-cost hospital care.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>HIPPA</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>(SEE ALSO HEALTH FACILITIES)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>HOME CONSTRUCTION - NEW</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>(SEE ALSO BUILDING CODES/INSPECTORS)</td>
</tr>
<tr>
<td>Contact a private attorney.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
</tr>
<tr>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>dspb.wi.gov</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>HOME HEALTH CARE</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Health Services, WI Dept of</strong></td>
</tr>
<tr>
<td>Division of Quality Assurance Provider Section &amp; Quality Improvement</td>
</tr>
<tr>
<td>1 W Wilson</td>
</tr>
<tr>
<td>PO Box 2969</td>
</tr>
<tr>
<td>Madison WI 53701-2969</td>
</tr>
<tr>
<td>(800) 947-3529</td>
</tr>
<tr>
<td>(608) 266-1865</td>
</tr>
<tr>
<td>(608) 267-0352 FAX</td>
</tr>
<tr>
<td>dhs.wi.gov</td>
</tr>
<tr>
<td>Home Health Hotline. General information and complaints. Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services. Conducts caregiver background checks and investigations.</td>
</tr>
</tbody>
</table>
**HOME IMPROVEMENT**

*Agriculture, Trade and Consumer Protection, WI Dept of*

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>ATCP 110; workmanship complaints.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**National Association of Remodeling (NARI)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>780 Lee St Ste 200</td>
<td>(847) 298-9200</td>
<td><a href="http://www.nari.org">www.nari.org</a></td>
<td>Trade association of contractors.</td>
</tr>
<tr>
<td>PO Box 4250</td>
<td>(847) 298-9225 FAX</td>
<td><a href="mailto:info@nari.org">info@nari.org</a></td>
<td></td>
</tr>
<tr>
<td>Des Plaines Illinois 60016</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NARI of Madison Inc Chapter**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5944 Seminole Centre Ct</td>
<td>(608) 222-0670</td>
<td><a href="http://www.narimadison.org">www.narimadison.org</a></td>
<td></td>
</tr>
<tr>
<td>Ste 110</td>
<td>(608) 222-0061 FAX</td>
<td><a href="mailto:kathy@narimadison.org">kathy@narimadison.org</a></td>
<td></td>
</tr>
<tr>
<td>Fitchburg WI 53711</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**HOME INSPECTORS**

*Safety and Professional Services, WI Dept of*

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Registration and license requirements.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
<td>Complaints.</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**HOME PURCHASE**

*Safety and Professional Services, WI Dept of*

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Real estate licensing complaints.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**HOME SOLICITATION**

*Agriculture, Trade and Consumer Protection, WI Dept of*

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>ATCP 127.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Complaints.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| **HOMESTEAD PROPERTY TAX CREDIT PROGRAM**  
(SEE ALSO TAX) |
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue, WI Dept of</strong></td>
</tr>
<tr>
<td>State Office Building</td>
</tr>
<tr>
<td>819 N 6th St Rm 408</td>
</tr>
<tr>
<td>Milwaukee WI</td>
</tr>
</tbody>
</table>

| **Revenue, WI Dept of**                                      | Homestead Credit.                                        |
| PO Box 34                                                    | (608) 266-2772                                           |
| Madison WI 53786-0001                                         | (608) 266-8641                                           |
|                                                            | [revenue.wi.gov](http://revenue.wi.gov)                  |
|                                                            | DORHomesteadCredit@revenue.wi.gov                         |

| **HOSPITAL AND MEDICAL PROBLEMS**  
(SEE ALSO MEDICAL AND HOSPITAL PROBLEMS) |
|----------------------------------------|

<table>
<thead>
<tr>
<th><strong>HOUSEHOLD CHEMICALS</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Natural Resources, WI Dept of</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
</tr>
<tr>
<td>Madison WI 53703</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

| **HOT TUBS**  
(SEE ALSO ENVIRONMENTAL SANITATION) |
|--------------------------------------|

| **HOTELS – SAFETY**  
(SEE ALSO ENVIRONMENTAL SANITATION) |
|-------------------------------------|
## HOUSING

(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

### Wisconsin Housing & Economics Development Authority (WHEDA)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 700</td>
<td>(800) 334-6873, (608) 266-7884</td>
<td>General information on home loans, CROP Economic Development</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://www.wheda.com">www.wheda.com</a>, <a href="mailto:info@wheda.com">info@wheda.com</a></td>
<td>Inventory of federally assisted rental housing.</td>
</tr>
</tbody>
</table>

### Department of Housing & Urban Development (HUD)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Field Office</td>
<td>(800) 669-9777, (414) 297-3214</td>
<td>Housing discrimination hotline.</td>
</tr>
<tr>
<td>310 W Wisconsin Ave Ste 950</td>
<td>(414) 935-6775 FAX</td>
<td>Milwaukee field office.</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2289</td>
<td><a href="http://www.hud.gov">www.hud.gov</a></td>
<td>General information and complaints.</td>
</tr>
</tbody>
</table>

### Fair Housing Center of Greater Madison

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>612 W Main St Ste 200</td>
<td>(608) 257-0853, (877) 647-3247</td>
<td>Madison office</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td>Milwaukee office.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>For complaints, call the Milwaukee office.</td>
</tr>
</tbody>
</table>

### Workforce Development, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Rights Division</td>
<td>(608) 266-6860 dwd.wi.gov/er</td>
<td>Discrimination Civil Rights.</td>
</tr>
<tr>
<td>201 E Washington Ave Rm A100</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td></td>
<td></td>
</tr>
<tr>
<td>819 N 6th St Rm 723</td>
<td>(414)277-4384</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Wisconsin State Law Library

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attn: Document Delivery</td>
<td>(800) 322-9755 wilawlibrary.gov/services/forms</td>
<td>Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.</td>
</tr>
<tr>
<td>PO Box 7881</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7881</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
HOUSING CODE
(SEE ALSO LANDLORD TENANT)

HOUSING AND URBAN DEVELOPMENT (HUD)
Housing & Urban Development (HUD)
Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289
(414) 297-3214
(414) 935-6775 FAX
www.hud.gov
wi_webmanager@hud.gov

General information for HUD Counseling Services. Advisor Home Loan Information Rental Information, foreclosures, FHA loans, homeless services, housing discrimination.

HOUSING CODE VIOLATIONS
(SEE ALSO LANDLORD-TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector through local city clerk. Check local telephone directory.
IDENTITY THEFT

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Consumer Protection
2811 Agriculture Dr (800) 422-7128
PO Box 8911 (608) 224-5163
Madison WI 53708-8911 www.datcp.wi.gov
Resource center for individuals, businesses, law enforcement, and government on issues of privacy protection and identity theft
DATCPWisconsinPrivacy@wi.gov

U.S. Secret Service
245 Murray Dr Bldg 410 (202) 406-5708
Washington DC 20223 www.secretservice.gov
Wis. Stats. § 895.80(1) Financial transactions. (Check local telephone directory for number to call.)

Madison Field Office
660 W Washington Ave #305 (608) 264-5191
Madison WI 53703

Federal Trade Commission (FTC)
ID Theft Hotline
600 Pennsylvania Ave NW (877) 438-4338
Washington DC 20580 (877) ID THEFT
(202) 326-2395 www.ftc.gov

IDENTIFICATION CARDS

Transportation, WI Dept of
Division of Motor Vehicles
4822 Madison Yards Way info@wisconsindriverslicense.org
Madison, WI 53707 wisconsindot.gov
Photo I.D., driver’s license, CDL’s.

Illinois Tollway
Violation Enforcement
2700 Ogden Ave (630) 241-6800
Downers Grove IL 60515 www.illinoistollway.com
To contest violations.

IMMIGRATION

Homeland Security, US Dept of
Bureau of Citizenship & Immigration Services
20 Massachusetts Ave NW MS (800) 375-5283
2090 www.uscis.gov
Washington DC 20529 National Customer Service Center
8 am - 6 pm M-F.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**INCORPORATION**

**Financial Institutions, WI Dept of**
Division of Corporate & Consumer Services  
4822 Madison Yards Way, North  (608) 261-9555  
Tower  (608) 261-7200  
PO Box 8041  www.wdfi.org  
Madison WI 53705  
Office of Consumer Affairs.

**INDIAN AFFAIRS**

**Governor's Office**
115 E State Capitol  (608) 266-1212  
Madison WI 53702

**Administration, WI Dept of**
Division of Gaming  
3319 W Beltline Hwy First Fl  (608) 270-2555  
Madison WI 53713  doa.wi.gov/gaming  
Indian gaming.

**INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)**

**Financial Institutions, WI Dept of**
Division of Securities  
PO Box 1768  (608) 266-1064  
4822 Madison Yards Way, North  (608) 261-9555 Option 3  
Tower  (608) 261-7200  
Madison WI 53705  (800) 452-3328  
www.wdfi.org

**INFORMANT HOTLINE**

(SEE ALSO TAX)

**Internal Revenue Service, US**
Milwaukee District Office  
211 W Wisconsin Ave  (800) 829-0433  
Milwaukee WI 53203-2221  (414) 231-2100  
www.irs.gov  
Tax fraud hotline. To report tax fraud.

**Federal Bureau of Investigation, US**
FBI Milwaukee  (414) 276-4684  
3600 S Lake Dr  www.fbi.gov  
St Francis WI  53235  www.ic3.gov  
Milwaukee.fbi.gov  
Report threats & crime.  
Online internet crime complaint center.
### Informant Hotline Continued

**Justice, WI Dept of**  
Inspector General  
17 W Main St  
PO Box 7857  
Madison WI 53707-7857  
(800) 869-4499  
(608) 266-1221  
doj.state.wi.gov  
To report fraud, waste or abuse regarding a DOJ program or employee.

**Social Security Administration, US / Office of the Inspector General**  
Fraud Hotline  
PO Box 17785  
Baltimore MD 21235  
(800) 269-0271  
https://www.ssa.gov/report  
To report fraud, waste or abuse with Social Security or any of its programs and operations.

### Insulation (Cellulose, Fiberglass)  
(See also Formaldehyde in Mobile Homes)

**Consumer Product Safety Commission, US**  
4330 E West Hwy  
Bethesda MD  20814  
(800) 638-2772  
www.cpsc.gov  
Hotline.

**Health Services, WI Dept of**  
Lead and Asbestos Section  
1 W Wilson St Rm 137  
PO Box 2659  
Madison WI 53701-2659  
(608) 261-1865  
dhs.wi.gov

### Insulation

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Foam selling practices, standards, safety.

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705-8935  
(877) 617-1565  
(608) 266-2112  
dspws.wi.gov  
Residential new home construction (since 1980).

**Health Services, WI Dept of**  
Division of Public Health  
1 W Wilson St  
PO Box 2659  
Madison WI 53703  
(608) 266-1120  
dhs.wi.gov  
Formaldehyde in residential homes & commercial.  
Chemical exposure issues.
## INSURANCE

### Commissioner of Insurance, WI Office of the

**Consumer Division**  
125 S Webster St  
Madison WI 53703-3474  
(608) 266-3585  
(800) 236-8517  
oci.wi.gov  

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, sales representation, annuities, policy problems, HMO's.

### Financial Institutions, WI Dept of

4822 Madison Yards Way, North Tower  
Madison WI 53705  
(800) 452-3328  
(608) 261-9555  
www.wdfi.org  

Credit insurance.

### Health Services, WI Dept of

BadgerCare Plus  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-1865  
dhs.wi.gov  

Program that provides health coverage for qualified low-income Wisconsin residents.

### Insurance Information Institute

National Insurance Consumer Helpline  
110 William St  
New York NY 10038  
(212) 346-5500  
(800) 942-4242  
www.iii.org  
info@iii.org  

Provides general info. referral info. (auto, business, life, homeowners, etc.) Brochures are available.

### Board on Aging and Long Term Care, WI

Medigap Helpline  
1402 Pankratz St Ste 111  
Madison WI 53704-4001  
(608) 246-7017  
(800) 242-1060 (medigap)  
(805) 672-2783 Part D  
longtermcare.wi.gov  
boaltc@wi.gov  

Medicare problems, supplementary insurance, long-term insurance.

### Justice, WI Dept of

17 W Main St 5th Fl  
Madison WI 53702  
(608) 266-9222  
(800) 488-3780  
doj.state.wi.gov  

Medicaid Fraud and elder abuse.
INTELLECTUAL PROPERTY CRIMES

INTERPROL IP Crime Unit
INTERPROL General Secretariat
200 qual Charles de Gaulle
690006 Lyon France
+33 4 74 44 71 63
www.INTERPOL.int
International. Trademark, counterfeiting and copyright piracy.

Internal Revenue Service (IRS), US
Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221
(800) 829-1040
(844) 545-5640
(414) 231-2100
www.irs.gov
Schedule an appointment.

Federal Bureau of Investigation (FBI), US
3600 S Lake Dr
St Francis WI 53235
(414) 276-4684
www.fbi.gov

INTEREST RATES AND FINANCE CHARGES

Financial Institutions, WI Dept of
4822 Madison Yards Way, North Tower
Madison WI 53705
(800) 452-3328
(608) 261-9555
www.wdfi.org

INTERIOR DESIGNERS

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wi.gov
Regulate designers. License requirements, regulation and complaints.
**INTERNAL REVENUE SERVICE**

*(SEE ALSO TAX)*

**Internal Revenue Service (IRS), US**

Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221

(800) 829-4477
(800) 829-1040
(414) 231-2100

www.irs.gov
(800) 829-3676

Federal tax information
Tax & Account Information.
General information.
Forms only.

**Informant Hotline (IRS), US**

Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221

(800) 829-0433

www.irs.gov

Tax fraud hotline. Criminal investigation (for reporting violations), tax fraud/abuse.

**INTERNET CRIME**

**Internet Crime Complaint Center, US**

FBI Milwaukee
330 E Kilbourn Ave Ste 600
Milwaukee WI 53202

(414) 276-4684

www.ic3.gov

The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).

**INVASIVE SPECIES**

*(SEE ALSO WEEDS)*
## INVENTIONS/INVENTORS

### UW-Stout
Center for Innovation & Development  
278 Jarvis Hall Tech Wing  
Menomonie WI 54751  
(715) 232-2397  
cid@uwstout.edu  
Help inventor build prototype  
Center available to anyone in US  
Cost varies with project.

**UW-Whitewater**  
Small Business Development Center  
1200 Hyland Hall  
809 w Starin Rd  
Whitewater WI 53190  
(262) 472-3217  
(262) 742-1600 FAX  
www.wisconsinsbdc.org  
ask-sbdc@uw.edu  
Will evaluate new ideas  
Center available to anyone in  
US/worldwide. Cost varies with  
project.

### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact sheet available.

### Commerce, US Dept of
Patent & Trademark Office, US  
600 Dulany St  
Alexandria VA 22314  
(800) 786-9199  
(571) 272-1000  
www.uspto.gov  
usptoinfo@uspto.gov  
Patents & trademark assistance/questions.

## INVESTMENT AND SECURITIES

### Financial Institutions, WI Dept of
Division of Securities  
4822 Madison Yards Way, North  
Tower  
PO Box 1768  
Madison WI 53701-1768  
(608) 266-1064  
(608) 472-4325  
www.wdfi.org  
Broker dealers franchise investment. Sales agents stocks & bonds.

### Small Business Administration, US  
740 Regent St Ste 100  
Madison WI 53715  
(608) 441-5263  
(608) 441-5541 FAX  
www.sba.gov  
answerdesk@sba.gov  
Represented interests of small businesses.

---

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
JAILS
(SEE ALSO CORRECTIONS, WI DEPT OF)

JEWELRY

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Advertising & selling practices.

Jewelers Vigilance Committee
801 2nd Ave #303
New York NY 10017
(212) 997-2002
www.jvcclegal.org
info@jvc
Mediates consumer complaints of jewelry industry (with state Ag offices). Filing fee of $100.

American Gem Society
8881 W Sahara Ave
Las Vegas NV 89117
(866) 805-6500
www.ags.org
info@ags.org
Complaints against its members only.

JOB SAFETY
(SEE ALSO OCCUPATIONAL SAFETY)

JOBS AND JOB TRAINING

Workforce Development, WI Dept of
201 E Washington Ave GEF-1
PO Box 7946
Madison WI 53707-7946
(608) 266-0327
(608) 266-1784 FAX
dwd.wi.gov
wisconsinjobcenter.org
State employment, employment & training, General Information, customer service.

Dane County Job Center
Worksmart Program
1819 Aberg Ave
Madison WI 53704
(608) 242-4900
(608) 242-4917 FAX
www.worksmartnetwork.org
www.wisconsinjobcenter.org
jobcenterofwisconsin@dwd.org
Dane Co. job information. Worksmart Program.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheets available. M-F 7:45 a.m.-4:30 p.m.
Complaints.
## JUDGES

**Judicial Commission, WI**

110 E Main Ste 700  
Madison WI 53703  
(608) 266-7637  
Wicourts.gov  
judcmm@wicourts.gov  
Complaints against judges and court commissioners regarding misconduct.

## JUNK MAIL

**Direct Marketing Association**

225 Reinekers Ln Ste 325  
Alexandria, VA 22314  
(212) 768-7277  
theDMA.org  
For removal of your name from junk mail lists, telemarketing and e-mail list. Send name and address. To avoid receiving sexually oriented mail, fill out form PS1500 at your local post office.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

## JUNK PHONE SOLICITATION

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.

**Direct Marketing Association (DMA)**

Telephone Preference Service  
225 Reinekers Ln Ste 325  
Alexandria, VA 22314  
(212) 768-7277  
theDMA.org  
For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. $5 charge if registered online for 5 years.

## JUSTICE, WISCONSIN DEPT. OF

**Justice, WI Dept of**

17 W Main St  
PO Box 7857  
Madison WI 53707-7857  
(608) 266-1221  
doj.state.wi.gov

Wisconsin Department of Agriculture,  
Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
KEROSENE HEATER
(SEE ALSO FUEL AND GASOLINE)

KNOCKOFFS
(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

LABELING
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Hazardous substances, environmental representations.

Federal Trade Commission, US
Bureau of Consumer Protection
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(206) 326-2222
(877) FTC-HELP
(877) 382-4357
www.ftc.gov
Labeling requirements for textiles and wool.

LABOR
(SEE ALSO WAGES)
Wisconsin Employment Relations Commission (WERC)
4868 High Crossing Blvd
Madison WI 53704-7403
(608) 243-2424
(608) 243-2433 FAX
www.werc.wi.gov
werc@werc.state.wi.us
Responsible for promoting collective bargaining and peaceful labor relations in both public and private sectors.

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave Rm 100
PO Box 8928
Madison WI 53703-8928
(608) 266-6860
(608) 267-4592 FAX
dwd.wi.gov
erinfo@dwd.wisconsin.gov
Milwaukee Office
819 N 6th St Rm 723
Milwaukee WI 53203
(414) 227-4384
(414) 277-4084 FAX
erinfo@dwd.wisconsin.gov
General labor standards information.
## LABOR CONTINUED

**Labor, US Dept of**  
Wage & Hour Division  
Frances Perkins Bldg  
200 Constitution Ave NW  
Washington DC 20210  
(866) 487-2365  
[www.dol.gov](http://www.dol.gov)  
National Call Center.  
Labor Laws.

## LABORATORY OF HYGIENE

**Laboratory of Hygiene, WI**  
465 Henry Mall  
Madison WI 53706  
(800) 862-1013  
(608) 262-6386  
(608) 263-3280  
[www.slh.wisc.edu](http://www.slh.wisc.edu)  
Clinical Laboratories.  
Emergencies 24/7

**Laboratory of Hygiene, WI**  
2601 Agriculture Dr  
Madison WI 53718  
(800) 442-4618  
(800) 446-0403  
(800) 462-5261  
[www.slh.wisc.edu](http://www.slh.wisc.edu)  
Environmental, Forensic Toxicology; WI Occupational Health lab (Industrial hygiene)  
WSLH Proficiency Testing.

**Laboratory of Hygiene, WI**  
2810 Walton Commons Ln  
Madison WI 53718  
(608) 221-6297 FAX  
[www.slh.wisc.edu](http://www.slh.wisc.edu)  
[OSHAeducationcenter.com](http://OSHAeducationcenter.com)  
Information Systems; Bureau of Labor Statistics; Purchasing.

## LAND SALES DEVELOPMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
Advertising and selling practices.

## LAND SURVEYORS

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
PO Box 8366  
Madison WI 53703  
(877) 617-1565  
(608) 266-2112  
[dspswi.gov](http://dspswi.gov)  
Licensing and information.  
Number of complaints.
LANDLORD-TENANT
(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Call for information, fact sheets available and ATCP 134.
Safety and health concerns. Refer to local building inspector.
Building Code Violations (ie: heating) Refer to local building inspector.
Evictions: Refer to private attorney.
If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant or self evict.
Rent Increases: No state regulation on amount it can be increased.

Tenant Resource Center
1202 Williamson St Ste 102
Madison WI 53703
(608) 257-0006
(608) 257-0143
(877) 238-7368
(608) 257-2799
tenantresourcecenter.org
asktrc@tenantresourcecenter.org
Rental rights administration. M-F 9:00 am to 6:00 pm.
Toll free outside Dane County Answering service.
Housing mediation service intake.

Madison Legal Action
744 Williamson St Ste 200
Madison WI 53703
(800) 362-3904
(608) 256-3304
(855) 947-2529 (new caller/intake)
www.legalaction.org
Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action
230 W Wells St
Milwaukee WI 53203
(888) 278-0633
(414) 278-7722
(855) 947-2529 (new caller/intake)
www.legalaction.org
Serves Milwaukee & Waukesha counties.
<table>
<thead>
<tr>
<th><strong>La Crosse Legal Action</strong></th>
<th>205 5th Ave S Ste 300</th>
<th>(800) 873-0927</th>
<th>Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>La Crosse WI 54601</td>
<td>(608) 785-2809</td>
<td>(855) 947-2529 (new caller/intake)</td>
</tr>
<tr>
<td><strong>Oshkosh Legal Action</strong></td>
<td>404 N Main St Ste 702</td>
<td>(800) 236-1128</td>
<td>Serves: Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.</td>
</tr>
<tr>
<td></td>
<td>Oshkosh WI 54901</td>
<td>(920) 233-6521</td>
<td>(855) 947-2529 (new caller/intake)</td>
</tr>
<tr>
<td><strong>Racine Legal Action</strong></td>
<td>4900 Spring St Ste 100</td>
<td>(800) 242-5840</td>
<td>Serves: Racine, Kenosha and Walworth counties.</td>
</tr>
<tr>
<td></td>
<td>Racine WI 53406</td>
<td>(262) 635-8836</td>
<td>(855) 947-2529 (new caller/intake)</td>
</tr>
<tr>
<td><strong>Green Bay Legal Action</strong></td>
<td>201 W Walnut St Ste 203</td>
<td>(800) 236-1127</td>
<td>Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties</td>
</tr>
<tr>
<td></td>
<td>Green Bay WI 54303</td>
<td>(920) 432-4645</td>
<td>(855) 947-2529 (new caller/intake)</td>
</tr>
<tr>
<td><strong>Wisconsin Community Services Greenfield</strong></td>
<td>5300 W Layton</td>
<td>(414) 271-5464</td>
<td>Mediation &amp; Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.</td>
</tr>
<tr>
<td></td>
<td>Greenfield WI 53220</td>
<td><a href="http://www.wiscs.org">www.wiscs.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Wisconsin Community Services Milwaukee</strong></td>
<td>3732 W Wisconsin Ave Ste 320</td>
<td>(414) 290-0400</td>
<td>Mediation &amp; Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location</td>
</tr>
<tr>
<td></td>
<td>Milwaukee WI 53208</td>
<td><a href="http://www.wiscs.org">www.wiscs.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Wisconsin Community Services Waukesha</strong></td>
<td>414 W Moreland Blvd Ste 200</td>
<td>(262) 544-1647</td>
<td>Mediation &amp; Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location</td>
</tr>
<tr>
<td></td>
<td>Waukesha WI 53188</td>
<td><a href="http://www.wiscs.org">www.wiscs.org</a></td>
<td></td>
</tr>
</tbody>
</table>
### LANDLORD-TENANT CONTINUED

**Wisconsin Community Services West Allis**  
11301 W Lincoln Ave  
West Allis WI 53227  
(414) 302-8064  
www.wiscs.org  
Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

**Wisconsin State Law Library**  
Attn: Document Delivery Service  
PO Box 7881  
Madison WI 53707-7881  
(800) 322-9755  
wilawlibrary.gov/services/forms.html  
wsll.ref@wicourts.gov  
Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided.

### LANDSCAPING RESIDENTIAL

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Considered home improvement, ATCP 110.

### LAS VEGAS CASINO NIGHTS

(SEE ALSO CASINO NIGHTS)
## LAUNDRIES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

Advertising & selling practices.

## LAW LIBRARY

**Law Library, Wisconsin State**  
PO Box 7881  
Madison WI 53707-7881  
120 ML King Jr Blvd 2nd Fl  
Madison WI 53703  
(608) 267-9696  
(800) 322-9755  
[wsll.state.wi.us](http://wsll.state.wi.us)  
wsll.ref@wicourts.gov

Provides reference information.  
Circulation.

## LAWN MOWERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

Complaints, warranties.

## LAWS

**Administration, WI Dept of**  
Document Sales & Distribution  
2310 Darwin Rd  
Madison, WI 53704-3108  
(608) 243-2441  
(800) 362-7253  
[https://docsales.wi.gov](http://https://docsales.wi.gov)

On-line ordering for state publications.
### Lawyer Referral Services

**Lawyer Referral & Information Services**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 362-9082</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(608) 257-4666</td>
<td></td>
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<tr>
<td>Madison WI 53707-7158</td>
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</table>

**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 728-7788</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td>(608) 257-3838</td>
<td><a href="http://www.wilegaladvice.org">www.wilegaladvice.org</a></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td></td>
<td><a href="mailto:service@wisbar.org">service@wisbar.org</a></td>
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**Legislative Reference Bureau**

<table>
<thead>
<tr>
<th>Address</th>
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<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 E Main St Ste 200</td>
<td>(608) 266-0341</td>
<td><a href="https://legis.wisconsin.gov">https://legis.wisconsin.gov</a></td>
</tr>
<tr>
<td>PO Box 2037</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2037</td>
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**Lawyer Regulation, WI Office of**

<table>
<thead>
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<th>Address</th>
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<th>Website</th>
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<tbody>
<tr>
<td>110 E Main St Rm 315</td>
<td>(877) 315-6941</td>
<td>wicourts.gov/olr</td>
</tr>
<tr>
<td>Madison WI 53703-3383</td>
<td>(608) 267-7274</td>
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**Law Library, Wisconsin State**

<table>
<thead>
<tr>
<th>Address</th>
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<tbody>
<tr>
<td>PO Box 7881</td>
<td>(608) 267-9696</td>
<td>wilawlibrary.gov</td>
</tr>
<tr>
<td>Madison WI 53707-7881</td>
<td>(800) 322-9755</td>
<td></td>
</tr>
<tr>
<td>120 ML King Jr Blvd</td>
<td>(608) 266-1600</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
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### Layaway Policies

**Financial Institutions, WI Dept of**

<table>
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<tr>
<th>Address</th>
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<th>Description</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(800) 452-3328</td>
<td>Over 4 months (more than four payments).</td>
</tr>
<tr>
<td>North Tower</td>
<td>(608) 261-9555</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53705</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
## LEAD

**Health Services, WI Dept of**

- Lead and Asbestos Section  
  1 W Wilson St Rm 137  
  Madison WI 53703-3445  
  (608) 266-5817  
  (608) 261-6876  
  dhs.wi.gov/lead  
  Lead Paint Program & Childhood Poisoning (Lead)  
  Certification/Accreditation of lead & asbestos workers.

**Environmental Protection Agency, US**

- Office of Pollution Prevention & Toxics  
  1200 Pennsylvania Ave NW  
  Mail Code 7404T  
  Washington DC 20460  
  (202) 566-0799  
  (800) 424-5323  
  www2.epa.gov/lead  
  Information about lead, lead hazards, and prevention. Regional offices listed on website. Lead hotline.

**National Lead Information Center**

- 422 S Clinton Ave  
  Rochester NY 14620  
  (800) 424-5323  
  Lead Hotline. General public & professional contact under contract with EPA & HUD.

## LEASES – AUTOMOBILE

**Transportation, WI Dept of**

- Dealer & Agent Section  
  4822 Madison Yards Way  
  PO Box 7909  
  Madison WI 53707-7909  
  (608) 266-1425  
  dot.wi.gov  
  Dealerlicensingunitdot@wi.gov  
  Leases with option to purchase.

**Financial Institutions, WI Dept of**

- 4822 Madison Yards Way  
  North Tower  
  Madison WI 53705  
  (800) 452-3328  
  (608) 261-9555  
  www.wdfi.org  
  Questions regarding the finance terms or language of leases.

## LEASES - CONSUMER GOODS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr  
  PO Box 8911  
  Madison WI 53708-8911  
  (800) 422-7128  
  datcp.wi.gov  
  DATCPHotline@wi.gov  
  Advertising & selling practices.

**Financial Institutions, WI Dept of**

- 4822 Madison Yards Way  
  North Tower  
  Madison WI 53705  
  (800) 452-3328  
  (608) 261-9555  
  www.wdfi.org  
  Collection practices. Three-day cooling off period.
## LEGAL AID AND RELATED SERVICES

### Lawyer Referral & Information

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funding</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd, PO Box 7158</td>
<td>(800) 362-9082 (608) 257-4666</td>
<td>8:00 am-5:00 pm M-F</td>
<td>Funded by State Bar Assn.</td>
<td>Referrals to private attorneys in geographic area. Charge of $20 for first consultation up to ½ hr.</td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
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</table>

### Madison Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funded</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>744 Williamson St, Ste 200</td>
<td>(800) 362-3904 (608) 256-3304 (855) 947-2529 (new caller/intake)</td>
<td></td>
<td></td>
<td>Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
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</table>

### Milwaukee & Waukesha Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funded</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>230 W Wells St, Milwaukee WI 53203</td>
<td>(888) 278-0633 (414) 278-7722 (855) 947-2529 (new caller/intake)</td>
<td></td>
<td></td>
<td>Serves Milwaukee &amp; Waukesha counties.</td>
</tr>
</tbody>
</table>

### Oshkosh Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funded</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>404 N Main St Ste 702, Oshkosh WI 54901</td>
<td>(800) 236-1128 (920) 233-6521 (855) 947-2529 (new caller/intake)</td>
<td></td>
<td></td>
<td>Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.</td>
</tr>
</tbody>
</table>

### Racine Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funded</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4900 Spring St Ste 100, Racine WI 53406</td>
<td>(800) 242-5840 (262) 635-8836 (855) 947-2529 (new caller/intake)</td>
<td></td>
<td></td>
<td>Serves Racine, Kenosha and Walworth counties.</td>
</tr>
</tbody>
</table>

### Green Bay Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funded</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Walnut St Ste 203, Green Bay WI 54303</td>
<td>(800) 236-1127 (920) 432-4645 (855) 947-2529 (new caller/intake)</td>
<td></td>
<td></td>
<td>Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.</td>
</tr>
</tbody>
</table>

### Wisconsin Judicare

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Hours</th>
<th>Funded</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>401 Fifth St Ste 200, PO Box 6100, Wausau WI 54402-6100</td>
<td>(800) 472-1638 (715) 842-1681</td>
<td></td>
<td></td>
<td>For 33 northern counties. Family law matter calls and others.</td>
</tr>
</tbody>
</table>
### LEGISLATION

**Legislature, Wisconsin State**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Pages</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin State Capital</td>
<td>(608) 266-0341</td>
<td>legis.wi.gov</td>
<td>General Information. Legislature, statutes of bills in current session, bill histories, state legislation, and info/phone numbers for legislators.</td>
</tr>
<tr>
<td>2 E Main St</td>
<td>(608) 266-9960</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53702</td>
<td>(800) 362-9472</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Legislative Reference Bureau, WI State**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Pages</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 E Main St Ste 200</td>
<td>(608) 266-0341</td>
<td>legis.wi.gov</td>
<td>Information on statutes, bills, laws, and can obtain copies of the law.</td>
</tr>
<tr>
<td>PO Box 2037</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-2037</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### LEMON LAW

**Transportation, WI Dept of**

**Dealer & Agent Section**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Pages</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-1425</td>
<td>dot.wi.gov</td>
<td>Lemon law on new vehicles, not used vehicles.</td>
</tr>
<tr>
<td>PO Box 7909</td>
<td>(608) 267-3635</td>
<td><a href="mailto:Dealerlicensingunit@dot.wi.gov">Dealerlicensingunit@dot.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7909</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

### LICENSE PLATES

**Transportation, WI Dept of**

**Division of Motor Vehicles**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Pages</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 266-7447</td>
<td>dot.wi.gov</td>
<td>Title &amp; vehicle registration.</td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td><a href="mailto:Vehiclequestions@dot.wi.gov">Vehiclequestions@dot.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7910</td>
<td>(608) 266-3041</td>
<td><a href="mailto:Specialplates.dmv@dot.wi.gov">Specialplates.dmv@dot.wi.gov</a></td>
<td>Personalized, disabled, special plates.</td>
</tr>
</tbody>
</table>

### LICENSING – PROFESSIONAL

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

### LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court. For advice consult private attorney.

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Pages</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>ATCP 110. Home Improvement Trade Practices for mechanic liens.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
LIME (AGRICULTURAL)
Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
2811 Agriculture Dr (608) 224-4537
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911

LIQUOR LICENSES
Local government
Contact local city clerk.

LIVESTOCK ID CONSORTIUM
Wisconsin Livestock Identification Consortium
135 Enterprise Dr Ste ID (888) 808-1910
Verona WI 53593-0202 www.wiid.org
Protects animal health through livestock identification and traceability.

LIVING TRUSTS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Fact Sheet available.

State Bar of Wisconsin
5302 Eastpark Blvd (800) 728-7788
PO Box 7158 (608) 257-3838
Madison WI 53718 www.wisbar.org service@wisbar.org
Information and publication regarding living trust.

LIVING WILLS
(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)
Health Services, WI Dept of
Division of Public Health (608) 266-1251
1 W Wilson St
PO Box 2659
Madison WI 53701-0309 (608) 266-1251
dhs.wi.gov
Can send written request for living will form. Include SASE. (self-addressed stamped envelope).
Living will/power of attorney.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## LOANS
**(SEE ALSO ADVANCE FEE LOANS)**

**Financial Institutions, WI Dept of**  
Division of Banking  
4822 Madison Yards, North Tower  
PO Box 7876  
Madison WI 53707-7876  
(608) 261-7578  
www.wdfi.org  
Licensing of loan originator solicitors and mortgage brokers.

**Government Accountability Board, WI**  
212 E Washington Ave 3rd Fl  
PO Box 7984  
Madison WI 53707-7984  
(608) 266-8005  
gab.wi.gov  
(gab@wi.gov)  
(e.g. state officials and lobbyist organizations), administer lobbying laws.

## LOBBYING REGULATION

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53702  
(888) 936-7463  
(608) 266-2621  
dnr.wi.gov

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 261-7578  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet available.

## LONG DISTANCE SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Telecommunication complaints and factsheets.

## LONG TERM CARE

**Health Services, WI Dept of**  
Division of Medicaid Services  
1 W Wilson St  
PO Box 7851  
Madison WI 53707-7851  
(608) 266-0036  
dhs.wi.gov  
Supports Wisconsin’s Medicaid & Foodshare programs & provides access to healthcare, long term care, & nutritional assistance to elderly, disabled, and low income.
### LOTTERY – STATE OPERATED
(SEE ALSO CONTESTS OR GAMING)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Justice, WI Dept of Gaming Enforcement</td>
<td>PO Box 7857, Madison WI 53707-7857</td>
<td>(608) 266-1221</td>
<td><a href="http://doj.state.wi.us/">doj.state.wi.us/</a></td>
<td>Enforcement and investigation of illegal gaming/gambling of statewide scope.</td>
</tr>
<tr>
<td>Revenue, WI Dept of Lottery Division</td>
<td>2135 Rimrock Rd, PO Box 8933, Madison WI 53708-8933</td>
<td>(608) 266-7777 (recording)</td>
<td><a href="http://www.wilottery.com">www.wilottery.com</a></td>
<td>Winning numbers, money TV game show. Lottery game validation. Press 0 to talk to operator.</td>
</tr>
</tbody>
</table>

### LP GAS
(SEE ALSO FUEL AND GASOLINE)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture, Trade and Consumer Protection, WI Dept of</td>
<td>Trade Practices Bureau, 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(608) 224-4928</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
<td>No regulations, suggest price comparison.</td>
</tr>
<tr>
<td></td>
<td>Weights &amp; Measures Bureau</td>
<td>(608) 224-4942</td>
<td>Meter accuracy/testing and meter operator licensing.</td>
<td></td>
</tr>
</tbody>
</table>

### LUMBER (TREATED)
(SEE ALSO ENVIRONMENT)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin Health Services, WI Dept of</td>
<td>Bureau of Environmental &amp; Occupation Health, PO Box 2659, Madison WI 53701-2659</td>
<td>(608) 266-1120</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
<td>Treated wood products.</td>
</tr>
</tbody>
</table>
MACE
(SEE ALSO DEFENSE SPRAYS)

MAGAZINE SUBSCRIPTIONS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128 datcp.wi.gov
Sales and factsheet.

Postal Inspector, US
Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL  60669-2201
(877) 876-2455
Pornography (PS Form 1500).

MAIL
Postal Inspector, US
Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL  60669-2201
(877) 876-2455
Fraud, harassment, chain letters, unauthorized opening, prohibited mailing, and mail theft.

MAIL ORDER SALES
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128 datcp.wi.gov
Fact Sheet available. Statute 100.174. Undelivered and unordered merchandise, cash transactions.

Financial Institutions, WI Dept of
4822 Madison Yards Way
North Tower
Madison WI 53705
(800) 452-3328 (608) 261-9555 www.wdfi.org
Credit transactions. Collection practices.

MAINTENANCE – RENTAL PROPERTY
(SEE ALSO LANDLORD/TENANT)
### MANICURISTS

**Safety and Professional Services, WI Dept**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way, Madison WI 53705</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
<td>License requirements.</td>
</tr>
</tbody>
</table>

### MANUFACTURED HOME COMMUNITIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128, datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
<td>Wis. Adm. Code ch. ATCP 125.</td>
</tr>
</tbody>
</table>

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way, Madison WI 53705</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td>dsps.wi.gov</td>
<td>Plumbing licenses, wastewater, private sewage.</td>
</tr>
</tbody>
</table>

### Natural Resources, WI Dept of

**Bureau of Drinking Water & Groundwater**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St, Madison WI 53703</td>
<td>(888) 936-7463, (608) 266-1054</td>
<td><a href="http://dnr.wi.gov">dnr.wi.gov</a></td>
<td>Information on drinking (public &amp; private), water quality, also licenses well drillers.</td>
</tr>
</tbody>
</table>

### MANUFACTURED HOMES/DWELLINGS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Information</th>
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</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way, Madison WI 53705</td>
<td>(877) 617-1565, (608) 266-2112</td>
<td>dsps.wi.gov</td>
<td>All questions and complaints including dealer and salesperson licensing and water and sewer service. MHP licenses. Titles of dwellings over 45’ long.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Madison Yards Way, PO Box 7910, Madison WI 53707-7910</td>
<td>(608) 266-1466</td>
<td></td>
<td>Titles of dwellings 1975 or older &amp; under 45’ long or 1976 &amp; newer under 4</td>
</tr>
</tbody>
</table>

**Transportation, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Information</th>
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</thead>
<tbody>
<tr>
<td>4802 Madison Yards Way, PO Box 7910, Madison WI 53707-7910</td>
<td>(608) 266-1466</td>
<td>Titles of dwellings 1975 or older &amp; under 45’ long or 1976 &amp; newer under 4</td>
</tr>
</tbody>
</table>
### MANUFACTURED HOMES/DWELLINGS CONTINUED

**Wisconsin Housing Alliance**

258 Corporate Dr Ste 200C  
Madison WI 53714  
(608) 255-3131  
Help finding mobile home park.

### MANUFACTURERS

**Wisconsin Manufacturers and Commerce**

501 E Washington Ave  
Madison WI 53701-0352  
(608) 258-3400  
www.wmc.org

Represents industry and promotes its interests. Publishes a directory of manufacturers in Wisconsin (may be available at local library).

### MARIJUANA

**Justice, WI Dept of**

Wisconsin Drug Tipline  
17 W Main St 5th Fl  
Madison WI 53702  
(800) 622-3784  
doj.state.wi.us/

Call Center drug tip line to report growing of marijuana, to report possible weapons in school.

### MARRIAGE COUNSELORS

(SEE ALSO THERAPISTS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov

Business practices, billing.

**Safety and Professional Services, WI Dept of**

4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Licensing.

### MASSAGE THERAPISTS

**Safety and Professional Services, WI Dept of**

4822 Madison Yards Way  
Madison WI 53708-8935  
(877) 617-1565  
(608) 266-2112  
dsps.wi.gov

Licensing.
MATTRESS LABELING

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7178 Wis. Stats. § 100.2095.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

International Sleep Products Association (ISPA)
501 Wythe St (703) 683-8371 Promotes bedding labeling law
Alexandria VA 22314-1917 sleepproducts.org uniformity and disseminates
sleepproducts.org bedding labeling information.
info@sleepproducts.org

MEAT AND MEAT PROCESSING

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr (608) 224-4700 Meat safety inspection.
PO Box 8911 datcp.wi.gov Meat labeling.
Madison WI 53708

Agriculture, US Dept of (USDA)
Meat and Poultry Hotline
1400 Independence Ave SW (800) 535-4555 Safe food handling and questions
Washington DC 20250 (888) 674-6854 about meat, poultry, or egg products.
USDA.gov

MEDIATION

Wisconsin Community Services, Greenfield
5300 W Layton (414) 271-5464 Mediation & Restorative Justice
Greenfield WI 53220 www.wiscs.org Center conducts mediation (L/T,
Mediation & Restorative Justice family, small/large claims, work
Center conducts mediation (L/T, place, community, juvenile) by
family, small/large claims, work appointment at this location.
place, community, juvenile) by
appointment at this location.

Wisconsin Community Services, Milwaukee
3732 W Wisconsin Ave Ste 320 (414) 290-0400
Milwaukee WI 53208 www.wiscs.org

Wisconsin Department of Agriculture, Trade
and Consumer Protection (DATCP) (800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## MEDIATION CONTINUED

**Wisconsin Community Services, Waukesha**  
414 W Moreland Blvd Rm 200  
Waukesha WI 53188  
(262) 544-4600  
www.wiscs.org  
Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, juvenile) by appointment at this location.

**Wisconsin Community Services, West Allis**  
11301 W Lincoln Ave  
West Allis WI 53227  
(414) 302-8064  
(262) 544-9456 FAX  
www.wiscs.org  
Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, juvenile) by appointment at this location.

## MEDICAID

**Social Security Administration, US**  
Office of Public Inquiries  
1100 West High Rise  
6401 Security Blvd  
Baltimore MD 2123  
(800) 772-1213  
www.ssa.gov  
Complaints and information.

**Health Services, WI Dept of**  
WI Medicaid Recipient Services  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-8922  
www.dhs.wi.gov/medicaid  
Benefit payments and information for Medicaid (medical assistance or Title XIX).  
Eligibility-contact local county office.

**Justice, WI Dept of**  
Division of Legal Services  
Medicaid Fraud Control & Elder Abuse Unit  
17 W Main St 5th Fl  
Madison WI 53702  
(800) 488-3780  
doj.state.wi.us/  
To report fraud.

## MEDICAL ASSISTANCE

**Health Services, WI Dept of**  
WI Medical Assistance Program  
1 W Wilson St  
Madison WI 53703  
(800) 362-3002  
(608) 266-1865  
www.dhs.wi.gov/forwardhealth  
Programs & Services information.
<table>
<thead>
<tr>
<th><strong>MEDICAL BILLING</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td></td>
<td>Complaint mediation.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>MEDICAL EXAMINING BOARD</strong></th>
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<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>MEDICAL AND HOSPITAL PROBLEMS</strong></th>
<th></th>
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<tbody>
<tr>
<td><strong>(SEE ALSO CREDIT COUNSELING)</strong></td>
<td></td>
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<tr>
<td><strong>Safety and Professional Services, WI Dept of</strong></td>
<td></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
<td>Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). No billing complaints.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health Services, WI Dept of</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Quality Assurance</td>
<td></td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td>(800) 642-6552</td>
</tr>
<tr>
<td>PO Box 2969</td>
<td>(608) 266-8481</td>
</tr>
<tr>
<td>Madison WI 53707-2969</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
</tr>
<tr>
<td></td>
<td>Hospital complaints (not billing).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health Services, WI Dept of</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>WI Medical Assistance Program</td>
<td>(800) 362-3002</td>
</tr>
<tr>
<td>1 W Wilson St</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>Medical assistance program.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health and Human Services, US Dept of</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Independence Ave SW</td>
<td>(800) 638-0742</td>
</tr>
<tr>
<td>Washington DC 20201</td>
<td>(877) 696-6775</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.hrsa.gov">www.hrsa.gov</a></td>
</tr>
<tr>
<td></td>
<td>Free or low-cost hospital care at Hill-Burton facilities.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>MEDICARE</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Medicare Contact Center Operations</strong></td>
<td></td>
</tr>
<tr>
<td>PO Box 1270</td>
<td>(800) 633-4227</td>
</tr>
<tr>
<td>Lawrence KS 66044</td>
<td><a href="http://www.medicare.gov">www.medicare.gov</a></td>
</tr>
<tr>
<td></td>
<td>Billing and Claims questions. People with questions on Part A and Part B.</td>
</tr>
</tbody>
</table>
### MEDICARE CONTINUED

**Health & Human Service, US Dept of**  
HHS Tips Fraud Hotline  
PO Box 23489  
Washington DC 20026  
(800) 447-8477  
www.hhs.gov  
To report fraud & abuse in programs administered by the the Dept. of Health and Human Services. Inspector General.

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### MEDIGAP HELPLINE

**Aging and Long Term Care, WI Board on**  
Medigap Helpline  
1402 Pankratz St Ste 111  
Madison WI 53704  
(800) 242-1060  
longtermcare.wi.gov  
boaltc@wi.gov  
Medicare problems. Free counseling & service/questions for various health insurance topics.

---

**Aging & Long Term Care, WI Board on**  
Ombudsman Program  
1402 Pankratz St Ste 111  
Madison WI 53704-4001  
(800) 242-1060  
(608) 246-7001 FAX  
longtermcare.wi.gov  
boaltc@wi.gov  
Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home, and those who receive funding through the Community Options Program and Family Care.

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### MENTAL HEALTH

**Health Services, WI Dept of**  
Client Rights Office  
PO Box 7851  
Madison WI 53707-7851  
1 W Wilson St  
Madison WI 53703  
(608) 266-2717  
dhs.wi.gov  
Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

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**National Alliance for the Mentally Ill of Dane County (NAMI)**  
United Way Bldg  
2059 Atwood Ave 4th Fl  
Madison WI 53704  
(608) 249-7188  
www.namidaneCounty.org.  
contact@namidaneCounty.org  
Dane County.
### Messages

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  

Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.

### Migrant Labor Services

**Workforce Development, WI Dept of**

Bureau of Migrant Refugee & Labor Services  
201 E Washington Ave  
Madison WI 53702  
(608) 266-0487  
dwd.wi.gov  

State monitor advocate for migrant labor laws, refugee issues.

### Military

**Military Affairs, WI Dept of**

2400 Wright St  
Madison WI 53708  
(800) 335-5147  
(608) 242-3000  
dma.wi.gov  

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base’s Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch’s Family Support or Community Service Center headquarters listed.

**HQ, Fleet Family Support Program (FFSP)**

Naval Support Activity Mid-South  
5722 Integrity Dr  
Millington TN 38085-6000  
(901) 874-5111  
www.cnic.navy.mil  

Navy Family Service Center.

**Marine Corps Community Services (MCCS)**

Headquarters & Service Battalion,  
1550 Southgate Rd  
Building 29, Rm 305  
Arlington VA 22214  
(703) 614-7171  
www.mccshh.com  

Intervention and Treatment Program.  
Family Advocacy Program
RESOURCE AND REFERRAL INFORMATION

MILITARY CONTINUED

Military One Source
(800) 342-9647
Militaryonesource.mil
Connects to programs & professional services. Referrals to all branches under dept of defense.

Military Affairs, WI Dept of
Military and Family Support
2400 Wright St
Madison WI 53708
(800) 833-6622
www.wisconsinmilitary.org
www.dma.wi.gov
Military and family support.
Assistance with all service member support branches.

Distress Calls/Suicide Prevention for Vets-24/7 Hotline
(877) 476-7734
www.usmc-mccs.org
dstressline@usmc.mil

Military websites:

Army
www.goarmy.com
(888) 550-ARMY (2769)

Air Force
www.airforce.com
(800) 423-USAF (8723)

Marines
www.marines.com
(800) MAR-INES (627-4637)

Navy
www.navy.com
(800) USA-NAVY (872-6289)

MINIMUM MARKUP

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov
Administers minimum markup law, DA has enforcement power.

MINING AND MINERALS

UW Ext Wisconsin Geological Survey
3817 Mineral Point Rd
Madison WI 53705
(608) 262-1705
wgnhs.uwex.edu
Has publications and geologist on staff, for information. They have Wisconsin geological and topical maps.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### MINING AND MINERALS CONTINUED

**Natural Resources, WI Dept of**  
Bureau of Waste Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(888) 936-7463  
**dvr.wi.gov**  

**Justice, WI Dept of**  
Environmental Protection  
17 W Main St  
Madison WI 53707  
(608) 266-1221  
**doj.state.wi.us/dis/environmental-protection-unit**  
Air, water, land protection for state of Wisconsin.

### MOBILE AIR CONDITIONING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Weights & Measures Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4942  
**datcp.wi.gov**  
**datcpweightsandmeasures@wi.gov**  
Information on EPA Section 609. ATCP 136 regulates repair practices, acceptable refrigerant recovery and recycling.

### MOBILE HOME PARKS

(SEE ALSO MANUFACTURED HOMES/DWELLING)

### MOBILE HOMES

(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

### MODULAR HOMES

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53703-8935  
(877) 617-1565  
(608) 266-2122  
**dpsp.wi.gov**  
Chapter SPS 320 administration & enforcement.

### MOLD

**Health Services, WI Dept of**  
Division of Public Health  
1 W Wilson St Rm 150  
PO Box 2659  
Madison WI 53701  
(608) 266-1120  
(608) 266-5817  
**dhs.wi.gov**  
Information on control, cleaning of mold, and how it affects health. Lead program (childhood). List of contractors.
MONEY MARKETS

Financial Institutions, WI Dept of
Division of Securities, Registration, & Compliance Bureau
Investigates consumer complaints.
4822 Madison Yards Way (608) 266-2139
North Tower (608) 261-9555
PO Box 1768 (800) 452-3328
Madison WI 53701-1768 www.wdfi.org

MONEY ORDERS

Financial Institutions, WI Dept of
4822 Madison Yards Way (800) 452-3328
North Tower (608) 261-9555
Madison WI 53705 www.wdfi.org

MORTGAGES

Consumer Financial Protection Bureau, US
Educate, enforce and study of Federal consumer financial protection laws. Complaints.
PO Box 2900 (855) 411-2372
Clinton IA 52733-2900 www.consumerfinance.gov
info@consumerfinance.gov

MORTGAGE COMPANIES

Financial Institutions, WI Dept of
Division of Banking
Information and complaints.
4822 Madison Yards Way (800) 452-3328
North Tower (608) 261-7578
PO Box 7876 www.wdfi.org
Madison WI 53705

Home Equity Info Center (AARP)
Reverse mortgage. Also HUD.
601 E St NW (888) 687-2277
Washington DC 20049

MOTEL – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

MOTOR CARRIERS

Call local State Patrol District Office
To report companies that transport people (buses, vans) and may be operating unsafely.

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
MOTOR HOMES

Transportation, WI Dept of
Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way (608) 266-1425 Licenses dealers.
PO Box 7909 dot.wi.gov
Madison WI 53707-7909 Dealerlicensingunit@dot.wi.gov

MOTOR VEHICLES
(SEE ALSO AUTOMOBILES)

Transportation, WI Dept of
Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way (608) 266-1425 Licenses dealers.
PO Box 7909 dot.wi.gov
Madison WI 53707-7909 Dealerlicensingunit@dot.wi.gov

MOTORCYCLES

Transportation, WI Dept of
Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way (608) 266-1425 Licenses dealers.
PO Box 7910 dot.wi.gov
Madison WI 53707-7910 Dealerlicensingunit@dot.wi.gov

MOTORIZED WHEELCHAIR LEMON LAW

Health Services, WI Dept of
Division of Public Health (608) 266-1251 Law applies to new three or four
1 W Wilson St (608) 266-1865 wheel scooters for use by people
PO Box 2659 (888) 947-3529 TTY with disabilities.
Madison WI 53703 dhs.wi.gov

MOUND SYSTEMS

Safety and Professional Services, WI Dept of
4822 Madison Yards Way (877) 617-1565
Madison WI 53705 (608) 266-2112
dspw.wi.gov

MOVING

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Trade (800) 422-7128 Within Wisconsin, unfair or
deceptive practices, storage-self-
2811 Agriculture Dr (608) 224-4989 service. Public warehouse keepers
PO Box 8911 datcp.wi.gov (Trade Bureau).
Madison WI 53708-8911 DATCPHotline@wi.gov
### American Moving & Storage Association
**Arbitration Program**
- **Address:** 2800 Eisenhower Ave Ste 200, Alexandria VA 22314-4578
- **Phone:** (888) 849-2672, (703) 683-7410
- **Website:** [www.promover.org](http://www.promover.org)
- **Notes:** Certifier of US Professional Movers. Can only help with movers in their conference.

### Federal Motor Carrier Safety Administration, US
**Address:** 1200 New Jersey Ave SE, Washington DC 20590
- **Phone:** (800) 832-5660
- **Website:** [www.fmcsa.dot.gov](http://www.fmcsa.dot.gov)
- **Notes:** Out-of-state movers.

### Transportation, WI Dept of
**Address:** 4822 Madison Yards Way, PO Box 7910, Madison WI 53707-7910
- **Phone:** (608) 264-7447, (608) 662-2010
- **Website:** [dot.wi.gov](http://dot.wi.gov)
- **Notes:** Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.

### Multi-Level Marketing
(See Also Business and Business Opportunities)

### Music Licensing
**Agriculture, Trade and Consumer Protection, WI Dept of**
- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Phone:** (800) 422-7128
- **Website:** [datcp.wi.gov](http://datcp.wi.gov), [DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)
- **Notes:** Fact Sheet available. Copyright Laws. Trade Division has a list of music licenses.

### Mutual Funds
**Financial Institutions, WI Dept of**
- **Address:** Division of Securities, 4822 Madison Yards Way, North Tower, PO Box 1768, Madison WI 53701-1768
- **Phone:** (800) 472-4325
- **Website:** [www.wdfi.org](http://www.wdfi.org)

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Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
Web: [datcp.wi.gov](http://datcp.wi.gov)
Email: [DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)
### NATIONAL ASSOCIATION OF REMODELING (NARI)

<table>
<thead>
<tr>
<th>NARI of Madison</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5944 Seminole Centre Ct Ste 110, Fitchburg WI 53711</td>
<td>(608) 222-0670, <a href="http://www.narimadison.org">www.narimadison.org</a>, <a href="mailto:nari@narimadison.org">nari@narimadison.org</a></td>
<td>Trade association of remodeling contractors.</td>
</tr>
</tbody>
</table>

### NATIONAL CONSUMERS LEAGUE

<table>
<thead>
<tr>
<th>National Consumers League</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1701 K St NW Ste 1200, Washington DC 20006</td>
<td>(202) 835-3323, nclnet.org, <a href="mailto:info@ncinet.org">info@ncinet.org</a></td>
<td>Consumer education programs.</td>
</tr>
</tbody>
</table>

### NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

<table>
<thead>
<tr>
<th>Transportation, US Dept of</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
</table>

### NATURAL RESOURCES, WI DEPT OF

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 S Webster St, PO Box 7921, Madison WI 53707-7921</td>
<td>(888) 936-7463, dnr.wi.gov</td>
<td></td>
</tr>
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</table>

### NEGATIVE OPTION PLANS

(SEE ALSO UNSOLICITED MERCHANDISE)

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128, datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Fact Sheet available.</td>
</tr>
</tbody>
</table>

### NO CALL

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(888) 382-1222, (608) 224-4999, nocall.wisconsin.gov, <a href="mailto:DATCPWINoCall@wi.gov">DATCPWINoCall@wi.gov</a></td>
<td>Consumer Sign-Up number. Wisconsin Telephone Solicitor registration. Wis. Stats. § 100.52 Wis. Adm. Code ATCP 127, subch. V.</td>
</tr>
</tbody>
</table>
NO CALL CONTINUED

**Federal Trade Commission, US**

Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(888) 382-1222  
(202) 326-2395  
Federal Do Not Call Registry.

Federal Trade Commission, US  
600 Pennsylvania Ave NW  
Washington DC 20580  
(888) 382-1222  
(202) 326-2395  
www.donotcall.gov

**NOISE**

City Clerk or Police Department.

**NONDELIVERY OF GOODS**

Agriculture, Trade and Consumer Protection, WI Dept of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov

**NON-PROFIT CORPORATIONS**

Financial Institutions, WI Dept of  
4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(800) 452-3328  
(608) 261-7577  
www.wdfi.org

Revenue, WI Dept of  
2135 Rimrock Rd  
Madison WI 53713  
PO Box 8902  
Madison WI 53708-8949  
(608) 266-2776  
revenue.wi.gov

Tax exempt status.

**NOTARY CLERK**

Financial Institutions, WI Dept of  
4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 266-8915  
www.wdfi.org  
DFINotary@wisconsin.gov

Wis. Stats. Chapter 137. Issues  
notary public commissions and  
UCC’s.

**NURSERY SCHOOLS**

(SEE ALSO CHILD CARE)
**NURSERY STOCK (LANDSCAPE)**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

(608) 224-4572  
(608) 224-4500  

Licensing & inspection.  
Pesticides/Fertilizers.

datcp.wi.gov  
DATCPnursery@wi.gov

**NURSES**

**Safety and Professional Services, WI Dept of**

Board of Nursing  
4822 Madison Yards Way  
Madison WI 53705  

(877) 617-1565  
(608) 266-2112  

dspw.wi.gov

Inquiries, licensing; includes  
midwives, complaints.

**Health Services, WI Dept of**

Office of Caregiver Quality  
1 W Wilson St  
PO Box 2659  
Madison WI 53701-2969  

(608) 261-8319  
(608) 266-1865  
dhs.wi.gov

Nurse Aide Registry. Nursing  
Assistants, complaints, certification.

**NURSING HOMES**

(SEE ALSO ASSISTED LIVING FACILITIES)

**Health Services, WI Dept of**

Bureau of Quality Assurance  
1 W Wilson St  
PO Box 2969  
Madison WI 53701-2969  

(800) 642-6552  
(608) 266-2966  
(608) 266-8481  
dhs.wi.gov

Complaints. Regulates public  
facilities and quality of care.

**Aging & Long Term Care, WI Board on**

Ombudsman Program  
1402 Pankratz St Ste 111  
Madison WI 53704-4001  

(800) 815-0015  
(608) 246-7001 FAX  

www.longtermcare.wi.gov

Nursing home complaints. Provides  
advocacy services to persons age  
60 & older who are consumers of  
long term care programs.

**NUTRITION**

(SEE ALSO FOOD)

**University of Wisconsin**

Nutritional Sciences  
1415 Linden Dr Ste 266  
Madison WI 53706  

(608) 262-2727  

www.nutrisci.wisc.edu

Information on nutrition.
### OBEDIENCE SCHOOLS - ANIMALS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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</table>

### OCCUPATIONAL SAFETY

**Occupational Safety & Health Administration (OSHA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 E Broadway</td>
<td>(608) 441-5388</td>
<td><a href="http://www.osha.gov">www.osha.gov</a></td>
</tr>
<tr>
<td>Madison WI 53716</td>
<td></td>
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**Occupational Safety and Health Administration (OSHA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Henry Reuss Federal Bldg</td>
<td>(414) 297-3315</td>
<td><a href="http://www.osha.gov">www.osha.gov</a></td>
</tr>
<tr>
<td>310 W Wisconsin Ave Ste 1180</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
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**Occupational Safety and Health Administration (OSHA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>1648 Tri Park Way</td>
<td>(920) 723-4521</td>
<td></td>
</tr>
<tr>
<td>Appleton WI 54914</td>
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**Occupational Safety and Health Administration (OSHA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>1310 W Clairemont Ave</td>
<td>(715) 832-9019</td>
<td></td>
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<tr>
<td>Eau Claire WI 54701</td>
<td></td>
<td></td>
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</tbody>
</table>

**Labor, US Dept of**

**Occupational Safety and Health Administration**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Constitution Ave NW</td>
<td>(800) 321-6742</td>
<td>(OSHA)</td>
</tr>
<tr>
<td>Washington DC 20210</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### OCCUPATIONAL THERAPISTS

**Safety and Professional Services, WI Dept of**

**Bureau of Health Professions**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>Licensing.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
<td>Number of complaints.</td>
</tr>
</tbody>
</table>
ODOMETER TAMPERING
(SEE ALSO AUTOMOBILES)

Transportation, WI Dept of
Odometer Fraud Unit
4822 Madison Yards Way
PO Box 7910
Madison WI 53709-7910
(608) 267-0482
dot.wi.gov
Investigate both dealer & private tampering.

OFFICE EQUIPMENT AND SUPPLIES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Advertising & selling practices.

OIL
(SEE ALSO PETROLEUM PRODUCTS)

OPEN MEETINGS

Justice, WI Dept of
Office of Open Government
PO Box 7857
Madison WI 53707-7857
(608) 266-2220
doj.state.wi.us/
Open records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Management Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4737
DATCP Notices.

OPEN RECORDS

Justice, WI Dept of
Office of Open Government
PO Box 7857
Madison WI 53707-7857
(608) 266-2220
doj.state.wi.us/
Open records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr 4th Flr
PO Box 8911
Madison WI 53708-8911
(608) 224-5023
DATCPPublicRecords@wi.gov
Request for DATCP public records.
### OPTOMOLOGISTS

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
PO Box 8935  
Madison WI 53705  
(877)617-1565  
(608)266-2112  
dspswi.gov  
Complaints, licensing rules & practice issues.

### OPINIONS (ATTORNEY GENERAL)

**Justice, WI Dept of**  
Division of Legal Services  
17 W Main St 6th Fl  
PO Box 7857  
Madison WI 53705-7857  
(608) 266-1221  
doj.wi.gov  
By statute, the AG must, when asked, provide the legislature and designated Wisconsin State government officials with an opinion on legal questions.

### OPTICIANS

**Opticianedu.org**  
Opticianry in WI is regulated by the Wisconsin Optometry Board.

#### American Board of Opticianry

6506 Loisdale Rd, Ste 330  
Springfield, VA 22150  
(800) 296-1379  
(703) 719-5800  
abo-ncle.org

#### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Advertising.

### OPTOMETRY

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dspswi.gov  
Complaints & Licensing.

### ORGAN TRANSPLANTS

**UW Organ and Tissue Donation**  
H4/780 Clinical Science Center  
450 Science Dr Ste 220  
Madison WI 53711  
(608) 265-0356  
(608) 894-2676  
uwotd@uwhealth.org  
Organ procurement program.  
Organ tissue/eye referrals.
ORGANIZED CRIME

Justice, WI Dept of
Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53702
(608) 266-1671
doj.wi.gov

OSHA REGULATIONS
(SEE ALSO OCCUPATIONAL SAFETY)

OSTEOPATHS

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dsp.wi.gov

OVERSEAS CRIME VICTIMS

State, US Dept of
Bureau of Consular Affairs
Office of Overseas Citizen Services
2201C St NW
Washington DC 20520-4800
(888) 407-4747(U.S. or Canada)
(202) 501-4444(from Overseas)
(202) 647-4000
travel.state.gov

Refer to embassy of that country. Passport, healthcare, crime, justice process, US resource contacts, local lawyers. (For outside of U.S.). Contact local police to report incident. Contact nearest US Embassy or Consulate. Can help replace stolen passport, contact family & friends; obtain medical care; explain local criminal justice system & address emergency needs; obtain information about your case; provide list of local lawyers who speak English.
### PARDONS

**Governor, WI Office of the**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
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</table>
| 115 E State Capital<br>PO Box 7863<br>Madison WI 53702 | (608) 266-1212 | As of end of 2012, suspended indefinitely.

### PARKS AND RECREATION AREAS

**Tourism, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>201 W Washington Ave 2nd Fl&lt;br&gt;PO Box 8690&lt;br&gt;Madison WI 53708-8690</td>
<td>(608) 266-2161&lt;br&gt;(800) 372-2737&lt;br&gt;(800) 432-8747</td>
<td>Wisconsin state parks &amp; recreation. Travel information center, ordering brochures and trip ideas.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.travelwisconsin.com">www.travelwisconsin.com</a>&lt;br&gt;<a href="mailto:tourinfo@travelwisconsin.com">tourinfo@travelwisconsin.com</a></td>
<td></td>
</tr>
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</table>

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>101 S Webster St&lt;br&gt;PO Box 7921&lt;br&gt;Madison WI 53707</td>
<td>(888) 936-7463&lt;br&gt;(608) 266-2181</td>
<td>State park information and camping reservations. Complaint hotline.</td>
</tr>
<tr>
<td></td>
<td>dnr.wi.gov</td>
<td></td>
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### PASSPORT INFORMATION

**Postal Service, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Check local telephone directory.</td>
<td>(800) 275-8777&lt;br&gt;(877) 487-2778</td>
<td>Nearest location, locator for passport services offered.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.usps.com">www.usps.com</a>&lt;br&gt;www.travel.state.gov</td>
<td></td>
</tr>
</tbody>
</table>
PATENTS
(SEE ALSO INVENTIONS.INVENTORS)
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available.

Commerce, US Dept of
Patent & Trademark Office
1401 Constitution Ave NW
Washington DC 20230
(800) 786-9199
(571) 272-1000
www.uspto.gov
usptoinfo@uspto.gov
Information about patents, trademarks, & America Invents Acts.

PAWN SHOPS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Posts Pawn Broker forms on website. Call city clerk’s office for forms & information on city ordinances.

PEDDLERS
(SEE DOOR-TO-DOOR SALES)
Contact Local Municipal Authorities

PENSION PLANS - ERISA
Labor, US Dept of
Employee Benefit Security Administration
Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210
(866) 444-3272
(877) 889-5627 TTY
www.dol.gov/ebsa/
For information regarding the Employee Retirement Income Security Act (ERISA).

Pension Benefit Guaranty Corp
1200 K St NW Ste 9429
Washington DC 20005-4026
(202) 326-4000
(800) 400-7242
www.pbgc.gov
mypension@pbgc.gov
Administers the ERISA if company goes out-of-business, or if pension plan is terminated. PBGC protects the retirement income of nearly 40 million American workers.

PEPPER SPRAY
(SEE ALSO DEFENSE SPRAYS)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**PERMITS**

**Wisconsin Small Business Development Center**  
Business AnswerLine  
432 N Lake St Rm 423  
Madison WI 53706  
(800) 940-7232  
(608) 263-7794  
www.wisconsinsbdc.org  
sbdc@uwex.edu  
Information on state required permits, state tax laws and starting a business in Wisconsin. Should also contact local government as local permits may be required.

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-2112  
(877) 617-1565  
dsps.wi.gov  
Information on permits for building and professionals

**PEST CONTROL OPERATORS**

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Division of Agriculture Resource Management  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608) 224-4548  
datcp.wi.gov  
DATCPpesticideinfo@wi.gov  
Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrichemical storage and spill laws.

**Wisconsin Emergency Management**  
2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800) 943-0003 (emergency hotline)  
(608) 242-3000  
emergencymanagement.wi.gov  
Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.
### PESTICIDES

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Division of Agrichemical Management**
  - 2811 Agriculture Dr
  - PO Box 8911
  - Madison WI 53708-8911
  - (800) 943-0003
  - (608) 224-5012
  - (608) 224-5296
  - (608) 224-4548
  - (608) 224-4529
  - datcp.wi.gov
  - DATCPpesticideinfo@wi.gov

  - **Pesticide Spill Hotline (after hours).**
  - **Pesticide Spill (7:45am to 4:30pm M.-F)**
  - **Landscape pesticide advance notice registry.**
  - **Lawn Care Services**
  - **Pesticide Misuse Complaint**

### Military Affairs, WI Dept of

**Wisconsin Emergency Management**

- 2400 Wright St
- PO Box 7865
- Madison WI 53707-7865
- (800) 943-0003
- (608) 242-3000
- emergencymanagement.wi.gov

  - **24-Hr Hotline**
  - **Emergency-hazardous materials.**

### PET OWNERSHIP

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Division of Animal Health**
  - 2811 Agriculture Dr
  - PO Box 8911
  - Madison WI 53708-8911
  - (608) 224-4872
  - datcp.wi.gov

  - **Shopping & caring for pets, rabies, prevention, diseases, & kennel problems. Dog breeders & seller program, backyard chickens information.**

### Local Sheriff, Humane Officer or Police

**Wisconsin Sherriffs and Deputy Sherriffs Association**

- 6737 W Washington St Ste 4210
- Milwaukee WI 53214
- (414) 488-3906
- FAX: (414) 246-7704
- www.wsdsa.org

  - Directory of all Sherriffs, Deputy Sherriffs and local county District Attorney’s. Humane issues, animals starving, mistreated.

### PET STORES

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911
- (800) 422-7128
- datcp.wi.gov
- DATCPHotline@wi.gov

  - Advertising & selling practices.

---

**Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)**

- (800)422-7128
- Web: datcp.wi.gov
- Email: DATCPHotline@wi.gov
PETROLEUM PRODUCTS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau
Storage Tank Regulations/Petroleum Tank Inspections
2811 Agriculture Dr  (608) 224-4942  Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office. Must be reported within 24 hrs. Measurement problems.
PO Box 8911  datcp.wi.gov
Madison WI  53708-8911  datcpweightsandmeasures@wi.gov

Military Affairs, WI Dept of
Wisconsin Emergency Management
2400 Wright St  (800) 943-0003  Emergency hazardous materials.
PO Box 7865  (608) 242-3232
Madison WI 53707-7865  emergencymanagement.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (608) 224-4942  LP gas company selling practices and meter training.
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911  datcpweightsandmeasures@wi.gov

PHARMACY

Safety and Professional Services, WI Dept of
Pharmacy Examining Board
48822 Madison Yards Way  (877) 617-1565  Licensing; including pharmacies, distributors and manufacturers. Pharmacists licensed.
Madison WI 53705  (608) 266-2112  dpsps.wi.gov

PHONEBUSTERS

The Canadian Anti-fraud Call Center
PO Box 686  (888) 495-8501  Educates public about fraudulent telemarketing, advance fee fraud, internet fraud and ID theft companies.
North Bay Ontario P1B 8J8  www.phonebusters.com
info@antifraudcentre.ca
# PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td>Madison WI 53708-8911</td>
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- Advertising and selling practices.

# PHYSICAL THERAPISTS

**Safety and Professional Services, WI Dept of**

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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
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</table>

- Licensing.
- Complaint information.

# PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

**Safety and Professional Services, WI Dept of**

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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877) 617-1565</td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608) 266-2112</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
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- Licensing.
- Complaint information.

# PLANTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4500</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPagriculture@wi.gov">DATCPagriculture@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

- Regulatory issues, licensing, shipping/export, nurseries, seed labelers, ginseng, Christmas Trees and other crops.

# PLAT REVIEW

**Administration, WI Dept of**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>101 E Wilson St 9th Fl</td>
<td>(608) 266-3200</td>
</tr>
<tr>
<td>PO Box 1645</td>
<td><a href="http://doa.wi.gov">doa.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53701</td>
<td></td>
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- Web: [datcp.wi.gov](http://datcp.wi.gov)
- Email: [DATCPHotline@wi.gov](mailto:DATCPHotline@wi.gov)
PLUMBING

Safety and Professional Services, WI Dept of
Division of Industry Services
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dsps.wi.gov
Code compliance & licensing only. If workmanship complaint, should contact local building inspector. Credentialing Unfair trade practices.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Home Improvement, ATCP 110.

PODIATRIST

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877)617-1565
(608)266-2112
dsps.wi.gov
Licensed. Number of complaints, rules & practice questions for applicants.

POISON – CALL 911

Call 9-1-1

American Association of Poison Control Centers
515 King St Ste 510
Alexandria VA 22314
(800) 222-1222
(703) 894-1858
www.aapcc.org
PoisonHelp.org
info@aapcc.org
Supports the nation’s 55 poison centers in their efforts to prevent and treat poison exposure. Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

Wisconsin Poison Center
PO Box 1997 Ste C660
Milwaukee WI 53201-1997
(800) 222-1222
www.wisconsinpoison.org
Goes to caller’s state general poison information and emergencies. 24-hour poison information for all individuals in Wisconsin.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Packaging & labeling.
POLICE/SHERIFF DEPARTMENT

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St
Ste 4210
Milwaukee, WI 53214
(414) 488-3906
www.wdsa.org
wsdsa.org/directory.php
Directory of all Sheriffs and Deputy Sheriffs.

Justice, WI Dept of
Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857
(608) 266-1671
doj.wi.gov
Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.

POLLUTION
(SEE ALSO WASTE CONTROL)

Natural Resources, WI Dept of
Air Program
101 S Webster St
PO Box 7921
Madison WI 53703
(608) 266-2856
(888) 936-7463
dnr.wi.gov/air
Air pollution complaints. Regional offices handle complaints.

Natural Resources, WI Dept of
Bureau of Waste Management
PO Box 7921
Madison WI 53707
(262) 884-2342
(800) 943-0003
dnr.wi.gov
Hazardous material/waste spills, information.

Natural Resources, WI Dept of
Water Resource Management
101 South Webster St
PO BOX 7921
Madison WI 53707
(608) 266-7768 (general DNR #)
(888) 936-7463
(800) 847-9367 Violation hotline
dnr.wi.gov
Water, streams, rivers, not drinking water.
RESOURCE AND REFERRAL INFORMATION

POISONING

Local Postal Service

usps.com/forms/ps1500pdf

To avoid receiving sexually oriented mail, fill out Form 1500, which is available at individual’s local post office or online.

Local City Clerk

Check local telephone directory for address and telephone number. City ordinance.

Justice, WI Dept of

Division of Criminal Investigation
PO Box 7857
Madison WI 53707-7857
(608) 266-1221
(608) 266-1671
doj.wi.gov

POSTAL INSPECTORS

Postal Inspection Service, US
Criminal Investigations Service Center
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-3255
(877) 876-2455
(800) 275-8777
postalinspectors.uspis.gov

Mail service issues, mail theft or ID theft, mail fraud & customer support.

Postal Crime Hotline
Attn: Hotline USPS OIG
1735 North Lynn St
Arlington, VA 22209-2202
(877) 876-2455
www.uspsoig.gov

Fraud, waste, misconduct within the Postal Service.

Postal Zip Information

(800) 275-8777
www.usps.com

General information.

POULTRY

SEE ALSO FOOD

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison, WI 53708-8911
(800) 422-7128
datcp.wi.gov

Wisconsin Department of Agriculture,
Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
POWER OF ATTORNEY
(SEE ALSO LAWYER REFERRAL SERVICES)

Health Services, WI Dept of
Division of Public Health
Attn: POA
1 W Wilson St
PO Box 2659
Madison WI 53701-2659
(608) 266-2536
dhs.wi.gov
Advanced directive forms available online or upon written request. Send SASE with request.

POWER TOOLS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Tool safety.

PRENEED SELLERS
(SEE CEMETERIES)

PREPAID MAINTENANCE LIEN
Financial Institutions, WI Dept of
4822 Madison Yards Way
North Tower
Madison WI 53705
(800) 452-3328
(608) 261-9555
www.wdfi.org
Escrow/bond requirements, Wis. Stats. § 779.87(3).

PRE-RECORDED MESSAGES
(SEE ALSO TELEPHONE)
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available. Robocalls.

PRESCRIPTIONS
Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dspсы.wi.gov
Prescription Drug Monitoring Program (PDMP).
### PRICE COMPARISON ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<th>Address</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>For specific information regarding DATCP ATCP Wis. Code ch.124. Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td>Madison WI 53708-8911</td>
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### PRICE DISCREPANCIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<th>Address</th>
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<tr>
<td>Weights and Measures Bureau</td>
<td>(608) 224-4942</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
<td>Wis. Stats.ch. 98, §§ 98.08 &amp; 98.26 Weights &amp; Measures.</td>
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<tr>
<td>2811 Agriculture Dr</td>
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</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
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<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
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### PRICE FIXING

**Justice, WI Dept of**

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<th>Note</th>
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<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(608) 266-1221</td>
<td>doj.wi.gov</td>
<td>Consumer protection and antitrust unit. Chapter 133 antitrust laws.</td>
</tr>
<tr>
<td>PO Box 7857</td>
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<tr>
<td>Madison WI 53707-7857</td>
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### PRICE MARKUP

(SEE ALSO MINIMUM MARKUP)

### PRICE SCANNING

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<tr>
<td>Weights and Measures Bureau</td>
<td>(608) 224-4942</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
<td>Scanned pricing errors.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
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</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
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</tr>
<tr>
<td>Madison WI 53708</td>
<td><a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
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### PRISONER APPEALS

**Corrections, WI Dept of**

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<th>Note</th>
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<tbody>
<tr>
<td>309 E Washington Ave</td>
<td>(608) 240-5000</td>
<td>doc.wi.gov</td>
<td></td>
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<tr>
<td>PO Box 7925</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7925</td>
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### PRISONS

(SEE ALSO CORRECTIONS, WI DEPT OF)
### PRIVACY

**Agriculture, Trade and Consumer Protection, WI Dept of**

- Address: 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- Phone: (800) 422-7128, (608) 224-4976
- Website: datcp.wi.gov
- Email: DATCPHotline@wi.gov
- Information available online.

**Privacy Rights Clearinghouse**

- Address: 3033 Fifth Ave Ste 223, San Diego CA 92103
- Phone: (619) 298-3396
- Website: www.privacyrights.org
- Non profit that empowers individuals to protect their privacy by providing one-to-one assistance, creating educational publications & advocating for consumer-friendly policy.

### PRIVATE DETECTIVES AND AGENCIES

**Safety and Professional Services, WI Dept of**

- Address: 4822 Madison Yards Way, Madison WI 53705
- Phone: (877) 617-1565, (608) 266-2112
- Website: dsps.wi.gov
- Licensing. Number of complaints.

### PRIVATE FOUNDATIONS

**Justice, WI Dept of**

- Address: 17 W Main St 5th Fl, PO Box 7857, Madison WI 53707-7857
- Phone: (608) 266-1221
- Website: doj.wi.gov
- Original tax form 990 filed with Revenue. Copies are filed in WI Dept of Justice. IRS requirement.

### PRIZE OFFERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- Address: 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- Phone: (800) 422-7128, (608) 224-4976
- Website: datcp.wi.gov
- Email: DATCPHotline@wi.gov
- Fact Sheet available.

### PROBATE, WILLS, ESTATES

(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

**State Bar of Wisconsin**

- Address: 5302 Eastpark Blvd, Madison WI 53718
- Phone: (800) 362-9082, (608) 257-4666
- Website: www.wisbar.org/forpublic/ineedinfmation/pages/publications.aspx

**Health Services, WI Dept of**

- Address: Division of Public Health, Attn: POA, 1 W Wilson St, PO Box 2659, Madison WI 53701
- Phone: (608) 266-2536
- Website: dhs.wi.gov
- Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.
## PRODUCT SAFETY

### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Complaints.  
Advertising and packaging.

### Consumer Product Safety Commission, US

4330 E West Hwy  
Bethesda MD 20814  
(800) 638-2772  
www.cpsc.gov  
Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standards activities, regulation and enforcement.

### Public Interest Research Group, US (PIRG)

The Federation of State PIRGS  
1543 Wazee St Ste 460  
Denver, CO 80202  
(303) 801-0582  
(800) 838-6554  
www.uspirg.org  
US PIRG is an advocate for the public interest.

### Safe Kids Worldwide

1255 23rd St NW Ste 400  
Washington DC 20037-1151  
(202) 662-0600  
www.safekids.org  
Help prevent accidental childhood injury.

### www.recalls.gov

(800) 638-2772  
www.recalls.gov  
info@cpsc.gov  
A one stop shop for US Government recalls.

### Transportation, WI Dept of

4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
dot.state.wi.us  
Child safety seats.
PRODUCT SAFETY CONTINUED

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE  (800) 327-4236
West Bldg           (888) 424-9153 TTY
Washington DC 20590 www.safercar.gov
Auto Safety Hotline.
Auto recalls & safety. Crash ratings,
car seat laws & guidelines,
complaints and defects.

US Food & Drug Administration - Madison
700 Regent St Ste 202  (608) 264-5332
Madison WI 53715 www.fda.gov

Food & Drug Administration - Milwaukee
2675 N Mayfair Rd Ste 200  (414) 326-3960
Milwaukee WI 53226-1305 www.fda.gov

Food & Drug Administration - Green Bay
211 N Broadway #202  (920) 433-3924
Green Bay WI 54303 www.fda.gov

Food & Drug Administration - National
10903 New Hampshire Ave  (888) 463-6332
Silver Spring MD 20903 www.fda.gov

PROFIT-SHARING PLANS
(SEE ALSO PENSION PLANS)

PROPAANE GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (608) 224-4942
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPWeightsAndMeasures@wi.gov
For weights and measures price accuracy.
PROPERTY ASSESSMENTS

Local city clerk

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal. The Dept. of Revenue publishes the name of each municipality’s assessor and contact information at: www.revenue.wi.gov/DORPublications/assrlist.pdf

PROPERTY TAX RELIEF

Revenue, WI Dept of
2135 Rimrock Rd
PO Box 8971
Madison WI 53708-8971
(608) 266-2772 revenue.wi.gov

Tax relief credits.

PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565 (608) 266-2112 dsps.wi.gov

Licensing of psychiatrists.
Complaint information.

PUBLIC ACCOUNTANTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877) 617-1565 (608) 266-2112 dsps.wi.gov

Certified Public Accountants.
Complaint information.

PUBLIC DEFENDER – ADMINISTRATION DIVISION

Wisconsin State Public Defender
Administration Division
17 S Fairchild St 3rd Fl
Madison WI 53703
(608) 266-9150 (608) 266-0087 www.wisspd.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.
### PUBLIC INSTRUCTION

**Public Instruction, WI Dept of**

Public Education  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  

(800) 441-4563  
(608) 266-3390  

State education agency for Wisconsin.

### PUBLIC RECORDS (ACCESS TO)

**Justice, WI Dept of**

Office of Open Government  
PO Box 7857  
Madison WI 53707-7857  

(608) 267-2220  

Wis Statute 19.31 to 19.39Wis Public Records Law

### PUBLIC SERVICE COMMISSION

(SEE ALSO UTILITIES)

**Public Service Commission, WI**

4822 Madison Yards Way  
PO Box 9100  
Madison WI 53705  

(888) 816-3831  
(608) 266-5481  

Utility complaint mediation and information.

### PUBLIC WAREHOUSE KEEPERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

Trade Bureau  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

(608) 224-4989  

datcp.wi.gov

### PUBLISHING

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

(800) 422-7128  

datcp.wi.gov  

Fact Sheet available.

### PURCHASE MADE OVERSEAS

(SEE ALSO OVERSEAS CRIME VICTIMS)

### PYRAMID SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
QUACKERY - MEDICAL

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800) 422-7128  datcp.wi.gov
PO Box 8911
Madison, WI 53708-8911

Fact sheet available.
### Radiation Issues

<table>
<thead>
<tr>
<th>Health Services, WI Dept of</th>
<th>1 W Wilson St</th>
<th>Madison WI 53703</th>
<th>(608) 266-1865</th>
</tr>
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</table>

### Radon

<table>
<thead>
<tr>
<th>Health Services, WI Dept of</th>
<th>1 W Wilson St</th>
<th>PO Box 2659</th>
<th>Madison WI 53703</th>
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<tbody>
<tr>
<td></td>
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<td>(888) 569-7236</td>
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</table>

**dhs.wi.gov**

Statewide radon information. Radon test kits.

### Raffles

<table>
<thead>
<tr>
<th>Administration, WI Dept of</th>
<th>Division of Gaming</th>
<th>3319 W Beltline Hwy 1st Fl</th>
<th>Madison WI 53708-8941</th>
<th>(608) 270-2552</th>
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<td>doa.wi.gov</td>
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Charitable raffles.

### Railroads

<table>
<thead>
<tr>
<th>Commissioner of Railroads, Office of</th>
<th>Railroad Safety</th>
<th>4822 Madison Yards Way</th>
<th>Madison WI 53705</th>
<th>(608) 261-8221</th>
</tr>
</thead>
<tbody>
<tr>
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<td>ocr.wi.gov</td>
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General railroad regulations, crossing conditions, repair and safety.

<table>
<thead>
<tr>
<th>Transportation, WI Dept of</th>
<th>Bureau of Railroads and Harbors</th>
<th>4822 Madison Yards Way</th>
<th>Madison WI 53705</th>
<th>(608) 266-0189</th>
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<td>dot.wi.gov</td>
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Wis. Stats. §§ 85
### REAL ESTATE

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
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<tbody>
<tr>
<td>4822 Madison Yards Way</td>
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<tr>
<td>Madison WI 53705</td>
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<table>
<thead>
<tr>
<th><strong>Wisconsin Realtor's Association</strong></th>
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<tbody>
<tr>
<td>4801 Forest Run Rd Ste 201</td>
</tr>
<tr>
<td>Madison WI 53704-7337</td>
</tr>
<tr>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
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### REBATES

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
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<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
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<tr>
<td>Madison WI 53708-8911</td>
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### RECALLS

(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)

<table>
<thead>
<tr>
<th><strong>National Highway Traffic Safety Administration (NHTSA)</strong></th>
</tr>
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<tbody>
<tr>
<td>1200 New Jersey Ave SE</td>
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<tr>
<td>West Bldg</td>
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<tr>
<td>Washington DC 20590</td>
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<table>
<thead>
<tr>
<th><strong>Consumer Product Safety Commission, US</strong></th>
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<tbody>
<tr>
<td>4330 E West Hwy</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
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</tbody>
</table>
### RECREATION

**Natural Resources, WI Dept of**  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 266-2621  
dnr.wi.gov  
**Information - general, fishing, hunting, camping, parks, boating, ski trails, & ATV/UTV.**

---

**Tourism, WI Dept of**  
201 W Washington Ave  
Madison WI 53703  
(800) 432-8747  
(608) 266-2161  
www.travelwisconsin.com  
**Wisconsin State Parks, vacation destinations and event listing.**

---

### RECREATIONAL VEHICLES

**Transportation, WI Dept of**  
Motor Vehicle Division  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
dot.wi.gov  
**Dealers license.**

---

### RECYCLERS

**Associated Recyclers of Wisconsin (AROW)**  
PO Box 54  
Stevens Pt, WI 54481  
(715) 343-0722  
www.arow-online.org  
**AROW is a non-profit association that provides statewide proactive leadership on waste reduction and recycling through education, advocacy, collaboration, programs and services.**

---

**Natural Resources, WI Dept of**  
Waste and Materials Management Program  
101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(888) 936-7463  
(608) 267-7550  
dnr.wi.gov/topic/recycling

---

### REFINANCING COMPANIES

(SEE ALSO MORTGAGE COMPANIES)

---

### REFERRAL SELLING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
**ATCP 121.**
REFRIGERANT
(SEE ALSO MOBILE AIR CONDITIONING)

REFUND POLICIES
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

REMODELING
(SEE ALSO HOME IMPROVEMENT)

RENT ABATEMENT
(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)
Fitchburg (608) 270-4200
Madison Building Inspection (608) 266-4551
Kenosha (262) 653-4263
Milwaukee Building Inspection (414) 286-2268
Wausau (715) 261-6180

RENT-TO-OWN
Financial Institutions, WI Dept of
4822 Madison Yards Way (800) 452-3328
North Tower (608) 261-9555
Madison WI 53705 www.wdfi.org

RENTING
(SEE ALSO LANDLORD/TENANT)
Commercial Portions of Chapter 704.
Residential Contact an attorney.
See LANDLORD/TENANT.

REPOSSESSION OF FINANCED GOODS
(SEE ALSO FINANCIAL INSTITUTIONS)
Financial Institutions, WI Dept of
North Tower (800) 452-3328
Madison WI 53705 www.wdfi.org

RESPIRATORY CARE PRACTITIONERS
Safety and Professional Services, WI Dept of
4822 Madison Yards Way (877) 617-1565 Licensing.
Madison WI 53708-8935 (608) 266-2112 Complaints.
dsps.wi.gov
RESTAURANT
(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4700
datcp.wi.gov
Licensing of restaurants, mobile restaurants, temporary restaurants.
Restaurant permit, vending machines, sanitation and certification of food managers.

RESTROOMS
(SEE ALSO SANITARY FACILITIES)

RETIREMENT PLANS
(SEE ALSO PENSION PLANS)

RETIREMENT HOMES
(SEE ALSO ELDERLY)

Board on Aging & Long Term Care
1402 Pankratz St. Ste 111
Madison WI 53704
(800) 815-0015
(800) 242-1060
dhs.wisconsin.gov/aging/longtermcare.state.wi.us
Ombudsman Help Line.
MEDIGAP Help Line.

Health Services, WI
Department of
Division of Quality Assurance
1 W Wilson St
Madison, WI 53703
(800) 642-6552
(608) 266-8481
Ombudsman Help Line.
MEDIGAP Help Line.

RETURN POLICIES
(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet available.

REVENUE, WISCONSIN DEPT. OF
(SEE ALSO TAX)

Revenue, WI Dept of
2135 Rimrock Rd
Madison WI 53713
PO Box 8949
Madison WI 53708-8949
(608) 266-2772
revenue.wi.gov
Individuals.
Businesses.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
REVERSE MORTGAGES
(SEE ALSO MORTGAGES)

ROAD CONDITIONS
(SEE ALSO TOURISM)

RUNAWAY HOTLINE
National Runaway Safeline
3141 B N Lincoln Ave
Chicago IL  60657
(773) 880-9860
(800) RUN-AWAY
www.1800runaway.org
Assistance if youth is in crisis.

RUSTPROOFING
(SEE ALSO AUTOMOBILES)
### SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
PO Box 8935  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
Licensing and complaints for business, health and trade professions. Boxing/MMA, Manufactured Homes, Division of Industry Services Programs.

### SALES TAX

**SALES TAX**  
*(SEE ALSO TAX)*

### SALVAGE DEALERS

**Transportation, WI Dept of**  
Dealer Section  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
[dot.wi.gov](http://dot.wi.gov)  
License required.

### SAVINGS AND LOAN COMMISSION

**SAVINGS AND LOAN COMMISSION**  
*(SEE ALSO BANKS)*

**Financial Institutions, WI Dept of**  
Division of Banking  
4822 Madison Yards Way  
North Tower  
Madison, WI 53707-7876  
(800) 452-3328  
(608) 261-7578  
[www.wdfi.org](http://www.wdfi.org)  
Inquiries regarding state chartered saving & loan institutions only. Regulates practices of savings and loans.

**Comptroller of the Currency, Office of**  
Customer Assistance Group  
1301 McKinney St, Ste 3450  
Houston, TX 77010  
(800) 613-6743  
(800) 877-8339 TTY  
[www.helpwithmybank.gov](http://www.helpwithmybank.gov)  
Federal Institution. Questions regarding national banks and federal savings associations. File a complaint against your financial institution.

### SCALPING

**SCALPING**  
*(SEE ALSO TICKET SCALPING)*

### SCANNING

**SCANNING**  
*(SEE ALSO PRICE SCANNING)*
# SCHOOLS

(SEE ALSO BUSING - SCHOOL)

## DSPS Educational Approval Program (formerly the Educational Approval Board)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email Addresses</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave Rm 112 Madison WI 53703</td>
<td>(608) 266-2122</td>
<td>dsps.wi.gov</td>
<td>Inspects &amp; approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12).</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:DSPSEAP@wi.gov">DSPSEAP@wi.gov</a></td>
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## Transportation, WI Dept of

<table>
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<th>Address</th>
<th>Phone Numbers</th>
<th>Email Addresses</th>
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<tbody>
<tr>
<td>Motor Vehicle Division</td>
<td>(608) 264-7495</td>
<td>dot.wisconsin.gov</td>
<td>Commercial driving schools Complaints. Licensing – CDL.</td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td>(608) 264-7049</td>
<td><a href="mailto:dotdrvrtrmschool@dot.wi.gov">dotdrvrtrmschool@dot.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>PO Box 7920</td>
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<tr>
<td>Madison WI 53705</td>
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## Local School Board

Check blue pages of local telephone directory. Public K through 12. Contact local school administrative offices or search on internet for local phone number and names of school board members.

## Workforce Development, WI Dept of

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email Address</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>Bureau of Apprenticeship Standards</td>
<td>(608) 266-3332</td>
<td>dwd.wi.gov/apprenticeship</td>
<td>Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.</td>
</tr>
<tr>
<td>201 E Washington Ave Rm E100</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7972</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
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## Public Instruction, WI Dept of

<table>
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<th>Address</th>
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<th>Email Address</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>Bureau of School Mgmt Services Team Federal Aid &amp; Audit Section</td>
<td>(608) 266-3390</td>
<td>dpi.wi.gov/sms</td>
<td>School busing Initial contact. Local school district federal aid.</td>
</tr>
<tr>
<td>125 S Webster St</td>
<td>(800) 441-4563</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53703</td>
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</table>
**SCHOOLS CONTINUED**

**Wisconsin Technical College System**
4622 University Ave  
PO Box 7874  
Madison WI 53707-7874  
(608) 266-1207  
(608) 267-2483 TTY  
www.wtcsystem.edu

General number. Information about Wisconsin’s 16 technical colleges, apprenticeship, financial aid & college contacts.

**Higher Educational Aids Board**
131 W Wilson 902  
Madison WI 53703  
(608) 267-2206  
heab.wi.gov  
heabmail@wisconsin.gov

State agency responsible for financial aid system, grant management and oversight of Wisconsin’s scholarship and loan programs.

**SECOND-HAND SHOPS**
(SEE ALSO PAWN SHOPS)

**SECRET SERVICE**

**Secret Service, Madison**
660 W Washington Ave Ste 305  
Madison WI 53703  
(608) 264-5191  
www.secretservice.gov

US Secret Service is a federal law enforcement agency with headquarters in Washington DC and more than 150 offices throughout the US and abroad.

**Secret Service, Milwaukee**
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414) 297-3587

**SECRET WARRANTIES**
(SEE ALSO WARRANTIES)

**SECRETARY OF STATE, WI OFFICE OF**

**Secretary of State, WI Office of**
B41 West State Capitol  
Madison WI 53703  
PO Box 7848  
Madison WI 53707-7848  
(608) 266-8888 (press 3)  
(608) 266-5503  
sos.state.wi.us  
statesec@sos.state.wi.us

Main number & public records.  
Budget & personnel.  
Apostilles & Authentications.  
Publication of State laws.
SECURITIES

Financial Institutions, WI Dept of
Division of Securities
4822 Madison Yards Way
North Tower
Madison WI 53705
(608) 266-2139
(608) 261-9555
(800) 472-4325 (Option 3)
www.wdfi.org

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Jurisdiction:
Controls fraud and misrepresentation in securities and franchise transactions. Licenses all dealers, agents and advisors, and makes appropriate rules and regulations in public interest. Must approve all advertising of securities before they can be circulated.

Securities Exchange Commission, US
175 W Jackson Blvd Ste 1450
Chicago IL 60604
(800) 732-0330
(312) 353-7390
www.sec.gov
chicago@sec.gov

Federal toll free.

SECURITY DEPOSIT
(SEE ALSO LANDLORD/TENANT)

SELF DEFENSE
(SEE ALSO DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS
Contact an attorney. Auto repair law does not apply.

SENIORS
(SEE ALSO ELDERLY)
### SEPTIC SYSTEM COMPLAINTS

**Safety and Professional Services, WI Dept of**

Division of Industry Services - Plumbing Products  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  

dsp.wi.gov  
Complaints involving septic system installation. Approval of septic additives.

**Natural Resources, WI Dept of**

101 S Webster St  
Madison WI 53703  
(888) 936-7463  

### SEXUAL OFFENDER REGISTRY

**Justice, US Dept of**

950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202) 514-2000  
nsopw.gov  
National sex offender public website.

### SHERIFF DEPARTMENTS

**Wisconsin Sherriffs and Deputy Sherriffs Association**

6737 W Washington St  
Suite 4210  
Milwaukee, WI 53214  
(414) 488-3906  
www.wdsa.org  
wdsa.org/directory.php  
Directory of Sherriffs and Deputy Sherriffs.

**Justice, WI Dept of**

Division of Criminal Investigation  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577  
(608) 266-1671  
doj.wi.gov  
Complaints regarding misconduct in office only.

**Secret Service, US**

Milwaukee Field Office  
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414) 297-3587  

**Secret Service, US**

Madison Field Office  
660 W Washington Ave Ste 305  
Madison, WI 53703  
(608) 264-5191
**SILVER**

**Financial Institutions, WI Dept of**
Securities  
4822 Madison Yards Way  
Madison WI 53705  
(800) 472-4325  
(608) 266-1064  
(608) 266-3434  
(608) 266-2139  
www.wdfi.org  
Licensing.  
Examiner of the day.

**Commodities Futures Trading Commission, US**
Three Lafayette Center  
1155 21st St NW  
Washington DC 20581  
(866) 366-2382  
(202) 418-5000  
(202) 418-5521 FAX  
www.cftc.gov

**SLAMMING**
(SEE ALSO TELECOMMUNICATIONS)
Unauthorized switching of long distance telephone service.

**SMALL BUSINESS**
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

**Small Business Administration, WI**
740 Regent St Ste 100  
Madison WI 53715  
(608) 441-5263  
www.sba.gov  
answergoesid@sba.gov

**Small Business Administration, WI**
310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203  
(414) 297-3941  
www.sba.gov  
answergoesid@sba.gov
### Small Business Administration, US

**409 3rd St SW**  
**Washington DC 20416**  
(800) 827-5722  
(800) 659-2955 (Disaster Loans)  
[www.sba.gov](http://www.sba.gov)  
[answerdesk@sba.gov](mailto:answerdesk@sba.gov)

### Administration, WI Dept of

**Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program**  
**101 E Wilson St 9th Floor**  
**PO Box 7970**  
**Madison WI 53707**  
(608) 267-9550  
(608) 267-0600 (Fax)  
[wisdp.wi.gov](http://wisdp.wi.gov)

### Natural Resources, WI Dept of

**Small Business Environmental Assistance Program**  
(855) 889-3021  
(608) 266-2621  
(608) 267-6817  
[dnr.wi.gov](http://dnr.wi.gov)

### SMALL CLAIMS

### Agriculture, Trade and Consumer Protection, WI Dept of

**2811 Agriculture Dr**  
**PO Box 8911**  
**Madison WI 53708-8911**  
(800) 422-7128  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov

### Judicial Commission, WI

**110 E Main St Rm 700**  
**Madison WI 53703**  
(608) 266-7637  
[wiscourts.gov/courts/comites/judicialcommission/complaintform.pdf](http://wiscourts.gov/courts/comites/judicialcommission/complaintform.pdf)  
Complaints against court commissioners and judges.

### Small Claims Court Numbers

[wicourts.gov](http://wicourts.gov)  
Check blue pages in local telephone directory.
## SMOKE ALARMS
*(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)*

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Smoke and carbon monoxide alarm requirements.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison, WI 53705</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

## SMOKING

<table>
<thead>
<tr>
<th>Wisconsin Department of Health Services</th>
<th>1 W Wilson St</th>
<th>(608) 266-1865</th>
<th>Smoking data. Tobacco quit line 24/7.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison, WI 53703</td>
<td>(800) Quit Now</td>
<td></td>
</tr>
</tbody>
</table>

## SNOWMOBILES
*(SEE ALSO RECREATIONAL VEHICLES)*

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>2811 Agriculture Dr</th>
<th>(800) 422-7128</th>
<th>Manufacturer defect.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
<th>101 S Webster St</th>
<th>(888) 936-7463</th>
<th>Snowmobile safety programs ATV &amp; snowmobile registration.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53703</td>
<td>(608) 266-2621</td>
<td>dnr.wi.gov</td>
</tr>
</tbody>
</table>

## SOCIAL SECURITY
*(SEE ALSO ELDERLY)*

<table>
<thead>
<tr>
<th>Social Security Administration, US</th>
<th>Office of Public Inquiries</th>
<th>1100 West High Rise</th>
<th>(800) 269-0271</th>
<th>Fraud line.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6401 Security Blvd</td>
<td>(800) 772-1213</td>
<td><a href="http://www.ssa.gov">www.ssa.gov</a></td>
<td>Number of free publications available.</td>
</tr>
<tr>
<td></td>
<td>Baltimore MD 21235</td>
<td></td>
<td></td>
<td>Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Local office information via automated service.</td>
</tr>
</tbody>
</table>

## SOCIAL WORKERS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>4822 Madison Yards Way</th>
<th>(877) 617-1565</th>
<th>Licensing.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison, WI 53705</td>
<td>(608) 266-2112</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Complaint information.</td>
</tr>
</tbody>
</table>
SODA WATER BEVERAGE

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4925
datcp.wi.gov
Price discrimination.

SOLAR ENERGY

Focus on Energy, WI
Focus on Energy
1 S Pinckney St Ste 340
Madison WI 53703
(800) 762-7077
focusonenergy.com
focusinfo@focusonenergy.com
Solar info packet available.

Housing and Economic Development Authority (WHEDA), WI
201 W Washington Ave Ste 700
Madison WI 53703
(608) 266-7884
(800) 334-6873
www.wheda.com
Low interest home improvement loans.

611 W National Ave Ste 110
Milwaukee WI 53204
(800) 628-4833
(414) 227-4039

SOLICITATIONS

(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
Brochures available: Home Solicitation, sales in hotel rooms, fairs, telephone, mailings.

SPEECH PATHOLOGISTS

Safety and Professional Services, WI Dept of
4822 Madison Yards Way
Madison WI 53705
(877) 617-1565
(608) 266-2112
dspswi.gov
Licensed.
Complaint information.

SPACE HEATERS/STOVES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov
# SPAM

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
datcp.wi.gov  
DATCPHotline@wi.gov  
Unauthorized e-mail messages.

**Federal Trade Commission (FTC), US**  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(202) 326-3300  
www.ftc.gov  
spam@uce.gov  
Investments.

**North American Securities Administrators Association Inc (NASAA)**  
750 First St NE Ste 1140  
Washington DC 20002  
(202) 737-0900  
www.nasaa.org  
Investments.

**Securities & Exchange Commission, US**  
100 F St NE  
Washington DC 20549-0213  
(888) 732-6585  
(800) 732-0330  
www.sec.gov  
enforcement@sec.gov  
Stock scams.

**Postal Inspection Service, US**  
Criminal Investigations Service Center  
ATTN: Mail Fraud  
433 W Harrison St Rm 3255  
Chicago IL 60699-3255  
(877) 876-2455  
postalinspectors.uspis.gov  
Online complaint form on website  
Mail fraud.

**Food and Drug Administration (FDA), US**  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
(866) 300-4374  
www.fda.gov/oc/buyonlineform.htm  
webcomplaints@ora.fda.gov  
Drugs and other health products  
Report internet problems.

# STATE AGENCIES – WISCONSIN

**Wisconsin Statewide Departmental Directory**  
wi.gov/state/core/sowdir/deptDirectory.pdf  
For list of Wisconsin state agencies.
## STATE BAR OF WISCONSIN

**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Phone 3</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(800) 728-7788</td>
<td>(608) 257-3838</td>
<td>(800) 444-9404</td>
<td>wisbar.org</td>
<td>Nationwide.</td>
</tr>
<tr>
<td>Madison WI 53718</td>
<td></td>
<td></td>
<td></td>
<td><a href="mailto:service@wisbar.org">service@wisbar.org</a></td>
<td>Auto Attendant. Verification of attorney license.</td>
</tr>
<tr>
<td>PO Box 7158</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td></td>
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</table>

## STATE BILLS

*(SEE ALSO LEGISLATION)*

## STATE EMPLOYEES DIRECTORY

**State of Wisconsin Employee Directory**

<table>
<thead>
<tr>
<th>Phone</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608) 266-2211</td>
<td>Automated – voice activated.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="#">wi.gov.state/core/sowdir/directory_search.asp</a></td>
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## STATE LABS

### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Phone 3</th>
<th>Email</th>
<th>Notes</th>
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<tbody>
<tr>
<td>465 Henry Mall</td>
<td>(800) 862-1013</td>
<td>(608) 262-6386</td>
<td>(608) 263-3280</td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td>Clinical Laboratories.</td>
</tr>
<tr>
<td>Madison WI 53706</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Phone 3</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2601 Agriculture Dr</td>
<td>(800) 442-4618</td>
<td>(608) 224-6202</td>
<td>(800) 446-0403</td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td>Environmental, Forensic Toxicology, Water testing &amp; kit. WI Occupational Health lab (Industrial hygiene). WSLH Proficiency Testing.</td>
</tr>
<tr>
<td>Madison WI 53718</td>
<td></td>
<td></td>
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<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53718</td>
<td></td>
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</table>

## STATE PATROL

### Transportation, WI Dept of State Patrol

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(844) 847-1234</td>
<td>wisconsindot.gov/statepatrol</td>
<td>Promotes highway safety, law enforcement.</td>
</tr>
<tr>
<td>9th Floor South</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
STATUE OF LIMITATIONS

6 yrs. – property damage, medical bills.
3 yrs. – personal injury.

STATUTES (COPIES OF)

Administration, WI Dept of
Document Sales and Distribution
PO Box 7840 (608) 266-0341
Madison WI 53707-7840 legis.state.wi.usrsb/statutes
docsales@doa.state.wi.us

STOCKS AND BONDS
(SEE ALSO SECURITIES)

STORAGE
(SEE ALSO MOVING)

STORAGE TANKS

Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau (608) 224-4942
2811 Agriculture Dr datcp.wi.gov
PO Box 8911 datcpweightsandmeasures@wi.gov
Madison WI 53708-8911 Storage tank regulations, storage
ground- nonleaks and nonspills.

Natural Resources, WI Dept of
101 S Webster St (888) 936-7463
PO Box 7921 (608) 266-2621
Madison WI 53707-7921 dnr.wi.gov
**STRAY VOLTAGE**

**Safety and Professional Services, WI Dept of**

Division of Industry Services  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
dsp.wi.gov

**Public Service Commission, WI**

4822 Madison Yards Way  
North Tower 6th Floor  
Madison WI 53705  
(888) 816-3831  
(608) 266-5481  
dsp.wi.gov

**Agriculture, Trade and Consumer Protection, WI Dept of**

Division of Agriculture Development  
Rural Electrical Power Services  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708  
(800) 942-2474  
(608) 224-5055  
datcp.wi.gov

**STUDENT LOANS**

**Wisconsin Technical College Systems**

4622 University Ave  
PO Box 7874  
Madison WI 53705-7874  
(608) 266-1207  
(800) 947-6644 TTY  
www.witechcolleges.org

**SUICIDE PREVENTION**

**National Suicide Prevention Lifeline**

(800) 273-TALK (8255)  
www.suicidepreventionlifeline.org  
24-hr, toll free. For everyone, including veterans/military.
### SURPLUS

**General Service Administration, US**

2200 Crystal Dr Ste 706  
Arlington VA 22202  
(800) 488-3111  
(202) 357-5844  
(844) 472-4111  
www.govsales.gov  
gsauctions.gov  
(866) 333-7472 #3  
govsales@gsa.gov  
www.gsa.gov  
Used government equipment and property seized by US Dept of Justice.

**US Marshal’s Service**

Asset Forfeiture Program  
(703) 740-9880  
(888) 878-3256  
www.usmarshals.gov/assets  
Us.marshals@usdoj.gov  
Surplus/confiscated goods sales info.

**US Marshal Eastern District of Wisconsin (E/WI)**

US Courthouse  
517 E Wisconsin Ave Ste 38  
Milwaukee WI 53202  
(414) 297-3707  
www.usmarshals.gov/district/wi-e  
Surplus/confiscated goods sales info.

**US Marshal Western District of Wisconsin (W/WI)**

120 N Henry St Rm 440  
Madison WI 53703  
(608) 661-8300  
www.usmarshals.gov/district/wi-w  
Surplus/confiscated goods sales info.

**Public Instruction, WI Dept of School Nutrition Team**

125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800) 441-4563 x4  
dpi.wi.gov  
Surplus food application for qualified organizations/distributors. Not for individuals.

### SURVEYING

(SEE ALSO LAND SURVEYORS)

### SWEEPSTAKES

(SEE ALSO CONTESTS)

### SWIMMING POOLS

(SEE ALSO ENVIRONMENTAL SANITATION)
### Tanning Booths and Devices/Sunlamps

**Food & Drug Administration, US**  
Center for Devices & Radiological Health  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888) 463-6332  
www.fda.gov  
FDA – labels on devices/sunlamps.

---

**Federal Trade Commission (FTC)**  
Bureau of Consumer Protection  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
www.ftc.gov  
FTC Information Line – false, misleading, deceptive advertising claims.

---

**Consumer Product Safety Commission, US**  
4330 East West Hwy  
Bethesda MD 20814  
(800) 638-2772  
(301) 504-7923  
www.cpsc.gov  
Obtain product safety information or report unsafe products.

---

**Health Services, WI Dept of**  
1 W Wilson St  
Madison WI 53703  
(608) 266-1865  
dhs.wi.gov  
Hygiene/sanitation issues.

---

### Tattoo Regulation

Tattoos – local governments  
Check local municipality for ordinances.

---

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-2112  
(877) 617-1565  
dsp.wi.gov  
Tattoos, Wis. Stats. §463.10  
## TAX

*(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)*

### Internal Revenue Service (IRS), US

<table>
<thead>
<tr>
<th>Department of the Treasury</th>
<th>(877) 829-5500</th>
<th>Federal tax information (personalized help for individuals).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kansas City MO 64999</td>
<td>(800) 829-1040</td>
<td>Taxpayer advocate service help line.</td>
</tr>
<tr>
<td></td>
<td>(844) 545-5640</td>
<td>Federal tax forms (free downloads online).</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
</tr>
</tbody>
</table>

### Internal Revenue Service (IRS), US

<table>
<thead>
<tr>
<th>Milwaukee District Office</th>
<th>(800) 829-0433</th>
<th>Tax fraud hotline. To report tax fraud.</th>
</tr>
</thead>
<tbody>
<tr>
<td>211 W Wisconsin Ave</td>
<td>(414) 231-2100</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
</tr>
</tbody>
</table>

### Revenue, WI Dept of

<table>
<thead>
<tr>
<th>2135 Rimrock Rd</th>
<th>(608) 266-2486</th>
<th>Customer Service.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53713</td>
<td>(608) 266-2772</td>
<td>WI income tax.</td>
</tr>
<tr>
<td>PO Box 8906</td>
<td>(608) 266-2772</td>
<td>Inheritance, gift &amp; fiduciary tax.</td>
</tr>
<tr>
<td>Madison WI 53708-8906</td>
<td>(608) 266-8641</td>
<td>Homestead Credit.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-8100</td>
<td>WI refunds.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2776</td>
<td>Sales &amp; withholding tax.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-1961</td>
<td>WI tax forms.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2776</td>
<td>Corporation tax.</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2772</td>
<td>Sellers permit (business).</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2890</td>
<td>Tax forms/copies of returns.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manufacturing Property Tax.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>revenue.wi.gov</td>
</tr>
</tbody>
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### Revenue, WI Dept of

<table>
<thead>
<tr>
<th>819 N 6th St Rm 408</th>
<th>(414) 227-4907</th>
<th>Refunds.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee WI 53203-1606</td>
<td>(414) 227-4000</td>
<td>General information.</td>
</tr>
<tr>
<td></td>
<td>(414) 227-4147</td>
<td></td>
</tr>
<tr>
<td></td>
<td>TTY</td>
<td></td>
</tr>
<tr>
<td></td>
<td>revenue.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### AARP

<table>
<thead>
<tr>
<th>222 W Washington Ave Ste 600</th>
<th>(866) 448-3611</th>
<th>Tax service for AARP; older people, middle to low income. (Membership not required) Visit website.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:wistate@aarp.org">wistate@aarp.org</a></td>
<td></td>
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<tr>
<td></td>
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<td></td>
</tr>
</tbody>
</table>
### TAX CONTINUED

**Safety and Professional Services, WI Dept of**  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](http://dsps.wi.gov)  
Complaints against tax preparation services that hold a CPA certification.

### TAXICABS

**Local Governments**  
Check blue pages in local telephone directory.  
Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.

### TAXIDERMISTS

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  
(888) 933-7463  
[dnr.wi.gov](http://dnr.wi.gov)  
Licensing.

**Agriculture, US Dept of (USDA)**  
Animal & Plant Health Inspection Service  
1400 Independence Ave  
Washington DC 20250  
(301) 851-3300  
[askNIES.Products@aphis.usda.gov](mailto:askNIES.Products@aphis.usda.gov)  
Inspection of services that have imported skins from other countries only.

### TEAR GAS

(SEE ALSO DEFENSE SPRAYS)

### TECHNICAL COLLEGES

**Wisconsin Technical College System**  
4622 University Ave  
PO Box 7874  
Madison WI 53707-7874  
(608) 266-1207  
[www.wtcsystem.edu](http://www.wtcsystem.edu)  
Complaints against technical colleges.
## TELECOMMUNICATIONS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Unauthorized switching of long distance telephone service (slamming &amp; cramming). Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**Federal Communication Commission, US**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>445 12th St SW</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20554</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Small Business Development Centers, UW**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>975 University Ave #3260</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53706</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## TELEMARKETING

(SEE ALSO PHONEBUSTERS)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### TELEPHONE
(SEE ALSO JUNK PHONE SOLICITATION OR TELECOMMUNICATIONS)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Public Service Commission, WI</strong></td>
<td>4822 Madison Yards Way, North Tower 6th Floor, Madison WI 53705</td>
<td>(888) 816-3831, (608) 266-5481</td>
<td>datcp.wi.gov</td>
<td>Links to websites that compare calling plans, cards and cell phones.</td>
</tr>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00 AM or after 9:00 PM.</td>
</tr>
<tr>
<td><strong>Justice, WI Dept of</strong></td>
<td>17 W Main St, 5th Fl, PO Box 7857, Madison WI 53707-7857</td>
<td>(608) 266-1221</td>
<td>doj.state.wi.us</td>
<td>Taping phone conversations.</td>
</tr>
</tbody>
</table>

### TENANT
(SEE ALSO LANDLORD/TENANT)

### TERM PAPER MILLS/DIPLOMA PAPER MILLS

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### THERAPISTS

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safety and Professional Services, WI Dept of</strong></td>
<td>4822 Madison Yards Way, Madison WI 53705</td>
<td>(608) 266-2112, (877) 617-1565</td>
<td>dsps.wi.gov</td>
<td>License requirements. Complaint information.</td>
</tr>
</tbody>
</table>

### THREE DAY RIGHT TO CANCEL
(SEE ALSO DOOR-TO-DOOR SALES)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)</strong></td>
<td></td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
<td>Purchase for personal use, not business-to-business. Fact Sheet available.</td>
</tr>
</tbody>
</table>
### TICKET REFUNDS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Statute 100.73 Requires promoters to refund purchase price under certain circumstances.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tr>
</tbody>
</table>

### TICKET SCALPING

**State Fair Park Board, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>640 S 84th St</td>
<td>(414) 266-7000</td>
<td><a href="http://www.wistatefair.com">www.wistatefair.com</a></td>
<td><a href="mailto:wsfp@wistatefair.gov">wsfp@wistatefair.gov</a></td>
<td>Wis. Stats. § 42.07 – State Fair. Otherwise municipality regulates.</td>
</tr>
<tr>
<td>West Allis WI 53214</td>
<td></td>
<td></td>
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</tbody>
</table>

**National Association of Ticket Brokers (NATB)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>214 N Hale St</td>
<td>(630) 510-4594</td>
<td><a href="http://www.natb.org">www.natb.org</a></td>
<td><a href="mailto:info@natb.org">info@natb.org</a></td>
<td>Bonded ticket brokers.</td>
</tr>
<tr>
<td>Wheaton IL 60187</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

### TIMESHARES

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4822 Madison Yards Way</td>
<td>(877) 617-1565</td>
<td>dspb.wi.gov</td>
<td>Main reception number Number of complaints – timeshare salesperson.</td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td>(608) 266-2112</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Fact Sheet available.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
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</tbody>
</table>
TIRES

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128

datcp.wi.gov

**National Highway Traffic Safety Administration (NHTSA)**

1200 New Jersey Ave SE
West Building
Washington DC 20590
(888)327-4236

www.nhtsa.gov

nhtsa.webmaster@dot.gov

Safety-NHTSA Auto Safety Hotline
NHTSA, Office of Vehicle Safety Compliance.

TOBACCO

(SEE ALSO CIGARETTE SALES)

TOLL-FREE NUMBERS

**Toll-Free Directory Assistance**

(800) 555-1212

Call for specific area of interest.

TOURISM

**Tourism, WI Dept of**

201 W Washington Ave 2nd Fl
PO Box 8690
Madison WI 53708-8690
(608) 266-2161
(800) 432-8747

www.travelwisconsin.com

**Transportation, WI Dept of**

Division of Motor Vehicles
4822 Madison Yards Way
Madison WI 53705
511
(866) 511-9472

www.511wi.gov

Road conditions in Wisconsin.

TOWING

**Transportation, WI Dept of**

State Patrol
4822 Madison Yards Way
9th Floor South
Madison WI 53705
(844) 847-1234

wisconsindot.gov/statepatrol

Tow truck equipment violations only.
### TOXIC SUBSTANCES

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(888) 936-7463 (608) 266-2621</td>
<td><a href="https://www.dnr.wi.gov">dnr.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Environmental protection.

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**Military Affairs, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
<td>(800) 943-0003 (608) 242-3000</td>
<td><a href="https://emergencymanagement.wi.gov">emergencymanagement.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 7865</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7865</td>
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</tr>
</tbody>
</table>

24 hour spill reporting hotline.

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### TOYS

*(SEE ALSO PRODUCT SAFETY)*

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### TRADENAMES/TRADemarks

*(SEE ALSO COPYRIGHTS OR PATENTS)*

**Financial Institutions, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trademarks &amp; Tradenames</td>
<td>(608) 266-8915</td>
<td><a href="https://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td>4822 Madison Yards Way</td>
<td></td>
<td></td>
</tr>
<tr>
<td>North Tower</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53705</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Trademarks/tradenames notary public.

---

**Commerce, US Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trademark Assistance Center</td>
<td>(800) 786-9199 (571) 272-1000</td>
<td><a href="https://www.uspto.gov">www.uspto.gov</a></td>
</tr>
<tr>
<td>Madison East Concourse Level</td>
<td></td>
<td></td>
</tr>
<tr>
<td>600 Dulany St</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alexandria VA 22314-5796</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Recording that gives telephone number regarding how to file for patent protection, general info regarding patents, copyright info, or federal registration of trademark.

---

### TRADE PRACTICES, ORDERS ON UNFAIR

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td>Unfair Trade Practice Orders. DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties.
### TRADEMARKS

**TRADEMARKS**

(SEE ALSO TRADENAMES/TRADEMARKS)

### TRADING STAMPS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr
- PO Box 8911
- Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wi.gov

### TRAILERS

**Transportation, WI Dept of**

Division of Motor Vehicles

- 4822 Madison Yards Way
- PO Box 7949
- Madison WI 53707-7949

(608) 266-1425
wisconsindot.gov
Licenses dealer – dealership license plates.

### TRANSIENT MERCHANTS

(SEE ALSO DOOR-TO-DOOR SALES)

### TRANSPORTERS

**Transportation, WI Dept of**

Division of Motor Vehicles

- 4822 Madison Yards Way
- Madison WI 53705

(608) 266-1425
wisconsindot.gov
Licenses transporters.

### TRANSPORTATION

**Transportation, WI Dept of**

Division of Motor Vehicles

- 4822 Madison Yards Way
- Madison WI 53705

(608) 266-1425
(608) 266-3666
wisconsindot.gov
Dealer Licensing Vehicle
Registration drivers’ licenses, state patrol, highway conditions, truck & motor carriers info.

### TRAVEL

(SEE ALSO VACATION OFFERS)

### TRAVELING SALES JOBS

(SEE ALSO JOBS & JOB TRAINING)
TREASURER’S OFFICE

State Treasurer, WI Office of the
B41 West State Capitol (608) 266-1714
Madison WI 53701 www.statetreasury.wi.gov

TRESPASSING

Wisconsin Sheriffs and Deputy Sheriffs Association
6737 W Washington St Ste 4210 (414) 488-3906
Milwaukee WI 53214 wdsa.org wdsa.org/directory.php Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney.

TRIAD OF WISCONSIN

Triad of Wisconsin
517 N Segoe Rd Ste 300 (608) 441-7897
Madison WI 53705 www.triadofwisconsin.org Seniors, sheriffs and DATCP combat elderly fraud.

TRUTH-IN-LENDING

(SEE ALSO CONSUMER ACT, WISCONSIN)

Financial Institutions, WI Dept of
Office of Consumer Affairs
4822 Madisons Yard Way (800) 452-3328
North Tower (608) 261-9555
Madison WI 53705 (608) 264-7969

Federal Trade Commission (FTC), US

Bureau of Consumer Protection
Consumer Response Center (877) FTC-HELP
600 Pennsylvania Ave (877) 382-4357
Washington DC 20580 (202) 326-2395
www.ftc.gov FTC Information Line.
RESOURCE AND REFERRAL INFORMATION

UNCLAIMED PROPERTY
Revenue, WI Dept of
2135 Rimrock Rd
Madison WI  53713
(608) 264-4594 Individuals
(608) 266-2776 Businesses
revenue.wi.gov/Pages/
UnclaimedProperty/Home.aspx
Unclaimed property questions, forms.

UNDERGROUND STORAGE TANKS
(SEE ALSO STORAGE TANKS)

UNDERWRITERS LABORATORIES
Underwriters Laboratories
333 Pfingsten Rd
Northbrook IL 60062
(877) 854-3577
(847) 272-8800
www.ul.com
customerexperiencecenter@ul.com

UNEMPLOYMENT COMPENSATION
Workforce Development, WI Dept of
Unemployment Compensation Division
201 E Washington Ave
Madison WI 53703
(888) 258-9966
(414) 435-7069
dwd.wi.gov/uiben
My.unemployment.wisconsin.gov
Job Center.
Filing must be done online.
If the person truly cannot file online.

UNFAIR SALES ACT
Agriculture, Trade and Consumer Protection, WI Dept of
Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608) 224-4925
(608) 224-4989
datcp.wi.gov

UNFAIR TRADE PRACTICE ORDERS
(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR)
### UNIFORM COMMERCIAL CODE (UCC)

**Financial Institutions, WI Dept of**  
Office of Consumer Affairs  
4822 Madison Yards Way  
North Tower  
Madison WI 53705  
(608) 261-9555  
(800) 452-3328  
(608) 266-8915  
(608) 261-7578  
Email: DATCPHotline@wi.gov  
Web: datcp.wi.gov

### UNIONS

**National Labor Relations Board Regional Office**  
310 W Wisconsin Ave Ste 450W  
Milwaukee WI 53203-2211  
(414) 297-3861  
(844) 762-6572  
www.nlrb.gov

### UNIVERSAL PRODUCT CODE (UPC)

**GS1, The Global Language of Business**  
Princeton Pike Corporate Center  
1009 Lenox Dr Ste 202  
Lawrenceville NJ 08648  
(609) 620-0200  
(937) 435-3870  
www.gs1us.org

### UNSOLICITED MERCHANDISE

(SEE ALSO NEGATIVE OPTION PLANS)  
Wis. Stats. § 241.28  
Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

### UPC

(SEE ALSO UNIVERSAL PRODUCT CODE)

### US ATTORNEY GENERAL

**Justice, US Dept of**  
Attorney General  
950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202) 514-2000  
(202) 353-1555  
www.justice.gov
USURY LAW

Financial Institutions, WI Dept of
Office of Consumer Affairs
4822 Madison Yards Way
North Tower
Madison WI 53705
(608) 261-9555
(800) 452-3328
(608) 264-7969
www.wdfi.org

UTILITIES

Public Service Commission, WI
4822 Madison Yards Way
North Tower 6th Floor
Madison WI 53705
(608) 266-5481
(888) 816-3831
psc.wi.gov

Citizen's Utility Board
640 Odana Rd Ste 24
Madison WI 537196
(608) 251-3322
www.wiscub.org
staff@cubwi.org

Wisconsin Electric Cooperative Association
222 W Washington Ave Ste 680
Madison WI 53703-2719
(608) 467-4650
weca.coop

UTILITY SHUT-OFF RULES (PSC RULES)
SEE ALSO ENERGY OR ENERGY ASSISTANCE

Public Service Commission, WI
4822 Madison Yards Way
North Tower 6th Floor
Madison WI 53705-7854
(608) 266-5481
(888) 816-3831
psc.wi.gov

Require utilities to give a disconnect notice, either by first-class mail or inperson of a proposed disconnect. Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and tourism decision to disconnect if health is endangered.
### Vacation Offers

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Phone:** (800) 422-7128
- **Website:** datcp.wi.gov
- **Email:** DATCPHotline@wi.gov
- **Fact Sheet available.**

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### American Society of Travel Agents

**Consumer Affairs Department**

- **Address:** 675 N Washington St Ste 490, Alexandria VA 22314
- **Phone:** (800) 275-2782
- **Website:** www.astar.org
- **Email:** consumeraffairs@asta.org

---

### Vanity Publications

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Phone:** (800) 422-7128
- **Website:** datcp.wi.gov
- **Email:** DATCPHotline@wi.gov
- **Fact Sheet available.**

---

### Vending Machines

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Division of Food and Recreational Safety**
  - **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
  - **Phone:** (608) 224-4700
  - **Website:** datcp.wi.gov
  - **Licensing of state vending machines.**
## VETERANS AFFAIRS

**Veteran Affairs, US Dept of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>810 Vermont Ave NW</td>
<td>(800) 273-8255, (844) 698-2311, (877) 294-6380, (800) 827-1000</td>
<td><a href="https://www.va.gov">www.va.gov</a></td>
</tr>
<tr>
<td>Washington DC 20420</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Veterans Crisis Line

- **Menu of Options**
- **Beneficiaries in receipt of Pensions**
- **General info and assistance. Visit website for specified contact need.**

**Veteran Affairs, US Dept of**

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone Numbers</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee Office</td>
<td>(414) 434-1311</td>
<td><a href="https://www.benefits.va.gov/milwaukee">www.benefits.va.gov/milwaukee</a></td>
</tr>
<tr>
<td>5400 W National Ave</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53214</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Resource & benefit info.

**Veteran Affairs, WI Dept of**

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone Numbers</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veterans Benefits Resource Center (VBRC)</td>
<td>(800) 947-8387</td>
<td><a href="https://dva.state.wi.us">dva.state.wi.us</a></td>
</tr>
<tr>
<td>201 W Washington Ave 4th Fl</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Counseling, jobs, referral.

**Veteran Affairs, US Dept of**

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone Numbers</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison Veteran Center</td>
<td>(800) 842-6355, (608) 256-1901 x16950, (608) 264-5342</td>
<td><a href="https://madison.va.gov/services/vetcenter.asp">madison.va.gov/ services/vetcenter.asp</a></td>
</tr>
<tr>
<td>1291 Sherman Ave</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53704</td>
<td></td>
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</tr>
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## VETERINARIANS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Numbers</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608) 224-4353, datcp.wi.gov</td>
<td><a href="https://datcpVEB@wi.gov">datcpVEB@wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Licensing; including animal technicians. Rules and practice questions. Complaints and enforcement.

## VICTIMS RIGHTS

**Justice, WI Dept of**

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone Numbers</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Crime Victim Services (OCVS)</td>
<td>(800) 446-6564, (608) 264-9497</td>
<td><a href="https://doj.state.wi.us">doj.state.wi.us</a></td>
</tr>
<tr>
<td>PO Box 7857</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
VIDEO GAMES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800) 422-7128 Fact Sheet available.
PO Box 8911
Madison WI 53708-8911 datcp.wi.gov

Entertainment Software Ratings Board
317 Madison Ave 22nd Fl www.esrb.org
New York NY 10017

VIDEO POKER
(SEE ALSO GAMBLING)

VITAMINS AND FOOD SUPPLEMENTS

Food & Drug Administration, US
Center for Food Safety & Nutrition
5100 Campus Dr (888) 723-3366
Collage Park MD 20740 www.fda.gov

VOCATIONAL REHABILITATION

Workforce Development, WI Dept of
Division of Vocational Rehabilitation
201 E Washington Ave (608) 261-0050 Provide vocational rehabilitation
PO Box 7852 (800) 442-3477 services for all adults with
Madison WI 53703-7852 dwd.wi.gov/dvr disabilities.

VOLATILE ORGANIC COMPOUNDS (VOC)

Environmental Protection Agency, US
William Jefferson Clinton Bldg (800) 621-8431 Federal rules control emissions of
1200 Pennsylvania Ave NW www.epa.gov VOC's which help make up ground-
Washington DC 20460

VOTING RIGHTS

Government Accountability Board, WI
Elections Division
212 E Washington Ave (866) 868-3947 Voter Help Line Election Laws -
PO Box 7984 (608) 266-8005 voter registration questions.
Madison WI 53707-7984 gab.wi.gov
### WAGES
(SEE ALSO EMPLOYMENT)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address/Location</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Workforce Development, WI Dept of</strong></td>
<td>Equal Rights Division</td>
<td>(608) 266-6860 Madison</td>
<td></td>
</tr>
<tr>
<td></td>
<td>201 E Washington Ave</td>
<td>(414) 227-4384 Milwaukee.</td>
<td></td>
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<tr>
<td></td>
<td>PO Box 8928</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>Madison WI 53703-8928</td>
<td>dat.wi.gov</td>
<td></td>
</tr>
<tr>
<td><strong>Labor, US Dept of</strong></td>
<td>Wage &amp; Hour Division</td>
<td>(414) 297-1590 Milwaukee.</td>
<td>Fair Labor Standards Act Family</td>
</tr>
<tr>
<td></td>
<td>310 W Wisconsin Ave Ste 1170</td>
<td></td>
<td>Medical Leave Migrant &amp; Seasonal Garnishment limit 5.</td>
</tr>
<tr>
<td></td>
<td>Milwaukee WI 53203</td>
<td><a href="http://www.dol.gov">www.dol.gov</a></td>
<td></td>
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<tr>
<td><strong>Labor, US Dept of</strong></td>
<td>Wage &amp; Hour Division</td>
<td>(866) 487-9243 Federal.</td>
<td></td>
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<tr>
<td></td>
<td>Frances Perkins Bldg</td>
<td></td>
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<tr>
<td></td>
<td>200 Constitution Ave NW</td>
<td><a href="http://www.dol.gov">www.dol.gov</a></td>
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<tr>
<td></td>
<td>Washington DC 20210</td>
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### WAREHOUSE
(SEE ALSO MOVING)

<table>
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<tr>
<th>Organization</th>
<th>Address/Location</th>
<th>Contact Information</th>
<th>Notes</th>
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<tr>
<td></td>
<td>2811 Agriculture Dr</td>
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<tr>
<td></td>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
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<tr>
<td></td>
<td>Madison WI 53708-8911</td>
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</tr>
</tbody>
</table>
**WARRANTIES**

Wis. Stats. §§ 402.314-402.316

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800) 422-7128  
[datcp.wi.gov](datcp.wi.gov)  
[DATCPHotline@wi.gov](DATCPHotline@wi.gov)  
Fact Sheet available.

**Transportation, WI Dept of**
Dealers Division  
4822 Madison Yards Way  
Madison WI 53705  
(608) 266-1425  
[www.wisconsindot.gov](www.wisconsindot.gov)  
[Dealerlicensingunit@dot.wi.gov](Dealerlicensingunit@dot.wi.gov)  
Secret warranties on automobiles.  
Extended warranties through manufacturers only.

**Safety and Professional Services, WI Dept of**
Division of Professional Credential Processing  
4822 Madison Yards Way  
Madison WI 53705  
(877) 617-1565  
(608) 266-2112  
[dsps.wi.gov](dsps.wi.gov)  
Manufactured homes.

**Federal Trade Commission, US**
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877) 382-4357  
(202) 326-2222  
[www.ftc.gov](www.ftc.gov)  
M-F 9 am to 5 pm  
Enforces Magnuson-Moss Warranty Act, deceptive advertising, etc.

**WARRANTIES – EXTENDED**

**Commissioner of Insurance, Office of the**
125 S Webster St  
Madison WI 53703  
(800) 236-8517  
(608) 266-3585  
[oci.wi.gov](oci.wi.gov)  
Toll-free number.  
General number.
## WASTE CONTROL
### (SEE ALSO POLLUTION)

<table>
<thead>
<tr>
<th><strong>Natural Resources, WI Dept of</strong></th>
<th><strong>101 S Webster St</strong></th>
<th>(800) 943-0003</th>
<th>24 hr. Spill Reporting Hotline.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PO Box 7921</td>
<td>(608) 266-2621</td>
<td>General number</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53707-7921</td>
<td>(888) 936-7463</td>
<td>Toll free General number</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 266-1054</td>
<td>Bureau of Drinking Water &amp;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Groundwater</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 267-7602</td>
<td>Bureau of Watershed Management.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(608) 267-7694</td>
<td>Law Enforcement – Non-</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.dnr.wi.gov">www.dnr.wi.gov</a></td>
<td>Emergency</td>
</tr>
</tbody>
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## WATER
### (SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

<table>
<thead>
<tr>
<th><strong>Public Service Commission, WI</strong></th>
<th><strong>4822 Madison Yards Way</strong></th>
<th>(808) 266-5481</th>
<th>Complaints.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Madison WI 53705</td>
<td>(888) 816-3831</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>psc.wi.gov</td>
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</table>

### State Lab of Hygiene

<table>
<thead>
<tr>
<th><strong>2601 Agriculture Dr</strong></th>
<th><strong>(800) 442-4618</strong></th>
<th><strong>Water testing.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Madison WI 53718</strong></td>
<td><strong>(608) 224-6202</strong></td>
<td></td>
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<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
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</table>

## WATER PARKS
### (SEE ALSO ENVIRONMENTAL SANITATION)

## WATER TREATMENT DEVICES

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
<th><strong>Division of Industry Services</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4822 Madison Yards Way</td>
</tr>
<tr>
<td></td>
<td>Madison WI 53705</td>
</tr>
<tr>
<td></td>
<td>(877) 617-1565</td>
</tr>
<tr>
<td></td>
<td>(608) 266-2112</td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

Devices (including softeners and purifiers) approved.
Review includes:
1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to support claim.
## Waterproofing (Basement)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Chapter ATCP 133.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53708-8911</td>
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## Weatherization

**(See also Energy Assistance or Energy)**

<table>
<thead>
<tr>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>(866) 432-8947</td>
<td>Homeenergyplus.wi.gov</td>
<td>For list of Wisconsin weatherization providers.</td>
</tr>
</tbody>
</table>

## Weeds – Noxious

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 843-5475</td>
<td>dnr.wi.gov</td>
<td>Forestry.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(888) 937-7463</td>
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</table>

## Weight Loss Centers

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800) 422-7128</td>
<td>datcp.wi.gov</td>
<td>Proof of financial responsibility requirements.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tr>
</tbody>
</table>

## Weights and Measures

**(See also Agriculture, Trade and Consumer Protection, WI Dept of)**

## Welfare Problems

Refer to local welfare office.

## Well Drillers

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608) 266-0153</td>
<td>dnr.wi.gov</td>
<td>Licensed drillers and pump installers. Quality of work and code violation complaints only. Pump installers and drinking water, and groundwater. Deal with all aspects from well to dwelling.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**WHEELER REPORT**

**Wheeler Reports Inc**
111 W Wilson St #501
Madison WI 53703
(608) 287-0130
www.thewheelerreport.com

Daily summary of statewide news concerning state government.

**WHISTLE BLOWER**

**Government Accountability Office, US**

GAO Fraud Net
441 G St NW Mail Stop 4T21
Washington DC 20548
(800) 424-5454
(202) 512-3086 FAX
www.gao.gov
fraudnet@gao.gov

To report misspent federal dollars. Automated system.

**WILLS, ESTATES**

(SEE ALSO LIVING WILLS OR PROBATE)

**Health Services, WI Dept of**

Living Wills
1 W Wilson St
Madison WI 53703
(608) 266-2536
dhs.wisconsin.gov

Living Will: Wis. adults may authorize that life sustaining medical procedures be withheld or withdrawn in terminal cases, signing "Declaration to Physicians." Copies can be obtained from doctors, nursing homes, hospitals, county clerks or lawyers, or send self-addressed, stamped envelope to Dept. of Health Family Services. Also advise to contact private attorney and accountant.

**WINDOW CORDS/BLINDS**

**Window Covering Safety Council**

355 Lexington Ave Ste 1500
New York NY 10017
(212) 297-2100
www.windowcoverings.org

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

**Consumer Product Safety Commission, US**

4330 E West Hwy
Bethesda MD 20814
(800) 638-2772
www.cpsc.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**WINDOWS AND PATIO DOORS**
(SEE ALSO HOME IMPROVEMENT)

**Safety and Professional Services, WI Dept of**
Division of Industry Services
4822 Madison Yards Way
Madison WI 53708-8935
Contact local building inspection unit. Code information for home improvement.

---

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Home improvement questions.
Fact Sheet available.

---

**WIRELESS CABLE**

**Financial Institutions, WI Dept of**
Division of Securities
4822 Madison Yards Way (800) 452-3328
North Tower (608) 261-9555
Madison WI 53701-1768 (608) 266-1157
www.wdfi.org
Investment questions.

---

**WISCONSIN CONSUMER ACT**
(SEE ALSO CONSUMER ACT, WISCONSIN)

**WISCONSIN STATE AGENCIES**
www.wisconsin.gov For addresses and phone numbers of Wisconsin state agencies.

---

**WISCONSIN WEB PORTAL**
(608) 250-4606
www.wisconsin.gov
WI_helpdesk@egov.com
Wisconsin Portal.

---

**WORK-AT-HOME SCHEMES**
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Fact Sheet available.
### WORKERS COMPENSATION

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>Worker’s Comp. Division</th>
<th>(608) 266-1340</th>
<th>dwd.wi.gov/wc</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave Rm C100</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7901</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7901</td>
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</table>

Claims information, forms, publications, equal rights, worker’s comp, unemployment insurance.

### WORKFORCE DEVELOPMENT, WI DEPT OF

**Workforce Development, WI Dept of**

<table>
<thead>
<tr>
<th>201 E Washington Ave</th>
<th>(888) 258-9966</th>
<th>dwd.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53707-7901</td>
<td></td>
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</table>

Equal rights, worker’s comp, unemployment insurance, vocational rehab, Job Center.

### WORLD DAIRY EXPO

**World Dairy Expo**

<table>
<thead>
<tr>
<th>3310 Latham Dr</th>
<th>(608) 224-6455</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53713</td>
<td>Worlddairyexpo.com</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:wde@wdexpo.com">wde@wdexpo.com</a></td>
</tr>
</tbody>
</table>

### WORTHLESS CHECKS

(SEE BAD CHECKS)