



Division of Food and Recreational Safety

Operating Lodging Establishments Following Emergency Order No. 12

The Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) wants to provide additional information related to the “Safer at Home” emergency order issued on March 24, 2020.

Hotel and Motel Operators

The directive exempts hotel and motel operations, but it does prohibit seating at any food service location, including continental breakfast services.

The exemption allows you to provide food in the following ways:

- Close all seating intended for food consumption. Cease self-service operations including, but not limited to, pancake/waffle machines, scrambled eggs and buffets. Prohibit customers from self-dispensing all unpackaged food (e.g., breads, pastries, cereals).
- Employees may prepare to-go orders from the breakfast food service area per customer request.
- Online and phone orders can be picked up and paid for in person, provided there is social distancing of at least 6 feet between customers.

- Orders can be made onsite, limiting the total number of customers inside the establishment at one time to fewer than 10, if social distancing can be maintained during order, payment and pickup.
- Orders may be delivered to guests' rooms.

Tourist Rooming House Operators

While the directive does not specifically address tourist rooming house operations, please follow these recommendations:

- Maintain social distancing of at least 6 feet during all interactions.
- Guests are limited to members of a single household or living unit. All other private gatherings of any number of people are prohibited.
- Increase the cleaning frequency of shared toilet facilities, including other shared spaces within the home.

Bed and Breakfast Operators

While the directive does not specifically address bed and breakfast operations, please



follow these recommendations:

- Maintain social distancing of at least 6 feet during all interactions.
- Seating for breakfast must be discontinued. Breakfast service may be provided for takeout to registered guests, or delivered to guests' rooms.
- Increase the cleaning frequency of shared toilet facilities, including other shared spaces within the home.

This order remains in effect until 8 a.m. on Friday, April 24, or until a superseding order is issued. The [State of Wisconsin created a webpage](#) that offers resources from various

agencies and answers to critical questions. Here are a few other resources from the Wisconsin Department of Health Services (DHS) that might be helpful during this challenging time:

- [COVID-19 Information](#)
- [COVID-19 Facts: Why Social Distancing](#)
- [COVID-19 Facts: Protect Your Family](#)

Thank you for your role in keeping Wisconsinites safe and healthy by reducing the spread of COVID-19. If you have any questions, please send them to datcpdfsrec@wisconsin.gov.



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