



State of Wisconsin  
Governor Scott Walker

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**Department of Agriculture, Trade and Consumer Protection**  
Ben Brancel, Secretary

**DATE:** February 9, 2017

**TO:** Board of Agriculture, Trade and Consumer Protection

**FROM:** Ben Brancel, Secretary *[Signature]*  
Frank Frassetto, Administrator—Division of Trade and Consumer Protection *[Signature]*

**SUBJECT:** Consumer Protection Report

**PRESENTED BY:** Frank Frassetto and Michelle Reinen, Director—Bureau of Consumer Protection

**RECOMMENDATION:** This is for informational purposes only. No Board action required.

At the February 16, 2017, Board meeting, division staff will update the Board on consumer protection activities and report on the Top Ten Consumer Complaints of 2016.

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