



# Door-to-Door Solicitation

Please attach copies (both sides) of all documentation that supports your complaint, such as: invoices, receipts, contracts, cancelled checks, advertisement/catalog page showing item ordered, lease documents, telephone bills.

### 1. How do we contact you?

Name: (Mr. Mrs. Miss Ms.) \_\_\_\_\_  
(circle one) (first) (middle) (last)

Phone: Home ( ) \_\_\_\_\_ Work ( ) \_\_\_\_\_ ext. \_\_\_\_\_ Cell ( ) \_\_\_\_\_

Contact me between 8:00 A.M. and 4:00 P.M. at: (circle one) Home Work Cell Email: \_\_\_\_\_

Address: \_\_\_\_\_ Apt.# \_\_\_\_\_ PO Box: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

### 2. What business is your complaint against?

Name of business: \_\_\_\_\_

Address: \_\_\_\_\_ Ste.# \_\_\_\_\_ PO Box: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Name of person you talked to: \_\_\_\_\_ Title: \_\_\_\_\_

Business email: \_\_\_\_\_ Business website: \_\_\_\_\_

### Information about your complaint

#### 3. Which of the following best describes your first contact with the business: (check one)

- Internet  Person from business came to my home  I went to the business
- Email  Person from business called me  I telephoned the business
- I responded to a radio or TV ad  Business sent me information in the mail
- I responded to a printed advertisement  I attended a convention or trade show

Other: \_\_\_\_\_

4. When did your first contact with the business occur? month: \_\_\_\_\_ day: \_\_\_\_\_ year: \_\_\_\_\_

5. How old is the person who had contact with the business? Age: (circle one) 0-17 18-61 62 or older

6. What product or service was being sold? (please be specific) \_\_\_\_\_

7. Did the company representative disclose their name, the name of the company they represented, the identity of the goods or services offered, and, tell you why they were there? Please specify what was told to you and what was provided to you in writing.

\_\_\_\_\_

8. Did the representative tell you how long the sales presentation would take? Please specify.

\_\_\_\_\_

9. How long did the actual sales presentation take? \_\_\_\_\_

10. Did you ask the salesperson to leave your home? (circle one) No Yes If yes, what did the sales person do?

\_\_\_\_\_

11. Did you sign a contract/agreement? (circle one) No Yes If yes, contract/agreement number: \_\_\_\_\_

12. Where were you when you signed the contract/agreement? \_\_\_\_\_ Date signed: \_\_\_\_\_

13. Were you provided with a 3-Day Right to Cancel Notice? (circle one) No Yes

14. Were you given a copy of the contract/agreement? (circle one) No Yes If yes, when: \_\_\_\_\_ (Enclose a copy.)

