The Ready Reference Guide and other valuable information is available online at datcp.wi.gov or by contacting:

Wisconsin Department of Agriculture, Trade & Consumer Protection
Bureau of Consumer Protection
2811 Agriculture Dr
PO Box 8911
Madison WI  53708-8911

(800) 422-7128 (toll-free in WI)
(608) 224-4976
(608) 224-5058 V/TTY

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ACCOUNTING EXAMINING BOARD

Safety and Professional Services, WI Dept. of
1400 E Washington Ave  (608)266-2112  Licensing of certified accountants.
PO Box 8935  (877)617-1565  Accounting complaints against
Madison WI 53708-8935  (608)266-7482  uncertified accountants handled by
                        dsps.wi.gov  DATCP.
                        
Number of complaints.

ACUPUNCTURISTS

Safety and Professional Services, WI Dept. of
1400 E Washington Ave  (877)617-1565  Licensing.
PO Box 8935  (608)266-2112  Number of complaints.
Madison WI 53708-8935  dsps.wi.gov

ADDITIVES

(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)

Food & Drug Administration (FDA)
700 Regent St Set 202  (608)264-5332
Madison WI 53715  fda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food Safety
2811 Agriculture Dr  (800)422-7128  Food Safety & Inspection.
PO Box 8911  (608)224-4700  Food Complaints.
Madison WI 53708-8911  datcp.wi.gov

ADHESIVE – DANGEROUS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr  (800)422-7128  General inquiries & complaints.
PO Box 8911  (608)224-4976
Madison WI 53708-8911  datcp.wi.gov
                      DATCPHotline@wi.gov
ADJUSTMENT SERVICE COMPANIES

Financial Institutions, WI Dept. of

Division of Banking
201 W Washington Set 500 PO Box 7876 Madison WI 53707-7876
(608)261-7578 (800)452-3328 www.wdfi.org Licensing.

ADMINISTRATION, WI DEPT OF

Administration, WI Dept. of
101 E Wilson St 8th Fl Madison WI 53702
1-800-362-4242 doa.wi.gov Government Services.

ADOPTION

Children & Families, WI Dept. of
201 E Washington Ave 2nd Fl PO Box 8916 Madison WI 53708-8916
(608)261-0690 dcf.wi.gov dcfadoption@wi.gov General Information.

ADVANCE FEE LOANS

Financial Institutions, WI Dept. of
201 W Washington Set 500 PO Box 7876 Madison WI 53707-7876
(800)452-3328 (608)266-7578 www.wdfi.org Wisconsin Law requires loan companies to register with WDFI.

ADVERTISING

(SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911
(800)422-7128 (608)224-4976 datcp.wi.gov DATCPHotline@wi.gov General inquiries & complaints. Wis. Stat.§ 100.18.

Federal Trade Commission, US (FTC)
600 Pennsylvania Ave NW Washington DC 20580
877-FTC HELP 877-438-4338 www.ftc.gov Consumer line. (9 a.m. – 5 p.m. M-F ET).
AEROSOLS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800)422-7128 Dangerous pesticides.
PO Box 8911 datcp.wi.gov Product safety.
Madison WI 53708-8911 DATCPHotline@wi.gov

AGING
(SEE ALSO ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of
Consumer Protection Hotline
2811 Agriculture Dr (800)422-7128 General consumer issues.
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wi.gov

Agriculture, US Dept. of (USDA)
1400 Independence Ave SW (202)720-2791 (M – F 8:30 am – 5:00 pm ET).
Washington DC 20250 www.usda.gov

AIDS

CDC-National Prevention Information Network
PO Box 6003 (800)458-5231 Publications available.
Rockville MD 20849-6003 www.cdcnpin.org (9 am – 6 pm M-F ET) Answer questions
info@cdcpin.org regarding aids and sexually transmitted
diseases.

Resource Center of Wisconsin
Aids Line
820 N Plankinton (800)334-2437
PO Box 510498 (800)232-4636
Milwaukee WI 53203 (414)273-2437
www.irc-wisconsin.org
irc-wisconsin@arow.org

Health, WI Dept. of
1 W Wilson St (800)991-5532
Madison WI  53703 (608)267-6875
dhs.wi.gov
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<td><strong>Safety and Professional Services, WI Dept. of Division of Industry Services</strong></td>
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<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608)266-2112</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
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<tr>
<td>800 Independence Ave SW</td>
<td>(800)322-7873</td>
</tr>
<tr>
<td>Washington DC 20591</td>
<td>(866)835-5322</td>
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<td><a href="http://www.faa.gov">www.faa.gov</a></td>
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<td><strong>Transportation Security Administration, US (TSA)</strong></td>
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<tr>
<td>601 S 12th St</td>
<td>(866)289-9673</td>
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<tr>
<td>Arlington VA 20598</td>
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<td></td>
<td><a href="http://www.tsa.gov">www.tsa.gov</a></td>
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<td><a href="mailto:TSA-con-tactcenter@tsa.dhs.gov">TSA-con-tactcenter@tsa.dhs.gov</a></td>
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<td>Service related issues regarding airplanes and publications Airline service concerns (first contact the airline).</td>
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<td>1200 New Jersey Ave SE</td>
<td>(202)366-2220</td>
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<td>Washington DC 20590</td>
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<td><a href="http://www.dot.gov/airconsumer">www.dot.gov/airconsumer</a></td>
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<td>(800)422-7128</td>
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<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
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<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fare Comparison</strong></td>
<td>Check lowest round trip on fares between airports.</td>
</tr>
<tr>
<td>18111 Preston Rd Set 800</td>
<td>farecompare.com</td>
</tr>
<tr>
<td>Dallas TX 75252</td>
<td></td>
</tr>
</tbody>
</table>
**ALCOHOL**

**Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)**

<table>
<thead>
<tr>
<th>Field Office</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison Field Office</td>
<td>(608)441-5050</td>
<td><a href="http://www.atf.gov">www.atf.gov</a></td>
<td>Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.</td>
</tr>
<tr>
<td>Revenue, WI Dept. of</td>
<td>(608)266-6757</td>
<td><a href="http://www.revenue.wi.gov">www.revenue.wi.gov</a></td>
<td>Alcohol &amp; tobacco law enforcement. Beverage &amp; cigarette tax enforcement.</td>
</tr>
<tr>
<td>Treasury, US</td>
<td>(866)927-2533</td>
<td><a href="http://www.ttb.gov">www.ttb.gov</a></td>
<td>Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.</td>
</tr>
<tr>
<td>Health, WI Dept. of</td>
<td>(608)266-2717</td>
<td><a href="http://dhs.wi.gov">dhs.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)**

**Consumer Protection**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>601 E St NW, Washington DC 20049</td>
<td>(888)687-2277</td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
<td>Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.</td>
</tr>
</tbody>
</table>
AMUSEMENT RIDES

Safety and Professional Services, WI Dept. of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswi.gov
Registration.

ANIMALS

Safety and Professional Services, WI Dept. of
Veterinary Examining Board
1400 E Washington Ave
PO Box 8935
Madison WI 53708
(877)617-1565
(608)266-2112
dspswi.gov
Animal technicians and veterinarians licensed. Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4872
datcp.wi.gov
Health, breeders, paper mills humane complaints. Import and Transfer CWD, Johne's Disease, household & exotic Pets.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4542
datcp.wi.gov
Pet food labels.

Agriculture, Trade and Consumer Protection, WI Dept. of
Division of Food Safety
Meat Safety & Inspection Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4726
datcp.wi.gov
Meat Safety & Inspection, Licensing, labeling & standards.

ANNUITIES

Commissioner of Insurance, Office of the
125 S Webster St
PO Box 7873
Madison WI 53707-7873
(800)236-8517
(608)266-0103
(608)266-3585
ociwisconsin.gov
ocicomplaints@Wisconsin.gov
Complaints.
### ANTI-TRUST

**Justice, WI Dept. of**  
*Criminal Litigation & Antitrust Unit & Consumer Protection*  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608)266-1447  
doj.wi.gov

Anti-trust questions.

### ANTIQUE SHOPS

*(SEE ALSO PAWN SHOPS)*

### APPLIANCES

*(SEE ALSO CONSUMER ACTION PANELS (CAPS))*

**Administration, WI Dept. of**  
*Division of Energy Services*  
101 E Wilson St 10th Fl  
PO Box 7864  
Madison WI 53707-7864  
(608)266-8234  
(866)267-3680  
doa.state.wi.us  
homeenergyplus.gov

Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.

**Agriculture, Trade and Consumer Protection, WI Dept. of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

Sales and repairs.

**Focus on Energy**  
1 S Pickney St Set 340  
Madison WI 53703  
(800)762-7077  
www.focusonenergy.com

(9 am - 5 pm M-F).  

### APPRAISERS (REAL ESTATE)

**Safety and Professional Services, WI Dept. of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(608)266-2112  
(877)617-1565  
datcp.wi.gov  
dsps@wi.gov

Licensing.  
General and residential real estate only.  
Complaints.
ARBITRATION - AUTOMOBILES
Better Business Bureau
Wisconsin Autoline
10019 W Greenfield Ave
Milwaukee WI 53214
(800)955-5100
Automobiles only, 9-5 pm CT.
bbb.org

ARCHITECTS
Safety and Professional Services, WI Dept. of
Architects, Professional Engineers, Designers & Land Surveyors Examining Board
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dsps.wi.gov
dsp@wi.gov
To receive licensing application materials. Includes architectural and engineering corporations. Complaints.

ARSON
Justice, WI Dept. of
Division of Criminal Investigation
Arson Bureau
17 W Main St 5th Fl
Madison WI 53703
(608)266-1671
(800)362-3005
doj.wi.gov
Wisconsin Arson Tipline. Anonymous tips.

ASBESTOS
Health Services, WI Dept. of
Division of Public Health Asbestos & Lead Section
1 W Wilson Rm 139
PO Box 2659
Madison WI 53703-2659
(608)261-6876
(608)261-6876
dhs.wisconsin.gov/lead
dhs.wisconsin.gov/asbestos
Certification & training.

ASSESSMENTS
SEE ALSO PROPERTY ASSESSMENTS

ASSISTED LIVING FACILITIES
Health Services, WI Dept. of
Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969
(608)266-8481
dhs.wi.gov
License and regulation.

ATCP
SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
ATHLETICS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

Business practices.
Equipment safety.

ATTORNEYS

Lawyer Regulation, Office of
110 E Main St Set 315
Madison WI 53703-3383
(877)315-6941
(608)267-7274
wicourts.gov/olr

Competency, misconduct.

Lawyer Referral & Information
5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158
(800)362-9082
(608)257-4666
www.wisbar.org

Answers simple legal questions.
Referrals to private attorneys in geographic areas.

State Bar of Wisconsin
5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158
(608)257-3838
(800)728-7788
www.wisbar.org
www.legalexplorer.com

Verification of attorney's license.

Fee Arbitration
5302 E Park Blvd
Madison WI 53718
(608)257-3838
www.wisbar.org

Fee disputes.

ATTORNEY GENERAL

(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)
## ALL-TERRAIN VEHICLES (ATV)
(SEE ALSO RECREATIONAL VEHICLES)

### Natural Resources, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email Addresses</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608)266-2621</td>
<td>dnr.wi.gov</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td>(888)936-7463</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
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</tbody>
</table>

### Agriculture, Trade & Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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### AUCTION

### Transportation, WI Dept. of

**Bureau of Vehicle Services**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email Addresses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealers &amp; Agent Section</td>
<td>(608)266-1425</td>
<td><a href="mailto:dealers.dmv@dot.wi.gov">dealers.dmv@dot.wi.gov</a></td>
</tr>
<tr>
<td>4802 Sheboygan Ave Rm 201</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7909</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7909</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Ruled by city ordinance, contact city clerk. MVD auction dealer license information. Complaint Hotline against dealers.

### Safety and Professional Services, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email Addresses</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608)266-2112</td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
</tr>
</tbody>
</table>

Auctioneers licensing.

### AUDIOLOGISTS

### Safety and Professional Services, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email Addresses</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608)266-2112</td>
<td><a href="mailto:dsps@wi.gov">dsps@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

License information, rules & practice questions, number of complaints.
**AUTO REPAIR**

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
ATCP 132 – Does not apply to semi-tractor trailers.

**Better Business Bureau**
10019 W Greenfield Ave  
Milwaukee WI 53214  
(800)955-5100  
(800)273-1002  
(414)847-6000  
www.wisconsin.bbb.org  
Autoline program, out of court settlement, arbitration.

**AUTO SAFETY**

**National Highway Traffic Safety**
US Dept. of Transportation  
1200 New Jersey Ave SE  
Washington DC 20590  
(800)424-9393  
(888)327-4236  
www.nhtsa.gov safecar.gov  
safecar.gov  
Vehicle Safety Hotline.  
Report vehicle safety defects. For vehicle recall information, leave make, model, and year of car. They send forms.

**Center for Auto Safety**
1825 Connecticut Ave NW  
Set 330  
Washington DC 20009-5708  
(202)328-7700  
www.autosafety.org  
complaints@autosafety.org  
No phone calls - consumer must write (handle manufacturer defect complaints).
Transportation, WI Dept. of
Division of Motor Vehicle,
Dealers & Agent Section
4802 Sheboygan Ave Rm 201
PO Box 7909
Madison WI 53707-7909
(608)266-1425
dot.wi.gov
dealers.dmv@dmv.wi.gov


Motor Vehicle Division
(608)266-1466
(608)266-3041
(800)242-7510
(608)266-2353
(608)261-2583


DOT-Milwaukee
(414)266-1084
(800)242-7510

Vehicle emission. Inspection program.

DOT-Milwaukee
DOT-Green Bay
(262)494- 5734
### AUTOMOBILES CONTINUED

#### Agriculture, Trade and Consumer Protection, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>

#### Financial Institutions, WI Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Set 500, Madison WI 53703</td>
<td>(800)452-3328, (608)264-7969</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>Credit sales (financing); questions re: terms of leases.</td>
</tr>
</tbody>
</table>

#### Commissioner of Insurance, Office of the

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster, PO Box 7873, Madison WI 53707-7873</td>
<td>(800)236-8517, (608)266-0103</td>
<td><a href="http://oci.wi.gov">oci.wi.gov</a></td>
<td>Rustproofing companies must be registered; extended warranties through private companies.</td>
</tr>
</tbody>
</table>

#### Transportation, US Dept. of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>

#### Center for Auto Safety

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
</table>
AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

**Chrysler Group Customer Care**

PO Box 21-8004  
Auburn Hills MI 48321-8004  
(800)247-9753 (800) CHRYSLER  
General customer relations.

---

**Ford Motor Customer Service**

16800 Executive Plaza Dr  
PO Box 6248  
Dearborn MI 48126  
(800)392-3673  
www.ford.com  
Customer assistance and Consumer Appeals Board (Contact dealership first).

---

**General Motors Corp**

**Consumer Enthusiasm**

GM Building Set L1  
300 Renaissance Center  
Detroit MI 48265  
(313)556-5000  
www.gm.com  
Customer assistance.

---

**Chevrolet (GEO) Motor Division**

PO Box 33136  
Detroit MI 48323-5136  
(800)222-1020  
www.chevrolet.com  
Customer assistance  
(Contact dealership first).

---

**Pontiac Motor Division**

**Customer Assistance Center**

PO Box 33172  
Detroit MI 48232  
(800)762-2737  
www.pontiac.com

---

**Oldsmobile Motor Division**

**Customer Assistance Network**

PO Box 33171  
Detroit MI 48232-5171  
(800)442-6537

---

**Buick Motor Division**

**Customer Assistance**

PO Box 33136  
Detroit MI 48232-5136  
(800)521-7300  
www.oldsmobile.com

---

**Cadillac Motor Car Division**

**Customer Assistance**

PO Box 33169  
Detroit MI 48232-5169  
(800)458-8006  
www.cadillac.com
<table>
<thead>
<tr>
<th>AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING CONTINUED</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GMC Customer Assistance Center</strong></td>
</tr>
<tr>
<td>PO Box 33172</td>
</tr>
<tr>
<td>Detroit MI 48232-5172</td>
</tr>
<tr>
<td>(800)462-8782</td>
</tr>
<tr>
<td><a href="http://www.gmc.com">www.gmc.com</a></td>
</tr>
</tbody>
</table>

| **GM of Canada**                                         |
| 1908 Colonel Sam Dr                                       |
| Oshawa Ontario                                            |
| Canada L1H                                                |
| (800)263-3777                                            |
| Canadian customer assistance.                             |

| **Center for Auto Safety**                               |
| 1825 Connecticut Ave NW Set 330                          |
| Washington DC 20009-5708                                  |
| (202)328-7700                                            |
| www.autosafety.org                                       |
| Policy adjustments (hidden warranties). Consumer should call area manufacturer's office NOT the dealership or CAS. |

| **National Institute for Automotive Service Excellence (ASE)** |
| 101 Blue Seal Dr SE Set 101                               |
| Leesburg VA 20175                                         |
| (703)669-6600                                             |
| (800)390-6789                                            |
| www.ase.com                                               |
| To find ASE blue seal facility and car care tips.         |

| **CARFAX Inc**                                           |
| 5860 Trinity Pkwy Set 600                                |
| Centerville VA 20120                                     |
| carfax.com                                               |
| Check a car’s title history.                             |
| Requires a one-time charge.                              |
### BABY EQUIPMENT

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Datcp.wi.gov</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Safety.**

### BAD CHECKS

**Wisconsin Sherriffs and Deputy Sherriffs Association**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web: <a href="http://www.wsdsa.org">www.wsdsa.org</a></th>
<th>Directory of all Sherriffs, Deputy Sherriffs and local county District Attorney’s For list of District Attorney’s. Enforcement of the Wis. “Worthless Check Statute 943.24”.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 145</td>
<td>(715)723-7173</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chippewa Falls WI 54729-0145</td>
<td></td>
<td>wsdsa.org/directory.php</td>
<td></td>
</tr>
</tbody>
</table>

### BADGER CARE PLUS

**Health Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Datcp.wi.gov</th>
<th>ACCESS.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(800)362-3002</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608)266-1865</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>dhs.wi.gov</td>
<td>ACCESS.wi.gov</td>
</tr>
</tbody>
</table>

**Member Services**

(M-F 8 am - 6 pm).

To apply in person, contact county or tribal agency.

To apply online.

**Health insurance for children.**

### BAIT AND SWITCH ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
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<th>Email</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

**Fraudulent Advertising, Wis. Stats. § 100.18.**

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### BANKRUPTCY

**Bankruptcy Courts, US**  
**Eastern District (Milwaukee)**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Courthouse &amp; Federal Bldg, 517 E Wisconsin Ave Rm 126, Milwaukee WI 53202</td>
<td>(414)297-3291, (866)222-8029</td>
<td>All district offices can give information and names of companies that have gone bankrupt. Consumers can file proof of claims against bankrupt companies (company owes consumer money).</td>
</tr>
</tbody>
</table>

**Bankruptcy Courts, US**  
**Western District (Madison)**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Courthouse, 120 N Henry Rm 340, PO Box 548, Madison WI 53701</td>
<td>(608)264-5178, (800)743-8247</td>
<td>Clerk's office- Madison (8 am – 4:30 pm).</td>
</tr>
</tbody>
</table>

**Bankruptcy Courts, US**  
**Western District (Eau Claire)**

<table>
<thead>
<tr>
<th>Details</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Courthouse, 500 Barstow St Rm 100, PO Box 5009, Eau Claire WI 54702-5009</td>
<td>(715)839-2980, (800)743-8247</td>
<td><a href="http://www.wiwb.uscourts.gov">www.wiwb.uscourts.gov</a></td>
</tr>
</tbody>
</table>

### BANKS

**Financial Institutions, WI Dept. of**

<table>
<thead>
<tr>
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<th>Notes</th>
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</thead>
</table>
| 201 W Washington Set 500, PO Box 8041, Madison WI 53708-8041           | (800)452-3328, (608)264-7969, (608)261-7578 | www.wdfi.org General referrals. Jurisdiction:  
- Licensing & supervisory power over various lending agencies.  
- Regulatory authority under the collateral loan law, the discount loan law and small loan law.  
- Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies.  
- Regulatory authority over state banks.  
- Administrator of the Wisconsin Consumer Act.. |
BANKS CONTINUED

**Consumer Financial Protection Bureau**

PO Box 4503  
Iowa City IA 52244  
(855)411-2372  
www.consumerfinance.gov  
omfp@consumerfinance.gov  
Educate, enforce and study of Federal consumer financial protection laws.  
Complaints.

**Federal Deposit Insurance Corporation (FDIC)**

550 17th St NW  
Washington DC 20429  
(877)275-3342  
www.fdic.gov  
insurance-research@fdic.gov  
(8 am – 8 pm ET) Refer for general consumer information on:  
• state chartered banks that are not members of Federal Reserve.  
• Deposit insurance.  
• How to obtain financial reports of FDIC insured institutions.  
• Failure of financial institutions.  
• Compliance or civil rights matters.

**Federal Reserve Consumer Help**

PO Box 1200  
Minneapolis MN  55480  
(888)851-1920  
www.federalreserveconsumerhelp.gov  
Complaints against banks.

**Comptroller of the Currency, US Office of the (OCC)**

*Customer Assistance Group*  
1301 McKinney St Set 3450  
Houston TX 77010  
(713)336-4301 FAX  
(800)613-6743  
www.helpwithmybank.gov  
Charter/supervise national banks.  
(Handle all complaints against national banks for every state).

BARBERS

**Safety and Professional Services, WI Dept. of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877)617-1565  
(608)266-2112  
dsps.wi.gov  
dbps@wi.gov  
Examining Board.  
Number of complaints.

BASEMENT WATERPROOFING

**Agriculture, Trade and Consumer Protection, WI Dept. of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4953  
datcp.wi.gov  
DATCPHotline@wi.gov  
Chapter ATCP 133 “Basement Waterproofing - Unfair Trade Practices.”

BATHROOM FACILITIES (PUBLIC)

**Safety and Professional Services, WI Dept. of**

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
BEAUTY SALONS

(SEE ALSO COSMETOLOGY)

BED AND BREAKFAST

(SEE ALSO ENVIRONMENTAL SANITATION)

BETTER BUSINESS BUREAU

Wisconsin Main Office
10019 W Greenfield Ave
Milwaukee WI 53214
(800)273-1002
(414)847-6000
www.bbb.org

Toll free for Wisconsin residents &
In-state Autoline arbitration complaints
Complaints Inquiries (outside
Milwaukee).

Better Business Bureau
NE Wisconsin Regional Office
1047 N Lyndale Dr Set 1A
Appleton WI 54914
(920)734-4352
www.bbb.org

Better Business Bureau
SW Wisconsin Regional Office
2702 International Ln Set 112
Madison WI 53704
(608)268-2221
www.wisconsin.bbb.org

Council of Better Business Bureau Inc
3033 Wilson Blvd Set 600
Arlington VA 22201
(703)276-0100
www.bbb.org

For phone numbers and addresses of
BBB’s in US and Canada go to
www.bbb.org/bbb-locator. Information
on non-profit organizations, Business
Hotline, (Membership direct line).

BEVERAGE LICENSING

Revenue, WI Dept. of
PO Box 8900
Madison WI 53708
(608)261-6435
revenue.wi.gov

Wholesale beverage licensing.

Wisconsin Department of Agriculture, Trade
and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
BICYCLES

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

BID-RIGGING

(SEE ALSO ANTI-TRUST) BINGO

BINGO

(SEE ALSO CONTESTS)

Administration, WI Dept. of
Division of Gaming
3319 W Beltline Hwy 1st Fl
PO Box 8979
Madison WI 53708-8979
(608)270-2530
(608)270-2555
doa.wi.gov/gaming

BIRTH CERTIFICATES

Vital Records, WI Office of
PO Box 309
Madison WI 53701
(608)266-1371
(608)266-1373
dhs.wi.gov/vital records

To speak with representative.
Information on marriage, death, & birth certificates.

BLIND & VISUALLY IMPAIRED

Health Services, WI Dept. of
Bureau of Blind Services
1 W Wilson St Rm 558
PO Box 7851
Madison WI 53707-7851
(608)266-5641
(888)879-0017
dhs.wi.gov/blind

Services for the blind.

BOATS, LICENSING AND SAFETY

Natural Resources, WI Dept. of
Boat Safety Unit
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(608)266-2621
(888)936-7463
dnr.wi.gov
(608)266-0859
Boat licensing & titling section (Do not license dealers or marinas) (ATV and snowmobile registration).

Law enforcement and marine investigations.

**Boat Owners, US Association of the**
880 S Pickett St Alexandria VA 22304-4606 (800)395-2628 www.boatus.com

Boat repair disputes. Contact private attorney or go to Small Claims Court.

**BODY PIERCING**

**Health Services, WI Dept. of**
PO Box 2659 Madison WI 53701-2659 (608)266-2835 dhs.wi.gov

Wis. Stats. § 252.24.

**BONDS**

*(SEE ALSO SECURITIES)*

**BOOKS**

**Agriculture, Trade and Consumer Protection, WI Dept. of**
2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911 (800)422-7128 (608)224-4976 datcp.wi.gov DATCPHotline@wi.gov

Sales.

**Postal Inspector/US Post Office**
(877)876-2455

Pornography (PS Form 1500).

**BOTTLED WATER**

*(SEE ALSO SODA WATER BEVERAGE)*

**BOXING**

**Safety and Professional Services, WI Dept. of**
1400 E Washington Ave PO Box 8935 Madison WI 53708-8935 (877)617-1565 (608)266-2112 dsps.wi.gov dsps@wi.gov

Licensing.

Number of complaints.

**BREAST IMPLANTS**

**Food & Drug Administration, US**

*Breast Implant Info Line*
# Resource and Referral Information

## Medical Device Information

10903 New Hampshire Ave  
Silver Spring MD 20993  
(888)463-6332  
(301)827-4573  
www.fda.gov

## Brokers

**Financial Institutions, WI Dept. of**  
*Securities Division*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave 3rd Fl, PO Box 1768, Madison WI 53703-1768</td>
<td>(800)472-4325, (608)266-1064</td>
<td>Investments &amp; Securities. Licenses stock brokers, dealers in securities.</td>
</tr>
</tbody>
</table>

## Budget Counseling

**Financial Institutions, WI Dept. of**  

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8041, Madison WI 53708-8041</td>
<td>(800)452-3328, (608)264-7969</td>
<td>WI Consumer Act, Ch. 421-427 regulate consumer credit transactions. Check local telephone book yellow pages under: • budget counseling. • credit counseling. • credit repair. Call County Social Services.</td>
</tr>
</tbody>
</table>

## Building Codes/Inspectors

**Rental Unit Inspections**

Contact City Clerk’s Office.

**Safety and Professional Services, WI Dept. of**  

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave, PO Box 8935, Madison WI 53708</td>
<td>(608)267-5113, (608)267-9566 FAX</td>
<td>New construction only</td>
</tr>
</tbody>
</table>

**Neighborhood Services, Dept. of**  
*City of Milwaukee*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>841 N Broadway 1st Fl, Milwaukee WI 53221</td>
<td>(414)286-2268, (414)286-3441</td>
<td>Building inspection, sanitation issues, pests.</td>
</tr>
</tbody>
</table>

## Bungee Jumping

**Safety and Professional Services, WI Dept. of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave, PO Box 8935, Madison WI 53708-8935</td>
<td>(608)266-3151, (608)266-1234</td>
<td>Inspection.</td>
</tr>
</tbody>
</table>
BURGLAR ALARMS

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800)422-7128
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wi.gov

BUSINESS AND BUSINESS OPPORTUNITIES

(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)

Agriculture, Trade and Consumer Protection, WI Dept. of
2811 Agriculture Dr (800)422-7128
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wi.gov

• Brochure: Fraud Against Business.
• Fact Sheet: Business opportunities (multi-level marketing), has statute attached.
• FTC Brochure: Franchise and business opportunities.

Inspector General, Office of
US Dept. of Commerce – Hotline
1401 Constitution Ave NW (800)424-5197
Washington DC 20230 (202)482-4661
www.oig.doc.gov

• Prevents unfair foreign trade competition.
• Social & economic statistics and analyses for businesses and governments.
• Assists in growth of minority businesses.
• Assists in domestic economic development.
• Grants patents & registers trademarks.

State Bar of Wisconsin
PO Box 7158 (800)940-7232
Madison WI 53708 www.wisconsinsbdc.org

Business helpline.

Small Business Administration, US
409 3rd St SW (800)659-2955
Washington DC 20416 (800)827-5722
www.sba.gov

Disaster Loans.
Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

Small Business Administration, US (WI)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## Resource and Referral Information

### Small Business Development Center
- Address: 432 N Lake St Rm 423, Madison WI 53706
- Phone: (608)263-7794, (800)940-7232
- Website: wisconsinsbdc.org
- "Starting a Business" brochure.

### Wisconsin Small Business Administration
- Address: 740 Regent St Ste 204, Madison WI 53715
- Phone: (608)441-5261
- Website: www.sba.gov
- (8 am – 4:30 pm M-F) Has prepared info to mail.

## Business Permits

### Wisconsin Business AnswerLine
- Address: 975 University Ave Ste 3260, Madison WI 53706
- Phone: (608)263-7680, (800)940-7232
- Website: www.wisconsinsbdc.org
- Help line. Referrals to proper agency. Info for licenses and permits. Tax requirements and employer requirements.

## Busing-School

### Wisconsin School Bus Association
- Address: 1015 Erie Ave, Sheboygan WI 53081
- Phone: (920)457-7008
- General information.

### Public Instruction, WI Dept of
- Address: 125 S Webster St, Madison WI 53707-7841
- Phone: (608)266-2146
- Website: dpi.wi.gov
- Not a consumer hotline; consumers should contact local school board.

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
BUYING CLUBS (FUTURE SERVICE PLANS)
(SEE ALSO LEASES – CONSUMER GOODS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128
PO Box 8911     (608)224-4976
Madison WI 53708-8911  datcp.wi.gov
Wis. Stats. Ch. 136.

BUY ONE, GET ONE FREE
(SEE ALSO COMPARATIVE PRICE ADVERTISING)
RESOURCE AND REFERRAL INFORMATION

CABLE TV
(SEE ALSO WIRELESS CABLE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

CAMP GROUNDS

Health Services, WI Dept of
Food Safety & Recreation
1 W Wilson St
Madison WI 53703
(608)266-2835
dhs.wi.gov

CANADA

Better Business Bureaus in Canada
(416)644-4936
www.bbb.org/bbb-locator
info@ottawa.bb.org

Consumer Affairs Offices in Canada

Industry Canada
235 Queen St
Ottawa, Ontario K1A 0H5
(343)291-3280
canlaw.com/credit/corpconsumerbureau.htm

Contact for consumer affairs across Canada.

CAP
(SEE ALSO CLIENT ASSISTANCE PROGRAM)

CAP’S (CONSUMER ACTION PANELS)
(SEE ALSO APPLIANCES)

AUTOCAP (Effective 1995)
Auto Consumer Action Program
8400 Wespark Dr
McLean VA 22102
(703)821-7144
(602) 468-9707

Third party dispute program administered by State Automobile Dealers Assn.
Fax number for filing a complaint.
**CAPITOL POLICE, WI**

**Administration, WI Dept of**

*Capitol Police, WI*

Madison Headquarters  
State Capitol Bldg  
2E Main St Rm B2N  
Madison WI 53702  
(608)266-7700  
(608)266-8797  
Emergency.  
Non-emergency.

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**Administration, WI Dept of**

*Capitol Police, WI*

Milwaukee Headquarters  
819 N 6th St  
Milwaukee WI 53203

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**CAR**

*(SEE ALSO AUTOMOBILES)*

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**CAR SEATS**

*(SEE ALSO CHILD RESTRAINING SEATS)*

---

**CARNIVAL RIDES (AMUSEMENT RIDES)**

**Safety & Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(608)266-2112  
(877)617-1565  
dsps.wi.gov  
Inspections. Registration.

---

**CARPETING**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Carpets and Rugs – Safety.

---

**Carpet & Rug Institute**

**Consumer Information**  
PO Box 2048  
Dalton GA 30722-2048  
(706)278-3176  
www.carpet-rug.org  
Carpet & indoor air quality questions; can track down manufacturer of your carpet; have technical & consumer information on request. Is a trade association. No complaints but can refer you to a certified carpet inspector in area.
CASINO NIGHTS - (LAS VEGAS CASINO NIGHTS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Casino nights are illegal lotteries. Send brochure: Contests, sweepstakes, sales promotions. Enforced by DA.

CELLULOSE INSULATION

(SEE ALSO INSULATION)

CEMETERIES

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dsps.wi.gov
Salespersons and authorities.

CENSUS

Census Bureau, US
1111 W 22nd St Ste 400
Oak Brook IL 60523-1918
(800)865-6384
(630)288-9200
www.census.gov
chicago.regional.office@census.gov
Chicago Regional Office.

CERTIFICATE OF FREE SALE

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4736
datcp.wi.gov
Form to provide assurance that imported product has been inspected.

CHAIN DISTRIBUTORSHIPS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Ag Code 122 “Chain Distributorship Schemes.”
### RESOURCE AND REFERRAL INFORMATION

**CHAIN LETTERS**

*(SEE ALSO POSTAL INSPECTOR)*

**Chief Postal Inspector**

*US Postal Inspection Service*

<table>
<thead>
<tr>
<th>Attn: Mail Fraud</th>
<th>(877)876-2455</th>
<th>Law enforcement of postal service.</th>
</tr>
</thead>
<tbody>
<tr>
<td>433 W Harrison St Rm 3255</td>
<td><a href="http://www.postalinspectors.uspis.gov">www.postalinspectors.uspis.gov</a></td>
<td>Investigates theft and fraud of mail.</td>
</tr>
<tr>
<td>Chicago IL 60669-3255</td>
<td></td>
<td>Refer callers to Legislative Reference Bureau for copies of law.</td>
</tr>
</tbody>
</table>

**Local Post Office**

Check local telephone directory also.  

**CHAMBER OF COMMERCE**

**Greater Madison Chamber of Commerce (GMCC)**

<table>
<thead>
<tr>
<th>615 E Washington Ave</th>
<th>(608)258-8348</th>
<th>Listing of members. Links to businesses.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 71</td>
<td><a href="http://www.madisonchamber.com">www.madisonchamber.com</a></td>
<td>Links to visiting Madison.</td>
</tr>
<tr>
<td>Madison WI 53701</td>
<td><a href="mailto:info@madisonchamber.com">info@madisonchamber.com</a></td>
<td>Hrs. M-THR 8-4:30 FRI 8-3.</td>
</tr>
</tbody>
</table>

**Wisconsin Manufacturers & Commerce**

<table>
<thead>
<tr>
<th>501 E Washington Ave</th>
<th>(608)258-3400</th>
<th>State of WI Chamber of commerce and business trade association. Listing of members. Links to other chambers of commerce.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53703-2914</td>
<td><a href="http://www.wmc.org">www.wmc.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**CHARGEBACK**

*(SEE ALSO CREDIT CARDS)*

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
## CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ste 500</td>
<td>(608)267-1711</td>
<td>wdfi.org</td>
<td>Complaints. Each charity has to file an annual report with the Dept. of Financial Institutions detailing how its money is spent.</td>
</tr>
<tr>
<td>PO Box 8041</td>
<td></td>
<td><a href="http://www.wdfi.org/Charitable-Organizations/default.htm">www.wdfi.org/Charitable-Organizations/default.htm</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8041</td>
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### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
<td>Fraud &amp; Misrepresentation &quot;Fraud Against Business&quot; &quot;Contribution Requests.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
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</tbody>
</table>

### Justice, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 6th Fl</td>
<td>(608)266-3952</td>
<td>doj.state.wi.us</td>
<td>Charitable trusts and private foundation forms are kept on file.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
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</tbody>
</table>

### Better Business Bureau - Wisconsin

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee WI 53214</td>
<td>(414)847-600</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Internal Revenue Service (IRS)

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal Revenue Service</td>
<td>(877)829-5500</td>
<td><a href="http://www.irs.gov">www.irs.gov</a></td>
<td>List of legitimate charities and nonprofit groups.</td>
</tr>
<tr>
<td>Kansas City MO 64999</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## CHECK CASHING BUSINESS

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 500</td>
<td>(800)452-3328</td>
<td></td>
<td>General line for Wisconsin.</td>
</tr>
<tr>
<td>PO Box 8041</td>
<td>(608)264-7969</td>
<td></td>
<td>Consumer Act.</td>
</tr>
<tr>
<td>Madison WI 53708-8041</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
CHEMICALS, HAZARDOUS SUBSTANCES

Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau
Product Safety Division
2811 Agriculture Dr
Madison WI 53708
(800)422-7128
(608)224-945
datcp.wi.gov
datcpweightsandmeasures@wi.gov
Reporting of dangerous chemicals in household or other products and requests for information, referrals.

CHILD ABUSE

Children & Families, WI Dept of
201 E Washington Ave 2nd Fl
PO Box 8916
Madison WI 53708-8916
(608)266-1489
(608)266-6836 FAX
dcf.wi.gov
dfcps@wi.gov
Child abuse and neglect, laws and policies.

Workforce Development, WI Dept of
Equal Rights Division
201 E Washington Ave Rm A100
PO Box 8928
Madison WI 53708
(608)266-6860
dwd.wisconsin.gov
dhs.wisconsin.gov
Child labor laws.

County Social Services
Human Services, WI Dept of
1 W Wilson St
Madison WI 53701
dhs.wi.gov/areaadmin/hsd-programs.htm
Check your local telephone directory.

Children and Families, WI Dept of
Milwaukee Child Welfare
201 E Washington Ave, 2nd Fl
PO Box 8916
Madison WI 53708-8916
(414)343-5500
dcfmilwaukeechildwelfare@wisconsin.gov

# RESOURCE AND REFERRAL INFORMATION

## CHILD CARE

**Children & Families, WI Dept of Early Care & Education**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave Rm B205</td>
<td>(608)266-9314</td>
<td>dcf.wi.gov</td>
</tr>
<tr>
<td>PO Box 8916</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8916</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Day Care Centers – Licensing Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county.

<table>
<thead>
<tr>
<th>Phone</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(877)302-FRAUD</td>
<td>Fraud.</td>
</tr>
</tbody>
</table>

## CHILD FIND PROGRAM (FINGERPRINTING)

**National Child Identification Program**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>4700 Bryant Irvin Ct Ste 301</td>
<td>(972)934-2211</td>
<td><a href="http://www.childidprogram.com">www.childidprogram.com</a></td>
</tr>
<tr>
<td>Fort Worth TX 76107</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.

## CHILD LABOR

**Workforce Development, WI Dept of Equal Rights Division**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>(608)266-6860</td>
<td>dwd.wi.gov</td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8928</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Minors age 11-17.

<table>
<thead>
<tr>
<th>Phone</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(414)227-4384</td>
<td>Milwaukee area.</td>
</tr>
<tr>
<td>(414)227-4981Fax</td>
<td>Email: <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td><a href="mailto:erinfo@dwd.wi.gov">erinfo@dwd.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**Workforce Development, WI Dept of Milwaukee Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>819 N 6th St Rm 723</td>
<td>(414)227-4384</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI 53203</td>
<td>(414)227-4981Fax</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:erinfo@dwd.wi.gov">erinfo@dwd.wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Minors age 11-17.
### CHILD RESTRAINING SEATS

**Transportation, WI Dept of**  
*Motor Vehicle Division*  
4802 Sheboygan Ave  
Madison WI 53707  
(866)511-9467  
(608)266-0550  
dot.wi.gov  
Wisconsin information – not for safety.  
See: WI Info Network for Safety.

**Transportation, US Dept of**  
*Consumer Service*  
1200 New Jersey Ave SE  
Washington DC 20590  
(800)424-9393  
(888)327-4236  
www.nhtsa.dot.gov  
nhtsa.webmaster@dot.gov  
Car seat safety.

**Wisconsin Info Network for Safety (WINS)**  
52 Sunset Blvd  
Stevens Point WI 54481  
(866)511-9467  
www.wcpsa.com  
wins@wcpsa.com  
DOT funded Provides information on car safety seats and other child transport questions/laws.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
*Product Safety*  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-5178  
datcp.wi.gov  
DATCPHotline@wi.gov  
Product safety. ATCP 139.

**Consumer Product Safety Commission, US**  
4330 E West Hwy  
Bethesda MD 20814  
(301)504-7923  
(800)638-2772  
www.cpsc.org
CHILD SUPPORT

Workforce Development, WI Dept of
Bureau of Child Support
201 E Washington Ave
PO Box 7946
Madison WI 53707-7946
(608)266-9909
dwd.wi.gov
Interstate locator.

Children and Families, WI Dept of
Child Support Bureau
201 E Washington Ave
Madison WI 53703
(608)266-9909
dcf.wi.gov
bcfsinfo@wisconsin.gov
Assists parents get court orders for financial & medical support for their children. Also enforces those orders when needed and makes sure all money collected is paid out.

County Family Court Commissioner Economic Assistance
Economic Assistance
dcf.wisconsin.gov/bcs/agencylist.htm
Local child support agency link.

CHILDREN AND FAMILIES, WI DEPT OF

Children and Families, WI Dept of
201 E Washington Ave
Madison WI 53703
(608)267-3905
dcf.wisconsin.gov
Child welfare, child support, foster care and adoption early care & education

CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswi.gov
Brochure available which explains what a chiropractor is and does; licensing requirements; and complaint procedures. Number of complaints.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Billing problems.
CHRISTMAS DECORATIONS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128 Dangerous, ATCP 139.
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
Datcphotline@wi.gov

CIGARETTE SALES

Revenue, WI Dept of
Cigarette & Tobacco Division
2135 Rimrock Rd (608)266-8970 Inquiries regarding cigarette & tobacco taxation.
PO Box 8933 revenue.wi.gov
Madison WI 53708-8933

CIVIL LIBERTIES

American Civil Liberties Union of Wisconsin
207 E Buffalo St Ste 325 (414)272-4032 Hours. 9:00 am – 5:00 pm.
Milwaukee WI 53202-5774 www.aclu-wi.org

Civil Rights, City of Madison Dept of
210 ML King Jr Blvd Rm 523 (608)266-4910 Hours: M – F 8 am – 4:30 pm.
Madison WI 53703 cityofmadison.com/dcr
dcr@cityofmadison.com

CLASS ACTIONS (PRIVATE LAWSUITS)

Classaction.org

CLEANING PRODUCTS (HOUSEHOLD)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128 Complaints.
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
Datcphotline@wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
Wisconsin Clean Sweep
2811 Agriculture Dr (608)224-4545 Disposal of ag chemicals, hazardous household chemicals.
PO Box 8911 datcpcsweep@wi.gov
Madison WI 53708-8911
CLIENT ASSISTANCE PROGRAM (CAP)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Ag Development
Client Assistance Program
2811 Agriculture Dr
Madison WI 53708
(800)362-1290
(608)224-5071
(608)224-5069 Fax
Information referral and client advocacy on vocational or independent living.

CLOTHING

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Flammable, labels.

COBRA ACT

Labor, US Dept of
Employee Benefit Security Administration
200 Constitution Ave NW
Rm N5619
Washington DC 20210
(202)219-8776
(312)353-0900
www.dol.gov
National number.
Wisconsin claims through the Illinois regional office.

COLLECTION AGENCIES PRACTICES

Financial Institutions, WI Dept of
PO Box 8041
Madison WI 53708-8041
(800)261-9555
(800)452-3328
(608)264-7969
www.wdfi.org
Collection agencies inquiries. Collection calls, consumer tips, prohibited practices.

COLLEGE – TECHNICAL

(SEE ALSO TECHNICAL COLLEGES)

COMMODITIES

Commodities Futures Trading Commission, US
525 W Monroe St Ste 1100
Chicago IL 60661
(312)596-0700
(312)596-0716 Fax
www.cftc.gov
Regulatory agency.
## COMMUNICATION

(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

**Federal Communication Commission (FCC)**  
445 12th St SW  
Washington DC 20554  
(888)225-5322  
www.fcc.gov

Consumer Center, complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.

## COMMUNITY COLLEGES

**Wisconsin Technical College System Board**  
4622 University Ave  
Madison WI 53705  
(608)266-1207  
www.wtcsystem.edu

Approval board accreditations.

## COMMUNITY ADVOCATES

**Community Advocates**  
728 N James Lovell St  
Milwaukee WI 53223  
(414)449-4777  
http://communityadvocates.net

Advocacy services for families & individuals to meet basic needs.

## COMPARATIVE PRICE ADVERTISING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
Trade Bureau  
2811 Agriculture Dr  
Madison WI 53708-8911  
(608)224-4925  
(608)224-4989  
datcp.wi.gov

ATCP 124.

## COMPTROLLER OF THE CURRENCY, US OFFICE OF THE

**Comptroller of the Currency, Office of the**  
Customer Assistance Group  
1301 McKinney St Ste 3450  
Houston TX 77010  
(800)613-6743  
713-336-4301 FAX  
helpwithmybank.gov

M/F 7:00 am - 7:00 pm. Complaints against national banks or federal savings.

## COMPUTER DATING SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
CONDEMNATION

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877)617-1565  Eminent domain/ condemnation in
PO Box 8935  (608)266-2112  government projects/ relocation
Madison WI 53708-8935  dsps.wi.gov  assistance.

CONDOMINIUMS

(SEE ALSO TIMEShaRES, REAL ESTATE, OR I NVESTMENTS & SECUrITIES)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Wis. Stats. § 703 -Condominium,
PO Box 8911  (608)224-4976  Wis. Stats. § 707 Timeshare. Contact
Madison WI 53708-8911  datcp.wi.gov  an attorney for legal advice.
DATCPHotline@wi.gov

CONSUMER ACT, WISCONSIN

Financial Institutions, WI Dept of
201 W Washington Ste 500  (800)452-3328  General inquiries.
PO Box 8041  www.wdfi.org
Madison WI 53708-8041

CONSUMER ACTION HANDBOOK

National Contact Center
US General Services Administration
Office of Citizen Services & Innovative Technologies
1800 F St NW  (800)333-4636  Handbook provides a consumer.
Washington DC  20405  usa.gov/consumer  assistance directory and public resources
and contact information.
CONSUMER EDUCATION

Public Instruction, WI Dept of
125 S Webster St
PO Box 7841
Madison WI 53707-7841
(800)243-8782
(608)266-2188
(800)441-4563
dpi.wi.gov

Agriculture, Trade and Consumer Protection WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Fact sheets & publications.

Federal Information Center, US
US General Services Administration
Office of Citizen Services & Innovative Technologies
1800 F St NW
Washington DC 20405
(800)688-9889
www.usa.gov
Answer questions about programs of any federal agency. How to get Visa or passport information.

CONSUMER ORGANIZATIONS - WISCONSIN

Center for Consumer Affairs
University of Wisconsin Milwaukee
161 W Wisconsin Ave Ste 6000
Milwaukee WI 53203
(800)222-3623
(414-227-3200
sce@uwm.edu
Continuing education for consumers.

CONSUMER PRICE INDEX

J C Kluczynski Federal Bldg
230 S Dearborn St Rm 960
Chicago IL 60604
(312)353-1880
(312)353-1886 FAX
www.bls.gov
blsinfoChicago@bls.gov
8 am - 4 pm CST.
Handles Wisconsin.
CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US

Consumer Product Safety Commission, US
4330 E West Highway  (301)504-7923  M-F 8-4:30 EST.
Bethesda MD  20814  (800)638-2772  Product safety issues. Product recalls.
www.cpsc.gov  Recorded message.

CONSUMER PROTECTION

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  For a listing of US state, county and city
PO Box 8911  (608)224-4976  government consumer protection offices
Madison WI 53708-8911 datcp.wi.gov  online at usa.gov/topics/consumer/state-
DATCPHotline@wi.gov consumer-protection-offices.pdf.

CONSUMER REPORTS MAGAZINE

Consumer Reports
101 Truman Ave  (800)666-5261  Past copies of magazine and annual
Yonkers NY  10703  ConsumerReports.org  Buyer’s Guides available in local Public
Library.

CONTACT LENSES

US Food & Drug Administration
Office of Communication & Education
Center for Devices & Radiological Health
10903 New Hampshire Ave  (888)463-6332  Product Safety.
W066-4621  (920)433-3924  Green Bay.
Silver Spring MD  20993  (608)264-5332  Madison.
(414)771-7167  Milwaukee.
www.fda.gov
CONTESTS
(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Fact sheet: Contests, sweepstakes and sales promotions. Chapter 945 Gambling statute. Refer to DA and/or private attorney. Local DA's have enforcement.

Administration, WI Dept of
Division of Gaming
3319 W Beltline Hwy #1
Madison WI 53713
PO Box 8979
Madison WI 53708-8979
(608)270-2530
(608)270-2552
doa.wisconsin.gov/gaming
Bingo and crane games.
Raffles.

Justice, WI Dept of
Assistant Attorney General
17 W Main St 5th Fl
Madison WI 53702
(608)267-2070
doj.wi.gov
Questions from Media and DA’s only, gambling.

Wisconsin Lottery
PO Box 8941
Madison WI 53708-8941
(608) 261-4916
(608)266-7777
www.wilottery.com
General.
To check lottery numbers.
## CONTRACTORS

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128, (608)224-4976</td>
<td>Home improvements, ATCP 110 Unfair Trade Practices, (misrepresentations).</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### Financial Institutions, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ste 500</td>
<td>(800)452-3328, (608)266-7583</td>
<td>Loans, financial.</td>
</tr>
<tr>
<td>Madison WI 53703-7876</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### Safety and Professional Services, WI Dept of

**Division of Industry Services**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565, (608)266-2112</td>
<td>Contractors must register showing proof that they have paid for worker’s compensation, unemployment insurance and minimum levels of liability or a bond to cover workers and public injuries and damages to property.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>dfps.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>(608)261-8467</td>
<td>Phone number to check contractor registrations.</td>
</tr>
</tbody>
</table>

## CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

## CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)
RESOURCE AND REFERRAL INFORMATION

Back to Table of Contents

COOPERATIVES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

There are no state laws regulating cooperatives.

Cooperative Network
1 S Pinckney Ste 810
Madison WI 53703-2869
(608)258-4400
www.cooperativenetwork.coop

Trade association for cooperative.

COPYRIGHTS

(SEE ALSO PATENTS OR TRADE NAMES/TRADemarks)

Library of Congress, US
US Copyright Office
101 Independence Ave SE
Washington DC 20559
(877)476-0778
(202)707-3000
www.copyright.gov

Administered by this office. Protects work of authors, composers and artists, obtain copyright, patent forms.

CORPORATION INFORMATION

Financial Institutions, WI Dept of
Division of Corporate & Consumer Services
201 W Washington Ste 500
Madison WI 53703
(608)261-7577
(800)452-3328
www.wdfi.org

Revenue, WI Dept of
2135 Rimrock Rd
Madison WI 53713
PO Box 8949
Madison WI 53708-8949
(608)266-2772
(608)266-1143
revenue.wi.gov

Corporation, franchise, income tax Franchise tax hotline.

CORRECTIONS, WISCONSIN DEPT OF

Corrections, WI Dept of
3099 E Washington Ave
PO Box 7925
Madison WI 53707-7925
608-240-5000
doc.wi.gov

Regulate and oversight over Wisconsin detention facilities.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  (800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

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## CORRESPONDENCE SCHOOLS
(SEE ALSO SCHOOLS)

<table>
<thead>
<tr>
<th>Education Approval Board</th>
<th>(608)266-1996 Call for information.</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave 3rd Fl</td>
<td>eab.state.wi.us</td>
</tr>
<tr>
<td>Madison WI 53708</td>
<td><a href="mailto:eabmail@eab.wisconsin.gov">eabmail@eab.wisconsin.gov</a></td>
</tr>
</tbody>
</table>

## COSMETICS

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
<th>(800)422-7128 Advertising, product safety, ATCP 139.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608)224-4976</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Food and Drug Administration, US</th>
<th>(888)723-3366 Safety. Cosmetics handled in food &amp; nutrition center.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Center for Food Safety &amp; Applied Nutrition</td>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
</tr>
<tr>
<td>5100 Paint Branch Pkwy</td>
<td></td>
</tr>
<tr>
<td>College Park MD 20740</td>
<td></td>
</tr>
<tr>
<td>Local FDA offices:</td>
<td></td>
</tr>
<tr>
<td>Madison</td>
<td>(608)264-5332 Product safety, complaints, general information.</td>
</tr>
<tr>
<td>Milwaukee</td>
<td>(414)771-7167</td>
</tr>
<tr>
<td>Green Bay</td>
<td>(920)433-3924</td>
</tr>
</tbody>
</table>

## COSMETOLOGY

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>(877)617-1565 Licensing requirements enforcement, complaints licenses beauty salons.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(608)266-2112</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>dspsi.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
</tr>
</tbody>
</table>

## COUNSELORS

<table>
<thead>
<tr>
<th>Safety and Professional Services, WI Dept of</th>
<th>(877)617-1565 Complaints, licenses, counselors (e.g. marriage and family) and social workers.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(608)266-2112</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>dspsi.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
</tr>
</tbody>
</table>

## COUNTERFEIT ITEMS
(SEE ALSO INTELLECTUAL PROPERTY CRIMES)
RESOURCE AND REFERRAL INFORMATION

COUNTY BAR ASSOCIATIONS

Lawyer Referral Service of the State Bar of Wisconsin
PO Box 7158
Madison WI 53707
(800)362-9082
(608)257-4666
www.legalexplorer.com
www.wisbar.org
All of Wisconsin.
Mon.-Thurs. 8:00-5:30
Fri. 8:00-5:00.

Milwaukee Bar Association
424 E Wells St
Milwaukee WI 53202
(414)274-6760
www.milwbar.org
www.findmilwaukeelawyers.org

COUPON BOOKS

Agriculture, Trade and Consumer Protection, WI Dept of Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4925
(608)224-4998
datcp.wi.gov
DATCPHotline@wi.gov
Coupon Sales Promotions, ATCP 131.

COURTS

Director of State Courts, WI
16 E Capitol
PO Box 1688
Madison WI 53701-1688
(608)266-6828
wicourts.gov

Judicial Commission, WI
110 E Main St Ste 700
Madison WI 53703
(608)266-7637
wicourts.gov/judcom
Complaints regarding misconduct of court commissioners, judges, etc.

CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

Agriculture, Trade and Consumer Protection, WI Dept of Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4925
(608)224-4998
datcp.wi.gov
DATCPHotline@wi.gov
Charge on telephone bill for unauthorized services.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
CRANK CALLS
(SEE ALSO TELEMARKETING)

Contact the telephone company and local police.

CREDIT
(SEE ALSO FAIR CREDIT BILLING ACT)

Financial Institutions, WI Dept of
201 W Washington Ste 500 (608)264-7969
PO Box 7876 (800)452-3328
Madison WI 53707-7876

Complaints – Office of Consumer Affairs
FTC - Fair Credit Billing Act
Brochure: Building A Better Credit Record.

www.wdfi.org

All brochures are on the web (www.wdfi.org) or can be ordered by website.
Title III - Fair Credit Billing Act & Equal Credit Opp Act (Title IV) INCLUDES:
Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

Federal Trade Commission, US
55 W Monroe St Ste 1825 (877)382-4357
Chicago IL 60603 www.ftc.gov

M-F 9 am - 5 pm EST.

CREDIT BUREAUS
(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)
## CREDIT CARDS

### Financial Institutions, WI Dept of
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800)452-3328  
(608)264-7969  
www.wdfi.org  
FRAUD - LOSS & CREDIT PRACTICES, unauthorized or unsolicited charges.  
OFFICE OF CONSUMER AFFAIR

### Opt-Out Program
Opt-Out Department  
PO Box 2033-A  
Rock Island IL 61204-2033  
(888)567-8688  
optoutprescreen.com  
To get name removed from credit card solicitation lists.

### Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
FACT SHEET: CREDIT CARD, CHARGEBACK REQUEST

### Consumer Financial Protection Bureau, US
PO Box 4503  
Iowa City IA 52244  
(855)411-2372  
www.consumerfinance.gov  
info@consumerfinance.gov  
EDUCATE, ENFORCE AND STUDY OF FEDERAL CONSUMER FINANCIAL PROTECTION LAWS. COMPLAINTS.

## CREDIT COUNSELING

Check with County Social Services.  
Check local yellow pages under Credit Counseling, Debt Counseling.

### Financial Institutions, WI Dept of
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800)452-3328  
(608)261-9555  
(608)264-7969  
www.wdfi.org  
LICENSING OF DEBT CONSOLIDATION/ADJUSTMENT SERVICE COMPANIES.

### National Foundation for Credit Counseling
2000 M St NW Ste 505  
Washington DC 20036  
(800)388-2227  
(202)677-4300  
www.nfcc.org  
FOR A DIRECTORY OF OFFICES IN YOUR AREA IF NONE LISTED IN LOCAL PHONE BOOK.
CREDIT COUNSELING CONTINUED

National Consumer Credit Counseling Service
(800)388-2227
www.nfcc.org
For nearest office near you.

Consumer Credit Counseling Service, Madison
128 E Olin Ave
Madison WI 53713
(608)252-1320
www.fsmad.org
info@fsmad.org

CREDIT REPAIR

Financial Institutions, WI Dept of
201 W Washington Ste 500
PO Box 7876
Madison WI 53707-7876
(800)452-3328
(608)264-7969
(608)261-9555
www.wdfi.org
Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory.

CREDIT REPORTS

Check local telephone book yellow pages
Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

Automated OPT-OUT Line
Opt-Out Department
PO Box 2033-A
Rock Island IL 61204-2033
(888)567-8688
optoutprescreen.com
Call to prevent credit reporting agencies from selling any of your financial information to check marketers.

Annual Credit Report Request Service
PO Box 105283
Atlanta GA 30348-5283
(877)322-8228
www.annualcreditreport.com
Free credit report.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Complaints.
CREDIT REPORTING AGENCIES

**Equifax Credit Information Service**
PO Box 740241
Atlanta GA 30374
(800)685-1111
(800)255-0056 TDD
www.equifax.com
www.alerts.equifax.com

**Experian**
PO Box 9532
Allen TX 75013
(888)397-3742
www.experian.com

**Trans Union LLC**
PO Box 2000
Chester PA 19022-2000
(800)680-7289
www.fraud.transunion.com
fvad@transunion.com
(800)916-8800
www.dispute.transunion.com
(888)909-8872
www.freeze.transunion.com
(800)888-4213
(877)322-8228

**Annual Credit Report Request**
PO Box 105281
Atlanta GA 30348-5281
(877)322-8228
www.annualcreditreport.com
www.ftc.gov/credit

The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Credit reports available by contacting credit reporting agency in writing by certified mail - $10 fee.
CREDIT UNIONS

Financial Institutions, WI Dept of
Credit Unions
201 W Washington Ste 500
PO Box 7876
Madison WI 53703-0137
(608)261-9543 www.wdfi.org
State credit unions.

National Credit Union Administration
1775 Duke St
Alexandria VA 22314-3428
(800)755-1030
(703)518-6300
www.ncua.gov
consumerassistance@ncua.gov
Federal credit unions.

Credit Union National Association
PO Box 431
Madison WI 53701
(800)356-9655
(608)231-4000
www.cuna.org
Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

CRIBS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Safety, ATCP 139.

Consumer Product Safety Commission, US
4330 E West Hwy
Bethesda MD 20814
(301)504-7923
(800)638-2772
www.cpsc.gov
CRIME STATISTICS

Justice, WI Dept of
Division of Law Enforcement Services
17 W Main St  
PO Box 7857  
Madison WI  53707-7857
(608)266-3323  
doj.wi.gov
Arrest statistics from law enforcement.

CRIME VICTIMS SERVICES

Justice, WI Dept of
Office of Crime Victims Services
17 W Main St  
PO Box 7951  
Madison WI 53707-7951
(608)264-9497
(800)446-6564  
doj.wi.gov/ocvs/office-crime-victim-services  
ocvs@doj.state.wi.us
Crime victim rights and assistance.  
Victims only.

CRIMINAL BACKGROUND CHECK

Justice, WI Dept of
Division of Law Enforcement Services
Crime Information Bureau
17 W Main St 4th Fl  
Madison WI  53701
(608)266-7314  
doj.wi.gov

Justice, WI Dept of
Division of Criminal Investigation
17 W Main St 5th Fl  
Madison WI  53703
(608)266-1671  
doj.wi.gov
Law enforcement division, deal with homicides, narcotics, public integrity, computer crimes. Tell consumer to contact local law officer.

CURRENCY EXCHANGE

Financial Institutions, WI Dept of
201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876
(800)452-3328  
(608)261-9555  
www.wdfi.org
### DAIRY PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

*Division of Food Safety*

- 2811 Agriculture Dr (608)224-4700
- PO Box 8911 datcp.wi.gov
- Madison WI 53708-8911

### DANCE STUDIOS

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr (800)422-7128
- PO Box 8911 (608)224-4976
- Madison WI 53708-8911 datcp.wi.gov
- DATCPHotline@wi.gov

### DATCP

*(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)*

### DATING SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept of**

- 2811 Agriculture Dr (800)422-7128 Proof of financial responsibility
- PO Box 8911 (608)224-4976 requirements.
- Madison WI 53708-8911 datcp.wi.gov
- DATCPHotline@wi.gov

### DAY CARE CENTERS

*(SEE ALSO CHILD CARE OR NURSING HOMES)*

### DEAF AND HARD OF HEARING

**Health Services, WI Dept of**

*Office for the Deaf & Hard of Hearing*

- 1 W Wilson St Rm 558 (855)359-5252 Hearing aids, interpreters, sign language,
- PO Box 7851 (608)266-7823 complaints.
- Madison WI 53703 dhs.wi.gov/odhh

### DEBT COLLECTION

*(SEE ALSO CREDIT)*
### DEBT CONSOLIDATION

*(SEE ALSO ADJUSTMENT SERVICE COMPANIES)*

**Financial Institutions, WI Dept of**

*Division of Banking*

- 201 W Washington Ste 500 (608)261-7578
- PO Box 7876 (800)452-3328
- Madison WI 53707-7876 [www.wdfi.org](http://www.wdfi.org)

### DEFENSE SPRAYS

For questions &/or Local Ordinances Refer to local law enforcement or District Attorney.

### DENTAL SERVICES

**Safety and Professional Services, WI Dept of**

- 1400 E Washington Ave (877)617-1565
- PO Box 8935 (608)266-2112
- Madison WI 53708-8935 [dsps.wi.gov](http://dsps.wi.gov)

*General information (dentists and dental hygienists).*

### DENTISTRY

*(SEE ALSO DOCTORS)*

**Safety and Professional Services, WI Dept of**

*Dentistry Examining Board*

- 1400 E Washington Ave (877)617-1565
- PO Box 8935 (608)266-2112
- Madison WI 53708-8935 [dsps.wi.gov](http://dsps.wi.gov)

*General number. This number is for new dentists who want to get licensed. Inquiries regarding licensing complaints. Includes dental hygienists. Rules & practice questions. Enforcement. For information on a medical professional, must write to WI Dept of Safety and Professional Services, PO Box 8935, Madison, WI 53708 no information given over the phone, include SASE.*

**Wisconsin Dental Association**

- 6737 W Washington St Ste 2360 (800)364-7646
- West Allis WI 53214 (414)276-4520
- [www.wda.org](http://www.wda.org)

*Complaints from patients, insurance company and other dentists.*
### DETECTIVES, PRIVATE

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dgps.wi.gov  
dgps@wisconsin.gov  
Licensing. Number of complaints.

### DIET CENTERS

*(SEE ALSO FOOD)*

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
Weight reduction center brochure.

**Food & Drug Administration - Milwaukee**  
2675 N Mayfair Rd Ste 200  
Milwaukee WI 53226-1305  
(414)771-7167  
(888)463-6332  
www.fda.gov  
Public Affairs Officer.

### DIGITAL TV CONVERSION

**Federal Communications Commission**  
Consumer & Governmental Affairs Bureau  
Consumers Inquiries & Complaints Division  
445 12th St SW  
Washington DC 20554  
(888)225-5322  
www.dtv.gov  
www.fcc.gov/digital-television  
dtvinfo@fcc.gov

### DIRECT SELLING

*(SEE ALSO DOOR TO DOOR SALES)*
## Disabilities

*(See Also Discrimination or Housing)*

### ADA Partnership

131 W Wilson St Ste 700  
Madison WI 53703  
(608)261-6311  
(608)267-0214 TDD  
[www.adawipartnership.org](http://www.adawipartnership.org)  
American Disabilities Act and state protection advocacy for people with disabilities.

### Great Lakes ADA Center

*University of Illinois at Chicago Institute on Disability & Human Development*

1640 W Roosevelt Rd Rm 405  
Chicago IL 60608  
(800)949-4232  
(312)413-1407  
(312)413-1856 FAX  
[adagreatlakes.org](http://adagreatlakes.org)  
Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

### Disaster

### Military Affairs, WI Dept of

*Wisconsin Emergency Management*

2400 Wright St  
PO Box 7865  
Madison WI 53704  
(800)943-0003  
(608)242-3232  
[www.emergencymanagement.wi.gov](http://www.emergencymanagement.wi.gov)  
State Office.

### Disconnection – Telephone

### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)442-7128  
(608)224-4976  
[datcp.wi.gov](http://datcp.wi.gov)  
DATCPHotline@wi.gov  
Consumer complaints.
## DISCRIMINATION

### Civil Rights, WI Dept of

**Equal Opportunities Division**

210 ML King Jr Blvd Rm 523  
Madison WI 53703  
(608)266-4910  
[www.cityofmadison.com/dcr](http://www.cityofmadison.com/dcr)  
dcr@cityofmadison.com

File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

### Equal Employment Opportunity Commission

**US EEOC Milwaukee Office**

Reuss Federal Plaza  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203-2292  
(800)669-4000  
(414)297-1111  
[www.eeoc.gov](http://www.eeoc.gov)

Federal law enforcement.

### Workforce Development, WI Dept of

**Equal Rights & Labor Standards Division**

201 E Washington Ave  
PO Box 8928  
Madison WI 53708-8928  
(608)266-6860  
[dwd.wisconsin.gov/er](http://dwd.wisconsin.gov/er)


819 N 6th St Rm 723  
Milwaukee WI 53203  
(414)227-4384  
[dwd.wisconsin.gov/er](http://dwd.wisconsin.gov/er)

1802 Appleton Rd  
Menasha WI 54952  
(920)832-5302

## DISTRIBUTORSHIPS

*(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)*

### Financial Institutions, WI Dept of

**Division of Securities**

201 W Washington Ste 300  
PO Box 1768  
Madison WI 53707-7876  
(800)452-3328  
(608)266-1064  
[www.wdfi.org](http://www.wdfi.org)
DISTRICT ATTORNEYS

Wisconsin Sherriffs and Deputy Sherriffs Association
PO Box 145
Chippewa Falls WI 54729-0145
(715)723-7173

www.wsdsa.org

Directory of all Sherriffs,
Deputy Sherriffs

and local county District Attorney's DA's have discretion in deciding what cases to prosecute. Dept of Justice has no authority to compel a DA to take any certain actions.

DO NOT CALL
(SEE ALSO NO CALL)

DOCTORS
(SEE ALSO DENTISTRY)

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspsi.wi.gov

General number. Licensing. Also for physical therapists, podiatrists. Number of complaints.

DOCUMENTS (COPIES OF STATE)

Administration, WI Dept of
Document Sales
4622 University Ave
Madison WI 53705
(608)266-3358
doa.wi.gov/home

Copies of State Statutes and other state published materials.

DOOR-TO-DOOR SALES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

Direct Marketing Selling Brochure - Ch. ATCP 127 Contracts and Practices covering purchase for personal use, not businesses.

Financial Institutions, WI Dept of
201 W Washington Ste 500
PO Box 7876
Madison WI 53707-7876
(800)452-3328
(608)266-7969
www.wdfi.org

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

Local Police
Check blue pages of local telephone directory.

Need to register with local police to sell door-to-door. Business-to-business purchase needed to contact an attorney.
DRIVERS SCHOOLS

Transportation, WI Dept of
Drivers Records & Licensing Information Section
Hill Farms State Office Building 4802 Sheboygan Ave Rm 301 PO Box 7995 Madison WI 53707-7995 (608)264-7049 www.dot.wi.gov dmv@dot.state.wi.us

Commercial driving.

DRIVEWAY REPAIRS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911 (800)422-7128 (608)224-4976 datcp.wi.gov DATCPHotline@wi.gov

Home Improvement ATCP 110.

DRUGS

Food & Drug Administration, US
Division of Drug Information
10001 New Hampshire Ave Hillandale Bldg 4th Fl Silver Spring MD 20993 (301)796-3400 (855)543-3784 www.fda.gov

Food & Drug Administration Regional Offices
Madison Office (608)264-5332 Milwaukee Office (414)771-7167 Green Bay Office (920)433-3924

Justice, WI Dept of

Wisconsin Drug Tip Line
Division of Criminal Investigations
17 W Main St 5th Fl Madison WI 53702 (800)622-3784 (608)266-1671 doj.wi.gov

Report illegal drug crop

Cocaine Hotline/Drug Help
Substance Abuse & Mental Health Services Administration
1 Choke Cherry Rd Rockville MD 20857 (800)662-HELP (800)662-4357 www.samhsa.gov

Substance abuse/mental health.
**Agriculture, Trade and Consumer Protection, WI Dept of**

**2811 Agriculture Dr**  
**PO Box 8911**  
**Madison WI 53708-8911**

(800)422-7128  
(608)224-4700  
-datcp.wi.gov  
-DATCPHotline@wi.gov

Packaging, over the counter advertising, sanitation and food handling, foreign matter in foodstuffs.

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**Agriculture, Trade and Consumer Protection, WI Dept of**

**Prescription Drug Clean Sweep**

**2811 Agriculture Dr**

(608)224-4545  
-DATCP Cleansweep@wisconsin.gov

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**DRY CLEANING**

**Better Business Bureau - Wisconsin**

10019 W Greenfield Ave  
**Milwaukee WI 53204**

(800)273-1002  
(414)847-6000  
-www.wisconsin.bbb.org

Arbitration information.

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**Agriculture, Trade and Consumer Protection, WI Dept of**

**Trade Bureau**

2811 Agriculture Dr  
PO Box 8911  
**Madison WI 53708-8911**

(608)224-4933  
-datcp.wi.gov  
-DATCPHotline@wi.gov

Advertising and refunds.

---

**Dry Cleaning and Laundry Institute**

14700 Sweitzer Lane  
**Laurel MD 20707**

(800)638-2627  
-www.dlionline.org

Association for professional dry cleaners.
### EDUCATION

#### Educational Approval Board

201 W Washington Ave 3rd Fl  
Madison WI 53708  
(608)266-1996  
(608)264-8477 FAX  
eab.state.wi.us  
eabmail@eab.wisconsin.gov  

EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.

#### Wisconsin Technical College System

4622 University Ave  
PO Box 7874  
Madison WI 53705-7874  
(608)266-1207  

Tech school questions.

#### EGGS

#### Agriculture, Trade and Consumer Protection, WI Dept of

*Division of Food Safety*

2811 Agriculture Dr  
Madison WI 53708  
(608)224-4700  
(608)224-4714  
datcp.wi.gov
### Elderly

Check local telephone directory yellow pages under Senior Citizens

Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)

| Check County Social Services Office Elder Adults At Risk Help Lines | dhs.wi.gov/aps/contacts/earagencies.htm |
| For a listing of elder adults-at-risk help lines. |

| Workforce Development, WI Dept of Bureau of Information & Public Affairs | PO Box 7972 Madison WI 53707-7972 | (608) 266-3131 dwd.wi.gov |
| Pamphlet with job and interview tips for the older worker, “Over Forty?” available from DWD (CD’s more information). |

| Board on Aging & Long Term Care, WI | 1402 Pankratz St Ste 111 Madison WI 53704-4001 | (800)815-0015 (800)242-1060 longtermcare.state.wi.us |
| Local number. Statewide toll free number. (Medigap Helpline). |

| Ombudsman For Aging, WI | 1402 Pankratz St Ste 111 Madison WI 53704-4001 | (800)815-0015 longtermcare.state.wi.us boaltc@wisconsin.gov |
| Ombudsman program. Oversee care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance. |

| Health Services, WI Dept of Elder Abuse | 1 W Wilson St Madison WI 53703 | (608)266-1865 dhs.wi.gov dhswebmaster@wisconsin.gov |
| Call 9-1-1 in case of life-threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect. |

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**Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)**

(800)422-7128

Web: datcp.wi.gov

Email: DATCPHotline@wi.gov
### Elderly Continued

<table>
<thead>
<tr>
<th>Resource</th>
<th>Address</th>
<th>Phone</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ombudsman For Elderly &amp; Disabled, WI</td>
<td>5424 US Hwy 10 East Ste F</td>
<td>(715)345-5229</td>
<td>Central Region Office for Board of Aging &amp; Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond Du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.</td>
</tr>
<tr>
<td>Bureau of Aging &amp; Disability Resources, WI</td>
<td>1 W Wilson St</td>
<td>(608)266-2536</td>
<td>Resource for all issues Call county aging office.</td>
</tr>
<tr>
<td>Coalition of Wisconsin Aging Groups (CWAG)</td>
<td>2850 Dairy Dr Ste 100</td>
<td>(608)224-0606</td>
<td>Benefit specialist program. Medicare appeals, etc.</td>
</tr>
<tr>
<td>Senior Care Hotline</td>
<td>1 W Wilson St</td>
<td>(800)657-2038</td>
<td>Prescription drug assistance program for Wisconsin seniors.</td>
</tr>
</tbody>
</table>

### ELECTIONS

(SEE ALSO VOTING RIGHTS)

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<th>Resource</th>
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<tbody>
<tr>
<td>Federal Election Commission, US</td>
<td>999 E St NW</td>
<td>(800)424-9530</td>
<td>Offers information about federal election fundraising and provides financial records on candidates for federal office.</td>
</tr>
<tr>
<td>Governmental Accountability Board, WI</td>
<td>212 E Washington Ave 3rd Fl</td>
<td>(866)868-3947</td>
<td>Voter Helpline.</td>
</tr>
</tbody>
</table>

**Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)**

(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### ELECTRICAL PRODUCTS - SAFETY

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
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<th>Website</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128, (608)224-4976</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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### ELECTRICITY

*(SEE ALSO UTILITIES)*

### ELECTRICIANS

**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
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<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565, (608)266-2112</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53708-8935</td>
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**Agriculture, Trade and Consumer Protection, WI Dept of**

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<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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**ELECTROLOGISTS**

**Safety and Professional Services, WI Dept of**

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<td>(877)617-1565, (608)266-2112</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
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<tr>
<td>Madison WI 53708-8935</td>
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### ELEVATORS

**Safety and Professional Services, WI Dept of**

**Elevator Inspection**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave</td>
<td>(877)617-1565, (608)266-2112</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

WI Elevator Code Comm. 18.12.
EMBALMING
(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

EMERGENCY
(SEE ALSO DISASTER)

EMISSIONS CONTROLS
Wisconsin Vehicle Inspection Program
Managed by: Systech International LLC
5470 S Westridge Dr
New Berlin WI 53151
(866)623-8378
www.wisconsinvip.org
helpdesk@websti.com
Vehicle Emission Inspection Program. Managed by Systech Website helps find inspection facility.

EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA
(SEE ALSO PENSION PLANS)

EMPLOYMENT
(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

Workforce Development, WI Dept of
201 E Washington Ave
PO Box 7946
Madison WI 53707-7946
(608)266-6860
dwd.wi.gov
Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

Workforce Development, WI Dept of
Equal Rights Division
819 N 6th St Rm 723
Milwaukee WI 53203
(414)227-4384
dwd.wi.gov
Milwaukee Office.
EQUAL EMPLOYMENT OPPORTUNITY

Equal Employment Opportunity Commission, US
*Milwaukee Area Office*
310 W Wisconsin Ave Ste 800 (800)669-4000 www.eeoc.gov
Milwaukee WI 53203-2292 Have information for public and take complaints.

Workforce Development, WI Dept of
*Equal Rights Division*
201 E Washington Ave GEF I (608)266-6860 dwd.wi.gov
PO Box 8928 Madison Office.
Madison WI 53708-8928

EMPLOYMENT AGENCY

Workforce Development, WI Dept of
*Equal Rights Division*
201 E Washington Ave (608)266-3345 dwd.wi.gov
PO Box 8928 Agencies must be licensed.
Madison WI 53708-8928 Equal rights.

ENERGY

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

Administration, WI Dept of
*Division of Energy Services*
101 E Wilson St 6th Fl (608)266-8234 homeenergyplus.wi.gov
PO Box 7868 Alternate Energy Systems.
Madison WI 53707-7868 - Monitor fuel prices.
(608)266-6109 - Alternative energy systems.
doa.wi.gov - Appliance efficiency.
doawwebmaster@wi.gov - Funding for energy saving programs.
- Prices - current & future projections.
- Energy statistics.
- Weatherization information.
- Projections.
- Raising fuel costs.
- Solar systems.
- Efficiency.
Home energy assistance program (WHEAP).

Wisconsin State Energy Office
101 E Wilson St 6th Fl (800)422-7128
PO Box 7868 Web: datcp.wi.gov
Madison WI 53707-7868 Email: DATCPHotline@wi.gov
(608)261-6609
(608)261-8427 FAX
seo.wi.gov

Wisconsin Department of Agriculture, Trade
(800)422-7128
and Consumer Protection (DATCP)
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
ENERGY CONTINUED

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565 State building codes.
PO Box 8935 (608)266-2112
Madison WI 53707-8935 dspswi.gov

Local Building Inspectors
Check blue pages in local Local building codes. For building telephone directory inspectors contact local city clerk.

Focus on Energy Program
(800)762-7077 Business programs.
www.focusonenergy.com 9 am – 5 pm M-F CST.

Home Energy Plus
PO Box 7868 (866)432-8947 Heat assistance. State and federal
Madison WI 53707-7868 www.homeenergyplus.wi.gov assistance.

ENERGY ASSISTANCE

Administration, WI Dept of
Wisconsin Home Energy Assistance Program (WHEAP)
Home Energy Plus Program
PO Box 7868 (866)432-8947 Low income home energy assistance by
Madison WI 53707-7868 (608)267-6931 FAX county, e.g. furnace repair,
(608)267-3680 weatherization, conservation services.
www.homeenergyplus.wi.gov List of Wisconsin Home Energy
Assistance Programs.

ENGINEERS (PROFESSIONAL)

Safety & Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565 Licensing of architects, landscape
PO Box 8935 (608)266-2112 architect, geologist engineers, designers
Madison WI 53708-8935 dspswi.gov & land surveyors, examining board &
CPA. Complaint form.

ENTERTAINMENT RATINGS
(SEE ALSO VIDEO GAMES)
# ENVIRONMENT

## Environmental Protection Agency

1200 Pennsylvania Ave NW  
Washington DC 20460  
(202)272-0167  
[www.epa.gov](http://www.epa.gov)  
General number. Depending on complaint or info needed, will direct you to appropriate unit.

## Natural Resources, WI Dept of

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(608)266-2621  
[dnr.wi.gov](http://dnr.wi.gov)  
Outdoor activities: general info & license application, fishing, hunting, boating.

## Natural Resources, WI Dept of

Service Center  
3911 Fish Hatchery Rd  
Madison WI 53711  
(608)275-3266  
[dnr.wi.gov](http://dnr.wi.gov)  
Environmental standards for air management. Water (private and municipal wells.)

## Natural Resources, WI Dept of

Bureau of Watershed Management  
101 S Webster  
PO Box 7921  
Madison WI 53707-7921  
(608)267-7694  
[dnr.wi.gov](http://dnr.wi.gov)  
Water resources mgt. Water quality (pollution, etc.)

## Natural Resources, WI Dept of

Bureau of Fisheries Management  
101 S Webster St  
PO Box 7921  
Madison WI 53703-7921  
(608)267-7498  
[dnr.wi.gov](http://dnr.wi.gov)  
Fishing/habitat protection.

## Health Services, WI Dept of

Bureau of Environmental Health  
1 W Wilson St  
Madison WI 53703  
(608)266-1120  
[dhs.wisconsin.gov](http://dhs.wisconsin.gov)  
Indoor air/groundwater childhood lead/mold.

## County/City Health Dept

Check blue pages in local telephone directory.  
Indoor health.
### ENVIRONMENTAL LABELING OF PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)442-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

ATCP 137 Representations.

### ENVIRONMENTAL SANITATION

**Health Services, WI Dept of**  
*Food Safety & Recreational Licensing*  
1 W Wilson St Rm 150  
PO Box 2659  
Madison WI 53701  
(608)266-2835  
dhs.wi.gov  

Complaints regarding safety of hotels, motels, restaurants, bed and breakfasts, swimming pools, body art and piercing, tourist rooming houses, campgrounds & water parks, recreational education camps. Complaints regarding bed bugs for hotels/motels.

### EQUAL CREDIT OPPORTUNITY ACT

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

FTC Fact Sheet. Copy of law available here.

### EQUAL RIGHTS

**Workforce Development, WI Dept of**  
*Equal Rights Division*  
201 E Washington Ave Rm A100  
PO Box 8928  
Madison WI 53708-8928  
(608)266-6860  
dwd.wi.gov/er  

Inquiries, employees and discrimination complaints, labor standards.

**Workforce Development, WI Dept of**  
Milwaukee Office  
819 N 6th St Rm 723  
Milwaukee WI 53203  
(414)227-4384  

Inquiries.

**Equal Employment Opportunities Commission**  
310 W Wisconsin Ave Ste 500  
Milwaukee WI 53203  
(800)669-4000  
www.eeoc.gov  

**Equal Opportunities Commission**

210 M L King Jr Blvd Rm 523  
Madison WI 53703  
(608)266-4910  
www.cityofmadison.com

Employment, housing, etc. Discrimination in the City of Madison only.

**ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)**

*(SEE ALSO PENSION PLANS)*

**ETHICS BOARD**

**Wisconsin Ethics Board**

PO Box 7984  
Madison WI 53707-7984  
(608)266-8005  
(608)264-9319 FAX

gab.wi.gov  
ethics.state.wi.gov  
ethics@ethics.state.wi.us

Government ethics.

**EVICTON**

*(SEE ALSO LANDLORD-TENANT)*

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

ATCP 134.

**EXPORTS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

*Division of Agriculture Development*

International Agri-Business Center

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608)224-5100  
(800)462-5237  
datcp.wi.gov

Exporting of livestock, non-agricultural products, food and food products.

**EXTENDED WARRANTIES**

*(SEE ALSO WARRANTIES – EXTENDED)*
EYE GLASSES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Advertising.
PO Box 8911  (608)224-4976
Madison WI 53708-8911  datcp.wi.gov
DATCPHotline@wi.gov

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877)617-1565  General phone number.
PO Box 8935  (608)266-2112  Optometrists. Licensing.
Madison WI 53708-8935  dps.wi.gov
# Resource and Referral Information

## Fabrics

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

Inquiries Flammable labels.

**Consumer Product Safety Commission, US**

4330 E West Hwy  
Bethesda MD 20814  
(301)504-7923  
(800)638-2772  
www.cpsc.gov  

Recalls or product poses danger to person.

## Fair Credit Billing Act

*(See also Credit)*

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

FTC Fair Credit Billing Act brochure.  
Equal Credit Opportunity Act brochure.

## Fair Credit Reporting Act

**Federal Trade Commission - Midwest**

55 W Monroe Ste 1825  
Chicago IL 60603-5036  
(312)960-5633  
www.ftc.gov  

Inquiries.

**Federal Trade Commission - National**

*Consumer Response Center*  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877)382-4357  
(202)326-2222  
www.ftc.gov  
www.ftccomplaintassistant.gov  

Consumer complaints.
**FAIR DEALERSHIP**

Justice, WI Dept of  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608)266-8986  
doj.wi.gov  
Chapter 133, antitrust.

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
FTC Fair Credit Reporting brochure.

**Fair Housing Center**  
600 Williamson St Ste L4  
Madison WI 53703  
(608)257-0853  
(877)647-3247  
www.fairhousingwisconsin.com  
Fair housing information, discrimination.  
Satellite of the Metropolitan Milwaukee Fair Housing Council.

**FAIR TRADE ACT (REPEALED 3/11/76)**

Justice, WI Dept of  
Antitrust Section  
17 W Main St  
Madison WI 53703  
(800)998-0700  
(608)266-1852  
(608)266-8986  
doj.wi.gov  
Hotline.

**FARMERS MARKETS**

Agriculture, Trade and Consumer Protection, WI Dept of  
Division of Agriculture Development  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608)224-5048  
savorwisconsin.com  
DATCPsavorWisconsin@wi.gov  
Locate markets throughout Wisconsin.
## FARMING

### Agriculture, Trade and Consumer Protection, WI Dept of Agriculture, Trade and Consumer Protection, WI Dept of Division of Agriculture Development

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)942-2474</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-5048</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tbody>
</table>

Farm Center Hotline

Histories farm finances and business plans, mediate family/neighbor disputes and creditor/debtor issues, assist with electrical power issues (stray voltage). Farm loans, grants.

### Farm Service Agency

**US Dept of Agriculture**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>8030 Excelsior Dr</td>
<td>(608)662-4422</td>
</tr>
<tr>
<td>Madison WI 53717</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.fsa.usda.gov">www.fsa.usda.gov</a></td>
<td></td>
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### Federal Bureau of Investigation (FBI)

**Federal Bureau of Investigation (FBI)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>330 E Kilbourn Ste 600</td>
<td>(414)276-4684</td>
</tr>
<tr>
<td>Milwaukee WI 53202</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.fbi.gov">www.fbi.gov</a></td>
<td></td>
</tr>
<tr>
<td>milwaukee.fbi.gov</td>
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</tr>
</tbody>
</table>

See your local telephone directory for closest office.

### Federal Citizen Information Center

**Federal Citizen Information Center (FCIC)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1800 F St NW Rm G-142</td>
<td>(800)333-4636</td>
</tr>
<tr>
<td>Washington DC 20405</td>
<td>(202)501-1794</td>
</tr>
<tr>
<td><a href="http://www.usa.gov">www.usa.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Answers questions about programs of any federal agency.
FEDERAL COMMUNICATIONS COMMISSION

Federal Communications Commission, US

Licensing Division
1270 Fairfield Rd
Gettysburg PA 17325
(888)225-5322
(888) CAL-LFCC
(717)337-1212
www.fcc.gov

Radio license renewal:
Administrators may renew their own license by obtaining and completing FCC Form 405-A and mailing it to: Federal Communications Commission, Attention: Licensing Division, Gettysburg, PA 17325. There is no charge for the form. Fees imposed on telephone & cable services.

Federal Communications Commission, US

Enforcement Division
445 12th St SW Rm 3-C326
Washington DC 20554
(888)225-5322
www.fcc.gov

Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

Federal Emergency Management Agency (FEMA)

500 C St SW
Washington DC 20472
(800)621-3362
(202)646-2500
www.fema.gov

Disaster Assistance.

FEDERAL HOUSING ADMINISTRATION (FHA)

Denver Home Ownership Center (HUD), US

Processing & Underwriting Division
1670 Broadway
Denver CO 80202-4801
(800)543-9378
www.fha.gov
faq.fha.gov
answers@hud.gov

First time home buyers lenders using FHA loans Fair housing. Public housing Foreclosure information.

Milwaukee Field Office
Henry S Reuss Federal Plaza
310 W Wisconsin Ave Ste 1380
Milwaukee WI 53203-2289
(414)297-3214
www.hud.gov

Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
FEDERAL JOB INFORMATION

Contact local Job Service – See www.usajobs.gov
blue pages in local telephone book

FEDERAL TRADE COMMISSION

**Federal Trade Commission, US**

*Midwest Regional Office*

55 E Monroe St Ste 1825
Chicago IL 60603

(202)326-2502 TDD
(877)382-4357
(312)960-5633

List of other regional contacts at
customer aide’s desk.

**Federal Trade Commission, US**

*Consumer Response Center*

600 Pennsylvania Ave NW
Washington DC 20580

(202)326-3300
(877)382-4357
(866)653-4261 TDD

www.ftc.gov

Complaint forms.

FEMA

(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA

(SEE FEDERAL HOUSING ADMINISTRATION)

FINANCE CHARGES AND INTEREST RATES

**Financial Institutions, WI Dept of**

201 W Washington Ste 500
PO Box 8041
Madison WI 53708-8041

(608)264-7969
(800)452-3328

www.wdfi.org

FINANCE COMPANIES

**Financial Institutions, WI Dept of**

201 W Washington Ste 500
PO Box 8041
Madison WI 53708-8041

(608)264-7969
(800)452-3328

www.wdfi.org

Wisconsin Department of Agriculture, Trade
and Consumer Protection (DATCP)

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
FINANCIAL AIDE - SCHOOL

Public Instruction, WI Dept of
125 S Webster St (608)263-3390 K-12 Schools state education agency
PO Box 7841 (800)441-4563
Madison WI 53707-7841 dpi.wi.gov

FINANCIAL ASSISTANCE

County Social Services Offices dhs.wisconsin.gov/are-
City Social Services Offices aadmin/hsd-programs.htm
dhs.wisconsin.gov

Look in local yellow pages under Social Service Organizations or Human Service Organizations.

FINANCIAL COUNSELING

(SEE ALSO CREDIT COUNSELING)

FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

Financial Institutions, WI Dept of
201 W Washington Ste 500 (608)264-7969 Banking, credit unions, mortgage bank-
PO Box 8041 (800)452-3328 ing, savings, institutions, securities.
Madison WI 53708-8041 www.wdfi.org

FINGERPRINTING

Justice, WI Dept of
Crime Information Bureau (608)266-7314 Criminal records, handgun
17 W Main St (608)267-1338 FAX hotline, background checks.
PO Box 2718 doj.wi.gov
Madison WI 53702
FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Safety issues, sales practice.

Justice, WI Dept of
Division of Criminal Investigation
State Fire Marshal, Arson Bureau
17 W Main St 5th Fl
Madison WI 53702
(608)266-1671
(800)362-3005
doj.wi.gov
Arson Tipline.

Local Fire Department
Look in the front of local telephone directory for non-emergency number.

911
Emergency

FIREARMS
(SEE ALSO GUNS)

Alcohol, Tobacco & Firearms
Milwaukee Field Office
1000 N Water Ste 1700
Milwaukee WI 53202
(414)727-6200
(414)727-6170
www.atf.gov
(651)726-0200
St Paul Field Division Office
Federal laws, regulations & license compliance. Criminal enforcement.

Alcohol, Tobacco & Firearms
660 W Washington Ave Ste 306
Madison WI 53703
(608)441-5050
Madison Field Office

Justice, WI Dept of
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857
(608)266-1221
doj.wi.gov

Justice, WI Dept of
Firearms Hotline
17 W Main St 5th Fl
Madison WI 53702
(800)262-4867
doj.wi.gov
(For gun dealers doing felony checks on buyers) Background check on handgun purchases. Do not give out to general public.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**FIREWOOD**

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
<th>(877)303-9663</th>
<th>Restrictions on moving firewood in Wisconsin. Certifies firewood.</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608)224-4573</td>
<td>dnri.wi.gov</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53707-7921</td>
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**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(800)422-7128</th>
<th>Wis. Stats. § 167.10.</th>
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<tbody>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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**FIREWORKS**

<table>
<thead>
<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tbody>
<tr>
<td><strong>Product Safety Section</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
</tbody>
</table>

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**Local Police Department and/or Sheriff**

Check in front of local telephone directory.

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**Wisconsin Sheriffs and Deputy Sheriffs Association**

<table>
<thead>
<tr>
<th>PO Box 145, Chippewa Falls WI 54729-0145</th>
<th>(715)723-7173</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.wdsda.org">www.wdsda.org</a></td>
<td></td>
</tr>
<tr>
<td>wdsda.org/directory.php</td>
<td></td>
</tr>
</tbody>
</table>

Directory of all Sheriffs and Deputy Sheriffs. User permit may be required from mayor/chairperson/president of city.

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**FISH**

<table>
<thead>
<tr>
<th>Natural Resources, WI Dept of</th>
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</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
</tr>
<tr>
<td>PO Box 7921</td>
</tr>
<tr>
<td>Madison WI 53707-7921</td>
</tr>
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**FITNESS CENTERS**

<table>
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<tr>
<th>Agriculture, Trade and Consumer Protection, WI Dept of</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
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<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
</tr>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### FLAG (STATE OF WISCONSIN)

**Military Affairs, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
<td>(608)242-3050</td>
<td>dma.wi.gov</td>
<td>It can be borrowed from Dept. of Military Affairs by a legitimate organization or purchased from Madison School Supplies.</td>
</tr>
<tr>
<td>PO Box 8111</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8111</td>
<td></td>
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</table>

### FLAMMABLE PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov_</td>
<td>Carpets, clothing, liquids, mattresses, sleepwear.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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<tr>
<td>Madison WI 53708-8911</td>
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### FLOODING

**Military Affairs, WI Dept of**

**Wisconsin Emergency Management**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2400 Wright St</td>
<td>(800)943-0003</td>
<td>emergencymanage-</td>
<td>24 Hour Duty Officer.</td>
</tr>
<tr>
<td>PO Box 7865</td>
<td>(608)242-3232</td>
<td>ment.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7865</td>
<td></td>
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</tr>
<tr>
<td><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></td>
<td><strong>Division of Food Safety</strong></td>
<td><strong>2811 Agriculture Dr</strong></td>
<td><strong>(608)224-4700</strong></td>
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<tr>
<td></td>
<td></td>
<td><strong>PO Box 8911</strong></td>
<td><strong>datcp.wi.gov</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Madison WI 53708-8911</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th><strong>Division of Food Safety, Food Inspection</strong></th>
<th><strong>2811 Agriculture Dr</strong></th>
<th><strong>(608)224-4700</strong></th>
<th><strong>Regulates sanitation and food handling, foreign matter in foodstuffs.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>PO Box 8911</strong></td>
<td><strong>datcp.wi.gov</strong></td>
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<tr>
<td></td>
<td></td>
<td><strong>Madison WI 53708-8911</strong></td>
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</table>

<table>
<thead>
<tr>
<th><strong>Health Services, WI Dept of</strong></th>
<th><strong>Food Safety &amp; Recreational Licensing</strong></th>
<th><strong>PO Box 2659</strong></th>
<th><strong>(608)266-2835</strong></th>
<th><strong>Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed &amp; breakfast campgrounds.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>Madison WI 53701</strong></td>
<td><strong>dhs.wisconsin.gov</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Food &amp; Drug Administration, US</strong></th>
<th><strong>Office of Consumer Affairs</strong></th>
<th><strong>700 Regent St</strong></th>
<th><strong>(608)264-5332</strong></th>
<th><strong>Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>Madison WI 53715</strong></td>
<td><strong><a href="http://www.fda.gov">www.fda.gov</a></strong></td>
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</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Food &amp; Drug Administration, US</strong></th>
<th></th>
<th><strong>10903 New Hampshire Ave</strong></th>
<th><strong>(888)463-6332</strong></th>
<th><strong>Madison Office.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>Silver Spring MD 20993</strong></td>
<td><strong>(608)264-5332</strong></td>
<td><strong>Milwaukee Office.</strong></td>
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<tr>
<td></td>
<td></td>
<td></td>
<td><strong>(414)771-7167</strong></td>
<td><strong>Green Bay Office.</strong></td>
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<td></td>
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<td><strong>(920)433-3924</strong></td>
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<td></td>
<td></td>
<td></td>
<td><strong><a href="http://www.fda.gov">www.fda.gov</a></strong></td>
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<table>
<thead>
<tr>
<th><strong>Public Instruction, WI Dept of</strong></th>
<th><strong>School &amp; Nutrition Program</strong></th>
<th><strong>125 S Webster St</strong></th>
<th><strong>(608)266-3509</strong></th>
<th><strong>Community nutrition program.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>PO Box 7841</strong></td>
<td><strong>dpi.wi.gov</strong></td>
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<td><strong>Madison WI 53707-7841</strong></td>
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</table>
FOOD CONTINUED

Agriculture, Trade and Consumer Protection, WI Dept of
Bureau of Laboratory Services
4702 University Ave (608)266-2761 Refer to Southern Regional (first).
Madison WI 53705 datcp.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (608)224-4938 Weights and Measures Bureau.
PO Box 8911 (608)224-4700 Food safety & inspection.
Madison WI 53708-8911 datcp.wi.gov

University of Wisconsin
Food Research Institute
1550 Linden Dr (608)263-7777 Food safety.
Madison WI 53706 (608)263-1114 FAX fri.wisc.edu
Dr. Charles Czupynski

FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program
Contact individual county public health office

Health Services, WI Dept of
1 W Wilson St (800)722-2295 Supplemental food available for pregnant
PO Box 2659 (608)266-9824 or post-partum women, and children to
Madison WI 53701-2659 dhs.wisconsin.gov/wic age 5 years.

United Way of Dane County
2059 Atwood Ave (211) First Call for Help
Madison WI 53704 (608)246-4350 Resource for Wisconsin; food
PO Box 7548 Unitedwaydanecounty.org pantries.
Madison WI 53707-7548 writeus@uwdc.org

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128 Food service plans/home delivery plans,
PO Box 8911 (608)224-4976 ATCP 109, misrepresentations.
Madison WI 53708-8911 datcp.wi.gov DATCPHotline@wi.gov
### FOOD STAMPS

_Agriculture, US Dept of Food & Nutrition Service_

**Address:** 8030 Excelsior Dr Ste 300 <br>Madison WI 53717-1950  <br><br>**Phone:** (877)823-4369  <br><br>**Website:** www.fns.usda.gov  

For retailers only: Will handle complaints regarding store policies regarding food stamps.

### Supplemental Nutrition Assistance Program (SNAP)

**United States Department of Agriculture**

Food & Nutrition Service <br>3101 Park Center Dr <br>Alexandria VA 22302  <br><br>**Phone:** (800)221-5689  <br><br>**Website:** fns.usda.gov  

WI Information/Hotline number. People looking for food stamps.

### Local District Attorney

_Wisconsin Sherriffs and Deputy Sherriffs Association_

PO Box 145 <br>Chippewa Falls WI 54729-0145  <br><br>**Phone:** (715)723-7173  

**Website:** www.wsdsa.org  <br><br>Directory of all Sherriffs, Deputy Sherriffs and local county District Attorney's. Forgery.

### FOOT AND MOUTH DISEASE

_Agriculture, US Dept of Animal & Plant Health Inspection Services_

**Address:** 4700 River Rd Unit 41 <br>Riverdale MD 20713-1231  <br><br>**Phone:** (800)601-9327, (301)851-3595  <br><br>**Website:** www.aphis.usda.gov  

Forestry education, forest health, state forests, tree planting.

### FOREIGN PURCHASES

_(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)_

### FORESTRY

_Resources, WI Dept of_

**Address:** 101 S Webster St <br>Madison WI 53702  <br><br>**Phone:** (608)267-7494  

**Website:** dnr.wi.gov/topic/forestry/html  

### FORMALDEHYDE IN MOBILE HOMES

_(SEE ALSO INSULATION)_

_Health Services, WI Dept of Division of Public Health_

**Address:** 1 W Wilson St <br>Madison WI 53703  <br><br>**Phone:** (608)266-2817  

**Website:** dhs.wisconsin.gov  

Environmental health, lead poisoning, radon, etc.
RESOURCE AND REFERRAL INFORMATION

FRANCHISES
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

International Franchise Association
1501 K St NW Ste 350
Washington DC 20005
(800)543-1038
(202)628-8000
www.buildingopportunity.com
Call to receive catalog of brochures available regarding starting a franchise business.
8:00 am to 5:00 pm CST.
9:00 am to 4:00 pm EST.

Financial Institutions, WI Dept of
Division of Securities
201 W Washington Ste 500
PO Box 1768
Madison WI 53701-1768
(800)472-4325
(608)266-8557
www.wdfi.org

Transportation, WI Dept of
Dealer Licensing Bureau of Vehicle Services
4802 Sheboygan Ave
PO Box 7909
Madison WI 53707-7909
(608)266-1425
dot.wi.gov
Auto franchises, car dealership complaints. Dealer Licensing.

FRAUD

Fraud Task Force Hotline, US
GAO FraudNet
441G St NW Mailstop 4T21
Washington DC 20548
(800)424-5454
www.gao.gov
fraudnet@gao.gov
To report fraud, waste, abuse or mismanagement of federal funds.

National Consumers League
1701 K St NW Ste 1200
Washington DC 20006
(202)835-3323
www.fraud.org
Phone is for NCL.
File telemarketing/internet complaints online.

FREE SALE, CERTIFICATE OF
(SEE ALSO CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE
(SEE ALSO ENERGY ASSISTANCE)
FUEL AND GASOLINE

Administration, WI Dept of

Division of Energy
101 E Wilson 6th Fl
PO Box 7868
Madison WI 53707-7868
(608)266-8234
doa.wi.gov

Weatherization Program. Fuel shortages and allocation of fuel supplies; degree days and fuel efficiency information.

Wisconsin Home Energy Assistance Program (WHEAP) assistance for heating & electric costs.

National Energy Info Center (NEIC)

US Energy Info Administration
1000 Independence Ave SW
Washington DC 20585
(202)586-8800
www.eia.gov
infoctr@eia.gov

24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.

Agriculture, Trade and Consumer Protection, WI Dept of

Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4989
datcp.wi.gov

False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

Military Affairs, WI Dept of

Division of Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53704-7865
(800)943-0003
(608)242-3232
emergencymanagement.wi.gov

24-hour number to report major spills.

Agriculture, Trade and Consumer Protection, WI Dept of

Weights & Measures Inspection
Metrology Lab
3601 Galleon Run
Madison WI 53718
(608)267-3510 (Lab)
(608)224-4938 (Tech Unit)

test & verify testers of all weights and measures standards. Fuel lab.
### FUEL AND GASOLINE CONTINUED

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th><strong>Petroleum Inspection &amp; Retail Petroleum Services</strong></th>
<th><strong>Contact Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>All aspects of retail &amp; nonretail inspections, storage tank facilities, plan approvals, material approvals.</td>
<td>(608)224-4953, datcp.wi.gov, <a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
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<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th><strong>Bureau of Weights and Measures</strong></th>
<th><strong>Contact Information</strong></th>
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</thead>
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<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>For accuracy of pumps outside a city that does not have its own weights and measures inspector.</td>
<td>(608)224-4953, datcp.wi.gov, <a href="mailto:datcpweightsandmeasures@wi.gov">datcpweightsandmeasures@wi.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th><strong>Bureau of Weights and Measures</strong></th>
<th><strong>Contact Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.</td>
<td>(800)422-7128, (608)224-4976, datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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</tbody>
</table>

### FUNDRAISERS

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th><strong>Contact Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>Fact Sheet: Working with professional fundraisers.</td>
</tr>
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<table>
<thead>
<tr>
<th><strong>Financial Institution, WI Dept of</strong></th>
<th><strong>Contact Information</strong></th>
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</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 500, PO Box 8041, Madison WI 53708</td>
<td>Must be licensed. Number of complaints.</td>
</tr>
</tbody>
</table>
**RESOURCE AND REFERRAL INFORMATION**

Back to Table of Contents

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### FUNERAL DIRECTORS AND EMBALMERS

(SEE ALSO CEMETERIES)

#### Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

Brochure and other consumer information.

#### Safety and Professional Services, WI Dept of

**Funeral Directors & Embalmers Examining Board**

1400 E Washington Ave Rm 112  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-7482  
dsp.wi.gov

Formulate and enforce rules, issue and renew licenses, conduct investigations, and handle complaints. Number of complaints.

#### National Funeral Directors Association

13625 Bishops Dr  
Brookfield WI 53005  
(800)228-6332  
(262)789-1880  
www.nfda.org

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### FUTURE SERVICE PLANS

(SEE ALSO BUYING CLUBS)

### FUTURES

(SEE ALSO COMMODITIES)
GAMBLING

Justice, WI Dept of
Criminal Litigation
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857
(608)266-1221
(608)266-1447
doj.wi.gov

Gambling machines and video poker.
Video poker not legal. Video games not regulated.

Revenue, WI Dept of
2135 Rimrock Rd
Madison WI 53713
PO Box 8949
Madison WI 53708-8949
(608)266-2772
revenue.wi.gov

Enforcement of video poker games.

GAMING

Administration, WI Dept of
Division of Gaming
3319 W Beltline Hwy 1st Fl
Madison WI 53713
(608)270-2555
(800)791-6970
(800)791-6973
(608)270-2530
(608)270-2532
(608)270-2564 FAX
doa.wi.gov
doa.state.wi.us/gaming

General number, raffles, racing.
Charitable bingo.
Charitable raffles.
Bingo, crane games, duck races, casino complaints.

Justice, WI Dept of
Indian Gaming
PO Box 7857
Madison WI 53707-7857
(608)266-1221
doj.wi.gov

Indian gaming.

GARNISHMENT

County Small Claims Court Clerk
Check blue pages in local telephone directory.

If related to SCC judgment.

Financial Institutions, WI Dept of
201 W Washington Ste 500
PO Box 7876
Madison WI 53707-7876
(800)452-3328
(608)264-7969
www.wdfi.org

Fact Sheet - Wisconsin Consumer Act.
Handle questions regarding garnishment of pay checks.
GASES (COMPRESSED)

Compressed Gas Association Inc
14501 Carter Way Ste 103
Chantilly VA 20151-2923

(703)788-2700
www.cganet.com
cga@cganet.com

Promote ever-improving safe, secure, & environmentally responsible manufacture, transportation, storage, transfilling & disposal of industrial & medical gases & their containers.

GASOLINE

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

Can change price only one time in a 24 hr. period.

GEMS

(SEE ALSO JEWELRY)

GENERAL ACCOUNTING OFFICE

Government of Accountability Office, US
GAO - Fraud Hotline
441G St NW
Washington DC 20548
(800)424-5454
(202)512-3000
(202)512-3086 FAX
fraudnet@gao.gov
contact@gao.gov

Whistle blowers hotline to report misspent federal dollars. 9:00 am - 3:00 pm (CST). Report fraud.

GENERIC DRUG LAW

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswi.gov

Drug substitution requirements.

GIFT CARDS/GIFT CERTIFICATES

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

File a complaint.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**GOING OUT OF BUSINESS SALE**

**Wisconsin Business AnswerLine**

(800)940-7232  
(608)263-7680  
www.inwisconsin.com

For any questions having to do with starting a business in Wisconsin. Permits, regs, etc.

**Safety and Professional Services, WI Dept of**

201 W Washington Ave  
PO Box 8935  
Madison WI 53708-8935

(608)266-1234  
(877)617-1565  
dspswi.gov

Local permit may be needed. Local ordinance -100.18.

**GOVERNMENT JOBS**

Local Job Service

Look in local telephone directory and internet.

**GOVERNMENT SURPLUS**

[www.grants.gov](http://www.grants.gov)

(800)518-4726  
www.grants.gov

A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to.

[www.firstgov.gov](http://www.firstgov.gov)

www.firstgov.gov

Government online directory. Search in word “surplus” and get results from multiple agencies.

**GOVERNOR’S OFFICE**

**Governor, WI Office of the**

115 E Capitol  
Madison WI 53702

(608)266-1212  
(608)267-8983 FAX  
wisgov.state.wi.us  
govgeneral@wi.gov

**GUARANTEES**

*(SEE ALSO WARRANTIES)*

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### GUNS
(Also see Firearms)

<table>
<thead>
<tr>
<th>Resource</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
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<tbody>
<tr>
<td></td>
<td>1400</td>
<td>(414)727-6170</td>
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<tr>
<td></td>
<td>Milwaukee WI 53202</td>
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<td>Madison WI 53703</td>
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<tr>
<td>Justice, WI Dept of</td>
<td>Crime Info Bureau</td>
<td>PO Box 7857, Madison WI 53707-7857</td>
<td>(608)266-7314, (608)261-7998</td>
<td>doj.wi.gov</td>
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<td></td>
<td>Division of Agriculture Resource Management</td>
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<td></td>
<td>Agriculture, Trade and Consumer Protection, WI Dept of</td>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800)642-6684, (608)224-4576</td>
<td>gypsymoth.wi.gov, <a href="mailto:gypsymoth@wi.gov">gypsymoth@wi.gov</a></td>
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</table>
### HAIR DYE

**Food and Drug Administration, US (FDA)**

10903 New Hampshire Ave  
Silver Spring MD 20993  
(888)463-6332  
(608)264-5332  
www.fda.gov

### HAM RADIOS

**Federal Communications Commission (FCC)**

445 12th St SW  
Washington DC 20554  
(888)225-5322  
www.fcc.gov  
fccinfo@fcc.gov

### HANDICAPPED

*(SEE ALSO DISABILITIES)*

### HARASSMENT (DEBT COLLECTION)

**Financial Institutions, WI Dept of**

201 W Washington Ste 500  
PO Box 7876  
Madison WI 53707-7876  
(800)452-3328  
(608)264-7969  
www.wdfi.org

### HAZARDOUS PRODUCTS

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

**Natural Resources, WI Dept of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921  
(608)267-7454  
(800)847-9367  
(800)943-0003  
dnr.wi.gov

**Military Affairs, WI Dept of**

*Division of Emergency Management*

2400 Wright St  
PO Box 7865  
Madison WI 53707-7865  
(800)943-0003  
(608)242-3232  
emergencymanagement.wi.gov

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Wisconsin Department of Agriculture, Trade  
and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
HEALTH – FACILITIES

Health Services, WI Dept of

Division of Quality Assurance
1 W Wilson St Rm 450
PO Box 2969
Madison WI 53701-2969

(608)266-7297
(608)266-8481
(608)267-0352 FAX
dhs.wisconsin.gov
DHSwebmaster@wisconsin.gov

Safety, welfare and health of persons using provider services of health and community care.

Health Services, WI Dept of

Home Health Hotline
1 W Wilson St
Madison WI 53703

(800)642-6552
(608)266-1865
dhs.wi.gov
dhs.wisconsin.gov/localhealth/index.htm

Complaints against agencies; information and certification; state inspection results; 24-hour number.

Aging & Long Term Care, WI Board on

Ombudsman Program
1402 Pankratz St Ste 111
Madison WI 53704-4001

(800)815-0015
(608)246-7001 FAX
www.longtermcare.wi.gov

Advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.

Health & Human Services, US Dept of

Office of Civil Rights
Rm 509F HHH Bldg
200 Independence Ave SW
Washington DC 20201
dhhs.gov/ocr

HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Health & Human Services, US Dept of

National Health Information Center
200 Independence Ave SW
Washington DC 20201
(240)453-8280
www.health.gov/nhic
www.healthfinder.gov
info@nhic.org

Help connect consumers to national organizations. Guide to health information.
# Resource and Referral Information

- **Health Quackery**
  - **Federal Trade Commission**
    - Bureau of Consumer Protection
    - Consumer Response Center
    - 600 Pennsylvania Ave NW
    - Washington DC 20580
    - (877)382-4357
    - (202)326-2395
    - www.ftc.gov

- **Agriculture, Trade and Consumer Protection, WI Dept of**
  - 2811 Agriculture Dr
  - PO Box 8911
  - Madison WI 53708-8911
  - (800)422-7128
  - (608)224-4976
  - datcp.wi.gov
  - DATCPHotline@wi.gov

- **Health Services, WI Dept of**
  - **Health Services, WI Dept of**
    - 1 W Wilson St
    - Madison WI 53703
    - (608)266-1865
    - dhs.wi.gov

- **Health Services, WI Dept of**
  - Behavioral Health Certification Section
  - Division of Quality Assurance
  - 1 W Wilson St
  - Madison WI 53703
  - (800)642-6552
  - (608)261-0656
  - dhs.wi.gov/bqaconsumer/AODA_MH/index.htm

- **Hearing Aid Dealers and Fitters Examining Board**
  - **Safety and Professional Services, WI Dept of**
    - 1400 E Washington Ave
    - PO Box 8935
    - Madison WI 53708-8935
    - (877)617-1565
    - (608)266-2112
    - dsps.wi.gov
    - Inquiries, licensing rules & practice questions. Number of complaints.

- **Hearing Impaired**
  - **Health Services, WI Dept of**
    - Office of Deaf & Hard of Hearing
    - 1 W Wilson St
    - Madison WI 53703
    - (608)266-1865 V/TDD
    - (608)267-7371
    - dhs.wisconsin.gov/sensory
HEATING
(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

Home Energy Plus
PO Box 7868
Madison WI 53707-7868
(866)432-8947
www.homeenergyplus.wi.gov
Heat assistance. State and federal assistance.

HILL-BURTON HOSPITALS

Health and Human Services, US Dept of
200 Independence Ave SW
Washington DC 20201
(800)638-0742
www.hrsa.gov/gethealthcare
Free or low-cost hospital care.

HIPPA
(SEE ALSO HEALTH FACILITIES)

HOME CONSTRUCTION - NEW
(SEE ALSO BUILDING CODES/inspectors)

Contact a private attorney.

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(608)266-2112
(608)266-3151
dspw.wi.gov
Minimum construction standards. License contractors.

HOME HEALTH CARE

Health Services, WI Dept of
Bureau of Quality Assurance
Provider Section & Quality Improvement
1 W Wilson
PO Box 2969
Madison WI 53701-2969
(800)642-6552
(608)266-7782
(608)267-0352 FAX
dhs.wi.gov
Home Health Hotline, Complaints. General Information.
HOME IMPROVEMENT

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128 ATCP 110; workmanship complaints.
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
datcp.wi.gov
DATCPHotline@wi.gov

National Association of Remodeling (NARI)
780 Lee St Ste 200 (847)298-9200 Trade association of contractors.
PO Box 4250 (847)298-9225 FAX
Des Plaines Illinois 60016 www.nari.org
info@nari.org

NARI of Madison Inc Chapter
5944 Seminole Centre Ct (608)222-0670
Ste 110 (608)222-0061 FAX
Fitchburg WI 53711 www.narimadison.org
kathy@narimadison.org

HOME INSPECTORS

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565 Registration.
PO Box 8935 (608)266-2112 Complaints.
Madison WI 53708-8935 dssps.wi.gov

dssps.wi.gov

HOME PURCHASE

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565
PO Box 8935 (608)266-1234 Real estate licensing complaints.
Madison WI 53708 dssps.wi.gov

dssps.wi.gov

HOME SOLICITATION

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128 ATCP 127.
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wi.gov
## Homestead Property Tax Credit Program

(SEE ALSO TAX)

**Revenue, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>State Office Building</td>
<td>(414)227-4456</td>
<td>Homestead Credit</td>
</tr>
<tr>
<td>819 N 6th St Rm 408</td>
<td>(414)227-4907</td>
<td></td>
</tr>
<tr>
<td>Milwaukee WI</td>
<td>revenue.wi.gov</td>
<td></td>
</tr>
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</table>

**Revenue, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>PO Box 8949</td>
<td>(608)266-2772</td>
<td>Homestead Credit</td>
</tr>
<tr>
<td>Madison WI 53708-8949</td>
<td>(608)266-8641</td>
<td></td>
</tr>
<tr>
<td></td>
<td>revenue.wi.gov</td>
<td>DORHomesteadCredit@rev-</td>
</tr>
<tr>
<td></td>
<td></td>
<td>enue.wi.gov</td>
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## Hospital and Medical Problems

(SEE ALSO MEDICAL AND HOSPITAL PROBLEMS)

## Household Chemicals

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>Cleaning products, detergents,</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td>insecticides.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DASCPHotline@wi.gov">DASCPHotline@wi.gov</a></td>
</tr>
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</table>

**Natural Resources, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S Webster St</td>
<td>(608)266-2621</td>
<td>Household hazardous waste program.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>dnr.wi.gov</td>
<td><a href="mailto:DNRwastematerials@wi.gov">DNRwastematerials@wi.gov</a></td>
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## Hot Tubs

(SEE ALSO ENVIRONMENTAL SANITATION)

## Hotels – Safety

(SEE ALSO ENVIRONMENTAL SANITATION)
<table>
<thead>
<tr>
<th><strong>HOUSING</strong></th>
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<tbody>
<tr>
<td>(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)</td>
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### Wisconsin Housing & Economics Development Authority (WHEDA)

<table>
<thead>
<tr>
<th>Address: 201 W Washington Ave Ste 700 Madison WI 53703</th>
<th>Tel: (800)334-6873</th>
<th>Tel: (608)266-7884</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.wheda.com">www.wheda.com</a></td>
<td>General information on home loans, CROP Economic Development Inventory of federally assisted rental housing.</td>
<td></td>
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</tbody>
</table>

### Fair Housing & Equal Opportunity (HUD)

<table>
<thead>
<tr>
<th>Address: 310 W Wisconsin Ave Milwaukee WI 53203</th>
<th>Tel: (800)669-9777</th>
<th>Tel: (414)297-3214</th>
<th>Tel: (414)935-6775 FAX</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.hud.gov">www.hud.gov</a></td>
<td>General information and complaints. Administer federal and state grants to local government and nonprofit housing organizations. Affordable low income housing, housing discrimination. (Section 8).</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Fair Housing Center of Greater Madison

<table>
<thead>
<tr>
<th>Address: 600 Williamson St Ste L-4 Madison WI 53703</th>
<th>Tel: (608)257-0853</th>
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</table>

### Fair Housing Council

<table>
<thead>
<tr>
<th>Address: 600 E Mason St #200 Milwaukee WI 53202</th>
<th>Tel: (877)647-3247</th>
<th>Tel: (414)278-1240</th>
</tr>
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### Workforce Development, WI Dept of Equal Rights Division

<table>
<thead>
<tr>
<th>Address: 201 E Washington Ave Rm A300 PO Box 8928 Madison WI 53708</th>
<th>Tel: (608)266-6860</th>
</tr>
</thead>
<tbody>
<tr>
<td>dwd.wisconsin.gov/er</td>
<td></td>
</tr>
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</table>

### Workforce Development, WI Dept of Equal Rights Division

<table>
<thead>
<tr>
<th>Address: 819 N 6th St Rm 723 Milwaukee WI 53203</th>
<th>Tel: (414)277-4384</th>
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</table>

### Wisconsin State Law Library

<table>
<thead>
<tr>
<th>Address: Attn: Document Delivery Service PO Box 7881 Madison WI 53707-7881</th>
<th>Tel: (800)322-9755</th>
</tr>
</thead>
<tbody>
<tr>
<td>wilawlibrary.gov/services/forms</td>
<td>Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.</td>
</tr>
</tbody>
</table>

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCP HOTLINE@WI.GOV
**HOUSING CODE**

(SEE ALSO LANDLORD TENANT)

**HOUSING AND URBAN DEVELOPMENT (HUD)**

Housing & Urban Development (HUD)

*Milwaukee Field Office*

Royce Federal Bldg
310 W Wisconsin Ave Ste 950W
Milwaukee WI 53203-2289

(414)297-3214  
(414)935-6775 FAX

www.hud.gov
wi_webmanager@hud.gov

General info HUD Counseling Services  
Advisor Home Loan Information Rental  
Information, foreclosures, FHA loans,  
homeless services, housing  
discrimination.

**HOUSING CODE VIOLATIONS**

(SEE ALSO LANDLORD-TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector  
through local city clerk. Check  
local telephone directory.
IDENTITY THEFT

**Agriculture, Trade and Consumer Protection, WI Dept of**

*Office of Privacy Protection*

2811 Agriculture Dr  (800)422-7128  
PO Box 8911  (608)224-5163  
Madison WI 53708-8911  www.privacy.wi.gov  
DATCPWisconsinPrivacy@wi.gov  

Resource center for individuals, businesses, law enforcement, and government on issues of privacy protection and identity theft.

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**Secret Service**

245 Murray Dr Bldg 410  (202)406-5708  
Washington DC 20223  

Wis. Stats. § 895.80(1) Financial transactions. (Check local telephone directory for number to call.)

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**Federal Trade Commission (FTC)**

*ID Theft Hotline*

600 Pennsylvania Ave NW  (877)438-4338  
Washington DC 20580  (877)ID THEFT  
(202)326-2395  www.ftc.gov  

Consumer response center

---

IDENTIFICATION CARDS

**Transportation, WI Dept of**

*Motor Vehicle Division*

4802 Sheboygan Ave  (608)266-2325  
Madison WI 53707  dot.mvd.gov  

Photo I.D., driver’s license, CDL’s.

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**Illinois Tollway**

*Violation Enforcement*

2700 Ogden Ave  (630)241-6800  
Downers Grove IL 60515  www.illinoistollway.com  

To contest violations.

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IMMIGRATION

**Homeland Security, US Dept of**

*Bureau of Citizenship & Immigration Services*

20 Massachusetts Ave NW  (800)375-5283  
Washington DC 20529  www.uscis.gov  

8 am - 6 pm M-F.
### INCORPORATION

**Financial Institutions, WI Dept of**  
*Division of Corporate & Consumer Services*  
201 W Washington Ste 500  
PO Box 8041  
Madison WI 53708-8041  
(800)452-3328  
(608)261-7577  
www.wdfi.org  
Office of Consumer Affairs.

### INDIAN AFFAIRS

**Governor's Office**  
115 E State Capitol  
Madison WI 53702  
(608)266-1212  
www.wisgov.state.wi.us

**Administration, WI Dept of**  
*Division of Gaming*  
3319 W Beltline Hwy First Fl  
Madison WI 53713  
(608)270-2555  
doa.wi.gov/gaming  
Indian gaming.

### INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)

**Financial Institutions, WI Dept of**  
*Division of Securities*  
PO Box 1768  
Madison WI 53701-1768  
(608)266-1064  
(608)261-9555 Option 3  
(800)472-4325  
www.wdfi.org

### INFORMANT HOTLINE

*(SEE ALSO TAX)*

**Internal Revenue Service, US**  
*Milwaukee District Office*  
211 W Wisconsin Ave  
Milwaukee WI 53203-2221  
(800)829-0433  
(414)231-2100  
www.irs.gov  
Tax fraud hotline. To report tax fraud.

**Federal Bureau of Investigation, US**  
*FBI Milwaukee*  
330 E Kilbourn Ave Ste 600  
Milwaukee WI 53202  
(414) 276-4684  
www.fbi.gov  
www.ic3.gov  
Report threats & crime. Internet crime complaint center.
INFORMANT HOTLINE CONTINUED

Justice, WI Dept of
Inspector General
17 W Main St
PO Box 7857
Madison WI 53707-7857
(800)869-4499
(608)266-1221
doj.state.wi.gov
To report fraud, waste or abuse regarding a DOJ program or employee.

Social Security Administration, US
Fraud Hotline
PO Box 17785
Baltimore MD 21235
(800)269-0271
To report fraud, waste or abuse with Social Security or any of its programs and operations.

INSULATION (CELLULOSE, FIBERGLASS)
(SEE ALSO FORMALDEHYDE IN MOBILE HOMES)

Consumer Product Safety Commission, US
4330 E West Hwy
Bethesda MD 20814
(301)504-7923
(800)638-2772
www.cpsc.gov
Hotline.

Health Services, WI Dept of
Division of Health
1 W Wilson St
Madison WI 53703
(608)266-2817
dhs.wisconsin.gov
Formaldehyde in residential homes & commercial. Chemical exposure issues.

INSULATION
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Foam selling practices, standards, safety.

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswire.gov
Residential new home construction (since 1980).

Health Services, WI Dept of
Division of Public Health
1 W Wilson St
Madison WI 53703
(608)266-9337
dhs.wisconsin.gov
Formaldehyde in residential homes & commercial. Chemical exposure issues.
## INSURANCE

**Commissioner of Insurance, WI Office of the**

*Commissioner Division*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster St</td>
<td>(608)266-3585</td>
<td>oci.wi.gov</td>
<td>Complaints/general info: adjusters, auto, home, life, health, accident fraud &amp; code violation, prepaid medical plans, sales representation, annuities, policy problems, HMO’s.</td>
</tr>
<tr>
<td>PO Box 7873</td>
<td>(800)236-8517</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7873</td>
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**Financial Institutions, WI Dept of**

<table>
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<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>201 W Washington Ste 500</td>
<td>(800)452-3328</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>Credit insurance.</td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td>(608)264-7969</td>
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**Health Services, WI Dept of**

*BadgerCare Plus*

<table>
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<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
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<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(800)362-3002</td>
<td>dhs.wisconsin.gov</td>
<td>Health insurance for kids.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608)266-1865</td>
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**Insurance Information Institute**

*National Insurance Consumer Helpline*

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
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<tbody>
<tr>
<td>110 William St</td>
<td>(212)346-5500</td>
<td><a href="http://www.iii.org">www.iii.org</a></td>
<td>Provides general info. referral info. (auto, business, life, homeowners, etc.) Brochures.</td>
</tr>
<tr>
<td>New York NY 10038</td>
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**Board on Aging and Long Term Care, WI**

*Medigap Helpline*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111</td>
<td>(608)246-7017</td>
<td>longtermcare.wi.gov</td>
<td>Medicare problems, supplementary insurance, long-term insurance.</td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
<td>(800)242-1060</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:boaltc@wi.gov">boaltc@wi.gov</a></td>
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**Justice, WI Dept of**

<table>
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<th>Address</th>
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<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(608)266-9222</td>
<td>doj.wi.gov</td>
<td>Medicaid Fraud</td>
</tr>
<tr>
<td>Madison WI 53702</td>
<td></td>
<td></td>
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</table>
INTELLECTUAL PROPERTY CRIMES

INTERPOL IP Crime Unit
INTERPOL General Secretariat
200 qual Charles de Gaulle
690006 Lyon France
www.INTERPOL.int
International. Trademark, counterfeiting and copyright piracy.

Internal Revenue Service (IRS), US
Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221
(800)829-1040
(414)231-2100
www.irs.gov

Federal Bureau of Investigation (FBI), US
330 E Kilbourn Ave Ste 600
Milwaukee WI 53202
(414)276-4684
fbi.gov/milwaukee

INTEREST RATES AND FINANCE CHARGES

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53707
(800)452-3328
(608)264-7969
www.wdfi.org

INTERIOR DESIGNERS

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswi.gov
dspswisconsin.gov
Regulate designers.
### INTERNAL REVENUE SERVICE

#### Internal Revenue Service (IRS), US

**Milwaukee District Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>211 W Wisconsin Ave</td>
<td>(800)829-4477 (800)829-1040 (414)231-2100 <a href="http://www.irs.gov">www.irs.gov</a> (800)829-3676</td>
<td>Federal tax information (e.g. rebates)</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2221</td>
<td></td>
<td>Tax &amp; Account Information. General information. Forms only.</td>
</tr>
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#### Informant Hotline (IRS), US

**Milwaukee District Office**

<table>
<thead>
<tr>
<th>Address</th>
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<tbody>
<tr>
<td>Milwaukee WI 53203-2221</td>
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</tbody>
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#### National Taxpayer Advocate Helpline (IRS), US

**Milwaukee District Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>211 W Wisconsin Ave</td>
<td>(877)777-4778 <a href="http://www.irs.gov">www.irs.gov</a></td>
<td>Taxpayer advocate office, helps resolve problems with IRS after no resolution through normal channels.</td>
</tr>
<tr>
<td>Milwaukee WI 53203-2221</td>
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</tr>
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</table>

#### Internal Revenue Service (IRS), US

**Treasury Inspector General for Tax Administration**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
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</thead>
<tbody>
<tr>
<td>PO Box 589 Ben Franklin Station Washington DC 20044-0589</td>
<td>(800)366-4484 <a href="http://www.treasury.gov">www.treasury.gov</a></td>
<td>Hotline; Internal Security report IRS employee misconduct, impersonations.</td>
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### INTERNET CRIME

#### Internet Crime Complaint Center, US

**FBI Milwaukee**

<table>
<thead>
<tr>
<th>Address</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>330 E Kilbourn Ave Ste 600 Milwaukee WI 53202</td>
<td><a href="http://www.ic3.gov">www.ic3.gov</a></td>
<td>The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).</td>
</tr>
</tbody>
</table>

### INVASIVE SPECIES

#### (SEE ALSO WEEDS)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800)422-7128</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
</tbody>
</table>
INVENTIONS/INVENTORS
(SEE ALSO PATENTS)

UW-Stout
Center for Innovation & Development
278 Jarvis Hall Tech Wing (715)232-1649
Menomonie WI 54751 Help inventor build prototype Center available to anyone in US Cost varies with project.

UW-Whitewater
Small Business Development Center
1200 Hyland Hall (262)472-3217
Whitewater WI 53190 www.edu/sbdc Will evaluate new ideas Center available to anyone in US/worldwide. Cost varies with project.

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wi.gov Fact sheet – Invention marketing.

Commerce, US Dept of
Patent & Trademark Office, US
600 Dulany St (800)786-9199
Alexandria VA 22314 (571)272-1000
www.uspto.gov usptoinfo@uspto.gov Patents & trademark assistance/questions.
## INVESTMENT AND SECURITIES

### Financial Institutions, WI Dept of

**Division of Securities**
201 W Washington Ste 500  
PO Box 1768  
Madison WI 53701-1768

(608)266-1064  
(800)472-4325

www.wdfi.org  

Broker dealers franchise investment.  
Sales agents stocks & bonds

### Small Business Administration, US

740 Regent St Ste 204  
Madison WI 53715

(608)441-5261  
(608)441-5541 FAX

www.sba.gov  
answerdesk.sba.gov

Represents interests of small businesses

### Small Business Administration, US

310 W Wisconsin Ave Ste 580W  
Milwaukee WI 53203

(414)297-3941  
(414)297-1377 FAX

www.sba.gov  
answerdesk.sba.gov

Represents interests of small businesses
JAILS
(SEE ALSO CORRECTIONS, WI DEPT OF)

JEWELRY

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Advertising & selling practices.
PO Box 8911   (608)224-4976  datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

Jewelers Vigilance Committee
25 W 45th St Ste 1406  (212)997-2002  Mediates consumer complaints of jewelry
New York NY 10036  www.jvclegal.org  industry (with state Ag offices). Filing fee
of $100.

American Gem Society
8881 W Sahara Ave  (866)805-6500  Complaints against its members only.
Las Vegas NV 89117  www.ags.org

JOB SAFETY
(SEE ALSO OCCUPATIONAL SAFETY)

JOBS AND JOB TRAINING

Workforce Development, WI Dept of
201 E Washington Ave GEF-1  (608)266-0327  State employment, employment &
PO Box 7972   (608)266-3131  training, General Information, customer
Madison WI 53707-7972  dwd.wisconsin.gov  service.
wisconsinjobcenter.org

Dane County Job Center
1819 Aberg Ave  (608)242-4900  Job information.
Madison WI 53704  www.comeherefirst.org

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Brochure: Job Offers, Business
PO Box 8911  (608)224-4976  Opportunity, Chain Letters, Get Rich
Madison WI 53708-8911  datcp.wi.gov  Quick, Internet based Business, Job
DATCPHotline@wi.gov  Scams Modeling Mystery Shopping,
Pyramid Schemes, Reshipping/Money,
Work at Home.
### JUDGES

**Judicial Commission, WI**  
110 E Main Ste 700  
Madison WI 53703  
(608)266-7637  
wicourts.gov/  
judcmm@wicourts.gov  

Complaints against judges and court commissioners regarding misconduct.

### JUNK MAIL

**Mail Preference Service**  
*Direct Marketing Assn.*  
PO Box 643  
Carmel NY 10512  
(212)768-7277  
www.dmachoice.org  

For removal of your name from junk mail lists, telemarketing and e-mail list. Send name and address.

To avoid receiving sexually oriented mail, fill out Form 2201 at your local post office. (Madison-available at Main Post Office and some branches.) PS-2152.

### AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

Brochure: Junk Mail.

### JUNK PHONE SOLICITATION

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.

### TELEPHONE PREFERENCE SERVICE

**Direct Marketing Assn**  
PO Box 643  
Carmel NY 10512  
(212)768-7277  
www.dmachoice.org  

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number.

www.dmaconsumers.org/offtelephone  

$5 charge if registered online for 5 years.
<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
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<tbody>
<tr>
<td><strong>Justice, Wisconsin Dept. Of</strong></td>
<td></td>
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<tr>
<td>Justice, WI Dept of</td>
<td></td>
</tr>
<tr>
<td>17 W Main St</td>
<td>(608)266-1221</td>
</tr>
<tr>
<td>PO Box 7857</td>
<td>doj.state.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53707-7857</td>
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<tr>
<td>RESOURCE AND REFERRAL INFORMATION</td>
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<td>-----------------------------------</td>
<td></td>
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<tr>
<td>Back to Table of Contents</td>
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| KEROSENE HEATER                   |
| (SEE ALSO FUEL AND GASOLINE)      |

| KNOCKOFFS                         |
| (SEE ALSO INTELLECTUAL PROPERTY CRIMES) |
**LABELING**

**Agriculture, Trade and Consumer Protection, WI Dept of**

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<tr>
<th>Address</th>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td><a href="http://www.datcp.wi.gov">www.datcp.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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Hazardous substances, environmental representations.

**Federal Trade Commission, US**

**Bureau of Consumer Protection**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Link</th>
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<tr>
<td>Consumer Response Center</td>
<td>(877)FTC-HELP</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(877)382-4357</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td></td>
<td></td>
</tr>
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</table>

Labeling requirements for textiles and wool. 8:30 am -12:30 pm to talk to someone.

**LABOR**

(SEE ALSO WAGES)

**Wisconsin Employment Relations Commission (WERC)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Link</th>
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<tbody>
<tr>
<td>1457 E Washington Ave</td>
<td>(608)266-1381</td>
<td><a href="http://www.werc.wi.gov">www.werc.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 7870</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7870</td>
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Responsible for promoting collective bargaining and peaceful labor relations in both public and private sectors.

**Workforce Development, WI Dept of**

**Equal Rights Division**

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Link</th>
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<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>(608)266-6860</td>
<td><a href="http://dwd.wi.gov">dwd.wi.gov</a></td>
</tr>
<tr>
<td>PO Box 7946</td>
<td></td>
<td></td>
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<tr>
<td>Madison WI 53707-7946</td>
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**Labor, US Dept of**

**Wage & Hour Division**

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Web Link</th>
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<tbody>
<tr>
<td>Frances Perkins Bldg</td>
<td>(866)487-2365</td>
<td><a href="http://www.dol.gov">www.dol.gov</a></td>
</tr>
<tr>
<td>200 Constitution Ave NW</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20210</td>
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<td></td>
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Labor Laws.
## LABORATORY OF HYGIENE

### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>465 Henry Mall, Madison WI 53706</td>
<td>(800)862-1013, (608)262-6386, (608)263-3280</td>
<td>Clinical Laboratories</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td>Emergencies 24/7</td>
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</tbody>
</table>

### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2601 Agriculture Dr, Madison WI 53718</td>
<td>(800)442-4618, (800)446-0403, (800)462-5261</td>
<td>Environmental, Forensic Toxicology; WI Occupational Health lab (Industrial hygiene) WSLH Proficiency Testing</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
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### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2810 Walton Commons Ln, Madison WI 53718</td>
<td>(608)221-6297 FAX</td>
<td>Information Systems; Bureau of Labor Statistics; Purchasing</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td></td>
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</table>

## LAND SALES DEVELOPMENT

### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911</td>
<td>(800)422-7128, (608)224-4976, datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Advertising and selling practices.</td>
</tr>
</tbody>
</table>

## LAND SURVEYORS

### Safety and Professional Services, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Contact Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave, Madison WI 53703</td>
<td>(877)617-1565, (608)266-1234, (608)266-7482, dsps.wi.gov</td>
<td>Licensing and information. Number of complaints.</td>
</tr>
</tbody>
</table>
### LANDLORD-TENANT

(SEE ALSO DISCRIMINATION)

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Note</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Call for information, fact sheets and ATCP 134.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
<td></td>
<td>Safety and health concerns. Refer to local building inspector. Send complaint form and fact sheet.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
<td>Code Violation: Safety and health concerns. Refer to local building inspector.</td>
</tr>
</tbody>
</table>

- **Heating:** A code violation. See above.

- **Act 184 – Termination of lease because of physical abuse.**

- **Evictions:** Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Send complaint form and fact sheet. Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant. Send complaint form and fact sheet.

- **Landlord Calls:** Refer to private attorney. Send fact sheet.

- **Notice to Move:** Send complaint form and fact sheet.

- **Rent Increases:** No state regulation. Send complaint form and fact sheet.
**Tenant Resource Center**  
1202 Williamson St Ste 102  
Madison WI 53703  
(608)257-0006  
(608)257-0143  
(877)238-7368  
(608)257-2799  
tenantresourcecenter.org  
asktrc@tenantresourcecenter.org  
Rental rights administration.  
M-F 9:00 am to 6:00 pm.  
Toll free outside Dane County.  
Housing mediation service intake.

**Madison Legal Action**  
31 S Mills St  
Madison WI 53715  
800)362-3904  
(608)256-3258  
(608)256-3304  
Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

**Milwaukee & Waukesha Legal Action**  
230 W Wells St  
Milwaukee WI 53203  
(888)278-0633  
(414)278-7722  
(800)947-3529 TTY  
Serves Milwaukee & Waukesha counties.

**Oshkosh Legal Action**  
404 N Main St Ste 702  
Oshkosh WI 54901  
(800)236-1128  
(920)233-6521  

**Racine Legal Action**  
4900 Spring St Ste 100  
Racine WI 53406  
(800)242-5840  
(262)635-8836  
Serves: Racine, Kenosha and Walworth counties.

**Green Bay Legal Action**  
201 W Walnut St Ste 203  
Green Bay WI 54303  
(800)236-1127  
(920)432-4645  
Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.
| **Wisconsin Community Services Greenfield** |  |
| 5300 W Layton | (414)271-5464 |
| Greenfield WI 53220 | (414)544-9456 FAX |
| www.wiscs.org | Mediation |

| **Wisconsin Community Services Milwaukee** |  |
| 3732 W Wisconsin Ave Ste 200 | (414)271-5464 |
| Milwaukee WI 53208 | (414)544-9456 FAX |
| www.wiscs.org | Mediation |

| **Wisconsin Community Services Waukesha** |  |
| Mediation & Restorative Justice Center |  |
| 414 W Moreland Blvd Rm 204 | (262)544-1647 |
| Waukesha WI 53188 | (262)544-9456 FAX |
| www.wiscs.org/mediation.HTM | Mediation. |
| mcwc@wiscs.org | Waukesha (serve State of Wisconsin) e.g., small and large claims, domestic juvenile, l/t, workplace, victim offender and community problems. Consumer merchant. |

| **Wisconsin Community Services West Allis** |  |
| 11301 W Lincoln Ave | (414)302-8064 |
| West Allis WI 53188 | (262)544-9456 FAX |
|  | Mediation. |

| **Law Library, Wisconsin State** |  |
| Attn: Document Delivery Service | (800)322-9755 |
| PO Box 7881 | wilawlibrary.gov/services/forms.html |
| Madison WI 53707-7881 | Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided. |

**LANDSCAPING RESIDENTIAL**

| **Agriculture, Trade and Consumer Protection, WI Dept of** |  |
| Agriculture, Trade and Consumer Protection (DATCP) |  |
| 2811 Agriculture Dr | (800)422-7128 |
| PO Box 8911 | (608)224-4976 |
| Madison WI 53708-8911 | datcp.wi.gov DATCPHotline@wi.gov |
|  | Considered home improvement, ATCP 110. |

**LAS VEGAS CASINO NIGHTS**

(SEE ALSO CASINO NIGHTS)
### LAUNDRIES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
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<th>Email</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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Advertising & selling practices.

### LAW LIBRARY

**Law Library, Wisconsin State**

<table>
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<tr>
<th>Address</th>
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<th>Email</th>
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<tbody>
<tr>
<td>PO Box 7881</td>
<td>(608)267-9696</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7881</td>
<td>(608)266-1600</td>
<td></td>
</tr>
<tr>
<td>120 ML King Jr Blvd 2nd Fl</td>
<td>(800)322-9755</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>wsll.state.wi.us</td>
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Reference.  
Circulation.

### LAWN MOWERS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
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<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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Power, unsafe.

### LAWS

**Administration, WI Dept of**

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<tr>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Document Sales</td>
<td>(608)266-3358</td>
<td>doa.wi.gov</td>
</tr>
<tr>
<td>PO Box 7840</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
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## LAWYER REFERRAL SERVICES

(SEE ALSO LEGAL AID & RELATED SERVICES)

<table>
<thead>
<tr>
<th>Lawyer Referral &amp; Information Services</th>
<th>(800)362-9082</th>
<th>Hours: 8:00 am-5:00 pm M-F. Funded by State Bar Assn. Answers to simple legal questions. Referrals to private attorneys in geographic area.</th>
</tr>
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<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608)257-4666</td>
<td></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
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<table>
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<tr>
<th>State Bar of Wisconsin</th>
<th>(800)728-7788</th>
<th>Complaints about fees.</th>
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<tbody>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608)257-3838</td>
<td></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7158</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
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<table>
<thead>
<tr>
<th>Legislative Reference Bureau</th>
<th>(608)266-0341</th>
<th>Information on statutes, bills, laws, can inform whether there is a law on a particular subject.</th>
</tr>
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<tbody>
<tr>
<td>1 E Main St</td>
<td>legis.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 2037</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53701-2037</td>
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<table>
<thead>
<tr>
<th>Lawyer Regulation, WI Office of</th>
<th>(877)315-6941</th>
<th>Division of Wis. Supreme Court Complaints about attorney’s professional conduct.</th>
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<tbody>
<tr>
<td>110 E Main St Rm 315</td>
<td>(608)267-7274</td>
<td></td>
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<tr>
<td>Madison WI 53703-3383</td>
<td>wicourts.gov/olr</td>
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<td>(608)266-1600</td>
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<tr>
<td>120 ML King Jr Blvd</td>
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<tr>
<td>Madison WI 53703</td>
<td>wilawlibrary.gov</td>
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</table>

## LAWYERS

(SEE ALSO ATTORNEYS)

## LAYAWAY POLICIES

<table>
<thead>
<tr>
<th>Financial Institutions, WI Dept of</th>
<th>(800)452-3328</th>
<th>Over 4 months (more than 4 payments).</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ste 500</td>
<td>(800)264-7969</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>
LEAD

Health Services, WI Dept of
1 W Wilson St
Madison WI 53702
(608)266-5817
(608)261-6876
dhs.wisconsin.gov/lead
(608)266-5817
Lead Paint Program
Certification/Accreditation of lead &
asbestos workers.
Childhood poisoning (lead).

Environmental Protection Agency, US
Office of Pollution Prevention & Toxics
1200 Pennsylvania Ave NW
Mail Code 7404T
Washington DC 20460
(202)272-0167
www2.epa.gov/lead

National Led Information Center
422 S Clinton Ave
Rochester NY 14620
(800)424-LEAD (5323)
General public & professional contact
under contract with EPA & HUD.

LEASES – AUTOMOBILE

Transportation, WI Dept of
Bureau of Vehicle Services
4802 Sheboygan Ave
Madison WI 53707
(608)266-1425
dot.wisconsin.gov
Leases with option to purchase.

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800)452-3328
(608)264-7969
www.wdfi.org
Questions regarding the finance terms or
language of leases.

LEASES – CONSUMER GOODS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Advertising & selling practices.

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800)452-3328
www.wdfi.org
Collection practices. Three-day cooling
off period.
<table>
<thead>
<tr>
<th><strong>LEGAL AID AND RELATED SERVICES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><em>SEE ALSO LAWYER REFERRAL SERVICES</em></td>
</tr>
</tbody>
</table>

### Lawyer Referral & Information

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd, PO Box 7158, Madison WI 53707-7158</td>
<td>(800)362-9082, (608)257-4666</td>
<td>State Bar of Wisconsin. Not free, First half hour $20 Do not answer questions on phone Submit questions thru website L/T or small claims answered. Wed 5-7 pm.</td>
</tr>
<tr>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Madison Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>31 S Mills St, Madison WI 53715</td>
<td>(800)362-3904, (608)256-3258, (608)256-3304</td>
<td>Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.</td>
</tr>
<tr>
<td><a href="http://www.legalaction.org">www.legalaction.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Milwaukee & Waukesha Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>230 W Wells St, Milwaukee WI 53203</td>
<td>(888)278-0633, (414)278-7722, (800)947-3529 TTY</td>
<td>Serves Milwaukee &amp; Waukesha counties.</td>
</tr>
</tbody>
</table>

### Oshkosh Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>404 N Main St Ste 702, Oshkosh WI 54901</td>
<td>(800)236-1128, (920)233-6521</td>
<td>Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.</td>
</tr>
</tbody>
</table>

### Racine Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4900 Spring St Ste 100, Racine WI 53406</td>
<td>(800)242-5840, (262)635-8836</td>
<td>Serves, Racine, Kenosha and Walworth counties</td>
</tr>
</tbody>
</table>

### Green Bay Legal Action

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Walnut St Ste 203, Green Bay WI 54303</td>
<td>(800)236-1127, (920)432-4645</td>
<td>Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.</td>
</tr>
</tbody>
</table>

### Wisconsin Judicare

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Third St Ste 210, PO Box 6100, Wausau WI 54402-6100</td>
<td>(800)472-1638, (715)842-1681</td>
<td>For 33 northern most counties. Family law matter calls and others.</td>
</tr>
<tr>
<td><a href="http://www.judicare.org">www.judicare.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
LEGISLATION

Legislature, Wisconsin State

Legislative Hotline
PO Box 8952
Madison WI 53708
(608)266-9960 or (800)362-9472
legis.wisconsin.gov

Information about Legislature, statutes of bills in current session, state legislation and info/phone #'s for legislators.

Legislative Reference Bureau, WI State

1 E Main St Ste 200
PO Box 2037
Madison WI 53701-2037
(608)266-0341
legis.wisconsin.gov

Questions on pending legislation. State bills and acts (present and past) available online. Int on statutes, bills, laws can inform one whether there is a law on a particular subject Contact forms on website.

LEMON LAW

Transportation, WI Dept of
Bureau of Vehicle Services

4802 Sheboygan Ave
Madison WI 53707
(608)266-1425
dot.wisconsin.gov

Lemon law on new vehicles, not used vehicles.

LICENSE PLATES

Transportation, WI Dept of
Motor Vehicle Division

4802 Sheboygan Ave
Madison WI 53707
(608)266-1466
www.wisconsinmvd.gov

Motor vehicle files.

LICENSING – PROFESSIONAL

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court. Forms available through any office supply store. For advice consult private attorney.

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

ATCP 110. Home Improvement Trade Practices.
LIME (AGRICULTURAL)

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agriculture Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4537
datcp.wi.gov

LIQUOR LICENSES

Local government

Contact local city clerk. See local telephone book for listing.

LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium
135 Enterprise Dr Ste ID
Verona WI 53593-0202
(888)808-1910
www.wiid.org
Wisconsin livestock identification.

LIVING TRUSTS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Fact Sheet: Living trusts.

State Bar of Wisconsin
5302 Eastpark Blvd
Madison WI 53718
(608)257-3838
www.wisbar.org
Publication regarding living trust.

LIVING WILLS

(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

Health Services, WI Dept of
1 W Wilson St
Madison WI 53701-0309
(608)266-1865
dhs.wisconsin.gov
Can send written request for living will form. Include SASE. (self-addressed stamped envelope).

Health Services, WI Dept of
Division of Public Health
PO Box 2659
Madison WI 53701-2659
(608)266-1251
dhs.wisconsin.gov
Living will/power of attorney.
# Resource and Referral Information

## LOANS

**Financial Institutions, WI Dept of**  
*Division of Banking*  
201 W Washington Ste 500  
Madison WI 53703  
(608)261-7578  
www.wdfi.org  
Licensing of loan originator solicitors and mortgage brokers.

## LOBBYING REGULATION

**Government Accountability Board, WI**  
212 E Washington Ave 3rd Fl  
PO Box 7984  
Madison WI 53707-7984  
(608)266-8005  
gab.wi.gov  
(g.e. state officials and lobbyist organizations), administer lobbying laws.

## LOGGING

**Resources, WI Dept of**  
101 S Webster St  
Madison WI 53702  
(608)266-2621  
dnr.wi.gov  
Fact sheet: Logging timber.

## LONG DISTANCE SERVICES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

## LONG TERM CARE

**Health Services, WI Dept of**  
*Long Term Care Division*  
1 W Wilson St  
Madison WI 53703  
(608)261-6836  
dhs.wi.gov

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
LOOTERY – STATE OPERATED
(SEE ALSO CONTESTS OR GAMING)

Justice, WI Dept of
Indian Gaming
PO Box 7857
Madison WI 53707-7857
(608)266-1221
doj.wi.gov

Revenue, WI Dept of
Lottery Division
2135 Rimrock Rd
PO Box 8933
Madison WI 53708-8933
(608)266-7777 (machine)
(608)261-4916
www.wilottery.com

LP GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4928
datcp.wi.gov

LUMBER (TREATED)
(SEE ALSO ENVIRONMENT)

Wisconsin Health Services, WI Dept of
Bureau of Environmental Health
PO Box 2659
Madison WI 53701-2659
(608)266-1120
(608)267-4853 FAX
dhs.wisconsin.gov
MACE  
*(SEE ALSO DEFENSE SPRAYS)*

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**MAGAZINE SUBSCRIPTIONS**

*Agriculture, Trade and Consumer Protection, WI Dept of*

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

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**Postal Inspector, US**

PO Box 788  
Milwaukee WI 53201-0788  
Local Post Office  
(877)876-2455  

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**MAIL**

**Postal Inspector, US**

PO Box 788  
Milwaukee WI 53201-0788  
Local Post Office  
(877)876-2455  

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**MAIL ORDER SALES**

*Agriculture, Trade and Consumer Protection, WI Dept of*

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

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**Financial Institutions, WI Dept of**

201 W Washington Ste 500  
Madison WI 53703  
(800)452-3328  
(608)264-7969  
www.wdfi.org  

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**MAINTENANCE – RENTAL PROPERTY**  
*(SEE ALSO LANDLORD/TENANT)*
### MANICURISTS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708  
(877)617-1565  
(608)266-2112  
Must be licensed.

### MANUFACTURED HOME PARKS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Wis. Adm. Code ATCP 125.

### Natural Resources, WI Dept of

**Bureau of Drinking Water & Groundwater**  
101 S Webster St  
Madison WI 53703  
(608)266-0821  
dnr.wi.gov  
Information on drinking (public & private), water quality, also licenses well drillers.

### MANUFACTURED HOMES/DWELLINGS

**Safety and Professional Services, WI Dept of**  
Manufactured Home/Mobile Home Unit  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(608)266-2112  
(877)617-1565  
dspw.wi.gov  
All questions and complaints including dealer and salesperson licensing and water and sewer service. MHP licenses. Titles of dwellings over 45' long.  
Complaints. Mobile home structure complaints and information.

**Transportation, WI Dept of**  
4802 Sheboygan Ave  
Madison WI 53705  
(608)266-1466  
Titles of dwellings under 45' long.
**MANUFACTURERS**

**Wisconsin Manufacturers and Commerce**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 352</td>
<td>(608)258-3400</td>
<td><a href="http://www.wmc.org">www.wmc.org</a></td>
<td>Publishes a directory of manufacturers in Wisconsin; may be available to see at local library.</td>
</tr>
<tr>
<td>501 E Washington Ave</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53701-0352</td>
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**MARIJUANA**

**Justice, WI Dept of**

**Wisconsin Drug Tipline**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(800)622-3784</td>
<td>doj.wi.gov</td>
<td>Drug tip line to report growing of marijuana, to report possible weapons in school.</td>
</tr>
<tr>
<td>Madison WI 53702</td>
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**MARRIAGE COUNSELORS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Description</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
<td>Business practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Licensing.</td>
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**Safety and Professional Services, WI Dept of**

<table>
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<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Description</th>
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<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(608)266-2112</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608)266-0145</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>dsps.wi.gov</td>
<td>Licensing.</td>
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**MASSAGE THERAPISTS**

**Safety and Professional Services, WI Dept of**

<table>
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<th>Address</th>
<th>Phone</th>
<th>Web</th>
<th>Description</th>
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<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608)266-2112</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td>dsps.wi.gov</td>
<td>Licensing.</td>
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## MATTRESS LABELING

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7178</td>
<td>datcp.wi.gov</td>
<td>Wisconsin Stats § 100.2095.</td>
</tr>
<tr>
<td>PO Box 8911i</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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**International Sleep Products Association (ISPA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>501 Wythe St</td>
<td>(703)683-8371</td>
<td>sleepproducts.org</td>
<td>Promotes bedding labeling law uniformity</td>
</tr>
<tr>
<td>Alexandria VA 22314-1917</td>
<td></td>
<td><a href="mailto:info@sleepproducts.org">info@sleepproducts.org</a></td>
<td>and disseminate bedding labeling</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>information.</td>
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## MEAT AND MEAT PROCESSING

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>Division of Food Safety</td>
<td>(608)224-4726</td>
<td>datcp.wi.gov</td>
<td>Meat safety inspection.</td>
</tr>
<tr>
<td>2811 Agriculture Dr</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911i</td>
<td>(608)224-4700</td>
<td></td>
<td>Meat labeling.</td>
</tr>
<tr>
<td>Madison WI 53708</td>
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**Agriculture, US Dept of (USDA)**

<table>
<thead>
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<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Meat and Poultry Hotline</td>
<td>(800)535-4555</td>
<td></td>
<td>Safe food handling.</td>
</tr>
<tr>
<td>1400 Independence Ave SW</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20250</td>
<td>(888)MPHotline</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(888)674-6854</td>
<td></td>
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MEDIATION

Wisconsin Community Services, Greenfield
5300 W Layton
Greenfield WI 53220
(414)271-5464
(414)544-9456 FAX
www.wiscs.org
mcwc@wiscs.org
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.

Wisconsin Community Services, Milwaukee
3732 W Wisconsin Ave Ste 200
Milwaukee WI 53208
(414)271-5464
(414)544-9456 FAX
www.wiscs.org
mcwc@wiscs.org
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.

Wisconsin Community Services, Waukesha
Mediation & Restorative Justice Center
414 W Moreland Blvd Rm 204
Waukesha WI 53188
(262)544-1647
(262)544-9456 FAX
www.wiscs.org/mediation.HTM
mcwc@wiscs.org
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.

Wisconsin Community Services, West Allis
11301 W Lincoln Ave
West Allis WI 53188
(414)302-8064
(262)544-9456 FAX
www.wiscs.org
mcwc@wiscs.org
Mediation small and large claims, domestic juvenile, landlord/tenant, workplace, victim offender & community problems. Consumer merchant.
RESOURCE AND REFERRAL INFORMATION

MEDICAID

Social Security Administration, US
Office of Public Inquiries
6401 Security Blvd
Baltimore MD 2123
(800)772-1213
www.ssa.gov

Health Services, WI Dept of
WI Medicaid Recipient Services
1 W Wilson St
Madison WI 53703
(800)363-3002
(608)266-8922
www.dhs.wisconsin.gov/medicaid

Justice, WI Dept of
Division of Legal Services
Medicaid Fraud Control & Elder Abuse Unit
17 W Main St 5th Fl
Madison WI 53702
(800)488-3780
(608)266-9222
doj.wi.gov

MEDICAL ASSISTANCE

Health Services, WI Dept of
WI Medical Assistance Program
1 W Wilson St
Madison WI 53703
(800)362-3002
(608)266-2522
www.dhs.wisconsin.gov/forwardhealth

MEDICAL BILLING

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

MEDICAL EXAMINING BOARD

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswire.wi.gov

Complaints and information.
Benefit payments and information for Medicaid (medical assistance or Title XIX).
To report fraud.
Programs & Services information.
Complaint mediation.
MEDICAL AND HOSPITAL PROBLEMS
(SEE ALSO CREDIT COUNSELING)

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswi.wi.gov
Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). Don’t take billing complaints.

Health Services, WI Dept of
Division of Quality Assurance
1 W Wilson St
Madison WI 53702
(800)642-6552
(608)266-0224
dhs.wisconsin.gov
Hospital complaints (not billing).

Health Services, WI Dept of
WI Medical Assistance Program
1 W Wilson St
Madison WI 53703
(800)362-3002
Medical assistance program.

Health and Human Services, US Dept of
1 W Wilson St
Madison WI 53703
(800)638-0742
www.hrsa.gov
Free or low-cost hospital care at Hill-Burton facilities.

MEDICARE

Centers for Medicare & Medicaid Services
7500 Security Blvd
Baltimore MD 21244-1850
(800)633-4227
www.medicare.gov
People with questions on Part A and Part B.

Health & Human Service, US Dept of
HHS Tips Fraud Hotline
PO Box 23489
Washington DC 20026
(800)447-8477
www.hhs.gov
To report fraud, many types Inspector General.

Aging and Long Term Care, WI Board on
Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704
(800)242-1060
(608)246-7017
longtermcare.wi.gov
Medicare problems.
### MEDIGAP HELPLINE

**Aging and Long Term Care, WI Board on**

**Medigap Helpline**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111 Madison WI 53704</td>
<td>(800)242-1060</td>
<td>longtermcare.wi.gov</td>
<td>Medicare supplement. Health insurance for over 65. Special kinds of health insurance, (i.e., cancer policies, long-term care insurance policies). Medical assistance (Medicaid MA, Title XIX) Group insurance (continuation &amp; conversion rights) Health Insurance Risk Sharing Plan.</td>
</tr>
</tbody>
</table>

**Aging & Long Term Care, WI Board on**

**Ombudsman Program**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St Ste 111 Madison WI 53704-4001</td>
<td>(800)815-0015</td>
<td>(608)246-7001 FAX</td>
<td><a href="http://www.longtermcare.wi.gov">www.longtermcare.wi.gov</a></td>
<td></td>
</tr>
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</table>

### MENTAL HEALTH

**Health Services, WI Dept of**

**Client Rights Office**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7851 Madison WI 53707-7851 1 W Wilson St Madison WI 53703</td>
<td>(608)266-2717 (608)267-7792</td>
<td>dhs.wisconsin.gov</td>
<td>Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.</td>
</tr>
</tbody>
</table>

**National Alliance for the Mentally Ill of Dane County (NAMI)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>United Way Bldg 2059 Atwood Ave 4th Fl Madison WI 53704</td>
<td>(608)249-7188</td>
<td><a href="http://www.namidanecounty.org">www.namidanecounty.org</a>. <a href="mailto:contact@namidanecounty.org">contact@namidanecounty.org</a></td>
<td>Dane County.</td>
</tr>
</tbody>
</table>

### MESSAGES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911</td>
<td>(800)422-7128 (608)224-4976</td>
<td>datcp.wi.gov. <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.</td>
</tr>
</tbody>
</table>

### MIDWIVES

*(SEE ALSO NURSES)*
# Migrant Labor Services

**Workforce Development, WI Dept of Bureau of Migrant Refugee & Labor Services**  
201 E Washington Ave  
Madison WI 53702  
(608)266-0002  
dwd.wi.gov  
Migrant labor laws, refugee issues.

## Military

**Military Affairs, WI Dept of**  
2400 Wright St  
Madison WI 53704-2572  
(800)335-5147  
(608)242-3542  
dma.wi.gov  
Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base’s Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch’s Family Support or Community Service Center headquarters listed.

### HQ, Fleet Family Support Program (FFSP)

**NPC 660 FSC Branch**  
5720 Integrity Dr  
Millington TN 38085-6000  
(866)827-5672  
www.cnic.navy.mil  
Navy Family Service Center.

### Marine Corps Community Services (MCCS)

**Headquarters & Service Battalion, Henderson Hall**  
1550 Southgate Rd Bldg 29  
Rm 305  
Arlington VA 22214  
(703)614-7171  
www.usmc-mccs.org  
Family Advocacy Program

### Military One Source

(800)342-9647  
Militaryonesource.mil  
Referrals - All branches under dept of defense.

### Military Affairs, WI Dept of  
**Military and Family Support**  
2400 Wright St  
Madison WI 53704-2572  
(800)335-5147  
www.dma.wi.gov  
(800)833-6622  
www.wisconsininmilitary.org  
Military and family support.  
Assistance with all service member support branches.
MILITARY CONTINUED

Distress Calls/Suicide Prevention for Vets
(877)476-7734
www.dstressline.com
dstressline@usmc.mil

Military websites:

- Army www.goarmy.com (888)550-ARMY
- Air Force www.airforce.com (800)423USAF
- Marines www.marines.com (800)MAR-INES
- Navy www.navy.com (800)USA-NAVY
- General military website www.military.com

MILK HAULING PERMIT

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Food Safety
2811 Agriculture Dr (608)224-4712
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911

MINIMUM MARKUP

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr (800)422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov
Administers minimum markup law, DA has enforcement power.

MINING AND MINERALS

UW Ext Wisconsin Geological Survey
3817 Mineral Point Rd (608)262-1705
Madison WI 53705 wgnhs.uwex.edu
Has publications and geologist on staff, for information. They have Wisconsin geological and topical maps.

Natural Resources, WI Dept of
Bureau of Waste Management
101 S Webster St (608)267-3538
dnr.wi.gov
Madison WI 53703
### MINING AND MINERALS CONTINUED

**Justice, WI Dept of**  
*Environmental Protection*  
17 W Main St  
Madison WI 53707  
(608)266-1221  
doj.wi.gov/dls/environpro  
Air, water, land protection for state of Wisconsin.

### MOBILE AIR CONDITIONING

**Agriculture, Trade and Consumer Protection, WI Dept of**  
*Weights & Measures Bureau*  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608)224-4942  
datcp.wi.gov  
datcpweightsandmeasures@wi.gov  
ATCP 136.

### MOBILE HOME PARKS

*(SEE ALSO MANUFACTURED HOMES/DWELLING)*

### MOBILE HOMES

*(SEE ALSO MANUFACTURED HOMES/DWELLINGS)*

### MODULAR HOMES

**Safety and Professional Services, WI Dept of**  
*Division of Public Health*  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53703-8935  
(877)617-1565  
(608)266-2122  
dspswi.gov

### MOLD

**Health Services, WI Dept of**  
*Division of Public Health*  
1 W Wilson St Rm 150  
Madison WI 53702  
(608)266-1120  
(608)266-5817  
dhs.wisconsin.gov  
In-door personal residence or schools.  
Lead program (childhood).

### MONEY MARKETS

**Financial Institutions, WI Dept of**  
*Division of Securities*  
PO Box 1768  
Madison WI 53701-1768  
(608)266-1064  
(608)261-9555  
(800)472-4325  
www.wdfi.org

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
**MONEY ORDERS**

Financial Institutions, WI Dept of
PO Box 8041
Madison WI 53708-8041
(800)452-3328
(608)261-9555
www.wdfi.org

**MORTGAGES**

Consumer Financial Protection Bureau, US
PO Box 4503
Iowa City IA 52244
(855)411-2372
www.consumerfinance.gov
info@consumerfinance.gov
Educate, enforce and study of Federal consumer financial protection laws. Complaints.

**MORTGAGE COMPANIES**

Financial Institutions, WI Dept of
Division of Banking
201 W Washington Ste 500
Madison WI 53703
(800)452-3328
(608)261-7578
www.wdfi.org
Information and complaints.

Home Equity Info Center (AARP)
605 E St North
Washington DC 20049
(888)687-2277
Reverse mortgage. Also HUD.

**MOTEL – SAFETY**

*SEE ALSO ENVIRONMENTAL SANITATION*

**MOTOR CARRIERS**

Call local State Patrol District Office
Check blue pages in local telephone directory.
To report companies that transport people (buses, vans) and may be operating unsafely.

**MOTOR HOMES**

Transportation, WI Dept of
Division of Motor Vehicles
Dealer & Agent Section
4802 Sheboygan Ave
PO Box 7909
Madison WI 53707-7909
(608)266-1425
dot.wi.gov
Licenses dealers.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
MOTOR VEHICLES
(SEE ALSO AUTOMOBILES)

**Transportation, WI Dept of**

*Division of Motor Vehicles*

**Dealer & Agent Section**

4802 Sheboygan Ave
PO Box 7909
Madison WI 53707-7909

(608)266-1425

Licenses dealers
dot.wi.gov

**MOTORCYCLES**

**Transportation, WI Dept of**

*Division of Motor Vehicles*

4802 Sheboygan Ave
PO Box 7910
Madison WI 53707-7910

(608)266-1425

dot.wisconsin.gov

**MOTORIZED WHEELCHAIR LEMON LAW**

**Health Services, WI Dept of**

1 W Wilson St
Madison WI 53703

(608)266-1865
888-701-1251 TTY
dhs.wisconsin.gov

**MOUND SYSTEMS**

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave
PO Box 8935
Madison WI 53703-8935

(877)617-1565
(608)266-2112
dbsp.wi.gov

**MOVING**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800)422-7128
datcp.wi.gov
DATCPHotline@wi.gov
(608)224-4933

Within Wisconsin, unfair or deceptive practices, storage-self-service.

Public warehouse keepers.

**American Moving & Storage Association**

*Arbitration Program*

1611 Duke St
Alexandria VA 22314

(888)849-2672
(703)683-7410
www.promover.org

Can only help with movers in their conference.
MOBILE MARKETING

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

MUTUAL FUNDS

Financial Institutions, WI Dept of

Division of Securities
201 W Washington 3rd Fl
PO Box 1768
Madison WI 53703

(800)472-4325
(608)264-7979 FAX
www.wdfi.org

(608)266-1064
www.wdfi.org

MUSIC LICENSING

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800)422-7128
(608)24-976
datcp.wi.gov
DATCPHotline@wi.gov

Fact Sheet: Music licensing (copyright laws) Trade Division has a list of music licenses.

MULTI-LEVEL MARKETING

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

OUT-OF-STATE MOVERS

Federal Motor Carrier Safety Administration, US

1200 New Jersey Ave SE
Washington DC 20590

(855)368-4200
(202)366-6407
www.fmcsa.dot.gov

Out-of-state movers.
Local contact number.

Transportation, WI Dept of

4802 Sheboygan Ave
PO Box 7910
Madison WI 53709-7910

(608)266-9900
(608)266-1466
(608)662-2010
dot.wisconsin.gov

• Certified Driver License (CDL) or moving vehicle licensing information.
• Check to see if moving company is licensed.
• Questions regarding federal regulations for interstate movers.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

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NATIONAL ASSOCIATION OF REMODELING (NARI)
(SEE HOME IMPROVEMENT)

NARI of Madison
5944 Seminole Centre Ct
Ste 110
Fitchburg WI 53711
(608)222-0670
www.narimadison.org
kathy@narimadison.org
Trade association of remodeling contractors.

NATIONAL CONSUMERS LEAGUE

National Consumers League
1701 K St NW Ste 1200
Washington DC 20006
(202)835-3323
ncinet.org
Consumer education programs.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
West Bldg
Washington DC 20590
(800)424-9153 TTY
(888)327-4236
safecar.gov
Auto safety hotline.
Auto recalls & safety.

NATURAL RESOURCES, WI DEPT OF

Natural Resources, WI Dept of
1 S Webster St
Madison WI 53702
dnr.wi.gov

NEGATIVE OPTION PLANS
(SEE ALSO UNSOLICITED MERCHANDISE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Fact sheet.

NIGERIAN SCAMS

Secret Service, US
Criminal Investigative Div.
245 Murray Lane SW Bldg T-5
Washington DC 20223
(202)406-9330
www.secretservice.gov
419.fcd@uss.s.treas.gov
Nigerian letters. e-mails.

900 NUMBERS

Agriculture, Trade and Consumer Protection, WI Dept of
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## Resource and Referral Information

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>Fact Sheet: 900 Numbers.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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</table>

### NO CALL

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(888)382-1222</td>
<td>Wisconsin Do Not Call Registry.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4999</td>
<td>Wisconsin Telephone Solicitor registration.</td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>nocall.wisconsin.gov</td>
<td>Wis. Stats. § 100.52</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wis. Adm. Code ATCP 127, subch. V.</td>
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**Federal Trade Commission, US**

*Consumer Response Center*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
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<tbody>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(888)382-1222</td>
<td>Federal Do Not Call Registry.</td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td>(202)326-2395</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.donotcall.gov">www.donotcall.gov</a></td>
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</table>

### NOISE

City Clerk or Police Department.
Check blue pages in local telephone directory.

### NONDELIVERY OF GOODS

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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</tbody>
</table>
NON-PROFIT CORPORATIONS

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800)452-3328
(608)261-7577
www.wdfi.org

Revenue, WI Dept of
2135 Rimrock Rd
Madison WI 53713
PO Box 8949
Madison WI 53708-8949
(608)266-2776
revenue.wi.gov

NOTARY CLERK

Financial Institutions, WI Dept of
201 W Washington Ave Ste 300
PO Box 7847
Madison WI 53707
(608)266-8915
www.wdfi.org

Wis. Stats. Chapter 137. Issues notary public commissions and UCC’s.

NURSERY SCHOOLS

(SEE ALSO CHILD CARE)

NURSERY STOCK (LANDSCAPE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4574
(608)224-4500
datcp.wi.gov

Licensing & inspection.

NURSES

Safety and Professional Services, WI Dept of
Board of Nursing
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspw.wi.gov

Inquiries, licensing; includes midwives, complaints.

Health Services, WI Dept of
1 W Wilson St
Madison WI 53702
dhs.wisconsin.gov

Nurse Aide Registry. Nursing Assistants, complaints, certification.
### Nursing Homes
*(See also Assisted Living Facilities)*

**Health Services, WI Dept of**  
*Bureau of Quality Assurance*

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<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>1 W Wilson St</td>
<td>(800)642-6552</td>
<td>Complaints. Regulates public facilities</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td>(608)266-8476</td>
<td>and quality of care.</td>
</tr>
<tr>
<td></td>
<td>(608)246-7013</td>
<td></td>
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<tr>
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<td>dhs.wisconsin.gov</td>
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**Aging & Long Term Care, WI Board on**  
*Ombudsman Program*

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<tbody>
<tr>
<td>1402 Pankratz St Ste 111</td>
<td>(800)815-0015</td>
<td>Nursing home complaints.</td>
</tr>
<tr>
<td>Madison WI 53704-4001</td>
<td>(608)246-7001 FAX</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.longtermcare.wi.gov">www.longtermcare.wi.gov</a></td>
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### Nutrition
*(See also Food)*

**University of Wisconsin**  
*Nutritional Sciences*

<table>
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<tr>
<th>Address</th>
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<tbody>
<tr>
<td>1415 Linden Dr</td>
<td>(608)262-2887</td>
<td>Information on nutrition.</td>
</tr>
<tr>
<td>Madison WI 53706</td>
<td><a href="http://www.nutrisci.wisc.edu">www.nutrisci.wisc.edu</a></td>
<td></td>
</tr>
</tbody>
</table>
OBEDIENCE SCHOOLS - ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr                (800)422-7128
PO Box 8911                       (608)224-4976
Madison WI 53708-8911

Advertising & selling practices.

OCCUPATIONAL SAFETY

Occupational Safety & Health Administration (OSHA)
4802 E Broadway                   (608)441-5388
Madison WI 53716                  www.osha.gov

Occupational Safety and Health Administration (OSHA)
Henry Reuss Federal Bldg          (414)297-3315
310 W Wisconsin Ave Ste 1180     www.osha.gov
Milwaukee WI 53203

Occupational Safety and Health Administration (OSHA)
1648 Tri Park Way                 (920)723-4521
Appleton WI 54914

Occupational Safety and Health Administration (OSHA)
1310 W Clairemont Ave             (715)832-9019
Eau Claire WI 54701

Labor, US Dept of
Occupational Safety and Health Administration
200 Constitution Ave NW           (800)321-6742
Washington DC 20210              (866)487-2365

OCCUPATIONAL THERAPISTS

Safety and Professional Services, WI Dept of
Bureau of Health Professions
1400 E Washington Ave             (877)617-1565
PO Box 8935                       (608)266-2112
Madison WI 53708-8935             dbsp.wi.gov

Licensing rules & practice questions.
Number of complaints.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
ODOMETER TAMPERING
(SEE ALSO AUTOMOBILES)

**Transportation, WI Dept of**  
*Dealer & Agent Section*  
PO Box 7909 Rm 201  
Madison WI 53707-7909  
(608)267-0482  
dot.wisconsin.gov  
Investigate both dealer & private tampering.

OFFICE EQUIPMENT AND SUPPLIES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Advertising & selling practices.

OIL
(SEE ALSO PETROLEUM PRODUCTS)

OPEN MEETINGS

**Justice, WI Dept of**  
*State Programs, Administration & Revenue (SPAR)*  
17 W Main St 5th Fl  
Madison WI 53703  
(608)266-5033  
doj.wi.gov  
Agriculture, Trade and Consumer Protection, WI Dept of  
*Division of Management Services*  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608)224-4786  
DATCP Notices.

OPEN RECORDS

**Justice, WI Dept of**  
*State Programs, Administration & Revenue (SPAR)*  
17 W Main St 5th Fl  
Madison WI 53702  
(608)266-4786  
doj.wi.gov  
Agriculture, Trade and Consumer Protection, WI Dept of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(608)224-4924  
Request for DATCP records.
OPHTHALMOLOGISTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565
PO Box 8935 (608)266-2112
Madison WI 53708-8935 dsps.wi.gov

OPINIONS (ATTORNEY GENERAL)

Justice, WI Dept of
Division of Legal Services
17 W Main St 6th Fl (608)267-2217
PO Box 7857 doj.wi.gov
Madison WI 53707-7857

OPTICIANS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128
PO Box 8911 (608)224-4976
datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wi.gov

OPTOMETRY

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565
PO Box 8935 (608)266-2112
datcp.wi.gov
Madison WI 53708-8935

ORGAN TRANSPLANTS

UW Hospital
Dept of Surgery
450 Science Dr (608)265-0356
Madison WI 53711

ORGANIZED CRIME

Justice, WI Dept of
Division of Criminal Investigation
17 W Main St 5th Fl (608)266-1671
doj.wi.gov
Madison WI 53702

OSHA REGULATIONS

[SEE ALSO OCCUPATIONAL SAFETY]
## OSTEOPATHS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dspw.wi.gov  
Number of complaints, licensing.

## OVERSEAS CRIME VICTIMS

**State, US Dept of**  
Bureau of Consular Affairs  
Office of Overseas Citizen Services  
2201C St NW Ste 4811  
Washington DC 20520-4800  
(888)407-4747  
(202)501-4444  
(202)647-5225  
travel.state.gov  
Refer to embassy of that country.  
Passport, healthcare, crime, justice process, US resource contacts, local lawyers. (For outside of U.S.).
### PARDONS

**Governor, WI Office of the**  
115 E State Capital  
PO Box 7863  
Madison WI 53702  
(608)266-1212  
[wi.gov](http://wi.gov)  
As of end of 2012, suspended indefinitely.

### PARKS AND RECREATION AREAS

**Tourism, WI Dept of**  
201 W Washington Ave 2nd Fl  
PO Box 8690  
Madison WI 53708-8690  
(608)266-2161  
(800)372-2737  
(800)432-8747  
[www.travelwisconsin.com](http://www.travelwisconsin.com)  
Wisconsin state parks & recreation.  
Travel information center, ordering brochures.

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  
(888)936-7463  
(608)266-2181  
[dnr.wi.gov](http://dnr.wi.gov)  
State park information.  
Complaint hotline.

### PASSPORT INFORMATION

**Postal Service, US**  
Check local telephone directory.  
(800)275-8777  
[tools.usps.com/go/POLocatorAction.action](http://tools.usps.com/go/POLocatorAction.action)  
Nearest location, locator for passport services offered.
PATENTS

(SEE ALSO INVENTIONS/INVENTORS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

Superintendent of Documents, US
Government Printing Office
732 N Capitol St NW
Washington DC  20401-0001
(866)512-1800
(202)512-1800
(202)512-2250 FAX
www.gpo.gov/libraries/

Write for pamphlet on patent and invention marketing information. “General Information Concerning Patents.”

Commerce, US Dept of
Patent & Trademark Office
PO Box 1450
Alexandria VA 22313-1450
(800)786-9199
(571)272-1000
www.uspto.gov

Automated information line. Can obtain basic facts about patents.

PAWN SHOPS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

Call city clerk’s office for forms & information on city ordinances. DATCP provides Property Transaction Record forms to city clerks and on website.

PEDDLERS

(SEE DOOR-TO-DOOR SALES)

Contact Local Municipal Authorities
# PENSION PLANS - ERISA

**Labor, US Dept of**

*Employee Benefit Security Administration*

<table>
<thead>
<tr>
<th>Frances Perkins Bldg</th>
<th>(866)444-3272</th>
<th>For information regarding the Employee Retirement Income Security Act (ERISA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Constitution Ave NW</td>
<td>(877)889-5627 TTY</td>
<td></td>
</tr>
</tbody>
</table>

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**Pension Benefit Guaranty Corp**

<table>
<thead>
<tr>
<th>1200 K St NW Ste 9429</th>
<th>(202)326-4000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Washington DC 20005-4026</td>
<td>(800)400-7242</td>
</tr>
<tr>
<td><a href="http://www.pbgc.gov">www.pbgc.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Administers the ERISA If company goes out-of-business, or if pension plan is terminated.

---

# PEPPER SPRAY

*(SEE ALSO DEFENSE SPRAYS)*

---

# PERMITS

**Wisconsin Small Business Development Center**

*Business AnswerLine*

<table>
<thead>
<tr>
<th>975 University Ave</th>
<th>(800)940-7232</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison WI 53706</td>
<td>(608)263-7680</td>
</tr>
<tr>
<td><a href="http://www.wisconsinsbdc.org">www.wisconsinsbdc.org</a></td>
<td></td>
</tr>
</tbody>
</table>

Information on state required permits, state tax laws and starting a business in Wisconsin. Should also contact local government as local permits may be required.

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**Safety and Professional Services, WI Dept of**

<table>
<thead>
<tr>
<th>1400 E Washington Ave</th>
<th>(608)266-1234</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8935</td>
<td>(877)617-1565</td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

Information on permits for building and professionals.

---

# PEST CONTROL OPERATORS

**Agriculture, Trade and Consumer Protection, WI Dept of**

*Division of Agriculture Resource Management*

<table>
<thead>
<tr>
<th>2811 Agriculture Dr</th>
<th>(608)224-4548</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8911</td>
<td><a href="http://datcp.wi.gov">datcp.wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td><a href="mailto:DATCPpestinfo@wisconsin.gov">DATCPpestinfo@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

Business license pesticide applicator certification, commercial license information.

---

**Wisconsin Emergency Management**

<table>
<thead>
<tr>
<th>2400 Wright St</th>
<th>(800)943-0003</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7865</td>
<td>(608)242-3232</td>
</tr>
<tr>
<td>Madison WI 53707-7865</td>
<td><a href="http://www.emergencymanagement.wi.gov">www.emergencymanagement.wi.gov</a></td>
</tr>
</tbody>
</table>

Emergency-hazardous materials.
PESTICIDES

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Ag Resource Management
2811 Agriculture Dr  (800)943-0003  Pesticide Spill Hotline Animal exposure to pesticide.
PO Box 8911  (608)224-4500  Landscape pesticide advance notice reqmt.
Madison WI 53708-8911 (608)224-4616 or 5292  Lawcare Hotline-when no advance notice was given.
(608)224-5296  datcp.wi.gov

Military Affairs, WI Dept of
Wisconsin Emergency Management
2400 Wright St  (800)943-0003  Emergency-hazardous materials.
PO Box 7865  (608)242-3232
Madison WI 53707-7865 www.emergencymanagement.wi.gov

PET OWNERSHIP

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Animal Health
2811 Agriculture Dr  (608)224-4872  Law, diseases, kennel problems.
PO Box 8911  datcp.wi.gov
Madison WI 53708-8911

Local Sheriff, Humane Officer or Police
Wisconsin Sherriffs and Deputy Sherriffs Association
PO Box 145  (715)723-7173  Directory of all Sherriffs, Deputy Sherriffs and local county District Attorney’s. Humane issues, animals starving, mistreated.
Chippewa Falls WI 54729-0145 www.wssda.org www.wsdsa.org/directory.php

PET STORES

Agriculture, Trade and Consumer Protection, WI Dept of
Advertising & selling practices.
2811 Agriculture Dr  (800)422-7128
PO Box 8911  (608)224-4976
Madison WI 53708-8911 datcp.wi.gov DATCPHotline@wi.gov

Agriculture, Trade and Consumer Protection, WI Dept of
Selling 25 or more dogs per year.
Division of Animal Health
2811 Agriculture Dr  (608)224-4889  Licensing and information, on-line complaint form.
PO Box 8911  datcp.wi.gov
gena.goldade@wi.gov
Madison WI 53708-8911
PETROLEUM PRODUCTS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau
Storage Tank Regulations/Petroleum Tank Inspections
2811 Agriculture Dr  (608)224-4942  Adulterated gasoline, fuel oil, unlabeled
PO Box 8911       datcp.wi.gov       pumps, or contact local office. Must be
Madison WI  53708-8911  datcpweightsandmeas- reported within 24 hrs. Measurement
ures@wi.gov          problems.

Military Affairs, WI Dept of
Wisconsin Emergency Management
2400 Wright St   (800)943-0003  Emergency hazardous materials
PO Box 7865    (608)242-3232
Madison WI 53707-7865

Agriculture, Trade and Consumer Protection, WI Dept of
LP gas company selling practices
2811 Agriculture Dr  (608) 224-4942  Measurement problems.
PO Box 8911       datcp.wi.gov
Madison WI 53708-8911  DATCPHotline@wi.gov

PHARMACY

Safety and Professional Services, WI Dept of
Pharmacy Examining Board
Licensing; including pharmacies,
1400 E Washington Ave  (877)617-1565 Pharmacists licensed. Rules & practice
PO Box 8935   (608)266-2112   questions for applicants. Number of
Madison WI 53708-8935  dsps.wi.gov   complaints, make complaints.

PHONEBUSTERS

The Canadian Anti-fraud Call Center
Edicates public about fraudulent
telemarketing’s.
PO Box 686  (888)495-8501
North Bay Ontario P1B 8J8  www.phonebusters.com
info@ antifraudcentre.ca
PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr (800)422-7128 Advertising and selling practices.
PO Box 8911 (608)224-4976
Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wi.gov

PHYSICAL THERAPISTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565 Licensing number of complaints,
PO Box 8935 (608)266-2112 Rules & practice questions for
Madison WI 53708-8935 applicants.
dspsi wi.gov

PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANTS

Safety and Professional Services, WI Dept of
1400 E Washington Ave (877)617-1565 Licensed. Number of complaints. Rules
PO Box 8935 (608)266-2112 & practice questions for applicants
Madison WI 53708-8935 dspsi.wi.gov

PLANTS

Agriculture, Trade and Consumer Protection, WI Dept of
Division of Agricultural Resource Management
2811 Agriculture Dr (608)224-4573 Regulatory issues, licensing, nurseries,
PO Box 8911 seed labelers, ginseng, other crops.
Madison WI 53708-8911

PLAT REVIEW

Administration, WI Dept of
101 E Wilson St 6th Fl (608)266-3200
Madison WI 53701 doa.wi.gov
## PLUMBING

**Safety and Professional Services, WI Dept of Bureau of Plumbing**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565 (608)266-2112</td>
<td>dsps.wi.gov</td>
<td>Code compliance &amp; licensing only. If workmanship complaint, should contact local building inspector Credentialing Unfair trade practices.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
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<tr>
<td>Madison WI 53708-8935</td>
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**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128 (608)224-4976</td>
<td>datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Home Improvement, ATCP 110.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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## PODIATRIST

**Safety and Professional Services, WI Dept of**

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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(877)617-1565 (608)266-2112</td>
<td>dsps.wi.gov</td>
<td>Licensed. Number of complaints, rules &amp; practice questions for applicants.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
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<tr>
<td>Madison WI 53708-8935</td>
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## POISON – CALL 911

**Call 9-1-1**

**American Association of Poison Control Centers**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>515 King St Ste 510</td>
<td>(800)222-1222 (703)894-1858</td>
<td><a href="mailto:info@aapcc.org">info@aapcc.org</a>, <a href="http://www.aapcc.org">www.aapcc.org</a></td>
<td>Provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.</td>
</tr>
<tr>
<td>Alexandria VA 22314</td>
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</tr>
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</table>

**Wisconsin Poison Center**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 1997 Ste C660</td>
<td>(800)222-1222 (national)</td>
<td><a href="http://www.wisconsinpoison.org">www.wisconsinpoison.org</a></td>
<td>Goes to caller’s state general poison information and emergencies.</td>
</tr>
<tr>
<td>Milwaukee WI 53201-1997</td>
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**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
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<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128 (608)224-4976</td>
<td>datcp.wi.gov, <a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td>Packaging &amp; labeling.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</tr>
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</table>
POLICE/SHERIFF DEPARTMENT

Wisconsin Sherriffs and Deputy Sherriffs Association
PO Box 145
Chippewa Falls WI 54729-0145
(715)723-7173
www.wsdsa.org
wsdsa.org/directory.php
Directory of all Sherriffs and Deputy Sherriffs.

Justice, WI Dept of
Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53702
(608)266-1671
doj.wi.gov
Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.

POLLUTION
(SEE ALSO WASTE CONTROL)

Natural Resources, WI Dept of
Bureau of Air Management
101 S Webster St
Madison WI 53703
(608)266-7718
dnr.wi.gov/air
Air pollution complaints. Regional offices handle complaints.

Natural Resources, WI Dept of
Bureau of Waste Management
101 S Webster St
Madison WI 53703
(608)266-2111
dnr.wi.gov
Hazardous material/waste spills, information.

Natural Resources, WI Dept of
Bureau of Watershed Management
101 South Webster St
PO BOX 7921
Madison WI 53707
(608)267-7694
dnr.wi.gov
Water, streams, rivers, not drinking water.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
POORNOGRAPHY

Local Postal Service

To avoid receiving sexually oriented mail, fill out Form 1500, which is available at individual’s local post office.

Local City Clerk

Check local telephone directory for address and telephone number. City ordinance.

Justice, WI Dept of

Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53702
(608)266-1221
(608)266-1671
doj.wi.gov

POSTAL INSPECTORS

Postal Inspection Service, US
Criminal Investigations Service Center
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-3255
(877)876-2455
postalinspectors.uspis.gov

Postal Crime Hotline

(800)654-8896 Fraud, waste, misconduct.

Postal Zip Information

(800)275-8777 (#1) (#2)
www.usps.com General information.

POULTRY

(SEE ALSO FOOD)
POWER OF ATTORNEY

(SEE ALSO LAWYER REFERRAL SERVICES)

Health Services, WI Dept of
Living Will/Power of Attorney Division
PO Box 2659
Madison WI 53701-2659
(608)266-1251
dhs.wisconsin.gov
Will send POW form (POA for health care form or statutory POA form) upon written request. Send SASE with request.

POWER SAWS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Safety.

PRENEED SELLERS

(SEE ALSO CEMETERIES)

PREPAID MAINTENANCE LIEN

Financial Institutions, WI Dept of
201 W Washington Ste 500
Madison WI 53703
(800)452-3328
www.wdfi.org
Escrow/bond requirements, Wis. Stats. § 779.87(3).

PRE-RECORDED MESSAGES

(SEE ALSO TELEPHONE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

PRESCRIPTIONS

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-2112
dspswi.gov
To receive information on prescriptions.
PRICE COMPARISON ADVERTISING
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
For specific information regarding DATCP 124, Price Comparison Advertising, fact sheet available. Merchandise has to be offered for sale or sold at the higher price before it can be advertised at the discounted price.

PRICE DISCREPANCIES
Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(608)224-4942
datcpweightsandmeas-ures@wi.gov
Wis. Stats.ch. 98, §§ 98.08 & 98.26 Weights & Measures.

PRICE FIXING
Justice, WI Dept of
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857
(608)266-1447
doj.wi.gov
Antitrust issue.

PRICE MARKUP
(SEE ALSO MINIMUM MARKUP)

PRICE SCANNING
Agriculture, Trade and Consumer Protection, WI Dept of
Weights and Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708
datcpweightsandmeas-ures@wi.gov
No law addresses shelf marking versus individual item marking.

PRISONS
(SEE ALSO CORRECTIONS, WI DEPT OF)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### PRIVACY

**Privacy Rights Clearinghouse**  
3100 5th Ave Ste A  
San Diego CA 92103  
(619)298-3396  
www.privacyrights.org  
COPPA 16 CFR Part 312.

### PRIVATE DETECTIVES AND AGENCIES

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dsps.wi.gov  
Licensing. Number of complaints.

### PRIVATE FOUNDATIONS

**Justice, WI Dept of**  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-7857  
(608)266-3952  
doj.wi.gov  
Original tax form 990 filed with Revenue. Copies are filed in WI Dept of Justice.

### PRIZE OFFERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact Sheet for Businesses: Fraud against business. Fact sheet, Prize offers.

### PROBATE, WILLS, ESTATES

*(SEE ALSO LIVING WILLS OR WILLS, ESTATES)*

**State Bar of Wisconsin**  
5302 Eastpark Blvd  
Madison WI 53718  
(608)257-3838  
www.wisbar.org/forpub-
lic/inneedofinformation/pages/public-
lications.aspx  
Pamphlet on "Wills" and “Probate” available.

**Health Services, WI Dept of**  
1 W Wilson St  
Madison WI 53703  
(608)266-1865  
dhs.wisconsin.gov  
Can obtain living will forms and power of attorney health care forms by sending in self- addressed stamped envelope. Identify which forms are needed.
### PRODUCT SAFETY

**Agriculture, Trade and Consumer Protection, WI Dept of**

**Bureau of Product Safety**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-5160</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
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</table>

Refer complaints & inquiries.
Advertising and packaging.

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**Consumer Product Safety Commission, US**

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
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<tbody>
<tr>
<td>4330 E West Hwy</td>
<td>(800)638-2772</td>
<td>Household products &amp; toys that are hazardous substances because of flammability, sharp edges or electrical shocks. Labeling and capping of medications. Fact sheets, posters, slides &amp; films available. Some in Spanish. Injury reporting. Resale information.</td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td>(301)504-7923</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.cpsc.gov">www.cpsc.gov</a></td>
</tr>
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**Public Interest Research Group, US (PIRG)**

<table>
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<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
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<tbody>
<tr>
<td>The Federation of State PIRGS</td>
<td>(202)546-9707</td>
<td>Federal Advocacy Office</td>
</tr>
<tr>
<td>218D St SE</td>
<td>(617)747-4370</td>
<td>Toy safety information.</td>
</tr>
<tr>
<td>Washington DC 20003</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.uspirg.org">www.uspirg.org</a></td>
</tr>
</tbody>
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**Safe Kids Worldwide**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1301 Pennsylvania Ave NW</td>
<td>(202)662-0600</td>
<td>Help prevent accidental childhood injury.</td>
</tr>
<tr>
<td>Ste 1000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20004</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.safekids.org">www.safekids.org</a></td>
</tr>
</tbody>
</table>

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**www.recalls.gov**

- Resources for federal recalls

---

**Transportation, WI Dept of**

**Dealers & Agent Section**

**Bureau of Vehicle Services**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave</td>
<td>(608)266-1425</td>
<td>Auto. See also automobiles</td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>dot.state.wi.us</td>
</tr>
</tbody>
</table>
PRODUCT SAFETY CONTINUED

Transportation, US Dept of
National Highway Traffic Safety Administration
1200 New Jersey Ave SE  (800)424-9153  Auto Safety Hotline.
West Bldg  (888)327-4236  Auto recalls & safety.
Washington DC 20590  www.safecar.gov

Food & Drug Administration - Madison
700 Regent St Ste 202  (608)264-5332
Madison WI 53715  www.fda.gov

Food & Drug Administration - Milwaukee
2675 N Mayfair Rd Ste 200  (414)771-7167
Milwaukee WI 53226-1305  www.fda.gov

Food & Drug Administration - Green Bay
211 N Broadway  (920)433-3924
Green Bay WI 54303  www.fda.gov

Food & Drug Administration - National
10903 New Hampshire Ave  (888)463-6332
Silver Spring MD 20903  www.fda.gov

PROFIT-SHARING PLANS
(SEE ALSO PENSION PLANS)

PROPANE GAS
(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (608)224-4942  For weights and measures price
PO Box 8911  accuracy.
Madison WI 53708-8911
### PROPERTY ASSESSMENTS

**Local city clerk**

Check blue pages of local telephone directory.

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal.

### PROPERTY TAX RELIEF

**Revenue, WI Dept of**

2135 Rimrock Rd  
PO Box 8949  
Madison WI 53708-8949  
(608)266-2486  
revenue.wi.gov

Lottery credit – Wisconsin.

### PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dsp.s.wi.gov

Brochure available explains who licensed psychologists are, how they might be of assistance and where to report complaints. Licensing of psychiatrists; number of complaints. Rules and practice questions, applicants only.

### PUBLIC ACCOUNTANTS

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dsp.s.wi.gov

Certified, file a complaint.

### PUBLIC DEFENDER – ADMINISTRATION DIVISION

**Wisconsin State Public Defender**

Administration Division  
315 N Henry 2nd Fl  
Madison WI 53703  
(608)266-0087  
www.wisspd.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.
PUBLIC INSTRUCTION

Public Instruction, WI Dept of

Public Education
125 S Webster St
PO Box 7841
Madison WI 53707-7841

(800)441-4563
(608)266-3390
dpi.wi.gov

State education agency for Wisconsin.

PUBLIC RECORDS (ACCESS TO)

Justice, WI Dept of
Government Operations and Adm. Law
State Programs, Administration & Revenue
17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857

(608)266-3952
doj.wi.gov

PUBLIC SERVICE COMMISSION

(SEE ALSO UTILITIES)

Public Service Commission, WI
610 N Whitney Way 2nd Fl
PO Box 7854
Madison WI 53707-7857

(800)225-7729
(608)266-2001
psc.wi.gov

Utility complaint mediation and information.

PUBLIC WAREHOUSE KEEPERS

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608)224-4933
datcp.wi.gov

PURCHASE MADE OVERSEAS

(SEE ALSO OVERSEAS CRIME VICTIMS)

PYRAMID SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)
QUACKERY

(SEE ALSO HEALTH QUACKERY)
RACING BOARD
Administration, WI Dept of
Division of Gaming
3319 W Beltline Hwy 1st Fl
PO Box 8979
Madison WI 53708-8979
(608)270-2535
(608)270-2555
doa.wi.gov

RADIATION ISSUES
Health Services, WI Dept of
1 W Wilson St
Madison WI 53702
(608)266-1865
dhs.wisconsin.gov

RADON
Health Services, WI Dept of
1 W Wilson St
Madison WI 53703
(888)569-7236
Statewide radon information.
dhs.wisconsin.gov

RAFFLES
(SEE ALSO CONTESTS)
Administration, WI Dept of
Division of Gaming
3319 W Beltline Hwy 1st Fl
Madison WI 53708-8941
(608)270-2552
doa.wi.gov
Charitable bingo, crane games, duck races, charitable raffles.

RAILROADS
Commissioner of Railroads, Office of
Railroad Safety
610 N Whitney Way Ste 110
PO Box 7854
Madison WI 53707-7854
(608)266-0276
ocr.wi.gov
General railroad regulations, crossing conditions, etc.

Transportation, WI Dept of
Bureau of Railroads and Harbors
4802 Sheboygan Ave
PO Box 7910
Madison WI 53707-7910
(608)267-9284
dot.wi.gov
Wis. Stats. §§ 85.08 & 85.09.
### REAL ESTATE

**Safety and Professional Services, WI Dept of**

- **Address:** 1400 E Washington Ave, PO Box 8935, Madison WI 53703-8935
- **Phone:** (877)617-1565, (608)266-2112
- **Website:** dsps.wi.gov

Licensing of salespersons/brokers. Practice questions of realtors. Real estate disclosure law, whether sold by realtors or owners. Number of complaints against a realtor.

---

**Wisconsin Realtor's Association**

- **Address:** 4801 Forest Run Rd Ste 201, Madison WI 53704-7337
- **Phone:** (608)241-2047, (800)279-1972
- **Email:** wra@wra.org, wra@wra.org

Will provide standard landlord/tenant lease form.

---

### REBATES

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Phone:** (800)422-7128, (608)224-4976
- **Website:** datcp.wi.gov, DATCPHotline@wi.gov

Fact Sheet.

---

### RECALLS

(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)

**National Highway Traffic Safety Administration (NHTSA)**

- **Address:** 1200 New Jersey Ave SE, West Bldg, Washington DC 20590
- **Phone:** (888)327-4236, (800)424-9153 TTY

Auto recalls.

---

**Consumer Product Safety Commission, US**

- **Address:** 4330 E West Hwy, Bethesda MD 20814
- **Phone:** (800)638-2772, (301)504-7923
- **Website:** www.cspc.gov, www.recalls.gov

Safety household products. Joint recall website, with FDA, USDA, NHTSA, Coast Guard, EPA, & CPSC.
**RECREATION**

**Natural Resources, WI Dept of**
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(888)936-7463
(608)266-2621
dnr.wi.gov

Information - general, fishing, hunting, camping.

**Tourism, WI Dept of**
201 W Washington Ave
PO Box 8690
Madison WI 53708-8690
(800)432-8747
www.travelwisconsin.com

Vacation & recreation availability information.

**RECREATIONAL VEHICLES**

**Transportation, WI Dept of**
Motor Vehicle Division
4802 Sheboygan Ave
Madison WI 53707
(608)266-1425
dot.wi.gov

Licensed dealers.

**RECYCLING**

**Wisconsin Recycling Market Development Board**
121 S Pinckney Ste 110
Madison WI 53703
(608)265-8589

Needs, opportunities, funding, analysis.

**Natural Resources, WI Dept of**
Waste and Materials Management Program
101 S Webster St
PO Box 7921
Madison WI 53707-7921
(888)936-7463
(608)267-7550
dnr.wi.gov/topic/recycling

**REFINANCING COMPANIES**

(SEE ALSO MORTGAGE COMPANIES)

**REFERRAL SELLING**

**Agriculture, Trade and Consumer Protection, WI Dept of**
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

ATCP 121.

**REFRIGERANT**

(SEE ALSO MOBILE AIR CONDITIONING)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov

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## REFUND POLICIES

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

Fact sheet: Refund policies.

## REMODELING
(SEE ALSO HOME IMPROVEMENT)

## RENT ABATEMENT
(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Madison Building Inspection</td>
<td>(608)266-4551</td>
</tr>
<tr>
<td>Green Bay Building Inspection</td>
<td>(920)448-3300</td>
</tr>
<tr>
<td>Milwaukee Building Inspection</td>
<td>(414)286-2268</td>
</tr>
</tbody>
</table>

## RENT-TO-OWN

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
Madison WI 53703  
(800)452-3328  
(608)264-7969  
(608)261-9555  
www.wdfi.org

## RENTING
(SEE ALSO LANDLORD/TENANT)

<table>
<thead>
<tr>
<th>Type</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial</td>
<td>Contact an attorney.</td>
</tr>
<tr>
<td>Residential</td>
<td>See LANDLORD/TENANT.</td>
</tr>
</tbody>
</table>

## REPOSSESSION OF FINANCED GOODS
(SEE ALSO FINANCIAL INSTITUTIONS)

**Financial Institutions, WI Dept of**  
201 W Washington Ste 500  
Madison WI 53703  
(608)261-9555  
(800)452-3328  
(608)264-7969  
www.wdfi.org

## RESPIRATORY CARE PRACTITIONERS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dspsi.wi.gov

Licensed rules & practice questions.
### RESTAURANT
*(SEE ALSO BEVERAGE LICENSING)*

**Health Services, WI Dept of**  
*Food Safety & Recreational Licensing*  
1 W Wilson St Rm 150  
Madison WI 53703  
(608)266-2835  
dhs.wisconsin.gov  
Sanitation.

### RESTROOMS
*(SEE ALSO SANITARY FACILITIES)*

### RETIREMENT PLANS
*(SEE ALSO PENSION PLANS)*

### RETIREMENT HOMES
*(SEE ALSO ELDERLY)*

**Board on Aging & Long Term Care**  
1402 Pankratz St. Ste 111  
Madison WI 53704  
(800)815-0015  
(800)242-1060  
dhs.wisconsin.gov/ag-ing/longtermcare.state.wi.us  
Ombudsman Help Line.  
MEDIGAP Help Line.

### RETURN POLICIES
*(SEE ALSO PRODUCT SAFETY)*

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Fact sheet: Return/refund policies.

### REVENUE, WISCONSIN DEPT. OF
*(SEE ALSO TAX)*

**Revenue, WI Dept of**  
2135 Rimrock Rd  
PO Box 8949  
Madison WI 53708-8949  
(608)422-7128  
(608)266-2772  
(608)266-2776  
revenue.wi.gov  
efiling@dor.state.wi.gov  
Individuals.  
Businesses.

### REVERSE MORTGAGES
*(SEE ALSO MORTGAGES)*

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
### RUNAWAY HOTLINE

**National Runaway Safeline**
3080 N Lincoln Ave  
Chicago IL  60657  
(800)RUNAWAY  
www.1800runaway.org  
Assistance if youth is in crisis.

### RUSTPROOFING

*(SEE ALSO AUTOMOBILES)*
SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877)617-1565  Licensing, rules and practice questions
PO Box 8935  (608)266-2112  Building Inspectors.
Madison WI 53708-8935  dsps.wi.gov

SALES TAX
(SEE ALSO TAX)

SAVINGS AND LOAN COMMISSION
(SEE ALSO BANKS)

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877)617-1565  Licensing, rules and practice questions
PO Box 8935  (608)266-2112  Building Inspectors.
Madison WI 53708-8935  dsps.wi.gov

SANITARY FACILITIES

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877)617-1565  Licensing, rules and practice questions
PO Box 8935  (608)266-2112  Building Inspectors.
Madison WI 53708-8935  dsps.wi.gov

SAVINGS AND LOAN COMMISSION
(SEE ALSO BANKS)

Financial Institutions, WI Dept of
Division of Banking
201 W Washington Ave Ste 500  (800)452-3328  Inquiries regarding state chartered S & L
PO Box 7876  (608)261-7578 (Opt 3 & 2)  institutions only. Regulates practices of
Madison WI 53707-7876  www.wdfi.org  savings and loans.

Comptroller of the Currency, Office of
400 7th St SW  (800)613-6743  Federal Institution.

SCALPING
(SEE ALSO TICKET SCALPING)

SCANNING
(SEE ALSO PRICE SCANNING)
### Educational Approval Board
**Address:** 201 W Washington Ave 3rd Fl
**City:** Madison
**State:** WI
**Zip Code:** 53708
**Phone:** (608)266-1996
**Email:** eab.state.wi.us, eabmail@eab.wisconsin.gov
**Website:**

Inspects & approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12).

### Transportation, WI Dept of Motor Vehicle Division
**Address:** 4802 Sheboygan Ave
**City:** PO Box 7910
**State:** Madison
**Zip Code:** 53707-7910
**Phone:** (608)264-7495, (608)264-7049
**Email:** dot.wisconsin.gov, dotdrvrtrnschool@dot.wi.gov
**Website:**

Commercial driving schools complaints Licensing – CDL.

### Local School Board
Check blue pages of local telephone directory.

Public K through 12.
- Contact local school administrative offices or search on internet for local phone number and names of school board members.

### Workforce Development, WI Dept of Bureau of Apprenticeship Standards
**Address:** 201 E Washington Ave Rm E100
**City:** PO Box 7972
**State:** Madison
**Zip Code:** 53707
**Phone:** (608)266-3332
**Email:** dwd.wisconsin.gov
**Website:**

Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.

### Public Instruction, WI Dept of Bureau of School Mgmt Services Team Federal Aid & Audit Section
**Address:** 125 S Webster St
**City:** PO Box 7841
**State:** Madison
**Zip Code:** 53707
**Phone:** (608)266-2803, (608)267-9134
**Email:** sms.dpi.wi.gov
**Website:**

School busing Initial contact.
Local school district federal aid.
### Wisconsin Technical College System

4622 University Ave  
PO Box 7874  
Madison WI 53707-7874  
(608)266-1207  
www.witechcolleges.org  
General number - complaints against technical colleges  
Apprenticeship  
Financial aid college contacts.

### Higher Educational Aids Board

131 W Wilson 902  
PO Box 7885  
Madison WI 53707-7885  
(608)267-2206  
heab.wi.gov  
heabmail@wisconsin.gov  
Wisconsin financial aid, grant, scholarship and loans.

### SECOND-HAND SHOPS

(SEE ALSO PAWN SHOPS)

### SECRET SERVICE

**Secret Service, Madison**

660 W Washington Ave Ste 305  
Madison WI 53703  
PO Box 2154  
Madison WI 53701  
(608)264-5191  
www.secretservice.gov

**Secret Service, Milwaukee**

517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414)297-3587

### SECRET WARRANTIES

(SEE ALSO WARRANTIES)

### SECRETARY OF STATE, WI OFFICE OF

**Secretary of State, WI Office of**

30 W Mifflin St 10th Fl  
Madison WI 53703  
PO Box 7848  
Madison WI 53707-7848  
(608)266-8888  
(608)266-3470  
(608)266-5503  
sos.state.wi.us  
statesec@sos.state.wi.us  
Main number & public records.  
Budget & personnel.  
Apostilles & Authentications Publication of State laws.
### SECURITIES

**Financial Institutions, WI Dept of**  
*Division of Securities*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington 3rd Fl, PO Box 1768</td>
<td>(608)266-1064, (608)261-9555, (800)472-4325 (Option 3)</td>
</tr>
<tr>
<td>Madison WI 53701-1768</td>
<td></td>
</tr>
</tbody>
</table>

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment.  
**Jurisdiction:**  
- Controls fraud and misrepresentation in securities and franchise transactions.  
- Licenses all dealers, agents and advisors, and makes appropriate rules and regulations in public interest. Must approve all advertising of securities before they can be circulated.

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**Securities Exchange Commission, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>175 W Jackson Blvd Ste 900, Chicago IL 60604</td>
<td>(800)732-0330, (312)353-7390</td>
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</table>

Federal toll free.

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### SECURITY DEPOSIT

(SEE ALSO LANDLORD/TENANT)

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### SELF DEFENSE

(SEE ALSO DEFENSE SPRAYS)

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### SEMI-TRACTOR TRAILERS

Contact an attorney. Auto repair law does not apply.

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### SENIORS

(SEE ALSO ELDERLY)
# SEPTIC SYSTEM COMPLAINTS

**Safety and Professional Services, WI Dept of**  
*Division of Safety & Buildings -Plumbing Products*  
201 W Washington Ave  
PO Box 2658  
Madison WI 53701  
(877)617-1565  
(608)266-2112  
(608)267-1401  
dspswi.gov

If a complaint involves reimbursement for septic system installation.

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  
(888)936-7463  

Brochure from DNR - “Septic Tank Additives.”

**SEXUAL OFFENDER REGISTRY**

**Justice, US Dept of**  
950 Pennsylvania Ave NW  
Washington DC 20530-0001  
(202)514-2000  
nsopw.gov

National sex offender public website.

**SHERIFF DEPARTMENTS**

**Wisconsin Sherriffs and Deputy Sherriffs Association**  
PO Box 145  
Chippewa Falls WI 54729-0145  
(715)723-7173  
www.wsdsa.org  
wsdsa.org/directory.php

Directory of all Sherriffs and Deputy Sherriffs.

**Justice, WI Dept of**  
*Division of Criminal Investigation*  
17 W Main St 5th Fl  
PO Box 7857  
Madison WI 53707-78577  
(608)266-1671  
(608)266-1447  
doj.wi.gov

Complaints regarding misconduct in office only.

**Secret Service, US**  
Milwaukee Field Office  
517 E Wisconsin Ave Rm 572  
Milwaukee WI 53202  
(414)297-3587
### SILVER

**Financial Institutions, WI Dept of Securities**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave Ste 300, PO Box 1768, Madison WI 53701-1768</td>
<td>(800)472-4325, (608)266-1064, (608)266-3434, (608)266-2139</td>
<td>Licensing, Examiner of the day.</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
</tbody>
</table>

**Commodities Futures Trading Commission, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Notes</th>
</tr>
</thead>
</table>

### SLAMMING

(SEE ALSO TELECOMMUNICATIONS)

Unauthorized switching of long distance telephone service.

### SMALL BUSINESS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

**Small Business Administration, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>740 Regent St Ste 204, Madison WI 53715</td>
<td>(608)441-5263</td>
<td><a href="http://www.sba.gov">www.sba.gov</a></td>
<td><a href="mailto:answerdesk@sba.gov">answerdesk@sba.gov</a></td>
</tr>
</tbody>
</table>

**Small Business Administration, WI**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>310 W Wisconsin Ave Ste 580W, Milwaukee WI 53203</td>
<td>(414)297-3941</td>
<td><a href="http://www.sba.gov">www.sba.gov</a></td>
<td><a href="mailto:answerdesk@sba.gov">answerdesk@sba.gov</a></td>
</tr>
</tbody>
</table>

**Small Business Administration, US**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>409 3rd St SW, Washington DC 20416</td>
<td>(800)822-5722</td>
<td><a href="http://www.sba.gov">www.sba.gov</a></td>
<td></td>
</tr>
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**Administration, WI Dept of**

Minority and Disabled Veteran-Owned

<table>
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<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 E Wilson St 6th Floor, PO Box 7970, Madison WI 53707</td>
<td>(608)267-9550</td>
<td>Doa.wi.gov</td>
<td><a href="mailto:DOABDWBO@wisconsin.gov">DOABDWBO@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
SMALL BUSINESS CONTINUED

Natural Resources, WI Dept of
Small Business Ombudsman
(855)889-3021
(608)266-2621
dnr.wi.gov
DNRcleanair@wisconsin.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Fact sheet: Small claims court.

Judicial Commission, WI
110 E Main St Rm 700
Madison WI 53703
(608)266-7637
www.judicial-complaint.com
Complaints against court commissioners and judges.

Small Claims Court Numbers
Check blue pages in local telephone directory. wicourts.gov

SMOKE ALARMS
(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

SMOKING

Safety and Professional Services, WI Dept of
1400 E Washington Ave
PO Box 8935
Madison WI 53708-8935
(877)617-1565
(608)266-1234
dspswi.gov
Smoking violations and other operator actions causing safety risk to the general public.
SNOWMOBILES

(SEE ALSO RECREATIONAL VEHICLES)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Manufacturer defect.
PO Box 8911  (608)224-4976
Madison WI 53708-8911  datcp.wi.gov
  DATCPHotline@wi.gov

Natural Resources, WI Dept of
101 S Webster St  (888)936-7463  Snowmobile safety programs ATV &
Madison WI 53703  (608)266-2621  snowmobile registration.
dnr.wi.gov

SOCIAL SECURITY
(SEE ALSO ELDERLY)

Social Security Administration, US
Office of Public Inquiries
6401 Security Blvd  (800)269-0271  Fraud line.
Baltimore MD 21235  (800)772-1213  Number of free publications available.
  www.ssa.gov  Nationwide service. If caller needs to be
  seen in person, they will be referred to
  the correct area office, or visit website.
  Local office information via automated
  service.

SOCIAL WORKERS

Safety and Professional Services, WI Dept of
1400 E Washington Ave  (877)617-1565  Automated RTL System.
PO Box 8935  (608)266-2112  Licensed; rules and practice questions.
Madison WI 53708-8935  dsps.wi.gov  Number of complaints.

SODA WATER BEVERAGE

Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr  (608)224-4925  Price discrimination.
PO Box 8911
datcp.wi.gov
Madison WI 53708-8911
RESOURCE AND REFERRAL INFORMATION

SOLAR ENERGY

Focus on Energy, WI

Focus on Energy
1 S Pinckney St Ste 340
Madison WI 53703
(800)762-7077
focusonenergy.com
Solar info packet available.

Housing and Economic Development Authority (WHEDA), WI

201 W Washington Ave Ste 700
Madison WI 53703
PO Box 1728
Madison WI 53701-1728
(608)266-7884
(800)334-6873
www.wheda.com
Low interest home improvement loans.

140 S 1st St Ste 200
Milwaukee WI 53204
(800)628-4833
(414)227-4039

SOLICITATIONS

(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov
Brochures available: Home Solicitation, sales in hotel rooms, fairs, telephone, mailings.

SPEECH PATHOLOGISTS

Safety and Professional Services, WI Dept of

1400 E Washington Ave
PO Box 8935
Madison WI 53708
(877)617-1565
(608)266-2112
dspss.wi.gov
Licensed.
Rules and practice questions. Number of complaints. $5.28 to Reg. & Licensing for rule book on any regulated professional.

SPACE HEATERS/STOVES

Agriculture, Trade and Consumer Protection, WI Dept of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
datcp.wi.gov
DATCPHotline@wi.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
### SPAM

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  
Unauthorized e-mail messages.

**Federal Trade Commission (FTC), US**  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877)382-4357  
(202)326-3300  
www.ftc.gov  
spam@uce.gov  
Investments.

**North American Securities Administrators Association Inc (NASAA)**  
750 First St NE Ste 1140  
Washington DC 20002  
(202)737-0900  
www.nasaa.org  
Investments.

**Securities & Exchange Commission, US**  
100 F St NE  
20549-0213  
Washington DC  
(888)732-6585  
(800)732-0330  
www.sec.gov  
enforcement@sec.gov  
Stock scams.

**Postal Inspection Service, US**  
Criminal Investigations Service Center  
ATTN: Mail Fraud  
222 S Riverside Plaza Ste 1250  
Chicago IL 60606-6100  
(800)372-8347  
postalinspectors.uspis.gov  
Online complaint form on website.  
Mail fraud.

**Food and Drug Administration (FDA), US**  
10903 New Hampshire Ave  
Silver Spring MD 20993  
www.fda.gov/oc/buy-onlineform.htm  
webcomplaints@ora.fda.gov  
Drugs and other health products Report internet problems.

### STATE AGENCIES – WISCONSIN

**Wisconsin Statewide Departmental Directory**  
wi.gov/state/core/sowdir/deptDirectory.pdf  
For list of Wisconsin state agencies.
## State Bar of Wisconsin

**State Bar of Wisconsin**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd, Madison WI 53718</td>
<td>(800)728-7788, (608)257-3838, (800)444-9404</td>
<td>Nationwide, Auto Attendant; Verification of attorney license.</td>
</tr>
<tr>
<td>PO Box 7158, Madison WI 53707-7158</td>
<td><a href="http://www.legalexplorer.com">www.legalexplorer.com</a></td>
<td></td>
</tr>
</tbody>
</table>

## State Bills

*(SEE ALSO LEGISLATION)*

## State Employees Directory

**State of Wisconsin Employee Directory**

<table>
<thead>
<tr>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608)266-2211</td>
<td>Automated – voice activated.</td>
</tr>
<tr>
<td><a href="http://wi.gov.state/core/sowdir/directory_search.asp">wi.gov.state/core/sowdir/directory_search.asp</a></td>
<td></td>
</tr>
</tbody>
</table>

## State Labs

### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>465 Henry Mall, Madison WI 53706</td>
<td>(800)862-1013, (608)262-6386, (608)263-3280</td>
<td>Clinical Laboratories, Emergencies 24/7</td>
</tr>
<tr>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2601 Agriculture Dr, Madison WI 53718</td>
<td>(800)442-4618, (608)224-6202, (800)446-0403</td>
<td>Environmental, Forensic Toxicology, Water testing &amp; kit. WI Occupational Health lab (Industrial hygiene). WSLH Proficiency Testing.</td>
</tr>
<tr>
<td>(800)462-5261</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Laboratory of Hygiene, WI

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2810 Walton Commons Ln, Madison WI 53718</td>
<td>(608)221-6297 FAX</td>
<td>Information Systems; Bureau of Labor Statistics; Purchasing</td>
</tr>
<tr>
<td><a href="http://www.slh.wisc.edu">www.slh.wisc.edu</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## State Patrol

**Transportation, WI Dept of State Patrol**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Number</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave Rm 551, PO Box 7912, Madison WI 53707-7912</td>
<td>(608)266-3212</td>
<td>Promotes highway safety, law enforcement.</td>
</tr>
<tr>
<td><a href="http://dot.wisconsin.gov/statepatrol/">dot.wisconsin.gov/statepatrol/</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

<table>
<thead>
<tr>
<th>Phone Number</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800)422-7128</td>
<td>Promotes highway safety, law enforcement.</td>
</tr>
<tr>
<td><a href="http://datcp.wi.gov">Web: datcp.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:DATCPHotline@wi.gov">Email: DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
## STATUE OF LIMITATIONS

6 yrs. – property damage, medical bills.
3 yrs. – personal injury.

## STATUTES (COPIES OF)

**Administration, WI Dept of**
**Document Sales and Distribution**

PO Box 7840  
Madison WI 53707-7840

(608)266-3358  
[legis.state.wi.usrsb/statutes.html](legis.state.wi.usrsb/statutes.html)  
docsales@doa.state.wi.us

## STOCKS AND BONDS

*(SEE ALSO SECURITIES)*

## STORAGE

*(SEE ALSO MOVING)*

## STORAGE TANKS

**Agriculture, Trade and Consumer Protection, WI Dept of**
**Weights and Measures Bureau**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911

(608)224-4942  
datcp.wi.gov  
datcpweightsandmeasures@wi.gov

Storage tank regulations, storage tanks both under and above ground- nonleaks and nonspills.

**Natural Resources, WI Dept of**

101 S Webster St  
PO Box 7921  
Madison WI 53707-7921

(608)266-2621  
dnr.wi.gov
**STRAY VOLTAGE**

**Safety and Professional Services, WI Dept of**

*Safety & Buildings Electrical Program*

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dbps.wi.gov

**Public Service Commission, WI**

610 N Whitney Way  
PO Box 7854  
Madison WI 53707-7854  
(800)255-7729  
(608)267-3798  
psc.wi.gov

**Agriculture, Trade and Consumer Protection, WI Dept of**

*Division of Agriculture Development*

*Rural Electrical Power Services*

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708  
(800)942-2474  
(608)224-5055  
datcp.wi.gov

**STUDENT LOANS**

Wisconsin Education Association of Student Support Programs (WEASSP)

PO Box 640  
Milwaukee WI 53201  
www.weassp.org  
Scholarship application through WEASSP.

Wisconsin Technical College Systems

4622 University Ave  
PO Box 7874  
Madison WI 53705-7874  
(608)266-1207  
www.witechcolleges.org  
Complaints regarding technical colleges. Grant information to expand/assist education, not student grants/loans.

**SUICIDE PREVENTION**

National Suicide Prevention Lifeline

(800)273-TALK (8255)  
www.suicidepreventionlife-line.org  
24-hr, toll free. For everyone, including veterans/military.
**SURPLUS**

**General Service Administration, US**

1800 F St NW  
Washington DC 20405  
(202)501-1777  
www.govsales.gov  
gsaauctions.gov  
(866)333-7472 #3  
gsauctionshelp@gsa.gov  
www.gsa.gov

Used government equipment and property seized by US Dept of Justice.  
Listing of items for sale. Listing of items being auctioned.

---

**US Marshal's Service**

*Asset Forfeiture Program*

(202)307-9221  
(888)878-3256  
www.usmarshals.gov/asset-sales.htm  
Us.marshals@usdoj.gov

Surplus/confiscated goods sales info.

---

**US Marshal Eastern District of Wisconsin (E/WI)**

US Courthouse  
517 E Wisconsin Ave Ste 711  
Milwaukee WI 53202  
(414)297-3707  
www.usmarshals.gov

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**US Marshal Western District of Wisconsin (W/WI)**

120 N Henry St Rm 440  
Madison WI 53703  
(608)661-8300  
www.usmarshals.gov

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**Public Instruction, WI Dept of**

Surplus Food  
School Nutrition Team  
125 S Webster St  
PO Box 7841  
Madison WI 53707-7841  
(800)441-4563  
(608)264-6700  
dpi.wi.gov

Surplus food application for qualified organizations/distributors. Not for individuals.

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**SURVEYING**

*(SEE ALSO LAND SURVEYORS)*

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**SWEEPSTAKES**

*(SEE ALSO CONTESTS)*

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**SWIMMING POOLS**

*(SEE ALSO ENVIRONMENTAL SANITATION)*
### TANNING BOOTHS AND DEVICES/SUNLAMPS

**Food & Drug Administration, US**  
*Center for Devices & Radiological Health*  
10903 New Hampshire Ave  
Silver Spring MD 20993  
(888)463-6332  
www.fda.gov  
FDA – labels on devices/sun-lamps.

**Federal Trade Commission (FTC)**  
*Bureau of Consumer Protection*  
Consumer Response Center  
600 Pennsylvania Ave NW  
Washington DC 20580  
(877)382-4357  
www.ftc.gov  
FTC Information Line – false, misleading, deceptive advertising claims.

**Consumer Product Safety Commission, US**  
4330 East West Hwy  
Bethesda MD 20814  
(800)638-2772  
(301)504-7923  
www.cpsc.gov  
Obtain product safety information or report unsafe products.

**Health Services, WI Dept of**  
1 W Wilson St  
Madison WI 53703  
(608)266-1865  
dhs.wisconsin.gov  
Hygiene/sanitation issues.

### TATOO REGULATION

Tatoos –local governments  
Not regulated by Wis. Stats., except for minors (Wis. Stats. § 948.70).  
Check local municipality for any ordinances.

**Health Services, WI Dept of**  
*Bureau of Environmental Health*  
1 W Wilson St  
Madison WI 53703  
(608)266-0915  
dhs.wisconsin.gov  
RESOURCE AND REFERRAL INFORMATION

TAX
(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)

Internal Revenue Service (IRS), US
Department of the Treasury
Internal Revenue Service
Kansas City MO  64999
(877)829-5500
(800)829-1040
(877)777-4778
(800)829-3676
www.irs.gov

Federal tax information (personalized help for individuals).
Taxpayer advocate service help line.
Federal tax forms by mail (free downloads online).

Internal Revenue Service (IRS), US
Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221
(800)829-0433
(414)231-2100
www.irs.gov

Tax fraud hotline.  To report tax fraud.

Revenue, WI Dept of
2135 Rimrock Rd
Madison WI  53713
PO Box 8949
Madison WI 53708-8949
(608)266-2772
(608)266-2772
(608)266-8641
(608)266-8100
(608)261-6261
(608)266-1961
(608)266-1143
(608)266-2776
(608)266-2772
(608)266-2890
revenue.wi.gov

WI income tax.
Inheritance, gift & fiduciary.
Tax.
Homestead Credit.
WI refunds.
Sales & withholding tax.
WI tax forms.
Corporation tax.
Sellers permit (business).
Customer service.
Tax forms/copies of returns Manufacturing Property Tax.

Revenue, WI Dept of
819 N 6th St Rm 408
Milwaukee WI 53203-1606
(414)227-4907
(414)227-4000
(414)227-4147 TTY
revenue.wi.gov

Refunds.
General information.

AARP
222 W Washington Ave Ste 600
Madison WI 53703
(866)448-3611
www.aarp.org

Tax service for AARP; older people, middle to low income. (Membership not required) Visit website.

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
**TAX CONTINUED**

**Safety and Professional Services, WI Dept of**
1400 E Washington Ave  (877)617-1565
PO Box 8935         (608)266-2112
Madison WI 53708-8935 dspb.wi.gov

Complaints against tax preparation services that hold a CPA certification.

**TAXICABS**

**Local Governments**

Check blue pages in local telephone directory.  

Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.

**TAXIDERMISTS**

**Natural Resources, WI Dept of**
101 S Webster St         (608)266-0862
Madison WI 53703          dnr.wi.gov

Licensing.

**Agriculture, US Dept of (USDA)**

*Animal & Plant Health Inspection Service*
1400 Independence Ave  (301)851-3300
askNIES.Products@aphis.usda.gov

Inspection of services that have imported skins from other countries only.

**Agriculture, US Dept of (USDA)**

*National Center for Import & Export*
4700 River Rd Unit 40  (301)734-3277
Riverdale MD  20737

**TEAR GAS**

*(SEE ALSO DEFENSE SPRAYS)*

**TECHNICAL COLLEGES**

**Wisconsin Technical College System**
4622 University Ave  (608)266-1207
PO Box 7874 www.wtcsystem.edu
Madison WI 53707-7874

Complaints against technical colleges.
TELECOMMUNICATIONS

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Unauthorized switching of long distance telephone service (slamming & cramming).
PO Box 8911  (608)224-4976
Madison WI 53708-8911  datcp.wi.gov  DATCPHotline@wi.gov

Federal Communication Commission, US
Consumer & Government Affairs Bureau
445 12th St SW  (888)225-5322  Slamming, cramming, truth in billing, truth-in-advertising.
Washington DC 20554  www.fcc.gov

Small Business Development Centers, UW
UW Extension Offices  (608)263-7794  For small business counseling and management education. Some U.W. Extensions evaluate new product ideas and inventions.
425 Extension Bldg  www.wisconsinsbdc.org
432 N Lake St
Madison WI 53706-1415

TELEMARKETING

(SEE ALSO PHONEBUSTERS)

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  (800)422-7128  Fact sheet.
PO Box 8911  (608)224-4976
Madison WI 53708-8911  datcp.wi.gov
DACPHotline@wi.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  (800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
## TELEPHONE

*(SEE ALSO JUNK PHONE SOLICITATION OR TELECOMMUNICATIONS)*

<table>
<thead>
<tr>
<th><strong>Public Service Commission, WI</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>610 N. Whitney Way</td>
<td>(608)266-2001</td>
<td>Links to websites that compare calling plans, cards and cell phones.</td>
</tr>
<tr>
<td>PO Box 7854</td>
<td>(800)225-7729</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7854</td>
<td>psc.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00 AM or after 9:00 PM.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
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</table>

<table>
<thead>
<tr>
<th><strong>Justice, WI Dept of</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>17 W Main St 5th Fl</td>
<td>(608)266-1221</td>
<td>Taping phone conversations.</td>
</tr>
<tr>
<td>PO Box 7857</td>
<td>doj.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-78577</td>
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</tbody>
</table>

## TENANT

*(SEE ALSO LANDLORD/TENANT)*

## TERM PAPER MILLS/DIPLOMA PAPER MILLS

<table>
<thead>
<tr>
<th><strong>Agriculture, Trade and Consumer Protection, WI Dept of</strong></th>
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<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td></td>
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<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
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</table>

## THERAPISTS

<table>
<thead>
<tr>
<th><strong>Safety and Professional Services, WI Dept of</strong></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E Washington Ave</td>
<td>(608)266-2112</td>
<td>Licenses therapists; rules &amp; practice questions.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(877)617-1565</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

## THREE DAY RIGHT TO CANCEL

*(SEE ALSO DOOR-TO-DOOR SALES)*

Purchase for personal use, not business-to-business.
**TICKET REFUNDS**

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

Statute 100.73 Requires promoters to refund purchase price under certain circumstances.

**TICKET SCALPING**

**State Fair Park Board, WI**

640 S 84th St  
West Allis WI 53214  
(414)266-7000  
www.wistatefair.com  
wsfp@wisconsin.gov

Wis. Stats. § 42.07 – State Fair.  
Otherwise municipality regulates.

**National Association of Ticket Brokers (NATB)**

214 N Hale St  
Wheaton IL 60187  
(630)510-4594  
www.natb.org  
info@natb.org

Bonded ticket brokers.

**TIMESHARES**

(SEE ALSO CONDOMINIUMS)

**Safety and Professional Services, WI Dept of**

1400 E Washington Ave  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-2112  
dspc.wi.gov

Main reception number  
Number of complaints – timeshare salesperson.

**Agriculture, Trade and Consumer Protection, WI Dept of**

2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov

Fact sheet.
### TIRES

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Additional Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>Advertising &amp; selling practices.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>datcp.wi.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**National Highway Traffic Safety Administration (NHTSA)**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Additional Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 New Jersey Ave SE</td>
<td>(800)424-9393</td>
<td>Safety-NHTSA Auto Safety Hotline</td>
</tr>
<tr>
<td>West Building</td>
<td>(888)327-4236</td>
<td>NHTSA, Office of Vehicle Safety</td>
</tr>
<tr>
<td>Washington DC 20590</td>
<td>(202)366-5322</td>
<td>Compliance.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nhtsa.dot.gov">www.nhtsa.dot.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### TOBACCO

(SEE ALSO CIGARETTE SALES)

### TOLL-FREE NUMBERS

**Toll-Free Directory Assistance**

<table>
<thead>
<tr>
<th>Phone</th>
<th>Additional Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800)555-1212</td>
<td>Call for specific area of interest.</td>
</tr>
</tbody>
</table>

### TOURISM

**Tourism, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Additional Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W Washington Ave 2nd Fl</td>
<td>(608)266-2161</td>
<td></td>
</tr>
<tr>
<td>PO Box 8690</td>
<td>(800)432-8747</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8690</td>
<td><a href="http://www.travelwisconsin.com">www.travelwisconsin.com</a></td>
<td></td>
</tr>
</tbody>
</table>

**Transportation, WI Dept of**

- *Division of Motor Vehicles*
  
<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Additional Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave</td>
<td>(800)511wi.gov</td>
<td>Road conditions in Wisconsin.</td>
</tr>
<tr>
<td>PO Box 7911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TOWING

**Transportation, WI Dept of**

- *State Patrol*

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Additional Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave Rm 551</td>
<td>(608)266-3212</td>
<td>Tow truck equipment violations only.</td>
</tr>
<tr>
<td>PO Box 7912</td>
<td>dot.wisconsin.gov/statepatrol/</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7912</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
TOXIC SUBSTANCES?
Natural Resources, WI Dept of
101 S Webster St (888)936-7463
Madison WI 53703 (608)266-2621
dnr.wi.gov
Environmental protection.

Military Affairs, WI Dept of
Wisconsin Emergency Management
2400 Wright St (800)943-0003
PO Box 7865 (608)242-3232
Madison WI 53707-7865 emergencymanage-
ment.wi.gov
24 hour spill reporting hotline.

TOYS
(SEE ALSO PRODUCT SAFETY)

TRADE NAMES/TRADemarks
(SEE ALSO COPYRIGHTS OR PATENTS)
Financial Institutions, WI Dept of
Notary Public & Trademarks
201 W Washington Ave Ste 300 (608)266-8915
PO Box 7847 www.wdfi.org
Madison WI 53707-7847
Trademarks/tradenames notary public.

Commerce, US Dept of
Patent & Trademark Office
Trademark Assistance Center (800)786-9199
Madison East Concourse Level (571)272-1000
600 Dulany St www.uspto.gov
Alexandria VA 22314-5796
Recording that gives telephone number
regarding how to file for patent
protection, general info regarding
patents, copyright info, or federal
registration of trademark.

TRADE PRACTICES, ORDERS ON UNFAIR
Agriculture, Trade and Consumer Protection, WI Dept of
Trade Bureau
2811 Agriculture Dr (608)224-4970
PO Box 8911 (608)224-4928
Madison WI 53708-8911 (608)224-4992
Dairy.
Drug.
Unfair Sales Act.
Unfair Trade Practice Orders. DATCP
general orders prohibiting unfair or
deceptive trade practices. Soda water,
malt beverages, motor fuel, tobacco,
music royalties.
RESOURCE AND REFERRAL INFORMATION

TRADEMARKS
(SEE ALSO TRADE NAMES/TRADEMARKS)

TRADING STAMPS
Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wi.gov
DATCPHotline@wi.gov

TRAILERS
Transportation, WI Dept of
Division of Motor Vehicles
4802 Sheboygan Ave
PO Box 7911
Madison WI 53707-7911
(608)266-1425
dot.wi.gov
Licenses dealer –dealership license plates.

TRANSIENT MERCHANTS
(SEE ALSO DOOR-TO-DOOR SALES)

TRANSPORTERS
Transportation, WI Dept of
Division of Motor Vehicle
4802 Sheboygan Ave
PO Box 7911
Madison WI 53707-7911
(608)266-1425
dot.wi.gov
Licenses transporters.

TRANSPORTATION
Transportation, WI Dept of
Division of Motor Vehicles
4802 Sheboygan Ave
PO Box 7911
Madison WI 53707
(608)266-1425
(608)266-3666
dot.wi.gov
Dealer Licensing Vehicle Registration
drivers’ licenses, state patrol, highway conditions, truck & motor carriers info.

TRAVEL
(SEE ALSO VACATION OFFERS)

TRAVELING SALES JOBS
(SEE ALSO JOBS & JOB TRAINING)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov
TREASURER’S OFFICE

State Treasurer, WI Office of the
1 S Pinckney St Ste 550 (855)375-2274
PO Box 2114 (608)266-1714
Madison WI 53707 www.statetreasury.wisconsin.gov

TRESPASSING

Wisconsin Sherriffs and Deputy Sherriffs Association
PO Box 145 www.wsdsa.org
Chippewa Falls WI 54729-0145 wsdsa.org/directory.php
(715)723-7173
Directory of all Sherriffs, Deputy Sherriffs and local county District Attorney.

TRIAD OF WISCONSIN

Triad of Wisconsin
517 N Segoe Rd Ste 300 (608)441-7897
Madison WI 53705 www.triadofwisconsin.org
Seniors, sheriffs and DATCP combat elderly fraud.

TRUTH-IN-LENDING

(SEE ALSO CONSUMER ACT, WISCONSIN)

Financial Institutions, WI Dept of
Office of Consumer Affairs
201 W Washington Ste 500 (800)452-3328
PO Box 7876 (608)264-7969
Madison WI 53707-7876 www.wdfi.org
Inquiries.

Federal Trade Commission (FTC), US
Bureau of Consumer Protection
Consumer Response Center (877)FTC-HELP
600 Pennsylvania Ave (877)382-4357
Washington DC  20580 (202)326-2395
www.ftc.gov
FTC Information Line.
# Unclaimed Property

**Agriculture, Trade and Consumer Protection, WI Dept of**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>(608)224-4976</td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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Disposition of unclaimed articles chap. 779.74 (Liens).

# Underground Storage Tanks

*(See also Storage Tanks)*

# Underwriters Laboratories

**Underwriters Laboratories**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>333 Psingsten Rd</td>
<td>(877)854-3577</td>
<td>(847)272-8800</td>
<td><a href="http://www.ul.com">www.ul.com</a></td>
</tr>
<tr>
<td>Northbrook IL 60062</td>
<td></td>
<td></td>
<td><a href="mailto:cec-us@us.ul.com">cec-us@us.ul.com</a></td>
</tr>
</tbody>
</table>

• Toll-free problem reporting.  
• Write for Directory of Research Bulletins, Attn: Publications Dept.  
• Test products for safety.

# Unemployment Compensation

**Workforce Development, WI Dept of**

**Unemployment Compensation Division**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Phone 3</th>
<th>Phone 4</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E Washington Ave</td>
<td>(800)494-4944</td>
<td>(608)232-0824</td>
<td>(800)822-5246</td>
<td>(414)438-7713</td>
<td>dwd.wi.gov</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td></td>
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</table>

Complaints, inquiries and written information.  
To file a claim.

# Unfair Sales Act

**Agriculture, Trade and Consumer Protection, WI Dept of**

**Trade Bureau**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(608)224-4925</td>
<td></td>
<td>datcp.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4989</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

# Unfair Trade Practice Orders

*(See also Trade Practices, Orders on Unfair)*

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov

193
UNIFORM COMMERCIAL CODE (UCC)

Financial Institutions, WI Dept of
Office of Consumer Affairs
PO Box 8041
Madison WI 53708-8041
(608)261-9555
(800)452-3328
(608)261-9548
www.wdfi.org

UNIONS

National Labor Relations Board Regional Office
310 W Wisconsin Ave Ste 450W
Milwaukee WI 53203-2211
(414)297-3861
www.nlrb.gov
Consumer complaints regarding unions
Contact local office.

UNIVERSAL PRODUCT CODE (UPC)

GS1, The Global Language of Business
Princeton Pike Corporate Center
1009 Lenox Dr Ste 202
Lawrenceville NJ 08648
(609)620-0200
www.gs1us.org
Corporate.

UNSOLICITED MERCHANDISE

(SEE ALSO NEGATIVE OPTION PLANS)

Wis. Stats. § 241.28 Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

UPC

(SEE ALSO UNIVERSAL PRODUCT CODE)

US ATTORNEY GENERAL

Justice, US Dept of
Attorney General
950 Pennsylvania Ave NW
Washington DC 20530-0001
(202)514-2001
(202)514-2000
www.justice.gov
Attorney General.
Department of Justice.
RESOURCE AND REFERRAL INFORMATION

USURY LAW

Financial Institutions, WI Dept of
Office of Consumer Affairs
PO Box 8041
Madison WI 53708-8041
(608)261-9555 General number.
(800)452-3328 Toll-free number.
(608)264-7969
www.wdfi.org

UTILITIES

Public Service Commission, WI
610 N Whitney Way
PO Box 7854
Madison WI 53707-7854
(608)266-2001 Complaint mediation. Utility rates, billings and disconnects.
(800)225-7729
psc.wi.gov

Citizen’s Utility Board
16 N Carroll St Ste 640
Madison WI 53703
(608)251-3322 Consumer oriented lobbying group supported by donations from public.
www.wiscub.org

Wisconsin Electric Cooperative Association
1 S Pickney St St 810
Madison WI 53703-2869 Electric cooperatives.
(608)258-4400 weca.coop

UTILITY SHUT-OFF RULES (PSC RULES)
(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

Public Service Commission, WI
PO Box 7854
Madison WI 53707-7854
(608)266-2001 Require utilities to give a disconnect notice, either by first-class mail or in person of a proposed disconnect.
(800)225-7729 psc.wi.gov

Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and the PSC. Utility must postpone decision to disconnect if health is endangered.
## Vacation Offers

Agriculture, Trade and Consumer Protection, WI Dept of
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

- (800)422-7128  
- (608)224-4976  
- datcp.wi.gov  
- DATCPHotline@wi.gov  

Fact Sheet: Vacation offers.

American Society of Travel Agents  
Consumer Affairs Department  
1101 King St Ste 200  
Alexandria VA 22314  

- (800)275-2782  
- (703)739-2782  
- www.asta.org

## Vanity Publications

Agriculture, Trade and Consumer Protection, WI Dept of  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  

- (800)422-7128  
- (608)224-4976  
- datcp.wi.gov  
- DATCPHotline@wi.gov  

Fact Sheet: Vanity publications.

## Vending Machines

Health Services, WI Dept of  
Environmental & Occupational Licensing  
1 W Wilson St Rm 150  
Madison WI 53702  

(608)266-2835  

Licensing of state vending machines.
### VETERANS AFFAIRS

**Veteran Affairs, US Dept of**  
810 Vermont Ave NW  
Washington DC 20420  
(800)827-1000  
www.va.gov  
General info and assistance. Visit website for specified contact need.

**Veteran Affairs, US Dept of**  
Milwaukee Office  
7910 N 76th St  
Milwaukee WI 53223  
(414)434-1311

**Veteran Affairs, WI Dept of**  
Veterans Benefits Resource Center (VBRC)  
201 W Washington Ave 4th Fl  
Madison WI 53703  
(800)947-8387  
(608)266-1311  
dva.state.wi.us  
Resource & benefit info.

**Veteran Affairs, US Dept of**  
Madison Veteran Center  
706 Williamson St Ste 4  
Madison WI 53703  
(800)842-6355  
(608)264-5342  
madison.va.gov/services/vetcenter.asp  
Counseling, jobs, referral.

### VETERINARIANS

**Safety and Professional Services, WI Dept of**  
1400 E Washington Ave Rm 112  
PO Box 8935  
Madison WI 53708-8935  
(877)617-1565  
(608)266-1234  
(608)266-2112  
dspw.wi.gov  
Licensing; including animal technicians.  
Rules and practice questions.  
Number of complaints.  
Division of Enforcement.

### VICTIMS RIGHTS

**Justice, WI Dept of**  
Office of Crime Victim Services  
PO Box 7951  
Madison WI 53707-7951  
(800)446-6564  
(608)264-9497  
doj.wi.gov

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov

197
<table>
<thead>
<tr>
<th>V</th>
<th>RESOURCE AND REFERRAL INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VIDEO GAMES</strong></td>
<td><strong>AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF</strong></td>
</tr>
</tbody>
</table>
| | 2811 Agriculture Dr  
| | PO Box 8911  
| | Madison WI 53708-8911  
| | (800)422-7128  
| | [datcp.wi.gov](http://datcp.wi.gov)  
| | DATCPHotline@wi.gov |
| **ENTERTAINMENT SOFTWARE RATINGS BOARD** | 317 Madison Ave 22nd Fl  
| | New York NY 10017  
| | (212)759-2223  
| | [www.esrb.org](http://www.esrb.org) |
| **VIDEO POKER** | (SEE ALSO GAMBLING) |
| **VITAMINS AND FOOD SUPPLEMENTS** | **FOOD & DRUG ADMINISTRATION, US** |
| | Center for Food Safety & Nutrition  
| | 5100 Paint Branch Pkwy  
| | College Park MD 20740-3835  
| | (888)723-3366  
| | [www.fda.gov](http://www.fda.gov) |
| **VOCATIONAL REHABILITATION** | **WORKFORCE DEVELOPMENT, WI DEPT OF** |
| | Division of Vocational Rehabilitation  
| | 201 E Washington Ave  
| | PO Box 7852  
| | Madison WI 53707-7852  
| | (608)261-0050  
| | (800)442-3477  
| | [dwd.wisconsin.gov/dvr](http://dwd.wisconsin.gov/dvr) |
| **VOLATILE ORGANIC COMPOUNDS (VOC)** | **ENVIRONMENTAL PROTECTION AGENCY, US** |
| | William Jefferson Clinton Bldg  
| | 1200 Pennsylvania Ave NW  
| | Washington DC 20460  
| | (202)272-0167 |
| **VOTING RIGHTS** | **GOVERNMENT ACCOUNTABILITY BOARD, WI** |
| | Elections Division  
| | 212 E Washington Ave  
| | PO Box 7984  
| | Madison WI 53707-7984  
| | (866)868-3947  
| | (608)266-8005  
| | [gab.wi.gov](http://gab.wi.gov) |

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800)422-7128  
Web: [datcp.wi.gov](http://datcp.wi.gov)  
Email: DATCPHotline@wi.gov
RESOURCE AND REFERRAL INFORMATION

WAGES

(SEE ALSO EMPLOYMENT)

Workforce Development, WI Dept of

Equal Rights Division
201 E Washington Ave
PO Box 7946
Madison WI 53707-7946

(608)266-6860
(414)227-4384
dwd.wi.gov

Madison.
Milwaukee.

Labor, US Dept of

Wage & Hour Division
310 W Wisconsin Ave Ste 1170
Milwaukee WI 53203

(414)297-1590

Fair Labor Standards Act Family Medical Leave Migrant & Seasonal Garnishment limit 5.

Labor, US Dept of

Wage & Hour Division
Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210

(866)487-9243

www.dol.gov

Federal.

WAREHOUSE

(SEE ALSO MOVING)

Agriculture, Trade and Consumer Protection, WI Dept of

Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608)224-4933
datcp.wi.gov

Warehouse storage.
## Warranties


### Agriculture, Trade and Consumer Protection, WI Dept of

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Brochure</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr</td>
<td>(800)422-7128</td>
<td>datcp.wi.gov</td>
<td>Extended Warranties.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4976</td>
<td><a href="mailto:DATCPHotline@wi.gov">DATCPHotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td></td>
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</tr>
</tbody>
</table>

### Transportation, WI Dept of

**Dealers Division**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave</td>
<td>(608)266-1425</td>
<td><a href="http://www.dot.wisconsin.gov">www.dot.wisconsin.gov</a></td>
<td>Secret warranties on automobiles. Extended warranties through manufacturers only.</td>
</tr>
<tr>
<td>PO Box 7911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
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</table>

### Commerce, WI Dept of

**Safety & Buildings**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W. Washington Ave</td>
<td>(800)947-3529</td>
<td><a href="http://www.commerce.state.wi.us">www.commerce.state.wi.us</a></td>
<td>Mobile homes.</td>
</tr>
<tr>
<td>PO Box 7970</td>
<td>(608)266-3151</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707-7970</td>
<td></td>
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</table>

### Federal Trade Commission, US

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer Response Center</td>
<td>(877)382-4357</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td>M-F 9 am to 5 pm Enforces Magnuson-Moss Warranty Act, deceptive advertising, etc.</td>
</tr>
<tr>
<td>600 Pennsylvania Ave NW</td>
<td>(202)326-2222</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td></td>
<td></td>
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</table>

## Warranties – Extended

### Commissioner of Insurance, Office of the

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S Webster St</td>
<td>(608)264-6236</td>
<td>oci.wi.gov</td>
<td>Filing financial security requirements.</td>
</tr>
<tr>
<td>Madison WI 53703</td>
<td></td>
<td></td>
<td>Licensing.</td>
</tr>
<tr>
<td></td>
<td>(608)267-4388</td>
<td></td>
<td>Toll-free number.</td>
</tr>
<tr>
<td></td>
<td>(800)236-8517</td>
<td></td>
<td>General number.</td>
</tr>
<tr>
<td></td>
<td>(608)266-3585</td>
<td></td>
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</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
Web: datcp.wi.gov  
Email: DATCPHotline@wi.gov
WASTE CONTROL

(SEE ALSO POLLUTION)

Natural Resources, WI Dept of
101 S Webster St (608)266-2621 24 hr. Spill Reporting.
PO Box 7921 (888)936-7463 Hotline.
Madison WI 53707-7921 (800)943-0003 Bureau of Drinking Water & Groundwater
(608)266-0821 Waste & Materials.
(608)266-2111 Management.
(608)267-7694 Bureau of Watershed.

WATER

(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

Public Service Commission, WI
610 N Whitney Way (608)266-5614 Complaints.
PO Box 7854 (800)225-7729
Madison WI 53707-7854 psc.wi.gov

State Lab of Hygiene
2601 Agriculture Dr (800)442-4618 Water testing..
Madison WI 53718 (608)224-6202

WATER PARKS

(SEE ALSO ENVIRONMENTAL SANITATION)

WATER TREATMENT DEVICES

Commerce, WI Dept of
Division of Safety & Buildings
Plumbing Products
201 W Washington Ave (608)267-1401 Devices (including softeners and
PO Box 2658 purifiers) approved. Review includes:
Madison WI 53701 www.commerce.state.wi.us
1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to
   support claim.
### WATERPROOFING (BASEMENT)

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

Chapter ATCP 133.

### WEATHERIZATION

*(SEE ALSO ENERGY ASSISTANCE OR ENERGY)*  

| Homeenergyplus.wi.gov | For list of Wisconsin weatherization providers. |

### WEEDS – NOXIOUS

**Natural Resources, WI Dept of**  
101 S Webster St  
Madison WI 53703  
(608)266-9276  
(608)267-7438  
dnr.wi.gov  

Forestry.  
Endangered resources.

### WEIGHT LOSS CENTERS

**Agriculture, Trade and Consumer Protection, WI Dept of**  
2811 Agriculture Dr  
PO Box 8911  
Madison WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wi.gov  
DATCPHotline@wi.gov  

Proof of financial responsibility requirements.

### WEIGHTS AND MEASURES

*(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT. OF)*

### WELFARE PROBLEMS

Refer to local welfare office. If already been to caseworker, go to supervisor. Last resort you can refer to Bur. Of Economic Assistance at Health Services, WI Dept of (Madison).
WELL DRILLERS

Natural Resources, WI Dept of
101 S Webster St
Madison WI 53703
(608)266-0153
dnr.wi.gov

License drillers and pump installers. Quality of work and code violation complaints only. Pump installers and drinking water, and groundwater. Deal with all aspects from well to dwelling.

WHEELER REPORT

Wheeler Reports Inc
W8511 Hwy 23
Briggsville WI 53920
(608)287-0130
www.thewheelerreport.com

Daily summary of statewide news concerning state government.

WHISTLE BLOWER

Government Accountability Office, US
GAO Fraud Net
441 G St NW Mail Stop 4T21
Washington DC 20548
(800)424-5454
(202)512-3086 FAX
www.gao.gov
fraudnet@gao.gov

To report misspent federal dollars. Automated system.

WILLS, ESTATES

(SEE ALSO LIVING WILLS OR PROBATE)

Health Services, WI Dept of
Living Wills
PO Box 309
Madison WI 53701
(608)266-1251
dhs.wisconsin.gov

Living Will: Wis. adults may authorize that life sustaining medical procedures be withheld or withdrawn in terminal cases, signing "Declaration to Physicians." Copies can be obtained from doctors, nursing homes, hospitals, county clerks or lawyers, or send self-addressed, stamped envelope to Dept. of Health Family Services. Also advise to contact private attorney and accountant.
### WINDOW CORDS/BLINDS

**Window Covering Safety Council**
- 355 Lexington Ave Ste 1500, New York NY 10017
- (800)506-4636
- (212)297-2100
- www.windowcoverings.org

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

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**Consumer Product Safety Commission, US**
- 4330 E West Hwy, Bethesda MD 20814
- (800)638-2772
- (301)504-7923
- www.cpsc.gov

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### WINDOWS AND PATIO DOORS

*(SEE ALSO HOME IMPROVEMENT)*

**Commerce, WI Dept of**
- Safety & Building Division
- 201 W Washington Ave, PO Box 7970, Madison WI 53707-7970

Contact local building inspection unit. Code information for home improvement.

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**Agriculture, Trade and Consumer Protection, WI Dept of**
- 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- (800)422-7128
- (608)224-4976
- datcp.wi.gov
- DATCPHotline@wi.gov

Home improvement questions.

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### WIRELESS CABLE

**Financial Institutions, WI Dept of**
- Division of Securities
- PO Box 1768, Madison WI 53701-1768
- (800)452-3328
- (608)266-1157
- www.wdfi.org

Investment questions.

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### WISCONSIN CONSUMER ACT

*(SEE ALSO CONSUMER ACT, WISCONSIN)*

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### WISCONSIN STATE AGENCIES

www.wisconsin.gov For addresses and phone numbers of Wisconsin state agencies.

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
- (800)422-7128
- Web: datcp.wi.gov
- Email: DATCPHotline@wi.gov
### Wisconsin Web Portal

<table>
<thead>
<tr>
<th>Wisconsin Portal</th>
<th>(608)250-4606</th>
</tr>
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<tr>
<td><a href="http://www.wisconsin.gov">www.wisconsin.gov</a></td>
<td><a href="mailto:WI_helpdesk@egov.com">WI_helpdesk@egov.com</a></td>
</tr>
</tbody>
</table>

### Work-at-Home Schemes

(See Also Business and Business Opportunities)

**Agriculture, Trade and Consumer Protection, WI Dept of**

- **Address:** 2811 Agriculture Dr, PO Box 8911, Madison WI 53708-8911
- **Phone:** (800)422-7128, (608)224-4976
- **Email:** datcp.wi.gov, DATCPHotline@wi.gov
- **Website:** datcp.wi.gov
- **Note:** Information sheet available.

### Workforce Compensation

**Workforce Development, WI Dept of**

- **Address:** 201 E Washington Ave, PO Box 7901, Madison WI 53707-7901
- **Phone:** (608)266-1340
- **Email:** dwd.wi.gov
- **Website:** dwd.wi.gov
- **Description:** Claims information, forms, publications, equal rights, worker’s comp, unemployment insurance.

### Workforce Development, WI Dept of

- **Address:** 201 E Washington Ave, Madison WI 53707-7901
- **Phone:** (608)266-3131
- **Email:** dwd.wi.gov
- **Description:** Equal rights, worker’s comp, unemployment insurance, vocational rehab.

### World Dairy Expo

**World Dairy Expo**

- **Address:** 3310 Latham Dr, Madison WI 53713
- **Phone:** (608)224-6455

### Worthless Checks

(See Bad Checks)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

- **Phone:** (800)422-7128
- **Website:** datcp.wi.gov
- **Email:** DATCPHotline@wi.gov
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wi.gov