



Department of Agriculture, Trade and Consumer Protection

Consumer Complaint

Tum cov ntaub txhawb nqa koj kev tsis txaus sab (ib yaam ob dlaim) xws le: invoices, receipts, contracts, cancelled checks, advertisement/catalog page qhaa txug yam khoom koj yuav, lease documents, telephone bills.

1. Peb yuav nrug koj thaam le caag? Koj puas paub has lug Aaskiv? (xaiv ib yaam) Paub Tsi Paub

Npe: (Mr. Mrs. Miss Ms.) _____
(xaiv ib qho) (npe) (middle) (xeem)

Xuvtooj Xuvtooj Xuvtooj
 huv tsev: () chaw ua num: () ext. ntwam cev ()

Hu kuv thaum 8:00 A.M. txug 4:00 P.M. tim: (xaiv ib yaam) Tsev Chaw ua num Ntwam cev Email: _____

Chaw nyob: _____ Apt.# _____ PO Box: _____

Nroog: _____ Xeev: _____ Zip: _____ County: _____

2. Yaam laagluam kws koj tsi txaus sab yog dlaab tsi?

Npe lub laagluam: _____

Chaw nyob: _____ Ste.# _____ PO Box: _____

Nroog: _____ Xeev: _____ Zip: _____ County: _____

Xuvtooj: () Npe tug nrug Nwg dlejnum
 koj thaam: yog dlaabtsi: _____

Xuv nug txug koj txuj kev tsi txaus sab

3. Thawj zag koj ntsib lub chaw lag luam: (xaiv ib qho)
 Tus tuab neeg lag luam tuaj hauv kuv tsev Kuv moog tom lub chaw lag luam Internet
 Tus tuab neeg lag luam hu kuv Kuv hu rua lub chaw lag luam Email
 Lub chaw lag luam xaa ntwav rau kuv Kuv teb rua xu tooj cua/TV qhaus xab nas
 Kuv moog koom kev sib tham Kuv teb rua dlaim ntwav qhaus xab nas

4. Zag thib ib koj nyav ntsib puab yog thaum twg? Hli: _____ Nub: _____ Xyoo: _____

5. Tug kws muaj teeb meem nrug lub laagluam muaj pistsawg xyoo? (xaiv ib qho) 0-17 18-61 62 los laug dlua

6. Koj yuav dlaab tsis ntwam puab? (teev kom meej tseeb) _____

7. Puas yog nws qhaus xa nas? (xaiv ib qho) Yog Tsi Yog Nub twg: _____ Qhov Twg: _____

8. Koj puas tau suam npe rua ib dlaim contract? (xaiv ib qho) Suam Tsi Suam Nub twg: _____ Nub tim: _____

9. Yog koj suam npe, koj nyob qhov twg thaum suam? _____

10. Nqe them: \$ _____ (xaiv ib qho) Nyiaj ntsuab Tshev Credit card Txais nyaj Lwm txuj kev

11. Koj them lub chaw lag luam qhov twg? (xaiv ib qho)
 Hauv kuv tsev Qhov chaw lub lag luam ua num Internet
 Hauv xoj tooj hab siv credit card Dleb ntwam qhov chaw lub laaj luam ua num
 Xaa ha hnaab ntwav Nyob tom rooj sib tham

12. Koj puas tau hu lub laagluam txug kev tsi txaus sab nuav? _____ Hu Thaum twg? _____ Puab has le caag?
 _____ Tsi hu

13. Koj puas tau foob tej kev tsi txaus sub nuav rua lwm lub chaw ua num? _____ Tau Lub chaw npe: _____ Puab has le caag?
 _____ Tsi Tau

14. Koj puas tau thaam nrug tug kws lij choj? _____ Tau Koj rooj plaub puas tau pib? _____ Pib lawm
 _____ Tsi Tau _____ Tsi Tau

15. Sau koj tej kev tsi txaus sab kuas ntxaws. _____

16. Koj xaav tas qhov teebmeem nuav tsimnyog dlaws le caag? *(qha kom meej)* _____

Cov lug tsi txaus sab hab cov ntaub ntawv kws koj muab tuaj yuav siv lug dlaws cov teebmeem hab yuav nthuav qhaa tug kws koj tsi txaus sab rua. Tej zag nwg yauv siv los txhawb kuam cov cai lij choj huv xeev muaj zug ntxiv. Nyob huv Wisconsin tshooj lijchoj kws qheb ntaub ntawv pub sauvdlawg saib, qhov kev tsis txaus sab nuav yuav qheb pub rua pejxeem saib tom qaab kws dlaws teeb meem taag yog leejtwg xaav saib.

Cov lug kws has nuav muaj tseeb.

Suam Koj Npe: _____ Nub Tim: _____

Xaa dlaim ntawv nrug koj tej ntawv ib yaam 2 dlaim moog rua:

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