The Ready Reference Guide
and other valuable information
is available online at
www.datcp.wi.gov
or by contacting:

Wisconsin Department of Agriculture,
Trade & Consumer Protection
Bureau of Consumer Protection

PO Box 8911
Madison, Wisconsin 53708-8911

(800) 422-7128 (toll-free in WI)
(608) 224-4976
V/TTY (608) 224-5058

Email: datcphotline@wisconsin.gov
Website: www.datcp.wi.gov
# Table of Contents

**Resource and Referral Information** .......................................................... 1 - 196

Page Directory for Resource and Referral Information .................. i-xxii

**Appendix** .......................................................................................... A1 - A124

Better Business Bureaus ........................................................................ A3
Canadian Better Business Bureaus ......................................................... A9
Canadian Consumer Affairs Offices .................................................... A11
Consumer Protection Offices -
  State, County and City Government .................................................. A15
Wisconsin District Attorneys Directory ............................................... A45
Elder Adults-at-Risk Help Lines - Wisconsin .................................... A49
WI Home Energy Assistance Program (WHEAP) Contacts ............ A53
Wisconsin Sheriffs and Deputy Sheriffs Directory ......................... A67
Wisconsin Statewide Departmental Directory .................................. A73
Weatherization Operators of Wisconsin ............................................ A123
Page Directory

AARP .............................................................. 1
(SEE AMERICAN ASSOCIATION OF RETIRED PERSONS)

ACCOUNTING EXAMINING BOARD ................... 1
Dept of Safety and Professional Services

ACUPUNCTURISTS ........................................... 1
Dept of Safety and Professional Services

ADDITIVES ...................................................... 1
(SEE ALSO FOOD, DRUGS, HEALTH-FACILITIES,
NUTRITION, DIETS)
Food & Drug Administration (FDA)
DATCP

ADHESIVE – DANGEROUS .............................. 1
DATCP

ADJUSTMENT SERVICE COMPANIES .................. 2
Dept of Financial Institutions

ADOPTION ....................................................... 2
Wisconsin Dept of Children & Families

ADVANCE FEE LOANS ....................................... 2
Dept of Financial Institutions

ADVERTISING .................................................... 2
(SEE ALSO BAIT AND SWITCH ADVERTISING, PRICE
COMPARISON ADVERTISING)
DATCP
Federal Trade Commission

AEROSOLS ....................................................... 2
DATCP

AGING ............................................................. 3
(SEE ALSO ELDERLY)

AGRICULTURE, TRADE & CONSUMER
PROTECTION, WISCONSIN DEPT. OF ............... 3
DATCP Hotline
U.S. Dept of Agriculture (USDA)

AIDS ............................................................... 3
CDC-National Prevention Information Network
Aids Line

AIR ................................................................. 3
(SEE ALSO POLLUTION AND WASTE CONTROL)
Dept of Safety and Professional Services

AERIALINES, AIRFARES, AIRPLANES, ETC .......... 4
Federal Aviation Administration
Transportation Security Administration
US Dept of Transportation
DATCP
Fare Comparison

ALCOHOL ....................................................... 4
Bureau of Alcohol, Tobacco, Firearms & Explosives
Dept of Revenue
U.S. Treasury

AMERICAN ASSOCIATION OF RETIRED PERSONS
(AARP) ......................................................... 5
Consumer Protection

AMUSEMENT RIDES ........................................ 5
Dept of Safety and Professional Services

ANIMALS ......................................................... 5
Dept of Safety and Professional Services
DATCP-Animal Health Division
DATCP-Div. of Agricultural Resource
Management
DATCP-Meat Safety & Inspection Bureau

ANNUITIES ...................................................... 5
Insurance Commissioner

ANTI-TRUST .................................................... 6
Dept of Justice

ANTIQUE SHOPS ........................................... 6
(SEE ALSO PAWN SHOPS)

APPLIANCES ................................................... 6
(SEE ALSO CONSUMER ACTION PANELS (CAPS),
MAJOR APPLIANCE CONSUMER ACTION PANEL
(MACAP)
Division of Energy – Dept of Administration
DATCP
Focus on Energy

APPRAISERS (REAL ESTATE) ............................... 6
Dept of Safety and Professional Services

ARBITION - AUTOMOBILES ............................... 7

ARCHITECTS .................................................... 7
Dept of Safety and Professional Services

ARSON ............................................................. 7
Dept of Justice
Wisconsin Arson Tipline

ASBESTOS ....................................................... 7
Dept of Health Services

ASSESSMENTS ................................................. 7
(SEE PROPERTY ASSESSMENTS)

ASSISTED LIVING FACILITIES ............................ 7
Dept of Health Services

ATCP .............................................................. 7
(SEE AGRICULTURE, TRADE & CONSUMER
PROTECTION, WIS. DEPT. OF)
PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

ATHLETICS .......................................................... 8
DATCP

ATTORNEYS .......................................................... 8
(SEE ALSO LAWYER REFERRAL SERVICE AND LEGAL AID & RELATED SERVICES)
Office of Lawyer Regulation
Statewide Lawyer Referral & Info Services
State Bar of Wisconsin
Fee Arbitration

ATTORNEY GENERAL ........................................ 8
(SEE JUSTICE AND US ATTORNEY GENERAL)

ATV (SNOWMOBILES, BOATS) ......................... 8
Dept. of Natural Resources
DATCP

AUCTION .......................................................... 9
Motor Vehicle Division
Dept. of Safety and Professional Services

AUDIOLOGISTS .................................................. 9
Dept. of Safety and Professional Services

AUTO REPAIR .................................................. 9

AUTO SAFETY .................................................. 10

AUTOMOBILES .................................................. 10
(SEE ALSO AUTO SAFETY)
Motor Vehicle Division
Motor Vehicle Division (continued)
DOT-Milwaukee
DOT-Milwaukee (Dealer Section)
DOT-Milwaukee
DOT-Green Bay
DATCP
Dept. of Financial Institutions
Office of the Commissioner of Insurance
Auto Safety Hotline
Center for Auto Safety

AUTOMOBILES - INDIVIDUAL MANUF. LISTING ... 12
(SEE ALSO CONSUMER ACTION HANDBOOK)
Chrysler Group Customer Care.
Ford Motor Customer Service
General Motors Corp.
Chevrolet (GEO) Motor Division
Pontiac Motor Division
Oldsmobile Motor Division
Buick Motor Division
Cadillac Motor Car Division
GMC Customer Assistance Center
GM of Canada
Center for Auto Safety
National Institute for Automotive Service Excellence
CARFAX Inc.

BABY EQUIPMENT ............................................. 15
DATCP

BAD CHECKS ................................................... 15

BADGER CARE PLUS ........................................ 15
Dept. of Health Services
US Department of Health Services

BAIT AND SWITCH ADVERTISING ..................... 15
DATCP

BANKRUPTCY .................................................. 15
U.S. Bankruptcy Courts
Eastern District (Milwaukee)
Western District (Madison)
Western District (Eau Claire)

BANKS .......................................................... 16
Dept. of Financial Institutions
Consumer Financial Protection Bureau
Federal Deposit Insurance Corporation (FDIC)
Federal Reserve Consumer Help
Office of the Comptroller of the Currency (OCC)

BARBERS ...................................................... 17
Dept. of Safety and Professional Services

BASEMENT WATERPROOFING ....................... 17
DATCP

BATHROOM FACILITIES (PUBLIC) ..................... 18
Dept. of Safety and Professional Services

BEAUTY SALONS ............................................. 18
(SEE COSMETOLOGY)

BED AND BREAKFAST .................................... 18
(SEE ENVIRONMENTAL SANITATION)

BETTER BUSINESS BUREAU (BBB) .................... 18
(SEE ALSO CONSUMER ACTION HANDBOOK)
Better Business Bureau - Wisconsin Council of BBB’s Inc.

BEVERAGE LICENSING .................................... 18
Dept. of Revenue

BICYCLES ...................................................... 18
DATCP

BID-RIGGING .................................................. 19
(SEE ANTI-TRUST)

BINGO .......................................................... 19
(SEE ALSO CONTESTS)
DOA/Division of Gaming

BIRTH CERTIFICATES ........................................ 19
Wisconsin Office of Vital Records
### PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

<table>
<thead>
<tr>
<th>Category</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLIND</td>
<td>19</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td></td>
</tr>
<tr>
<td>Bureau of Blind Services</td>
<td></td>
</tr>
<tr>
<td>BOATS, LICENSING AND SAFETY</td>
<td>19</td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
<td></td>
</tr>
<tr>
<td>Boat Owners Ass’n of the United States</td>
<td></td>
</tr>
<tr>
<td>BODY PIERCING</td>
<td>19</td>
</tr>
<tr>
<td>Dept. Health Services</td>
<td></td>
</tr>
<tr>
<td>BONDS</td>
<td>20</td>
</tr>
<tr>
<td>(SEE SECURITIES)</td>
<td></td>
</tr>
<tr>
<td>BOOKS AND MAGAZINES</td>
<td>20</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Postal Inspector/U.S. Post Office</td>
<td></td>
</tr>
<tr>
<td>BOTTLED WATER</td>
<td>20</td>
</tr>
<tr>
<td>(SEE SODA WATER BEVERAGE)</td>
<td></td>
</tr>
<tr>
<td>BOXING</td>
<td>20</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>BREAST IMPLANTS</td>
<td>20</td>
</tr>
<tr>
<td>U.S. Food &amp; Drug Administration</td>
<td></td>
</tr>
<tr>
<td>BROKERS</td>
<td>20</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>BUDGET COUNSELING</td>
<td>21</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>BUILDING CODES/INSPECTORS</td>
<td>21-23</td>
</tr>
<tr>
<td>Rental Units</td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>Dept. of Neighborhood Services</td>
<td></td>
</tr>
<tr>
<td>Area Building Inspectors</td>
<td></td>
</tr>
<tr>
<td>BUNGEE JUMPING</td>
<td>24</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>BURGLAR ALARMS</td>
<td>24</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>BUSINESS AND BUSINESS OPPORTUNITIES</td>
<td>24</td>
</tr>
<tr>
<td>(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, SMALL BUSINESS)</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Office of Inspector General</td>
<td></td>
</tr>
<tr>
<td>State Bar of Wisconsin</td>
<td></td>
</tr>
<tr>
<td>U.S. Small Business Administration</td>
<td></td>
</tr>
<tr>
<td>U.S. Small Business Administration. (WI)</td>
<td></td>
</tr>
<tr>
<td>Small Business Development Center</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Small Business Administration</td>
<td></td>
</tr>
<tr>
<td>BUSINESS PERMITS</td>
<td>25</td>
</tr>
<tr>
<td>Wisconsin Business AnswerLine</td>
<td></td>
</tr>
<tr>
<td>BUSING-SCHOOL</td>
<td>25</td>
</tr>
<tr>
<td>(SEE ALSO MOTOR CARRIERS)</td>
<td></td>
</tr>
<tr>
<td>Wis. School Bus Assn.</td>
<td></td>
</tr>
<tr>
<td>Dept. of Public Instruction</td>
<td></td>
</tr>
<tr>
<td>BUYING CLUBS (FUTURE SERVICE PLANS)</td>
<td>26</td>
</tr>
<tr>
<td>(SEE ALSO LEASES – CONSUMER GOODS)</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>BUY ONE, GET ONE FREE</td>
<td>26</td>
</tr>
<tr>
<td>SEE (COMPARATIVE PRICE ADVERTISING)</td>
<td></td>
</tr>
<tr>
<td>CABLE TV</td>
<td>27</td>
</tr>
<tr>
<td>(SEE ALSO WIRELESS CABLE)</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>CAMP GROUNDS</td>
<td>27</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td></td>
</tr>
<tr>
<td>CANADA</td>
<td>27</td>
</tr>
<tr>
<td>Better Business Bureaus in Canada</td>
<td></td>
</tr>
<tr>
<td>Consumer Affairs Offices in Canada</td>
<td></td>
</tr>
<tr>
<td>CANADIAN DRUGS</td>
<td>27</td>
</tr>
<tr>
<td>(SEE DRUGS)</td>
<td></td>
</tr>
<tr>
<td>CAP</td>
<td>27</td>
</tr>
<tr>
<td>(SEE CLIENT ASSISTANCE PROGRAM)</td>
<td></td>
</tr>
<tr>
<td>CAP’S (CONSUMER ACTION PANELS)</td>
<td>27</td>
</tr>
<tr>
<td>(SEE ALSO APPLIANCES, MAJOR APPLIANCE CONSUMER ACTION PANEL (MACAP))</td>
<td></td>
</tr>
<tr>
<td>AUTOCAP (Effective 1995)</td>
<td></td>
</tr>
<tr>
<td>CAR</td>
<td>27</td>
</tr>
<tr>
<td>(SEE AUTOMOBILES)</td>
<td></td>
</tr>
<tr>
<td>CAR SEATS</td>
<td>28</td>
</tr>
<tr>
<td>(SEE CHILD RESTRAINING SEATS)</td>
<td></td>
</tr>
<tr>
<td>CARNIVAL RIDES (AMUSEMENT RIDES)</td>
<td>28</td>
</tr>
<tr>
<td>Dept of Safety &amp; Professional Services</td>
<td></td>
</tr>
<tr>
<td>CARPETING</td>
<td>28</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Carpet &amp; Rug Institute</td>
<td></td>
</tr>
<tr>
<td>CASINO NIGHTS - (LAS VEGAS CASINO NIGHTS)</td>
<td>28</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>CELLULOSE INSULATION</td>
<td>28</td>
</tr>
<tr>
<td>(SEE INSULATION)</td>
<td></td>
</tr>
<tr>
<td>CEMETERIES</td>
<td>29</td>
</tr>
<tr>
<td>(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>CENSUS</td>
<td>29</td>
</tr>
<tr>
<td>U.S. Census Bureau</td>
<td></td>
</tr>
<tr>
<td>CERTIFICATE OF FREE SALE</td>
<td>29</td>
</tr>
<tr>
<td>DATCP - Dept. of Food Safety</td>
<td></td>
</tr>
<tr>
<td>Resource Category</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Chain Distributorships</td>
<td>29</td>
</tr>
<tr>
<td>(DATCP)</td>
<td></td>
</tr>
<tr>
<td>Chain Letters</td>
<td>29</td>
</tr>
<tr>
<td>(See also Postal Inspector)</td>
<td></td>
</tr>
<tr>
<td>Chief Postal Inspector</td>
<td></td>
</tr>
<tr>
<td>Local Post Office</td>
<td></td>
</tr>
<tr>
<td>Chamber of Commerce</td>
<td>30</td>
</tr>
<tr>
<td>Greater Madison Chamber of Commerce (GMCC)</td>
<td></td>
</tr>
<tr>
<td>Madison Office</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Manufacturers &amp; Commerce</td>
<td></td>
</tr>
<tr>
<td>Chargeback</td>
<td>30</td>
</tr>
<tr>
<td>(see credit cards)</td>
<td></td>
</tr>
<tr>
<td>Charitable Solicitations</td>
<td>30</td>
</tr>
<tr>
<td>Dept. of Safety &amp; Professional Services</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Dept. of Justice</td>
<td></td>
</tr>
<tr>
<td>Better Business Bureau - Wisconsin</td>
<td></td>
</tr>
<tr>
<td>Internal Revenue Service</td>
<td></td>
</tr>
<tr>
<td>Check Cashing Business</td>
<td>31</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>Cleaning Products (Household)</td>
<td>31</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Child Abuse</td>
<td>31</td>
</tr>
<tr>
<td>Dept. of Children &amp; Families</td>
<td></td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>County Social Services</td>
<td></td>
</tr>
<tr>
<td>Milwaukee Child Welfare</td>
<td></td>
</tr>
<tr>
<td>Child Care</td>
<td>31</td>
</tr>
<tr>
<td>Dept. of Children &amp; Families</td>
<td></td>
</tr>
<tr>
<td>Child Find Program (Fingerprinting)</td>
<td>32</td>
</tr>
<tr>
<td>National Child Identification Program</td>
<td></td>
</tr>
<tr>
<td>Missing and Exploited Children, Ntl Ctr for</td>
<td></td>
</tr>
<tr>
<td>Child Labor</td>
<td>32</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>Milwaukee Office</td>
<td></td>
</tr>
<tr>
<td>Child Restraining Seats</td>
<td>32</td>
</tr>
<tr>
<td>Motor Vehicle Division</td>
<td></td>
</tr>
<tr>
<td>WINS - Wisconsin Info Network for Safety</td>
<td></td>
</tr>
<tr>
<td>DATCP - Product Safety Safety Commission</td>
<td></td>
</tr>
<tr>
<td>U.S. Consumer Product Safety Commission</td>
<td></td>
</tr>
<tr>
<td>Child Support</td>
<td>33</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>County Family Court Commissioner</td>
<td></td>
</tr>
<tr>
<td>Chiropractors/Chiropractic Examining Board</td>
<td>33</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Christmas Decorations</td>
<td>33</td>
</tr>
<tr>
<td>(DATCP)</td>
<td></td>
</tr>
<tr>
<td>Cigarette Sales</td>
<td>34</td>
</tr>
<tr>
<td>Dept. of Revenue</td>
<td></td>
</tr>
<tr>
<td>Civil Liberties</td>
<td>34</td>
</tr>
<tr>
<td>American Civil Liberties Union</td>
<td></td>
</tr>
<tr>
<td>Class Actions (Private Lawsuits)</td>
<td>34</td>
</tr>
<tr>
<td>Cleaning Products (Household)</td>
<td>34</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Clean Sweep</td>
<td></td>
</tr>
<tr>
<td>Client Assistance Program (CAP)</td>
<td>34</td>
</tr>
<tr>
<td>Client Assistance Program</td>
<td></td>
</tr>
<tr>
<td>Clothing</td>
<td>34</td>
</tr>
<tr>
<td>(DATCP)</td>
<td></td>
</tr>
<tr>
<td>Cobra Act</td>
<td>35</td>
</tr>
<tr>
<td>U.S. Dept. of Labor</td>
<td></td>
</tr>
<tr>
<td>Collection Agencies Practices</td>
<td>35</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>College – Technical</td>
<td>35</td>
</tr>
<tr>
<td>(see Technical Colleges)</td>
<td></td>
</tr>
<tr>
<td>Commodities Futures Trading Commission</td>
<td>35</td>
</tr>
<tr>
<td>Commodities Futures Trading Commission</td>
<td></td>
</tr>
<tr>
<td>Communication</td>
<td>35</td>
</tr>
<tr>
<td>Federal Communication Commission (FCC)</td>
<td></td>
</tr>
<tr>
<td>Community Colleges</td>
<td>35</td>
</tr>
<tr>
<td>Wis. Technical College System Board</td>
<td></td>
</tr>
<tr>
<td>Community Advocates</td>
<td>35</td>
</tr>
<tr>
<td>(see Technical Colleges)</td>
<td></td>
</tr>
<tr>
<td>Comparative Price Advertising</td>
<td>36</td>
</tr>
<tr>
<td>DATCP - Trade Bureau</td>
<td></td>
</tr>
<tr>
<td>Comptroller of the Currency, U.S. Office of the</td>
<td>36</td>
</tr>
<tr>
<td>Office of the Comptroller of the Currency</td>
<td></td>
</tr>
<tr>
<td>Computer Dating Services</td>
<td>36</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Condemnation</td>
<td>36</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>Condominiums</td>
<td>36</td>
</tr>
<tr>
<td>(See also Timeshares, Real Estate, Investments &amp; Securities)</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Consumer Act, Wisconsin</td>
<td>36</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>Consumer Action Handbook</td>
<td>37</td>
</tr>
<tr>
<td>National Contact Center</td>
<td></td>
</tr>
</tbody>
</table>
PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

CONSUMER EDUCATION ........................................ 37
(SEE ALSO EDUCATIONAL APPROVAL BOARD,
SCHOOLS)
Dept. of Public Instruction
State Bar of Wisconsin
Federal Information Center

CONSUMER ORGANIZATIONS, WISCONSIN............ 37
Center for Consumer Affairs

CONSUMER PRICE INDEX.................................... 37
Bureau of Labor Statistics
Bureau of Labor Statistics
Milwaukee

CONSUMER PRODUCT SAFETY COMMISSION
(CPSC), U.S................................................. 38
(SEE ALSO PRODUCT SAFETY, PRODUCT QUALITY)
U.S. Consumer Product Safety Commission

CONSUMER PROTECTION .................................. 38
DATCP

CONSUMER REPORTS MAGAZINE ....................... 38

CONTACT LENSES.......................................... 38
U.S. Food & Drug Administration

CONTESTS .................................................. 38
(SEE ALSO BINGO, RAFFLES, PRIZE OFFERS)
DATCP
DOA-Division of Gaming
Assistant Attorney General
Wisconsin Lottery Players Hotline

CONTRACTORS ............................................. 39
DATCP
Dept. of Financial Institutions
Dept. of Safety and Professional Services

CONTRIBUTIONS......................................... 39
(SEE ALSO CHARITABLE SOLICITATIONS)

CONVICTIONS (LANDLORD-TENANT) .............. 39
(SEE ALSO DISCRIMINATION COMPLAINTS AND
HOUSING)

COOPERATIVES .......................................... 40
DATCP
Cooperative Network

COPYRIGHTS ................................................. 40
(SEE ALSO PATENTS, TRADE NAMES/TRADEMARKS)
U.S. Library of Congress
DATCP

CORRECTIONS, WISCONSIN DEPT OF ............ 41
Wisconsin Dept. of Corrections

CORRESPONDENCE SCHOOLS ......................... 41
(SEE ALSO SCHOOLS)
Education Approval Board

COSMETICS .................................................. 41
DATCP
U.S. Food and Drug Administration
Local FDA offices:
Madison
Milwaukee
Green Bay

COSMETOLOGY ............................................. 41
Dept. of Safety and Professional Services

COUNSELORS ............................................. 41
Dept. of Safety and Professional Services

COUNTERFEIT ITEMS .................................. 42
(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

COUNTY BAR ASSOCIATIONS......................... 42
Lawyer Referral Service of the State Bar
of Wisconsin
Milwaukee Bar Association

COUPON BOOKS ......................................... 42
DATCP - Trade Division

COURTS .................................................... 42
Director of State Courts
Judicial Commission

CRAMMING .................................................. 42
(See also TELECOMMUNICATIONS)
DATCP

CRANK CALLS ............................................. 43

CREDIT ....................................................... 43
(SEE ALSO FAIR CREDIT BILLING ACT)
Dept. of Financial Institutions
Federal Trade Commission Reg. Office

CREDIT BUREAUS ....................................... 43
(SEE ALSO CREDIT REPORTS, CREDIT REPORTING
AGENCIES)

CREDIT CARDS ............................................ 44
Dept. of Financial Institutions
Opt-Out Program
DATCP
Consumer Financial Protection Bureau
<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Credit Counseling</td>
<td>44</td>
</tr>
<tr>
<td>Credit Repair</td>
<td>45</td>
</tr>
<tr>
<td>Credit Reports</td>
<td>45</td>
</tr>
<tr>
<td>Credit Reporting Agencies</td>
<td>45</td>
</tr>
<tr>
<td>Credit Unions</td>
<td>46</td>
</tr>
<tr>
<td>Cribs</td>
<td>47</td>
</tr>
<tr>
<td>Crime Statistics</td>
<td>47</td>
</tr>
<tr>
<td>Crime Victims Services</td>
<td>47</td>
</tr>
<tr>
<td>Criminal Background Check</td>
<td>48</td>
</tr>
<tr>
<td>Currency Exchange</td>
<td>48</td>
</tr>
<tr>
<td>Dairy Products</td>
<td>49</td>
</tr>
<tr>
<td>Dance Studios</td>
<td>49</td>
</tr>
<tr>
<td>Datcp</td>
<td>49</td>
</tr>
<tr>
<td>(See Agriculture, Trade and Consumer Protection, Wis. Dept. of)</td>
<td></td>
</tr>
<tr>
<td>Dating Services</td>
<td>49</td>
</tr>
<tr>
<td>(See Credit)</td>
<td></td>
</tr>
<tr>
<td>Debt Collection</td>
<td>49</td>
</tr>
<tr>
<td>Debt Consolidation</td>
<td>49</td>
</tr>
<tr>
<td>Defense Sprays</td>
<td>50</td>
</tr>
<tr>
<td>Dental Services</td>
<td>50</td>
</tr>
<tr>
<td>Dentistry</td>
<td>50</td>
</tr>
<tr>
<td>Detectives, Private</td>
<td>51</td>
</tr>
<tr>
<td>Diet Centers</td>
<td>51</td>
</tr>
<tr>
<td>Disabilities</td>
<td>51</td>
</tr>
<tr>
<td>Disaster</td>
<td>52</td>
</tr>
<tr>
<td>Disconnection - Telephone</td>
<td>52</td>
</tr>
<tr>
<td>Discrimination</td>
<td>52</td>
</tr>
<tr>
<td>Distributorships</td>
<td>53</td>
</tr>
<tr>
<td>Diet Centers</td>
<td>53</td>
</tr>
<tr>
<td>Diet Centers</td>
<td>53</td>
</tr>
<tr>
<td>Door-to-Door Sales</td>
<td>54</td>
</tr>
<tr>
<td>Drivers Schools</td>
<td>54</td>
</tr>
<tr>
<td>Drivers Schools</td>
<td>54</td>
</tr>
</tbody>
</table>

Additional resources and agencies include:
- Department of Agriculture, Trade and Consumer Protection (DATCP)
- Department of Financial Institutions
- National Foundation for Consumer Credit Inc.
- National Consumer Credit Counseling Svs
- Consumer Credit Counseling Svs Madison
- Automate OPT-OUT Line
- Annual Credit Report Request Service
- Equifax Credit Information Service
- Experian
- Trans Union
- Department of Justice Assistance
- Department of Justice
- Office of Justice Assistance
- Department of Justice
- Department of Safety and Professional Services
- Department of Justice
- Department of Justice
- U.S. Consumer Product Safety Commission
- Food & Drug Administration - Milwaukee
- Federal Communications Commission
- Wisconsin Emergency Management
- Wisconsin Emergency Management
- Public Service Commission
- Dept. of Civil Rights
- Dept. of Financial Institutions
- Dept. of Financial Institutions
- Dept. of Financial Institutions
- Dept. of Financial Institutions
- Dept. of Transportation
- Dept. of Transportation
- Dept. of Transportation
- Dept. of Transportation
- Dept. of Transportation
- Dept. of Transportation
<table>
<thead>
<tr>
<th>PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>DRIVEWAY REPAIRS ...................................... 54</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>DRUGS.......................................................... 54</td>
</tr>
<tr>
<td>U.S. Food &amp; Drug Administration</td>
</tr>
<tr>
<td>Food &amp; Drug Administration Regional Offices</td>
</tr>
<tr>
<td>Wisconsin Dept. of Justice</td>
</tr>
<tr>
<td>Wisconsin Drug Tip Line</td>
</tr>
<tr>
<td>Cocaine Hotline/Drug Help</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Prescription Drug Clean Sweep</td>
</tr>
<tr>
<td>Wisconsin Prescription Drug Resource Center</td>
</tr>
<tr>
<td>DRY CLEANING ................................................ 55</td>
</tr>
<tr>
<td>Better Business Bureau - Wisconsin</td>
</tr>
<tr>
<td>Dry Cleaning and Laundry Institute</td>
</tr>
<tr>
<td>EDUCATION .......................................................... 57</td>
</tr>
<tr>
<td>(SEE CONSUMER EDUCATION AND EDUCATIONAL APPROPRIATION BOARD AND SCHOOLS)</td>
</tr>
<tr>
<td>EDUCATIONAL APPROVAL BOARD, WISCONSIN .......... 57</td>
</tr>
<tr>
<td>Wisconsin Technical College Systems Board</td>
</tr>
<tr>
<td>EGGS.......................................................... 57</td>
</tr>
<tr>
<td>DATCP Food Division</td>
</tr>
<tr>
<td>ELDERLY .......................................................... 57</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
</tr>
<tr>
<td>Board on Aging &amp; Long Term Care</td>
</tr>
<tr>
<td>Ombudsman for Aging</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
</tr>
<tr>
<td>Ombudsman For Elderly &amp; Disabled</td>
</tr>
<tr>
<td>Bureau of Aging &amp; Disability Resources</td>
</tr>
<tr>
<td>Coalition of Wisconsin Aging Groups (CWAG)</td>
</tr>
<tr>
<td>Senior Care Hotline</td>
</tr>
<tr>
<td>ELECTIONS ..................................................... 59</td>
</tr>
<tr>
<td>(SEE VOTING RIGHTS)</td>
</tr>
<tr>
<td>Federal Election Commission</td>
</tr>
<tr>
<td>Governmental Accountability Board</td>
</tr>
<tr>
<td>ELECTRICAL PRODUCTS - SAFETY ....................... 59</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>ELECTRICITY .................................................. 59</td>
</tr>
<tr>
<td>(SEE UTILITIES)</td>
</tr>
<tr>
<td>ELECTRICIANS .................................................. 59</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>ELECTROLOGISTS ............................................... 59</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td>ELEVATORS ..................................................... 60</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td>EMBALMING ...................................................... 60</td>
</tr>
<tr>
<td>(SEE FUNERAL DIRECTORS AND EMBALMERS)</td>
</tr>
<tr>
<td>EMERGENCY .................................................... 60</td>
</tr>
<tr>
<td>(SEE DISASTER)</td>
</tr>
<tr>
<td>EMISSIONS CONTROLS ....................................... 60</td>
</tr>
<tr>
<td>Wisconsin Vehicle Inspection Program</td>
</tr>
<tr>
<td>EMPLOYEE RETIREMENT INCOME SECURITY ACT ...... 60</td>
</tr>
<tr>
<td>– ERISA</td>
</tr>
<tr>
<td>(SEE PENSION PLANS)</td>
</tr>
<tr>
<td>EMPLOYMENT ..................................................... 60</td>
</tr>
<tr>
<td>(SEE ALSO WAGES)</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
</tr>
<tr>
<td>Dept. of Workforce Development...Milwaukee</td>
</tr>
<tr>
<td>U.S. Equal Employment Opportunity Commission</td>
</tr>
<tr>
<td>Department of Workforce Development</td>
</tr>
<tr>
<td>EMPLOYMENT AGENCY ........................................ 61</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
</tr>
<tr>
<td>ENERGY .......................................................... 61</td>
</tr>
<tr>
<td>(SEE ALSO FUEL AND GASOLINE, WEATHERIZATION)</td>
</tr>
<tr>
<td>Department of Administration</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td>Focus on Energy Program</td>
</tr>
<tr>
<td>Home Energy Plus</td>
</tr>
<tr>
<td>ENERGY ASSISTANCE ......................................... 62</td>
</tr>
<tr>
<td>Wisconsin Home Energy Assistance Program</td>
</tr>
<tr>
<td>ENGINEERS (PROFESSIONAL) ................................ 62</td>
</tr>
<tr>
<td>Dept. of Safety &amp; Professional Services</td>
</tr>
<tr>
<td>ENTERTAINMENT RATINGS .................................... 62</td>
</tr>
<tr>
<td>(SEE VIDEO GAMES)</td>
</tr>
<tr>
<td>ENVIRONMENT .................................................. 62</td>
</tr>
<tr>
<td>Environmental Protection Agency</td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
</tr>
<tr>
<td>DNR – Service Center</td>
</tr>
<tr>
<td>DNR-Bureau of Watershed Management</td>
</tr>
<tr>
<td>DNR-Fisheries Management</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
</tr>
<tr>
<td>County/City Health Dept.</td>
</tr>
<tr>
<td>ENVIRONMENTAL LABELING OF PRODUCTS ............. 63</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>ENVIRONMENTAL SANITATION ............................. 63</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
</tr>
<tr>
<td>EQUAL CREDIT OPPORTUNITY ACT ...................... 64</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>EQUAL RIGHTS .................................................. 64</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
</tr>
<tr>
<td>Equal Employment Opportunities Comm.</td>
</tr>
<tr>
<td>Equal Rights Department</td>
</tr>
<tr>
<td>Equal Opportunities Commission</td>
</tr>
<tr>
<td><strong>PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION</strong></td>
</tr>
<tr>
<td>-----------------------------------------------------</td>
</tr>
<tr>
<td><strong>ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)</strong> ................................................. 64</td>
</tr>
<tr>
<td>(SEE PENSION PLANS)</td>
</tr>
<tr>
<td><strong>ETHICS BOARD</strong> ........................................................... 64</td>
</tr>
<tr>
<td>Wisconsin Ethics Board</td>
</tr>
<tr>
<td><strong>EVICION</strong> .................................................................. 65</td>
</tr>
<tr>
<td>(SEE LANDLORD-TEENANT)</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td><strong>EXPORTS</strong> ............................................................... 65</td>
</tr>
<tr>
<td>International Agri-Business Center</td>
</tr>
<tr>
<td><strong>EXTENDED WARRANTIES</strong> .............................................. 65</td>
</tr>
<tr>
<td>(SEE ALSO WARRANTIES – EXTENDED)</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>U.S. Consumer Product Safety Commission</td>
</tr>
<tr>
<td><strong>EYE GLASSES</strong> ........................................................... 65</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td><strong>FABRICS</strong> ................................................................. 67</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>US Consumer Product Safety Commission</td>
</tr>
<tr>
<td><strong>FAIR CREDIT BILLING ACT</strong> .......................................... 67</td>
</tr>
<tr>
<td>(SEE ALSO CREDIT)</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td><strong>FAIR CREDIT REPORTING ACT</strong> .................................... 67</td>
</tr>
<tr>
<td>Federal Trade Commission - Midwest</td>
</tr>
<tr>
<td>Federal Trade Commission - National</td>
</tr>
<tr>
<td><strong>FAIR DEALERSHIP</strong> ................................................... 68</td>
</tr>
<tr>
<td>Dept. of Justice</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Fair Housing Center</td>
</tr>
<tr>
<td><strong>FAIR TRADE ACT (REPEALED 3/11/76)</strong> ...................... 68</td>
</tr>
<tr>
<td>Dept. of Justice</td>
</tr>
<tr>
<td>Antitrust Section</td>
</tr>
<tr>
<td><strong>FARMER'S MARKETS</strong> ................................................. 68</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td><strong>FARMING</strong> ............................................................... 69</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Farm Service Agency</td>
</tr>
<tr>
<td><strong>FAX MESSAGES</strong> ...................................................... 69</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td><strong>FEDERAL BUREAU OF INVESTIGATION (FBI)</strong> ............ 69</td>
</tr>
<tr>
<td><strong>FEDERAL CITIZEN INFORMATION CENTER</strong> .............. 69</td>
</tr>
<tr>
<td><strong>FEDERAL COMMUNICATIONS COMMISSION</strong> ............. 70</td>
</tr>
<tr>
<td><strong>FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)</strong> .......... 70</td>
</tr>
<tr>
<td><strong>FEDERAL HOUSING ADMINISTRATION (FHA)</strong> ............ 70</td>
</tr>
<tr>
<td>Denver Home Ownership Center (HUD)</td>
</tr>
<tr>
<td>Dept. of Housing &amp; Urban Development</td>
</tr>
<tr>
<td><strong>FEDERAL JOB INFORMATION</strong> ........................................ 71</td>
</tr>
<tr>
<td><strong>FEDERAL TRADE COMMISSION</strong> .................................... 71</td>
</tr>
<tr>
<td>Midwest Regional Office</td>
</tr>
<tr>
<td>Federal Trade Commission</td>
</tr>
<tr>
<td><strong>FEMA</strong> ................................................................. 71</td>
</tr>
<tr>
<td>(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)</td>
</tr>
<tr>
<td><strong>FHA</strong> ................................................................. 71</td>
</tr>
<tr>
<td>(SEE FEDERAL HOUSING ADMINISTRATION - FHA)</td>
</tr>
<tr>
<td><strong>FINANCE CHARGES AND INTEREST RATES</strong> ................. 71</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td><strong>FINANCE COMPANIES</strong> ............................................... 71</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td><strong>FINANCIAL AIDE - SCHOOL</strong> ....................................... 71</td>
</tr>
<tr>
<td>Dept. of Public Instruction</td>
</tr>
<tr>
<td><strong>FINANCIAL ASSISTANCE</strong> .......................................... 72</td>
</tr>
<tr>
<td>County Social Services Offices</td>
</tr>
<tr>
<td>City Social Services Offices</td>
</tr>
<tr>
<td><strong>FINANCIAL COUNSELING</strong> .......................................... 72</td>
</tr>
<tr>
<td>(SEE CREDIT COUNSELING)</td>
</tr>
<tr>
<td><strong>FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF</strong> ........ 72</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td><strong>FINGERPRINTING</strong> .................................................. 72</td>
</tr>
<tr>
<td>Dept. of Justice – Crime Information Bureau</td>
</tr>
<tr>
<td><strong>FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS</strong> ........... 72</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>State Fire Marshal, Arson Bureau (DCI)</td>
</tr>
<tr>
<td><strong>FIREARMS</strong> ........................................................... 73</td>
</tr>
<tr>
<td>Alcohol, Tobacco &amp; Firearms (Field Office)</td>
</tr>
<tr>
<td>Dept. of Justice</td>
</tr>
<tr>
<td>Firearms Hotline</td>
</tr>
<tr>
<td><strong>FIREWOOD</strong> ........................................................... 73</td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td><strong>FIREWORKS</strong> ........................................................ 73</td>
</tr>
<tr>
<td>DATCP – Product Safety Section</td>
</tr>
<tr>
<td><strong>FISH</strong> .............................................................. 74</td>
</tr>
<tr>
<td>Violation Hotline - State of WI DNR</td>
</tr>
<tr>
<td><strong>FITNESS CENTERS</strong> ................................................ 74</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
</tbody>
</table>
PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

FLAG (STATE OF WISCONSIN) .................. 74
WI Dept. of Military Affairs

FLAMMABLE PRODUCTS .................. 74
DATCP

FLOODING ............................................. 74
Wisconsin Emergency Management

FOOD ............................................. 74-75
(SEE ALSO DIETS, NUTRITION)
DATCP - Food Division
DATCP - Food Inspection
Dept. of Health Services
Food & Drug Administration, Madison
U.S. Food & Drug Administration
Dept. of Public Instruction
DATCP
Bureau of Laboratory Services
University of Wisconsin
Food Research Unit

FOOD PROGRAMS – EMERGENCY .......... 76
First Call for Help
DATCP

FOOD STAMPS ........................................ 76
Food & Nutrition Service

FOOT AND MOUTH DISEASE .......... 76
U.S. Dept. of Agriculture

FOREIGN PURCHASES .............. 76
(SEE OVERSEAS COMPLAINTS/PURCHASES)

FORMALDEHYDE IN MOBILE HOMES ....... 76
(SEE ALSO INSULATION)
Dept. of Health Services

FRANCHISES ........................................ 77
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES,
DISTRIBUTORSHIPS, SMALL BUSINESS)
International Franchise Association
Dept. of Financial Institutions
Dept. of Transportation

FRAUD ........................................... 77
Fraud Task Force Hotline
National Consumers League Fraud Center

FREE SALE, CERTIFICATE OF .......... 77
(SEE CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE .................. 77
(SEE ENERGY ASSISTANCE)

FUEL AND GASOLINE .................. 78
(SEE ALSO ENERGY, GASOLINE)
Dept. of Administration
National Energy Info Center (NEIC)
DATCP - Trade Bureau

WI Emergency Management
DATCP – Weights and Measures Section
DATCP – Madison
Retail Petroleum Services
Petroleum Inspection

FUNDRAISERS .................................. 80
DATCP
Dept. of Safety and Professional Services

FUNERAL DIRECTORS AND EMBALMERS .... 80
(SEE ALSO CEMETERIES)
DATCP
Dept. of Safety and Professional Services
National Funeral Director’s Association

FUTURE SERVICE PLANS ............ 80
(SEE BUYING CLUBS)

FUTURES ...................................... 80
(SEE COMMODITIES)

GAMBLING ...................................... 81
Justice - Criminal Litigation
Dept. of Justice
Dept. of Revenue

GAMING ......................................... 81
Dept. of Administration

GARNISHMENT ................................ 81
County Small Claims Court Clerk if related to SCC
judgment
Dept. of Financial Institutions

GASES (COMPRESSED) ............. 82
Contact local authorities
Compressed Gas Association Inc.

GASOLINE ...................................... 82
(SEE FUEL AND GASOLINE)

GEMS ............................................ 82
(SEE JEWELRY)

GENERAL ACCOUNTING OFFICE ........ 82
GAO - Fraud Hotline

GENERIC DRUG LAW ................. 82
Dept. of Safety and Professional Services

GIFT CERTIFICATES .............. 82
DATCP

GLASS ............................................. 82
(SEE BUILDING & CONSTRUCTION PRODUCT SAFETY)

GOING OUT OF BUSINESS SALE .... 83
Wisconsin Business AnswerLine
Dept. of Safety and Professional Services

GOVERNMENT JOBS ............... 83
PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

GOVERNMENT SURPLUS ........................................ 83
(SEE ALSO SURPLUS GRANTS)

GOVERNOR’S OFFICE ............................................. 83

GUARANTEES ........................................................... 83
(SEE WARRANTIES)

GUNS ........................................................................ 83
Alcohol, Tobacco & Firearms - Milw
Alcohol, Tobacco & Firearms - Madison
Dept of Justice - Crime Info Bureau - WI

GYPSY MOTH HOTLINE ......................................... 84
DATCP

HAIR DYE ............................................................... 85
U.S. Food and Drug Administration (FDA)

HAM RADIOS ............................................................ 85
Federal Communications Commission (FCC)

HANDICAPPED ....................................................... 85
(SEE DISABILITIES)

HARASSMENT (DEBT COLLECTION) ....................... 85
Dept. of Financial Institutions

HAZARDOUS PRODUCTS ......................................... 85
DATCP
  Dept. of Natural Resources
  Wisconsin Emergency Management

HEALTH – FACILITIES ............................................. 86
  Dept. of Health Services
  US Dept of Health & Human Services
  Ombudsman Program
  Home Health Hotline
  National Health Information Center

HEALTH QUACKERY ............................................... 87
  Federal Trade Commission
  DATCP

HEARING AID DEALERS AND FITTERS EXAMINING
BOARD ................................................................. 87
  Dept. of Safety and Professional Services

HEARING IMPAIRED ............................................... 87
  Dept. of Health Services

HEATING ................................................................. 87
(SEE ALSO ENERGY, FUEL AND GASOLINE,
WEATHERIZATION)

HILL-BURTON HOSPITALS ....................................... 87
  U.S. Dept of Health and Human Services

HIPPA ..................................................................... 87
(SEE HEALTH – FACILITIES)

HOME CONSTRUCTION - NEW .................................. 88
(SEE ALSO BUILDING CODES/INSPECTORS)
  Dept of Safety and Professional Services
  Contact a private attorney

HOME HEALTH CARE ............................................. 88
  Dept of Health Services

HOME IMPROVEMENT ............................................ 88
(SEE ALSO FURNACES)
  DATCP
  National Association of Remodeling (NARI)
  NARI of Madison, Inc. Chapter

HOME INSPECTORS ................................................. 89
  Dept of Safety and Professional Services

HOME PURCHASE ................................................... 89
  Dept of Safety and Professional Services

HOME SOLICITATION ............................................... 89
  DATCP

HOMESTEAD PROPERTY TAX CREDIT
PROGRAM ............................................................... 89
(SEE ALSO TAX)
  Dept of Revenue
  Dept of Revenue

HOSPITAL AND MEDICAL PROBLEMS ..................... 89
(SEE MEDICAL AND HOSPITAL PROBLEMS)

HOUSEHOLD CHEMICALS ........................................ 90
  DATCP
  Dept of Natural Resources

HOT TUBS ............................................................... 90
(SEE ALSO ENVIRONMENTAL SANITATION)

HOTELS – SAFETY ..................................................... 90
(SEE ENVIRONMENTAL SANITATION)

HOUSING ............................................................... 90
(SEE ALSO DISCRIMINATION COMPLAINTS &
LANDLORD/TENANT)
  Wisconsin Housing & Economics
  Fair Housing & Equal Opportunity (HUD)
  Fair Housing Center of Greater Madison
  Fair Housing Council
  Wisconsin State Law Library

HOUSING CODE ....................................................... 91
(SEE LANDLORD TENANT)

HOUSING AND URBAN DEVELOPMENT (HUD) .... 91
  Housing & Urban Development – Federal Plaza

HOUSING CODE VIOLATIONS ................................ 91
(SEE LANDLORD-TENANT AND BUILDING CODES/
INSPECTORS)
<table>
<thead>
<tr>
<th>RESOURCE AND REFERRAL INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>IDENTITY THEFT</strong> .................. 93</td>
</tr>
<tr>
<td>Office of Privacy Protection</td>
</tr>
<tr>
<td>Secret Service</td>
</tr>
<tr>
<td>Federal Trade Commission (FTC)</td>
</tr>
<tr>
<td><strong>IDENTIFICATION CARDS</strong> .......... 93</td>
</tr>
<tr>
<td>WI DOT - Motor Vehicle Division</td>
</tr>
<tr>
<td>Illinois Tollway</td>
</tr>
<tr>
<td><strong>IMMIGRATION</strong> .................... 93</td>
</tr>
<tr>
<td>Department of Homeland Security</td>
</tr>
<tr>
<td><strong>INCORPORATION</strong> .................. 93</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td><strong>INDIAN AFFAIRS</strong> ................ 94</td>
</tr>
<tr>
<td>Governor’s Office</td>
</tr>
<tr>
<td>Dept. of Administration</td>
</tr>
<tr>
<td><strong>INDIVIDUAL RETIREMENT ACCOUNTS (IRA’S)</strong> 94</td>
</tr>
<tr>
<td>Dept. of Financial Institutions-</td>
</tr>
<tr>
<td>Div. of Securities</td>
</tr>
<tr>
<td><strong>INFORMANT HOTLINE</strong> ............. 94</td>
</tr>
<tr>
<td>(SEE ALSO TAX)</td>
</tr>
<tr>
<td>Internal Revenue Service</td>
</tr>
<tr>
<td>Inspector General (DOJ)</td>
</tr>
<tr>
<td>Fraud Hotline</td>
</tr>
<tr>
<td><strong>INSULATION (CELLULOSE, FIBERGLASS)</strong> 94</td>
</tr>
<tr>
<td>(SEE ALSO FORMALDEHYDE IN MOBILE HOMES)</td>
</tr>
<tr>
<td>U.S. Consumer Product Safety Commi</td>
</tr>
<tr>
<td>Dept. of Health Services - Division of Health</td>
</tr>
<tr>
<td><strong>INSULATION</strong> .................... 95</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td>Dept. of Health Services-</td>
</tr>
<tr>
<td>Div. of Public Health</td>
</tr>
<tr>
<td><strong>INSURANCE</strong> ...................... 95</td>
</tr>
<tr>
<td>Office of the Commissioner of Insu</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td>BadgerCare Plus</td>
</tr>
<tr>
<td>Insurance Information Institute</td>
</tr>
<tr>
<td>Medigap Helpline</td>
</tr>
<tr>
<td>Board on Aging and Long Term Care</td>
</tr>
<tr>
<td>Dept. of Justice</td>
</tr>
<tr>
<td><strong>INTELLECTUAL PROPERTY CRIMES</strong> .. 96</td>
</tr>
<tr>
<td>INTERPROL IP Crime Unit</td>
</tr>
<tr>
<td>Internal Revenue Service</td>
</tr>
<tr>
<td>Federal Bureau of Investigation</td>
</tr>
<tr>
<td><strong>INTEREST RATES AND FINANCE CHARGES</strong> 96</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td><strong>INTERIOR DESIGNERS</strong> ........... 96</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
</tr>
<tr>
<td><strong>INTERNAL REVENUE SERVICE</strong> ...... 97</td>
</tr>
<tr>
<td>(SEE ALSO TAX)</td>
</tr>
<tr>
<td>Milwaukee District Office</td>
</tr>
<tr>
<td>Informant Hotline (IRS)</td>
</tr>
<tr>
<td>National Taxpayer Advocate Helpline (IRS)</td>
</tr>
<tr>
<td>Treasury Inspector General (IRS)</td>
</tr>
<tr>
<td><strong>INTERNET CRIME</strong> ................ 97</td>
</tr>
<tr>
<td>Internet Crime Complaint Center</td>
</tr>
<tr>
<td><strong>INVENTIONS/INVENTORS</strong> .......... 98</td>
</tr>
<tr>
<td>(SEE ALSO PATENTS)</td>
</tr>
<tr>
<td>UW-Stout</td>
</tr>
<tr>
<td>UW-Whitewater</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>United States Patent &amp; Trademark Office</td>
</tr>
<tr>
<td><strong>INVASIVE SPECIES</strong> ............. 98</td>
</tr>
<tr>
<td>(SEE ALSO WEEDS)</td>
</tr>
<tr>
<td><strong>INVESTMENT AND SECURITIES</strong> ..... 98</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
</tr>
<tr>
<td>Small Business Administration</td>
</tr>
<tr>
<td>Small Business Administration</td>
</tr>
<tr>
<td><strong>JAILS</strong>                         99</td>
</tr>
<tr>
<td>(SEE CORRECTIONS)</td>
</tr>
<tr>
<td><strong>JEWELRY</strong>                       99</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Jewelers Vigilance Committee</td>
</tr>
<tr>
<td>American Gem Society</td>
</tr>
<tr>
<td><strong>JOB SAFETY</strong> .................... 99</td>
</tr>
<tr>
<td>(SEE OCCUPATIONAL SAFETY &amp; HEALTH</td>
</tr>
<tr>
<td>ADMINISTRATION (OSHA)</td>
</tr>
<tr>
<td><strong>JOBS AND JOB TRAINING</strong> ......... 99</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
</tr>
<tr>
<td>Dane County Job Center</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td><strong>JUDGES</strong>                        100</td>
</tr>
<tr>
<td>Judicial Commission</td>
</tr>
<tr>
<td><strong>JUNK MAIL</strong> ..................... 100</td>
</tr>
<tr>
<td>(SEE ALSO MAILING LISTS)</td>
</tr>
<tr>
<td>Mail Preference Service</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Junk Busters</td>
</tr>
<tr>
<td><strong>JUNK PHONE SOLICITATION</strong> ....... 101</td>
</tr>
<tr>
<td>(SEE ALSO TELEPHONE, PORNOGRAPHY)</td>
</tr>
<tr>
<td>DATCP</td>
</tr>
<tr>
<td>Telephone Preference Service</td>
</tr>
<tr>
<td><strong>JUSTICE, WISCONSIN DEPT. OF</strong> .. 101</td>
</tr>
<tr>
<td>Wisconsin Dept. of Justice</td>
</tr>
<tr>
<td><strong>KEROSENE HEATER</strong> .............. 101</td>
</tr>
<tr>
<td>(SEE FUEL AND GASOLINE)</td>
</tr>
</tbody>
</table>
KNOCKOFFS................................................................. 101
(SEE INTELLECTUAL PROPERTY CRIMES)
LABELING............................................................... 103
DATCP
Federal Trade Commission
LABOR................................................................. 103
(SEE WAGES)
Wisconsin Employment Relations Commission
LAND SALES DEVELOPMENT....................... 103
DATCP
LAND SURVEYORS................................................. 103
Dept. of Safety and Professional Services
LANDLORD-TENANT............................................... 104
(SEE DISCRIMINATION COMPLAINTS)
DATCP
Madison Tenant Resource Center
Housing Mediation Service Intake
Milwaukee Tenant Resource Center
Madison Legal Action
Milwaukee & Waukesha Legal Action
Oshkosh Legal Action
Racine Legal Action
Green Bay Legal Action
Wisconsin Community Services
Greenfield
Milwaukee
Waukesha
West Allis
Wisconsin State Law Library
LANDSCAPING RESIDENTIAL....................... 106
DATCP
LAS VEGAS CASINO NIGHTS............................... 106
(SEE CASINO NIGHTS)
LAUNDRIES............................................................. 107
DATCP
LAWN MOWERS....................................................... 107
DATCP
LAWyers............................................................... 108
(SEE ATTORNEYS)
LAYAWAY POLICIES................................................. 108
Dept. of Financial Institutions
LEAD................................................................. 108
Dept. of Health Services
U.S. Environmental Protection Agency (EPA)
LEASES – AUTOMOBILE................................. 109
Motor Vehicle Division
Dept. of Financial Institutions
LEASES - CONSUMER GOODS....................... 109
DATCP
Dept. of Financial Institutions
LEGAL AID AND RELATED SERVICES.............. 109
(SEE ALSO LAWYER REFERRAL SERVICE)
Lawyer Referral & Information
Madison Legal Action
Milwaukee & Waukesha Legal Action
Oshkosh Legal Action
Racine Legal Action
Green Bay Legal Action
Wisconsin Judicare
LEGISLATION.......................................................... 110
Legislative Hotline - Madison
State Legislative Reference Bureau
Legislative Reference Bureau
LEMON LAW.......................................................... 111
Motor Vehicle Division
LIBRARY............................................................... 111
WI State Law Library
LICENSE PLATES...................................................... 111
Motor Vehicle Division
LICENSING – PROFESSIONAL......................... 111
(SEE DEPT. OF SAFETY AND PROFESSIONAL
SERVICES)
LIENS................................................................. 111
(SEE ALSO HOME IMPROVEMENT & AUTO REPAIR)
DATCP
LIME (AGRICULTURAL)................................. 111
DATCP
LIQUOR LICENSES.................................................. 112
Local government
LIVESTOCK ID CONSORTIUM......................... 112
Wisconsin Livestock Identification Consortium
LIVING TRUSTS....................................................... 112
DATCP
State Bar of Wisconsin
## PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

<table>
<thead>
<tr>
<th>Category</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>LIVING WILLS</td>
<td>112</td>
</tr>
<tr>
<td>(SEE ALSO WILLS, ESTATES, PROBATE, WILLS, ESTATES)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td></td>
</tr>
<tr>
<td>Division of Public Health</td>
<td></td>
</tr>
<tr>
<td>LOANS</td>
<td>112</td>
</tr>
<tr>
<td>(SEE ALSO ADVANCE FEE LOANS)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>LOBBYING REGULATION</td>
<td>113</td>
</tr>
<tr>
<td>Government Accountability Board</td>
<td></td>
</tr>
<tr>
<td>LONG DISTANCE SERVICES</td>
<td>113</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>LOTTERY –-state operated</td>
<td>113</td>
</tr>
<tr>
<td>(SEE ALSO CONTESTS, GAMING)</td>
<td></td>
</tr>
<tr>
<td>DOA-Division of Gaming</td>
<td></td>
</tr>
<tr>
<td>Dept. of Revenue</td>
<td></td>
</tr>
<tr>
<td>LP GAS</td>
<td>113</td>
</tr>
<tr>
<td>(SEE ALSO FUEL AND GASOLINE)</td>
<td></td>
</tr>
<tr>
<td>DATCP – Trade Bureau</td>
<td></td>
</tr>
<tr>
<td>LUMBER (TREATED)</td>
<td>113</td>
</tr>
<tr>
<td>(SEE ALSO ENVIRONMENT)</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Dept of Health Services</td>
<td></td>
</tr>
<tr>
<td>MACE</td>
<td>115</td>
</tr>
<tr>
<td>(SEE DEFENSE SPRAYS)</td>
<td></td>
</tr>
<tr>
<td>MAGAZINE SUBSCRIPTIONS</td>
<td>115</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>MAIL</td>
<td>115</td>
</tr>
<tr>
<td>Postal Inspector</td>
<td></td>
</tr>
<tr>
<td>MAIL ORDER SALES</td>
<td>115</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>MAILING LISTS</td>
<td>115</td>
</tr>
<tr>
<td>(SEE JUNK MAIL)</td>
<td></td>
</tr>
<tr>
<td>MAINTENANCE – RENTAL PROPERTY</td>
<td>115</td>
</tr>
<tr>
<td>(SEE LANDLORD – TENANT)</td>
<td></td>
</tr>
<tr>
<td>MANICURISTS</td>
<td>115</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>MANUFACTURED HOME PARKS</td>
<td>116</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Dept of Safety and Professional Service</td>
<td></td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
<td></td>
</tr>
<tr>
<td>MANUFACTURED HOMES/DWELLINGS</td>
<td>116</td>
</tr>
<tr>
<td>Dept. Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>Dept. of Transportation</td>
<td></td>
</tr>
<tr>
<td>MANUFACTURERS</td>
<td>116</td>
</tr>
<tr>
<td>Wisconsin Manufacturers and Commerce</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Category</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>MARIJUANA</td>
<td>117</td>
</tr>
<tr>
<td>Dept. of Justice</td>
<td></td>
</tr>
<tr>
<td>MARRIAGE COUNSELORS</td>
<td>117</td>
</tr>
<tr>
<td>(SEE THERAPISTS)</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>MASSAGE THERAPISTS</td>
<td>117</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>MATTRESS LABELING</td>
<td>117</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>International Sleep Products Assn. (ISPA)</td>
<td></td>
</tr>
<tr>
<td>MEAT AND MEAT PROCESSING</td>
<td>117</td>
</tr>
<tr>
<td>DATCP – Meat Inspection</td>
<td></td>
</tr>
<tr>
<td>US Department of Agriculture (USDA)</td>
<td></td>
</tr>
<tr>
<td>MEDIATION</td>
<td>118</td>
</tr>
<tr>
<td>Wisconsin Community Services</td>
<td></td>
</tr>
<tr>
<td>Greenfield</td>
<td></td>
</tr>
<tr>
<td>Milwaukee</td>
<td></td>
</tr>
<tr>
<td>Waukesha</td>
<td></td>
</tr>
<tr>
<td>West Allis</td>
<td></td>
</tr>
<tr>
<td>MEDICAID</td>
<td>118</td>
</tr>
<tr>
<td>Social Security Administration</td>
<td></td>
</tr>
<tr>
<td>WI Medicaid Recipient Services</td>
<td></td>
</tr>
<tr>
<td>WI Member Services</td>
<td></td>
</tr>
<tr>
<td>Dept. of Justice</td>
<td></td>
</tr>
<tr>
<td>MEDICAL ASSISTANCE</td>
<td>119</td>
</tr>
<tr>
<td>WI Medical Assistance Program</td>
<td></td>
</tr>
<tr>
<td>MEDICAL BILLING</td>
<td>119</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>MEDICAL EXAMINING BOARD</td>
<td>119</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>MEDICAL AND HOSPITAL PROBLEMS</td>
<td>119</td>
</tr>
<tr>
<td>(SEE ALSO CREDIT COUNSELING)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td></td>
</tr>
<tr>
<td>WI Medical Assistance Program</td>
<td></td>
</tr>
<tr>
<td>U.S. Dept. of Health and Human Services</td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>MEDICAL REPORTS</td>
<td>120</td>
</tr>
<tr>
<td>Medical Society of Wisconsin</td>
<td></td>
</tr>
<tr>
<td>MEDICARE</td>
<td>120</td>
</tr>
<tr>
<td>Center for Medicare &amp; Medicaid Services</td>
<td></td>
</tr>
<tr>
<td>Dept. of Health &amp; Human Services</td>
<td></td>
</tr>
<tr>
<td>Medigap Helpline</td>
<td></td>
</tr>
<tr>
<td>MEDIGAP HELPLINE</td>
<td>120</td>
</tr>
<tr>
<td>Medigap Helpline</td>
<td></td>
</tr>
<tr>
<td>Ombudsman</td>
<td></td>
</tr>
<tr>
<td>RESOURCE AND REFERRAL INFORMATION</td>
<td>PAGE</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>MENTAL HEALTH ..........................</td>
<td>121</td>
</tr>
</tbody>
</table>
| Client Rights Office  
National Alliance for the Mentally Ill of Dane County | |
| MIDWIVES .................................. | 121  |
| (SEE NURSES) | |
| MIGRANT LABOR .......................... | 121  |
| Dept. of Workforce Development | |
| MILK HAULING PERMIT .................. | 121  |
| DATCP | |
| MILITARY ................................... | 122  |
| HQ, Fleet Family Support Program (FFSP) | |
| MINIMUM MARKUP ....................... | 122  |
| DATCP- Trade Section | |
| MINING AND MINERALS .................. | 123  |
| U.W. Ext. WI Geological Survey  
Dept. of Natural Resources  
Justice – Environmental Protection | |
| MOBILE AIR CONDITIONING ............. | 123  |
| DATCP | |
| MOBILE HOME PARKS ..................... | 123  |
| (SEE MANUFACTURED HOMES/DWELLING) | |
| MOBILE HOMES ........................... | 123  |
| (SEE MANUFACTURED HOMES/DWELLINGS) | |
| MODULAR HOMES ......................... | 123  |
| Dept. of Safety and Professional Services | |
| MOLD ...................................... | 123  |
| Dept of Health Services | |
| MONEY MARKETS .......................... | 124  |
| Dept. of Financial Institutions | |
| MONEY ORDERS ........................... | 124  |
| Dept. of Financial Institutions | |
| MORTGAGES ................................ | 124  |
| Consumer Financial Protection Bureau | |
| MORTGAGE COMPANIES ................... | 124  |
| Dept. of Financial Institutions  
Home Equity Info Center (AARP) | |
| MOTEL – SAFETY .......................... | 124  |
| (SEE ENVIRONMENTAL SANITATION) | |
| MOTOR CARRIERS ....................... | 124  |
| Call local State Patrol District Office | |
| MOTOR HOMES ............................. | 124  |
| Division of Motor Vehicles | |
| MOTOR VEHICLES .......................... | 125  |
| (SEE AUTOMOBILES)  
Division of Motor Vehicles | |
| MOTORCYCLES ............................ | 125  |
| Division of Motor Vehicles | |
| MOTORIZED WHEELCHAIR LEMON LAW .... | 125  |
| Department of Health Services | |
| MOUND SYSTEMS ........................... | 125  |
| Dept. of Safety and Professional Services | |
| MOVING .................................... | 126  |
| DATCP | |
| MOBILE HOME PARKS ..................... | 126  |
| American Moving & Storage Assn.  
Federal Motor Carrier Safety Administration  
Department of Transportation | |
| MULTI-LEVEL MARKETING .............. | 126  |
| (SEE BUSINESS AND BUSINESS OPPORTUNITIES) | |
| MUSIC LICENSING ........................ | 126  |
| DATCP | |
| MUTUAL FUNDS ............................ | 127  |
| Dept. of Financial Institutions | |
| NATIONAL ASSOCIATION OF REMODELING | 129  |
| NARI of Madison | |
| NATIONAL FRAUD INFO CENTER (NFIC) .... | 129  |
| National Consumers League | |
| NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA) .......... | 129  |
| U.S. Dept. of Transportation | |
| NEGATIVE OPTION PLANS ................ | 129  |
| (SEE ALSO UNORDERED MERCHANDISE)  
DATCP | |
| NIGERIAN SCAMS .......................... | 129  |
| US Secret Service | |
| 900 NUMBERS .............................. | 130  |
| Public Service Commission  
DATCP | |
| NO CALL ................................... | 130  |
| DATCP | |
| NOISE ..................................... | 130  |
| Federal Trade Commission | |
| NONDELIVERY OF GOODS .................. | 130  |
| DATCP | |
| NON-PROFIT CORPORATIONS ............. | 131  |
| Dept. of Financial Institutions  
Dept. of Revenue | |
| NOTARY CLERK ............................ | 131  |
| Dept. of Financial Institutions | |
NURSERY SCHOOLS ............................................. 131
(SEE CHILD CARE)

NURSERY STOCK (LANDSCAPE) .................... 131
DATCP

NURSES .......................................................... 131
Dept. of Safety and Professional Services
Dept. of Health Services

NURSING HOMES ............................................. 132
(SEE ALSO ASSISTED LIVING FACILITIES)
Dept. of Health Services
Nursing Home Ombudsman Program

NUTRITION ..................................................... 132
(SEE ALSO FOOD)
University of Wisconsin

OBEDIENCE SCHOOLS - ANIMALS .................... 133
DATCP

OCCUPATIONAL SAFETY ..................................... 133
Occupational Safety & Health Administration

OCCUPATIONAL THERAPISTS ............................ 133
Dept. of Safety and Professional Services

ODOMETER TAMPERING ................................. 133
(SEE ALSO AUTOMOBILES)
Dept. of Transportation

OFFICE EQUIPMENT AND SUPPLIES ............. 134
DATCP

OIL ................................................................ 134
(SEE PETROLEUM PRODUCTS)

OPEN MEETINGS ............................................... 134
Dept. of Justice
DATCP

OPEN RECORDS ................................................ 134
Dept. of Justice
DATCP

OPHTHALMOLOGISTS ....................................... 134
Dept. of Safety and Professional Services

OPINIONS (ATTORNEY GENERAL) .................... 135
Dept. of Justice

OPTICIANS ...................................................... 135
DATCP

OPTOMETRY ...................................................... 135
Dept. of Safety and Professional Services

ORGAN TRANSPLANTS ..................................... 135
Dept. of Surgery

ORGANIZED CRIME ......................................... 135
Dept. of Justice

OSHA REGULATIONS ........................................ 135
(SEE OCCUPATIONAL SAFETY)

OSTEOPATHS ................................................... 136
Dept. of Safety and Professional Services

OVERSEAS COMPLAINTS/PURCHASES ............. 136
US Dept. of State

PARDONS .......................................................... 137
Governor’s Office

PARKS AND RECREATION AREAS ..................... 137
Dept. of Tourism
Dept. of Natural Resources

PASSPORT INFORMATION .................................. 137
U.S. Government – Postal Service

PATENTS .......................................................... 137
(SEE ALSO INVENTIONS/INVENTORS)
DATCP
Superintendent of Documents
U.S. Dept. of Commerce

PAWN SHOPS ................................................. 138
DATCP

PEDESTLERS ..................................................... 138
(SEE DOOR-TO-DOOR SALES; ALSO CONTACT
MUNICIPAL AUTHORITIES)

PEERFORM PLANs - ERISA ............................... 138
U.S. Dept. of Labor
Pension Benefit Guaranty Corp.

PEPPER SPRAY ................................................ 138
(SEE DEFENSE SPRAYS)

PERMITS ......................................................... 138
Wisconsin Small Business Development Center.Dept.
of Safety and Professional Services

PEST CONTROL OPERATORS ......................... 139
DATCP- Ag Resource Management Division
Wisconsin Emergency Management

PESTICIDES ................................................... 139
DATCP- Ag Resource Management Div.
Wisconsin Emergency Management

PET FOOD ....................................................... 139
(SEE ANIMAL FEED)

PET OWNERSHIP ........................................... 139
DATCP – Animal Health
Local Sheriff, Humane Officer or Police

PET STORES .................................................. 140
DATCP
DATCP-Animal Health
PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

PETROLEUM PRODUCTS ........................................... 140
(SEE ALSO FUEL AND GASOLINE)
Dept. of Safety and Professional Services
Wisconsin Emergency Management
DATCP

PHARMACY ............................................................. 140
Dept. of Safety and Professional Services

PHONEBUSTERS .................................................... 141
The Canadian Anti-fraud Call Center

PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT ............................................................. 141
DATCP

PHYSICAL THERAPISTS ........................................ 141
Dept. of Safety and Professional Services
Physicians, Surgeons,

PHYSICIAN ASSISTANTS ........................................ 141
Dept. of Safety and Professional Services

PLANTS ....................................................................... 141
DATCP

PLAT REVIEW ................................................................ 141
Dept. of Administration

PLUMBING ................................................................... 142
Dept. of Safety and Professional Services
DATCP

PODiatRIST ................................................................. 142
Dept. of Safety and Professional Services

POISON – CALL 911 .................................................. 142
Call 9-1-1
Statewide Poison Center
DATCP

POLICE/SHERIFF DEPARTMENT .................................. 142
Dept. of Justice

POLLUTION ................................................................. 143
(SEE ALSO WASTE CONTROL)
Dept. of Natural Resources

PORNOGRAPHY .......................................................... 143
Local Postal Service
Local City Clerk
Dept. of Justice

POSTAL INSPECTORS ............................................... 144
US Postal Inspection Service
U.S. Postal Inspection Service
Postal Crime Hotline
Postal Zip Information

POULTRY ....................................................................... 144
(SEE FOOD)

POWER OF ATTORNEY ............................................. 144
(SEE ALSO LAWYER REFERRAL SERVICE)
Division of Public Health

POWER SAWS .......................................................... 144
DATCP

PRENEED SELLERS ..................................................... 144
(SEE CEMETERIES)

PREPAID MAINTENANCE LIEN .................................. 145
Dept. of Financial Institutions

PRE-RECORDED MESSAGES ......................................... 145
(SEE ALSO TELEPHONE)
DATCP

PRESCRIPTIONS ......................................................... 145
Dept. of Safety and Professional Services

PRICE COMPARISON ADVERTISING ................................ 145
DATCP – Trade Division

PRICE DISCREPANCIES ................................................ 145
DATCP

PRICE FIXING ............................................................ 146
Dept. of Justice

PRICE MARKUP ........................................................ 146
(SEE MINIMUM MARKUP)

PRICE SCANNING ..................................................... 146
DATCP

PRISONER APPEALS ................................................... 146
WI Dept. of Corrections

PRISONS .................................................................... 146
(SEE CORRECTIONS)

PRIVACY .................................................................... 146
Privacy Rights Clearinghouse

PRIVATE DETECTIVES AND AGENCIES ...................... 146
Dept. of Safety and Professional Services

PRIVATE FOUNDATIONS ............................................... 147
Dept. of Justice

PRIZE OFFERS ............................................................ 147
DATCP

PROBATE, WILLS, ESTATES ......................................... 147
(SEE ALSO LIVING WILLS, WILLS, ESTATES)
Wisconsin State Bar Association
Dept. of Health Services
## PRODUCT SAFETY ........................................ 148
DATCP
US Consumer Product Safety Commission
US PIRG
Safe Kids Worldwide
US Public Interest Group
US Consumer Product Safety Commission
Motor Vehicle Division
US Dept. of Transportation
Food & Drug Administration - Madison
Food & Drug Administration - Milwaukee
Food & Drug Administration - Green Bay
Food & Drug Administration - National

## PROFIT-SHARING PLANS .......................... 149
(See PENSION PLANS)

## PROPANE GAS ........................................ 149
(SEE ALSO FUEL AND GASOLINE)
DATCP – Trade Bureau

## PROPERTY ASSESSMENTS ........................ 149
Local city clerk

## PROPERTY TAX RELIEF .......................... 150
Dept. of Revenue

## PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD ......................................................... 150

## PUBLIC ACCOUNTANTS ............................. 150
Dept. of Safety and Professional Services
DATCP

## PUBLIC DEFENDER - ADMINISTRATION DIVISION ......................................................... 150

## PUBLIC INSTRUCTION ............................... 150
Dept. of Public Instruction - Public Education

## PUBLIC RECORDS (ACCESS TO) .................. 151
(SEE ALSO UTILITIES)

## PUBLIC SERVICE COMMISSION .................... 151
(SEE ALSO UTILITIES)

## PUBLIC WAREHOUSEKEEPERS .................... 151
DATCP – Trade Bureau

## PUBLISHING ........................................ 151
DATCP

## PURCHASE MADE OVERSEAS ...................... 151
(SEE OVERSEAS COMPLAINTS)

## PYRAMID SCHEMES .................................... 151
(See BUSINESS AND BUSINESS OPPORTUNITIES, CHAIN DISTRIBUTORSHIPS)

## QUACKERY ........................................... 153
(SEE HEALTH QUACKERY)

## RACING BOARD ....................................... 153
Dept. of Administration

## RADIATION ISSUES ................................. 153
Dept. of Health Services

## RADON ................................................. 153
Department of Health Services

## RAFFLES ............................................... 153
(See also CONTESTS)
Dept. of Administration

## RAILROADS .......................................... 154
Office of Commissioner of Railroads
Dept. of Transportation

## REAL ESTATE ......................................... 154
Dept. of Safety and Professional Services
Wisconsin Realtor’s Association

## REBATES ............................................... 154
DATCP

## RECALLS ............................................... 155
(SEE ALSO PRODUCT SAFETY, AUTO SAFETY)
National Highway Traffic Safety Administration
U.S. Consumer Product Safety Commission

## RECREATION .......................................... 155
Dept. of Natural Resources
Dept. of Tourism

## RECREATIONAL VEHICLES ....................... 156
Motor Vehicle Division

## RECYCLING ........................................... 156
Wisconsin Recycling Market Development
Dept. of Natural Resources

## REFINANCING COMPANIES ....................... 156
(SEE MORTGAGE COMPANIES)

## REFERRAL SELLING ................................. 156
DATCP

## REFRIGERANT ........................................ 156
(SEE MOBIL AIR CONDITIONING)

## REFUND POLICIES ................................... 156
DATCP

## REMODELING ......................................... 156
(See HOME IMPROVEMENT)

## RENT ABATEMENT .................................... 156
(SEE ALSO BUILDING CODES/INSPECTORS AND LANDLORD/TENANT)
Madison Building Inspection
Milwaukee Building Inspection
Green Bay Building Inspection
<table>
<thead>
<tr>
<th>RESOURCE AND REFERRAL INFORMATION</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>RENT-TO-OWN</td>
<td>157</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>RENTING</td>
<td>157</td>
</tr>
<tr>
<td>(SEE ALSO LANDLORD-TENANT)</td>
<td></td>
</tr>
<tr>
<td>REPOSESSION OF FINANCED GOODS</td>
<td>157</td>
</tr>
<tr>
<td>(SEE ALSO FINANCIAL INSTITUTIONS)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>RESPIRATORY CARE PRACTITIONERS</td>
<td>157</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>RESTAURANT</td>
<td>157</td>
</tr>
<tr>
<td>(SEE ALSO BEVERAGE LICENSING)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td></td>
</tr>
<tr>
<td>RESTROOMS</td>
<td>157</td>
</tr>
<tr>
<td>(SEE SANITARY FACILITIES)</td>
<td></td>
</tr>
<tr>
<td>RETIREMENT PLANS</td>
<td>157</td>
</tr>
<tr>
<td>(SEE PENSION PLANS)</td>
<td></td>
</tr>
<tr>
<td>RETIREMENT HOMES</td>
<td>158</td>
</tr>
<tr>
<td>(SEE ALSO ELDERLY)</td>
<td></td>
</tr>
<tr>
<td>Board on Aging &amp; Long Term Care</td>
<td></td>
</tr>
<tr>
<td>RETURN POLICIES</td>
<td>158</td>
</tr>
<tr>
<td>(SEE ALSO PRODUCT QUALITY, PRODUCT SAFETY)</td>
<td>DATCP</td>
</tr>
<tr>
<td>REVENUE, WISCONSIN DEPT. OF</td>
<td>158</td>
</tr>
<tr>
<td>(See also TAX)</td>
<td></td>
</tr>
<tr>
<td>REVERSE MORTGAGES</td>
<td>158</td>
</tr>
<tr>
<td>(SEE MORTGAGES)</td>
<td></td>
</tr>
<tr>
<td>ROAD CONDITIONS</td>
<td>158</td>
</tr>
<tr>
<td>(SEE TOURISM)</td>
<td></td>
</tr>
<tr>
<td>RUNAWAY HOTLINE</td>
<td>158</td>
</tr>
<tr>
<td>National Runaway Switchboards</td>
<td></td>
</tr>
<tr>
<td>RUSTPROOFING</td>
<td>158</td>
</tr>
<tr>
<td>(SEE AUTOMOBILES)</td>
<td></td>
</tr>
<tr>
<td>SAFETY AND PROFESSIONAL SERVICES, WIS DEPT OF</td>
<td>159</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>SALES TAX</td>
<td>159</td>
</tr>
<tr>
<td>(SEE TAX)</td>
<td></td>
</tr>
<tr>
<td>SALVAGE DEALERS</td>
<td>159</td>
</tr>
<tr>
<td>Motor Vehicle Division</td>
<td></td>
</tr>
<tr>
<td>SANITARY FACILITIES</td>
<td>159</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>SAVINGS AND LOAN COMMISSION</td>
<td>159</td>
</tr>
<tr>
<td>(SEE ALSO BANKS)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>Office of Comptroller of the Currency</td>
<td></td>
</tr>
<tr>
<td>SCALPING</td>
<td>159</td>
</tr>
<tr>
<td>(SEE TICKET SCALPING)</td>
<td></td>
</tr>
<tr>
<td>SCANNING</td>
<td>159</td>
</tr>
<tr>
<td>(SEE PRICE SCANNING)</td>
<td></td>
</tr>
<tr>
<td>SCHOOLS</td>
<td>160</td>
</tr>
<tr>
<td>(SEE ALSO EDUCATIONAL APPROVAL BOARD AND BUSING)</td>
<td>Educational Approval Board</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>Dept. of Public Instruction</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Technical College System</td>
<td></td>
</tr>
<tr>
<td>Higher Educational Aids Board</td>
<td></td>
</tr>
<tr>
<td>SECOND-HAND SHOPS</td>
<td>161</td>
</tr>
<tr>
<td>(SEE PAWN SHOPS)</td>
<td></td>
</tr>
<tr>
<td>SECRET SERVICE</td>
<td>161</td>
</tr>
<tr>
<td>Madison – Secret Service</td>
<td></td>
</tr>
<tr>
<td>Milwaukee – Secret Service</td>
<td></td>
</tr>
<tr>
<td>SECRET Warranties</td>
<td>161</td>
</tr>
<tr>
<td>(SEE WARRANTIES)</td>
<td></td>
</tr>
<tr>
<td>SECRETARY OF STATE, OFFICE OF</td>
<td>161</td>
</tr>
<tr>
<td>SECURITIES</td>
<td>161</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>US Securities Exchange Commission</td>
<td></td>
</tr>
<tr>
<td>SECURITY DEPOSIT</td>
<td>162</td>
</tr>
<tr>
<td>(SEE LANDLORD-TENANT)</td>
<td></td>
</tr>
<tr>
<td>SELF DEFENSE</td>
<td>162</td>
</tr>
<tr>
<td>(SEE DEFENSE SPRAYS)</td>
<td></td>
</tr>
<tr>
<td>SEMI-TRACTOR TRAILERS</td>
<td>162</td>
</tr>
<tr>
<td>SENIORS</td>
<td>162</td>
</tr>
<tr>
<td>(SEE ELDERLY)</td>
<td></td>
</tr>
<tr>
<td>SEPTIC SYSTEM COMPLAINTS</td>
<td>162</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>Dept. of Natural Resources</td>
</tr>
<tr>
<td>SEXUAL OFFENDER REGISTRY</td>
<td>162</td>
</tr>
<tr>
<td>US Department of Justice</td>
<td></td>
</tr>
<tr>
<td>SHERIFF DEPARTMENTS</td>
<td>163</td>
</tr>
<tr>
<td>Department of Justice</td>
<td></td>
</tr>
<tr>
<td>Milwaukee - Secret Service</td>
<td></td>
</tr>
<tr>
<td>SILVER</td>
<td>163</td>
</tr>
<tr>
<td>Securities</td>
<td></td>
</tr>
<tr>
<td>Commodities Futures Trading Commision</td>
<td></td>
</tr>
<tr>
<td>SLAMMING</td>
<td>163</td>
</tr>
<tr>
<td>(SEE TELECOMMUNICATIONS)</td>
<td></td>
</tr>
</tbody>
</table>
SMALL BUSINESS .............................................. 164
(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES,
DISTRIBUTORSHIPS, FRANCHISE)
  Small Business Admin.
  Small Business Admin.
  Minority and Disabled Veteran-Owned Business
  Certification Program
  Dept. of Natural Resources
  DATCP
  Judicial Commission

SMOKE ALARMS ................................................. 164
(SEE FIRE AND BURGLARY ALARMS & SMOKE
DETECTORS)

SMOKING ....................................................... 165
  Dept. of Safety and Professional Services

SNOWMOBILES .................................................. 165
(SEE ALSO RECREATION)
  DATCP
  Dept. of Natural Resources

SOCIAL SECURITY ............................................. 165
(SEE ALSO ELDERLY)
  Social Security Admin.

SOCIAL WORKERS ............................................. 165
  Dept. of Safety and Professional Services

SODA WATER BEVERAGE .................................... 166
  DATCP – Trade Division

SOLAR ENERGY .................................................. 166
  WI – Focus on Energy
  WI - Housing and Economic Development Authority

SOLICITATIONS .................................................. 166
(See also CHARITABLE SOLICITATIONS)
  DATCP

SPEECH PATHOLOGISTS ....................................... 166
  Dept. of Safety and Professional Services

SPACE HEATERS/STOVES .................................... 167
  DATCP

SPAM ............................................................... 167
  DATCP
  Federal Trade Commission (FTC)
  North American Securities Administrators
  Association Inc (NASAA)
  U.S. Securities & Exchange Commission
  U.S. Postal Inspection Service
  U.S. Food and Drug Administration (FDA)

STATE AGENCIES – WISCONSIN ......................... 168

STATE BILLS ..................................................... 168
(SEE LEGISLATION)

STATE EMPLOYEES DIRECTORY ............................. 168
  State of Wisconsin

STATE LABS ...................................................... 168
  State Lab of Hygiene
  Environmental & Industrial Section

STATUTE OF LIMITATIONS ................................... 168

STATUTES (COPIES OF) ....................................... 169
  Dept. of Administration

STOCKS AND BONDS .......................................... 169
(SEE SECURITIES)

STORAGE .......................................................... 169
(SEE MOVING)

STORAGE TANKS .................................................. 169
  Dept. of Safety and Professional Services
  Dept. of Natural Resources

STRAY VOLTAGE .................................................. 170
  Dept. of Safety and Professional Services
  Public Service Commission
  DATCP - DAD

STUDENT LOANS ................................................. 170
  Wisconsin Education Assoc. of Student Support
  Programs (WEASSP)
  Wisconsin Technical College
  Systems Board

SUICIDE PREVENTION ....................................... 170
  National Suicide Prevention Lifeline

SURPLUS ........................................................... 171
  General Service Administration
  U.S. Marshal's Service
  Eastern District of Wisconsin (E/WI)
  Western District of Wisconsin (W/WI)
  U.S. Marshal
  Dept. of Public Instruction

SURVEYING ..................................................... 171
(SEE LAND SURVEYORS)

SWEEPSTAKES ..................................................... 171
(SEE CONTESTS)

SWIMMING POOLS .............................................. 171
(SEE ENVIRONMENTAL SANITATION)

TANNING BOOTHS AND DEVICES/SUNLAMPS ........ 173
  U.S. Food & Drug Administration
  Federal Trade Commission (FTC)
  U.S. Consumer Product Safety Commission
  Dept. of Health Services
PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

TATOO REGULATION........................................ 173
Dept. of Health Services

TAX.................................................................. 174
(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT
PROGRAM)
Internal Revenue Service (Federal)
Dept. of Revenue
Dept. of Revenue
AARP
Dept. of Safety and Professional Services

TAXICABS................................................... 175
Local Governments

TAXIDERMISTS............................................. 175
Dept. of Natural Resources
U.S. Dept. of Agriculture (USDA)
USDA

TEAR GAS.................................................... 175
(SEE DEFENSE SPRAYS)

TECHNICAL COLLEGES............................... 175
Wisconsin Technical College System

TELECOMMUNICATIONS.............................. 176
DATCP
Public Service Commission
Federal Communication Commission
Small Business Development Centers

TELEMARKETING......................................... 176
(SEE ALSO PHONEBUSTERS)
DATCP

TELEPHONE............................................... 177
(SEE ALSO JUNK PHONE SOLICITATION
TELECOMMUNICATIONS)
Public Service Commission
DATCP
Dept. of Justice

TENANT...................................................... 177
(SEE LANDLORD-TENANT)

TERM PAPER MILLS................................. 177
DATCP

THERAPISTS.............................................. 177
Dept. of Safety and Professional Services

THREE DAY RIGHT TO CANCEL................ 177
(SEE DOOR-TO-DOOR SALES)

TICKET REFUNDS................................. 178
DATCP

TICKET SCALPING.................................... 178
State Fair Park Board
National Association of Ticket Brokers (NATB)

TIMESHARES............................................ 178
(SEE ALSO CONDOMINIUMS)
Dept. of Safety and Professional Services
DATCP
US Dept. of State

TIRES.................................................... 179
DATCP
NHTSA

TOBACCO.................................................. 179
(SEE CIGARETTE SALES)

TOLL-FREE NUMBERS.............................. 179
Toll-Free Directory Assistance

TOURISM.................................................. 179
Dept. of Tourism
Wisconsin Dept. of Transportation

TOWING................................................... 179
Local State Patrol district office
State Patrol

TOXIC SUBSTANCES.................................. 180
Dept. of Natural Resources
Wisconsin Emergency Management

TOYS....................................................... 180
(SEE PRODUCT SAFETY)

TRADE NAMES/TRADEMARKS............... 180
(SEE ALSO COPYRIGHTS, PATENTS)
Dept. of Financial Institutions
U.S. Dept. of Commerce

TRADE PRACTICES, ORDERS ON UNFAIR... 180
DATCP – Trade Bureau

TRADEMARKS......................................... 181
(SEE TRADE NAMES/TRADEMARKS)

TRADING STAMPS................................... 181
DATCP

TRAILERS.................................................. 181
Motor Vehicle Division

TRANSIENT MERCHANTS....................... 181
(SEE DOOR-TO-DOOR SALES)

TRANSPORTERS..................................... 181
Wisconsin Dept. of Transportation

TRAVEL.................................................. 181
(SEE VACATION OFFERS)

TRAVELING SALES JOBS....................... 181
(SEE JOB TRAINING)

TREASURER’S OFFICE.............................. 181
Wisconsin Treasurer’s Office
## PAGE DIRECTORY: RESOURCE AND REFERRAL INFORMATION

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRESPASSING</td>
<td>182</td>
</tr>
<tr>
<td>TRIAD OF WISCONSIN</td>
<td>182</td>
</tr>
<tr>
<td>TRUTH-IN-LENDING</td>
<td>182</td>
</tr>
<tr>
<td>(SEE ALSO CONSUMER ACT, WISCONSIN)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>Federal Trade Commission</td>
<td></td>
</tr>
<tr>
<td>UNCLAIMED PROPERTY</td>
<td>183</td>
</tr>
<tr>
<td>Office of the State Treasurer</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>UNDERGROUND STORAGE TANKS</td>
<td>183</td>
</tr>
<tr>
<td>(SEE STORAGE TANKS)</td>
<td></td>
</tr>
<tr>
<td>UNDERWRITERS LABORATORIES</td>
<td>183</td>
</tr>
<tr>
<td>Underwriters Laboratories</td>
<td></td>
</tr>
<tr>
<td>UNEMPLOYMENT COMPENSATION</td>
<td>183</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>UNFAIR SALES ACT</td>
<td>183</td>
</tr>
<tr>
<td>DATCP – Trade Division</td>
<td></td>
</tr>
<tr>
<td>UNFAIR TRADE PRACTICE ORDERS</td>
<td>183</td>
</tr>
<tr>
<td>(SEE TRADE PRACTICES, ORDERS ON UNFAIR)</td>
<td></td>
</tr>
<tr>
<td>UNIFORM COMMERCIAL CODE (UCC)</td>
<td>184</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>UNION</td>
<td>184</td>
</tr>
<tr>
<td>National Labor Relations Board</td>
<td></td>
</tr>
<tr>
<td>UNIVERSAL PRODUCT CODE (UPC)</td>
<td>184</td>
</tr>
<tr>
<td>GS1 US</td>
<td></td>
</tr>
<tr>
<td>UNSOLICITED MERCHANDISE</td>
<td>184</td>
</tr>
<tr>
<td>(SEE ALSO NEGATIVE OPTION PLANS)</td>
<td></td>
</tr>
<tr>
<td>UPC</td>
<td>184</td>
</tr>
<tr>
<td>(SEE UNIVERSAL PRODUCT CODE)</td>
<td></td>
</tr>
<tr>
<td>U.S. ATTORNEY GENERAL</td>
<td>184</td>
</tr>
<tr>
<td>Attorney General</td>
<td></td>
</tr>
<tr>
<td>USURY LAW</td>
<td>185</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td></td>
</tr>
<tr>
<td>UTILITIES</td>
<td>185</td>
</tr>
<tr>
<td>Public Service Commission</td>
<td></td>
</tr>
<tr>
<td>Citizen's Utility Board</td>
<td></td>
</tr>
<tr>
<td>WI Federation of Cooperatives</td>
<td></td>
</tr>
<tr>
<td>UTILITY SHUT-OFF RULES (PSC RULES)</td>
<td>185</td>
</tr>
<tr>
<td>(SEE ALSO ENERGY AND ENERGY ASSISTANCE)</td>
<td></td>
</tr>
<tr>
<td>Public Service Commission</td>
<td></td>
</tr>
<tr>
<td>VACATION OFFERS</td>
<td>187</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>American Society of Travel Agents</td>
<td></td>
</tr>
<tr>
<td>VANITY PUBLICATIONS</td>
<td>187</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>VENDING MACHINES</td>
<td>187</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td></td>
</tr>
<tr>
<td>VETERANS AFFAIRS</td>
<td>187</td>
</tr>
<tr>
<td>U.S. Department of Veteran Affairs</td>
<td></td>
</tr>
<tr>
<td>US Dept. of Veteran Affairs</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Dept of Veteran Affairs</td>
<td></td>
</tr>
<tr>
<td>Madison Veteran Center</td>
<td></td>
</tr>
<tr>
<td>VETERINARIANS</td>
<td>188</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td></td>
</tr>
<tr>
<td>VICTIMS RIGHTS</td>
<td>188</td>
</tr>
<tr>
<td>Dept. of Justice</td>
<td></td>
</tr>
<tr>
<td>VIDEO GAMES</td>
<td>188</td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Entertainment Software Ratings Board</td>
<td></td>
</tr>
<tr>
<td>VIDEO POKER</td>
<td>188</td>
</tr>
<tr>
<td>(SEE GAMBLING)</td>
<td></td>
</tr>
<tr>
<td>VITAMINS AND FOOD SUPPLEMENTS</td>
<td>188</td>
</tr>
<tr>
<td>U.S. Food &amp; Drug Administration</td>
<td></td>
</tr>
<tr>
<td>VOCATIONAL REHABILITATION</td>
<td>188</td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>VOLATILE ORGANIC COMPOUNDS (VOC)</td>
<td>189</td>
</tr>
<tr>
<td>U.S. Environmental Protection Agency</td>
<td></td>
</tr>
<tr>
<td>VOTING RIGHTS</td>
<td>189</td>
</tr>
<tr>
<td>Elections Division – Wisconsin Government</td>
<td></td>
</tr>
<tr>
<td>WAGES</td>
<td>191</td>
</tr>
<tr>
<td>(SEE ALSO EMPLOYMENT)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td></td>
</tr>
<tr>
<td>US Dept. of Labor</td>
<td></td>
</tr>
<tr>
<td>WAREHOUSE</td>
<td>191</td>
</tr>
<tr>
<td>(SEE MOVING)</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>WARRANTIES 191</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td></td>
</tr>
<tr>
<td>Dept. of Transportation</td>
<td></td>
</tr>
<tr>
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<td></td>
</tr>
<tr>
<td>Federal Trade Commission</td>
<td></td>
</tr>
<tr>
<td>WARRANTIES – EXTENDED</td>
<td>192</td>
</tr>
<tr>
<td>Office of the Commissioner of Insurance</td>
<td></td>
</tr>
<tr>
<td>WASTE CONTROL</td>
<td>192</td>
</tr>
<tr>
<td>(SEE ALSO POLLUTION)</td>
<td></td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
<td></td>
</tr>
</tbody>
</table>
WATER ................................................................. 192
   (SEE ALSO ENVIRONMENT, POLLUTION, WASTE CONTROL)
      Public Service Commission
      State Lab of Hygiene
WATER PARKS .................................................... 192
   (SEE ENVIRONMENTAL SANITATION)
WATER TREATMENT DEVICES .................................. 193
      Dept. of Commerce
WATERPROOFING (BASEMENT) ................................. 193
      DATCP
WEATHERIZATION ................................................. 193
   (SEE ENERGY ASSISTANCE AND ENERGY)
WEEDS – NOXIOUS .................................................. 193
      Dept. of Natural Resources
WEIGHT LOSS CENTERS .......................................... 193
      DATCP
WEIGHTS AND MEASURES ........................................ 193
   (SEE AGRICULTURE, TRADE AND CONSUMER PROTECTION, DEPT. OF)
WELFARE PROBLEMS .............................................. 194
WELL DRILLERS ..................................................... 194
WHEELER REPORT .................................................. 194
      Wheeler Reports Inc.
WHISTLE BLOWER ................................................ 194
      U.S. Government Accountability Office
WILLS, ESTATES .................................................. 195
   (SEE ALSO LIVING WILLS, PROBATE)
      Dept. of Health Services (Living Wills)
WINDOW CORDS/BLINDS ........................................... 195
      Window Covering Safety Council
      US Consumer Product Safety Commission
WINDOWS AND PATIO DOORS .................................... 195
   (SEE ALSO HOME IMPROVEMENT)
      Dept. of Commerce
      DATCP
WIRELESS CABLE .................................................. 196
      Dept. of Financial Institutions
WISCONSIN CONSUMER ACT .................................... 196
   (SEE CONSUMER ACT, WISCONSIN)
WISCONSIN STATE AGENCIES ................................... 196
WISCONSIN WEB PORTAL ......................................... 196
WORK-AT-HOME SCHEMES ........................................ 196
   (SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES,
      HANDICRAFTS - HOME BUSINESS)
      DATCP
WORKERS COMPENSATION ....................................... 196
      Dept. of Workforce Development
WORLD DAIRY EXPO ............................................... 196
2013 RESOURCE AND REFERRAL INFORMATION

AARP
(See AMERICAN ASSOCIATION OF RETIRED PERSONS)

ACCOUNTING EXAMINING BOARD

Dept of Safety and Professional Services...
1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708
(608)266-5511
(608)266-2112
dsps.wi.gov
Licensing of certified accountants. (All accounting complaints against uncertified accountants should be handled by DATCP.)
(877)617-1565
(608)266-7482
Number of complaints.

ACUPUNCTURISTS

Dept. of Safety and Professional Services
1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708
(877)617-1565
(608)266-0145
(608)266-7482
(608)266-5511
dsps.wi.gov
Licensing.
Number of complaints.

ADDITIVES
(See also FOOD, DRUGS, HEALTH-FACILITIES, NUTRITION, DIETS)

Food & Drug Administration (FDA) ............
700 Regent St., Ste. 202
Madison, WI 53715
(608)264-5332

DATCP ............................................................
Food Safety & Inspection
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4700
datcp.wisconsin.gov
Email: DATCPhotline@wisconsin.gov

ADHESIVE – DANGEROUS

DATCP ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPhotline@Wisconsin.gov
## ADJUSTMENT SERVICE COMPANIES

<table>
<thead>
<tr>
<th>Dept. of Financial Institutions .........................</th>
<th>(608)261-7578</th>
<th>Licensing</th>
</tr>
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<tbody>
<tr>
<td>Banking Division</td>
<td>(608)452-3328</td>
<td></td>
</tr>
<tr>
<td>201 W. Washington, Ste. 500, 4th Fl.</td>
<td></td>
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</tr>
<tr>
<td>PO Box 7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
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<tr>
<td>Madison, WI 53707-7876</td>
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## ADOPTION

<table>
<thead>
<tr>
<th>Wisconsin Dept. of Children &amp; Families......</th>
<th>(608)261-7660</th>
<th>General Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 E. Washington Ave., 2nd Floor</td>
<td></td>
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<tr>
<td>PO Box 8916</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8916</td>
<td></td>
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Email: dcf.adoption@wiscosin.gov
Email: dcf.web@wiscosin.gov

## ADVANCE FEE LOANS

<table>
<thead>
<tr>
<th>Dept. of Financial Institutions .........................</th>
<th>(800)452-3328</th>
<th>Wisconsin Law requires companies to register with Financial Institutions</th>
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</thead>
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<tr>
<td>201 W. Washington, Ste. 500</td>
<td>(608)266-7583</td>
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<tr>
<td>PO Box 7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
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<tr>
<td>Madison, WI 53707-7876</td>
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</tbody>
</table>

## ADVISING

(See also BAIT AND SWITCH ADVERTISING, PRICE COMPARISON ADVERTISING)

<table>
<thead>
<tr>
<th>DATCP ..................................................................</th>
<th>(800)422-7128</th>
<th>Consumer Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>8911 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>(9 a.m. – 5 p.m. M-F ET)</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
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</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Federal Trade Commission ..................................</th>
<th>877-FTC HELP</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>600 Pennsylvania Ave. NW</td>
<td>877-438-4338</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
</tr>
<tr>
<td>Washington, D.C. 20580</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## AEROSOLS

<table>
<thead>
<tr>
<th>DATCP ..................................................................</th>
<th>(800)422-7128</th>
<th>Dangerous pesticides</th>
</tr>
</thead>
<tbody>
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<td>datcp.wisconsin.gov</td>
<td></td>
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<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
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</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td>Product safety</td>
</tr>
</tbody>
</table>
AGING
(See also ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

DATCP Hotline ...............................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@wisconsin.gov

U.S. Dept. of Agriculture (USDA) .................
1400 Independence Ave SW
Washington DC 20250
(202)720-2791
(8:30 a.m. – 5:00 p.m. M-F ET)

AIDS

CDC-National Prevention Information Network .................................................. (800)458-5231
PO Box 6003
Rockville, MD 20849-6003
www.cdcnpin.org
cdcinfo@cdc.gov
Publications available (9 a.m. – 6 p.m. M-F ET)
Answer questions regarding aids and sexually transmitted diseases.

Aids Line .....................................................
Resource Center of Wisconsin
820 N. Plankinton
PO Box 510498
Milwaukee, WI 53203
(800)232-4636
(800)334-2437
(414)273-2437
www.irc-wisconsin.org
Email: irc-wisconsin@arcw.org

AIR
(See also POLLUTION and WASTE CONTROL)

Dept. of Safety and Professional Services..
Safety and Buildings Division
201 W. Washington Ave.
Madison, WI 53703
(608)266-3151
dspswi.gov
Clean Indoor Air Act administered by DSPS S&B.
AIRLINES, AIRFARES, AIRPLANES, ETC.

Federal Aviation Administration ................. (800)322-7873 Consumer hotline for
800 Independence Ave. SW (866)835-5322 aviation safety & security
Washington, D.C. 20591 www.faa.gov (M-Fri. 8-4 p.m. ET)

Transportation Security Administration ...... (866)289-9673 Missing baggage
601 S. 12th St
Arlington, VA 20598 www.tsa.gov
Email: TSA-contactcenter@dhs.gov

US Dept. of Transportation ...................... (202)366-2220 Service related issues
Aviation Consumer Protection Division regarding airplanes and
C-75 publications
Washington, D.C. 20590

DATCP ................................................. (800)422-7128 Advertising
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov

Fare Comparison .................................. farecompare.com Check lowest round trip on
18111 Preston Rd. fares between airports.
Ste. 800
Dallas, TX 75252

ALCOHOL

Bureau of Alcohol, Tobacco, Firearms & ... (414)727-6200 Alcohol or tobacco
Explosives diversion, all firearms and
1000 N. Water St., Ste. 1400 explosive licensing.
Milwaukee, WI 53202 (414)727-6170 Criminal Enforcement
(Ste. 1400)

Dept. of Revenue .................................. (608)266-6757 Alcohol & tobacco law
2135 Rimrock Rd enforcement
Madison WI 53713 (608)266-6702 Beverage & cigarette tax
PO Box 8933 Enforcement revenue.wi.gov
Madison, WI 53708-8933

U.S. Treasury .......................................... (800)398-2282 Application information
Alcohol & Tobacco Tax & Trade Bureau for becoming a winery,
National Revenue Center brewery, distilled spirits
1310G St NW, Ste. 3000 plant, tax-free user,
Washington, D.C. 2022 wholesaler or importer.
www.ttb.gov ttbquestions@ttb.treas.gov

gov
<table>
<thead>
<tr>
<th><strong>AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Consumer Protection</strong></td>
<td>(888)687-2277</td>
</tr>
<tr>
<td>601 E. St. NW</td>
<td>(202)434-2222</td>
</tr>
<tr>
<td>Washington, D.C. 20049</td>
<td>TTY: (877)434-7589</td>
</tr>
<tr>
<td>Web: datcp.wi.gov</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
<tr>
<td>Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>AMUSEMENT RIDES</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dept. of Safety and Professional Services</strong></td>
<td>(877)617-1565</td>
</tr>
<tr>
<td>1400 E. Washington Ave</td>
<td>(608)266-1234</td>
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<tr>
<td>PO Box 8935</td>
<td>(608)266-2112</td>
</tr>
<tr>
<td>Madison, WI 53708-8935</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>Registration</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ANIMALS</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dept. of Safety and Professional Services</strong></td>
<td>(877)617-1565</td>
</tr>
<tr>
<td>Veterinary Examining Board</td>
<td>(608)266-1234</td>
</tr>
<tr>
<td>1400 E. Washington Ave.</td>
<td>(608)266-2112</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td></td>
</tr>
<tr>
<td>Animal technicians and veterinarians licensed Complaints</td>
<td></td>
</tr>
</tbody>
</table>

| **DATCP-Animal Health Division** | (608)224-4872 |
| 2811 Agriculture Dr. | datcp.wisconsin.gov |
| PO Box 8911 |  |
| Madison, WI 53708-8911 |  |
| Health, Breeders, Mills, Humane Complaints, Import and Transfer CWD, Johne’s Disease |

| **DATCP-Div. of Agricultural Resource Management** | (608)224-4542 |
| datcp.wisconsin.gov |  |
| Pet Food Labels |

| **DATCP-Meat Safety & Inspection Bureau** | (608)224-4726 |
| datcp.wisconsin.gov |  |
| Meat Safety & Inspection, Licensing, Labeling & Standards |

<table>
<thead>
<tr>
<th><strong>ANNUITIES</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Insurance Commissioner</strong></td>
<td>(800)236-8517</td>
</tr>
<tr>
<td>125 S. Webster St.</td>
<td>(608)266-0103</td>
</tr>
<tr>
<td>PO Box 7873</td>
<td>(608)266-3585</td>
</tr>
<tr>
<td>Madison, WI 53707-7873</td>
<td>oci.wi.gov</td>
</tr>
<tr>
<td>Email: <a href="mailto:ocicomplaints@Wisconsin.gov">ocicomplaints@Wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td>Complaints</td>
<td></td>
</tr>
</tbody>
</table>
ANTI-TRUST
Dept. of Justice .............................................. (608)266-1447 Antitrust questions
Criminal Litigation & Antitrust Unit doj.wi.gov
& Consumer Protection
17 W. Main St., 5th Fl.
PO Box 7857
Madison, WI 53707-7857

ANTIQUE SHOPS
(See also PAWN SHOPS)

APPLIANCES
(See also CONSUMER ACTION PANELS (CAPS), MAJOR APPLIANCE CONSUMER ACTION PANEL (MACAP)

Division of Energy – Dept. of Administration ................................................. (608)266-8234 Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.
101 E. Wilson St., 6th Floor (866)267-3680
PO Box 7868
Madison, WI 53707-7868

DATCP .......................................................... (800)422-7128 Sales and repairs
2811 Agriculture Dr. (608)224-4976 datcp.wisconsin.gov
PO Box 8911 Email: DATCPHotline@Wisconsin.gov
Madison, WI 53708-8911


APPRAISERS (REAL ESTATE)
Dept. of Safety and Professional Services ......................................................... (608)266-1234 General number
1400 E. Washington Ave. (608)266-2112 Licensing
PO Box 8935 (877)617-1565 General and residential real estate only. Complaints
Madison, WI 53708 dsps.wi.gov

Email: Dsps@washington.gov
## ARBITRATION - AUTOMOBILES

**Better Business Bureau - Wisconsin**  
Autoline .......................................................  
10101 W. Greenfield Ave.  
West Allis, WI 53204

(800) 955-5100  
bb.org  
Automobiles only  
9-5 p.m. CT

## ARCHITECTS

**Dept of Safety and Professional Services**...  
Architects, Professional Engineers, Designers & Land Surveyors Examining Board  
1400 E. Washington Avenue  
Madison, WI 53703

(877) 617-1565  
(608) 266-2112  
dspw.wi.gov  
Email: dspw@wisconsin.gov  
To receive licensing application materials.  
Includes architectural and engineering corporations.  
Complaints.

## ARSON

**Dept. of Justice**.................................  
Division of Criminal Investigation Arson Bureau  
17 W. Main St., 5th Fl.  
Madison, WI 53702

(608) 266-1671  
doj.wi.gov

**Wisconsin Arson Tipline**.......................  
(800) 362-3005  
Anonymous tips

## ASBESTOS

**Dept. of Health Services**.......................  
Division of Public Health  
Asbestos & Lead Section  
1 W. Wilson, Rm. 137  
Madison, WI 53703

(608) 261-6876  
dhs.wisconsin.gov/lead  
Certification & training

## ASSESSMENTS

(See PROPERTY ASSESSMENTS)

## ASSISTED LIVING FACILITIES

**Dept. of Health Services**.......................  
1 W. Wilson St.  
Madison, WI 53703

(608) 266-8481  
dhs.wisconsin.gov  
License and regulation.

## ATCP

(See AGRICULTURE, TRADE & CONSUMER PROTECTION, WIS DEPT OF)
# ATHLETICS

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>Business practices</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>Equipment safety</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
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# ATTORNEYS

(See also LAWYER REFERRAL SERVICE and LEGAL AID & RELATED SERVICES)

<table>
<thead>
<tr>
<th>Office of Lawyer Regulation</th>
<th>(877)315-6941</th>
<th>Competency, misconduct</th>
</tr>
</thead>
<tbody>
<tr>
<td>110 E. Main Street, Rm. 315</td>
<td>(608)267-7274</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td>wicourts.gov/olr</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Statewide Lawyer Referral &amp; Info Services</th>
<th>(800)362-9082</th>
<th>Answers simple legal questions. Referrals to private attorneys in geographic areas.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7158</td>
<td>(608)257-4666</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
</tr>
<tr>
<td>Madison, WI 53707-7158</td>
<td></td>
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</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>State Bar of Wisconsin</th>
<th>(608)257-3838</th>
<th>Verification of attorneys’ license.</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 Eastpark Blvd.</td>
<td>(800)728-7788</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
</tr>
<tr>
<td>Madison, WI 53718</td>
<td><a href="http://www.legalexplorer.com">www.legalexplorer.com</a></td>
<td></td>
</tr>
<tr>
<td>Mailing address:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7158</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Fee Arbitration</th>
<th>(608)257-3838</th>
<th>Fee disputes</th>
</tr>
</thead>
<tbody>
<tr>
<td>5302 E. Park Blvd.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53718</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

# ATTORNEY GENERAL

(See JUSTICE and U.S. ATTORNEY GENERAL)

# ATV (SNOWMOBILES, BOATS)

<table>
<thead>
<tr>
<th>Dept. of Natural Resources</th>
<th>(608)266-2621</th>
<th>Licensing</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 S. Webster St.</td>
<td>(888)936-7463</td>
<td>dnr.wi.gov</td>
</tr>
<tr>
<td>PO Box 7921</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>Complaints</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>
### AUCTION

**Motor Vehicle Division**

Dept. of Transportation (DOT)
Dealers & Agent Section
4802 Sheboygan Ave., Rm. 201
PO Box 7909
Madison, WI 53707-7909

(608)266-1425
Email: dealers.dmv@dot.wi.gov

Ruled by city ordinance, contact city clerk
MVD Auction dealer license information
Complaint Hotline against dealers

**Dept. of Safety and Professional Services.**

1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708

(877)617-1565
(608)261-7931
dbps.wi.gov
Email: dsps@wisconsin.gov

Auctioneers licensing

### AUDIOLOGISTS

**Dept. of Safety and Professional Services.**

1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708

(877)617-1565
(608)261-7931
dbps.wi.gov
Email: dsps@wisconsin.gov

License information
Rules & practice questions
Number of complaints

### AUTO REPAIR

**DATCP**

2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911

(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

ATCP 132 – Does not apply to semi-tractor trailers

**Better Business Bureau**

1010 W. Greenfield Ave.
West Allis, WI 53204

(800)955-5100
(800)273-1002
(414)847-6000
www.wisconsin.bbb.org

Autoline program, out of court settlement, arbitration
### AUTO SAFETY
(See also CAR DEFECTS)

<table>
<thead>
<tr>
<th>National Highway Traffic Safety</th>
<th>(800)424-9393</th>
<th>Recording 8:00 am-10:00 pm (EST M-F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto Safety Hotline</td>
<td>(888)327-4236</td>
<td>Report vehicle safety defects</td>
</tr>
<tr>
<td>U.S. Dept. of Transportation</td>
<td></td>
<td>For vehicle recall information, leave make, model, and year of car. They send forms.</td>
</tr>
<tr>
<td>1200 New Jersey Ave. SE</td>
<td><a href="http://www.nhtsa.gov">www.nhtsa.gov</a></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20590</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Center for Auto Safety</th>
<th>(202)328-7700</th>
<th>No phone calls - consumer must write (handle manufacturer defect complaints)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1825 Connecticut Ave.</td>
<td><a href="http://www.autosafety.org">www.autosafety.org</a></td>
<td></td>
</tr>
<tr>
<td>Suite 330</td>
<td><a href="mailto:complaints@autosafety.org">complaints@autosafety.org</a></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20009</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### AUTOMOBILES
(See also AUTO SAFETY)

<table>
<thead>
<tr>
<th>Motor Vehicle Division</th>
<th>(608)266-1425</th>
<th>Consumer complaints</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Transportation (DOT)</td>
<td>dot.wi.gov</td>
<td>Dealer Licensing. Chapter 138: Dealer facilities and records.</td>
</tr>
<tr>
<td>Dealers &amp; Agent Section</td>
<td></td>
<td>Ch. 139: Motor Vehicle Trade Practices Advertising, dealers, salesmen, salvage dealers, auction dealers, new &amp; used warranties, secret warranties, extended warranties through manufacturer; leases with option to purchase; Lemon Law, sale of vehicles on internet.</td>
</tr>
<tr>
<td>4802 Sheboygan Ave., Rm. 201</td>
<td>Email: <a href="mailto:dealers.dmv@dmv.wi.gov">dealers.dmv@dmv.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>PO Box 7909</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7909</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entity</td>
<td>Contact Information</td>
<td>Services</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>-----------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Motor Vehicle Division (continued)</td>
<td>(608)266-1466</td>
<td>Titles &amp; vehicle registrations</td>
</tr>
<tr>
<td></td>
<td>(608)267-0482</td>
<td>Odometer tampering</td>
</tr>
<tr>
<td></td>
<td>(608)266-3041</td>
<td>Personalized plates</td>
</tr>
<tr>
<td></td>
<td>(608)266-3041</td>
<td>Disabled plates</td>
</tr>
<tr>
<td></td>
<td>(800)242-7510</td>
<td>Vehicle emission inspection</td>
</tr>
<tr>
<td></td>
<td>(608)266-2353</td>
<td>Drivers licenses</td>
</tr>
<tr>
<td></td>
<td>(608)266-3666</td>
<td>Liens</td>
</tr>
<tr>
<td>DOT-Milwaukee</td>
<td>(414)266-1084</td>
<td>Vehicle emission</td>
</tr>
<tr>
<td>DOT-Milwaukee (Dealer Section)</td>
<td>(414)266-1090</td>
<td>Dealer investigations</td>
</tr>
<tr>
<td>DOT-Milwaukee</td>
<td>(800)242-7510</td>
<td>Inspection program</td>
</tr>
<tr>
<td>DOT-Green Bay</td>
<td>(262)492-5734</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td>(800)422-7128</td>
<td>Chap. 132: Motor Vehicle Repair</td>
</tr>
<tr>
<td></td>
<td>(608)224-4976</td>
<td>Autos with expired warranties</td>
</tr>
<tr>
<td></td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: DATCPHotline@</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328</td>
<td>Credit sales (financing);</td>
</tr>
<tr>
<td></td>
<td>(608)264-7969</td>
<td>questions re: terms of leases</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>Office of the Commissioner of Insurance</td>
<td>(800)236-8517</td>
<td>Rustproofing companies</td>
</tr>
<tr>
<td></td>
<td>(608)266-0103</td>
<td>must be registered; extended warranties</td>
</tr>
<tr>
<td></td>
<td>oci.wi.gov</td>
<td>through private companies</td>
</tr>
<tr>
<td>Auto Safety Hotline</td>
<td>(888)327-4236</td>
<td>Auto safety standards; recalls; importing standards;</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nhtsa.dot.gov">www.nhtsa.dot.gov</a></td>
<td>info to detect if odometer rolled back.</td>
</tr>
<tr>
<td>Center for Auto Safety</td>
<td>(202)328-7700</td>
<td>No phone calls; consumer must write (handle</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.autosafety.org">www.autosafety.org</a></td>
<td>manufacturer defect complaints)</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:complaints@autosafety.org">complaints@autosafety.org</a></td>
<td></td>
</tr>
</tbody>
</table>
### AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING
(See also CONSUMER ACTION HANDBOOK)

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Customer Care Address</th>
<th>Customer Care Number</th>
<th>Customer Assistance Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chrysler Group Customer Care</td>
<td>PO Box 21-8004 Auburn Hills, MI 48321-8004</td>
<td>(800)247-9753</td>
<td>General customer relations</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(800)CHRYSLER</td>
<td></td>
</tr>
<tr>
<td>Ford Motor Customer Service</td>
<td>16800 Executive Plaza Dr. PO Box 6248 Dearborn, MI 48126</td>
<td>(800)392-3673</td>
<td>Customer assistance and Consumer Appeals Board (Contact dealership first)</td>
</tr>
<tr>
<td>General Motors Corp</td>
<td>Consumer Enthusiasm GM Building 300 Renaissance Center Detroit, MI 48265</td>
<td>(313)556-5000</td>
<td>Customer assistance</td>
</tr>
<tr>
<td>Chevrolet (GEO) Motor Division</td>
<td>PO Box 33170 Detroit, MI 48232-5170</td>
<td>(800)222-1020</td>
<td>Customer assistance (Contact dealership first)</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.chevrolet.com">www.chevrolet.com</a></td>
<td></td>
</tr>
<tr>
<td>Pontiac Motor Division</td>
<td>Customer Assistance Center PO Box 33172 Detroit, MI 48232</td>
<td>(800)762-2737</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.pontiac.com">www.pontiac.com</a></td>
<td></td>
</tr>
<tr>
<td>Oldsmobile Motor Division</td>
<td>Customer Assistance Network PO Box 33171 Detroit, MI 48232-5171</td>
<td>(800)442-6537</td>
<td></td>
</tr>
<tr>
<td>Buick Motor Division</td>
<td>Customer Assistance PO Box 33136 Detroit, MI 48232</td>
<td>(800)521-7300</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.oldsmobile.com">www.oldsmobile.com</a></td>
<td></td>
</tr>
<tr>
<td>Cadillac Motor Car Division</td>
<td>Customer Assistance PO Box 33169 Detroit, MI 48232-5169</td>
<td>(800)458-8006</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.cadillac.com">www.cadillac.com</a></td>
<td></td>
</tr>
<tr>
<td>Resource and Referral Information</td>
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<tr>
<td><strong>GMC Customer Assistance Center</strong></td>
<td>(800)462-8782</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 33172</td>
<td><a href="http://www.gmc.com">www.gmc.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Detroit, MI 48232-5172</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>GM of Canada</strong></td>
<td>(800)263-3777</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1908 Colonel Sam Dr.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oshawa, Ontario</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Canada L1H 8P7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Center for Auto Safety</strong></td>
<td>(202)328-7700</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suite 330</td>
<td><a href="http://www.autosafety.org">www.autosafety.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1825 Connecticut Ave. NW</td>
<td><a href="mailto:complaints@autosafety.org">complaints@autosafety.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20009</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>National Institute for Automotive Service Excellence (ASE)</strong></td>
<td>(703)669-6600</td>
<td></td>
<td></td>
</tr>
<tr>
<td>101 Blue Seal Dr. SE, Ste. 101</td>
<td>(877)273-8324</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Leesburg, VA 20175</td>
<td><a href="http://www.aseblueseal.org">www.aseblueseal.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>CARFAX Inc.</strong></td>
<td>carfax.com</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5860 Trinity Pkwy.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ste. 600</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Centerville, VA 20120</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

Canadian customer assistance
Policy adjustments (hidden warranties).
Consumer should call area manufacturer’s office NOT the dealership or CAS.
Check a car’s title history. Requires a one-time charge.
### BABY EQUIPMENT

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov

### BAD CHECKS

Contact local District Attorney’s office  
Enforcement of the Wis. “Worthless Check Statute 943.24”

### BADGER CARE PLUS

**Dept. of Health Services**  
(800)362-3002  
dhs.wisconsin.gov  
ACCESS.wi.gov

**US Department of Health Services**  
(800)362-3002  
dhs.wisconsin.gov

### BAIT AND SWITCH ADVERTISING

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov

### BANKRUPTCY

**U.S. Bankruptcy Courts**  
**Eastern District (Milwaukee)**  
517 E. Wisconsin Ave., Room 126  
Milwaukee, WI 53202  
(414)297-3291  
(866)222-8029  
web.uscourts.gov  
All district offices can give information and names of companies that have gone bankrupt. Consumers can file proof of claims against bankrupt companies (company owes consumer money).
Western District (Madison)...........................
120 N. Henry, Rm. 340
PO Box 548
Madison, WI 53701
(8 a.m. – 4:30 p.m.)

Western District (Eau Claire)......................
500 Barstow St., Rm. 100
PO Box 5009
Eau Claire, WI 54702-5009
(8 a.m. – 4:30 p.m.)

**BANKS**

Dept. of Financial Institutions .................
201 W. Washington, Ste. 500
PO Box 8041
Madison, WI 53708-8041

Consumer Financial Protection Bureau
PO Box 4503
Iowa City, IA 52244

**General referrals**

**Jurisdiction:**
- Licensing & supervisory power over various lending agencies.
- Regulatory authority under the collateral loan law, the discount loan law and small loan law.
- Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies.
- Regulatory authority over state banks.
- Administrator of the Wisconsin Consumer Act.

Educate, enforce and study of Federal consumer financial protection laws.

Complaints

(800)452-3328
(608)264-7969
(608)261-7578
www.wdfi.org

(855)411-2372
www.consumerfinance.gov
Email: omfp@consumerfinance.gov
**Federal Deposit Insurance**

**Corporation (FDIC)**

550 17th St. NW
Washington, D.C. 20429

(877)275-3342  
www.fdic.gov

Email: insurance-research@fdic.gov

(8 a.m. – 8 p.m. ET)

Refer for general consumer information on:
- Deposit insurance
- How to obtain financial reports of FDIC insured institutions
- Failure of financial institutions
- Compliance or civil rights matters

**Federal Reserve Consumer Help**

(888)851-1920

Complaints against banks

**Office of the Comptroller of the Currency (OCC)**

Customer Assistance Group

1301 McKinney St., Ste. 3450
Houston, TX 77010

Fax: (713)336-4301

(800)613-6743  
www.helpwithmybank.gov

Charter/supervise national banks. (Handle all complaints against national banks for every state)

**BARBERS**

**Dept. of Safety and Professional Services.**

1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708

(877)617-1565  
(608)266-2112  
(608)266-1234  
dsps.wi.gov

Email: dsps@wisconsin.gov

Examining Board
Number of complaints

**BASEMENT Waterproofing**

**DATCP**

2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911

(800)422-7128  
(608)224-4953  
datcp.wisconsin.gov

Email:DATCPHotline@Wisconsin.gov

Chapter ATCP 133  
“Basement Waterproofing - Unfair Trade Practices”
BATHROOM FACILITIES (PUBLIC)

Dept. of Safety and Professional Services...
Inspection Section/Safety & Buildings
1400 E Washington Ave.
PO Box 8935
Madison, WI 53708
(608)266-3151
(866)617-1565
dsps.wi.gov
Email: dps@wiscosnin.gov
Contact local building inspector.

BEAUTY SALONS
(See COSMETOLOGY)

BED AND BREAKFEST
(See ENVIRONMENTAL SANITATION)

BETTER BUSINESS BUREAU (BBB)
(See also CONSUMER ACTION HANDBOOK)

Better Business Bureau - Wisconsin .........
10101 W. Greenfield Ave.
West Allis, WI 53204
(800)273-1002
(414)847-6000
(800)273-1002
www.wisconsin.bbb.org
Toll free for Wisconsin residents
Complaints
Inquiries (outside Milwaukee)
In-state Autoline arbitration complaints

Council of BBB's Inc. ..................
3033 Wilson Blvd. Ste 600
Arlington, VA 22201
(703)276-0100
www.bbb.org
For phone numbers and addresses of BBB's in US see Appendix, page 154.
BBB's in Canada see Appendix, page 159.
Information on non-profit organizations, Business Hotline, (Membership direct line)

BEVERAGE LICENSING

Dept. of Revenue ..................
PO Box 8900
Madison, WI 53708
(608)261-6435
revenue.wi.gov
Wholesale beverage licensing.

BICYCLES

DATCP ...........................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@wisconsin.gov
Safety
BID-RIGGING
(See ANTI-TRUST)

BINGO
(See also CONTESTS)

DOA/Division of Gaming ......................... (608)270-2530
Charitable Gaming – Bingo
3319 W. Beltline Hwy., 1st Fl.
PO Box 8979
Madison, WI 53708
(608)270-2555
Charitable bingo, raffles,
and crane games
doa.wi.gov/gaming

BIRTH CERTIFICATES

Wisconsin Office of Vital Records ............... (608)266-1371
PO Box 309
Madison, WI 53701
(608)266-1373
to speak with
(608)266-1371
dhs.wisconsin.gov/vital
representative
records

BLIND

Dept. of Health Services ........................ (608)266-5641
Services for the blind
Bureau of Blind Services ......................... (888)879-0017
dhs.wisconsin.gov/blind
PO Box 7881
Madison, WI 53707

BOATS, LICENSING AND SAFETY

Dept. of Natural Resources ..................... (608)266-2621
Boat Safety Unit
PO Box 7921
101 S. Webster St.
Madison, WI 53707-7921
(888)936-7463
dnr.wi.gov
(608)266-0859
Law enforcement and
marine investigations

Boat Owners Ass’n of the United States 703)461-4666
880 S. Pickett St.
Alexandria, VA 22304
www.boatus.com
Boat repair disputes –
contact private attorney or
go to Small Claims Court.

BODY PIERCING

Dept of Health Services ......................... (608)266-2835
Wis. Stats. § 252.24
PO Box 2659
dhs.wisconsin.gov
Madison, WI 53701-2659
## BONDS
(See SECURITIES)

### BOOKS AND MAGAZINES

<table>
<thead>
<tr>
<th>Datcp</th>
<th>(800)422-7128</th>
<th>Sales</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
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<tr>
<td>Madison, WI 53708-8911</td>
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**Postal Inspector/U.S. Post Office**

| (877)876-2455 | Pornography (PS Form 1500) |

### BOTTLED WATER
(See SODA WATER BEVERAGE)

### BOXING

<table>
<thead>
<tr>
<th>Dept. of Safety and Professional Services..</th>
<th>(877)617-1565</th>
<th>Licensing</th>
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<tbody>
<tr>
<td>1400 E. Washington Ave.</td>
<td>(608)261-2393</td>
<td>Number of complaints</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608)266-3766</td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td>Email: <a href="mailto:dsps@wisconsin.gov">dsps@wisconsin.gov</a></td>
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### BREAST IMPLANTS

<table>
<thead>
<tr>
<th>U.S. Food &amp; Drug Administration ..........</th>
<th>(888)463-6332</th>
<th>Medical device information</th>
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</thead>
<tbody>
<tr>
<td>Breast Implant Info Line</td>
<td>(301)827-4573</td>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
</tr>
<tr>
<td>10903 New Hampshire Ave</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Silver Spring, MD 20993</td>
<td></td>
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### BROKERS

<table>
<thead>
<tr>
<th>Dept. of Financial Institutions ..........</th>
<th>(800)472-4325</th>
<th>Investments &amp; Securities.</th>
</tr>
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<tbody>
<tr>
<td>Securities Division</td>
<td>(608)266-1064</td>
<td>Licenses stock brokers,</td>
</tr>
<tr>
<td>PO Box 1768</td>
<td>FAX (608)264-7979</td>
<td>dealers in securities.</td>
</tr>
<tr>
<td>201 W. Washington Ave.</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
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</table>
BUDGET COUNSELING

Dept. of Financial Institutions ......................  (800)452-3328  WI Consumer Act, Ch. 421-427 regulate consumer credit transactions.
PO Box 8041  
Madison, WI 53708-8041  
www.wdfi.org

Check local telephone book yellow pages under:
- budget counseling
- credit counseling
- credit repair

Call County Social Services

BUILDING CODES/INSPECTORS

Rental Units.......................................................  
New construction only:

Dept. of Safety and Professional Services...  (608)267-5113  
1400 E. Washington Ave.  
PO Box 8935  
Madison, WI 53708  
(608)267-9566 FAX  
dsps.wisconsin.gov

Dept. of Neighborhood Services.................  (414)286-3441  
841 N. Broadway, 1st Fl.  
Milwaukee WI 53221  
city.milwaukee.gov

Area Building Inspectors...............................  
(C) City  (V) Village  (T) Town

Algoma ............................................................  (920)487-5203
Antigo ..............................................................  (715)623-3633 ext. 134
Appleton ..........................................................  (920)832-6411
Barneveld ..........................................................  (608)963-0652
Belleville (V).....................................................  (608)697-7771
Bellevue ..........................................................  (608)468-5225
### Area Building Inspectors (continued)

<table>
<thead>
<tr>
<th>(C) City</th>
<th>(V) Village</th>
<th>(T) Town</th>
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<tbody>
<tr>
<td>Black Earth (V)</td>
<td></td>
<td></td>
<td>(608)767-2272</td>
</tr>
<tr>
<td>Blooming Grove (T)</td>
<td></td>
<td></td>
<td>(608)223-1104</td>
</tr>
<tr>
<td>Blue Mounds</td>
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<td>(608)437-4845</td>
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<td>Bristol (T)</td>
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<td></td>
<td>(608)837-5704</td>
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<td>Brooklyn (V)</td>
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<td>(608)835-2982</td>
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<td>(800)422-5220</td>
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<td>Chilton</td>
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<td>(920)849-2451</td>
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<tr>
<td>Clintonville</td>
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<td>(715)823-7600</td>
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<tr>
<td>Combined Locks</td>
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<td>(920)687-0426</td>
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<td>Cottage Grove (T &amp; V)</td>
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<td>(608)837-3371</td>
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<td>Crivitz</td>
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<td>(715)757-2040</td>
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<tr>
<td>Cross Plains (T)</td>
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<td></td>
<td>(608)798-2508</td>
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<td>(608)798-4060</td>
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<td>Dane (V)</td>
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<td>(608)849-5422</td>
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<td>Deerfield (V)</td>
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<td>(608)764-5404</td>
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<td>DeForest (V)</td>
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<td>(608)846-6759</td>
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<tr>
<td>Denmark</td>
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<td>(920)680-4258</td>
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<td>DePere</td>
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<td>(920)339-4052</td>
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<td>Dunn (T)</td>
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<td>(608)255-4219</td>
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<tr>
<td>Eau Claire (C)</td>
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<td>(715)839-4947</td>
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<tr>
<td>Fitchburg (C)</td>
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<td></td>
<td>(608)270-4200</td>
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<tr>
<td>Fond Du Lac</td>
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<td></td>
<td>(920)322-3572</td>
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<td>Green Bay</td>
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<td>(920)448-3300</td>
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<tr>
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<td>(920)779-6011</td>
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<td>Howard</td>
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<td>(920)434-4647</td>
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<td>Kaukauna</td>
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<td>(920)766-6325</td>
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<tr>
<td>Kenosha</td>
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<td>(262)653-4263</td>
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<td>LaCrosse (C)</td>
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<td>(608)785-9348</td>
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<td>(608)592-3247</td>
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<td>Lodi (T) Madison (T)</td>
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<td>(608)643-5329</td>
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<td>(920)686-6940</td>
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<td>Marshfield</td>
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<td>(715)732-5127</td>
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### Area Building Inspectors (continued)

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<td>(715)387-1344</td>
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<td>McFarland (V)</td>
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<td>(608)767-2272</td>
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<td>Menasha</td>
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<td>(608)838-3154</td>
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<td>(920)886-6130</td>
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<td>(715)232-2241</td>
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<td>(608)827-1070</td>
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<td>(608)833-4346</td>
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<tr>
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<td>(414)286-2268</td>
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<td>(608)222-2525</td>
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<td>(608)424-3848</td>
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<td>Pleasant Springs (T)</td>
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<td>Princeton</td>
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<td>(608)873-8784</td>
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<tr>
<td>Racine</td>
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<td>(920)295-6612</td>
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<td>Rhinelander</td>
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<td>(262)636-9464</td>
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<td>(715)365-8606</td>
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<td>Seymour</td>
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<td>(920)748-4901</td>
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<td>Shawano</td>
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<td>(920)833-7961</td>
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<tr>
<td>Sheboygan</td>
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<td>(715)526-6150</td>
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<td>Shorewood Hills (V)</td>
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<td>(920)459-4064</td>
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<td>Stevens Point</td>
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<td>(608)221-0661</td>
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<td>Stoughton (C)</td>
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<td>(715)346-1566</td>
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<td>Sturgeon Bay</td>
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<td>(608)873-7626</td>
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<tr>
<td>Suamico</td>
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<td>(920)746-2915</td>
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<tr>
<td>Sun Prairie (C)</td>
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<td></td>
<td>(920)434-2212</td>
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</table>
### Bungee Jumping

**Dept. of Safety and Professional Services**
- Address: 201 W. Washington Ave.
- PO Box 8935
- Madison, WI 53708-8935
- Phone: (608)266-3151, (608)266-1234
- FAX: (608)267-9566
- Email: dsps@wisconsin.gov

### Burglar Alarms

**DATCP**
- Address: 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911
- Phone: (800)422-7128, (608)224-4976
- Email: DATCPHotline@wisconsin.gov

### Business and Business Opportunities

(See also Distributorships, Franchises, Small Business)

**DATCP**
- Address: 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911
- Phone: (800)422-7128, (608)224-4976
- Email: DATCPHotline@wisconsin.gov

**Office of Inspector General**
- Address: U.S. Dept. of Commerce – Hotline
- 1401 Pennsylvania Ave.
- Washington, D.C. 20030
- Phone: (800)424-5197
- Website: www.oig.doc.gov

**State Bar of Wisconsin**
- Address: PO Box 7158
- Madison, WI 53708
- Phone: (800)940-7232
- Website: www.wisconsinsbdc.org

---

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) Web: datcp.wi.gov

Email: DATCPHotline@wisconsin.gov
## RESOURCE AND REFERRAL INFORMATION

### U.S. Small Business Administration
6302 Fairview Rd.
Ste. 300
Charlotte, NC 28210
- (800)827-5722
- www.sba.gov

### U.S. Small Business Administration. (WI)...
310 W. Wisconsin Ave., Rm. 400
Milwaukee, WI 53203
- (414)297-3941
- www.sba.gov

### Small Business Development Center
UW Madison
975 University Ave.
Grainger 3260
Madison, WI 53706
- (608)257-3838 x 6006
- (800)728-7788
- wisconsinsbdc.org

### Wisconsin Small Business Administration...
Federal Center Building
740 Regent St., Ste. 100
Madison, WI 53715
- (608)441-5261
  Has prepared info to mail.
  (8 a.m. – 4:30 p.m. M-F)

### BUSINESS PERMITS

### Wisconsin Business AnswerLine
975 University Ave. Suite 3260
Madison, WI 53706
- (800)940-7232
- (608)263-7680
- www.wisconsinsbdc.org

### BUSING-SCHOOL
(See also MOTOR CARRIERS)

### Wis. School Bus Assn.
1015 Erie Ave.
Sheboygan, WI 53081
- (920)457-7008

### Dept. of Public Instruction
PO Box 7841
Madison, WI 53707-7841
- (608)266-2146
dpi.state.wi.gov/
sms/transshpg.html

Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

“Starting a Business” brochure

Has prepared info to mail.

Help line. Referrals to proper agency
Info for licenses and permits
Tax requirements and employer requirements.

General information.

Not a consumer hotline; consumers should contact local school board.
BUYING CLUBS (FUTURE SERVICE PLANS)
(See also LEASES – CONSUMER GOODS)

DATCP ............................................................ (800)422-7128 Wis. Stats. ch. 136
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@
                           Wisconsin.gov

BUY ONE, GET ONE FREE
See (COMPARATIVE PRICE ADVERTISING)
## CABLE TV
### (See also WIRELESS CABLE)

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
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<tbody>
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<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
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<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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### CAMP GROUNDS

<table>
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<tr>
<th>Dept. of Health Services</th>
<th>(608)266-2835</th>
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<tbody>
<tr>
<td>Food Safety &amp; Recreation</td>
<td>dhs.wisconsin.gov</td>
</tr>
<tr>
<td>1 West Wilson Street</td>
<td>Campground evaluation.</td>
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<tr>
<td>Madison, WI 53703</td>
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### CANADA

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<tr>
<th>Better Business Bureaus in Canada</th>
<th>(416)644-4936</th>
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<tbody>
<tr>
<td><a href="http://www.ccbcb.ca">www.ccbcb.ca</a></td>
<td>See Appendix.</td>
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<tr>
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<th><a href="http://www.ic.gc.ca">www.ic.gc.ca</a></th>
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<tbody>
<tr>
<td>See Appendix.</td>
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### CANADIAN DRUGS
### (See DRUGS)

### CAP
### (See CLIENT ASSISTANCE PROGRAM)

### CAP’S (CONSUMER ACTION PANELS)
### (See also APPLIANCES, MAJOR APPLIANCE CONSUMER ACTION PANEL (MACAP))

<table>
<thead>
<tr>
<th>AUTOCAP (Effective 1995)</th>
<th>(703)821-7144</th>
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<tbody>
<tr>
<td>Auto Consumer Action Program</td>
<td>Third party dispute program administered by State Automobile Dealers Associations.</td>
</tr>
<tr>
<td>PO Box 32717</td>
<td>Fax number for filing a complaint.</td>
</tr>
<tr>
<td>Phoenix, AZ 85064-2717</td>
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### CAR
### (See AUTOMOBILES)
CAR SEATS
(See CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)

Dept of Safety & Professional Services
Safety & Buildings
201 W. Washington Ave.
PO Box 8935
Madison, WI 53708-8935
(608)261-2503
(608)266-1234
(877)617-1565
dspw.wi.gov

CARPETING

DATCP ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

Carpet & Rug Institute .................................
Consumer Information
PO Box 2048
Dalton, GA 30722
(706)278-3176
www.carpet-rug.org

CASINO NIGHTS - (LAS VEGAS CASINO NIGHTS)

DATCP ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

Casino nights are illegal lotteries. Send brochure: Contests, Sweepstakes, Sales Promotions. Enforced by DA.

CELLULOSE INSULATION
(See INSULATION)
### CEMETERIES
(See also FUNERAL DIRECTORS AND EMBALMERS)

<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
<th>Phone Numbers</th>
<th>Description</th>
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<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(608)266-1234, (877)617-1565, (608)266-2112</td>
<td>Salespersons and authorities, complaints.</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>datcp.wi.gov</td>
<td></td>
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<tr>
<td>Madison WI 53708-8935</td>
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### CENSUS

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<tr>
<td>U.S. Census Bureau</td>
<td>(800)865-638, (630)288-9200</td>
<td>Chicago Regional Office</td>
</tr>
<tr>
<td>1111 W. 22nd St., Ste 400</td>
<td><a href="http://www.census.gov">www.census.gov</a></td>
<td></td>
</tr>
<tr>
<td>Oak Brook, IL 60523-9288</td>
<td>Email: <a href="mailto:chicago.regional.office@census.gov">chicago.regional.office@census.gov</a></td>
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### CERTIFICATE OF FREE SALE

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<tr>
<td>DATCP - Dept. of Food Safety</td>
<td>(608)224-4736</td>
<td>Form to provide assurance that imported product has been inspected.</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>datcp.wisconsin.gov</td>
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</tr>
<tr>
<td>PO Box 8911</td>
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<td>Madison, WI 53708-8911</td>
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### CHAIN DISTRIBUTORSHIPS

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<tr>
<th>Resource and Referral Information</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128, (608)224-4976</td>
<td>Ag Code 122 “Chain Distributorship Schemes”</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CHAIN LETTERS
(See also POSTAL INSPECTOR)

<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chief Postal Inspector</td>
<td>(877)876-2455</td>
<td>Law enforcement of postal service. Investigates theft and fraud of mail.</td>
</tr>
<tr>
<td>U.S. Postal Inspection Service</td>
<td><a href="http://www.postalinspectors.uspis.gov">www.postalinspectors.uspis.gov</a></td>
<td></td>
</tr>
<tr>
<td>433 W. Harrison St. Rm 50190</td>
<td></td>
<td>Refer callers to Legislative Reference Bureau for copies of law.</td>
</tr>
<tr>
<td>Chicago, IL 60669-2201</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Local Post Office</th>
<th><a href="http://www.usps.com">www.usps.com</a></th>
<th>Also, check local telephone directory.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### CHAMBER OF COMMERCE

**Greater Madison Chamber of Commerce (GMCC) Madison Office**
- **Address:** 615 E. Washington Ave, PO Box 71, Madison, WI 53701
- **Phone:** (608)258-8348
- **Website:** [www.madisonchamber.com](http://www.madisonchamber.com)
- **Email:** info@madisonchamber.com
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** Listing of members, Links to businesses, Links to visiting Madison

**Wisconsin Manufacturers & Commerce**
- **Address:** 501 E. Washington Ave, Madison, WI 53703-2914
- **Phone:** (608)258-3400
- **Website:** [www.wmc.org](http://www.wmc.org)
- **Email:** info@madisonchamber.com
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** State of WI Chamber of commerce and business trade association, Listing of members, Links to other chambers of commerce

### CHARGEBACK
(See CREDIT CARDS)

### CHARITABLE SOLICITATIONS

**Dept. of Safety & Professional Services**
- **Address:** PO Box 8935, Madison, WI 53708-8935
- **Phone:** (877)617-1565, (608)266-1234, (608)266-2112
- **Website:** [dpsp.wi.gov](http://dpsp.wi.gov)
- **Email:** DATCPHotline@Wisconsin.gov
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** Complaints. Each charity has to file an annual report with the Dept. of Safety and Professional Services detailing how its money is spent.

**DATCP**
- **Address:** 2811 Agriculture Dr., PO Box 8911, Madison, WI 53708-8911
- **Phone:** (800)422-7128, (608)224-4976
- **Website:** [datcp.wisconsin.gov](http://datcp.wisconsin.gov)
- **Email:** DATCPHotline@Wisconsin.gov
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** Fraud & Misrepresentation “Fraud Against Business” “Contribution Requests”

**Dept. of Justice**
- **Address:** State Program Administrator & Revenue, 17 W. Main St., 5th Fl., Madison, WI 53702
- **Phone:** (608)266-3952
- **Website:** [doj.wi.gov](http://doj.wi.gov)
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** Charitable trusts and private foundation forms are kept on file.

**Better Business Bureau - Wisconsin**
- **Address:** 10101 W. Greenfield Ave., West Allis, WI 53204
- **Phone:** (800)273-1002, (414)847-6000
- **Website:** [www.wisconsin.bbb.org](http://www.wisconsin.bbb.org)
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** List of legitimate charities and nonprofit groups

**Internal Revenue Service**
- **Address:**
- **Phone:** (877)829-5500
- **Website:** [www.irs.gov](http://www.irs.gov)
- **Hrs:** M-THR 8-4:30, FRI 8-3
- **Links:** List of legitimate charities and nonprofit groups
### CHECK CASHING BUSINESS

<table>
<thead>
<tr>
<th>Dept. of Financial Institutions</th>
<th>(800)452-3328</th>
<th>General line for Wisconsin Consumer Act</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W. Washington Ave.</td>
<td>(608)264-7969</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

### CHEMICALS, HAZARDOUS SUBSTANCES

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(608)224-4945</th>
<th>Reporting of dangerous chemicals in household or other products and requests for information, referrals.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Safety Division</td>
<td>(800)422-7128</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### CHILD ABUSE

<table>
<thead>
<tr>
<th>Dept. of Children &amp; Families</th>
<th>(608)266-1489</th>
<th>Child abuse and neglect, laws and policies.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 8916</td>
<td>dcf.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8916</td>
<td>Email: <a href="mailto:dcfcps@wisconsin.gov">dcfcps@wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dept. of Workforce Development</th>
<th>(608)266-6860</th>
<th>Child Labor Laws</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Rights Division</td>
<td>dwd.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>201 E. Washington Ave.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7946</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>County Social Services</th>
<th>dhs.wisconsin.gov</th>
<th>Check your local telephone directory.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Milwaukee Child Welfare</th>
<th>(414)220-7000</th>
<th></th>
</tr>
</thead>
</table>

### CHILD CARE

<table>
<thead>
<tr>
<th>Dept. of Children &amp; Families</th>
<th>(608)266-9314</th>
<th>Day Care Centers - Licensing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Care &amp; Education</td>
<td>dcf.wisconsin.gov</td>
<td>Nursery Schools, general complaints, can refer to a regional office.</td>
</tr>
<tr>
<td>201 E. Washington Ave. Room B205</td>
<td></td>
<td>Call city or county for licensing information</td>
</tr>
<tr>
<td>PO Box 8916</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8916</td>
<td></td>
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</tbody>
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<table>
<thead>
<tr>
<th></th>
<th>(877)302-FRAUD</th>
<th>Fraud</th>
</tr>
</thead>
</table>
### CHILD FIND PROGRAM (FINGERPRINTING)

| National Child Identification Program | (972)934-2211 www.childidprogram.com | To order fingerprint ID kit  
<table>
<thead>
<tr>
<th></th>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>4700 Bryant Irvin Court</td>
<td></td>
<td>Child fingerprinting</td>
</tr>
<tr>
<td>Suite 301</td>
<td></td>
<td>Contact local law enforcement</td>
</tr>
<tr>
<td>Fort Worth, TX 76107</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Missing and Exploited Children, Ntl Ctr for</th>
<th>(800) THE LOST <a href="http://www.missingkids.com">www.missingkids.com</a></th>
<th>Information and resources to find missing children</th>
</tr>
</thead>
</table>

### CHILD LABOR

<table>
<thead>
<tr>
<th>Dept. of Workforce Development</th>
<th>(608)266-6860 dwd.wi.gov</th>
<th>Minors age 11-17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Rights Division</td>
<td></td>
<td></td>
</tr>
<tr>
<td>201 E. Washington Ave. Room A300</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8928</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Milwaukee Office                           | (414)227-4384 (414)227-4981 Fax Email: erinfo@dwd.wi.gov | Minors age 11-17  
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>819 N 6th St., Room 723</td>
<td></td>
<td>Milwaukee area</td>
</tr>
<tr>
<td>Milwaukee, WI 53203</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### CHILD RESTRAINING SEATS

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Dept. of Transportation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4802 Sheboygan Ave.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WINS - Wisconsin Info Network for Safety</th>
<th>(866)511-9467 <a href="http://www.wcpsa.com">www.wcpsa.com</a> Email: <a href="mailto:wins@wcpsa.com">wins@wcpsa.com</a></th>
<th>DOT funded Provides information on car safety seats and other child transport questions/laws.</th>
</tr>
</thead>
<tbody>
<tr>
<td>52 Sunset Blvd</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stevens Point, WI 54481</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DATCP - Product Safety</th>
<th>(800)422-7128 (608)224-4988 datcp.wisconsin.gov Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>4330 E West Hwy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bethesda MD 20814</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
CHILD SUPPORT

Dept. of Workforce Development.................. (608)266-9909 Interstate locator
State Parent Locator dwd.wi.gov
201 E. Washington Ave. Email: bcsinfo@
PO Box 7946 wisconsin.gov
Madison, WI 53707-7946

County Family Court Commissioner
Economic Assistance

District Attorney’s Office or Child Support Agency under county listings in telephone book.
dcf.wisconsin.gov/contactus Local child support agency link

CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Dept. of Safety and Professional Services.. (877)617-1565 Brochure available
1400 E. Washington Ave. (608)266-1234 which explains what a chiropractor is and does;
Madison, WI 53708 (608)266-2112 licensing requirements; and complaint procedures.
dsp.wi.gov

DATCP ....................................................... (800)422-7128 Billing problems
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov

CHRISTMAS DECORATIONS

DATCP ....................................................... (800)422-7128 Dangerous
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov
# Resource and Referral Information

## Cigarette Sales

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dept. of Revenue</strong></td>
<td><strong>(608)266-8970</strong>&lt;br&gt;<strong>Cig. &amp; Tobacco Div.</strong></td>
<td>Inquiries&lt;br&gt;Cigarette &amp; tobacco taxation</td>
</tr>
<tr>
<td><strong>PO Box 8933</strong>&lt;br&gt;<strong>Madison, WI 53708-8933</strong></td>
<td><strong>revenue.wi.gov</strong>&lt;br&gt;<strong><a href="http://www.aclu-wi.org">www.aclu-wi.org</a></strong>&lt;br&gt;<strong><a href="http://www.classactionreports.com">www.classactionreports.com</a></strong>&lt;br&gt;<strong><a href="mailto:datcpcswp@wisconsin.gov">datcpcswp@wisconsin.gov</a></strong></td>
<td></td>
</tr>
</tbody>
</table>

## Civil Liberties

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Civil Liberties Union</strong></td>
<td><strong>(414)272-4032</strong>&lt;br&gt;<strong>207 E. Buffalo Street, Suite 325</strong>&lt;br&gt;<strong>Milwaukee, WI 53202-5774</strong></td>
<td>Hrs. 9:00 – 5:00</td>
</tr>
<tr>
<td></td>
<td><strong><a href="http://www.aclu-wi.org">www.aclu-wi.org</a></strong>&lt;br&gt;<strong><a href="http://www.classactionreports.com">www.classactionreports.com</a></strong>&lt;br&gt;<strong><a href="mailto:datcpcswp@wisconsin.gov">datcpcswp@wisconsin.gov</a></strong></td>
<td></td>
</tr>
</tbody>
</table>

## Cleaning Products (Household)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td><strong>(800)422-7128</strong>&lt;br&gt;<strong>(608)224-4976</strong>&lt;br&gt;<strong>datcp.wisconsin.gov</strong>&lt;br&gt;<strong>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></strong></td>
<td>Disposal of ag chemicals, hazardous household chemicals</td>
</tr>
<tr>
<td><strong>2811 Agriculture Dr.</strong>&lt;br&gt;<strong>PO Box 8911</strong>&lt;br&gt;<strong>Madison, WI 53708-8911</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Wisconsin Clean Sweep</strong></td>
<td><strong>(608)224-4545</strong>&lt;br&gt;<strong>Email: <a href="mailto:datcpcswp@wisconsin.gov">datcpcswp@wisconsin.gov</a></strong>&lt;br&gt;<strong><a href="http://www.aclu-wi.org">www.aclu-wi.org</a></strong>&lt;br&gt;<strong><a href="http://www.classactionreports.com">www.classactionreports.com</a></strong>&lt;br&gt;<strong><a href="mailto:datcpcswp@wisconsin.gov">datcpcswp@wisconsin.gov</a></strong></td>
<td></td>
</tr>
</tbody>
</table>

## Client Assistance Program (CAP)

<table>
<thead>
<tr>
<th>Program</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Client Assistance Program</strong></td>
<td><strong>(800)362-1290</strong>&lt;br&gt;<strong>(608)224-5071</strong>&lt;br&gt;<strong>(608)224-5069 Fax</strong></td>
<td>Information referral&lt;br&gt;and client advocacy on vocational or independent living.</td>
</tr>
<tr>
<td><strong>2811 Agriculture Dr.</strong>&lt;br&gt;<strong>Madison, WI 53708</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Clothing

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td><strong>(800)422-7128</strong>&lt;br&gt;<strong>(608)224-4976</strong>&lt;br&gt;<strong>datcp.wisconsin.gov</strong>&lt;br&gt;<strong>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></strong></td>
<td>Flammable, labels</td>
</tr>
<tr>
<td><strong>2811 Agriculture Dr.</strong>&lt;br&gt;<strong>PO Box 8911</strong>&lt;br&gt;<strong>Madison, WI 53708-8911</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## COBRA ACT

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. Dept. of Labor</td>
<td>(202)219-8776</td>
<td>Wisconsin Claims</td>
</tr>
<tr>
<td>Employee Benefit Security Administration</td>
<td>(312)353-0900</td>
<td>Illinois regional office</td>
</tr>
<tr>
<td>200 Constitution Ave. N.W., Rm. N5619</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20210</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## COLLECTION AGENCIES PRACTICES

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(608)261-9555</td>
<td>Collection agencies</td>
</tr>
<tr>
<td>PO Box 8041</td>
<td>(800)452-3328</td>
<td>inquiries</td>
</tr>
<tr>
<td>Madison, WI 53708-8041</td>
<td>(608)264-7969</td>
<td>Collection calls, consumer tips, prohibited practices.</td>
</tr>
<tr>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## COLLEGE – TECHNICAL

(See TECHNICAL COLLEGES)

## COMMODITIES FUTURES TRADING COMMISSION, U.S.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commodities Futures Trading Commission</td>
<td>(312)596-0700</td>
<td>Regulatory agency</td>
</tr>
<tr>
<td>525 W. Monroe St., Ste. 1100</td>
<td>(312)596-0716 Fax</td>
<td></td>
</tr>
<tr>
<td>Chicago, IL 60661</td>
<td><a href="http://www.cftc.gov">www.cftc.gov</a></td>
<td></td>
</tr>
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</table>

## COMMUNICATION

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Communication Commission (FCC)</td>
<td>(888)225-5322</td>
<td>Consumer Center</td>
</tr>
<tr>
<td>445 12th St. SW</td>
<td><a href="http://www.fcc.gov">www.fcc.gov</a></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20554</td>
<td></td>
<td></td>
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</table>

## COMMUNITY COLLEGES

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wis. Technical College System Board..........</td>
<td>(608)266-1207</td>
<td>Approval Board</td>
</tr>
<tr>
<td>4622 University Ave.</td>
<td><a href="http://www.wtcsystem.edu">www.wtcsystem.edu</a></td>
<td>Accreditations</td>
</tr>
<tr>
<td>Madison, WI 53705</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## COMMUNITY ADVOCATES

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4906 W. Fond du Lac Ave.</td>
<td>(414)449-4777</td>
<td>Milwaukee</td>
</tr>
<tr>
<td>Milwaukee, WI 53216</td>
<td><a href="http://community">http://community</a> advocates.net</td>
<td></td>
</tr>
</tbody>
</table>
COMPARATIVE PRICE ADVERTISING

DATCP – Trade Bureau .............................. (608)224-4925
2811 Agriculture Dr. .............................. (608)224-4989
Madison, WI 53708-8911 ............ datcp.wisconsin.gov

COMPTROLLER OF THE CURRENCY, U.S. OFFICE OF THE

Office of the Comptroller of the Currency
Customer Assistance Group
1301 McKinney St. Ste. 3450
Houston, TX 77010
(800)613-6743
Fax: 713-336-4301
www.occ.treas.gov
M/F 7:00 am - 7:00 pm
Complaints against national
banks or federal savings.

COMPUTER DATING SERVICES

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. .................................. (608)224-4976
PO Box 8911 ............................................. datcp.wisconsin.gov
Madison, WI 53708-8911 .................. Email: DATCPHotline@
Wisconsin.gov

CONDEMNATION

Dept. of Safety and Professional Services
1400 E. Washington Ave.
PO Box 8935 ............................................ (877)617-1565
Madison, WI 53708-8935 .................. (608)266-1234
dsps.wi.gov
Eminent domain/
condemnation in
government projects/
relocation assistance

CONDOMINIUMS
(See also TIMESHARES, REAL ESTATE, INVESTMENTS & SECURITIES)

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. .................................. (608)224-4976
datcp.wisconsin.gov
PO Box 8911 ............................................. Email: DATCPHotline@
Madison, WI 53708-8911 .................. Wisconsin.gov
Wis. Stats. § 703 -
Condominium
Wis. Stats. § 707 -
Timeshare
Contact an attorney for
legal advice

CONSUMER ACT, WISCONSIN

Dept. of Financial Institutions ......... (800)452-3328
201 W. Washington, Ste. 500 ......... www.wdfi.org
PO Box 7876 ............................................. General inquiries
Madison, WI 53707-7876
# CONSUMER ACTION HANDBOOK

<table>
<thead>
<tr>
<th><strong>National Contact Center</strong></th>
<th>(800)333-4636</th>
<th>usa.gov/consumer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Handbook provides a consumer assistance directory and public resources and contact information.</td>
</tr>
</tbody>
</table>

# CONSUMER EDUCATION
(See also EDUCATIONAL APPROVAL BOARD, SCHOOLS)

<table>
<thead>
<tr>
<th><strong>Dept. of Public Instruction</strong></th>
<th>(800)243-8782</th>
<th>(608)266-2188</th>
</tr>
</thead>
<tbody>
<tr>
<td>125 S. Webster St.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7841</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7841</td>
<td>(800)441-4563</td>
<td>dpi.state.wi.us.pubsales</td>
</tr>
<tr>
<td></td>
<td></td>
<td>General information</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>State Bar of Wisconsin</strong></th>
<th>(608)257-3838</th>
<th><a href="http://www.wisbar.org">www.wisbar.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7158</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-7158</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Federal Information Center</strong></th>
<th>(800)688-9889</th>
<th><a href="http://www.usa.gov">www.usa.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Answers questions about programs of any federal agency. How to get Visa or passport information.</td>
</tr>
</tbody>
</table>

# CONSUMER ORGANIZATIONS, WISCONSIN

<table>
<thead>
<tr>
<th><strong>Center for Consumer Affairs</strong></th>
<th>(800)222-3623</th>
<th>(414-227-3200</th>
</tr>
</thead>
<tbody>
<tr>
<td>University of Wisconsin Milwaukee</td>
<td></td>
<td><a href="mailto:sce@uwm.edu">sce@uwm.edu</a></td>
</tr>
<tr>
<td>161 W. Wisconsin Ave., Suite 6000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee, WI 53203</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

# CONSUMER PRICE INDEX

<table>
<thead>
<tr>
<th><strong>Bureau of Labor Statistics</strong></th>
<th>(312)353-1880</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chicago Info Center</td>
<td>FAX: (312)353-1886</td>
</tr>
<tr>
<td>230 S. Dearborn St.</td>
<td><a href="http://www.bls.gov">www.bls.gov</a></td>
</tr>
<tr>
<td>Chicago, IL 60604</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Bureau of Labor Statistics</strong></th>
<th>(414)276-2579</th>
<th>Recorded message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milwaukee</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## CONSUMER PRODUCT SAFETY COMMISSION (CPSC), U.S.
(See also PRODUCT SAFETY, PRODUCT QUALITY)

<table>
<thead>
<tr>
<th>U.S. Consumer Product Safety Commission</th>
<th>(301)504-7923</th>
<th>M-F 8-4:30 Eastern</th>
</tr>
</thead>
<tbody>
<tr>
<td>4330 East West Highway</td>
<td>(800)638-2772</td>
<td>Product safety issues.</td>
</tr>
</tbody>
</table>

## CONSUMER PROTECTION

<table>
<thead>
<tr>
<th>DATCP ............................................................</th>
<th>(800)422-7128</th>
<th>For a listing of US state, county and city government consumer protection offices see: Appendix, page 162.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>See list of Canadian consumer protection offices: Appendix, p. 160.</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## CONSUMER REPORTS MAGAZINE

<table>
<thead>
<tr>
<th>ConsumerReports.org</th>
<th>Past copies of magazine and annual Buyer’s Guides available in local Public Library.</th>
</tr>
</thead>
</table>

## CONTACT LENSES

<table>
<thead>
<tr>
<th>U.S. Food &amp; Drug Administration</th>
<th>(888)463-6332</th>
<th>Green Bay</th>
</tr>
</thead>
<tbody>
<tr>
<td>5600 Fishers Lane</td>
<td>(920)433-3924</td>
<td>Madison</td>
</tr>
<tr>
<td>Rockville MD 20857-0001</td>
<td>(608)264-5332</td>
<td>Milwaukee</td>
</tr>
<tr>
<td></td>
<td>(414)771-7167</td>
<td></td>
</tr>
</tbody>
</table>

## CONTESTS
(See also BINGO, RAFFLES, PRIZE OFFERS)

| DATCP ............................................................ | (800)422-7128 | Fact sheet: Contests, Sweepstakes and Sales Promotions |
|-----------------------------------------------------------|----------------|-----------------------------------------------------------------
| 2811 Agriculture Dr.                                     | (608)224-4976  | Chapter 945 Gambling Statute. Refer to DA and/or private attorney. |
| PO Box 8911                                              | datcp.wisconsin.gov | Local DA’s have enforcement |
| Madison, WI 53708-8911                                  | Email: DATCPHotline@Wisconsin.gov | |

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
### DOA-Division of Gaming
3319 W Beltline Highway, First Floor
Madison, WI 53713
PO Box 8979
Madison WI 53708-8979

Bingo and crane games
Raffles

(608)270-2530
(608)270-2552
doa.wisconsin.gov/gaming

### Assistant Attorney General
Dept. of Justice
17 W. Main St., 5th
Madison, WI 53702

Questions from Media and DA's only, gambling.

(608)267-2070
doj.wi.gov

### Wisconsin Lottery Players Hotline

To check lottery numbers.

(608)266-7777
www.wilottery.com

### CONTRACTORS

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Services</th>
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<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4976</td>
<td>Home improvements Unfair Trade Practices</td>
</tr>
<tr>
<td></td>
<td>datcp.wisconsin.gov</td>
<td>(misrepresentations)</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328 (608)266-7583</td>
<td>Loans, financial</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services..</td>
<td>(877)617-1565 (608)266-1234</td>
<td>Contractors must register showing proof that they have paid for worker’s compensation, unemployment insurance and minimum levels of liability or a bond to cover workers and public injuries and damages to property.</td>
</tr>
<tr>
<td></td>
<td>(608)266-3151 dsps.wi.gov</td>
<td>Phone number to check contractor registrations</td>
</tr>
<tr>
<td></td>
<td>(608)261-8467</td>
<td></td>
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</table>

### CONTRIBUTIONS
(See also CHARITABLE SOLICITATIONS)

### CONVICTIONS (LANDLORD-TENANT)
(See also DISCRIMINATION COMPLAINTS AND HOUSING)
### Cooperatives

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128, (608)224-4976</td>
<td>There are no state laws regulating cooperatives.</td>
</tr>
<tr>
<td></td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: DATCPHotline@</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Cooperative Network</td>
<td>(608)258-4400</td>
<td></td>
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<td></td>
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</table>

### Copyrights

**COPYRIGHTS**

(See also PATENTS, TRADE NAMES/TRADEMARKS)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copyright Office</td>
<td></td>
<td></td>
</tr>
<tr>
<td>101 Independence Ave. S.E.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rm. 401</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20559</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td>(800)422-7128, (608)224-4976</td>
<td>Fact Sheet: Music Licensing for (Jukebox, radio, live, background music)</td>
</tr>
<tr>
<td></td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: DATCPHotline@</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Wisconsin.gov</td>
<td></td>
</tr>
</tbody>
</table>

### Corporation Information

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(608)261-7577, (800)452-3328</td>
<td>Corporation, franchise, income tax</td>
</tr>
<tr>
<td>Div. of Corporate &amp; Consumer Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>201 W. Washington, Ste. 500</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7876</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Revenue</td>
<td>(608)266-2772, revenue.wi.gov</td>
<td>Franchise tax hotline</td>
</tr>
<tr>
<td>2135 Rimrock Rd</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>(608)266-1143</td>
<td></td>
</tr>
<tr>
<td>PO Box 8949</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8949</td>
<td></td>
<td></td>
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</tbody>
</table>
CORRECTIONS, WISCONSIN DEPT OF

Wisconsin Dept. of Corrections .......................... 608-240-5000 Regulate and oversight over Wisconsin detention facilities
3099 E. Washington Ave.
PO Box 7925
Madison, WI 53707-7925

CORRESPONDENCE SCHOOLS
(See also SCHOOLS)

Education Approval Board ............................... (608)266-1996 Call for information
201 W. Washington Ave. 3rd Floor
PO Box 8696
Madison, WI 53708-8696

COSMETICS

DATCP .......................................................... (800)422-7128 Advertising
2811 Agriculture Dr.
PO Box 8911
datcp.wisconsin.gov
Madison, WI 53708-8911
Email: DATCPHotline@Wisconsin.gov

U.S. Food and Drug Administration ............... (608)264-5332 Safety
10903 New Hampshire Ave
Silver Spring, MD 20993
www.fda.gov

Local FDA offices:
Madison ...................................................... (608)264-5332 Product safety, complaints,
Milwaukee .................................................... (414)771-7167 general information
Green Bay ..................................................... (920)433-3924

COSMETOLOGY

Dept. of Safety and Professional Services... (877)617-1565 Licensing requirements
1400 E. Washington Ave.
PO Box 8935
dspws.wi.gov
Madison, WI 53708

COUNSELORS

Dept. of Safety and Professional Services.. (877)617-1565 Complaints
1400 E. Washington Ave.
dspws.wi.gov
PO Box 8935
Madison, WI 53708

Licenses, counselors (e.g. marriage and family) and social workers
COUNTERFEIT ITEMS
(See also INTELLECTUAL PROPERTY CRIMES)

COUNTY BAR ASSOCIATIONS

Lawyer Referral Service of the State Bar of Wisconsin
PO Box 7158
Madison, WI 53707
(800)362-9082
(608)257-4666
www.legalexplorer.com
www.wisbar.org

Milwaukee Bar Association
424 E. Wells St.
Milwaukee, WI 53202
(414)274-6760
(414)274-6768
www.milwbar.org
www.findmilwaukee lawyers.com

COUPON BOOKS

DATCP - Trade Division
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4925
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

COUPON SALES PROMOTIONS,
ATCP 131

COURTS

Director of State Courts
16 E. Capitol
PO Box 1688
Madison, WI 53701-1688
(608)266-6828
www.wicourts.gov

Judicial Commission
110 E. Main St., Ste 700
Madison, WI 53703
(608)266-7637
wicourts.gov/judcom

Complaints regarding misconduct of court commissioners, judges, etc.

CRAMMING
(See also TELECOMMUNICATIONS)

DATCP
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

Charge on telephone bill for unauthorized services
CRANK CALLS

Contact telephone company and local police

CREDIT
(See also FAIR CREDIT BILLING ACT)

Dept. of Financial Institutions ...................... (608)267-4713
201 W. Washington, Ste. 500
PO Box 7876
Madison, WI 53707-7876 (608)264-7969
(800)452-3328
www.wdfi.org

All brochures are on the web (www.wdfi.org) or can be ordered by website. Complainants – Office of Consumer Affairs

FTC - Fair Credit Reporting Act

Brochure: Building A Better Credit Record

Title III - Fair Credit Billing Act & Equal Credit Opp Act (Title IV)

INCLUDES: Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

Federal Trade Commission Reg. Office....... (877)FTC-HELP
55 West Monroe St., Suite 1825 (877)382-4357
Chicago, IL 60603 www.ftc.gov

M-F 9-5 p.m. EST

CREDIT BUREAUS
(See also CREDIT REPORTS, CREDIT REPORTING AGENCIES)
## CREDIT CARDS

<table>
<thead>
<tr>
<th>Department/Program</th>
<th>Contact Information</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328 (608)264-7969</td>
<td>Fraud - Loss &amp; Credit practices, unauthorized or unsolicited charges.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>Opt-Out Program</td>
<td>(888)567-8688</td>
<td>To get name removed from credit card solicitation lists.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4976</td>
<td>Fact Sheet: Credit Card Chargeback Request</td>
</tr>
<tr>
<td></td>
<td>datcp.wisconsin.gov Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td></td>
</tr>
<tr>
<td>Consumer Financial Protection Bureau</td>
<td>(855)411-2372</td>
<td>Educate, enforce and study of Federal consumer financial protection laws. Complaints</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.consumerfinance.gov">www.consumerfinance.gov</a> Email: <a href="mailto:info@consumerfinance.gov">info@consumerfinance.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## CREDIT COUNSELING

<table>
<thead>
<tr>
<th>Department/Program</th>
<th>Contact Information</th>
<th>Services Provided</th>
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</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328 (608)261-9555</td>
<td>Licensing of debt consolidation/adjustment service companies.</td>
</tr>
<tr>
<td></td>
<td>(608)261-7969</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>National Foundation for Consumer Credit Inc.</td>
<td>(888)388-2227</td>
<td>For a directory of offices in your area if none listed in local phone book.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nfcc.org">www.nfcc.org</a></td>
<td></td>
</tr>
<tr>
<td>National Consumer Credit Counseling Svs</td>
<td>(800)388-2227</td>
<td>For nearest office near you.</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nfcc.org">www.nfcc.org</a></td>
<td></td>
</tr>
</tbody>
</table>
**Consumer Credit Counseling Svs Madison**
128 E. Olin Ave., Ste. 100
Madison, WI 53713
(608)252-1320
www.fsmad.org
info@fsmad.org

**Dept. of Financial Institutions**
201 W. Washington, Ste. 500
PO Box 7876
Madison, WI 53707-7876
(800)452-3328
(608)261-7969
(608)261-9555
www.wdfi.org

**Automated OPT-OUT Line**
(888)567-8688
www.wdfi.org

**Annual Credit Report Request Service**
PO Box 105281
Atlanta, GA 30348-5281
(877)322-8228
www.annualcreditreport.com

**DATCP**
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

**CREDIT REPORTING AGENCIES**

**Equifax Credit Information Service**
PO Box 740241
Atlanta, GA 30374
(888)766-0008
TDD: (800)255-0056
www.equifax.com
www.alerts.equifax.com

**Experian**
PO Box 2002
Allen, TX 75013
(888)397-3742
www.experian.com

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

Call to prevent credit reporting agencies from selling any of your financial information to check marketers.

Free credit report

Complaints

Fraud assistance

Credit management services
**Trans Union** ....................................................
PO Box 6790
Fullerton, CA 92834

(800)680-7289
www.fraud.transunion.com
Email: fvad@transunion.com

(800)916-8800
www.dispute.transunion.com
Credit disputes

(888)909-8872
www.freeze.transunion.com
To place security freeze on account

(800)888-4213
To PURCHASE credit report

(877)322-8228
To request FREE report

Annual Credit Report Request
PO Box 105281
Atlanta, GA 30348-5281

Credit reports available by contacting credit reporting agency in writing by certified mail - $10 fee

**CREDIT UNIONS**

**Dept. of Financial Institutions** ......................
Credit Unions
201 W. Washington, Ste. 500
PO Box 7876
Madison, WI 53708-0137

(608)261-9543
www.wdfi.org
State credit unions.

**National Credit Union Administration** ...........
1775 Duke St.
Alexandria, VA 22314-3428

(703)518-6300
www.ncva.gov
Email: consumerassistance@ncva.gov
Federal credit unions.
<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
</tr>
</thead>
</table>

**Credit Union National Association**  
PO Box 431  
Madison, WI 53701  
(608)231-4000  
www.cuna.org  
Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

| **CRIBS** |
|-----------------|-----------------|-----------------|
| **DATCP**       | (800)422-7128  | Safety          |
| 2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608)224-4976  
datcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov |

| **U.S. Consumer Product Safety Commission**  
4330 East West Highway  
Bethesda, MD 20814  
(301)504-7923  
(800)638-2772  
www.cpsc.gov |

<table>
<thead>
<tr>
<th><strong>CRIME STATISTICS</strong></th>
</tr>
</thead>
</table>
| **Office of Justice Assistance**  
1 S. Pinckney St., Ste. 615  
Madison, WI 53702  
(608)266-3323  
oja.wi.gov |

<table>
<thead>
<tr>
<th><strong>CRIME VICTIMS SERVICES</strong></th>
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</thead>
</table>
| **Dept. of Justice**  
Crime Victims Services  
17 W. Main St.  
PO Box 7951  
Madison, WI 53707-7951  
(608)264-9497  
(800)446-6564  
doj.wi.gov |

<table>
<thead>
<tr>
<th><strong>CRIME VICTIMS SERVICES</strong></th>
</tr>
</thead>
</table>
| **Dept. of Justice**  
Crime Victims Services  
17 W. Main St.  
PO Box 7951  
Madison, WI 53707-7951  
(608)264-9497  
(800)446-6564  
doj.wi.gov |

<table>
<thead>
<tr>
<th><strong>CRIME VICTIMS SERVICES</strong></th>
</tr>
</thead>
</table>
| **Dept. of Justice**  
Crime Victims Services  
17 W. Main St.  
PO Box 7951  
Madison, WI 53707-7951  
(608)264-9497  
(800)446-6564  
doj.wi.gov |

<table>
<thead>
<tr>
<th><strong>CRIME VICTIMS SERVICES</strong></th>
</tr>
</thead>
</table>
| **Dept. of Justice**  
Crime Victims Services  
17 W. Main St.  
PO Box 7951  
Madison, WI 53707-7951  
(608)264-9497  
(800)446-6564  
doj.wi.gov |
CRIMINAL BACKGROUND CHECK

Dept. of Justice ..............................................  (608)266-5764
Crime Information Bureau                     doj.wi.gov
17 W. Main St., 5th Fl.                        
Madison, WI 53702

CURRENCY EXCHANGE

Dept. of Financial Institutions ..................  (800)452-3328
201 W. Washington, Ste. 500                  (608)261-7969
PO Box 7876                                  (608)261-9555
Madison, WI 53707-7876                       www.wdfi.org
DAIRY PRODUCTS

DATCP ............................................................ (608)224-4700
datcp.wisconsin.gov
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911

DANCE STUDIOS

DATCP ............................................................ (800)422-7128
(608)224-4976
datcp.wisconsin.gov
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
Email: DATCPHotline@Wisconsin.gov

DATCP
(See AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF )

DATING SERVICES

DATCP ............................................................ (800)422-7128
(608)224-4976
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
Proof of financial
responsibility requirements.
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

DAY CARE CENTERS
(See CHILD CARE, NURSING HOMES)

DEBT COLLECTION
(See CREDIT)

DEBT CONSOLIDATION
(See also ADJUSTMENT SERVICE COMPANIES)

Dept. of Financial Institutions ................. (608)261-7578
Division of Banking
201 W. Washington, Ste. 500 (800)452-3328
PO Box 7876
Madison, WI 53707-7876
www.wdfi.org
### DEFENSE SPRAYS

<table>
<thead>
<tr>
<th>DEFENSE SPRAYS</th>
<th>DATCP</th>
<th>Dept. of Justice</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td>(800)422-7128</td>
<td>(608)266-1420</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>doj.wi.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td>David H. Perlman, AAG</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*Law making possession legal. Effective 10/25/94</td>
</tr>
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### DENTAL SERVICES

<table>
<thead>
<tr>
<th>DENTAL SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dept. of Safety and Professional Services</strong></td>
</tr>
<tr>
<td>1400 E. Washington Ave.</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison, WI 53708</td>
</tr>
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</table>

### DENTISTRY

<table>
<thead>
<tr>
<th>DENTISTRY</th>
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</thead>
<tbody>
<tr>
<td><strong>Dept. of Safety and Professional Services</strong></td>
</tr>
<tr>
<td>Dentistry Examining Board</td>
</tr>
<tr>
<td>PO Box 8935</td>
</tr>
<tr>
<td>Madison, WI 53708</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

**Wisconsin Dental Association** | (800)364-7646 |
| 111 E. Wisconsin Avenue, Suite 1300 | (414)276-4520 |
| Milwaukee, WI 53202 | www.wda.org |
| | Complaints from patients, insurance company and other dentists. |
### DETECTIVES, PRIVATE

**Dept. of Safety and Professional Services..**  
PO Box 8935  
Madison, WI 53708  
(877)617-1565  
(608)266-1234  
Licensing.  
Number of complaints.

### DIET CENTERS
(See also FOOD)

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(608)224-4976  
Weight loss brochure  
datcp.wisconsin.gov

**Food & Drug Administration - Milwaukee**  
2675 N. Mayfair Road Suite 200  
Milwaukee, WI 53226-1305  
(414)771-7167  
(888)463-6332  
Public Affairs Officer  
www.fda.gov

### DIGITAL TV CONVERSION

(888)388-2009  
www.dtv.gov

**Federal Communications Commission**  
Consumer & Governmental Affairs Bureau  
Consumers Inquiries & Complaints Division  
445 12th St. SW  
Washington, DC 20554  
(888)225-5322  
Email: dtvinfo@fcc.gov

### DIRECT SELLING
(See DOOR TO DOOR SALES)

### DISABILITIES
(See also DISCRIMINATION and HOUSING)

**ADA Partnership**  
131 W. Wilson St. Ste. 700  
Madison, WI 53703  
(608)261-6311  
(608)267-0214 TDD  
www.adawipartnership.org  
American Disabilities Act and state protection advocacy for people with disabilities.

**DBTAC: Great Lakes ADA Center**  
University of Illinois at Chicago  
Institute on Disability & Human Development  
1640 W. Roosevelt Rd., Rm. 405  
Chicago, IL 60608  
(800)949-4232  
(312)413-1407 V/TTY  
(312)413-1856 FAX  
Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).
## DISASTER

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wisconsin Emergency Management</td>
<td>(800)943-0003, (608)242-3232</td>
<td>2400 Wright St, Madison, WI 53704</td>
</tr>
</tbody>
</table>

Website: [emergencymanagement.gov](http://emergencymanagement.gov)

## DISCONNECTION – TELEPHONE

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Service Commission</td>
<td>(800)225-7729, (608)266-2001</td>
<td>PO Box 7854, 610 N. Whitney Way, Madison, WI 53707-7854</td>
</tr>
</tbody>
</table>

Website: [psc.wi.gov](http://psc.wi.gov)

## DISCRIMINATION

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Civil Rights</td>
<td>(608)266-4910</td>
<td>210 Martin Luther King Jr. Blvd., Rm. 523, Madison, WI 53703</td>
</tr>
</tbody>
</table>

Website: [cityofmadison.com](http://cityofmadison.com)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Employment Opportunity Commission</td>
<td>(800)669-4000, (414)297-1111</td>
<td>310 W. Wisconsin, Suite 800, Milwaukee, WI 53203</td>
</tr>
</tbody>
</table>

Website: [eeoc.gov](http://eeoc.gov)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Rights &amp; Labor Standards Division</td>
<td>(608)266-6860, (414)227-4384</td>
<td>819 North 6th Street, Rm. 723, Milwaukee, WI 53203</td>
</tr>
</tbody>
</table>

Website: [dwd.wisconsin.gov/er](http://dwd.wisconsin.gov/er)

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>1802 Appleton Rd, Menasha, WI 54952</td>
</tr>
</tbody>
</table>

Website: [dwd.wisconsin.gov/er](http://dwd.wisconsin.gov/er)

**File complaints related to discrimination in the city of Madison -- housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.**

Federal law enforcement

**Equal Rights & Labor Standards Division**

**Housing & job discrimination & general information. Pamphlet: “Fair Employment and the Employee.”**

**Federal law enforcement**

**Equal Rights & Labor Standards Division**

**Housing & job discrimination & general information. Pamphlet: “Fair Employment and the Employee.”**
### RESOURCES AND REFERRAL INFORMATION

<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>State Personnel Commission</strong></td>
<td>(608)266-6860</td>
</tr>
<tr>
<td>5005 University Ave.</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53705</td>
<td></td>
</tr>
<tr>
<td></td>
<td>For state employees</td>
</tr>
<tr>
<td></td>
<td>against the state</td>
</tr>
</tbody>
</table>

**DISTRIBUTORSHIPS**

(See also BUSINESS AND BUSINESS OPPORTUNITIES, FRANCHISES, SMALL BUSINESS)

<table>
<thead>
<tr>
<th>Department of Financial Institutions</th>
<th>(800)452-3328</th>
</tr>
</thead>
<tbody>
<tr>
<td>Div. of Securities</td>
<td>(608)266-1064</td>
</tr>
<tr>
<td>201 W. Washington, Ste. 500</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td>PO Box 7876</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7876</td>
<td></td>
</tr>
</tbody>
</table>

**DISTRICT ATTORNEYS**

Check blue pages of local telephone directory. For a list of Wisconsin DA offices, see: Appendix, page 181.

DA's have discretion in deciding what cases to prosecute. Dept. of Justice has no authority to compel a DA to take any certain actions.

**DO NOT CALL**

(See NO CALL)

**DOCTORS**

(See also DENTISTRY)

<table>
<thead>
<tr>
<th>Department of Safety and Professional Services</th>
<th>(877)617-1565</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E. Washington Ave.</td>
<td>(608)266-1234</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608)266-2112</td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>

General number Licensing. Also for physical therapists, podiatrists. Number of complaints.

**DOCUMENTS (COPIES OF STATE)**

<table>
<thead>
<tr>
<th>Document Sales</th>
<th>(608)266-3358</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7840</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
<td></td>
</tr>
</tbody>
</table>

Copies of State Statutes and other state published materials.
DOOR-TO-DOOR SALES

DATCP ............................................................ (800)422-7128 Direct Marketing Selling
2811 Agriculture Dr. (608)224-4976 Brochure - Ch. ATCP 127
PO Box 8911 datcp.wisconsin.gov Contracts and Practices
Madison, WI 53708-8911 Email: DATCPHotline@
Madison, WI 53708 covering purchase
Wisconsin.gov for personal use, not
businesses.

Dept. of Financial Institutions ....................... (800)452-3328 Three-day right to cancel,
201 W. Washington, Ste. 500 (608)266-7969 credit problems. If a
PO Box 7876 www.wdfi.org business wants its right-to-
Madison, WI 53707-7876 cancel form approved only.

Local Police

Local Police

Need to register with local
police to sell door-to-door.
Business-to-business
purchase needed to contact
an attorney.

DRIVERS SCHOOLS

Dept. of Transportation ............................... (608)266-2325 Commercial driving
Drivers Records & Licensing Info. Section www.dot.state.wi.us
Hill Farms State Office Building Email: driverrecords.
4802 Sheboygan Ave., Rm. 301 Email: dmv@dot.state.
Madison, WI 53707 wi.us

DRIVEWAY REPAIRS

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@
Wisconsin.gov

DRUGS

U.S. Food & Drug Administration .......... (608)264-5332 Madison Office
5600 Fishers Ln (888)463-6332 Milwaukee Office
Rockville MD 20857-0001 www.fda.gov Green Bay Office

Food & Drug Administration Regional Offices (608)264-5332
(414)771-7167
(920)433-3924
<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wisconsin Dept. of Justice</strong>...</td>
</tr>
<tr>
<td>Division of Narcotics Enforcement</td>
</tr>
<tr>
<td>17 W. Main St., 5th Fl.</td>
</tr>
<tr>
<td>Madison, WI 53702</td>
</tr>
<tr>
<td><strong>Wisconsin Drug Tip Line</strong>.......</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td><strong>Cocaine Hotline/Drug Help</strong>....</td>
</tr>
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<tr>
<td></td>
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<tr>
<td><strong>DATCP</strong>.............................</td>
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<tr>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
</tr>
<tr>
<td><strong>Prescription Drug Clean Sweep</strong></td>
</tr>
<tr>
<td><strong>Wisconsin Prescription Drug Resource Center</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DRY CLEANING</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Better Business Bureau - Wisconsin</strong></td>
</tr>
<tr>
<td>10101 W. Greenfield Ave.</td>
</tr>
<tr>
<td>West Allis, WI 53204</td>
</tr>
<tr>
<td><strong>DATCP</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
</tr>
<tr>
<td><strong>DATCP – Trade</strong></td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
</tr>
<tr>
<td>PO Box 8911</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
</tr>
<tr>
<td><strong>Dry Cleaning and Laundry Institute</strong></td>
</tr>
<tr>
<td>(formerly International Fabricare Institute)</td>
</tr>
<tr>
<td>Contact Bill Fisher</td>
</tr>
<tr>
<td>14700 Sweitzer Lane</td>
</tr>
<tr>
<td>Laurel MD 20707</td>
</tr>
</tbody>
</table>
## EDUCATION
(See CONSUMER EDUCATION and EDUCATIONAL APPROVAL BOARD and SCHOOLS)

### EDUCATIONAL APPROVAL BOARD, WISCONSIN

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W. Washington Ave. 3rd Floor</td>
<td>(608)266-1996 FAX: (608)264-8477 eab.state.wi.us Email: <a href="mailto:eabmail@eab.wisconsin.gov">eabmail@eab.wisconsin.gov</a></td>
<td>EAB inspects and approves schools and courses of instruction of private trade, correspondence, business and technical schools; approves schools and courses of instruction for the training of veterans receiving assistance from the federal government.</td>
</tr>
<tr>
<td>PO Box 8696</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8696</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Wisconsin Technical College Systems Board

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>4622 University Ave</td>
<td>(608)266-1207</td>
</tr>
<tr>
<td>Madison, WI 53705</td>
<td></td>
</tr>
</tbody>
</table>

### EGGS

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP Food Division</td>
<td>(608)224-4700 (608)224-4714 datcp.wisconsin.gov</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td></td>
</tr>
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</table>

### ELDERLY

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check local telephone directory</td>
<td>Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)</td>
<td></td>
</tr>
<tr>
<td>yellow pages under Senior</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Citizens</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check County Social Services</td>
<td>For a listing of elder adults-</td>
<td></td>
</tr>
<tr>
<td>Office</td>
<td>at-risk help lines, see: Appendix,</td>
<td></td>
</tr>
<tr>
<td></td>
<td>page 187.</td>
<td></td>
</tr>
<tr>
<td>Dept. of Workforce Development</td>
<td>Pamphlet with job and interview tips</td>
<td></td>
</tr>
<tr>
<td></td>
<td>for the older worker, “Over Forty?”</td>
<td></td>
</tr>
<tr>
<td></td>
<td>available from DWD (CD’s more information).</td>
<td></td>
</tr>
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<td></td>
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<td></td>
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</tr>
</tbody>
</table>
### Board on Aging & Long Term Care
1402 Pankratz St. Ste. 111  
Madison, WI 53704-4001

- **(800)815-0015**  
  Local number
- **(800)242-1060**  
  Statewide toll free number. (Medigap Helpline)
- Email: boaltc@wisconsin.gov

#### Ombudsman for Aging
(Same address Board above)

- **(800)815-0015**  
  Ombudsman program.
- Email: boaltc@wisconsin.gov

### Dept. of Health Services
Elder Abuse  
1 W. Wilson St.  
Madison, WI 53703

- **(608)266-1865**  
  Call 9-1-1 in case of life-threatening emergency.
- Email: dhswebmaster@wisconsin.gov

#### Ombudsman For Elderly & Disabled
5424 US Hwy 10 East Suite F  
Stevens Point, WI 54482

- **(715)345-5229**

#### Bureau of Aging & Disability Resources
1 W. Wilson St. Rm. 450  
PO Box 7851  
Madison, WI 53703

- **(608)266-2536**
  Resource for all issues
- Email: dhswebmaster@wisconsin.gov

### Coalition of Wisconsin Aging Groups
(CWAG)
2850 Dairy Drive, Suite 100  
Madison, WI 53718

- **(608)224-0660**  
  Benefit specialist program.
- **(800) 366-2990**  
  Medicare appeals, etc.
- Email: CoalitionOfWisconsinAgingGroups@gmail.com

### Senior Care Hotline

- **(800)657-2038**
ELECTIONS
(See VOTING RIGHTS)


Governmental Accountability Board .......... (608) 266-8005 gab.wi.gov Email: gab@wi.gov

ELECTRICAL PRODUCTS - SAFETY

DATCP .......................................................... (800)422-7128 (608)224-4976 datcp.wisconsin.gov Email: DATCPHotline@wisconsin.gov

ELECTRICITY
(See UTILITIES)

ELECTRICIANS

Dept. of Safety and Professional Services.. (877)617-1565 (608)266-3151 (608)264-7823 (414)852-3696 Email: tom.garvey@wisc.edu Safety & Buildings Division

DATCP .......................................................... (800)422-7128 datcp.wisconsin.gov Email: DATCPHotline@Wisconsin.gov Handles billing problems

ELECTROLOGISTS

Dept. of Safety and Professional Services.. (877)617-1565 (608)266-1234 dsps.wi.gov Email: dsps@wisconsin.gov General phone number, licensing, complaint form.
### ELEVATORS

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Numbers</th>
<th>Email Address</th>
<th>Website Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(877)617-1565, (608)266-1234, (608)266-3151</td>
<td>dsps.wi.gov</td>
<td><a href="http://dsps.wi.gov">dsps.wi.gov</a></td>
</tr>
<tr>
<td>Safety &amp; Buildings Division</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elevator Inspection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>201 W. Washington Ave.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8935</td>
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</tr>
</tbody>
</table>

### EMBALMING

(See FUNERAL DIRECTORS AND EMBALMERS)

### EMERGENCY

(See DISASTER)

### EMISSIONS CONTROLS

<table>
<thead>
<tr>
<th>Wisconsin Vehicle Inspection Program</th>
<th>Phone Numbers</th>
<th>Website Address</th>
<th>Managed by</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(866)623-8378</td>
<td><a href="http://www.wisconsinvip.org">www.wisconsinvip.org</a></td>
<td>Systech International LLC</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:helpdesk@websti.com">helpdesk@websti.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Managed by Systech</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Website helps find</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>inspection facility</td>
</tr>
</tbody>
</table>

### EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA

(See PENSION PLANS)

### EMPLOYMENT

(See also WAGES)

<table>
<thead>
<tr>
<th>DATCP</th>
<th>Phone Numbers</th>
<th>Email Address</th>
<th>Website Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(800)422-7128, (608)224-4976</td>
<td>datcp.wisconsin.gov</td>
<td><a href="http://datcp.wisconsin.gov">datcp.wisconsin.gov</a></td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
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<table>
<thead>
<tr>
<th>Dept. of Workforce Development</th>
<th>Phone Numbers</th>
<th>Email Address</th>
<th>Website Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(608)266-6860, (414)227-4384</td>
<td>dwd.wi.gov</td>
<td><a href="http://dwd.wi.gov">dwd.wi.gov</a></td>
</tr>
<tr>
<td>201 E. Washington Ave.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7946</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7946</td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Dept. of Workforce Development...Milwaukee</th>
<th>Phone Numbers</th>
<th>Email Address</th>
<th>Website Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(800)422-7128</td>
<td></td>
<td><a href="http://datcp.wisconsin.gov">datcp.wisconsin.gov</a></td>
</tr>
<tr>
<td></td>
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### DISASTER

(See also WAGES)

<table>
<thead>
<tr>
<th>Employment Applications</th>
<th>Discrimination Complaints</th>
</tr>
</thead>
<tbody>
<tr>
<td>Questions on employment applications</td>
<td>Wage Claims - Wages &amp; Hours, UEC</td>
</tr>
</tbody>
</table>
### U.S. Equal Employment Opportunity
**Commission**
310 W. Wisconsin Ave., Suite 800
Milwaukee, WI 53203-2292
(414)297-1111
Have information for public
and take complaints.
www.eeoc.gov

### Department of Workforce Development
**Equal Rights Division**
201 E. Washington Ave., GEF I
Room A-300
PO Box 8928
Madison, WI 53708
(608)266-6860
Madison Office
dwd.wi.gov/er

### EMPLOYMENT AGENCY
**Dept. of Workforce Development**
(608)266-3345
Agencies must be licensed.
dwd.state.wi.us

### ENERGY
**Department of Administration**
Division of Energy Services
101 E. Wilson St.
PO Box 7868
Madison, Wisconsin 53707-7868
(608)266-8234
(608)266-6609
Email:
doa.wi.gov
doawwebmaster@wi.gov

- Monitor fuel prices
- Alternative energy systems
- Appliance efficiency
- Funding for energy saving programs
- Prices - current & future projections
- Energy statistics
- Weatherization information
- Projections
- Raising fuel costs
- Solar systems
- Efficiency
(See listing in Appendix, page 250.)

**Dept. of Safety and Professional Services**
201 W. Washington Ave
PO Box 8935
Madison WI 53707-8935
(877)617-1565
(608)267-2240
(608)266-3151
dspswi.gov

State building codes
### Local Building Inspectors
Local building codes. See BUILDING INSPECTORS.

### Focus on Energy Program
(800) 762-7077  
Business programs  
9/5 M-F CST

### Home Energy Plus
(866)HEATWIS  
(866)432-8947  
www.homeenergyplus.wi.gov  
Heat assistance  
State and federal assistance

#### ENERGY ASSISTANCE

**Wisconsin Home Energy Assistance Program**  
(WHEAP)  
(866)432-8947  
Fax (608)267-6931  
Low income home energy assistance by county, e.g. furnace repair, weatherization, conservation services.  
See list of Wisconsin Home Energy Assistance Program contacts in Appendix.

**DOA Home Energy Plus Program**  
PO Box 7868  
Madison, WI 53707-7868  
(608)267-3680

#### ENGINEERS (PROFESSIONAL)

**Dept. of Safety & Professional Services**  
1400 E. Washington Ave. Room 112  
PO Box 8935  
Madison, WI 53708-8935  
(877)617-1565  
(608)266-5511  
www.dspswi.gov  
Licensing of architects, landscape architect, geologist, engineers, designers & land surveyors, examining board & CPA.  
(608)266-2112  
Complaint form

#### ENTERTAINMENT RATINGS
(See VIDEO GAMES)

#### ENVIRONMENT

**Environmental Protection Agency**  
1200 Pennsylvania Ave NW  
Washington, D.C. 20460  
(202)272-0167  
www.epa.gov  
General number.  
Depending on complaint or info needed, will direct you to appropriate unit.
**ResouRce and RefeRRal InfoRmatIon**

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

---

**Dept. of Natural Resources**
101 S. Webster St.
PO Box 7921
Madison, WI 53707-7921

(608)266-2621
dnr.wi.gov

Outdoor activities: general info & license application, fishing, hunting, boating.

**DNR – Service Center**
3911 Fish Hatchery Rd.
Madison, WI 53711

(608)275-3266

Environmental standards for air management. Water (private and municipal wells)

**DNR-Bureau of Watershed Management**

(608)267-7610

Water resources mgt. Water quality (pollution, etc.)

**DNR-Fisheries Management**
101 S. Webster St.
Madison, WI 53703

(608)267-7498

Fishing/habitat protection

**Dept. of Health Services**
1 W. Wilson St.
Madison, WI 53703

(608)266-1120
dhs.wisconsin.gov

Indoor air/groundwater childhood lead/mold

**County/City Health Dept.**

Indoor health. Check local telephone directory.

---

**ENVIRONMENTAL LABELING OF PRODUCTS**

DATCP
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911

(608)224-4944
datcp.wisconsin.gov

ATCP 137
Representations

---

**ENVIRONMENTAL SANITATION**

Dept. of Health Services
Food Safety & Recreational Licensing
1 W. Wilson St. Room 150
PO Box 2659
Madison, WI 53701

(608)266-2835
dhs.wisconsin.gov

Complaints regarding safety of hotels, motels, restaurants, bed and breakfasts, swimming pools, body art and piercing, tourist rooming houses, campgrounds & water parks, recreational education camps.
EQUAL CREDIT OPPORTUNITY ACT

DATCP ............................................................ (800)422-7128 FTC Fact Sheet
2811 Agriculture Dr. (608)224-4976 Copy of law available here.
Madison, WI 53708-8911 datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

EQUAL RIGHTS

Dept. of Workforce Development.............. (608)266-6860 Inquiries
Equal Rights Division (IVR System)
201 E. Washington Ave., Rm. A300 dwd.wi.gov/er
PO Box 8928
Madison, WI 53708-8928

Dept. of Workforce Development............... (414)227-4384 Inquiries
819 N. 6th Street, Rm. 723 (IVR System)
Milwaukee, WI 53203

Equal Employment Opportunities Comm. .......... (414)297-1111 Federal complaints
310 W. Wisconsin Ave., Suite 800 Employment discrimination
Milwaukee, WI 53203

Equal Rights Department.......................... (608)266-6860 Employees and
discrimination complaints, labor standards.
201 E. Washington Ave.
GEF I, Rm. A-300
PO Box 8928
Madison, WI 53708

Equal Opportunities Commission.............. (608)266-4910 Employment, housing, etc.
210 Martin Luther King Jr. Blvd.
Rm. 523 Discrimination in the City of
Madison, WI 53703

ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT) (See PENSION PLANS)

ETHICS BOARD

Wisconsin Ethics Board (608)266-8123 Government ethics
44 E. Mifflin St. Suite 601 Fax (608)264-9319
Madison, WI 53703
gab.wi.gov
elections.state.wi.gov
Email: ethics@ethics.state.wi.us
### EVICTION
(See LANDLORD-TENANT)

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800) 422-7128</th>
<th>(608) 224-4976</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
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### EXPORTS

<table>
<thead>
<tr>
<th>International Agri-Business Center</th>
<th>(608) 224-5100</th>
<th>(800) 462-5237</th>
</tr>
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<tbody>
<tr>
<td>DATCP</td>
<td></td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td>Exporting of live stock, non-agricultural products, food and food products</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
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<tr>
<td>Madison, WI 53708-8911</td>
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### EXTENDED WARRANTIES
(See also WARRANTIES – EXTENDED)

### EYE GLASSES

<table>
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<tr>
<th>DATCP</th>
<th>(800) 422-7128</th>
<th>(608) 224-4976</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
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<table>
<thead>
<tr>
<th>Dept. of Safety and Professional Services</th>
<th>(877) 617-1565</th>
<th>(608) 266-2112</th>
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<tbody>
<tr>
<td>1400 E. Washington Ave.</td>
<td></td>
<td>(608) 266-1234</td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
<td>dsps.wi.gov</td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td></td>
<td>General phone number</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Optometrists</td>
</tr>
</tbody>
</table>
# FABRICS

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608)224-4988  
datcp.wisconsin.gov  
Inquiries  
Flammable labels

**U.S. Consumer Product Safety Commission**  
4330 E West Hwy  
Bethesda MD 20814  
(301)504-7923  
(800)638-2772  
www.cpsc.gov  
Recalls or product poses danger to person

---

# FAIR CREDIT BILLING ACT  
(See also CREDIT)

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(608)224-4976  
datcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov  

---

# FAIR CREDIT REPORTING ACT

**Federal Trade Commission - Midwest**  
55 W. Monroe, Ste. 1825  
Chicago, IL 60603  
(312)960-5633  
Inquiries

**Federal Trade Commission - National**  
Consumer Response Center  
600 Pennsylvania Ave. NW  
Washington, D.C. 20580  
(877)382-4357  
www.ftc.gov  
Consumer complaints
FAIR DEALERSHIP

Dept. of Justice ................................. (608)266-8986
17 W. Main St., 5th Fl.
PO Box 7857
Madison, WI 53707-7857

DATCP .............................................. (800)422-7128
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911

Fair Housing Center ....................... (608)257-0853
600 Williamson St
MadisonWI 53703

(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

Chapter 133, antitrust

FTC Fair Credit Reporting
brochure

Fair housing information,
discrimination. Satellite of
the Metropolitan Milwaukee
Fair Housing Council.

FAIR TRADE ACT (REPEALED 3/11/76)

Dept. of Justice ................................. (608)266-8986
Antitrust Section
17 W. Main St.
Madison, WI 53703

(608)224-5048
savorwisconsin.com
Email:
DATCPSavorWisconsin
@wi.gov

Locate markets throughout
Wisconsin

FARMER’S MARKETS
### FARMING

<table>
<thead>
<tr>
<th>Resource</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td><strong>Farm Center Hotline</strong></td>
<td>Analyze farm finances and business plans, mediate family/neighbor disputes</td>
</tr>
<tr>
<td></td>
<td>2811 Agriculture Dr.</td>
<td>and creditor/debtor issues, assist with electrical power issues (stray voltage).</td>
</tr>
<tr>
<td></td>
<td>PO Box 8911, Madison, WI 53708-8911</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(800)942-2474, datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td><strong>Farm Service Agency</strong></td>
<td><strong>US Dept. of Agriculture</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>8030 Excelsior Dr., Madison, WI 53717</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(608)662-4422</td>
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### FAX MESSAGES

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<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td><strong>2811 Agriculture Dr.</strong></td>
<td>Unsolicited messages by facsimile machine. Wis. Stats. § 134.72</td>
</tr>
<tr>
<td></td>
<td>PO Box 8911, Madison, WI 53708-8911</td>
<td></td>
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<td></td>
<td>(800)422-7128, (608)224-4976, datcp.wisconsin.gov</td>
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<tr>
<td></td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
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### FEDERAL BUREAU OF INVESTIGATION (FBI)

<table>
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<tr>
<th>Resource</th>
<th>Contact Information</th>
<th>Description</th>
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<tbody>
<tr>
<td><strong>Federal Bureau of Investigation (FBI)</strong></td>
<td><strong>330 E Kilbourn Ste 600, Milwaukee, WI 53202</strong></td>
<td>See your local telephone directory for closest office</td>
</tr>
<tr>
<td></td>
<td>(414)276-4684, fbi.gov</td>
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### FEDERAL CITIZEN INFORMATION CENTER

<table>
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<tr>
<th>Resource</th>
<th>Contact Information</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td><strong>Federal Citizen Information Center (FCIC)</strong></td>
<td><strong>1800 F St, NW, Washington, DC 20405</strong></td>
<td>Answers questions about programs of any federal agency</td>
</tr>
</tbody>
</table>
## FEDERAL COMMUNICATIONS COMMISSION

Federal Communications Commission Licensing Division  
1270 Fairfield Road  
Gettysburg, PA 17325  
(888)225-5322  
(888)CALL-FCC  
(717)337-1212  
www.fcc.gov  
Radio license renewal: Administrators may renew their own license by obtaining and completing FCC Form 405-A and mailing it to: Federal Communications Commission, Attention: Licensing Division, Gettysburg, PA 17325. There is no charge for the form.

Federal Communications Commission Enforcement Division  
445 12th St. SW  
Room 3-C326  
Washington, D.C. 20554  
(888)225-5322  
Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.

## FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

500 C St. SW  
Washington, D.C. 20472  
(800)621-3362  
www.fema.gov  
Disaster Assistance

## FEDERAL HOUSING ADMINISTRATION (FHA)

Denver Home Ownership Center (HUD) Processing & Underwriting Division  
633 17th St  
Denver, CO 80202-3690  
(800)543-9378  
www.fha.gov  
faq.fha.gov  
First time home buyers and lenders using FHA loans  
Fair housing  
Public housing  
Foreclosure information

Dept. of Housing & Urban Development Milwaukee Field Office  
Henry S. Reuss Federal Plaza  
310 West Wisconsin Ave., Suite 1380  
Milwaukee, WI 53203-2289  
(414)297-3214  
www.hud.gov  
Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.
FEDERAL JOB INFORMATION
Contact local Job Service – See blue pages in local telephone book
www.usajobs.gov

FEDERAL TRADE COMMISSION
Midwest Regional Office
55 East Monroe St. Ste. 1825
Chicago, IL 60603
(202)326-2502 TDD
(877)FTC-HELP
(877)382-4357
(312)960-5633
List of other regional contacts at consumer aide’s desk

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Ave. NW
Washington, D.C. 20580
(202)326-3300
(877)382-4357
TDD (866)653-4261
www.ftc.gov

FEMA
(See also FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA
(See FEDERAL HOUSING ADMINISTRATION - FHA)

FINANCE CHARGES AND INTEREST RATES
Dept. of Financial Institutions
201 W. Washington, Ste. 500
PO Box 8041
Madison, WI 53708-8041
(608)264-7969
(800)452-3328
www.wdfi.org
(608)266-7583 Kathleen Hanna

FINANCE COMPANIES
Dept. of Financial Institutions
201 W. Washington, Ste. 500
PO Box 8041
Madison, WI 53708-8041
(608)264-7969
(800)452-3328
www.wdfi.org

FINANCIAL AIDE - SCHOOL
Dept of Public Instruction
125 S. Webster St.
PO Box 7841
Madison, WI 53707-7841 USA
(608)263-3390
(800)441-4563
dpi.wi.gov
## FINANCIAL ASSISTANCE

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>County Social Services Offices</td>
<td>dhs.wisconsin.gov</td>
<td>Look in local yellow pages under Social Service Organizations or Human Service Organizations.</td>
</tr>
<tr>
<td>City Social Services Offices</td>
<td>dhs.wisconsin.gov</td>
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## FINANCIAL COUNSELING

(See CREDIT COUNSELING)

## FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(608)264-7969, (800)452-3328, <a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
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## FINGERPRINTING

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Justice – Crime Information Bureau</td>
<td>(608)266-7314, doj.wi.gov, Fax: (608)267-1338</td>
<td>Criminal records, handgun hotline, background checks</td>
</tr>
</tbody>
</table>

## FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

<table>
<thead>
<tr>
<th>Department</th>
<th>Contact Information</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128, (608)224-4976, datcp.wisconsin.gov, Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td>Safety issues, sales practice</td>
</tr>
<tr>
<td>State Fire Marshal, Arson Bureau (DCI)</td>
<td>(608)266-1671, (800)362-3005, doj.wi.gov</td>
<td>Dept. of Justice Division of Criminal Investigation</td>
</tr>
</tbody>
</table>

Local Fire Department

Look in the front of local telephone directory.
## FIREARMS

**Alcohol, Tobacco & Firearms (Field Office)**

1000 N. Water, Ste. 1700  
Milwaukee, WI 53202

<table>
<thead>
<tr>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(414)727-6200</td>
<td>Federal laws, regulations &amp; license compliance.</td>
</tr>
<tr>
<td>(414)727-6170</td>
<td>Criminal enforcement.</td>
</tr>
<tr>
<td>(651)726-0200</td>
<td>St. Paul Field Division Office</td>
</tr>
</tbody>
</table>

**Dept. of Justice**

17 W. Main St., 5th Fl.  
PO Box 7857  
Madison, WI 53707-7857

<table>
<thead>
<tr>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(608)266-1221</td>
<td>Federal laws, regulations &amp; license compliance.</td>
</tr>
<tr>
<td>(414)727-6170</td>
<td>Criminal enforcement.</td>
</tr>
<tr>
<td>(651)726-0200</td>
<td>St. Paul Field Division Office</td>
</tr>
</tbody>
</table>

**Firearms Hotline**

Dept. of Justice  
17 W. Main St., 5th Fl.  
Madison, WI 53702

<table>
<thead>
<tr>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800)262-4867</td>
<td>Federal laws, regulations &amp; license compliance.</td>
</tr>
<tr>
<td>(608)266-1221</td>
<td>Criminal enforcement.</td>
</tr>
</tbody>
</table>

## FIREWOOD

**Dept. of Natural Resources**

101 S. Webster St.  
PO Box 7921  
Madison, WI 53707-7921

<table>
<thead>
<tr>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(877)303-9663</td>
<td>Restrictions on moving firewood in Wisconsin.</td>
</tr>
<tr>
<td>(608)224-4573</td>
<td>Certifies firewood.</td>
</tr>
</tbody>
</table>

**DATCP**

2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911

<table>
<thead>
<tr>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800)422-7128</td>
<td>Restrictions on moving firewood in Wisconsin.</td>
</tr>
<tr>
<td>(608)224-4976</td>
<td>Certifies firewood.</td>
</tr>
</tbody>
</table>

## FIREWORKS

**DATCP – Product Safety Section**

2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911

<table>
<thead>
<tr>
<th>Phone</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>(800)422-7128</td>
<td>Wis. Stats. § 167.10</td>
</tr>
</tbody>
</table>

**Local Police Department and/or Sheriff**

See listing in Appendix, page 204.  
User permit may be required from mayor/chairperson/president of city.
### FISH

**Violation Hotline - State of WI DNR**

- (800)847-9367
- (608)266-2621
dnr.wi.gov

Violations hotline
All other calls

### FITNESS CENTERS

**DATCP**

- (800)422-7128
- (608)224-4976
datcp.wisconsin.gov

Proof of financial responsibility requirements, Wis. Stats. § 100.177
Fact sheet: Fitness Centers

### FLAG (STATE OF WISCONSIN)

**WI Dept. of Military Affairs**

- (608)242-3050
dma.wi.gov

It can be borrowed from Dept. of Military Affairs by a legitimate organization or purchased from Madison School Supplies.

### FLAMMABLE PRODUCTS

**DATCP**

- (800)422-7128
- (608)224-4976
datcp.wisconsin.gov

Carpets, clothing, liquids, mattresses, sleepwear.

### FLOODING

**Wisconsin Emergency Management**

- (800)943-0003
- (608)242-3232
emergency.management.wi.gov

### FOOD

(See also DIETS, NUTRITION)

**DATCP - Food Division**

- (608)224-4700
datcp.wisconsin.gov

General information, advertising, adulteration, bakeries, dairy products
<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone</th>
<th>Email</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP - Food Inspection</td>
<td>(608)224-4700</td>
<td>datcp.wisconsin.gov</td>
<td>Regulates sanitation and food handling, foreign matter in foodstuffs</td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td>(608)266-2835</td>
<td>dhs.wisconsin.gov</td>
<td>Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed &amp; breakfast, campgrounds.</td>
</tr>
<tr>
<td>Food &amp; Drug Administration, Madison</td>
<td>(608)264-5332</td>
<td>fda.gov</td>
<td>Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers</td>
</tr>
<tr>
<td>U.S. Food &amp; Drug Administration</td>
<td>(888)463-6332</td>
<td></td>
<td>Madison Office</td>
</tr>
<tr>
<td></td>
<td>(608)264-5332</td>
<td></td>
<td>Milwaukee Office</td>
</tr>
<tr>
<td></td>
<td>(414)771-7167</td>
<td></td>
<td>Green Bay Office</td>
</tr>
<tr>
<td>Dept. of Public Instruction</td>
<td>(608)266-3509</td>
<td>dpi.state.wi.us</td>
<td>Community nutrition program.</td>
</tr>
<tr>
<td>DATCP Bureau of Laboratory Services</td>
<td>(608)266-2761</td>
<td></td>
<td>Refer to Southern Regional (first)</td>
</tr>
<tr>
<td></td>
<td>(608)224-4700</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td>(608)224-4938</td>
<td>datcp.wisconsin.gov</td>
<td>Weights and measures</td>
</tr>
<tr>
<td></td>
<td>(608)224-4700</td>
<td>datcp.wisconsin.gov</td>
<td>Food safety &amp; inspection</td>
</tr>
<tr>
<td>University of Wisconsin</td>
<td>(608)263-7777</td>
<td></td>
<td>Food Safety</td>
</tr>
<tr>
<td>Food Research Unit</td>
<td>(608)263-1114</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## FOOD PROGRAMS – EMERGENCY

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIC (Women, Infant &amp; Children) Program</td>
<td>(608)267-1111 dhs.wisconsin.gov</td>
<td>Supplemental food available for pregnant or post-partum women, and children to age 5 years</td>
</tr>
<tr>
<td>First Call for Help</td>
<td>(211) in Dane County (608)246-4357</td>
<td>Listing of City of Madison &amp; Dane County food pantries</td>
</tr>
<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4976 datcp.wisconsin.gov Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td>Food service plans/home delivery plans, ATCP 109, misrepresentations.</td>
</tr>
</tbody>
</table>

## FOOD STAMPS

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food &amp; Nutrition Service</td>
<td>(877)823-4369 <a href="http://www.fns.usda.gov">www.fns.usda.gov</a></td>
<td>For retailers only: Will handle complaints regarding store policies regarding food stamps</td>
</tr>
<tr>
<td>Local District Attorney</td>
<td>(800)221-5689</td>
<td>People looking for food stamps</td>
</tr>
</tbody>
</table>

## FOOT AND MOUTH DISEASE

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
</table>

## FOREIGN PURCHASES

(See OVERSEAS COMPLAINTS/PURCHASES)

## FORMALDEHYDE IN MOBILE HOMES

(See also INSULATION)

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Health Services</td>
<td>(608)266-2817 dhs.wisconsin.gov</td>
<td>Environmental health, lead poisoning, radon, etc.</td>
</tr>
</tbody>
</table>
FRANCHISES
(See also BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, SMALL BUSINESS)

International Franchise Association .......... (800)543-1038 
1501 K St NW 
Ste. 350 
Washington, D.C. 20005 
(202)628-8000 
www.franchise.org 
Call to receive catalog of brochures available regarding starting a franchise business 
8:00 A.M. to 5:00 P.M. CST 
9:00 A.M. to 4:00 P.M. EST

Dept. of Financial Institutions .................... (800)472-4325 
Div. of Securities 
(608)266-8557 
201 W. Washington, Ste. 500 
www.wdfi.org 
PO Box 1768 
Madison, WI 53701-1768

Dept of Transportation ................................. (608)266-1425 
Motor Vehicle Division 
dot.state.wi.us 
4802 Sheboygan Ave. 
Madison, WI 53707 
Auto franchises

FRAUD

Fraud Task Force Hotline ......................... (800)424-5454 
GAO FraudNet 
www.gao.gov 
441G St NW Mailstop 4T21 
Email: fraudnet@gao.gov 
Washington, D.C. 20548 
www.gao.gov 
To report fraud, waste, abuse or mismanagement of federal funds.

National Consumers League Fraud Center (202)835-3323 
1701 K Street, NW, Suite 1200 
www.fraud.org 
Washington DC 20006 
Doesn’t take information by phone.

FREE SALE, CERTIFICATE OF 
(See CERTIFICATE OF FREE SALE)

FUEL ASSISTANCE 
(See ENERGY ASSISTANCE)
## FUEL AND GASOLINE
(See also ENERGY, GASOLINE)

### Dept. of Administration
Division of Energy  
101 East Wilson  
PO Box 7868  
Madison, WI 53707-7868  
(608)266-8234  
web: doa.wi.gov

Weatherization Program.  
Fuel shortages & allocation of fuel supplies; degree days and fuel efficiency information.

Wisconsin Home Energy Assistance Program (WHEAP) – assistance for heating & electric costs.

### National Energy Info Center (NEIC)
Energy Info Administration  
US Dept. of Energy  
1000 independence Ave. SW  
Washington, D.C. 20585  
(202)586-8800  
web: eia.gov  
email: infoctr@eia.gov

Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity.

### DATCP - Trade Bureau
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(608)224-4989  
web: datcp.wisconsin.gov  
email: DATCPHotline@Wisconsin.gov

False, misleading or deceptive advertising or sales representations to induce customers to purchase the product.  Gas gouging.  Includes propane gas.

Price posting of motor fuel 100.18(8) – can’t change price more than once in 24 hours.

### WI Emergency Management
2400 Wright St.  
Madison, WI 53704  
(800)943-0003

24-hour number to report major spills

### DATCP
Weights & Measures Section  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(414)266-1231  
web: datcp.wisconsin.gov  
email: DATCPHotline@Wisconsin.gov

For accuracy of pumps outside a city that does not have its own weights and measures inspector.
<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
</tr>
</thead>
</table>

**DATCP – Madison**

- Weights & Measures Inspection
- 3601 Galleon Run
- Madison, WI 53718

- (608)267-3510 (Lab)
- (608)224-4938 (Technical Unit)

- Volume of gasoline pumped into tanks, correct volume readings on gasoline station pumps for technical reference only; no complaints.

- (800)422-7128
- datcp.wisconsin.gov
- Email: DATCPHotline@Wisconsin.gov

**Retail Petroleum Services**

- Dept. of Safety and Professional Services
- PO Box 8935
- Madison, WI 53708

- (608)266-1018
- (608)266-1234
- (608)261-7725 FAX
- dsps.wi.gov

- Petroleum Inspection

- DSPS
- Division of Industry Services
- Bureau of Environmental Services
- 2811 Agriculture Dr.
- PO Box 7837
- Madison WI  53707-7837

- (608)224-5156
- dsps.wi.gov

- Adulteration of gasoline, kerosene, fuel oils and diesel fuel supplies with water or other additives which made the product substandard. Octane problems also handled. Must be reported within 24 hrs. Only: Retail petroleum inspection

**DATCP**

- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911

- LP (Propane) Gas – No regulations, suggest price comparison.

- Kerosene heaters.
FUNDRAISERS

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911
datcp.wisconsin.gov
Madison, WI 53708-8911
Email: DATCPHotline@
Wisconsin.gov

Dept. of Safety and Professional Services.. (877)617-1565
1400 E. Washington Ave. (608)266-1234
PO Box 8935
datcp.wisconsin.gov
Madison, WI 53708 (608)266-2112
Email: DATCPHotline@
Wisconsin.gov

FUNERAL DIRECTORS AND EMBALMERS
(See also CEMETERIES)

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911
datcp.wisconsin.gov
Madison, WI 53708-8911
Email: DATCPHotline@
Wisconsin.gov

Dept. of Safety and Professional Services.. (877)617-1565
Funeral Directors & Embalmers Examining (608)266-1234
Board
dsp.wi.gov
1400 E. Washington Ave. Room 112 (608)266-7482
PO Box 8935
dsp.wi.gov
Madison, WI 53708-8935

National Funeral Director’s Association ..... (800)662-7666
13625 Bishops Dr.
www.nfda.org
Brochure and other consumer information
Formulate and enforce rules, issue and renew licenses, conduct investigations, and handle complaints.
Number of complaints.

FUTURE SERVICE PLANS
(See BUYING CLUBS)

FUTURES
(See COMMODITIES)
GAMBLING

Justice - Criminal Litigation ........................ (608)266-1221

Gambling machines and video poker.
(608)266-1447
doj.wi.gov

Dept. of Justice ........................................... (608)266-1447

Video poker not legal
17 W. Main St., 5th Fl.
doj.wi.gov
Madison, WI 53702

Dept. of Revenue ........................................ (608)266-2772

Enforcement of video poker games
2135 Rimrock Rd
revenue.wi.gov
Madison WI 53713
PO Box 8949
Madison, WI 53708-8949

GAMING

Dept. of Administration ................................. (608)270-2530

Bingo
(608)270-2552
Raffles
(608)270-2555
Racing
3319 W. Beltline Highway
doa.wi.gov
1st Fl.
Madison, WI 53713

(800)791-6970
(608)270-2555
FAX: (608)270-2564
doa.wi.gov

Charitable gaming

GARNISHMENT

County Small Claims Court Clerk if related
to SCC judgment

Dept. of Financial Institutions ........................ (800)452-3328

Fact Sheet - Wisconsin Consumer Act. Handle
(608)264-7969
questions regarding garnishment of pay checks.
www.wdfi.org

201 W. Washington, Ste. 500
PO Box 7876
Madison, WI 53707-7876
**GASES (COMPRESSED)**

Contact local authorities

Compressed Gas Association Inc. .............. (703)788-2700  
14501 Carter Way, Suite 103  
Chantilly, VA 20151-2923  
www.cganet.com/  
cga@cganet.com

**GASOLINE**  
(See FUEL AND GASOLINE)  
Can change price only one time in a 24 hr. period

**GEMS**  
(See JEWELRY)

**GENERAL ACCOUNTING OFFICE**

GAO - Fraud Hotline.............................. (800)424-5454  
441G St. NW  
Washington, D.C. 20548  
(202)512-3000  
(202)512-3086 FAX  
fraudnet@gao.gov  
contact@gao.gov  
Whistle blower’s hotline  
to report misspent federal dollars  
9:00 A.M. - 3:00 P.M. (CST)  
Report fraud

**GENERIC DRUG LAW**

Dept. of Safety and Professional Services.. (877)617-1565  
PO Box 8935  
Madison, WI 53708  
(608)266-1234  
(608)266-2112  
dspshydro.wi.gov  
Drug substitution requirements

**GIFT CERTIFICATES**

DATCP ............................................. (800)422-7128  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608)224-4976  
datcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov  
File a complaint

**GLASS**  
(See BUILDING & CONSTRUCTION and PRODUCT SAFETY)
### GOING OUT OF BUSINESS SALE

**Wisconsin Business AnswerLine**

- (800)940-7232
- (608)263-7680
- [www.inwisconsin.com](http://www.inwisconsin.com)

For any questions having to do with starting a business in Wisconsin. Permits, regs, etc.

**Dept. of Safety and Professional Services**

- 201 W. Washington Ave
- PO Box 8935
- Madison WI 53708-8935
- (608)266-1234
- (877)617-1565
- [dsps.wi.gov](http://dsps.wi.gov)

Local permit may be needed. Local ordinance - 100.18

### GOVERNMENT JOBS

Local Job Service

Look in local telephone directory.

### GOVERNMENT SURPLUS

(See also SURPLUS GRANTS)

- [www.grants.gov](http://www.grants.gov)
- [www.firstgov.gov](http://www.firstgov.gov)

### GOVERNOR'S OFFICE

- 115 E. Capitol
- Madison, WI 53702
- (608)266-1212
- FAX: (608)267-8983
- [wisgov.state.wi.us](http://wisgov.state.wi.us)
- Email: govgeneral@wisconsin.gov

### GUARANTEES

(See WARRANTIES)
RESOURCE AND REFERRAL INFORMATION

GUNS

**Alcohol, Tobacco & Firearms - Milw**
1000 N. Water St., Ste 1400
Milwaukee, WI 53202
(414) 727-6200
(414) 727-6170
www.atf.gov
Federal laws (compliance)
Law enforcement, criminal

**Alcohol, Tobacco & Firearms - Madison**
660 W. Washington Ave. Suite 306
Madison, WI 53703
(608) 441-5050
Madison field office

**Dept of Justice - Crime Info Bureau - WI**
PO Box 7857
Madison, WI 53707-7857
(608) 266-7314
doj.wi.gov
Criminal records, handgun hotline, background checks

GYPSY MOTH HOTLINE

**DATCP**
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800) 642-6684
(608) 224-4576
gypsymoth.wi.gov
Email: gypsymoth@wisconsin.gov
Gypsy Moth Treatment Program
### HAIR DYE

**U.S. Food and Drug Administration (FDA)**

- **Address**: 10903 New Hampshire Ave.
- **City**: Silver Spring
- **State**: MD
- **Zip Code**: 20993
- **Phone**: (888) 463-6332
- **Phone**: (608) 264-5332
- **Website**: fda.gov

### HAM RADIOS

**Federal Communications Commission (FCC)**

- **Address**: 445 12th St. SW
- **City**: Washington
- **State**: DC
- **Zip Code**: 20554
- **Phone**: (888) 225-5322
- **Phone**: (608) 264-5332
- **Website**: fcc.gov
- **Email**: fccinfo@fcc.gov

### HANDICAPPED

(See DISABILITIES)

### HARASSMENT (DEBT COLLECTION)

**Dept. of Financial Institutions**

- **Address**: 201 W. Washington, Ste. 500
- **City**: Madison
- **State**: WI
- **Zip Code**: 53707-7876
- **Phone**: (800) 452-3328
- **Phone**: (608) 264-7969
- **Website**: wdfi.org

“Collection Calls - Consumer tips - Prohibited Practices”

### HAZARDOUS PRODUCTS

**DATCP**

- **Address**: 2811 Agriculture Dr.
- **City**: Madison
- **State**: WI
- **Zip Code**: 53708-8911
- **Phone**: (800) 422-7128
- **Phone**: (608) 224-4976
- **Website**: datcp.wisconsin.gov
- **Email**: DATCPHotline@Wisconsin.gov

Cleaning materials, electrical, flammable, household chemicals, mechanical.

**Dept. of Natural Resources**

- **Address**: 101 S Webster St
- **City**: Madison
- **State**: WI
- **Zip Code**: 53707-7921
- **Phone**: (808) 267-7454
- **Phone**: (800) 847-9367
- **Website**: dnr.wi.gov

Poison, spills, other.

**Wisconsin Emergency Management**

- **Address**: 2400 Wright Street
- **City**: Madison
- **State**: WI
- **Zip Code**: 53707-7865
- **Phone**: (800) 943-0003
- **Website**: dma.wi.gov
# HEALTH – FACILITIES

**Dept. of Health Services** ........................................ (608)266-7297  
Division of Quality Assurance  
1 W. Wilson St. Room 950  
PO Box 2969  
Madison, WI 53701-2969  
Safety, welfare and health of persons using provider services of health and community care.

**US Dept of Health & Human Services** ........ dhhs.gov/ocr  
Office of Civil Rights  
Room 509F, HHH Bldg.  
200 Independence Ave. SW  
Washington DC 20201  
Hippa (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

**Ombudsman Program** ................................. (800)815-0015  
Board on Aging and Long Term Care  
1402 Pankratz St. Suite 111  
Madison, WI 53704-4001  
Advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare.

**Home Health Hotline** ................................. (800)642-6552  
Department of Health Services  
1 W Wilson St  
Madison WI 53702  
Complaints against agencies; information and certification; state inspection results; 24-hour number.

dhs.wisconsin.gov/localhealth/index.htm  
DHS list of Wisconsin local public health departments.

**National Health Information Center** ............ (800)336-4797  
U.S. Dept. of Health & Human Services  
PO Box 1133  
Washington DC 20013-1133  
Help connect consumers to national organizations.

www.health.gov/nhic  
www.healthfinder.gov  
Email: info@nhic.org  
Guide to health information.
## HEALTH QUACKERY

**Federal Trade Commission**
- (877)382-4357
- Bureau of Consumer Protection
- (202)326-2395
- Consumer Response Center
- www.ftc.gov
- 600 Pennsylvania Ave NW
- Washington DC 20580

**DATCP**
- (800)422-7128
- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911
- datcp.wisconsin.gov
- Email: DATCPHotline@Wisconsin.gov
- Fact Sheet: Medical Quackery

## HEARING AID DEALERS AND FITTERS EXAMINING BOARD

**Dept. of Safety and Professional Services**
- (877)617-1565
- 1400 E. Washington Ave.
- Madison, WI 53703
- dsps.wi.gov
- Inquiries; licensing
- Rules & practice questions
- Number of complaints.

## HEARING IMPAIRED

**Dept. of Health Services**
- (608)266-1865
- Office of Deaf & Hard of Hearing
- 1 West Wilson Street
- Madison, WI 53703
- dhs.wisconsin.gov/sensory
- V/TDD

## HEATING
(See also ENERGY, FUEL AND GASOLINE, WEATHERIZATION)
- (866)HEATWIS
- Heat assistance

## HILL-BURTON HOSPITALS

**U.S. Dept. of Health and Human Services**
- (800)638-0742
- Free or low-cost hospital care

## HIPPA
(See HEALTH – FACILITIES)
**HOME CONSTRUCTION - NEW**  
(See also BUILDING CODES/INSPECTORS)

<table>
<thead>
<tr>
<th>Dept. of Safety and Professional Services.. (Safety &amp; Bldgs. Div.)</th>
<th>(608)266-1234</th>
<th>Minimum construction standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W. Washington Ave</td>
<td>(608)266-3151</td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8935</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Contact a private attorney**

---

**HOME HEALTH CARE**

<table>
<thead>
<tr>
<th>Dept. of Health Services .........................................</th>
<th>(608)266-7782</th>
<th>General info</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Quality Assurance</td>
<td>(800)642-6552</td>
<td>Complaints</td>
</tr>
<tr>
<td>Provider Section &amp; Quality Improvement</td>
<td>dhs.wisconsin.gov</td>
<td>Home Health Hotline</td>
</tr>
<tr>
<td>1 W. Wilson, POB 2969</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53701-2969</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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**HOME IMPROVEMENT**  
(See also FURNACES)

<table>
<thead>
<tr>
<th>DATCP .............................................................................</th>
<th>(800)422-7128</th>
<th>ATCP 110; workmanship complaints</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

**National Association of Remodeling (NARI)**

<table>
<thead>
<tr>
<th>780 Lee St Suite 200</th>
<th>(847)298-9200</th>
<th>Trade assn. of contractors</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 4250</td>
<td>Fax: (847)298-9225</td>
<td></td>
</tr>
<tr>
<td>Des Plaines, Illinois 60016</td>
<td>Email: <a href="mailto:info@nari.org">info@nari.org</a></td>
<td></td>
</tr>
</tbody>
</table>

**NARI of Madison, Inc. Chapter**

<table>
<thead>
<tr>
<th>5944 Seminole Centre Ct. #110</th>
<th>(608)222-0670</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fitchburg, WI 53711</td>
<td>Fax: (608)222-0061</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.narimadison.org">www.narimadison.org</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:kathy@narimadison.org">kathy@narimadison.org</a></td>
<td></td>
</tr>
</tbody>
</table>
### HOME INSPECTORS

**Dept. of Safety and Professional Services.**  
1400 E. Washington Ave.  
PO Box 8935  
Madison, WI 53708  
(877) 617-1565  
(608) 266-1234  
dsps.wi.gov  
Registration  
Complaints

### HOME PURCHASE

**Dept. of Safety and Professional Services.**  
1400 E. Washington Ave.  
PO Box 8935  
Madison, WI 53708  
(877) 617-1565  
(608) 266-1234  
dsps.wi.gov  
Real estate licensing complaints.

### HOME SOLICITATION

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800) 422-7128  
(608) 224-4976  
datcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov  
ATCP 127

### HOMESTEAD PROPERTY TAX CREDIT PROGRAM
*(See also TAX)*

**Dept. of Revenue**  
State Office Building  
819 N. 6th St.  
Milwaukee, WI  
(414) 227-4456  
(414) 227-4907  
revenue.wi.gov  
Homestead Credit

**Dept. of Revenue**  
PO Box 8949  
Madison, WI 53708-8949  
(608) 266-2772  
revenue.wi.gov  
Email: homestd@revenue.wi.gov  
Homestead Credit

### HOSPITAL AND MEDICAL PROBLEMS
*(See MEDICAL AND HOSPITAL PROBLEMS)*
## HOUSEHOLD CHEMICALS

**DATCP**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)422-7128  
(608)224-4976  
adtcp.wisconsin.gov  
Email: DATCPHotline@Wisconsin.gov  
Cleaning products, detergents, insecticides

**Dept. of Natural Resources**  
101 S. Webster St.  
Madison, WI 53703  
(608)266-2621  
dnr.wi.gov  
DNRwastematerials@wi.gov  
Household hazardous waste program

## HOT TUBS  
(See also ENVIRONMENTAL SANITATION)

## HOTELS – SAFETY  
(See ENVIRONMENTAL SANITATION)

## HOUSING  
(See also DISCRIMINATION COMPLAINTS & LANDLORD/TENANT)

**Wisconsin Housing & Economics**  
Development Authority (WHEDA)  
201 W. Washington Ave.  
Ste. 700  
Madison, WI 53703  
(800)334-6873  
www.wheda.com  
General information on first time home buyer loans, CROP  
Economic Development  
Inventory of federally assisted rental housing

**Fair Housing & Equal Opportunity (HUD)**  
310 W. Wisconsin Ave. Suite 1380  
Milwaukee, WI 53203-2289  
(800)669-9777  
(414)297-3214  
www.hud.gov  
General information and complaints.  
Administer federal and state grants to local government and nonprofit housing organizations. Affordable low income housing, housing discrimination. (Section 8)

**Fair Housing Center of Greater Madison**  
600 Williamson St.  
Ste. L-4  
Madison, WI 53703  
(608)257-0853

**Fair Housing Council**  
600 E. Mason St., #200  
Milwaukee, WI 53202  
(877)647-3247  
(414)278-1240
Wisconsin State Law Library
Attn: Document Delivery Service
P.O. Box 7881
Madison, WI 53707-7881

Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.

HOUSING CODE
(See LANDLORD TENANT)

HOUSING AND URBAN DEVELOPMENT (HUD)

Housing & Urban Development – Federal Plaza
310 W. Wisconsin Ave., Suite 1380
Milwaukee, WI 53203-2289

(414)297-3214
fax (414)935-6775
www.hud.gov
Email: wi_webmanager@hud.gov

General info HUD Counseling Services Advisor
Home Loan Information Rental Information,
foreclosures, FHA loans, homeless services, housing discrimination.

HOUSING CODE VIOLATIONS
(See LANDLORD-TENANT and BUILDING CODES/INSPECTORS)

Contact local building inspector. Check local telephone directory.
### IDENTITY THEFT

<table>
<thead>
<tr>
<th>Office of Privacy Protection</th>
<th>(800)422-7128</th>
<th>Resource center for individuals, businesses, law enforcement, and government on issues of privacy protection and identity theft.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-5163</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td><a href="http://www.privacy.wi.gov">www.privacy.wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPWisconsinPrivacy@wi.gov">DATCPWisconsinPrivacy@wi.gov</a></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Secret Service</th>
<th>(202)406-5708</th>
<th>Wis. Stats. § 895.80(1) Financial transactions. (Check local telephone directory for number to call.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>245 Murray Dr. Bldg 410</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20223</td>
<td></td>
<td></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Federal Trade Commission (FTC)</th>
<th>(877)438-4338</th>
<th>Consumer response center</th>
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<tbody>
<tr>
<td>ID Theft Hotline</td>
<td>(877)ID THEFT</td>
<td></td>
</tr>
<tr>
<td>600 Pennsylvania Ave., NW</td>
<td>(202)326-2395</td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td></td>
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### IDENTIFICATION CARDS

<table>
<thead>
<tr>
<th>WI DOT - Motor Vehicle Division</th>
<th>(608)266-2325</th>
<th>Photo I.D., driver’s license, CDL's.</th>
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<tbody>
<tr>
<td>4802 Sheboygan Ave.</td>
<td>dot.mvd.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
<td></td>
<td></td>
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</table>

<table>
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<tr>
<th>Illinois Tollway</th>
<th>(630)241-6800</th>
<th>To contest violations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Violation Enforcement</td>
<td><a href="http://www.illinoistollway.com">www.illinoistollway.com</a></td>
<td></td>
</tr>
<tr>
<td>2700 Ogden Ave.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Downers Grove, IL 60515</td>
<td></td>
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### IMMIGRATION

<table>
<thead>
<tr>
<th>Department of Homeland Security</th>
<th>(800)375-5283</th>
<th>24-Hour Hotline</th>
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</thead>
<tbody>
<tr>
<td>Bureau of Citizenship &amp; Immigration Services</td>
<td><a href="http://www.uscis.gov">www.uscis.gov</a></td>
<td></td>
</tr>
<tr>
<td>20 Massachusetts Ave. NW</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20529</td>
<td></td>
<td></td>
</tr>
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</table>

### INCORPORATION

<table>
<thead>
<tr>
<th>Dept. of Financial Institutions</th>
<th>(800)452-3328</th>
<th>Office of Consumer Affairs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Div. of Corporate &amp; Consumer Services</td>
<td>(608)261-7577</td>
<td></td>
</tr>
<tr>
<td>201 W. Washington, Ste. 500</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>PO Box 8041</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8041</td>
<td></td>
<td></td>
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</tbody>
</table>
INDIAN AFFAIRS

Governor’s Office ........................................ (608)266-1212
115 East State Capitol \nMadison, WI 53702

Dept. of Administration .................................. (608)270-2555
Division of Gaming \n3319 W Beltline Highway, First Floor
Madison, WI 53713

INDIVIDUAL RETIREMENT ACCOUNTS (IRA’S)

Dept. of Financial Institutions-
Div. of Securities................................. (608)266-1064
PO Box 1768 \nMadison, WI 53701-1768

INFORMANT HOTLINE
(See also TAX)

Internal Revenue Service......................... (800)829-0433
www.irs.gov To report tax fraud

Inspector General (DOJ) ..................... (800)869-4499
To report fraud, waste or
abuse regarding a DOJ
program or employee

Fraud Hotline................................. (800)269-0271
To report fraud, waste or
abuse with Social Security
or any of it’s programs and
operations.

INSULATION (CELLULOSE, FIBERGLASS)
(See also FORMALDEHYDE IN MOBILE HOMES)

U.S. Consumer Product Safety Commission (301)504-7923
4330 E West Hwy \nBethesda MD  20814
Hotline
(800)638-2772
www.cpsc.gov

Dept. of Health Services - Division of Health (608)266-2817
1 West Wilson Street \nMadison, WI  53703
Walt Smith
dhs.wisconsin.gov
### INSULATION

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Address</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4976</td>
<td>datcp.wisconsin.gov</td>
<td>2811 Agriculture Dr. PO Box 8911 Madison, WI 53708-8911</td>
<td>Foam selling practices, standards, safety</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(608)266-1234 (608)267-5113 (608)266-3151</td>
<td>dsps.wi.gov</td>
<td>201 W. Washington Ave PO Box 8935 Madison WI 53708-8935</td>
<td>Residential new home construction (since 1980)</td>
</tr>
<tr>
<td>Dept. of Health Services- Div. of Public Health</td>
<td>(608)266-9337</td>
<td>dhs.wisconsin.gov</td>
<td>1 West Wilson Street Madison, WI 53703</td>
<td>Formaldehyde in residential homes &amp; commercial. Chemical exposure issues.</td>
</tr>
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### INSURANCE

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Website</th>
<th>Address</th>
<th>Services</th>
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</thead>
<tbody>
<tr>
<td>Office of the Commissioner of Insurance</td>
<td>(608)266-3585 (800)236-8517</td>
<td>oci.wi.gov</td>
<td>125 S. Webster St. PO Box 7873 Madison, WI 53707-7873</td>
<td>Complaints/general info: adjusters, auto, home, life, health, accident fraud &amp; code violation, prepaid medical plans, sales representation, annuities, policy problems, HMO’s</td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328 (608)264-7969</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>201 W. Washington, Ste. 500 Madison, WI 53707</td>
<td>Credit insurance</td>
</tr>
<tr>
<td>BadgerCare Plus</td>
<td>(800)362-3002</td>
<td>dhs.wisconsin.gov</td>
<td>WI Dept. of Health Services 1 West Wilson Street Madison, WI 53703</td>
<td>Health insurance for kids</td>
</tr>
<tr>
<td>Insurance Information Institute</td>
<td>(212)346-5500</td>
<td><a href="http://www.iii.org">www.iii.org</a></td>
<td>National Insurance Consumer Helpline 110 William Street New York, NY 10038</td>
<td>Provides general info., referral info. (auto, business, life, homeowners, etc.) Brochures</td>
</tr>
</tbody>
</table>
Medigap Helpline ............................................. (800)242-1060 Medicare problems, supplementary insurance, long-term insurance.
Board on Aging and Long Term Care
1402 Pankratz Street Suite 111
Madison, WI 53704-4001
Email: boaltc@wiscn.gov

Dept. of Justice ............................................. (608)266-9222 Medicaid Fraud
17 W. Main St., 5th Fl.
Madison, WI 53702
doj.wi.gov

INTELLECTUAL PROPERTY CRIMES

INTERPROL IP Crime Unit ......................... www.INTERPROL.int Trademark, counterfeiting and copyright piracy
INTERPROL General Secretariat
200 qual Charles de Gaulle
690006 Lyon France

Internal Revenue Service ............................... (800)829-1040
Milwaukee District Office
211 W. Wisconsin Ave.
Milwaukee, WI 53203-2221
(414)231-2100

Federal Bureau of Investigation .................... (414)276-4684
Milwaukee
fbi.gov

INTEREST RATES AND FINANCE CHARGES

Dept. of Financial Institutions ....................... (800)452-3328
201 W. Washington, Ste. 500
Madison, WI 53707
(608)264-7969
www.wdfi.org

INTERIOR DESIGNERS

Dept. of Safety and Professional Services ... (877)617-1565 Regulation
1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708
(608)266-1234
dspw.wisconsin.gov
Email: dspw@wisconsin.gov
## INTERNAL REVENUE SERVICE  
(See also TAX)

<table>
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<tr>
<th>Location</th>
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<th>Services</th>
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<tbody>
<tr>
<td>Milwaukee District Office</td>
<td>(800)829-4477, (800)829-1040, (414)231-2100</td>
<td>Federal Tax Information (e.g. rebates)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tax &amp; Account Information.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>General information.</td>
</tr>
<tr>
<td></td>
<td>(800)829-3676</td>
<td>Forms only</td>
</tr>
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</table>

| Informant Hotline (IRS)           | (800)829-0433                          | Criminal investigation (for reporting violations), tax fraud/abuse. |

| National Taxpayer Advocate Helpline (IRS) | (877)777-4778 | Taxpayer advocate office, helps resolve problems with IRS after no resolution through normal channels. |

| Treasury Inspector General (IRS) | (800)366-4484 | Internal Security - report IRS employee misconduct, impersonations |

## INTERNET CRIME

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
<th>Services</th>
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</thead>
<tbody>
<tr>
<td>Internet Crime Complaint Center</td>
<td><a href="http://www.ic3.gov">www.ic3.gov</a></td>
<td>Take complaints related to internet crime. The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).</td>
</tr>
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</table>
### INVENTIONS/INVENTORS
(See also PATENTS)

<table>
<thead>
<tr>
<th>Institution</th>
<th>Contact Info</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>UW-Stout</td>
<td>Center for Innovation &amp; Development, 155A Jarvis Hall, Menomonie, WI 54751</td>
<td>(715)232-1457</td>
</tr>
<tr>
<td>UW-Whitewater</td>
<td>Wis. Innovation Service Center (WISC), 402 McCutchan Hall, Whitewater, WI 53190</td>
<td>(262)472-1365</td>
</tr>
<tr>
<td>DATCP</td>
<td>2811 Agriculture Dr., PO Box 8911, Madison, WI 53708-8911</td>
<td>(800)422-7128</td>
</tr>
<tr>
<td>United States Patent &amp; Trademark Office</td>
<td>600 Dulany St., Alexandria, VA 22314</td>
<td>(800)786-9199</td>
</tr>
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### INVASIVE SPECIES
(See also WEEDS)

### INVESTMENT AND SECURITIES

<table>
<thead>
<tr>
<th>Institution</th>
<th>Contact Info</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>Division of Securities, 201 W. Washington, Ste. 500, PO Box 1768, Madison, WI 53701-1768</td>
<td>(608)266-1064</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(800)472-4325</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Small Business Administration</td>
<td>740 Regent St., Ste. 100, Madison, WI 53715</td>
<td>(608)441-5261</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: (608)441-5541</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.sba.gov">www.sba.gov</a></td>
</tr>
<tr>
<td>Small Business Administration</td>
<td>310 W. Wisconsin Ave., Ste. 400, Milwaukee, WI 53203</td>
<td>(414)297-3941</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fax: (414)297-1377</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.sba.gov">www.sba.gov</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Email: answerdesk.sba.gov</td>
</tr>
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</table>
JAILS
(See CORRECTIONS)

JEWELRY

DATCP ............................................................ (800)422-7128 Advertising & selling practices
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

Jewelers Vigilance Committee .............. (212)997-2002 Mediates consumer complaints of jewelry industry (with state Ag offices).
25 West 45th St., Suite 1406
New York, NY 10036
www.jvclegal.org

American Gem Society ......................... (702)255-6500 Complaints against its members only
8881 West Sahara
Las Vegas, NV 89117
www.ags.org

JOB SAFETY
(See OCCUPATIONAL SAFETY & HEALTH ADMINISTRATION (OSHA))

JOBS AND JOB TRAINING

Dept. of Workforce Development .......... (608)266-0327 Employment & training
201 E. Washington Ave. GEF-1
PO Box 7972
Madison, WI 53707-7972
(608)266-3131 General Information
(888)258-9966 Customer Service
dwd.wisconsin.gov
wisc.jobs
wiscjobcenter.org

Dane County Job Center
1819 Aberg Ave.
Madison, WI 53704
(608)242-4900 Job information
www.comeherefirst.org

DATCP ............................................................ Brochure: Job Offers
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128 Business Opportunity
(608)224-4976 Chain Letters
datacp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov
Get Rich Quick
Internet based Business
Job Scams
Modeling
Mystery Shopping
Pyramid Schemes
Reshipping/Money
Work at Home

JUDGES

Judicial Commission
110 E. Main, Ste. 700
Madison, WI 53703
(608)266-7637
wicourts.gov/
Email: judcom
judmm@wicourts.gov
Complaints against judges
and court commissioners
regarding misconduct

JUNK MAIL
(See also MAILING LISTS)

Mail Preference Service
Direct Marketing Assn.
PO Box 643
Carmel, NY 10512
(212)768-7277
www.dmaconsumers.org
For removal of your
name from junk mail lists,
telemarketing and e-mail
list. Send name and
address.

To avoid receiving sexually
oriented mail, fill out Form
2201 at your local post
office. (Madison-available
at Main Post Office and
some branches.) PS-2152

DATCP
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
Email: DATCPHotline@Wisconsin.gov
Brochure: Junk Mail

Junk Busters
www.junkbusters.com
Helps consumers cut down
on junk mail and calls.
JUNK PHONE SOLICITATION
(See also TELEPHONE, PORNOGRAPHY)

DATCP .................................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov
Pre-recorded telephone solicitation
(Wis. Stats. § 134.72) and junk phone calls.

Telephone Preference Service .................
Direct Marketing Assn.
PO Box 1559
Carmel, NY 10512-1559
(212)768-7277
www.dmachoice.org
www.dmaconsumers.org/cgi/offtelephone
For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number online for 5 years.

JUSTICE, WISCONSIN DEPT. OF

Wisconsin Dept. of Justice.........................
17 W. Main St.
PO Box 7857
Madison, WI 53707-7857
(608)266-1221
doj.wi.gov

KEROSENE HEATER
(See FUEL AND GASOLINE)

KNOCKOFFS
(See INTELLECTUAL PROPERTY CRIMES)
### LABELING

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>(608)224-4976</th>
<th>datcp.wisconsin.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td></td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td></td>
<td>Hazardous substances, environmental representations.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Federal Trade Commission</th>
<th>(877)FTC-HELP</th>
<th>(877)382-4357</th>
<th><a href="http://www.ftc.gov">www.ftc.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Consumer Protection</td>
<td></td>
<td></td>
<td>Labeling requirements for textiles and wool.</td>
</tr>
<tr>
<td>Consumer Response Center</td>
<td></td>
<td></td>
<td>8:30-12:30 p.m. to talk to someone</td>
</tr>
<tr>
<td>600 Pennsylvania Ave., NW</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

### LABOR

(See WAGES)

<table>
<thead>
<tr>
<th>Wisconsin Employment Relations Commission</th>
<th>(608)266-1381</th>
<th><a href="http://www.werc.wi.gov">www.werc.wi.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>(WERC)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1457 E. Washington Ave.</td>
<td></td>
<td>Responsible for promoting collective bargaining and peaceful labor relations in both public and private sectors.</td>
</tr>
<tr>
<td>PO Box 7870</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7870</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### LAND SALES DEVELOPMENT

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>(608)224-4976</th>
<th>datcp.wisconsin.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td></td>
<td></td>
<td>Email: <a href="mailto:DATCPHotline@Wisconsin.gov">DATCPHotline@Wisconsin.gov</a></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td></td>
<td>Advertising and selling practices</td>
</tr>
</tbody>
</table>

### LAND SURVEYORS

<table>
<thead>
<tr>
<th>Dept. of Safety and Professional Services</th>
<th>(877)617-1565</th>
<th>(608)266-1234</th>
<th>dsps.wi.gov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Business &amp; Design Professions</td>
<td></td>
<td></td>
<td>Licensing and information</td>
</tr>
<tr>
<td>1400 E. Washington Ave.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td></td>
<td></td>
<td>Number of complaints</td>
</tr>
<tr>
<td></td>
<td>(608)266-7482</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
LANDLORD-TENANT
(See DISCRIMINATION COMPLAINTS)

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov


Safety and health concerns. Refer to local building inspector. Send complaint form and fact sheet.

Code Violation
Safety and health concerns. Refer to local building inspector.

Heating:
A code violation. See above.

Act 184 – Termination of lease because of physical abuse.

Evictions:
Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Send complaint form and fact sheet.
Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant. Send complaint form and fact sheet

Landlord Calls:
Refer to private attorney. Send fact sheet and Wisconsin Way order form.
Notice to Move:
Send complaint form and fact sheet.

Rent Increases:
No state regulation. Send complaint form and fact sheet and Wisconsin Way order form.

**Madison Tenant Resource Center**
1202 Williamson St. Ste. 102
Madison, WI 53703
(608)257-0006
(608)257-0143

**TRC Toll Free Outside Dane County**
(877)238-7368
Email: asktrc@tenantresourcecenter.org

**Housing Mediation Service Intake**
(608)257-2799

**Milwaukee Tenant Resource Center**
230 W. Well St.
Milwaukee, WI 53203
(414)431-7337
FAX (414)431-7564

**Madison Legal Action**
31 S. Mills St.
Madison, WI 53715
800)362-3904
(608)256-3258
(608)256-3304

**Milwaukee & Waukesha Legal Action**
230 W. Wells St.
Milwaukee, WI 53203
(888)278-0633
(414)278-7722
(800)947-3529 TTY

**Oshkosh Legal Action**
404 N. Main St. Suite 702
Oshkosh, WI 54901
(800)236-1128
(920)233-6521

**Racine Legal Action**
4900 Spring St. Suite 100
Racine, WI 53406
(800)242-5840
(262)635-8836

**Rental rights Administration**
M-F 9:00 to 6:00

**Counsel line**
M-Thur 1:00-7:00 pm

**Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties**

**Serves Milwaukee & Waukesha counties**

**Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago**

**Serves, Racine, Kenosha and Walworth counties.**
### Green Bay Legal Action
201 W. Walnut St. Suite 203
Green Bay, WI 54303
- Phone: (800)236-1127
- Phone: (920)432-4645
- Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties

### Wisconsin Community Services
Greenfield
5300 W. Layton
Greenfield, WI 53220
- Phone: (414)271-5464
- FAX: (414)544-9456
- www.wiscs.org
- Mediation

### Milwaukee
3732 W. Wisconsin Ave Ste 200
Milwaukee, WI 53208
- Phone: (414)271-5464
- FAX: (414)544-9456
- www.wiscs.org
- Mediation

### Waukesha
414 W. Moreland Boulevard Room 204
Waukesha, WI 53188
- Phone: (262)544-1647
- FAX: (262)544-9456
- www.wiscs.org
- Email: mcwc@wiscs.org
- Mediation
- Waukesha (serve State of Wisconsin) e.g., small and large claims, domestic juvenile, l/t, workplace, victim offender & community problems. Consumer merchant.

### West Allis
11301 W. Lincoln Ave.
West Allis, WI 53188
- Phone: (414)302-8064
- FAX: (262)544-9456
- Mediation

### Wisconsin State Law Library
Attn: Document Delivery Service
P.O. Box 7881
Madison, WI 53707-7881
- wilawlibrary.gov/services/forms.html
- Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provided.

### LANDSCAPING RESIDENTIAL

**DATCP**
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
- Phone: (800)422-7128
- Phone: (608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov
- Considered home improvement

### LAS VEGAS CASINO NIGHTS
(See CASINO NIGHTS)
LAUNDRIES

**DATCP** ............................................................... (800)422-7128 Advertising & selling practices
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov

LAWN MOWERS

**DATCP** ............................................................... (800)422-7128 Power, unsafe practices
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov

LAWS

**Dept. of Administration** ................................. (608)266-3358
Document Sales legis.state.wi.us/lrb
PO Box 7840 doa.wi.gov
Madison, WI 53707

LAWYER REFERRAL SERVICE
(See also LEGAL AID & RELATED SERVICES)

**Statewide Lawyer Referral and Information Services** ................................. (800)362-9082 or Hours: 8:00 a.m.-5:00 p.m.
PO Box 7158 (608)257-4666 M-F
Madison, WI 53707-7158 www.wisbar.org

**State Bar of Wisconsin** ................................. (608)257-3838 Complaints about fees
5302 Eastpark Blvd. www.wisbar.org
PO Box 7158
Madison, WI 53718-7158

**Legislative Reference Bureau** ................................. (608)266-0341 Information on statutes, bills,
1 E. Main St. legis.state.wi.us/lrb laws, can inform whether
PO Box 2037 there is a law on a particular
Madison, WI 53701-2037 subject.
Office of Lawyer Regulation ......................... (877)315-6941  Division of Wis. Supreme Court
110 E. Main St., Rm. 315  (608)267-7274  Complaints about attorney’s professional conduct
Madison, WI 53703-3383  wicourts.gov/olr

WI State Law Library .................. (608)266-1600  Provide reference information.
PO Box 7881,  (800)322-9755  wsll.state.wi.us
Madison WI 53707-7881
120 Martin Luther King Jr Blvd, 2nd Fl.
Madison WI 53703

LAWYERS
(See ATTORNEYS)

LAYAWAY POLICIES

Dept. of Financial Institutions ....................... (800)452-3328  Over 4 months (more than 4 payments)
201 W. Washington, Ste. 500  (608)264-7969
Madison, WI 53703  www.wdfi.org

LEAD

Dept. of Health Services .................. (608)266-5817  Lead Paint Program
1 W. Wilson St.  (608)261-6876  Certification/Accreditation of lead & asbestos workers
Madison, WI 53702  dhs.wisconsin.gov/lead

U.S. Environmental Protection Agency ....... (800)424-LEAD  Childhood poisoning (lead)
(EPA)  (800)424-5323
1200 Pennsylvania Ave., NW  www.epa.gov/lead
Mail Code 3404T
Washington DC 20460
### LEASES – AUTOMOBILE

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor Vehicle Division</td>
<td>(608)266-1425</td>
<td>dot.wisconsin.gov</td>
<td>Leases with option to purchase</td>
</tr>
<tr>
<td>Dept. of Transportation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4802 Sheboygan Ave.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>Questions regarding the finance terms or language of leases.</td>
</tr>
<tr>
<td>201 W. Washington, Ste. 500</td>
<td>(608)264-7969</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
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### LEASES - CONSUMER GOODS

<table>
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<tr>
<th>Service</th>
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<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>(608)224-4976</td>
<td>datcp.wisconsin.gov</td>
<td>Advertising &amp; selling practices</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(800)422-7128</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)452-3328</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td>Collection practices</td>
</tr>
<tr>
<td>201 W. Washington, Ste. 500</td>
<td>(608)264-7969</td>
<td></td>
<td>Three-day cooling off period</td>
</tr>
<tr>
<td>Madison, WI 53703</td>
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### LEGAL AID AND RELATED SERVICES

(See also LAWYER REFERRAL SERVICE)

<table>
<thead>
<tr>
<th>Service</th>
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<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lawyer Referral &amp; Information</td>
<td>(800)362-9082</td>
<td><a href="http://www.wisbar.org">www.wisbar.org</a></td>
<td>State Bar of Wisconsin</td>
</tr>
<tr>
<td>5302 Eastpark Blvd</td>
<td>(608)257-4666</td>
<td>Email: <a href="mailto:Irisresponse@wisbar.org">Irisresponse@wisbar.org</a></td>
<td>Not free-First half hour $20</td>
</tr>
<tr>
<td>Madison, WI 53718</td>
<td></td>
<td></td>
<td>Do not answer questions on phone</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Submit questions thru website</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>L/T or small claims answered Wed 5-7 pm</td>
</tr>
<tr>
<td>Madison Legal Action</td>
<td>(800)362-3904</td>
<td></td>
<td>Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties</td>
</tr>
<tr>
<td>31 S. Mills St.</td>
<td>(608)256-3258</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53715</td>
<td>(608)256-3304</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee &amp; Waukesha Legal Action</td>
<td>(888)278-0633</td>
<td></td>
<td>Serves Milwaukee &amp; Waukesha counties</td>
</tr>
<tr>
<td>230 W. Wells St.</td>
<td>(414)278-7722</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee, WI 53203</td>
<td>(800)947-3529 TTY</td>
<td></td>
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</tr>
</tbody>
</table>
Oshkosh Legal Action  
404 N. Main St. Suite 702  
Oshkosh, WI 54901  
(800)236-1128  
(920)233-6521  
Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaeeke, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties

Racine Legal Action  
4900 Spring St. Suite 100  
Racine, WI 53406  
(800)242-5840  
(262)635-8836  
Serves, Racine, Kenosha and Walworth counties.

Green Bay Legal Action  
201 W. Walnut St. Suite 203  
Green Bay, WI 54303  
(800)236-1127  
(920)432-4645  
Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties

Wisconsin Judicare  
300 Third Street, Ste. 210  
PO Box 6100  
Wausau, WI 54402-6100  
(800)472-1638  
(715)842-1681  
www.judicare.org  
For 33 northern most counties. Family law matter calls, and others.

LEGISLATION

Legislative Hotline - Madison  
WI State Legislature  
PO Box 8952  
Madison, WI 53708  
(608)266-9960 or (800)362-9472  
legis.wisconsin.gov  
Information about Legislature, statutes of bills in current session, state legislation and info/phone #’s for legislators.

State Legislative Reference Bureau  
1 E. Main Street, Ste 200  
PO Box 2037  
Madison, WI 53701-2037  
(608)266-0341  
legis.wisconsin.gov  
Questions on pending legislation. State bills and acts (present and past) available online. Contact forms on website

Legislative Reference Bureau  
Milwaukee City Hall  
200 E. Wells, Rm. B-11  
Milwaukee, WI 53202  
(414)286-2297  
Email: lrb.reference@legis.wi.gov  
Questions on municipal & common council issues
LEMON LAW

Motor Vehicle Division ............................................ (608)266-1425
Dept. of Transportation                                      dot.wisconsin.gov
4802 Sheboygan Ave.
Madison, WI 53707

LIBRARY

WI State Law Library .............................................. (608)266-1600
PO Box 7881,                                                     (800)322-9755
Madison WI 53707-7881                                          wsll.state.wi.us
120 Martin Luther King Jr Blvd, 2nd Fl.
Madison WI 53703

LICENSE PLATES

Motor Vehicle Division .............................................. (608)266-1466
Dept. of Transportation                                      www.wisconsinmvd.gov
4802 Sheboygan Ave.
Madison, WI 53707

LICENSING – PROFESSIONAL
(See DEPT. OF SAFETY AND PROFESSIONAL SERVICES)

LIENS
(See also HOME IMPROVEMENT & AUTO REPAIR)

File with county clerk of circuit court. Forms available through any office supply store. For advice consult private attorney.

DATCP ............................................................... (800)422-7128
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911                                          datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov

ATCP 110. Home Improvement Trade Practices

LIME (AGRICULTURAL)

DATCP ............................................................... (608)224-4537
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911                                          datcp.wisconsin.gov
### LIQUOR LICENSES

Local government

- Contact local city clerk.
- See local telephone book for listing.

### LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium

- 135 Enterprise Dr., Ste. ID
- Verona WI 53593-0202

- (888)808-1910
- Wisconsin livestock identification

### LIVING TRUSTS

**DATCP**

- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911

- (800)422-7128
- (608)224-4976
- datcp.wisconsin.gov
- Email: DATCPHotline@Wisconsin.gov

- Fact Sheet: Don't Believe All You Hear About Living Trusts

**State Bar of Wisconsin**

- 5302 Eastpark Blvd
- Madison, WI 53718

- (608)257-3838
- www.wisbar.org

- Publication regarding living trust.

### LIVING WILLS

(See also WILLS, ESTATES, PROBATE, WILLS, ESTATES)

**Dept. of Health Services**

- PO Box 309
- Madison, WI 53701-0309

- (608)266-1251
dhs.wisconsin.gov

- Can send written request for living will form. Include SASE. (self-addressed stamped envelope)

**Division of Public Health**

- PO Box 2659
- Madison, WI 53701-2659

- Living will/power of attorney

### LOANS

(See also ADVANCE FEE LOANS)

**Dept. of Financial Institutions**

- Division of Banking
- 201 W. Washington, Ste. 500
- Madison, WI 53703

- (608)261-7578
- www.wdfi.org

- Licensing of loan originatory solicitors and mortgage brokers.
## LOBBYING REGULATION

**Government Accountability Board**
- Address: 212 E. Washington Ave. 3rd Flr, PO Box 7984, Madison, WI 53707-7984
- Phone: (608)266-8005, (608)224-4976
- Website: datcp.wi.gov
- Email: gab@wi.gov
- Description: The Government Accountability Board enforces lobbying laws, oversees lobbyist registration, and administers the lobbyist reporting requirements.

## LONG DISTANCE SERVICES

**DATCP**
- Address: 2811 Agriculture Dr., PO Box 8911, Madison, WI 53708-8911
- Phone: (800)422-7128, (608)224-4976
- Website: datcp.wisconsin.gov
- Email: DATCPHotline@wisconsin.gov
- Description: Provides information on long distance services available in Wisconsin.

## LOTTERY – STATE OPERATED

(See also CONTESTS, GAMING)

**DOA-Division of Gaming**
- Address: 3319 W Beltline Highway, First Floor, Madison, WI 53713, PO Box 8979, Madison WI 53708-8979
- Phone: (608)266-3952
- Website: doj.wi.gov
- Description: administers the laws related to Indian Gaming.

**Dept. of Revenue**
- Address: Lottery Division, 2135 Rimrock Rd., Madison, WI 53713
- Phone: (608)266-7777, (608)261-4916
- Website: www.wilottery.com
- Description: Provides information on winning numbers, money from TV game shows, and lotteries.

## LP GAS

(See also FUEL AND GASOLINE)

**DATCP – Trade Bureau**
- Address: 2811 Agriculture Dr., PO Box 8911, Madison, WI 53708-8911
- Phone: (608)224-4928
- Website: datcp.wisconsin.gov
- Description: No regulations, suggest price comparison.

## LUMBER (TREATED)

(See also ENVIRONMENT)

**Wisconsin Dept of Health Services**
- Address: Bureau of Environmental Health, PO Box 2659, Madison, WI 53701-2659
- Phone: (608)266-1120
- Website: dhs.wisconsin.gov
- Fax: (608)267-4853
- Description: Provides resources and information on treated lumber and environmental regulations.
MACE
(See DEFENSE SPRAYS)

MAGAZINE SUBSCRIPTIONS

DATCP ........................................................... (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@Wisconsin.gov

MAIL

Postal Inspector ................................. (877)876-2455 Fraud, harassment, chain
PO Box 788 letters, unauthorized
Milwaukee, WI 53201 opening, prohibited mailing,
Local Post Office and mail theft.

MAIL ORDER SALES

DATCP ........................................................... (800)422-7128 “Mail Order” fact sheet
2811 Agriculture Dr. statutes (134.83).
(608)224-4976 Undelivered and unordered
PO Box 8911 merchandise, cash
Madison, WI 53708-8911 transactions.

Dept. of Financial Institutions ............... (800)452-3328 Credit transactions
201 W. Washington, Ste. 500 Collection practices
Madison, WI 53703 www.wdfi.org

MAILING LISTS
(See JUNK MAIL)

MAINTENANCE – RENTAL PROPERTY
(See LANDLORD – TENANT)

MANICURISTS

Dept. of Safety and Professional Services.. (877)617-1565 Must be licensed.
1400 E. Washington Ave. (608)266-1234
PO Box 8935 (608)266-2112
Madison, WI 53708 dspsi.wi.gov
## Manufactured Home Parks

**DATCP**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(800)422-7128</td>
<td>datcp.wisconsin.gov</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">Email</a></td>
<td>Wis. Adm. Code ATCP 125</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4953</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
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</tr>
</tbody>
</table>

**Dept of Safety and Professional Service**

<table>
<thead>
<tr>
<th>Division</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety &amp; Buildings Division</td>
<td>(608)261-8500</td>
<td>datcp.wisconsin.gov</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">Email</a></td>
<td>Plumbing licenses</td>
</tr>
<tr>
<td>201 W. Washington Ave.</td>
<td>(608)266-1234</td>
<td></td>
<td></td>
<td>Wastewater, private sewage</td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td>(608)266-3151</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Dept. of Natural Resources**

<table>
<thead>
<tr>
<th>Division</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bureau of Drinking Water &amp; Groundwater</td>
<td>(608)266-0821</td>
<td>dnr.wi.gov</td>
<td></td>
<td>Information on drinking (public &amp; private) water quality, also licenses well drillers.</td>
</tr>
<tr>
<td>101 S. Webster St.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td></td>
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</table>

## Manufactured Homes/Dwellings

**Dept. Safety and Professional Services**

<table>
<thead>
<tr>
<th>Division</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Additional Information</th>
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</thead>
<tbody>
<tr>
<td>Manufactured Home/Mobile Home Unit</td>
<td>(608)266-1234</td>
<td>datcp.wisconsin.gov</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">Email</a></td>
<td>All questions and complaints including dealer and salesperson licensing and water and sewer service. MHP licenses. Titles over 45’.</td>
</tr>
<tr>
<td>201 W. Washington Ave., 4th Fl.</td>
<td>(608)264-9596</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 1355</td>
<td>(608)264-9597</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53701-1355</td>
<td></td>
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**Dept. of Transportation**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave.</td>
<td>(608)266-1466</td>
<td>datcp.wisconsin.gov</td>
<td><a href="mailto:DATCPHotline@wisconsin.gov">Email</a></td>
<td>Titles – under 45’</td>
</tr>
<tr>
<td>Madison, WI 53705</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Manufacturers

**Wisconsin Manufacturers and Commerce**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Email</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 352</td>
<td>(608)258-3400</td>
<td><a href="http://www.wmc.org">www.wmc.org</a></td>
<td></td>
<td>Publishes a directory of manufacturers in Wisconsin; may be available to see at local library.</td>
</tr>
<tr>
<td>501 E. Washington Ave.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53701-0352</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### MARIJUANA

**Dept. of Justice**
- **Wisconsin Drug Tipline**
  - 17 W. Main St., 5th Fl.
  - Madison, WI 53702
- **Phone:** (800) 622-3784
- **Website:** doj.wi.gov

**Drug tip line to report growing of marijuana, to report possible weapons in school.**

### MARRIAGE COUNSELORS

(See THERAPISTS)

**DATCP**
- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911
- **Phone:** (800) 422-7128
- **Website:** datcp.wisconsin.gov
- **Email:** DATCPHotline@wisconsin.gov

**Business practices**

### MASSAGE THERAPISTS

**Dept. of Safety and Professional Services**
- 1400 E. Washington Ave.
- PO Box 8935
- Madison, WI 53708
- **Phone:** (877) 617-1565
- **Website:** dsps.wi.gov

**Licensing**

### MATTRESS LABELING

**DATCP**
- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911
- **Phone:** (800) 422-7178
- **Website:** datcp.wisconsin.gov
- **Email:** DATCPHotline@wisconsin.gov

**Wis. Stats. § 100.2095**

**International Sleep Products Assn. (ISPA)**
- 501 Wythe St.
- Alexandria, VA 22314-1917
- **Phone:** (703) 683-8371
- **Website:** sleepproducts.org

**Promotes bedding labeling law uniformity and disseminate bedding labeling information.**

### MEAT AND MEAT PROCESSING

**DATCP – Meat Inspection**
- 2811 Agriculture Dr.
- Madison, WI 53708
- **Phone:** (608) 224-4726
- **Website:** datcp.wisconsin.gov

**Meat Safety Inspection**

**US Department of Agriculture (USDA)**
- Meat and Poultry Hotline
  - 1400 Independence Ave
  - Washington DC 20250
- **Phone:** (800) 535-4555
- **Website:** mphotline.aphis.usda.gov
- **Email:** mphotline@aphis.usda.gov

**Safe food handling.**
MEDIATION

Wisconsin Community Services.................. (414)271-5464 Mediation
Greenfield FAX (414)544-9456 Small and large claims, 5300 W. Layton
www.wiscs.org domestic juvenile, l/t, Greenfield, WI 53220 workplace, victim offender& community problems.
Email: mcwc@wiscs.org Consumer merchant.

Milwaukee Milwaukee 3732 W. Wisconsin Ave Ste 200 (414)271-5464 Mediation 53208
www.wiscs.org Small and large claims, 3732 W. Wisconsin Ave Ste 200 FAX (414)544-9456 domestic juvenile, l/t, Milwaukee, WI 53208 workplace, victim offender & community problems.
Email: mcwc@wiscs.org Consumer merchant.

Waukesha Waukesha 414 W. Moreland Boulevard Room 204 (262)544-1647 Mediation 53188
www.wiscs.org Small and large claims, 414 W. Moreland Boulevard Room 204 FAX (262)544-9456 Waukesha, WI 53188 workplace, victim offender & community problems.
Email: mcwc@wiscs.org Consumer merchant.

West Allis West Allis 11301 W. Lincoln Ave. (414)302-8064 Mediation 53188 11301 W. Lincoln Ave.
www.wiscs.org Small and large claims, West Allis, WI 53188 FAX (262)544-9456 workplace, victim offender & community problems.
Email: mcwc@wiscs.org Consumer merchant.

MEDICAID

Baltimore MD 21235

WI Medicaid Recipient Services............... (608)221-5720 Benefit payments and (800)363-3002 information for Medicaid (medical assistance or Title XIX)
WI Member Services................................ (800)362-3002 Eligibility-contact local county office.
Dept. of Justice.................................... (608)266-9222 To report fraud
17 W. Main St., 5th Fl. doj.wi.gov
Madison, WI 53702
### MEDICAL ASSISTANCE

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>WI Medical Assistance Program</td>
<td>(800)362-3002</td>
<td>Coverage questions for SSI recipients.</td>
</tr>
</tbody>
</table>

### MEDICAL BILLING

<table>
<thead>
<tr>
<th>Service</th>
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</tr>
</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128</td>
<td>Complaint mediation</td>
</tr>
<tr>
<td></td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
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<tr>
<td>Madison, WI 53708-8911</td>
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</table>

### MEDICAL EXAMINING BOARD

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(877)617-1565</td>
<td>Licenses for physicians and pharmacists.</td>
</tr>
<tr>
<td></td>
<td>(608)266-1234</td>
<td>Can send SASE for info on doctor.</td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td>Number of complaints and file complaint.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Rules and practice issues, not for complaints</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(877)617-1565</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(608)266-2112</td>
<td>Access to Medical Records</td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td>– contact doctor or State Medical Society.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Health Services</td>
<td>(608)266-0224</td>
<td>Hospital complaints (not billing).</td>
</tr>
<tr>
<td>Division of Quality Assurance</td>
<td>dhs.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>1 W. Wilson St.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53702</td>
<td></td>
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### MEDICAL AND HOSPITAL PROBLEMS

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Numbers</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(800)362-3002</td>
<td>Medical assistance program.</td>
</tr>
<tr>
<td></td>
<td>(608)266-0244</td>
<td></td>
</tr>
<tr>
<td>WI Medical Assistance Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. Dept. of Health and Human Services</td>
<td>(800)638-0742</td>
<td>Free or low-cost hospital care at Hill-Burton facilities</td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(877)617-1565</td>
<td>Complaints against doctors</td>
</tr>
<tr>
<td></td>
<td>(608)266-2112</td>
<td>(not billing).</td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>
### MEDICAL REPORTS

**Medical Society of Wisconsin**
- **Address:** 330 E. Lakeside St., PO Box 1109, Madison, WI 53701
- **Phone:** (866)442-3800
- **Website:** [www.wisconsinmedical.society.org](http://www.wisconsinmedical.society.org)
- **Purpose:** Complaints regarding quality of care; provides caller with names of doctors in your locality, nonprofit, supported by doctors.

### MEDICARE

**Center for Medicare & Medicaid Services**
- **Address:** 7500 Security Blvd., Baltimore, MD 21244
- **Phone:** (800)633-4227
- **Website:** [www.medicare.gov](http://www.medicare.gov)
- **Purpose:** People with questions on Part A and Part B.

**Dept. of Health & Human Services**
- **Address:** HHS Tips Fraud Hotline, PO Box 23489, Washington, D.C. 20026
- **Phone:** (800)447-8477
- **Website:** [www.hhs.gov](http://www.hhs.gov)
- **Purpose:** To report fraud, many types Inspector General.

**Medigap Helpline**
- **Address:** WI Board on Aging and Long Term Care, 1402 Pankratz St. Ste. 111, Madison, WI 53704
- **Phone:** (800)242-1060
- **Fax:** (608)246-7017
- **Website:** [http://longtermcare.state.wi.us](http://longtermcare.state.wi.us)
- **Purpose:** Medicare problems.

### MEDIGAP HELPLINE

**Medigap Helpline**
- **Address:** WI Board on Aging and Long Term Care, 1402 Pankratz St. Ste. 111, Madison, WI 53704
- **Phone:** (800)242-1060
- **Website:** [http://longtermcare.state.wi.us](http://longtermcare.state.wi.us)
- **Purpose:** Medicare supplement. Health insurance for over 65. Special kinds of health insurance, (i.e., cancer policies, long-term care insurance policies). Medical assistance (Medicaid MA, Title XIX) Group insurance (continuation & conversion rights) Health Insurance Risk Sharing Plan.

**Ombudsman**
- **Address:** WI Board on Aging & Long Term Care, 1402 Pankratz St., Ste 111, Madison, WI 53704-4001
- **Phone:** (800)815-0015
- **Fax:** (608)246-7001
- **Website:** [www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)
- **Purpose:** Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
### MENTAL HEALTH

**Client Rights Office**
Dept. of Health Services  
PO Box 7851  
Madison, WI 53707-7851  
(608)266-2717  
dhs.wisconsin.gov

Client advocacy program.  
Inpatient emergency grievance procedure for patients in institutions only.

**National Alliance for the Mentally Ill of Dane County (NAMI)**
2059 Atwood Ave.  
Madison, WI 53704  
(608)249-7188  
(800)950-6264  
www.namidanecounty.org

Dane County

**Client advocacy program.**

**MIDWIVES**  
(See (NURSES))

### MIGRANT LABOR

**Dept. of Workforce Development**
Bureau of Migrant Refugee & Labor Services  
PO Box 7972  
Madison, WI 53707-7972  
(608)266-0002  
dwd.wisconsin.gov

Migrant labor laws, refugee issues.

### MILK HAULING PERMIT

**DATCP**
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608)224-4712  
datcp.wisconsin.gov
MILITARY

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel and their families who are seeking help with consumer problems or financial questions should go directly to their local base’s Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch’s Family Support or Community Service Center headquarters listed.

HQ, Fleet Family Support Program (FFSP)  (866)827-5672  Navy Family Service Center
NPC 660 FSC Branch
5720 Integrity Dr.
Millington, TN 38085-6000
www.cnic.navy.mil

Marine Corp Family Advocacy  (703)784-9546
3280 Russell Road
Quantico, VA 22134

Military One Source  (800)342-9647
Referrals - All branches

Army Family Assistance Program  (800)833-6622
Referrals and support

Distress Calls/Suicide Prevention for Vets  (877)476-7734

Military Community Services websites
Marines:  www.usmc-mccs.org
Army:  www.goacs.org
Navy:  www.cnic.navy.mil
Air Force:  www.afcommunityprograms.com
General military website:  www.military.com

MINIMUM MARKUP

DATCP- Trade Section……………………………..  (608)224-4989  Administers minimum markup law, DA has enforcement power.
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
datcp.wisconsin.gov
Email: DATCPHotline@Wisconsin.gov
# MINING AND MINERALS

<table>
<thead>
<tr>
<th>Resource</th>
<th>Contact Information</th>
<th>Description</th>
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<tbody>
<tr>
<td>U.W. Ext. WI Geological Survey</td>
<td>(608)262-1705 3817 Mineral Point Rd. Madison, WI 53705</td>
<td>Has publications and geologist on staff, for information. They have Wisconsin geological and topical maps.</td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
<td>(608)267-0545 Bureau of Waste Management 101 S. Webster St. Madison, WI 53703</td>
<td>Metallic mining Nonmetallic</td>
</tr>
<tr>
<td>Justice – Environmental Protection</td>
<td>(608)266-1221 17 W. Main St. Madison, WI 53707</td>
<td>Air, water, land protection for state of Wisconsin.</td>
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# MOBILE AIR CONDITIONING

<table>
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<tr>
<th>Resource</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4940 2811 Agriculture Dr. PO Box 8911 Madison, WI 53708-8911</td>
<td>ATCP 136</td>
</tr>
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# MOBILE HOME PARKS

(See MANUFACTURED HOMES/DWELLING)

# MOBILE HOMES

(See MANUFACTURED HOMES/DWELLINGS)

# MODULAR HOMES

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<tr>
<th>Resource</th>
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<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(608)266-1234 (608)266-3151 Safety &amp; Buildings Div. 201 W. Washington Ave. Madison, WI 53703</td>
<td>dsps.wi.gov</td>
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# MOLD

<table>
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<tr>
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<th>Description</th>
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<tbody>
<tr>
<td>Dept of Health Services</td>
<td>(608)266-1120 (608)266-5817 Division of Public Health 1 W. Wilson St., Rm. 150 Madison, WI 53702</td>
<td>In-door personal residence or schools. Lead program (childhood)</td>
</tr>
</tbody>
</table>
MONEY MARKETS

Dept. of Financial Institutions ...................... (608)266-1064
Division of Securities (608)261-9555
PO Box 1768 (800)472-4325
Madison, WI 53701-1768 www.wdfi.org

MONEY ORDERS

Dept. of Financial Institutions ...................... (800)452-3328
PO Box 8041 (608)261-9555
Madison, WI 53708-8041 www.wdfi.org

MORTGAGES

Consumer Financial Protection Bureau (855)411-2372
PO Box 4503 www.consumerfinance.gov
Iowa City, IA 52244 Email: info@consumerfinance.gov
Educate, enforce and study
of Federal consumer
financial protection laws.
Complaints

MORTGAGE COMPANIES

Dept. of Financial Institutions ...................... (800)452-3328
Division of Banking (608)261-7578
201 W. Washington, Ste. 500 www.wdfi.org
Madison, WI 53703

Home Equity Info Center (AARP) ............... (888)687-2277
605 E. St. North Reverse mortgage
Washington, D.C. 20049

MOTEL – SAFETY
(See ENVIRONMENTAL SANITATION)

MOTOR CARRIERS

Call local State Patrol District Office Information and complaints
To report companies that transport people (buses, vans) and may be operating unsafely.

MOTOR HOMES

Division of Motor Vehicles ....................... (608)266-1425
Dept. of Transportation Licenses dealers
dot.wisconsin.gov
4802 Sheboygan Ave.
PO Box 7910
Madison, WI 53707-7910
### MOTOR VEHICLES
*(See AUTOMOBILES)*

**Division of Motor Vehicles**

<table>
<thead>
<tr>
<th>Dept. of Transportation</th>
<th>(608)266-1425</th>
<th>Licenses dealers</th>
</tr>
</thead>
<tbody>
<tr>
<td>4802 Sheboygan Ave.</td>
<td>dot.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7910</td>
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### MOTORCYCLES

**Division of Motor Vehicles**

<table>
<thead>
<tr>
<th>Dept. of Transportation</th>
<th>(608)266-1425</th>
<th>Licenses dealers</th>
</tr>
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<tbody>
<tr>
<td>4802 Sheboygan Ave.</td>
<td>dot.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7910</td>
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</table>

### MOTORIZED WHEELCHAIR LEMON LAW

**Department of Health Services**

<table>
<thead>
<tr>
<th>1 W. Wilson St.</th>
<th>(608)266-1865</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison, WI 53703</td>
<td>TTY: 888-701-1251</td>
</tr>
<tr>
<td></td>
<td>dhs.wisconsin.gov</td>
</tr>
</tbody>
</table>

### MOUND SYSTEMS

**Dept. of Safety and Professional Services**

<table>
<thead>
<tr>
<th>Safety &amp; Buildings</th>
<th>(608)266-1234</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W. Washington Ave.</td>
<td>(608)266-3151</td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td>dsps.wi.gov</td>
</tr>
</tbody>
</table>
MOVING

DATCP ............................................................ (800)422-7128
datcp.wisconsin.gov
Within Wisconsin, unfair or deceptive practices, storage-self-service.
PO Box 8911
2811 Agriculture Dr.
Madison, WI 53708-8911
Email: DATCPHotline@wiscin.gov

(608)224-4933
Public warehouse keepers

American Moving & Storage Assn............. (703)683-7410
Arbitration Program
1611 Duke St.
Alexandria, VA 22314
www.promover.org
Can only help with movers in their conference.

Federal Motor Carrier Safety Administration (800)832-5660
1200 New Jersey Ave. SE
Washington, D.C. 20590
(202)366-6407
www.fmcsa.dot.gov
Out-of-state movers

Department of Transportation............... (608)266-9900
Certified Driver License (CDL) or moving vehicle licensing information
(608)266-1466
Check to see if moving company is licensed
(608)662-2010
Questions regarding Federal regulations for interstate movers

MULTI-LEVEL MARKETING
(See BUSINESS AND BUSINESS OPPORTUNITIES)

MUSIC LICENSING

DATCP ............................................................ (800)422-7128
Fact Sheet: Music Licensing (copyright laws)
2811 Agriculture Dr.
Trade Division has a list of music licenses.
PO Box 8911
Madison, WI 53708-8911
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@wiscin.gov

(800)422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wiscin.gov
MUTUAL FUNDS

Dept. of Financial Institutions ........................ (800) 472-4325
Division of Securities (608) 266-1064
201 W. Washington, Ste. 500, 4th Fl. www.wdfi.org
PO Box 1768 (608) 264-7979 FAX
Madison, WI 53701-1768
NATIONAL ASSOCIATION OF REMODELING

NARI of Madison .............................................
5944 Seminole Centre Ct. Suite 110
Fitchburg, WI 53711
(608)222-0670
www.remodeling
madison.org
kathy@narimadison.org
Trade association of remodeling contractors.

NATIONAL FRAUD INFO CENTER (NFIC)

National Consumers League .........................
1701 K Street, NW, Suite 1200
Washington DC 20006
(202)835-3323
www.fraud.org
Report telemarketing fraud

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

U.S. Dept. of Transportation .........................
Consumer Service
1200 New Jersey Ave SE
Washington, D.C. 20590
(800)424-9393
(888)327-4236
www.nhtsa.dot.gov
nhtsa.webmaster@dot.gov
Auto safety hotline, information on recalls, car seat safety.

NEGATIVE OPTION PLANS
(See also UNORDERED MERCHANDISE)

DATCP ..........................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@wisconsin.gov
Fact sheet

NIGERIAN SCAMS

US Secret Service .........................................
Criminal Investigative Div.
245 Murray Lane SW Bldg T-5
Washington, D.C. 20223
(202)406-9330
www.secretservice.gov
419.fcd@uss.s.treas.gov
Nigerian letters. e-mails.
### 900 NUMBERS

**Public Service Commission**
610 N. Whitney Way, PO Box 7854
Madison, WI 53707-7854  
(800)225-7729, (608)266-2001
Web: psc.wi.gov

**DATCP**
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911  
(800)422-7128, (608)224-4976
Email: DATCP@datcp.wi.gov

### NO CALL

**DATCP**
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911  
(866)9NO-CALL, (866)966-2255, (608)224-4999
Email: WINoCall@wi.gov

**Federal Trade Commission**
Consumer Response Center
600 Pennsylvania Ave., NW
Washington DC  20580  
(888)382-1222, (202)326-2395
Web: www.donotcall.gov

### NOISE

Local ordinances—check with City Clerk or Police Dept.

### NONDELIVERY OF GOODS

**DATCP**
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911  
(800)422-7128, (608)224-4976
Email: DATCP@datcp.wi.gov
NON-PROFIT CORPORATIONS

Dept. of Financial Institutions ....................... (800)452-3328
201 W. Washington, Ste. 500 (608)261-7577
Madison, WI 53703 www.wdfi.org

Dept. of Revenue ........................................ (608)266-2776
2135 Rimrock Rd revenue.wi.gov
Madison WI 53713
PO Box 8949
Madison, WI 53708-8949

Tax exempt status

NOTARY CLERK

Dept. of Financial Institutions ....................... (608)266-8915
201 W. Washington Ave. Suite 300 www.wdfi.org
PO Box 7847
Madison, WI 53707

Wis. Stats. Chapter 137
Issues notary public commissions and UCC’s.

NURSERY SCHOOLS
(See CHILD CARE)

NURSERY STOCK (LANDSCAPE)

DATCP ........................................................ (608)224-4574
2811 Agriculture Dr. (608)224-4500
Madison, WI 53708 datcp.wisconsin.gov

Licensing & inspection

NURSES

Dept. of Safety and Professional Services .. (877)617-1565
1400 E. Washington Ave. (608)266-1234
dspswi.gov
PO Box 8935
Madison, WI 53708-8935

Inquiries, licensing; includes midwives, complaints

Dept. of Health Services ......................... dhs.wisconsin.gov
1 W. Wilson St.
Madison, WI 53702

Nurse Aide Registry Nursing Assistants,
complaints
Certification
NURSING HOMES
(See also ASSISTED LIVING FACILITIES)

Dept. of Health Services ......................... (800)642-6552
Bureau of Quality Assurance
1 West Wilson Street
Madison, WI 53703
Complaints. Regulates public facilities and quality of care.
(608)266-8476
(608)246-7013
dhs.wisconsin.gov

Nursing Home Ombudsman Program ........ (800)242-1060
Board on Aging
1402 Pankratz St.
Ste. 111
Madison, WI 53704
Nursing home complaints
(608)266-8476
longtermcare.wi.gov

NUTRITION
(See also FOOD)

University of Wisconsin ....................... (608)262-2727
Nutritional Sciences
1415 Linden Dr.
Madison, WI 53706
Information on nutrition
www.nutrisci.wisc.edu
### OBEDIENCE SCHOOLS - ANIMALS

<table>
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<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>Advertising &amp; selling practices</th>
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</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>Email: <a href="mailto:DATCPhotline@wisconsin.gov">DATCPhotline@wisconsin.gov</a></td>
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<tr>
<td>Madison, WI 53708-8911</td>
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### OCCUPATIONAL SAFETY

**Occupational Safety & Health Administration**

<table>
<thead>
<tr>
<th>(OSHA)</th>
<th>(608)441-5388</th>
<th><a href="http://www.osha.gov">www.osha.gov</a></th>
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<tbody>
<tr>
<td>4802 E. Broadway</td>
<td></td>
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<tr>
<td>Madison, WI 53716</td>
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**Occupational Safety and Health Administration**

<table>
<thead>
<tr>
<th>(OSHA)</th>
<th>(414)297-3315</th>
<th><a href="http://www.osha.gov">www.osha.gov</a></th>
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<tbody>
<tr>
<td>Henry Reuss Federal Bldg.</td>
<td></td>
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</tr>
<tr>
<td>310 W. Wisconsin Ave., Ste. 1180</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Milwaukee, WI 53203</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Occupational Safety and Health Administration**

| (800)321-6742 | |
| U.S. Dept. of Labor | |
| 200 Constitution Ave., NW | |
| Washington DC 20210 | |

### OCCUPATIONAL THERAPISTS

**Dept. of Safety and Professional Services...**

<table>
<thead>
<tr>
<th>(877)617-1565</th>
<th>Licensing, send SASE for info</th>
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<tbody>
<tr>
<td>(608)266-2811</td>
<td>Rules &amp; practice questions</td>
</tr>
<tr>
<td>(608)266-7482</td>
<td>Number of complaints</td>
</tr>
<tr>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8935</td>
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</table>

### ODOMETER TAMPERING

(See also AUTOMOBILES)

<table>
<thead>
<tr>
<th>Dept. of Transportation</th>
<th>(608)267-0482</th>
<th>Investigate both dealer &amp; private tampering</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer &amp; Agent Section</td>
<td>dot.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 7909, Rm. 201</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7909</td>
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### OFFICE EQUIPMENT AND SUPPLIES

<table>
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<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Information</th>
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</thead>
<tbody>
<tr>
<td>DATCP</td>
<td>2811 Agriculture Dr. PO Box 8911 Madison, WI 53708-8911</td>
<td>(800)422-7128 (608)224-4976 datcp.wisconsin.gov Email: <a href="mailto:DATCPhotline@wisconsin.gov">DATCPhotline@wisconsin.gov</a></td>
<td>Advertising &amp; selling practices</td>
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### OIL
(See PETROLEUM PRODUCTS)

### OPEN MEETINGS

<table>
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<th>Agency</th>
<th>Address</th>
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<tbody>
<tr>
<td>Dept. of Justice</td>
<td>State Programs, Administration &amp; Revenue (SPAR) 17 W. Main St. 5th floor Madison, WI 53703</td>
<td>(608)266-3952 doj.wi.gov</td>
<td></td>
</tr>
<tr>
<td>DATCP</td>
<td>2811 Agriculture Dr. PO Box 8911 Madison, WI 53708-8911</td>
<td>(608)224-4786</td>
<td>DATCP Notices</td>
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### OPEN RECORDS

<table>
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<th>Agency</th>
<th>Address</th>
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<th>Information</th>
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<tbody>
<tr>
<td>Dept. of Justice</td>
<td>State Programs, Administration &amp; Revenue (SPAR) 17 W. Main St., 5th Fl. Madison, WI 53702</td>
<td>(608)266-3952 doj.wi.gov</td>
<td>Open records and open meetings</td>
</tr>
<tr>
<td>DATCP</td>
<td>2811 Agriculture Dr. PO Box 8911 Madison, WI 53708-8911</td>
<td>(608)224-4795</td>
<td>Request for DATCP records</td>
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### OPHTHALMOLOGISTS

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<th>Agency</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
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<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>1400 E. Washington Ave. PO Box 8935 Madison, WI 53708-8935</td>
<td>(877)617-1565 (608)266-2112 dsps.wi.gov</td>
<td>Complaints, licensing Rules &amp; practice issues</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>
### OPINIONS (ATTORNEY GENERAL)

- **Dept. of Justice**
  - Division of Legal Services
  - 17 W. Main St., 6th Fl.
  - PO Box 7857
  - Madison, WI 53707-7857
  - (608)267-2217
  - doj.wi.gov

### OPTICIANS

- **DATCP**
  - 2811 Agriculture Dr.
  - PO Box 8911
  - Madison, WI 53708-8911
  - (800)422-7128
  - (608)224-4976
  - datcp.wisconsin.gov
  - Email: DATCPhotline@wisconsin.gov

### OPTOMETRY

- **Dept. of Safety and Professional Services**
  - 1400 E. Washington Ave.
  - PO Box 8935
  - Madison, WI 53708-8935
  - (877)617-1565
  - (608)266-1234
  - (608)266-2112
  - dsps.wi.gov

### ORGAN TRANSPLANTS

- **Dept. of Surgery**
  - U.W. Hospital
  - 600 Highland Avenue
  - Madison, Wisconsin 53792
  - (608)263-1341
  - (800)472-0111
  - Organ procurement
  - Access Center
  - (For physicians only)

### ORGANIZED CRIME

- **Dept. of Justice**
  - Division of Criminal Investigation
  - 17 W. Main St., 5th Fl.
  - Madison, WI 53702
  - (608)266-1671
  - doj.wi.gov

### OSHA REGULATIONS

(See OCCUPATIONAL SAFETY)
## Osteopaths

**Dept. of Safety and Professional Services.**
1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708-8935

- (877) 617-1565
- (608) 266-1234
- (608) 266-2112
dspswi.gov

**Number of complaints**

**Licensing**

### Overseas Complaints/Purchases

**US Dept. of State**
Office of Overseas Citizen Services
Ste. 4811
2201 C St. NW
Washington, D.C. 20520-4800

- (888) 407-4747
- (317) 472-2328
- (202) 647-5225
www.travel.state.gov

Purchases made in another country, can refer to embassy of that country.

(For outside of U.S.)
PARDONS

Governor’s Office ........................................... (608)266-1212 wi.gov As of end of 2012, suspended indefinitely
115 E. State Capital
PO Box 7863
Madison, WI 53702

PARKS AND RECREATION AREAS

Dept. of Tourism ............................................ (608)266-2161 (800)372-2737 (800)432-8747 (800)432-TRIP
web:  datcp.wisconsin.gov
201 W. Washington Ave., 2nd Fl.
Madison, WI 53703
Wisconsin state parks & recreation
Travel information center
Ordering brochures

Dept. of Natural Resources ......................... (888)936-7463 dnr.wi.gov State park information.
101 S. Webster St.
Madison, WI 53703
Complaint hotline.

PASSPORT INFORMATION

U.S. Government – Postal Service.......... (877)487-2778 (608)246-1360 This is a recorded message giving information about how to acquire a passport.
3902 Milwaukee Street #112
Madison, WI 53704

PATENTS
(See also INVENTIONS/INVENTORS)

DATCP ..................................................... (800)422-7128 (608)224-4976 datcp.wisconsin.gov Email: DATCPhotline@wic.gov Fact sheet: Invention Marketing
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911

Government Printing Office
PO Box 371954
Pittsburgh, PA 15250-7954

U.S. Dept. of Commerce ...................... (800)786-9199 www.uspto.gov Automated information line.
Patent & Trademark Office
PO Box 1450
Alexandria, VA 22313-1450
Can obtain basic facts about patents.
PAWN SHOPS

DATCP ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPhotline@wisconsin.gov
Call city clerks office for forms & information on city ordinances. DATCP provides Property Transaction Record forms to city clerks and on website.

PEDDLERS
(See DOOR-TO-DOOR SALES, ALSO CONTACT MUNICIPAL AUTHORITIES)

PENSION PLANS - ERISA

U.S. Dept. of Labor .........................
Employee Benefit Security Administration
Frances Peskins Bldg.
200 Constitution Ave., N.W.
Washington, D.C. 20210
(202)219-8776
(866)444-EBSA
(866)463-3278
(877)889-5627 TTY
For information regarding the Employee Retirement Income Security Act (ERISA)
www.dol.gov/ebsa/

Pension Benefit Guaranty Corp. ............
1200 K St NW
Washington, D.C. 20005
(202)326-4000
(800)400-7242
www.pbgc.gov
Administers the ERISA if company goes out-of-business, or if pension plan is terminated.

PEPPER SPRAY
(See DEFENSE SPRAYS)

PERMITS

Wisconsin Small Business Development Center ..........................................
Business AnswerLine
975 University Ave.
Madison, WI 53706
(800)940-7232
(608)263-7680
www.wisconsinsbdc.org
Information on state required permits, state tax laws and starting a business in Wisconsin. Should also contact local government as local permits may be required.

Dept. of Safety and Professional Services ....
1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708-8935
(608)266-1234
(877)617-1565
dspswi.gov
Information on permits for building and professionals.
### PEST CONTROL OPERATORS

**DATCP- Ag Resource Management Division**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608)224-4548  
(608)224-4560  
datcp.wisconsin.gov  
Email: DATCPpestinfo@wisconsin.gov

**Wisconsin Emergency Management**  
2400 Wright St  
PO Box 7865  
Madison, WI 53707-7865  
(800)943-0003  
(608)242-3232  
Email: wempio@wisconsin.gov  
www.emergencymanagement.wi.gov

### PESTICIDES

**DATCP- Ag Resource Management Div.**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800)943-0003  
(608)224-4500 or 4539  
(608)224-4616 or 5292  
(608)224-5296  
datcp.wisconsin.gov

**Wisconsin Emergency Management**  
2400 Wright St  
PO Box 7865  
Madison, WI 53707-7865  
(800)943-0003  
(608)242-3232  
www.emergencymanagement.wi.gov

### PET FOOD

(See ANIMAL FEED)

### PET OWNERSHIP

**DATCP – Animal Health**  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608)224-4872  
datcp.wisconsin.gov

**Local Sheriff, Humane Officer or Police**

Humane issues, animals starving, mistreated.  
See listing in Appendix for local humane officer.
### PET STORES

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>Advertising &amp; selling practices</th>
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<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
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<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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<table>
<thead>
<tr>
<th>DATCP-Animal Health</th>
<th>(608)224-4889</th>
<th>Selling 25 or more dogs per year.</th>
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<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>datcp.wisconsin.gov</td>
<td>Online complaint form</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>Email: <a href="mailto:gena.goldade@wi.gov">gena.goldade@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
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### PETROLEUM PRODUCTS

(See also FUEL AND GASOLINE)

<table>
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<tr>
<th>Dept. of Safety and Professional Services..</th>
<th>(608)266-0956</th>
<th>Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office. Must be reported within 24 hrs.</th>
</tr>
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<tbody>
<tr>
<td>Tank Program</td>
<td>(877)617-1565</td>
<td></td>
</tr>
<tr>
<td>2811 Agriculture Drive</td>
<td>Fax: (608)224-4656</td>
<td></td>
</tr>
<tr>
<td>PO Box 7837</td>
<td>dsps.wi.gov</td>
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<tr>
<td>Madison WI 53707-7837</td>
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<tr>
<th>Wisconsin Emergency Management..........</th>
<th>(800)943-0003</th>
<th>Emergency-hazardous materials</th>
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<tr>
<td>2400 Wright St</td>
<td>(608)242-3232</td>
<td></td>
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<tr>
<td>PO Box 7865</td>
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<td>Madison, WI 53707-7865</td>
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<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>LP gas company selling practices, measurement problems</th>
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<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td></td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
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### PHARMACY

<table>
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<tr>
<th>Dept. of Safety and Professional Services..</th>
<th>(877)617-1565</th>
<th>Licensing; including pharmacies, distributors and manufacturers</th>
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</thead>
<tbody>
<tr>
<td>Wis. Pharmacy Examining Board</td>
<td>(608)266-1234</td>
<td></td>
</tr>
<tr>
<td>1400 E. Washington Ave.</td>
<td>(608)266-2811</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
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</table>

| | (608)261-7931 | Pharmacists licensed |
| | (608)266-7482 | |
| | dsps.wi.gov | Rules & practice questions for applicants. |

| | | Number of complaints, make complaints. |
## PHONEBUSTERS

**The Canadian Anti-fraud Call Center**
PO Box 686  
North Bay, Ontario PO1B 8J8  
(888) 495-8501  
www.phonebusters.com  
Email: info@antifraudcentre.ca  

Educes public about fraudulent telemarketing's

## PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

**DATCP**
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(800) 422-7128  
(608) 224-4976  
datcp.wisconsin.gov  
Email: DATCPhotline@wisconsin.gov

Advertising and selling practices

## PHYSICAL THERAPISTS

**Dept. of Safety and Professional Services**
1400 E. Washington Ave.  
PO Box 8935  
Madison, WI 53708  
(877) 617-1565  
(608) 266-1234  
(608) 266-2112  
dspw.wi.gov

Licensing  
Number of complaints, complaints.  
Rules & practice questions for applicants

## PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANTS

**Dept. of Safety and Professional Services**
1400 E. Washington Ave.  
Madison, WI 53703  
(877) 617-1565  
(608) 266-1234  
(608) 266-2112  
dspw.wi.gov

Licensed  
Number of complaints  
Rules & practice questions for applicants

## PLANTS

**DATCP**
Agricultural Resource Management Division  
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911  
(608) 224-4573

Regulatory issues, licensing, nurseries, seed labelers, ginseng, other crops

## PLAT REVIEW

**Dept. of Administration**
101 E. Wilson St., 6th Fl.  
Madison, WI 53701  
(608) 266-3200  
doa.wi.gov
PLUMBING

Dept. of Safety and Professional Services...
Bureau of Plumbing
PO Box 8935
201 W. Washington Ave.
Madison, WI 53708-8935
(608)266-1234
(608)261-8500
(608)266-3151
dsp.wi.gov
Code compliance & licensing only.
If workmanship complaint, should contact local building inspector

DATCP ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPhotline@wisconsin.gov
Credentialed
Unfair trade practices

PODIATRIST

Dept. of Safety and Professional Services...
1400 E. Washington Ave.
Madison, WI 53703
(877)617-1565
(608)266-1234
(608)266-2112
dsp.wi.gov
Licensed
Number of complaints
Rules & practice questions for applicants

POISON – CALL 911

Call 9-1-1
www.aapcc.org

Statewide Poison Center .........................
999 92nd St. C660
PO Box 1997
Milwaukee, WI 53201
(800)222-1222
(national number)
www.wisconsinpoison.org
Goes to caller’s state
General poison information and emergencies.

DATCP ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATCPhotline@wisconsin.gov
Packaging & Labeling

POLICE/SHERIFF DEPARTMENT

Dept. of Justice.................................
Division of Criminal Investigation
17 W. Main St., 5th Fl.
Madison, WI 53702
(608)266-1671
doj.wi.gov
Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.
### POLLUTION
(See also WASTE CONTROL)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
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<tbody>
<tr>
<td>Dept. of Natural Resources</td>
<td>(608)266-7718</td>
<td>dnr.wi.gov/air</td>
<td>Air pollution complaints. Regional offices handle complaints.</td>
</tr>
<tr>
<td>Bureau of Air Management</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>101 S. Webster St.</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Madison, WI 53703</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>(608)266-2111</td>
<td>dnr.wi.gov</td>
<td>Hazardous material/waste spills, information</td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bureau of Waste Management</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>101 S. Webster St.</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Madison, WI 53703</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(608)267-7694</td>
<td>dnr.wi.gov</td>
<td>Water, streams, rivers, not drinking water.</td>
</tr>
<tr>
<td>Dept. of Natural Resources</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bureau of Watershed Management</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>101 South Webster St</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO BOX 7921</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison WI 53707</td>
<td></td>
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</tr>
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</table>

### PORNOGRAPHY

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Postal Service</td>
<td></td>
<td></td>
<td>To avoid receiving sexually oriented mail, fill out Form 1500, which is available at individual’s local post office.</td>
</tr>
<tr>
<td>Local City Clerk</td>
<td></td>
<td></td>
<td>City ordinance, check local telephone directory for address and telephone number.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone</th>
<th>Website</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>Dept. of Justice</td>
<td>(608)266-1221</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Div. of Criminal Investigation</td>
<td>(608)266-1671</td>
<td>doj.wi.gov</td>
<td></td>
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</tbody>
</table>
**POSTAL INSPECTORS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number 1</th>
<th>Phone Number 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Postal Inspection Service..........................</td>
<td>(877)876-2455</td>
<td>postalinspectors.uspis.gov</td>
<td>To find out if address is a mail drop or a commercial mail receiving agency.</td>
</tr>
<tr>
<td>Criminal Investigations Service Center Attn: Mail Fraud 433 W. Harrison St. Room 50190 Chicago, IL 60669-2201</td>
<td>(888)209-8726</td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. Postal Inspection Service .................</td>
<td>(877)876-2455</td>
<td></td>
<td>Chain letter complaints and other enforcement issues.</td>
</tr>
<tr>
<td>PO Box 788 Milwaukee, WI 53201-0788</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Postal Crime Hotline ..................................</td>
<td>(800)654-8896</td>
<td></td>
<td>Fraud, waste, misconduct</td>
</tr>
<tr>
<td>Postal Zip Information ................................</td>
<td>(800)275-8777 (#1)(#2) <a href="http://www.usps.com">www.usps.com</a></td>
<td></td>
<td>General information</td>
</tr>
</tbody>
</table>

**POULTRY**

*See (FOOD)*

**POWER OF ATTORNEY**

*See also LAWYER REFERRAL SERVICE*

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number 1</th>
<th>Phone Number 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Public Health........................</td>
<td>(608)266-1251</td>
<td>dhs.wisconsin.gov</td>
<td>Will send POW form (POA for health care form or statutory POA form) upon written request. Send SASE with request.</td>
</tr>
<tr>
<td>Living Will/Power of Attorney Division PO Box 2659 Madison, WI 53701-2659</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**POWER SAWS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number 1</th>
<th>Phone Number 2</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATCP ................................................</td>
<td>(800)422-7128</td>
<td>datcp.wisconsin.gov</td>
<td>Safety</td>
</tr>
<tr>
<td>2811 Agriculture Dr. PO Box 8911 Madison, WI 53708-8911</td>
<td>(608)224-4976</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:DATCPhotline@wiscosin.gov">DATCPhotline@wiscosin.gov</a></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**PRENEED SELLERS**

*See CEMETERIES*
PREPAID MAINTENANCE LIEN

Dept. of Financial Institutions ...................... (800)452-3328 Escrow/bond requirements, Dept. of Financial Institutions
201 W. Washington, Ste. 500 www.wdfi.org Wis. Stats. § 779.87(3)
Madison, WI 53703

PRE-RECORDED MESSAGES
(See also TELEPHONE)

DATCP ............................................................ (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@
www.wdfi.org wisconsin.gov

PRESCRIPTIONS

Dept. of Safety and Professional Services.. (877)617-1565
1400 E. Washington Ave. (608)266-1234
Madison, WI 53708 (608)266-2112
dsps.wi.gov

PRICE COMPARISON ADVERTISING

DATCP – Trade Division ......................... (800)422-7128
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911 Email: DATCPHotline@
www.wdfi.org wisconsin.gov

For specific information regarding DATCP 124, Price Comparison Advertising, fact sheet available. Merchandise has to be offered for sale or sold at the higher price before it can be advertised at the discounted price.

PRICE DISCREPANCIES

DATCP ............................................................ (608)224-4940
2811 Agriculture Dr. Wis. Stats.ch. 98, §§ 98.08 &
PO Box 8911 & 98.26
Madison, WI 53708-8911 Weights & Measures
### PRICE FIXING

**Dept. of Justice**
- 17 W. Main St., 5th Fl.
- PO Box 7857
- Madison, WI 53707-7857
- Phone: (608)266-1447
- Website: doj.wi.gov
- Issue: Antitrust

### PRICE MARKUP

**PRICE SCANNING**

**DATCP**
- Weights and Measures Unit
- 2811 Agriculture Dr.
- Madison, WI 53708
- Phone: (800)422-7128
- Website: datcp.wisconsin.gov
- Email: DATCPHotline@wisconsin.gov
- No law addresses shelf marking versus individual item marking

### PRISONER APPEALS

**WI Dept. of Corrections**
- 3099 E. Washington Ave
- PO Box 7925
- Madison WI 53707-7925
- Phone: (608)240-5000
- Website: www.wi-doc.com

### PRIVACY

**Privacy Rights Clearinghouse**
- 3100 5th Ave.
- Ste. B
- San Diego, CA 92103
- Phone: (619)298-3396
- Website: www.privacyrights.org

### PRIVATE DETECTIVES AND AGENCIES

**Dept. of Safety and Professional Services**
- 1400 E. Washington Ave
- PO Box 8935
- Madison, WI 53708-8935
- Phone: (877)617-1565, (608)266-1234, (608)266-2112
- Website: dsps.wi.gov
- Licensing
- Number of complaints
PRIVATE FOUNDATIONS

Dept. of Justice................................................. (608)266-3952 doj.wi.gov Original tax form 990 filed with Revenue. Copies are filed in Dept. of Justice.
17 W. Main St., 5th Fl.
PO Box 7857
Madison, WI 53707-7857

PRIZE OFFERS

DATCP ............................................................ (800)422-7128 (608)224-4976 datcp.wisconsin.gov Email: DATCPhotline@wisconsin.gov
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
Fact Sheet for Businesses:
Fact Sheet: Prize Offers
Fraud Against Business

PROBATE, WILLS, ESTATES
(See also LIVING WILLS, WILLS, ESTATES)

Wisconsin State Bar Association ............... (608)257-3838 www.legalexplorer.com Pamphlet on “Wills” and “Probate” available
5302 Eastpark Blvd
Madison, WI 53718

Dept. of Health Services ......................... (608)266-1865 dhs.wisconsin.gov Can obtain living will forms and power of attorney health care forms by sending in self-addressed stamped envelope. Identify which forms are needed.
1 W. Wilson St.
Madison, WI 53703
PRODUCT SAFETY

DATCP ............................................................ (800)422-7128 Refer complaints & inquiries
Damage to property & belongings.

Bureau of Product Safety (608)224-4988 Advertising and packaging
2811 Agriculture Drive datcp.wisconsin.gov
Madison, WI 53702 Email: DATCPhotline@wisc. 

Wisconsin Department of on.gov
Agriculture, Trade and
Consumer Protection (DATCP)
ResouRce and RefeRRal InfoRmatIon
(800) 422-7128
Web:  datcp.wi.gov
Email:  DATCPHotline@wisconsin.gov

U.S. Consumer Product Safety Commission (800)638-2772 Household products &
4330 East West Hwy. toys that are hazardous
Bethesda, MD 20814 substances because of
flammability, sharp edges or
electrical shocks.
-Labeling and capping of
medications.
-Fact sheets, posters, slides
& films available. Some in
Spanish.
-Injury reporting.
-Resale information.

US PIRG .......................................................... (202)546-9707 Help prevent accidental
218D St. SE household products &
Washington, D.C. 20003 toys that are hazardous

1301 Pennsylvania Ave NW Suite 1000 www.usa.safekids.org
Washington, DC 2004-1702

Other online resources:
www.ToySafety.net Toy safety

US Public Interest Group ................................... (617)747-4370 Toy safety information
44 Winter St., 4th Fl.
Boston, MD 02108

U.S. Consumer Product Safety Commission (262)650-1216 Local Office
3215 Golf Rd.
Delafield, WI 53018

Motor Vehicle Division ................................. (608)266-1425 Auto
Dept. of Transportation dot.state.wi.us
4802 Sheboygan Ave.
Madison, WI 53707

Other online resources: www.ToySafety.net Toy safety
www.recalls.gov Resource for federal recalls
**U.S. Dept. of Transportation** ..........................  (800)424-9153  Auto recalls & safety
Auto Safety Hotline  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
West Building  
Washington DC 20590

**Food & Drug Administration - Madison**.......  (608)264-5332  
700 Regent St., Ste. 202  
Madison, WI 53715

**Food & Drug Administration - Milwaukee** ... (414)771-7167  
2675 N. Mayfair Rd., Ste. 200  
Milwaukee, WI 53226-1305

**Food & Drug Administration - Green Bay** .... (920)433-3924  
211 N Broadway  
Green Bay, WI 54303

**Food & Drug Administration - National**.....  (888)463-6332  
10903 New Hampshire Ave.  
Silver Spring, MD 20903

**PROFIT-SHARING PLANS**  
(See PENSION PLANS)

**PROPANE GAS**  
(See also FUEL AND GASOLINE)

**DATCP – Trade Bureau** ..............................  (608)224-4928  Pricing, no regulations,  
suggest price comparison
2811 Agriculture Dr.  
PO Box 8911  
Madison, WI 53708-8911

**PROPERTY ASSESSMENTS**

Local city clerk  
Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal.
## PROPERTY TAX RELIEF

**Dept. of Revenue** ........................................... (608)264-6892 Lottery credit - Wisconsin revenue.wi.gov
2135 Rimrock Rd
Madison WI 53713
PO Box 8949
Madison, WI 53708-8949

## PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

**Dept. of Safety and Professional Services** .. (877)617-1565 Brochure available explains who licensed psychologists are, how they might be of assistance and where to report complaints.
1400 E. Washington Ave.
(608)266-1234 Licensing of psychiatrists; number of complaints.
PO Box 8935 (608)266-2112 Rules and practice questions, applicants only.
Madison, WI 53708-8935
(608)266-7482
(608)261-2390

d dps.wi.gov

## PUBLIC ACCOUNTANTS

**Dept. of Safety and Professional Services** .. (877)617-1565 Certified, file a complaint.
1400 E. Washington Ave.
(608)266-1234
PO Box 8935 (608)266-2112
d dps.wi.gov
Madison, WI 53708-8935
(608)266-7482
(608)261-2390

d dps.wi.gov

**DATCP** ............................................................ (800)422-7128 Uncertified
datcp.wisconsin.gov
2811 Agriculture Dr.
(608)224-4976 Email: DATCPhotline@ Madison, WI 53708-8911
WI only
PO Box 8911
datcp.wisconsin.gov
Madison, WI 53708-8911
Email: DATCPhotline@w isconsin.gov

## PUBLIC DEFENDER – ADMINISTRATION DIVISION

315 N. Henry, 2nd Fl. (608)266-0087 Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.
Madison, WI 53703 www.wisspd.org

## PUBLIC INSTRUCTION

**Dept. of Public Instruction - Public Ed.** ....... (800)441-4563 (WI only)
125 S Webster St (608)266-3390
PO Box 7841 dpi.state.wi.us
Madison, WI 53707-7841
**PUBLIC RECORDS (ACCESS TO)**

<table>
<thead>
<tr>
<th>Dept. of Justice</th>
<th>(608)266-3952</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Operations and Adm. Law</td>
<td>doj.wi.gov</td>
</tr>
<tr>
<td>State Programs, Administration &amp; Revenue</td>
<td></td>
</tr>
<tr>
<td>17 W. Main St., 5th Fl.</td>
<td></td>
</tr>
<tr>
<td>PO Box 7857</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7857</td>
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</table>

**PUBLIC SERVICE COMMISSION**
(See also UTILITIES)

<table>
<thead>
<tr>
<th>610 N. Whitney Way</th>
<th>(800)225-7729</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 7854</td>
<td>(608)266-2001</td>
</tr>
<tr>
<td>Madison, WI 53707</td>
<td>psc.wi.gov</td>
</tr>
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</table>

Utility complaint mediation and information.

**PUBLIC WAREHOUSEKEEPERS**

<table>
<thead>
<tr>
<th>DATCP – Trade Bureau</th>
<th>(608)224-4933</th>
</tr>
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<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
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**PUBLISHING**

<table>
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<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
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<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

Fact Sheet - Vanity Publishing

**PURCHASE MADE OVERSEAS**
(See OVERSEAS COMPLAINTS)

**PYRAMID SCHEMES**
(See BUSINESS AND BUSINESS OPPORTUNITIES, CHAIN DISTRIBUTORSHIPS)
QUACKERY
(See HEALTH QUACKERY)

RACING BOARD

Dept. of Administration .......................... (608)270-2535
Division of Gaming (608)270-2555
doa.wi.gov
3319 W Beltline Highway, First Floor
Madison, WI 53713
PO Box 8979
Madison WI 53708-8979

RADIATION ISSUES

Dept. of Health Services ......................... (608)266-1865
dhs.wisconsin.gov
1 W. Wilson St.
Madison, WI 53702

RADON

Department of Health Services .................. (888)569-7236
Statewide radon
1 West Wilson Street
Madison, WI 53703
dhs.wisconsin.gov
information.

RAFFLES
(See also CONTESTS)

Dept. of Administration ......................... (608)270-2552
doa.wi.gov
Division of Gaming
3319 W. Beltline Hwy., 1st Fl.
Madison, WI 53708-8941
## RAILROADS

**Office of Commissioner of Railroads**

- **Railroad Safety**
  - 610 N. Whitney Way, Room 110
  - P.O. Box 7854
  - Madison WI 53707-7854

- **Dept. of Transportation**
  - Bureau of Railroads and Harbors
  - 4802 Sheboygan Ave.
  - P.O. Box 7910
  - Madison, WI 53707-7910

**Contact Information**

- **Office of Commissioner of Railroads**
  - (608)266-0276
  - ocr.wi.gov
  - General railroad regulations, crossing conditions, etc.

- **Dept. of Transportation**
  - (608)267-9284
  - dot.wisconsin.gov
  - Wis. Stats. §§ 85.08 & 85.09

## REAL ESTATE

**Dept. of Safety and Professional Services**

- 1400 E. Washington Ave.
- Madison, WI 53703

- **Wisconsin Realtor's Association**
  - 4801 Forest Run Rd. Ste. 201
  - Madison, WI 53704-7337

**Contact Information**

- **Dept. of Safety and Professional Services**
  - (877)617-1565
  - (808)266-1234
  - dsps.wi.gov
  - Licensing of salespersons/brokers.
  - Practice questions of realtors. Real estate disclosure law, whether sold by realtors or owners.
  - Number of complaints against a realtor.

- **Wisconsin Realtor's Association**
  - (608)241-2047
  - (800)279-1972
  - Email: wra@wra.org
  - Will provide standard landlord/tenant lease form.

## REBATES

**DATCP**

- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911

**Contact Information**

- **DATCP**
  - (800)422-7128
  - datcp.wisconsin.gov
  - Email: DATCPHotline@wisconsin.gov
  - Fact Sheet
## RECALLS
(See also PRODUCT SAFETY, AUTO SAFETY)

| National Highway Traffic Safety Administration | (888)327-4236 | Auto recalls. |
| 1200 New Jersey Avenue SE | (800)424-9153 TTY |
| West Building | |
| Washington DC 20590 | |

| 4330 E West Hwy | (301)504-7923 |
| Bethesda MD 20814 | www.cspc.gov |
| | www.recalls.gov |

## RECREATION

| Dept. of Natural Resources | (888)936-7463 | Information - general, fishing, hunting, camping |
| 101 S. Webster St. | (608)266-2621 |
| PO Box 7921 | dnr.wi.gov |
| Madison, WI 53707-7921 | |

| Dept. of Tourism | (800)432-8747 | Vacation & recreation availability information |
| 201 W. Washington Ave. | www.travelwisconsin.com |
| PO Box 8690 | |
| Madison, WI 53708-8690 | |

## RECREATIONAL VEHICLES

| Motor Vehicle Division | (608)266-1425 | Licensed dealers |
| Dept. of Transportation | dot.state.wi.us |
| 4802 Sheboygan Ave. | |
| Madison, WI 53707 | |
RECYCLING

Wisconsin Recycling Market Development
121 South Pinckney, Suite 110
Madison, WI 53703
(608)265-8589
Dept. of Natural Resources
Waste and Materials Management Program
101 S. Webster St.
PO Box 7921
Madison, WI 53707-7921
(888)936-7463
(608)267-7550
dnr.wi.gov/topic/recycling

REFINANCING COMPANIES
(See MORTGAGE COMPANIES)

REFERRAL SELLING

DATCP
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATPhotline@wisconsin.gov

REFRIGERANT
(See MOBIL AIR CONDITIONING)

REFUND POLICIES

DATCP
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov
Email: DATPhotline@wisconsin.gov

REMODELING
(See HOME IMPROVEMENT)

RENT ABATEMENT
(See also BUILDING CODES/INSPECTORS and LANDLORD/TENANT)

Madison Building Inspection
(608)266-4551
Milwaukee Building Inspection
(414)286-2268
Green Bay Building Inspection
(920)448-3300
Email: inspmail@ci.green-bay.wi.us
RENT-TO-OWN

Dept. of Financial Institutions ....................... (800)452-3328
201 W. Washington, Ste. 500 (608)264-7969
Madison, WI 53703 (608)261-9555
www.wdfi.org

RENTING
(See also LANDLORD-TENANT)

Commercial Contact an attorney

Residential See LANDLORD/TENANT

REPOSSESSION OF FINANCED GOODS
(See also FINANCIAL INSTITUTIONS)

Dept. of Financial Institutions ....................... (608)261-9555
201 W. Washington, Ste. 500 (800)452-3328
Madison, WI 53703 (608)264-7969
www.wdfi.org

RESPIRATORY CARE PRACTITIONERS

Dept. of Safety and Professional Services.. (877)617-1565 Licensed
1400 E. Washington Ave. (608)266-1234 Rules & practice questions
Madison, WI 53708 (608)266-2112
dspws.wi.gov

RESTAURANT
(See also BEVERAGE LICENSING)

Dept. of Health Services ......................... (608)266-2835 Sanitation
Food Safety & Recreational Licensing dhswisconsin.gov
1 W. Wilson St., Rm. 150
Madison, WI 53703

RESTROOMS
(See SANITARY FACILITIES)

RETIREMENT PLANS
(See PENSION PLANS)
## RETIREMENT HOMES
*(See also ELDERLY)*

<table>
<thead>
<tr>
<th>Board on Aging &amp; Long Term Care</th>
<th>(800)815-0015</th>
<th>Ombudsman Help Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>1402 Pankratz St. Ste. 111</td>
<td>(800)242-1060</td>
<td>MEDIGAP Help Line</td>
</tr>
<tr>
<td>Madison, WI 53704</td>
<td>dhs.wisconsin.gov/aging/longtermcare.state.wi.us</td>
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</table>

## RETURN POLICIES
*(See also PRODUCT QUALITY, PRODUCT SAFETY)*

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
<th>Fact Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
<td>Return/Refund Policies</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPHotline@wisconsin.gov">DATCPHotline@wisconsin.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## REVENUE, WISCONSIN DEPT. OF
*(See also TAX)*

<table>
<thead>
<tr>
<th>Dept. of Revenue</th>
<th>(608)266-2772</th>
<th>Individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608)266-2776</td>
<td>Businesses</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>revenue.wi.gov</td>
<td></td>
</tr>
<tr>
<td>PO Box 8949</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8949</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## REVERSE MORTGAGES
*(See MORTGAGES)*

## ROAD CONDITIONS
*(See TOURISM)*

## RUNAWAY HOTLINE

<table>
<thead>
<tr>
<th>National Runaway Switchboards</th>
<th>(800)RUNAWAY</th>
<th>Assistance if youth is in crisis.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><a href="http://www.1800runaway.org">www.1800runaway.org</a></td>
<td></td>
</tr>
</tbody>
</table>

## RUSTPROOFING
*(See AUTOMOBILES)*
<table>
<thead>
<tr>
<th>Resource and Referral Information</th>
</tr>
</thead>
</table>

### SAFETY AND PROFESSIONAL SERVICES, WIS DEPT OF

<table>
<thead>
<tr>
<th>Dept of Safety and Professional Services</th>
<th>(877)617-1565</th>
<th>Licensing</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 E. Washington Ave.</td>
<td>(608)266-1234</td>
<td>Rules and practice</td>
</tr>
<tr>
<td>Madison, WI 53708</td>
<td>(608)266-2112</td>
<td>questions</td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td>Building Inspectors</td>
</tr>
</tbody>
</table>

### SALES TAX
(See TAX)

### SALVAGE DEALERS

<table>
<thead>
<tr>
<th>Motor Vehicle Division</th>
<th>(608)266-1425</th>
<th>License required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Transportation</td>
<td>dot.wisconsin.gov</td>
<td></td>
</tr>
<tr>
<td>4802 Sheboygan Ave.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7910</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7910</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### SANITARY FACILITIES

<table>
<thead>
<tr>
<th>Dept. of Safety and Professional Services</th>
<th>(608)266-1234</th>
<th>Comm. 54.12 sanitary facilities requires retail operations to have sanitary facilities available to patrons.</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 W. Washington Ave.</td>
<td>(877)617-1565</td>
<td></td>
</tr>
<tr>
<td>PO Box 8935</td>
<td>(608)266-1018</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53708-8935</td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
</tbody>
</table>

### SAVINGS AND LOAN COMMISSION
(See also Banks)

<table>
<thead>
<tr>
<th>Dept. of Financial Institutions</th>
<th>(800)452-3328</th>
<th>Inquiries regarding state chartered S &amp; L institutions only. Regulates practices of savings and loans.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Div. of Banking</td>
<td>(608)261-7578</td>
<td></td>
</tr>
<tr>
<td>201 W. Washington Ave. Suite 500</td>
<td>(Option 3 &amp; 2)</td>
<td></td>
</tr>
<tr>
<td>PO Box 7876</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-7876</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Office of Comptroller of the Currency</th>
<th>(800)613-6743</th>
<th>Federal Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrator of Banks</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, DC 20219</td>
<td><a href="http://www.helpwithmybank.gov">www.helpwithmybank.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### SCALPING
(See TICKET SCALPING)

### SCANNING
(See PRICE SCANNING)
SCHOOLS
(See also EDUCATIONAL APPROVAL BOARD AND BUSING)

**Educational Approval Board**

201 W. Washington Ave. 3rd Floor  
PO Box 8696  
Madison, WI 53708-8696  
(608)266-1996  
Email: eab.state.wi.us@eab.wisconsin.gov

Inspects & approves schools and courses of instruction of continuing education. (Doesn’t answer questions for K-12)

---

**Motor Vehicle Division**

Dept. of Transportation  
4802 Sheboygan Ave.  
PO Box 7910  
Madison, WI 53707-7910  
(608)264-7495  
Email: dotdvrtrnschool@dot.wi.gov

Commercial driving schools complaints  
Licensing – CDL

---

**Local School Board**

Public K through 12  
- contact local school administrative offices or search on internet for local phone number and names of school board members.

---

**Dept. of Workforce Development**

Bureau of Apprenticeship Standards  
201 E. Washington Ave., Rm. E100  
PO Box 7972  
Madison, WI 53707  
(608)266-3332  
dwd.wisconsin.gov

Inquiries relating to Apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.

---

**Dept. of Public Instruction**

Bureau of School Mgmt Services Team  
Federal Aid & Audit Section  
(608)266-2803  
(608)267-9134  
dpi.wi.gov

School busing  
Initial contact: Local School District  
Federal aid

---

**Wisconsin Technical College System**

4622 University Ave.  
PO Box 7874  
Madison, WI 53707-7874  
(608)266-1207  
(608)267-9062  
(608)266-3738  
www.wtcsystem.edu

General number - complaints against technical colleges  
Apprenticeship  
Financial aid

---

**Higher Educational Aids Board**

131 W. Wilson, 902  
PO Box 7885  
Madison, WI 53707-7885  
(608)267-2206  
heab.wi.gov  
Email: heabmail@wisconsin.gov

Wisconsin financial aid, grant, scholarship and loans
## SECOND-HAND SHOPS
(See PAWN SHOPS)

## SECRET SERVICE

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Madison Secret Service</td>
<td>(608)264-5191</td>
<td><a href="http://www.secretservice.gov">www.secretservice.gov</a></td>
</tr>
<tr>
<td>Milwaukee Secret Service</td>
<td>(414)297-3587</td>
<td></td>
</tr>
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<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Madison Secret Service</td>
<td>(608)264-5191</td>
<td><a href="http://www.secretservice.gov">www.secretservice.gov</a></td>
</tr>
<tr>
<td>Milwaukee Secret Service</td>
<td>(414)297-3587</td>
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## SECRET WARRANTIES
(See WARRANTIES)

## SECRETARY OF STATE, OFFICE OF

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget &amp; Personnel</td>
<td>(608)266-5594</td>
<td><a href="mailto:statesec@sos.state.wi.us">statesec@sos.state.wi.us</a></td>
</tr>
<tr>
<td>Apostilles &amp; Authentications</td>
<td>(608)266-5653</td>
<td></td>
</tr>
<tr>
<td>Publication of State laws</td>
<td>(608)266-3470</td>
<td></td>
</tr>
<tr>
<td>Public Records</td>
<td>(608)266-5653</td>
<td></td>
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## SECURITIES

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(608)266-1064</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
</tr>
<tr>
<td>Division of Securities</td>
<td>(608)261-9555</td>
<td></td>
</tr>
<tr>
<td>201 W. Washington, Ste. 300</td>
<td>(800)472-4325</td>
<td></td>
</tr>
<tr>
<td>PO Box 1768</td>
<td>(Option 3)</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53701-1768</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment.

Jurisdiction:
- Controls fraud and misrepresentation in securities and franchise transactions.
- Licenses all dealers, agents and advisors, and makes appropriate rules and regulations in public interest. Must approve all advertising of securities before they can be circulated.

## US Securities Exchange Commission

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>100 F Street NE</td>
<td>(800)732-0330</td>
<td><a href="http://www.sec.gov">www.sec.gov</a></td>
</tr>
<tr>
<td>Washington DC 20549-0213</td>
<td>(312)353-7390</td>
<td></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
SECURITY DEPOSIT  
(See LANDLORD-TENANT)

SELF DEFENSE  
(See DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS

Contact an attorney. Auto repair law does not apply.

SENIORS  
(See ELDERLY)

SEPTIC SYSTEM COMPLAINTS

Dept. of Safety and Professional Services...  
Div. of Safety & Buildings -Plumbing Products
201 W. Washington Ave.
PO Box 2658
Madison, WI 53701
(608)266-2634  
(608)266-0955
(608)267-1401
dsp.wi.gov

If a complaint involves reimbursement for septic system installation

Approval of septic additives

Dept. of Natural Resources ......................
101 S. Webster St.
Madison, WI 53703
(888)936-7463

Brochure from DNR - “Septic Tank Additives”

SEXUAL OFFENDER REGISTRY

US Department of Justice.......................  
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001
(202)514-2000
nsopw.gov

National sex offender public website
### SHERIFF DEPARTMENTS

See listing of Wisconsin sheriff offices in Appendix.

<table>
<thead>
<tr>
<th>Department of Justice</th>
<th>(608)266-1671</th>
<th>Complaints regarding misconduct in office only.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Division of Criminal Investigation</td>
<td>(608)266-1447</td>
<td>doj.wi.gov</td>
</tr>
<tr>
<td>17 W. Main St., 5th Fl.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PO Box 7857</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707-78577</td>
<td></td>
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<table>
<thead>
<tr>
<th>Milwaukee - Secret Service</th>
<th>(414)297-3587</th>
</tr>
</thead>
<tbody>
<tr>
<td>517 E. Wisconsin Ave. Room 570</td>
<td></td>
</tr>
<tr>
<td>Milwaukee, WI 53202</td>
<td></td>
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### SILVER

<table>
<thead>
<tr>
<th>Securities</th>
<th>(608)266-3434</th>
<th>Licensing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(800)472-4325</td>
<td></td>
</tr>
<tr>
<td>201 W. Washington Ave., Ste 300</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>PO Box 1768</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53701-1768</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commodities Futures Trading Commission</th>
<th>(866)366-2382</th>
</tr>
</thead>
<tbody>
<tr>
<td>Three Lafayette Center</td>
<td>(202)418-5250</td>
</tr>
<tr>
<td>1155 21st St NW</td>
<td>Fax: (202)418-5525</td>
</tr>
<tr>
<td>Washington, DC 20581</td>
<td><a href="http://www.cftc.gov">www.cftc.gov</a></td>
</tr>
</tbody>
</table>

### SLAMMING

(See TELECOMMUNICATIONS)

Unauthorized switching of long distance telephone service
SMALL BUSINESS
(See also BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, FRANCHISE)

Small Business Admin........................................ (608)441-5263
740 Regent St., Ste. 100
Madison, WI 53715

Small Business Admin........................................ (414)297-3941
310 W. Wisconsin Ave., Suite 400
Milwaukee, WI 53203

Minority and Disabled Veteran-Owned Business Certification Program (608)267-9550
101 E. Wilson St, 6th Floor
PO Box 7970
Madison, WI 53707

Dept. of Natural Resources................................. (855)889-3021
Small Business Ombudsman (608)266-2621
dnr.wi.gov
Email: DNRCleanAir@
wisconsin.gov

DATCP ................................................................. (800)422-7128
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(608)224-4976
datcp.wisconsin.gov
Email: DATCPhotline@
wisconsin.gov
Brochure - “Small Claims Court”

Judicial Commission.............................................. (608)266-7637
110 E. Main St., Rm. 700
Madison, WI 53703
www.judicial-complaint.com
Complaints against court commissioners and judges.

Small Claims Court Numbers
(414)278-4140
(608)266-4311
(262)653-2647
(262)636-3144
(262)548-7552
(262)335-4349
(262)284-8413
(920)459-3070
wicourts.gov
Milwaukee
Madison
Kenosha
Racine
Waukesha
Washington
Ozaukee
Sheboygan

SMOKE ALARMS
(See FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)
### SMOKING

Dept. of Safety and Professional Services...
Safety Inspection (for public sector only)
201 W. Washington Ave
PO Box 8935
Madison WI 53708-8935

- (608)266-1234
- (877)617-1565
- (608)261-2503
dsp.wi.gov

- Smoking violations and other operator actions causing safety risk to the general public.

### SNOWMOBILES

(See also RECREATION)

**DATCP**

- 2811 Agriculture Dr.
- PO Box 8911
- Madison, WI 53708-8911

- (800)422-7128
- (608)224-4976
datcp.wisconsin.gov
Email: DATCPHotline@wisconsin.gov

- Manufacturer defect

**Dept. of Natural Resources**

- 101 S. Webster St.
- Madison, WI 53703

- (888)936-7463
dnr.wi.gov

- Snowmobile safety programs
  - ATV & snowmobile registration

### SOCIAL SECURITY

(See also ELDERLY)

**Social Security Admin.**

- Office of Public Inquiries
- Windsor Park Bldg.
- 6401 Security Blvd.
- Baltimore, MD 21235

- (800)269-0271
- (800)772-1213
- (410)966-1963
www.ssa.gov

- Fraud line.
- Number of free publications available.
- Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Local office information via automated service.

### SOCIAL WORKERS

Dept. of Safety and Professional Services...

1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708-8935

- (877)617-1565
- (608)266-1234
- (608)266-2112
dsp.wi.gov

- Automated RTL System
- Licensed; rules and practice questions
- Number of complaints
SODA WATER BEVERAGE

**DATCP – Trade Division** ........................................ (608)224-4927 Price discrimination
2811 Agriculture Dr.
datcp.wisconsin.gov
PO Box 8911
Madison, WI 53708-8911

SOLAR ENERGY

**WI – Focus on Energy** ....................................... (800)762-7077 Solar info packet available
Focus on Energy
1S. Pinckney St. Suite 340 Email: Focusinfo@
Madison, WI 53703 focusonenergy.com

**WI - Housing and Economic Development Authority (WHEDA)** ......................... (608)266-7884 Low interest home
201 W. Washington Ave., Ste. 700 improvement loans
Madison, WI 53703
(800)334-6873
www.wheda.com

140 S. 1st St., Ste. 200 (800)628-4833
Milwaukee, WI 53204 (414)227-4039

SOLICITATIONS

(See also CHARITABLE SOLICITATIONS)

**DATCP** ............................................................. (800)422-7128 Brochures available: Home
2811 Agriculture Dr. Solicitation, sales in hotel
PO Box 8911 rooms, fairs, telephone,
Madison, WI 53708-8911 mailings

**Dept. of Safety and Professional Services** ........................................ (877)617-1565 Licensed
PO Box 8935 Rules and practice
Madison, WI 53708 questions
(608)266-1234 Number of complaints
(608)266-2112 ($5.28 to Reg. & Licensing
for rule book on any
regulated professional)
## SPACE HEATERS/STOVES

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td>(800)422-7128</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPhotline@wisconsin.gov">DATCPhotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

## SPAM

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td><strong>DATCP</strong></td>
<td>(800)422-7128</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td>Email: <a href="mailto:DATCPhotline@wisconsin.gov">DATCPhotline@wisconsin.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Federal Trade Commission (FTC)</strong></td>
<td>(877)382-4357</td>
</tr>
<tr>
<td>Consumer Response Center</td>
<td>(202)326-3300</td>
</tr>
<tr>
<td>600 Pennsylvania Ave., NW</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
</tr>
<tr>
<td>Washington DC 20580</td>
<td>Email: <a href="mailto:spam@uce.gov">spam@uce.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>North American Securities Administrators Association Inc (NASAA)</strong></td>
<td>(202)737-0900</td>
</tr>
<tr>
<td>750 First Street, N.E., Suite 1140</td>
<td><a href="http://www.nasaa.org">www.nasaa.org</a></td>
</tr>
<tr>
<td>Washington, D.C. 20002</td>
<td>Investments</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>U.S. Securities &amp; Exchange Commission</strong></td>
<td>(888)732-6585</td>
</tr>
<tr>
<td>100 F St, NE</td>
<td>(800)732-0330</td>
</tr>
<tr>
<td>Washington DC 20549-0213</td>
<td><a href="http://www.sec.gov">www.sec.gov</a></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:enforcement@sec.gov">enforcement@sec.gov</a></td>
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<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>U.S. Postal Inspection Service</strong></td>
<td>(800)372-8347</td>
</tr>
<tr>
<td>Criminal Investigations Service Center</td>
<td>postalinspectors.uspis.gov</td>
</tr>
<tr>
<td>ATTN: Mail Fraud</td>
<td>Online complaint form on website</td>
</tr>
<tr>
<td>222 S. Riverside Plaza, Ste. 1250</td>
<td></td>
</tr>
<tr>
<td>Chicago IL 60606-6100</td>
<td></td>
</tr>
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<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>U.S. Food and Drug Administration (FDA)</strong></td>
<td><a href="http://www.fda.gov/oc/buyonlineform.htm">www.fda.gov/oc/buyonlineform.htm</a></td>
</tr>
<tr>
<td>10903 New Hampshire Ave</td>
<td>Drugs and other health products</td>
</tr>
<tr>
<td>Silver Spring, MD 20993</td>
<td>Report internet problems.</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:webcomplaints@ora.fda.gov">webcomplaints@ora.fda.gov</a></td>
</tr>
</tbody>
</table>

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) (800) 422-7128 Web: datcp.wi.gov Email: DATCPhotline@wisconsin.gov
STATE AGENCIES – WISCONSIN

See list of Wisconsin state agencies in Appendix.

STATE BAR OF WISCONSIN

5302 Eastpark Blvd.
Madison, WI 53718
(800)728-7788
(608)257-3838
PO Box 7158
Madison, WI 53707-7158
(800)444-9404
(608)250-6168
Ethics Hotline

STATE BILLS
(See LEGISLATION)

STATE EMPLOYEES DIRECTORY

State of Wisconsin
(608)266-2211
wi.gov.state/core/sowdir/
directory_search.asp
Automated – voice activated

STATE LABS

State Lab of Hygiene
(888)494-4324
(608)263-3280
(608)224-6202
General number
Emergency only
Kit for testing water & general info

Environmental & Industrial Section
(800)442-4618
(800)446-0403
Email: WOHLservice@mail.slh.wisc.edu
Industrial: VOC’s, pesticide, asbestos, molds testing.

www.slh.wisc.edu

STATUTE OF LIMITATIONS

6 yrs. – property damage, medical bills
3 yrs. – personal injury
### STATUTES (COPIES OF)

**Dept. of Administration** .................................  (608)266-3358
Document Sales and Distribution
PO Box 7840
Madison WI 53707-7840

**Dept. of Natural Resources** ......................... (608)266-2621
101 S Webster St
PO Box 7921
Madison WI 53707-7921

**STOCKS AND BONDS**  
(See SECURITIES)

**STORAGE**  
(See MOVING)

### STORAGE TANKS

**Dept. of Safety and Professional Services**  
Bureau of Petroleum Products & Tanks
PO Box 7837
Madison, WI 53707-7837

**Dept. of Natural Resources**  
101 S Webster St
PO Box 7921
Madison WI 53707-7921
### STRAY VOLTAGE

<table>
<thead>
<tr>
<th>Organization</th>
<th>Telephone Numbers</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(608)266-1234</td>
<td>dsps.wi.gov</td>
<td>Safety &amp; Buildings Electrical Program (877)617-1565 (608)266-0056</td>
</tr>
<tr>
<td>Public Service Commission</td>
<td>(800)255-7729</td>
<td>psc.wi.gov</td>
<td>610 N. Whitney Way (608)267-6718 (608)267-9229</td>
</tr>
<tr>
<td>DATCP - DAD</td>
<td>(800)942-2474</td>
<td>datcp.wisconsin.gov</td>
<td>Rural Electrical Power Services (608)224-5055</td>
</tr>
</tbody>
</table>

**Stray voltage assessment application**

### STUDENT LOANS

<table>
<thead>
<tr>
<th>Organization</th>
<th>Telephone Numbers</th>
<th>Website</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td>Wisconsin Education Assoc. of Student Support Programs (WEASSP)</td>
<td><a href="http://www.weassp.org">www.weassp.org</a></td>
<td>Scholarship application through WEASSP</td>
<td>PO Box 640 Milwaukee, WI 53201</td>
</tr>
<tr>
<td>Wisconsin Technical College Systems Board</td>
<td>(608)266-1207</td>
<td><a href="http://www.wtcsystem.edu">www.wtcsystem.edu</a></td>
<td>Complaints regarding technical colleges. Grant information to expand/assist education, not student grants/loans.</td>
</tr>
</tbody>
</table>

### SUICIDE PREVENTION

<table>
<thead>
<tr>
<th>Organization</th>
<th>Telephone Numbers</th>
<th>Website</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Suicide Prevention Lifeline</td>
<td>(800)273-TALK (8255)</td>
<td><a href="http://www.suicidepreventionlifeline.org">www.suicidepreventionlifeline.org</a></td>
<td>24-hr, toll free. For everyone, including veterans/military</td>
</tr>
</tbody>
</table>
RESOUCHE RESOURCE AND REFERRAL INFORMATION

SURPLUS

1800 F St NW  gsaauctions.gov
Washington, D.C. 20405  (866)333-7472 #3
gsaauctionshelp@gsa.gov
Used government
www.gsa.gov
equipment and property
seized by U.S. Dept. of
Justice
Listing of items for sale
Listing of items being
auctioned

U.S. Marshal’s Service ..................... (202)307-9009
DOJ Asset Forfeiture Program
www.usmarshals.gov
Surplus/confiscated goods
sales info.

Eastern District of Wisconsin (E/WI)........ (414)297-3707
U.S. Marshal-Kevin Carr
U.S. Courthouse
517 E. Wisconsin Avenue Suite 38
Milwaukee, WI 53202

Western District of Wisconsin (W/WI)...... (608)661-8300
U.S. Marshal
120 N. Henry Street, Room 440
Madison, WI 53703

Dept. of Public Instruction..................... (800)441-4563 www.dpi.wi.gov
Surplus Food
School Nutrition Team
125 S. Webster Street
PO Box 7841
Madison WI 53707-7841
Surplus food application
for qualified organizations/
distributors. Not for
individuals.

SURVEYING
(See LAND SURVEYORS)

SWEEPSTAKES
(See CONTESTS)

SWIMMING POOLS
(See ENVIRONMENTAL SANITATION)
### TANNING BOOTHS AND DEVICES/SUNLAMPS

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Website</th>
<th>Additional Information</th>
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</thead>
<tbody>
<tr>
<td>U.S. Food &amp; Drug Administration</td>
<td>(888)463-6332</td>
<td><a href="http://www.fda.gov">www.fda.gov</a></td>
<td>FDA labels on devices/sunlamps</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Federal Trade Commission (FTC)</td>
<td>(877)382-4357</td>
<td><a href="http://www.ftc.gov">www.ftc.gov</a></td>
<td>FTC Information Line – false, misleading, deceptive advertising claims</td>
</tr>
<tr>
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<tr>
<td></td>
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</tr>
<tr>
<td>Dept. of Health Services</td>
<td>(608)266-1865</td>
<td>dhs.wisconsin.gov</td>
<td>Hygiene/sanitation issues</td>
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</table>

### TATTOO REGULATION

Not regulated by Wis. Stats., except for minors (Wis. Stats. § 948.70)

Check local municipality for any ordinances.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Website</th>
<th>Additional Information</th>
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<tbody>
<tr>
<td>Dept. of Health Services</td>
<td>(608)266-0915</td>
<td>dhs.wisconsin.gov</td>
<td>Tattoos, Wis. Stats. § 252.23 Body Piercing, Wis. Stats. § 252.24</td>
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## TAX
*(See also HOMESTEAD PROPERTY TAX CREDIT PROGRAM)*

<table>
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<tr>
<th>Service</th>
<th>Phone Numbers</th>
<th>Services</th>
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<tbody>
<tr>
<td>Internal Revenue Service (Federal)</td>
<td>(800)829-1040----</td>
<td>Federal tax information (personalized help for individuals)</td>
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<tr>
<td></td>
<td>(877)777-4778----</td>
<td>Taxpayer advocate service help line</td>
</tr>
<tr>
<td></td>
<td>(800)829-3676----</td>
<td>Federal tax forms by mail (free downloads online)</td>
</tr>
<tr>
<td>Dept. of Revenue</td>
<td>(608)266-2772</td>
<td>WI income tax</td>
</tr>
<tr>
<td>2135 Rimrock Rd</td>
<td>(608)266-2772</td>
<td>Inheritance, gift &amp; fiduciary tax</td>
</tr>
<tr>
<td>Madison WI 53713</td>
<td>(608)266-8641</td>
<td>Homestead Credit</td>
</tr>
<tr>
<td>PO Box 8949</td>
<td>(608)266-8100</td>
<td>WI refunds</td>
</tr>
<tr>
<td>Madison, WI 53708-8949</td>
<td>(608)261-6261</td>
<td>Sales &amp; withholding tax</td>
</tr>
<tr>
<td></td>
<td>(608)266-1961</td>
<td>WI tax forms</td>
</tr>
<tr>
<td></td>
<td>(608)266-1143</td>
<td>Corporation tax</td>
</tr>
<tr>
<td></td>
<td>(608)266-2776</td>
<td>Sellers permit (business)</td>
</tr>
<tr>
<td></td>
<td>(608)266-2890</td>
<td>Customer service</td>
</tr>
<tr>
<td></td>
<td>(608)266-3845</td>
<td>Tax forms/copies of returns</td>
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<td></td>
<td>revenue.wi.gov</td>
<td>Manufacturing Property Tax</td>
</tr>
<tr>
<td>Dept. of Revenue</td>
<td>(414)227-4907</td>
<td>Refunds</td>
</tr>
<tr>
<td>819 N. 6th St., Rm. 408</td>
<td>(414)227-4000</td>
<td>General information</td>
</tr>
<tr>
<td>Milwaukee, WI 53203</td>
<td>(414)227-4147 TTY</td>
<td></td>
</tr>
<tr>
<td>AARP</td>
<td>(866)448-3611</td>
<td>Tax service for AARP; older people, middle to low income. (Membership not required) Visit website.</td>
</tr>
<tr>
<td>222 W. Washington Ave., Ste. 600</td>
<td><a href="http://www.aarp.org">www.aarp.org</a></td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services...</td>
<td>(877)617-1565</td>
<td>Complaints against tax preparation services that hold a CPA certification.</td>
</tr>
</tbody>
</table>
### TAXICABS

**Local Governments**

Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by Weights & Measures.

### TAXIDERMISTS

**Dept. of Natural Resources**  
101 S. Webster St.  
Madison, WI 53703  
(608)266-0862  
dnr.wi.gov  
Licensing

**U.S. Dept. of Agriculture (USDA)**

Veterinary Services  
1400 Independence Ave  
Washington DC 20250  
(202)720-2791  
www.usda.gov  
Inspection of services that have imported skins from other countries only.

**USDA**

6510 Schroeder Rd Ste 2  
Madison, WI 53711  
(608)270-4000

### TEAR GAS

(See DEFENSE SPRAYS)

### TECHNICAL COLLEGES

**Wisconsin Technical College System**

PO Box 7874  
4622 University Ave.  
Madison, WI 53707-7874  
(608)266-1207  
www.wtcsystem.edu  
Complaints against technical colleges
TELECOMMUNICATIONS

**DATCP** ............................................................ (800)422-7128 Unauthorized switching of 
2811 Agriculture Dr. (608)224-4976 long distance telephone 
PO Box 8911 datcp.wisconsin.gov service (slamming & 
Madison, WI 53708-8911 cramming).

**Public Service Commission** ....................... (800)225-7729 Slamming, cramming, truth-
610 N. Whitney Way (608)266-2001 in-billing, truth-in-advertising 
PO Box 7854 psc.wi.gov 
Madison, WI 53707-7854

**Federal Communication Commission** ........ (888)225-5322 
Consumer & Government Affairs Bureau www.fcc.gov 
445 12th St SW 
Washington, D.C. 20554

**Small Business Development Centers** ...... (608)263-7794 For small business 
U.W. Extension Offices www.wisconsinsbdc.org counseling and 
425 Extension Building management education. 
432 N Lake Street Some U.W. Extensions 
Madison WI 53706-1415 evaluate new product ideas 
and inventions.

TELEMARKETING
(See also PHONEBUSTERS)

**DATCP** ............................................................ (800)422-7128 Fact sheet 
2811 Agriculture Dr. (608)224-4976 
PO Box 8911 datcp.wisconsin.gov

Wisconsin Department of 
Agriculture, Trade and 
Consumer Protection (DATCP) 

(800) 422-7128 
Web: datcp.wisconsin.gov 
Email: DATCPHotline@wisconsin.gov
### TELEPHONE
(See also JUNK PHONE SOLICITATION TELECOMMUNICATIONS)

<table>
<thead>
<tr>
<th></th>
<th>Phone Numbers</th>
<th>Description</th>
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<tbody>
<tr>
<td>Public Service Commission</td>
<td>(608)266-2001 (800)225-7729</td>
<td>Consumer complaints</td>
</tr>
<tr>
<td></td>
<td>(608)267-9508 psc.wi.gov</td>
<td>Links to websites that compare calling plans, cards and cell phones</td>
</tr>
<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4976</td>
<td>Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00 AM or after 9:00 PM</td>
</tr>
<tr>
<td></td>
<td>datcp.wisconsin.gov <a href="mailto:datcphotline@wi.gov">datcphotline@wi.gov</a></td>
<td></td>
</tr>
<tr>
<td>Dept. of Justice</td>
<td>(608)266-1221 doj.wi.gov</td>
<td>Taping phone conversations</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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<tr>
<td>TENANT</td>
<td></td>
<td></td>
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<tr>
<td>TERM PAPER MILLS</td>
<td></td>
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<tr>
<td>DATCP</td>
<td>(800)422-7128 (608)224-4976</td>
<td></td>
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<tr>
<td></td>
<td>datcp.wisconsin.gov</td>
<td></td>
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<tr>
<td>THERAPISTS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dept. of Safety and Professional Services</td>
<td>(608)266-2112 (877)617-1565 (608)266-1234</td>
<td>Licenses therapists; rules &amp; practice questions.</td>
</tr>
<tr>
<td></td>
<td>dsps.wi.gov</td>
<td></td>
</tr>
<tr>
<td>THREE DAY RIGHT TO CANCEL</td>
<td></td>
<td>Purchase for personal use, not business-to-business.</td>
</tr>
<tr>
<td>(See DOOR-TO-DOOR SALES)</td>
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</table>
# TICKET REFUNDS

**DATCP** ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov

Statute 100.73 Requires promoters to refund purchase price under certain circumstances

# TICKET SCALPING

**State Fair Park Board** .........................
640 S. 84th St.
West Allis, WI 53214
(414)266-7000
www.wistatefair.com
Email: wsfp@wisconsin.gov

Wis. Stats. § 42.07 – State Fair. Otherwise municipality regulates.

**National Association of Ticket Brokers** ......
(630)510-4594
www.natb.org
Email: info@natab.org

Bonded ticket brokers

# TIMEShaRES
(See also CONDOMINIUMS)

**Dept. of Safety and Professional Services.**
1400 E. Washington Ave.
PO Box 8935
Madison, WI 53708
(877)617-1565
(608)266-2112
(608)266-5511
dspswi.gov

Main reception number
Number of complaints – timeshare salesperson

**DATCP** ............................................................
2811 Agriculture Dr.
PO Box 8911
Madison, WI 53708-8911
(800)422-7128
(608)224-4976
datcp.wisconsin.gov

Fact sheet

**US Dept. of State** ...........................................
(202)647-5225

Overseas purchase
TIRES

DATCP ....................................................... (800)422-7128 Advertising & selling practices
2811 Agriculture Dr. (608)224-4976
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911

NHTSA ....................................................... (800)424-9393 Safety-NHTSA
National Highway Traffic Safety Administration (888)327-4236 Auto Safety Hotline
1200 New Jersey Ave., SE (202)366-5322 NHTSA, Office of Vehicle Safety Compliance
West Building www.nhtsa.dot.gov
Washington, D.C. 20590

TOBACCO
(See CIGARETTE SALES)

TOURISM

Dept. of Tourism ............................................ (608)266-2161 Call for specific area of interest
201 W. Washington Ave. (800)432-8747
PO Box 8690 www.travelwisconsin.com
Madison, WI 53708-8690

Wisconsin Dept. of Transportation ............... www.511wi.gov Road conditions in Wisconsin
4802 Sheboygan Ave.
PO Box 7911
Madison, WI 53707

TOWING

Local State Patrol district office Tow truck equipment violations only. Check your local telephone directory.

State Patrol ................................................. (608)266-3212
doctor.wisconsin.gov/statepatrol/
4802 Sheboygan Ave.
PO Box 7999
Madison WI 53707-7999
### TOXIC SUBSTANCES

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>Dept. of Natural Resources</td>
<td>(888)936-7463</td>
<td>Environmental protection</td>
</tr>
<tr>
<td>101 S. Webster St.</td>
<td>(608)266-2621</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53703</td>
<td>dnr.wi.gov</td>
<td></td>
</tr>
<tr>
<td>Wisconsin Emergency Management</td>
<td>(800)943-0003</td>
<td>24 hr. spill reporting hotline</td>
</tr>
<tr>
<td>Dept. of Military Affairs</td>
<td>dma.wi.gov</td>
<td></td>
</tr>
<tr>
<td>2400 Wright Street</td>
<td></td>
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</tr>
<tr>
<td>PO Box 7865</td>
<td></td>
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</tr>
<tr>
<td>Madison WI 53707-7865</td>
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### TOYS
(See PRODUCT SAFETY)

### TRADE NAMES/TRADEMARKS
(See also COPYRIGHTS, PATENTS)

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Financial Institutions</td>
<td>(608)266-8915</td>
<td>Trademarks/Tradenames</td>
</tr>
<tr>
<td>Notary Public &amp; Trademarks</td>
<td></td>
<td>Notary Public</td>
</tr>
<tr>
<td>201 W. Washington Ave. Suite 300</td>
<td><a href="http://www.wdfi.org">www.wdfi.org</a></td>
<td></td>
</tr>
<tr>
<td>PO Box 7847</td>
<td></td>
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<tr>
<td>Madison, WI 53707-7847</td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. Dept. of Commerce</td>
<td>(800)786-9199</td>
<td>Recording that gives telephone number</td>
</tr>
<tr>
<td>Patent &amp; Trademark Office</td>
<td>(571)272-1000</td>
<td>regarding how to file for patent protection,</td>
</tr>
<tr>
<td>Trademark Assistance Center</td>
<td><a href="http://www.uspto.gov">www.uspto.gov</a></td>
<td>general info regarding patents,</td>
</tr>
<tr>
<td>Madison East, Concourse Level, Rm. C55</td>
<td></td>
<td>copyright info, or federal registration of</td>
</tr>
<tr>
<td>600 Dulany St</td>
<td></td>
<td>trademark.</td>
</tr>
<tr>
<td>Alexandria, VA 22314-5796</td>
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### TRADE PRACTICES, ORDERS ON UNFAIR

<table>
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<tr>
<th>Department</th>
<th>Phone Numbers</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>DATCP – Trade Bureau</td>
<td>(608)224-4970</td>
<td>Dairy</td>
</tr>
<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4989 or 4928</td>
<td>Drug</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>(608)224-4925 or 4989</td>
<td>Unfair Sales Act</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
<td></td>
<td>Unfair Trade Practice Orders. Dept. of Agriculture general</td>
</tr>
<tr>
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<td>orders prohibiting unfair or deceptive trade practices. Soda</td>
</tr>
<tr>
<td></td>
<td></td>
<td>water, malt beverages, motor fuel, tobacco, music royalties</td>
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### TRADEMARKS
(See TRADE NAMES/TRADEMARKS)

### TRADING STAMPS

<table>
<thead>
<tr>
<th>DATCP</th>
<th>(800)422-7128</th>
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<tr>
<td>2811 Agriculture Dr.</td>
<td>(608)224-4976</td>
</tr>
<tr>
<td>PO Box 8911</td>
<td>datcp.wisconsin.gov</td>
</tr>
<tr>
<td>Madison, WI 53708-8911</td>
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### TRAILERS

<table>
<thead>
<tr>
<th>Motor Vehicle Division</th>
<th>(608)266-1425</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept. of Transportation</td>
<td>dot.wisconsin.gov</td>
</tr>
<tr>
<td>4802 Sheboygan Ave.</td>
<td></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
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### TRANSPORTERS

<table>
<thead>
<tr>
<th>Motor Vehicle Division</th>
<th>(608)266-1425</th>
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<tbody>
<tr>
<td>Dept. of Transportation</td>
<td>dot.wisconsin.gov</td>
</tr>
<tr>
<td>4802 Sheboygan Ave.</td>
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<tr>
<td>Madison, WI 53707</td>
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### TRANSPORTATION

<table>
<thead>
<tr>
<th>Wisconsin Dept. of Transportation</th>
<th>(608)266-1425</th>
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<tbody>
<tr>
<td>4802 Sheboygan Ave.</td>
<td>(608)266-3666</td>
</tr>
<tr>
<td>PO Box 7911</td>
<td>dot.wisconsin.gov</td>
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<tr>
<td>Madison, WI 53707</td>
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### TRAVEL
(See VACATION OFFERS)

### TRAVELING SALES JOBS
(See JOB TRAINING)

### TREASURER’S OFFICE

<table>
<thead>
<tr>
<th>Wisconsin Treasurer’s Office</th>
<th>(877)699-9211</th>
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<tbody>
<tr>
<td>1 S. Pinckney St., Ste. 550</td>
<td>(608)267-7977</td>
</tr>
<tr>
<td>PO Box 7871</td>
<td><a href="http://www.statetreasury.wi.gov">www.statetreasury.wi.gov</a></td>
</tr>
<tr>
<td>Madison, WI 53707</td>
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</tbody>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) | (800) 422-7128 | Web: datcp.wi.gov |
| Email: DATCPHotline@wisconsin.gov | 181 |
TRESPASSING

Refer to local county District Attorney

See listing in Appendix, page 181.

TRIAD OF WISCONSIN

517 N. Segoe Rd., Ste. 300
Madison, WI 53705

(608)441-7897
www.triadofwisconsin.org

Seniors, sheriffs and DATCP combat elderly fraud.

TRUTH-IN-LENDING
(See also CONSUMER ACT, WISCONSIN)

Dept. of Financial Institutions
Office of Consumer Affairs
201 W. Washington, Ste. 500
PO Box 7876
Madison, WI 53707-7876

(800)452-3328
(608)264-7969
www.wdfi.org

Inquiries

Federal Trade Commission
Bureau of Consumer Protection
Consumer Response Center
600 Pennsylvania Ave
Washington DC 20580

(877)FTC-HELP or (877)382-4357
(202)326-2395
www.ftc.gov

FTC Information Line
UNCLAIMED PROPERTY

Office of the State Treasurer ......................... (877)699-9211 View property list on
Unclaimed Property Div. (608)267-7977 website link and a link to
1 S. Pinckney St. statetreasury.wi.gov national listings.
PO Box 2114
Madison, WI 53701-2114

DATCP .......................................................... (800)422-7128 Disposition of unclaimed
2811 Agriculture Dr. (608)224-4976 articles chap. 779.74
PO Box 8911 datcp.wisconsin.gov (Liens)
Madison, WI 53708-8911

UNDERGROUND STORAGE TANKS
(See STORAGE TANKS)

UNDERWRITERS LABORATORIES

Underwriters Laboratories ......................... (877)854-3577 Toll-free problem reporting.
333 Psingsten Road (847)272-8800 -Write for Directory of
Northbrook, IL 60062 www.ul.com Research Bulletins, Attn:
email: cec-us@us.ul. -Test products for safety.
com

UNEMPLOYMENT COMPENSATION

Dept. of Workforce Development ................. (800)494-4944 Complaints, inquiries and
Unemployment Compensation Div. (608)232-0824 written information
201 E. Washington Ave. (800)822-5246 To file a claim
(414)438-7713
(414)438-7700
dwd.state.wi.us

UNFAIR SALES ACT

DATCP – Trade Division ............................... (608)224-4925
2811 Agriculture Dr. (608)224-4989
PO Box 8911 datcp.wisconsin.gov
Madison, WI 53708-8911

UNFAIR TRADE PRACTICE ORDERS
(See TRADE PRACTICES, ORDERS ON UNFAIR)
UNIFORM COMMERCIAL CODE (UCC)

Dept. of Financial Institutions ...................... (608)261-9555
Office of Consumer Affairs (800)452-3328
PO Box 8041 (608)261-9548
Madison, WI 53708-8041 www.wdfi.org

UNIONS

National Labor Relations Board................. (414)297-3861 Consumer complaints
310 W. Wisconsin Ave., Suite 700 www.nlrb.gov regarding unions
Milwaukee, WI 53203 Contact local office

UNIVERSAL PRODUCT CODE (UPC)

GS1 US ........................................................... (609)620-0200 Corporate
Princeton Pike Corporate Center www.gs1.org
1009 Lenox Dr., Ste 202
Lawrenceville, NJ 08648

UNSOLICITED MERCHANDISE
(See also NEGATIVE OPTION PLANS)

Wis. Stats. § 241.28
Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

UPC
(See UNIVERSAL PRODUCT CODE)

U.S. ATTORNEY GENERAL

Attorney General ....................................... (202)353-1555
US Department of Justice www.usdoj.gov
950 Pennsylvania Ave. NW
Washington, D.C. 20530-0001
## USURY LAW

| Dept. of Financial Institutions | (608)261-9555 | General number |
| Office of Consumer Affairs      | (800)452-3328 | Toll-free number |
| PO Box 8041                     | (608)264-7969 |
| Madison, WI 53708-8041          | www.wdfi.org |

## UTILITIES

| Public Service Commission       | (608)266-2001 | Complaint mediation. |
| PO Box 7854                     | (800)225-7729 | Utility rates, billings and disconnects |
| 610 N. Whitney Way              | psc.wi.gov    |
| Madison, WI 53707-7854          |              |

| Citizen’s Utility Board         | (608)251-3322 | Consumer oriented lobbying group supported by donations from public. |
| 16 N. Carroll St., Ste 640      | www.wiscub.org |
| Madison, WI 53703               |              |

| WI Federation of Cooperatives   | (608)258-4400 | Electric cooperatives |
| 131 W. Wilson St.               |              |
| Ste. 400                        |              |
| Madison, WI 53703               |              |

## UTILITY SHUT-OFF RULES (PSC RULES)
(See also ENERGY and ENERGY ASSISTANCE)

| Public Service Commission       | (608)266-2001 | Require utilities to give a disconnect notice, either by first-class mail or in person of a proposed disconnect. |
| PO Box 7854                     | (800)225-7729 |                                      |
| Madison, WI 53707-7854          | psc.wi.gov    |

Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and the PSC. Utility must postpone decision to disconnect if health is endangered.
VACATION OFFERS

DATCP ................................................................. (800)422-7128  
2811 Agriculture Dr.  
(608)224-4976  
PO Box 8911  
datcp.wisconsin.gov  
Madison, WI 53708-8911  

American Society of Travel Agents  .......... (800)275-2782  
Consumer Affairs Dept.  
www.asta.org  
1101 King St., Ste. 200  
Alexandria, VA 22314

VANITY PUBLICATIONS

DATCP ................................................................. (800)422-7128  
2811 Agriculture Dr.  
(608)224-4976  
PO Box 8911  
datcp.wisconsin.gov  
Madison, WI 53708-8911

VENDING MACHINES

Dept. of Health Services ......................... (608)266-2835  
Environmental & Occupational Licensing  
1 W. Wilson St., Rm. 150  
Madison, WI 53702

VETERANS AFFAIRS

U.S. Department of Veteran Affairs .......... (800)827-1000  
810 Vermont Ave., NW  
Washington DC 20420  
www.va.gov

US Dept. of Veteran Affairs ..................... (414)536-1301  
Milwaukee Office  
5401 N. 76th St.  
Milwaukee, WI 53218

Wisconsin Dept of Veteran Affairs .......... (800)947-8387  
201 W. Washington Ave. 4th Floor  
(608)266-1311  
dva.state.wi.us  
Madison, WI 53703

Madison Veteran Center ....................... (800)842-6355  
706 Williamson St.  
(608)264-5342  
madison.va.gov/  
services/vetcenter.asp

Counseling, jobs, referral

Resource & benefit info

Visit website for specified contact need.
VETERINARIANS

Dept. of Safety and Professional Services.. (877)617-1565 Licensing; including animal
1400 E. Washington Ave., Rm. 112 (608)266-1234 technicians.
PO Box 8935 (608)266-2112 Rules and practice
Madison, WI 53708-8935

Dept. of Safety and Professional Services.. dsps.wi.gov Number of complaints
1400 E. Washington Ave., Rm. 112
PO Box 8935
Madison, WI 53708-8935

Rules and practice
questions
Division of Enforcement

VICTIMS RIGHTS

Dept. of Justice (800)446-6564
Office of Crime Victim Services (608)264-9497
PO Box 7951 doj.wi.gov
Madison, WI 53707-7951

VIDEO GAMES

DATCP ......................................................... (800)422-7128 Fact Sheet
2811 Agriculture Dr. www.esrb.org
PO Box 8911
Madison, WI 53708-8911

Entertainment Software Ratings Board....... (212)759-2223 www.esrb.org
317 Madison Ave., 22nd Fl.
New York, NY 10017

VIDEO POKER
(See GAMBLING)

VITAMINS AND FOOD SUPPLEMENTS

U.S. Food & Drug Administration ............. (888)723-3366
Center for Food Safety & Nutrition www.fda.gov
5100 Paint Branch Pkwy.
College Park, MD 20740-3835

VOCATIONAL REHABILITATION

Dept. of Workforce Development............ (608)261-0050 Provide vocational
Div. of Voc. Rehab. (800)442-3477 rehabilitation services for all
201 E. Washington Ave. adults with disabilities.
PO Box 7852 dwd.wisconsin.gov/dvr
Madison, WI 53707-7852
### VOLATILE ORGANIC COMPOUNDS (VOC)

**U.S. Environmental Protection Agency**
Ariel Rios Building  
1200 Pennsylvania Ave. NW  
Washington, DC 20460  

(202)272-0167  
TTY (202)272-0165  

Federal rules control emissions of VOC’s which help make up ground-level ozone.

### VOTING RIGHTS

**Elections Division – Wisconsin Government**
Accountability Board  
212 E. Washington Ave.  
PO Box 7984  
Madison, WI 53707-7984  

(608)266-8005  
gab.wi.gov  

Election Laws - voter registration questions
## WAGES
*(See also EMPLOYMENT)*

<table>
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<tr>
<th>Organization</th>
<th>Phone Numbers</th>
<th>Locations</th>
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<tr>
<td>Dept. of Workforce Development</td>
<td>(608)266-6860 (414)227-4384</td>
<td>Madison, WI</td>
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<td>Equal Rights Division</td>
<td></td>
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<tr>
<td>201 E. Washington Ave.</td>
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<tr>
<td>PO Box 7946</td>
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<td></td>
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<td>Madison, WI</td>
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<tr>
<td>US Dept. of Labor</td>
<td>(866)487-9243 (608)441-5221</td>
<td>Madison, WI</td>
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<tr>
<td>Employment Standards Administration</td>
<td></td>
<td></td>
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<td>Wage &amp; Hour Division</td>
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<tr>
<td>740 Regent St., Ste. 102</td>
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## WAREHOUSE
*(See MOVING)*

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<tr>
<td>DATCP</td>
<td>(608)224-4933</td>
<td>Madison, WI</td>
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<td></td>
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<td>Warehouse storage</td>
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<td>regulated by Trade Division</td>
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<tr>
<td>Dept. of Transportation</td>
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<tr>
<td>Dealers Division</td>
<td>(608)266-1425</td>
<td>Madison, WI</td>
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<tr>
<td></td>
<td></td>
<td>Secret warranties on automobiles.</td>
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<tr>
<td></td>
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<td>Extended warranties through manufacturers only.</td>
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<tr>
<td>Dept. of Commerce</td>
<td>(800)947-3529 (608)266-3151</td>
<td>Madison, WI</td>
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<tr>
<td>Safety &amp; Buildings</td>
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<tr>
<td>201 W. Washington Ave</td>
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<tr>
<td>PO Box 7970</td>
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<tr>
<td></td>
<td></td>
<td>Mobile Homes</td>
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</tbody>
</table>
Federal Trade Commission......................... (877)382-4357 M-F 9 am to 5 pm
Consumer Response Center (202)326-2222 Enforces Magnuson-Moss
600 Pennsylvania Ave. NW www.ftc.gov Warranty Act, deceptive
Washington, D.C. 20580 advertising, etc.

WARRANTIES – EXTENDED

Office of the Commissioner of Insurance ... (608)264-6236 Filing Financial Security
125 S. Webster St. (608)267-4388 Requirements
Madison, WI 53703 (800)236-8517 Licensing
(608)266-3585 Toll-free number
oci.wi.gov General number

WASTE CONTROL
(See also POLLUTION)

Dept. of Natural Resources ......................... (608)266-2621 24 hr. Spill Reporting
101 S. Webster St. (888)936-7463 Hotline
PO Box 7921 (800)943-0003 Bureau of Drinking Water &
Madison, WI 53707-7921 (608)266-0821 Groundwater
(608)266-2111 Waste & Materials
(608)267-7694 Management
www.dnr.state.wi.us Bureau of Watershed
Management

WATER
(See also ENVIRONMENT, POLLUTION, WASTE CONTROL)

Public Service Commission ....................... (608)266-5614 Complaints
610 N. Whitney Way (800)225-7729
PO Box 7854 psc.wi.gov
Madison, WI 53707-7854

State Lab of Hygiene ............................... (608)224-6202 Water testing
465 Henry Mall (800)442-4618
Madison, WI 53706 (608)263-3280 Emergency only number
(888)494-4324 General Number
www.slh.wis.edu

WATER PARKS
(See ENVIRONMENTAL SANITATION)
### WATER TREATMENT DEVICES

**Dept. of Commerce**

- Address: 2811 Agriculture Dr.
- City: Madison
- State: WI
- Zip: 53708
- Phone: (608)267-1401
- Website: datcp.wi.gov

**Wisconsin Department of Agriculture, Trade, and Consumer Protection (DATCP)**

- Address: 2811 Agriculture Dr.
- City: Madison
- State: WI
- Zip: 53708
- Phone: (800)422-7128
- Website: datcp.wi.gov

**Devices (including softeners and purifiers) approved.**

**Review includes:**
1. Materials that contact water.
2. Product labeling performance claims.
3. Reproducible scientific evidence to support claim.

### WATERPROOFING (BASEMENT)

**DATCP**

- Address: 2811 Agriculture Dr.
- City: Madison
- State: WI
- Zip: 53708
- Phone: (800)422-7128
- Website: datcp.wi.gov

**Chapter ATCP 133**

### WEATHERIZATION

(See ENERGY ASSISTANCE and ENERGY)

- See list of Wisconsin weatherization providers in Appendix, page 250.

### WEEDS – NOXIOUS

**Dept. of Natural Resources**

- Address: 101 S. Webster St.
- City: Madison
- State: WI
- Zip: 53703
- Phone: (608)266-9276
- Website: dnr.wi.gov

**Forestry**

- Endangered resources

### WEIGHT LOSS CENTERS

**DATCP**

- Address: 2811 Agriculture Dr.
- City: Madison
- State: WI
- Zip: 53708
- Phone: (800)422-7128
- Website: datcp.wi.gov

**Proof of financial responsibility requirements**

### WEIGHTS AND MEASURES

(See AGRICULTURE, TRADE AND CONSUMER PROTECTION, DEPT. OF)
**WELFARE PROBLEMS**

Refer to local welfare office. If already been to caseworker, go to supervisor. Last resort you can refer to Bur. of Economic Assistance at Dept of Health Services (Madison).

**WELL DRILLERS**

| (608)266-0153 dnr.wi.gov | License drillers and pump installers. Quality of work and code violation complaints only. Pump installers and drinking water, and groundwater. Deal with all aspects from well to dwelling. |

**WHEELER REPORT**

Wheeler Reports Inc....................................(608)287-0130

111 W. Wilson St., #UL-11
Madison, WI 53703

www.thewheelerreport.com

Daily summary of statewide news concerning state government.

**WHISTLE BLOWER**

U.S. Government Accountability Office ......(800)424-5454

GAO Fraud Net

441 G St. NW, Mail Stop 4T21
Washington, D.C. 20548

FAX: (202)512-3086

www.gao.gov

Email: fraudnet@gao.gov

To report misspent federal dollars. Automated system
### WILLS, ESTATES  
(See also LIVING WILLS, PROBATE)

<table>
<thead>
<tr>
<th>Dept. of Health Services (Living Wills)</th>
<th>(608)266-1251</th>
<th>DHS.WISCONSIN.GOV</th>
<th>Living Will: Wis. adults may authorize that life sustaining medical procedures be withheld or withdrawn in terminal cases, signing “Declaration to Physicians.” Copies can be obtained from doctors, nursing homes, hospitals, county clerks or lawyers, or send self-addressed, stamped envelope to Dept. of Health Family Services. Also advise to contact private attorney and accountant.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 309</td>
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<td>dhs.wisconsin.gov</td>
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<tr>
<td>Madison, WI 53701</td>
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### WINDOW CORDS/BLINDS

<table>
<thead>
<tr>
<th>Window Covering Safety Council</th>
<th>(800)506-4636</th>
<th>(212)297-2100</th>
<th><a href="http://www.windowcoverings.org">www.windowcoverings.org</a></th>
<th>Safety &amp; design tips. Order retrofit cord kits (currently remain free, up to 5).</th>
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<tr>
<td>355 Lexington Ave., Ste. 1500</td>
<td></td>
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<tr>
<td>New York, NY 10017</td>
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<tr>
<td>4330 East West Hwy.</td>
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<tr>
<td>Bethesda, MD 20814</td>
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### WINDOWS AND PATIO DOORS  
(See also HOME IMPROVEMENT)

<table>
<thead>
<tr>
<th>Dept. of Commerce</th>
<th>(800)422-7128</th>
<th>(608)224-4976</th>
<th>datcp.wisconsin.gov</th>
<th>Home improvement questions</th>
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<tbody>
<tr>
<td>Safety &amp; Building Division</td>
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<tr>
<td>201 W. Washington Ave</td>
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<tr>
<td>PO Box 7970</td>
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<tr>
<td>Madison WI 53707-7970</td>
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<tr>
<td>Madison, WI 53708-8911</td>
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| Contact local building inspection unit. | | | | | | |
| Code information for home improvement |

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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wisconsin.gov  
Email: DATCPHotline@wisconsin.gov
WIRELESS CABLE

Dept. of Financial Institutions ...................... (800)452-3328
Division of Securities (608)266-1157
PO Box 1768 www.wdfi.org Investment questions.
Madison, WI 53701-1768

WISCONSIN CONSUMER ACT
(See CONSUMER ACT, WISCONSIN)

WISCONSIN STATE AGENCIES

www.wisconsin.gov For addresses and phone numbers of Wisconsin state agencies, see attached Appendix, page 210.

WISCONSIN WEB PORTAL

www.wisconsin.gov

WORK-AT-HOME SCHEMES
(See also BUSINESS AND BUSINESS OPPORTUNITIES, HANDICRAFTS - HOME BUSINESS)

DATCP ............................................................ (800)422-7128 Information sheet available
2811 Agriculture Dr. (608)224-4976 datcp.wisconsin.gov
PO Box 8911
Madison, WI 53708-8911

WORKERS COMPENSATION

Dept. of Workforce Development.................... (608)266-1340
Worker’s Comp. Division www.dwd.state.wi.us/wc/
201 E. Washington Ave.
PO Box 7901
Madison, WI 53707-7901

WORLD DAIRY EXPO

3310 Latham Dr. .................. (608)224-6455
Madison, WI 53713
APPENDIX

Better Business Bureaus ............................................................... A3
Canadian Better Business Bureaus .......................................... A9
Canadian Consumer Affairs Offices ........................................ A11
Consumer Protection Offices – State, County And City Government .......... A15
District Attorneys – Wisconsin .................................................. A45
Elder Adults-At-Risk Help Lines – Wisconsin ........................... A49
Home Energy Assistance Program (Wheap) Contacts – Wisconsin ................ A53
Sheriffs And Deputy Sheriffs – Wisconsin .................................. A67
Statewide Departmental Directory – Wisconsin ......................... A73
Weatherization Operators Of Wisconsin .................................... A123
BETTER BUSINESS BUREAUS
www.bbb.org
Information taken from the 2009 Consumer Action Handbook

Council Of Better Business Bureaus, Inc.
4200 Wilson Blvd., 8th Floor
Arlington, VA 22203-1838
703-276-0100
Fax: 703-525-8277
E-mail: info@bbb.org
www.bbb.org

ALABAMA

Birmingham
Toll Free: 1-800-824-5274
205-558-2222

Boaz
Toll Free: 1-800-239-1642
256-840-3888

Cullman
Toll Free: 1-800-239-1642
(North Al)
256-775-2917

Decatur
Toll Free: 1-800-239-1642
(North Al)
256-533-1640

Florence
Toll Free: 1-800-239-1642
256-740-8224

Huntsville
Toll Free: 1-800-239-1642
(North Al)
256-533-1640

Mobile
251-433-5494

Montgomery
334-273-5530

ALASKA

Anchorage
907-562-0704

ARIZONA

Phoenix
Toll Free: 1-877-291-6222
602-264-1721

Prescott
928-772-3410

Sierra Vista
520-723-9823

Tucson
Toll Free: 1-800-696-2827
(South Az)
520-888-5353

ARKANSAS

Little Rock
Toll Free: 1-800-482-8448
501-664-7274

CALIFORNIA

Bakersfield
661-322-2074

Colton
909-825-7280

Culver City
310-945-3166

Arizona

Oakland
510-844-2000

Placentia
714-985-8922

Sacramento
916-443-6843

San Diego
858-496-2131

San Jose
408-278-7400

Santa Barbara
805-963-8657

Stockton
209-948-4880

COLORADO

Colorado Springs
Toll Free: 1-866-206-1800
719-636-1155

Denver
303-758-2100

Fort Collins
970-484-1348
### BETTER BUSINESS BUREAUS

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<td>Hartford/Wallingford</td>
<td>Atlanta</td>
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<td><strong>DELAWARE</strong></td>
<td>(Outside Metro Atlanta)</td>
<td>Peoria</td>
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<tr>
<td>Dover/New Castle</td>
<td>404-766-0875</td>
<td>309-688-3741</td>
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<td><strong>DISTRICT OF COLUMBIA</strong></td>
<td>Augusta</td>
<td>815-963-2222</td>
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<td>Washington, DC</td>
<td>706-210-7676</td>
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<td>202-393-8000</td>
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<td><strong>FLORIDA</strong></td>
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<td>727-535-5522</td>
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<td>Jacksonville</td>
<td>478-742-7999</td>
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<tr>
<td>904-721-2288</td>
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<td>Miami</td>
<td>912-354-7521</td>
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<tr>
<td>516-842-1918</td>
<td><strong>HAWAII</strong></td>
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<tr>
<td>Orlando</td>
<td>Honolulu</td>
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<tr>
<td>407-621-3300</td>
<td>808-536-6956</td>
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<td>Pensacola</td>
<td><strong>BETTER BUSINESS</strong></td>
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<tr>
<td>850-429-0002</td>
<td>BUREAUS</td>
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<tr>
<td>Stuart</td>
<td><a href="http://www.bbb.org">www.bbb.org</a></td>
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<tr>
<td>772-223-1492</td>
<td><strong>IDAHO</strong></td>
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<tr>
<td>West Palm Beach</td>
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<tr>
<td>561-842-1918</td>
<td>208-342-4649</td>
<td>563-355-6344</td>
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<td><strong>ILLINOIS</strong></td>
<td>Idaho Falls</td>
<td>Des Moines</td>
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<tr>
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<td>208-523-9754</td>
<td>1-800-222-1600</td>
</tr>
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<td>515-243-8137</td>
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Chicago: 312-832-0500
Peoria: 309-688-3741
Rockford: 815-963-2222

Evansville: 1-800-359-0979
Fort Wayne: 1-800-552-4631
Indianapolis: 1-866-463-9222

Honolulu: 808-536-6956

Bettendorf: 563-355-6344
Des Moines: 1-800-222-1600

Boise: 208-342-4649
Idaho Falls: 208-523-9754

Merriville: 219-791-9550
Osceola: 1-800-552-4631

Bettendorf: 563-355-6344
<table>
<thead>
<tr>
<th>State</th>
<th>City</th>
<th>Phone Numbers</th>
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<tr>
<td>Kansas</td>
<td>Topeka</td>
<td>785-232-0454</td>
</tr>
<tr>
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<td>Wichita</td>
<td>Toll Free: 1-800-856-2417 (KS) 316-263-3146</td>
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<tr>
<td>Kentucky</td>
<td>Lexington</td>
<td>Toll Free: 1-800-866-6668 (National) 859-259-1008</td>
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<td></td>
<td>Louisville</td>
<td>Toll Free: 1-800-388-2222 (KY) 502-583-6546</td>
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<tr>
<td>Louisiana</td>
<td>Alexandria</td>
<td>318-473-4494</td>
</tr>
<tr>
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<td>Baton Rouge</td>
<td>225-346-5222</td>
</tr>
<tr>
<td></td>
<td>Houma</td>
<td>Toll Free: 1-866-695-4222 (LA) 985-868-3456</td>
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<tr>
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<td>Lafayette</td>
<td>337-981-3497</td>
</tr>
<tr>
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<td>Lake Charles</td>
<td>Toll Free: 1-800-542-7085 337-478-6253</td>
</tr>
<tr>
<td></td>
<td>Monroe</td>
<td>Toll Free: 1-800-960-7756 318-387-4600</td>
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<tr>
<td>Missouri</td>
<td>Kansas City</td>
<td>816-421-7800</td>
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<td></td>
<td>Springfield</td>
<td>417-862-4222</td>
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<td>St. Louis</td>
<td>314-645-3300</td>
</tr>
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<td>Kentucky</td>
<td>Lexington</td>
<td>Toll Free: 1-800-866-6668 (National) 859-259-1008</td>
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<td>Louisville</td>
<td>Toll Free: 1-800-388-2222 (KY) 502-583-6546</td>
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<tr>
<td>Maryland</td>
<td>Baltimore</td>
<td>410-347-3990</td>
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<td>Massachusetts</td>
<td>Boston</td>
<td>508-652-4800</td>
</tr>
<tr>
<td>Michigan</td>
<td>Grand Rapids</td>
<td>616-774-8236</td>
</tr>
<tr>
<td></td>
<td>Detroit/Southfield</td>
<td>248-644-9100</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Minneapolis/St. Paul</td>
<td>Toll Free: 1-800-646-6222 651-699-1111</td>
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<tr>
<td>Mississippi</td>
<td>Ridgeland</td>
<td>601-707-0960</td>
</tr>
<tr>
<td>Nebraska</td>
<td>Lincoln</td>
<td>402-436-2345</td>
</tr>
<tr>
<td>Nevada</td>
<td>Las Vegas</td>
<td>702-320-4500</td>
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<tr>
<td>New Hampshire</td>
<td>Concord</td>
<td>603-224-1991</td>
</tr>
<tr>
<td>Nevada</td>
<td>Reno</td>
<td>775-322-0657</td>
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</tbody>
</table>
### BETTER BUSINESS BUREAUS

#### NEW JERSEY
- Trenton
  - 609-588-0808

#### NEW MEXICO
- Albuquerque
  - Toll Free: 1-800-873-2224 (NM)
  - 505-346-0110
- Farmington
  - 505-326-6501

#### NEW YORK
- Amherst
  - Toll Free: 1-800-828-5000
  - (NY Only) 716-881-5222
- Farmingdale
  - 212-533-6200
- New York
  - 212-533-6200
- Rochester
  - 716-881-5222
- Tarrytown/Westchester Cty.
  - 212-533-6200

#### NORTH CAROLINA
- Asheville
  - 828-253-2392
- Charlotte
  - Toll Free: 1-877-317-7236
  - 704-927-8611
- Greensboro
  - 336-852-4240

#### OHIO
- Akron
  - 330-253-4590
- Canton
  - Toll Free: 1-800-362-0494 (Oh)
  - 330-454-9401
- Cincinnati
  - 513-421-3015
- Cleveland
  - 216-241-7678
- Columbus
  - Toll Free: 1-800-759-2400
  - 614-486-6336
- Dayton
  - Toll Free: 1-800-776-5301
  - 937-222-5825
- Lima
  - 419-223-7010
- Toledo
  - 419-531-3116
- Youngstown
  - Toll Free: 1-800-887-992
  - 330-744-3111

#### OKLAHOMA
- Oklahoma City
  - 405-239-6081
- Tulsa
  - 918-492-1266

#### OREGON
- Lake Oswego
  - 503-212-3022

#### PENNSYLVANIA
- Bethlehem
  - 610-866-8780
- Harrisburg
  - 717-364-3250
- Philadelphia
  - 215-985-9313
- Pittsburgh
  - 412-456-2700
- Scranton/Wilkes Barre
  - 570-614-4222

#### PUERTO RICO
- San Juan
  - 787-289-8710

#### RHODE ISLAND
- Coventry
  - Toll Free: 1-800-422-2811
**SOUTH CAROLINA**

Columbia  
803-254-2525

Conway  
843-488-2227

Greenville  
Toll Free: 1-800-948-5791  
864-242-5052

**SOUTH DAKOTA**

Sioux Falls  
605-271-2066

**TENNESSEE**

Chattanooga  
Toll Free: 1-800-548-4456  
(423 & 706 Area Codes)  
423-266-6144

Clarksville  
931-503-2222

Columbia  
931-433-9501

Cookeville  
Toll Free: 1-800-989-4222

Knoxville  
865-692-1600

Memphis  
Toll Free: 1-800-222-8754  
(In Service Only)  
901-759-1300

Murfreesboro  
615-242-4222

Nashville  
Toll Free: 1-800-989-4222

(Middle TN)  
615-242-4222

(**TEXAS**)

Abilene  
325-691-1533

Amarillo  
806-379-6222

Austin  
512-445-2911

Beaumont  
409-835-5348

College Station  
979-260-2222

Corpus Christi  
Toll Free: 1-800-379-4222  
361-852-4949

Dallas  
214-220-2000

El Paso  
915-577-0191

Fort Worth  
817-332-7585

Houston  
713-868-9500

Longview  
903-758-3222

Lubbock  
Toll Free: 1-800-687-7890  
(S. Plains)  
806-763-0459

Midland  
Toll Free: 1-800-592-4433 (TX)  
432-563-1880

San Angelo  
325-949-2989

San Antonio  
210-828-9441

Texarkana  
Toll Free: 1-800-372-4222  
903-793-4565

Tyler  
Toll Free: 1-800-443-0131  
(903 & 430 Area Codes)  
903-581-5704

Weslaco  
956-968-3678

Wichita Falls  
Toll Free: 1-800-388-1778  
940-691-1172

**UTAH**

Salt Lake City  
Toll Free: 1-800-456-3907  
801-892-6009

**VIRGINIA**

Norfolk  
757-531-1300

Richmond  
804-648-0016

Roanoke  
540-342-3455
WASHINGTON

Seattle
206-431-2222

Spokane
Toll Free: 1-800-356-1007
509-455-4200

WEST VIRGINIA

Charleston
Toll Free: 1-866-228-1820
304-345-7503

WISCONSIN

Milwaukee
414-847-6000
Canadian Better Business Bureaus
www.ccbbb.ca
Information Provided By The Canadian Council Of Better Business Bureaus

ABERTA

Calgary
Serving Southern Alberta
403-531-8780
www.calgary.bbb.org

Edmonton
Serving Central & Northern Alberta
780-482-2341
1-800-232-7298 Toll-Free
www.edmonton.bbb.org

BRITISH COLUMBIA

Vancouver
Serving Mainland British Columbia
604-682-2711
www.mbc.bbb.org

Victoria
Serving Vancouver Island
250-386-6348
www.vi.bbb.org

MANITOBA

Winnipeg
Serving Manitoba & North-Western Ontario
204-989-9010
www.bbbmanitoba.ca

MARITIME PROVINCES

Halifax
Serving The Maritime Provinces – New Brunswick, Nova Scotia, and Prince Edward Island
902-422-6581
www.maritimeprovinces.bbb.org

NEWFOUNDLAND & LABRADOR

Newfoundland and Labrador Bureau Located In St.John’s, Newfoundland
709-364-2222
www.nl.bbb.org

ONTARIO

Hamilton
Serving South-Central Ontario
905-526-111
www.thebbb.ca

Kitchener
Serving Mid-Western and Central Ontario
519-579-3080
www.mwco.bbb.org

London
Serving Western Ontario
519-673-3222
www.london.bbb.org

OTTAWA

Serving Eastern Ontario And The Outaouais, Quebec
613-237-4878
www.ottawa.bbb.org

Windsor
Serving South-Western Ontario
519-258-7222
www.bbbwindsor.com

Winnipeg
Serving Manitoba & North-Western Ontario
204-989-9010
www.bbbmanitoba.ca

QUEBEC

Montréal
Serving The Province Of Quebec Except The Outaouais Region
514-905-3893
www.bbb-bec.com

SASKATCHEWAN

Regina
Serving Saskatchewan
306-352-7601
www.sask.bbb.org
### Canadian Consumer Affairs Offices

*Information taken from The Canadian Consumer Handbook 2010*

#### FEDERAL GOVERNMENT

**Office Of Consumer Affairs**  
**Industry Canada**  
235 Queen Street  
Ottawa ON K1A 0H5  
- Fax: (613) 952-6927  
- Email: consumer.information@ic.gc.ca  
- Website: www.consumer.ic.gc.ca

**Competition Bureau**  
50 Victoria Street  
Gatineau QC K1A 0C9  
- Telephone: (819) 997-4282  
- Toll Free: 1-800-348-5358  
- Tdd: 1-800-642-3844  
- Fax: (819) 997-0324  
- Email: compbureau@cb-bc.gc.ca  
- Website: www.competitionbureau.gc.ca

**Financial Consumer Agency of Canada (FCAC)**  
427 Laurier Avenue West, 6th Floor  
Ottawa ON K1R 1B9  
- Telephone: (613) 996-5454  
  1-866-461-FCAC (3222)  
- Fax: (613) 941-1436  
  1-866-814-2224  
- Website: www.fcac-acfc.gc.ca

#### PROVINCIAL AND TERRITORIAL GOVERNMENTS

**ALBERTA**

**Service Alberta**  
**Consumer Contact Centre**  
TD Tower  
10888-102 Avenue, 17th Floor  
Edmonton, Alberta T5J 2Z1  
- Telephone: 780-427-4088  
- Toll Free: 1-877-427-4088  
- Email: service.alberta@gov.ab.ca  
- Website: www.servicealberta.ca

**BRITISH COLUMBIA**

**Consumer Protection BC**  
#307-3450 Uptown Blvd  
PO Box 9244  
Victoria, British Columbia V8W 9J2  
- Telephone: 604-320-1667  
- Toll Free: 1-888-564-9963  
- Fax: 250-920-7181  
- Email: info@consumerprotectionbc.ca  
- Website: www.consumerprotectionbc.ca

**MANITOBA**

**Consumer Protection Office, Manitoba Family Services And Consumer Affairs**  
302-258 Portage Avenue  
Winnipeg, Manitoba R3C 0B6  
- Telephone: 204-945-3800  
- Toll Free: 1-800-782-0067  
- Fax: 204-945-0728  
- Email: consumers@gov.mb.ca  
- Website: www.manitoba.ca/fs/cca/cpo

**NEW BRUNSWICK**

**Department Of Justice And Consumer Affairs**  
Kings Place (King Tower)  
440 King Street  
Fredericton, New Brunswick E3B 5H8  
- Telephone: 506-453-2659  
- Fax: 506-444-4494  
- Email: justice.comments@gnb.ca  
- Website: www.gnb.ca/0062/rentalsman/index-e.asp
NEWFOUNDLAND AND LABRADOR
Consumer Affairs
Department of Government Services
PO Box 8700
St. John’s, Newfoundland and Labrador A1B 4J6
• Telephone: 709-729-4834
• Toll Free: 1-877-968-2600
• Fax: 709-729-6998
• Email: gsinfo@gov.nl.ca
• Website: www.gs.gov.nl.ca/index.html

NUNAVUT
Consumer Affairs, Department of Community and Government Services
267 Qaiqtuq Building
Baker Lake, Nunavut X0C 0A0
• Telephone: 867-793-3303
• Toll Free: 1-866-223-8139
• Fax: 867-793-3321
• Email: laupaluktuq@gov.nu.ca
• Website: www.gov.nu.ca/english/

NORTHWEST TERRITORIES
Consumer Affairs, Department of Municipal and Community Affairs
5201-50th Avenue, Suite 600
PO Box 1320
Yellowknife, Northwest Territories X1A 3S9
• Telephone: 867-873-7125
• Fax: 867-873-0309
• Email: michael_gagnon@gov.nt.ca
• Website: www.maca.gov.nt.ca/operations/consumer

ONTARIO
Consumer Protection Branch, Ministry of Consumer Services
5775 Yonge Street, Suite 1500
Toronto, Ontario M7A 2E5
• Telephone: 416-326-8800
• Toll Free: 1-800-889-9768
• Phone (TTY): 416-229-6086
• Phone (TTY) 2: 1-877-666-6545
• Fax: 416-326-8665
• Email: consumer@ontario.ca
• Website: www.ontario.ca/consumerprotection

NOVA SCOTIA
Service Nova Scotia and Municipal Relations, Public Enquiries
Mail Room, 8 South Maritime Centre
1505 Barrington Street
Halifax, Nova Scotia B3J 3K5
• Telephone: 902-424-5200
• Toll Free: 1-800-670-4357
• Fax: 902-424-0720
• Email: askus@gov.ns.ca
• Website: www.gov.ns.ca/snsmr/consumer/abstracts.asp

PRINCE EDWARD ISLAND
Consumer Services, Office of the Attorney General
Shaw Building, 4th Floor
95 Rochford Street
PO Box 2000
Charlottetown, Prince Edward Island C1A 7N8
• Telephone: 902-368-4580
• Telephone: 902-368-4550
• Toll Free: 1-800-658-1799
• Fax: 902-368-5283
• Website: www.gov.pe.ca/jps/index
CANADIAN CONSUMER AFFAIRS OFFICES

QUEBEC

Office De La Protection du Consommateur
400 Jean-Lesage Boulevard, Suite 450
Québec, Quebec G1K 8W4
- Telephone: 418-643-1484
- Toll Free: 1-888-672-2556
- Fax: 418-528-0976
- Website: www.opc.gouv.qc.ca

SASKATCHEWAN

Consumer Protection Branch,
Ministry of Justice and Attorney General
1919 Saskatchewan Drive, Suite 500
Regina, Saskatchewan S4P 4H2
- Telephone: 306-787-5550
- Toll Free: 1-888-374-4636
- Fax: 306-787-9779
- Email: consumerprotection@gov.sk.ca
- Website: www.justice.gov.sk.ca/cpb

YUKON

Consumer Services and Infrastructure Development,
Department Of Community Services
Andrew Philipson Law Centre
2130 Second Avenue, 3rd Floor
PO Box 2703 (C-5)
Whitehorse, Yukon Y1A 2C6
- Telephone: 867-667-5111
- Toll Free: 1-800-661-0408 Ext. 5111
- Fax: 867-667-3609
- Email: consumer@gov.yk.ca
- Website: www.community.gov.yk.ca/consumer
CONSUMER PROTECTION OFFICES

Consumer Protection Offices
State, County and City Government
Information Taken From The 2010 Consumer Action Handbook
This List Is Arranged In Alphabetical Order By State Name

ALABAMA

State Offices

Consumer Affairs Section
Office Of The Attorney General
11 South Union St.
Montgomery, AL 36130
• Telephone: 334-242-7335
• Toll Free: 1-800-392-5658 (AL)
• Fax: 334-242-2433
• www.ago.state.al.us

Consumer Protection
Office Of The Attorney General
400 West Congress South Bldg., Suite 315
Tucson, AZ 85701
• Telephone: 520-628-6504
• Toll Free: 1-800-352-8431 (AZ)
• Fax: 520-628-6530
• E-Mail: consumerinfo@azag.gov
• www.azag.gov

County Offices

Greenlee County Attorney’s Office
PO Box 1717
Clifton, AZ 85533
• Telephone: 928-865-4108
• Fax: 928-865-4665
• www.azag.gov

ALASKA

State Offices

Consumer Protection Unit
Office Of The Attorney General
1031 West 4th Ave., Suite 200
Anchorage, AK 99501-5903
• Telephone: 907-269-5100
• Toll Free: 1-888-576-2529
• Fax: 907-276-8554
• www.law.state.ak.us

Coconino County Attorney’s Office
110 East Cherry Ave.
Flagstaff, AZ 86001
• Telephone: 928-779-6518
• Toll Free: 1-800-559-9289
• Fax: 928-679-8201
• www.coconino.az.gov/ca.aspx

ARIZONA

State Offices

Consumer Protection and Advocacy Section
Office Of The Attorney General
1275 West Washington St.
Phoenix, AZ 85007
• Telephone: 602-542-5025
• Telephone: 602-542-5763 (Consumer Information And Complaints)
• Toll Free: 1-800-352-8431 (AZ)
• Fax: 602-542-4085
• www.azag.gov

Pinal County Attorney’s Office
PO Box 887
Florence, AZ 85232
• Telephone: 520-866-6271
• Toll Free: 1-800-208-6897
• Fax: 520-866-6423
• E-Mail: pinalcountyattorney@co.pinal.az.us
• http://pinalcountyaz.gov/departments/countyattorney/pages/home.aspx

Gila County Attorney’s Office
1400 East Ash St.
Globe, AZ 85501
• Telephone: 928-425-3231, Ext. 8630
• Fax: 928-425-3720
• www.azag.gov
CONSUMER PROTECTION OFFICES

Navajo County Attorney’s Office
PO Box 668
Holbrook, AZ 86025
• Telephone: 928-524-4026
• Fax: 928-524-4244
• www.azag.gov

Mohave County Attorney’s Office
PO Box 7000
315 North Fourth St. (Zip: 86401)
Kingman, AZ 86402-7000
• Telephone: 928-753-0719
• Fax: 928-753-2669
• www.co.mohave.az.us/depts/attorney/attorney_default.asp

Santa Cruz County Attorney’s Office
2150 North Congress Dr., Suite 201
Nogales, AZ 85621
• Telephone: 520-375-7780
• Fax: 520-375-7793
• www.co.santa-cruz.az.us/county_attorney/

La Paz County Attorney’s Office
1320 Kofa Ave.
Parker, AZ 85344
• Telephone: 928-669-6118
• Fax: 928-669-2019
• www.azag.gov

Yavapai County Attorney’s Office
255 East Gurley
Yavapai County Courthouse
Prescott, AZ 86301
• Telephone: 928-771-3344
• Fax: 928-771-3110
• www.azag.gov

Graham County Attorney’s Office
800 West Main
Graham County Courthouse
Safford, AZ 85546
• Telephone: 928-428-3620
• Fax: 928-428-7200
• www.azag.gov

Apache County ATTY’s Office
PO Box 637
St. Johns, AZ 85936
• Telephone: 928-337-7560
• Fax: 928-337-2427
• www.azag.gov

Yuma County Attorney’s Office
250 West Second St., Suite G
Yuma, AZ 85364
• Telephone: 928-817-4300
• Fax: 928-817-4301
• www.co.yuma.az.us/atty/

ARKANSAS

State Offices

Consumer Protection Division
Office Of The Attorney General
323 Center St., Suite 200
Little Rock, AR 72201
• Telephone: 501-682-2007
• Consumer Hotline: 501-682-2341
• Toll Free: 1-800-482-8982
• Crime Victims Hotline: 1-800-448-3014
• Do Not Call Program (Consumer Division): 1-888-382-1222
• TTY: 501-682-6073
• E-Mail: oag@arkansasag.gov
• www.arkansasag.gov

CALIFORNIA

State Offices

Bureau Of Automotive Repair
California Department Of Consumer Affairs
10240 Systems Pkwy.
Sacramento, CA 95827
• Toll Free: 1-800-952-5210 (CA)
• TTY: 916-322-1700
• Fax: 916-255-1369
• www.autorepair.ca.gov
<table>
<thead>
<tr>
<th>Office of The Attorney General</th>
<th>Contra Costa County District Attorney’s Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 944255</td>
<td>900 Ward Street, 4th Floor</td>
</tr>
<tr>
<td>Public Inquiry Unit</td>
<td>Martinez, CA 94553</td>
</tr>
<tr>
<td>Sacramento, CA 94244-2550</td>
<td>• Telephone: 925-957-8604</td>
</tr>
<tr>
<td>• Telephone: 916-322-3360</td>
<td>• Fax: 925-646-4683</td>
</tr>
<tr>
<td>• Toll Free: 1-800-952-5225 (CA)</td>
<td>• <a href="http://www.co.contra-costaa.ca.us/">www.co.contra-costaa.ca.us/</a></td>
</tr>
<tr>
<td>• TTY: 916-324-5564</td>
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</tr>
<tr>
<td>• E-Mail: <a href="mailto:piu@doj.ca.gov">piu@doj.ca.gov</a></td>
<td></td>
</tr>
<tr>
<td>• <a href="http://www.caag.state.ca.us">www.caag.state.ca.us</a></td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>California Department Of Consumer Affairs</th>
<th>Consumer Fraud Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>1625 North Market Blvd.</td>
<td>Stanislaus County District Attorney’s Office</td>
</tr>
<tr>
<td>Sacramento, CA 95834</td>
<td>832 12th Street, 3rd Floor</td>
</tr>
<tr>
<td>• Toll Free: 1-800-952-5210 (CA)</td>
<td>Modesto, CA 93541</td>
</tr>
<tr>
<td>• TTY: 916-322-1700</td>
<td>• Telephone: 209-525-5550</td>
</tr>
<tr>
<td>• E-Mail: <a href="mailto:dca@dca.ca.gov">dca@dca.ca.gov</a></td>
<td>• Fax: 209-525-5545</td>
</tr>
<tr>
<td>• <a href="http://www.dca.ca.gov">www.dca.ca.gov</a></td>
<td>• <a href="http://www.stanislaus-da.org">www.stanislaus-da.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>County Offices</th>
<th>Consumer Affairs Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer And Environmental Protection Unit</td>
<td>Napa County District Attorney’s Office</td>
</tr>
<tr>
<td>Solano County District Attorney’s Office</td>
<td>PO Box 720</td>
</tr>
<tr>
<td>675 Texas Street, Suite 4500</td>
<td>931 Parkway Mall</td>
</tr>
<tr>
<td>Fairfield, CA 94533</td>
<td>Napa, CA 94559</td>
</tr>
<tr>
<td>• Telephone: 707-784-6800</td>
<td>• Telephone: 707-253-4211</td>
</tr>
<tr>
<td>• Fax: 707-784-7986</td>
<td>• Fax: 707-253-4059 (Hotline)</td>
</tr>
<tr>
<td>• <a href="http://www.co.solano.ca.us/depts/da/">www.co.solano.ca.us/depts/da/</a></td>
<td>• Fax: 707-253-4041</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>County Offices</th>
<th>Consumer Affairs Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer &amp; Environmental Protection Division</td>
<td>San Mateo County District Attorney’s Office</td>
</tr>
<tr>
<td>Fresno County Dist ATTY’s Office</td>
<td>400 County Center, 3rd Floor</td>
</tr>
<tr>
<td>1250 Van Ness Ave., 2nd Floor</td>
<td>Redwood City, CA 94063</td>
</tr>
<tr>
<td>Fresno, CA 93721</td>
<td>• Telephone: 650-363-4651</td>
</tr>
<tr>
<td>• Telephone: 559-488-3156</td>
<td>• (Consumer Complaint Line)</td>
</tr>
<tr>
<td>559-488-3836</td>
<td>• Telephone: 650-363-4636</td>
</tr>
<tr>
<td>• Fax: 559-488-1852</td>
<td>• Fax: 650-363-4873</td>
</tr>
<tr>
<td>• <a href="http://www.co.fresno.ca.us">www.co.fresno.ca.us</a></td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>County Offices</th>
<th>Consumer Affairs Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>Los Angeles County Department Of Consumer Affairs</td>
<td>Monterey County District Attorney’s Office</td>
</tr>
<tr>
<td>500 West Temple St., Room B-96</td>
<td>PO Box 1131</td>
</tr>
<tr>
<td>Los Angeles, CA 90012-2706</td>
<td>Salinas, CA 93902</td>
</tr>
<tr>
<td>• Telephone: 213-974-1452</td>
<td>• Telephone: 831-755-5070</td>
</tr>
<tr>
<td>• Toll Free: 1-800-593-8222 (L.A. County)</td>
<td>• Fax: 831-755-5068</td>
</tr>
<tr>
<td>• TTY: 213-626-0913</td>
<td>• <a href="http://www.co.monterey.ca.us">www.co.monterey.ca.us</a></td>
</tr>
<tr>
<td>• Fax: 213-687-0233</td>
<td></td>
</tr>
<tr>
<td>• E-Mail: <a href="mailto:dca@dca.lacounty.gov">dca@dca.lacounty.gov</a></td>
<td></td>
</tr>
<tr>
<td>• dca.lacounty.gov</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>County Offices</th>
<th>Consumer Affairs Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Diego County District Attorney’s Office</td>
<td>San Diego County District Attorney’s Office</td>
</tr>
<tr>
<td>330 W. Broadway, Suite 750</td>
<td>330 W. Broadway, Suite 750</td>
</tr>
<tr>
<td>San Diego, CA 92101</td>
<td>San Diego, CA 92101</td>
</tr>
<tr>
<td>• Telephone: 619-531-4070</td>
<td>• Telephone: 619-531-4070</td>
</tr>
<tr>
<td>• Fax: 619-531-4481</td>
<td>• Fax: 619-531-4481</td>
</tr>
<tr>
<td>• <a href="http://www.sdcda.org">www.sdcda.org</a></td>
<td>• <a href="http://www.sdcda.org">www.sdcda.org</a></td>
</tr>
</tbody>
</table>
CONSUMER PROTECTION OFFICES

Consumer And Environmental Protection Unit
San Francisco County District Attorney’s Office
732 Brannan St.
San Francisco, CA 941103
• Telephone: 415-551-9595 (Hotline)
• Fax: 415-551-9504
• www.sfdistrictattorney.org

Consumer Protection Unit
Santa Clara County District Attorney’s Office
West Wing, 4th Floor
70 West Hedding St.
San Jose, CA 95110
• Telephone: 408-792-2880
  408-299-7400
• Fax: 408-279-8742
• E-Mail: webmaster@da.co.santa-clara.ca.us
• www.santaclara-da.org

Economic Crime Unit
Consumer Fraud Department
1050 Monterey St., Room 223
County Government Center
San Luis Obispo, CA 93408
• Telephone: 805-781-5856
• Fax: 805-781-1173
• www.slocounty.ca.gov/da/

Consumer Protection Unit
Marin County District Attorney’s Office
Hall Of Justice, Room 130
San Rafael, CA 94903
• Telephone: 415-499-6495
• Fax: 415-499-3719
• E-Mail: consumer@co.marin.ca.us/da
• www.co.marin.ca.us

Consumer/Environmental Protection Unit
Orange County District Attorney’s Office
401 Civic Center Dr. W.
Santa Ana, CA 92701
• Telephone: 714-648-3600
• Fax: 714-648-3636
• orangecountyda.com

Consumer Protection Unit
Santa Barbara County District Attorney’s Office
1112 Santa Barbara St.
Santa Barbara, CA 93101
• Telephone: 805-568-2300
• Fax: 805-568-2453

Division Of Consumer Affairs
Santa Cruz County District Attorney’s Office
701 Ocean St., Room 200
Santa Cruz, CA 95060
• Telephone: 831-454-2050
• TTY: 831-454-2123
• Fax: 831-454-2694
• www.co.santa-cruz.ca.us

Consumer Mediation Section
Ventura County District Attorney’s Office
800 South Victoria Ave.
Ventura, CA 93009
• Telephone: 805-654-3110
• Fax: 805-648-9255
• www.ventura.org/vcda

City Offices

Criminal Division
Kern County District Attorney’s Office
1215 Truxtun Ave., 4th Floor
Bakersfield, CA 93301
• Telephone: 661-868-2340
• Fax: 661-868-2700
• E-Mail: dacriminal@co.kern.ca.us
• www.co.kern.ca.us/da/criminal.asp

Los Angeles City Attorney’s Office
200 North Main St.
800 City Hall East
Los Angeles, CA 90012
• Telephone: 213-978-8100
• Fax: 213-978-8312
• www.lacity.org/aTTY

Consumer And Environmental Protection Unit
1200 Third Ave., Suite 700
San Diego, CA 92101-4106
• Telephone: 619-533-5600
• Fax: 619-533-5504
• E-Mail: cepu@sandiego.gov
• www.sandiego.gov/cityattorney
CONSUMER PROTECTION OFFICES

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

CoNSUmER PROTECTIoN offICES

Consumer Protection, Fair Housing & Public Rights Division
Santa Monica City Attorney’s Office
1685 Main St., Room 310
Santa Monica, CA 90401
- Telephone: 310-458-8336
- Fax: 310-395-6727
- E-Mail: consumer@smgov.net
- www.smgov.net

COLORADO

State Offices

Consumer Protection Division
Colorado Attorney General’s Office
1525 Sherman St., 7th Floor
Denver, CO 80203-1760
- Telephone: 303-866-5079
- Toll Free: 1-800-222-4444
- Fax: 303-866-4916

AARP Elderwatch
(A Program With The Colorado Attorney General And The AARP Foundation That Is Fighting Elder Financial Abuse And Fraud Through Info, Educ, Referrals And Consumer Advocacy.)
1301 Pennsylvania, #280
Denver, CO 80203
- Telephone: 303-222-4444, Option 2
- Toll Free: 1-800-222-4444, Option 2
- Fax: 303-831-6217
- E-Mail: aarplederwatch@aarp.org
- www.aarplederwatch.org

County Offices

Economic Crime Division, El Paso and Teller Counties District Attorney’s Office
105 East Vermijo, Suite 300
Colorado Springs, CO 80903-2083
- Telephone: 719-520-6002
- Fax: 719-520-6164
- dao.elpasoco.com

Economic Crime Unit
Denver District Attorney’s Office
201 West Colfax Ave., Dept 801
Denver, CO 80202
- Telephone: 720-913-9179
- Fax: 720-913-9177
- www.denverda.org

Weld County District Attorney’s Office
915 Tenth Street, PO Box 1167
Greeley, CO 80632
- Telephone: 970-356-4010
- Fax: 970-352-8023
- www.co.weld.co.us/departments/

ColoRADO

State Offices

Consumer Protection Division
Colorado Attorney General’s Office
1525 Sherman St., 7th Floor
Denver, CO 80203-1760
- Telephone: 303-866-5079
- Toll Free: 1-800-222-4444
- Fax: 303-866-4916

AARP Elderwatch
(A Program With The Colorado Attorney General And The AARP Foundation That Is Fighting Elder Financial Abuse And Fraud Through Info, Educ, Referrals And Consumer Advocacy.)
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Denver, CO 80203
- Telephone: 303-222-4444, Option 2
- Toll Free: 1-800-222-4444, Option 2
- Fax: 303-831-6217
- E-Mail: aarplederwatch@aarp.org
- www.aarplederwatch.org

County Offices

Economic Crime Division, El Paso and Teller Counties District Attorney’s Office
105 East Vermijo, Suite 300
Colorado Springs, CO 80903-2083
- Telephone: 719-520-6002
- Fax: 719-520-6164
- dao.elpasoco.com

Economic Crime Unit
Denver District Attorney’s Office
201 West Colfax Ave., Dept 801
Denver, CO 80202
- Telephone: 720-913-9179
- Fax: 720-913-9177
- www.denverda.org

Weld County District Attorney’s Office
915 Tenth Street, PO Box 1167
Greeley, CO 80632
- Telephone: 970-356-4010
- Fax: 970-352-8023
- www.co.weld.co.us/departments/

Pueblo County District Attorney’s Office
701 Court
Pueblo, CO 81003
- Telephone: 719-583-6000
- Fax: 719-583-6666
- www.co.pueblo.co.us/district_attorney/

CONNECTICUT

State Offices

Department Of Consumer Protection
165 Capitol Ave.
Hartford, CT 06106
- Telephone: 860-713-6050
- Fax: 860-713-7243
- www.ct.gov/dcp

City Offices

Director Of Consumer Protection
City Of Middletown
PO Box 1300, 245 Dekoven Dr.
Middletown, CT 06457-1300
Telephone: 860-344-3491
TTY: 860-344-3521
Fax: 860-344-3561
E-Mail: phil.cacciola@cityofmiddletown.com
www.cityofmiddletown.com
DELWARE

State Offices

Fraud And Consumer Protection Division
Office of the Attorney General
820 North French St.
Carvel State Office Building
Wilmington, DE 19801
• Telephone: 302-577-8600
• Toll Free: 1-800-220-5424
• Fax: 302-577-6499
• E-Mail: consumer.protection@state.de.us
• www.attorneygeneral.delaware.gov

DISTRICT OF COLUMBIA

District Of Columbia Only Offices

Office of Consumer Protection
Office Of The Attorney General for
The District of Columbia
941 N. Capitol Street NE
Washington, DC 20002
Telephone: 202-442-4615
Fax: 202-478-9296
www.dcra.dc.gov

District Of Columbia Offices

Department Of Consumer and
Regulatory Affairs
Government Of The District of Columbia
941 North Capitol St., NE
Washington, DC 20002
• Telephone: 202-442-4400
• 202-727-1000 (Citywide Call Center)
• Fax: 202-442-9445
• E-Mail: dcra@dc.gov
• www.dcra.dc.gov

Office Of Consumer Protection
Department of Consumer and
Regulatory Affairs
941 N Capitol Street NE
Washington, DC 20002
• Telephone: 202-442-4400
• 202-442-4615
• Fax: 202-478-9296
• www.dcra.dc.gov

FLORIDA

State Offices

Economic Crimes Division
Office Of The Attorney General
PL-01 The Capitol
Tallahassee, FL 32399-1050
• Telephone: 850-414-3600
• Toll Free: 1-866-966-7226 (FL)
• TTY: 1-800-955-8771 (Toll Free)
• Fax: 850-488-4483
• www.myfloridalegal.com

Florida Dept. Of Agriculture and
Consumer Services
Division Of Consumer Services
2005 Apalachee Pkwy.
Tallahassee, FL 32301
Telephone: 850-488-2221
• Toll Free: 1-800-435-7352 (FL)
• Fax: 850-410-3839
• www.800helpfla.com

Multi-State Litigation and
Intergovernmental Affairs
Office Of The Attorney General
PL-01 The Capitol
Tallahassee, FL 32399-1050
• Telephone: 850-414-3300
• Toll Free: 1-866-966-7226 (FL)
• TTY: 1-800-955-8771 (Toll Free)
• Fax: 850-410-1630
• www.myfloridalegal.com
### Regional Offices

**Economic Crimes Division**  
**Office Of The Attorney General**  
110 SE 6th St.  
Fort Lauderdale, FL 33301-5000  
- Telephone: 954-712-4600  
- Fax: 954-712-4658  
- [www.datcp.wi.gov](http://www.datcp.wi.gov)

**Economic Crimes Unit**  
**Office Of The Attorney General**  
1300 Riverplace Blvd., Suite. 405  
Jacksonville, FL 32207  
- Telephone: 904-348-2720  
- Fax: 904-858-6918

**Economic Crimes Division**  
**Office Of The Attorney General**  
135 West Central Blvd., Suite 1000  
Orlando, FL 32801  
- Telephone: 407-999-5588  
- Fax: 407-245-0365  
- [www.myfloridalegal.com](http://www.myfloridalegal.com)

**Economic Crimes Division**  
**Office Of The Attorney General**  
3507 East Frontage Rd., Suite 325  
Concourse Center 4  
Tampa, FL 33607-1795  
- Telephone: 813-287-7950  
- Fax: 813-281-5515  
- [www.myfloridalegal.com](http://www.myfloridalegal.com)

**Economic Crimes Division**  
**Office Of The Attorney General**  
1515 North Flagler Dr., Suite 900  
West Palm Beach, FL 33401  
- Telephone: 561-837-5000  
- Fax: 561-837-5109  
- [www.myfloridalegal.com](http://www.myfloridalegal.com)

### County Offices

**Pinellas County Office Of Consumer Protection**  
15251 Roosevelt Blvd., Suite 209  
Clearwater, FL 33760  
- Telephone: 727-464-6200  
- TTY: 727-464-6088  
- Fax: 727-464-6129  
- E-Mail: consumer@co.pinellas.dept of health servicesus  
- [www.pinellascounty.org/consumer](http://www.pinellascounty.org/consumer)

**Broward County Consumer Affairs Division**  
115 South Andrews Ave., A460  
Fort Lauderdale, FL 33301  
- Telephone: 954-357-5350  
- Fax: 954-765-5309  
- E-Mail: consumer@broward.org  
- [www.broward.org/consumer](http://www.broward.org/consumer)

**Miami-Dade County Consumer Services Department**  
140 West Flagler St., Suites 901-904  
Miami, FL 33130  
- Telephone: 305-375-1250  
- E-Mail: consumer@miamidade.gov  
- [www.miamidade.gov/csd](http://www.miamidade.gov/csd)

**Office Of The State Attorney**  
**For Miami-Dade County**  
Economic Crime Division  
1350 NW 12th Ave.  
- Miami, FL 33136-2111  
- Telephone: 305-547-0671  
- Fax: 305-547-0717  
- [www.miamisao.com](http://www.miamisao.com)

**Pasco County Consumer Affairs Division**  
7530 Little Rd., Suite 140  
New Port Richey, FL 34654  
- Telephone: 727-847-8106  
- Code Compliance Info: 727-847-8110  
- Fax: 727-847-8191  
- E-Mail: drjones@pascocountydept of health servicesnet  
- [www.pascocountydept of health servicesnet](http://www.pascocountydept of health servicesnet)
CONSUMER PROTECTION OFFICES

**Orange County Consumer Fraud Unit**
Po Box 1673
415 North Orange Ave.
Orlando, FL 32802
- Telephone: 407-836-2490
- Fax: 407-836-1210
- E-Mail: fraudhelp@sao9.org
- www.orangecountydeptofhealthservicesnet

**Hillsborough County Consumer Protection Agency**
8900 North Armenia Ave., Suite 226
Tampa, FL 33604-1072
- Telephone: 813-903-3430
- Fax: 813-903-3432
- www.hillsboroughalabamacounty.org/consumerprotection

**Palm Beach County Division Of Consumer Affairs**
50 South Military Trail
West Palm Beach, FL 33415
- Telephone: 561-712-6600
- Toll Free: 1-800-852-7362
- Fax: 561-712-6610
- www.pbcgov.com/consumer

**GEORGIA**

**State Offices**

**Governor’s Office Of Consumer Affairs**
Two Martin Luther King, Jr. Dr., Suite 356
Atlanta, GA 30334
- Telephone: 404-656-3790
- Toll Free: 1-800-869-1123
- (GA and outside Atlanta)
- Fax: 404-651-9018
- consumer.georgia.gov

**HAWAII**

**State Offices**

**Office Of Consumer Protection**
Department Of Commerce And Consumer Affairs
345 Kekuanaoa St., Room 12
Hilo, HI 96720
- Telephone: 808-933-0910
- Fax: 808-933-8845
- www.hawaii.gov/dcca

**Office Of Consumer Protection**
Department Of Commerce And Consumer Affairs
235 South Beretania St., Room 801
Honolulu, HI 96813-2419
- Telephone: 808-586-2636
- Fax: 808-586-2640
- www.hawaii.gov/dcca/ocp

**Office Of Consumer Protection**
Dept Of Commerce And Consumer Affairs
1063 Lower Main St., Suite C-216
Wailuku, HI 96793
- Telephone: 808-984-8244
- Fax: 808-243-5807
- www.hawaii.gov/dcca/ocpaho

**IDAHO**

**State Offices**

**Consumer Protection Division**
Idaho Attorney General’s Office
650 West State St.
Boise, ID 83720-0010
- Telephone: 208-334-2424
- Toll Free: 1-800-432-3545 (ID)
- Fax: 208-334-4151
- www.ag.idaho.gov
ILLINOIS

State Offices

Consumer Fraud Bureau
1001 East Main St.
Carbondale, IL 62901
• Telephone: 618-529-6400
• Toll Free: 1-800-243-0607 (Hotline)
• TTY: Toll Free 1-877-785-9339 (IL)
• Fax: 618-529-6416
• E-Mail: ag_consumer@atg.state.il.us
• www.illinoisattorneygeneral.gov

Consumer Fraud Bureau
100 West Randolph, 12th Floor
Chicago, IL 60601
• Telephone: 312-814-3000
• Toll Free: 1-800-386-5438 (IL)
• TTY: 312-814-3374
• Fax: 312-814-2549
• E-Mail: ag_consumer@atg.state.il.us
• www.illinoisattorneygeneral.gov

Governor’s Office Of Citizens Action
222 South College, Room 106
Springfield, IL 62706
• Telephone: 217-782-0244
• Toll Free: 1-800-642-3112 (IL)
• Fax: 217-524-4049
• E-Mail: governor@illinois.gov
• www.illinois.gov

County Offices

Consumer Fraud Division
Cook County State Attorney’s Office
69 West Washington, Suite 3130
Chicago, IL 60602
• Telephone: 312-603-8600
• Consumer Line : 312-603-8700
• Fax: 312-603-9830
• E-Mail: consumer@cookcountygov.com
• www.statesattorney.org/consumer_fraud.htm

Consumer Fraud Bureau
Office Of The Attorney General
500 South Second St.
Springfield, IL 62706
• Telephone: 217-782-1090
• Toll Free: 1-800-243-0618 (IL)
• TTY: 217-785-2771
• Toll Free 1-877-844-5461 (IL)
• Fax: 217-782-1097
• E-Mail: ag_consumer@atg.state.il.us
• www.illinoisattorneygeneral.gov

Chicago Department Of Consumer Services
Richard J. Daley Center
50 West Washington, Room 208
Chicago, IL 60602
• Telephone: 312-744-4006
• TTY: 312-744-9385
• Fax: 312-742-8700
• www.Cityofchicago.Org/Consumerservices

City Of Des Plaines Consumer Protection Office
1420 Miner St., 6th Floor
Des Plaines, IL 60016
• Telephone: 847-391-5488
• Fax: 847-391-5378
• E-Mail: consumerprotection@desplaines.org
• www.desplaines.org

INDIANA

State Offices

Consumer Protection Division
Office Of The Attorney General
302 West Washington St.
Indiana Government Center South
Indianapolis, IN 46204
• Telephone: 317-232-6330
• Toll Free: 1-800-382-5516 (Consumer Hotline)
• Fax: 317-232-4393
• www.indianaconsumer.com
CONSUMER PROTECTION OFFICES

County Offices

Marion County Prosecuting Attorney's Office
251 E Ohio St., Suite 160
Indianapolis, IN 46204
• Telephone: 317-327-3522
• Fax: 317-327-5409
• www.indygov.org

IOWA

State Offices

Consumer Protection Division
Office Of The Iowa Attorney General
Hoover Building
1305 East Walnut St., 2nd Floor
Des Moines, IA 50319
• Telephone: 515-281-5926
• Toll Free: 1-888-777-4590 (IA)
• Fax: 515-281-6771
• E-Mail: consumer@iowa.gov
• www.iowaattorneygeneral.org

KANSAS

State Offices

Consumer Protection & Antitrust Division
Office Of The Attorney General
120 SW 10th, 2nd Floor
Topeka, KS 66612-1597
• Telephone: 785-296-3751
• Toll Free: 1-800-432-2310 (KS)
• TTY: 785-291-3767
• Fax: 785-291-3699
• E-Mail: cprotect@ksag.org
• www.ksag.org

Consumer Protection Division
Johnson County District Attorney’s Office
100 North Kansas Ave.
Johnson County Courthouse
Olathe, KS 66061
• Telephone: 913-715-3003
• Fax: 913-715-3040
• www.da.jocogov.org

Consumer Fraud & Economic Crime Division
Office Of The District Attorney
535 North Main St., 1st Floor
Wichita, KS 67203-3747
• Telephone: 316-660-3600
• Toll Free: 1-800-432-6878 (KS)
• Fax: 316-383-4638
• E-Mail: consumer@sedgwick.gov
• www.sedgwickcounty.org/da

KENTUCKY

State Offices

Office Of Consumer Protection
Office Of The Attorney General
1024 Capital Center Dr., Suite 200
Frankfort, KY 40601
• Telephone: 502-696-5389
• Toll Free: 1-888-432-9257 (KY)
• Fax: 502-573-8317
• E-Mail: attorney.general@ag.ky.gov
• www.ag.ky.gov

Kentucky Office Of The Attorney General
Consumer Protection Division
8911 Shelbyville Road
Frankfort, KY 40601
1024 Capital Center Drive
Louisville, KY 40222
• Telephone: 502-696-5389
• 502-429-7134 (Jefferson County)
• Toll Free: 888-432-9257
• Fax: 502-429-7129
• E-Mail: decker@ag.ky.gov
• www.ag.ky.gov
LOUISIANA

State Offices

Consumer Protection Section
Office Of The Attorney General
PO Box 940005
Baton Rouge, LA 70804-9005
- Telephone: 225-326-6400
- Toll Free: 1-800-351-4889
- Fax: 225-326-6499
- www.ag.state.la.us

County Offices

Jefferson Parish District Attorney's Office
Economic Crime Unit
200 Derbigny St.
Gretna, LA 70053-5894
- Telephone: 504-368-1020
- Fax: 504-361-2996

MARYLAND

State Offices

Consumer Protection Division
Office Of The Attorney General
200 Saint Paul Place, 16th FL
Baltimore, MD 21202-2021
- 410-528-8662 (Consumer Complaints)
- 410-576-6550 (Consumer Information)
- 410-528-1840 (Health Advocacy Unit)
- Toll Free: 1-888-743-0023
- Toll Free: 1-877-261-8807 (Health Advocacy Unit)
- TTY: 410-576-6372 (MD)
- Fax: 410-576-7040
- E-Mail: consumer@oag.state.md.us
- www.oag.state.md.us/consumer

Regional Offices

Consumer Protection Division
Maryland Attorney General's Office
44 North Potomac St, Suite 104
Hagerstown, MD 21740-5684
- Telephone: 301-791-4780
- TTY: 410-576-6372 (Baltimore Office)
- Fax: 301-791-7178
- www.oag.state.md.us/consumer

Consumer Protection Division
Eastern Shore Branch Office
Office Of The Attorney General
201 Baptist St., Suite 30
Salisbury, MD 21801-4976
Telephone: 410-713-3620
- 410-576-6300 (Baltimore Office)
- Toll Free: 1-888-743-0023 (Baltimore Office)
- TTY: 410-576-6372
- Fax: 410-713-3621
- www.oag.state.md.us

MAINE

State Offices

Consumer Protection Division
Office Of The Attorney General
Six State House Station
Augusta, ME 04333
- Telephone: 207-626-8800
- Toll Free: 1-800-436-2131 Consumer Protection
- Fax: 207-626-8812
- E-Mail: consumer.mediation@maine.gov
- www.maine.gov/ag

Bureau Of Consumer Credit Protection
35 State House Station
Augusta, ME 04333-0035
- Telephone: 207-624-8527
- Toll Free: 1-800-332-8529 (ME)
- TTY: 1-888-577-6690 (Toll Free)
- Fax: 207-582-7699
- www.credit.maine.gov
CONSUMER PROTECTION OFFICES

County Offices

Howard County Office Of Consumer Affairs
6751 Columbia Gateway Dr.
Columbia, MD 21046
• Telephone: 410-313-6420
• Fax: 410-313-6453
• E-Mail: rgbowman@howardcountymd.gov
• www.howardcountymd.gov

Montgomery County Office Of Consumer Protection
100 Maryland Ave., Suite 330
Rockville, MD 20850
• Telephone: 240-777-3636
• TTY: 240-777-3679
• Fax: 240-777-3768
• www.montgomerycountymd.gov/consumer

MASSACHUSETTS

State Offices

Consumer Protection And Antitrust Division
Office Of The Attorney General
One Ashburton Place
Boston, MA 02108
• Telephone: 617-727-8400 (Consumer Hotline)
• TTY: 617-727-4765
• Fax: 617-727-3265
• www.mass.gov/ago

Executive Office Of Consumer Affairs And Business Regulation
Ten Park Plaza, Suite 5170
Boston, MA 02116
• General Information : 617-973-8700
• Consumer Hotline : 617-973-8787
• Toll Free: 1-888-283-3757 (MA)
• TTY: 617-973-8790
• Fax: 617-973-8798
• E-Mail: consumer@state.ma.us
• www.mass.gov/consumer

Southern Massachusetts Division
Office Of The Attorney General
105 William St.
New Bedford, MA 02740
• Telephone: 508-990-9700
• Fax: 508-990-8686
• www.mass.gov/ago

Western Massachusetts Division
Office Of The Attorney General
1350 Main St., 4th Floor
Springfield, MA 01103-1629
• Telephone: 413-784-1240
• TTY: 617-727-4765 (Boston Office)
• Fax: 413-784-1244
• www.mass.gov/ago

Central Massachusetts Division
Office Of The Attorney General
One Exchange Place
Worcester, MA 01608
• Telephone: 508-792-7600
• 617-727-8400
• Fax: 508-795-1991
• www.mass.gov/ago

County Offices

Norfolk District Attorney’s Office
Consumer Protection Division
45 Shawmut Rd.
Canton, MA 02021
• Telephone: 781-830-4800
• Fax: 781-830-4801
• www.mass.gov/da/norfolk

Franklin County
Northwestern District Attorney’s Office
13 Conway St.
Greenfield, MA 01301
• Telephone: 413-774-3186
• Fax: 413-773-3278
• E-Mail: janice.garrett@massmail.state.ma.us
CONSUMER PROTECTION OFFICES

Hampshire County
North Western District Attorney’s Office
One Gleason Plaza
Northampton, MA 01060
• Telephone: 413-586-9225
• Fax: 413-584-3635

Berkshire County Consumer Advocates, Inc.
150 North St., Room 34
Pittsfield, MA 01201
• Telephone: 413-443-9128
• Toll Free: 1-800-540-9128 (Berkshire County)
• Fax: 413-496-9225
• E-Mail: berkshire.advocates@yahoo.com

Consumer Council Of Worcester County
484 Main St., 2nd Floor
Worcester, MA 01608-1690
• Telephone: 508-754-1176
• Toll Free: 1-800-545-4577
• Fax: 508-754-0203
• www.wcac.net

City Of Boston Consumer Affairs & Licensing
One City Hall Plaza, Room 817
Boston, MA 02201
• Telephone: 617-635-3834
• Fax: 617-635-4174
• E-Mail: mocal@cityofboston.gov
• www.cityofboston.gov/consumeraffairs

Cambridge Consumers’ Council
831 Massachusetts Ave.
Cambridge, MA 02139
• Telephone: 617-349-6150
• TTY: 617-349-6112
• Fax: 617-349-6148
• E-Mail: consumer@cambridgema.gov
• www.ci.cambridge.ma.us/consumer

Greater Fall River/New Bedford Residents Contact:
One Government Center
Fall River, MA 02722
• Telephone: 508-324-2672
• Fax: 508-324-2626
• www.ago.state.ma.us

Consumer Protection Program
Haverhill Community Action, Inc.
145 Essex St.
Haverhill, MA 01832
• Telephone: 978-373-1971
• Fax: 978-373-8966
• www.ago.state.ma.us

Cape Cod Residents Contact:
Consumer Assistance Council, Inc.
149 Main St.
Hyannis, MA 02601
• Telephone: 508-771-0700
• Toll Free: 1-800-867-0701 (MA)
• Fax: 508-771-3011
• E-Mail: cac@capecod.net
• www.consumer council.com

Consumer Protection Program
Greater Lawrence Community Action Council, Inc.
305 Essex St.
Lawrence, MA 01840
• Telephone: 978-681-4990
• Fax: 978-681-4949

Middlesex Community College Law Center
33 Kearney Square
Lowell, MA 01852-1987
• Telephone: 978-656-3342
• Fax: 978-441-1794
• E-Mail: lawcenter@middlesex.mass.edu
• www.middlesex.mass.edu/lawcenter

Medford Consumer Advisory Commission
90 Main St.
Medford, MA 02155
• Telephone: 781-393-2460
• www.ago.state.ma.us
CONSUMER PROTECTION OFFICES

Consumer Assistance Office – Metro West, Inc.
209 West Central St.
Natick, MA 01760
• Telephone: 508-651-8812
• Fax: 508-647-0661
• E-Mail: consumermw@conversent.net
• www.consumermetrowest.org

Newton-Brookline Consumer Office
1000 Commonwealth Ave.
Newton City Hall
Newton Centre, MA 02459
• Telephone: 617-796-1292
• TTY: 617-796-1089
• Fax: 617-796-1293
• E-Mail: consumer@newtonma.gov
• www.ci.newton.ma.us

South Shore Community Action Council, Inc.
265 South Meadow Rd.
Plymouth, MA 02360
• Telephone: 508-747-7575, Ext. 226
• Fax: 508-746-5140
• E-Mail: lmtilley@sscac.org

Revere Consumer Affairs Office
150 Beach St.
Revere, MA 02151
• Telephone: 781-286-8114
• Fax: 781-485-2788
• E-Mail: jellis@revere.org

Mayor's Office Of Consumer Information
36 Court St.
City Hall
Springfield, MA 01103-1699
• Telephone: 413-787-6437
• Fax: 413-787-7781
• E-Mail: moci@springfieldcityhall.com
• www.springfieldcityhall.com

MICHIGAN

State Offices

Office Of Attorney General
Consumer Protection Division
PO Box 30213
Lansing, Mi 48909
• Telephone: 517-373-1140
• Toll Free: 1-877-765-8388
• Fax: 517-241-3771
• www.michigan.gov/ag

County Offices

Macomb County
Consumer Protection Department
Office Of The Prosecuting Attorney
One South Main St., 3rd Floor
Macomb County Administration Bldg.
Mt. Clemens, MI 48043
• Telephone: 586-469-5350
• Fax: 586-469-5609

City Offices

Consumer Advocacy
18100 Meyers Rd., Suite 105
NWAC
Detroit, Mi 48235
• Telephone: 313-224-1000
• 313-224-6995 (Complaints)
• Fax: 313-224-1476
• E-Mail: andersonst.cadtwr@seniors.ci.detroit.mi.us
• www.ci.detroit.mi.us/departments/consumeraffairs/tabid/1476/default.aspx
CONSUMER PROTECTION OFFICES

MINNESOTA

State Offices

Consumer Services Division
Attorney General’s Office
445 Minnesota St.
1400 Bremer Tower
St. Paul, MN 55101
- Telephone: 651-296-3353
- Toll Free: 1-800-657-3787
- TTY: 651-297-7206
- 1-800-366-4812 (Toll Free)
- Fax: 651-282-2155
- E-Mail: attorney.general@state.mn.us
- www.ag.state.mn.us

County Offices

Citizen Information Hotline
Hennepin County Attorney’s Office
C-2000 County Government Center
Minneapolis, MN 55487
- Telephone: 612-348-5550
- TTY: 612-348-6015
- Fax: 612-348-9712
- E-Mail: citizeninfo@co.hennepin.mn.us
- www.hennepinattorney.org

City Offices

Division Of Licenses & Consumer Services
Minneapolis Department Of Regulatory Services
350 South 5th St.
City Hall, Room 1C
Minneapolis, MN 55415
- Telephone: 612-673-2080
- TTY: 612-673-2157
- Fax: 612-673-3399
- www.ci.minneapolis.mn.us

MISSISSIPPI

State Offices

Consumer Protection Division
Attorney General’s Office
PO Box 22947
Jackson, MS 39225-2947
- Telephone: 601-359-4230
- Toll Free: 1-800-281-4418 (MS)
- Fax: 601-359-4231
- www.ago.state.ms.us

Bureau Of Regulatory Services
Department Of Agriculture And Commerce
PO Box 1609
121 North Jefferson St.
Jackson, MS 39201
- Telephone: 601-359-1111
- Fax: 601-359-1175
- www.mdac.state.ms.us

MISSOURI

State Offices

Consumer Protection Division
Missouri Attorney General’s Office
PO Box 899
Jefferson City, MO 65102
- Telephone: 573-751-3321
- Toll Free: 1-800-392-8222 (MO)
- TTY: 1-800-729-8668 (MO)
- Fax: 573-751-7948
- E-Mail: consumer@ago.mo.gov
- www.ago.mo.gov
CONSUMER PROTECTION OFFICES

MONTANA

State Offices

Montana Office Of Consumer Protection
Department Of Justice
PO Box 200151
2225 11th Avenue
Helena, MT 59620-0151
- Telephone: 406-444-4500
- Toll Free: 1-800-481-6896
- Fax: 406-444-9680
- www.datcp.wi.gov

NEBRASKA

State Offices

Office Of The Attorney General
Department Of Justice
PO Box 98920
2115 State Capitol
Lincoln, NE 68509
- Telephone: 402-471-2682
- 402-471-3891 (Spanish)
- Toll Free: 1-800-727-6432 (NE)
- Toll Free: 1-888-850-7555 (NE – Spanish)
- Fax: 402-471-0006
- www.ago.state.ne.us

NEVADA

State Offices

Bureau Of Consumer Protection
Office Of The Attorney General
100 N Carson St.
Carson City, NV 89701
- Telephone: 775-684-1180
- www.ag.state.nv.us

Bureau Of Consumer Protection
Attorney General’s Office
555 E. Washington Ave., Suite 3900
Las Vegas, NV 89101
- Telephone: 702-486-3420
- Fax: 702-486-3768
- ag.state.nv.us

Nevada Consumer Affairs Division
1850 East Sahara Ave., Suite 101
Las Vegas, NV 89104
- Telephone: 702-486-7355
- Toll Free: 1-800-326-5202 (NV)
- TTY: 702-486-7901
- Fax: 702-486-7371
- E-Mail: ncad@fyiconsumer.org
- www.fyiconsumer.org

Consumer Affairs Division
4600 Kietzke Lane, Building B, Suite 113
Reno, NV 89502
- Telephone: 775-688-1800
- Toll Free: 1-800-735-2964 (New Hampshire Only)
- TTY: 702-486-7901
- Fax: 775-688-1803
- E-Mail: renocad@fyiconsumer.org
- www.fyiconsumer.org

NEW HAMPSHIRE

State Offices

Consumer Protection Bureau
Attorney General’s Office
33 Capitol St.
Concord, NH 03301
- Telephone: 603-271-3641
- Toll Free: 1-888-468-4454
- (Consumer Protection Hotline)
- TTY: 1-800-257-3717
- Fax: 603-223-6202
- www.doj.nh.gov/consumer
CONSUMER PROTECTION OFFICES

NEW JERSEY

State Offices

Division Of Consumer Affairs
Department Of Law And Public Safety
PO Box 45027
Newark, NJ 07101
- Telephone: 973-504-6200
- Toll Free: 1-800-242-5846 (NJ)
- TTY: 973-504-6588
- Fax: 973-648-3538
- E-Mail: askconsumeraffairs@lps.state.nj.us
- www.njconsumeraffairs.gov

County Offices

Atlantic County Division Of Consumer Affairs
1333 Atlantic Ave.
Atlantic City, NJ 08401
Telephone: 609-343-2376
609-345-6700, Ext. 2476
E-Mail: howie_robert@aclink.org
www.aclink.org/law/mainpages/conshome.asp

Camden County Office Of Consumer Protection/Weights And Measures
512 Lakeland Rd., Suite 158
Dipiero Center
Blackwood, NJ 08012
- 856-374-6161 (Consumer Protection)
- 856-374-6001 (Weights & Measures)
- Fax: 856-232-0748
- www.camdencounty.com

Cumberland County Department Of Consumer Affairs/Weights And Measures
788 East Commerce St.
Bridgeton, NJ 08302
- Telephone: 856-453-2203
- Fax: 856-453-2206
- E-Mail: janemc@co.cumberland.NJ.Us
- Www.Co.Cumberland.NJ.Us

Cape May County Consumer Affairs Weights And Measures
4 Moore Rd., DN 310
Cape May Court House, NJ 08210-1601
- Telephone: 609-463-6475
- Fax: 609-463-6472
- E-Mail: jrechner@co.cape-may.nj.us
- www.capemaycountygov.net

Gloucester County Department Of Consumer Protection Weights And Measures
254 County House Road
Clarksboro, NJ 08020
- Telephone: 856-384-6855
- TTY: 856-848-6616
- Fax: 856-384-6858
- E-Mail: hspence@co.gloucester.nj.us
- www.co.gloucester.nj.us/government/departments/consumeraffairs/main.cfm

Essex County Division Of Communityaction/Consumer Services
50 South Clinton St., Suite 3201
East Orange, NJ 07018
- Telephone: 973-395-8350
- Fax: 973-395-8433
- www.co.essex.nj.us/

Hunterdon County Office Of Consumer Affairs
PO Box 2900
Flemington, NJ 08822
- Telephone: 908-806-5174
- Fax: 908-806-2057
- E-Mail: jferrari@co.hunterdon.nj.us
- www.co.hunterdon.nj.us/consumeraffairs.htm

Monmouth County Department Of Consumer Affairs
One East Main St.
Hall Of Records Annex
Freehold, NJ 07728
- Telephone: 732-431-7900
- Fax: 732-845-2037
- E-Mail: pwatson@co.monmouth.nj.us
- www.visitmonmouth.com
CONSUMER PROTECTION OFFICES

Bergen County Office Of Consumer Protection
One Bergen County Plaza, 3rd Floor
Hackensack, NJ 07601-7000
• Telephone: 201-336-6400
• Fax: 201-336-6416

Hudson County Division Of Consumer Affairs
583 Newark Ave.
Jersey City, NJ 07306
• Telephone: 201-795-6295
• 201-795-6163
• Fax: 201-795-6468
• www.hudsoncountynj.org/dept/consumer_affairs/

Burlington County Office
Of Consumer Affairs/Weights And Measures
PO Box 6000
49 Rancocas Rd.
Mount Holly, NJ 08060
• 609-265-5098 (Weights & Measures)
• 609-265-5054 (Consumer Affairs)
• Fax: 609-265-5065
• E-Mail: consumer@co.burlington.nj.us
• www.co.burlington.nj.us

Middlesex County Consumer Affairs
JFK Square, 2nd Floor, Suite 290
Middlesex County Administration Building
New Brunswick, NJ 08901
• Telephone: 732-745-3875
• Fax: 732-745-3815
• E-Mail: consumer@co.middlesex.nj.us
• www.co.middlesex.nj.us/consumeraffairs/index.asp

Somerset County Division Of Consumer Protection
PO Box 3000
20 Grove Street
Somerville, NJ 08876-1262
• Telephone: 908-231-7000
• Fax: 908-429-0670
• E-Mail: consumerprotection@co.somerset.nj.us
• www.co.somerset.nj.us

Ocean County Department
Of Consumer Affairs/Weights And Measures
PO Box 2191
1027 Hooper Ave.
Toms River, NJ 08754-2191
• Telephone: 732-929-2105
• Toll Free: 1-800-722-0291, Ext. 2105 (NJ)
• Fax: 732-506-5330
• www.co.ocean.nj.us

Mercer County Consumer Affairs
PO Box 8068
640 South Broad St., Rm. 404
Trenton, NJ 08650-0068
• Telephone: 609-989-6671
• Fax: 609-989-6670
• E-Mail: dgiovannetti@mercercounty.org
• www.mercercounty.org

Passaic County Department Of Consumer Protection/Weights And Measures
Dept. Of Law
1310 Route 23 North
Wayne, NJ 07470
• 973-305-5881 (Consumer Protection)
• 973-305-5750 (Weights & Measures)
• Fax: 973-628-1796
• E-Mail: barbaram@passaiccountynj.org
• www.passaiccountynj.org

Union County Division Of Consumer Affairs
300 North Ave. East
Westfield, NJ 07090
• Telephone: 908-654-9840
• Fax: 908-654-3082
• E-Mail: fpeterson@ucnj.org
• www.unioncountynj.org

City Offices

Middlesex Borough Consumer Affairs
1200 Mountain Ave.
Middlesex, NJ 08846
• Telephone: 732-356-7400
• Fax: 732-356-7954
• www.middlesexboro.com
## CONSUMER PROTECTION OFFICES

### NEW MEXICO

**State Offices**

**Consumer Protection Division**

408 Galisteo St.

PO Drawer 1508

Santa Fe, NM 87501

- Telephone: 505-827-6060
- Toll Free: 1-800-678-1508
- Fax: 505-827-6685
- www.nmag.gov

### NEW YORK

**State Offices**

**New York State Consumer Protection Board**

Five Empire State Plaza

Suite 2101

Albany, NY 12223-1556

- Telephone: 518-474-8583 (Capitol Region)
- Toll Free: 1-800-697-1220
- Fax: 518-474-2474
- E-Mail: webmaster@consumer.state.ny.us
- www.nysconsumer.gov

**Bureau Of Consumer Frauds And Protection Office Of The Attorney General**

State Capitol

Albany, NY 12224

- Telephone: 518-474-5481
- Toll Free: 1-800-771-7755 (Ny)
- TTY: 1-800-788-9898 (Toll Free)
- Fax: 518-474-3618
- www.oag.state.ny.us

**Consumer Frauds And Protection Bureau Office Of The Attorney General**

120 Broadway, 3Rd Dept Of Health Services

New York, NY 10271

- Telephone: 212-416-8300
- Toll Free: 1-800-771-7755 (Hotline)
- TTY: 1-800-788-9898 (Toll Free) Or
- 212-416-8893
- Fax: 212-416-6003
- www.oag.state.ny.us

### New Jersey

#### Nutley Consumer Affairs

149 Chestnut St.

Public Affairs Building

Nutley, NJ 07110

- Telephone: 973-284-4975
- Fax: 973-661-9411
- E-Mail: anicolette@nutleynj.org
- www.nutleynj.org

#### Plainfield Action Services

510 Watchung Ave.

City Hall Annex

Plainfield, NJ 07060

- Telephone: 908-753-3519
- Fax: 908-753-3540
- www.plainfield.com

#### Secaucus Department Of Consumer Affairs

1203 Patterson Plank Rd.

Municipal Government Center

Secaucus, NJ 07094

Telephone: 201-330-2008

Fax: 201-330-8352

www.njconsumeraffairs.gov/ocp/countyoff.htm

#### Consumer Affairs Office

1976 Morris Ave.

Union, NJ 07083

- Telephone: 908-851-5477
- Fax: 908-851-4679
- www.uniontownship.com

#### Woodbridge Township Consumer Affairs

One Main St.

Municipal Building

Woodbridge, NJ 07095

- Telephone: 732-634-4500
- Fax: 732-602-6016
- www.twp.woodbridge.nj.us
### Regional Offices

#### Binghamton Regional Office
Office Of The Attorney General
44 Hawley St.
State Office Building, 17th Floor
Binghamton, NY 13901-4433
- Telephone: 607-721-8771
- Fax: 607-721-8789
- www.oag.state.ny.us

#### Brooklyn Regional Office
Office Of The Attorney General
55 Hanson Place, Room 732
Brooklyn, NY 11217
- Telephone: 718-722-3949
- Toll Free: 1-800-771-7755
- (Consumer Helpline)
- TTY: 1-800-788-9898 (Toll Free)
- www.oag.state.ny.us

#### Buffalo Regional Office
Office Of The Attorney General
350 Main Street, Suite 300A
Main Place Tower
Buffalo, NY 14202
- Telephone: 716-853-8400
- Fax: 716-853-8571
- www.oag.state.ny.us

#### Hauppauge Regional Office
Office Of The Attorney General
300 Motor Pkwy., Suite 205
Hauppauge, NY 11788-5127
- Telephone: 631-231-2400
- www.oag.state.ny.us/tour/suffolk.html

#### Harlem Regional Office
Office Of The Attorney General
163 West 125th St.
New York, NY 10027-8201
- Telephone: 212-961-4475
- Toll Free: 1-800-771-7755 (Consumer Helpline)
- Fax: 212-961-4003
- www.oag.state.ny.us

#### Mineola Regional Office
Office Of The Attorney General
200 Old Country Rd.
New York, NY 11501
- Telephone: 516-248-3302
- Toll Free: 1-800-771-7755 (Consumer Helpline)
- TTY: 1-800-788-9898
- Fax: 516-747-6432
- www.oag.state.ny.us

#### Plattsburgh Regional Office
Office Of Attorney General
43 Durkee Street, Suite 700
Plattsburgh, NY 12901
- Telephone: 518-562-3282
- Fax: 518-562-3294
- www.oag.state.ny.us

#### Rochester Regional Office
Office Of The Attorney General
144 Exchange Blvd., Suite 200
Rochester, NY 14614
- Telephone: 585-546-7430
- TTY: 1-800-788-9898
- Fax: 585-546-7514
- www.oag.state.ny.us

#### Syracuse Regional Office
Office Of The Attorney General
615 Erie Blvd. West, Suite 102
Syracuse, NY 13204-2465
- Telephone: 315-448-4848 Consumer Fraud
- 315-448-4800
- Toll Free: 1-800-771-7755 Consumer Hotline
- Fax: 315-448-4851
- www.oag.state.ny.us

#### Utica Regional Office
Office Of The Attorney General
207 Genesee St., Room 508
Utica, NY 13501
- Telephone: 315-793-2225
- Toll Free: 1-800-771-7755
- Fax: 315-793-2228
- www.oag.state.ny.us/tour/utica.html
CONSUMER PROTECTION OFFICES

Watertown Regional Office
Office Of The Attorney General
317 Washington Street
Dulles State Office Building
Watertown, NY 13601-3744
• Telephone: 315-785-2444
• www.oag.state.ny.us

Westchester Regional Office
Office Of The Attorney General
101 East Post Rd.
White Plains, NY 10601-5008
• Telephone: 914-422-8755
• Toll Free: 1-800-771-7755
• (Consumer Helpline)
• Fax: 914-422-8706
• www.oag.state.ny.us

County Offices

Department Of Consumer Affairs/
Weights & Measures
112 State St., Room 720
Albany, NY 12207
• Telephone: 518-447-7581
• Fax: 518-487-5048
• E-Mail: consumer_complaints@albanycounty.com
• www.albanycounty.com

Consumer Fraud Bureau
Erie County District Attorney's Office
350 Main Street, Suite 300A
Main Place Tower
Buffalo, NY 14202
• Telephone: 716-853-8404 (Consumer Fraud)
  716-853-8400
• Toll Free: 1-800-771-7755 (Ny)
• Fax: 716-853-8414
• www.oag.state.ny.us

Putnam County Department
Of Consumer Affairs/Weights And Measures
110 Old Route 6 – Bldg. 3
Carmel, NY 10512
• Telephone: 845-225-2039
• Fax: 845-225-3403
• www.putnamcountyny.com

Orange County Department Of
Consumer Affairs And Weights And Measures
99 Main St.
Goshen, NY 10924
• Telephone: 845-291-2400
• Fax: 845-291-2385
• www.co.orange.ny.us

Ulster County District Attorney's
Consumer Fraud Bureau
20 Lucas Ave.
Kingston, NY 12401
• Telephone: 845-340-3260
• Fax: 845-340-3263
• www.co.ulster.ny.us

Sullivan Affairs Education Office
64 Ferndale Loomis Rd.
Cornell Cooperative Extensions
Liberty, NY 12754
• Telephone: 845-292-6180
• Toll Free: 1-877-292-5250
• Fax: 845-292-2154
• www.sullivancce.org

Nassau County Office Of Consumer Affairs
200 County Seat Dr.
Mineola, NY 11501
• Telephone: 516-571-2600
• Fax: 516-571-3389
• www.nassaucountyny.gov

Rockland County Office Of
Consumer Protection
18 New Hempstead Rd., 6th Floor
New City, NY 10956
• Telephone: 845-708-7600
• Fax: 845-708-7616
• www.consumer.state.ny.us

Dutchess County Department
Of Consumer Affairs
98 Peach Rd.
Poughkeepsie, NY 12601
• Telephone: 845-486-2949
• Fax: 845-486-2947
• E-Mail: consumeraffairs@co.dutchess.ny.us
• www.dutchessny.gov/countygov/departments/consumeraffairs/cfindex.htm
CONSUMER PROTECTION OFFICES

Schenectady County Dept. Of Consumer Affairs/Bureau Of Weights And Measures
64 Kellar Ave.
Schenectady, NY 12306
• Telephone: 518-356-7473 (Consumer Affairs)
• 518-356-6795 (Weights And Measures)
• Fax: 518-357-0319
• www.schenectadycounty.com

Westchester County District Attorney’s Office
Economic Crimes Unit
111 Martin Luther King Jr. Blvd.
County Courthouse
White Plains, NY 10601
• Telephone: 914-995-3414
• Fax: 914-995-3594
• www.da.westchester.ny.us

Westchester County Dept. Of Consumer Protection
112 East Post Rd., 4th Floor
White Plains, NY 10601
• Telephone: 914-995-2155
• Fax: 914-995-3115
• E-Mail: conpro@westchestergov.com
• www.westchestergov.com/consumer

City Offices

Mt. Vernon Office Of Consumer Protection/Bureau Of Weights And Measures
One Roosevelt Square, Room 11
Mount Vernon, NY 10550
• Telephone: 914-665-2433
• Fax: 914-665-2496
• www.ci.mount-vernon.ny.us

New York City Department Of Consumer Affairs
42 Broadway
New York, NY 10004
• Telephone: 212-487-4444
• TTY: 212-487-2710
• www.nyc.gov/consumers

Town Of Colonie Consumer Protection
Memorial Town Hall
Newtonville, NY 12128
• Telephone: 518-783-2790
• www.colonie.org

Schenectady Bureau Of Consumer Protection
105 Jay Street
City Hall, Room 204
Schenectady, Ny 12305
• Telephone: 518-382-5061
• Fax: 518-382-5074

Yonkers Office Of Consumer Protection
87 Nepperhan Avenue, Room 212
Yonkers, NY 10701
• Telephone: 914-377-6808
• Fax: 914-377-6811
• www.yonkersny.gov

NORTH CAROLINA

State Offices

Consumer Protection Division
Office Of The Attorney General
9001 Mail Service Center
Raleigh, NC 27699-9001
• Telephone: 919-716-6000
• Toll Free: 1-877-566-7226 (Nc)
• Fax: 919-716-6050
• www.ncdoj.gov

NORTH DAKOTA

State Offices

Consumer Protection And Antitrust Division
Office Of The Attorney General
600 East Blvd. Ave., Dept. 125
Bismarck, ND 58505
• Telephone: 701-328-3404
• Toll Free: 1-800-472-2600
• TTY: 1-800-366-6888 (Toll Free)
• Fax: 701-328-5568
• E-Mail: cpat@nd.gov
• www.ag.nd.gov
CONSUMER PROTECTION OFFICES

OHIO

State Offices

Ohio Consumers’ Counsel
Ten West Broad St., 18th Floor, Suite 1800
Columbus, OH 43215
• Telephone: 614-466-8574 (Outside Oh)
• Toll Free: 1-877-742-5622
• Fax: 614-466-9475
• E-Mail: occ@occ.state.oh.us
• www.pickocc.org

County Offices

Office Of Consumer Affairs
County Of Summit
1040 East Tallmadge Ave., Room 128
Akron, OH 44310
• Telephone: 330-643-2879
• Fax: 330-630-4655
• E-Mail: consumeraffairs@summitoh.net
• www.co.summit.oh.us/conaffairs.htm

OKLAHOMA

State Offices

Consumer Protection Unit
Oklahoma Attorney General
313 NE 21St St.
Oklahoma City, OK 73105
• Telephone: 405-521-2029
• Fax: 405-528-1867
• www.oag.ok.gov

Oklahoma Department Of Consumer Credit
4545 North Lincoln Blvd., #104
Oklahoma City, OK 73105
• Telephone: 405-521-3653
• Toll Free: 1-800-448-4904
• Fax: 405-521-6740
• E-Mail: rbhooper@okdocc.state.ok.us
• www.okdocc.state.ok.us

OREGON

State Offices

Financial Fraud/Consumer Protection Section
Department Of Justice
1162 Court St., NE
Salem, OR 97301
• Telephone: 503-947-4333
• 503-378-4320 (Hotline Salem Only)
• 503-229-5576 (Hotline Portland Only)
• Toll Free: 1-877-877-9392 (Or)
• TTY: 503-378-5938
• Fax: 503-378-5017
• www.doj.state.or.us

PENNSYLVANIA

State Offices

Office Of The Consumer Advocate
Office Of The Attorney General
5th Floor, Forum Place
555 Walnut St.
Harrisburg, PA 17101-1923
Telephone: 717-783-5048 (Utilities Only)
Toll Free: 1-800-684-6560 (Pa)
Fax: 717-783-7152
E-Mail: consumer@paoca.org
www.oca.state.pa.us
### Consumer Protection Offices

**Bureau Of Consumer Protection**
**Office Of Attorney General**
16th Floor, Strawberry Square
Harrisburg, PA 17120
- Telephone: 717-787-3391
- Toll Free: 1-800-441-2555 (PA)
- Toll Free: 1-877-888-4877 (PA – Health Care)
- Toll Free: 1-866-623-2137 (PA – Elder Abuse)
- Fax: 717-787-8242
- www.attorneygeneral.gov

**Regional Offices**

- **Allentown Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  801 Hamilton St., 4th Floor
  Allentown, PA 18101
  Telephone: 610-821-6690
  Toll Free: 1-800-441-2555 (PA)
  Fax: 610-821-6529
  www.attorneygeneral.gov

- **Ebensburg Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  171 Lovell Ave., Suite 202
  Ebensburg, PA 15931
  Telephone: 814-471-1831
  Fax: 814-471-1840
  www.attorneygeneral.gov

- **Erie Regional Office – Bureau Of Consumer Protection**
  **Office Of The Attorney General**
  1001 State St., Suite 1009
  Erie, PA 16501
  Telephone: 814-871-4371
  Fax: 814-871-4848
  www.attorneygeneral.gov

- **Harrisburg Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  301 Chestnut St., Suite 105
  Harrisburg, PA 17101
  Telephone: 717-787-7109
  Fax: 717-772-3560
  www.attorneygeneral.gov

- **Philadelphia Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  21 South 12Th St., 2Nd Floor
  Philadelphia, PA 19107
  Telephone: 215-560-2414
  Fax: 215-560-2494
  www.attorneygeneral.gov

- **Pittsburgh Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  564 Forbes Ave.
  Manor Building, 6th Floor
  Pittsburgh, PA 15219
  Telephone: 412-565-5135
  Toll Free: 1-800-441-2555
  Fax: 412-880-0196
  www.attorneygeneral.gov

- **Scranton Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  101 Penn Ave.
  100 Samter Building
  Scranton, PA 18503
  Telephone: 570-963-4913
  Toll Free: 1-800-441-2555 (PA)
  Fax: 570-963-3418
  www.attorneygeneral.gov

- **State College Regional Office – Bureau Of Consumer Protection**
  **Office Of Attorney General**
  Ruth Building, First Floor
  444 East College Ave., Suite 440
  State College, PA 16801
  Telephone: 814-863-3900
  Fax: 814-863-6555
  www.attorneygeneral.gov

**County Offices**

- **Bucks County Consumer Protection, Weights And Measures**
  50 North Main St.
  Doylestown, PA 18901
  Telephone: 215-348-7442
  Toll Free: 1-800-942-2669
  Fax: 215-348-4570
  www.buckscounty.org
### Consumer Protection Offices

<table>
<thead>
<tr>
<th>State</th>
<th>Agency Name</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delaware County</td>
<td>Delaware County Consumer Affairs</td>
<td>201 West Front St., Delaware County Courthouse, Media, PA 19063</td>
<td>610-891-4865</td>
<td>610-566-3947</td>
<td><a href="http://www.co.delaware.pa.us/consumeraffairs">www.co.delaware.pa.us/consumeraffairs</a></td>
</tr>
<tr>
<td>Beaver County</td>
<td>Beaver County Alliance For Consumer Protection</td>
<td>Route 51, 469 Constitution Blvd., Suite 3, New Brighton, PA 15066</td>
<td>724-843-3282</td>
<td>724-843-2706</td>
<td><a href="http://www.acp-beaver.org">www.acp-beaver.org</a></td>
</tr>
<tr>
<td>Montgomery County</td>
<td>Montgomery County Consumer Affairs</td>
<td>PO Box 311, 1430 Dekalb St., Norristown, PA 19404-0311</td>
<td>610-278-3565</td>
<td>610-278-5228</td>
<td><a href="http://www.montcopa.org/consumeraffairs">www.montcopa.org/consumeraffairs</a></td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Consumer Protection Unit</td>
<td>150 South Main St., Providence, RI 02903</td>
<td>401-274-4400</td>
<td>401-222-5110</td>
<td><a href="http://www.riag.state.ri.us">www.riag.state.ri.us</a></td>
</tr>
<tr>
<td>South Carolina</td>
<td>South Carolina Department Of Consumer Affairs</td>
<td>PO Box 5757, 3600 Forest Dr., Suite 300, Columbia, SC 29250-5757</td>
<td>803-734-4200</td>
<td>803-734-4286</td>
<td><a href="http://www.scconsumer.gov">www.scconsumer.gov</a></td>
</tr>
</tbody>
</table>
SOUTH DAKOTA

State Offices

Consumer Affairs
Office Of The Attorney General
1302 East Hwy. 14, Suite 3
Pierre, SD 57501-8503
• Telephone: 605-773-4400
• Toll Free: 1-800-300-1986 (SD)
• TTY: 605-773-6585
• Fax: 605-773-7163
• E-Mail: consumerhelp@state.sd.us
• www.state.sd.us/atg

TENNESSEE

State Offices

Division Of Consumer Affairs
500 James Robertson Pkwy., 5th Floor
Nashville, TN 37243-0600
• Telephone: 615-741-4737
• Toll Free: 1-800-342-8385 (TN)
• Fax: 615-532-4994
• E-Mail: consumer.affairs@state.tn.us
• www.tn.gov/consumer

Consumer Advocate And Protection Division
Office Of The Attorney General
PO Box 20207
Nashville, TN 37202-0207
• Telephone: 615-741-1671
• Fax: 615-532-2910
• www.attorneygeneral.state.tn.us

TEXAS

Regional Offices

Austin Regional Office
PO Box 12548
Austin, TX 78711-2548
Telephone: 512-463-2100
Toll Free: 1-800-621-0508
Fax: 512-473-8301
www.oag.state.tx.us

Dallas Regional Office
Office Of The Attorney General
1412 Main St., Suite 810
Dallas, TX 75202
• Telephone: 214-969-5310
• Fax: 214-969-7615
• www.oag.state.tx.us

El Paso Regional Office
Office Of The Attorney General
401 East Franklin Ave., Suite 530
El Paso, TX 79901
• Telephone: 915-834-5800
• Fax: 915-542-1546
• E-Mail: public.information@oag.state.tx.us
• www.oag.state.tx.us

Houston Regional Office – Consumer Protection
Office Of The Attorney General
808 Travis, Suite 300
Houston, TX 77002-1702
• Telephone: 713-223-5886
• Toll Free: 1-800-252-8011 (Tx)
• Fax: 713-223-5821
• www.oag.state.tx.us

Lubbock Regional Office
Office Of The Attorney General
4630 50th St., Suite 500
Lubbock, TX 79414-3520
• Telephone: 806-747-5238
• Fax: 806-747-6307
• www.oag.state.tx.us

McAllen Regional Office
Office Of The Attorney General
3201 North McCall Rd., Suite B
McAllen, TX 78501-1685
• Telephone: 956-682-4547
• Toll Free: 1-800-252-8011 (TX)
• Fax: 956-682-1957
• www.oag.state.tx.us
CONSUMER PROTECTION OFFICES

San Antonio Regional Office
Office Of The Attorney General
115 East Travis St., Suite 925
San Antonio, TX 78205-1605
• Telephone: 210-224-1007
• Toll Free: 1-800-252-8011 (TX)
• Fax: 210-225-1075
• Www.Oag.State.Tx.Us

County Offices

Harris County Consumer Fraud Division
District Attorney’s Office
1201 Franklin, Suite 600
Houston, TX 77002-1923
• Telephone: 713-755-5836
• Fax: 713-755-5262
• app.dao.hctx.net

City Offices

Department Of Environmental And Health Services
1500 Marilla
City Hall – Room 7A-North
Dallas, TX 75201
• Telephone: 214-670-3696
• Fax: 214-670-3863
• E-Mail: kbradford@ci.dallas.tx.us
• www.dallascityhall.com

UTAH

State Offices

Division Of Consumer Protection
Department Of Commerce
PO Box 146704
160 East 300 South
Salt Lake City, Ut 84114-6704
• Telephone: 801-530-6601
• Fax: 801-530-6001
• E-Mail: consumerprotection@utah.gov
• www.consumerprotection.utah.gov

VERMONT

State Offices

Consumer Assistance Program
Office Of The Attorney General
104 Morrill Hall, UVM
Burlington, VT 05405
• Telephone: 802-656-3183
• Toll Free: 1-800-649-2424 (VT)
• Fax: 802-656-1423
• E-Mail: consumercomplaint@atg.state.vt.us
• www.atg.state.vt.us

Vermont Agency Of Agriculture, Food, And Markets
Food Safety And Consumer Protection
116 State Street
Montpelier, VT 05620-2901
• Telephone: 802-828-2436
• Fax: 802-828-5983
• E-Mail: carolyn.moulton@state.vt.us
• www.vermontagriculture.com

VIRGIN ISLANDS

Virgin Islands Offices

Department Of Licensing And Consumer Affairs
3000 Golden Rock Shopping Center, Suite 9
Christiansted, VI 00820-4311
• Telephone: 340-773-2226
• www.dlca.gov.vi

State Offices

Department Of Licensing And Consumer Affairs
8201 Sub Base, Suite 1
Property & Procurement Bldg.
St. Thomas, VI 00802
• Telephone: 340-774-3130
• Fax: 340-776-8303
• www.dlca.gov.vi
## VIRGINIA

**State Offices**

**Antitrust And Consumer Litigation Section**  
**Office Of The Attorney General**  
900 East Main St.  
Richmond, VA 23219  
- Telephone: 804-786-2116  
- Toll Free: 1-800-451-1525  
- Fax: 804-786-0122  
- E-Mail: mail@oag.state.va.us  
- www.oag.state.va.us

**Office Of Consumer Affairs**  
**Department Of Agriculture And Consumer Services**  
102 Governor St.  
Oliver W. Hill Building  
Richmond, VA 23219  
- Telephone: 804-786-2042  
- Toll Free: 1-800-552-9963 (VA)  
- TTY: 1-800-828-1120 (Toll Free)  
- Fax: 804-225-2666  
- www.vdacs.virginia.gov

**County Offices**

**Fairfax County Department Of Cable Communications And Consumer Protection**  
12000 Government Center Pkwy., Suite 433  
Fairfax, VA 22035  
- Telephone: 703-222-8435 (General)  
- 703-324-8484 (Consumer Services)  
- Fax: 703-324-3900  
- www.fairfaxcounty.gov/consumer.htm

**City Offices**

**Consumer Affairs**  
City Hall  
301 King Street, Room 1900  
Alexandria, VA 22313  
- Telephone: 703-838-4350  
- Fax: 703-838-6426  
- www.alexandriava.gov/citizen

**Office Of The Commonwealth's Attorney Consumer Affairs Division**  
2425 Nimmo Pkwy.  
Virginia Beach, VA 23456-9060  
- Telephone: 757-385-5836  
- Fax: 757-385-8779  
- E-Mail: webforms@vbgov.com  
- www.vbgov.com/dept/oca/

## WASHINGTON

**State Offices**

**Office Of The Attorney General**  
(See Regional Consumer Resource Centers)  
800 Fifth Avenue, Suite. 2000  
Seattle, WA 98104  
- Toll Free: 1.800.551.4636  
- www.atg.wa.gov

**Regional Offices**

**Bellingham Consumer Resource Center**  
(Island, San Juan, Skagit And Whatcom Counties)  
**Office Of The Attorney General**  
103 East Holly St., Suite 308  
Bellingham, WA 98225-4728  
- Telephone: 360-738-6185  
- Toll Free: 1-800-551-4636 (WA)  
- Fax: 360-738-6190  
- www.atg.wa.gov

**Kennewick Consumer Resource Center**  
(Southeast Washington)  
**Office Of The Attorney General**  
500 N. Morain St., Suite 1250  
Kennewick, WA 99336-2607  
- Telephone: 509-734-7140  
- Toll Free: 1-800-551-4636 (WA)  
- TTY: 1-800-833-6384  
- www.atg.wa.gov
CONSUMER PROTECTION OFFICES

Seattle Consumer Resource Center (King, Snohomish, Clallam And Jefferson Counties)
Office Of The Attorney General
800 Fifth Ave., Suite 2000
Seattle, WA 98104
• Telephone: 206-464-6684
• Toll Free: 1-800-551-4636 (WA)
• Fax: 206-389-2801
• www.atg.wa.gov

Spokane Consumer Resource Center (Northeast Washington)
Office Of The Attorney General
1116 West Riverside
Spokane, WA 99201-1194
• Telephone: 509-456-3123
• Toll Free: 1-800-551-4636 (WA)
• Fax: 509-458-3548
• www.atg.wa.gov

Tacoma Consumer Resource Center (Pierce, Mason, Grays Harbor And Kitsap Counties)
Consumer Protection Division
Office Of The Attorney General
Po Box 2317
1019 Pacific Ave., 3rd Floor
Tacoma, WA 98401
• Telephone: 253-593-2904
• Toll Free: 1-800-551-4636 (WA)
• Fax: 253-597-4408
• E-Mail: cynthial@atg.wa.gov
• www.atg.wa.gov

Vancouver Consumer Resource Center (Southwest Washington)
Office Of The Attorney General
1220 Main St., Suite 510
Vancouver, WA 98660-2964
• Telephone: 360-759-2150
• Toll Free: 1-800-551-4636 (WA)
• Fax: 360-759-2109
• www.atg.wa.gov/consumer

WEST VIRGINIA

State Offices

Consumer Protection Division
Office Of The Attorney General
PO Box 1789
812 Quarrier St., 1st Floor
Charleston, WV 25326-1789
• Telephone: 304-558-8986
• Toll Free: 1-800-368-8808 (WV)
• Fax: 304-558-0184
• E-Mail: consumer@wvago.gov
• www.wvago.gov

WISCONSIN

State Offices

Department Of Agriculture, Trade And Consumer Protection
PO Box 8911
2811 Agriculture Dr.
Madison, WI 53708-8911
• Telephone: 608-224-4976
• Toll Free: 1-800-422-7128 (Wi)
• TTY: 608-224-5058
• Fax: 608-224-4939
• E-Mail: datcphotline@wi.gov
• datcp.wisconsin.gov

County Offices

Racine County Sheriff’s Department
Consumer Fraud Investigation
717 Wisconsin Ave.
Racine, WI 53403
• Telephone: 262-636-3126
• Toll Free: 1-800-242-4202
• Fax: 262-637-5279
• E-Mail: rcsheriff@goracine.org
• www.racineco.com
WYOMING

State Office

Consumer Protection Unit
Office Of The Attorney General
2424 Pioneer Ave., 1st Floor
Cheyenne, WY 82002
• Telephone: 307-777-7841
• Toll Free: 1-800-438-5799
• Fax: 307-777-7956
• E-Mail: agwebmaster@state.wy.us
• www.attorneygeneral.state.wy.us
<table>
<thead>
<tr>
<th>County</th>
<th>Attorney Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adams</td>
<td>Tania M. Bonnett</td>
<td>400 Main St, Friendship WI 53934</td>
<td>(608) 339-4217</td>
<td>(608) 339-4228</td>
</tr>
<tr>
<td>Ashland</td>
<td>Kelly McKnight</td>
<td>201 W. Main St, Ashland WI 54806</td>
<td>(715) 682-7019</td>
<td>(715) 682-7022</td>
</tr>
<tr>
<td>Barron</td>
<td>Angela L. Beranek</td>
<td>1420 State Highway 25 North, Barron WI 54812</td>
<td>(715) 537-6220</td>
<td>(715) 537-6155</td>
</tr>
<tr>
<td>Bayfield</td>
<td>Craig Haukaas</td>
<td>PO Box 487, Washburn WI 54891</td>
<td>(715) 373-6111</td>
<td>(715) 373-5996</td>
</tr>
<tr>
<td>Brown</td>
<td>David L. Lasee</td>
<td>300 E Walnut St, Green Bay WI 54305-3600</td>
<td>(920) 448-4190</td>
<td>(920) 448-4189</td>
</tr>
<tr>
<td>Buffalo</td>
<td>Thomas W. Clark</td>
<td>317 S 2nd St, Alma WI 54610</td>
<td>(608) 685-6236</td>
<td>(608) 685-4208</td>
</tr>
<tr>
<td>Burnett</td>
<td>William L. Norine</td>
<td>7410 Co Rd K, Siren WI 54872</td>
<td>(715) 349-2167</td>
<td>(715) 349-2165</td>
</tr>
<tr>
<td>Calumet</td>
<td>Jerilyn Dietz</td>
<td>206 Court St, Chilton WI 53014</td>
<td>(920) 849-1438</td>
<td>(920) 849-1464</td>
</tr>
<tr>
<td>Chippewa</td>
<td>Steven Gibbs</td>
<td>711 N Bridge St, Chippewa Falls WI 54729-1876</td>
<td>(715) 726-7748</td>
<td>(715) 726-7748</td>
</tr>
<tr>
<td>Clark</td>
<td>Darwin L. Zwieg</td>
<td>517 Court St. Rm 404, Neillsville WI 54456</td>
<td>(715) 743-5167</td>
<td>(715) 743-5287</td>
</tr>
<tr>
<td>Columbia</td>
<td>Jane E. Kohlwey</td>
<td>400 DeWitt St. Rm 101, Portage WI 53901-0638</td>
<td>(608) 742-9605</td>
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<td>Crawford</td>
<td>Timothy C. Baxter</td>
<td>220 N Beaumont Rd, Prairie du Chien WI 53821</td>
<td>(608) 326-4802</td>
<td>(608) 326-6519</td>
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<td>130 W. Maple St.</td>
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<td>Gary L. Luhman</td>
<td>2841 6th St.</td>
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<td>Kyle J. Sargent</td>
<td>571 County Road A</td>
<td>920-294-4046</td>
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<td>Jefferson</td>
<td>Susan Happ</td>
<td>320 S. Main St. Room 225</td>
<td>920-674-7127</td>
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<td>Robert Zapf</td>
<td>Molinaro Bldg, 912 56th St.</td>
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<td>613 Dodge St.</td>
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<td>La Crosse</td>
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<td>333 Vine St. Rm 1100</td>
<td>608-785-9604</td>
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<td>Donald J. Dunphy</td>
<td>1110 E. Main St. Suite 103</td>
<td>715-536-0339</td>
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<td>1010 S 8th St. 3rd Fl. Room 325</td>
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<tr>
<td>Phone: 608-297-3020</td>
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<tr>
<td>Fax: 608-297-7234</td>
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<td>Gregory A. Parker</td>
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<td>Racine WI 53403-1274</td>
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<tr>
<td>Phone: 715-526-2166</td>
<td>Port Washington WI 53074</td>
<td>Phone: 262-636-3172</td>
</tr>
<tr>
<td>Fax: 715-526-3071</td>
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<td>John Chisholm</td>
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<td>821 W. State St. Rm 405</td>
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<tr>
<td>Milwaukee WI 53233</td>
<td>PO Box 206</td>
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<tr>
<td>Phone: 414-278-4646</td>
<td>Durand WI 54736</td>
<td>Phone: 608-647-3493</td>
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<tr>
<td>Fax: 414-223-1955</td>
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<td>Phone: 608-269-8780</td>
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<td>Phone: 608-757-5615</td>
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<td>301 Washington St.</td>
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<td>Joseph DeCecco</td>
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<td>615 N 6th St</td>
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<td>1101 Carmichael Rd</td>
<td>10 Fourth Ave W</td>
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<tr>
<td>Phone: 715-386-4658</td>
<td>Shell Lake WI 54871</td>
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<tr>
<td>Fax: 715-381-4397</td>
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<td>Karl J. Kelz</td>
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<td>224 S Second St</td>
<td>432 E Washington St Rm 2115</td>
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<td>Medford WI 54451</td>
<td>PO Box 1986</td>
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<td>Phone: 715-748-1450</td>
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<td>36245 Main St</td>
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<tr>
<td>Whitehall WI 54773</td>
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<tr>
<td>Phone: 715-538-2311</td>
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Wisconsin Elder Adults - At-Risk Help Lines
dhs.wisconsin.gov
Information taken from Wisconsin Department of Health Services Website

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

Adams Co. Aging Unit
Daytime Phone: 608-339-4251
After Hours Phone: 608-339-3304 or 911
Answering Machine: 608-339-4251

Ashland Co. Human Services Dept.
Daytime Phone: 715-682-7004
TOLL-FREE: 800-472-6927
After Hours Phone: 715-682-7023

Bayfield Co. Dept. of Human Services
Daytime Phone: 715-373-6144
After Hours Phone: 911

Barron Co. Dept. of Social Services
Daytime Phone: 715-537-5691
After Hours Phone: Same

Brown Co. Human Services Dept.
Daytime Phone: 920-448-6000
After Hours Phone: 920-436-8888

Buffalo Co. Dept. of Health & Human Services
Daytime Phone: 608-685-4412
After Hours Phone: 608-685-4433

Burnett Co. Department of Health & Human Services
Daytime Phone: 715-349-7600
After Hours Phone: N/A

Calumet Co. Human Service Dept.
Daytime Phone: 920-849-1400
Weekend Hours Phone: 920-849-9317

Chippewa Co. Dept. of Human Services
Daytime Phone: 715-726-7788
After Hours Phone: same

Clark Co. Dept. of Social Services
Daytime Phone: 715-743-5233
After Hours Phone: 715-743-3157

Columbia Co. Aging and Dis. Resource Center
Daytime Phone: 608-742-9233
Toll Free: 888-742-9233
After Hours Phone: 608-742-4166

Crawford Co. Dept. of Human Services
Daytime Phone: 608-326-0248
After Hours Phone: 608-326-8414

Dane Co. Dept. of Human Services
Area Agency on Aging
Daytime Phone: 608-261-9933
After Hours Phone: 911

Dodge Co. Health & Human Services Dept.
Daytime Phone: 920-386-3580
After Hours Phone: 920-386-3726

Door Co. Dept. of Social Services
Daytime Phone: 920-745-2300
TOLL FREE: 888-743-1844 x 2300
After Hours Phone: 920-746-2400 or 911

Douglas Co. Dept. of Human Services
Daytime Phone: 715-395-1304
After Hours Phone: 911

Dunn Co. Dept. of Human Services
Daytime Phone: 715-232-1116
After Hours Phone: 911

Eau Claire Co. Human Services Dept.
Daytime Phone: 715-839-2300
After Hours Phone: 715-839-4972 or 911

Florence Co. Human Services Dept.
Daytime Phone: 715-528-3296
TOLL FREE: 888-452-3296
After Hours Phone: 715-528-3346

Columbia Co. Aging and Dis. Resource Center
Daytime Phone: 608-742-9233
Toll Free: 888-742-9233
After Hours Phone: 608-742-4166
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<tr>
<td>Fond du Lac</td>
<td>Dept. of Human Services</td>
<td>920-929-3466</td>
<td>920-929-3466 or 911</td>
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<td>Iowa</td>
<td>Dept. of Social Services</td>
<td>608-930-9835</td>
<td>608-935-3314</td>
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<td>Aging Unit of Iron County</td>
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<td>608-930-9835</td>
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<td>Jackson</td>
<td>Human Service Dept.</td>
<td>715-284-4301</td>
<td>877-498-6448</td>
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<td>Jefferson</td>
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<td>920-674-3105</td>
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<td>Juneau</td>
<td>Dept. of Human Services</td>
<td>608-847-2400</td>
<td>608-847-2400 or 847-6161</td>
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<td>Kenosha</td>
<td>Center for Aging &amp; Long Term Care</td>
<td>262-653-6646</td>
<td>262-657-7188</td>
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<td>Dept. of Human Services</td>
<td>920-388-0626</td>
<td>920-388-3100</td>
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<td>La Crosse</td>
<td>Human Services</td>
<td>608-785-5700</td>
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<td>Lafayette</td>
<td>Dept. of Human Services</td>
<td>608-776-4960</td>
<td>608-776-4848</td>
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<td>Langlade</td>
<td>Dept. of Social Services</td>
<td>715-814-5160</td>
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<tr>
<td>Lincoln</td>
<td>Commission on Aging</td>
<td>715-814-5160</td>
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<td>Manitowoc</td>
<td>ADRC</td>
<td>920-683-4180</td>
<td>920-323-2448</td>
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<td>Marathon</td>
<td>North Central Health Care</td>
<td>715-841-5160</td>
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<td>715-732-7700</td>
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<td>608-297-2115</td>
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<td>Menominee</td>
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<td>715-799-3861</td>
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<tr>
<td>Milwaukee</td>
<td>Dept. on Aging</td>
<td>414-289-6874</td>
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### Wisconsin Elder Adults - At-Risk Help Lines

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<td>Oconto Co. Commission on Aging</td>
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<td>800-649-6568</td>
<td>920-834-6900</td>
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<td>Oneida Co. Dept. of Social Services</td>
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<td>715-362-5695</td>
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<td>Oneida Tribal Elder Abuse Unit</td>
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<td>920-869-2448</td>
<td>920-869-1133</td>
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<td>920-832-4646</td>
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<td>262-284-8200 or 262-238-8200</td>
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<td>715-672-8941</td>
<td>715-672-5944</td>
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<td>715-273-5051 x 235</td>
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<td>715-485-8300</td>
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<td>Portage Co. Health &amp; Human Services</td>
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<td>715-345-5350</td>
<td>715-343-7125</td>
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<td>715-339-2158</td>
<td>715-339-3011 (Sheriff)</td>
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<td>262-638-6321</td>
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<td>Richland Co. Dept. of Social Services</td>
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<td>608-647-4616 or 608-647-2106</td>
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<td>Rock Co. Council on Aging</td>
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<td>608-741-3555</td>
<td>608-757-5025</td>
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<td>715-532-2299</td>
<td>715-532-7089</td>
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<td>Sauk Co. Dept. of Human Services</td>
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<td>608-355-4200</td>
<td>800-533-5692</td>
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<td>Sawyer Co. Health &amp; Human Services</td>
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<td>715-634-4806</td>
<td>800-569-4162</td>
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<td>Shawano Co. Social Services Dept.</td>
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<td>715-526-3111</td>
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<td>Sheboygan Co. Dept. of Health &amp; Human Services</td>
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<td>920-467-4100</td>
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<td>Aging and Disability Resource Center of St. Croix County</td>
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<td>715-381-4360</td>
<td>715-651-4666 or 911</td>
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<tr>
<td>Taylor Co. Human Service Dept.</td>
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<td>715-748-3332</td>
<td>715-748-2200</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

Wisconsin Elder Adults - At-Risk Help Lines

Trempealeau Co. Dept. of Health and Human Services
Daytime Phone: 715-538-2311 x290
After Hours Phone: 715-538-4351

Vernon Co. Dept. of Human Services
Phone: 608-637-7007
After Hours Phone: same

Vilas Co. Dept. of Social Services
Daytime Phone: 715-479-3668
After Hours Phone: 715-479-4441

Walworth Co. Dept. of Human Services
Phone: 262-741-3200
After Hours Phone: same

Washburn Co. Social Services Dept.
Daytime Phone: 715-468-4747
After Hours Phone: 715-468-4720

ADRC of Washington Co.
Daytime Phone: 262-335-4497
After Hours Phone: Law enforcement

ADRC of Waukesha Co.
Daytime Phone: 262-548-7848
After Hours Phone: 211

Waupaca Co. Dept. of Health & Human Services
Daytime Phone: 715-258-6400
After Hours Phone: 800-719-4418 or 911

Waushara Co. Dept. of Aging Services
Daytime Phone: 920-787-0401
After Hours Phone: 800-472-3377

Winnebago Co. Dept. of Human Services
Daytime Phone:
Oshkosh: 800-886-2372
After Hour Oshkosh: 920-233-7707
Neenah/Menasha: 920-727-2882 x 4683
After Hours Neenah/Menasha: 920-722-7707

Wood Co. Dept. of Social Services
Daytime Phone:
Marshfield: 715-387-6374
Wisconsin Rapids: 715-421-8600
After Hours Phone: same for each

Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov
## Wisconsin Home Energy Assistance Program (WHEAP) Contacts

**www.homeenergyplus.wi.gov**

*Information Provided By The Wisconsin Division Of Energy Services*

### COUNTY / TRIBE  
**ADAMS**

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>CENTRAL WI CAC INC.</td>
<td>CENTRAL WI CAC INC</td>
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<tr>
<td></td>
<td>1874 State Rd 13</td>
</tr>
<tr>
<td></td>
<td>Friendship WI 53934</td>
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<td>(608) 339-9688</td>
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**ASHLAND**

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<tr>
<td>ASHLAND CO HHSD</td>
<td>TAMI HEGLUND</td>
</tr>
<tr>
<td></td>
<td>630 Sanborn Ave</td>
</tr>
<tr>
<td></td>
<td>Ashland WI 54806</td>
</tr>
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<td>(715) 682-7004 x118</td>
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**BARRON**

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<td>BARRON CO DHHS</td>
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<tr>
<td></td>
<td>335 E Monroe Ave</td>
</tr>
<tr>
<td></td>
<td>Barron WI 54812</td>
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<td>117 E 5Th St</td>
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<td></td>
<td>Washburn WI 54891</td>
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### COUNTY / TRIBE  
**BROWN**

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<td>BROWN COUNTY HS</td>
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<tr>
<td></td>
<td>111 N JEFFERSON ST</td>
</tr>
<tr>
<td></td>
<td>Green Bay WI 54301</td>
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<tr>
<td></td>
<td>(920) 448-6460</td>
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<tr>
<td>COUNTY / TRIBE</td>
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<td>BUFFALO CO DHHS</td>
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<tr>
<td>407 S 2nd St</td>
<td>Alma WI 54610</td>
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<tr>
<td>(608) 685-4412</td>
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<tr>
<td>BURNETT CO HHS</td>
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<tr>
<td>7410 County Road K Ste 280</td>
<td>Siren WI 54872</td>
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<tr>
<td>(715) 349-7600</td>
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<td><strong>CALUMET</strong></td>
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<tr>
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<tr>
<td>CALUMET CO DHS</td>
<td>ESI CALUMET COUNTY</td>
</tr>
<tr>
<td>18 W Main St Suite M</td>
<td>Chilton WI 53014</td>
</tr>
<tr>
<td>(800) 585-1795</td>
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<tr>
<td><strong>CHIPPEWA</strong></td>
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<tr>
<td>CHIPPEWA CO DHS</td>
<td>CHIPPEWA COUNTY ECONOMIC SUPPORT</td>
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<tr>
<td>711 N Bridge St Rm 305</td>
<td>Chippewa Falls WI 54729</td>
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<tr>
<td>(715) 726-7840</td>
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<tr>
<td><strong>CLARK</strong></td>
<td><strong>County</strong></td>
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<td>CLARK CO DSS</td>
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<tr>
<td>517 Court St Rm 502</td>
<td>Neillsville WI 54456</td>
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<tr>
<td>(715) 743-5228</td>
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<tr>
<td><strong>COLUMBIA</strong></td>
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<tr>
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<tr>
<td>ENERGY SERVICES INC</td>
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</tr>
<tr>
<td>204 E Edgewater St Ste 103</td>
<td>Portage WI 53901</td>
</tr>
<tr>
<td>(800) 506-5596</td>
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## Wisconsin Home Energy Assistance Program (WHEAP) Contacts

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<tr>
<td>CRAWFORD CO HSD</td>
<td>ENERGY SERVICES INC</td>
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<tr>
<td>225 N Beaumont Rd, Ste 326, Prairie Du Chien WI 53821</td>
<td>1225 S Park St, Madison WI 53715</td>
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<tr>
<td>(608) 326-0248</td>
<td>(608) 267-8601</td>
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<td><strong>DANE</strong></td>
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<td>1225 S Park St, Madison WI 53715</td>
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<td>ENERGY SERVICES INC</td>
<td>BEV SHOOK</td>
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<tr>
<td>107 Henry St, Beaver Dam WI 53916</td>
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<tr>
<td>(608) 283-7663</td>
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<td><strong>DOOR</strong></td>
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<td>WOMENS EMPLOYMENT PROJECT</td>
<td>DOOR COUNTY JOB CENTER (WEP, INC)</td>
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<tr>
<td>1300 Egg Harbor Rd, Ste 124, Sturgeon Bay WI 54235</td>
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<tr>
<td>(920) 743-7273</td>
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<td>DOUGLAS CO DHHS</td>
<td>DOUGLAS COUNTY ENERGY ASSISTANCE</td>
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<tr>
<td>1316 N 14Th St, Ste 400, Superior WI 54880</td>
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<tr>
<td>(715) 395-1651</td>
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<tr>
<td>DUNN CO DHS</td>
<td>MISTY BERG</td>
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<tr>
<td>401 Technology Dr E, Menomonie WI 54751</td>
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<td>(715) 232-1116</td>
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### WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

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<tr>
<td>EAU CLAIRE CO DHS</td>
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<tr>
<td>721 Oxford Ave</td>
<td>Eau Claire WI 54703</td>
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<td>(715) 839-6905</td>
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<tr>
<td>FLORENCE CO HS</td>
<td>COLLEEN MOLLER</td>
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<tr>
<td>501 Lake Ave</td>
<td>Florence WI 54121</td>
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<tr>
<td>(715) 528-3475</td>
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<tr>
<td>ENERGY SERVICES INC</td>
<td>BEV SHOOK</td>
</tr>
<tr>
<td>104 S Main St Ste 711</td>
<td>Fond Du Lac WI 54935</td>
</tr>
<tr>
<td>(920) 929-3445</td>
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<tr>
<td>NEWCAP, INC</td>
<td>MICHELLE FISHNICK</td>
</tr>
<tr>
<td>212 N Lake Ave</td>
<td>Crandon WI 54520</td>
</tr>
<tr>
<td>(715) 478-3871</td>
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<tr>
<td>GRANT CO DSS</td>
<td>MICHELLE FISHNICK</td>
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<tr>
<td>8820 Highway 61 S</td>
<td>Lancaster WI 53813</td>
</tr>
<tr>
<td>(608) 723-2136 x120</td>
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<tr>
<td>GREEN CO HS</td>
<td>JEANNIE BLUMER</td>
</tr>
<tr>
<td>N3152 State Hwy 81</td>
<td>Monroe WI 53566</td>
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<tr>
<td>(608) 328-9344</td>
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<td>GREEN LAKE CO DHHS</td>
<td>GREEN LAKE COUNTY GOVERNMENT CTR-DHHS</td>
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<td>571 County Road A</td>
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<tr>
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<td>Green Lake WI 54941</td>
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<td>(920) 294-4070</td>
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<tr>
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### WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

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</tr>
<tr>
<td></td>
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</tr>
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</tr>
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</tr>
<tr>
<td></td>
<td>Merrill WI 54452</td>
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## Wisconsin Home Energy Assistance Program (WHEAP) Contacts

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<td>MANITOWOC</td>
<td>MANITOWOC CO HSD</td>
<td>MANITOWOC COUNTY JOB CENTER</td>
</tr>
<tr>
<td></td>
<td>3733 Dewey St</td>
<td>(920) 683-2888</td>
</tr>
<tr>
<td>MARATHON</td>
<td>ENERGY SERVICES INC</td>
<td>SHANNON CROWELL</td>
</tr>
<tr>
<td></td>
<td>308 Grand Ave, Ste 101</td>
<td>(715) 842-3111</td>
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<td>MARINETTE</td>
<td>MARINETTE CO HHS</td>
<td>MARINETTE CO HHS</td>
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<td>1605 University Dr</td>
<td>(715) 732-7740</td>
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<td>MARQUETTE</td>
<td>ENERGY SERVICES INC</td>
<td>ENERGY SERVICES INC</td>
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<tr>
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<td>140 Lake Ct</td>
<td>(608) 297-8641</td>
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<tr>
<td>MENOMINEE</td>
<td>MENOMINEE CO HHSD</td>
<td>MENOMINEE CO HHSD</td>
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<td></td>
<td>W3272 Wolf River Rd</td>
<td>(715) 799-3861</td>
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### COUNTY / TRIBE  MILWAUKEE

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### WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

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<tr>
<td><strong>Address</strong></td>
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<tr>
<td><strong>City, State</strong></td>
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## WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

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| SAUK            | Contractor Name: ENERGY SERVICES INC  
SAUK WHEAP Coordinator: STEPHANIE JOHNSON  
916 8th Ave  
Baraboo WI 53913  
(608) 356-8887 |
| SAUK            | Contractor Name: ENERGY SERVICES INC  
SAUK WHEAP Coordinator: STEPHANIE JOHNSON  
916 8th Ave  
Baraboo WI 53913  
(608) 356-8887 |
| SAWYER          | Contractor Name: SAWYER CO HHS  
Sawyer WHEAP Coordinator: BARB WEBER  
10610 Main Ste 224  
Hayward WI 54843  
(715) 638-3320 |
| SAWYER          | Contractor Name: SAWYER CO HHS  
Sawyer WHEAP Coordinator: BARB WEBER  
10610 Main Ste 224  
Hayward WI 54843  
(715) 638-3320 |
| SHAWANO         | Contractor Name: SHAWANO CO DSS  
Shawano WHEAP Coordinator: SHAWANO CO DSS  
607 E Elizabeth St  
Shawano WI 54166  
(715) 526-4740 |
| SHAWANO         | Contractor Name: SHAWANO CO DSS  
Shawano WHEAP Coordinator: SHAWANO CO DSS  
607 E Elizabeth St  
Shawano WI 54166  
(715) 526-4740 |
| SHEBOYGAN       | Contractor Name: SHEBOYGAN CO HHS  
Sheboygan WHEAP Coordinator: SHEBOYGAN COUNTY WHEAP  
3620 Wilgus Ave  
Sheboygan WI 53081  
(920) 459-3207 |
| SHEBOYGAN       | Contractor Name: SHEBOYGAN CO HHS  
Sheboygan WHEAP Coordinator: SHEBOYGAN COUNTY WHEAP  
3620 Wilgus Ave  
Sheboygan WI 53081  
(920) 459-3207 |
| TAYLOR          | Contractor Name: TAYLOR CO HSD  
Taylor WHEAP Coordinator: RAYLOR CO HSD  
540 E College St  
Medford WI 54451  
(715) 748-6123 |
| TAYLOR          | Contractor Name: TAYLOR CO HSD  
Taylor WHEAP Coordinator: RAYLOR CO HSD  
540 E College St  
Medford WI 54451  
(715) 748-6123 |
| TREMPEALEAU     | Contractor Name: TREMPEALEAU CO DSS  
Trempealeau WHEAP Coordinator: TREMPEALEAU COUNTY COURT HOUSE  
36245 Main St  
Whitehall WI 54773  
(715) 538-2311 X290 |
| TREMPEALEAU     | Contractor Name: TREMPEALEAU CO DSS  
Trempealeau WHEAP Coordinator: TREMPEALEAU COUNTY COURT HOUSE  
36245 Main St  
Whitehall WI 54773  
(715) 538-2311 X290 |
## WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

### COUNTY / TRIBE: VERNON

**Contractor Name**: COULEECAP INC  
**Contact Information**: COULEECAP INC  
110 North Main St  
Westby WI 54667  
(608) 634-4575

### COUNTY / TRIBE: VILAS

**Contractor Name**: VILAS CO DSS  
**Contact Information**: VILAS CO DSS  
330 Court St  
Eagle River WI 54521  
(715) 479-3668

### COUNTY / TRIBE: WALWORTH

**Contractor Name**: WALWORTH CO HHS  
**Contact Information**: WALWORTH CO HHS  
W4051 County Rd NN  
Elkhorn WI 53121  
(262) 741-3337

### COUNTY / TRIBE: WASHBURN

**Contractor Name**: WASHBURN CO HHSD  
**Contact Information**: WASHBURN CO HHSD  
110 4Th Ave  
Shell Lake WI 54871  
(715) 468-4747

### COUNTY / TRIBE: WASHINGTON

**Contractor Name**: WASHINGTON CO HSD  
**Contact Information**: KAY LUCAS  
333 E Washington St Ste 3100  
West Bend WI 53095  
(262) 335-4649

### COUNTY / TRIBE: WAUKESHA

**Contractor Name**: ENERGY SERVICES INC  
**Contact Information**: ENERGY SERVICES INC  
217 Wisconsin Ave Ste 410  
Waukesha WI 53186  
(800) 506-5596
### WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

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<tr>
<td><strong>Address</strong></td>
<td>1300 Royalton St, Waupaca WI 54981</td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
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<th>COUNTY / TRIBE</th>
<th>WAUSHAARA</th>
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<tbody>
<tr>
<td><strong>Contractor Name</strong></td>
<td>CENTRAL WI CAC INC.</td>
</tr>
<tr>
<td><strong>Wheat Coordinator</strong></td>
<td>SUSAN L. VANDERLOOP</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>220 N Oakridge Ct Ste B, Wautoma WI 54982</td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
<td>(920) 787-1830</td>
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<tr>
<td><strong>Contractor Name</strong></td>
<td>ENERGY SERVICES INC</td>
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<tr>
<td><strong>Wheat Coordinator</strong></td>
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</tr>
<tr>
<td><strong>Address</strong></td>
<td>212 W 12Th Ave, Oshkosh WI 54901</td>
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<tr>
<td><strong>Telephone</strong></td>
<td>(800) 506-5596</td>
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<td><strong>Contractor Name</strong></td>
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<td><strong>Wheat Coordinator</strong></td>
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<tr>
<td><strong>Address</strong></td>
<td>220 3rd Ave S Ste 4, Wisconsin Rapids WI 54495</td>
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<td><strong>Telephone</strong></td>
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<td>DEBORAH MORRIS</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>88385 Pike Rd, Bayfield WI 54814</td>
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<tr>
<td><strong>Telephone</strong></td>
<td>(715) 779-3706 x259</td>
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<tr>
<td><strong>Address</strong></td>
<td>N8705 Mohheconnuck Rd, Bowler WI 54416</td>
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<td><strong>Telephone</strong></td>
<td>(715) 793-4885</td>
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### WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP) CONTACTS

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<tr>
<td>LAC DU FLAMBEAU</td>
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<td>418 Little Pines Rd</td>
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<td>Odanah WI 54861</td>
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<tr>
<td>SOKAOGON CHIPPEWA/MOLE</td>
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<tr>
<td>LAKE</td>
<td>10808 Sokaogon Dr</td>
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<tr>
<td>ONEIDA NATION</td>
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<td>2640 West Point Rd</td>
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<td>LAC COURTE OREILLES BAND</td>
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<td>13394 W Trepania Rd</td>
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<td>Hayward WI 54843</td>
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### Wisconsin Sheriffs and Deputy Sheriffs Directory

**www.wsdsa.org**

*Information Taken From Wisconsin Sheriffs & Deputy Sheriffs Association Website*

<table>
<thead>
<tr>
<th>County</th>
<th>Sheriff</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Web URL</th>
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<tbody>
<tr>
<td>Adams</td>
<td>Sam Wollin</td>
<td>301 Adams St PO Box 279</td>
<td>608-339-3304</td>
<td>608-339-4280</td>
<td>co.adams.wi.gov</td>
</tr>
<tr>
<td>Ashland</td>
<td>Michael Brennan</td>
<td>220 6th St. E Ashland WI 54806-3201</td>
<td>715-685-7640</td>
<td>715-682-7039</td>
<td>ashlandcountysheriff.us</td>
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<tr>
<td>Barron</td>
<td>Chris Fitzgerald</td>
<td>1420 State Hwy 25 North Barron WI 54812-1575</td>
<td>715-537-3106</td>
<td>715-537-6615</td>
<td><a href="http://www.co.barron.wi.us">www.co.barron.wi.us</a></td>
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<tr>
<td>Bayfield</td>
<td>Paul G. Susienka</td>
<td>615 Second Ave. East PO Box 115 Washburn WI 54891-0115</td>
<td>715-373-6300</td>
<td>715-373-6123</td>
<td>bayfieldcounty.org</td>
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<tr>
<td>Brown</td>
<td>John R. Gossage</td>
<td>300 E Walnut St Green Bay WI 54305-5008</td>
<td>920-448-4201</td>
<td>920-448-4206</td>
<td><a href="http://www.browncosheriff.com">www.browncosheriff.com</a></td>
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<tr>
<td>Buffalo</td>
<td>Michael J. Schmidtkecht</td>
<td>407 S 2nd St. PO Box 396 Alma WI 54610-0396</td>
<td>608-685-4433</td>
<td>608-685-3379</td>
<td><a href="http://www.buffalocounty.com">www.buffalocounty.com</a></td>
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<tr>
<td>Burnett</td>
<td>Dean W. Roland</td>
<td>7410 County Road K Siren WI 54872-4437</td>
<td>715-349-2121</td>
<td>715-349-2176</td>
<td>burnettcounty.com</td>
</tr>
<tr>
<td>Calumet</td>
<td>Mark R. Ott</td>
<td>206 Court St. Chilton WI 53014-1127</td>
<td>920-849-2335</td>
<td>920-849-1431</td>
<td><a href="http://www.co.calumet.wi.us">www.co.calumet.wi.us</a></td>
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<tr>
<td>Chippewa</td>
<td>James L. Kowalczyk</td>
<td>32 E. Spruce St. Chippewa Falls WI 54729-2542</td>
<td>715-726-7701</td>
<td>715-723-6471</td>
<td><a href="http://www.co.chippewa.wi.us">www.co.chippewa.wi.us</a></td>
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<tr>
<td>Clark</td>
<td>Gregory Herrick</td>
<td>517 Court St. Rm 308 Neillsville WI 54456-1902</td>
<td>715-743-3157</td>
<td>715-743-4350</td>
<td>co.clark.wi.us</td>
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<tr>
<td>Columbia</td>
<td>Dennis E. Richards</td>
<td>723 E Cook St. PO Box 132 Portage WI 53901-0132</td>
<td>608-742-4166</td>
<td>608-742-0598</td>
<td>co.columbia.wi.us</td>
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<tr>
<td>Dane</td>
<td>David J. Mahoney</td>
<td>115 W Doty St. Madison WI 53703-3276</td>
<td>608-284-6170</td>
<td>608-284-6163</td>
<td>danesheriff.com</td>
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<tr>
<td>Dodge</td>
<td>Todd M. Nehls</td>
<td>124 West Street Juneau WI 53039-1009</td>
<td>920-386-3726</td>
<td>920-386-3742</td>
<td>dodgecountysheriff.com</td>
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<tr>
<td>Door</td>
<td>Terry J. Vogel</td>
<td>1201 So. Duluth Av. Sturgeon Bay WI 54235-2248</td>
<td>920-746-2400</td>
<td>920-746-2411</td>
<td><a href="http://www.doordountysheriff.org">www.doordountysheriff.org</a></td>
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<td>County - Douglas</td>
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<tr>
<th>County - Dunn</th>
<th>County - Grant</th>
<th>County - Jackson</th>
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<tbody>
<tr>
<td>Dennis Smith, 615 Stokke Parkway, Suite G300, Menomonie WI 54751-2799, Phone: 715-232-1348, Fax: 715-232-3900, Web: dunncountysherriff.org</td>
<td>Nathan Dreckman, 1000 N Adams St., PO Box 506, Lancaster WI 53813-0506, Phone: 608-723-2157, Fax: 608-723-2377, Web: grantcountysheriffwisconsin.com</td>
<td>Duane M. Waldera, 30 N. 3rd St., Black River Falls WI 54615, Phone: 715-284-9009, Fax: 715-284-0252, Web: co.jackson.wi.us</td>
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<tr>
<th>County - Eau Claire</th>
<th>County - Green</th>
<th>County - Jefferson</th>
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<tr>
<td>Ron D. Cramer, 728 2nd Ave., Eau Claire WI 54703-5413, Phone: 715-839-4709, Fax: 715-839-4854, Web: co.eau-claire.wi.us</td>
<td>Jeffrey S. Skatrud, 2827 6th St., PO Box 473, Monroe WI 53566-0473, Phone: 608-328-9400, Fax: 608-328-1823, Web: greensheriff.com</td>
<td>Paul Milbrath, 411 Center Ave, Jefferson WI 53549, Phone: 920-674-7310, Fax: 920-674-7126, Web: jeffersoncountywi.gov</td>
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<th>County - Florence</th>
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<tr>
<td>Jeff Rickaby, 501 Lake Ave., PO Box 678, Florence WI 54121-0678, Phone: 715-528-3346, Fax: 715-528-5350, Web: florencewisconsin.com</td>
<td>Mark A. Podoll, 571 County Road A, PO Box 586, Green Lake WI 54941-0586, Phone: 920-294-4134, Fax: 920-294-3850, Web: co.green-lake.wi.us</td>
<td>Brent Oleson, 200 Oak St., Rm 1101, Mauston WI 53948-1365, Phone: 608-847-5649, Fax: 608-847-9401, Web: juneau.wi.gov</td>
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<th>County - Fond du Lac</th>
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<th>County - Kenosha</th>
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<tr>
<td>Mylan C. Fink, Jr., 180 S Macy St., PO Box 1273, Fond du Lac WI 54936-1273, Phone: 920-929-3372, Fax: 920-929-3918, Web: fdlsheriff.com</td>
<td>Steven Michek, 1205 N Bequette, Dodgeville WI 53533-1103, Phone: 608-935-3314, Fax: 608-935-5377, Web: iowacounty.org</td>
<td>David B. Beth, 1000 55th St., Kenosha WI 53140-3794, Phone: 262-605-5101, Fax: 262-653-6903, Web: co.kenosha.wi.us</td>
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<tr>
<td>Matthew J. Joski, 620 Juneau St., Kewaunee WI 54216-1300, Phone: 920-388-3100, Fax: 920-388-3998, Web: <a href="http://www.kewauneesheriff.com">www.kewauneesheriff.com</a></td>
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<td>County</td>
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<tr>
<td>La Crosse</td>
<td>Steven J. Helgeson</td>
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<td>Lafayette</td>
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<td>John C. Andrews</td>
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*Notes:* Each county sheriff's contact information is provided, including address, phone, fax, and web link.
<table>
<thead>
<tr>
<th>County</th>
<th>Sheriff</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Web Link</th>
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<tr>
<td>Pierce</td>
<td>Nancy Hove</td>
<td>432 W Main St., PO Box 9</td>
<td>715-273-5051</td>
<td>715-273-3409</td>
<td>co.pierce.wi.us</td>
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<td>Ellsworth WI 54011-0009</td>
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<tr>
<td>Polk</td>
<td>Peter M. Johnson</td>
<td>1005 West Main, Suite 900</td>
<td>715-485-8328</td>
<td>715-485-8355</td>
<td><a href="http://www.co.polk.wi.us">www.co.polk.wi.us</a></td>
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<tr>
<td>Portage</td>
<td>John E. Charewicz</td>
<td>1500 Strongs Ave.</td>
<td>715-346-1400</td>
<td>715-346-1591</td>
<td>co.portage.wi.us</td>
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<tr>
<td>Price</td>
<td>Brian S. Schmidt</td>
<td>164 Cherry St., PO Box B</td>
<td>715-339-3011</td>
<td>715-339-4115</td>
<td><a href="http://www.co.price.wi.us">www.co.price.wi.us</a></td>
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<tr>
<td>Racine</td>
<td>Christopher Schmaling</td>
<td>717 Wisconsin Ave.</td>
<td>262-636-3822</td>
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<td>racineco.com</td>
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<tr>
<td>Shawnano</td>
<td>Randall Wright</td>
<td>405 N Main St.</td>
<td>715-526-7925</td>
<td>715-524-5181</td>
<td>co.shawano.wi.us</td>
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<td>Web: co.shawano.wi.us</td>
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<td>Walworth</td>
<td>David A. Graves</td>
<td>W4054 Cty NN, PO Box 1004</td>
<td>262-741-4645</td>
<td>262-741-4645</td>
<td>co.walworth.wi.us</td>
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<td>Elkhorn WI 53121-1004</td>
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<td>Web: <a href="http://www.co.walworth.wi.us">www.co.walworth.wi.us</a></td>
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<td>St. Croix</td>
<td>John Shilts</td>
<td>1101 Carmichael Rd.</td>
<td>715-381-4320</td>
<td>715-386-4606</td>
<td>saintcroix.wi.us</td>
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<td>Hudson WI 54016-7708</td>
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<td>Web: <a href="http://www.co.saint-croix.wi.us">www.co.saint-croix.wi.us</a></td>
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<td>Rock</td>
<td>Robert D. Spoden</td>
<td>200 E Hwy 14</td>
<td>608-757-8000</td>
<td>608-757-8010</td>
<td>co.rock.wi.us</td>
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<td>Janesville WI 53545-8809</td>
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<td>Web: co.rock.wi.us</td>
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<td>Rusk</td>
<td>David Kaminski</td>
<td>311 E Miner Ave, Suite L100</td>
<td>715-532-2189</td>
<td>715-532-2175</td>
<td>ruskcounty.org</td>
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<td>Ladysmith WI 54848</td>
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<td>Phone: 715-532-2189</td>
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<td>Web: ruskcounty.org</td>
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<td>Taylor</td>
<td>Bruce A. Daniels</td>
<td>224 S Second St.</td>
<td>715-748-2200</td>
<td>715-748-3813</td>
<td>co.taylor.wi.us</td>
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<td>Medford WI 54451-1811</td>
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<td>Web: co.taylor.wi.us</td>
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<td>Trempealeau</td>
<td>Richard Anderson</td>
<td>36245 Main St., PO Box 67</td>
<td>715-538-4509</td>
<td>715-538-2148</td>
<td>tremplocounty.com</td>
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<td>Whitehall WI 54773-0067</td>
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<td>Phone: 715-538-4509</td>
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<td>Web: tremplocounty.com</td>
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<td>Vilas</td>
<td>Frank Tomlanovich</td>
<td>330 Court St.</td>
<td>920-459-3112</td>
<td>920-459-4305</td>
<td>vilascountysheriff.org</td>
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<td>Eagle River WI 54521-8362</td>
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<td>Phone: 920-459-3112</td>
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<td>Web: <a href="http://www.vilascountysheriff.org">www.vilascountysheriff.org</a></td>
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<td>Sheboygan</td>
<td>Todd W. Priebe</td>
<td>525 N 6th St.</td>
<td>715-526-7925</td>
<td>715-524-5181</td>
<td>co.sheboygan.wi.us</td>
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<td>Sheboygan WI 53081-4610</td>
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<td>Web: co.sheboygan.wi.us</td>
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<td>Viroqua</td>
<td>John Spears</td>
<td>1320 Bad Axe Court</td>
<td>608-637-2123</td>
<td>608-637-5565</td>
<td>vernonsheriff.com</td>
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<td>Viroqua WI 54665-1594</td>
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<td>Phone: 608-637-2123</td>
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<td>Web: vernonsheriff.com</td>
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Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)  
(800) 422-7128  
Web: datcp.wi.gov  
Email: DATCPHotline@wisconsin.gov

Wisconsin Sheriffs & Deputy Sheriffs Directory

**County - Washburn**  
Terry Dryden  
421 Highway 63, PO Box 429  
Shell Lake WI 54871-0429  
Phone: 715-468-4700  
Fax: 715-468-4715

**County - Washington**  
Dale Schmidt  
500 N Schmidt Rd  
West Bend WI 53095  
Phone: 262-335-4388  
Fax: 262-335-4429  
Web: washingtoncountysheriffwi.org

**County - Waukesha**  
Daniel J. Trawicki  
515 W Moreland Blvd.  
PO Box 1488  
Waukesha WI 53187-1488  
Phone: 262-548-7126  
Fax: 262-548-7887  
Web: waukeshacounty.gov

**County - Waupaca**  
Brad Hardel  
1402 E Royalton St.  
Waupaca WI 54981  
Phone: 715-258-4466  
Fax: 715-256-4589

**County - Waushara**  
Dave Peterson  
430 E Division St.  
Wautoma WI 54982-6923  
Phone: 920-787-3321  
Fax: 920-787-7685  
Web: www.co.waushara.wi.us

**County - Winnebago**  
John F. Matz  
4311 Jackson St., PO Box 2808  
Oshkosh WI 54901-9760  
Phone: 920-236-7300  
Fax: 608-236-7302  
Web: co.winnebago.wi.us/sheriff

**County - Wood**  
Thomas Reichert  
400 Market St., PO Box 8095  
Wisconsin Rapids WI 54495-8095  
Phone: 715-421-8715  
Fax: 715-421-8754  
Web: woodcountysheriffdepartment.com
Wisconsin Statewide Departmental Directory

January 2013

STATE OF WISCONSIN GOVERNMENTAL DIRECTORY

WISCONSIN, STATE OF

State Government Information ........................................... 608 266-2211 ........................................... http://wisconsin.gov

ACCOUNTING EXAMINING BOARD

See Regulation And Licensing, Dept Of

ACUPUNCTURE, REGULATION OF

See Regulation And Licensing, Dept Of

ADMINISTRATION, DEPT OF

Administrative Services .................................................. 608 266-2309 ........... 101 E Wilson St., Madison 53703
Energy .............................................................................. 608 266-8234 ........... 101 E Wilson St., Madison 53703
Enterprise Operations ..................................................... 608 266-2605 ........... 101 E Wilson St., Madison 53703
Enterprise Technology ..................................................... 608 267-0627 ........... 101 E Wilson St., Madison 53703
Executive Budget & Finance ........................................... 608 266-1736 ........... 101 E Wilson St., Madison 53703
Capital Finance Office .................................................... 608 266-2305
State Budget Office ......................................................... 608 266-1736
State Controller’s Office .................................................. 608 266-1694
Wage Assignments ......................................................... 608 267-7986
Gaming ............................................................................. 608 270-2555 ..... 3319 W Beltline Hwy, Madison 53713
Intergovernmental Relations ........................................... 608 266-0288 ........... 101 E Wilson St., Madison 53703
Office Of The Secretary ................................................... 608 266-1741 ........... 101 E Wilson St., Madison 53703
State Facilities ................................................................. 608 266-2731 ........... 101 E Wilson St., Madison 53703

AESTHETICIANS

See Regulation And Licensing, Dept Of

AFFIRMATIVE ACTION

See State Employment Relations, Office Of

AGING-BOARD ON AGING & LONG TERM CARE

................................................................. 608 246-7013 ........... 1402 Pankratz St, Ste. 111, Madison 53704
LTC Ombudsman Hotline ................................................. 800 815-0015
Medigap Hotline ............................................................. 800 242-1060

AGING-HEALTH SERVICES, DEPT OF.

................................................................. 608 266-2536 ........... 1 W Wilson St., Madison 53703

AGRICULTURE, TRADE & CONSUMER PROTECTION, DEPT OF

................................................................. 608 224-5012 ........... 2811 Agriculture Dr, Madison 53718
TDD/TTY ......................................................................... 608 224-5058
Agricultural Development Div ........................................... 608 224-5100
Agricultural Development & Diversification Grant Program
Add Grant Program ....................................................... 608 224-5136
Alternative Fuels ............................................................. 608 224-5114
Alice In Dairyland ............................................................ 608 224-5128
Aquaculture ................................................................. 608 224-5136
Bio Products Industry ..................................................... 608 224-5114
Direct Marketing ............................................................. 608 224-5124
Farmers’ Markets ............................................................ 608 224-5048
Wisconsin Statewide Departmental Directory

Grow Wisconsin Dairy Team Grants ........... 608 224-5137
International Agribusiness Center .......... 608 224-5100
Or .................................................. 800 462-5237
Market News ....................................... 608 224-5080

Recorded Commodity Reports-
  Livestock/Grain/Poultry/Dairy/Fruit & Vegetables ... 608 224-5088
Market Orders .................................. 608-224-5140
New Uses ........................................... 608 224-5136
Organic Agriculture ............................. 608 224-5100
Something Special from Wisconsin™ (SSFW) .... 608 224-5115
Stray Voltage Program ......................... 608 224-5055
Value Added Dairy Initiative ................... 608 224-5137
Wisconsin Fairs ................................... 608 224-5100
Wisconsin Farm Center .......................... 608 224-5051
Or .................................................... 800 942-2474
Farm Link .......................................... 608 224-5049
Financial Counseling ......................... 608 224-5050
Future Fields ..................................... 608 224-5048
Mediation ......................................... 608 224-5052
REPS .................................................. 608 224-5055

Agricultural Resource Management Div ........ 608 224-4500

Agri Chemical Management Bureau
  Feed And Fertilizer ............................. 608 224-4537
  Groundwater Protection ...................... 608 224-4519
  Pesticide Licensing & Certification .......... 608 224-4548
  Pesticide Misuse Complaints ............... 608 224-4500
  Pesticide Spills & Cleanup ................... 608 224-4519

Land & Water Resource Bureau .................. 608 224-4622
  Ag Impact Statement .......................... 608 224-4650
  Conservation Engineers ...................... 608 224-4630
  County Drainage Districts ................... 608 224-4627
  Farmland Preservation ....................... 608 224-4634
  Land & Water Resource Management Plans .... 608 224-4606
  Local Livestock Regulation .................. 608 224-4604
  Nutrient Management Planning ............. 608 224-4605

Plant Industry Bureau
  Apiary Regulation ............................. 608 224-4572
  Christmas Tree Licenses ..................... 608 224-4574
  Cultivated Ginseng Regulation .............. 608 224-4573
  Gypsy Moth Control ........................... 608 224-4584
  Nursery Regulation ............................ 608 224-4572
  Pest Survey & Control ....................... 608 224-4594
  Plant Protection/Disease .................... 608 224-4573
  Seed Regulation ............................... 608 224-4596

Agricultural Statistics Service ................. 608 224-4848
Animal Health Div ............................... 608 224-4872
Food Safety Div
Agriculture, Trade and Consumer Protection (DATCP)

Food/Meat Inspection ........................................ 608 224-4700
Legal Counsel Office ........................................... 608 224-5023
Legislative Liaison ................................................ 608 224-5039
Management Services Div ..................................... 608 224-4750
Finance Bureau .................................................. 608 224-4800
Human Resources Bureau ..................................... 608 224-4764
Laboratory Services Bureau .................................. 608 266-2761 4702 University Ave, Madison 53702
Office Of The Secretary ......................................... 608 224-5013
Trade & Consumer Protection Div ............................ 608 224-4949
Consumer Protection ............................................ 608 224-4976
Consumer Protection Hotline ................................ 800 422-7128
No Call List – Information .................................... 608 224-4999
No Call List – Number Registration ......................... 866 966-2255
Fruit & Vegetable Inspection .................................. 608 224-4922
Grain Regulation .................................................. 608 224-4922
Privacy Protection Office ....................................... 608 224-5163
Producer Security Section ..................................... 608 224-4970
Trade Practices
  Minimum Markup ................................................ 608 224-4925
  Unfair Sales Act .............................................. 608 224-4925
Weights & Measures ............................................. 608 224-4952

AIDS-HEALTH SERVICES, DEPT OF .......................... 608 267-5287 1 W Wilson St., Madison 53703

ALCOHOL & OTHER DRUG ABUSE .......................... 608 266-2717 1 W Wilson St., Madison 53703

ARCHITECTS-PROFESSIONAL ENGINEERS
  Designers-Land Surveyors Examining Board
  See Regulation And Licensing, Dept Of

ARCHITECTS SECTION
  See Regulation And Licensing, Dept Of

ARSON BUREAU-JUSTICE, DEPT OF ........................... 608 266-1671 17 W Main St, Madison 53703

ART THERAPISTS
  See Regulation And Licensing, Dept Of

ARTS BOARD ................................................................ 608 266-0190 101 E Wilson St., Madison 53703

ASBESTOS-HEALTH SERVICES, DEPT OF ................. 608 261-6876 1 W Wilson St., Madison 53703

Wisconsin Department of
Agriculture, Trade and
Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov
ASSEMBLY

Legislative Hot Line................................. 608 266-9960..................State Capitol Madison, 53708
Toll Free.............................................. 800 362-9472
TDD/TTY ............................................ 800-228-2115
Chief Clerk ........................................... 608 266-1501........ 17 W Main St, Ste. 401 Madison 53703
Legislative Bulletins .............................. 608 266-2545
Legislative Journals ............................... 608 266-2406
Legislative Records ............................... 608 266-5550
Majority Leader .................................... 608 266-2401...........State Capitol Madison, 53708
Minority Leader .................................... 608 266-5504...........State Capitol Madison, 53708
Sergeant At Arms ................................. 608 266-1503............State Capitol Madison, 53708
Speaker............................................... 608 266-3387............State Capitol Madison, 53708

State Representatives
Reps With Last Name Beginning A-L......... P.O. Box 8952, Madison, 53708
Reps With Last Name Beginning M-Z ....... P.O. Box 8953, Madison, 53708
ATHLETE AGENTS  
See Regulation And Licensing, Dept Of

ATHLETIC TRAINERS  
See Regulation And Licensing, Dept Of

ATTORNEY GENERAL’S OFFICE  
See Justice, Dept Of

ATV REGISTRATION-NATURAL RESOURCES, DEPT OF  
.................................................................................. 608 266-2621........101 S Webster St., Madison 53702

AUCTIONEERS BOARD  
See Regulation And Licensing, Dept Of

AUDIOLOGISTS  
See Regulation And Licensing, Dept Of

BARBERING & COSMETOLOGY EXAMINING BOARD  
See Regulation And Licensing, Dept Of

BC+CORE PLAN-HEALTH SERVICES, DEPT OF  
.................................................................................. 800 291-2002........1 W Wilson St., Madison 53703

BINGO  
See Gaming Division, Administration, Dept Of

BIRTH RECORDS-HEALTH SERVICES, DEPT OF  
.................................................................................. 608 266-1371........1 W Wilson St., Madison 53703

BLIND AND VISUALLY IMPAIRED OFFICE-HEALTH SERVICES, DEPT OF  
Administrative Office ................. 608 266-5641........1 W Wilson St., Madison 53703
Client Services Toll Free ............... 888 879-0017

BLUE MOUND STATE PARK-NATURAL RESOURCES, DEPT OF  
.................................................................................. 608 437-5711.4350 Mounds Park Rd, Blue Mounds, 53517

BOARD OF COMMISSIONERS OF PUBLIC LANDS  
.................................................................................. 608 266-1370........125 S Webster St., Madison 53702
Fax ......................................................... 608 267-2787
Original Land Records ................... 608 261-8841
Trust Fund Loan Program .............. 608 266 0034
Trust Lands .................................. 608 266-1370

BOXING, REGULATION OF  
See Regulation And Licensing, Dept Of

CAPITOL TOURS  
.................................................................................. 608 266-0382.........................State Capitol Madison

CARTOGRAPHER’S OFFICE, STATE  
.................................................................................. 608 262-3065............550 N Park St, Madison 53706
CELEBRATE CHILDREN FOUNDATION INC-CHILDREN’S TRUST FUND
.............................................................................................................. 608-266-6871 110 E Main St, Madison 53703

CEMETERY, REGULATION OF
See Regulation And Licensing, Dept Of

CENTRAL FLEET-ADMINISTRATION, DEPT OF
.............................................................................................................. 608 266-8757 201 S Dickinson St, Madison 53703

CENTRAL WISCONSIN CENTER FOR THE DEVELOPMENTALLY DISABLED
Health Services, Dept Of .................................................................. 608 301-9200 317 Knutson Dr, Madison 53704

CHARITABLE GAMES
See Gaming Division, Administration, Dept Of

CHARITABLE ORGANIZATIONS, REGISTRATION OF
See Regulation And Licensing, Dept Of

CHILDREN AND FAMILIES, DEPT OF
General Information ................................................................. 608 267-3905 201 E Washington Ave., Madison 53703
Fax.......................................................................................... 608 266-6836
TTY .................................................................................. 888 692-1388

Office Of The Secretary .................................................. 608 266-8684
Fax.......................................................................................... 608 261-6972

Office Of Legal Counsel .............................................. 608 266-8684
Fax.......................................................................................... 608 261-6972

Office Of Performance And Quality Assurance ................. 608 266-8734
Budget Bureau ................................................................. 608 261-4349
Continuous Quality Improvement ... 608 264-8525
Performance Management Bureau ...... 608 261-0616
Performance Review And Evaluation Section
....................................................................................................... 414 220-7074 819 N. 6Th St., Milwaukee 53203
Quality Service Review .............................................. 608 264-8525
Research ................................................................. 608 261-0616
Strategic Initiatives .................................................. 608 261-6606

Early Care And Education, Division Of ............ 201 E. Washington Ave., Madison 53703
Administrative Office................................. 608 266-8702
Fax ................................................................. 608 267-7252
Early Care And Regulation Bureau...... 608 266-9314
Child Care Licensing ........................................ 608 266-9314
Northeastern Region ............... 920 448-5312
Fax ................................................................. 920 448-5306
................................................................. 200N. Jefferson, Ste 411, Green Bay 54301

Northern Region................. 715 365-2500
Fax ................................................................. 715 365-2517
................................................................. 2187 N. Stevens St., Ste. C, Rhinelander 54501
Wisconsin Statewide Departmental Directory

Southeastern Region ...................... 262 521-5100
Fax .............................................. 262 521-5314
............................................... 41 NW Barstow, Rm. 104, Waukesha 53188

Southern Region .......................... 608 266-2900
Fax .............................................. 608 261-7824
............................................... 1 W. Wilson St., Rm. 655, Madison 53703

Western Region ............................ 715 836-2185
Fax .............................................. 715 836-2516
............................................... 610 Gibson St., Ste 2, Eau Claire 54701

Enterprise Solutions, Division Of ........... 201 E. Washington Ave., Madison 53703
Continuity Of Operations (Coop) ............. 608 266-7160
DCF 1099 Tax Reports ....................... 608 267-8749
DCF Overpayment Collections ............... 800 943-9499
Human Resources Bureau ................... 608 266-9936
Facilities And Telecommunications .......... 608 267-3343
Forms And Publications .................... 608 266-8002
Information Technology Services Bureau 608-264-9831
Risk Management ............................ 608 599-7160

Family And Economic Security, Division Of .201 E. Washington Ave., Madison 53703
Administrative Office ...................... 608 266-8719
Fax .............................................. 608 261-6376
Child Support Bureau ...................... 608 266-9909
............................................... 201 E. Washington Ave., Madison 53703

Child Support Bureau ...................... 608 266-9909
............................................... 201 E. Washington Ave., Madison 53703

Find Your County Child Support Agency On The Child Support Information Website:
http://dcf.wisconsin.gov/bcs/
Admin/Program Support .................... 608 267-8978
Kids IVR ........................................ 800 991-5530
Program Support ............................ 608 266-9909
Wisconsin Support Collections Trust Fund .............................................. 800 991-5530
WI SCTF [Milwaukee Local] .................. 414 615-2400
WI SCTF Employer Info Line [Child Support Issues Only] ....................... 877 209-5211

Working Families Bureau .................... 608 266-7456. 201 E Washington Ave., Madison 53703
Admin/Program Support .................... 608 267-0513
Milwaukee Operations ...................... 414 227-4576 .... 819 N. 6Th Street, Milwaukee 53203
Fax .............................................. 414 227-5013
Partner Training ............................. 608 267-5056
Policy ......................................... 608 266-1717
Program Operations ....................... 608 267-9886
Research And Statistics .................... 608 267-9705
Fax .............................................. 608 261-6376
TTY .............................................. 866 864-4585
Prevention And Service Integration, Division Of

.......................................................... 414 227-1741
.......................................................... 819 N. 6th Street, Rm. 570, Milwaukee 53203

Milwaukee Family Service Integration Office ......................................................... 414 227-4202

Fax ........................................................ .. 414 227-4201

Office Of Prevention Initiatives .......... 608 267-3874 201 E. Washington Ave., Madison 53703

Brighter Futures Initiatives .......... 608 267-8341

Community Services Block Grant .... 608 267-5149

Promoting Safe And Stable Families .. 414 227-4207

819 N. 6th Street, Rm. 570, Milwaukee 53203

Fax .................................................. 608 266-8620

Safety And Permanence, Division Of ...... 608 266-8787 201 E. Washington Ave., Madison 53703

Milwaukee Child Welfare Bureau .... 414 220-7000 . 555 N River Center Dr., Milwaukee 53212

TTY .................................................. 888 692-1401

Permanence And Out Of Home Care Bureau

Adoption Program Section .......... 608 266-0690 .... 1 W. Wilson St., Madison, 53703

Adoption Of Children With Special Care Needs .............................................. 608 266-1142

Adoption Search ................. 608 266-7163

Fax ................................................ 608 264-6750

Regional Special Needs Adoption Services

Eastern Region ................. 920 448-5348

Southern Region ............ 608 261-7657

Western Region ............... 715 836-3399

Adoption Assistance .......... 608 266-8054

Child Welfare Regulation Section ... 201 E. Washington Ave., Madison 53703

Child Welfare Licensing ....... 608 266-8946

Out Of Home Care Section ........ 201 E. Washington Ave., Madison 53703

Foster Care/Adoption Recruitment Hotline .............................................. 800 947-8074

Independent Living ............. 608 267-7287

Interstate Compact-Placement Of Children ........................................ 608 267-2075

Kinship Care ................. 608 264-2464

Out Of Home Care .......... 608 264-6933

Program Integrity Bureau ........ 201 E. Washington Ave., Madison 53703

eWisACWIS .................. 608 261-6851

Research And Eligibility ........ 608 264-9864

Safety And Well Being Bureau ........ 201 E. Washington Ave., Madison 53703

Child Protective Services .......... 608 267-7732

Child Welfare And Family Violence .. 608 266-1489

Domestic Abuse ............ 608 266-0700

CHILDREN’S MENTAL HEALTH - WISCONSIN FAMILY TIES

.......................................................... 608-267-6888 .... 6 N. Carroll, Ste 640, Madison 53703

Toll Free .............................................. 1-800-422-7145

Executive Director, Hugh Davis ........ 608-267-6866

CHILDREN’S TRUST FUND

.......................................................... 608 266-6871 110 E Main St, Ste. 810, Madison 53703
### CHIROPRACTIC EXAMINING BOARD
See Regulation And Licensing, Dept Of

### CLAIMS BOARD-ADMINISTRATION, DEPT OF
-----------------------------------------------------------------  608 264-9595........101 E Wilson St., Madison 53703

### COASTAL MANAGEMENT-ADMINISTRATION, DEPT OF
-----------------------------------------------------------------  608 266-0288........101 E Wilson St., Madison 53703

### COMMERCE, DEPT OF
-----------------------------------------------------------------  608 266-1018.201 W Washington Ave, Madison 53703
  Office Of The Secretary ........................................  608 266-8976.201 W Washington Ave, Madison 53703
  Administrative Services, Div Of ................................  608 267-4417.201 W Washington Ave, Madison 53703
    Human Resources Bureau .......................................  608 266-0366
    Policy & Budget Development Bureau .....................  608 266-8629

  Community Development, Div Of .................................  608 267-3895.201 W Washington Ave, Madison 53703
    Downtown Development...........................................  608 266-7531
    Community Finance .............................................  608 266-8934
    Block Grant/Community Organizations ......................  608 266-8934
    Community-Based Economic Development .....................  608 266-8934
    Enterprise Development/ Tax Credits/IRBs ..................  608 267-3895.
    ...........................................................................  201 W Washington Ave, Madison 53703
    Rural Health Development ......................................  608 267-3837
    Housing Bureau ..................................................  608 267-2713

  Business Development, Div Of .....................................  608 266-9467.201 W Washington Ave, Madison 53703
    Business Development Bureau ..................................  608 261-7710
    Business Finance ..................................................  608 266-6746
    Entrepreneurship Bureau ........................................  608 267-9384
    Permit & Business Assistance .................................  608 264-6141
    Small Business Assistance/Ombudsman ......................  608 267-9384
    Wi Business Help Line .........................................  800 435-7287
    Minority Business Bureau .....................................  608 267-9550

  Environmental And Regulatory Services, Div Of ..................  608 261-7726.201 W Washington Ave, Madison 53703
    Petroleum Cleanup Fund (PECFA) .........................  608 267-3753
    IHLR 10 Contractor Information ............................  608 266-7874
    UST Permit .........................................................  608 267-1384
    Plan Review Of Storage Tanks ..............................  608 266-8981
    Aboveground Storage Tanks .................................  608 266-7874
    Petroleum Administration .....................................  608 266-8076
    Petition For Variance .........................................  608 266-0956
    UST Insurance ......................................................  608 267-1384
    Storage Tank Registration ....................................  608 267-1384
International And Export Development, Div Of
............................................................... 608 267-0587 201 W Washington Ave, Madison 53703
Safety & Buildings, Div Of ............................................................... 608 266-3151 201 W Washington Ave, Madison 53703
General Plumbing Approvals ................................. 608 266-3151
Building Plan Approvals ............................................................... 608 266-3151
Buildings & Structures ............................................................... 608 266-3151
Field Office ............................................................... 608 849-9862
Manufactured Homes ............................................................... 608 264-9596
Mine Safety ............................................................... 608-261-2503
Plumbing Licensing ............................................................... 608 261-8500
Plumbing Products ............................................................... 608 266-3151
Private Sewage Plan Approvals ............................................................... 608 266-3151
Private Sewage Specialist ............................................................... 608 873-5476
Rental Weatherization ............................................................... 608 266-3151
Safety Inspection Public Sector ............................................................... 608 266-2780

CONSUMER PROTECTION HOTLINE- AGRICULTURE TRADE & CONSUMER PROTECTION, DEPT OF
.................................................................................................. 800 422-7128

CONSUMER PROTECTION - AGRICULTURE TRADE & CONSUMER PROTECTION, DEPT OF
.................................................................................................. 608 224-4976 2811 Agriculture Dr, Madison 53718

CONSUMER PROTECTION - JUSTICE, DEPT OF
.................................................................................................. 608 266-1852 17 W Main St, Madison 53703

CONSUMER PROTECTION-TRANSPORTATION, DEPT OF
.................................................................................................. 608 266-0765 4802 Sheboygan Ave, Madison 53705

CONTROLLED SUBSTANCES BOARD
............................................................... See Regulation And Licensing, Dept Of

CORRECTIONS, DEPT OF
Office Of The Secretary ............................................................... 608 240-5000 3099 E Washington Ave, Madison 53704
Affirmative Action-Civil Rights Compliance 608 240-5455 3099 E Washington Ave, Madison 53704
Budget & Facilities Management Bureau 608 240-5405 3099 E Washington Ave, Madison 53704
Parole Commission ............................................................... 608 240-7280 3099 E Washington Ave, Madison 53704
Legal Counsel Office ............................................................... 608 240-5040 3099 E Washington Ave, Madison 53704
Technology Management ............................................................... 608 240-5688 3099 E Washington Ave, Madison 53704
Personnel & Human Resources Bureau 608 240-5460 3099 E Washington Ave, Madison 53704
Victim Services & Programs Office ............................................................... 608 240-5888 3099 E Washington Ave, Madison 53704

Adult Institutions, Div Of
Administrative Office ............................................................... 608 240-5104 3099 E Washington Ave, Madison 53704
Badger State Industries/ Bureau Of Correctional Enterprises 608 240-5200 3099 E Washington Ave, Madison 53704
Health Services Bureau ............................................................... 608 240-5120 3099 E Washington Ave, Madison 53704
Offender Classification Office ............................................................... 608 240-5810 3099 E Washington Ave, Madison 53704
Wisconsin Correctional Center System Business Office
.................................................................................................. 608 240-5353 3099 E Washington Ave, Madison 53704
Administrative Office ............................................................... 608 240-5300 3099 E Washington Ave, Madison 53704
Business Office ............................................................... 608 240-5300 3099 E Washington Ave, Madison 53704
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

Wisconsin Statewide Departmental Directory

Region 1 Office........................................ 608 246-1960 3099 E Washington Ave, Madison 53704
Unit 101 & 107........................................ 608 266-2085 ........ 818 W Badger Rd, Madison 53713
Unit 102 & 113........................................ 608 243-3300 ........ 2565 E Johnson St, Madison 53703
Unit 104 & 112........................................ 608 273-5800 ........ 5706 Odana Rd, Madison 53719
Unit 120............................................. 608 224-6310 ........ 7017 Raywood Rd, Madison 53713
Unit 110............................................. 608 266-5579 ........ 411 W Main St, Madison 53703
Dane County Intake................................ 608 261-7470 ........ 210 Mlk Blvd, Madison 53703

Juvenile Corrections, Div Of
Administrative Office.................................. 608 240-5900 ... 3099 E Washington Ave, Madison 53704
Interstate Compact .................................. 608 240-5931
Juvenile Offender Review............................. 608 240-5918
Management & Budget Office.......................... 608 240-5926
S.P.R.I.T.E. Program.................................. 608 288-3351 ....... 2909 Landmark Pl, Madison 53703

NW Region Office..................................... 608 288-3350 ....... 2909 Landmark Pl, Madison 53703

Management Services, Div Of
Administrative Office.................................. 608 240-5402 ... 3099 E Washington Ave, Madison 53704
Budget And Facilities Management Bureau .... 608 240-5405 ... 3099 E Washington Ave, Madison 53704
Finance & Admin Service Bureau ................. 608 240-5421 ... 3099 E Washington Ave, Madison 53704
Personnel & Human Resources Bureau ......... 608 240-5460 ... 3099 E Washington Ave, Madison 53704
Procurement.......................................... 608 240-5581 ... 3099 E Washington Ave, Madison 53704
Technology Management Bureau ............... 608 240-5688 ... 3099 E Washington Ave, Madison 53704
Parole Commission.................................. 608 240-7280 ... 3099 E Washington Ave, Madison 53704

Correctional Center System
.................................................. 608 835-5711 ....... 5140 Hwy M, Oregon 53575

Cosmetology Examining Board
See Regulation And Licensing, Dept Of

Court of Appeals-District IV
.................................................. 10 E Doty Street, Madison 53703
Presiding Judge Margaret J. Vergeront ....... 608 267-3100
Hon. Paul G. Lundsten............................ 608 266-9361
Hon Paul B. Higginbotham....................... 608 266-9360
Hon. Gary E. Sherman............................ 608 266-9338
Hon. Brian W. Blanchard......................... 608 266-9362
Staff Counsel...................................... 608 266-9320
Clerk Of Court..................................... 608 266-1880 ....... 110 E Main St, Madison 53703

Crane Games
See Gaming Division, Administration, Dept Of

Credit Union, Summit
web address: www.summitcreditunion.com
Customer Service .................................... 608 243-5000
Toll Free............................................. 800-236-5560

Branch Locations
Madison:
4800 American Pkwy.
307 E. Wilson St.
4802 Sheboygan Ave., Rm. B150
670 W. Washington Ave.
645 Junction Rd.
5419 Blue Bill Park Dr (At Hwy M/Westport)
935 Eighth St, Baraboo
820 Park Ave, Beaver Dam
2939 S. Fish Hatchery Rd, Fitchburg
141 E. Tyranena Park Rd, Lake Mills
1333 W. Main St., Sun Prairie

CREMATORY AUTHORITY
See Regulation And Licensing, Dept Of

CRIME INFORMATION BUREAU-JUSTICE, DEPT OF
.............................................................................................................. 608 266-7314 .............. 17 W Main St, Madison 53703

CRIME LABORATORY- JUSTICE, DEPT OF
.............................................................................................................. 608 266-2031 ...... 4626 University Ave, Madison 53705

CRIME VICTIM COMPENSATION- JUSTICE, DEPT OF
.............................................................................................................. 608 264-9497 .............. 17 W Main St, Madison 53703

CRIME VICTIM SERVICES- JUSTICE, DEPT OF
.............................................................................................................. 608 264-9497 .............. 17 W Main St, Madison 53703

CRIMINAL INVESTIGATION DIV- JUSTICE, DEPT OF
.............................................................................................................. 608 266-1671 .............. 17 W Main St, Madison 53703

DANCE THERAPISTS

DEAF AND HARD OF HEARING OFFICE FOR THE-HEALTH SERVICES, DEPT OF
Central Office Voice ........................................ 608 266-7823 .......... 1 W Wilson St., Madison 53703
Video Phone/Voice ........................................ 608 234-4709
Video Phone/Voice ........................................ 608 234-4486
TTY ......................................................... 888 701-1255
Northeastern Region Voice ......................... 920 490-0500 .......... 200 N Jefferson St., Green Bay 54301
Video Phone/Voice ........................................ 920 569-2073 .... 555 Country Club Rd., Green Bay 54313
TTY ......................................................... 888 241-9430
Northern Region Voice ......................... 715 842-7693 .......... 1000 Lakeview Dr., Wausau 54401
Video Phone/Voice ........................................ 715 203-1397
TTY ......................................................... 888 241-9431
Southeastern Region Voice ..................... 888 330-5482 .... 141 Nw Barstow St., Waukesha 53188
Video Phone/Voice ........................................ 262 347-3045
TTY ......................................................... 888 701-1246
Southern Region Voice ..................... 608 437-5828 .......... 1 W Wilson St., Madison 53703
Video Phone/Voice ........................................ 608 319-1249
TTY ......................................................... 888 701-1255
Western Region Voice ....................... 715 836-2107 .......... 610 Gibson St., Eau Claire 54701
TTY ......................................................... 888-701-1254

DEMOGRAPHIC SERVICES-ADMINISTRATION, DEPT OF
.............................................................................................................. 608 266-1927 .......... 101 E Wilson St., Madison 53703

DENTISTRY EXAMINING BOARD
See Regulation And Licensing, Dept Of
DESIGNERS SECTION
See Regulation And Licensing, Dept Of

DEVELOPMENTAL DISABILITIES-ADMINISTRATION, DEPT OF
Division Of Hearings & Appeals .................. 608 266-7709..... 5005 University Ave, Madison 53705
TTY........................................ 608 264-9853
Fax........................................ 608 264-9885

DEVELOPMENTAL DISABILITIES, WISCONSIN COUNCIL ON
.......................................................... 608-266-3047 ... 201 W Washington Ave, Madison 53703

DIETITIANS BOARD
See Regulation And Licensing, Dept Of

DISABILITY RIGHTS WISCONSIN (FORMERLY WI COALITION FOR ADVOCACY)
.......................................................... 267-0214..... 16 N Carroll St., Ste. 400, Madison 53703
Fax........................................ 267-0368
TTY........................................ 888-758-6049
Milwaukee Area Office ..................... 414-773-4646 ..... 6737 W. Washington St., Suite 3230,
West Allis 53214
Fax........................................ 414-773-4647
TTY........................................ 800-758-6049

DIVISION OF VOCATIONAL REHABILITATION
See Workforce Development Dept Of

DOCUMENT SALES-ADMINISTRATION, DEPT OF
.......................................................... 608 266-3358 ..... 202 S Thornton Ave, Madison 53702

DO NOT CALL LIST-AGRICULTURE TRADE & CONSUMER PROTECTION, DEPT OF
No Call List - Information ..................... 608-224-4999 ..... 2811 Agriculture Dr, Madison 53718
No Call List - Number Registration ........ 866-966-2255

DRIVERS LICENSE INFORMATION
See Transportation, Dept Of

EDUCATION
See Public Instruction, Dept Of

EDUCATIONAL APPROVAL BOARD
.......................................................... 608 266-1996... 30 W Mifflin St, 9th Fl., Madison 53703

EDUCATIONAL COMMUNICATIONS BOARD
.......................................................... 608 264-9600..... 3319 W Beltline Hwy, Madison 53713
Fax........................................ 608 264-9664
Wisconsin Public Radio ...................... 608-264-9600 ... 3319 W. Beltline Hwy, Madison 53713
Wisconsin Public Television .................. 608-264-9600 ... 3319 W. Beltline Hwy, Madison 53713

ELECTIONS BOARD
See Government Accountability Board

ELECTROLOGISTS
See Regulation And Licensing, Dept Of

EMERGENCY MEDICAL SERVICES-HEALTH SERVICES, DEPT OF
.......................................................... 608 266-1568..........1 W Wilson St., Madison 53703

EMPLOYEE EMPLOYMENT VERIFICATION
.......................................................... 608 266-2211.............................. Call For Information
EMPLOYEE TRUST FUNDS, DEPT OF – FINANCIAL INSTITUTIONS, DEPT OF
Public Employee Retirement-Insurance .......... 608 266-3285....... 801 W Badger Rd, Madison 53713
Or.......................................................... 877 533-5020
Fax ...................................................... 608 267-4549
TTY ................................................. 608 267-0676
Recorded Benefit Messages ................. 608 264-6633
Or .................................................. 800 991-5540
Self Service Line ...................................... 608 266-2323
Or .................................................. 877 383-1888
Human Resources/Personnel .................. 608 266-0407

EMPLOYMENT RELATIONS, OFFICE OF STATE
See State Employment Relations, Office Of

EMPLOYMENT RELATIONS COMMISSION
........................................................... 608 266-1381.1457 E Washington Ave., Ste 101, Madison 53703
General Counsel ......................................... 608 266-2993
Chair .......................................................... 608 266-0166
Commissioners.. ....................................... 608 266-1381
Election Officer............................................. 608 266-2993

ENERGY-DIVISION OF-ADMINISTRATION, DEPT OF
........................................................... 608 266-8234.........101 E Wilson St., Madison 53703

ENGINEERING - STATE FACILITIES-ADMINISTRATION, DEPT OF
........................................................... 608 266-2731.........101 E Wilson St., Madison 53703

ENGINEERS SECTION
See Regulation And Licensing, Dept Of

ENVIRONMENTAL STANDARDS INFORMATION-NATURAL RESOURCES, DEPT OF
Statewide
Air Mgmt . ................................................. 608 266-7718........ 101 S Webster St, Madison 53702
Drinking Water And Groundwater .......... 608 266-0821........ 101 S Webster St, Madison 53702
Waste And Materials Mgmt .................. 608 266-2111........ 101 S Webster St, Madison 53702
Watershed Mgmt ....................................... 608 267-7694........ 101 S Webster St, Madison 53702
See Natural Resources For Additional Listings

EQUAL RIGHTS-WORKFORCE DEVELOPMENT, DEPT OF
To File A Discrimination Complaint............. 608 266-6860..... 201 E Washington Ave, Madison 53703
Labor Standards
Minimum Wage-Overtime Wage Payment & Collections-
Illegal Deductions-Child Labor-Work ..... 608 266-6860...201 E Washington Ave, Madison 53703
Licensing Of Private Employment Agencies.. 608 266-3345.. 201 E Washington Ave, Madison 53703
Prevailing & Construction Wages .... 608 266-6860.. 201 E Washington Ave, Madison 53703
TTY Madison .............................................. 608 264-8752
TTY Milwaukee .......................................... 414 227-4081

ETHICS BOARD
See Government Accountability Board

EXAMINING BOARDS
See Regulation And Licensing, Dept Of
### Financial Institutions, Dept Of

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<td>608 261-9555</td>
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<td>Admin Services And Tech</td>
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<td>Banking</td>
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<td>Office Of Consumer Affairs</td>
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<td>Office Of Financial Literacy</td>
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<td>Savings Institutions</td>
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<td>Investor Hot Line</td>
<td>800 472-4325</td>
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<td>Uniform Commercial Code</td>
<td>608 261-9548</td>
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<td>Wisconsin Consumer Act</td>
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### Financing-Municipal-Board of Commissioners of Public Lands

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<td>608 266-0034</td>
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### Financing-School Districts-Board of Commissioners of Public Lands

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### Firearms

See Regulation And Licensing, Dept Of

### Fishing Licenses-Natural Resources, Dept Of

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<td>608 266-2621</td>
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### Fleet-Reservations-Administration, Dept Of

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### Forestry Information-Natural Resources, Dept Of

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### Funeral Directors Examining Board

See Regulation And Licensing, Dept Of

### Gaming Division-Administration, Dept Of

**Administrative Services**

<table>
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<tbody>
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<td>608 270-2555</td>
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**Charitable Gaming Office Of**

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<td>Bingo</td>
<td>608 270-2530</td>
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<tr>
<td>Toll Free:</td>
<td>1-800-791-6970</td>
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<tr>
<td>Crane Games</td>
<td>608 270-2530</td>
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<td>Raffles</td>
<td>608 270-2552</td>
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<td>Toll Free:</td>
<td>1-800-791-6973</td>
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**Indian Gaming Office Of**

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<td>Casino Complaints</td>
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<td>Racing Bureau</td>
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GEOLGICAL & NATURAL HISTORY SURVEY

................................................................................................. 608 262-1705 ... 3817 Mineral Point Rd, Madison 53705
Maps ................................................................................................. 608 263-7389

GEOLGISTS SECTION
See Regulation And Licensing, Dept Of

GOVERNMENT ACCOUNTABILITY BOARD
Elections Division ................................................................. 608 266-8005 ... 17 W. Main Street, Ste. 300, Madison 53703
Fax................................................................................................. 608 267-0500
Ethics And Accountability Division ................................. 608 266-8123 ... 44 E. Mifflin Street, Ste. 601, Madison 53703
Fax................................................................................................. 608 264-9319

GOVERNOR
Executive Office ................................................................. 608 266-1212 ....... 115 East, State Capitol, Madison

HEALTH SERVICES, DEPT OF
General Information ................................................................. 608 266-1865 ....... 1 W Wilson St., Madison 53703
TTY ......................................................................................... 888 701-1251
Office Of The Secretary ......................................................... 608 266-9622 ....... 1 W Wilson St., Madison 53703
Fax................................................................................................. 608 266-7882
TTY................................................................................................. 888 701-1250
Legal Counsel Office ................................................................. 608 266-8428
Public Affairs................................................................................. 608 266-1683
Children’s Trust Fund ................................................................. 608 266-6871 ....... 110 E Main St., Madison 53703
Associate Director ........................................................................ 608 266-1281
Consultant ...................................................................................... 608 267-3831
Executive Director ........................................................................ 608 266-3737
Financial Specialist ....................................................................... 608 267-3941
Office Associate ............................................................................. 608 267-9510
Programs Director ........................................................................ 608 267-3679

Enterprise Services, Division Of
Administrative Office ................................................................. 608 266-8445 ....... 1 W Wilson St., Madison 53703
Area Administration Southern Regional Office
................................................................................................. 608 264-6301 ....... 1 W Wilson St., Madison 53703
Engineering .................................................................................... 608 266-8445 ....... 1 W Wilson St., Madison 53703
Fiscal Services Bureau ................................................................. 608 266-7870 ....... 1 W Wilson St., Madison 53703
Human Resources Bureau ................................................................. 608 266-1865 ....... 1 W Wilson St., Madison 53703
TTY ......................................................................................... 888 701-1251
Affirmative Action/ Civil Rights Compliance
................................................................................................. 608 266-3356
TTY ......................................................................................... 888 701-1251
Health Safety & Risk Management ................................................................. 608 261-8080
1 W Wilson St., Madison 53703
Information Systems Bureau ................................................................. 608 266-1346 ....... 1 W Wilson St., Madison 53703
Purchasing ...................................................................................... 608 266-1682 ....... 1 W Wilson St., Madison 53703
Records And Forms Management ................................................................. 608 267-2215 ....... 1 W Wilson St., Madison 53703
Telecommunications ........................................................................ 608 266-3544 ....... 1 W Wilson St., Madison 53703
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
(800) 422-7128
Web: datcp.wi.gov
Email: DATCPHotline@wisconsin.gov

Wisconsin Statewide Departmental Directory

Health Care Access And Accountability, Division Of
Administrative Office 608 266-8922 1 W Wilson St., Madison 53703
Fax 608 266-1096
TTY 888 692-1402
Benefits Management Bureau 608 266-8922 1 W Wilson St., Madison 53703
Disability Determination Bureau 608 266-1565 722 Williamson St, Madison 53703
Enrollment Management Bureau 608 266-8922 1 W Wilson St., Madison 53703
Badgercare/Medicaid Recipient Hotline 800 362-3002
Badgercare Plus Core Plan 800 291-2002
Foodshare Recipient Hotline 800 362-3002
Medicaid 608 266-8922
Medicaid Provider Hotline 800 947-9627
Senior Care Customer Service 800 657-2038

Fiscal Management Bureau 608 266-8922 1 W Wilson St., Madison 53703
Operational Coordination Bureau 608 266-8922 1 W Wilson St., Madison 53703
Program Integrity Bureau 608 266-8922 1 W Wilson St., Madison 53703

Long Term Care, Division Of 608 261-6836 1 W Wilson St., Madison 53703

Brain Injury Waiver Program 608 266-1520
Community Integration Program II 608 267-3659
Community Integration Program 1A-1B 608 266-1520
Community Options Program 608 267-7285
Community Options Section 608 267-7285 1 W Wilson St., Madison 53703
Community Relocation Initiative 608 267-3660

Developmental Disabilities Services Section

Family Care 608 261-7807
Katie Beckett Program 608 266-3236
Lifespan Respite 608 261-7820
Managed Care Section 608 267-7286 1 W Wilson St., Madison 53703
PACE Program 608 261-7811
WI Partnership Program 608 261-7811

Aging And Disability Resources Bureau 608 266-2536 1 W Wilson St., Madison 53703

Fax 608 267-3203
TTY 888-241-9432

Aging In The News 608 267-7131
Aging Services 608 266-2536
Alzheimers 608 267-2439
Benefit Specialist 608 267-3201
Elder Abuse 608 266-2568
Physical Disabilities 608 267-9582
Physical Disabilities 608 266-7974

Blind & Visually Impaired Office For The 608 266-3109 1 W Wilson St., Madison 53703
TTY 888 241-9442

Administrative Office 608 266-5641
Client Services Toll Free 888 879-0017

Community Relocation Initiative 608 261-6977 1 W Wilson St., Madison 53703
Central Wisconsin Center For The Developmentally Disabled

.............................................................. 608 301-9200 317 Knutson Dr, Madison 53704
Deaf And Hard Of Hearing, Office For The
Central Office Voice .................. 608 266-7823.............1 W Wilson St., Madison 53703
Video Phone/Voice .............. 608 234-4709
Video Phone/Voice .............. 608 234-4486
Northeastern Region
Voice ..................................... 920 490-0500........ 555 Country Club Rd., Green Bay 54313
Video Phone/Voice .................. 920-569-2073
Northern Region
Voice ..................................... 715 842-7693........ 1000 Lakeview Dr., Wausau 54401
Video Phone/Voice .................. 715 203-1397
Southeastern Region
Voice ..................................... 888 330-5482........ 141 NW Barstow St., Waukesha 53188
Video Phone/Voice .................. 262 347-3045
Southern Region
Voice ..................................... 608 437-5828........ 1W. Wilson St., Madison 53703
Video Phone/Voice .................. 608 319-1249
Western Region
Voice ..................................... 715 836-2107........ 610 Gibson St., Eau Claire 54701
Developmental Disabilities Council ........ 608 266-7826... 201 W Washington Ave., Madison 53703
Toll Free ................................ 888-332-1677
Northern Wisconsin Center For The Developmentally Disabled
.................................................. 715-723-5542...... 2820 E Park Ave., Chippewa Falls 54729
Fax ........................................ 715-723-8464
TTY .......................................... 888-241-9436
Southern Wisconsin Center .......... 262 878-2411...... 21425 Spring St. Union Grove 53182
TTY .......................................... 888 701-1248
Mental Health And Substance Abuse Services Division Of
.................................................. 608 266-2717........ 1 W Wilson St., Madison 53703
Administrative Office ............... 608 266-2000........ 1 W Wilson St., Madison 53703
Fax ........................................ 608 266-2579
TTY .......................................... 888 241-9432
General Information Mental Health.... 608 267-7792
Fax ........................................ 608 267-7793
TTY .......................................... 888 701-1252
General Information Substance Abuse.. 608 266-2717
Fax ........................................ 608 266-1533
TTY .......................................... 888-241-9432
Adult Mental Health Services ........ 608 266-2861
Alliance For Wisconsin Youth (Awy) 800 442-5772
Children's Mental Health Services ... 608 266-0907
Or ........................................... 608 261-6746
Community Support Services ..... 608 267-3948
Comprehensive Community Services 608 266-2861
Compulsive Gambling Awareness .. 608 267-7712
Criminal Justice/Treatment Alternatives To Incarceration .................. 608 266-3145
Drug Free Workplace .................. 608 266-2476
Elderly Mental Health Services ..... 608 267-7288
HFS 75 Standards ..................... 608 266-2476
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IDP/OWI</td>
<td>608 266-1987</td>
</tr>
<tr>
<td>Injection Drug Use</td>
<td>608 266-9218</td>
</tr>
<tr>
<td>Mental Health/AODA Redesign</td>
<td>608 261-9312</td>
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<tr>
<td>Mental Health Clinical Consultation</td>
<td>608-261-8876</td>
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<tr>
<td>Mental Health Crisis Intervention</td>
<td>608 266-0907</td>
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<tr>
<td>Mental Health Evaluation</td>
<td>608 261-6744</td>
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<tr>
<td>Mental Health Homeless Programs</td>
<td>608 261-2510</td>
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<tr>
<td>Mental Health Outpatient</td>
<td>608 266-7072</td>
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<td>Mental Health Prevention/Early Intervention</td>
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<tr>
<td>Mental Health State Council</td>
<td>608 267-3948</td>
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<td>Methadone State Authority</td>
<td>608 266-9218</td>
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<td>Multi Physical &amp; Sensory Disabilities Elderly Population</td>
<td>608 267-7712</td>
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<td>Narcotic Treatment Programs</td>
<td>608 266-9218</td>
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<td>Pre-Admission Screening &amp; Resident Review (PASARR)</td>
<td>608 266-7072</td>
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<tr>
<td>Prevention-Substance Abuse</td>
<td>608 266-9485</td>
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<td>Projects For Assistance In Transition From Homelessness (PATH)</td>
<td>608 266-2861</td>
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<tr>
<td>SA Recovery Advocacy</td>
<td>608 267-7704</td>
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<td>State Council On Alcohol &amp; Drug Abuse</td>
<td>608 267-7707</td>
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<td>Substance Abuse Evaluation</td>
<td>608 266-7584</td>
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<td>Suicide Prevention</td>
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<td>Teleconference Mental Health</td>
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<td>Teleconference Substance Abuse</td>
<td>608 267-7712</td>
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<td>Tribes/Intercultural Population</td>
<td>608 266-9485</td>
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<td>Uniform Placement Criteria (UPC)</td>
<td>608 266-2476</td>
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<tr>
<td>WI Certification Board</td>
<td>800 240 7729</td>
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<td>WI WINS (Synar)</td>
<td>608 266-1987</td>
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<td>Womens/Treatment</td>
<td>608 267-7704</td>
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<td>Mendota Mental Health Institute</td>
<td>608 301-1000</td>
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<td>Sand Ridge Secure Treatment Center</td>
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<td>Winnebago Mental Health Institute</td>
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<tr>
<td>Policy Initiatives And Budget Office Of</td>
<td>608 266-38161</td>
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<td>Director</td>
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<td>Fax</td>
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<td>Budget Section</td>
<td>608 266-3816</td>
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<td>Policy And Research</td>
<td>608 266-9296</td>
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<tr>
<td>Tribal Affairs Section</td>
<td>608 267-5068</td>
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<tr>
<td>Public Health Division Of</td>
<td>608 266-1251</td>
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<td>Administrative Office</td>
<td>608 266-1251</td>
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<td>Communicable Diseases And Emergency Response Bureau</td>
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<td>AIDS/HIV Section</td>
<td>608 267-5287</td>
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<td>608 267-7321</td>
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<td>Emergency Medical Services Section</td>
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TTY ................. 888 241-9446
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TTY ................. 888 701-1253
TTY ................. 888 701-1253
Immunization Section ................. 608 266-1560 .......... 1 W Wilson St., Madison 53703
Sexually Transmitted Disease Section (STD)
.................................................. 608 266-7365 .......... 1 W Wilson St., Madison 53703
TB Unit ..................................... 608 266-9692 .......... 1 W Wilson St., Madison 53703
Community Health Promotion Bureau .... 608 267-0531 .......... 1 W Wilson St., Madison 53703
Environmental And Occupational Health Bureau
.................................................. 608 266-1120 .......... 1 W Wilson St., Madison 53703
Health Information And Policy Bureau ... 608 267-0233 .......... 1 W Wilson St., Madison 53703
Quality Assurance Division Of .......... 608 266-8481 .......... 1 W Wilson St., Madison 53703
Caregiver Intake .......................... 608 261-8319 .......... 1 W Wilson St., Madison 53703
Fax ......................................... 608 264-6340
Clinical Lab Unit .......................... 608 261-0653 .......... 1 W Wilson St., Madison 53703
Health Services Bureau
Fax ......................................... 608 264-9847 .......... 1 W Wilson St., Madison 53703
Home Health Hotline (Local) .......... 608 267-1441
Home Health Hotline ...................... 800 642-6552
Mental Health/ Aoda Program Certification
.................................................. 608 261-0658 .......... 1 W Wilson St., Madison 53703
Nursing Home Resident Care Bureau .... 608 266-8476
Plan Review Intake ....................... 608 264-7748 .......... 1 W Wilson St., Madison 53703
Technology Licensing & Education Bureau
Fax ......................................... 608 267-7119 .......... 1 W Wilson St., Madison 53703

HEARING AND SPEECH EXAMINING BOARD
See Regulation And Licensing, Dept Of

HEARINGS & APPEALS DIVISION-ADMINISTRATION, DEPT OF
Madison Office ............................ 608 266-7709 .......... 5005 Univ Ave, Madison 53705
Fax ......................................... 608 264-9885
Eau Claire Office .......................... 715 836-4902
.................................................. 715 S. Barstow, Suite 3, Eau Claire, 54701
Fax ......................................... 715 831-3235
Milwaukee Office .......................... 414 227-4781
.................................................. 819 North 6th St., Rm. 92, Milwaukee, 53203
Fax ......................................... 414 227-3818

HIGHER EDUCATIONAL AIDS BOARD
Administrative Offices ..................... 608 267-2206
.................................................. 131 W Wilson St., Ste. 902, Madison 53703

HIGHWAYS
See Transportation, Dept Of

HISTORICAL SOCIETY
See Wisconsin Historical Society

HOME INSPECTORS, REGULATION OF
See Regulation And Licensing, Dept Of

HOTEL AND RESTAURANT-HEALTH SERVICES, DEPT OF
.................................................. 608 266-2835 .......... 1 W Wilson St., Madison 53703
HOUSING & ECONOMIC DEVELOPMENT AUTHORITY  
608 266-7884  201 W Washington Ave, Madison 53703

HUNTING INFORMATION AND LICENSES -NATURAL RESOURCES, DEPT OF  
608 266-2621  101 S Webster St, Madison 53702

HYDROLOGISTS SECTION  
See Regulation And Licensing, Dept Of

HYGIENE, LABORATORY OF  
See Laboratory Of Hygiene

INDEPENDENT LIVING COUNCIL  
See State Independent Living Council

INDIAN GAMING  
See Gaming Division, Administration, Dept Of

INDUSTRY, LABOR & HUMAN RELATIONS, DEPT OF  
See Workforce Development, Dept Of

INFORMATION, WI STATE GOVERNMENT  
608 266-2211

INSURANCE, OFFICE OF THE COMMISSIONER  
608 266-3585  125 S Webster St., Madison 53702
   Agents Licensing  608 266-8699  125 S Webster St., Madison 53702
   Complaints And Market Conduct  608 266-0103  125 S Webster St., Madison 53702
   Complaints-Outside Madison Area-Wisconsin Only  800 236-8517
   Local Government Property Fund  877 229-0009
   Patients Compensation Fund  608 266-6830  125 S Webster St., Madison 53702
   State Life Insurance Fund  608 266-0107  125 S Webster St., Madison 53702

INSURANCE, PUBLIC EMPLOYEE GROUP INSURANCE  
See Employee Trust Funds, Dept Of

INTERIOR DESIGNERS, REGULATION OF  
See Regulation And Licensing, Dept Of

INTERPRETER SERVICES-WORKFORCE DEVELOPMENT, DEPT OF  
Office For The Deaf And Hard Of Hearing-Voice-Tdd  608 243-5733

INVESTMENT BOARD  
608 266-2381  121 E Wilson St., Madison 53703
   Beneficiary Hotline  608 267-0957
   Or Call  800 424-7942

JOB CENTER-WORKFORCE DEVELOPMENT, DEPT OF  
Job Applicant & Employment Orders  888 258-9966

JUDICIAL COMMISSION  
608 266-7637  110 E Main St, Madison 53703

JUSTICE ASSISTANCE, OFFICE OF  
608 266-3323  131 W Wilson St., Ste. 610, Madison 53703
JUSTICE, DEPT OF

Arson Bureau-General Investigations Bureau . 608 266-1671
Crime Information Bureau ................................. 608 266-7314 17 West Main St, Madison 53703
Record Check Unit ...................................... 608 266-5764 17 West Main St, Madison 53703
Crime Laboratory ............................................ 608 266-2031 4626 University Ave, Madison 53705
Crime Victim Compensation.......................... 608 264-9497 17 West Main St, Madison 53703
Crime Victim Services ................................... 608 264-9497 17 West Main St, Madison 53703
Criminal Investigation Division-
Drug Tip Line........................................... 800 622-3784
Information-General
Consumer Protection-Citizen Advocacy . 608 266-1852
Legal Services Division ................................. 608 266-1221
Law Enforcement Services Division .......... 608 266-7751 17 West Main St, Madison 53703
Management Services Division .............. 608 261-8131 17 West Main St, Madison 53703
Office Of Attorney General .................... 114 East, State Capitol Building
  Administration......................................... 608 266-1221
  Consumer Complaints ....................... 608 266-1852
  Legal Services ............................. 608 266-1221
Medicaid Fraud Control ......................... 608 266-9222 17 West Main St, Madison 53703
Narcotics Enforcement Bureau .............. 608 266-1671 17 W Main St, Madison 53703
Personnel Office ........................................ 608 267-9030 17 West Main St, Madison 53703
Training & Standards Bureau .............. 608 266-8800 17 West Main St, Madison 53703
Victim Resource Center ...................... 608 264-9497 17 West Main St, Madison 53703

LABOR & INDUSTRY REVIEW COMMISSION
.............................................................. 608 266-9850 3319 W Beltline Hwy, Madison 53713

LABOR STANDARDS, WORKFORCE DEVELOPMENT, DEPT OF

Deductions-Child Labor-Work Permits......... 608 266-6860 201 E Washington Ave, Madison 53703
Business Closing And Mass Layoff .............. 608 266-6860 201 E Washington Ave, Madison 53703
Licensing Of Private Employment Agencies 608 266-6860 201 E Washington Ave, Madison 53703
Minimum Wage-Overtime Wage Payment & Collections-Illegal
......................................................... 608 266-6860
Prevailing & Construction Wages .............. 608 266-6860 201 E Washington Ave, Madison 53703

LABORATORY OF HYGIENE

Administrative Office ................................. 608 262-3911 465 Henry Mall, Madison 53706
Customer Service ...................................... 608 262-1293
Bls Research ............................................. 608 221-6289 2811 Agriculture Dr, Madison 53718
Environmental Health Division .................. 2601 Agriculture Dr, Madison 53718
  Customer Service .................................. 608 224-6202
  Occupational Health Lab ...................... 608 224-6210
  Osha Consultation Section .................. 608 226-5239
  Toxicology ........................................ 608 224-6241
  Water Testing .................................. 608 224-6202

LAND SURVEYORS SECTION

See Regulation And Licensing, Dept Of

LANDSCAPE ARCHITECTS SECTION

See Regulation And Licensing, Dept Of
LAW ENFORCEMENT SERVICES DIV-JUSTICE, DEPT OF
 ................................................................. 608 266-7751........17 West Main St, Madison 53703

LAW LIBRARY, STATE
 ................................................................. 120 Mlk Jr Blvd, Madison 53703
Fax ............................................................... 608 267-2319
Information/Circulation ................................. 608 266-1600
Reference ...................................................... 608 267-9696
Toll-Free ....................................................... 1 800 322-9755

LEGAL DIV-JUSTICE, DEPT OF
 ................................................................. 608 266-1221........17 West Main St, Madison 53703

LEGISLATIVE AUDIT BUREAU
 ................................................................. 608 266-2818........22 E Mifflin St, Madison 53703

LEGISLATIVE COUNCIL
 ................................................................. 608 266-1304....1 E Main St, Ste. 401, Madison 53703

LEGISLATIVE FISCAL BUREAU
 ................................................................. 608 266-3847........1 E Main St, Madison 53703

LEGISLATIVE HOTLINE
See Assembly

LEGISLATIVE REFERENCE BUREAU
 ................................................................. 1 E Main St, Madison 53703
Drafting ......................................................... 608 266-3561
Library Circulation ................................. 608 266-7040
Reference ...................................................... 608 266-0341

LEGISLATIVE TECHNICAL SERVICES BUREAU
 ................................................................. 608 264-8582 ..17 W. Main St., Ste. 200, Madison 53702
Fax ............................................................... 608 267-6763

LIBRARIES
Cooperative Children’s Book Center ............ 608 263-3720........600 N Park St. Madison 53706
Field Services ................................................ 608 266-7270
Legislative Reference ................................. 608 266-0341...........1 E Main St, Madison 53703
Circulation Desk ........................................ 608 266-7040
Reference Desk ........................................... 608 266-0341
Reference & Loan Library ...................... 608 224-6160...2109 S Stoughton Rd, Madison 53704

LICENSES
See Specific Name/Type Of License Listed Within The Appropriate Department

LICENSES, TEACHERS
See Public Instruction, Dept Of

LIEUTENANT GOVERNOR
 ................................................................. 608 266-3516.............19 East, State Capitol Madison

LONG TERM CARE
See Health Services Dept Of
LOWER WI RIVERWAY BOARD
............................................................. 1-800-221-3792
Director .................................................................. 608-739-3188 ..........PO Box 187, Muscoda 53573
Fax ........................................................................ 608-739-4263

MAIL SERVICES BULK-ADMINISTRATION, DEPT OF
........................................................................... 608 266-7990 ..... 202 S Thornton Ave, Madison 53702

MANICURISTS
See Regulation And Licensing, Dept Of

MARRIAGE & FAMILY THERAPIST SECTION
See Regulation And Licensing, Dept Of

MASSAGE THERAPISTS AND BODY WORKERS COUNCIL
See Regulation And Licensing, Dept Of

MEDICAID FRAUD CONTROL UNIT-JUSTICE, DEPT OF
............................................................................. 608 266-9222 .... 17 West Main St, Madison 53703

MEDICAID-HEALTH SERVICES, DEPT OF
.................................................................................. 608 266-8922 ... 1 W Wilson St., Madison 53703

MEDICAID-RECIPIENT SERVICES-HEALTH SERVICES, DEPT OF
............................................................................... 800 362-3002 ........ 1 W Wilson St., Madison 53703

MEDICAL ASSISTANCE-HEALTH SERVICES, DEPT OF
........................................................................... 608 266-2522 ... 1 W Wilson St., Madison 53703

MEDICAL ASSISTANCE-RECIPIENT SERVICES -HEALTH SERVICES, DEPT OF
............................................................................... 800 362-3002 ........ 1 W Wilson St., Madison 53703

MEDICAL EXAMINING BOARD
See Regulation And Licensing, Dept Of

MENTAL HEALTH-HEALTH SERVICES, DEPT OF
.................................................................................. 608 267-7792 .... 1 W Wilson St., Madison 53703

MILITARY AFFAIRS, DEPT OF
JFHQ-WI DET .................................................... 608 242-3587 .......... 2400 Wright St, Madison 53704
Adjutant General’s Office ...................................... 608 242-3000 .......... 2400 Wright St, Madison 53704
Army Aviation Flight Activity .............................. 608 242-3910 .......... 1950 Pearson St, Madison 53704
Emergency Government Div Of .......................... 608 242-3232 ........ 2400 Wright St, Madison 53704
Family Assistance Office ................................. 608 242-3414 .......... 2400 Wright St, Madison 53704
Recruiting & Retention ...................................... 608 242-3806 .......... 2400 Wright St, Madison 53704

MINORITY BUSINESS DEVELOPMENT-COMMERCE, DEPT OF
............................................................................. 608 267-9550.201 W Washington Ave, Madison 53703

MINORITY BUSINESS PROGRAM-ADMINISTRATION, DEPT OF
............................................................................. 608 267-7806 ...... 101 E Wilson St., Madison 53703

MISSISSIPPI RIVER PARKWAY COMMISSION
............................................................................. 608-788-8264 .. 4802 Sheboygan Ave, Madison 53705

MOTOR VEHICLE, DIV OF
See Transportation, Dept Of

MUNICIPAL BOUNDARY REVIEW-ADMINISTRATION, DEPT OF
............................................................................. 608 266-0683
MUSIC THERAPISTS
See Regulation And Licensing, Dept Of

NATIONAL GUARD
JFHQ-WI
Adjoint General’s Office .......................... 608 242-3000 .......... 2400 Wright St, Madison 53704
Air
Truax Base Operator .......................... 608 245-4300 .......... 3110 Mitchell St, Madison 53704
St Recruit & Ret Sup .......................... 608 242-3130 .......... 2400 Wright St, Madison 53704
State Headquarters .......................... 608 242-3138 .......... 2400 Wright St, Madison 53704
Army
Information Operator .......................... 608 242-3000 .......... 2400 Wright St, Madison 53704
Family Assistance Office .......................... 800 292-9464 .......... 2400 Wright St, Madison 53704
132nd Army Band .......................... 608 242-3490 .......... 2400 Wright St, Madison 53704
13Th MEDDENT .......................... 608 242-3953 .......... 1420 Wright St, Madison 53704
147th Aviation Bn .......................... 608 242-3882 .......... 1954 Pearson St, Madison 53704
64th Troop Command .......................... 608 242-3841 .......... 2402 Bowman St, Madison 53704
JFHQ-WI DET .......................... 608 242-3587 .......... 2400 Wright St, Madison 53704
Recruiting & Retention .......................... 800 362-7444 .......... 2400 Wright St, Madison 53704
See Also Military Affairs Dept Of State Of Wisconsin Governmental Directory

NATURAL RESOURCES, DEPT OF
Information Center-General Info .......................... 608 266-2621
TDD .......................................................... 608 267-6897
DNR Outdoor Report Audio Line .......................... 608 266-2277

For Fast Service, See Subject List Below

Air Management .......................... 608 266-7718
ATV Registration .......................... 608 266-2621
Boat Registration .......................... 608 266-2621
Community Financial Assistance .......................... 608 266-7555
Cooperative Environmental Assistance .......................... 608 267-3125
Dam Safety/Floodplain & Shoreland Mgmt .......................... 608 266-8030
Diversity Affairs .......................... 608 266-5833
Dodgeville Area Office .......................... 608 935-3368
Drinking Water And Groundwater Info .......................... 608 266-0821
Water Sample Kits .......................... 608 224-6202
Well Drilling .......................... 608 266-0821
Endangered Resources .......................... 608 266-7012
Environmental Fees .......................... 608 261-8459
Facilities And Lands .......................... 608 266-2135
Finance .......................... 608 266-2115
Fisheries Management .......................... 608 267-7498
Fish Hatchery Tours .......................... 608 275-3246
Fisheries Biologist (Madison Lakes) .......................... 608 273-5946
Water Regulation Specialist (Madison Area) .......................... 608 275-3208
Fishing Licenses .......................... 608 266-2621
Fitchburg Office .......................... 608 275-3266 .......... 3911 Fish Hatchery Rd, Madison 53711
Flood Hazard Maps .......................... 800 358-9616
Flood Plains .......................... 608 266-8030
Forestry .......................... 608 267-7494
Forest Fire Control.......................... 608 266-0615
Forest Nurseries .......................... 608 267-7494
Forest Tax Laws .......................... 608 264-6294
Utilization & Marketing ... 608 231-9333
Foundation-Natural Resources .... 608 264-6267
Horicon Area Office .............. 920 387-7860 N7725 Hwy 28, Horicon 53032
Human Resources .......................... 608 267-7428
Training ........................................ 608 266-7776
Hunting Licenses ......................... 608 266-2621
Integrated Science Services .......... 608 266-0531
Laboratory Certification .............. 608 267-7633
Lake Kegonsa State Park .............. 608 873-9695 2405 Door Creek Rd, Stoughton 53589
Law Enforcement ......................... 608 266-2141
Legal-DNR Attorneys .......... 608 266-0848
Madison Air Quality ....................... 608 275-3270
Mackenzie Environmental Center
Conservation Warden .............. 608 635-8126
Fish Manager .............................. 608 635-8122
Forest Ranger ......................... 608 635-8121
Game Farm .............................. 608 635-8120
Residence .................................. 608 635-8105
Wildlife Manager ....................... 608 635-8123
Natural Resources Magazine Subscriptions 608 267-7410
Parks And Recreation ............... 608 266-2181
Remediation & Redevelopment .... 608 266-2111
Brownfields .............................. 608 267-6713
Research Center ......................... 608 221-6320 2801 Progress Rd, Madison, 53716
Safety Education Programs
Boat .............................................. 608 266-2142
Hunter ........................................... 608 266-2143
Snowmobile-ATV ....................... 608 266-2142
Snowmobile Registration ............. 608 266-2621
South Central Region Headquarters .... 608 275-3266 3911 Fish Hatchery Rd, Madison 53711
TDD .............................................. 608 275-3231
Waste And Materials Management .... 608 266-2111
Watershed Management
Basin Plans Lake Mgmt-Non-Point Pollution-Stream .................. 608 267-7694
Surveys-Water Standards
Great Lakes & Watershed Planning-Water Quality .................. 608 267-7694
Monitoring-Runoff Mgmt Practices-Water Quality Stand
Specialized Discharge Monitoring-Discharge Permit .................. 608 267-7694
Coordination-Point Source Technical Evaluation
Wetlands Inventory/Maps ........ 608 266-8852
Wildlife Management ............... 608 266-8204
Hunting Permits ......................... 608 266-2621

NURSING, BOARD OF
See Regulation And Licensing, Dept Of
NURSING HOME ADMINISTRATOR EXAMINING BOARD
See Regulation And Licensing, Dept Of

NURSING HOMES-REGULATION-HEALTH SERVICES, DEPT OF
................................................................. 608 266-8481..............1 W Wilson St., Madison 53703

NURSING HOMES-REIMBURSEMENT-HEALTH SERVICES, DEPT OF
................................................................. 608 266-2522

OAKHILL CORRECTIONAL INSTITUTION-CORRECTIONS, DEPT OF
................................................................. 608 835-3101.............5212 Hwy M, Oregon 53575

OCCUPATIONAL THERAPY REGULATION OF
See Regulation And Licensing, Dept Of

OFFICE OF JUSTICE ASSISTANCE
................................................................. 608 266-3323......131 W Wilson St., Ste. 610, Madison 53703

OFFICE OF STATE EMPLOYMENT RELATIONS
See State Employment Relations, Office Of

OMBUDSMAN PROGRAM
................................................................. 800 815-0015.......1402 Pankratz St, Madison 53704
Also See Aging-Board On Aging & Long Term Care

OPTOMETRY EXAMINING BOARD
See Regulation And Licensing, Dept Of

OREGON STATE CAMP-CORRECTIONS, DEPT OF
................................................................. 608 835-5305.................RFD 1, Oregon 53575

OREGON STATE FARM-CORRECTIONS, DEPT OF
................................................................. 608 835-5784.................RFD 1, Oregon 53575

PARKS INFORMATION-NATURAL RESOURCES, DEPT OF
Statewide ...................................................... 608 266-2181........101 S Webster St, Madison 53702

PERFUSIONISTS COUNCIL
See Regulation And Licensing, Dept Of

PETROLEUM INSPECTION-SAFETY & BUILDING DIV
Agriculture, Trade And Consumer Protection, Dept Of
................................................................. 608 838-7835.......4001 Terminal Dr, Mcfarland 53558

PHARMACY EXAMINING BOARD
See Regulation And Licensing, Dept Of

PHYSICAL DISABILITIES-PUBLIC INSTRUCTION, DEPT OF
................................................................. 608 266-7974............1 W Wilson St., Madison 53703

PHYSICAL THERAPY, REGULATION OF
See Regulation And Licensing, Dept Of

PHYSICIAN ASSISTANTS, COUNCIL ON
See Regulation And Licensing, Dept Of

PLAT REVIEW – ADMINISTRATION, DEPT OF
................................................................. 608 266-3200

PRIVATE DETECTIVES AND AGENCIES, REGULATION OF
See Regulation And Licensing, Dept Of
PRIVATE SECURITY PERSONS, REGULATION OF
See Regulation And Licensing, Dept Of

PROBATION & PAROLE-CORRECTIONS, DEPT OF
See Community Corrections Div Of

PROCUREMENT, STATE-ADMINISTRATION, DEPT OF
................................................................. 608 266-2605.....101 E Wilson St., Madison 53703
Bidders List Registration .............................. 608 264-7897

PROFESSIONAL COUNSELORS SECTION
See Regulation And Licensing, Dept Of

PROFESSIONAL FUND RAISERS
See Regulation And Licensing, Dept Of

PSYCHOLOGY EXAMINING BOARD
See Regulation And Licensing, Dept Of

PUBLIC DEFENDER, OFFICE OF STATE
................................................................. 315 N. Henry St. 2Nd Fl., Madison 5370
................................................................. Information ............................. 608-266-0087
................................................................. Fax ........................................... 608-267-0584
Assigned Counsel Division ....................... 608-266-0087
Collections Unit ..................................... 800-445-2230
Trial Division Information .......................... 608-266-0087
Appellate Division ................................... 608-266-344017 S. Fairchild St., 3rd Fl., Madison 53703

PUBLIC HEALTH-HEALTH SERVICES, DEPT OF
................................................................. 608 266-1251.....1 W Wilson St., Madison 53703

PUBLIC INSTRUCTION, DEPT OF
................................................................. 125 S Webster St, Madison 53702
General Information .............................. 608-266-3390
................................................................. 800-441-4563
State Superintendent ........................... 608-266-1771
Deputy State Superintendent ................. 608-266-1771
Executive Assistant ............................. 608-266-1771
Special Assistant To State Superintendent ... 608-266-1771
Communications Officer ...................... 608-266-3559
Education Community Liaison ................ 608-266-1771
Educational Information Services .............. 608-266-1098
Policy Initiatives Advisor Executive ........... 608-266-1771

Academic Excellence
Assistant Superintendent .......................... 608-266-3361
Career And Technical Education ............. 608-267-9251
Content And Learning ......................... 608-266-2364
Teacher Education/Professional Development/Licensing.............................. 608-266-0986

Finance And Management
Assistant Superintendent .......................... 608-267-9124
Community Nutrition ............................ 608-267-9123
Human Resource Services ...................... 608-267-9200
Management Services ......................... 608-266-3320
Policy And Budget ............................... 608-266-2804
School Financial Services .................. 608-266-6968
School Management Services .......... 608-266-7475
School Nutrition ............................. 608-267-9121

Learning Support: Equity And Advocacy
Assistant Superintendent .................. 608-266-1649
Special Education ............................. 608-266-1781
Student Services, Prevention & Wellness ............................................... 608-266-5198
Wisconsin Center For The Blind And Visually Impaired .................................. 800-832-9784
1700 W. State St., Janesville 53546
Wis. Educational Services Program For The Deaf And Hard Of Hearing ................................................. 262-728-7120 ...309 W. Walworth Ave., Delavan 53115

Libraries, Technology, And Community Learning
Assistant Superintendent .................. 608-266-2205
Community Learning And Partnerships .. 608-266-9356
Information Technology ................... 608-266-7049
Instructional Media & Technology ....... 608-266-3856
Interlibrary Loan And Resource Sharing, 608-224-6161
Public Library Development ................ 608-267-9225

Reading And Student Achievement
Assistant Superintendent .................. 608-266-5450
Office Of Educational Accountability ...... 608-267-1072
Title 1 .............................................. 608-267-9146
Wis. Educational Opportunity Programs And Urban Education ................................. 414-227-4413 ..............101 W. Pleasant St., Ste 204,
Milwaukee 53212

PUBLIC LANDS, BOARD OF COMMISSIONERS OF
....................................................... 608 266-1370 ....... 125 S Webster St., Madison 53702
Fax ...................................................... 608 267-2787
Original Land Records ...................... 608 261-8841
Trust Fund Loan Program .................. 608 266 0034
Trust Lands ....................................... 608 266-1370

PUBLIC SAFETY, DEPT OF
See Transportation, Dept Of

PUBLIC SERVICE COMMISSION
......................................................... 610 N Whitney Way, Madison 53705
General Inquiries .............................. 608 266-5481
Toll Free (WI Only) ......................... 888 816-3831
Complaints, Service & Disconnection Issues . 608 266-2001
Toll Free (WI Only) ......................... 800 225-7729
Media Relations .............................. 608 266-9600
Stray Voltage ...................................... 608 267-7968
TTY .................................................. 608 267-1479
Toll Free (WI Only) ......................... 800 251-8345
Fax .................................................. 608 266-3957

PURCHASING, STATE-ADMINISTRATION, DEPT OF
..................................................... 608 266-2605 ........ 101 E Wilson St., Madison 53703
Bidders List Registration .................... 608 264-7897
RACING
See Gaming Division, Department Of Administration

RADIATION-HEALTH SERVICES, DEPT OF
................................................................. 608 267-4797 .............. 1 W Wilson St., Madison 53703

RADON-HEALTH SERVICES, DEPT OF
................................................................. 608 267-4796 .............. 1 W Wilson St., Madison 53703

RAFFLES
See Gaming Division, Department Of Administration

RAILROADS, OFFICE OF THE COMMISSIONER OF
................................................................. 610 N Whitney Way, Madison 53705
Railroad Safety ........................................ 608 266-7607
Commissioner ........................................ 608 266-3182

REAL ESTATE APPRAISERS BOARD
See Regulation And Licensing, Dept Of

REAL ESTATE BOARD
See Regulation And Licensing, Dept Of

RECORD CENTER-ADMINISTRATION, DEPT OF
................................................................. 608 266-2995 ...... 4622 University Ave, Madison 53702

REGULATION AND LICENSING, DEPT OF
................................................................. 1400 E Washington Ave, Madison 53703
General Information .................................. 608 266-2112
Office Of The Secretary ......................... 608 266-1352
Fax ...................................................... 608 267-0644
TTY ...................................................... 608 267-2416
Application Requests ......................... 608 266-2112
Board Services (Division Of) .................. 608 261-2393
Budget ............................................... 608 266-0746
Complaints Against Licensees .............. 608 266-7482
Fax ...................................................... 608 266-2264
Continuing Education ......................... 608 266-2852
Fax ...................................................... 608 267-1809
Enforcement (Division Of) .................... 608 266-7482
Fax ...................................................... 608 266-2264
Examinations (Office) ......................... 608 266-2852
Fax ...................................................... 608 267-1809
Impaired Professionals Procedure ........ 608 266-5432
Legal Services .................................... 608 266-0495
Fax ...................................................... 608 267-1803
License Renewals ......................... 608 266-0627
Fax ...................................................... 608 267-1803
Name And Address Changes ............. 608 267-9046
Verifications/Certifications (Health Professions) .............................................. 608 266-8794
Verifications/Certifications (Business Professions) ............................................. 608 261-4464

Licensing Information
Accountants ................................. 608 266-5511
Acupuncturists ......................... 608 266-0145
Aestheticians ............................................. 608 266-5511
Animal Technicians .................................... 608 266-2811
Architects .................................................. 608 266-5511
Art Therapists ............................................ 608 266-0145
Athlete Agents ............................................ 608 266-5511
Athletic Trainers .......................................... 608 266-2811
Auctioneers .............................................. 608 266-5511
Audiologists ............................................... 608 266-2811
Barbers ..................................................... 608 266-5511
Boxers ....................................................... 608 266-5511
Cemeteries .................................................. 608 266-5511
Charitable Organizations ............................... 608 266-5511
Chiropractors ............................................. 608 266-0145
Controlled Substances .................................. 608 266-2811
Cosmetologists ........................................... 608 266-5511
Crematory Authority ..................................... 608 266-5511
Dance Therapists ......................................... 608 266-0145
Dentist Hygienists ....................................... 608 266-2811
Dentists ..................................................... 608 266-2811
Designer (Engineering Systems) ...................... 608 266-5511
Dietitians ................................................... 608 266-0145
Distributors (Pharmaceuticals) ........................ 608 266-2811
Electrologists ............................................. 608 266-5511
Engineers .................................................... 608 266-5511
Firearm Permits .......................................... 608 266-5511
Fund Raisers ............................................. 608 266-5511
Funeral Directors ......................................... 608 266-5511
Geologists ................................................... 608 266-5511
Hearing Instrument Specialists ........................ 608 266-2811
Home Inspectors ......................................... 608 266-5511
Hydrologists ................................................ 608 266-5511
Interior Designers ....................................... 608 266-5511
Land Surveyors ............................................ 608 266-5511
Landscape Architects .................................... 608 266-5511
Manicurists ................................................ 608 266-5511
Manufacturers (Pharmaceuticals) ..................... 608 266-2811
Marriage And Family Therapists ...................... 608 266-0145
Massage Therapists And Body Workers .............. 608 266-0145
Medicine And Surgery .................................... 608 266-2811
Music Therapists .......................................... 608 266-0145
Nurses ....................................................... 608 266-0145
Nursing Home Administrators .......................... 608 266-5511
Occupational Therapists ................................ 608 266-2811
Occupational Therapists Assistants ................... 608 266-2811
Optometrists ............................................... 608 266-0145
Osteopaths ................................................. 608 266-2811
Perfusionists ............................................. 608 266-2811
Pharmacies ............................................... 608 266-2811
Pharmacists ........................................ 608 266-2811
Physical Therapists ............................ 608 266-2811
Physical Therapists//Assistants ............ 608 266-2811
Physician Assistants .......................... 608 266-2811
Physicians ....................................... 608 266-2811
Private Detectives ............................. 608 266-5511
Private Security Persons ..................... 608 266-5511
Professional Counselors ........................ 608 266-0145
Psychologists ...................................... 608 266-0145
Real Estate Agents ............................. 608 266-5511
Real Estate Appraisers ......................... 608 266-5511
Respiratory Care Practitioners ................ 608 266-2811
Sanitarians, Registered ......................... 608 266-2811
Security Guards ............................... 608 266-5511
Social Workers .................................. 608 266-0145
Soil Scientists .................................... 608 266-5511
Speech-Language Pathologists .................. 608 266-2811
Substance Abuse Counselors ................. 608 266-2811
Timeshare Salesperson ......................... 608 266-5511
Veterinarians .................................... 608 266-2811
Veterinary Technicians .......................... 608 266-2811

RESPIRATORY CARE PRACTITIONERS, REGULATION OF
See Regulation And Licensing, Dept Of

RETIREMENT-WISCONSIN RETIREMENT SYSTEM
See Employee Trust Funds Dept Of

REVENUE, DEPT OF
................................................................................. 2135 Rimrock Rd, Madison 53713

Information (General) ......................... 608 266-2772
TTY (All Tax Assistance) ....................... 608 267-1049
Forms Ordering................................... 608 266-1961
Income Tax Assistance ....................... 608 266-2772
Refund Inquiries .................................. 608 266-8100
Toll Free ............................................. 866-947-7363
Sales-Withholding-Expo & Stadium ............ 608 266-2776
Office Of The Secretary ......................... 608 266-6466
Appeal Resolution Unit ......................... 608 266-0185
Legal Services ...................................... 608 266-2967
Tax Information
General Information ............................. 608 266-2772
Alcohol & Tobacco Enforcement ............. 608 266-2776
Beverage Information ............................ 608 266-6702
Beverage & Cigarette Registration .......... 608 261-6435
Cigarette Information ............................ 608 266-8970
Cigarette Tax Stamp Orders .................... 608 266-3282
Corporation Franchise & Income Tax ....... 608 266-2772
Criminal Investigations ......................... 608 266-2772
Delinquent Taxes .................................. 608 266-7879
<table>
<thead>
<tr>
<th>Service</th>
<th>Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estate Taxes</td>
<td>608 266-2772</td>
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<td>Estimated Tax</td>
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<td>Corporation</td>
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<td>Individual</td>
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<td>Fiduciary Taxes</td>
<td>608 266-2772</td>
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<td>Forms Requests</td>
<td>608 266-1961</td>
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<td>Fuel Tax Information</td>
<td>608 266-6701</td>
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<td>Fuel Tax-Retunds</td>
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<td>Fuel Tax-Registration</td>
<td>608 261-6435</td>
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<td>Homestead Tax Credit</td>
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<td>Income Tax</td>
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<td>Refunds</td>
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<td>Sales-Withholding-Expo &amp; Stadium</td>
<td>608 266-2776</td>
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<td>Tax Return-Copies</td>
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<td>Taxpayer Files</td>
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<td>Audit Bureau</td>
<td>608 266-2772</td>
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<td>Recruitment Information</td>
<td>608 261-8996</td>
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<td>Lottery Division</td>
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<td>Lottery Main Office</td>
<td>608 261-8800</td>
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<tr>
<td>Player Questions</td>
<td>608 261-4916</td>
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<tr>
<td>Winning Numbers</td>
<td>608 266-7777</td>
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<tr>
<td>State &amp; Local Finance Division</td>
<td>608 266-9758</td>
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<td>Assessment Practices Bureau</td>
<td>608 266-7750</td>
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<td>Assessor Certification &amp; Training</td>
<td>608 266-7750</td>
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<td>District Office - Equalization</td>
<td>608 266-8184</td>
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<td>District Office - Manufacturing And Utility Section</td>
<td>608 267-2163</td>
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<td>Equalization Section</td>
<td>608 266-2149</td>
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<td>Local Government Services Section</td>
<td>608 264-6892</td>
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<td>Manufacturing Section</td>
<td>608 266-1147</td>
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<td>Utility &amp; Special Taxes</td>
<td>608 266-8162</td>
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<td>REVISOR OF STATUTES BUREAU</td>
<td>608 266-2011</td>
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<td>RIDESHARING-ADMINISTRATION, DEPT OF</td>
<td>608 266-5612</td>
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<td>RISK MANAGEMENT-ADMINISTRATION, DEPT OF</td>
<td>608 261-6638</td>
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<td>ROAD CONDITIONS INFORMATION</td>
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<td>See Transportation, Dept Of</td>
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<td>SAFETY &amp; BUILDINGS-COMMERCE, DEPT OF</td>
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<td>General Plumbing Approvals</td>
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<td>Building Plan Approvals</td>
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Buildings & Structures ............................................. 608 266-3151
Mine Safety ............................................................. 608-261-2503
Mobile Homes ........................................................ 608 264-9596
Plumbing Licensing .................................................. 608 266-3151
Plumbing Products ................................................... 608 266-3151
Private Sewage Plan Approvals ..................................... 608 266-3151
Rental Weatherization ............................................... 608 266-3151
Safety Inspection Public Sector ...................................... 608 266-2780

SANITARIANS, REGULATION OF
See Regulation And Licensing, Dept Of

SECRETARY OF STATE, OFFICE OF THE

............................................................................................................30 W Mifflin St, Madison 53703
Doug La Follette......................................................... 608 266-8888
Apostilles-Authencations ............................................. 608 266-5503
Municipal Records ....................................................... 608 266-8888
Notaries ........................................................................... 608 266-5594
Publication Of New State Laws .................................... 608 266-5503
Trademarks ................................................................. 608 266-5653

SECURITY GUARDS, REGULATION OF
See Regulation And Licensing, Dept Of

SENATE
Legislative Hotline ..................................................... 608 266-9960
Chief Clerk And Director Of Operations ......................... 608 266-2517
Journals And Records .................................................. 608 266-1803
Majority Leader ........................................................... 608 266-2253
Minority Leader ............................................................ 608 266-5660
President ..................................................................... 608 266-1627
Sergeant At Arms ......................................................... 608 266-1801 ............. State Capitol Building Madison

SENATORS –
All Senators’ PO Box Address........................................... P.O. Box 7882, Madison, 53707-7882
SENATOR........................................PHONE ????????? ROOM
(D-3) CARPENTER,Tim ..................6-8535...........109 South
(R-2) COWLES,Robert ............6-0484.........118 South
(D-15) CULLEN,TimothyF. .........6-2253...........108 South
(R-8) DARLING,Alberta .............6-5830...........317 East
(R-19) ELLIS,MichaelG.............6-0718.........220 South
(D-27) ERPNBACH,JonB. .........6-6670...........104 South
(R-33) FARROW,Paul ...............6-9174...........323 South
(R-13) FITZGERALD,ScottL .......6-5660..........211 South
(R-20) GROTHMAN,Glenn .........6-7513...........10 South
(R-18) GUDEX,Rick ...6-5300...........415 South
(D-30) HANSEN,Dave ...............6-5670...........106 South
(D-6) HARRIS,Nikiya .................6-2500...........3 South
(R-10) HARSĐORF,Sheila .........6-7745...........18 South
(D-25) JAUCH,Bob ....................6-3510..........310 South
(R-11) KEDZIE, Neal ...................... 6-2635 ............ 313 South
(D-7) LARSON, Chris .................... 6-7505 ......... 206 South
(R-1) LASEE, Frank G. ................. 6-3512 ............ 316 South
(D-24) LASSA, Julie ...................... 6-3123 .......... 126 South
(R-28) LAZICH, Mary .................... 6-5400 ........... 8 South
(D-21) LEHMAN, John W. ............... 6-1832 .......... 5 South
(R-9) LEIBHAM, Joseph ................ 6-2056 .......... 15 South
(D-16) MILLER, Mark .................... 6-9170 .......... 7 South
(R-23) MOULTON, Terry ................ 6-7511 .......... 306 South
(R-14) OLSEN, Luther ................... 6-0751 .......... 319 South
(R-29) PETROWSKI, Jerry ............... 6-2502 .......... 123 South
(D-26) RISSEr, Fred A. ................. 6-1627 .......... 130 South
(R-17) SCHULTZ, Dale W. ............... 6-0703 .......... 122 South
(D-32) SHILLING, Jennifer ............. 6-5490 ......... 20 South
(D-4) TAYLOR, Lena C. ................. 6-5810 .......... 19 South
(R-12) TIFFANY, Tom .................. 6-2509 .......... 409 South
(D-31) VINEHOUT, Kathleen .......... 6-8546 .......... 22 South
(R-5) VUKMIR, Leah ...................... 6-2512 ........... 131 South
(D-22) WIRCH, Robert ................. 7-8979 .......... 127 South

Senate Chief Clerk’s Office .............. 6-2517 ........ B20 (SE) ............ Jeffrey Renk, Chief Clerk
Tour Information ....................... 6-0382 ...... Rotunda (C)
Human Resources-Manager ............. 4-8471 ........ 301 (RJC) .......... Mark Kaeppel
Capitol Police (Emergency) .......... 6-7700 ........ B2N (C)
Senate Office Accounts ................. 6-2517 ........ B20 (SE) .......... Meggan Foesch
Capitol Police (Non-emergency) ...... 6-8797 ........ B2N (C)
Travel & Per Diem ....................... 6-2517 ........ B20 (SE) .......... Rachel Veum
Legislative Council ..................... 6-1304 .......... 1E.Main, 4th Fl (E)
Telecom. & Maint. ....................... 6-2517 ........ B20 (SE) .......... Meggan Foesch
Legislative Fiscal Bureau .............. 6-3847 .......... 1E.Main, 3rd Fl (E)
Journal Clerk & Committee Info. .... 6-1803 ........ B20 (SE) .......... Elizabeth Jones-Queensland
LRB (Bill Drafting) ..................... 6-3561 ........ 1E.Main, 2nd Fl (E)
Citations & Flags ....................... 6-1803 ........ B20 (SE) .......... Sarah Burhop
LRB (Reference & Documents) ....... 6-0341 .......... 1E.Main, 2nd Fl (E)
Supplies, Equip. & Furniture ......... 6-2517 ........ B20 (SE) .......... Dennis Nelson
Legislative Audit Bureau ............... 6-2818 .......... 22E.Mifflin
Senate Printing/Graphics ............... 7-4356 ........ B20 (SE) .......... Cindy Marecek, Gina Ward
Capitol Facilities Management ....... 6-1489 .......... 17W.Main, Rm 119 (RJC)

DIRECT ALL SENATE CORRESPONDENCE TO: P.O.BOX7882, MADISON, WI53707-7882
(C)=Capitol,(E)=1E.Main,(RJC)=RisserJusticeCenter
SNOWMOBILE REGISTRATION-NATURAL RESOURCES, DEPT OF
................................................................. 608 266-2621

SOCIAL WORKER SECTION
See Regulation And Licensing, Dept Of

SOIL SCIENTISTS SECTION
See Regulation And Licensing, Dept Of

SPEECH LANGUAGE PATHOLOGISTS, REGULATION OF
See Regulation And Licensing, Dept Of

STATE EMPLOYMENT RELATIONS, OFFICE OF
................................................................. 101 E. Wilson, Madison 53703
Voice - See Specific Division/Office Below
Fax - General........................................ 608 267-1020
Affirmative Action Div Of ................................ 608 266-5709
Fax...................................................... 608 267-1020
Chief Legal Counsel.............................. 608 266-0047
Fax...................................................... 608 267-1014
Compensation & Labor Relations Div Of...... 608 266-9602
Fax...................................................... 608 267-1020
Director, Office Of ................................. 608 266-9820
Fax...................................................... 608 267-1014
Employee Assistance Program (For State Employees Only).............. 608 267-2155
Employee Development & Training.............. 608 266-0664
Employment Services Center ..................... 608 266-1731
Fax...................................................... 608 267-1000
Merit Recruitment & Selection Div Of .......... 608 266-1731
Fax...................................................... 608 267-1000
Wisconsin Personnel Partners..................... 608 266-1088
Fax...................................................... 608 267-1000

STATE HISTORICAL SOCIETY
See Wisconsin Historical Society

STATE LABORATORY OF HYGIENE
................................................................. 608 262-1293............. 465 Henry Mall, Madison 53706

STATE PATROL
See Transportation, Dept Of

SUBSTANCE ABUSE COUNSELORS, REGULATION OF
See Regulation And Licensing, Dept Of

SUPREME COURT
Director Of State Courts’ Office
Director .................................................. 608 266-6828............. 16 E State Capitol Madison
Deputy Director For Management Services .. 608 266-3501................. 110 E Main St, Madison 53703
Deputy Director For Court Operations ........ 608 266-3121................. 110 E Main St, Madison 53703
Fiscal Officer........................................ 608 266-6865................. 110 E Main St, Madison 53703
Human Resources.................................... 608 267-1940................. 110 E Main St, Madison 53703
Judicial Education............................... 608 266-7807................. 110 E Main St, Madison 53703
Legislative Liaison............................... 608 267-9733.................. 16 E State Capitol Madison
Medical Mediation Panel ...................... 608 266-7711................. 110 E Main St, Madison 53703
Board Of Bar Examiners ........................................ 608 266-9760 .......... 110 E Main St, Madison 53703
Clerk Of Court ................................................. 608 266-1880 ............. 110 E Main St, Madison 53703
Consolidated Court Automation Programs ........... 608 267-3728 ............. 110 E Main St, Madison 53703
Court Commissioners ...................................... 608 266-7442 ............. 110 E Main St, Madison 53703
Marshal ......................................................... 608 266-0231 .............. 16 E, State Capitol Madison
Deputy Marshal .............................................. 608 261-4313 .......... 110 E Main St, Madison 53703
Office Of Lawyer Regulation ................................ 608 267-7274 .......... 110 E Main St, Madison 53703
Or ....................................................................... 877 315-6941

Supreme Court Justice
Chief Justice’s Office ......................................... 608 266-1298 .............. 16 E State Capitol Madison
Office Of Assistant To Chief Justice . 608 261-8297 ............. 16 E State Capitol Madison
Chief Justice Shirley S. Abrahamson 608 266-1885 .............. 16 E State Capitol Madison

Justices
Bradley, Hon. Ann Walsh .......... 608 266-1886 .............. 16 E State Capitol Madison
Crooks, Hon. N. Patrick .......... 608 266-1883 .............. 16 E State Capitol Madison
Prosser, Hon. David T. Jr. 608 266-1882 .............. 16 E State Capitol Madison
Roggensack, Hon. Patience D. 608 266-1888 .............. 16 E State Capitol Madison
Ziegler, Hon. Annette K. 608 266-1881 .............. 16 E State Capitol Madison
Gableman, Hon. Michael J. .......... 608 266-1884 .............. 16 E State Capitol Madison

SURVEYORS SECTION
See Regulation And Licensing, Dept Of

TAX APPEALS COMMISSION
................................................................................. 608 266-1391 5005 Univ Ave, Ste. 110, Madison 53705

TAX INFORMATION & FORMS
See Revenue Dept Of

TEACHER EDUCATION & PROFESSIONAL DEVELOPMENT
Public Instruction, Dept Of ................................. 608 266-1879

THOMPSON STATE CAMP-CORRECTIONS, DEPT OF
.............................................................................. 608 423-3415 ................... Rfd 1, Deerfield 53531

TIMESHARE SALESPERSON
See Regulation And Licensing, Dept Of

TOURISM, DEPT OF
........................................................................ 201 W Washington Avenue, Madison 53703
Travel Information ........................................ 800 432-8747
General Number .............................................. 608 266-7621
Marketing Bureau .............................................. 608 266-3750
Office Of The Secretary .................................. 608 266-2345
Public Relations ................................................. 608 261-8195

TOURS-STATE CAPITOL
........................................................................... 608 266-0382 .................. State Capitol Madison

TRAINING & STANDARDS BUREAU, LAW ENFORCEMENT-JUSTICE, DEPT OF
........................................................................ 608 266-8800 ............ 17 West Main St, Madison 53703
**TRANSPORTATION, DEPT OF**

----------------------------------------------------------------------------------------------------------------------------------
4802 Sheboygan Ave, Madison 53705

*For Faster Service Look Below For The Number You Wish To Call*

**Business Management Div Of**
- Employment Verification Dot Employees... 608 266-1078
- Personnel/Human Resource Services..... 608 266-2615
- Publications-Distribution & Map Sales.... 608 246-3265 ........ 3617 Pierstorff St, Madison 53704

**Motor Vehicles Div Of**
- DMV 24-Hr Informational Message System ................................................................. 800 924-3570
- General Information .............................. 608 264-7184
- Disabled Plates ................................. 608 261-2569
- Disabled Parking ID Cards................. 608 261-2569

**Driver License**
- Address Changes ............................... 608 266-2353
- Alcohol Assessment Information .......... 608 261-8202
- Cds Employer Notification .................. 608 264-7049
- Commercial Driver License ................. 608 266-2353
- Commercial Driving Schools ............... 608 266-2353
- DOTI .............................................. 608 264-7049
- Driver Record Abstract (Own) ................ 608 261-2566
- Driver Record Abstract (Other) ........... 608 266-2353
- Driver Education ................................ 608 266-2353
- Federal Medical ................................ 608 266-2353
- Graduated Driver License (Gdl) .......... 608 266-2353
- I.D. Card Information ......................... 608 266-2353
- Instruction Permit Information .......... 608 266-2353
- Law Enforcement Photos ...................... 608 264-7049
- License Issue Information ................. 608 266-2353
- Medical Assessment .......................... 608 266-2327
- Medical Tdd/TTY ................................ 608 266-0396
- Motorcycle License ........................... 608 266-2353
- Motorcycle Test Waiver ..................... 608 266-7386
- Occupational License ......................... 608 261-0368
- Older Driver Health Issues ............... 608 266-7361
- Opt Out ......................................... 608 266-2353
- Organ Donor .................................... 608 266-2353
- Points And Status .............................. 608 264-7133
- Point System ................................... 608 266-2353
- Record Information ............................ 608 266-2353
- Reinstatements/SR-22 ......................... 608 266-2261
- SR-22 Filing Status ............................ 608 261-2564
- TDD/TTY ......................................... 608 267-0340
- Revocations ..................................... 608 266-2261

**Road Test Appointments**
- Madison Area Only ............................. 608 266-1442
- Sponsorship ..................................... 608 266-2353
- Suspensions ..................................... 608 266-2261
- Renewals ........................................ 608 266-2353
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<td>Traffic Safety School</td>
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<td>Uninsured Motorist</td>
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<td>License Plates-Auto &amp; Light Truck, Cycle, Moped, Mobile Home &amp; Motor Home Trailer</td>
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<td>Antique Plates</td>
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<td>Collector Plates</td>
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<td>Ex-Prisoner Of War Plates</td>
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<td>License Plates Tdd/TTY</td>
<td>608 264-8703</td>
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<td>Military Group Plates</td>
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<td>Other Special Group Plates</td>
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<td>Parking Citations</td>
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**Registration**

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<td>Aircraft</td>
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<td>Parking Citations</td>
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<td>Renewals</td>
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<td>Titles</td>
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**Special Auto & Light Truck License Plates**

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<td>Hobbyist Plates</td>
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<td>Disabled Veteran Plates</td>
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<td>Ex-Prisoner Of War Plates</td>
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<td>UW System Plates</td>
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**Traffic Accident Information**

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<td>Statistics</td>
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**Truck License Plates**

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<td>Consecutive Monthly Registration</td>
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<td>Intrastate-In-State Only</td>
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<td>Pick Up Light Truck Plates</td>
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<td>Quarterly Registration</td>
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<td>Telephone Authorizations</td>
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<td>Truck TDD/TTY</td>
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**Trucks & Motor Carriers Information**

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Insurance............................................ 608 266-1356
International Registration Plan-Irp........ 608 266-9900
Operating Authority............................ 608 266-1356
Permits-Oversize & Overweight............. 608 266-7320
Telephone Authorization....................... 608 267-5103
Weight Restrictions............................. 608 266-0264

Vehicle
Aircraft Registration........................... 608 266-1861
Auto Titles......................................... 608 261-2583
Auto Titles TDD/TTY......................... 608 264-8703
Consumer Complaints Vehicle Dealers.. 608 266-1425
Dealer Licenses Vehicle Dealers.......... 608 266-1425
License Plates................................. 608 261-2583
Lien Information............................... 608 266-3666
Records Information ......................... 608 266-3666
Registration...................................... 608 261-2583
Renewals......................................... 608 261-2568
Renewals TDD/TTY......................... 608 264-8703
Salesperson Licenses Vehicle Dealers .. 608 266-1425
Truck Titles.................................... 608 261-2583

Secretary Office Of................................ 608 266-1113

State Patrol Div Of
Highway Safety Programs.................... 608 266-0402
Road Conditions............................... 800 762-3947
State Patrol Administration.................. 608 267-7102
Southwest Region District Office........ 608 846-8500........ 911 North St W, De Forest 53532

Transportation System Development Div Of
Aerial Photography........................... 608 266-7809
Bids & Letting Information Construction Projects ........................................ 608 266-3496
Environmental Analysis...................... 608 266-0099
Highway Construction.......................... 608 266-1631
Highway Real Estate........................... 608 266-2370
Minority Business Programs-Hwy Projects.................................................. 608 266-6961
Permits-Utility, Work On Right-Of-Way, Driveways, Outdoor Advertising.............. 608 266-3438
Rest Areas-Highways.......................... 608 261-8183
Road Conditions............................... 800 762-3947
Sign & Marking-Highways...................... 608 266-0150
Southwest Region-Madison Office........ 608 246-3800......... 2101 Wright St, Madison 53704

General Information
Area Highway Projects & Services...... 608 246-3800
Bridge Maintenance.......................... 608 246-3879
Construction..................................... 608 246-3835
Highway Marking Signing & Signals..... 608 246-3849
Permits-Utility Work.......................... 608 246-5406
Permits-Driveway............................... 608 246-3877
Permits-Billboards............................. 608 246-7906
Real Estate....................................... 608 246-5453
Transportation Investment Management Div Of
  Administration ........................................ 608 266-0255
  Airport Development .................................. 608 266-3351
  Harbor Project Assistance .............................. 608 267-9319
  Local Roads Programs ................................... 608-267-7350
  Planning And Economic Development ................. 608 267-7753
  Rail Preservation Programs ............................. 608 267-9284
  State Highway Programs ................................ 608 266-5408
  Tower Airspace Permits ................................ 608 267-5018
  Transit Programs ......................................... 608 267-7350

TREASURY, STATE DEPT OF
  Main Office ........................................ 608 266-1714
  Edvest College Savings Program ....................... 608 264-7899
  Unclaimed Property .................................... 877-699-9211 Toll Free

TRUCK LAW ENFORCEMENT, CENTRAL OFFICE
  See Transportation, Dept Of

TRUCK REGISTRATION
  See Transportation, Dept Of

TRUCKS & MOTOR CARRIERS
  See Transportation, Dept Of

UNEMPLOYMENT INSURANCE, WORKFORCE DEVELOPMENT, DEPT OF
  Benefit Claims
    To File A New Application Or To Reopen An Existing Claim .......... 608 232-0678
    To File For Weekly Benefits .................................. 608 261-9990
    Claimant Information Or Assistance ............................. 608 232-0824
    Employer Information Or Assistance ............................. 608 232-0633
  Benefit Administration ............................................ 201 E Washington Ave, Madison 53703
    Benefits Operations ........................................... 608 267-8997
  Employer & Tax Information ........................................ 201 E Washington Ave, Madison 53703
    Field Audits ................................................. 608 266-3180
    Business Transfers/Successorships ............................ 608 261-6700
    Collections .................................................. 608 266-8364
    Coverage-New Employers ........................................ 608 261-6700
    Tax Rates & Account Information ............................... 608 261-6700
  Hearings Office ............................................. 608 242-4819 .......... 1801 Aberg Ave, Madison 53704
  Legal Affairs .................................................. 608 266-3189 .. 201 E Washington Ave, Madison 53703
  Policy Research ................................................ 608 266-3189.201 E Washington Ave, Madison 53703
  Wage Reporting .................................................. 608 266-6877 .. 201 E Washington Ave, Madison 53703
    TTY For Benefits, Legal Affairs, Tax & Accounting ............. 888 393-8914

VANPOOL-ADMINISTRATION, DEPT OF
  ................................................ 608 266-5612 .... 201 S Dickinson St, Madison 53703

VETERANS AFFAIRS, DEPT OF
  Central Office ............................................. 608 266-1311 .......... 30 W Mifflin St, Madison 53707
  Or ...................................................... 800 947-8387 (Wis-Vets)
  Fax ......................................................... 608 267-0403
  Wisconsin Veterans Museum .................................... 608 267-1799 .......... 30 W Mifflin St, Madison 53707
  Fax ......................................................... 608 264-7615
Central Wisconsin Veterans Memorial Cemetery - King  
Fax: 715 258-5586  
N2665 Cnty Tk Qq, King 54946

Southern Wisconsin Veterans Memorial Cemetery  
Fax: 262 878-5660  
21731 Spring St, Union Grove 53182

Northern Wisconsin Veterans Memorial Cemetery  
Fax: 715 635-5360  
N4063 Veterans Way, Spooner 54801

Wisconsin Veterans Home - King  
Fax: 715 258-5736  
N2665 Cnty Tk QQ, King 54946

Wisconsin Veterans Home – Union Grove  
Fax: 262 878-5671  
21425 D Spring St, Union Grove 53182

Wisconsin Veterans Affairs Bureau Of Claims - Milwaukee  
Fax: 414 902-9421  
5400 W. National Ave, Milwaukee 53214

VETERANS EMPLOYMENT & TRAINING SERVICE - WORKFORCE DEVELOPMENT, DEPT OF  
Fax: 608 266-3110  
201 E Washington Ave, Madison 53703

VETERINARY EXAMINING BOARD  
Fax: 608 266-1371  
1 W Wilson St, Madison 53703

VITAL RECORDS, BIRTH, DEATH, MARRIAGE, DIVORCE  
Fax: 608 266-1371  
1 W Wilson St, Madison 53703

VOCATIONAL REHABILITATION DIV - WORKFORCE DEVELOPMENT, DEPT OF  
Fax: 800-442-3477  
888-877-5939

WAGES & HOURS - WORKFORCE DEVELOPMENT, DEPT OF  
Fax: 608 266-6860  
201 E Washington Ave, Madison 53703

WISCONSIN AIR SERVICES-ADMINISTRATION, DEPT OF  
Fax: 608 246-4328  
3400 Miller St, Madison 53704

WISCONSIN CAPITOL POLICE  
Fax: 608 266-7700  
608 266-8797  
608 266-8797  
608 266-7182
WISCONSIN COALITION FOR ADVOCACY
See Disability Rights Wisconsin

WISCONSIN EMERGENCY MANAGEMENT
608 242-3232............ 2400 Wright St, Madison 53704

WISCONSIN EMPLOYMENT RELATIONS COMMISSION
See Employment Relations Commission

WISCONSIN FAMILY TIES
608-267-6888 .16 N. Carroll, Ste 640, Madison 53703
Toll Free.................. 1-800-422-7145
Children’s Mental Health
Human Services
Executive Director, Hugh Davis ............ 608-267-6866

WISCONSIN HISTORICAL SOCIETY
.816 State St, Madison 53706
Hours Of Operation.................. 608 264-6400
Director’s Office
  Director, Rm. 205 ............ 608 264-6440
  Associate Director, Rm. 206........ 608 264-6442
  Media Relations, Rm. 206 ........ 608 264-6586
  Fax .................. 608 264-6542
Administrative Services, Division Of
  Administrative Office, Rm. 325 .... 608 264-6434
  Accounting, Rm. 324 ............. 608 264-6426
  Accounts Payable, Rm. 324 ....... 608 264-6424
  Accounts Receivable, Rm. 324 .... 608 264-6426
  Budgeting, Rm. 325............... 608 264-6434
  Employment, Rm. 328 ............ 608 264-6448
  Facilities Management........... 608 264-6431
  Financial Services, Rm. 325 ...... 608 264-6434
  Fax .................. 608 264-6433
  Human Resources, Office Of, Rm 328 .. 608 264-6411
    Fax .................. 608 264-6415
  Information Desk, Rm. 121/122 ...... 608 264-6400
  Information Technology, Rm. 326 .... 608 264-6451
  Payroll & Benefits, Rm. 328......... 608 264-6414
  Personnel/Job Information, Rm. 328 ... 608 264-6411
  Physical Plant, Rm. 51 ............. 608 264-6431
  Printing Liaison, Rm. 324 .......... 608 264-6423
  Purchasing, Rm. 324 ............... 608 264-6423
  Shipping & Receiving, Rm. 67 ....... 608 264-6403
  Website Design, Rm. 326 ....... 608 264-6425
Historic Preservation-Public History, Division Of
  Administrative Office, Rm. 442 ...... 608 265-6464
  Archaeology, Rm. 306 ............. 608 264-6496
  Architectural Assistance, Rm. 312 .. 608 264-6491
  Burial Sites, Rm. 311 ............. 608 264-6503
WISCONSIN STATEWIDE DEPARTMENTAL DIRECTORY

Cemeteries, Rm. 454 .................. 608 264-6502
Compliance, Rm. 306 .................. 608 264-6496
General Information, Rm. 303........ 608 264-6493
Historic Buildings, Rm. 305.........  608 264-6512
Historic Preservation Tax Credits, Rm. 305 ........................................ 608 264-6490
National And State Register Nominations, Rm. 305 .......................... 608 264-6498
Underwater Archaeology, Atlas Lab.  608 221-5909

Public History
Administrative Office, Rm. 442 ...... 608 264-6464
Fax ...................................... 608 264-6486
Editorial, Rm. 444 ................... 608 264-6461
History Day, Rm. 456 ............... 608 264-6487
Local History, Rm. 441 ............. 608 264-6583
School Services, Rm. 435 .......... 608 264-6547

Historic Sites, Division Of
Administrative Office, Rm. 212 ...... 608 264-6515
First Capitol ........................ 608 987-2122
General Historic Sites Information .. 608 264-6586
Fax ...................................... 608 264-6542
H. H. Bennett .......................... 608 253-3523
Madeline Island ........................ 715 747-2415
Old World Wisconsin ............... 262 594-6302
Pendarvis ............................. 608 987-2122
Stonefield .............................. 608 725-5210
Villa Louis ............................. 608 326-2721
Wade House ........................... 920 526-3271

Library-Archives, Division Of
Administrative Office (State Archivist). 608 264-6480
Archives
Collections Management, Rm. 430  608 264-6478
Fax ...................................... 608 264-6486
Film Archives (Wcftr), Rm. 412 ... 608 264-6467
Government Publications, Rm. 416 608 261-2460
Photographs, Rm. 416 .............. 608 264-6460
Reference Services/Research Room, Rm.416 ......................................... 608 264-6460

Library
Acquisitions, Rm. 224.............. 608 264-6530
Cataloging, Rm. 223............. 608 264-6521
Circulation Desk, Rm. 216........ 608 264-6525
Conservation And Binding, Rm. 220 608 264-6533
Fax ...................................... 608 264-6520
Genealogy, Rm. 216.............. 608 264-6535
Information Desk, Rm. 216 ...... 608 264-6535
Library Reference, Rm. 216 ...... 608 264-6535
Microfilm Laboratory, Rm. 03 .... 608 264-6523
Microfilm Reading Room, Rm. 221 ........................................ 608 264-6536
Newspapers/Periodicals, Rm. 225 ............................................... 608 264-6598
State Government Documents, Rm. 221 ........................................ 608 264-6527
Museum, Division Of
30 N. Carroll St.
- Administrative Office: 608 261-9359
- Education: 608 264-6567
- Exhibits: 608 264-6454
- Fax: 608 264-6575
- Gallery Tours: 608 264-6557
- Gift Shop/Marketing: 608 264-6565
- Information: 608 264-6555
- Volunteer Services: 608 264-6563

816 State St.
- Archaeology, Rm. 38: 608 264-6560
- Collections, Rm. 29: 608 264-6573
- Fax: 608 264-6577

Wisconsin Historical Foundation Inc.
- Fax: 608 264-6545
- Fund Raising, Rm. 213: 608 264-6580
- General Foundation Information, Rm. 200: 608 261-9364
- Membership: 608 264-6587

**WISCONSIN LOTTERY**
See Revenue Dept Of

**WISCONSIN NATIONAL & COMMUNITY SERVICE BOARD**
- 608 266-8161, 1 W Wilson St., Madison 53703
- Or: 800 620-8307
- Fax: 608 266-9313

**WISCONSIN PUBLIC RADIO-EDUCATIONAL COMMUNICATIONS BD**
- 608-264-9600, 3319 W. Beltline Hwy, Madison 53713

**WISCONSIN PUBLIC TELEVISION-EDUCATIONAL COMM. BD.**
- 608-264-9600, 3319 W. Beltline Hwy, Madison 53713

**WISCONSIN STATE PARKS-NATURAL RESOURCES, DEPT OF**
- 608 266-2181, 101 S Webster St, Madison 53702

**WISCONSIN TECHNICAL COLLEGE SYSTEM**
- 345 West Washington Ave., 2nd Floor, Madison 53703
- General Information: 608 266-1207
- V/TTY: 608 267-2483
- Fax (General): 608 266-1690
- Conference Room Reservations: 608 267-9060
- Personnel: 608 267-2479
- Fax (Administration): 608 266-1285
- President: 608 266-7983
- Executive Assistant: 608 266-2449
- Vice President-Finance: 608 266-1739
- Vice President-Teaching And Learning: 608 266-9399
- Office Of System Finance And Administration: 608 266-2947
- Office Of Management Services: 608 266-1766
- Office Of Instruction: 608 267-9064
Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)

Office Of Marketing And Public Relations..... 608 266-0050
Office Of Policy And Government Relations . 608 266-2017
Office Of Student Development And Assessment ............................................. 608 266-5517
Emergency Medical Services Education & Training ........................................ 608 266-0995
Fire Service Education & Training........... 608 266-7289
Teacher Certification-Technical Colleges Only ........................................... 608 266-0003

WOMEN-INFANTS & CHILDREN, WIC-HEALTH SERVICES, DEPT OF
................................................................................. 608 266-9824........... 1 W Wilson St., Madison 53703

WOMEN’S COUNCIL, WISCONSIN
................................................................................. 608 266-2219........ 101 E Wilson St., Madison 53703

WORK PERMITS CHILD LABOR- WORKFORCE DEVELOPMENT, DEPT OF
................................................................................. 608 266-6860.201 E Washington Ave, Madison 53703

WORKER’S COMPENSATION-WORKFORCE DEVELOPMENT, DEPT OF
Claims Information ........................................ 608 266-1340.201 E Washington Ave, Madison 53703
Forms & Publications ........................................ 608 266-1340.201 E Washington Ave, Madison 53703
Photocopying ........................................... 608 266-3280.201 E Washington Ave, Madison 53703
Vocational Rehabilitation................................. 608 261-0050.201 E Washington Ave, Madison 53703
TTY ................................................................. 866 265-3142

WORKFORCE DEVELOPMENT, DEPT OF
General Information ........................................ 608 266-3131
Office Of The Secretary ........................................ 608 266-3131..201 E Washington Ave, Madison 53703
Tribal Services Liaison ................................. 608 261-4883..201 E Washington Ave, Madison 53703
Employment And Training Div
Apprenticeship.................................................. 608 266-3133..201 E Washington Ave, Madison 53703
Dislocated Workers ........................................ 608 267-7145..201 E Washington Ave, Madison 53703
Job Centers And Job Service ...................... 608 267-7514..201 E Washington Ave, Madison 53703
Www.Jobcenterofwisconsin.Com
Labor Market Information .................................. 608 266-8341..201 E Washington Ave, Madison 53703
Office Of Veterans Services .................................. 608 267-7277..201 E Washington Ave, Madison 53703
Migrant, Refugee And Labor Services .......... 608 266-0002..201 E Washington Ave, Madison 53703
Rapid Response .............................................. 608 266-5373..201 E Washington Ave, Madison 53703
Trade Adjustment Assistance (Taa) ............. 608 266-3134.201 E Washington Ave, Madison 53703
Workforce Development Boards, Workforce Investment Act ................................ 608 267-9704
201 E Washington Ave, Madison 53703
Youth Apprenticeship................................. 608 267-7944..201 E Washington Ave, Madison 53703

Equal Rights Div
To File A Discrimination Complaint ......... 608 266-6860.201 E Washington Ave, Madison 53703
Labor Standards
Minimum Wage-Overtime Wage Payment & Collections- Illegal Deductions-Child Labor-Work ........................................ 608 266-6860..201 E Washington Ave, Madison 53703
Licensing Of Private Employment Agencies ................................................................................. 608 266-3345..201 E Washington Ave, Madison 53703
Prevailing & Construction Wages ..... 608 266-6860...201 E Washington Ave, Madison 53703
TTY Madison ................................................... 608 264-8752
TTY Milwaukee ................................................... 414 227-4081

Interpreter Services Div
Office For The Deaf And Hard Of Hearing-Voice-TDD........................................ 608 243-5733
Wisconsin Statewide Departmental Directory

Job Center Div
  Job Applicant & Employment Orders .............................................................. 888 258-9966

Labor Standards Div
  Deductions-Child Labor-Work Permits ...................................................... 608 266-6860
  201 E Washington Ave, Madison 53703
  Business Closing And Mass Layoff ......................................................... 608-266-6860
  201 E Washington Ave, Madison 53703
  Licensing Of Private Employment Agencies ........................................ 608 266-6860
  201 E Washington Ave, Madison 53703
  Minimum Wage-Overtime-Wage Payment & Collections-Illegal .............. 608 266-6860
  Prevailing & Construction Wages ........................................................... 608 266-6860

Unemployment Insurance Div
  Benefit Claims
    To File A New Application Or To Reopen An Existing Claim .............. 608 232-0678
    To File For Weekly Benefits ............................................................... 608 261-9990
    Claimant Information Or Assistance .................................................... 608 232-0824
    Employer Information Or Assistance .................................................... 608 232-0633
  Benefit Administration ................................................................. 201 E Washington Ave, Madison 53703
    Benefits Operations ................................................................. 608 267-8997

Employer & Tax Information ......................................................... 201 E Washington Ave, Madison 53703
  Field Audits .................................................................................... 608 266-3180
  Business Transfers/Successorships .......................................................... 608 261-6700
  Collections ...................................................................................... 608 266-8364
  Coverage-New Employers ..................................................................... 608 261-6700
  Tax Rates & Account Information ....................................................... 608 261-6700
  Hearings Office .................................................................................. 608 242-4819
  1801 Aberg Ave, Madison 53704
  Legal Affairs ...................................................................................... 608 266-3189
  201 E Washington Ave, Madison 53703
  Policy Research .................................................................................. 608 266-3189
  201 E Washington Ave, Madison 53703
  Wage Reporting .................................................................................. 608 266-6877
  201 E Washington Ave, Madison 53703

TTY For Benefits, Legal Affairs, Tax & Accounting .................................. 888 393-8914

Veterans Employment & Training Service ........................................ 608 266-3110
  201 E Washington Ave, Madison 53703

Vocational Rehabilitation Div
  Central Office/Administrator’s Office ...................................................... 608 261-0050
  201 E Washington Ave, Madison 53703
  Toll Free ......................................................................................... 800 442-3477
  TTY ................................................................................................. 888 877-5939
  Website ............................................................................................. http://dwd.wisconsin.gov/dvr/
  Bureau Of Consumer Services ......................................................... 608 261-0076
  201 E Washington Ave, Madison 53703
  Bureau Of Management Services ....................................................... 608 261-0073
  201 E Washington Ave, Madison 53703
  Bureau Of Program Development Section ........................................ 608 261-0049
  201 E Washington Ave, Madison 53703

Wages & Hours Div
  Minimum Wage-Overtime Wage Payment & Collections-
  Illegal Deductions-Child Labor-Work Permits ..................................... 608 266-6860
  201 E Washington Ave, Madison 53703
Licensing Of Private Employment Agencies .......................................................... 608 266-6860..201 E Washington Ave, Madison 53703
Prevailing & Construction Wages.....608 266-6860..201 E Washington Ave, Madison 53703
Worker’s Compensation Div
Claims Information......................... 608 266-1340..201 E Washington Ave, Madison 53703
Forms & Publications ..................... 608 266-1340..201 E Washington Ave, Madison 53703
Photocopying .............................. 608 266-3280..201 E Washington Ave, Madison 53703
Vocational Rehabilitation ......... 608 261-0050..201 E Washington Ave, Madison 53703
TTY ........................................... 866 265-3142

X-RAY-HEALTH SERVICES, DEPT OF
........................................................................................................ 608 267-4784............. 1 W Wilson St, Madison 53703
WEATHERIZATION OPERATORS OF WISCONSIN

homeenergyplus.wi.gov

Information from Division of Energy Services

**ADVOCAP Inc**
Mike Bonertz
19 W 1St ST, Po Box 1108
Fond Du Lac WI 54936
(920) 922-7760
mikeb@advocap.org
Counties: Green Lake, Fond du Lac, Winnebago

**Ashland Co Housing Authority**
Denise Lutz
124 Wilderness Drive
PO Box 349
Mellen WI 54546
(800) 274-8311
deniselutz@centurytel.net
Counties: Ashland, Bayfield, Douglas, Iron, Oneida, Vilas

**CAP Services Inc.**
Deb Johnson
CAP Services, Inc.
5499 Highway 10 East
Stevens Point, WI 54481
(715) 343-7145
djohnson@capmail.org
Counties: Portage, Waupaca, Waushara, Marquette

**Central Wisconsin CAC Inc**
Fred Herbert
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donna@cwcac.org
Counties: Adams, Columbia, Juneau, Sauk

**Community Action Rock/Walworth**
Lisa Furseth
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Counties: Rock, Walworth

**La Casa de Esperanza Inc**
Charles Brooks
410 Arcadian Ave
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(262) 522-4111
cbrooks@lacasadesesperanza.org
Counties: Jefferson, Milwaukee, Waukesha

**Couleecap Inc.**
Grace Jones
201 Melby St
Westby WI 54667
(608) 634-3104
grace.jones@couleecap.org
Counties: Crawford, Lacrosse, Monroe, Vernon

**NEWCAP Inc**
Val Filz
1201 Main St
Oconto WI 54848
(920) 834-4621 x1125
valfilz@newcap.org
Counties: Brown, Florence, Forest, Marinette, Menominee, Oconto, Shawano

**Hartford Comm Dev Auth**
Justin Drew
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jdrew@ci.hartford.wi.us
Counties: Dodge, Washington

**Indianhead CAA**
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Counties: Burnett, Clark, Price, Rusk, Sawyer, Taylor, Washburn

**North Central CAP Inc**
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rsargent@nccapinc.com
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**Partners For Community Development**
Lucio Fuentez
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Counties: Manitowoc, Sheboygan, Ozaukee
WEATHERIZATION OPERATORS OF WISCONSIN

Project Home Inc
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Counties: Dane, Green

Racine/Kenosha CAA
Vince Montgomery
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Racine WI 53403
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tmarquez@rkcaa.org
Counties: Racine, Kenosha

Social Development Commission
Deborah Blanks
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Milwaukee WI 53212
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dblanks@cr-sdc.org
Counties: Milwaukee

SW WI CAP Weatherization Services
Wally Orzechowski
149 North Iowa Street
Dodgeville WI 53533
(888) 777-5696
Counties: Grant, Iowa, Lafayette, Richland

Outagamie Co Weatherization Services
Jim Lincoln
3020 E Winslow Ave
Appleton WI 54911
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jlincoln@outagamiehousing.us
Counties: Outagamie, Calumet

West CAP
Peter Kilde
525 2Nd St
PO Box 308
Glenwood City WI 54013
(715) 265-4271
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Counties: Barron, Chippewa, Dunn, Pepin, Pierce, Polk, St. Croix

Western Dairyland EOC Inc
Anna Cardarella
23122 Whitehall Rd
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info@westerndairyland.org
Counties: Buffalo, Eau Claire, Jackson, Trempealeau

Women’s Employment Project Inc
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