

2023

READY REFERENCE GUIDE



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ReadyReferenceGuide(RRG)-213 - (rev 02/23)

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AARP

(SEE ALSO AMERICAN ASSOCIATION OF RETIRED PERSONS)

ACCOUNTING EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing of certified public accountants. Number of complaints inquiry or file a new complaint.

ACUPUNCTURISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing. Number of complaints inquiry or file a new complaint.

ADDITIVES

(SEE ALSO FOOD, DRUGS, NUTRITION, OR DIETS)

Food & Drug Administration (FDA)

Office of Regulatory Affairs Madison
700 Regent St Set 202
Madison WI 53715

(608) 264-5332
fda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and
Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4717
datcp.wi.gov

Food complaints.
Food compliance.

ADHESIVE – DANGEROUS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
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(800) 422-7128
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DATCPHotline@wisconsin.gov

General inquiries & complaints.

ADJUSTMENT SERVICE COMPANIES

Financial Institutions, WI Dept. of

Division of Banking
4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-7578
wdfi.org

Licensing and complaints.

A ADMINISTRATION, WI DEPT OF

Administration, WI Dept. of

101 E Wilson St 10th Fl
PO Box 7864
Madison WI 53707-7864

(608) 266-3711
doa.wi.gov

DOACommunications@wi.gov

Government Services.
Go to website for Division phone numbers and contact information
Media Room.

ADOPTION

Children & Families, WI Dept. of

201 E Washington Ave 2nd Fl
PO Box 8916
Madison WI 53708-8916

(608) 422-7000
dcf.wi.gov
dcfadoption@wi.gov

General Information.

ADVANCE FEE LOANS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-7578
wdfi.org

Wisconsin Law requires loan companies to register with WDFI.

ADVERTISING

(SEE ALSO BAIT AND SWITCH ADVERTISING OR PRICE COMPARISON ADVERTISING)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

General inquiries & complaints.
Wis. Stat. § 100.18.

Federal Trade Commission, US (FTC)

600 Pennsylvania Ave NW
Washington DC 20580

(877) 382-4357
(877) 438-4338
ftc.gov

Consumer Complaint line.
(M-F 9am - 5pm ET)
Identity theft complaint hotline.

AEROSOLS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product safety.
Pesticides – See pesticides.

AGING

(SEE ALSO ELDERLY)

AGRICULTURE, TRADE & CONSUMER PROTECTION, WISCONSIN DEPT. OF

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-5012
(608) 224-5058 TDD
datcp.wi.gov

(800) 422-7128
DATCPHotline@wisconsin.gov

Divisions of: Agricultural Resource Management, Animal Health, Food and Recreational Safety, Agricultural Development, and Trade & Consumer Protection. Consumer Protection Hotline.

Agriculture, US Dept. of (USDA)

1400 Independence Ave SW
Washington DC 20250

(202) 720-2791
usda.gov
askusda@usda.gov

M-F 9am - 5:30pm ET

AIDS

CDC-National Prevention Information Network

(800) CDC-INFO
(800) 232-4636
npin.cdc.gov
cdcnpin.org/
NPIN-info@cdc.gov

Publications available. Answer questions regarding AIDS, sexually transmitted diseases, and general questions.

Aids Resource Center of Wisconsin (ARCW)

Aids Line-Milwaukee
820 N Plankinton
PO Box 510498
Milwaukee WI 53203

(800) 359-9272 / (414) 273-1991
viventhealth.org

Aids Line-Madison
600 Williamson St Ste H
Madison WI 53703

(800) 486-6276

Health, WI Dept. of

1 W Wilson St
Madison WI 53703

(800) 334-2437
dhs.wi.gov

24 hour statewide AIDS hotline.

AIR

(SEE ALSO POLLUTION OR WASTE CONTROL)

Safety and Professional Services, WI Dept. of

Division of Industry Services
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dps.wi.gov

Clean Indoor Air Act administered by DSPS.

A

AIRLINES, AIRFARES, AIRPLANES, ETC.

Federal Aviation Administration, US (FAA)

800 Independence Ave SW (866) 835-5322
 Washington DC 20591 faa.gov

Consumer hotline for aviation safety & security. M-F 8am - 4pm ET

Transportation Security Administration, US (TSA)

601 S 12th St (866) 289-9673
 Arlington VA 20598 tsa.gov
TSA-contactcenter@tsa.dhs.gov

Complaints relating to lost or damaged property occurring during the screening process. (Missing baggage – refer to airline and if it is not resolved to satisfaction through the airline, consumers may file a complaint with the US DOT.)

Transportation, US Dept. of

Aviation Consumer (202) 366-2220
 Protection Division dot.gov/airconsumer
 1200 New Jersey Ave SE
 Washington DC 20590

Service related issues regarding airplanes and publications Airline service concerns (first contact the airline).
 Missing baggage complaints (first attempt to resolve with airline; if the airline fails to satisfy, then consumers may file a complaint with the US DOT).

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising complaints.

ALCOHOL

Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)

Milwaukee Field Office (414) 727-6170
 1000 N Water St Ste 1400 atf.gov
 wharejrjrn

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

Alcohol, Tobacco, Firearms & Explosives, US Bureau of (ATF)

Madison Field Office (608) 441-5050
 780 Regent St Ste 308 atf.gov
 Madison WI 53715-2635

Alcohol or tobacco diversion, all firearms and explosive licensing. Criminal Enforcement.

Revenue, WI Dept. of

2135 Rimrock Rd (608) 266-6701
 Madison WI 53713 revenue.wi.gov
 PO Box 8900
 Madison WI 53708-8900

Alcohol & tobacco law enforcement. Beverage & cigarette tax enforcement. Registration and permits for spirits, wine and beer.

ALCOHOL - continued

Treasury, US

Alcohol & Tobacco
Tax & Trade Bureau
1310 G St NW 4th FL Box 12
Washington DC 20005

(866) 927-2533
ttb.gov

Application information for becoming a winery, brewery, distilled spirits plant, tax-free user, wholesaler or importer.

Health, WI Dept. of

Alcohol & Other Drug Abuse
1 W Wilson St
Madison WI 53703

(608) 266-2717
dhs.wi.gov

AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)

Consumer Protection

601 E St NW
Washington DC 20049

(888) 687-2277
(877) 434-7589 TTY
aarp.org

Examines those consumer problems and issues that impact the financial security of people 50 years of age and older.

AMUSEMENT RIDES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Registration.

ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of

Veterinary Examining Board
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4353
datcp.wi.gov
datcpVEB@wi.gov

Animal technicians and licensed veterinarians.
Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Animal Health
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4872
datcp.wi.gov

Health, breeders, puppy mills, humane treatment complaints. Import and transfer, CWD, Johne's disease, household and exotic pets, premises registration, fairs and shows, carcass disposal.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4539
datcp.wi.gov

Pet food labels, pet snacks

A ANIMALS - continued

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety Meat Safety & Inspection Bureau 2811 Agriculture Dr	PO Box 8911 Madison WI 53708-8911 (608) 224-4694	datcp.wi.gov Meat Safety & Inspection, Licensing, labeling & standards.
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ANNUITIES

Commissioner of Insurance, Office of the

125 S Webster St Madison WI 53703-3474	(800) 236-8517 (608) 266-0103 (608) 266-3585 oci.wi.gov ocicomplaints@wi.gov	Complaints.
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ANTI-TRUST

Justice, WI Dept. of

Public Protection Unit 17 W Main St 5th Fl PO Box 7857 Madison WI 53703-7857	(608) 266-1221 doj.state.wi.us	Consumer protection and anti-trust.
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ANTIQUÉ SHOPS

(SEE ALSO PAWN SHOPS)

APPLIANCES

Administration, WI Dept. of

Division of Energy, Housing, and Community Resources. 101 E Wilson St 6th Fl PO Box 7970 Madison WI 53707-7864	(608) 266-8234 (866) 432-8947 doa.state.wi.us homeenergyplus.wi.gov	Pamphlets on efficiency of home appliances. Energy assistance, weatherization, recalls, rebates.
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Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Sales and repairs.
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Focus on Energy

1 S Pinckney St Ste 340 Madison WI 53703	(800) 762-7077 focusonenergy.com	M-F 9am – 5pm CT Energy efficiency and renewable resource program. Recycling info. Efficiency standards, lighting and rewards
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APPRAISERS (REAL ESTATE)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing. Complaints.
General inquiries (residential).

ARBITRATION - AUTOMOBILES

Better Business Bureau

10019 W Greenfield Ave
Milwaukee WI 53214

(800) 955-5100
bbb.org/autoline

M-F 9am - 5:30pm ET
Automobiles only.

ARCHITECTS

Safety and Professional Services, WI Dept. of

Architects, Professional Engineers, Designers & Professional Land Surveyors Examining Board
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing. Includes architectural and engineering corporations.
Complaints.

ARSON

Justice, WI Dept. of

Division of Criminal Investigation
Arson Bureau
17 W Main St 5th Fl
Madison WI 53703

(800) 362-3005
doj.state.wi.us

Anonymous tips.

ASBESTOS

Health Services, WI Dept. of

Division of Public Health
Asbestos & Lead Section
1 W Wilson Rm 137
PO Box 2659
Madison WI 53703-2659

(608) 261-6876
dhs.wi.gov

Certification and training for Wisconsin Asbestos Program. List of certified asbestos abatement companies.

ASSESSMENTS

(SEE ALSO PROPERTY ASSESSMENTS)

ASSISTED LIVING FACILITIES

Health Services, WI Dept. of

Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969

(800) 642-6552
(608) 266-8481
dhs.wi.gov

Complaints.
License and regulation.

ATCP

(SEE ALSO AGRICULTURE, TRADE & CONSUMER PROTECTION, WI DEPT OF)

A ATHLETICS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Business practices.
Equipment safety.

ATTORNEYS

(SEE ALSO LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES)

Lawyer Regulation, Office of

110 E Main St Ste 315
PO Box 1648
Madison WI 53701-1648

(877) 315-6941
(608) 267-7274
wicourts.gov
olr.intake@wicourts.gov

Competency, misconduct. Can file a grievance

LAWYER REFERRAL SERVICES OR LEGAL AID & RELATED SERVICES

Lawyer Referral & Information Service

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(800) 728-7788
(608) 257-3838
wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

State Bar of Wisconsin

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(608) 257-3838
(800) 728-7788
wisbar.org

Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.

Fee Arbitration

5302 Eastpark Blvd
Madison WI 53718

(608) 257-3838
wisbar.org

Fee disputes.

ATTORNEY GENERAL

(SEE ALSO JUSTICE OR US ATTORNEY GENERAL)

ALL-TERRAIN VEHICLES (ATV)

(SEE ALSO RECREATIONAL VEHICLES)

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707

(608) 266-2621
(888) 936-7463
dnr.wi.gov

Licensing and regulations

AUCTION

Transportation, WI Dept. of

Dealers & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909

(608) 266-1425
wisconsin.gov
DealerlicensingUnit@dot.wi.gov

Motor Vehicle auctioneer dealer licensing information.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

AUDIOLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

License information and complaints

AUTO REPAIR

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

ATCP 132 – Does not apply to semi-tractor trailers or commercial vehicles

Better Business Bureau

10019 W Greenfield Ave
Milwaukee WI 53214

(800) 955-5100
(800) 273-1002
(414) 847-6000
wisconsin.bbb.org

Autoline program, out of court settlement, arbitration.
WI toll free general line.
Milwaukee area general line.

AUTO SAFETY

National Highway Traffic Safety Administration

US Dept. of Transportation
1200 New Jersey Ave SE
Washington DC 20590

(888) 327-4236
(800) 424-9152 TTY
nhtsa.gov/recalls
nhtsa.gov

Vehicle Safety Hotline.
Report vehicle safety defects and recall information.
General information.

Center for Auto Safety

4400 Jenifer St NW Ste 331
Washington DC 20015-2113

(202) 328-7700
autosafety.org
contact@autosafety.org

Concerned citizens can call and/or file a vehicle safety complaint.

A AUTOMOBILES

(SEE ALSO AUTO SAFETY)

Transportation, WI Dept. of

Dealers & Agent Section
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
wisconsindot.gov
Dealerlicensingunit@dot.wi.gov

Consumer complaints. Dealer Licensing. Ch. 138: Dealer facilities and records. Ch. 139: Motor Vehicle Trade Practices. Advertising, dealers, salesmen, salvage dealers, auction dealers, new & used warranties, secret warranties, extended warranties through manufacturer; leases with option to purchase; Lemon Law, sale of vehicles on internet.

(608) 267-3635
dealers.dmv@dmv.wi.gov

Transportation, WI Dept. of Motor Vehicle Division

4822 Madison Yards Way
Madison WI 53705

(608) 264-7447
information.dmv@dot.wi.gov

Titles & vehicle registrations, driver & commercial licensing, ID cards, vehicle emissions, and opus inspection. Personalized, disabled, or special license plates.

(608) 266-3041
Special-plates.dmv@dot.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Ch. 132: Motor Vehicle Repair. Autos with expired warranties, expired extended manufacturer warranties and extended service contracts

Commissioner of Insurance, Office of the

125 S Webster St
PO Box 7873
Madison WI 53707-7873

(800) 236-8517
(608) 266-0103
oci.wi.gov

Rustproofing companies must be registered Wis. Stat. 101.203 – Vehicle Protection Product Warranty. Extended warranties through private companies.

National Highway Traffic Safety Administration

US Dept. of Transportation
1200 New Jersey Ave SE
Washington DC 20590

(888) 327-4236
nhtsa.gov

Auto Safety Hotline. Auto safety standards, recalls, importing standards, and how to detect if odometer was rolled back.

Center for Auto Safety

4400 Jenifer St NW Ste 331
Washington DC 20015-2113

(202) 328-7700
autosafety.org
contact@autosafety.org

Concerned citizens can call and/or file a vehicle safety complaint

AUTOMOBILES – INDIVIDUAL MANUFACTURERS LISTING

Chrysler Group Customer Care

PO Box 21-8004 (800) 334-9200 General customer relations.
Auburn Hills MI 48321-8004

Dodge Customer Care

PO Box 21-8004 (800) 423-6343 General customer relations
Auburn Hills MI 48321-8004

Ford Motor Customer Service

16800 Executive Plaza Dr (800) 392-3673 Customer assistance and Consumer
PO Box 6248 ford.com Appeals Board (Contact dealership
Dearborn MI 48126 first).

Lincoln Motor Company (800) 521-4140
lincoln.com

General Motors Corp

PO Box 33170 gm.com Customer assistance. Visit website
Detroit MI 48232-5170 for contact info by car maker

GM of Canada

1908 Colonel Sam Dr (800) 263-3777 Canadian customer assistance.
Oshawa Ontario
L1H 8F7 Canada
Mail code 163-055

Chevrolet (GEO) Motor Division

PO Box 33136 (800) 222-1020 Customer assistance (Contact
Detroit MI 48323-5136 chevrolet.com dealership first).

Buick Motor Division

Customer Assistance (800) 521-7300
PO Box 33136 buick.com
Detroit MI 48232-5136

Cadillac Motor Division

Customer Assistance (800) 458-8006
PO Box 33169 cadillac.com
Detroit MI 48232-5169

A AUTOMOBILES – INDIVIDUAL MANUFACTURERS - continued

GMC Customer Assistance Center

PO Box 33172 (800) 462-8782
 Detroit MI 48232-5172 gmc.com

Center for Auto Safety

4400 Jenifer St NW Ste 331 (202) 328-7700
 Washington DC 20015-2113 autosafety.org
contact@autosafety.org

Information on policy adjustments (hidden warranties). Consumer should call area manufacturer's office NOT the dealership or CAS

National Institute for Automotive Service Excellence (ASE)

1503 Edwards Ferry Rd NW Ste 401 (703) 669-6600
 Leesburg VA 20176 (800) 390-6789
ase.com

To find ASE blue seal facility and car care tips.

CARFAX Inc

5860 Trinity Pkwy Ste 600 (703) 934-2664
 Centerville VA 20120 carfax.com

Check a car's title history. Requires a one-time charge.

BABY EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Product safety.

BAD CHECKS

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210 (414) 488-3906
 Milwaukee WI 53214 wsdsa.org
info@wsda.org

Directory of all sheriffs, Deputy Sheriffs and local county District Attorneys

BADGER CARE PLUS

Health Services, WI Dept. of

1 W Wilson St (800) 362-3002
 Madison WI 53703 (608) 266-1865
dhs.wi.gov
ACCESS.wi.gov

Member Services Hotline
 M-F 8am – 6pm
 To apply in person, contact county or tribal agency.
 To apply online

Health & Human Services, US Dept. of

200 Independence Ave SW (877) 696-6775
 Washington DC 20201 hhs.gov

Health insurance for children.

BAIT AND SWITCH ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fraudulent Advertising, Wis. Stats. § 100.18.

BANKRUPTCY

Bankruptcy Courts, US

Eastern District (Milwaukee)
 US District Court (866) 582-3156
 517 E Wisconsin Ave Rm 126 (866) 222-8029
 Milwaukee WI 53202 (414) 297-3291
wied.uscourts.gov

Toll Free.
 Main Number.
 Case information number.
 File a claim electronically.

Eastern District (Green Bay)
 Jefferson Court Building (920) 884-3720
 125 S Jefferson St Rm 102 (414) 297-3291
 Green Bay WI 54301-4541

B

BANKRUPTCY -continued

Bankruptcy Courts, US

Western District (Madison)
 US District Court
 120 N Henry St Rm 340
 Madison WI 53703-2559

(608) 264-5156
wiwd.uscourts.gov

Clerk's office, Madison.
 Case information number.

BANKS

Financial Institutions, WI Dept. of

4822 Madison
 Yards Way N Twr
 Madison WI 53705

(608) 261-7578
wdfi.org

General referrals. Jurisdiction: Licensing & supervisory power over various lending agencies. Regulatory authority under the collateral loan law, the discount loan law and small loan law. Licensing & supervisory power over motor vehicle sales finance companies, debt adjustment companies and collection agencies. Regulatory authority over state banks. Administrator of the Wisconsin Consumer Act.

Consumer Financial Protection Bureau

PO Box 27170
 Washington DC 20038

(855) 411-2372
consumerfinance.gov
consumerfinance.gov/complaint

Educate, enforce and study of federal consumer financial protection laws. Complaints can be mailed to Washington DC address. To submit a complaint online.

Federal Deposit Insurance Corporation (FDIC)

550 17th St NW
 Washington DC 20429-9990

(877) 275-3342
fdic.gov

Deposit insurance. Obtaining financial reports of FDIC insured institutions. Failure of financial institutions. Compliance. General Information.

Federal Reserve Consumer Help

PO Box 1200
 Minneapolis MN 55480

(888) 851-1920
federalreserveconsumerhelp.gov

Call for assistance. Cannot take complaints against banks, via postal mail, at this time.

Comptroller of the Currency, US Office of the (OCC)

Customer Assistance Group
 PO Box 53570
 Houston TX 77052

(800) 613-6743
 (713) 336-4301 FAX
helpwithmybank.gov
occ.gov

Charter/supervise national banks. Handle complaints against National banks for every state.

BARBERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dps.wi.gov
dps@wisconsin.gov

Licensing and number of complaints. Can file a complaint.

BASEMENT WATERPROOFING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Chapter ATCP 110.09 "Basement Waterproofing Practices".

BATHROOM FACILITIES (PUBLIC)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dps.wi.gov
dps@wisconsin.gov

Contact local building inspector. See SPS Chapters 361-366. Commercial Building Codes.

BEAUTY SALONS

(SEE ALSO COSMETOLOGY)

BED AND BREAKFAST

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety (608) 224-4923
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

Licensing

BETTER BUSINESS BUREAU

Wisconsin Main Office (800) 273-1002
 10019 W Greenfield Ave (414) 847-6000
 Milwaukee WI 53214 (800) 955-5100
bbb.org

Toll free for Wisconsin residents' complaints. Autoline arbitration complaints.

International Association of Better Business Bureaus

4250 North Fairfax Drive Ste 600 (703) 276-0100
 Arlington VA 22203 bbb.org

For phone numbers and addresses of BBB's in US, Mexico, and Canada go to bbb.org. Information on non-profit organizations, Business Hotline, (Membership direct line).

B

BEVERAGE LICENSING

Revenue, WI Dept. of

2135 Rimrock Rd
 Mail Stop 6-107
 PO Box 8900
 Madison WI 53708-8900

(608) 266-6701
 (715) 842-2343
revenue.wi.gov
DORAlcoholTobaccoEnforcement@wisconsin.gov

Wholesale beverage and retail licensing.
 Alcohol and Tobacco Enforcement Unit.
 General information.

BICYCLES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product safety.

BID-RIGGING

(SEE ALSO ANTI-TRUST)

BINGO

(SEE ALSO CONTESTS)

Administration, WI Dept. of

Division of Gaming
 3319 W Beltline Hwy 1st Fl
 Madison WI 53713
 PO Box 8979
 Madison WI 53708-8979

(608) 270-2530
 (608) 270-2552
 (608) 270-2555
doa.wi.gov
DOADOGcharitablegaming@wi.gov

Charitable bingo.
 Raffles and crane games.
 Indian Gaming.
 Charitable gaming.

BIRTH CERTIFICATES

Vital Records, WI Office of

PO Box 309
 Madison WI 53701-0309

(608) 266-1373
dhs.wi.gov
dhsvitalrecords@dhs.wisconsin.gov

Information on marriage, death, divorce, domestic partnerships, and birth certificates.

BLIND & VISUALLY IMPAIRED

Health Services, WI Dept. of

Bureau of Blind Services
 1 W Wilson St
 Madison WI 53703

(888) 879-0017
dhs.wi.gov

Services for the blind.

PO Box 2659
 Madison WI 53707-7851

BOATS, LICENSING AND SAFETY

Natural Resources, WI Dept. of

Boat Safety Unit (608) 266-2621
 101 S Webster St (888) 936-7463
 PO Box 7921
 Madison WI 53707-7921
 (608) 266-0859
dnr.wi.gov

Boat licensing & titling section.
 Does not license dealers or marinas. ATV and snowmobile registration.
 Law enforcement and marine investigations.

Boat Owners, US Association of the

5323 Port Royal Rd (703) 461-2878
 North Springfield, VA 22151 (800) 395-2628
 (800) 391-4869
boatus.com

Main number.
 Membership number.
 Towing information number.
 Boat repair disputes: contact private attorney or go to Small Claims Court.

BODY PIERCING

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Tattoo and Body Piercing license information. Can file a complaint. Wis. Stats. § 463.12.

BONDS

(SEE ALSO SECURITIES)

BOOKS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Sales.

BOTTLED WATER

(SEE ALSO SODA WATER BEVERAGE)

BOXING

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing.
 Number of complaints and can file a complaint.

B

BREAST IMPLANTS

Food & Drug Administration, US

Division of Industry (800) 638-2041
 and Consumer Education (301) 796-7100
 Center for fda.gov
 Devices and Radiological Health dice@fda.hhs.gov
 10903 New Hampshire Ave
 Silver Spring MD 20993

General inquiries. Medical device information. Breast implant consumer inquiries.

BROKERS

Financial Institutions, WI Dept. of

Securities Division 4822 Madison (800) 472-4325
 Yards Way N Twr (608) 266-2139
 Madison WI 53705 wdfi.org

Investments & Securities. Licenses stock brokers, dealers in securities.

BUDGET COUNSELING

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

WI Consumer Act, Ch. 421-427 regulates consumer credit transactions. Check local telephone book yellow pages under:
 - budget counseling
 - credit counseling - credit repair

BUILDING CODES/INSPECTORS

Rental Unit Inspections

Contact City Clerk's Office for building inspection.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

New construction only or complaints against building inspectors.

Neighborhood Services, Dept. of

City of Milwaukee
 841 N Broadway Rm 104 (414) 286-2268
 Milwaukee WI 53202 City.milwaukee.gov/DNS

Building inspection, sanitation issues, and pests.

BUNGEE JUMPING

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Inspection.

BURGLAR ALARMS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

BUSINESS AND BUSINESS OPPORTUNITIES

(SEE ALSO DISTRIBUTORSHIPS, FRANCHISES, OR SMALL BUSINESS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.
 Complaints.

Inspector General, Office of

US Dept. of Commerce – Hot- (800) 424-5197
 line1401 Constitution Ave NW (202) 482-2000
 Washington DC 20230 oig.doc.gov

Report fraud, waste, or abuse number. Prevents unfair foreign trade competition. Social & economic statistics, analysis for businesses and governments. Grants patents & registers trademarks. Assists in growth of minority businesses. Assists in domestic economic development.

Small Business Administration, US

409 3rd St SW (800) 659-2955
 Washington DC 20416 (800) 827-5722
sba.gov

Disaster Loans.
 Small business answer desk, assist entrepreneurs going into business and loan program guarantee.

Wisconsin Economic Development Corporation (WEDC)

201 W Washington Ave (855) 469-4249
 Madison, WI 53703 wedc.org

Small Business Administration, US

310 W Wisconsin Ave Ste 580W (800) 827-5722
 Milwaukee WI 53203 sba.gov
wisconsin@sbc.gov

M-F 8am – 4:30pm
 Has prepared information to mail.

Wisconsin Small Business Development Center (SBDC)

780 Regent St Ste 305 (800) 940-7232
 Madison WI 53715

WI Business Answer Line. For any questions having to do with starting a business in Wisconsin including permits and registration questions.

Small Business Administration, US (WI)

740 Regent St Ste 100 (800) 827-5722
 Madison WI 53715 sba.gov

M-F 8am – 4:30pm
 Has prepared information to mail.

B

BUSINESS PERMITS

Wisconsin Business Answer Line

Small Business Development (800) 940-7232
 Center (UW-Madison SBDC) (608) 263-2221
 Grainger Hall wisconsinsbdc.org
 975 University Ave #1290 sbdc@wsb.wisc.edu
 Madison WI 53706

Help line, referrals to proper agency.
 Info for licenses, permits, tax requirements, and employer requirements.

BUSING-SCHOOL

(SEE ALSO MOTOR CARRIERS)

Wisconsin School Bus Association

3980 River Rd (608) 514-5470
 Wisconsin Dells, WI 53965 wi-sba.org

General information.

Public Instruction, WI Dept. of

125 S Webster St (608) 266-3390
 PO Box 7841 dpi.wi.gov
 Madison WI 53707-7841

Not a consumer hotline. Consumers should contact local school board.

BUYING CLUBS (FUTURE SERVICE PLANS)

(SEE ALSO LEASES)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.
 Wis. Stats. Ch. 136.

BUY ONE, GET ONE FREE

(SEE ALSO COMPARATIVE PRICE ADVERTISING)

CABLE TV

(SEE ALSO WIRELESS CABLE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

No cable in area:
 Wis. Stats. § 66.0420 refer to Dept.
 of Financial Institutions at (608) 261-
 7577.

CAMP GROUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Health and safety. Campground
 evaluation & permits, special event
 campgrounds. For billing issues
 contact Consumer Protection at
 (608) 224-5012.

CANADA

Better Business Bureaus in Canada

(77) 859=8566
bbb.org
info@bec.bbb.org

Website directs who to contact in
 each providence.

Consumer Affairs Offices in Canada

Innovation, Science and Economic Development Canada

235 Queen Street (343) 291-3280
 2nd Floor, West Tower, ic.gc.ca
 Ottawa, Ontario K1A 0H5

Contact for consumer affairs across
 Canada.

CAP

(SEE ALSO CLIENT ASSISTANCE PROGRAM)

CAP'S (CONSUMER ACTION PANELS)

AUTOCAP (Effective 1995)

Auto Consumer Action Program (614) 791-2910
 6515 Longshore Loop Ste 320 oada.com
 Dublin OH 43017 autocap@oada.com

Third party dispute program
 sponsored by Ohio Automobile
 Dealers Association (OADA)..

CAPITOL POLICE, WI

Administration, WI Dept. of

Capitol Police, WI
 Madison Headquarters (608) 266-7700
 17 W Main St. Rm 301 (608) 266-8797
 Madison WI 53703
 Emergency (24 hours)
 Non-emergency. (24 hours)

C CAPITOL POLICE, WI - continued

Administration, WI Dept. of

Capitol Police, WI (414) 227-4691
 Milwaukee Headquarters
 819 N 6th St
 Milwaukee WI 53203

CAR

(SEE ALSO AUTOMOBILES)

CAR SEATS

(SEE ALSO CHILD RESTRAINING SEATS)

CARNIVAL RIDES (AMUSEMENT RIDES)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 Inspections. Registration.
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

CARPETING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128 Carpet and rug complaints including
 PO Box 8911 datcp.wi.gov installation (home improvement) and
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov product safety.

Carpet & Rug Institute

Consumer Information (706) 278-3176 Carpet & indoor air quality
 100 S Hamilton St carpet-rug.org questions; can track down
 Dalton GA 30720 info@carpet-rug.org manufacturer of your carpet; have
 technical & consumer information on
 request. Is a trade association. No
 complaints but can refer you to a
 certified carpet inspector in area

CELLULOSE INSULATION

(SEE ALSO INSULATION)

CEMETERIES

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 Salespersons and authorities.
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

CENSUS

Census Bureau, US

1111 W 22nd St Ste 400
Oak Brook IL 60523-1918

(800) 865-6384
(630) 288-9200

census.gov
chicago.regional.office@census.gov

Chicago Regional Office supporting AR, IL, IN, IA, MI, MN, MO and WI.

CERTIFICATE OF FREE SALE

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and
Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4720
(608) 224-4539

datcp.wi.gov
datcpfeedexport@wi.gov

Food and feed. Notarized certificate for exporting feed products including livestock, pet, additives and ingredients.

CHAIN DISTRIBUTORSHIPS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov
DATCPHotline@wisconsin.gov

ATCP Chapter 122 “Chain Distributorship Schemes.” Business opportunities fact sheet available.

CHAIN LETTERS

(SEE ALSO POSTAL INSPECTOR)

Chief Postal Inspector

Criminal Investigations
Service Center
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-3255

(877) 876-2455

postalinspectors.uspis.gov

Law enforcement of postal service. Investigates theft and fraud of mail.

Local Post Office

Check local telephone directory also.

usps.com

CHAMBER OF COMMERCE

Greater Madison Chamber of Commerce (GMCC)

1 S Pinckney St Ste 330
PO Box 71
Madison WI 53701-0071

(608) 256-8348

madisonbiz.com
info@madisonbiz.com

(M-Thu 8am – 4:30pm, F 8am – 3pm). Listing of members. Links to businesses. Links to visiting Madison.

Wisconsin Manufacturers & Commerce

501 E Washington Ave
Madison WI 53703-2914

(608) 258-3400

wmc.org
mem@wmc.org

State of WI Chamber of commerce and business trade association. Listing of members. Links to other chambers of commerce.

C

CHARGEBACK

(SEE ALSO CREDIT CARDS)

CHARITABLE GAMES, ORGANIZATIONS, & SOLICITATIONS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 267-1711
 Madison WI 53705 (608) 261-9555
wdfi.org

Complaints. Each charity must file an annual report with the Dept. of Financial Institutions detailing how its money is spent.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheets available.

Justice, WI Dept. of

Civil Litigation (608) 266-1221
 PO Box 7857 doj.state.wi.us
 Madison, WI 53707-7857

Charitable trusts and private foundation forms are kept on file.

Better Business Bureau Wise Giving Alliance

3033 Wilson Blvd Ste 710 (703) 276-0100
 Arlington VA 22201 (703) 247-9321
give.org
info@give.org

Better Business Bureau Wise Giving Alliance Reports.

Internal Revenue Service (IRS)

Internal Revenue Service (877) 829-4933
 Exempt Org. Determinations irs.gov
 PO Box 2508 Rm 6403
 Cincinnati OH 45201

List of legitimate charities and nonprofit groups.

CHECK CASHING BUSINESS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

General line for Wisconsin Consumer Act.

CHEMICALS, HAZARDOUS SUBSTANCES

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau
 Product Safety Division
 2811 Agriculture Dr (800) 422-7128
 Madison WI 53708 (608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Reporting of dangerous chemicals in household or other products and requests for information, referrals. Agriculture pesticide and other product spills – contact DNR

CHILD ABUSE

Children & Families, WI Dept. of

201 E Washington Ave 2nd Fl (608) 422-7000
 PO Box 8916 dcf.wi.gov
 Madison WI 53708-8916 dcfweb@wisconsin.gov

General Information.
 Child abuse reporting varies by county where child or family resides.

County Social Services

Human Services, WI Dept. of (608) 266-1865
 1 W Wilson St dhs.wi.gov
 Madison WI 53701

List of Wisconsin Community Program, Social Service Agencies

Children and Families, WI Dept. of

Milwaukee County Child Protective Services (MCPS)
 635 N 26th St (414) 343-5500
 Milwaukee WI 53233 dcfmilwaukeechildwelfare@wi.gov

CHILD CARE

Children & Families, WI Dept. of

Early Care & Education (608) 422-7000
 201 E Washington Ave Rm B205 dcf.wi.gov
 PO Box 8916
 Madison WI 53708-8916

Day Care Centers – Licensing Nursery Schools, general complaints, can refer to a regional office. For licensing information child care centers, handle child abuse complaints, complaints re: too loud, noise of day care centers, handled by city or county. Fraud.

(877) 302-3728

CHILD FIND PROGRAM (FINGERPRINTING)

National Child Identification Program

624 Texas Central Pkwy (972) 934-2211
 Waco TX 76712 childidprogram.com

To order fingerprint ID kit Child fingerprinting – Contact local law enforcement.

National Center for Missing and Exploited Children

333 John Carlyle St Ste 125 (800) 843-5678
 Alexandria VA 22314-5450 (703) 224-2150
missingkids.com

Information and resources to find missing children.

CHILD LABOR

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860
 201 E Washington Ave Rm A100 dwd.wi.gov
 PO Box 8928 erinfo@dwd.wisconsin.gov
 Madison WI 53708-8928

Child labor laws, minors aged 11-17.

C

CHILD LABOR - continued

Workforce Development, WI Dept. of

Milwaukee Office
819 N 6th St Rm 723
Milwaukee WI 53203

(414) 227-4384
eninfo@dwd.wisconsin.gov

Child labor laws, minors aged 11-17, in the Milwaukee area.

CHILD RESTRAINING SEATS

Transportation, WI Dept. of

Motor Vehicle Division
4822 Madison Yards Way 9th Fl S
Madison WI 53705

855-224-3692
wisconsin.gov
(855) 224-3692
carseatwi@chw.org

Wisconsin information.
Child passenger safety line.

Transportation, US Dept. of

Consumer Service
1200 New Jersey Ave SE
Washington DC 20590

(888) 327-4236
nhtsa.dot.gov
nhtsa.webmaster@dot.gov

Car seat safety.

Wisconsin Info Network for Safety (WINS)

Safe Kids Wisconsin
705 S 24th Ave Ste 400
Wausau WI 54401

(855) 224-3692
safekidswi.org
safekidswi@childrenswi.org

DOT funded Provides information on car safety seats and other child transport questions/laws.
Child Passenger Safety (CPS) Training general information Requests.

Agriculture, Trade and Consumer Protection, WI Dept. of

Product Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128 (press 4)
datcp.wi.gov
DATCPHotline@wisconsin.gov

Product safety ATCP 139. Can file a complaint.

Consumer Product Safety Commission, US

4330 E West Hwy
Bethesda MD 20814

(800) 638-2772
cpsc.gov

CHILD SUPPORT

Workforce Development, WI Dept. of

Bureau of Child Support
201 E Washington Ave
PO Box 7946
Madison WI 53707-7946

(608) 266-9909
dwd.wi.gov

Interstate locator.

CHILD SUPPORT - continued

Children and Families, WI Dept. of

Child Support Bureau (608) 422-7000
 201 E Washington Ave 2nd Fl dcf.wi.gov
 Madison WI 53703

General information. Assists parents to get court orders for financial and medical support for their children.

County Family Court Commissioner Economic Assistance

Economic Assistance dcf.wi.gov

Local child support agency list. IV-D Program – Each county has this federal program to track down people in arrears of child support. Check with County Commissioner

CHILDREN AND FAMILIES, WI DEPT OF

Children and Families, WI Dept. of

201 E Washington Ave 2nd Fl (608) 422-7000
 Madison WI 53703 dcf.wi.gov

Child welfare, child support, foster care, adoption early care, and education.

CHIROPRACTORS/CHIROPRACTIC EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements. Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Billing problems.

CHRISTMAS DECORATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Product Safety, ATCP 139.

CIGARETTE SALES

Revenue, WI Dept. of

Cigarette & Tobacco Division (608) 266-6701
 2135 Rimrock Rd revenue.wi.gov
 PO Box 8900
 Madison WI 53708-8900

Inquiries regarding cigarette & tobacco taxation.

C

CIVIL LIBERTIES

American Civil Liberties Union of Wisconsin

207 E Buffalo St Ste 325
Milwaukee WI 53202-5774

414) 272-4032
aclu-wi.org

(M-F 9am – 5pm)
Defends civil liberties and rights of Wisconsin residents.

Civil Rights, City of Madison Dept. of

210 MLK Jr Blvd Rm 523
Madison WI 53703

(608) 266-4910
cityofmadison.com/dcr
dcr@cityofmadison.com

(M-F 8am - 4:30pm)
Discrimination complaints for City of Madison.

CLASS ACTIONS (PRIVATE LAWSUITS)

Classaction.org

classaction.org

Periodical may also be available at libraries.

CLEANING PRODUCTS (HOUSEHOLD)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Resource Management
Wisconsin Clean Sweep
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4545
(800) 362-1290
(608) 224-5071
datcp.wi.gov
datcpswp@wi.gov

Disposal of agriculture chemicals, hazardous wastes, and household chemicals
Information referral and client advocacy on vocational or independent living

CLOTHING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Child care safety, flammable items, and labeling Fact sheets available.

COBRA ACT

Labor, US Dept. of

Employee Benefit Security Administration
200 Constitution Ave NW
Washington DC 20210

(312) 353-0900
(866) 444-3272
dol.gov

WI claims through the IL regional office.
EBSA National Toll Free Number.

COLLECTION AGENCIES PRACTICES

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

Collection agencies inquiries.
 Collection calls, consumer tips,
 prohibited practices.

COBRA ACTCOLLEGE – TECHNICAL

(SEE ALSO TECHNICAL COLLEGES, SCHOOLS, AND EDUCATION)

COMMODITIES

Commodity Futures Trading Commission, US

77 W Jackson Blvd, Ste 800 (312) 596-0700
 Chicago, IL 60604 cftc.gov

Central Region agency.

COMMUNICATION

(SEE ALSO FEDERAL COMMUNICATION COMMISSION)

Federal Communications Commission (FCC)

45 L St NE (888) 225-5322
 Washington DC 20554 fcc.gov

Consumer Center, complaints,
 inquiries of cell and landline phone,
 cable, satellite and radio. Recorded
 listing of releases and texts.
 Slamming, cramming complaints.
 Interference with radio to stereo.

COMMUNITY COLLEGES

Wisconsin Technical College System

4622 University Ave (608) 266-1207
 PO Box 7874 wtcsystem.edu
 Madison WI 53707-7874

Approval board accreditations.

COMMUNITY ADVOCATES

Community Advocates

728 N James Lovell St (414) 449-4777
 Milwaukee WI 53233 communityadvocates.net

Advocacy services for families &
 individuals to meet basic needs.

COMPARATIVE PRICE ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Bureau (608) 224-4925
 2811 Agriculture Dr (608) 224-4989
 Madison WI 53708-8911 datcp.wi.gov

Price Comparison Advertising ATCP
 124.

C

COMPROLLER OF THE CURRENCY, US OFFICE OF THE

Comptroller of the Currency, Office of the

Customer Assistance Group
1301 McKinney St Ste 3450
Houston TX 77010

(800) 613-6743
helpwithmybank.gov

(M-F 7am - 7pm)
Complaints against national banks
or federal savings.

PO Box 53570
Houston TX 77052

COMPUTER DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

CONDEMNATION

Safety and Professional Services, WI Dept. of

Public Service Commission
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Condemnation in real estate. Wis.
Stats. § 32, Eminent Domain
easements for electric facility
construction.

CONDOMINIUMS

(SEE ALSO TIMESHARES, REAL ESTATE, OR INVESTMENTS & SECURITIES)

Contact an attorney for legal advice.

CONSUMER ACT, WISCONSIN

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-9555
wdfi.org

General inquiries. The Consumer
Act is a state law that regulates
consumer credit transactions and
debt collection.

CONSUMER ACTION HANDBOOK

National Contact Center

US General Services Administration
Office of Citizen Services &
Innovative Technologies
1800 F St NW
Washington DC 20405

(800) 333-4636
(844) 872-4681
digital.gov
digitalgov@gsa.gov

Handbook provides a consumer.
assistance directory and public
resources and contact information.

CONSUMER EDUCATION

(SEE ALSO SCHOOLS)

Public Instruction, WI Dept. of

125 S Webster St
PO Box 7841
Madison WI 53707-7841

(608) 266-3390
(800) 441-4563
dpi.wi.gov

Consumer Education Curriculum Guide for Wis. public high schools and other information & materials. General information.

Agriculture, Trade and Consumer Protection WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Federal Information Center, US

US General Services Administration (844) 872-4681
Office of Citizen Services & Innovative Technologies
1800 F St NW
Washington DC 20405

Answer questions about programs of any federal agency. How to get Visa or passport information.

CONSUMER ORGANIZATIONS - WISCONSIN

Center for Consumer Affairs

UWM School of Continuing Education
161 W Wisconsin Ave
Ste 6000
Milwaukee WI 53203

(800) 222-3623
(414) 227-3200
uwm.edu
sce@uwm.edu

Continuing education for consumers.

CONSUMER PRICE INDEX

Bureau of Labor Statistics, US

J C Kluczynski Federal Bldg
230 S Dearborn St Rm 960
Chicago IL 60604

(312) 353-1880
(312) 353-1886 FAX
bls.gov

(M-F 8am - 4pm CT)
Midwest office includes Wisconsin.

CONSUMER PRODUCT SAFETY COMMISSION (CPSC), US

(SEE ALSO PRODUCT SAFETY)

Consumer Product Safety Commission, US

4330 E West Highway
Bethesda MD 20814

(800) 638-2772
cpsc.gov

Product safety, regulations, laws, standards, and recalls. Recorded message.

CONSUMER PROTECTION

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

For a listing of US state, county and city government consumer protection offices online at: usa.gov/topics/handbook

C

CONSUMER REPORTS MAGAZINE

Consumer Reports

101 Truman Ave
Yonkers NY 10703

(800) 333-0663
ConsumerReports.org

Past copies of magazine and annual Buyer's Guides available in local Public Library

CONTACT LENSES

US Food & Drug Administration

Office of Communication & Education
10903 New Hampshire Ave
Silver Spring MD 20993

(888) 463-6332
(920) 433-3924
(608) 264-5332
(414) 326-3960
(612) 334-4100
fda.gov

Product Safety.
Green Bay district office.
Madison district office.
Milwaukee district office.
Minneapolis district office.

CONTESTS

(SEE ALSO BINGO, RAFFLES, OR PRIZE OFFERS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Information on contest scams.
Refer to private attorney for further information.

Administration, WI Dept. of

Division of Gaming 3319 W Beltline
Hwy F1
Madison WI 53713

(608) 270-2555
(608) 270-2530
(608) 270-2552
doa.state.wi.us/division/gaming
doagaming@wi.gov
DOADOGcharitablegaming@wi.gov

General phone.
Bingo and crane games information.
Raffle information.

PO Box 8979
Madison WI 53708-8979

Charitable gaming.

Justice, WI Dept. of

17 W Main St 5th Fl
Madison WI 53703

(608) 266-1221
doj.state.wi.us

Questions from Media and DA's only, gambling.

Wisconsin Lottery

PO Box 8941
Madison WI 53708-8941

(608) 261-4916
wilottery.com

General.

Gambling Addiction

(800)-GAMBLE-5
(850) 888-HOPE

Toll free help line.
Text help line.

CONTRACTORS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Home improvements, ATCP 110
Unfair Trade Practices,
(misrepresentations).

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-9555
wdfi.org

Loans, financial, and 3 day right to
cancel.

Safety and Professional Services, WI Dept. of

Division of Professional
Credential Processing
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dps.wi.gov

Licensing, credential, and
registration requirements.
Verify if a contractor holds a current
license, credential, or registration.
General information.

CONTRIBUTIONS

(SEE ALSO CHARITABLE SOLICITATIONS)

CONVICTIONS (LANDLORD-TENANT)

(SEE ALSO DISCRIMINATION OR HOUSING)

COOPERATIVES

Wisconsin Electric Cooperative Association

222 W Washington Ave Ste 680
Madison WI 53703-2719

(608) 467-4650
weca.coop

Cooperative Network

16 E Miffilin St Ste 801
Madison WI 53703-2721

(608) 258-4400
cooperativenetwork.coop

Trade association for cooperatives.

C

COPYRIGHTS

(SEE ALSO PATENTS OR TRADE NAMES/TRADEMARKS)

Library of Congress, US

US Copyright Office
 101 Independence Ave SE (877) 476-0778
 Washington DC 20559 (202) 707-3000
copyright.gov

Administered by this office. Protects Work of authors, composers and artists, obtain copyright, patent forms.

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Practices (608) 224-4925
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 DATCPHotline@wisconsin.gov
 Madison WI 53708-8911

Music royalties.

CORPORATION INFORMATION

Financial Institutions, WI Dept. of

Division of Corporate & Consumer Services
 4822 Madison Yards Way N Twr (608) 261-7577
 Madison WI 53705 wdfi.org
DFICorporations@wisconsin.gov

Filing office for the organization instruments to create corporations, limited partnerships, limited liability partnerships, and limited liability companies.

Revenue, WI Dept. of

2135 Rimrock Rd (608) 266-2772
 Madison WI 53713 (608) 266-2776
 PO Box 8908 revenue.wi.gov
 Madison WI 53708-8908 DORFranchise@wisconsin.gov

Corporation, franchise, and tax information.

CORRECTIONS, WISCONSIN DEPT OF

Corrections, WI Dept. of

3099 E Washington Ave (608) 240-5000
 PO Box 7925 doc.wi.gov
 Madison WI 53707-7925

Regulate and oversight of Wisconsin detention facilities. Maintains Sex Offender Registry.

CORRESPONDENCE SCHOOLS

(SEE ALSO SCHOOLS)

DSPS Educational Approval Program

4822 Madison Yards Way (608) 266-2112 [press 8 for EAP]
 PO Box 8366 dsps.wi.gov
 Madison WI 53705 dspseap@wi.gov

Evaluates and approves private trade, technical, career, distance learning and degree-granting schools.

COSMETICS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising, product safety.
 ATCP 139.

Food and Drug Administration, US

Center for Food Safety (888) 723-3366
 & Applied Nutrition fda.gov
 5001 Campus Dr, HFS 009
 College Park MD 20740

Safety. Cosmetics handled in food
 and nutrition center.

Local FDA offices: (608) 264-5332
 Madison (414) 326-3960
 Milwaukee (920) 433-3924
 Green Bay

Product safety, complaints, and
 general information.

COSMETOLOGY

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements.
 Enforcement, complaints, and
 licenses beauty salons.

COUNSELORS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Complaints, licenses, counselors
 (e.g. marriage and family) and social
 workers.

COUNTERFEIT ITEMS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

COUNTY BAR ASSOCIATIONS

State Bar of Wisconsin

PO Box 7158 (800) 362-9082
 Madison WI 53707 (608) 257-3838

 5302 Eastpark Blvd (800) 728-7788
 Madison WI 53718-2101
wisbar.org
service@wisbar.org

Mandatory professional association
 for all attorneys who hold a
 Wisconsin law license.
 General Information.

Milwaukee Bar Association Inc

747 N Broadway (414) 274-6760
 Milwaukee WI 53202 (414) 274-6768
milwbar.org
findmilwaukeeelawyers.org

General Information.
 Referral service.

C COUPON BOOKS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Coupon Sales Promotions.
ATCP 131.

COURTS

Wisconsin Court System

16 E Capitol
PO Box 1688
Madison WI 53701-1688

(608) 266-6828
wicourts.gov

Juror information, self-help resources (small claims, divorce, restraining orders); Bar applicant and attorney resources.

Judicial Commission, WI

110 E Main St Ste 700
Madison WI 53703

(608) 266-7637
wicourts.gov
judcmm@wicourts.gov

Complaints regarding misconduct of court commissioners, judges, etc.

CRAMMING

(SEE ALSO TELECOMMUNICATIONS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Charge on telephone bill for unauthorized services.

CREDIT

(SEE ALSO FAIR CREDIT BILLING ACT)

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr
Madison WI 53705

(608) 264-7969
wdfi.org

Complaints – Office of Consumer Affairs.
FTC - Fair Credit Reporting Act.
All brochures are on the web or can be ordered by website.
Title III - Fair Credit Billing Act & Equal Credit Opp Act (Title IV)
INCLUDES:
Collection methods, credit life insurance, credit reporting (rating), deceptive practices, failure to disclose terms, defective merchandise, discrimination, excessive charges, real estate, three-day cooling off period.

Federal Trade Commission, US

230 S Dearborn St Ste 3030
Chicago IL 60604

(877) 382-4357
ftc.gov

M-F 9am - 8pm ET
Midwest Region.

CREDIT BUREAUS

(SEE ALSO CREDIT REPORTS OR CREDIT REPORTING AGENCIES)

CREDIT CARDS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 264-7969
 Madison WI 53705 wdfi.org

Fraud - Loss & Credit practices, unauthorized or unsolicited charges. Credit tips and general credit information available.

Opt-Out Program

Opt-Out Department (888) 567-8688
 PO Box 530201 optoutprescreen.com
 Atlanta GA 30353

Call or go online to opt out of receiving prescreened offers of credit and insurance.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Credit and debit card blocking fact sheet available

Consumer Financial Protection Bureau, US

PO Box 2170 (855) 411-2372
 Washington, DC 20038 consumerfinance.gov

Educate, enforce and study of federal consumer financial protection laws. Complaints.

CREDIT COUNSELING

Check with County Social Services.
 Check local yellow pages under
 Credit Counseling, Debt Counseling.

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

Licensing and lists of debt consolidation and adjustment service companies.

National Foundation for Credit Counseling

2033 K St NW Ste 425 (800) 388-2227
 Washington DC 20006 nfcc.org

For a directory of offices in your area if none listed in local phone book.

National Consumer Credit Counseling Service

(800) 388-2227
nfcc.org

For nearest office near you.

C CREDIT REPAIR

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 264-7969
 Madison WI 53705 wdfi.org

Brochure: How to Spot Credit Repair Scams. Check with County Social Services as listed in local telephone directory

CREDIT REPORTS

Federal law allows credit reporting agencies to report all truthful information (even if it is negative) for 7 years.

Automated OPT-OUT Line

Opt-Out Department (888) 567-8688
 PO Box 530201 optoutprescreen.com
 Atlanta GA 30353

Call or go online to opt out of receiving prescreened offers of credit and insurance.

Annual Credit Report Request Service

Central Source LLC (877) 322-8228
 PO Box 105283 annualcreditreport.com
 Atlanta GA 30348-5283

Free credit report.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints.

CREDIT REPORTING AGENCIES

Equifax Credit Information Service

PO Box 740241 (888) 349-5191
 Atlanta GA 30374 (800) 685-1111
equifax.com

Fraud alert/assistance.
 Credit report requests.
 Automated service line

Experian

PO Box 9554 (888) 378-4329
 Allen TX 75013 (800) 831-5614
experian.com

Credit management services.
 Free credit report requests.

Trans Union LLC

PO Box 2000 (833) 395-6938
 Chester PA 19016 (800) 680-7289
 (877) 322-8228
transunion.com
fvad@transunion.com

General support for help with anything related to your credit report: charge dispute, credit freeze, fraud alert, credit score, etc. To request FREE report.

CREDIT REPORTING AGENCIES - continued

Annual Credit Report Request

PO Box 105281
Atlanta GA 30348-5281

(877) 322-8228
annualcreditreport.com
ftc.gov/credit

The law allows you to order one free copy from each of the nationwide consumer reporting companies every 12 months. You can order from one or all at the same time. Additional credit reports available by contacting credit reporting agency in writing by certified mail with \$10 fee.

CREDIT UNIONS

Financial Institutions, WI Dept. of

Credit Unions
4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-9543
wdfi.org
DFI-OCU@dfi.wisconsin.gov

Regulates credit unions chartered to do business in Wisconsin.

National Credit Union Administration

1775 Duke St
Alexandria VA 22314-3428

(800) 755-1030
(703) 518-6300
ncua.gov
dcaemail@ncua.gov

Independent federal agency that insures deposits at credit unions.

Credit Union National Association

5710 Mineral Point Rd
Madison WI 53705

(800) 356-9655
cuna.org
helio@cuna.corp

Trade Association. Lobbies for financial reform on credit legislation. Publishes consumer films and publications including quarterly magazine on issues such as money management, insurance, wills, buying a home and setting up a small business and a complaint directory, including names and addresses of retail companies.

CRIBS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Safety, ATCP 139.

Consumer Product Safety Commission, US

4330 E West Highway
Bethesda MD 20814

(800) 638-2772
cpsc.gov

Product safety issues and recalls. Recorded message.

C

CRIME STATISTICS

Justice, WI Dept. of

17 W Main St
PO Box 7857
Madison WI 53703-7857

(608) 266-1221
(608) 267-2779 (FAX)
doj.state.wi.us

Arrest statistics from law enforcement.

CRIME VICTIMS SERVICES

Justice, WI Dept. of

Office of Crime Victims Services
17 W Main St
PO Box 7951
Madison WI 53703-7951

(608) 264-9497
(800) 446-6564
doj.state.wi.us
ocvs@doj.state.wi.us

Crime victim rights and assistance.
Victims only.

CRIMINAL BACKGROUND CHECK

Justice, WI Dept. of

Division of Law
Enforcement Services
Crime Information Bureau
17 W Main St 4th Fl
Madison WI 53703

(608) 266-7314
doj.state.wi.us

Justice, WI Dept. of

Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53703

(608) 266-1671
doj.state.wi.us

Charged with criminal investigative mission and function. Consumers should contact local law office.

CURRENCY EXCHANGE

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-7578
wdfi.org

Licenses and regulates currency exchanges (also called check cashers).

CYBER EXTORTION

Cyber Civil Rights Initiative

1311 Miller Dr, G 378,
Coral Gables, FL 33146

(844) 878-2274
Cybercivilrights.org

CCRI Image Abuse Hotline

DAIRY PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development (800) 462-5237
 International Agri-Business Center (608) 224-5100
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 International@wi.gov
 Madison WI 53708-8911

Technical & financial resources. Consulting to help agriculture, food, equipment, forestry product, and service companies enter and expand in global markets.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Licensure and inspections of dairy, farms, producers, and transporters. Resources spanning the dairy industry including technical assistance, standards development, and evaluation.

DANCE STUDIOS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints.

DATCP

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WIS. DEPT. OF)

D DATING SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints. Proof of financial responsibility requirements.

DAY CARE CENTERS

(SEE ALSO CHILD CARE OR NURSING HOMES)

DEAF AND HARD OF HEARING

Health Services, WI Dept. of

Office for the Deaf & (855) 359-5252
 Hard of Hearing dhs.wi.gov
 1 W Wilson St dhsodhh@wisconsin.gov
 PO Box 2659
 Madison WI 53701-2659

Hearing aids, interpreters, sign language, complaints, counseling services, deaf/blind resources, job training, technology accommodations and telecommunications assistance program. Search "ODHH."

DEBT COLLECTION

(SEE ALSO CREDIT)

D

DEBT CONSOLIDATION

(SEE ALSO ADJUSTMENT SERVICE COMPANIES AND CREDIT COUNSELING)

Financial Institutions, WI Dept. of

Division of Banking (608) 262-7578
 4822 Madison Yards Way N Twr wdfi.org
 Madison WI 53705

List of adjustment service companies and reference materials.

DEBT SETTLEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Bankruptcy fact sheet available.

DEFENSE SPRAYS

For questions and/or local ordinances, refer to local law enforcement or DOJ.

DENTAL SERVICES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

General and licensing information. Complaints against dentists, dental hygienists, or dental assistants.

DENTISTRY

(SEE ALSO DOCTORS)

Safety and Professional Services, WI Dept. of

Dentistry Examining Board (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Licensing requirements and licensing complaints. Includes dental hygienists. Rules and enforcement.

Wisconsin Dental Association

6737 W Washington St Ste 2360 (800) 364-7646
 West Allis WI 53214 (414) 276-4520
wda.org

Complaints from patients, insurance company, and other dentists.

DETECTIVES, PRIVATE

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wigov

Licensing information. Number of complaints.

DIET CENTERS

(SEE ALSO FOOD)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov

Complaints.
Fact sheet available.

Food & Drug Administration - Madison

700 Regent St Ste 202
Madison WI 53715

(608) 264-5332
(888) 463-6332
fda.gov

Public Affairs Officer.
General info.

DIRECT SELLING

(SEE ALSO DOOR TO DOOR SALES)

DISABILITIES

(SEE ALSO DISCRIMINATION OR HOUSING)

ADA Wisconsin Partnership

(800) 949-4232
adawipartnership.org

American Disabilities Act and state protection advocacy for people with disabilities.

Great Lakes ADA Center

University of Illinois at Chicago
Institute on Disability & Human Development
1640 W Roosevelt Rd Rm 405
Chicago IL 60608

(800) 949-4232
(312) 413-1407
adagreatlakes.org

Provides informal guidance on the Americans with Disabilities Act (ADA) and Accessible Information Technology (AIT).

Disability Rights Wisconsin

1502 West Broadway, Ste 201
Madison, WI 53713

6737 W Washington St Ste 3230
Milwaukee WI 53214

(800) 928-8778
(800) 926-4862
(844) 347-8683
disabilityrightswi.org
(608) 267-0214
(414) 773-4646

Protection and advocacy.
Medicare Part D helpline.
Voter hotline.

Madison area.
Milwaukee area..

DISASTER

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
Madison WI 53708

(800) 335-5147
(608) 242-3000
dma.wi.gov

State Office 24 hour duty officer.

D DISCONNECTION – TELEPHONE

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 224-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Consumer complaints.

DISCRIMINATION

Civil Rights, WI Dept. of

Equal Opportunities Division
 210 ML King Jr Blvd Rm 523 (608) 266-4910
 Madison WI 53703 cityofmadison.com/dcr
dcr@cityofmadison.com

File complaints related to discrimination in the city of Madison; housing, employment, credit, public accommodations (clinics, restaurants, malls, theaters, motels, taverns, barber shops) and Madison city facilities.

Equal Employment Opportunity Commission

US EEOC Milwaukee Office
 Reuss Federal Plaza (800) 669-4000
 310 W Wisconsin Ave Ste 500 (414) 662-3680
 Milwaukee WI 53203-2292 eeoc.gov
info@eeoc.gov

Federal law enforcement of laws that make it illegal to discriminate against a job applicant or employee.

Workforce Development, WI Dept. of

Equal Rights & Labor Standards Division
 201 E Washington Ave (608) 266-6860
 PO Box 8928 dwd.wi.gov
 Madison WI 53708-8928

 819 N 6th St Rm 723 (414) 227-4384
 PO Box 7997 dwd.wi.gov
 Milwaukee WI 53203 erinfo@dwd.wisconsin.gov

Housing, job discrimination and general information. File employment or housing civil rights complaints.

DISTRIBUTORSHIPS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR FRANCHISES)

Financial Institutions, WI Dept. of

Division of Securities (608) 266-0448
 4822 Madison Yards Way N Twr wdfi.org
 PO Box 1768
 Madison WI 53701-1768

DISTRICT ATTORNEYS

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210 (414) 488-3906
 Milwaukee, WI 53214 wsdsa.org

Directory of all sheriffs, deputy sheriffs, and District Attorneys by county.

Wisconsin District Attorneys Association

thewdaa.org

District Attorney lists by county.

DO NOT CALL

(SEE ALSO NO CALL)

DOCTORS

(SEE ALSO DENTISTRY)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing requirements. Also for physical therapists, podiatrists. Number of complaints.

DOCUMENTS (COPIES OF STATE)

Administration, WI Dept. of

Document Sales (608) 243-2441
 310 Darwin Rd (800) 362-7253
 Madison WI 53704-3108 docsales.wi.gov
DOADocumentSalesInformation@wi.gov

Copies of State Statutes and other state published materials. Online ordering is available.

DOOR-TO-DOOR SALES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available. ATCP 127 Contracts and Practices covering purchase for personal use, not businesses.

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

Three-day right to cancel, credit problems. If a business wants its right-to-cancel form approved only.

DOOR-TO-DOOR SALES CONTINUED

Local Police

Check blue pages of local telephone directory.

Need to register with local police to sell door-to-door. Business-to-business purchases contact an attorney.

D DRIVERS SCHOOLS

Transportation, WI Dept. of

Drivers Records & Licensing (608) 264-7447
 Information Section wisconsin.gov
 Hill Farms State Office Building information.dmv@dot.wi.gov
 4822 Madison Yards Way
 Madison WI 53705

Commercial driving and list of private driving schools.

DRIVEWAY REPAIRS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Home Improvement Practices ATCP 110.

DRUGS

Food & Drug Administration, US

Division of Drug Information (301) 796-3400
 10001 New Hampshire Ave (888) 463-6332
 Hillandale Bldg 4th Fl (855) 543-3784
 Silver Spring MD 20993 fda.gov
druginfo@fda.hhs.gov

Food & Drug Administration Regional Offices

Madison Office (608) 264-5332
 Green Bay Office (920) 433-3924

Justice, WI Dept. of

Wisconsin Drug Tip Line

Division of Criminal Investigations (608) 266-1671
 17 W Main St 5th Fl doj.state.wi.us
 Madison WI 53703

Tip line.
 Human Trafficking.

J Cocaine Hotline/Drug Help

Substance Abuse & Mental Health Services Administration
 5600 Fishers Ln (877) 726-4727
 Rockville MD 20857 (800) 622-HELP (4357)
samhsa.gov

Substance abuse/mental health.

Agriculture, Trade and Consumer Protection, WI Dept. of

Prescription Drug Clean Sweep (608) 224-4545
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 DATCPcswp@wi.gov
 Madison WI 53708-8911

Grant program.

DRY CLEANING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising and refunds.

DRY CLEANING - continued

Natural Resources, WI Dept. of

101 S Webster St
 PO Box 7921
 Madison WI 53707-7921

(888) 936-7463
dnr.wi.gov

Industrial Laundry Facilities fact sheet. Compliance calendar. Training on waste and air pollution Best Management Practices.

Dry Cleaning and Laundry Institute

14700 Sweitzer Lane
 Laurel MD 20707

(800) 638-2627
 (301) 622-1900
dlionline.org

Association for professional dry cleaners.

E EDUCATION

(SEE ALSO CONSUMER EDUCATION OR SCHOOLS)

Educational Approval Program

PO Box 8366
Madison, WI 53708-8366

(608) 266-2112 (option 8)
dsps.wi.gov
DSPSEAP@wisconsin.gov

The Educational Approval Program, formerly the Wisconsin Educational Approval Board (EAB), is charged with evaluating and approving private trade, technical, career, distance learning, and degree-granting schools..

Wisconsin Technical College System

4622 University Ave
PO Box 7874
Madison WI 53707-7874

(608) 266-1207
wtcssystem.edu

Technical school questions.

EGGS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational
Safety
2811 Agriculture Dr
Madison WI 53708

(608) 224-4700
datcp.wi.gov
datcpfoodcomplaintsemergencyresponse@wisconsin.gov

Sanitation, grading, labeling, licensing, and registration.

ELDERLY

Check local telephone directory yellow pages under Senior Citizens.

Local Commission on Aging Groups will help with public benefit programs (SS, SSI, Medicare, etc.)

Check County Social Services Office Elder Adults At Risk Helplines.

dhs.wi.gov

For a listing of elder adults- at-risk help lines. Search "Elder Adults."

Board on Aging & Long Term Care, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(800) 242-1060
longtermcare.wi.gov
boaltc@wisconsin.gov

Local number.
Statewide toll free number.
(Medigap Helpline).

Ombudsman For Aging, WI

1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 815-0015
(608) 246-7001 FAX
longtermcare.wi.gov
boaltc@wi.gov

Ombudsman program. Oversees care for elderly and disabled, has ombudsman service, provides information on Medicare supplemental insurance.

ELDERLY - continued

Health Services, WI Dept. of

Elder Abuse
1 W Wilson St
Madison WI 53703

(833) 586-0107
dhs.wi.gov
dhscaregiverintake@wisconsin.gov

Call 9-1-1 in case of life- threatening emergency. Elder abuse – Wis. Stats. § 46.90 (Age 60 and over). Physical, mental or financial abuse or exploitation, neglect, or self-neglect.

Justice, WI Dept. of

Elder Abuse Hotline
PO Box 7857
Madison WI 53707-7857

(800) 488-3780
ReportElderAbuseWI.org

Report Medicaid fraud and elder abuse Assistance available for victims, family members and concerned citizens in reporting abuse of older adults.

Ombudsman for Elderly & Disabled, WI

5424 US Hwy 10 East Ste F
Stevens Point WI 54482

(715) 345-5229

Central Region Office for Board of Aging & Long Term Care, counties served: Adams, Clark, Jackson, Juneau, Portage, Wood, Marathon, Fond du Lac, Green Lake, Marquette, Waupaca, Waushara, Winnebago.

Bureau of Aging & Disability Resources, WI

1 W Wilson St
RM 551
Madison WI 53703

(608) 266-1865
dhs.wi.gov

Resource for all issues. Listing of Aging & Disability Resource Centers through the state. Search “Find an ADRC.”

Coalition of Wisconsin Aging Groups (CWAG)

30 W Mifflin St Ste 406
Madison WI 53703

(608) 224-0606
(800) 488-2596
cwagwisconsin.org
webmaster@cwag.org

Benefit specialist program. Medicare appeals, etc.

Senior Care Hotline

Senior Care
PO Box 6710
Madison WI 53716-0710

(800) 657-2038
dhs.wi.gov

Prescription drug assistance Program for Wisconsin Seniors.

Senior LAW-Legal Action WI

Legal Action of Wisconsin
Administrative Offices
633 W Wisconsin Ave Ste 2000
Milwaukee WI 53203

[\(855\) 947-2529](tel:(855)947-2529)
[\(414\) 278-7722](tel:(414)278-7722)
legalaction.org

Free legal services for age 60+ residents with issues such as: Medicaid, Medicare, Long Term Care, Social Security, SSI, food stamps, subsidized housing, Homestead Credits, elder abuse and consumer law.

E

ELECTIONS

(SEE ALSO VOTING RIGHTS)

Federal Election Commission, US

1050 First St NE (800) 424-9530
 Washington DC 20463 (202) 694-1000
fec.gov
info@fec.gov

Offers information about federal election fundraising and provides financial records on candidates for federal office.

Wisconsin Elections Commission

212 E Washington Ave 3rd Fl (866) 868-3947
 PO Box 7984 (608) 266-8005
 Madison WI 53707-7984 (800) 947-3929 TTY
 (608) 267-0500 FAX
elections.wi.gov
elections@wi.gov

Voter Helpline.

ELECTRICAL PRODUCTS - SAFETY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Product Safety.

ELECTRICITY

(SEE ALSO UTILITIES)

Handles billing disputes and home improvement problems.

ELECTRICIANS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dspscredtrades@wisconsin.gov

Code violations & licensing.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ELECTROLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
dsps@wisconsin.gov

Licensing requirements.
 Complaints.

ELEVATORS

Safety and Professional Services, WI Dept. of

Elevator Inspection (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov
DSPSSBElevatorTech@wi.gov

WI Elevator Code SPS 18.12.

EMBALMING

(SEE ALSO FUNERAL DIRECTORS AND EMBALMERS)

EMERGENCY

(SEE ALSO DISASTER)

EMISSIONS CONTROLS

Wisconsin Vehicle Inspection Program

Managed by: (866) 623-8378
 Systech International LLC wisconsinvip.org
 5470 S Westridge Dr helpdesk@websti.com
 New Berlin WI 53151

Vehicle Emission Inspection Program. Managed by Systech Website helps find inspection facility

EMPLOYEE RETIREMENT INCOME SECURITY ACT – ERISA

(SEE ALSO PENSION PLANS)

EMPLOYMENT

(SEE ALSO WAGES OR OCCUPATIONAL SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 116.
 Fact sheets available.

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-6860
 201 E Washington Ave Rm A100 (608) 267-4591 FAX
 PO Box 8928 dwd.wi.gov
 Madison WI 53703-8928

Madison office. Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

Equal Rights Division (414) 227-4384
 819 N 6th St Rm 723 (414) 227-4084 FAX
 Milwaukee WI 53203 dwd.wi.gov
erinfo@dwd.wisconsin.gov

Milwaukee office. Discrimination complaints wage claims. Wages & hours, UEC questions on employment applications.

E

EMPLOYMENT - continued

Equal Employment Opportunity Commission, US

Milwaukee Area Office (800) 669-4000
 310 W Wisconsin Ave Ste 500 (414) 662-3680
 Milwaukee WI 53203-2292 (414) 297-4133 FAX
eeoc.gov
erinfo@dwd.wisconsin.gov

Have information for public and take complaints.

EMPLOYMENT AGENCY

Workforce Development, WI Dept. of

Equal Rights Division (608) 266-3345
 201 E Washington Ave A100 (608) 266-6860
 PO Box 8928 dwd.wi.gov
 Madison WI 53708-8928 info@eeoc.gov

Agencies must be licensed.
 Equal rights.

ENERGY

(SEE ALSO FUEL AND GASOLINE OR WEATHERIZATION)

Administration, WI Dept. of

Division of Energy, Housing, and (608) 267-0227
 Community Resources doa.state.wi.us
 101 E Wilson St energybenefit.wi.gov
 PO Box 7970 energyandhousing.wi.gov
 Madison WI 53707-7970

Alternative Energy Systems.
 - Monitor fuel prices.
 - Alternative energy systems.
 - Appliance efficiency.
 - Funding for energy saving programs.
 - Prices - current & future projections.
 - Energy statistics.
 - Weatherization information.
 - Projections.
 - Raising fuel costs.
 - Solar systems.
 - Efficiency.
 Home energy assistance program (WHEAP).

Wisconsin Office of Energy Innovation

Public Service Commission (608) 266-5481
 4822 Madison Yards Way 6th Fl psc.wi.gov
 Madison WI 53705 oei@wisconsin.gov

Wisconsin Energy Statistics, Statewide
 Convening and Support, Energy Security
 & Resiliency and Grants & Pilots for
 Renewables, Efficiency, Planning and
 Clean Transportation

Local Building Inspectors

Check blue pages in local
 telephone directory

Local building codes. For building
 inspectors contact local city clerk.

ENERGY - continued

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
DSPS@wisconsin.gov

State building codes.

Focus on Energy Program

1 S Pickney St, #340
Madison WI 5370

(800) 762-7077
focusonenergy.com

Business programs.
9am – 5pm M-F CST.

Administration, WI Dept. of

Home Energy Plus Program
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
energyandhousing.wi.gov

State and federal heat assistance.
List of Wisconsin home energy assistance programs.
Online energy assistance application.

ENERGY ASSISTANCE

Administration, WI Dept. of

Wisconsin Home Energy Assistance Program (WHEAP)
Home Energy Plus Program
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
energyandhousing.wi.gov

Low income home energy assistance by county, e.g. furnace repair, weatherization, and conservation services.
List of Wisconsin Home Energy Assistance Programs.

ENGINEERS (PROFESSIONAL)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov
DSPS@wisconsin.gov

Licensing of architects, landscape architects, geologists, engineers, designers & professional land surveyors, examining board.
Complaints.

ENTERTAINMENT RATINGS

(SEE ALSO VIDEO GAMES)

E

ENVIRONMENT

Environmental Protection Agency

EPA Region 5 (312) 353-2000
 77 W Jackson Blvd (312) 353-4135
 Mail Code RE-19J epa.gov
 Chicago IL 60604-350 r5hotline@epa.gov

EPA's work in Wisconsin is managed from regional office in Chicago.

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 PO Box 7921
 Madison WI 53707-7921

Outdoor activities: general info, license applications, fishing, hunting, boating.

(800) 943-0003
 (608) 267-7691

Report violations.
 Emergency spill.
 DNR Law Enforcement non-emergency.
 General info, online license applications, maps, etc.

(800) 847-9367
dnr.wi.gov

Service Center
 3911 Fish Hatchery Rd (608) 275-3266
 Fitchburg WI 53711 dnr.wi.gov

Environmental standards for air management. Water (private and municipal wells.)

Bureau of Watershed Management
 101 S Webster (608) 267-7694
 PO Box 7921 dnr.wi.gov
 Madison WI 53707-7921

Water resources management. Information on water quality, pollution, invasive plants, etc.

Bureau of Fisheries Management

101 S Webster St (608) 267-7498
 PO Box 7921 dnr.wi.gov
 Madison WI 53703-7921 FishHabitat.Protection@wisconsin.gov

Fishing habitat protection.

Health Services, WI Dept. of

Bureau of Environmental (608) 266-1120
 and Occupational Health (608) 267-4853 FAX
 1 W Wilson St #150 dhs.wi.gov
 Madison WI 53703

Air Quality, Asbestos program, bed bugs, children's health issues, environmental public health tracking, fish consumption, health homes-human health hazards, lead poisoning prevention, mercury spills, mold, radon, sewer gas, well water testing.

County/City Health Dept.

Check blue pages in local telephone directory.

Indoor health.

ENVIRONMENTAL LABELING OF PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 224-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

ATCP 137 Representations.

ENVIRONMENTAL SANITATION

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and
Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4714
datcp.wi.gov
datcpfoodcomplaintsemergencyresponse@wisconsin.gov

Complaints and licensing requirements regarding hotels, motels, restaurants, bed and breakfasts, swimming pools, tourist rooming houses, campgrounds & water parks, recreational education camps.
Complaints regarding bed bugs for hotels/motels.

EQUAL CREDIT OPPORTUNITY ACT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.
(CreditReportFree409)

EQUAL RIGHTS

Workforce Development, WI Dept. of

Equal Rights Division
201 E Washington Ave Rm A100
PO Box 8928
Madison WI 53708-8928

(608) 266-6860
(608) 267-4592 FAX
dwd.wi.gov
erinfo@dwd.wisconsin.gov

Inquiries, employees and discrimination complaints, labor standards.

Workforce Development, WI Dept. of

Milwaukee Office
819 N 6th St Rm 723
Milwaukee WI 53203

(414) 227-4384
(414) 227-4084 FAX
dwd.wi.gov
erinfo@dwd.wisconsin.gov

Inquiries.

Equal Employment Opportunities Commission

310 W Wisconsin Ave Ste 500
Milwaukee WI 53203

(414) 662 -3680
(414) 297-4133 FAX
eeoc.gov

Federal complaints.
Employment discrimination.

Equal Opportunities Commission

210 M L King Jr Blvd Rm 523
Madison WI 53703

(608) 266-4910
(608) 266-6514 FAX
cityofmadison.com/civil-rights
dcr@cityofmadison.com

Discrimination within the City of Madison only: employment, housing, etc.
Can report discrimination online.

E ERISA (EMPLOYEE RETIREMENT INCOME SECURITY ACT)

(SEE ALSO PENSION PLANS)

ETHICS, GOVERNMENT

Ethics Commission, State of WI

101 E Wilson St Rm 127 (608) 266-8123
 PO Box 7125 ethics.wi.gov
 Madison WI 53703-7125 ethics@wi.gov

Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.

EXPORTS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development (608) 224-5100
 International Agri-Business Center (800) 462-5237
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

Exporting of livestock, non-agricultural products, food and food products. Organic cost share.

EXTENDED WARRANTIES

(SEE ALSO WARRANTIES – EXTENDED)

EYE GLASSES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising, billing and warranty problems.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov
DSPSCREDOptometry@wisconsin.gov

Optometrists. Licensing requirements. Complaints.

EVICITION

(SEE ALSO LANDLORD-TENANT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 134. Refer to Wis. Stat. 704.

Community Advocates (serving Milwaukee area)

728 N James Lovell St (414) 449-4777
 Milwaukee WI 53233 (414) 270-2971 FAX
communityadvocates.net
renthelp@communityadvocates.net

Ensuring low-income families and individuals in Milwaukee can meet their basic needs.

EVICTION - continued

E

EvictionFreeMKE (serving Milwaukee area)

728 N James Lovell St
Milwaukee WI 53223

(414) 892-7368
evictionfreemke.org

Ensure families facing eviction
have support and legal
representation.

F

FABRICS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Inquiries Flammable labels.

Consumer Product Safety Commission, US

4330 E West Hwy (301) 504-7923
 Bethesda MD 20814 (800) 638-2772
cpsc.gov

Recalls or product poses danger to person.

FAIR CREDIT BILLING ACT

(SEE ALSO CREDIT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheets available.

FAIR CREDIT REPORTING ACT

Federal Trade Commission - Midwest

230 Dearborn St Ste 3030 (312) 960-5633
 Chicago IL 60604-5036 ftc.gov

Inquiries.

Federal Trade Commission - National

Consumer Response Center (877) 382-4357
 600 Pennsylvania Ave NW (202) 326-2222
 Washington DC 20580 reportfraud.ftc.gov

Consumer complaints.

FAIR DEALERSHIP

Justice, WI Dept. of

17 W Main St 5th Fl (800) 998-0700
 PO Box 7857 (608) 266-1852
 Madison WI 53707-7857 doj.state.wi.us

Chapter 133, antitrust.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

Fair Housing Center

612 W Main St Ste 200 (608) 257-0853
 Madison WI 53703 (877) 647-3247
fairhousingwisconsin.com

Fair housing information, discrimination. Satellite of the Metropolitan Milwaukee Fair Housing Council.

FAIR TRADE ACT (REPEALED 3/11/76)

Justice, WI Dept. of

Antitrust Section
17 W Main St
Madison WI 53703

(800) 998-0700
(608) 266-1852
doj.state.wi.us

Hotline.

FARMERS MARKETS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4923
datcp.wi.gov
datcpdfslicensing@wisconsin.gov

Guidance for farmers markets, vendors, and customers to provide best practices on how to safely operate and interact. Locate markets throughout Wisconsin.

Wisconsin Farmers Market Association

wifarmersmarkets.org

Find a market, check seasonal availability of produce, and become a member.

Wisconsin Farm Fresh Atlas

farmfreshatlas.org

Search for farmers' markets, farms, restaurants, and events.

FARMING

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Development
Rural Electric Power Services
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 942-2474
(608) 224-5095
datcp.wi.gov
farmcenter@wisconsin.gov

Wisconsin Farm Center Hotline: farm financial and business consultation, successional and transition planning, mediation (conflict, legal, financial), herd based diagnostics, veteran farmer assistance, and farmer wellness. Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

Farm Service Agency

US Dept. of Agriculture
8030 Excelsior Dr Ste 100
Madison WI 53717

(888) 361-2000
(608) 662-4422
fsa.usda.gov

(M-F 8am – 4:30pm)
Wisconsin USDA general information line.

FEDERAL BUREAU OF INVESTIGATION (FBI)

Federal Bureau of Investigation (FBI)

3600 S Lake Dr
St Francis WI 53235

(414) 276-4684
fbi.gov
milwaukee.fbi.gov

Milwaukee office serves all of Wisconsin.

F FEDERAL CITIZEN INFORMATION CENTER

Federal Citizen Information Center (FCIC)

GSA Headquarters Bldg
1800 F St NW
Washington DC 20405

(844) 872-4681
usa.gov

(M-F 8am – 8pm ET) Phone and web chat answers questions about programs of any federal agency.

Government Bookstore and Publications

(719) 295-2675
Pueblo.GPO.gov
Pueblo@gpo.gov

Mon. – Fri. 9:00am – 5:00pm (ET)
Federal citizen and consumer information publications.

FEDERAL COMMUNICATIONS COMMISSION

Federal Communications Commission, US

Licensing Division
445 12th St SW
Washington DC 20554

(888) 225-5322
(717) 337-1212
fcc.gov

Business and private radio license renewal by online application only, completing FCC Form 405-A. Fees imposed on telephone & cable services.

Federal Communications Commission, US

Enforcement Division
445 12th St SW
Washington DC 20554

(888) 225-5322
fcc.gov

Complaints, inquiries of cell and landline phone, cable, satellite and radio. Recorded listing of releases and texts. Slamming, cramming complaints. Interference with radio to stereo, etc.

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

Federal Emergency Management Agency (FEMA)

500 C St SW
Washington DC 20472

(800) 621-3362
(202) 646-2500
fema.gov

Disaster Assistance.
General operator

FEDERAL HOUSING ADMINISTRATION (FHA)

Housing and Urban Development (HUD), US Dept. of

Denver Homeownership Center
UMB Plaza Bldg
1670 Broadway
Denver CO 80202-4801

(800) 225-5342
fha.gov
hud.gov/FHAFAQ
answers@hud.gov

(M-F 8am- 8pm ET). General mail and case binders. Housing counseling on all subjects.

Denver Homeownership Center

Technical Support Branch 21st Fl
1670 Broadway
Denver CO 80202-4801

Condominium approval requests.

FEDERAL HOUSING ADMINISTRATION (FHA) - continued

Housing & Urban Development, US Dept. of

Milwaukee Field Office (414) 297-3214
 310 W Wisconsin Ave Ste 950 (414) 297-1423 TTY
 Milwaukee WI 53203-2289 hud.gov/states/wisconsin

Referral of people with complaints on FHA loan. Complaints regarding activities of lender (issuing rejections or overcharging) and appraiser. Handle complaints on Fair Housing Act-disabilities and discrimination.

FEDERAL JOB INFORMATION

Federal Government, US

usajobs.gov

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin

(888) 258-9966
jobcenterofwisconsin.com
JobCenterofWisconsin@dwd.wi.gov

wisconsinjobcenter.org/directory

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.
 Locate local Job Center offices.

FEDERAL TRADE COMMISSION

Federal Trade Commission, US

Midwest Regional Office (202) 326-2222
 230 S Dearborn St Ste 3030 (202) 326-2502 TDD
 Chicago IL 60604 (877) 382-4357
ftc.gov/about-ftc/bureaus-offices/regional-offices

Milwaukee regional office.
 National general information line. List of other regional contacts offices.

Federal Trade Commission, US

Consumer Response Center (877) 382-4357
 600 Pennsylvania Ave NW (866) 653-4261 TDD
 Washington DC 20580 ftc.gov

National general information line regarding federal consumer protection and complaint forms.

FEMA

(SEE ALSO FEDERAL EMERGENCY MANAGEMENT AGENCY)

FHA

(SEE FEDERAL HOUSING ADMINISTRATION)

F FINANCE CHARGES AND INTEREST RATE

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

FINANCE COMPANIES

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

FINANCIAL AIDE - SCHOOL

Public Instruction, WI Dept. of
 125 S Webster St (608) 266-3390 K-12 Schools state education
 PO Box 7841 (800) 441-4563 agency.
 Madison WI 53707-7841 dpi.wi.gov
 (608) 267-9114 School Finance Team.
dpifin@dpi.wi.gov

FINANCIAL ASSISTANCE

Health Services, WI Dept. of
 Wisconsin Community Program, dhs.wi.gov General Information
 Social Service, and Human Service Or contact county agency.
 Agencies

FINANCIAL COUNSELING

(SEE ALSO CREDIT COUNSELING)

FINANCIAL INSTITUTIONS, WISCONSIN DEPARTMENT OF

Financial Institutions, WI Dept. of
 4822 Madison Yards Way N Twr (608) 261-9555 Banking, credit unions, mortgage
 Madison WI 53705 wdfi.org banking, savings, institutions,
 securities. Apostilles and Authentications Publication of State laws.

FINGERPRINTING

Justice, WI Dept. of
 Crime Information Bureau (608) 266-7314 Criminal records, handgun hotline,
 17 W Main St (608) 267-1338 FAX background checks.
 Madison WI 53703 doj.state.wi.us

FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Safety issues, sales practice.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

FIRE AND BURGLARY ALARMS AND SMOKE DETECTORS - continued

Justice, WI Dept. of

Division of Criminal Investigation
 State Fire Marshal
 17 W Main St
 Madison WI 53703

(608) 266-1671
 (800) 362-3005
doj.state.wi.us

Fire Marshal and Arson Bureau.
 Arson Tip line. (M-F 8am - 4pm)

Local Fire Department

Look in the front of local telephone directory for non-emergency number.

911

Emergency services.

FIREARMS

(SEE ALSO GUNS)

Alcohol, Tobacco & Firearms - Milwaukee

1000 N Water St Ste 1400
 Milwaukee WI 53202

(414) 727-6200
 (414) 727-6170
atf.gov
ATFTips@atf.gov

Milwaukee area supervisor and industry operations.
 Milwaukee resident Agent in Charge.
 Federal laws (compliance), law enforcement, and criminal matters.
 Report crime.

Alcohol, Tobacco & Firearms - Madison

780 Regent St Ste 308
 Madison WI 53715-2635

(608) 441-5050
atf.gov
ATFTips@atf.gov

Madison field office.
 Federal laws (compliance), law enforcement, and criminal matters.
 Report crime.

Justice, WI Dept. of

Crime Info Bureau
 17 W Main St
 PO Box 7857
 Madison WI 53707-7857

(608) 266-7314
CIBRecordCheck@doj.state.wi.us
 (608) 261-7998
concealedcarry.doj.wi.gov
firearms.doj.wi.gov/welcome.doj
wihotline@doj.state.wi.us
doj.state.wi.us
wi_helpdesk@egov.com

Criminal records and background checks (Crime Info Bureau).
 Handgun Hotline (Firearms Unit).
 WI Concealed Carry online application, renewal, and general information.
 Online background check system for firearm dealers ONLY.
 General information.
 After hours support email.

F

FIREWOOD

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(877) 303-9663
dnr.wi.gov/topic/invasives/firewood

Information about restrictions on moving firewood in Wisconsin and certifies firewood.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural
Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(715) 891-8158
datcp.wi.gov/Pages/Programs_Services/Firewood.aspx

Firewood dealer certification program and firewood movement.

FIREWORKS

Agriculture, Trade and Consumer Protection, WI Dept. of

Product Safety Section
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Stats. § 167.10.

Local Police Department and/or Sheriff

Check in front of local telephone directory

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210
Milwaukee, 53214

(414) 488-3906
(414) 276-7704 FAX
wsdsa.org
wilenet@doj.state.wi.us

Directory of all Sheriffs and Deputy Sheriffs. Refer to local municipality for user permit information.

FISH

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(800) 847-9367
(608) 266-2621
dnr.wi.gov

Violations hotline only.
All other calls.

FITNESS CENTERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Proof of financial responsibility requirements, Wis. Stats. § 100.177
Fact sheet available.

FLAG (STATE OF WISCONSIN)

Military Affairs, WI Dept. of

2400 Wright St
Madison WI 53704

(608) 242-3050
dma.wi.gov

Public Affairs office. Flags can be borrowed by legitimate organizations or purchased from Madison School Supplies. Also receives complaints regarding the status of others' flags.

FLAMMABLE PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Carpets, clothing, liquids, mattresses, sleepwear.

FLOODING

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
Madison WI 53704

(800) 943-0003
(608) 267-7454 (Not WI Dept. of Military Affairs number – reporting hazardous spills only)
wem.wi.gov

State emergency hotline for reporting a spill, requesting a hazardous materials team, requesting air support, or request for officer on duty (24 hours).

FOOD

(SEE ALSO DIET CENTERS OR NUTRITION)

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

General information, advertising, adulteration, bakeries, dairy products. Licenses and inspects restaurants, schools, food, trailers, hotels, motels, resorts and coin operated vending machines dispensing food and drink. Bed & breakfast campgrounds.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and Recreational Safety, Food Inspection
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4700
datcp.wi.gov

Food Emergency Response. Regulates sanitation and food handling, foreign matter.

F FOOD - continued

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Development (608) 224-5100
 2811 Agriculture Dr (608) 224-5050
 PO Box 8911
 Madison WI 53708-8911 (608) 224-5071
 (800) 362-1290
datcp.wi.gov

Administration.
 General information. Promotes Wisconsin products worldwide and provides assistance to farmers. Client Assistance Program.

Food & Drug Administration, US

700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715 fda.gov

Consumer complaints about food, drugs, cosmetics, medical devices, blood banks, plasma centers

Food & Drug Administration, US

Office of Consumer Affairs (888) 463-6332
 10903 New Hampshire Ave (608) 264-5332
 Silver Spring MD 20993-0002 (414) 326-3960
 (920) 433-3924
fda.gov

National headquarters.
 Madison office.
 Milwaukee office.
 Green Bay office.

Public Instruction, WI Dept. of

School and Nutrition Program (800) 441-4563
 125 S Webster St (608) 266-3509
 PO Box 7841 dpi.wi.gov
 Madison WI 53707-7841 dpifns@dpi.wi.gov

DPI helpline.
 Multi-program directory including the school and nutrition program information.

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Laboratory Services (608) 266-2761
 4702 University Ave datcp.wi.gov
 Madison WI 53705

Refer to Southern Regional (first).

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Weights & Measures (608) 224-4942
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 datcpweightsandmeasures@wi.gov
 Madison WI 53708-8911

Weight, measure, tare (packet/container adjustment), and price scanning.

FOOD - continued

University of Wisconsin

Food Research Institute
1550 Linden Dr
Madison WI 53706

(608) 263-7062
fri.wisc.edu

Food safety research and develop-
ment. Outreach director, Adam
Borger. Institute director, Dr.
Charles Czupynski.

FOOD PROGRAMS – EMERGENCY

WIC (Women, Infant & Children) Program

See WI Dept. of Health Services, below.

Health Services, WI Dept. of

WIC (Women, Infant & Children)
Program
1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(800) 722-2295
(608) 266-9824

(866) 260-1727
dhs.wisconsin.gov/wic/local-projects.htm
dhs.wisconsin.gov/wic
<https://www.dhs.wisconsin.gov/wic/index.htm>

WIC Program: Supplemental food
available for pregnant or post-
partum women, and children to
age 5 years.
WIC Vendor Fraud Hotline.
Local WIC office directory.

United Way of Dane County

2059 Atwood Ave
PO Box 7548
Madison WI 53707-7548

211

(608) 246-4350
Unitedwaydanecounty.org
writeus@uwdc.org

First Call for Help resource helpline
provides information on area food
pantries.
Main general phone line.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Food service plans/home delivery
plans, ATCP 109
misrepresentations.

FOOD STAMPS

Agriculture, US Dept. of

Midwest Regional Office
Food and Nutrition Service
77 W Jackson Blvd 20th Floor
Chicago IL 60604-3507

(877) 823-4369
(312) 353-6664

fns.usda.gov/snap

Retailer hotline; complaints
regarding store food stamp policies.
Retailer participation and renewal.
“ask the expert”

F FOOD STAMPS – continued

Dane County Job Center – Foodshare Wisconsin

1819 Aberg Ave Ste D
Madison WI 53704

(888) 794-5556
(608) 242-7410 FAX

Capital Consortium supporting Adams, Columbia, Dane, Dodge, Juneau, Richland, Sauk, and Sheboygan counties only. Member benefits line.

(800) 362-3002
[FoodShare Wisconsin Data | Wisconsin Department of Health Services](#)
(877) 865-3432
dhs.wi.gov

WI only, fraud hotline.

Supplemental Nutrition Assistance Program (SNAP)

United States Department of Agriculture

Midwest Regional Office
Food and Nutrition Service
77 W Jackson Blvd 20th Fl
Chicago IL 60604-3507

(800) 221-5689
(312) 353-6664
fns.usda.gov

Information/Hotline number. Supports WI, MN, IL, MI, IN, OH.

FOOT AND MOUTH DISEASE

Agriculture, US Dept. of

Animal & Plant
Health Inspection Services
4700 River Rd Unit 41
Riverdale MD 207137-1231

(844) 820-2234
aphis.usda.gov
customerservicecallcenter@aphis.usda.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Animal Health Division
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4872
(608) 516-9121
datcp.wi.gov
datcpdahlabs@wisconsin.gov

Reporting Foot and Mouth Disease (224#)
WI Assistant State Veterinarian (516#)

FOREIGN PURCHASES

(SEE ALSO OVERSEAS COMPLAINTS/PURCHASES)

FORESTRY

Resources, WI Dept. of

101 S
Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2621
(800) 847-9367
dnr.wi.gov

Forestry education, forest health, state forests, tree planting. Violation hotline

FORMALDEHYDE IN MOBILE HOMES

(SEE ALSO INSULATION)

Health Services, WI Dept. of

Division of Public Health
1 W Wilson St
Madison WI 53703

(608) 266-2817
dhs.wi.gov

Environmental health, testing for lead poisoning, radon, and formaldehyde.

FRANCHISES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR SMALL BUSINESS)

International Franchise Association

1900 K St NW Ste 700
Washington DC 20006

(202) 628-8000

(800) 543-1038
franchise.org

(M-F 8am – 5pm)
General information.
To order catalog of brochures available regarding starting a franchise business.

Financial Institutions, WI Dept. of

Division of Securities
4822 Madison Yards Way North
Tower
Madison WI 54705
PO Box 1768
Madison WI 53701-1768

(800) 472-4325
(608) 266-0448
wdfi.org

Securities Enforcement.
Securities General Information.

Transportation, WI Dept. of

Dealer & Agent Section
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7909

(608) 266-1425
wisconsindot.gov
Dealerlicensingunit@dot.wi.gov

Auto franchises, car dealership complaints. Dealer, salesperson, salvage, wholesale auction licensing.

FRAUD

Ethics Commission, State of WI

101 E Wilson St Rm 127
PO Box 7125
Madison WI 53703-7125

(608) 266-8123
(608) 264-9319 FAX
ethics.wi.gov
ethics@wi.gov

Government ethics: campaign finance, lobbying, enforcement, resources, and filing complaints.

National Consumers League

1701 K St NW Ste 1200
Washington DC 20006

(202) 835-3323
nclnet.org
fraud.org

NCL general information.
File telemarketing or internet complaints online. Complaint shared with FTC.

FREE SALE, CERTIFICATE OF

(SEE ALSO CERTIFICATE OF FREE SALE)

F

FUEL ASSISTANCE

(SEE ALSO ENERGY ASSISTANCE)

FUEL AND GASOLINE

(SEE ALSO ENERGY OR GASOLINE)

Administration, WI Dept. of

Division of Energy, Housing, and
Community Resources
101 E Wilson 6th Fl
PO Box 7970
Madison WI 53707-7970
(608) 266-8234
(866) 432-8947
doa.wi.gov
heat@wisconsin.gov

Wisconsin Home Energy Assistance Program (WHEAP) assistance for heating & electric costs. Also, the Weatherization Program.

Energy Information Administration, US

National Energy
Information Center (EIA)
1000 Independence Ave SW
Washington DC 20585
(202) 586-8800
eia.gov

24 Hour automated. Information on gas and fuel oil, coal, nuclear, alternative fuels, electricity. Recordings only.

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
(608) 224-4989
datcp.wi.gov

False, misleading or deceptive advertising or sales representations to induce customers to purchase the product. Gas gouging. Includes propane gas.

Military Affairs, WI Dept. of

Wisconsin Emergency Management
2400 Wright St
PO Box 7865
Madison WI 53704-7865
(800) 943-0003
(608) 242-3232
dma.wi.gov

24-hour number to report major spills. Combined call center for Wisconsin Emergency Management and Dept. of Natural Resources.

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures
Metrology Lab
3601 Galleon Run
Madison WI 53718
(608) 224-4914
datcp.wi.gov
datcpmetrology@wisconsin.gov

Fuel Lab and standard calibrations. Test and verify testers of all weights and measures standards.

FUEL AND GASOLINE - continued

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Weights and Measures
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

For accuracy of pumps when a municipality does not have its own weights and measures inspector.

Retail and non-retail inspections, storage tank facilities, plan approvals, material approvals, product quality, pump delivery and pricing accuracy.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints. LP (Propane) Gas – No regulations, suggest price comparison. Kerosene heaters.

FUNDRAISERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available. Complaints on failure to honor requested removal from calling list and unauthorized billing.

Financial Institution, WI Dept. of

Division of Corporate and Consumer Services
4822 Madison Yards Way N Twr
PO Box 7876
Madison WI 53707-7876

(608) 267-1711
wdfi.gov
dficharitableorgs@dfi.wisconsin.gov

Charitable organizations and fundraisers must be licensed. To inquire if complaints filed and if so how many.

FUNERAL DIRECTORS AND EMBALMERS

(SEE ALSO CEMETERIES)

Safety and Professional Services, WI Dept. of

Funeral Directors Examining Board
4822 Madison Yards Way
PO Box 8366
Madison WI 53708-8366

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Formulate and enforce rules, issue and renew licenses, conduct Investigations, and receives complaints.

National Funeral Directors Association (NFDA)

13625 Bishops Dr
Brookfield WI 53005

(800) 228-6332
(262) 789-1880
nfda.org
nfda@nfda.org

Washington D.C office
Wisconsin Chapter

F

FUTURE SERVICE PLANS

(SEE ALSO BUYING CLUBS)

FUTURES

(SEE ALSO COMMODITIES)

GAMBLING

Justice, WI Dept. of

Special Litigation Unit
17 W Main St
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

Gambling machines or video poker.
Video poker has limited legality and strict guidelines. Video games not regulated.

Revenue, WI Dept. of

2135 Rimrock Rd
PO Box 8906
Madison WI 53708-8906

(608) 266-2772
revenue.wi.gov

Enforcement of video poker games.

GAMING

Administration, WI Dept. of

Division of Gaming
3319 W Beltline Hwy #1
PO Box 8979
Madison WI 53708-8979

(608) 270-2555
doa.wi.gov
doadogcharitablegaming@wi.gov
doadogcharitablegaming.wi.gov
@wi.gov

General number for Native American and charitable gaming. Information on for profit and charitable gaming raffles, racing, bingo, raffles, and carnival style games.
Also complaints related to bingo, crane games, duck races, or casino style establishments.

(608) 266-1221
doj.state.wi.us

Native American gaming.

GARNISHMENT

WI Court System, Circuit Courts, Clerks of Court

wicourts.gov

If related to SCC judgment.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
North Tower
Madison WI 53705
PO Box 7876
Madison WI 53707-7876

(608) 264-7969
wdfi.org

Wisconsin Consumer Act, regulates consumer credit transactions and debt collection.
Questions regarding garnishment of pay checks.

Dept. of Labor, US

Frances Perkins Bldg
200 Constitution Ave NW
Washington DC 20210

(866) 487-2365
(414) 297-1590
(866) 487-9243
dol.gov

General information.
Milwaukee Wage and Hour Division.
To file a complaint.

G GASES (COMPRESSED)

Compressed Gas Association Inc

8484 Westpark Drive, Ste 220
McLean, VA 22102

(703) 788-2700
cganet.com
cga@cganet.com

Promote ever-improving safe, secure, and environmentally responsible manufacturer, transportation, storage, trans filling and disposal of industrial and medical gases/containers.

GASOLINE

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-4998
datcp.wi.gov

Can change price only one time in a 24 hr. period.

GEMS

(SEE ALSO JEWELRY)

GENERAL ACCOUNTING OFFICE

Government Accountability Office, US

GAO - Fraud Hotline
441 G St NW
Washington DC 20548

(800) 424-5454
(202) 512-3000
(202) 512-2841 FAX
gao.gov/fraudnet
fraudnet@gao.gov
contact@gao.gov

M-F 9am – 3pm CT
Whistle blowers hotline to report misspent federal dollars and fraud reporting.

GENERIC DRUG LAW

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Drug substitution requirements.

GIFT CARDS/GIFT CERTIFICATES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.
File a complaint

GLASS

(SEE ALSO PRODUCT SAFETY)

GOING OUT OF BUSINESS SALE

Wisconsin Small Business Development Center (SBDC)

780 Regent St, Ste 305 (800) 940-7232
Madison WI 53715

WI Business Answer Line. For any questions having to do with starting a business in Wisconsin including permits and registration questions.

Revenue, WI Dept. of

Division of Income, (608) 266-2776
Sales, and Excise Tax (608) 267-1030 FAX
Customer Service Bureau revenue.wi.gov
2135 Rimrock Rd dorsalesanduse@wisconsin.gov
PO Box 8949 Mail Stop 5-77
Madison WI 53708-8949

Closing a business. Provides info for taxpayer inquiries, dept. programs, and dept. forms & publications.

GOVERNMENT JOBS

Federal Government, US

usajobs.gov
careeronestop.org

Official employment website of the United States Federal Government. Job search, create account, and apply for federal jobs online.

Job Center of Wisconsin

(888) 258-9966
jobcenterofwisconsin.com
<mailto:JobCenterofWisconsin@dwd.wi.gov>
wi.gov

General information, post or search jobs, post or search resumes, labor market exploration, workforce events, labor market information, education and training, veteran services.

wisconsinjobcenter.org/directory

Locate local Job Center offices.

Administration, WI Dept. of

Division of Personnel Management (608) 267-1012
wisc.jobs
wiscjobs@wisconsin.gov

(M-F 7:45am – 4:30pm)
WI government job search, build or upload resumes, and online job application.

GOVERNMENT SURPLUS

grants.gov

(800) 518-4726
grants.gov
support@grants.gov

A common website for federal agencies to post discretionary funding opportunities and for grantees to find and apply to. No surplus sales or auctions. Grant info only.

usa.gov/auctions-and-sales

(844) 872-4681
usa.gov

Government online directory. Search in word “surplus” and get results from multiple agencies.

G

GOVERNOR'S OFFICE

Governor, WI Office of the

115 E Capitol Dr #1
PO Box 7863
Madison WI 53707-7863

(608) 266-1212
(608) 267-8983 FAX
(414) 227-4344
evers.wi.gov
govgeneral@wi.gov

Madison office.
Milwaukee office.
Governor Evers official government website.

GUARANTEES

(SEE ALSO WARRANTIES)

GUNS

(SEE ALSO FIREARMS)

HAIR DYE

Federal Food & Drug Administration (FDA)

10903 New Hampshire Ave (888) 463-6322
 Silver Spring MD 20993 fda.gov
 700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715-2634

National info line for consumers, professionals, and manufacturers about hair products including dyes and straighteners. Cosmetic related complaint available online. Madison office.

HAM RADIOS

Federal Communications Commission (FCC)

Consumer & (888) 225-5322
 Governmental Affairs Bureau fcc.gov
 45 L Street NE
 Washington DC 20554

Questions and complaints.

UW Space Place

Amateur Radio Center (608) 262-4779
 2300 S Park St spaceplace.wisc.edu
 Ste 100
 Madison WI 53713

License workshops and exams.

HANDICAPPED

(SEE ALSO DISABILITIES)

HARASSMENT (DEBT COLLECTION)

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 264-7969
 PO Box 7876 wdfi.org
 Madison WI 53707-7876

Consumer tips, collection calls, and collection prohibited practices.

HAZARDOUS PRODUCTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Cleaning materials, electrical, flammable, household chemicals, mechanical.

Natural Resources, WI Dept. of

101 S Webster St (800) 847-9367
 PO Box 7921 (800) 936-7463
 Madison WI 53707-7921 (800) 943-0003
 (608) 267-7454
dnr.wi.gov

Violations hotline. General customer service. Hazardous or chemical spill hotline. WEM and DNR combined call center

H HAZARDOUS PRODUCTS - continued

Military Affairs, WI Dept. of

Division of Emergency Management (800) 943-0003
 2400 Wright St (608) 267-7454
 PO Box 7865
 Madison WI 53707-7865 dma.wi.gov

Hazardous or chemical spill hotline.
 WEM and DNR combined call center.

HEALTH – FACILITIES

Health Services, WI Dept. of

Division of Quality Assurance (608) 266-7297
 1 W Wilson St Rm 450 (608) 266-8481
 PO Box 2969 (608) 267-0352 FAX
 Madison WI 53701-2969 dhs.wi.gov
DHSwebmaster@wi.gov

Safety, welfare, and health of persons using provider services of health and community care. Also licensing, certification, and CLIA section.

Health Services, WI Dept. of

Home Healthcare Hotline (608) 266-1865
 1 W Wilson St dhs.wi.gov
 PO Box 2659 (800) 642-6552
 Madison WI 53701-2659 dhswebmaster@wi.gov

 (608) 266-7297
dhs.wisconsin.gov/localhealth/index.htm

General DHS information.
 24hr hotline: state inspection results and complaints against agencies. Can email complaint also. Licensing, certification, and CLIA section.
 DHS map of Wisconsin local public health departments.

Ageing & Long Term Care, WI Board on

Ombudsman Program (800) 815-0015
 1402 Pankratz St Ste 111 (608) 246-7001 FAX
 Madison WI 53704-4001

 (855) 677-2783
 (800) 242-1060
longtermcare.wi.gov

Ombudsman hotline: advocates for elderly regarding long term care facilities & supplement Medigap insurance with Medicare. Medigap part D & prescription helpline.
 State Health Assistance Program Medigap hotline.
 Can file complaints online.

Health & Human Services, US Dept. of

Office of Civil Rights (877) 696-6775
 200 Independence Ave SW hhs.gov/civil-rights/index.html
 Rm 509F HHH Bldg ocr@hhs.gov
 Washington DC 20201 ocr@hhs.gov

HIPPA (The Health Insurance Portability and Accountability Act) defines rights & sets rules and limits on access to health information.

Office of Civil Rights
 233 N Michigan Ave Ste 240 (800) 368-1019
 Chicago IL 60601 (202) 619-3818 FAX
ocrmail@hhs.gov

Midwest regional office.

HEALTH – FACILITIES - continued

Health & Human Services, US Dept. of

Office of Disease Prevention and Health Promotion
1101 Wootton Pkwy Ste 420
Rockville MD 20852
(240) 453-8280
(240) 453-8281 FAX
health.gov
healthfinder.gov
odphpinfo@hhs.org

National Health Information Center: helps connect consumers to national organizations. Health information guide.

HEALTH PRACTICES - FRAUDULENT

Federal Trade Commission

Bureau of Consumer Protection
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(877) 382-4357
(202) 326-2222
(202) 326-2395 (library)
ftc.gov

File complaints online or call for help.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer Protection Hotline. Fact sheet available.

HEALTH SERVICES, WI DEPT OF

Health Services, WI Dept. of

1 W Wilson St
PO Box 2659
Madison WI 53701-2659
(608) 266-1865
(800) 642-6552
dhs.wi.gov
DHSwebmaster@wi.gov

File complaints against caregivers, nursing homes, assisted living facilities, home health, and hospice agencies.
Can also email complaints

Health Services, WI Dept. of

Behavioral Health
Certification Section
Division of Quality Assurance
1 W Wilson St
PO Box 2969
Madison WI 53701-2969
(800) 642-6552
(608) 261-0656
(608) 261-0655 FAX
dhs.wi.gov
dhs.wi.gov/regulations/mentalhealth/contactus.html
DHSDQAMentalHealthAODA@dhs.wisconsin.gov

Home Healthcare Hotline. BHCS DQA main number.

DHS general Information. DHS mental health regulations “contact us” web page. DHS mental health & AODA email contact.

HEARING AID DEALERS AND FITTERS EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935
(877) 617-1565
(608) 266-2112
dsps.wi.gov

(M-F 7:45am – 4:30pm) Inquiries, licensing rules, license look-up, and number of complaints (if any).

H

HEARING IMPAIRED

Health Services, WI Dept. of

Office for the Deaf &
Hard of Hearing
1 W Wilson St
PO Box 2659
Madison WI 53701-2659

(608) 266-1865
711 or (800) 947-3529 TTY
(855) 359-5252 ODHH
dhs.wi.gov/odhh/index.htm
DHSODHH@dhs.wisconsin.gov

Provides information and referral services for the needs of deaf, deafblind, or hard of hearing. Also Board of Evaluation of Interpreters (BEI).

HEATING

(SEE ALSO ENERGY, FUEL AND GASOLINE, OR WEATHERIZATION)

Home Energy Plus

101 E Wilson St 6th Fl
PO Box 7970
Madison WI 53707-7970

(866) 432-8947
(608) 267-3680
homeenergyplus.wi.gov
HEAT@wisconsin.gov

WI Weatherization Assistance Program (WI WAP).
WI Home Energy Assistance Program (WHEAP).

HEMP

USDA/AMS/Specialty Crops Program

Hemp Branch
470 L'Enfant Plaza SW
PO Box 23192
Washington DC 20026

(202) 720-2491
ams.usda.gov
askusda@usda.gov

Hemp program information.

HILL-BURTON HOSPITALS

Health and Human Services, US Dept. of

Health Resources &
Services Administration (HRSA)
5600 Fishers Ln
Rockville, MD 20857

(800) 638-0742
(877) 464-4772
hrsa.gov/get-health-care/affordable/hill-burton/index.html/
DFCRCOMM@hrsa.gov

Hill-Burton Hotline.
Free or low-cost hospital care.
Health center program support.
Complaints if unfairly denied Hill-Burton free or reduced cost care.

HIPPA

(SEE ALSO HEALTH FACILITIES)

HOME CONSTRUCTION - NEW

(SEE ALSO BUILDING CODES/INSPECTORS)

Contact a private attorney.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8935
Madison WI 53708-8935

(608) 266-2112
(877) 617-1565
dsps.wi.gov

Minimum construction standards.
Licensed contractors.
Uniform Dwelling Code (UDC).

HOME HEALTH CARE

Health Services, WI Dept. of

Division of Quality Assurance (800) 642-6552
 Provider Section & (608) 266-1865
 Quality Improvement (608) 267-0352 FAX
 W Wilson dhs.wi.gov
 PO Box 2969
 Madison WI 53701-2969

Home Health Hotline.
 General information and complaints.
 Regulation and licensing of facilities that provide health, long-term care, mental health services and substance abuse services. Conducts caregiver background checks and investigations.

HOME IMPROVEMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 110; workmanship complaints.

National Association of Remodeling (NARI)

700 Astor Ln (847) 298-9200
 Wheeling IL 60090 (847) 298-9225 FAX
nari.org
info@nari.org

Trade association of contractors.

NARI Madison Chapter

5944 Seminole Centre Ct (608) 222-0670
 Ste 110 narimadison.org
 Fitchburg WI 53711 nari@narimadison.org

Mon.-Thur. 8:00am – 4:30pm
 Friday 8:00am – 2:00p

HOME INSPECTORS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708-8935 dsps.wi.gov

Registration and license requirements.
 Complaints.

HOME PURCHASE

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53708 dsps.wi.gov

Real estate licensing complaints.

HOME SOLICITATION

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 127.
 Complaints.

H HOMESTEAD PROPERTY TAX CREDIT PROGRAM

(SEE ALSO TAX)

Revenue, WI Dept. of

State Office Building
819 N 6th St Rm 408
Milwaukee WI 53203-1606

(414) 227-4000
(414) 227-4456

(414) 227-4907
(414) 227-4405 FAX
revenue.wi.gov

General information.
Milwaukee manufacturing and utility
homestead credit.
Tax refund info.

Revenue, WI Dept. of

2135 Rimrock Rd
Madison WI 53713-0001

(608) 266-2772
(608) 267-0834 FAX
revenue.wi.gov
DORHomesteadCredit@revenue.wi.gov

General information.
Homestead Credit unit. Address
listed is DOR Tax Return Mailing
Address.

HOSPITAL AND MEDICAL PROBLEMS

(SEE ALSO MEDICAL AND HOSPITAL PROBLEMS)

HOUSEHOLD CHEMICALS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Cleaning products, detergents,
insecticides.

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(608) 266-2621
(888) 936-7463
(608) 261-4380 FAX
dnr.wi.gov
DNRwastematerials@wi.gov

Household hazardous waste
collection program. Counter hours
M-F 8:30am – 4pm. Call to confirm
counter is open.

HOT TUBS

(SEE ALSO ENVIRONMENTAL SANITATION)

HOTELS – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

HOUSING

(SEE ALSO DISCRIMINATION OR LANDLORD/TENANT)

Wisconsin Housing & Economics Development Authority (WHEDA)

201 W Washington Ave Ste 700	(800) 334-6873	General information on home loans, CROP Economic Development Inventory of federally assisted rental housing.
PO Box 1728	(800) 947-3529 TTY	
Madison WI 53701-1728	(608) 266-7884	
	wheda.com info@wheda.com	

Department of Housing & Urban Development (HUD)

Milwaukee Field Office	(800) 669-9777	Housing discrimination hotline. Milwaukee field office. General information and complaints. Administer federal and state grants to local government and nonprofit housing organizations. Affordable low income housing, housing discrimination. (Section 8)
310 W Wisconsin Ave Ste 950	(414) 297-3214	
Milwaukee WI 53203-2289	(414) 935-6775 FAX	
	hud.gov	

Fair Housing Center of Greater Madison

600 Williamson St Ste L-4	(608) 257-0853 (414) 278-1240 (920) 560-4620 (877) 647-3247	Madison office, Dane county only. Milwaukee office <i><u>file complaint here</u></i> . Northeast WI office. All other areas.
Madison WI 53703		

Workforce Development, WI Dept. of

Equal Rights Division	(608) 266-6860	Discrimination Civil Rights.
201 E Washington Ave Rm A100	(608) 266-6860 FAX	
PO Box 8928	dwd.wi.gov	
Madison WI 53708-8928	erinfo@dwd.wisconsin.gov	
Equal Rights Commission – City of Milwaukee	(414) 286-5553	

Wisconsin State Law Library

Attn: Document Delivery Service	(608) 267-9696	Reference information. Common Landlord/Tenant forms available online for a fee or request an order form by mailing to the address provided. Ask librarian for help.
120 Martin Luther King Jr Blvd	(800) 322-9755	
PO Box 7881	(608) 267-2319 FAX	
Madison WI 53707-7881	wilawlibrary.gov	
	wsl.ref@wicourts.org	

HOUSING CODE

(SEE ALSO LANDLORD/TENANT)

H HOUSING AND URBAN DEVELOPMENT (HUD)

Housing & Urban Development (HUD)

Milwaukee Field Office
310 W Wisconsin Ave Ste 950
Milwaukee WI 53203-2289

(414) 297-3214
(414) 935-6775 FAX
hud.gov
answers@hud.gov

General information for HUD
Counseling Services. Advisor
Home Loan Information Rental
Information, foreclosures, FHA
loans, homeless services, housing
discrimination.

HOUSING CODE VIOLATIONS

(SEE ALSO LANDLORD/TENANT OR BUILDING CODES/INSPECTORS)

Contact local building inspector
through local municipality clerk.
Check local telephone directory.

IDENTITY THEFT

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Consumer Protection (800) 422-7128
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 DATCPWisconsinPrivacy@wi.gov
 Madison WI 53708-8911

Consumer Protection Hotline.
 ID Theft office.
 Resource center for individuals,
 businesses, law enforcement, and
 government on issues of privacy
 protection and identity theft

U.S. Secret Service

245 Murray Ln SW Bldg T-5 (202) 406-5708
 Washington DC 20223 secretservice.gov

Wis. Stats. § 895.80(1) Financial
 transactions.

Madison Field Office (608) 264-5191
 660 W Washington Ave #305
 Madison WI 53703

Federal Trade Commission (FTC)

ID Theft Hotline (877) 438-4338
 600 Pennsylvania Ave NW ftc.gov
 Washington DC 20580 identitytheft.gov

Consumer response center.
 General information.
 Online ID theft reporting and
 customized recovery planning tools.

IDENTIFICATION CARDS

Transportation, WI Dept. of

Division of Motor Vehicles wisconsindot.gov
 Driver License/ID Service info@wisconsindriverslicense.org
 4822 Madison Yards Way
 PO Box 7983
 Madison WI 53707-7983

Photo I.D., driver's license, CDL's.
 Online email inquiry.

Illinois Tollway

IL State Police District 15
 Violation Enforcement
 2700 Ogden Ave (630) 241-6800
 Downers Grove IL 60515 illinoistollway.com

To contest violations.

IMMIGRATION

Homeland Security, US Dept. of

U.S. Citizenship and Immigration (800) 375-5283
 Services (800) 767-1833 TTY
 5900 Capital Gateway Dr. uscis.gov
 Camp Springs, MD 20588-0009

Information and Customer Service
 Division.

IMMUNIZATION RECORDS

Health Services, WI Dept. of

Wisconsin Immunization Registry
(WIR)

(608) 266-9691
dhfswir.org
dhswirhelp@wisconsin.gov

Immunization Information and complaints about the immunization registry having inaccurate records.

INCORPORATION

Financial Institutions, WI Dept. of

Corporations Unit
4822 Madison Yards Way N
TowerPO Box 7846
Madison WI 53707-7846

(608) 261-7577
wdfi.org
DFICorporations@wisconsin.gov

Information and business incorporation registration.

INDIAN AFFAIRS

Tribal Relations Initiative, WI State

101 E Wilson St 9th Fl
Madison WI 53703-0001

(608) 266-7043
(608) 267-6917 FAX
witribes.wi.gov
dawn.vick@wisconsin.gov

Interior, US Dept. of the

Bureau of Indian Affairs
1849 C St NW
Washington DC 20240

(202) 208-5116
(202) 208-6334 FAX
bia.gov
newsmedia@bia.gov

National office, general information.
Official website.
National office, media inquiries.

Bureau of Indian Affairs
Great Lakes Agency
916 W Lakeshore Dr
Ashland WI 54806

(715) 682-4527
(715) 682-8897 FAX

Great Lakes Agency serving WI and MI.

Administration, WI Dept. of

Office of Indian Gaming
and Regulatory Compliance
3319 W Beltline Hwy 1st Fl
PO Box 8979
Madison WI 53708-8979

(608) 270-2555
(608) 270-2564 FAX

Indian gaming.

INDIVIDUAL RETIREMENT ACCOUNTS (IRA'S)

Financial Institutions, WI Dept. of

Securities, Registration,
and Compliance Bureau
4822 Madison Yards Way N Twr
PO Box 1768
Madison WI 53701-1768

(608) 266-2139
(608) 261-9555
wdfi.org
DFISecurities@dfi.wisconsin.gov

Division information line.

INFORMANT HOTLINE

(SEE ALSO FRAUD OR TAX)

Internal Revenue Service, US

Informant Hotline (800) 829-0433
 Milwaukee District Office
 211 W Wisconsin Ave (414) 231-2100
 Milwaukee WI 53203-2221 irs.gov

Tax fraud hotline for reporting violations, fraud, and abuse. Criminal investigation. Milwaukee field office

Federal Bureau of Investigation, US

935 Pennsylvania Ave NW (202) 324-3000
 Washington DC 20535-0001 fbi.gov/tips

General information. Major Case Contact Center. Report fraud, waste, and abuse involving disaster relief. Report threats and crime using online tips and public leads form.

Justice, WI Dept. of

Inspector General (608) 266-1221
 17 W Main St doj.state.wi.us
 PO Box 7857
 Madison WI 53707-7857

To report fraud, waste, or abuse regarding a DOJ program or employee.

Social Security Administration, US / Office of the Inspector General

Fraud Hotline (800) 269-0271
 PO Box 17785 oig.ssa.gov
 Baltimore MD 21235

To report fraud, waste, or abuse with Social Security or any of its programs and operations

INSULATION (CELLULOSE, FIBERGLASS)

(SEE ALSO FORMALDEHYDE IN MOBILE HOMES)

Consumer Product Safety Commission, US

4330 E West Hwy (800) 638-2772
 Bethesda MD 20814 cpsc.gov

Hotline.

Health Services, WI Dept. of

Lead and Asbestos Section (608) 261-6876
 1 W Wilson St Rm 137 dhs.wi.gov
 PO Box 2659 dhsasbestoslead@dhs.wisconsin.gov
 Madison WI 53701-3445 v.gov

INSULATION

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Foam selling practices, standards, safety.

I INSULATION – continued

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705-8935

(877) 617-1565
(608) 266-2112

dsps.wi.gov
dsps@wisconsin.gov

Residential new home construction (since 1980).

Health Services, WI Dept. of

Division of Public Health
1 W Wilson St
PO Box 2659
Madison WI 53703

(608) 266-1120
dhs.wi.gov
dhsenvhealth@dhs.wisconsin.gov

Formaldehyde in residential homes and commercial.
Chemical exposure issues.

INSURANCE

Commissioner of Insurance, WI Office of the

Consumer Division125
S Webster St
Madison WI 53703-3474

(608) 266-3585
(800) 236-8517
oci.wi.gov
ocicomplaints@wisconsin.gov

Complaints/general info: adjusters, auto, home, life, health, accident fraud & code violation, prepaid medical plans, pet insurance, sales representation, annuities, policy problems, HMO's.

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-9555
wdfi.org

Credit insurance, GAP insurance

Health Services, WI Dept. of

BadgerCare Plus
1 W Wilson St
Madison WI 53703

(800) 362-3002
(608) 266-1865
dhs.wi.gov
memberservices@wisconsin.gov

Program that provides health coverage for qualified low-income Wisconsin residents.

Insurance Information Institute

110 William St
New York NY 10038

(212) 346-5500
iii.org
info@iii.org

Provides general information and referrals for: auto, business, life, homeowners, etc. Brochures are available.

Board on Aging and Long Term Care, WI

Medigap Helpline
1402 Pankratz St Ste 111
Madison WI 53704-4001

(800) 242-1060 (medigap)
(855) 677-2783 (Part D)
longtermcare.wi.gov
boaltc@wisconsin.gov

Medicare problems, supplementary insurance, long-term insurance.

INSURANCE - continued

Justice, WI Dept. of

Medicaid Fraud Control & Elder Abuse Unit	PO Box 7857	Madison WI 53707-7857	(608) 266-9222	(800) 488-3780	doj.state.wi.us	Medicaid Fraud and elder abuse.
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INTELLECTUAL PROPERTY CRIMES

INTERPOL

INTERPROL General Secretariat	200 quai Charles de Gaulle	690006 Lyon France	+33 4 72 44 71 63 FAX	INTERPOL.int	International. Trademark, counterfeiting, and copyright piracy.
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Internal Revenue Service (IRS), US

Milwaukee District Office	211 W Wisconsin Ave	Milwaukee WI 53203-2221	(800) 829-1040	(844) 545-5640	(414) 231-2100	irs.gov	Schedule an appointment.
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Federal Bureau of Investigation (FBI), US

3600 S Lake Dr	St Francis WI 53235	(414) 276-4684	fbi.gov/contact-us/field-offices/milwaukee
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INTEREST RATES AND FINANCE CHARGES

Financial Institutions, WI Dept. of

Division of Banking	4822 Madison Yards Way N Twr	PO Box 7876	Madison WI 53707-7876	(608) 261-7578	wdfi.org	DFIbankingrequests@dfi.wisconsin.gov	wdfi.org	Consumer affairs complaints. DOB office line. DFI general information.
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INTERIOR DESIGNERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way	Madison WI 53705	(877) 617-1565	(608) 266-2112	dsps.wi.gov	dsps@wisconsin.gov	Regulate designers. License requirements, regulation, and complaints.
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INTERNAL REVENUE SERVICE

(SEE ALSO TAX)

Internal Revenue Service (IRS), US

Milwaukee District Office 211 W Wisconsin Ave
Milwaukee WI 53203-2221
(414) 231-2100
irs.gov

Federal tax information.
Tax & Account Information.
General information.
Forms only.

Report Suspected Tax Fraud (IRS), US

irs.gov

Tax fraud reporting. Criminal investigation (for reporting violations), tax fraud/abuse.

Internal Revenue Service (IRS), US

Treasury Inspector General for Tax Administration
901 D Street, SW, Ste 600
Washington, DC 20024-2169
(800) 366-4484
treasury.gov/tigta

Hotline; Internal Security report IRS employee misconduct, impersonations.

INTERNET CRIME

Internet Crime Complaint Center IC3, US

3600 S. Lake Drive
St. Francis, WI 53235
(414) 276-4684
ic3.gov

The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI), the National White Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).

INVASIVE SPECIES

(SEE ALSO WEEDS)

INVENTIONS/INVENTORS

(SEE ALSO PATENTS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911
(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

Commerce, US Dept. of

Patent & Trademark Office,
US300 River Place Drive
Suite 2900
Detroit, MI 48207
(800) 786-9199
313-446-4800
uspto.gov
MidwestRegion@uspto.gov

Patents & trademark assistance/questions.

INVESTMENT AND SECURITIES

Financial Institutions, WI Dept. of

Division of Securities, Registration,
and Compliance Bureau 4822 Madison
Yards Way N Twr
PO Box 1768
Madison WI 3705

(608) 266-2139
(800) 472-4325
DFISecurities@dfi.wisconsin.gov
(608) 266-0448
wdfi.org

Securities and securities enforcement.

Franchise information.
Main website, general information.

Small Business Administration, US

740 Regent St
Ste 100
Madison WI 53715

(608) 441-5263
sba.gov

310 W Wisconsin Ave Ste 580W
Milwaukee WI 53203

(414) 297-3941
sba.gov
wisconsin@sba.gov
wisconsin@sba.gov

Madison office. Represents interests of small businesses.

Milwaukee office. Represents interests of small businesses.

J

JAILS

(SEE ALSO CORRECTIONS, WI DEPT OF)

JEWELRY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.

Jewelers Vigilance Committee

119 W 24th St #401
New York, NY 10011

(212) 997-2002
jvclegal.org
info@jvc

Mediates consumer complaints of jewelry industry (with state Ag offices). Filing fee of \$100. Submit complaints via Fax.

American Gem Society

8881 W Sahara Ave
Las Vegas NV 89117

(866) 805-6500
ags.org
info@ags.org

Complaints against its members only.

JOB SAFETY

(SEE ALSO OCCUPATIONAL SAFETY)

JOBS AND JOB TRAINING

Workforce Development, WI Dept. of

201 E Washington Ave GEF-1
PO Box 7946
Madison WI 53707-7946

(608) 266-3131
(608) 266-1784 FAX
dwd.wi.gov
wisconsinjobcenter.org

General info, state employment and training, and customer service.

Dane County Job Center

1819 Aberg Ave
Madison WI 53704

(608) 288-2459
scwijobs.com
jobcenterofwisconsin.com

Dane county employment information and assistance.

JUDGES

Judicial Commission, WI

110 E Main Ste 700
Madison WI 53703

(608) 266-7637
wicourts.gov
judcmm@wicourts.gov

Complaints against judges and court commissioners regarding misconduct.

JUNK MAIL

Direct Marketing Association

DMAchoice Consumer Preferences (212) 768-7277
 P.O. Box 900 theDMA.org
 Cos Cob, CT 06807 info@ana.net

To remove your name from junk mail, telemarketing, and e-mail lists. Send name and address.

about.usps.com/forms/ps1500.pdf

To avoid receiving unsolicited obscene mail, fill out form PS1500 at your local post office or online.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

JUNK PHONE SOLICITATION

(SEE ALSO TELEPHONE OR PORNOGRAPHY)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Pre-recorded telephone solicitation (Wis. Stats. § 134.72) and junk phone calls.

Direct Marketing Association (DMA)

DMAchoice Consumer Preferences (212) 768-7277
 P.O. Box 900 theDMA.org
 Cos Cob, CT 06807 info@ana.net

For removal of your telephone number from solicitation lists. This will not stop local telephone solicitations. Send name, address and phone number. \$5 charge if registered online for 5 years.

JUSTICE, WISCONSIN DEPT. OF

Justice, WI Dept. of

17 W Main St (608) 266-1221
 PO Box 7857 (608) 267-2779 FAX
 Madison WI 53707-7857 doj.state.wi.us

K

KEROSENE HEATER

(SEE ALSO FUEL AND GASOLINE)

KNOCKOFFS

(SEE ALSO INTELLECTUAL PROPERTY CRIMES)

LABELING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Hazardous substances,
 environmental representations.

Federal Trade Commission, US

Bureau of Consumer Protection (202) 326-2222
 Consumer Response Center (877) FTC-HELP
 600 Pennsylvania Ave NW (877) 382-4357
 Washington DC 20580 ftc.gov

Labeling requirements for textiles
 and wool.

LABOR

(SEE ALSO WAGES)

Wisconsin Employment Relations Commission (WERC)

2418 Crossroads Dr Ste 1000 (608) 243-2424
 Madison WI 53718-7896 (608) 243-2433 FAX
werc.wi.gov
werc@werc.state.wi.us

Responsible for promoting collective
 bargaining and peaceful labor
 relations in both public and private
 sectors.

Workforce Development, WI Dept. of

Equal Rights Division 201 E (608) 266-6860
 Washington Ave Rm A100 (608) 327-6001 FAX
 PO Box 8928 dwd.wi.gov
 Madison WI 53703-8928 erinfo@dwd.wisconsin.gov

General labor standards information

Milwaukee Office (414) 227-4384
 819 N 6th St Rm 723 (414) 277-4084 FAX
 Milwaukee WI 53203 erinfo@dwd.wisconsin.gov
 PO Box 7997
 Madison WI 53707-7997

Labor, US Dept. of

Wage & Hour Division (866) 487-9243
 Frances Perkins Bldg dol.gov
 200 Constitution Ave NW
 Washington DC 20210

National Call Center.
 Labor Laws.

L

LABORATORY OF HYGIENE

Laboratory of Hygiene, WI

465 Henry Mall
Madison WI 53706

(800) 862-1013
(608) 262-6386
(608) 263-3280
slh.wisc.edu

Clinical Laboratories.
Emergencies 24/7

Laboratory of Hygiene, WI

2601 Agriculture Dr
Madison WI 53718

(800) 442-4618
(800) 446-0403
(800) 462-5261
slh.wisc.edu

Environmental and forensic toxicology.
WI Occupational Health lab (Industrial hygiene)
WSLH proficiency testing.

Laboratory of Hygiene, WI

2810 Walton Commons Ln
Madison WI 53718

(608) 226-5249 FAX
(800) 947-0553
(608) 226-5240
slh.wisc.edu
OSHAeducationcenter.com

Information Systems; Bureau of Labor Statistics.
Occupational Safety & Health Statistics.
WisCon Onsite Safety
WisCon Health Consultation..

LAND SALES DEVELOPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising and selling practices.

LAND SURVEYORS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 8366
Madison WI 53703

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing and information.
Number of complaints.

LANDLORD/TENANT

(SEE ALSO DISCRIMINATION)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Call for information, fact sheets available and ATCP 134. Safety and health concerns. Refer to local building inspector. Building Code Violations (i.e.: heating) Refer to local building inspector. Evictions: Refer to private attorney. If low-income eligible, contact Legal Action in your county. (Listed under Legal Aid and below). Eviction can only occur by court order and carried out by sheriff. Landlord cannot lock out tenant or self-evict. Rent Increases: No state regulation on amount it can be increased.

Green Bay Legal Action

201 W Walnut St Ste 203 (920) 432-4645
 Green Bay WI 54303 (855) 947-2529 (new caller/intake)
legalaction.org

Serves: Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties

La Crosse Legal Action

205 5th Ave S Ste 300 (608) 785-2809
 La Crosse WI 54601 (855) 947-2529 (new caller/intake)
legalaction.org

Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

Madison Legal Action

744 Williamson St Ste 200 (800) 362-3904
 Madison WI 53703 (608) 256-3304
 (855) 947-2529 (new caller/intake)
legalaction.org

Serves: Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action

230 W Wells St (888) 278-0633
 Milwaukee WI 53203 (414) 278-7722
 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Milwaukee & Waukesha counties.

L LANDLORD/TENANT - continued

Metropolitan Milwaukee Fair Housing Council

759 North Milwaukee Street (414) 278-1240
 Suite 500 FAX (414) 278-8033
 Milwaukee, WI 53202-3714 <https://www.fairhousingwisconsin.com/>

Milwaukee Department of Neighborhood Services, City of

Zeidler Municipal Building 414-286-8122 Search : Rent or Landlord Training Program
 841 N. Broadway city.milwaukee.gov
 Room 104
 Milwaukee, WI 53202

Oshkosh Legal Action

300 Ohio St (920) 233-6521 Serves: Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.
 Oshkosh WI 54902 (855) 947-2529 (new caller/intake)
legalaction.org

Racine Legal Action

245 Main St Ste 202 (262) 635-8836 Serves: Racine, Kenosha and Walworth counties.
 Racine WI 53403 (855) 947-2529 (new caller/intake)
legalaction.org

Tenant Resource Center

1202 Williamson St Ste 102 (608) 257-0006 M-F 9am - 6pm Serving only Dane county. Rental rights administration. Housing mediation service intake.
 Madison WI 53703 (608) 257-0143
 (608) 257-2799
tenantresourcecenter.org
asktrc@tenantresourcecenter.org

Wisconsin Community Services Greenfield

5300 W Layton Ave (414) 271-5464 Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.
 Greenfield WI 53220 wiscs.org

Wisconsin Community Services Milwaukee

3732 W Wisconsin Ave Ste 320 (414) 290-0400 Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.
 Milwaukee WI 53208 wiscs.org

LANDLORD/TENANT continued

Wisconsin Community Services Waukesha

414 W Moreland Blvd Ste 200 (262) 544-1647
Waukesha WI 53188 wiscs.org

Mediation & Restorative Justice Center conducts mediation (landlord/tenant) by appointment at this location.

Wisconsin State Law Librar

Attn: Document Delivery Service (800) 322-9755
PO Box 7881 wilawlibrary.gov
Madison WI 53707-7881 wsl.ref@wicourts.gov

Common Landlord/Tenant forms available on line for a fee or request an order form by mailing to the address provide

LANDSCAPING RESIDENTIAL

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Considered home improvement, ATCP 110.

LAUNDRIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

LAW LIBRARY

Law Library, Wisconsin State

PO Box 7881 (608) 267-9696
Madison WI 53707-7881 (608) 266-1600
120 ML King Jr Blvd 2nd Fl (800) 322-9755
Madison WI 53703 wsl.state.wi.us
wsl.ref@wicourts.gov

Provides reference information. Circulation.

LAWN MOWERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
PO Box 8911 datcp.wi.gov
Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Complaints, warranties.

LAWS

Administration, WI Dept. of

Document Sales & Distribution (608) 243-2441
2310 Darwin Rd (800) 362-7253
Madison, WI 53704-3108 docsales.wi.gov

Online ordering for state publications.

L

LAWYER REFERRAL SERVICES

(SEE ALSO LEGAL AID & RELATED SERVICES)

Lawyer Referral & Information Service

5302 Eastpark Blvd (800) 362-9082
 PO Box 7158 (608) 257-4666
 Madison WI 53707-7158 wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

State Bar of Wisconsin

5302 Eastpark Blvd (800) 728-7788
 PO Box 7158 (608) 257-3838
 Madison WI 53707-7158 wisbar.org
service@wisbar.org

Complaints about fees. Provides public services, attorney referrals, public education, and reduced fee legal assistance for low income state residents.

Legislative Reference Bureau

1 E Main St Ste 200 (608) 504-5802
 Madison WI 53703 legis.wisconsin.gov
lrb.reference@legis.state.wi.us

Information on statutes, bills, laws, and can obtain copies of the law.

Lawyer Regulation, WI Office of

110 E Main St Rm 315 (877) 315-6941
 Madison WI 53703-3383 (608) 267-7274
wicourts.gov/olr

Division of Wis. Supreme Court. Complaints about attorney's professional conduct.

Law Library, Wisconsin State

120 Martin Luther King Jr Blvd (608) 267-9696
 PO Box 7881 (800) 322-9755
 Madison WI 53707-7881 (608) 266-1600
wilawlibrary.gov
wsll@wicourts.gov

Reference. Provide reference information. Circulation.

LAWYERS

(SEE ALSO ATTORNEYS)

LAYAWAY POLICIES

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 North Tower wdfi.org
 Madison, WI 53705

Over 4 months (more than four payments).

LEAD

Health Services, WI Dept. of

Lead and Asbestos Section
1 W Wilson St Rm 137
Madison WI 53703-3445

(608) 261-6876
dhs.wisconsin.gov/lead
DHSAsbestosLead@dhs.wisconsin.gov

Lead Paint Program & Childhood Poisoning (Lead)
Certification/Accreditation of lead & asbestos workers.

Environmental Protection Agency, US

Office of Pollution Prevention & Toxics
1200 Pennsylvania Ave NW
Mail Code 7404T
Washington DC 20460

(202) 566-0799
(800) 424-5323
epa.gov

Information about lead, lead hazards, and prevention. Lead hotline.
Regional offices listed on website.

National Lead Information Center

422 S Clinton Ave
Rochester NY 14620

(800) 424-5323

Lead Hotline. General public & professional contact under contract with EPA & HUD.

LEASES – AUTOMOBILE

Transportation, WI Dept. of

Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909

(608) 266-1425
wisconsindot.gov
dealerlicensingunitdot@wi.gov

Leases with option to purchase.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
North Tower
Madison WI 53705

(608) 261-9555
wdfi.org

Questions regarding the finance terms or language of leases.

LEASES - CONSUMER GOODS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
North Tower
Madison WI 53705

(608) 261-9555
wdfi.org

Collection practices. Three-day cooling off period.

L

LEGAL AID AND RELATED SERVICES

(SEE ALSO LAWYER REFERRAL SERVICES)

Lawyer Referral & Information Service

5302 Eastpark Blvd (800) 362-9082
 PO Box 7158 (608) 257-4666
 Madison WI 53707-7158 wisbar.org

24hr/day. Will refer to private attorneys in geographic areas. Consumers must tell attorney they were referred by LRIS to ensure initial half-hour consultation fee will be waived.

La Crosse Legal Action

205 5th Ave S Ste 300 (608) 785-2809
 La Crosse WI 54601 (855) 947-2529 (new caller/intake)
legalaction.org

Serves: Buffalo, Crawford, Grant, Jackson, Juneau, La Crosse, Monroe, Richland, Trempealeau, and Vernon counties.

Madison Legal Action

744 Williamson St. Ste 200 (608) 256-3304
 Madison WI 53703 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock, and Sauk counties.

Milwaukee & Waukesha Legal Action

230 W Wells St (414) 278-7722
 Milwaukee WI 53203 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Milwaukee & Waukesha counties.

Oshkosh Legal Action

300 Ohio St (920) 233-6521
 Oshkosh WI 54902 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Adams, Fond du Lac, Green Lake, Marquette, Ozaukee, Sheboygan, Washington, Waupaca, Waushara, and Winnebago counties.

Racine Legal Action

245 Main St Ste 202 (262) 635-8836
 Racine WI 53403 (855) 947-2529 (new caller/intake)
legalaction.org

Serves, Racine, Kenosha and Walworth counties.

Green Bay Legal Action

201 W Walnut St Ste 203 (920) 432-4645
 Green Bay WI 54303 (855) 947-2529 (new caller/intake)
legalaction.org

Serves Brown, Calumet, Door, Kewaunee, Manitowoc, and Outagamie counties.

Wisconsin Judicare

401 N Fifth St Ste 200 (800) 472-1638
 PO Box 6100 (715) 842-1681
 Wausau WI 54402-6100 judicare.org

For 33 northern counties. Family law matters and others.

LEGISLATION

Legislature, Wisconsin State

Legislative Hotline (608) 266-0341
 Wisconsin State Capitol (608) 266-9960
 2 E Main St legis.wisconsin.gov
 Madison WI 53703

General Information. Legislature, statutes of bills in current session, bill histories, state legislation, and info/phone numbers for legislators.

Legislative Reference Bureau, WI State

1 E Main St Ste 200 (608) 504-5802
 PO Box 2037 legis.wisconsin.gov
 Madison WI 53701-2037

Information on statutes, bills, laws, and can obtain copies of the law.

LEMON LAW

Transportation, WI Dept. of

Dealer & Agent Section (608) 266-1425
 4822 Madison Yards Way (608) 267-3635
 PO Box 7909 wisconsin.gov
 Madison WI 53707-7909 WisLemonLaw@dot.wi.gov

Lemon law on new vehicles, not used vehicles.

LICENSE PLATES

Transportation, WI Dept. of

Division of Motor Vehicles (608) 266-7447
 4822 Madison Yards Way wisconsin.gov
 PO Box 7910 vehiclequestions@dot.wi.gov
 Madison WI 53707-7910 (608) 266-3041
specialplates.dmv@dot.wi.gov

Title & vehicle registration.

Personalized, disabled, special plates.

LICENSING – PROFESSIONAL

(SEE ALSO SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF)

LIENS

(SEE ALSO HOME IMPROVEMENT OR AUTO REPAIR)

File with county clerk of circuit court. For advice consult private attorney.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

ATCP 110. Home Improvement Trade Practices for mechanic liens.

L

LIME (AGRICULTURAL)

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Resource (608) 224-4537
 Management datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

LIQUOR LICENSES

Local government

Contact local city clerk.

LIVESTOCK ID CONSORTIUM

Wisconsin Livestock Identification Consortium

135 Enterprise Dr Ste ID (888) 808-1910
 Verona WI 53593-0202 wiid.org

Protects animal health through livestock identification and traceability.

LIVING TRUSTS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

State Bar of Wisconsin

5302 Eastpark Blvd (800) 728-7788
 PO Box 7158 (608) 257-3838
 Madison WI 53718 wisbar.org
service@wisbar.org

Information and publication regarding living trust.

LIVING WILLS

(SEE ALSO WILLS, ESTATES OR PROBATE, WILLS, ESTATES)

Health Services, WI Dept. of

Division of Public Health (608) 266-1251
 1 W Wilson St dhs.wi.gov
 PO Box 2659
 Madison WI 53701-2659

Can send written request for living will and power of attorney forms. Include self-addressed stamped envelope.

LOANS

(SEE ALSO ADVANCE FEE LOANS)

Financial Institutions, WI Dept. of

Division of Banking (608) 261-7578
 4822 Madison Yards wdfi.org
 North Tower
 PO Box 7876
 Madison WI 53707-7876

Licensing of loan originator solicitors and mortgage brokers.

LOBBYING REGULATION

Government Accountability Board, WI

212 E Washington Ave 3rd Fl (608) 266-8005
 PO Box 7984 elections.wi.gov
 Madison WI 53707-7984 gab@wi.gov

(e.g. state officials and lobbyist organizations), administer lobbying laws.

LOGGING

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 Madison WI 53702 (608) 266-2621
dnr.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

LONG DISTANCE SERVICES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Telecommunication complaints and fact sheets.

LONG TERM CARE

Health Services, WI Dept. of

Division of Medicaid Services (800) 362-3002
 1 W Wilson St dhs.wi.gov
 PO Box 7851
 Madison WI 53707-7851

Supports Wisconsin's Medicaid & Foodshare programs & provides access to healthcare, long term care, & nutritional assistance to elderly, disabled, and low income.

LOTTERY – STATE OPERATED

(SEE ALSO CONTESTS OR GAMING)

Justice, WI Dept. of

Gaming Enforcement (608) 270-2555
 PO Box 7857 doj.state.wi.us/
 Madison WI 53707-7857

Enforcement and investigation of illegal gaming or gambling statewide.

Revenue, WI Dept. of

Lottery Division 2135 Rimrock Rd (608) 261-8800
 PO Box 8941 revenue.wi.gov
 Madison WI 53708-8941

Winning numbers, money TV game show. Lottery game validation.

L

LP GAS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Practices Bureau (608) 224-4928
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

No regulations, suggest price comparison.

Weights & Measures Bureau (608) 224-4942

Meter accuracy/testing and meter operator licensing.

LUMBER TREATED

(SEE ALSO ENVIRONMENT)

Wisconsin Health Services, WI Dept. of

Bureau of Environmental and Occupational Health (608) 266-1120
dhs.wi.gov
 1 W Wilson St Rm 150
 Madison WI 53701

Treated wood products.

MACE

(SEE ALSO DEFENSE SPRAYS)

MAGAZINE SUBSCRIPTIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Sales and fact sheet.

Postal Inspector, US

Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669-2201

(877) 876-2455

Pornography (PS Form 1500).

MAIL

Postal Inspector, US

Criminal Investigations Service Ctr.
Attn: Mail Fraud
433 W Harrison St Rm 3255
Chicago IL 60669

(877) 876-2455

Fraud, harassment, chain letters, unauthorized opening, prohibited mailing, and mail theft.

MAIL ORDER SALES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available. WI st. stats. § 100.174. Undelivered and unordered merchandise, cash transactions.

Financial Institutions, WI Dept. of

4822 Madison Yards Way
North Tower
Madison WI 53705

(608) 261-9555
wdfi.org

Credit transactions.
Collection practices.

MAINTENANCE – RENTAL PROPERTY

(SEE ALSO LANDLORD/TENANT)

M MANICURISTS

Safety and Professional Services, WI Dept.

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

License requirements.

MANUFACTURED HOME COMMUNITIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Wis. Adm. Code ch. ATCP 125.

Safety and Professional Services, WI Dept. of

Manufactured Home/ (877) 617-1565
 Mobile Home Unit (608) 266-2112
 4822 Madison Yards Way dsps.wi.gov
 Madison WI 53705

Plumbing licenses, wastewater, private sewage.

Natural Resources, WI Dept. of

Bureau of Drinking (888) 936-7463
 Water & Groundwater (608) 266-1054
 101 S Webster St dnr.wi.gov
 Madison WI 53703

Information on drinking (public & private), water quality, also licenses well drillers.

MANUFACTURED HOMES/DWELLINGS

Safety and Professional Services, WI Dept. of

Manufactured Home/ (877) 617-1565
 Mobile Home Unit (608) 266-2112
 4822 Madison Yards Way dsps.wi.gov
 Madison WI 53705

Information and complaints including: dealer and salesperson licensing, water and sewer service, MHP licenses, titles of dwellings over 45' long, and mobile home structure.

Transportation, WI Dept. of

4802 Madison Yards Way (608) 266-1466
 PO Box 7949 wisconsin.gov
 Madison WI 53707-7949

Titles of dwellings 1975 or older & under 45' long, or 1976 & newer under 40'.

Wisconsin Housing Alliance

258 Corporate Dr Ste 200C (608) 255-3131
 Madison WI 53714 housingalliance.us

Help finding manufactured home communities.

MANUFACTURERS

Wisconsin Manufacturers and Commerce

501 E Washington Ave
Madison WI 53701-0352

(608) 258-3400
wmc.org

Represents industry and promotes its interests. Publishes a directory of manufacturers in Wisconsin (may be available at local library).

MARIJUANA

Justice, WI Dept. of

Division of Criminal Investigations
Wisconsin Drug Tip line
17 W Main St 5th Fl
Madison WI 53702

(800) 622-3784
doj.state.wi.us/

Drug tip line to report growing of marijuana or drug sales. Also to report possible weapons in school.

MARRIAGE COUNSELORS

(SEE ALSO THERAPISTS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing.

MASSAGE THERAPISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53708-8935

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing.

MATTRESS LABELING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911i
Madison WI 53708-8911

(800) 422-7178
datcp.wi.gov
DATCPHotline@wisconsin.gov

Wis. Stats. § 100.2095.

International Sleep Products Association (ISPA)

501 Wythe St
Alexandria VA 22314-1917

(703) 683-8371
sleepproducts.org
info@sleepproducts.org

Promotes bedding labeling law uniformity and disseminates bedding labeling information.

MEAT AND MEAT PROCESSING

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and
Recreational Safety
2811 Agriculture Dr
PO Box 8911
Madison WI 53708

(608) 224-4700
datcp.wi.gov

Meat safety inspection and labeling.

M MEAT AND MEAT PROCESSING - continued

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural Development (608) 224-5110
 2811 Agriculture Dr (608) 224-5111
 PO Box 8911 (608) 224-5069
 Madison WI 53708-8911 (608) 224-5107
datcp.wi.gov

Administration
 Agriculture Market Development.
 Client Assistance Program.
 Farm and Rural Services.
 Promotes Wisconsin products at home and abroad, and provides assistance to farmers.

Agriculture, US Dept. of (USDA)

Meat and Poultry Hotline (800) 535-4555
 1400 Independence Ave SW (888) 674-6854
 Washington DC 20250 USDA.gov

Safe food handling and questions about meat, poultry, or egg products.

MEDIATION

Wisconsin Community Services, Milwaukee

3732 W Wisconsin (414) 290-0400
 Ave Ste 320 wiscs.org
 Milwaukee WI 53208

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, and juvenile) by appointment at this location.

Wisconsin Community Services, Waukesha

414 W Moreland Blvd Rm 204 (262) 544-4600
 Waukesha WI 53188 wiscs.org

Mediation & Restorative Justice Center conducts mediation (L/T, family, small/large claims, work place, community, and juvenile) by appointment at this location.

MEDICAID

Social Security Administration, US

Office of Public Inquiries (800) 772-1213
 1100 West High Rise ssa.gov
 6401 Security Blvd
 Baltimore MD 2123

Complaints and information.

Health Services, WI Dept. of

WI Medicaid Recipient Services
 1 W Wilson St (800) 362-3002
 Madison WI 53703 (608) 266-8922
dhs.wi.gov/medicaid

Benefit payments and information for Medicaid (medical assistance or Title XIX). For eligibility, contact local county office.

MEDICAID - continued

Justice, WI Dept. of

Division of Legal Services
 Medicaid Fraud Control &
 Elder Abuse Unit
 17 W Main St 5th Fl
 Madison WI 53702

(800) 488-3780
doj.state.wi.us/

To report fraud.

MEDICAL ASSISTANCE

Health Services, WI Dept. of

WI Medical Assistance Program
 1 W Wilson St
 Madison WI 53703

(800) 362-3002
 (608) 266-1865
dhs.wi.gov/forwardhealth

Programs & Services information.

MEDICAL BILLING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaint mediation.

Commissioner of Insurance, WI Office of the

Consumer Division
 125 S Webster St M
 Madison WI 53703-3474

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov
 (608) 266-3585
 (800) 236-8517
oci.wi.gov
ocicomplaints@wisconsin.gov

Complaint mediation.

MEDICAL EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
 Madison WI 53705

(608) 266-3585
 (800) 236-8517
oci.wi.gov
ocicomplaints@wisconsin.gov

January 2022, The No Surprises Act (NSA), or balance billing.

M

MEDICAL AND HOSPITAL PROBLEMS

(SEE ALSO CREDIT COUNSELING)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53708-8935 (608) 266-2112
dsps.wi.gov

Access to medical records. Contact doctor or State Medical Society. Complaints against doctors (not billing). No billing complaints.

Health Services, WI Dept. of

Division of Quality Assurance (800) 642-6552
 1 W Wilson St (608) 266-8481
 PO Box 2969 dhs.wi.gov
 Madison WI 53707-2969

Hospital complaints (not billing).

Health Services, WI Dept. of

WI Medical Assistance Program (800) 362-3002
 1 W Wilson St
 Madison WI 53703

Medical assistance program.

Health and Human Services, US Dept. of

200 Independence Ave SW (800) 638-0742
 Washington DC 20201 (877) 696-6775
hrsa.gov

Free or low-cost hospital care at Hill-Burton facilities.

MEDICARE

Medicare Contact Center Operations

PO Box 1270 (800) 633-4227
 Lawrence KS 66044 medicare.gov

Billing and Claims questions. People with questions on Part A and Part B.

Health & Human Service, US Dept. of

HHS Tips Fraud Hotline (800) 447-8477
 PO Box 23489 hhs.gov
 Washington DC 20026

To report fraud & abuse in programs administered by the Dept. of Health and Human Services. Inspector General.

Ageing and Long Term Care, WI Board on

Medigap Helpline (800) 242-1060
 1402 Pankratz St Ste 111 longtermcare.wi.gov
 Madison WI 53704 boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

MEDIGAP HELPLINE

Aging and Long Term Care, WI Board on

Medigap Helpline (800) 242-1060
 1402 Pankratz St Ste 111 longtermcare.wi.gov
 Madison WI 53704 boaltc@wi.gov

Medicare problems. Free counseling & service/questions for various health insurance topics.

Aging & Long Term Care, WI Board on

Ombudsman Program (800) 815-0015
 1402 Pankratz St Ste 111 (608) 246-7001 FAX
 Madison WI 53704-4001 longtermcare.wi.gov
boaltc@wi.gov

Advocate for people aged 60 and older who reside in a Nursing Home, Community Based Residential Facility, Residential Care Apartment Complex, Adult Family Home, and those who receive funding through the Community Options Program and Family Care.

MENTAL HEALTH

Health Services, WI Dept. of

Client Rights Office (608) 266-2717
 1 W Wilson St dhs.wi.gov
 PO Box 7851
 Madison WI 53707-7851

Client advocacy program. Inpatient emergency grievance procedure for patients in institutions only.

National Alliance for the Mentally Ill of Dane County (NAMI)

818 West Badger Rd. Suite 104 (608) 249-7188
 Madison WI 53713 namidanecounty.org
outreach@namidanecounty.org

Dane County.

MESSAGES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Unsolicited messages by facsimile machine. Wis. Stats. § 134.72.

MIDWIVES

(SEE ALSO NURSES)

MIGRANT LABOR SERVICES

Workforce Development, WI Dept. of

Bureau of Migrant Refugee & Labor Services (608) 266-0487
dwd.wi.gov
 201 E Washington Ave
 Madison WI 53702

State monitor advocate for migrant labor laws, refugee issues.

M

MILITARY

Military Affairs, WI Dept. of

2400 Wright St
Madison WI 53708

(800) 335-5147
(608) 242-3000
dma.wi.gov

Sailors/Soldiers Relief Act can help a military tenant get out of rental lease if relocated or sent to war. Military personnel & their families who are seeking help with consumer problems or financial questions should go directly to their local base's Family Support Center or Community Service Center. If you cannot locate a center, contact your respective military branch's Family Support or Community Service Center headquarters listed.

HQ, Fleet Family Support Program (FFSP)

Commander,
Navy Installations Command
716 Sicard St SE Ste 1000
Washington DC 20374-5140

cnic.navy.mil

Navy Family Services serves 11 regions and 71 installations. Regional information available online.

Marine Corps Community Services (MCCS)

Headquarters & Service Battalion
HQMC Henderson Hall
National Capital Region
1550 Southgate Rd
Building 29, Rm 305
Arlington VA 22214

(703) 614-7171
mccshh.com

Intervention and Treatment Program. Family Advocacy Program.

Military One Source

(800) 342-9647
Militaryonesource.mil

Connects to programs & professional services. Referrals to all branches under Dept. of Defense.

Military Affairs, WI Dept. of

Military and Family Support
2400 Wright St
Madison WI 53708

(800) 833-6622
(800) 292-9464
wisconsinmilitary.org
dma.wi.gov

Military and family support. Assistance with all service member support branches.

Distress Calls/Suicide Prevention for Vets-24/7 Hotline

(800) 342-9647
usmc-mccs.org
dstressline@usmc.mil

MILITARY - continued

Military websites:

Army	goarmy.com	(888) 550-ARMY (2769)
Air Force	airforce.com	(800) 423-USAF (8723)
Marines	marines.com	(800) MAR-INES (627-4637)
Navy	navy.com	(800) USA-NAVY (872-628)
General military website	military.com	

MILK HAULING PERMIT

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Food and (608) 224-4700
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

MINIMUM MARKUP

(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Bureau	(800) 422-7128	Administers minimum markup law, DA has enforcement power.
\2811 Agriculture Dr	(608) 224-4989	
PO Box 8911	datcp.wi.gov	
Madison WI 53708-8911	DATCPHotline@wisconsin.gov	

MINING AND MINERALS

UW Ext Wisconsin Geological Survey

3817 Mineral Point Rd	(608) 262-1705	Information, publications, and geologist on staff. WI geological and topical maps available.
Madison WI 53705	wgnhs.uwex.edu	

Natural Resources, WI Dept. of

Bureau of Waste Management	(888) 936-7463	General mining questions. Metallic, nonmetallic, and farrow mining.
101 S Webster St	dnr.wi.gov	
PO Box 7921		
Madison WI 53703-7921		

Justice, WI Dept. of

Environmental Protection	(608) 266-1221	Air, water, land protection for state of Wisconsin.
17 W Main St	doj.state.wi.us	
Madison WI 53707		

M MOBILE AIR CONDITIONING

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights & Measures Bureau (608) 224-4942
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911 datcpweightsandmeasures@wi.gov
 Madison WI 53708-8911

Information on EPA Section 609. ATCP 136 regulates repair practices, acceptable refrigerant recovery and recycling.

MOBILE HOME PARKS

(SEE ALSO MANUFACTURED HOMES/DWELLING)

MOBILE HOMES

(SEE ALSO MANUFACTURED HOMES/DWELLINGS)

MODULAR HOMES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53703-8935 (608) 266-2122
dsps.wi.gov

Chapter SPS 320 administration & enforcement.

MOLD

Health Services, WI Dept. of

Division of Public Health (608) 266-1120
 1 W Wilson St Rm 150 (608) 266-5817
 PO Box 2659 dhs.wi.gov
 Madison WI 53703-2659

Information on control, cleaning of mold, and how it affects health. Lead program (childhood). List of contractors.

MONEY MARKETS

Financial Institutions, WI Dept. of

Division of Securities, Registration, (608) 266-2139
 & Compliance Bureau (608) 261-9555
 4822 Madison Yards Way N Twr wdfi.org
 PO Box 1768
 Madison WI 53701-1768

Investigates consumer complaints.

MONEY ORDERS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 wdfi.org

Educate, enforce and study of Federal consumer financial protection laws. Complaints.

MORTGAGES

Consumer Financial Protection Bureau, US

PO Box 2900 (855) 411-2372
 Clinton consumerfinance.gov
 IA 52733-2900

info@consumerfinance.gov

MORTGAGE COMPANIES

Financial Institutions, WI Dept. of

Division of Banking
4822 Madison Yards Way
North Tower
PO Box 7876
Madison WI 53705

(608) 261-7578
wdfi.org

Information and complaints.

Home Equity Info Center (AARP)

601 E St NW
Washington DC 20049

(888) 687-2277

Reverse mortgage. Also HUD.

MOTEL – SAFETY

(SEE ALSO ENVIRONMENTAL SANITATION)

MOTOR CARRIERS

Call local State Patrol District Office

To report companies that transport people (buses, vans) and may be operating unsafely.

MOTOR HOMES

Transportation, WI Dept. of

Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

MOTOR VEHICLES

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept. of

Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7909
Madison WI 53707-7909

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

MOTORCYCLES

Transportation, WI Dept. of

Division of Motor Vehicles
Dealer & Agent Section
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7910

(608) 266-1425
dot.wi.gov
Dealerlicensingunit@dot.wi.gov

Licenses dealers and takes dealership related complaints.

M **MOTORIZED WHEELCHAIR LEMON LAW**

Health Services, WI Dept. of

Division of Public Health (608) 266-1251
 1 W Wilson St (608) 266-1865
 PO Box 2659 (888) 947-3529 TTY
 Madison WI 53703 dhs.wi.gov

Law applies to new three or four wheel scooters or chairs for use by people with mobility restrictions. Complaints related to new motorized mobility devices.

MOUND SYSTEMS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

MOVING

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Trade (800) 422-7128
 2811 Agriculture Dr (608) 224-4989
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Within WI only: unfair or deceptive practices, and self-service storage. Public warehouse keepers.

American Moving & Storage Association

Arbitration Program (888) 849-2672
 2800 Eisenhower Ave Ste 200 (703) 683-7410
 Alexandria VA 22314-4578 moving.org

Certifier of US Professional Movers. Can only help with movers in their conference.

Federal Motor Carrier Safety Administration, US

1200 New Jersey Ave SE (800) 832-5660
 Washington DC 20590 fmcsa.dot.gov

Out-of-state movers.

Transportation, WI Dept. of

4822 Madison Yards Way (608) 264-7447
 PO Box 7910
 Madison WI 53707-7910 (608) 662-2010
dot.wi.gov

Certified Driver License (CDL) or moving vehicle licensing information. Check to see if moving company is licensed. Questions regarding federal regulations for interstate movers.

MULTI-LEVEL MARKETING

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

MUSIC LICENSING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Copyright Laws.Trade Division has a list of music licenses..

MUTUAL FUNDS**M****Financial Institutions, WI Dept. of**

Division of Securities (800) 472-4325
4822 Madison Yards Way (608) 266-2139
North Tower wdfi.org
PO Box 1768
Madison WI 53701-1768

N NATIONAL ASSOCIATION OF REMODELING (NARI)

(SEE ALSO HOME IMPROVEMENT)

NARI of Madison

5944 Seminole Centre Ct Ste 110
Fitchburg WI 53711

(608) 222-0670
narimadison.org
nari@narimadison.org

Trade association of remodeling contractors.

NATIONAL CONSUMERS LEAGUE

National Consumers League

1701 K St NW Ste 1200
Washington DC 20006

(202) 835-3323
nclnet.org
info@nclnet.org

Consumer education programs.

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (NHTSA)

Transportation, US Dept. of

National Highway Traffic
Safety Administration
1200 New Jersey Ave SE W Bldg
Washington DC 20590

(888) 327-4236
(800) 424-9153 TTY
nhtsa.gov

Auto safety and recall hotline.

NATURAL RESOURCES, WI DEPT OF

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
dnr.wi.gov

NEGATIVE OPTION PLANS

(SEE ALSO UNSOLICITED MERCHANDISE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

NO CALL

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(888) 382-1222
(608) 224-4999
nocall.wisconsin.gov
DATCPWINoCall@wi.gov

Consumer Sign-Up for “No Call List”.
Wisconsin Telephone Solicitor registration. Wis. Stats. § 100.52 ATCP 127, subch. .

Federal Trade Commission, US

Consumer Response Center600
Pennsylvania Ave NW
Washington DC 20580

(888) 382-1222
(866) 290-4236 TTY
donotcall.gov

Federal Do Not Call Registry.

NOISE

City Clerk or Police Department.

NONDELIVERY OF GOODS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

NON-PROFIT CORPORATIONS

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr (608) 261-7577
 Madison WI 53705 wdfi.org

Revenue, WI Dept. of

2135 Rimrock Rd (608) 266-2776 Tax exempt status.
 Madison WI 53713 revenue.wi.gov
 PO Box 8902
 Madison WI 53708-8949

NOTARY CLERK

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 266-8915 Wis. Stats. § 137. Issues notary
 North Tower wdfi.org public commissions and UCC's.
 Madison WI 53705 DFINotary@wisconsin.gov

NURSERY SCHOOLS

(SEE ALSO CHILD CARE)

NURSERY STOCK (LANDSCAPE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (608) 224-4572 Licensing & inspection.
 PO Box 8911 (608) 224-4500 Pesticides/Fertilizers.
 Madison WI 53708-8911 datcp.wi.gov
DATCPnursery@wi.gov

NURSES

Safety and Professional Services, WI Dept. of

Board of Nursing
 4822 Madison Yards Way (877) 617-1565 Inquiries, licensing; includes
 Madison WI 53705 (608) 266-2112 midwives, complaints.
dsps.wi.gov

Health Services, WI Dept. of

Office of Caregiver Quality (608) 261-8319 Nurse Aide Registry. Nursing
 1 W Wilson St (608) 266-1865 Assistants, complaints, certification.
 PO Box 2659 dhs.wi.gov
 Madison WI 53701-2659

N

NURSING HOMES

(SEE ALSO ASSISTED LIVING FACILITIES)

Health Services, WI Dept. of

Bureau of Quality Assurance (800) 642-6552
 1 W Wilson St (608) 266-2966
 PO Box 2969 (608) 266-8481
 Madison WI 53701-2969 dhs.wi.gov

Complaints. Regulates public facilities and quality of care.

Aging & Long Term Care, WI Board on

Ombudsman Program (800) 815-0015
 1402 Pankratz St Ste 111 (608) 246-7001 FAX
 Madison WI 53704-4001 longtermcare.wi.gov

Nursing home complaints. Provides advocacy services to persons age 60 & older who are consumers of long term care programs

NUTRITION

(SEE ALSO FOOD)

University of Wisconsin

Nutritional Sciences
 1415 Linden Dr Ste 274 (608) 262-1692
 Madison WI 53706 nutrisci.wisc.edu

Information on nutrition.

OBEDIENCE SCHOOLS - ANIMALS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.

OCCUPATIONAL SAFETY

Occupational Safety & Health Administration (OSHA)

4802 E Broadway
Madison WI 53716

(608) 733-2822
osha.gov

Occupational Safety and Health Administration (OSHA)

Henry Reuss Federal Bldg
310 W Wisconsin Ave Ste 1180
Milwaukee WI 53203

(414) 297-3315
osha.gov

Occupational Safety and Health Administration (OSHA)

1648 Tri Park Way
Appleton WI 54914

(920) 734-4521
osha.gov

Occupational Safety and Health Administration (OSHA)

1310 W Clairemont Ave
Eau Claire WI 54701

(715) 832-9019
osha.gov

Labor, US Dept. of

Occupational Safety and Health Administration
200 Constitution Ave NW
Washington DC 20210

(800) 321-6742 (OSHA)
osha.gov

OCCUPATIONAL THERAPISTS

Safety and Professional Services, WI Dept. of

Bureau of Health Professions
4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing info and complaint inquiry.

ODOMETER TAMPERING

(SEE ALSO AUTOMOBILES)

Transportation, WI Dept. of

Odometer Fraud Unit
4822 Madison Yards Way
PO Box 7910
Madison WI 53705-7910

(608) 267-0482
dot.wi.gov

Investigate both dealer & private tampering.

O OFFICE EQUIPMENT AND SUPPLIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.
 Current scams, consumer laws and
 publications, and how to file a
 complaint.

OIL

(SEE ALSO PETROLEUM PRODUCTS)

OPEN MEETINGS

Justice, WI Dept. of

Office of Open Government (608) 267-2220
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857

Public records and open meetings.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Management Services (608) 224-4737
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

DATCP Notices.

OPEN RECORDS

Justice, WI Dept. of

Office of Open Government (608) 267-2220
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857

(M-F 7:45am – 4:30pm)
 Public records and open meetings..

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr 4th Fl (608) 224-5023
 PO Box 8911 DATCPPublicRecords@wi.gov
 Madison WI 53708-8911

(M-F 7:45am – 4:30pm)
 Request for DATCP public records.

OPHTHALMOLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 PO Box 8935 (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Complaints, licensing rules &
 practice issues.

OPINIONS (ATTORNEY GENERAL)

Justice, WI Dept. of

Division of Legal Services (608) 266-1221
 17 W Main St 6th Fl doj.state.wi.us
 PO Box 7857
 Madison WI 53707-7857

By statute, the AG must, when
 asked, provide the legislature and
 designated Wisconsin State govern-
 ment officials with an opinion on le-
 gal questions.

OPTICIANS

Opticianedu.org

info@opticianedu.org

Opticians in WI are regulated by the Wisconsin Optometry Board. Reference dps.wi.gov.

American Board of Opticianry

217 N Upper St Ste 201
Lexington KY 40507

(800) 296-1379

(703) 719-5800

abo-ncle.org

mail@abo-ncle.org

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128

datcp.wi.gov

DATCPHotline@wisconsin.gov

Advertising.

OPTOMETRY

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565

(608) 266-2112

dps.wi.gov

Complaints & Licensing.

ORGAN TRANSPLANTS

UW Organ and Tissue Donation

H4/780 Clinical Science Center
450 Science Dr Ste 250
Madison WI 53711

(608) 265-0356

(866) 894-2676

www.uwhealth.org

uwotd@uwhealth.org

Organ procurement program.
Organ tissue/eye referrals

ORGANIZED CRIME

Justice, WI Dept. of

Division of Criminal Investigation
17 W Main St 5th Fl
Madison WI 53703

(608) 266-1671

doj.state.wi.us

OSHA REGULATIONS

(SEE ALSO OCCUPATIONAL SAFETY)

OSTEOPATHS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565

(608) 266-2112

dps.wi.gov

Number of complaints, licensing.

O

OVERSEAS CRIME VICTIMS

State, US Dept. of

Bureau of Consular Affairs
 Office of Overseas
 Citizen Services
 2201C St NW
 Washington DC 20520-4800

(888) 407-4747(US or Canada)
 (202) 501-4444(from Overseas)
 (202) 647-4000
travel.state.gov

Refer to embassy of that country. Passport, healthcare, crime, justice process, US resource contacts, local lawyers. (For outside of U.S.). Contact local police to report incident. Contact nearest US Embassy or Consulate. Can help replace stolen passport, contact family & friends; obtain medical care; explain local criminal justice system & address emergency needs; obtain information about your case; provide list of local lawyers who speak English.

PARDONS

Governor, WI Office of the

115 E State Capital #1
PO Box 7863
Madison WI 53707

(608) 266-1212
(414) 227-4344
evers.wi.gov

Madison office.
Milwaukee office.
Governor Tony Evers, web site.
State of Wisconsin, web site.

PARKING METERS

Agriculture, Trade and Consumer Protection, WI Dept. of

Bureau of Weights & Measures
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Complaints.

PARKS AND RECREATION AREAS

Tourism, WI Dept. of

201 W Washington Ave 2nd Fl
PO Box 8690
Madison WI 53708-8690

(608) 266-2161
(800) 432-8747
travelwisconsin.com
tourinfo@travelwisconsin.com

Wisconsin state parks & recreation.
Travel information center, ordering brochures and trip ideas.

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2181
dnr.wi.gov

State park information and camping reservations.
Complaint hotline.

PASSPORT INFORMATION

Postal Service, US

Check local telephone directory.

(800) 275-8777
(877) 487-2778
usps.com

Nearest location, locator for passport services offered.
National passport information center.

Service, US

(877) 487-2778
travel.state.gov

P

PATENTS

(SEE ALSO INVENTIONS/INVENTORS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

Commerce, US Dept. of

Patent & Trademark Office (800) 786-9199
 Madison Bldg (571) 272-1000
 600 Dulany St uspto.gov
 Alexandria VA 22314 usptoinfo@uspto.gov

Information about patents, trademarks, & America Invents Acts.

PAWN SHOPS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Posts Pawn Broker forms on website. Call city clerk's office for forms & information on city ordinances.

PEDDLERS

(SEE DOOR-TO-DOOR SALES)

Contact Local Municipal Authorities

PENSION PLANS - ERISA

Labor, US Dept. of

Employee Benefit (866) 487-2365
 Security Administration (866) 444-3272
 Frances Perkins Bldg dol.gov/ebsa
 200 Constitution Ave NW
 Washington DC 20210

For information regarding the Employee Retirement Income Security Act (ERISA).

Pension Benefit Guaranty Corp

(physical address) (202) 326-4000
 1200 K St NW Ste 9429 (800) 400-7242
 Washington DC 20005-4026 pbgc.gov
mypension@pbgc.gov
 (mailing address)
 PO Box 151750
 Alexandria, VA 22315-1750

Administers the ERISA if company goes out-of- business, or if pension plan is terminated. PBGC protects the retirement income of nearly 40 million American workers.

PEPPER SPRAY

(SEE ALSO DEFENSE SPRAYS)

PERMITS

Wisconsin Small Business Development Center

Business Answer Line (800) 940-7232
 432 N Lake St Rm 423 (608) 263-7794
 Madison WI 53706 wisconsinsbdc.org
sbdc@lists.wisconsin.edu

No cost confidential consulting and information on state required permits, state tax laws, and starting a business in Wisconsin. Should also contact local government as local permits may be required.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 (877) 617-1565
dsps.wi.gov

Information on permits for building and professionals

PEST CONTROL OPERATORS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture (608) 224-4548
 Resource Management datcp.wi.gov
 2811 Agriculture Dr DATCPpesticideinfo@wi.gov
 PO Box 8911
 Madison WI 53708-8911

Business license pesticide applicator certification, commercial license information; operates landscape pesticide notification registry; administers agrichemical storage and spill laws.

Wisconsin Emergency Management

2400 Wright St (800) 943-0003 (emergency hotline)
 PO Box 7865 (608) 242-3000
 Madison WI 53707-7865 wem.wi.gov
dma.wi.gov

Hazardous materials and information about Wisconsin Regional Response Teams and federal reporting.

PESTICIDES

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agrichemical Management (608) 224-5012
 2811 Agriculture Dr (800) 943-0003
 PO Box 8911 (608) 224-5296
 Madison WI 53708-8911
 (608) 224-4548
 (608) 224-4529
datcp.wi.gov
DATCPpesticideinfo@wi.gov

(M-F 7:45am - 4:30pm) Pesticide spill reporting.
 (After hours) Pesticide Spill reporting.
 Landscape pesticide advance notice registry.
 Lawn care services.
 Pesticide misuse complaints.

Military Affairs, WI Dept. of

Wisconsin Emergency Management (800) 943-0003
 2400 Wright St (608) 242-3000
 PO Box 7865 wem.wi.gov
 Madison WI 53707-7865 dma.gov

24-Hr Hotline
 Emergency-hazardous materials.

P

PET OWNERSHIP

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Animal Health (608) 224-4872
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

Shopping & caring for pets, rabies, prevention, diseases, & kennel problems. Dog breeders & seller program, backyard chickens information.

Local Sheriff, Humane Officer or Police

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St Ste 4210 (414) 488-3906
 Milwaukee WI 53214 FAX: (414) 276-7704
 wsdsa.org
 info@wsdsa.org

Directory of all Sheriffs, Deputy Sheriffs and local county District Attorney's. Humane issues, animals starving, mistreated

PET STORES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising & selling practices.

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Animal Health (608) 224-4889
 2811 Agriculture Dr (608) 224-4872
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911

Dog Seller Program.
 Licensing and complaint information.

PETROLEUM PRODUCTS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau (608) 224-4942
 Storage Tank Regulations/ datcp.wi.gov
 Petroleum Tank Inspections datcpweightsandmeasures@wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

Adulterated gasoline, fuel oil, unlabeled pumps, or contact local office. Must be reported within 24 hrs. Measurement problems.

Military Affairs, WI Dept. of

Wisconsin Emergency Management (800) 943-0003
 2400 Wright St (608) 242-3232
 PO Box 7865 dma.wi.gov
 Madison WI 53707-7865

Emergency hazardous materials.

PETROLEUM PRODUCTS - continued

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (608) 224-4942
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 datcpweightsandmeasures@wi.gov

LP gas company selling practices and meter training.

PHARMACY

Safety and Professional Services, WI Dept. of

Pharmacy Examining Board (877) 617-1565
 48822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Licensing; including pharmacies, distributors and manufacturers.
 Pharmacists licensed.
 Complaint information.

PHONEBUSTERS

The Canadian Anti-Fraud Call Center

PO Box 686 (888) 495-8501
 North Bay Ontario P1B 8J8 phonebusters.com
info@antifraudcentre.ca

(10am – 4:45pm, ET)
 Educates public about fraudulent telemarketing, advance fee fraud, internet fraud, and ID theft companies.

PHOTOGRAPHY AND PHOTOGRAPHIC EQUIPMENT

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Advertising and selling practices.

PHYSICAL THERAPISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing.
 Complaint information.

PHYSICIANS, SURGEONS, PHYSICIAN ASSISTANT

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Licensing.

COMPLAINT INFORMATION PLANTS

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agricultural (608) 224-4500
 Resource Management datcp.wi.gov
 2811 Agriculture Dr DATCPagriculture@wi.gov
 PO Box 8911
 Madison WI 53708-8911

Regulatory issues, licensing, shipping/export, nurseries, seed labelers, ginseng, Christmas Trees and other crops.

P

PLAT REVIEW

Administration, WI Dept. of

101 E Wilson St 9th Fl (608) 266-3200
 PO Box 1645 doa.wi.gov
 Madison WI 53701 plat.review@wi.gov

PLUMBING

Safety and Professional Services, WI Dept. of

Division of Industry Services contact local building inspector
 4822 Madison Yards Way Credentialing Unfair trade practices.
 Madison WI 53705

(877) 617-1565
 (608) 266-2112
dsps.wi.gov
 Code compliance & licensing only. If
 workmanship complaint, should

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128 Home Improvement, ATCP 110.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

PODIATRIST

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565 Licensed. Number of complaints,
 Madison WI 53705 (608) 266-2112 rules & practice questions for
dsps.wi.gov applicants.

POISON – CALL 911

Call 9-1-1

American Association of Poison Control Centers

4601 N Fairfax Dr Ste 630 (800) 222-1222 Supports the nation's 55 poison
 Alexandria VA 22203 (703) 894-1858 centers in their efforts to prevent
aapcc.org and treat poison exposure. Provides
PoisonHelp.org a primary resource for poisoning
info@aapcc.org information and helps reduce costly
 emergency department visits
 through in-home treatment.

Wisconsin Poison Center

PO Box 1997 Ste C660 (800) 222-1222 Goes to caller's state general poison
 Milwaukee WI 53201-1997 wisconsinpoison.org information and emergencies. 24hr.
 poison information for all individuals
 in Wisconsin.

POISON – Continued

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr	(800) 422-7128	Packaging & labeling.
PO Box 8911	datcp.wi.gov	
Madison WI 53708-8911	DATCPHotline@wisconsin.gov	

POLICE/SHERIFF DEPARTMENT

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St	(414) 488-3906	Information and resources.
Ste 4210	wsdsa.org	
Milwaukee, WI 53214	wsdsa.org/resources/directories/info@wsdsa.org	Directory of all Sheriffs and Deputy Sheriffs.

Justice, WI Dept. of

Division of Criminal Investigation	(608) 266-1671	Complaints regarding misconduct in office. Also should contact local Police & Fire Commission.
PO Box 7857	doj.state.wi.us	
Madison WI 53707-7857		

POLLUTION

(SEE ALSO WASTE CONTROL)

Natural Resources, WI Dept. of

Air Program	(888) 936-7463	(7am – 10pm) Air pollution complaints.
101 S Webster St		Regional offices handle complaints.
PO Box 7921	(608) 266-2856	
Madison WI 53703	dnr.wi.gov	

Natural Resources, WI Dept. of

Bureau of Waste Management	(262) 884-2342	Hazardous material/waste spills, information.
PO Box 7921	(800) 943-0003	
Madison WI 53707-7921	dnr.wi.gov	

Natural Resources, WI Dept. of

Water Resource Management	(608) 266-7768	General information about water, streams, rivers, but not drinking water.
101 South Webster St	(888) 936-7463	
PO BOX 7921		Violation hotline.
Madison WI 53707-7921	(800) 847-9367	
	dnr.wi.gov	

P

PORNOGRAPHY

Local Postal Service

about.usps.com/forms/ps1500.pdf
[What Options Do I Have Regarding Unwanted / Unsolicited Mail?](#)
usps.com

To avoid receiving unsolicited obscene mail, fill out Form 1500, which is available at individual's local post office or online.

Local City Clerk

Check local telephone directory for address and telephone number. City ordinance

Justice, WI Dept. of

Division of Criminal Investigation
 PO Box 7857 (608) 266-1221
 Madison WI 53707-7857 (608) 266-1671
doj.state.wi.us

POSTAL INSPECTORS

Postal Inspection Service, US

Criminal Investigations (877) 876-2455
 Service Center (800) 275-8777
 Attn: Mail Fraud postalinspectors.uspis.gov
 433 W Harrison St Rm 3255 uspis.gov/report/
 Chicago IL 60699-3255

Mail service issues, mail theft or ID theft, mail fraud & customer support. To report crime.

Postal Crime Hotline

Attn: Hotline USPS OIG (877) 876-2455
 1735 North Lynn St usps.oig.gov/hotline
 Arlington, VA 22209-2020

Fraud, waste, misconduct within the Postal Service.

Postal Zip Code Information

(800) 275-8777
usps.com

General information.

POULTRY

(SEE ALSO FOOD)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison, WI 53708-8911

POWER OF ATTORNEY

(SEE ALSO LAWYER REFERRAL SERVICES)

Health Services, WI Dept. of

Division of Public Health (608) 266-2536
 Attn: POA dhs.wi.gov
 1 W Wilson St
 PO Box 2659
 Madison WI 53701-2659

Advanced directive forms available online or upon written request. Send SASE with request.

POWER TOOLS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Tool safety.

PRENEED SELLERS

(SEE CEMETERIES)

PREPAID MAINTENANCE LIEN

Financial Institutions, WI Dept. of

4822 Madison Yards Way (608) 261-9555
 North Tower wdfi.org
 Madison WI 53705

(M-F 7:45am – 4:30pm)
 Escrow/bond requirements, Wis. Stats. § 779.87(3).

PRE-RECORDED MESSAGES

(SEE ALSO TELEPHONE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available. Robocalls.

PRESCRIPTIONS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (877) 617-1565
 Madison WI 53705 (608) 266-2112
dsps.wi.gov

Prescription Drug Monitoring Program (PDMP).

PRICE COMPARISON ADVERTISING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

For specific information regarding DATCP Wis. Adm. Code ch. ATCP 124. Fact sheet available.

P

PRICE DISCREPANCIES

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942

datcp.wi.gov

datcpweightsandmeasures@wi.gov

Wis. Stats. ch. 98, §§ 98.08 & 98.26
Weights & Measures.

PRICE FIXING

Justice, WI Dept. of

17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857

(608) 266-1221

doj.state.wi.us

Consumer protection and antitrust
unit. Chapter 133 antitrust laws.

PRICE MARKUP

(SEE ALSO MINIMUM MARKUP, TRADE PRACTICES, ORDERS ON UNFAIR, OR UNFAIR SALES ACT)

PRICE SCANNING

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942

datcp.wi.gov

datcpweightsandmeasures@wi.gov

Scanned pricing errors.

PRISONER APPEALS

Corrections, WI Dept. of

3099 E Washington Ave
PO Box 7925
Madison WI 53707-7925

(608) 240-5000

doc.wi.gov

PRISONS

(SEE ALSO CORRECTIONS, WI DEPT OF)

PRIVACY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4976

(800) 422-7128

datcp.wi.gov

DATCPHotline@wisconsin.gov

Information available online.

Privacy Rights Clearinghouse

3033 5th Ave Ste 223
San Diego CA 92103

(619) 298-3396

privacyrights.org

Non-profit that empowers individuals
to protect their privacy by providing
one-to-one assistance, creating
educational publications, and
advocating for consumer friendly
policy.

PRIVATE DETECTIVES AND AGENCIES

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing. Number of complaints.

PRIVATE FOUNDATIONS

Justice, WI Dept. of

17 W Main St 5th Fl
PO Box 7857
Madison WI 53707-7857

(608) 266-1221
doj.state.wi.us

Original tax form 990 filed with Revenue. Copies are filed in WI Dept. of Justice. IRS requirement.

PRIZE OFFERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-4976
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

PROBATE, WILLS, ESTATES

(SEE ALSO LIVING WILLS OR WILLS, ESTATES)

State Bar of Wisconsin

5302 Eastpark Blvd
PO Box 7158
Madison WI 53707-7158

(800) 362-9082
(800) 728-7788
(608) 257-3838
wisbar.org/forpublic/inneedinformation
service@wisbar.org

Health Services, WI Dept. of

Division of Public Health
Attn: POA
1 W Wilson St
PO Box 2659
Madison WI 53701

(608) 266-2536
dhs.wi.gov

Advanced directive forms available online or by sending in self-addressed stamped envelope. Identify which forms are needed.

PRODUCT SAFETY

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Complaints.
Advertising and packaging.

Consumer Product Safety Commission, US

4330 East West Hwy
Bethesda MD 20814

(800) 638-2772
(301) 504-0124 FAX
cpsc.gov

(M-F 8am – 5:30pm)
Mission is to protect the public against unreasonable risks of injury or death from consumer products through education, safety standard activities, regulation, and enforcement.

P

PRODUCT SAFETY - continued

Public Interest Research Group, US (PIRG)

The Federation of State PIRGS (303) 801-0582
 1543 Wazee St Ste 460
 Denver, CO 80202 (800) 838-6554
uspirg.org

US PIRG is an advocate for the public interest. Members.

Safe Kids Worldwide

1 Inventa Place (202) 662-0600
 6th Fl. West safekids.org
 Spring, MD 20910 info@safekids.org

Help prevent accidental childhood injury.

recalls.gov

(800) 638-2772
recalls.gov

A one stop shop for US Government recalls.

Transportation, WI Dept. of

4822 Madison Yards Way
 PO Box 7910 (608) 266-1425
 Madison WI 53707-7910 dot.state.wi.us

Child safety seats.

Transportation, US Dept. of

National Highway Traffic Safety Administration
 1200 New Jersey Ave SE (202-366-4000
 West Bldg NHTSA.gov
 Washington DC 20590

Auto Safety Hotline: recalls, safety, crash ratings, car seat laws and guidelines, defects, and complaints.

US Food & Drug Administration - Madison

700 Regent St Ste 202 (608) 264-5332
 Madison WI 53715 fda.gov

Food & Drug Administration - National

110 Michigan St NW # 722 (888) 463-6332
 Grand Rapids, MI 49503 fda.gov

PROFIT-SHARING PLANS

(SEE ALSO PENSION PLANS)

PROPANE GAS

(SEE ALSO FUEL AND GASOLINE)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
DATCPWeightsAndMeasures@wi.gov

For weights and measures price accuracy

PROPERTY ASSESSMENTS

Local city clerk

Disputes handled through local government appeal process. Contact clerk of municipality for procedure for filing an appeal. The Dept. of Revenue publishes the name of each municipality's assessor and contact information at: revenue.wi.gov/DORPublications/assrlist.pdf

PROPERTY TAX RELIEF

Revenue, WI Dept. of

2135 Rimrock Rd
PO Box 8971
Madison WI 53708-8971

(608) 266-2772
revenue.wi.gov

Tax relief credits.

PSYCHOLOGISTS/PSYCHOLOGY EXAMINING BOARD

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing of psychiatrists. Complaint information.

PUBLIC ACCOUNTANTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
PO Box 7190
Madison WI 53707-7190

(877) 617-1565
(608) 266-2112
(608) 266-2264 FAX
dsps.wi.gov
dsps@wiscon.gov

Certified Public Accountants. Complaint information.

PUBLIC DEFENDER – ADMINISTRATION DIVISION

Wisconsin State Public Defender

Administration Division
17 S Fairchild St Ste 500
Madison WI 53703

(608) 266-9150
(608) 266-0087
wispd.org

Trial & appellate work, only criminal offices. This office will refer people to the correct office by county.

P

PUBLIC INSTRUCTION

Public Instruction, WI Dept. of

Public Education (800) 441-4563
 125 S Webster St (608) 266-3390
 PO Box 7841 dpi.wi.gov
 Madison WI 53707-7841

State education agency for Wisconsin.

PUBLIC RECORDS (ACCESS TO)

Justice, WI Dept. of

Office of Open Government (608) 267-2220
 PO Box 7857 doj.state.wi.us
 Madison WI 53707-7857

Wis. Stats. §§ 19.31 to 19.39, Wisconsin Public Records Law.

PUBLIC SERVICE COMMISSION

(SEE ALSO UTILITIES)

Public Service Commission, WI

4822 Madison Yards Way (888) 816-3831
 N Twr 6th Fl (608) 266-5481
 PO Box 7854 psc.wi.gov
 Madison WI 53705-7854

Utility complaint mediation and information.

PUBLIC WAREHOUSE KEEPERS

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Bureau (608) 224-4989
 2811 Agriculture Dr datcp.wi.gov
 PO Box 8911
 Madison WI 53708-8911

PUBLISHING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

PURCHASE MADE OVERSEAS

(SEE ALSO OVERSEAS CRIME VICTIMS)

PYRAMID SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES OR CHAIN DISTRIBUTORSHIPS)

QUACKERY - MEDICAL

Q

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison, WI 53708-8911

(800) 422-7128
datcp.wi.gov

Fact sheet available.

R

RADIATION ISSUES

Health Services, WI Dept. of

1 W Wilson St
Madison WI 53703

(608) 266-1865

dhs.wi.gov

dhswebmaster@dhs.wisconsin.gov

RADON

Health Services, WI Dept. of

1 W Wilson St
PO Box 2659
Madison WI 53703

(888) 569-7236

dhs.wi.gov

State wide radon information. Radon test kits.

RAFFLES

(SEE ALSO CONTESTS)

Administration, WI Dept. of

Division of Gaming
3319 W Beltline Hwy 1st Fl
PO Box 8979
Madison WI 53708-8979

(608) 270-2552

doa.wi.gov

DOADOGcharitablegaming@wi.gov

Charitable raffles.

RAILROADS

Commissioner of Railroads, Office of

Railroad Safety
4822 Madison Yards Way Ste 5633
Madison WI 53705

(608) 261-8221

(608) 261-8220 FAX

ocr.wi.gov

General railroad regulations, crossing conditions, repair, and safety.

Transportation, WI Dept. of

Bureau of Railroads and Harbors
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7910

(608) 266-0189

dot.wi.gov

Wis. Stats. § 85

REAL ESTATE

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565

(608) 266-2112

dsps.wi.gov

Licensing of salespersons and brokers. Real estate disclosure law, whether sold by realtors or owners. Complaint information.

Wisconsin Realtor's Association

4801 Forest Run Rd Ste 201
Madison WI 53704-7337

(608) 241-2047

(800) 279-1972

wra.org

wra@wra.org

M-F 8:30am – 5pm

Sells standard landlord/tenant lease and other property management forms.

REBATES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

RECALLS

(SEE ALSO PRODUCT SAFETY OR AUTO SAFETY)

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Ave SE W Bldg
Washington DC 20590

(888) 327-4236
(800) 424-9153 TTY
safercar.gov

Auto recalls.

Consumer Product Safety Commission, US

4330 E West Hwy
Bethesda MD 20814

(800) 638-2772
(301) 504-0025 FAX
(301) 504-0124 FAX
cspc.gov
recalls.gov

Regulations, laws and standards and list of household products on recall.

RECREATION

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2621
dnr.wi.gov

Information: general, fishing, hunting, camping, parks, boating, ski trails, snowmobiling, and ATV/UTV.

Tourism, WI Dept. of

201 W Washington Ave
Madison WI 53703

(800) 432-8747
(608) 266-2161
travelwisconsin.com

Wisconsin State Parks, vacation destinations, event listing, and trip planning.

RECREATIONAL VEHICLES

Transportation, WI Dept. of

Motor Vehicle Division
4822 Madison Yards Way
PO Box 7910
Madison WI 53707-7910

(608) 266-1425
dot.wi.gov
DealerLicensingUnit@dot.wi.gov

Dealers license.

RECYCLERS

Associated Recyclers of Wisconsin (AROW)

1100 Main St Ste 120
PO Box 54
Stevens Point WI 54481-0054

(715) 343-0722
recyclemorewisconsin.org/arow

AROW is a non-profit association that provides statewide proactive leadership on waste reduction and recycling through education, advocacy, collaboration, programs, and services.

R RECYCLERS - continued

Natural Resources, WI Dept. of

Waste and Materials Management Program	(888) 936-7463 (608) 267-7550	
101 S Webster St	(608) 381-0960 (office mobile)	
PO Box 7921	dnr.wi.gov/topic/recycling	
Madison WI 53707-7921	jennifer.semrau@wi.gov	

REFINANCING COMPANIES

(SEE ALSO MORTGAGE COMPANIES)

REFERRAL SELLING

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr	(800) 422-7128	ATCP 121.
PO Box 8911	datcp.wi.gov	
Madison WI 53708-8911	DATCPHotline@wisconsin.gov	

REFRIGERANT

(SEE ALSO MOBILE AIR CONDITIONING)

REFUND POLICIES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr	(800) 422-7128	Fact sheet available.
PO Box 8911	datcp.wi.gov	
Madison WI 53708-8911	DATCPHotline@wisconsin.gov	

REMODELING

(SEE ALSO HOME IMPROVEMENT)

RENT ABATEMENT – RENT WITHHOLDING

(SEE ALSO BUILDING CODES/INSPECTORS OR LANDLORD/TENANT)

Madison Rent Abatement Clerk	(608) 266-4551 cityofmadison.com	Rental abatement information (city building inspection, home & property – select Landlord Tenant information to find links that include Rent Abatement Ordinance & Procedures. Contact community’s clerk office or Building Inspector.
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RENT-TO-OWN

Financial Institutions, WI Dept. of

4822 Madison Yards Way N Twr	(608) 261-9555	M-F 7:45am – 4:30pm
Madison WI 53705	wdfi.org	

RENTING

(SEE ALSO LANDLORD/TENANT)

Commercial	Portions of Chapter 704. Contact an attorney.
Residential	See LANDLORD/TENANT.

REPOSSESSION OF FINANCED GOODS

(SEE ALSO FINANCIAL INSTITUTIONS)

Financial Institutions, WI Dept. of		
4822 Madison Yards Way N Twr	(608) 261-9555	Wisconsin Consumer Act
Madison WI 53705	wdfi.org	

RESPIRATORY CARE PRACTITIONERS

Safety and Professional Services, WI Dept. of		
4822 Madison Yards Way	(877) 617-1565	Licensing. Can also file complaint.
PO Box 8935	(608) 266-2112	
Madison WI 53708-8935	dsps.wi.gov	

RESTAURANT

(SEE ALSO BEVERAGE LICENSING)

Agriculture, Trade and Consumer Protection, WI Dept. of		
Division of Food and	(608) 224-4700	Licensing of restaurants, mobile
Recreational Safety	datcp.wi.gov	restaurants, temporary restaurants.
2811 Agriculture Dr		Restaurant permit, vending ma-
PO Box 8911		chines, sanitation and certification
Madison WI 53708-8911		of food managers.

RESTROOMS

(SEE ALSO SANITARY FACILITIES)

RETIREMENT PLANS

(SEE ALSO PENSION PLANS)

RETIREMENT HOMES

(SEE ALSO ELDERLY)

Board on Aging & Long Term Care		
1402 Pankratz St. Ste 111	(800) 815-0015	Ombudsman Help Line. Persons 60
Madison WI 53704	(800) 242-1060	or older and/or in a long-term care
	longtermcare.wi.gov	facility.
		MEDIGAP Help Line

Health Services, WI Dept. of

Division of Quality Assurance	(800) 642-6552
1 W Wilson St	(608) 266-8481
Madison, WI 53703	

R

RETURN POLICIES

(SEE ALSO PRODUCT SAFETY)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

REVENUE, WISCONSIN DEPT. OF

(SEE ALSO TAX)

Revenue, WI Dept. of

2135 Rimrock Rd
 Madison WI 53713
 PO Box 8949
 Madison WI 53708-8949

(608) 266-2772
 (608) 267-0834 FAX
revenue.wi.gov
DORincome@wi.gov

M-F 7:45am – 4:30pm
 Individuals and businesses.

REVERSE MORTGAGES

(SEE ALSO MORTGAGES)

ROAD CONDITIONS

(SEE ALSO TOURISM)

RUNAWAY HOTLINE

National Runaway Safeline

3141 B N Lincoln Ave
 Chicago IL 60657

(773) 880-9860
 (800) 786-2929 [800-RUN-AWAY]
1800runaway.org

Assistance and support for youth in crisis or who have run away. Non emergency services and guidance for parents, including message relay services.

RUSTPROOFING

(SEE ALSO AUTOMOBILES)

SAFETY AND PROFESSIONAL SERVICES, WI DEPT OF

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
 PO Box 8935
 Madison WI 53708-8935

(877) 617-1565
 (608) 266-2112
dsps.wi.gov

Licensing and complaints for business, health and trade professions. Also Boxing/MMA, Manufactured Homes, and Division of Industry Services Programs.

SALES TAX

(SEE ALSO TAX)

Revenue, WI Dept. of

2135 Rimrock Rd
 PO Box 8906
 Madison WI 53708-8906

(608)266-2776
revenue.wi.gov

Sales & withholding tax.

SALVAGE DEALERS

Transportation, WI Dept. of

Dealer Section
 4822 Madison Yards Way
 Madison WI 53705

(608) 266-1425
dot.wi.gov
dealerlicensingunit@dot.wi.gov

M-F 7:45am – 4:30pm
 License required.

SAVINGS AND LOAN COMMISSION

(SEE ALSO BANKS)

Financial Institutions, WI Dept. of

Division of Banking
 4822 Madison Yards Way N Twr
 Madison, WI 53707-7876

(608) 261-7578
wdfi.org

M-F 7:45am – 4:30pm
 Inquiries regarding state chartered saving & loan institutions only. Regulates practices of savings and loans.

Comptroller of the Currency, Office of

Customer Assistance Group
 PO Box 53570
 Houston, TX 77052

(800) 613-6743
 (800) 877-8339 TTY
 (713) 336-4301 FAX
helpwithmybank.gov

Federal Institution. Questions regarding national banks and federal savings associations. File a complaint against your financial institution.

SCALPING

(SEE ALSO TICKET SCALPING)

SCANNING

(SEE ALSO PRICE SCANNING)

S

SCHOOLS

(SEE ALSO BUSING - SCHOOL)

Educational Approval Program DSPS (formerly the Educational Approval Board)

4822 Madison Yards Way
 PO Box 7920
 Madison WI 53707-7920

(608) 266-2122 (option 8)
 (608) 264-8477 FAX
dsps.wi.gov
DSPSEAP@wi.gov

Inspects & approves schools and courses of instruction of continuing education. (Doesn't answer questions for K-12).

Transportation, WI Dept. of

Motor Vehicle Division
 4822 Madison Yards Way
 PO Box 7920
 Madison WI 53707-7920

(608) 264-7495
 (608) 264-7049
dot.wisconsin.gov
dotdrvtrmschool@dot.wi.gov

Commercial driving schools
 Complaints. Licensing – CDL.

Local School Board

Check blue pages of local telephone directory.

Public K through 12. Contact local school administrative offices or search on internet for local phone number and names of school board members.

Workforce Development, WI Dept. of

Bureau of Apprenticeship Standards
 201 E Washington Ave Rm E100
 PO Box 7972
 Madison WI 53707

(608) 266-3332
dwd.wisconsin.gov

Inquiries relating to apprenticeship/indenture in construction, service or industrial trades. NOT a placement agency; employer must sponsor employee in this training.

Public Instruction, WI Dept. of

Bureau of School Mgmt Services Team Federal Aid & Audit Section
 125 S Webster St
 Madison WI 53703

(608) 266-3390
 (800) 441-4563
dpi.wi.gov/sms

School busing Initial contact.
 Local school district federal aid

Wisconsin Association of School Boards (WASB)

122 W Washington Ave
 Madison WI 53703

(608) 257-2622
<https://wasb.org/>

Guidance, networking, advocacy for school boards in Wisconsin.

Wisconsin Technical College System

4622 University Ave
 PO Box 7874
 Madison WI 53707-7874

(608) 266-1207
 (608) 267-2483 TTY
wtcssystem.edu

General number. Information about Wisconsin's 16 technical colleges, apprenticeship, financial aid, and college contacts.

S

SCHOOLS continued

Higher Educational Aids Board

4822 Madison Yards Way
 PO Box 7885
 Madison WI 53707-7885

(608) 267-2206
 (608) 267-2808 FAX
heab.wi.gov
heabmail@wisconsin.gov

State agency responsible for financial aid system, grant management and oversight of Wisconsin's scholarship and loan programs.

SECOND-HAND SHOPS

(SEE ALSO PAWN SHOPS)

SECRET SERVICE

Secret Service, Madison

660 W Washington Ave Ste 305
 Madison WI 53703

(608) 264-5191
secretservice.gov

US Secret Service is a federal law enforcement agency with headquarters in Washington DC. Key responsibility for national security, public safety, economic and cyber investigations.

Secret Service, Milwaukee

517 E Wisconsin Ave Rm 572
 Milwaukee WI 53202

(414) 297-3587
secretservice.gov

SECRET WARRANTIES

(SEE ALSO WARRANTIES)

SECRETARY OF STATE, WI OFFICE OF

Secretary of State, WI Office of

B41 West State Capitol
 Madison WI 53703

(608) 266-8888 (press 4)
 (608) 266-5503
 (608) 266-3159 FAX
sos.wi.gov
statesc@wi.gov

Main number & public records.
 Budget & personnel.
 Apostilles & Authentications.
 Publication of State laws.

PO Box 7848
 Madison WI 53707-7848

S

SECURITIES

Financial Institutions, WI Dept. of

Division of Securities (608) 266-2139
 4822 Madison Yards Way N Twr (608) 261-9555
 Madison WI 53705 (800) 472-4325
wdfi.org

For persons seeking investor protection regarding legitimacy or legality of securities or franchise investment. Oversees fraud or misrepresentation in securities and franchise transactions. Licenses all dealers, agents, and advisors. Makes appropriate rules and regulations in public interest. DFI must approve all advertising of securities before they can be circulated.

Securities Exchange Commission, US

175 W Jackson Blvd Ste 1450 (800) 732-0330
 Chicago IL 60604 (312) 353-7390
sec.gov
chicago@sec.gov

Federal toll free. Chicago field office. Enforces and regulates federal securities laws to protect investors, maintain fair markets and facilitate capital formation.

SEC Headquarters
 100 F Street NE
 Washington DC 20549

SECURITY DEPOSIT

(SEE ALSO LANDLORD/TENANT)

SELF DEFENSE

(SEE ALSO DEFENSE SPRAYS)

SEMI-TRACTOR TRAILERS

Contact an attorney
 Auto repair law does not apply.

SENIORS

(SEE ALSO ELDERLY)

SEPTIC SYSTEM COMPLAINTS

Safety and Professional Services, WI Dept. of

Division of Industry Services - (877) 617-1565
 Plumbing Products (608) 266-2112
 4822 Madison Yards Way dsps.wi.gov
 Madison WI 53705

Complaints involving septic system installation. Approval of septic additives

SEPTIC SYSTEM COMPLAINTS - continued

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463
 Madison WI 53703 (800) 943-0003
dnr.wi.gov

Spills and violations reporting.

SEXUAL OFFENDER REGISTRY

Justice, US Dept. of

950 Pennsylvania Ave NW (202) 514-2000
 Washington DC 20530-0001 nsopw.gov

National general information line.
 National sex offender public website, search sex offender registries for all 50 states, DC and US Territories.

(800) 656-HOPE

If you have been sexually assaulted, call local police or National Sexual Assault Hotline.

SHERIFF DEPARTMENTS

Wisconsin Sheriffs and Deputy Sheriffs Association

6737 W Washington St (414) 488-3906
 Suite 4210 (414) 276-7704 FAX
 Milwaukee, WI 53214 wsdsa.org

Directory of Sheriffs and Deputy Sheriffs. Provides information and education materials to law enforcement officers and organizations and provides scholarships.

Justice, WI Dept. of

Division of Criminal Investigation (608) 266-1671
 17 W Main St 5th Fl doj.state.wi.us
 PO Box 7857
 Madison WI 53707-78577

Complaints regarding misconduct in office only.

Secret Service, US

Milwaukee Field Office (414) 297-3587
 517 E Wisconsin Ave Rm 572
 Milwaukee WI 53202

SILVER

Financial Institutions, WI Dept. of Securities

4822 Madison Yards Way (800) 472-4325
 Madison WI 53705 (608) 266-1064
 (608) 266-2139

wdfi.org
 Licensing.
 Examiner of the day.

S SILVER - continued

Commodities Futures Trading Commission, US

Three Lafayette Centre (866) 366-2382
 1155 21st St NW (202) 418-5000
 Washington DC 20581 (202) 418-5521 FAX
cftc.gov

Mission is to promote the integrity, resilience, and vibrancy of the US derivatives markets through sound regulation.

SLAMMING

(SEE ALSO TELECOMMUNICATIONS)

Unauthorized switching of long distance telephone service.

SMALL BUSINESS

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES, DISTRIBUTORSHIPS, OR FRANCHISE)

Small Business Administration, WI

740 Regent St Ste 100 (608) 441-5263
 Madison WI 53715 sba.gov
wisconsin@sba.gov

Small Business Administration, WI

310 W Wisconsin Ave Ste 580W (414) 297-3941
 Milwaukee WI 53203 sba.gov
wisconsin@sba.gov

Small Business Administration, US

409 3rd St SW (800) 827-5722
 Washington DC 20416 (800) 659-2955 (Disaster Loans)
sba.gov
answerdesk@sba.gov

M-F 9:00am – 6:00pm EST
 Created in 1953, federal agency dedicated to small business providing counseling, capital, and contracting expertise for small businesses.

Administration, WI Dept. of

Small business continued
 Minority, Woman-Owned and Disabled Veteran-Owned Business Enterprise Program
 101 E Wilson St 9th Floor (608) 267-9550
 PO Box 7970 (608) 267-0600 (Fax)
 Madison WI 53707 wisdp.wi.gov
SupplierDiversity@wi.gov

Natural Resources, WI Dept. of

Small Business Environmental (855) 889-3021
 Assistance Program (608) 266-2621
 (608) 267-6817
dnr.wi.gov

SMALL CLAIMS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

Wisconsin Small Claims Court

wicourts.gov

Information and self-help small claims and circuit court forms.

SMOKE ALARMS

(SEE ALSO FIRE AND BURGLARY ALARMS & SMOKE DETECTORS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison, WI 53705

(877) 617-1565
(608) 266-2112
dps.wi.gov

Smoke and carbon monoxide alarm requirements.

SMOKING

Wisconsin Department of Health Services 1 W Wilson St

Madison, WI 53703

(608) 266-1865
(800) Quit Now

Smoking data. Tobacco quit line 24/7.

SNOWMOBILES

(SEE ALSO RECREATIONAL VEHICLES)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Manufacturer defect.

Natural Resources, WI Dept. of

101 S Webster St
Madison WI 53703

(888) 936-7463
(608) 266-2621
dnr.wi.gov

Snowmobile safety programs, ATV and snowmobile registration.

SOCIAL SECURITY

(SEE ALSO ELDERLY)

Social Security Administration, US

Office of the Inspector General
PO Box 17785
Baltimore MD 21235

(800) 269-0271
(800) 772-1213
(866) 501-2101 TTY
(410) 597-0118 FAX
ssa.gov

Fraud line and scam info. Nationwide service. If caller needs to be seen in person, they will be referred to the correct area office, or visit website. Many free publications available.

S

SOCIAL WORKERS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensing.
Complaint information.

SODA WATER BEVERAGE

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4925
datcp.wi.gov

Price discrimination.

SOLAR ENERGY

Focus on Energy, LLC

Focus on Energy
1 S Pinckney St Ste 340
Madison WI 53703

(800) 762-7077
focusonenergy.com
focusinfo@focusonenergy.com

Energy efficiency and renewable resource program that empowers people and businesses in WI to make smart energy decisions with enduring economic benefits.

Housing and Economic Development Authority (WHEDA), WI

908 E Main St Ste 501
Madison WI 53703
PO Box 1728
Madison WI 53701-1728

(608) 266-7884
(800) 334-6873
(608) 467-5025 FAX
wheda.com
info@wheda.com

Low interest home improvement loans. Workers and lenders, developers, local government, non-profits and community groups to implement its low-cost financing programs.

611 W National Ave Ste 110
Milwaukee WI 53204

(800) 628-4833
(414) 227-4039
(414) 227-4704 FAX

SOLICITATIONS

(SEE ALSO CHARITABLE GAMES, ORGANIZATIONS & SOLICITATIONS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Brochures available: Door to door home solicitation, sales in hotel rooms, fairs, telephone sales, and mailings.

SPACE HEATERS/STOVES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

SPAM & SCAMS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Unauthorized e-mail messages.

Federal Trade Commission (FTC), US

Consumer Response Center (877) 382-4357
 600 Pennsylvania Ave NW (202) 326-3300
 Washington DC 20580 ftc.gov

North American Securities Administrators Association Inc (NASAA)

750 First St NE Ste 990 (202) 737-0900
 Washington DC 20002 (202) 783-3571 FAX
nasaa.org

Investments.
 NASAA members protect investors and help maintain integrity of securities industry. Stockbroker licensing, enforcing state securities laws, examining brokerage and investment firms, educating and advocating for investors.

Securities & Exchange Commission, US

100 F St NE (800) 732-0330
 Washington DC 20549-0213 (202) 551-6551
sec.gov
enforcement@sec.gov

Stock scams.
 Mission is to protect investors, maintain fair, orderly and efficient markets and facilitate capital formation.

Postal Inspection Service, US

Criminal Investigations Service Center
 ATTN: Mail Fraud (877) 876-2455
 433 W Harrison St Rm 3255 postalinspectors.uspis.gov
 Chicago IL 60699-3255

Online complaint form on website
 Mail fraud.

SPAM & SCAMS - continued

Food and Drug Administration (FDA), US

10903 New Hampshire Ave (888) 463-6332
 Silver Spring MD 20993 (866) 300-4374
fda.gov/drugs/quick-tips-buying-medicines-over-internet/besaferx-your-source-online-pharmacy-information
webcomplaints@ora.fda.gov

Report problems w/FDA regulated products incl online pharmacies.
 Report an emergency involving food, drugs, medical devices, dietary supplements, or cosmetics.

Report online pharmacy problems.

S

SPONGY MOTH HOTLINE

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture
Resource Management
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 642-6684
datcp.wi.gov
spongymoth@wisconsin.gov

Spongy Moth Treatment Program.
Statewide info portal. Program
maintained by UW Madison
Extension, DATCP, and DNR.

SPEECH PATHOLOGISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Licensed.
Complaint information.

STATE AGENCIES – WISCONSIN

Wisconsin Statewide Agency Directory

wisconsin.gov/Pages/AllAgencies.aspx

For list of Wisconsin state agencies.

STATE BAR OF WISCONSIN

State Bar of Wisconsin

5302 Eastpark Blvd
Madison WI 53718
PO Box 7158
Madison WI 53707-7158

(800) 728-7788
(608) 257-3838
(800) 444-9404
wisbar.org
service@wisbar.org

Nationwide.
Madison office.
Auto Attendant.
Verification of attorney license.

STATE BILLS

(SEE ALSO LEGISLATION)

STATE EMPLOYEES DIRECTORY

State of Wisconsin Employee Directory

(608) 266-2211
stateempdir.wi.gov

Automated – voice activated.
Online search by name, phone
number, or email address.

STATE LAB

Laboratory of Hygiene, WI

2601 Agriculture Dr
Madison WI 53718

(800) 442-4618
(800) 862-1013
(800) 462-5261
slh.wisc.edu

Environmental testing, forensic toxicology, and water testing/kits. WI Occupational Health lab (Industrial hygiene). WSLH Proficiency Testing.

STATE PATROL

Transportation, WI Dept. of

State Patrol
4822 Madison Yards Way
9th Floor South
Madison WI 53705

(844) 847-1234
wisconsin.gov/statepatrol

Promotes highway safety, law enforcement

STATUTE OF LIMITATIONS

Wisconsin Legislative Reference Bureau

1 E Main St Ste 200
Madison WI 53703

(608) 504-5801
(608) 266-2112
dsps.wi.gov
lrblegal@legisl.wisconsin.gov

STATUTE (COPIES OF)

Administration, WI Dept. of

Document Sales and Distribution
PO Box 7840
Madison WI 53707-7840

(608) 266-0341
(608) 504-5802
legis.wisconsin.gov
legis.wisconsin.gov

STOCKS AND BONDS

(SEE ALSO SECURITIES)

STORAGE

(SEE ALSO MOVING)

STORAGE TANKS

Agriculture, Trade and Consumer Protection, WI Dept. of

Weights and Measures Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4942
datcp.wi.gov
datcpweightsandmeasures@wi.gov

Storage tank regulations, storage tanks both under and above ground: non-leaks and non-spills.

Natural Resources, WI Dept. of

101 S Webster St
PO Box 7921
Madison WI 53707-7921

(888) 936-7463
(608) 266-2621
dnr.wi.gov

S

STRAY VOLTAGE

Safety and Professional Services, WI Dept. of

Division of Industry Services (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Public Service Commission, WI

4822 Madison Yards Way (888) 816-3831
 North Tower 6th Floor (608) 266-5481
 Madison WI 53705 psc.wi.gov

Agriculture, Trade and Consumer Protection, WI Dept. of

Division of Agriculture Development
 Rural Electrical Power Services
 2811 Agriculture Dr (608) 224-5095
 PO Box 8911 datcp.wi.gov
 Madison WI 53708 RuralElectricPowerServices.aspx
farmcenter@wisconsin.gov

Wisconsin Farm Center Farmer Assistance Hotline: stray voltage assessment application.

STUDENT LOANS

Wisconsin Technical College Systems

4622 University Ave (608) 266-1207
 PO Box 7874 (800) 947-6644 TTY
 Madison WI 53705-7874 wistechcolleges.org

Complaints regarding technical colleges.
 Grant information to expand/assist education, not student grants/loans.

SUICIDE PREVENTION

National Suicide Prevention Lifeline

988
suicidepreventionlifeline.org

Suicide & Crisis Lifeline 24/7 free
 Serving everyone including veterans and military.

SURPLUS

General Service Administration, US

1800 F St NW (800) 488-3111
 Washington DC 20006 (844) 472-4111
 (866) 333-7472
gsa.gov
govsales@gsa.gov

Used government equipment and property seized by US Dept. of Justice.
 Listing of items for sale.

US Marshal's Service

Asset Forfeiture Program (202) 307-9100
usmarshals.gov/assets
us.marshals@usdoj.gov

General information on the sale of surplus and confiscated goods.

SURPLUS - continued

US Marshal Eastern District of Wisconsin (E/WI)

US Courthouse
 517 E Wisconsin Ave Ste 38 (414) 297-3707
 Milwaukee WI 53202 usmarshals.gov/district/wi-e

US Marshal Western District of Wisconsin (W/WI)

120 N Henry St Rm 440 (608) 661-8300
 Madison WI 53719 usmarshals.gov

Public Instruction, WI Dept. of

Surplus Food (800) 441-4563 x4
 School Nutrition Team dpi.wi.gov
 125 S Webster St
 PO Box 7841
 Madison WI 53707-7841

Surplus food application for qualified organizations/distributors. Not for individuals.

SURVEYING

(SEE ALSO LAND SURVEYORS)

SWEEPSTAKES

(SEE ALSO CONTESTS)

SWIMMING POOLS

(SEE ALSO ENVIRONMENTAL SANITATION)

T TANNING BOOTHS AND DEVICES/SUNLAMPS

Food & Drug Administration, US

Center for Devices & Radiological Health
10903 New Hampshire Ave
Silver Spring MD 20993
(800) 638-2041
fda.gov
FDA – labels on devices/sun-lamps.

Federal Trade Commission (FTC)

Bureau of Consumer Protection
Consumer Response Center
600 Pennsylvania Ave NW
Washington DC 20580
(877) 382-4357
ftc.gov
FTC Information Line – false, misleading, deceptive advertising claims.

Consumer Product Safety Commission, US

4330 East West Hwy
Bethesda MD 20814
(800) 638-2772
(800) 638-8270
cpsc.gov
Obtain product safety information or report unsafe products.

Health Services, WI Dept. of

1 W Wilson St
Madison WI 53703
(608) 266-1865
dhs.wi.gov
Hygiene/sanitation issues.

TATTOO REGULATION

Tattoos –local governments
Check local municipality for ordinances.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705
(608) 266-2112
(877) 617-1565
dsps.wi.gov
Tattoos, Wis. Stats. §463.10
Body Piercing, Wis. Stats. §463.14.

TAX

(SEE ALSO HOMESTEAD PROPERTY TAX CREDIT PROGRAM)

Internal Revenue Service (IRS), US

Department of the Treasury
Internal Revenue Service
333 W Pershing Rd
Kansas City MO 64108
(877) 829-5500
(800) 829-1040
(844) 545-5640
irs.gov
Federal tax information (personalized help for individuals).
Taxpayer advocate service help line.
Federal tax forms (free downloads online).

Internal Revenue Service (IRS), US

Milwaukee District Office
211 W Wisconsin Ave
Milwaukee WI 53203-2221
(844) 545-5640
(414) 231-2100
irs.gov
Tax fraud hotline. To report tax fraud

TAX - continued

Revenue, WI Dept. of

2135 Rimrock Rd	(608) 266-2486	Customer Service.
Madison WI 53713	(608) 266-2772	WI income tax.
PO Box 8906	(608) 266-2772	Inheritance, gift & fiduciary tax.
Madison WI 53708-8906	(608) 266-8641	Homestead Credit.
	(608) 266-8100	WI refunds.
	(608) 266-2776	Sales & withholding tax.
	(608) 266-1961	WI tax forms.
	(608) 266-2776	Corporation tax.
	(608) 266-2776	Sellers permit (business).
	(608) 266-2772	Tax forms/copies of returns.
	(608) 266-2890	Manufacturing Property Tax.
	revenue.wi.gov	

Revenue, WI Dept. of

819 N 6th St Rm 408	(414) 227-4907	Refunds.
Milwaukee WI 53203-1606	(414) 227-4000	General information.
	(414) 227-4147 TTY	
	revenue.wi.gov	

AARP

222 W Washington Ave Ste 600	(866) 448-3611	Tax service for AARP; older people,
Madison WI 53703	aarp.org	middle to low income. (Membership
	wistate@aarp.org	not required) Visit website.

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way	(877) 617-1565	Complaints against tax preparation
Madison WI 53705	(608) 266-2112	services that hold a CPA
	dps.wi.gov	certification.

TAXICABS

Local Governments

Check blue pages in local telephone directory.	Contracted and licensed by transportation divisions of local municipalities. Taxi meters are regulated by DATCP Weights & Measures.
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TAXIDERMISTS

Natural Resources, WI Dept. of

101 S Webster St	(800) 936-7463	Licensing.
Madison WI 53703	dnr.wi.gov	

T TAXIDERMISTS - continued

Agriculture, US Dept. of (USDA)

Animal & Plant Health I nspection Service 1400 Independence Ave Washington DC 20250	(301) 851-3300 aphis.usda.gov askNIES.Products@aphis.usda.gov	Inspection of services that have im- ported skins from other countries only.
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TEAR GAS

(SEE ALSO DEFENSE SPRAYS)

TECHNICAL COLLEGES

Wisconsin Technical College System

4622 University Ave PO Box 7874 Madison WI 53707-7874	(608) 266-1207 wtcssystem.edu	Complaints against technical colleges.
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TELECOMMUNICATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Unauthorized switching of long distance telephone service (called slamming & cramming). Fact sheet available.
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Federal Communication Commission, US

Consumer & Government Affairs Bureau 45 L Street NE Washington, DC 20554	(888) 225-5322 fcc.gov	Slamming, cramming, truth in bill- ing, truth-in-advertising.
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Small Business Development Centers, UW

UW Extension Offices 975 University Ave #1290 Madison WI 53706	(608) 263-7680 wisconsinsbdc.org	For small business counseling and management education. Some U.W. Extensions evaluate new product ideas and inventions.
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TELEMARKETING

(SEE ALSO PHONEBUSTERS)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr PO Box 8911 Madison WI 53708-8911	(800) 422-7128 datcp.wi.gov DATCPHotline@wisconsin.gov	Fact sheet available.
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TELEPHONE

(SEE ALSO JUNK PHONE SOLICATION OR TELECOMMUNICATIONS)

Public Service Commission, WI

4822 Madison Yards Way (888) 816-3831
 North Tower 6th Floor (608) 266-5481
 Madison WI 53705 psc.wi.gov

Links to websites that compare calling plans, cards and cell phones.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Prerecorded solicitations, Wis. Stats. § 100.52, FCC prohibits solicitations prior to 8:00am or after 9:00pm.

Justice, WI Dept. of

PO Box 7857 (608) 266-1221
 Madison, WI 53707 doj.state.wi.us

Taping phone conversations.

TENANT

(SEE ALSO LANDLORD/TENANT)

TERM PAPER MILLS/DIPLOMA PAPER MILLS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can also file complaint online or email complaint.

THERAPISTS

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 (877) 617-1565
dspd.wi.gov

License requirements.
 Complaint information.

THREE DAY RIGHT TO CANCEL

(SEE ALSO DOOR-TO-DOOR SALES)

Purchase for personal use, not business-to-business. Fact sheet available.

TICKET REFUNDS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local phone numbers for the DATCP Consumer Protection Hotline. Can also file complaint online or email complaint. Statute 100.73 requires promoters to refund purchase price under certain circumstances.

T

TICKET SCALPING

State Fair Park Board, WI

640 S 84th St
West Allis WI 53214

(414) 266-7000
wistatefair.com
wsfp@wistatefair.gov

Wis. Stats. § 42.07 – State Fair.
Otherwise municipality regulates.

National Association of Ticket Brokers (NATB)

214 N Hale St
Wheaton IL 60187

(630) 510-4594
natb.org
info@natb.org

Bonded ticket brokers.

TIMESHARES

(SEE ALSO CONDOMINIUMS)

Safety and Professional Services, WI Dept. of

4822 Madison Yards Way
Madison WI 53705

(877) 617-1565
(608) 266-2112
dsps.wi.gov

Main reception number, find number
of complaints (if any) regarding
timeshare company or salesperson.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
(608) 224-5012
datcp.wi.gov
DATCPHotline@wisconsin.gov

Toll free and local number for
Consumer Protection Hotline.
Fact sheet available.

TIRES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Advertising & selling practices.

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Ave SE
West Building
Washington DC 20590

(888)327-4236
nhtsa.gov
nhtsa.webmaster@dot.gov

Safety-NHTSA Auto Safety Hotline
NHTSA, Office of Vehicle Safety
Compliance.

TOBACCO

(SEE ALSO CIGARETTE SALES)

TOLL-FREE NUMBERS

Toll-Free Directory Assistance

411
411.com

Toll free assistance, fee to connect
to phone number searched.
Online phone directory assistance.

TOURISM

Tourism, WI Dept. of

201 W Washington Ave 2nd Fl (608) 266-2161
 PO Box 8690 (800) 432-8747
 Madison WI 53708-8690 travelwisconsin.com

Transportation, WI Dept. of

Division of Motor Vehicles 511 Road conditions in Wisconsin.
 4822 Madison Yards Way (866) 511-9472
 Madison WI 53705 511wi.gov

TOWING

Transportation, WI Dept. of

State Patrol (844) 847-1234 Tow truck equipment violations only
 4822 Madison Yards Way wisconsin.gov/statepatrol
 9th Floor South
 Madison WI 53705

TOXIC SUBSTANCES

Natural Resources, WI Dept. of

101 S Webster St (888) 936-7463 Environmental protection.
 Madison WI 53703 (608) 266-2621
dnr.wi.gov

Military Affairs, WI Dept. of

Wisconsin Emergency Management (608) 242-3000 24 hour spill reporting hotline.
 2400 Wright St emergencymanagement.wi.gov
 PO Box 7865
 Madison WI 53707-7865

TOYS

(SEE ALSO PRODUCT SAFETY)

T TRADE NAMES/TRADEMARKS

(SEE ALSO COPYRIGHTS OR PATENTS)

Financial Institutions, WI Dept. of

Trademarks & Tradenames (608) 266-8915
 4822 Madison Yards Way wdfi.org
 North Tower
 Madison WI 53705

Trademarks/tradenames notary public.

Commerce, US Dept. of

Patent & Trademark Office (800) 786-9199
 Trademark Assistance Center (571) 272-1000
 Madison East Concourse Level uspto.gov
 600 Dulany St
 Alexandria VA 22314-5796

Recording that gives telephone number regarding how to file for patent protection, general info regarding patents, copyright info, or federal registration of trademark.

TRADE PRACTICES, ORDERS ON UNFAIR

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Bureau (608) 224-4970
 2811 Agriculture Dr (608) 224-4928
 PO Box 8911 (608) 224-4992
 Madison WI 53708-8911
datcp.wi.gov/Pages/Programs/Services/UnfairSalesAct.aspx

Dairy.
 Drug.
 Unfair Sales Act.

Unfair Sales Act. DATCP general orders prohibiting unfair or deceptive trade practices. Soda water, malt beverages, motor fuel, tobacco, music royalties

TRADEMARKS

(SEE ALSO TRADE NAMES/TRADEMARKS)

TRADING STAMPS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

TRAILERS

Transportation, WI Dept. of

Division of Motor Vehicles (608) 266-1425
 4822 Madison Yards Way wisconsin.gov
 PO Box 7949
 Madison WI 53707-7949

Licenses dealer – dealership license plates.

TRANSIENT MERCHANTS

(See also DOOR-TO-DOOR SALES)

TRANSPORTERS

Transportation, WI Dept. of

Division of Motor Vehicle
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
wisconsindot.gov

Licenses transporters.

TRANSPORTATION

Transportation, WI Dept. of

Division of Motor Vehicles
4822 Madison Yards Way
Madison WI 53705

(608) 266-1425
(608) 266-3666
wisconsindot.gov

Dealer Licensing Vehicle
Registration drivers' licenses, state patrol,
highway conditions, truck & motor carriers
info.

TRAVEL

(SEE ALSO VACATION OFFERS)

TRAVELING SALES JOBS

(SEE ALSO JOBS & JOB TRAINING)

TREASURER'S OFFICE

State Treasurer, WI Office of the

B38 West State Capitol Madison WI
53701

(608) 266-1714
statetreasury.wi.gov

TRESPASSING

Wisconsin Sheriffs and Deputy Sheriffs Association

TRIAD OF WISCONSIN

Triad of Wisconsin

6501 Watts Rd #250
Madison WI 53719

608.238.7787
triadofwisconsin.org

Seniors, sheriffs and DATCP
combat elderly fraud.

TRUTH-IN-LENDING

(SEE ALSO CONSUMER ACT, WISCONSIN)

Financial Institutions, WI Dept. of

Office of Consumer Affairs
4822 Madison Yards Way N Twr
Madison WI 53705

(608) 261-9555
(608) 264-7969
wdfi.org

Toll free inquiries.
Madison office.
Consumer Affairs.

Federal Trade Commission (FTC), US

Bureau of Consumer Protection
Consumer Response Center
600 Pennsylvania Ave
Washington DC 20580

(877) FTC-HELP
(877) 382-4357
(202) 326-2395
ftc.gov

FTC Information Line.

U

UNCLAIMED PROPERTY

Revenue, WI Dept. of

2135 Rimrock Rd
Madison WI 53713

(608) 264-4594 Individuals
(608) 266-2776 Businesses
revenue.wi.gov

Unclaimed property questions, forms.

UNDERGROUND STORAGE TANKS

(SEE ALSO STORAGE TANKS)

UL SOLUTIONS

Underwriters Laboratories

333 Pfingsten Rd
Northbrook IL 60062

(877) 854-3577
(847) 272-8800
ul.com
customerexperiencecenter@ul.com

Toll-free problem reporting. Write for Directory of Research Bulletins, Attn: Publications Dept. Test products for safety.

UNEMPLOYMENT COMPENSATION

Workforce Development, WI Dept. of

Unemployment
Compensation Division
201 E Washington Ave
Madison WI 53703

(888) 258-9966
(414) 435-7069
dwd.wisconsin.gov
My.unemployment.wisconsin.gov

Job Center.
Filing must be done online.
If the person truly cannot file online.

UNFAIR SALES ACT

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Practices Bureau
2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4925
(608) 224-4989
datcp.wi.gov/Pages/Programs_Services/UnfairSalesAct.aspx
datcp.wi.gov

Unfair Sales Act (Minimum Markup Law) information.
DATCP general orders prohibiting unfair or deceptive trade practices.
Soda water, malt beverages, motor fuel, tobacco, music royalties.
DATCP website.

UNFAIR TRADE PRACTICE ORDERS

(SEE ALSO TRADE PRACTICES, ORDERS ON UNFAIR OR UNFAIR SALES ACT)

UNIFORM COMMERCIAL CODE (UCC)

Financial Institutions, WI Dept. of

Office of Consumer Affairs
4822 Madison Yards Way
North Tower
Madison WI 53705

(608) 261-9555
(608) 266-8915
(608) 261-7578
wdfi.org

General
General
UCC
Lien Release on Motor Vehicle title

UNIONS

National Labor Relations Board Regional Office

310 W Wisconsin Ave Ste 450W (414) 297-3861
 Milwaukee WI 53203-2211 (414) 297-3880 FAX
 (844) 762-6572
nlrb.gov

Sub regional office 30, Milwaukee.
 M-F 8am – 4:30pm ET

Consumer complaints regarding unions.

UNIVERSAL PRODUCT CODE (UPC)

GS1 US, Inc

Princeton South Corporate Center (609) 620-0200
 00 Charles Ewing Blvd (937) 435-3870
 Ewing NJ 08628 gs1us.org

General main line.
 Bar code identification set up of brand and products for online and retail settings.

UNSOLICITED MERCHANDISE

(SEE ALSO NEGATIVE OPTION PLANS)

Wis. Stats. § 241.28 Facts: Wis. law provides that unordered merchandise can be taken as a gift, and can be used without any obligation to sender, but does not apply to merchandise which may have been ordered orally, in writing, or which has been sent under a negative option plan.

UPC

(SEE ALSO UNIVERSAL PRODUCT CODE)

US ATTORNEY GENERAL

Justice, US Dept. of

Attorney General (202) 514-2000
 950 Pennsylvania Ave NW (202) 353-1555
 Washington DC 20530-0001 justice.gov

Department of Justice switchboard.
 Comment Line.

USURY LAW

Financial Institutions, WI Dept. of

Office of Consumer Affairs (608) 261-9555
 4822 Madison Yards Way (608) 264-7969
 North Tower wdfi.org
 Madison WI 53705

General number.
 Toll-free number.

UTILITIES

Public Service Commission, WI

4822 Madison Yards Way (608) 266-5481
 North Tower 6th Floor (888) 816-3831
 Madison WI 53705 psc.wi.gov

Complaint mediation. Utility rates, billings and disconnects.

U UTILITIES - continued

Citizen's Utility Board

625 N Segoe Rd Ste 101
Madison WI 53705

(608) 251-3322
cubwi.org

Consumer oriented lobbying group supported by donations from public. (M-F 7:45am - 4:30pm CT)

Wisconsin Electric Cooperative Association

222 W Washington Ave Ste 680
Madison WI 53703-2719

(608) 467-4650
(608) 467-4651 FAX
weca.coop

Represents electric cooperatives, advocates for safety and regulatory services, and cooperative governance.

UTILITY SHUT-OFF RULES (PSC RULES)

(SEE ALSO ENERGY OR ENERGY ASSISTANCE)

Public Service Commission, WI

4822 Madison Yards Way
North Tower 6th Floor
Madison WI 53707-7854

(608) 266-5481
(888) 816-3831
psc.wi.gov

Requires utilities to give a disconnect notice, either by first-class mail or in person of a proposed disconnect. Customers must be informed of their right to dispute the shut-off through appeal procedures established by both the utility and tourism decision to disconnect if health is endangered.

VACATION OFFERS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

American Society of Travel Agents
 Consumer Affairs Department (800) 275-2782
 675 N Washington St Ste 490 asta.org
 Alexandria VA 22314

VANITY PUBLICATIONS

Agriculture, Trade and Consumer Protection, WI Dept. of
 2811 Agriculture Dr (800) 422-7128 Fact sheet available.
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

VENDING MACHINES

Agriculture, Trade and Consumer Protection, WI Dept. of
 Division of Food and (608) 224-4700 Licensing.
 Recreational Safety datcp.wi.gov
 2811 Agriculture Dr
 PO Box 8911
 Madison WI 53708-8911

VETERANS AFFAIRS

Veteran Affairs, US Dept. of
 810 Vermont Ave NW (800) 273-8255 Veterans Crisis Line.
 Washington DC 20420 (800) 698-2411 Menu of Options.
 (877) 294-6380 Beneficiaries in receipt of pensions.
 (800) 827-1000 General info and assistance.
 711 TTY Visit website for specified contact
 need.
 (888) 442-4551 GI bill hotline: M-F 8am – 7pm ET
 (877) 222-8387 VA Health Benefits hotline: M-F 8am
 (877) 327-0022 – 8pm ET
va.gov

Veteran Affairs, US Dept. of
 5400 W National Ave (414) 384-2000 Milwaukee Regional Office.
 Milwaukee WI 53214 (888) 469-6614 Appointments.
 (414) 384-2000 x42098 Veterans Crisis Line; claims
 (414) 434-0128 assistance.
 (800) 273-8255
 711 TTY
va.gov

V

VETERANS AFFAIRS - continued

Veteran Affairs, WI Dept. of

2135 Rimrock Rd
PO Box 7843
Madison WI 53707-7843

(800) 947-8387
dva.wi.gov

Benefits, programs, and services inquiries. M-F 10:30am – 4:30pm CT
Veterans Crisis Line

Veteran Affairs, US Dept. of

Madison Vets Center
1291 N Sherman Ave
Madison WI 53704

(800) 698-2411
711 TTY
va.gov

Counseling, job assistance, resources, and referrals. After hours, weekends, and holidays.
Veterans Crisis Line.
VA Madison Health Care

VETERINARIANS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(608) 224-4353
datcp.wi.gov
datcpVEB@wi.gov

Licensing; including animal technicians. Rules and practice questions. Complaints and enforcement.

VICTIMS RIGHTS

Justice, WI Dept. of

Office of Crime Victim Services (OCVS)
PO Box 7951
Madison WI 53707-7951

(800) 446-6564
(608) 264-9497
(800) 947-3529 TTY
doj.state.wi.us
ocvs@doj.state.wi.us

Victims and witness rights resource center, complaints, lawyer referral information.

VIDEO GAMES

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr
PO Box 8911
Madison WI 53708-8911

(800) 422-7128
datcp.wi.gov
DATCPHotline@wisconsin.gov

Fact sheet available.

Entertainment Software Ratings Board

317 Madison Ave 22nd Fl
New York NY 10017

esrb.org

Non-profit, Information about game and/or app content.

VIDEO POKER

(SEE ALSO GAMBLING)

VITAMINS AND FOOD SUPPLEMENTS

Food & Drug Administration, US

Center for Food Safety (888) 723-3366
 & Applied Nutrition (888) 463-6332
 5001 Campus Dr HFS-024 fda.gov
 College Park MD 20740-3835

M-F 10am – 4pm ET
 Protects public health, assuring
 product labeling, safety, and
 regulation.

VOCATIONAL REHABILITATION

Workforce Development, WI Dept. of

Division of Vocational Rehabilitation (608) 261-0050
 201 E Washington Ave (608) 266-3131
 Madison WI 53703-7852 (800) 442-3477
dwd.wi.gov

Provide vocational rehabilitation
 services for all adults with
 disabilities.

PO Box 7946
 Madison WI 53707

VOLATILE ORGANIC COMPOUNDS (VOC)

Environmental Protection Agency, US

William Jefferson Clinton Bldg (800) 621-8431
 1200 Pennsylvania Ave NW epa.gov
 Washington DC 20460

Federal rules control emissions of
 VOC's which help make up ground-
 level ozone.

VOTING RIGHTS

Wisconsin Elections Commission

201 W Washington Ave 2nd Fl (866) 868-3947
 PO Box 7984 (608) 266-8005
 Madison WI 53702 (608) 261-2028
 (800) 947-3529 TTY
 (608) 267-0500 FAX
elections.wi.gov
elections@wi.gov

Voter Helpline, legal requirements
 and information, and voter
 registration questions.

W WAGES

(SEE ALSO EMPLOYMENT)

Workforce Development, WI Dept. of

Equal Rights Division	(608) 266-6860	Madison.
201 E Washington Ave	(414) 227-4384	Milwaukee.
PO Box 8928	dwd.wi.gov	
Madison WI 53703-8928		

Labor, US Dept. of

Wage & Hour Division	(414) 297-1590	Fair Labor Standards Act Family
310 W Wisconsin Ave Ste 1170	dol.gov	Medical Leave Migrant & Seasonal
Milwaukee WI 53203		Garnishment.

Labor, US Dept. of

Wage & Hour Division	(866) 487-2365	Federal.
Frances Perkins Bldg	dol.gov	
200 Constitution Ave NW		
Washington DC 20210		

WAREHOUSE

(SEE ALSO MOVING)

Agriculture, Trade and Consumer Protection, WI Dept. of

Trade Practices Bureau	(608) 224-4933	Warehouse storage.
2811 Agriculture Dr	datcp.wi.gov	Wis. Stat. s. 704.90. – Self Storage
PO Box 8911		facilities.
Madison WI 53708-8911		

WARRANTIES

Wis. Stats. §§ 402.314-402.316
Federal: Magnuson-Moss Warranty Act.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr	(800) 422-7128	Fact sheet available.
PO Box 8911	datcp.wi.gov	
Madison WI 53708-8911	DATCPHotline@wisconsin.gov	

Transportation, WI Dept. of

Dealers Division	(608) 266-1425	Secret warranties on automobiles.
4822 Madison Yards Way	wisconsin.gov	Extended warranties through
Madison WI 53705	Dealerlicensingunit@dot.wi.gov	manufacturers only.

WARRANTIES - continued

Safety and Professional Services, WI Dept. of

Division of Professional Credential Processing 4822 Madison Yards Way Madison WI 53705	(877) 617-1565 (608) 266-2112 dsps.wi.gov	Manufactured homes.
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Federal Trade Commission, US

Consumer Response Center 600 Pennsylvania Ave NW Washington DC 20580	(877) 382-4357 (202) 326-2222 ftc.gov https://reportfraud.ftc.gov/#/	M-F 9am to 5pm Enforces Magnuson-Moss Warranty Act, deceptive advertising, etc.
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WARRANTIES – EXTENDED

Commissioner of Insurance, Office of the

125 S Webster St Madison WI 53703	(800) 236-8517 (608) 266-3585 https://oci.wi.gov/Pages/Homepage.aspx	Toll-free number. General number.
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WASTE CONTROL

(SEE ALSO POLLUTION)

Natural Resources, WI Dept. of

101 S Webster St PO Box 7921 Madison WI 53707-7921	(800) 943-0003 (608) 266-2621 (888) 936-7463 (608) 266-1054 (608) 267-7602 (608) 267-7694 dnr.wi.gov	24hr spill reporting hotline. Madison office general line. Toll free general information line. Bureau of Drinking Water & Groundwater Bureau of Watershed Management. Non-emergency law enforcement.
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WATER

(SEE ALSO ENVIRONMENT, POLLUTION, OR WASTE CONTROL)

Public Service Commission, WI

4822 Madison Yards Way Madison WI 53705	(608) 266-5481 (888) 816-3831 psc.wi.gov	Complaints.
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State Lab of Hygiene

2601 Agriculture Dr Madison WI 53718	(800) 442-4618 (608) 224-6202 slh.wisc.edu	Water testing/kits. Environmental laboratories and forensic toxicology.
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WATER PARKS

(SEE ALSO ENVIRONMENTAL SANITATION)

W WATER TREATMENT DEVICES

Safety and Professional Services, WI Dept. of

Division of Industry Services (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53705 dsps.wi.gov

Devices (including softeners and purifiers) approved.
 Review includes:
 1. Materials that contact water.
 2. Product labeling performance claims.
 3. Reproducible scientific evidence to support claim.

WATERPROOFING (BASEMENT)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Chapter ATCP 133.

WEATHERIZATION

(SEE ALSO ENERGY ASSISTANCE OR ENERGY)

(866) 432-8947
Homeenergyplus.wi.gov

For list of Wisconsin weatherization providers.

WEEDS – NOXIOUS

Natural Resources, WI Dept. of

101 S Webster St (608) 843-5475
 Madison WI 53703 (888) 937-7463
dnr.wi.gov

Forestry.
 Field office location information.

WEIGHT LOSS CENTERS

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 (608) 224-5012
 Madison WI 53708-8911 datcp.wi.gov
DATCPHotline@wisconsin.gov

Consumer Protection Hotline.
 General information line.
 Requirements for proof of financial responsibility.

WEIGHTS AND MEASURES

(SEE ALSO AGRICULTURE, TRADE AND CONSUMER PROTECTION, WI DEPT OF)

WELFARE PROBLEMS

Refer to county Health & Human Services office

WELL DRILLERS

Natural Resources, WI Dept. of

101 S Webster St
Madison WI 53703

(888) 936-7463
(608) 266-0153
dnr.wi.gov
dnrdglicensing@wisconsin.gov

dnropcert@wisconsin.gov

Serving all aspects from well to dwelling. Quality of work and code violation complaints only. Water well and heat exchange drilling license. Pump installer license, drilling rig operator registration, and business registration

WHEELER REPORT

Wheeler Reports Inc

111 W Wilson St #501
Madison WI 53703

(608) 287-0130
thewheelerreport.com
wheeler@thewheelerreport.com

Daily summary of statewide news concerning state government.

WHISTLE BLOWER

Government Accountability Office, US

GAO Fraud Net
441 G St NW Rm 4T21
Washington DC 20548

(800) 424-5454
(202) 512-3086 FAX
gao.gov

To report misspent federal dollars. Automated system.

WILLS, ESTATES

(SEE ALSO LIVING WILLS OR PROBATE)

Health Services, WI Dept. of

Living Wills
1 W Wilson St
Madison WI 53703

(608) 266-2536
dhs.wi.gov

General information line. Living Will: WI adults may authorize life sustaining medical procedures be withheld or withdrawn in terminal cases, signing "Declaration to Physicians." Copies can be obtained from doctors, nursing homes, hospitals, county clerks, lawyers, or send a self-addressed stamped envelope to DHS address listed. Also advise to contact private attorney and accountant

WINDOW CORDS/BLINDS

Window Covering Safety Council

355 Lexington Ave 15th Fl
New York NY 10017

(212) 297-2100
windowcoverings.org
info@windowcoverings.org
info@windowcoverings.org

Safety & design tips. Order retrofit cord kits (currently remain free, up to 5).

Consumer Product Safety Commission, US

4330 E West Hwy
Bethesda MD 20814

(800) 638-2772
cpsc.gov

W

WINDOWS AND PATIO DOORS

(SEE ALSO HOME IMPROVEMENT)

Safety and Professional Services, WI Dept. of

Division of Industry Services (877) 617-1565
 4822 Madison Yards Way (608) 266-2112
 Madison WI 53708-8935

Code information for home improvement available from both toll free and main office general phone lines.
 Contact county or municipality building inspection units for additional rules, regulations, and inspection service information.

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Home improvement questions.
 Fact sheet available.

WIRELESS CABLE

Financial Institutions, WI Dept. of

Division of Securities (608) 266-2139
 4822 Madison Yards Way (608) 261-9555
 North Tower wdfi.org
 Madison WI 53701-1768

Investment questions.
 General main information line.

WISCONSIN CONSUMER ACT

(SEE ALSO CONSUMER ACT, WISCONSIN)

WISCONSIN STATE AGENCIES

wisconsin.gov

For addresses and phone numbers of Wisconsin state agencies.

WISCONSIN WEB PORTAL

(608) 250-4606
wisconsin.gov
WI_helpdesk@egov.com

Wisconsin Portal.

WORK-AT-HOME SCHEMES

(SEE ALSO BUSINESS AND BUSINESS OPPORTUNITIES)

Agriculture, Trade and Consumer Protection, WI Dept. of

2811 Agriculture Dr (800) 422-7128
 PO Box 8911 datcp.wi.gov
 Madison WI 53708-8911 DATCPHotline@wisconsin.gov

Fact sheet available.

WORKER'S COMPENSATION

Workforce Development, WI Dept. of

Worker's Compensation Division (608) 266-1340
 201 E Washington Ave Rm C100 (608) 267-0394 FAX
 PO Box 7901 dwd.wi.gov
 Madison WI 53707-7901 dwdwc@dwd.wisconsin.gov

Claims information, forms, publications, equal rights, worker's comp, and unemployment insurance. Serving workers, employers, insurers, and medical providers.

WORKFORCE DEVELOPMENT, WI DEPT OF

Workforce Development, WI Dept. of

201 E Washington Ave (888) 258-9966
 Madison WI 53707-7901 dwd.wi.gov

Unemployment insurance, equal rights, veterans employment services, disability employment services, worker's compensation, and apprenticeship.

WORLD DAIRY EXPO

World Dairy Expo

3310 Latham Dr (608) 224-6455
 Madison WI 53713 worlddairyexpo.com
wde@wdexpo.com

Show grounds address:
 Alliant Energy Center
 1919 Alliant Energy Center Way
 Madison WI 53713

WORTHLESS CHECKS

(SEE BAD CHECKS)

X

Y

Z